

BEFORE THE  
POSTAL REGULATORY COMMISSION  
WASHINGTON, D.C. 20268-0001

ANNUAL COMPLIANCE REVIEW, 2015

Docket No. ACR2015

NOTICE OF THE UNITED STATES POSTAL SERVICE OF FILING  
OF FURTHER REVISED ANNUAL COMPLIANCE REPORT PAGE -- ERRATA  
(February 5, 2016)

The Postal Service hereby gives notice of filing of a revised version of page 59 of the FY 2015 Annual Compliance Report, originally filed on December 29, 2015, and initially revised on January 21, 2016. The changes are listed below, and highlighted in gray on the attached revised page. The responses to Questions 1, 3, 11, 13, and 14 of Chairman's Information Request No. 6 in this docket, filed on February 3, 2016, explain the revised numbers. They all reflect revised inputs from the revised version of USPS-FY15-33, also filed February 3, 2016.

<u>Page</u>	<u>Change:</u>
59	"26,518" to "26,615"
59	"4,621" to "4,461"
59	"528" to "530"

<u>Page</u>	<u>Change:</u>
59	"469" to "476"
59	"107" to "121"

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorney:

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Eric P. Koetting

475 L'Enfant Plaza West, S.W.  
Washington, D.C. 20260-1137  
(202) 277-6333  
February 5, 2016

Customer Satisfaction with Market Dominant Products (Mailing Services) -

FY 2015 (FY 2014)

Market Dominant Products (Mailing Services)	Residential % Rated Very/Mostly Satisfied	Small/Medium Business % Rated Very/Mostly Satisfied	Large Business % Rated Very/Mostly Satisfied (Q4 only)
First-Class Mail	89.22 (91.15)	84.77 (87.25)	83.27 (**)
Single-Piece International	85.80 (85.58)	82.31 (83.04)	82.65 (**)
Standard Mail	85.11 (86.76)	80.82 (83.82)	79.49 (**)
Periodicals	85.50 (85.90)	82.42 (83.26)	77.10 (**)
Single-Piece Standard Post	86.66 (88.92)	82.65 (84.06)	77.81 (**)
Media Mail	87.17 (88.66)	85.18 (86.55)	78.61 (**)
Bound Printed Matter	--* (--*)	81.70 (81.72)	76.54 (**)
Library Mail	85.10 (--*)	85.43 (81.79)	78.66 (**)
*- Number of responses received did not meet minimum threshold for 90% level of confidence. ** - FY14 Not Available. The Postal Service concluded that a separate Large Business survey was not needed in FY2014 due to the inclusion of the Business Services Network (BSN) component of the Customer Insights (CI) survey. See USPS FY2014 ACR at 40. Although the FY2015 CI survey includes a BSN component, in response to questions posed by the Commission in response to the FY2014 ACR, the Postal Service elected to perform a Large Business survey in Quarter 4 of 2015, and reports those results here.			

C. Consumer Access to Postal Services

Information regarding Post Offices, collection boxes, wait time in line, and delivery points is contained in USPS-FY15-33. The Postal Service closed no Post Offices and no stations or branches in FY 2015. At the end of FY 2015, there were 26,615 Post Offices, 4,461 stations and branches, and 530 carrier annexes. Also at the end of FY 2015, there were 476 suspensions of Post Offices in effect and 121