

Postal Regulatory Commission

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Press Release

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Postal Regulatory Commission Strategic and Operation Plan Outlines Five-Year Vision

Washington, DC – Dan G. Blair, Chairman of the Postal Regulatory Commission, today formally released the Commission's first Strategic and Operational Plan that details the agency's vision and goals over the next five years.

"This Plan outlines the strategies and activities that the Commission will use to help ensure transparency and accountability of the U.S. Postal Service and to foster a vital and efficient universal mail system," said Blair.

The Plan incorporates responsibilities established by the Postal Accountability and Enhancement Act (PAEA) and will guide the Commission as it implements the key provisions of the Act. By emphasizing the operational work that must be accomplished over the next five years, the Commission will evaluate its progress and performance on the strategic goals outlined in the Plan.

The report identifies seven key strategic goals, with short-term and on-going strategies:

Modern Rate and Product Regulation – Establish and maintain a predictable, transparent, and effective system of rate and product regulation.

Service Performance Evaluation – Ensure appropriate and transparent U.S. Postal Service performance standards and measurements to promote an efficient, effective and responsive mail service.

Financial Accountability and Compliance – Ensure transparent, accurate and informative U.S. Postal Service data reporting sufficient for evaluation of financial performance.

Complaint Process – Ensure U.S. Postal Service accountability through a fair and open public complaint process that provides appropriate and timely resolution.

Public Participation and Government Relations – Ensure the Commission is visible and readily accessible to all stakeholders.

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Human Capital – Ensure a system that fosters recruitment, development and retention of a talented and skilled workforce.

Program Integration and Support – Utilize latest technology, operational systems, and organizational infrastructure in achieving Commission goals.

“To further our commitment to a primary cornerstone of the new law – accountability and transparency – we reorganized the Commission. A comprehensive management review aided in the identification of key strategic goals, which allowed us to align our goals and office functions with the Commission’s multiple mandates of the PAEA,” explained Blair.

The Strategic and Operations Plan is available online at the Commission’s website, www.prc.gov.

The Postal Regulatory Commission is an independent federal agency comprised of five Presidentially-appointed and Senate-confirmed Commissioners, each serving terms of six years. The Chairman is designated by the President. In addition to Chairman Blair, the other Commissioners are Ruth Goldway, Tony Hammond, and Mark Acton.
