

RECEIVED

November 8, 2013

2013 NOV -8 P 3:02

Honorable Shoshana M. Grove, Secretary
Postal Regulatory Commission
901 New York Avenue NW, Suite 200
Washington, DC 20268-0001

POSTAL REGULATORY
COMMISSION
901 NEW YORK AVENUE NW
WASHINGTON, DC 20268-0001

Dear Ms. Grove:

In connection with the Commission's rules pertaining to periodic reports, 39 C.F.R. § 3055, I have enclosed copies of the following reports for Quarter 4 of FY 2013:

1. Quarterly Performance for Single-Piece First-Class Mail® Letters and Cards
2. Quarterly Performance for Single-Piece First-Class Mail® International Letters and Cards
3. Quarterly Performance for First Class™ Flats
4. Quarterly Performance for First Class™ Parcels
5. Quarterly Performance for Presort First Class™ Letters and Cards
6. Quarterly Performance for Periodicals
7. Quarterly Performance for Media Mail®/Library Mail
8. Quarterly Performance for Single-Piece Parcel Post®
9. Quarterly Performance for Inbound Surface Parcel Post®
10. Quarterly Performance for Special Services
11. Quarterly Performance for Bound Printed Matter Parcels
12. Quarterly Performance for Bound Printed Matter Flats
13. Quarterly Performance for Standard Mail® Carrier Route
14. Quarterly Performance for Standard Mail® High Density and Saturation Letters
15. Quarterly Performance for Standard Mail® High Density and Saturation Flats/Parcels
16. Quarterly Performance for Standard Mail® Letters
17. Quarterly Performance for Standard Mail® Flats
18. Quarterly Performance for Standard Mail® Mixed Letters
19. Quarterly Performance for Standard Mail® Mixed Flats
20. Quarterly Performance for Standard Mail® NFM/Parcels

I note that these reports do not include data on overall performance report for Standard Mail® NFM/Parcels. As previously reported, beginning in Quarter 3 of FY 2013, there were no such parcels remaining in the Standard Mail Parcels product category captured in the existing service measurement processes. The Postal Service continues to review the limited mail remaining in this product category to determine an appropriate measurement approach.

Please note that the Postal Service is continuing to use Standard Post (previously Parcel Post prior to its conversion from a market dominant product to a competitive product) as a proxy for Inbound Surface Parcel Post (at UPU rates).

These reports are being provided as electronic versions. We have also included a copy of the service performance reports posted on usps.com, which presents the products in a more aggregated format. If you have any questions, please feel free to call me at (202) 268-2997.

Sincerely,

A handwritten signature in blue ink, appearing to read "Anthony F. Alverno".

Anthony F. Alverno
Chief Counsel, Global Business & Service Development

Enclosures

cc: Ms. Taylor