

Before the  
POSTAL REGULATORY COMMISSION  
WASHINGTON, DC 20268-0001

Service Performance Measurement  
Systems for Market Dominant Products

Docket No. PI2015-1

PUBLIC REPRESENTATIVE SECOND MOTION  
FOR ISSUANCE OF INFORMATION REQUEST

(April 22, 2015)

Pursuant to Rules 39 C.F.R. §3001.21(a) and 39 C.F.R. §3007.3(c), the Public Representative requests that an Information Request be issued to obtain clarification from the Postal Service concerning several aspects of the Postal Service Plan on Service Performance Measurement Systems for Market Dominant Products.<sup>1</sup> The proposed questions seek additional information necessary to allow the Commission and participants to evaluate whether the Service Performance Measurement Plan meets the applicable statutory requirements of 39 U.S.C. §3691.

Proposed Questions

1. In Docket No. ACR2014, Library Reference USPS-FY14-14, the Postal Service provides the breakdown for Single-Piece First-Class Mail by Indicia.<sup>2</sup>
  - a. Please confirm that the CPMS device is unable to scan all stamped letters, cards and flats and, therefore, they will be excluded from the service performance measurement at the First Mile. If not confirmed, please explain.

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<sup>1</sup> USPS Service Performance Measurement Plan (Revised March 24, 2015), March 24, 2015 (Postal Service Plan).

<sup>2</sup> See Docket No. ACR2014, Library Reference USPS-FY14-14, Folder "RPW by Shape and Indicia", file 'First Class and Standard Mail WGTI.xlsx', worksheet 'FCM by Indicia' (Docket No. ACR2014, LR14, FCM by Indicia).

- b. Please confirm that mail with IBI barcodes contain all the information required for service performance measurement. If not confirmed, please explain.
  - c. Please provide the description of mailers that send Single-Piece First-Class Mail containing the IBI barcode. Please indicate the percentage of mail with the IBI barcodes originated by business, government or private mailers, and provide the numbers separately by shape.
  - d. For First-Class Single-Piece Letters, Cards and Flats, please indicate if any metered mail, mail with permit imprint or PVI label have a scannable barcode that would provide all the information required for service performance measurement at the First Mile.
  - e. Please indicate what type of mail is included in the indicia category “other.” Please indicate if any of this mail will be subject to service performance measurement.
2. In Responses to CHIR No. 1,<sup>3</sup> question 16, the Postal Service indicates that mailpieces with ancillary service barcodes (Certified Mail, Registered Mail, etc.) that enter the mailstream at retail counter will be included in the “First Mile” factor. In Responses to CHIR No. 2,<sup>4</sup> question 1, the Postal Service states that 29 percent of Single-Piece First-Class Mail is induced into mailstream “from customers across the window or dock.”
- a. Please confirm that in the above-referenced Responses, “retail counter” has the same meaning as “window or dock.” If not confirmed, please explain the difference.
  - b. Please indicate what percentage of mail accepted from customers across the window or dock contains the barcodes with the information required for service performance measurement.

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<sup>3</sup> Responses of the United States Postal Service to Questions 1-16 of Chairman’s Information Request No. 1, March 31, 2015 (Responses to CHIR No. 1).

<sup>4</sup> Responses of the United States Postal Service to Questions 1-4 of Chairman’s Information Request No. 2, April 2, 2015 (Responses to CHIR No. 2).

3. In Responses to CHIR No. 2, question 1, the Postal Service states that 38 percent of Single-Piece First-Class Mail induced into the mailstream is “from carriers accepting mail from customers.” In the same source, the Postal Service indicates that “[t]he proposed First Mile design does not include carrier scanning at the customer mail receptacle.”
  - a. Please confirm that mail from the customer mail receptacles constitute 38 percent of Single-Piece First-Class Mail. If not confirmed, please explain the difference between the mail “from carriers accepting mail from customers” and the mail that carriers collect “at the customer mail receptacles.”
  - b. Please confirm that the statement “[t]he proposed First Mile design does not include carrier scanning at the customer mail receptacle” means that currently carriers do not perform scanning at the customer mail receptacle. If not confirmed, please explain when carriers scan mail at the customer mail receptacle. If confirmed, please explain why carriers do not (and will not) scan mail at the customer mail receptacles.
  - c. For Single-Piece First-Class Mail “from carriers accepting mail from customers”, please provide the breakdown by indicia and shape (in accordance with the classification provided in Docket No. ACR2014, LR14, FCM by Indicia).
  - d. Please indicate if the Postal Service has initiated (or is planning to initiate) any study to compare service performance of mailpieces that carriers accept from customers with service performance of other mail.

Respectfully submitted,

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