



January 20, 2016

Mr. Robert Taub, Chairman
Postal Regulatory Commission
901 New York Avenue, NW
Suite 200
Washington, DC 20268-0001

RE: Postal Regulatory Commission (PRC) Docket No. PI2016-2 – Closure of USPS Grand Island, NE Distribution Center

Attn: Chairman Robert Taub

The closure of the USPS Grand Island, NE Distribution Center has caused several time delays and service declines noted:

1. Mail within the City of Grand Island now takes a minimum of 3 days from mailing to delivery. Prior to the closure delivery was next day assuming the piece was mailed by the time posted on the collection boxes.
2. Mail within the area is now takes a minimum of 1 day longer from mailing to delivery.
3. We mail hundreds of pieces of certified mail daily. We are now experiencing time lags in the delivery or return of undeliverable certified pieces as evidenced by the attached summary provided to the Nebraska District Customer Service Department of USPS – Gabrielle Garrean.
4. Our incoming mail now takes longer (1. Above).

Credit Management Services, Inc. operates a collection agency. The lack of timely delivery is **detrimental to three (3) groups of consumers:**

1. The **debtors** when the mail carrying payments are not able to be timely deposited. The remaining balance is unchanged until the mail is delivered for processing. **These delays cause unnecessary garnishments and / or levies.** This is a hardship on the debtors.
2. The **entity that is owed the debt** (CMS's clients) we are collecting. **This cash is needed to sustain operations.** Time is of the essence.
3. CMS experiences additional work and cost because of this problem. Over payments require additional work to correct and correspond. Some of the mail has time sensitive court of law documents that expire and require renewal for additional fees.

Sincerely,

A handwritten signature in blue ink that reads 'David J. Faimon'.

David J. Faimon, CFO
Attachments

