

YANTIC Docket: 1388434-06389

Item	Document	Date Posted
1	Request/approval to study for discontinuance	2/7/2012
2	Original Notice to Headquarters of suspension	2/7/2012
2B	Notice (if appropriate) to Headquarters of suspension	4/10/2013
2C	Memo to Record - Update Notice to HQ (revised)	4/10/2013
2D	Memo to Record - Update Notice to HQ (revised)	5/13/2013
2E	Notice (if appropriate) to Headquarters of suspension	5/13/2013
2F	Organizations Notified	2/8/2012
2F	Memo to Record - no acknowledgement or response	2/18/2012
3	Notice (if appropriate) to customers/district personnel of suspension	2/10/2012
4	Highway map with community highlighted	2/10/2012
5	Inspection Service/local law enforcement vandalism reports	2/13/2012
6	Form 4920, Post Office Fact Sheet	9/18/2013
7	NEPA Worksheet	9/18/2013
8	Financial Workbook	7/22/2013
8B	Memo to Record - Update Workbook	7/22/2013
9	Recommendation and Service Replacement Type	2/15/2012
10	PM Letter Instructions, Cover letter, questionnaire, and enclosures	10/4/2012
10B	Customer Letter, questionnaire, and enclosures	10/5/2012
11	Community meeting roster	11/14/2012
12	Community meeting letter	10/17/2011
12B	Memo to Record - Response to meeting change request	11/14/2011
13	Proposal checklist	10/4/2012
14	District notification to Government Affairs	7/31/2013
14B	Memo to Record - Updated Notification	7/31/2013
15	Instructions to postmaster/OIC to post proposal	7/31/2013
16	Invitation for comments exhibit	7/31/2013
17	Proposal exhibit	7/31/2013
18	Comment form exhibit	7/31/2013
19	Instructions for postmaster/OIC to remove proposal	10/2/2013
20	Postal Service response letters to returned customer questionnaires	11/26/2012
21	Analysis of questionnaires	5/10/2013
22	Community meeting analysis	5/10/2013
23	Round-date stamped proposals and invitations for comments from affected offices pgs 1 -8	12/12/2012
23	Proposal pgs 9 - 10	10/7/2013
23	Round-date stamped proposals and invitations for comments from affected offices Repost pgs 11 - 20	10/7/2013
24	Notification of taking proposal and comments under internal consideration	10/2/2013
25	Postal Service response letters to returned Proposal comments	10/29/2013

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<b>Item</b>	<b>Document</b>	<b>Date Posted</b>
26	Proposal Analysis of comments	10/29/2013
27	Petition and Postal Service response letter (if appropriate)	10/29/2013
28	Congressional inquiry and Postal Service response letter (if appropriate)	8/13/2012
29	Log of Post Office discontinuance actions	10/30/2013
30	Certification of record	11/8/2013
31	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales	11/8/2013
32	Headquarters acknowledgment of receipt of record	11/13/2013
33	Vice president, Delivery and Retail, instruction letter	1/19/2015
34	Instruction letter to postmaster/OIC on posting	1/23/2015
35	Final determination from Headquarters	1/19/2015
36	Round-date stamped final determination cover sheets	3/3/2015
37	Postal Bulletin Post Office Change Announcement	



02/07/2012

KIMBERLY PETERS  
DISTRICT MANAGER  
CONNECTICUT VALLEY PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 2 congressional district.

Post Office Name: YANTIC  
Zip+4 Code: 06389-9992  
EAS Level: 13  
Finance Number: 089758  
County: NEW LONDON  
Proposed Admin Office: BOZRAH      ADMIN Miles Away: 2.2  
Near Office Name: BOZRAH      Near Miles Away: 2.2  
Number of Customers:  
Post Office Box: 223  
Total Customers: 223  
ZIP Code Change: Yes  NO  ZIP Code 06389  
Maintain Town Name: Yes  NO

This office is not vacant and HR will have to begin the RIF process.  
(Please check below the rational for this study. You can check more than one box.)

- Emergency Suspension
- Office Workload
- Insufficient Customer Demand
- Reasonable Alternate Access
- Special Circumstances

BEAU LEBOUF  
Manager, Post Office Operations

Approval to Study for Discontinuance:

DISTRICT MANAGER  
CONNECTICUT VALLEY PFC

02/07/2012

DATE

cc: Area Manager, Public Affairs and Communication



NOTICE OF POST OFFICE EMERGENCY SUSPENSION

**A. Suspended Office**

Name: YANTIC State: CT Zip Code: 06389  
Area: NORTHEAST District: CONNECTICUT VALLEY PFC  
Congressional District: 2 County: NEW LONDON  
EAS Grade: 13 Finance Number: 089758

Post Office:  Classified Station  Classified Branch  CPO

Effective date of suspension: 02/06/2012 Date CPO Established: -

**Justification (specific reason(s) for suspension):**

The Yantic Post Office, located at 131 Yantic Road in Yantic, will be closed indefinitely at 5 p.m. today for an emergency suspension of services after postal officials noted deficiencies in safety and security at the site late last week.

Alternate Service Provided (i.e. rural delivery to roadside mailboxes, CBUs, ect.):

Mail can be picked up at the Bozrah Post Office.

**Effect on Employees (include Career/Noncareer Employees):**

Postmaster has been temporarily assigned to the Bozrah PO to assist the Postmaster with the additional workload.

**Hours of Operation:**

Retail Hours Saturday 730 to 1200 Monday - Friday 730 to 1300 - 1400 to 1700

(Include lunch break)

0 General Deliveries

223 Post Office Box

223 Total Customers

**B. Administrative Office**

Name: BOZRAH State: CT Zip Code: 06334  
EAS Grade: 13 Finance Number: 082652 Miles Away: 2.2  
PO Boxes Available: 50

**Hours of Operation**

Retail Hours Saturday 830 to 1200 Monday - Friday 830 to 1200 - 1300 to 1630

(Include lunch break)

**C. Nearest Office**

Name: BOZRAH State: CT Zip Code: 06334  
EAS Grade: 13 Finance Number: 082652 Miles Away: 2.2  
PO Boxes Available: 50

**Hours of Operation**

Retail Hours Saturday 830 to 1200 Monday - Friday 830 to 1200 - 1300 to 1630

(Include lunch break)

**D. Postmaster Organization Notification:**

Notified: YES  NO  Date of Notification: 02/06/2012

**E. Plan of Action (HQ must be notified with 90 days):**

Businesses will be solicited for a VPO site. Possible extension of rural delivery.

Prepared by: Barbara Mastroianni Date: 02/07/2012

Title: CONNECTICUT VALLEY PFC Post Office Review Coordinator

Approved By:

Date 02/07/2012

KIMBERLY PETERS  
DISTRICT MANAGER  
CONNECTICUT VALLEY PFC

cc: Area PO Review Coordinator  
District PO Review Coordinator  
Nation League of Postmasters  
National Association of Postmasters of the United States



NOTICE OF POST OFFICE EMERGENCY SUSPENSION

**A. Suspended Office**

Name: YANTIC State: CT Zip Code: 06389  
Area: NORTHEAST District: CONNECTICUT VALLEY PFC  
Congressional District: 2 County: NEW LONDON  
EAS Grade: 13 Finance Number: 089758

Post Office:  Classified Station  Classified Branch  CPO

Effective date of suspension: 02/06/2012 Date CPO Established: \_\_\_\_\_

**Justification (specific reason(s) for suspension):**

an emergency suspension of services after postal officials noted deficiencies in safety and security.  
Alternate Service Provided (i.e. rural delivery to roadside mailboxes, CBUs, ect.):  
There will be three types of delivery which will be afforded to the Yantic Post Office Box customers. The homes on the other side of the bridge ( West Town Rd, Yantic Rd, Sunnyside Extention, Sunnyside East, Sunnyside West, Altrabano, Chapel Hill, Washington Ave, and Yantic Flat will have CBU's erected to provide delivery for the homes on these streets who were never afford home delivery and currently have eBoxes. The businesses in the center of Yantic will receive city delivery either through a CBU or mail box. The west side of Route 2 ( Fitchville Rd, Gifford Ln, and Yantic Ln will have curbside delivery via rural carrier. Any customer who chooses to continue receiving their mail through a post office box will maintain their community identity, but will pay the appropriate fees once implementation the new delivery begins. The current administrating Bozrah Post Office has changed their current hours of operation 8:30am until 4:30pm to 7:30am Monday through Friday. Saturday hours will remain unchanged accommodate the customers from Yantic community. The US Postal Service found errors with the 911 addresses for the Yantic community and is currently working in conjunction with the Yantic Town Officials to correct prior to implementation.

**Effect on Employees (include Career/Noncareer Employees):**

The Yantic Postmaster has been assigned to the Wauregan Post Office. The Bozrah Officer-In-Charge is handling the Yantic post office box workload.

**Hours of Operation:**

Retail Hours Saturday Monday - Friday  
(Include lunch break)  
0 General Deliveries  
223 Post Office Box  
223 Total Customers

**B. Administrative Office**

Name: BOZRAH State: CT Zip Code: 06334  
EAS Grade: 13 Finance Number: 082652 Miles Away: 2.2  
PO Boxes Available: 50

**Hours of Operation**

Retail Hours Saturday 830 to 1200 Monday - Friday 830 to 1200 - 1300 to 1630  
(Include lunch break)

**C. Nearest Office**

Name: BOZRAH State: CT Zip Code: 06334  
EAS Grade: 13 Finance Number: 082652 Miles Away: 2.2  
PO Boxes Available: 50

**Hours of Operation**

Retail Hours Saturday 830 to 1200 Monday - Friday 830 to 1200 - 1300 to 1630  
(Include lunch break)

**D. Postmaster Organization Notification:**

Notified: YES  NO  Date of Notification: 02/06/2012

**E. Plan of Action (HQ must be notified with 90 days):**

Businesses will be solicited for a VPO site. There were no interested parties for a Village Post Office. All delivery and CBU information has been placed Alternate Service provided.

Prepared by: Barbara Mastroianni Date: 04/10/2013  
Title: CONNECTICUT VALLEY PFC Post Office Review Coordinator

Approved By:

Date 02/07/2012

KIMBERLY PETERS  
DISTRICT MANAGER  
CONNECTICUT VALLEY PFC

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*cc: Area PO Review Coordinator  
District PO Review Coordinator  
Nation League of Postmasters  
National Association of Postmasters of the United States*



April 10, 2013

Memorandum for the Official Record: Revised Notice of Post Office Emergency Suspension

The Notice of Post Office Emergency Suspension to Headquarters was originally sent on February 7, 2012 has been updated to reflect the changes made to the Alternate Service Provided in Section A of this form. Post Office Review Coordinator updated form to reflect services forthcoming with an estimated implementation date at the end of April beginning of May 2013.

This will be used as a page holder for Item 2, page 1 for the original suspension notice to Headquarters dated February 7, 2012.

A handwritten signature in blue ink, appearing to read "Barbara R Mastroianni".

Barbara R Mastroianni  
Post Office Review Coordinator



May 13, 2013

Memorandum for the Official Record: Revised Notice of Post Office Emergency Suspension

The Notice of Post Office Emergency Suspension to Headquarters has been updated to reflect the changes made to the Alternate Service Provided in Section A of this form, under justifications for the suspension. This is to replace and was submitted to the District Manager for concurrence prior to the initial submission to headquarters and reposting due to POSTPlan.

A handwritten signature in blue ink, appearing to read "Barbara R Mastroianni".

Barbara R Mastroianni  
Post Office Review Coordinator



NOTICE OF POST OFFICE EMERGENCY SUSPENSION

**A. Suspended Office**

Name: YANTIC State: CT Zip Code: 06389  
Area: NORTHEAST District: CONNECTICUT VALLEY PFC  
Congressional District: 2 County: NEW LONDON  
EAS Grade: 13 Finance Number: 089758

Post Office:  Classified Station  Classified Branch  CPO

Effective date of suspension: 02/06/2012 Date CPO Established:

**Justification (specific reason(s) for suspension):**

A phone call made to local police department after the postmaster received a harassment call, prompted Postal Officials to conduct a follow-up visit. Services were emergency suspended after postal officials noted deficiencies in safety and security. In Item 5 page 3 Police Officials state that this was an isolated issue. USPS Safety Specialist conducted a field visit noting deficiencies. There were numerous unsafe and potentially unsafe conditions present in this facility. Housekeeping deficiencies contribute significantly to unsafe conditions. Potential exposure to building materials containing untreated asbestos, lead paint, exposed wiring, hazardous electrical components, and fire hazards each present risk of injury to employees and public. Emergency egress is constricted at lobby exit. The facility is on a month to month agreement. The landlord is deceased and the building at this time is tied up in litigation in probate court.

**Alternate Service Provided (i.e. rural delivery to roadside mailboxes, CBUs, ect.):**

There will be three types of delivery which will be offered to the Yantic Post Office Box customers. For customers residing across the bridge Cluster Box Units (CBU) will be installed to serve residents who reside on the following streets: West Town Rd, Yantic Rd, Sunnyside Extension, Sunnyside East, Sunnyside West, Altrabano, Chapel Hill, Washington Ave, and Yantic Flat. These customers who reside on these streets are currently receiving mail in group E (free) PO Boxes. The businesses located in the center of Yantic will receive city delivery through a CBU or curbside mail box. The west side of Connecticut Route 2 which includes the following streets: Fitchville Rd, Gifford Ln, and Yantic Ln will have curbside delivery via rural carrier. Those customers who choose to continue receiving their mail through a post office box will maintain their community identity, but will pay the appropriate fees once implementation of the new delivery begins. The current administrating Bozrah Post Office has changed their current hours of operation was 8:30am until 4:30pm to 7:30am until 5:00pm Monday through Friday. Saturday hours will remain unchanged accommodate the customers from Yantic community. The US Postal Service found errors with the 911 addresses for the Yantic community and is currently working in conjunction with the Yantic Town Officials to correct prior to implementation. USPS has been working diligently with the Yantic Town Officials enabling CBU and curbside delivery to customers who previously were required to use a post office box as a method to receive mail. All group E PO Box customers were solicited a choice on continuing to receive mail in their post office box or will receive delivery through one of the options listed above. There will no longer be group E (free) PO Boxes, revenue will be collected for all post office boxes.

**Effect on Employees (include Career/Noncareer Employees):**

The Yantic Postmaster has been assigned to the Wauregan Post Office. The Bozrah Officer-In-Charge is handling the Yantic post office box workload.

**Hours of Operation:**

Retail Hours Saturday 7:30am to 12:00pm Monday - Friday 7:30am to 1:00pm - 2:00pm to 5:00pm

(Include lunch break)

0 General Deliveries  
223 Post Office Box  
223 Total Customers

**B. Administrative Office**

Name: BOZRAH State: CT Zip Code: 06334  
EAS Grade: 18 Finance Number: 082652 Miles Away: 2.2  
PO Boxes Available: 50

**Hours of Operation**

Retail Hours Saturday 8:30am to 12:00pm Monday - Friday 7:30am to 12:00pm - 1:00pm to 4:00pm

(Include lunch break)

**C. Nearest Office**

Name: BOZRAH State: CT Zip Code: 06334  
EAS Grade: 18 Finance Number: 082652 Miles Away: 2.2  
PO Boxes Available: 50

**Hours of Operation**

Retail Hours Saturday 8:30am to 12:00pm Monday - Friday 7:30am to 12:00pm - 1:00pm to 4:00pm

(Include lunch break)

**D. Postmaster Organization Notification:**

Notified: YES  NO  Date of Notification: 02/06/2012

**E. Plan of Action (HQ must be notified with 90 days):**

Businesses will be solicited for a VPO site. There were no interested parties for a Village POst Office. All delivery and CBU information has been placed Alternate Service provided.

Prepared by: Barbara Mastroianni Date: 05/13/2013  
Title: CONNECTICUT VALLEY PFC Post Office Review Coordinator

Approved By:

Date 02/07/2012



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KIMBERLY PETERS  
DISTRICT MANAGER  
CONNECTICUT VALLEY PFC

*cc: Area PO Review Coordinator  
District PO Review Coordinator  
Nation League of Postmasters  
National Association of Postmasters of the United States*



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02/08/2012

SUBJECT: Suspension of Yantic Post Office

Due to The Yantic Post Office, located at 131 Yantic Road in Yantic, will be closed indefinitely at 5 p.m. today for an emergency suspension of services after postal officials noted deficiencies in safety and security at the site late last week.

The office was suspended on 02/06/2012.

This change is tentative and will not lead to a formal proposal unless we conclude that it will provide a similar degree of regular and effective postal services.

BARBARA MASTROIANNI  
POST OFFICE REVIEW COORDINATOR  
141 WESTON ST  
HARTFORD, CT 06101-9631

Concurrence

KD68D6 / Concur  
League \_\_\_\_\_

02/17/2012  
Date \_\_\_\_\_

/\_\_\_\_\_  
NAPUS

\_\_\_\_\_  
Date

**Mastroianni, Barbara R - Hartford, CT**

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**From:** Leonardi, Anthony D - Colchester, CT  
**Sent:** Thursday, February 09, 2012 11:29 AM  
**To:** Mastroianni, Barbara R - Hartford, CT  
**Subject:** RE: Suspension Concurrence for YANTIC Post Office -  
[http://hqsopps/po\\_dis/suspension/org\\_notify\\_L.cfm?fin=1388434](http://hqsopps/po_dis/suspension/org_notify_L.cfm?fin=1388434)

Call me on this please

Tony Leonardi  
PM  
Colchester CT 06415

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**From:** Mastroianni, Barbara R - Hartford, CT  
**Sent:** Thursday, February 09, 2012 8:58 AM  
**To:** Leonardi, Anthony D - Colchester, CT; Strasser, Alice K - East Hampton, CT  
**Cc:** Mastroianni, Barbara R - Hartford, CT  
**Subject:** Suspension Concurrence for YANTIC Post Office - [http://hqsopps/po\\_dis/suspension/org\\_notify\\_L.cfm?fin=1388434](http://hqsopps/po_dis/suspension/org_notify_L.cfm?fin=1388434)  
**Importance:** High

Please click on the link to provide your concurrence for the suspension of YANTIC Post Office

Thank You

BARBARA MASTROIANNI



February 17, 2012

Memorandum for the official record:

An email was sent to the President of NAPUS regarding the Emergency Suspension of the Yantic Post Office on February 8, 2012. NAPUS never acknowledge or responded to the notification sent.

A handwritten signature in blue ink, appearing to read "Barbara R Mastroianni". The signature is stylized and cursive.

Barbara R Mastroianni  
Post Office Review Coordinator



February 10, 2012

Dear Postal Customer:

As you are aware, service was suspended at the Yantic CT 06389 Post Office on February 6, 2012, after postal officials noted deficiencies in safety and security at the site late last week.

While the Yantic Post Office is suspended, customers will continue to pick up their mail at the Bozrah Post Office located 2.2 miles away at 181 Fitchville Road, Bozrah CT 06334. Retail services are provided Monday through Friday from 8:30 am to 4:30 pm and Saturday 8:30 am to 12:00 pm, the office is closed Monday through Friday from 12:00 pm to 1:00 pm. The collection box will remain at its current location, 131 Yantic Road, Yantic CT.

Customers presently receiving rural delivery will not experience a change in service, with the possible exception of picking up parcels and accountable mail at the Bozrah Post Office. When an accountable item requires a signature, such as a certified letter, and cannot be delivered on the day of receipt, the carrier will return the item to the Bozrah Post Office. You then have the option of picking up the article at the Bozrah Post Office, requesting redelivery on another day, or you may authorize the carrier to deliver the item to another person. Yantic rural route and post office box customers will continue to use Yantic CT 06389 as the last line of their delivery address.

I realize with change there is always concern. No final decision to permanently discontinue the Post Office has been made. A community meeting will be held at a later date to explain our plans and solicit your comments concerning possible alternate means of providing postal and other services. In the interim, we are confident that you will receive quality and professional customer service.

If you have any questions, you may call Barbara R. Mastroianni, Post Office Review Coordinator at (860) 524-6495.

Sincerely,

A handwritten signature in dark ink, appearing to read "K. Powchak".

KENNETH M. POWCHAK  
(A) MANAGER, POST OFFICE OPERATIONS



**Mastroianni, Barbara R - Hartford, CT**

**From:** Zaskey, Lori A - Hartford, CT  
**Sent:** Friday, February 10, 2012 3:08 PM  
**To:** Brusco, Theresa T - Hartford, CT; Sgroi, Peter - Hartford, CT; Mastroianni, David D - Hartford, CT; Roy, Tatiana L - Hartford, CT; Sullivan, Thomas H - Hartford, CT; Mrazik, Joseph J - New Haven, CT; Powchak, Kenneth M - Willimantic, CT; Brunetti, Donald T - Hartford, CT; Freeman, Gerald R - Hartford, CT; Parillo, Donna M - Hartford, CT; Harte, Nancy A - Hartford, CT; Twerion, Roger W - East Hartford, CT; Mastroianni, Barbara R - Hartford, CT  
**Cc:** Letourneau, Marci K - Hartford, CT; Graham, Dawn M - Hartford, CT; Dionne, Gloria A - Hartford, CT; Cook, Mildred M - Hartford, CT; Soucy, Denise M - Hartford, CT; Klatka, Valerie M - Hartford, CT; Peters, Kimberly J - Hartford, CT  
**Subject:** Emergency Suspension-Yantic

**Importance:** High

**Attachments:** Emergency Suspension-Yantic.pdf

Please read the attached memo from Kimberly J. Peters regarding the emergency suspension of the Yantic 06389 Post Office.

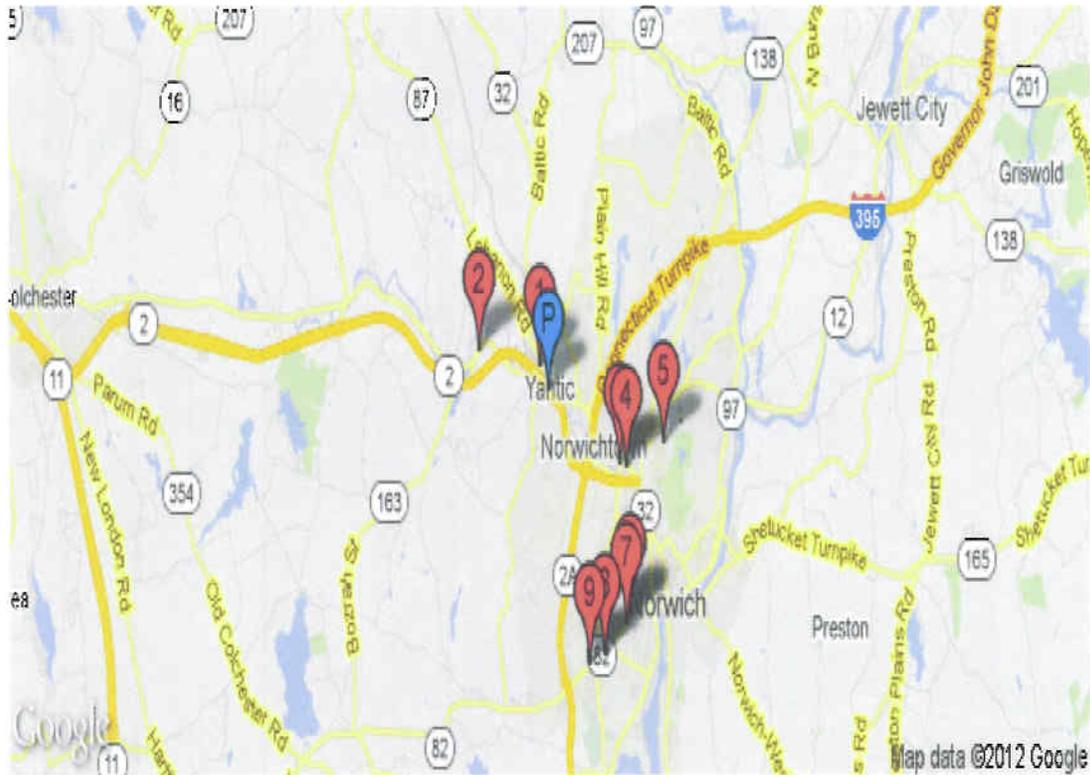


Emergency  
uspension-Yantic.pdf

**Lori A. Zaskey** | A/Secretary, District Manager - Connecticut Valley District |  
141 Weston St, Hartford CT, 06101-9996 | ☎ (860) 524-6137 | 📠 (860) 524-6199 |  
✉ [lori.a.zaskey@usps.gov](mailto:lori.a.zaskey@usps.gov)

• Alternate access points include nearby

- (1) NORTH FRANKLIN (Post Office 0.3) , (2) BOZRAH (Post Office 1.5) , (3) DESIGN A COPY (Shipping Store 1.7) , (4) STOP & SHOP #615 (Stamp Sales 1.9) , (5) THREE RIVERS BOOKSTORE (Stamp Sales 2.5) , (6) CVS #1027 (Stamp Sales 3.1) , (7) WALGREENS #2976 (Stamp Sales 3.2) , (8) SHOPRITE #336 (Stamp Sales 3.3) and (9) STAPLES #00947 (Stamp Sales 3.3) .





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02/13/2012

**SUBJECT: Possible Discontinuance of Post Office**

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the YANTIC Post Office, 06389 - 9992, located in NEW LONDON County. Please search your records for any recent reports of mail theft or vandalism in the area.

Thank you for your assistance in this matter

BARBARA MASTROIANNI  
Post Office Review Coordinator  
CONNECTICUT VALLEY PFC

NBR records of mail theft or vandalism: 1

Comments/Findings:

cc: Official Record



UNITED STATES POSTAL INSPECTION SERVICE

BOSTON DIVISION

February 16, 2012

Ms. Barbara Mastroianni  
USPS CT Valley – BSNR  
141 Weston St.  
Hartford CT 06101-9631

Ms. Mastroianni:

A security review of the Yantic CT Post Office located at 131 Yantic Rd in Yantic CT was conducted on February 13, 2012 at your request. The following represents the findings of this review:

1. The wood door on the side of the building, which leads into the work room floor, is in disrepair and should be replaced with a solid wood or hollow metal framed door with a Mortise Deadbolt Lockset. Although a Post Office of this size does not require a second exit, consideration should be given to removing the wood barricade and desk currently blocking this door from opening and closing once a new door described above is in place.
2. A security light on the outside rear of the building does not appear to be in working order. It should be repaired or replaced.
3. The facility floor near the safe appears to be buckling under the weight of the safe and should be reinforced or replaced before the floor is totally compromised.

There appear to be a number of safety issues that also should be addressed. The above findings are provided as a basis to assist you in making an informed decision from a security standpoint. This Post Office resides in an area with a crime rate at the National Average. All issues can be remedied at a minimal cost. If you have any questions please call me at 203-294-6774.

A handwritten signature in cursive script, appearing to read "M.J. Morrison".

M.J. Morrison  
Postal Inspector

DOCKET # 1388434-06389

ITEM # 5

PAGE # 2



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02/10/2012

Chief of Police  
70 Thames Street  
Norwich CT 06360-5646



SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the YANTIC Post Office, 06389 - 9992, located in NEW LONDON County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

BARBARA MASTROIANNI  
Post Office Review Coordinator  
CONNECTICUT VALLEY PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: 0

Comments/Findings:

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cc: Official Record

DOCKET # 1388434-06389  
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PAGE # 3



**CITY OF NORWICH**  
CONNECTICUT  
**POLICE DEPARTMENT**



LOUIS J. FUSARO, SR.  
Chief of Police



70 THAMES STREET  
NORWICH, CT 06360  
(860) 886-5561

February 14, 2012

Barbara Mastroianni  
Post Office Review Coordinator  
Connecticut Valley PFC  
USPS  
141 Weston Street  
Hartford, CT 06101

Dear Ms. Mastroianni,

Please be advised that a review of the records of the Norwich Police Department for any incidents involving or pertaining to the US Post Office, Yantic, its personnel or reported acts of vandalism or larceny of the mail within the boundaries of the Yantic Post Office was conducted.

The review spanned from June 1, 2011 through February 12, 2012 and yielded but one report, that being the recent report of Harassment (NPD Case# 12-384-OF) dated January 31, 2012, which appears to be an aberration and an isolated incident.

Should you require any further assistance please feel free to contact myself or my Records Division Commander, Lt. Albert L. Costa, Jr. at [Acosta@cityofnorwich.org](mailto:Acosta@cityofnorwich.org).

Very Truly Yours,

A handwritten signature in blue ink, appearing to read "Louis J. Fusaro, Sr.", written over a large, stylized flourish.

Louis J. Fusaro, Sr.  
Chief of Police

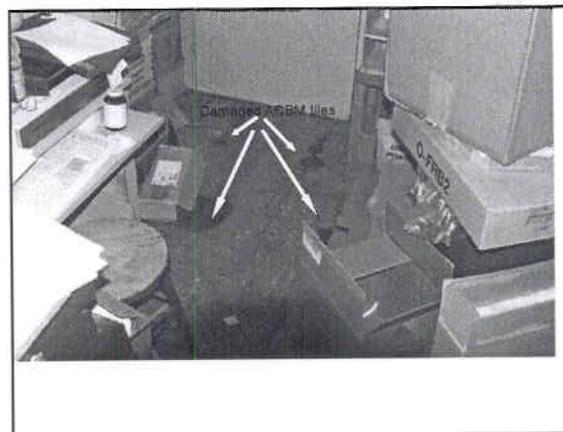
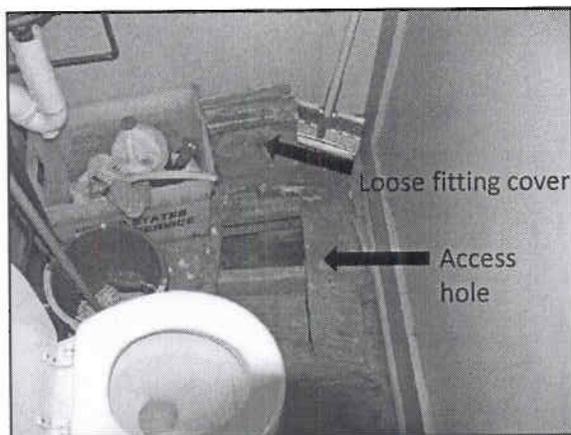
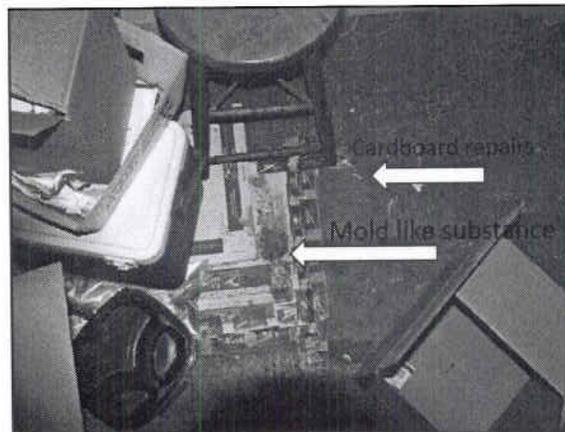
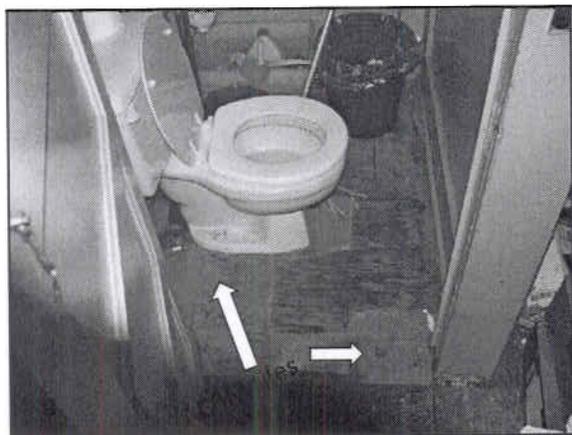
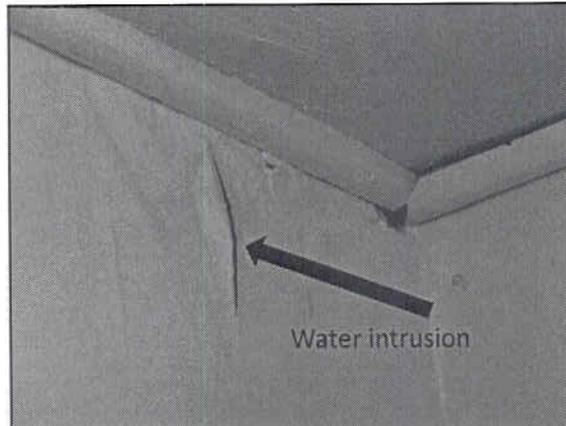


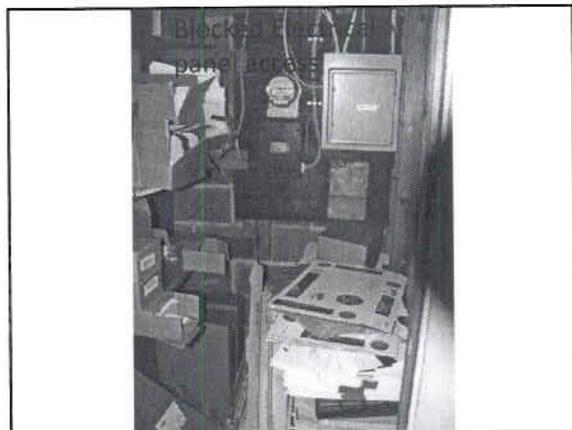
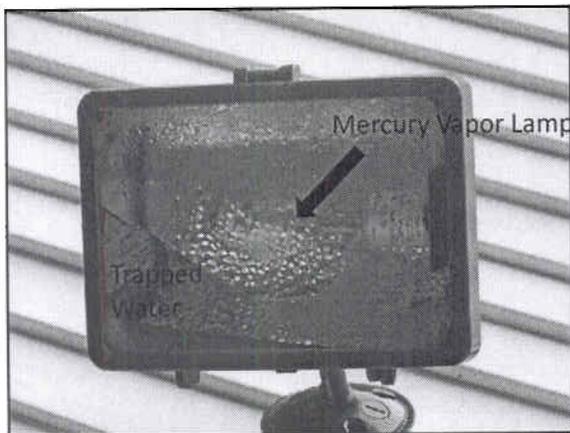
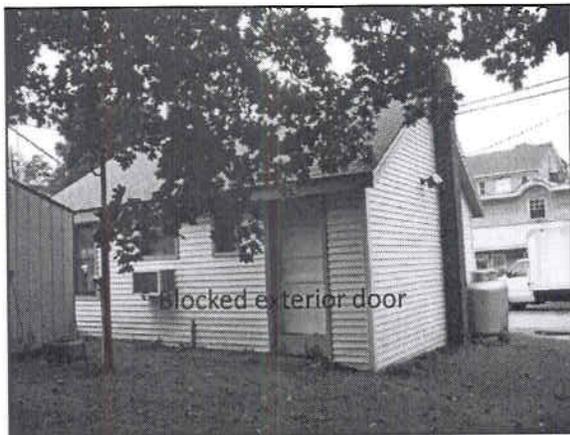
### Discontinuance Feasibility Study Survey

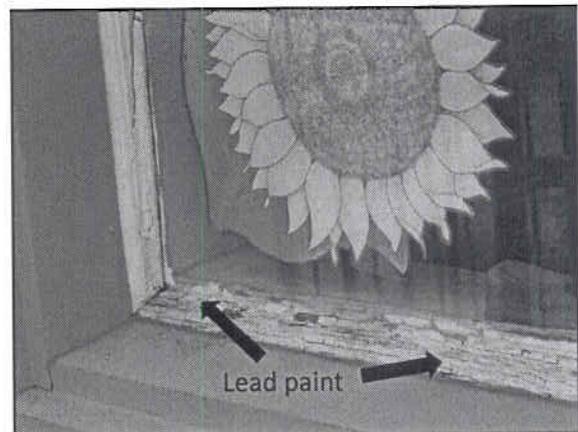
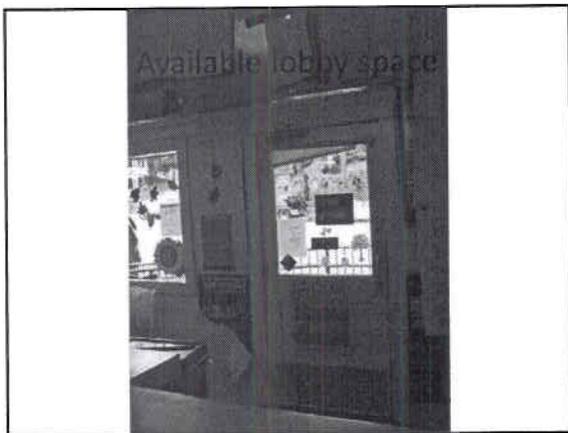
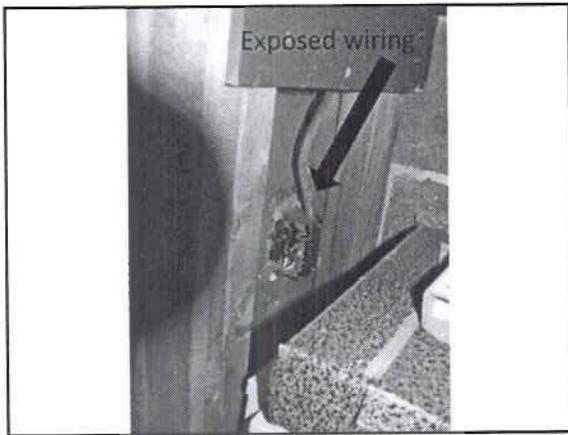
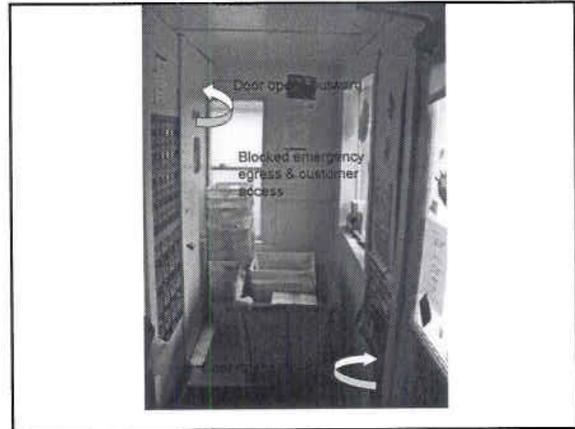
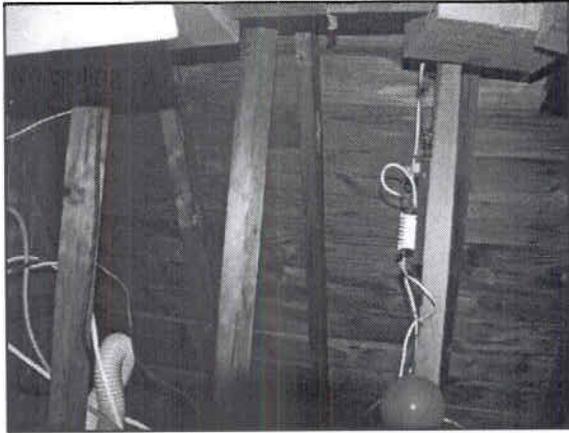
<b>1. Retail Facility Name:</b> Yantic Post Office	<b>2. State and ZIP + 4 Code@:</b> CT 06389-9992
<b>3. Facility Information</b>	
<b>a. Provide specific information about the facility, including structural defects, safety hazards, lack of running water or restrooms, and security issues. Include facility servicing documentation for all structural defects and safety hazards.</b>	
<b>b. Is the facility accessible to persons with disabilities?</b>	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
<b>4. Community Information</b>	
<b>a. Local government provided by:</b>	Norwich
<b>b. Police protection provided by:</b>	Norwich
<b>c. Fire protection provided by:</b>	Norwich
<b>d. Is the retail facility a state or national historic landmark?</b>	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
<b>e. Are there special historic events related to the community?</b>	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
<b>If answer to 4e is "Yes," explain:</b>	
<b>f. Describe the geographic and economic makeup of the community (retirees, commuters, farmers, etc.). Provide information on population and business activity trends.</b>	
This is a village of Norwich CT comprised of small businesses, older residential homes, a condo complex, and an abandoned mill. The area has a lot of through traffic.	
<b>g. Provide the names of schools in the service area.</b>	
none	
<b>h. Provide the names of religious institutions in the service area.</b>	
Grace Episcopal Church	
<b>i. Provide the names of organizations in the service area, including nonprofit organizations.</b>	
Norwich Youth Soccer Club, New London County Bar association, Friendly sons of patrick, and Eastern CT Association of Realators.	
<b>j. Provide the names of businesses in the service area, including small and home-based businesses.</b>	

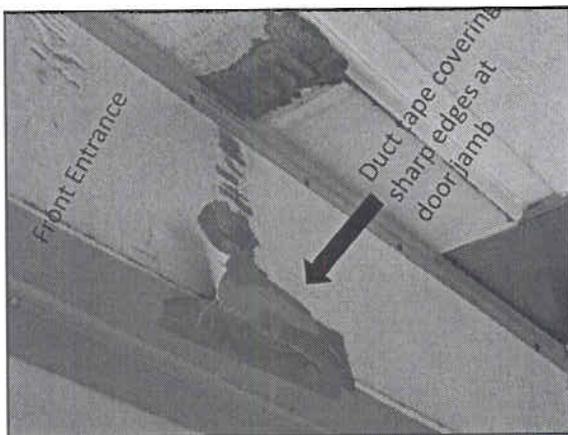
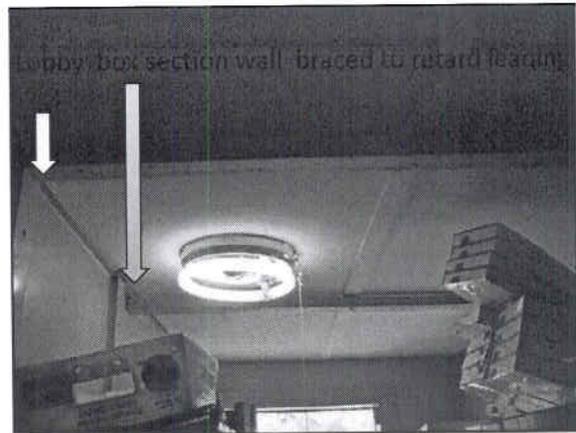
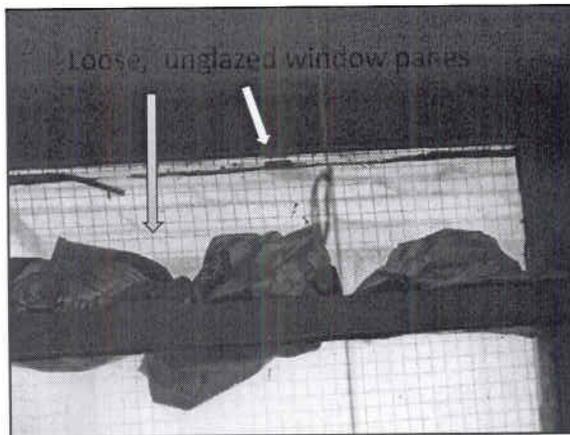
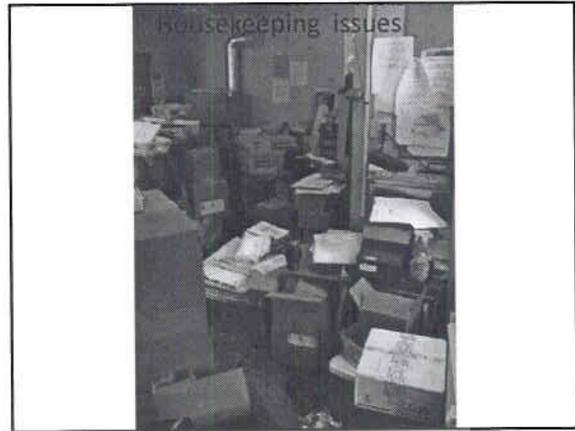
5. Retail Information	
a. Does the facility have an APC?	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
b. Does the facility have a DDU drop?	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
c. Does the facility have a FedEx drop box?	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
d. Is the facility a Postal One! site?	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
If the facility is a non-Postal One! site, attach a copy of PS Form 25, <i>Trust Fund Account</i> , and PS Form 3609, <i>Record or Permit Imprint Mailings</i> , for current permit mailers.	
6. Delivery Information	
a. Number of customers who receive duplicate delivery service: 0	
b. Approximate time of day the carriers begin delivery to the community: 10:00am	
c. Describe how the mail is received and dispatched. mail is received via HCR and there are two dispatches via HCR	
d. Approximate number of CBUs to be installed: 0	
d. List potential CBU/parcel locker sites and their distance from the facility.	
7. Administrative Office Information	
a. Facility Name: Bozrah Post Office	b. State and ZIP + 4 Code@: CT 06334-9998
c. Number of miles from the facility under study: 2.2	
8. Nearest Office Information	
a. Facility Name: Bozrah Post Office	b. State and ZIP + 4 Code@: CT 06334-9998
c. Number of miles from the facility under study: 2.2	
9. Other Information	
a. Do Postal Service employees offer assistance to senior citizens?	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
b. Do Postal Service employees offer assistance to handicapped citizens?	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
c. If the answer to 9a or 9b is "Yes," what provisions can be made for these services if the facility is discontinued?	
d. List the non-postal services provided by the facility. Include items such as public bulletin board, school bus stop, community meeting location, voting place, and government form distribution center. none	
e. If mail theft or vandalism has been reported to the Postmaster/OIC, describe the situation reported. none	
10. Photos of Facility	
Provide digital photos of the facility. Include photos of front, back, full property view, and additional structures on the property.	
PREPARED BY:	
Printed Name: Barbara Mastroianni	Title: PO Discontinuance Coordinator
Signature: 	Date: 09/18/2012

# Yantic Post Office











**24/7 NCOA<sup>Link</sup> Automation - No Software Required**  
Get your file processed and returned in hours, if not minutes.

[▶ Upload File Now](#)

Enter ZIP Code, ZIP+4 Code, City Name, Phone Number or Area Code.

[Search](#)

**Use this Lookup to:**

- Get location information and demographics related to a ZIP, City, or Phone Number
- See City, State, Time Zone, County Name and FIPS Code, MSA
- View additional information and maps via link options from each return including:
- All ZIPs and Area Codes linked to entered city name
- All Cities listed for entered area code

You can append all this data to your entire list, any time you want. [Click here to discover the toolkit you need to enrich your contact data.](#)

<b>Results for ZIP Code 06389</b>	
<a href="#">Campaign Contributors</a> <a href="#">Carrier Routes</a> <a href="#">Climate</a> <a href="#">Income Tax</a> <a href="#">Nearest Mailing House</a> <a href="#">NonProfits</a> <a href="#">Public Schools</a> <a href="#">Street Names in ZIP</a>	
State	Connecticut (CT)
Type of ZIP Code	PO Boxes
USPS Preferred City Name	YANTIC
Businesses in ZIP	18 <a href="#">Click here for list</a>
USPS Residential Deliveries in ZIP	0
USPS Business Deliveries in ZIP	48
USPS Apartment Deliveries in ZIP	0
USPS PO Box Deliveries in ZIP	173
Area Code	860
Metro Area (Code)	HARTFORD, CT ( 3280 )
Time Zone (Local Time)	Eastern ( 2/8/2012 12:29:59 PM )
County Name (FIPS)	NEW LONDON (09011 ) 100.0% Addresses in County
County Seat	NORWICH <a href="#">In-Out Flow</a> <a href="#">Economy</a>
Earthquake Hazard	Very Low



### USPS Handbook PO-101 NEPA Checklist

Per USPS Handbook PO-101, all Post Office, Classified Station, or Classified Branch closings must include an 'Official Record' compiled and managed by the USPS Discontinuance Coordinator (DC). This Checklist and any subsequent, related documentation or memorandum is to be kept as part of the Official Record.

The National Environmental Policy Act (NEPA) requires USPS to consider potential environmental impacts of certain actions, including facility closings. See 39 CFR Part 775.

See the reverse side of this form for further guidance on individual assessment items.

Project Name and Description: Yantic Post Office	
Address (street, city, state, zip code): 131 YANTIC RD YANTIC, CT 06389-9992	
Site Size (sq. ft. or acres): 1566	Building Size ( in sq. ft.): 426

To the best of your knowledge, does this closing impact any of the following items? (Check one)

1.	Coastal area	No
2.	Historic, cultural, or archaeological resources (approx. bldg. age: 39 )	No
3.	Traffic	No
4.	Adverse impact to natural resources (e.g. – air, water, soil) – DESCRIBE:	No
5.	Is the proposed action listed as a Categorical Exclusion in 39 CFR, Part 775? Likely 'yes' as action falls under closure of Post Offices under 39 U.S.C 404(b).	Yes
6.	If the action is Categorically Excluded, are there any other extraordinary environmental circumstances? If yes, describe:	Yes

BARBARA MASTROIANNI  
Coordinator

09/18/2012  
Date

BEAULEBOUEF  
MPOO

09/18/2012  
Date

For technical questions concerning the application of a Categorical Exclusion or should it be unclear if an item below has an environmental impact, contact charlotte.parrish@usps.gov prior to finalizing the form.

## APPENDIX B

### USPS Handbook PO-101 NEPA Checklist

Additional Assessment Item Guidance for the subject site and any adjacent surroundings:

1. Coastal area – There is a law called the ‘Coastal Zone Management Act’ (CZMA) which concerns property actions if they are in such a zone. Indicators of such zone likelihood would be proximity to a major water body, not necessarily ocean or bay. For example, the Gowanus Canal in Brooklyn, NY has some CZMA requirements as it eventually feeds into the Atlantic Ocean. Many of the coastal designations ultimately feed into a coastal water body. But this observation would not include water bodies such as small streams, small lakes or ponds.
2. Historic, cultural or archaeological resources – Buildings over 50 years old can be considered for formal historic designation. There is a spot for noting building age on the form. There may be other circumstances you are aware of – e.g., formal historic designation, local interest in making the site historic, certainty that the site is in an official historic district. You also need to consider any art resources under this item such as murals, frescos or other permanently affixed postal items of historic or artistic value.
3. Traffic – This consideration has to be isolated for the closure only, not for any other location impacted by the closure (that is a separate process). So, an example might be if a closed facility also provided access to some other area and now that access will not be maintained or as easily used. General traffic considerations relate to noise and air quality impacts, but that is not typically for closures.
4. Adverse impact to natural resources (e.g. – air, water, soil) – Look for obvious concerns such as an ongoing remediation at the site. USPS still has obligations to comply even if the facility is not operational, but vacancy could impact progress and efficiency of such a clean-up. Explain very briefly, but contact [charlotte.parrish@usps.gov](mailto:charlotte.parrish@usps.gov) for further guidance before finalizing the form.

Yantic Post Office Discontinuance Financial Summary				
Investment Facilities				
	Existing	Proposed	Total Cost	
Construction/Renovation (includes one-time relocation cost)	\$ -1,664	\$ -750	\$ -2,414	
Existing & Proposed Facilities				
	Existing	Proposed	1st YR Operating Saving	10 YR Operating Saving
Building Maintenance	\$ 0	\$ 0	\$ 0	\$ 0
Utilities	\$ 1,802	\$ 0	\$ 1,802	\$ 19,731
Transportation	\$ 1,638	\$ 0	\$ 1,638	\$ 17,611
EAS Craft & Labor	\$ 86,031	\$ 6,010	\$ 80,020	\$ 860,346
Contracts	\$ 2,790	\$ 0	\$ 2,790	\$ 29,997
Rent	\$ 3,600	\$ 0	\$ 3,600	\$ 38,706
		<b>Total</b>	\$ 89,851	
<b>First Full Year Savings</b>			\$ 89,850	
			<b>POD 10YR NPV</b>	\$ 757,855



July 22, 2013

Memorandum for the Official Record Financial Workbook

The Financial Workbook had changes made to the savings of the Level 13 Postmaster, which resulted in a lower cost savings for the labor and bottom line NPV. The change in the financial information also reflects in change in Item 13 of the Checklist, and Proposal.

A handwritten signature in blue ink, appearing to read "Barbara R Mastroianni".

Barbara R Mastroianni  
Post Office Review Coordinator



**A. Office**

Name: YANTIC State: CT Zip Code: 06389  
Area: NORTHEAST District: CONNECTICUT VALLEY PFC  
Congressional District: 2 County: NEW LONDON  
EAS Grade: 13 Finance Number: 089758  
Post Office:  Classified Station  Classified Branch  CPO

This form is a place holder for number 9. And the verification of new service type is complete.

Prepared by: Barbara Mastroianni  
Title: CONNECTICUT VALLEY PFC Post Office Review Coordinator  
Tele No: (860) 524-6495

Date: 09/18/2012  
Fax No: (860) 524-6482



10/4/2012

OIC/POSTMASTER of subject office  
OIC/POSTMASTER of proposed administrative office

SUBJECT: Yantic Post Office

Enclosed are questionnaires addressed to customers of the Yantic Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. **As they are received**, all completed forms must be forwarded to my office **on a daily basis** and no later than 11/5/2012 for further review. Do not retain completed form in your office until the last day.

Please post the enclosed Item #12, Page Number 1 Invitation to the community meeting in your window/retail lobby to notify retail customers that do not receive mail delivery in your zip code, but utilize retail services of the community meeting information.

A handwritten signature in blue ink, appearing to read "Barbara R. Mastroianni".

Barbara R Mastroianni  
Post Office Review Coordinator

cc: POOM  
Enclosures



10/5/2012

**Postal Customer  
YANTIC, CT 06389**

This letter provides notice that the U.S. Postal Service is conducting a discontinuance feasibility study of facility operations at the Yantic Post Office into the Bozrah Post Office.

The Yantic Post Office was placed under emergency suspension on 02/06/2012 after postal officials noted deficiencies in safety and security at this site. Since the suspension, the Bozrah Post Office has provided alternate services for mail delivery and retail services. A discontinuance feasibility study involves a review of delivery and retail operations of a postal facility. The purpose of the study is to evaluate the facility's operations in a continuing effort to meet customers' retail needs, improve productivity, increase efficiency, and cut costs.

Customer needs have changed dramatically. Many customers receive and pay their bills online and communicate by email and text messaging. In addition, many customers demand easier, more convenient access to Postal Service products and services when and where they want them – online, on their smart phones, and at the stores they frequent.

If a decision is ultimately made to discontinue the Yantic Post Office and you are a Post Office Box customer, you will have the option to continue Post Office Box delivery at the Bozrah Post Office or submit a request for establishment of rural delivery service, PS Form 4027, "Petition for Change in Rural Delivery". This form is available at the Bozrah Post Office. The Bozrah Post Office is 2.2 miles away and has retail hours from 830 to 1200 and 1430 to 1630 Monday through Friday and 830 to 1200 on Saturday. Additionally the Norwich Post Office is 3.7 miles from the Yantic Post Office with retail hours from 900 to 1700 Monday through Friday and 900 to 1230 on Saturday.

Retail services would continue to be available through a variety of channels beyond traditional brick-and-mortar facilities, such as the [www.usps.com](http://www.usps.com) website, non-city delivery carriers, stamp consignment locations, and Stamps by Mail, Fax, and Phone. We value your opinions during this review process. As the Postal Manager responsible for all Post Offices in your area, I would like your input concerning your postal needs. We encourage you to complete and return the enclosed survey in the pre-addressed, postage-paid envelope provided. Your responses along with others received will be included in the study and considered carefully before any final determination regarding discontinuance is made. Please submit your response no later than November 7, 2012.

A community meeting will be held to explain the process and to address community concerns. Postal representatives will be at the **Yantic Fire Station, 151 Yantic Road, Yantic CT 06389 on Wednesday, November 7, 2012 from 6:00 p.m. to 8:00 p.m.** to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

Written comments may be hand-delivered to the Bozrah Post Office or mailed to:

Post Office Review Coordinator  
CONNECTICUT VALLEY DISTRICT  
141 Weston St  
Hartford CT 06101-9631

The study consists of a publicly available record, so please be advised that any information or responses that you furnish will be visible to others.

A proposal that further explains the nature and justification of the proposed change in service and requests for customer comment may be posted prior to the community meeting. Comments received from the questionnaire, community meeting, and proposal will be considered prior to making a final determination.

Village Post Offices are operated by community businesses to provide selected postal products and services, including Forever stamps and Priority Mail Flat Rate packages and envelopes. These retail units may also provide Post Office Boxes either inside or outside the business. Business establishments interested in applying for a contract with the Postal Service to start a Village Post Office in their local community should contact: [vpo.inquiry@usps.gov](mailto:vpo.inquiry@usps.gov) or call 888-711-7577.

If you have any questions concerning this discontinuance feasibility study, please contact Barbara Mastroianni, Post Office Review Coordinator Contact at (860) 524-6495

Sincerely,



Kenneth Powchak  
Manager, Post Office Operations

Enclosures:  
Customer Survey/Pre-addressed postage-paid envelope  
Summary of Postal Service Retail Facility Change Regulations



### Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Yantic Post Office. Please take a few minutes to complete this survey and return it no later than 10/21/2012 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

- Personal reasons       Business-related reasons       Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State Zip: \_\_\_\_\_

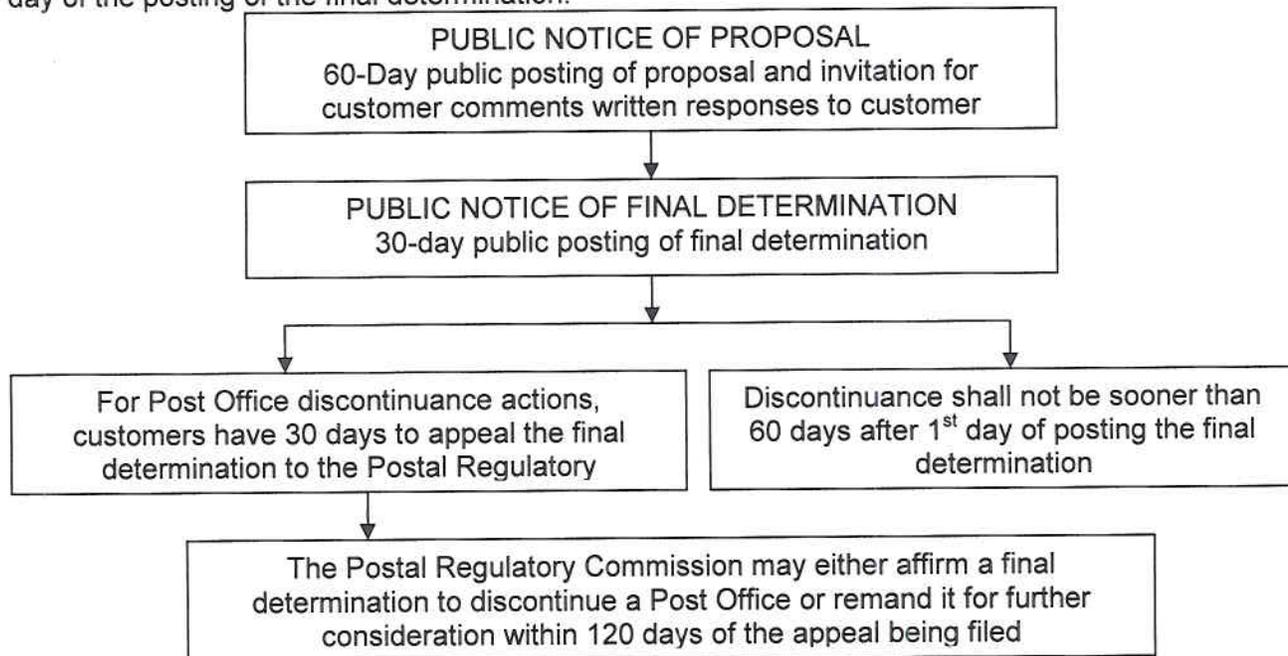


### Summary of Postal Service Retail Facility Change Regulations

The Postal Service has published regulations governing the discontinuance of Postal Service-operated retail facilities. These regulations are designed to ensure that the reasons for proposing such changes in the provision of postal services are fully disclosed at a stage when customers can make helpful contributions toward a final determination. The full text of the applicable statutory requirements for Post Offices appears in Title 39, United States Code, Section 404(d), while the regulations for Postal Service-operated retail facilities appear in Title 39, Code of Federal Regulations, Part 241.3.

Under postal regulations, Postal Service Headquarters or field personnel initiate an initial feasibility study to examine the continuation of a Post Office, Classified Station, or Classified Branch. After conducting the feasibility study, if warranted, the Postal Service may decide to proceed with a proposal to discontinue the facility. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected retail facilities, along with an "Invitation for Comments," which solicits written feedback from customers. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

After consideration of customer comments, if warranted, the Postal Service may decide to proceed with a final determination to discontinue the retail facility under study. Any such final determination is posted in affected retail facilities for 30 days. For discontinuance actions associated with Post Offices, customers may appeal the final determination to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission may either affirm the Postal Service's determination to discontinue a Post Office or remand the matter to the Postal Service for further consideration. If a final determination is remanded by the Postal Regulatory Commission, the Postal Service may choose to repost the final determination or proposal with additional support, restart the discontinuance feasibility study, or suspend the discontinuance process. The Postal Regulatory Commission has up to 120 days to consider and decide an appeal. Even without an appeal, no Postal Service-operated retail facility may be closed sooner than 60 days after the first day of the posting of the final determination.



ALU  
DOW



### Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Yantic Post Office. Please take a few minutes to complete this survey and return it no later than 10/21/2012 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

- Personal reasons     
  Business-related reasons     
  Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: Jaimce Hackett Address: 124 Yantic Road  
City, State Zip: Yantic, CT 06389



### Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Yantic Post Office. Please take a few minutes to complete this survey and return it no later than 10/21/2012 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

- Personal reasons
  Business-related reasons
  Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- |  |   |  |
|--|---|--|
| Post Office in vicinity of where you work or shop            | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| usps.com website   | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| Stamps by Mail   | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Stamps by Phone  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Stamps Online  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Click-N-Ship   | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Buy stamps or mail packages at grocery or other retail store | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: Madelyn Sasto

Address: PO Box 102, Yantic CT

City, State Zip: Yantic CT 06385



### Postal Service Customer Questionnaire

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1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

- Personal reasons     
  Business-related reasons     
  Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: Kyo Narita Address: 373 Wawucus Hill Rd  
City, State Zip: Norwich CT 06360



### Postal Service Customer Questionnaire

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1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

Personal reasons                     
  Business-related reasons                     
  Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- |  |                              |  |
|--|------------------------------|--|
| Post Office in vicinity of where you work or shop            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| usps.com website   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps by Mail   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps by Phone  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps Online  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Click-N-Ship   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Buy stamps or mail packages at grocery or other retail store | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Get a mailman to deliver my mail!

Name: Peter Duperre Address: 6 Gifford Ln.  
City, State Zip: Yantic, Ct. 06389



### Postal Service Customer Questionnaire

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1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

- Personal reasons     
  Business-related reasons     
  Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

**Postal Services**

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

Post Office in vicinity of where you work or shop

YES  NO

usps.com website

YES  NO

Stamps by Mail

YES  NO

Stamps by Phone

YES  NO

Stamps Online

YES  NO

Click-N-Ship

YES  NO

Buy stamps or mail packages at grocery or other retail store

YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: George + Valerie Boulay Address: 25 Yantic Lane POB 141

City, State Zip: Yantic Ct 06389



### Postal Service Customer Questionnaire

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1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

- Personal reasons     
  Business-related reasons     
  Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- |  |   |  |
|--|---|--|
| Post Office in vicinity of where you work or shop            | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| usps.com website   | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| Stamps by Mail   | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Stamps by Phone  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Stamps Online  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Click-N-Ship   | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Buy stamps or mail packages at grocery or other retail store | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: THOMAS BOSWORTH

Address: PO Box 212 YANTIC, CT 06389

City, State Zip: \_\_\_\_\_



### Postal Service Customer Questionnaire

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1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

Personal reasons       Business-related reasons       Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

*Direct to Rouses Post office*

Name: Preethi Patel Address: 15 Gifford Ave P.O. Box 6006  
City, State Zip: Yantic, CT 06389



### Postal Service Customer Questionnaire

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1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

- Personal reasons
  Business-related reasons
  Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>YEARLY</i>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- |  |   |  |
|--|---|--|
| Post Office in vicinity of where you work or shop            | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| usps.com website   | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Stamps by Mail   | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Stamps by Phone  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Stamps Online  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Click-N-Ship   | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Buy stamps or mail packages at grocery or other retail store | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

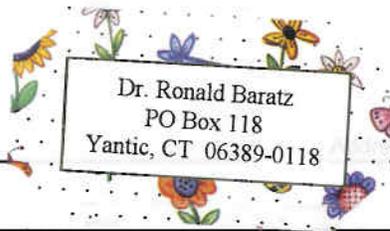
7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:



Name: \_\_\_\_\_ SS: \_\_\_\_\_

City, State Zip: \_\_\_\_\_



### Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Yantic Post Office. Please take a few minutes to complete this survey and return it no later than 10/21/2012 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

Personal reasons     
  Business-related reasons     
  Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- |  |                              |  |
|--|------------------------------|--|
| Post Office in vicinity of where you work or shop            | <input type="checkbox"/> YES | <input type="checkbox"/> NO            |
| usps.com website   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps by Mail   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps by Phone  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps Online  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Click-N-Ship   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Buy stamps or mail packages at grocery or other retail store | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: Francis Bezyawski Address: \_\_\_\_\_  
City, State Zip: Yantic, Conn. P.O. Box 116



### Postal Service Customer Questionnaire

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The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

- Personal reasons     
  Business-related reasons     
  Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- |  |   |  |
|--|---|--|
| Post Office in vicinity of where you work or shop            | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| usps.com website   | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| Stamps by Mail   | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Stamps by Phone  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Stamps Online  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Click-N-Ship   | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Buy stamps or mail packages at grocery or other retail store | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: ACIA Industrial Electric Address: 44 Yantic Flats Rd.  
City, State Zip: Yantic, CT 06389



### Postal Service Customer Questionnaire

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1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

- Personal reasons     
  Business-related reasons     
  Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
p. Public bulletin board	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
r. Other	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- |  |   |  |
|--|---|--|
| Post Office in vicinity of where you work or shop            | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| usps.com website   | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Stamps by Mail   | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Stamps by Phone  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Stamps Online  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Click-N-Ship   | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Buy stamps or mail packages at grocery or other retail store | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: O'Connell Address: PO Box 95  
City, State Zip: Yantic CT 06389



### Postal Service Customer Questionnaire

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1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

- Personal reasons       Business-related reasons       Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- |  |   |  |
|--|---|--|
| Post Office in vicinity of where you work or shop            | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| usps.com website   | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| Stamps by Mail   | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Stamps by Phone  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Stamps Online  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Click-N-Ship   | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Buy stamps or mail packages at grocery or other retail store | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: JOSEPA M. BRULE Address: PO BOX 6040  
City, State Zip: YANTIC, CT. 06389

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**Postal Service Customer Questionnaire**

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Yantic Post Office. Please take a few minutes to complete this survey and return it no later than 10/21/2012 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

- Personal reasons     
  Business-related reasons     
  Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No *N/A*

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: John P. Wells Address: P.O. Box 231  
City, State Zip: Yantic CT 06389



### Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Yantic Post Office. Please take a few minutes to complete this survey and return it no later than 10/21/2012 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

- Personal reasons     
  Business-related reasons     
  Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: Andrew Nollman Address: 65 Yantic Ln  
City, State Zip: Norwich, CT 06360 mailing, PO Box 158  
Yantic, CT



### Postal Service Customer Questionnaire

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The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

- Personal reasons     
  Business-related reasons     
  Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

*I am happy with the Boylston, Ct. Post Office service. I thank-you, P.S. please cont. it if they do not re-open the Yantic, Ct. Post Office.*

*Brian E. Bashor*

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State Zip: \_\_\_\_\_

*BC Bashor*  
*P.O. Box 194*  
*Yantic, Ct. 06389*



### Postal Service Customer Questionnaire

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1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

Personal reasons     
  Business-related reasons     
  Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State Zip: \_\_\_\_\_

P.O. Box 64  
Yantic Ct 06389

*→ Duplicate to #13*



### Postal Service Customer Questionnaire

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1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

Personal reasons       Business-related reasons       Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

*Re-open old yantic P.O. - I paid for it!!!*

Name: John P. Wells Address: P.O. Box 231

City, State Zip: Yantic CT 06389



### Postal Service Customer Questionnaire

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The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

Personal reasons     
  Business-related reasons     
  Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State Zip: \_\_\_\_\_

Kelleher  
PO BOX 9  
Yantic CT 06389



### Postal Service Customer Questionnaire

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1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

- Personal reasons     
  Business-related reasons     
  Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- |  |                              |  |
|--|------------------------------|--|
| Post Office in vicinity of where you work or shop            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| usps.com website   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps by Mail   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps by Phone  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps Online  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Click-N-Ship   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Buy stamps or mail packages at grocery or other retail store | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: MARY J. JONES Address: PO Box 236

City, State Zip: YANTIC, Ct. 06389



### Postal Service Customer Questionnaire

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1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

- Personal reasons     
  Business-related reasons     
  Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

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Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: Sherry Reynolds Address: PO Box 9  
City, State Zip: YANTIC CT 06389



### Postal Service Customer Questionnaire

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- Personal reasons     
  Business-related reasons     
  Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: Steve Konow Address: P.O. Box 23  
City, State Zip: YANTIC CT. 06389



### Postal Service Customer Questionnaire

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The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

- Personal reasons       Business-related reasons       Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Reopen Yantic Post office, or offer Rural Delivery.  
This entire Fiasco has been, and continues to be a  
MAJOR inconvenience.

Name: William Gudny Address: 49 sunnyside West Rd

City, State Zip: Yantic, CT 06389



### Postal Service Customer Questionnaire

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1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

- Personal reasons     
  Business-related reasons     
  Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels - <i>occasionally</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation - <i>occasionally</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Sending Priority Mail - <i>occasionally</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board - <i>occasionally</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- |  |                              |  |
|--|------------------------------|--|
| Post Office in vicinity of where you work or shop            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| usps.com website   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps by Mail   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps by Phone  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps Online  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Click-N-Ship   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Buy stamps or mail packages at grocery or other retail store | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

*always used yantic post office for mailing, buying stamps, etc.*

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

*Very disappointed when the Yantic post office closed. Have been going there for over 20 years. It is an inconvenience to go to Bozrah especially with the limited hours for working people.*

Name: Lisa and Mandy Slaga Address: PO Box 112

City, State Zip: Yantic, CT 06389



### Postal Service Customer Questionnaire

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1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

- Personal reasons     
  Business-related reasons     
  Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

The business expenses to change my P.O. Box would be difficult and costly. I would seek an alternative to the USPS.

Name: Wmwe Sinclair dba NETSCON

Address: P.O. Box 53

City, State Zip: Yantic 06389

**NETSCON**  
PO Box 53  
Yantic, Connecticut 06389

Suggest that yantic P.O. #'s remain available at Bozrah if need be.

My home address is 14 Aspen Court in Norwich.  
The Norwich P.O. is too far & difficult to access.



### Postal Service Customer Questionnaire

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1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

- Personal reasons     
  Business-related reasons     
  Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

Post Office in vicinity of where you work or shop

YES

NO

usps.com website

YES

NO

Stamps by Mail

YES

NO

Stamps by Phone

YES

NO

Stamps Online

YES

NO

Click-N-Ship

YES

NO

Buy stamps or mail packages at grocery or other retail store

YES

NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

We miss Yantic Post office. The Bozrah Post office has bad hours of operation.

Name: D'Amato Builders Address: 40 Connecticut Ave

City, State Zip: Norwich, CT 06360



### Postal Service Customer Questionnaire

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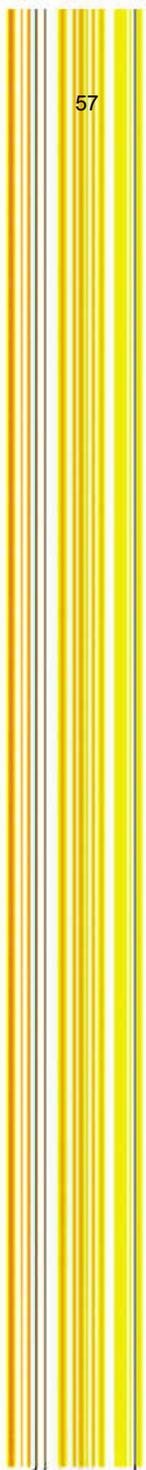
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1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

- Personal reasons       Business-related reasons       Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>





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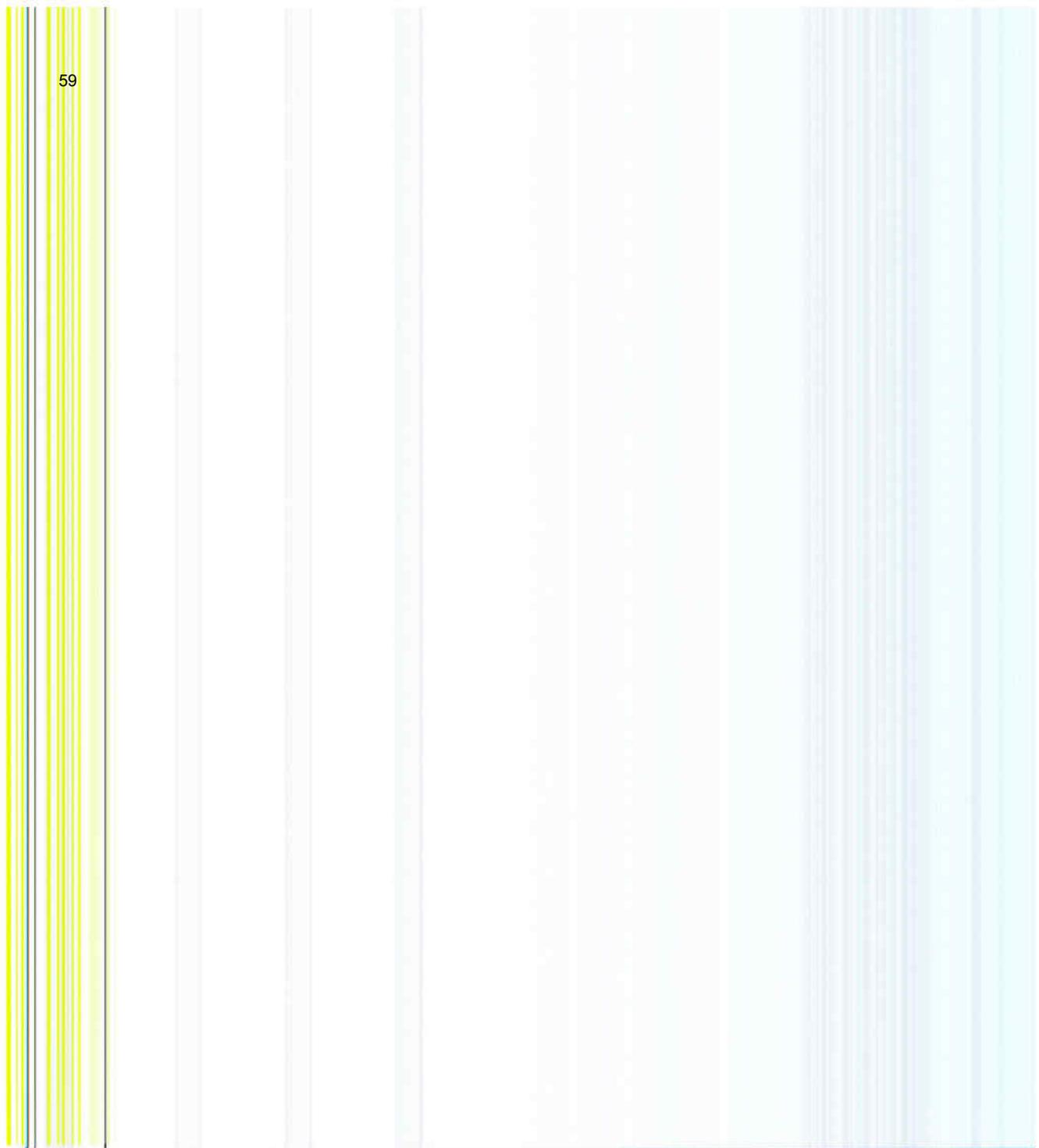
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- Personal reasons     
  Business-related reasons     
  Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>



Handwritten text or markings at the bottom of the page, including the number '59' and some illegible characters.

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

*CAN'T PICK UP MY MAIL DAILY, BOZEMAN P.O. CLOSING TOO EARLY.  
PLEASE HAVE AT LEAST ONE LATE AFTERNOON CLOSING.*

Name:

**LIN'S HAIR SALON**  
P.O. BOX 216  
YANTIC, CT 06389

Address:

City, State Zip:



### Postal Service Customer Questionnaire

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1. Did you visit the Yantic Post Office for personal reasons, business-related reasons, or both?

- Personal reasons                     
  Business-related reasons                     
  Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>



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r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

*I work for the usps. However I find it hard to get my mail from Bozrah.*

Name: The Eybense's Address: 44 Fitchville Rd  
City, State Zip: YANTIC CT, 06389-0054



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c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
j. Carrier pickup ?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

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Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Driving over 4 miles per day is too much to receive mail. If Yantic is not going to reopen we need to have our mail delivered especially with winter coming

Name: Pat & Ron Stoltz Address: Box 46

City, State Zip: Yantic Ct 06389

Received mail for 50 yrs here in Yantic and very disappointed to think this will not reopen.



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Postal Services	Daily	Weekly	Monthly	Never
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b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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j. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

If the yantic post office is to close I would love to have mail delivered to my home, because it is hard with my work schedule to get mail at other post offices especially if the others hours are cut back as well.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State Zip: \_\_\_\_\_

Welch  
PO Box 144  
Yantic CT 06389

OFFICIAL BUSINESS  
PENALTY FOR PRIVATE USE \$300



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- Personal reasons     
  Business-related reasons     
  Both

2. Please check the appropriate box to indicate whether you used the Yantic Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- |  |                              |  |
|--|------------------------------|--|
| Post Office in vicinity of where you work or shop            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| usps.com website   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps by Mail   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps by Phone  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps Online  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Click-N-Ship   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Buy stamps or mail packages at grocery or other retail store | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: CAROL BOURDON

Address: \_\_\_\_\_

City, State Zip: \_\_\_\_\_



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Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State Zip: \_\_\_\_\_



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k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

3. Did you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Yantic Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State Zip: \_\_\_\_\_

Docket #: 1388434-06389

Community Meeting Roster

OCM 11/14/2012

Postal Service Representative (Names and Titles):  
 Ken Powchak (A) Manager Post Office Operations  
 Tatiana Roy Manager Marketing  
 Christine Dugas Communications Specialist CT Valley District  
 Barbara Mastroianni Post Office Review Coordinator

Date: 11/07/2012  
 Time: 6:00 PM

Joe Mazzola III mgr PO Operations  
 Total Number of Customers Present: 59 62

Yantic Fire Station, 151 Yantic Road, Yantic  
 Place: CT

This document will be placed in an administrative record that, if discontinuance goes forward, becomes available for public inspection.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
DONNA MAGRINO	4 BALDWIN COURT UNCA SVILLE	06382	860-848-8023
Adam Benson	Bulletin		
AL JONASCH	9 SUNNYSIDE EAST RD	06380	(860) 887-1294
Shirley A. Sebore	163 Oldlander ave Munich	06360	860 889-0296
Harry Caparuzzi	Yantic L	06360	860-886-7366
Ray Pilecki	PO Box 27, 10 Yantic Ln	06389	860-859-3055
Keith Ripley	9 Meadow Lane	06360	860-886-5727
RENE MUCKLE	68 Sunnyside East	06389	860-889 1150 859-1160
Lisa Slaga	PO Box 112 Yantic	06389	860 887-1670
Pat Stolz	PO Box 46 Yantic	06389	860 889 6959
Ronda Quincey	PO Box 151 Yantic	06389	860 887 4353
Jill-Karen Reddick	87 Sunnyside Street P.O. Box 6011	06389	860-599-6186
ALAN H. BERGREN	CITY MANAGER	06360	CITY HALL CITY MGR'S OFFICE 860-823-3747
Lisa Bouchard	PO. Box 6035 Yantic CT	06389	860-889-6255
BECKY CADDY	PO BOX 6041	06389	859-2002
Debbie + Joe Welch	PO Box 144	06389	860 383- <del>486</del> 9653
Shirley + Rick Cedeno	PO Box 6015	06389	860 886 4977
Beth Luby	PO Box 6017	06389	860-861-6704
Matt + Katie Rutho	PO Box 43	06389	860-823-0511





Docket # 1388434 - 06389

Community Meeting Roster

ECM 11/14/2012

Postal Service Representative (Names and Titles):  
Ken Powchak (A) Manager Post Office Operations

Date: 11/07/2012  
Time: 6:00 PM

Tatiana Roy Manager Marketing

Christine Dugas Communications Specialist CT Valley District

Barbara Mastroianni Post Office Review Coordinator - BEM

Joe mazzola II mgr Post office operations

Total Number of Customers Present: 0

Place: Yantic Fire Station, 151 Yantic Road, Yantic CT

This document will be placed in an administrative record that, if discontinuance goes forward, becomes available for public inspection.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
horraine Czajkowski	PO Box 91	06389	860-887-6062
Stanley Czajkowski	PO Box 91	06389	860-887-6062
DOUGLAS WRAY	PO BOX 124	06389	860-367-6024
Cynthia K. Taylor	175 Yantic Lane	06360	(860) 889-2116
PAUL W. TAYLOR	175 YANTIC LANE	06360	860-889-2116
Jesse Quinley	79 Sunnyside St.	06389	860-887-4303
TOM SIEKIERSKI	BOX 174	06389	860-889-6311
Tim Kelleher	Box 9	06389	860 887 5287
Maryk. Kelleher	PO Box 9	06389	
Richard Lut	PO Box 19	06389	
DAWN MUSCARELLA	PO Box 64	06389	860 885 6266
Mary Briones	PO Box 66	06389	860 303 7322
Alison Shea	Box 6034	06389	203.414.6342
Gene Tinkley	55 Main St.	06360	860 886 0139
John Grize	PO Box 6017	06389	860 460 4078
John Baldwin	47 FITCHVILLE RD PO BOX 25	06389	860 887-9145
Liz Baldwin	47 Fitchville R. PO Box 25	06389	860 887-9145
Reeg O'Connell	Box 95	06389	860-887-6460
Bassem Sali	129 Yantic Ln	06389	860-887-690

# **Notice**

Services at the

**Yantic** Post Office

are being studied for possible  
discontinuance.

Postal Representatives will be at

**Yantic Fire Station**

**151 Yantic Rd**

**Yantic CT 06389**

on **11/7/2012** from **6 PM to 8 PM**

to discuss alternative services  
available to the community, the  
service you now receive, and what  
effect officially discontinuing the  
**Yantic** Post Office will have on  
customers and the community.

We look forward to meeting with you  
to discuss this important matter.



December 12, 2012

Memorandum for the official record:

The Yantic Community Meeting was rescheduled from November 7, 2012 due to the Super Storm which devastated the state. The meeting cancellation was sent out on Tuesday November 6, 2012 upon notification of the impending storm via local news channel and newspaper. A notice was posted in the lobbies at both the Bozrah and Norwich Post Offices notifying the community that the Yantic Community Meeting was cancelled and would be rescheduled at a later date.

A handwritten signature in blue ink, appearing to read "Barbara R Mastroianni".

Barbara R Mastroianni  
Post Office Review Coordinator



December 13, 2012

Memorandum for the official record:

The Yantic Community Meeting was rescheduled for Wednesday, November 14, 2012 held at the Yantic Fire Station 151 Main Street, Yantic CT 06389 at 6:00pm to 8:00pm.

A handwritten signature in blue ink, appearing to read "Barbara R Mastroianni".

Barbara R Mastroianni  
Post Office Review Coordinator

**Proposal Checklist**

**Section I**

**Responsiveness to Community Postal Needs**

✓  
✓  
✓  
✓  
✓  
✓  
✓  
✓  
✓  
✓

Tell what we are doing and why.  
Is reason for discontinuance justified and documented in the record?  
If suspended, what type of alternate service customers are now receiving?  
Hours of service  
Last four fiscal years of revenue and revenue units.  
Nearest Post Office, office level, miles away, hours of service. (if applicable)  
Administrative/emanating office — office level, miles away, hours of service.  
Questionnaires: Mailed Out.  
Community meeting. Date Set.  
Advantages and disadvantages of proposed alternate service.

**Section II**

**Effect on the Community**

YES  
YES  
NO  
NO  
NO  
YES

Brief background of area, community government, police, fire, etc.  
Number of businesses, social organizations, schools, etc.  
Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?  
What is the historical value of the office?  
Is an address change necessary?  
Will the community identity be preserved?

**Section III**

**Effect on Employees**

YES

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained.

**Section IV**

**Economic Savings**

YES

Ten Year savings as follows:  
Total ten year savings  
Cost of relocation

\$ 757,855  
\$ 2,414

**Section V**

**Other Factors**

YES

The Postal Service has identified no other factors for consideration (if appropriate).

**Section VI**

**Summary**

✓

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

**Section VII**

**Notices**

✓

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Barbara R Mastroianni  
Investigative Coordinator

Date

BEM  
7/31/2013

Reviewed and Certified By:

Barbara R Mastroianni  
District PO Review Coordinator

Date

7/31/2013



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07/31/2013

SENIOR VICE PRESIDENT  
GOVERNMENT RELATIONS AND PUBLIC POLICY  
475 L'ENFANT PLAZA SW RM 10804  
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close  
the YANTIC Post Office  
Docket No. 1388434

This is to advise you that on 08/02/2013, I will post for public comment a proposal to close the YANTIC Post Office in NEW LONDON, Congressional District No. 2.

If you have any questions, please call BARBARA MASTROIANNI District Review Coordinator at (860) 524-6495.

A handwritten signature in cursive script, appearing to read "Kimberly Peters".

KIMBERLY PETERS  
District Manager  
CONNECTICUT VALLEY PFC District

cc: Manager, Customer Service Operations  
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920  
Proposal



July 31, 2013

Memorandum for the Official Record Reposting & changes made to Items 14, 15, 16, & 17:

The Proposal and Invitation for Comments for the Yantic Post Office required reposting these documents August 2, 2013 through October 3, 2013 due to the proposed Administrative Office, Bozrah CT 06334 fell under the POSTPlan Initiative to become an RMPO, therefore changing the administrative Office to Norwich CT 06360.

Other documents, which required changes to reflect the 60-day posting, were made also keeping in compliance with the PO 101. The initial Proposal was posted October 6, 2013 through December 7, 2012. The imposed moratorium November 19, 2012 through January 2013 delayed the process of the original posting.

A handwritten signature in blue ink, appearing to read "Barbara R Mastroianni".

Barbara R Mastroianni  
Post Office Review Coordinator



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07/31/2013

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of  
YANTIC Proposal  
Docket No. 1388434 - 06389

Please post the enclosed proposal to close the YANTIC Post Office in the lobby. The proposal must be posted in a prominent place from 08/02/2013 through close of business on 10/03/2013. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (860) 524-6495.

A handwritten signature in blue ink, appearing to read "Barbara Mastroianni".

BARBARA MASTROIANNI  
Post Office Review Coordinator  
CONNECTICUT VALLEY PFC District

Enclosures: PS Form 4920  
Proposal  
Invitation for Comments  
Comment Forms  
Official Record

Date of Posting: 08/02/2013

Date of Removal: 10/03/2013

**UNITED STATES POSTAL SERVICE**

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE  
THE SUSPENDED YANTIC, CT POST OFFICE  
AND EXTEND  
SERVICE BY CITY DELIVERY**

To the customers of the Yantic Post Office:

The Postal Service is considering the closure of the Yantic Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 08/02/2013 through 10/03/2013 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Norwich Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

BARBARA MASTROIANNI  
141 WESTON ST  
HARTFORD, CT 06101-9631

For more information, you may call BARBARA MASTROIANNI at (860) 524-6495 or write to the above address.

Thank you for your assistance.



KENNETH POWCHAK  
141 WESTON ST  
HARTFORD, CT 06101-9631

Date of Posting: 08/02/2013

Date of Removal: 10/03/2013

PROPOSAL TO CLOSE  
THE SUSPENDED YANTIC, CT POST OFFICE  
AND EXTEND  
SERVICE BY CITY DELIVERY

## **I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS**

The Yantic Post Office provided retail service from 7:30am to 1:00pm - 2:00pm to 5:00pm Monday through Friday and 7:30am to 12:00pm on Saturday.

The revenue trend for the office during the last several years is as follows:

FY 08 \$ 482,359  
FY 09 \$ 459,566  
FY 10 \$ 359,086  
FY 11 \$ 299,312  
FY 12 \$ 113,002.

On or about October 04, 2012, questionnaires were distributed to customers of the Yantic Post Office. Questionnaires were also available over the counter for retail customers at the Norwich Post Office.

On November 14, 2012, representatives from the Postal Service were available at Yantic Fire Station, 151 Yantic Road, Yantic CT from 6:00 PM to 8:00 PM to answer questions and provide information to customers.

### **Some advantages of the proposal are:**

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. Customers opting for carrier service will not have to pay post office box fees.
5. Saves time and energy for customers who drive to the post office to pick up mail.

### **Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

## **II. EFFECT ON COMMUNITY**

Yantic is an unincorporated community located in New London County. The community is administered politically by Norwich. Police protection is provided by the Norwich. Fire protection is provided by the Norwich. The community is comprised of small businesses, older residential homes, a condo complex, and an abandoned mill and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: none. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Yantic Post Office will be available at the Norwich Post Office. Government forms normally provided by the Post Office will also be available at the Norwich Post Office or by contacting your local government agency.

The Yantic Post Office is not listed as a historic landmark. The community name will be maintained for customer addressing, and the ZIP Code is not expected to change.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years, city delivery is expected to be able to handle any future growth in the community.

## **III. EFFECT ON EMPLOYEES**

There is currently a Postmaster assigned to this unit. The Postmaster may be moved to another facility if possible. If this office has an OIC and they are a craft employee, they will be returned to their office or the PMR acting as an OIC may be reassigned to a nearby office.

#### IV. ECONOMIC SAVINGS

The Postal Service estimates a ten year savings of \$ 757,855, assuming filling vacant management and craft positions at the median salary range with a breakdown as follows:

Building Maintenance	\$ 0
Utilities	\$ 19,731
Transportation	\$ 17,611
EAS Craft & Labor	\$ 860,346
Contracts	\$ 29,997
Rent	\$ 38,706
Relocation One-Time Cost	\$ -2,414
Total 10 yr Net Present Value (NPV)	\$ 757,855

#### V. OTHER FACTORS

The Postal Service has taken into account all factors while conducting the study of the Yantic Post Office. The Postal Service has identified six other independent post offices, in addition to the services, which were provided by the Yantic Post Office. In addition, there are eight alternate access options allowing purchases of stamps for members of the community to include CVS, Wal-Mart, Walgreens, and several other retail stores within a five-mile radius of the Yantic Post Office. Local businesses in the Yantic community were solicited for potential interest in becoming a Village Post Office (VPO). Connecticut Valley District VPO Coordinator received two inquiries from local businesses in becoming a VPO. The VPO Coordinator followed up with phone calls to the inquiries that resulted in one active inquiry which additional information was sent out to the customer. The original community meeting scheduled for Wednesday, November 7, 2012 was cancelled due to the Super Storm, which impaired the Connecticut coastline for several days and rescheduled for November 14, 2012 at 6:00pm same location as originally schedule. During the community meeting, Manager Post Office Operations notified those in attendance customers who were never afforded street delivery would now be extended to them, via Rural Gang Box or Centralized Box Unit at specified locations determined by the Post Office. In addition, a letter was sent out to all of the Yantic Post Office Box customers notifying them of the options presented at the community meeting. They would also be required to complete PS Form 4027 and PS Form 3575. The Yantic Community was previously notified of the implementation date for the extended delivery to begin January 1, 2013. Other options presented during to the community meeting would be to extend the retail hours at the Bozrah post office from 8:30am to 4:30pm Monday through Friday with an hour lunch from 12:00pm to 1:00pm with Saturday hours remaining unchanged 8:30am to 12:00pm. The Bozrah Post Office hours have been changed to 7:30am to 5:00pm, Monday to Friday remaining open with coverage during the postmaster's lunch, in order to accommodate the Yantic customers. Yantic Post Office Box customers who choose to keep their post office box will maintain their community identity and will obtain access to their assigned post office box through the lobby. Once street delivery has been afforded to the Yantic customers, those customers who chose to keep their E-Box will be required to pay the prevailing post office box fee at the Bozrah Post Office beginning February 1, 2013, if applicable all other post office box customers will pay fees upon renewal. The cost of relocation is an estimated amount, which could be subject to change depending on the final determination of this process.

#### VI. SUMMARY

The Postal Service is proposing to close the Yantic, CT Post Office and provide delivery and retail services by city delivery under the administrative responsibility of the Norwich Post Office, located two miles away.

Operations were suspended on February 06, 2012, due to Services were emergency suspended after postal officials noted deficiencies in safety and security. USPS Safety Specialist conducted a field visit notating deficiencies. There were numerous unsafe and potentially unsafe conditions present in this facility. •Housekeeping deficiencies contribute significantly to unsafe conditions. •Potential exposure to building materials containing untreated asbestos, lead paint, exposed wiring, hazardous electrical components, and fire hazards each present risk of injury to employees and public. •Emergency egress is constricted at lobby exit. The facility is on a month to month agreement. The landlord is deceased and the building at this time is tied up in litigation in probate court. There were no suitable alternate quarters available.

The Postmaster assigned to this unit may be moved to another facility if possible. The mail volume has declined. Effective and regular service will continue to be provided by city delivery.

The Yantic Post Office provided delivery and retail service to 223 PO Box or general delivery customers and no delivery route customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

The Postal Service will save an estimated \$ 757,855 over the next ten years.

#### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Norwich Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



08/02/2013

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KENNETH POWCHAK  
Manager, Post Office Operations

Date





10/02/2013

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 10/03/2013 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in dark ink, appearing to read "Barbara Mastroianni". The signature is fluid and cursive, with the first name being the most prominent.

BARBARA MASTROIANNI  
Post Office Review Coordinator  
141 WESTON ST  
HARTFORD, CT 06101-9631



12/12/2012

JAIMCE HACKETT  
124 YANTIC RD  
YANTIC CT 06389

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If a decision is made to discontinue the Yantic Post Office, a final determination will be posted for 30 days in the Bozrah Post Office at a later date.

If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in dark ink, appearing to read "K. Powchak", written in a cursive style.

KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

MADELYN SATOR  
PO BOX 102  
YANTIC CT 06389

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If a decision is made to discontinue the Yantic Post Office, a final determination will be posted for 30 days in the Bozrah Post Office at a later date.

If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

KYO NARITA

373 WAWECUS HILL RD  
NORWICH CT 06360

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If a decision is made to discontinue the Yantic Post Office, a final determination will be posted for 30 days in the Bozrah Post Office at a later date.

If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

PETER DUPERRE  
6 GIFFORD LN  
YANTIC CT 06389

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If a decision is made to discontinue the Yantic Post Office, a final determination will be posted for 30 days in the Bozrah Post Office at a later date.

If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

GEORGE & VALERIE BOULEY  
PO BOX 141  
YANTIC CT 06389

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If a decision is made to discontinue the Yantic Post Office, a final determination will be posted for 30 days in the Bozrah Post Office at a later date.

If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in black ink, appearing to read "K. Powchak", written in a cursive style.

KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

THOMAS BOSWORTH  
PO BOX 212  
YANTIC CT 06389

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If a decision is made to discontinue the Yantic Post Office, a final determination will be posted for 30 days in the Bozrah Post Office at a later date.

If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in dark ink, appearing to read "K. Powchak", written in a cursive style.

KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

PREETHI PATEL  
PO BOX 6006  
YANTIC CT 06389

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If a decision is made to discontinue the Yantic Post Office, a final determination will be posted for 30 days in the Bozrah Post Office at a later date.

If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in dark ink, appearing to read "K. Powchak", written in a cursive style.

KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

DR RONALD BARATZ  
PO BOX 118  
YANTIC CT 06389

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If a decision is made to discontinue the Yantic Post Office, a final determination will be posted for 30 days in the Bozrah Post Office at a later date.

If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in dark ink, appearing to read "K. Powchak", written in a cursive style.

KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

FRANCES BRZOZASKI  
PO BOX 116  
YANTIC CT 06389

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

O'CONNELL FAMILY  
PO BOX 95  
YANTIC CT 06389

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

AC/DC INDUSTRIAL ELECTRIC  
44 YANTIC FLATS RD  
YANTIC CT 06389

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

JOSEPH M BRULE

PO BOX 6040  
YANTIC CT 06389

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

JOHN P WELLS  
PO BOX 231  
YANTIC CT 06389

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If a decision is made to discontinue the Yantic Post Office, a final determination will be posted for 30 days in the Bozrah Post Office at a later date.

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

ANDREW NOLLMAN

PO BOX 158  
YANTIC CT 06389

Dear Postal Service Customer:

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

BC BASCHOR  
PO BOX 194  
YANTIC CT 06389

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

POSTAL CUSTOMER

PO BOX 64  
YANTIC CT 06389

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

JOHN P WELLS  
PO BOX 231  
YANTIC CT 06389

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

POSTAL CUSTOMER KELLEHER  
PO BOX 9  
YANTIC CT 06389

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

MARY J JONES  
PO BOX 236  
YANTIC CT 06389

Dear Postal Service Customer:

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

SHERRY REYNOLDS

PO BOX 89  
YANTIC CT 06389

Dear Postal Service Customer:

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

STEVE KONOW  
PO BOX 23  
YANTIC CT 06389

Dear Postal Service Customer:

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

DENNIS O'BRIEN

Dear Postal Service Customer:

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In response to your letter:

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

DAVID SANIS

Dear Postal Service Customer:

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

KATHY BURKART DIXIE DONUTS

Dear Postal Service Customer:

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

JUNE QUIGLEY

Dear Postal Service Customer:

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

JILL-KAREN REDDING  
PO BOX 6011

Dear Postal Service Customer:

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

NORWICH AGWAY  
PO BOX 146

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

CECILIA DELLAROCCO  
69 WIGLITIMAN AVE

Dear Postal Service Customer:

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

JOHN, ELIZABETH, & SCOTT BALDWIN  
47 FITCHVILLE RD

Dear Postal Service Customer:

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

LISA O'CONNELL  
PO BOX 32

Dear Postal Service Customer:

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

ESTELLE TEDESCHI  
9 YANTIC LN

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

P BERNIER/R WHITE  
PO BOX 19

Dear Postal Service Customer:

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

PAUL  
275 W TOWN ST

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT. 06101-9631



12/12/2012

J SIMONEAU  
33 FITCHVILLE RD

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

AMANDA FISHER  
118 YANTIC RD

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

BETTY LUTY  
PO BOX 6017

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

BIOLOWANS  
1 SUNNYSIDE ST

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

SEAN FLYNN  
PO BOX 6019

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.

If a decision is made to discontinue the Yantic Post Office, a final determination will be posted for 30 days in the Bozrah Post Office at a later date.

If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in black ink, appearing to read "K. Powchak", written in a cursive style.

KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

HARRY SHERMAN  
PO BOX 127

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

SCOTT DUBE  
PO BOX 209

Dear Postal Service Customer:

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In response to your letter:

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

LISA BOUCHARD  
PO BOX 6035

Dear Postal Service Customer:

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In response to your letter:

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

DONALD WRAY  
PO BOX 124

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

RONDA QUINLEY  
PO BOX 151

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

SVETHANA TREBUKHOVA  
62 SUNNYSIDE EAST RD

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

DALE K STANLEY  
PO BOX 107

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

LINDA BLAIS  
PO BOX 72

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

STANLEY & LORRAINE  
CZCYKOWSKI  
PO BOX 91

Dear Postal Service Customer:

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

MICHAEL LUONGO  
168 YANTIC LN

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12/12/2012

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12/12/2012

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141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

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141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

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Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

EDNA GIMBERT  
PO BOX 172

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

MELISSA MASTRONUNZIO  
PO BOX 6022

Dear Postal Service Customer:

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



12/12/2012

KATHERINE & JEREMY ANDRUSKIEWICZ  
PO BOX

Dear Postal Service Customer:

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KENNETH POWCHAK  
Manager, Post Office Operations  
141 Weston St  
Hartford, CT, 06101-9631



November 26, 2012

Dear Postal Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Yantic Post Office.

Your comments along with others received will be included in the official record and considered carefully before further action is taken.

In response to your written comment and at the community meeting held Wednesday, November 14, 2012, you expressed concern that mail is not delivered to your home. The Postal Service is required to provide one free form of delivery to all customers. When street delivery is not feasible, customers are afforded no-fee PO Box service. Centralized delivery is another option the Postal Service may consider in some locations. It was discussed at the community meeting that those residents of the Yantic community who currently do not receive delivery to their physical address, will be afforded delivery. Depending on the location of the address, such customers will receive their mail via Cluster Box Unit (CBU), Gang Rural Box (at specified locations), or directly to their physical address. Customers interested in receiving a form of physical delivery will need to complete PS Form 4702 and return by Friday, December 7, 2012 so preparations can commence for a January 2, 2013 implementation. In addition, a Change of Address form PS Form 3575 is required from the Post Office Box to the new location.

The Postal Service has taken the comments regarding home delivery and reviewed the Bozrah lobby hours under consideration. The Bozrah Post Office will **temporarily extend** the hours of operation immediately to **Monday through Friday 7:30 AM until 5:00 PM**. Saturday hours will remain unchanged.

The community identity for Yantic customers will also remain unchanged. The top priority of the Postal Service is to provide mail service in the most efficient manner possible.

If it is determined, that a discontinuance of the Yantic Post Office should be pursued, a formal proposal will be posted in the Bozrah and Norwich Post Office lobbies at a later date. If you have additional questions or comments, please feel free to contact Barbara Mastroianni at (860) 524-6495.

Sincerely,

A handwritten signature in black ink, appearing to read "Joseph A. Mazzola II".

Joseph A Mazzola II  
Manager Post Office Operations



December 12, 2012

Memorandum for the official record:

The Yantic Community submitted many of the same issues and concerns which were put into CSDC Item 20. In order to provide the entire community of forth coming options regarding rural and/or city delivery to their home or businesses a generic letter notifying customers of these options were sent to the entire Yantic Community and placed in Item 20 as part of the Yantic Official Index.

A handwritten signature in blue ink, appearing to read "Barbara R Mastroianni".

Barbara R Mastroianni  
Post Office Review Coordinator

### Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the YANTIC Post Office on 10/01/2012. Additionally, during the survey period, questionnaires were available at the YANTIC Post Office to walk-in retail customers.

#### 1. Number of Questionnaires

Total questionnaires distributed	<u>282</u>
Favorable to proposal	<u>1</u>
Unfavorable to proposal	<u>37</u>
Expressing no opinion	<u>22</u>
Total questionnaires received	<u>59</u>

## Community Meeting Comments

### Postal Concerns

The following postal concerns were expressed

1. Customers were concerned about the limited hours of operation at the Post Office.  
Response:  
The hours of operation at the Bozrah have been extended to mirror the Yantic Post Office hours of operation.
2. Customer expressed a concern that they requested and were denied rural delivery service.  
Response:  
All Group E Post Office Box customers will have the option to have delivery extended.
3. Customers questioned whether the Post Office's deficiencies were due to the contrary to the landlords were was inadequate.  
Response:  
A detail safety report was conducted by the District Safety Specialist . The findings were the building was structually unsafe and there was no egress.
4. Customers were concerned about having to travel to another Post Office for service.  
Response:  
The hours were extended at the Bozrah Post Office to reflect the needs of the community.
5. A customer expressed a desire to relocate the Post Office or move it to a new location.  
Response:  
Solicitations for a VPO were sent out to the entire Yantic business community. There was not any interest making relocation for postal services unfeasible.
6. Customers expressed concern about misdelivered mail.  
Response:  
The Acting POOM is committed to investigate, address, and correct the complaints on misdelivered mail. Mail is currently being sorted in to trays rather than individual boxes which could easily create some irregular and missorted mail. Individual receptacles will eliminate the problem.
7. Customer expressed a concern about the PO Box lobby remaining open additional hours at the Post Office.  
Response:  
The hours of operation at the Bozrah have been extended to mirror the Yantic Post Office hours of operation.
8. Customers expressed concerns regarding delivery and collection of outgoing mail in the Centralized Box Unit.  
Response:  
The delivery of mail is handled the same way if you lived in a single family home or apartment everyone is assigned a number in the CBU which can hold up to sixteen individual compartments with separate access for customers. The carrier opens the back and sorts the mail accordingly. There are two parcel lockers which are used for packages too big for the regular mailbox. A key is left inside the customers mailbox and they are used to retrieve their package. The key then stays in the lock. There is also an outgoing slot for letters.
9. Customer inquired what the process was for receiving rural delivery.  
Response:  
All Group E Post Office Box customers will be provided delivery via Centralized Box Unit or curbside delivery. Customers who choose to receive their mail by extending street delivery will be required to do a change of address from their post office box to their street address. Thos customers who choose to continue to receive their mail through a post office box will be required to pay the fees associated for the box rental. They will also maintain their community identity.
10. Customers wanted to know why the customer lines were so long at the administrative Post Office.  
Response:  
Yantic Post Office customers are required to go to the Bozrah window unit to pick up mail, unfortunately this takes time for the postmaster to leave the window to retrieve the mail to aive to customer. Once delivery is established for those customers who currently receive their

**Community Meeting Comments**

mail via E Box the wait time at the administrative office should return to normal. The expanded hours of operation at the Bozrah Post Office provides greater accessibility for the community.

11. Customers were concerned about having to make an address change on their bank checks and stationery.

**Response:**

The community was assured if they would not lose their community identity, but if they changed from post office box to Centralize Box Unit or curbside delivery they would have to make the change on their checks and stationary.

12. Customers expressed concern that Yantic Postmaster was rude.

**Response:**

The issue has been addressed with the postmaster by the Manager of Post Office Operations who oversees the 063 area.

13. Customer inquired how parcels would be delivered if mail is received in a Centralized Box Unit

**Response:**

The delivery of mail is handled the same way if you lived in a single family home or apartment everyone is assigned a number in the CBU which can hold up to sixteen individual compartments with separate access for customers. The carrier opens the back and sorts the mail accordingly. There are two parcel lockers which are used for packages too big for the regular mailbox. A key is left inside the customers mailbox and they are used to retrieve their package. The key then stays in the lock. There is also an outgoing slot for letters.

**Nonpostal Concerns**

The following nonpostal concerns were expressed

1. Customers expressed concern for loss of community identity.

**Response:**

The community was assured if they would not lose their community identity, but if they changed from post office box to Centralize Box Unit or curbside delivery they would have to make the change on their checks and stationary.

2. Customer inquired whether or not information could be posted at the Bozrah Post Office on the community bulletin board.

**Response:**

These bulletin boards are for official postal notices

Date of Posting: 10/06/2012



Date of Removal: 12/07/2012



PROPOSAL TO CLOSE  
THE SUSPENDED YANTIC, CT POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY THE NEARBY POST OFFICE

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Yantic, CT Post Office and provide delivery and retail services by the nearby post office under the administrative responsibility of the Bozrah Post Office, located two miles away.

The office is being studied for possible closing or consolidation due to the following reasons; an emergency suspension of services after postal officials noted deficiencies in safety and security

The Yantic Post Office provided retail service from 730 to 1300 - 1400 to 1700 Monday through Friday and 730 to 1200 on Saturday. Over the past several years there has been a decline in the amount of walk in revenue generated. The revenue trend is as follows: FY 08 \$ 482,359, FY 09 \$ 459,566, FY 10 \$ 359,086 and FY 11 \$ 299,312. Since the suspension of service, customers have received delivery and retail services by the nearby post office emanating from the Bozrah Post Office, an EAS- 13 level office located 2.2 miles away. Window service hours are from 830 to 1200 - 1300 to 1630, Monday through Friday, and 830 to 1200 on Saturday. There are 50 Post Office boxes available.

On November 07, 2012, representatives from the Postal Service will be available at Yantic Fire Station, 151 Yantic Road, Yantic CT from 6:00 PM to 8:00 PM to answer questions and provide information to customers.

On or about October 04, 2012, questionnaires were distributed to customers of the Yantic Post Office. Questionnaires were also available over the counter for retail customers at the Bozrah Post Office.

### Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. Customers opting for carrier service will not have to pay post office box fees.
5. Saves time and energy for customers who drive to the post office to pick up mail.

### Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

## II. EFFECT ON COMMUNITY

Yantic is an unincorporated community located in New London County. The community is administered politically by Norwich. Police protection is provided by the Norwich. Fire protection is provided by the Norwich. The community is comprised of small businesses, older residential homes, a condo complex, and an abandoned mill and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: none . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Yantic Post Office will be available at the Bozrah Post Office. Government forms normally provided by the Post Office will also be available at the Bozrah Post Office or by contacting your local government agency.

This Yantic Post Office is not listed as a historic landmark. The community name will be maintained for customer addressing, and the Zip Code is not expected to change.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years, the nearby post office is expected to be able to handle any future growth in the community.

## III. EFFECT ON EMPLOYEES

There is currently a Postmaster assigned to this unit. The Postmaster may be moved to another facility if possible.

## IV. ECONOMIC SAVINGS

The Postal Service estimates a ten year savings of \$ 1,348,764 with a breakdown as follows:

Building Maintenance	\$ 0
Utilities	\$ 19,731
Transportation	\$ 17,611
EAS Craft & Labor	\$ 1,611,438

Contracts	\$ 29,997
Rent	\$ 38,706
Relocation One-Time Cost	\$ -2,414
Total Ten Year Savings	\$ 1,348,764

## V. OTHER FACTORS

The Postal Service has taken into account all factors while conducting the study of the Yantic Post Office. The Postal Service has identified six other independent post offices, in addition to the services, which were provided by the Yantic Post Office. In addition, there are eight alternate access options allowing purchases of stamps for members of the community to include CVS, Wal-Mart, Walgreens, and several other retail stores within a five-mile radius of the Yantic Post Office. Local businesses in the Yantic community were solicited for potential interest in becoming a Village Post Office in the spring of 2012. Connecticut Valley District Retail Department will revisit the Yantic business community for interest in becoming a potential Village Post Office. The cost of relocation is an estimated amount, which could be subject to change depending on the final determination of this process. The postal service will continue to keep all options open to ensure the community continues to receive regular and effective service. The community will be able to express their concerns, issues, and have the opportunity to provide input, in addition to having the Village Post Office concept explained to the community during the community meeting which will be conducted on Wednesday, November 7, at 6:00pm at the Yantic Fire Station, 151 Yantic Road.

## VI. SUMMARY

The Postal Service is proposing to close the Yantic, CT Post Office and provide delivery and retail services by the nearby post office under the administrative responsibility of the Bozrah Post Office, located two miles away.

Operations were suspended on February 06, 2012, due to an emergency suspension of services after postal officials noted deficiencies in safety and security. There were no suitable alternate quarters available.

The Postmaster assigned to this unit may be moved to another facility if possible. The mail volume has declined. Effective and regular service will continue to be provided by the nearby post office.

The Yantic Post Office provided delivery and retail service to 223 PO Box or general delivery customers and no delivery route customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$ 1,348,764 over the next ten years. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

## VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Bozrah Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



10/06/2012

KENNETH POWCHAK  
Manager, Post Office Operations

Date

Date of Posting: 10/06/2012

Date of Removal: 12/07/2012



**UNITED STATES POSTAL SERVICE**

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE  
THE SUSPENDED YANTIC, CT POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY THE NEARBY POST OFFICE**



To the customers of the Yantic Post Office:

The Postal Service is considering the closure of the Yantic Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 10/06/2012 through 12/07/2012 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Bozrah Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

BARBARA MASTROIANNI  
141 WESTON ST  
HARTFORD, CT 06101-9631

For more information, you may call BARBARA MASTROIANNI at (860) 524-6495 or write to the above address.

Thank you for your assistance.

A handwritten signature in black ink, appearing to read "K. Powchak".

KENNETH POWCHAK  
141 WESTON ST  
HARTFORD, CT 06101-9631



Date of Posting: 10/06/2012



Date of Removal: 12/07/2012

PROPOSAL TO CLOSE  
THE SUSPENDED YANTIC, CT POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY THE NEARBY POST OFFICE

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Yantic, CT Post Office and provide delivery and retail services by the nearby post office under the administrative responsibility of the Bozrah Post Office, located two miles away.

The office is being studied for possible closing or consolidation due to the following reasons; an emergency suspension of services after postal officials noted deficiencies in safety and security

The Yantic Post Office provided retail service from 730 to 1300 - 1400 to 1700 Monday through Friday and 730 to 1200 on Saturday. Over the past several years there has been a decline in the amount of walk in revenue generated. The revenue trend is as follows: FY 08 \$ 482,359, FY 09 \$ 459,566, FY 10 \$ 359,086 and FY 11 \$ 299,312. Since the suspension of service, customers have received delivery and retail services by the nearby post office emanating from the Bozrah Post Office, an EAS- 13 level office located 2.2 miles away. Window service hours are from 830 to 1200 - 1300 to 1630, Monday through Friday, and 830 to 1200 on Saturday. There are 50 Post Office boxes available.

On November 07, 2012, representatives from the Postal Service will be available at Yantic Fire Station, 151 Yantic Road, Yantic CT from 6:00 PM to 8:00 PM to answer questions and provide information to customers.

On or about October 04, 2012, questionnaires were distributed to customers of the Yantic Post Office. Questionnaires were also available over the counter for retail customers at the Bozrah Post Office.

### Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. Customers opting for carrier service will not have to pay post office box fees.
5. Saves time and energy for customers who drive to the post office to pick up mail.

### Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

## II. EFFECT ON COMMUNITY

Yantic is an unincorporated community located in New London County. The community is administered politically by Norwich. Police protection is provided by the Norwich. Fire protection is provided by the Norwich. The community is comprised of small businesses, older residential homes, a condo complex, and an abandoned mill and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: none . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Yantic Post Office will be available at the Bozrah Post Office. Government forms normally provided by the Post Office will also be available at the Bozrah Post Office or by contacting your local government agency.

This Yantic Post Office is not listed as a historic landmark. The community name will be maintained for customer addressing, and the Zip Code is not expected to change.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years, the nearby post office is expected to be able to handle any future growth in the community.

## III. EFFECT ON EMPLOYEES

There is currently a Postmaster assigned to this unit. The Postmaster may be moved to another facility if possible.

## IV. ECONOMIC SAVINGS

The Postal Service estimates a ten year savings of \$ 1,348,764 with a breakdown as follows:

Building Maintenance	\$ 0
Utilities	\$ 19,731
Transportation	\$ 17,611
EAS Craft & Labor	\$ 1,611,438

Contracts	\$ 29,997
Rent	\$ 38,706
Relocation One-Time Cost	\$ -2,414
 Total Ten Year Savings	 \$ 1,348,764

**V. OTHER FACTORS**

The Postal Service has taken into account all factors while conducting the study of the Yantic Post Office. The Postal Service has identified six other independent post offices, in addition to the services, which were provided by the Yantic Post Office. In addition, there are eight alternate access options allowing purchases of stamps for members of the community to include CVS, Wal-Mart, Walgreens, and several other retail stores within a five-mile radius of the Yantic Post Office. Local businesses in the Yantic community were solicited for potential interest in becoming a Village Post Office in the spring of 2012. Connecticut Valley District Retail Department will revisit the Yantic business community for interest in becoming a potential Village Post Office. The cost of relocation is an estimated amount, which could be subject to change depending on the final determination of this process. The postal service will continue to keep all options open to ensure the community continues to receive regular and effective service. The community will be able to express their concerns, issues, and have the opportunity to provide input, in addition to having the Village Post Office concept explained to the community during the community meeting which will be conducted on Wednesday, November 7, at 6:00pm at the Yantic Fire Station, 151 Yantic Road.

**VI. SUMMARY**

The Postal Service is proposing to close the Yantic, CT Post Office and provide delivery and retail services by the nearby post office under the administrative responsibility of the Bozrah Post Office, located two miles away.

Operations were suspended on February 06, 2012, due to an emergency suspension of services after postal officials noted deficiencies in safety and security. There were no suitable alternate quarters available.

The Postmaster assigned to this unit may be moved to another facility if possible. The mail volume has declined. Effective and regular service will continue to be provided by the nearby post office.

The Yantic Post Office provided delivery and retail service to 223 PO Box or general delivery customers and no delivery route customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$ 1,348,764 over the next ten years. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

**VII. NOTICES**

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Bozrah Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



10/06/2012

KENNETH POWCHAK  
Manager, Post Office Operations

Date

Date of Posting: 10/06/2012

Date of Removal: 12/07/2012



**UNITED STATES POSTAL SERVICE**

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE  
THE SUSPENDED YANTIC, CT POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY THE NEARBY POST OFFICE**



To the customers of the Yantic Post Office:

The Postal Service is considering the closure of the Yantic Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 10/06/2012 through 12/07/2012 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Bozrah Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

BARBARA MASTROIANNI  
141 WESTON ST  
HARTFORD, CT 06101-9631

For more information, you may call BARBARA MASTROIANNI at (860) 524-6495 or write to the above address.

Thank you for your assistance.

KENNETH POWCHAK  
141 WESTON ST  
HARTFORD, CT 06101-9631



December 13, 2012

Memorandum for the official record: Other Factors change revising the Proposal

The Postal Service has taken into account all factors while conducting the study of the Yantic Post Office. The Postal Service has identified six other independent post offices, in addition to the services, which were provided by the Yantic Post Office. In addition, there are eight alternate access options allowing purchases of stamps for members of the community to include CVS, Wal-Mart, Walgreens, and several other retail stores within a five-mile radius of the Yantic Post Office. Local businesses in the Yantic community were solicited for potential interest in becoming a Village Post Office (VPO). Connecticut Valley District VPO Coordinator received two inquiries from local businesses in becoming a VPO. The VPO Coordinator followed up with phone calls to the inquiries that resulted in one active inquiry which additional information was sent out to the customer.

The original community meeting scheduled for Wednesday, November 7, 2012 was cancelled due to the Super Storm, which impaired the Connecticut coastline for several days and rescheduled for November 14, 2012 at 6:00pm same location as originally schedule. During the community meeting, Manager Post Office Operations notified those in attendance customers who were never afforded street delivery would now be extended to them, via Rural Gang Box or Centralized Box Unit at specified locations determined by the Post Office. In addition, a letter was sent out to all of the Yantic Post Office Box customers notifying them of the options presented at the community meeting. They would also be required to complete PS Form 4027 and PS Form 3575. The Yantic Community was previously notified of the implementation date for the extended delivery to begin January 1, 2013.

Other options presented during to the community meeting would be to extend the retail hours at the Bozrah post office from 8:30am to 4:30pm Monday through Friday with an hour lunch from 12:00pm to 1:00pm with Saturday hours remaining unchanged 8:30am to 12:00pm. The Bozrah Post Office hours have been changed to 7:30am to 5:00pm, Monday to Friday remaining open with coverage during the postmaster's lunch, in order to accommodate the Yantic customers.

Yantic Post Office Box customers who choose to keep their post office box will maintain their community identity and will obtain access to their assigned post office box through the lobby. Once street delivery has been afforded to the Yantic customers, those customers who chose to keep their E-Box will be required to pay the prevailing post office box fee at the Bozrah Post Office beginning February 1, 2013, if applicable all other post office box customers will pay fees upon renewal.

The cost of relocation is an estimated amount, which could be subject to change depending on the final determination of this process.

A handwritten signature in blue ink, appearing to read "Barbara R Mastroianni".

Barbara R Mastroianni  
Post Office Review Coordinator



October 7, 2013

Memorandum for the Official Record Reposting:

The Proposal and Invitation for Comments for the Yantic Post Office required reposting these documents August 2, 2013 through October 3, 2013 due to the proposed Administrative Office, Bozrah CT 06334. The new dated postings are being submitted in conjunction with the original.

A handwritten signature in blue ink, appearing to read "Barbara R Mastroianni".

Barbara R Mastroianni  
Post Office Review Coordinator

Date of Posting: 08/02/2013

Date of Removal: 10/03/2013

**UNITED STATES POSTAL SERVICE**

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE  
THE SUSPENDED YANTIC, CT POST OFFICE  
AND EXTEND  
SERVICE BY CITY DELIVERY**



To the customers of the Yantic Post Office:

The Postal Service is considering the closure of the Yantic Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 08/02/2013 through 10/03/2013 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Norwich Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

BARBARA MASTROIANNI  
141 WESTON ST  
HARTFORD, CT 06101-9631

For more information, you may call BARBARA MASTROIANNI at (860) 524-6495 or write to the above address.

Thank you for your assistance.

A handwritten signature in dark ink, appearing to read "K. Powchak".

KENNETH POWCHAK  
141 WESTON ST  
HARTFORD, CT 06101-9631



23  
12

Date of Posting: 08/02/2013

Date of Removal: 10/03/2013

**UNITED STATES POSTAL SERVICE**

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE  
THE SUSPENDED YANTIC, CT POST OFFICE  
AND EXTEND  
SERVICE BY CITY DELIVERY**

To the customers of the Yantic Post Office:

The Postal Service is considering the closure of the Yantic Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 08/02/2013 through 10/03/2013 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Norwich Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

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Thank you for your assistance.



KENNETH POWCHAK  
141 WESTON ST  
HARTFORD, CT 06101-9631



Date of Posting: 08/02/2013



Date of Removal: 10/03/2013



PROPOSAL TO CLOSE  
THE SUSPENDED YANTIC, CT POST OFFICE  
AND EXTEND  
SERVICE BY CITY DELIVERY

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Yantic Post Office provided retail service from 7:30am to 1:00pm - 2:00pm to 5:00pm Monday through Friday and 7:30am to 12:00pm on Saturday.

The revenue trend for the office during the last several years is as follows:

FY 08 \$ 482,359  
FY 09 \$ 459,566  
FY 10 \$ 359,086  
FY 11 \$ 299,312  
FY 12 \$ 113,002.

On or about October 04, 2012, questionnaires were distributed to customers of the Yantic Post Office. Questionnaires were also available over the counter for retail customers at the Norwich Post Office.

On November 14, 2012, representatives from the Postal Service were available at Yantic Fire Station, 151 Yantic Road, Yantic CT from 6:00 PM to 8:00 PM to answer questions and provide information to customers.

### Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. Customers opting for carrier service will not have to pay post office box fees.
5. Saves time and energy for customers who drive to the post office to pick up mail.

### Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

## II. EFFECT ON COMMUNITY

Yantic is an unincorporated community located in New London County. The community is administered politically by Norwich. Police protection is provided by the Norwich. Fire protection is provided by the Norwich. The community is comprised of small businesses, older residential homes, a condo complex, and an abandoned mill and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: none. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Yantic Post Office will be available at the Norwich Post Office. Government forms normally provided by the Post Office will also be available at the Norwich Post Office or by contacting your local government agency.

The Yantic Post Office is not listed as a historic landmark. The community name will be maintained for customer addressing, and the Zip Code is not expected to change.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years, city delivery is expected to be able to handle any future growth in the community.

## III. EFFECT ON EMPLOYEES

There is currently a Postmaster assigned to this unit. The Postmaster may be moved to another facility if possible. If this office has an OIC and they are a craft employee, they will be returned to their office or the PMR acting as an OIC may be reassigned to a nearby office.

#### IV. ECONOMIC SAVINGS

The Postal Service estimates a ten year savings of \$ 757,855, assuming filling vacant management and craft positions at the median salary range with a breakdown as follows:

Building Maintenance	\$ 0
Utilities	\$ 19,731
Transportation	\$ 17,611
EAS Craft & Labor	\$ 860,346
Contracts	\$ 29,997
Rent	\$ 38,706
Relocation One-Time Cost	\$ -2,414
 Total Ten Year Savings	 \$ 757,855

#### V. OTHER FACTORS

The Postal Service has taken into account all factors while conducting the study of the Yantic Post Office. The Postal Service has identified six other independent post offices, in addition to the services, which were provided by the Yantic Post Office. In addition, there are eight alternate access options allowing purchases of stamps for members of the community to include CVS, Wal-Mart, Walgreens, and several other retail stores within a five-mile radius of the Yantic Post Office. Local businesses in the Yantic community were solicited for potential interest in becoming a Village Post Office (VPO). Connecticut Valley District VPO Coordinator received two inquiries from local businesses in becoming a VPO. The VPO Coordinator followed up with phone calls to the inquiries that resulted in one active inquiry which additional information was sent out to the customer. The original community meeting scheduled for Wednesday, November 7, 2012 was cancelled due to the Super Storm, which impaired the Connecticut coastline for several days and rescheduled for November 14, 2012 at 6:00pm same location as originally schedule. During the community meeting, Manager Post Office Operations notified those in attendance customers who were never afforded street delivery would now be extended to them, via Rural Gang Box or Centralized Box Unit at specified locations determined by the Post Office. In addition, a letter was sent out to all of the Yantic Post Office Box customers notifying them of the options presented at the community meeting. They would also be required to complete PS Form 4027 and PS Form 3575. The Yantic Community was previously notified of the implementation date for the extended delivery to begin January 1, 2013. Other options presented during to the community meeting would be to extend the retail hours at the Bozrah post office from 8:30am to 4:30pm Monday through Friday with an hour lunch from 12:00pm to 1:00pm with Saturday hours remaining unchanged 8:30am to 12:00pm. The Bozrah Post Office hours have been changed to 7:30am to 5:00pm, Monday to Friday remaining open with coverage during the postmaster's lunch, in order to accommodate the Yantic customers. Yantic Post Office Box customers who choose to keep their post office box will maintain their community identity and will obtain access to their assigned post office box through the lobby. Once street delivery has been afforded to the Yantic customers, those customers who chose to keep their E-Box will be required to pay the prevailing post office box fee at the Bozrah Post Office beginning February 1, 2013, if applicable all other post office box customers will pay fees upon renewal. The cost of relocation is an estimated amount, which could be subject to change depending on the final determination of this process.

#### VI. SUMMARY

The Postal Service is proposing to close the Yantic, CT Post Office and provide delivery and retail services by city delivery under the administrative responsibility of the Norwich Post Office, located two miles away.

Operations were suspended on February 06, 2012, due to Services were emergency suspended after postal officials noted deficiencies in safety and security. USPS Safety Specialist conducted a field visit notating deficiencies. There were numerous unsafe and potentially unsafe conditions present in this facility. •Housekeeping deficiencies contribute significantly to unsafe conditions. •Potential exposure to building materials containing untreated asbestos, lead paint, exposed wiring, hazardous electrical components, and fire hazards each present risk of injury to employees and public. •Emergency egress is constricted at lobby exit. The facility is on a month to month agreement. The landlord is deceased and the building at this time is tied up in litigation in probate court. There were no suitable alternate quarters available.

The Postmaster assigned to this unit may be moved to another facility if possible. The mail volume has declined. Effective and regular service will continue to be provided by city delivery.

The Yantic Post Office provided delivery and retail service to 223 PO Box or general delivery customers and no delivery route customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

The Postal Service will save an estimated \$ 757,855 over the next ten years.

#### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Norwich Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

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08/02/2013

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KENNETH POWCHAK  
Manager, Post Office Operations

Date

Date of Posting: 08/02/2013



Date of Removal: 10/03/2013

PROPOSAL TO CLOSE  
THE SUSPENDED YANTIC, CT POST OFFICE  
AND EXTEND  
SERVICE BY CITY DELIVERY



## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Yantic Post Office provided retail service from 7:30am to 1:00pm - 2:00pm to 5:00pm Monday through Friday and 7:30am to 12:00pm on Saturday.

The revenue trend for the office during the last several years is as follows:

FY 08 \$ 482,359  
FY 09 \$ 459,566  
FY 10 \$ 359,086  
FY 11 \$ 299,312  
FY 12 \$ 113,002.

On or about October 04, 2012, questionnaires were distributed to customers of the Yantic Post Office. Questionnaires were also available over the counter for retail customers at the Norwich Post Office.

On November 14, 2012, representatives from the Postal Service were available at Yantic Fire Station, 151 Yantic Road, Yantic CT from 6:00 PM to 8:00 PM to answer questions and provide information to customers.

### Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. Customers opting for carrier service will not have to pay post office box fees.
5. Saves time and energy for customers who drive to the post office to pick up mail.

### Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

## II. EFFECT ON COMMUNITY

Yantic is an unincorporated community located in New London County. The community is administered politically by Norwich. Police protection is provided by the Norwich. Fire protection is provided by the Norwich. The community is comprised of small businesses, older residential homes, a condo complex, and an abandoned mill and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: none. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Yantic Post Office will be available at the Norwich Post Office. Government forms normally provided by the Post Office will also be available at the Norwich Post Office or by contacting your local government agency.

The Yantic Post Office is not listed as a historic landmark. The community name will be maintained for customer addressing, and the Zip Code is not expected to change.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years, city delivery is expected to be able to handle any future growth in the community.

## III. EFFECT ON EMPLOYEES

There is currently a Postmaster assigned to this unit. The Postmaster may be moved to another facility if possible. If this office has an OIC and they are a craft employee, they will be returned to their office or the PMR acting as an OIC may be reassigned to a nearby office.

#### IV. ECONOMIC SAVINGS

The Postal Service estimates a ten year savings of \$ 757,855, assuming filling vacant management and craft positions at the median salary range with a breakdown as follows:

Building Maintenance	\$ 0
Utilities	\$ 19,731
Transportation	\$ 17,611
EAS Craft & Labor	\$ 860,346
Contracts	\$ 29,997
Rent	\$ 38,706
Relocation One-Time Cost	\$ -2,414
 Total Ten Year Savings	 \$ 757,855

#### V. OTHER FACTORS

The Postal Service has taken into account all factors while conducting the study of the Yantic Post Office. The Postal Service has identified six other independent post offices, in addition to the services, which were provided by the Yantic Post Office. In addition, there are eight alternate access options allowing purchases of stamps for members of the community to include CVS, Wal-Mart, Walgreens, and several other retail stores within a five-mile radius of the Yantic Post Office. Local businesses in the Yantic community were solicited for potential interest in becoming a Village Post Office (VPO). Connecticut Valley District VPO Coordinator received two inquiries from local businesses in becoming a VPO. The VPO Coordinator followed up with phone calls to the inquiries that resulted in one active inquiry which additional information was sent out to the customer. The original community meeting scheduled for Wednesday, November 7, 2012 was cancelled due to the Super Storm, which impaired the Connecticut coastline for several days and rescheduled for November 14, 2012 at 6:00pm same location as originally schedule. During the community meeting, Manager Post Office Operations notified those in attendance customers who were never afforded street delivery would now be extended to them, via Rural Gang Box or Centralized Box Unit at specified locations determined by the Post Office. In addition, a letter was sent out to all of the Yantic Post Office Box customers notifying them of the options presented at the community meeting. They would also be required to complete PS Form 4027 and PS Form 3575. The Yantic Community was previously notified of the implementation date for the extended delivery to begin January 1, 2013. Other options presented during to the community meeting would be to extend the retail hours at the Bozrah post office from 8:30am to 4:30pm Monday through Friday with an hour lunch from 12:00pm to 1:00pm with Saturday hours remaining unchanged 8:30am to 12:00pm. The Bozrah Post Office hours have been changed to 7:30am to 5:00pm, Monday to Friday remaining open with coverage during the postmaster's lunch, in order to accommodate the Yantic customers. Yantic Post Office Box customers who choose to keep their post office box will maintain their community identity and will obtain access to their assigned post office box through the lobby. Once street delivery has been afforded to the Yantic customers, those customers who chose to keep their E-Box will be required to pay the prevailing post office box fee at the Bozrah Post Office beginning February 1, 2013, if applicable all other post office box customers will pay fees upon renewal. The cost of relocation is an estimated amount, which could be subject to change depending on the final determination of this process.

#### VI. SUMMARY

The Postal Service is proposing to close the Yantic, CT Post Office and provide delivery and retail services by city delivery under the administrative responsibility of the Norwich Post Office, located two miles away.

Operations were suspended on February 06, 2012, due to Services were emergency suspended after postal officials noted deficiencies in safety and security. USPS Safety Specialist conducted a field visit notating deficiencies. There were numerous unsafe and potentially unsafe conditions present in this facility. •Housekeeping deficiencies contribute significantly to unsafe conditions. •Potential exposure to building materials containing untreated asbestos, lead paint, exposed wiring, hazardous electrical components, and fire hazards each present risk of injury to employees and public. •Emergency egress is constricted at lobby exit. The facility is on a month to month agreement. The landlord is deceased and the building at this time is tied up in litigation in probate court. There were no suitable alternate quarters available.

The Postmaster assigned to this unit may be moved to another facility if possible. The mail volume has declined. Effective and regular service will continue to be provided by city delivery.

The Yantic Post Office provided delivery and retail service to 223 PO Box or general delivery customers and no delivery route customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

The Postal Service will save an estimated \$ 757,855 over the next ten years.

#### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Norwich Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



08/02/2013

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KENNETH POWCHAK  
Manager, Post Office Operations

Date

**NOTICE OF TAKING PROPOSAL AND COMMENTS  
UNDER INTERNAL CONSIDERATION**

Date 10/02/2013

Postal Customers of the Yantic Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Yantic Post Office, which was posted 08/02/2013 through 10/03/2013. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Yantic Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in dark ink, appearing to read 'K. Powchak', is written over a light blue circular postmark.

KENNETH POWCHAK  
141 WESTON ST  
HARTFORD, CT 06101-9631



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10/29/2013

MEMO TO THE RECORD

SUBJECT: YANTIC  
Docket Number 1388434 - 06389

The proposal to consolidate the YANTIC was posted with an "Invitation for Comments," at the YANTIC from 08/02/2013 through 10/03/2013 . No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

A handwritten signature in blue ink, appearing to read "Barbara Mastroianni". The signature is fluid and cursive.

BARBARA MASTROIANNI  
Post Office Review Coordinator  
CONNECTICUT VALLEY PFC District



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10/29/2013

MEMO TO THE RECORD

SUBJECT: YANTIC  
Docket Number 1388434 - 06389

The proposal for the YANTIC was posted with an "Invitation for Comments," at the YANTIC from 08/02/2013 through 10/03/2013. No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

A handwritten signature in blue ink, appearing to read "Barbara Mastroianni".

BARBARA MASTROIANNI  
Post Office Review Coordinator  
CONNECTICUT VALLEY PFC District



**A. Office**

Name: YANTIC State: CT Zip Code: 06389  
Area: NORTHEAST District: CONNECTICUT VALLEY PFC  
Congressional District: 2 County: NEW LONDON  
EAS Grade: 13 Finance Number: 089758  
Post Office:  Classified Station  Classified Branch  CPO

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Barbara Mastroianni  
Title: CONNECTICUT VALLEY PFC Post Office Review Coordinator  
Tele No: (860) 524-6495

Date: 10/29/2013  
Fax No: (860) 524-6482

Docket: 1388434-06389  
Item Nbr: 28  
Page Nbr: 1

*poo*  
RECEIVED  
OFFICE OF THE VICE PRESIDENT  
AUG 13 2012  
GOVERNMENT RELATIONS



The Honorable Joseph D. Courtney  
United States House of Representatives

215 Cannon House Office Building  
Washington, DC 20515

55 Main Street, Suite 250  
Norwich, CT 06360

Phone: 202.225.2076  
Fax: 202.225.4977

Phone: 860.886.0139  
Fax: 860.886.2974

FACSIMILE TRANSMITTAL SHEET

TO	USPS Government Relations	DATE	8/13/12
FROM	Congressman Joe Courtney	TOTAL NO. OF PAGES INCLUDING COVER	3
FAX NUMBER	202-225-4977	REGARDING	Yantic Post office

NOTES/COMMENTS

Docket:1388434-06389

Item Nbr: 28

Page Nbr: 2

SUBCOMMITTEES  
 RESEARCH  
 SCIENCE AND PROJECTS POLICY

AGRICULTURE  
 SUBCOMMITTEES  
 GENERAL FARM COMMODITIES AND  
 RISK MANAGEMENT  
 LIVELIHOOD, DIVERSITY AND POLICY

ETHICS



Joe Courtney  
 Congress of the United States  
 2nd District, Connecticut  
 August 13, 2012

WASHINGTON OFFICE  
 215 CANNON HOUSE OFFICE BUILDING  
 WASHINGTON, DC 20515  
 P (202) 225-2076  
 F (202) 225-4977

DISTRICT OFFICE  
 55 MAIN STREET, SUITE 200  
 NORWICH, CT 06201  
 P (860) 886-0139  
 F (860) 886-2074

77 HAZARD AVENUE, SUITE 3  
 ENFIELD, CT 06032  
 P (860) 741-6611  
 F (860) 741-6596

Postmaster General Patrick R. Donahoe  
 United States Postal Service  
 437 L'Enfant Plaza Southwest  
 Washington, DC 20026

Dear Postmaster General Patrick R. Donahoe,

I write today to express my continued concern about the prolonged closure of the Post Office located at 131 Yantic Road in Yantic, CT. While I understand that the Post Office was closed for safety and security reasons on February 6, 2012, little information has been provided as to the circumstances for the closures and the next steps. I am not only concerned about the hardships this extended closure has caused the members of the Yantic community, but also that this closing could now be indefinite.

Providing Yantic residents with 230 post office boxes, the Post Office has served as a focal point of the surrounding community for many years. The closure of the Yantic Post office has been especially problematic as its customers retrieve their mail directly from this facility and do not receive rural mail deliveries. With the closing of this post office, many of my constituents in Yantic, particularly those who work during regular business hours and those that are elderly, have expressed difficulty in obtaining their mail, which has been redirected to the Bozrah Post Office since the closure in February. Despite the increased traffic to this facility from Yantic residents, Bozrah's post office hours have not been extended.

Having been absent from previous lists of study for potential closures, it appears clear that the Postal Service joined the people of Yantic in seeing value and need in the services this facility provided. The Postal Service's Retail Access Optimization Initiative, which previously identified more than 3,650 post offices, retail annexes, stations, and branches for possible closing, did not include the Yantic Post Office in an effort to optimize the Postal Service's retail network. While I understand that a formal study of this facility was automatically initiated due to its emergency closure, I am dismayed that to date the Postal Service has yet to explain to the community what prompted the emergency closure of this facility and whether this action will lead to its permanent closure.

Of particular concern, I note that Yantic residents received a letter from the Postal Service on February 10, 2012 indicating that a community meeting would be held to explain the service's plans and to solicit resident comments concerning the delivery of postal services. Nearly six months later, this meeting has yet to be held and it is my understanding that there are no plans to do so until early fall at the earliest. As a result, Yantic residents have not had the opportunity to engage in community surveys and meetings regarding this closure and the future of their community Post Office. Communities are customarily

Docket:1388434-06389

Item Nbr: 28

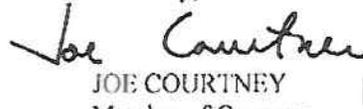
Page Nbr: 3

afforded this opportunity prior to the closure of a Postal Office, but the residents of Yantic, who have been without a Post Office for nearly six months, will not be able to do so until the fall.

I respectfully ask for a response that provides specific, detailed information as to the circumstances that led to the emergency closure of this facility, as well as the service's plans for the future of the facility. Further, I ask that the Postal Service take immediate action to schedule a community meeting to discuss the closure and the delivery of postal services to the Yantic community. Finally, until a final resolution occurs in this matter, I ask that the postal service examine interim steps that can help improve access to the Bozrah facility, including potential extension of hours and rural delivery service, where applicable.

I hope that you will be able to address these issues in a timely and appropriate manner, and look forward to receiving your response.

Sincerely,

  
JOE COURTNEY  
Member of Congress



September 18, 2012

The Honorable Joseph D. Courtney  
House of Representatives  
Washington, DC 20515-0702

Dear Congressman Courtney:

This responds to your August 13 letter to Postmaster General Patrick R. Donahoe, regarding the Yantic Post Office.

I understand your concerns about the emergency suspension of postal operations at the Yantic Post Office, and I recognize your interest in ensuring that all of your constituents continue to have convenient access to essential postal services. Please note that emergency suspensions of postal facilities are not rare, and this was not an isolated or unique situation to Yantic. Across the country, Post Offices are suspended for a myriad of reasons due to factors ranging from natural disasters and revocation of leases to personnel issues and loss of utilities. When a suspension occurs, alternate service is provided as quickly as possible and a plan of action for a permanent solution is developed. Such plans can result in the reopening of the suspended facility or the establishment of a new facility; however, they can also result in a decision to propose the discontinuance of the suspended Post Office.

As you are aware, postal operations at the Yantic Post Office were suspended on February 6 due to the safety, health, and security concerns of our employees and customers in Yantic. Officials with the Connecticut Valley District Safety Office found multiple areas of concern including potential electrical, fire, and safety hazards; potential exposure to hazardous materials such as asbestos and carbon monoxide; code violations; water damage; and structural damage to the closet, doors, windows, and workroom and bathroom floors. Additionally, the facility lacks access to a secondary exit during an emergency situation.

Page 2

Since the emergency suspension, Yantic customers have been provided Post Office box and retail services from the Bozarah Post Office, located 1.2 miles from Yantic. Residents' mailing addresses remain the same despite the operational changes. District officials informed us that they are currently in the process of scheduling a community meeting to discuss interim steps and permanent solutions with regard to providing postal services to the Yantic community moving forward. You will be notified by the district once the meeting has been scheduled.

Please be assured that the Postal Service is working to ensure that Yantic customers continue to receive regular and effective service.

Thank you for writing. If I can be of assistance in other postal matters, please let me know.

Sincerely,

**(signed)**

Darrell Donnelly  
Government Relations Representative

### LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code:	YANTIC, CT, 06389-9992
EAS Level:	13
District:	CONNECTICUT VALLEY PFC
County:	NEW LONDON
Congressional District:	2
Proposal:	<input checked="" type="checkbox"/> Close <input type="checkbox"/> Consolidate
Reason For Proposed:	still occupies
Alternate Service Proposed:	City Delivery
Customers Affected:	
Post Office Box:	223
General Delivery:	0
Rural Route:	0
Highway Contract Route (HCR):	0
City Route:	0
Intermediate Rural:	0
Intermediate HCR:	0
<b>Total number of customers:</b>	<b>223</b>

Date	Action
02/06/2012	Office suspended. Reason suspended: Services were emergency suspended after postal officials noted deficiencies in safety and security. USPS Safety Specialist conducted a field visit notating deficiencies. There were numerous unsafe and potentially unsafe conditions present in this facility. •Housekeeping deficiencies contribute significantly to unsafe conditions. •Potential exposure to building materials containing untreated asbestos, lead paint, exposed wiring, hazardous electrical components, and fire hazards each present risk of injury to employees and public. •Emergency egress is constricted at lobby exit. The facility is on a month to month agreement. The landlord is decease and the building at this time is tied up in litigation in probate court.
08/01/2013	Suspension notice sent to Headquarters.
07/26/2013	Reason: Services were emergency suspended after postal officials noted deficiencies in safety and security. USPS Safety Specialist conducted a field visit notating deficiencies. There were numerous unsafe and potentially unsafe conditions present in this facility. •Housekeeping deficiencies contribute significantly to unsafe conditions. •Potential exposure to building materials containing untreated asbestos, lead paint, exposed wiring, hazardous electrical components, and fire hazards each present risk of injury to employees and public. •Emergency egress is constricted at lobby exit. The facility is on a month to month agreement. The landlord is decease and the building at this time is tied up in litigation in probate court.
02/07/2012	District manager authorization to study.
10/01/2012	Questionnaires sent to customers. Number sent: 282    Number Returned: 59 Analysis: Favorable 1    Unfavorable 37    No Opinion 22
08/13/2012	Petition received. Number of signatures: 0 Concerns expressed: Congressional inquiry received: Yes Concerns expressed: Rural deliveries were not available to streets in Yantic, lobby access to post office boxes was not available in either Yantic or Bozrah, Bozrah's hours of operation were too short, why wasn't a community meeting held sooner
05/10/2013	Proposal and checklist sent to district for review.
07/31/2013	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
05/10/2013	Proposal and invitation for comments posted and round-dated.
12/12/2012	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 0    Unfavorable 0    No Opinion 0 0
None	Premature PRC appeal received. Concerns expressed:
09/28/2012	Updated PS Form 4920 completed (if necessary).
12/20/2012	Certification of the official record.
05/13/2013	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
06/06/2013	Headquarters logged in official record (option entry). Record returned to district for additional consideration. Record returned as not warranted. Final determination posted at affected office(s) and round-dated. Final determination removed and round-dated. Postal Bulletin Post Office Change Announcement form sent to Headquarters. No appeals letter received from Headquarters. Appeal to PRC received. PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____ Address management systems notified to updated AMS report. Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

BARBARA MASTROIANNI

Name/Title

(860) 524-6495

Telephone Number

BARBARA MASTROIANNI

District Post Office Review Coordinator

(860) 524-6495

Telephone Number



11/08/2013

MEMO TO THE RECORD

SUBJECT: Certification of the Record  
YANTIC  
Docket Number 1388434 - 06389

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in cursive script, appearing to read "David Mastroianni Jr.", written in dark ink.

DAVID MASTROIANNI JR  
District Manager



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11/08/2013

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS  
UNITED STATES POSTAL SERVICE  
475 L'ENFANT PLAZA ROOM 5621  
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Yantic Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Barbara Mastroianni, Post Office Review Coordinator, at (860) 524-6495 or Richard Paskewitz Manager Post Office Operations.

A handwritten signature in black ink, appearing to read "David Mastroianni Jr.", written in a cursive style.

DAVID MASTROIANNI JR  
DISTRICT MANAGER  
141 WESTON ST  
HARTFORD, CT 06101-9631

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4B/P1388434.pdf>)  
Headquarters acknowledgment of receipt of official record (optional)  
Self-addressed envelope

cc: Vice President, NORTHEAST Area (no enclosures)

## Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the YANTIC was received by 11/13/2013.

Please contact please contact Dan Leonard at (303) 313-5672 or Mike Mirides at (303) 313-5671 or the address below for additional information regarding its status.

HQ Field Performance West  
1745 Stout Street, Ste 105  
Denver, CO 80299-0105

Enclosure: (self-addressed envelope)

**\*Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.



01/19/2015

DISTRICT MANAGER  
141 WESTON ST  
HARTFORD, CT 06101-9631

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- YANTIC

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

*POSTAL BULLETIN – POST OFFICE CHANGE ANNOUNCEMENT*

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

*APPEAL*

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

*NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE*

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

*OFFICIAL RECORD*

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Dan Leonard at (303) 313-5672 or Mike Mirides at (303) 313-5671.

Thank you for your assistance.

A handwritten signature in dark ink, appearing to read "E. Phelan, Jr.", with a stylized flourish at the end.

Edward F. Phelan, Jr.  
Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:  
Vice President, Area Operations, NORTHEAST Area



01/26/2015

OFFICER-IN-CHARGE/POSTMASTER  
Yantic Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Yantic Post Office Final Determination Docket No. 1388434 - 06389

Please post in the lobby the enclosed final determination to close the Yantic Post Office. The final determination must be posted in a prominent place from 01/26/2015 through close of business on 02/27/2015. It must be posted for at least 30 days and the first day does not count. The Final Determination will also be posted in the Norwich Post Office. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 02/28/2015.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (860) 524-6495.

Sincerely,

A handwritten signature in black ink, appearing to read "Barbara Mastroianni".

BARBARA MASTROIANNI  
POST OFFICE REVIEW COORDINATOR  
141 WESTON ST  
HARTFORD, CT 06101-9631

Enclosures:  
Final Determination Official Record

Date of Posting: 01/26/2015

Date of Removal: 02/27/2015

FINAL DETERMINATION TO CLOSE  
THE SUSPENDED YANTIC, CT POST OFFICE  
AND EXTEND  
SERVICE BY CITY DELIVERY

DOCKET NUMBER 1388434 - 06389

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Yantic, CT Post Office and provide delivery and retail services by city delivery under the administrative responsibility of the Norwich Post Office, located two miles away.

The postmaster position is not vacant. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons; Services were emergency suspended after postal officials noted deficiencies in safety and security. USPS Safety Specialist conducted a field visit notating deficiencies. There were numerous unsafe and potentially unsafe conditions present in this facility. •Housekeeping deficiencies contribute significantly to unsafe conditions. •Potential exposure to building materials containing untreated asbestos, lead paint, exposed wiring, hazardous electrical components, and fire hazards each present risk of injury to employees and public. •Emergency egress is constricted at lobby exit. The facility is on a month to month agreement. The landlord is deceased and the building at this time is tied up in litigation in probate court.

The Yantic Post Office provided retail service from 7:30am to 1:00pm - 2:00pm to 5:00pm Monday through Friday and 7:30am to 12:00pm on Saturday.

The revenue trend for the office during the last several years is as follows:

FY 10 \$ 359,086  
FY 11 \$ 299,312  
FY 12 \$ 113,002.  
FY 13 \$ 0.  
FY 14 \$ 0.

Since the suspension of service on 02/06/2012, customers have received delivery and retail services by city delivery emanating

from the Norwich Post Office, an EAS-22 level office located 2.2 miles away. Window service hours are from 900 to 1700, Monday through Friday, and 900 to 1230 on Saturday.

On November 14, 2012, representatives from the Postal Service were available at Yantic Fire Station, 151 Yantic Road, Yantic CT to answer questions and provide information to customers. 62 customer(s) attended the meeting.

On October 01, 2012, 282 questionnaires were distributed to delivery customers of the Yantic Post Office. Questionnaires were also available over the counter for retail customers at the Norwich Post Office. 59 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 1 favorable, 37 unfavorable, and 22 expressed no opinion.

One congressional inquiry was received on August 13, 2012.

The proposal to close the Yantic Post Office was posted with an invitation for comment at the Norwich Post Office from August 02, 2013 to October 03, 2013.

The following additional concerns were received during the proposal posting period:

The following concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer concerns were expressed of the limited hours if operation at the Bozrah Post Office

**Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.
2. **Concern:** CUSTOMER CONCERNS WERE THAT THEIR POST OFFICE BOXES WERE INCONSISTENT FOR TIMELY DELIVERY. THEY WERE ALL ACROSS THE STREET FROM FIVE APARTMENTS WHICH RECEIVE RURAL DELIVERY. THE INCONVENIENCE OF ONE POST OFFICE BOX HAVING LOBBY ACCESS AND THE OTHER DID NOT.

**Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.
3. **Concern:** Customer expressed concern of the limited hours of operation at the administrating office

**Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.
4. **Concern:** Customer expressed an inconvenience that they could only pick up mail once a week.

**Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.
5. **Concern:** Customer expressed concern of inconvenience on the hours of opeartion at the BOzrah Post Office.

**Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.
6. **Concern:** Customer expressed concern of limited hours at the Bozrah Post Office

- Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.
7. **Concern:** Customer expressed concern of not being able to have home delivery and having only one day a week to pick up their mail. The mail is also not accessible.
- Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.
8. **Concern:** Customer expressed concern of the limited hours of operation at the Bozrah Post Office
- Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.
9. **Concern:** Customer expressed concern of the limited hours of operation at the Bozrah Post Office.
- Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.
10. **Concern:** Customer expressed concern regarding the distance to and from the Bozrah Post Office and requested home delivery.
- Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.
11. **Concern:** Customer expressed concern that home delivery was never afford to street
- Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.
12. **Concern:** Customer expressed concern that it was difficult getting her mail since she is getting older.
- Response:** See Memo to Record attached to Item 20.
13. **Concern:** Customer expressed concern that the hours of operation were limited.
- Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.
14. **Concern:** Customer expressed concern that they were never given an alternative to delivery and would prefer home delivery.
- Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.

15. **Concern:** Customer expressed concern that they would have to mailing information and the hours and accessibility at the Bozrah Post Office were limited.
- Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.
16. **Concern:** Customer expressed concerns that the distance was cumbersome having to drive to the Bozrah Post Office daily.
- Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.
17. **Concern:** Customer expressed hours of operation at the Bozrah were limited and were unable to get their mail.
- Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.
18. **Concern:** Customer expressed inconvenience of having to drive to the Bozrah Post Office
- Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.
19. **Concern:** Customer expressed inconvenient hours of operation at the Bozrah Post Office and would like to have more accessibility to their post office box.
- Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.
20. **Concern:** Customer expressed that it was an inconvenience having to travel to another post office to pick up mail.
- Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.
21. **Concern:** Customer expressed that it was an inconvenience to have to drive to the Bozrah Post Office to pick up mail.
- Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.
22. **Concern:** Customer had concerns about having to change personal checks with po box information
- Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.

23. **Concern:** Customer is concerned that they would have to incur an additional expense to change stationary.
- Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.
24. **Concern:** Customer is requesting home delivery. The limited hours of operation at the Bozrah Post Office
- Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.
25. **Concern:** Customer requested home delivery
- Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.
26. **Concern:** Customer requested home delivery and driving to the Bozrah Post Office was inconvenient.
- Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.
27. **Concern:** Customer requested home delivery and has had post office box over 39 years
- Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.
28. **Concern:** Customer requested that the hours be extended at the Bozrah Post Office
- Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.
29. **Concern:** Customer stated that it was an inconvenience to to travel to the Bozrah Post Office and would prefer delivery at his physical location
- Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.
30. **Concern:** Customer stated they had already begun changing address to their Norwich address.
- Response:** A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.

31. **Concern:**

Customer's concern was the daily availability and timely manner of receiving their mail. The lack of consistency in the time they receive mail. The customer petitioned for home delivery in 1990 and was denied.

**Response:**

A letter was sent out to the entire Yantic Community based on the surveys and community meeting input that the Postal Service will provide customers one free form of home delivery at specific locations through CBU and/or Gang Rural Boxes services by the rural carrier who currently delivers within the Yantic community. See Memo to Record attached to Item 20.

32. **Concern:**

A customer expressed a desire to relocate the Post Office or move it to a new location.

**Response:**

Solicitations for a VPO were sent out to the entire Yantic business community. There was not any interest making relocation for postal services unfeasible.

33. **Concern:**

Customer expressed a concern about the PO Box lobby remaining open additional hours at the Post Office.

**Response:**

The hours of operation at the Bozrah have been extended to mirror the Yantic Post Office hours of operation.

34. **Concern:**

Customer expressed a concern that they requested and were denied rural delivery service.

**Response:**

All Group E Post Office Box customers will have the option to have delivery extended.

35. **Concern:**

Customer inquired how parcels would be delivered if mail is received in a Centralized Box Unit

**Response:**

The delivery of mail is handled the same way if you lived in a single family home or apartment everyone is assigned a number in the CBU which can hold up to sixteen individual compartments with separate access for customers. The carrier opens the back and sorts the mail accordingly. There are two parcel lockers which are used for packages too big for the regular mailbox. A key is left inside the customers mailbox and they are used to retrieve their package. The key then stays in the lock. There is also an outgoing slot for letters.

36. **Concern:**

Customer inquired what the process was for receiving rural delivery.

**Response:**

All Group E Post Office Box customers will be provided delivery via Centralized Box Unit or curbside delivery. Customers who choose to receive their mail by extending street delivery will be required to do a change of address from their post office box to their street address. Those customers who choose to continue to receive their mail through a post office box will be required to pay the fees associated for the box rental. They will also maintain their community identity.

37. **Concern:**

Customers expressed concern about misdelivered mail.

**Response:**

The Acting POOM is committed to investigate, address, and correct the complaints on misdelivered mail. Mail is currently being sorted in to trays rather than individual boxes which could easily create some irregular and missorted mail. Individual receptacles will eliminate the problem.

38. **Concern:**

Customers expressed concern that Yantic Postmaster was rude.

**Response:**

The issue has been addressed with the postmaster by the Manager of Post Office Operations who oversees the 063 area.

39. **Concern:**

Customers expressed concerns regarding delivery and collection of outgoing mail in the Centralized Box Unit.

**Response:**

The delivery of mail is handled the same way if you lived in a single family home or apartment everyone is assigned a number in the CBU which can hold up to sixteen individual compartments with separate access for customers. The carrier opens the back and sorts the mail accordingly. There are two parcel lockers which are used for packages too big for the regular mailbox. A key is left inside the customers mailbox and they are used to retrieve their package. The key then stays in the lock. There is also an outgoing slot for letters.

40. **Concern:**

Customers questioned whether the Post Office's deficiencies were due to the contrary to the landlords were was inadequate.

**Response:**

A detail safety report was conducted by the District Safety Specialist . The findings were the building was structually unsafe and there was no egress.

41. **Concern:**

Customers wanted to know why the customer lines were so long at the administrative Post Office.

**Response:**

Yantic Post Office customers are required to go to the Bozrah window unit to pick up mail, unfortunately this takes time for the postmaster to leave the window to retrieve the mail to give to customer. Once delivery is established for those customers who currently receive their mail via E Box the wait time at the administratvice office should return to normal. The expanded hours of operation at the Bozrah Post Office provides greater accessibility for the community.

42. **Concern:**

Customers were concerned about having to make an address change on their bank checks and stationery.

**Response:**

The community was assured if they would not lose their community identity, but if they changed from post office box to Centralize Box Unit or curbside delivery they would have to make the change on their checks and stationary.

43. **Concern:**

Customers were concerned about having to travel to another Post Office for service.

**Response:**

The hours were extended at the Bozrah Post Office to reflect the needs of the community.

44. **Concern:**

Customers were concerned about the limited hours of operation at the Post Office.

**Response:**

The hours of operation at the Bozrah have been extended to mirror the Yantic Post Office hours of operation.

**Some advantages of the proposal are:**

1. The rural and contract carriers will provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. Customers opting for carrier service will not have to pay post office box fees.
5. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services will be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

**II. EFFECT ON COMMUNITY**

Yantic is an unincorporated community located in New London County. The community is administered politically by Norwich. Police protection is provided by the Norwich. Fire protection is provided by the Norwich. The community is comprised of small businesses, older residential homes, a condo complex, and an abandoned mill and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: none. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the **Yantic Post Office** will be available at the **Norwich Post Office**. Government forms normally provided by the Post Office will also be available at the **Norwich Post Office** or by contacting your local government agency.

This Yantic Post Office is not listed as a historic landmark.

The community name will be maintained for customer addressing, and the ZIP Code is not expected to change.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- |                    |  |
|--------------------|--|
| <b>1. Concern:</b> | Customer inquired whether or not information could be posted at the Bozrah Post Office on the community bulletin board.  |
| <b>Response:</b>   | These bulletin boards are for official postal notices  |
| <b>2. Concern:</b> | Customers expressed concern for loss of community identity.  |
| <b>Response:</b>   | The community was assured if they would not lose their community identity, but if they changed from post office box to Centralize Box Unit or curbside delivery they would have to make the change on their checks and stationary. |

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years, city delivery is expected to be able to handle any future growth in the community.

### III. EFFECT ON EMPLOYEES

There is currently a postmaster assigned to this unit. The Postmaster may be moved to another facility if possible.

### IV. ECONOMIC SAVINGS

The Postal Service estimates a ten year savings of \$ 757,855, assuming filling vacant management and craft positions at the median salary range:

Building Maintenance	\$ 0
Utilities	\$ 19,731
Transportation	\$ 17,611
EAS Craft & Labor	\$ 860,346
Contracts	\$ 29,997
Rent	\$ 38,706
Relocation One-Time Cost	\$ -2,414
<b>Total 10 yr Net Present Value (NPV)</b>	<b>\$ 757,855</b>

### V. OTHER FACTORS

The Postal Service has taken into account all factors while conducting the study of the Yantic Post Office. The Postal Service has identified six other independent post offices, in addition to the services, which were provided by the Yantic Post Office. In addition, there are eight alternate access options allowing purchases of stamps for members of the community to include CVS, Wal-Mart, Walgreens, and several other retail stores within a five-mile radius of the Yantic Post Office. Local businesses in the Yantic community were solicited for potential interest in becoming a Village Post Office (VPO). Connecticut Valley District VPO Coordinator received two inquiries from local businesses in becoming a VPO. The VPO Coordinator followed up with phone calls to the inquiries that resulted in one active inquiry which additional information was sent out to the customer. The original community meeting scheduled for Wednesday, November 7, 2012 was cancelled due to the Super Storm, which impaired the Connecticut coastline for several days and rescheduled for November 14, 2012 at 6:00pm same location as originally schedule. During the community meeting, Manager Post Office Operations notified those in attendance customers who were never afforded street delivery would now be extended to them, via Rural Gang Box or Centralized Box Unit at specified locations determined by the Post Office. In addition, a letter was sent out to all of the Yantic Post Office Box customers notifying them of the options presented at the community meeting. They would also be required to complete PS Form 4027 and PS Form 3575. The Yantic Community was previously notified of the implementation date for the extended delivery to begin January 1, 2013. Other options presented during to the community meeting would be to extend the retail hours at the Bozrah post office from 8:30am to 4:30pm Monday through Friday with an hour lunch from 12:00pm to 1:00pm with Saturday hours remaining unchanged 8:30am to

12:00pm. The Bozrah Post Office hours have been changed to 7:30am to 5:00pm, Monday to Friday remaining open with coverage during the postmaster's lunch, in order to accommodate the Yantic customers. Yantic Post Office Box customers who choose to keep their post office box will maintain their community identity and will obtain access to their assigned post office box through the lobby. Once street delivery has been afforded to the Yantic customers, those customers who chose to keep their E-Box will be required to pay the prevailing post office box fee at the Bozrah Post Office beginning February 1, 2013, if applicable all other post office box customers will pay fees upon renewal. The cost of relocation is an estimated amount, which could be subject to change depending on the final determination of this process.

## VI. SUMMARY

This is the final determination to close the Yantic, CT Post Office and provide delivery and retail services by city delivery under the administrative responsibility of the Norwich Post Office, located two miles away.

Operations were suspended on February 06, 2012, due to Services were emergency suspended after postal officials noted deficiencies in safety and security. USPS Safety Specialist conducted a field visit notating deficiencies. There were numerous unsafe and potentially unsafe conditions present in this facility. •Housekeeping deficiencies contribute significantly to unsafe conditions. •Potential exposure to building materials containing untreated asbestos, lead paint, exposed wiring, hazardous electrical components, and fire hazards each present risk of injury to employees and public. •Emergency egress is constricted at lobby exit. The facility is on a month to month agreement. The landlord is deceased and the building at this time is tied up in litigation in probate court. . There were no suitable alternate quarters available.

The Postmaster assigned to this unit may be moved to another facility if possible. The mail volume has declined. Effective and regular service will continue to be provided by city delivery.

The Yantic Post Office provided delivery and retail service to 223 PO Box or general delivery customers and no delivery route customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

The Postal Service will save an estimated \$ 757,855 over the next ten years.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

## VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Norwich Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Yantic Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at the Norwich Post Office during normal office hours.



Edward F. Phelan, Jr.  
Vice President of Delivery and Post Office Operations

01/19/2015

Date

Date of Posting: 01/26/2015

Date of Removal: 02/27/2015

FINAL DETERMINATION TO CLOSE  
THE SUSPENDED YANTIC, CT POST OFFICE  
AND EXTEND  
SERVICE BY CITY DELIVERY



DOCKET NUMBER 1388434 - 06389

**I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS**

The Postal Service is issuing the final determination to close the Yantic, CT Post Office and provide delivery and retail services by city delivery under the administrative responsibility of the Norwich Post Office, located two miles away.

The postmaster position is not vacant. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons. Services were emergency suspended after postal officials noted deficiencies in safety and security. USPS Safety Specialist conducted a field visit noting deficiencies. There were numerous unsafe and potentially unsafe conditions present in this facility. •Housekeeping deficiencies contribute significantly to unsafe conditions. •Potential exposure to building materials containing untreated asbestos, lead paint, exposed wiring, hazardous electrical components, and fire hazards each present risk of injury to employees and public. •Emergency egress is constricted at lobby exit. The facility is on a month to month agreement. The landlord is deceased and the building at this time is tied up in litigation in probate court.

The Yantic Post Office provided retail service from 7:30am to 1:00pm - 2:00pm to 5:00pm Monday through Friday and 7:30am to 12:00pm on Saturday.

The revenue trend for the office during the last several years is as follows:

- FY 10 \$ 359,086
- FY 11 \$ 299,312
- FY 12 \$ 113,002.
- FY 13 \$ 0.
- FY 14 \$ 0.

Since the suspension of service on 02/06/2012, customers have received delivery and retail services by city delivery emanating



Date of Posting: 01/26/2015

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