

UNITED STATES OF AMERICA  
POSTAL REGULATORY COMMISSION  
WASHINGTON, DC 20268-0001

Inquiry Concerning Service Performance  
Measurement Data

Docket No. PI2016-1

CHAIRMAN'S INFORMATION REQUEST NO. 2

(Issued May 13, 2016)

To clarify the Postal Service's Responses to CHIR No. 1, the Postal Service is requested to provide written responses to the following questions.<sup>1</sup> Answers to each question should be provided as soon as they are developed, but no later than May 18, 2016.

1. The Postal Service states that "approximately 70 percent of the estimated volume of Presort First-Class Mail sampled for [Origin Destination Information System-Revenue, Pieces, and Weight (ODIS-RPW)] in FY 2015 was missing the origin ZIP Code, making it impossible to assign a service standard for this portion of the volume." Responses to CHIR No. 1, question 2.a.
  - a. What proportion of total Presorted First-Class Mail volume does this figure (*i.e.*, 70 percent) represent?
  - b. What proportion of total Presorted First-Class Mail volume was sampled by ODIS-RPW in FY 2015?
  - c. Is Presorted First-Class Mail also measured by Bulk RPW?
  - d. Please explain the sampling process for ODIS-RPW volume estimates.

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<sup>1</sup> Responses of the United States Postal Service to Questions 1 Through 5 of Chairman's Information Request No. 1, May 3, 2016 (Responses to CHIR No. 1).

2. The Postal Service states that the challenge of disaggregating Full-Service Intelligent Mail barcode (IMb) measured mail volumes at the class, product, and service standard levels is “the small volume mailings for which the documentation requirements do not support product categorization for Standard Mail and Periodicals...” *Id.* question 2.c. Is the Postal Service able to estimate the proportion of small-volume mailings of all mail measured by Full-Service IMb? If so, please provide this proportion.
3. The following question concerns Responses to CHIR No. 1, question 5. Please confirm that the Product Tracking System uses a census approach to service performance measurement (versus sampling).

By the Acting Chairman.

Robert G. Taub