

BEFORE THE  
POSTAL RATE COMMISSION  
WASHINGTON, D.C. 20268-0001

SERVICE PERFORMANCE MEASUREMENT SYSTEMS  
FOR MARKET DOMINANT PRODUCTS

Docket No. PI2015-1

**NOTICE OF THE UNITED STATES POSTAL SERVICE  
CONCERNING FILING OF  
SECOND SET OF REVISIONS TO THE  
SERVICE PERFORMANCE MEASUREMENT PLAN  
(March 24, 2015)**

The United States Postal Service is today filing a second revised Service Performance Measurement Plan relating to the proposed measurement system for market dominant products in this docket. The original proposed measurement system description is reflected in Library Reference PRC-LR-PI2015-1/1, which accompanied PRC Order No. 2336 (January 29, 2015).<sup>1</sup> The Postal Service filed a revised version of the plan on March 3, 2015 to reflect minor changes inadvertently not reflected in the original. Subsequent review has identified the need to make additional corrections and additions to clarify the contents of the document.

These additional changes are described below and incorporated into a second revised copy of the Service Performance Measurement Plan, which the Postal Service has filed contemporaneously with this notice. To minimize confusion with the “January 2015” version of the proposed Service Performance Measurement Plan (PRC Library Reference PI2015-1/1) and the “March 2015” version filed by the Postal Service on March 3, 2015, the second revised version

<sup>1</sup> See <http://www.prc.gov/dockets/document/91258>.

filed today bears today's date on its cover -- **March 24, 2015**. This version supersedes the content of the previous versions.

As described below, the bulk of the changes appear in the tables on pages 11 and 12, which summarily describe the "Current" and "Future" measurement system. In general, these revisions provide more accurate summaries of relevant "start-the-clock" and "stop-the-clock" events, update the names of affected international products, or correct for misidentification of existing or future measurement methods.

The change to page 24 clarifies that First Mile measurement of single-piece First-Class Mail will include pieces accepted at postal retail units.

The changes on pages 32-35 reflect the insertion of section 5.2 to describe the proposed method for measuring service performance for First-Class Mail International flats and inbound Letter Post flats, and account for the need to revise the numbers of the subsections that follow. The changes on page 91 reflect a summary of the contents of subsection 5.2 and otherwise account for the need to change the numbers of the subsections that follow.

| <u>Section</u> | <u>Page</u> | <u>Paragraph</u>  | <u>Revision</u>  |
|----------------|-------------|---|--|
| 2              | 11          | “Current State” table:<br>First-Class Mail Presort Letters                    | change "Start: Documented Arrival Time at Postal facility.<br>Stop: External Reporting" to<br>"Processing Duration: Start-the-Clock to last processing scan.<br>Last Mile: External Reporting" |
| 2              | 11          | “Current State” table:<br>First-Class Mail Presort Flats                      | change "Start: Documented Arrival Time at Postal facility.<br>Stop: External Reporting" to<br>"Processing Duration: Start-the-Clock to last processing scan.<br>Last Mile: External Reporting" |
| 2              | 11          | “Current State” table:<br>Single-Piece First-Class Mail International Parcels | change "Inbound International" to "Inbound Letter Post parcels"  |
| 2              | 11          | “Current State” table:<br>Periodicals Presort Letters                         | change "Start: Documented Arrival Time at Postal facility.<br>Stop: External Reporting" to<br>"Processing Duration: Start-the-Clock to last processing scan.<br>Last Mile: External Reporting" |

| <u>Section</u> | <u>Page</u> | <u>Paragraph</u>  | <u>Revision</u>  |
|----------------|-------------|---|--|
| 2              | 11          | “Current State” table:<br>Periodicals<br>Presort Flats        | change "Start: Documented Arrival Time at Postal facility.<br><br>Stop: External Reporting" to<br><br>"Processing Duration: Start-the-Clock to last processing scan.<br><br>Last Mile: External Reporting" |
| 2              | 11          | “Current State” table:<br>Standard<br>Mail Presort<br>Letters | change "Start: Documented Arrival Time at Postal facility.<br><br>Stop: External Reporting" to<br><br>"Processing Duration: Start-the-Clock to last processing scan.<br><br>Last Mile: External Reporting" |
| 2              | 11          | “Current State” table:<br>Standard<br>Mail Presort<br>Flats   | change "Start: Documented Arrival Time at Postal facility.<br><br>Stop: External Reporting" to<br><br>"Processing Duration: Start-the-Clock to last processing scan.<br><br>Last Mile: External Reporting" |
| 2              | 11          | “Current State” table:<br>Standard<br>Mail Presort<br>Letters | change "Wall barcode scan" to "Barcode scans"  |
| 2              | 11          | “Current State” table:<br>Standard<br>Mail Presort<br>Flats   | change "Wall barcode scan" to "Barcode scans"  |

| <b><u>Section</u></b> | <b><u>Page</u></b> | <b><u>Paragraph</u></b>   | <b><u>Revision</u></b>   |
|-----------------------|--------------------|---|--|
| 2                     | 11                 | “Current State” table:<br>Package Services<br>Presort Flats                           | change "Start: Documented Arrival Time at Postal facility.<br><br>Stop: External Reporting" to<br><br>"Processing Duration: Start-the-Clock to last processing scan.<br><br>Last Mile: External Reporting" |
| 2                     | 11                 | Footnote 6  | change "Single-Piece First-Class Mail Inbound International parcels" to<br><br>"Inbound Letter Post parcels"   |
| 2                     | 12                 | “Future State” table:<br>First-Class Mail<br>Parcels                                  | change "Start: Acceptance Scan.<br><br>Stop: USPS Tracking delivery scan" to<br><br>"Same as Current State"  |
| 2                     | 12                 | “Future State” table:<br>Single-Piece First-Class<br>Mail<br>International<br>Flats   | change "Same as Current State" to<br><br>"International Mail Measurement System"   |
| 2                     | 12                 | “Future State” table:<br>Single-Piece First-Class<br>Mail<br>International<br>Parcels | change "Same as Current State" to<br><br>"International packets measured through USPS Tracking"  |
| 2                     | 12                 | “Future State” table:<br>Standard Mail<br>Presort Letters                             | change "Wall barcode scan" to "Barcode scans"  |

| <b><u>Section</u></b> | <b><u>Page</u></b> | <b><u>Paragraph</u></b>                               | <b><u>Revision</u></b>  |
|-----------------------|--------------------|---|---|
| 2                     | 12                 | “Future State” table: Standard Mail Presort Flats     | change "Wall barcode scan" to "Barcode scans"   |
| 2                     | 12                 | “Future State” table: Standard Mail Presort Parcels   | change "Start: Documented Arrival Time at Postal facility.<br>Stop: Wall barcode scan.<br>Last Mile: Carrier Scan of Mailpieces from Randomly Selected Delivery Points" to<br>"Same as Current State" |
| 4.2.2                 | 24                 | 1: line 1   | change "collection boxes and office building chutes" to<br><br>"collection boxes, office building mail chutes, and accepted at postal retail units"   |
| 5.1                   | 32                 | Background section                                    | change "Background" to "Current State"  |
| 5.2                   | 34                 | “Future State” section <u>(new)</u>                   | <u>New paragraph inserted to describe planned revisions to measurement for outbound First-Class Mail International flats and Inbound Letter Post flats</u>  |
| 5.3                   | 34                 | Reporting Single-Piece First-Class Mail International | change section “5.2” to “5.3”   |
| 5.3.1                 | 34                 | Quarterly Reporting                                   | change section “5.2.1” to “5.3.1”   |
| 5.3.2                 | 35                 | Annual Reporting                                      | change section “5.2.2” to “5.3.2”   |
| 5.3.3                 | 35                 | Public Reporting                                      | change section “5.2.3” to “5.3.3”   |

| <u>Section</u> | <u>Page</u> | <u>Paragraph</u>  | <u>Revision</u>  |
|----------------|-------------|---|--|
| 10.9           | 91          | MCS List:<br>Outbound<br>Single-Piece<br>First-Class<br>Mail<br>International<br>Current<br>Measurement | change "For flat and parcels:" to<br>"For flats:"<br>and change "Domestic single-piece flats and<br>parcels" to<br>"Domestic single-piece flats" |
| 10.9           | 91          | MCS List:<br>Outbound<br>Single-Piece<br>First-Class<br>Mail<br>International<br>Future<br>Measurement  | Change "5.1" to "5.2" and remove remaining<br>text   |
| 10.9           | 91          | MCS List:<br>Inbound<br>Letter Post<br>Future<br>Measurement  | Change "5.1" to "5.2" and remove remaining<br>text   |

Respectfully submitted,

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