

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, DC 20268-0001

Service Performance Measurement
Systems for Market Dominant Products

Docket No. PI2015-1

PUBLIC REPRESENTATIVE MOTION
FOR ISSUANCE OF INFORMATION REQUEST

(March 25, 2015)

Pursuant to Rules 39 C.F.R. §3001.21(a) and 39 C.F.R. §3007.3(c), the Public Representative requests that an Information Request be issued to obtain clarification from the Postal Service concerning several aspects of the Postal Service Plan on Service Performance Measurement Systems for Market Dominant Products.¹ The proposed questions seek additional information necessary to allow the Commission and participants to evaluate whether the Service Performance Measurement Plan meets the applicable statutory requirements of 39 U.S.C. §3691.

Proposed Questions

Please refer to the Service Performance Measurement Plan, Revised on March 24, 2015 (Postal Service Revised Plan).

1. Page 24 of the Postal Service Revised Plan states: "The CPMS scan data will be validated by comparing the CPMS scan location to the CPMS box location points. For valid CPMS scans, the First Mile Impact will be calculated based

¹ USPS Service Performance Measurement Plan (Revised March 24, 2015), March 24, 2015 (Postal Service Revised Plan). See also Notice of the United States Postal Service Concerning Filing of Revisions to the Service Performance Measurement Plan, March 3, 2015; Notice of Filing Library Reference PRC-LR-PI2015-1/1, January 29, 2015; Notice of Request for Comments and Scheduling of Technical Conference Concerning Service Performance Measurement Systems for Market Dominant Products, January 29, 2015 (Order No. 2336).

on the pickup time and the average volume of each collection point to determine the percent of mail picked up on time.”

- a. Please clarify what CPMS scans are considered “valid”.
 - b. Please provide the detailed methodology (including any applicable statistical tests) regarding validation of the CPMS scan data.
2. Page 18 of the Postal Service Revised Plan states: “Postal Service Delivery Operations conducts periodic density tests of collection boxes. Density tests are performed for a continuous two-week period.”
- a. Please define density tests and provide the description for the underlying methodology (including applicable statistical tests).
 - b. Footnote 23 on p. 24 refers to a density volume test. Please confirm that a density volume test is the same as a density test? If not confirmed, please explain the difference.
3. Page 27 of the Postal Service Revised Plan states: "The components of service measurement for presort mail consist of the processing duration, which is calculated based on the Start-the-Clock and the Last Processing Operation, and the Last Mile Impact, which will be calculated based on carrier scanning of randomly-selected delivery points."
- a. Please confirm that in the new measurement system, the Start-the-Clock time will be determined the same way as it is determined now. If not confirmed, please provide the detailed explanation of the proposed changes.
 - b. If “a” is confirmed, please also confirm that the methodology for the service performance measurement of the processing duration will be the same as it is now. If not confirmed, please provide the detailed explanation of the proposed changes.

Respectfully submitted,

Lyudmila Y. Bzhilyanskaya
Public Representative

901 New York Avenue, N.W., Suite 200
Washington, DC 20268-0001
Phone (202) 789-6849
Email: lyudmila.bzhilyanskaya@prc.gov