

USPS-FY12-33
Consumer Access to Postal Services

I. PREFACE

A. Purpose and Content

USPS-FY12-33 provides information regarding consumer access to postal services. In particular, it provides information regarding post offices, delivery points, collection boxes, and wait time in line.

B. Predecessor Document

None.

C. Methodology

None.

However, in regard to the collection box data provided herein, note that the Postal Service uses an inventory tool called the Collection Point Management System (CPMS) to collect data on collection boxes throughout the nation. The CPMS inventory tool does not currently have the capability of tracking the number of collection boxes removed or the number of collection boxes added during a specific fiscal year. The Postal Service is in the process of adding this functionality to CPMS and anticipates being able to provide such information for Fiscal Year 2014.

D. Input/Output

None.

II. ORGANIZATION

In addition to this preface, USPS-FY12-33 contains four Excel files:

PostOfficesFY2012.xls
DeliveryPointsFY2012.xls
CollectionBoxesFY2012.xls
WaitTimeInLineFY2012.xls