

ORDER NO. 2254

UNITED STATES OF AMERICA  
POSTAL REGULATORY COMMISSION  
WASHINGTON, DC 20268-0001

Before Commissioners:

Ruth Y. Goldway, Chairman;  
Mark Acton, Vice Chairman; and  
Robert G. Taub

Removal of Return Receipt for  
Merchandise Service from the Mail  
Classification Schedule

Docket No. MC2015-8

NOTICE AND ORDER CONCERNING REMOVAL OF  
RETURN RECEIPT FOR MERCHANDISE SERVICE  
FROM THE MAIL CLASSIFICATION SCHEDULE

(Issued November 19, 2014)

I. INTRODUCTION

On November 17, 2014, the Postal Service filed a formal request to remove Return Receipt for Merchandise service from the Mail Classification Schedule (MCS).<sup>1</sup>

To support its Request, the Postal Service filed a copy of the Governors' Decision authorizing the request, a Statement of Supporting Justification required by 39 CFR 3020.32, and proposed changes to the MCS.

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<sup>1</sup> Request of the United States Postal Service to Remove Return Receipt for Merchandise Service from the Mail Classification Schedule, November 17, 2014 (Request).

The Postal Service seeks to remove Return Receipt for Merchandise service from both the Market Dominant and Competitive parts of the MCS. Request at 1; Attachment C. The Postal Service notes that the service does not provide purchasers with the ability to track packages online and is therefore outdated given the availability of alternative Ancillary Services that provide overlapping or improved features compared to those offered by Return Receipt for Merchandise. *Id.* at 2. The Postal Service states that the volumes and revenues for the service have declined over the past few years and that removal would allow the Postal Service to simplify the entire Ancillary Services product. *Id.* 2-3. The Postal Service also asserts that removal of the service will improve customer satisfaction by requiring customers to adopt alternative services that provide online tracking and other improved features. *Id.* at 3.

## II. NOTICE OF FILINGS

The Commission establishes Docket No. MC2015-8 to consider the Request pertaining to the proposed removal of Return Receipt for Merchandise service from the MCS.

Interested persons may submit comments on whether the Postal Service's filings in the captioned docket are consistent with the policies of 39 U.S.C. 3632, 3633, or 3642, 39 CFR part 3010, 39 CFR part 3015, and 39 CFR part 3020, subpart B and subpart E.. Comments are due no later than December 3, 2014. The public portions of the filings can be accessed via the Commission's website (<http://www.prc.gov>).

The Commission appoints Anne C. O'Connor to serve as Public Representative in this docket.

### III. ORDERING PARAGRAPHS

*It is ordered:*

1. The Commission establishes Docket No. MC2015-8 to consider the Postal Service's Request.
2. Pursuant to 39 U.S.C. 505, Anne C. O'Connor is appointed to serve as an officer of the Commission (Public Representative) to represent the interests of the general public in these proceedings.
3. Comments by interested persons in these proceedings are due no later than December 3, 2014.
4. The Secretary shall arrange for publication of this Order in the *Federal Register*.

By the Commission.

Shoshana M. Grove  
Secretary