



Wednesday, October 26, 2016 16:03:51

VIA U.S. MAIL

Postal Regulatory Commission
901 New York Avenue NW, Suite 200
Washington, DC 20268-0001

Dear Postal Regulatory Commission,

This filing is in regard to the proposed price changes by USPS including but not limited to USPS Priority Mail Express, Priority Mail, Retail Ground, First Class Flats, Business Permit Fees, PO Box Fees and other costs, services, and fees. Over the recent decade we have seen, every year, USPS advance fees as soon as legally possible; while each time providing less and less in actual services (i.e. cluster boxes, out sourcing to FedEx for global mail, etc). We also see a reduction in service in new "limitations" on insurance claims, and long lists of "exempt reasons" for the single guaranteed service.

Meanwhile other commercial carriers such as FedEx, UPS and DHL, have moved towards higher service levels, while redesigning cost models to reduce costs. For example FedEx, now offers flat rate mailers, all services carry a guaranteed delivery date (less ground/home); all services carry \$100 liability coverage by default, and expanding service options. FedEx and UPS both also provide guarantees on services. A request for use of USPS return receipt; showed out of 85 mailings requiring return receipt only 3 were complete upon return. The remaining did not contain dates, names, signatures, or other information. Thus the service was not delivered; yet USPS still charges the customer, as you are billed before shipment; not upon completion (such as FedEx or UPS).

The USPS has clearly mismanaged its resources, its personnel, and systemically failed to invest in technology and innovation with respect to mail handling and dissemination. Meanwhile to recover from these poor business practices, they increase prices across the board, thereby driving more customers away, and losing even more funds creating a perpetual cycle, as we see today.

For these reasons, I urge the Commission to reject the request of the USPS for any further price modifications within calendar year 2016; and to give strong consideration to denying any further price increases during the first and second filing periods of calendar year 2017. I would also strongly encourage the Commission to consider requesting USPS to provide "Alternate Solutions" to the proposed price increase that increase services, while keeping costs at current levels; and addressing the root cause of these issues, not applying a "quick fix" in simply obtaining greater funds, for less work and product.

Thank you for your time and attention in this matter. I hope the Commission strongly considers the public voices and business voices expressed to the runaway costs of domestic mail by USPS, and loss of revenue caused by such.

Sincerely,
Alex Belleque