

**USPS-FY14-33**  
**Consumer Access to Postal Services**

**I. PREFACE**

**A. Purpose and Content**

USPS-FY14-33 provides information regarding consumer access to postal services. In particular, it provides information regarding post offices, delivery points, collection boxes, and wait time in line.

**B. Predecessor Document**

USPS-FY13-33.

**C. Methodology**

While there is no change in the methodology to collect the data, there has been a change in the manner in which the delivery points data are presented. In prior Annual Compliance Reports, the Postal Service reported residential and business sidewalk delivery points under the umbrella categories titled "Active Res Oth1" and "Active Bus Other1" respectively. In fiscal year 2014, the Postal Service began reporting residential and business sidewalk delivery points under their own categories titled "Active Res Sdwk" and "Active Bus Sdwk," respectively. In addition, there is a new tab titled "Sdwk," which reports the number of potential residential and business sidewalk delivery points.

**D. Input/Output**

None.

**II. ORGANIZATION**

In addition to this preface, USPS-FY14-33 consists of one zip file, "USPS-FY14-33.zip," which contains four Excel files:

CollectionBoxesFY2014.xls  
DeliveryPointsFY2014.xls  
PostOfficesFY2014.xls  
WaitTimeInLineFY2014.xls