

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, DC 20268-0001

SERVICE PERFORMANCE MEASUREMENT
SYSTEMS FOR MARKET DOMINANT PRODUCTS

DOCKET NO. PI2015-1

REQUEST OF DAVID B. POPKIN FOR THE ISSUANCE OF A CHAIRMAN'S
INFORMATION REQUEST

May 1, 2015

Respectfully submitted,

PRCCOMMENTSpi20151a

DAVID B. POPKIN, POST OFFICE BOX 528, ENGLEWOOD, NJ 07631-0528

Information contained in these proceedings indicates that mail from the customer mail receptacles constitute 38 percent of single-piece First-Class Mail. If there is to be any potential for including any of this mail in the Postal Service Plan, the following information is needed:

1. Confirm that there are delivery points that will NOT provide for collection by a carrier because there is no incoming mail for that delivery point and there is no way to signal the carrier that there is outgoing mail for collection.
2. Confirm that there are three basic categories of delivery carriers that may be operating out of a specific office, namely City Delivery, Rural Delivery, and HCR Delivery and any given delivery office may have any or all of these types.

3. Is it the policy that all mail collected from a customer mail receptacle by a carrier during their delivery route will be dispatched to the mail processing facility on the same day as collected? If not, what is the policy?
4. Are post offices required to have a plan in effect should a carrier return to the office after the final dispatch due to a delay in the route? If not, why not?
5. For each of the one hour intervals starting at 11 AM and ending at 6:59 PM [for example 11:00 AM to 11:59 AM, 12 Noon to 12:59 PM, etc], indicate the time that the carrier will return to the office. Please provide separate data for Saturday if it is different than weekdays and for each different category of delivery if there is a difference.
6. Please confirm that the collection of this mail will take place when the carrier is delivering the incoming mail to that delivery point and that this time may vary for any number of reasons such as, substitute carriers, dividing up a route, mail volume.
7. Please advise what action must be taken from the time the carrier returns to the office and the dispatch vehicle departs the office and an estimate of the time this takes.
8. For each of the one hour intervals starting at 11 AM and ending at 6:59 PM [for example 11:00 AM to 11:59 AM, 12 Noon to 12:59 PM, etc], indicate the final dispatch time that the mail is dispatched to the processing center. Please provide separate data for Saturday if it is different than weekdays and for each different category of delivery if there is a difference.
9. Confirm that the final collection time as shown on the blue collection box at the post office must be one hour or less than the time of the final dispatch from that office and that this time must be shown on the collection label on the blue collection box. Furthermore, if such a dispatch exists, the mail collected by the carrier from the route can be sent out on that dispatch.

Items 2 through 9 above are being requested to cover what I perceive is that a significant percentage of the mail which is collected by a carrier from customers on their route will not be dispatched until the following day. If that is the case, the letter is going to be automatically late. This condition may be worse on offices that only have Rural and/or HCR Delivery routes and at all delivery offices on a Saturday since City Delivery offices have a requirement for a 5 PM weekday and 1 PM Saturday collection. There are many offices that have Rural and/or HCR delivery that have a 12 NOON or 1 PM final collection time and the carriers don't return to the office until much later.