

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

SERVICE PERFORMANCE MEASUREMENT
SYSTEMS FOR MARKET DOMINANT PRODUCTS

Docket No. PI2015-1

**SECOND REVISED RESPONSE OF THE UNITED STATES POSTAL SERVICE
TO QUESTION 4 OF CHAIRMAN'S INFORMATION REQUEST NO. 3**

The United States Postal Service hereby files a second revised response to Question 4 of Chairman's Information Request No. 3. The question is stated verbatim and followed by the revised response. It supersedes the revised response filed on October 7, 2015.

Respectfully submitted,

UNITED STATES POSTAL SERVICE
By its attorneys:

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TO CHAIRMAN'S INFORMATION REQUEST NO. 3**

Revised: February 17, 2017

4. The purpose of the following questions is to obtain information on Postal Service plans for auditing the proposed service performance measurement system. These questions should be answered from the perspective of ensuring data quality, and the calculation of accurate service performance scores. They should also be answered from the perspective of ensuring the service performance measurement system is not subject to intentional or unintentional manipulation.
- a. Please describe the Postal Service's plans for auditing the service performance measurement system.
 - b. Please provide a copy of any written plans. If a written plan is not available, please provide a date when the plan will become available (and provide the Commission with a copy of the plan when it is available). If there is no intent to produce a written plan, please explain why a written plan is not necessary.
 - c. Please identify the organization(s) that will be responsible for auditing the service performance measurement system, and whether such organization(s) will be external or internal to the Postal Service.

RESPONSE

(a-c)

See Library Reference USPS-PI2015-1/7, USPS Performance Audit Plan for Proposed Service Performance Measurement System, filed simultaneously with this revised response.