

COMPLAINT REGARDING POSTAL SERVICE
OFFERING ENHANCED SERVICES PRODUCT FOR COMPETITIVE PO BOXES

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COMMENTS OF THE MAIL DROP INC.doc
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The Mail Drop is a small neighborhood business concerned about the enhanced PO Box services currently being offered by the Post Office. These services will create a competitive product with an unfair competitive advantage which will result in a negative impact on our business should these enhancements become implemented.

Our opposition to the enhanced PO Box services currently being offered includes:

1. Offering PO Box renters the use of the Post Office street address for Post Office Box addressing.
2. Removing the PO Box designation when using a street address.
3. Email notification of mail delivery to PO Box renters.
4. Offering PO Box renters the ability to receive packages from private carriers.

These enhancements allow the USPS to offer an identical service as Private Mail Box (PMB) services without the strict CMRA regulations established by the USPS creating an unfair advantage for the USPS. These unfair regulatory advantages include, but are not limited to:

1. The requirement to handle mail for 6 months for departed or cancelled customers. CMRA's are required to apply new postage to any item that is forwarded during this term.
2. The inability for PMB customers to file a change of address form once their contract has ended with the CMRA. A service allowed incarcerated felons as well as PO Box renters.
3. The inability for PMB customers to get the same free forwarding service offered to PO Box customers.

Additionally, the USPS has publicly expressed their desire to move from 6 day delivery to 5 day delivery. The USPS has repeatedly stated that as their plan stands today, PO Box customers would continue to receive 6 day delivery while PMB customers would not. Should the Post Office get approval for this change, they would gain yet another unfair advantage over PMB service.

It is unreasonable to ask small businesses like CMRA's to compete with an entity like the Post Office that can give itself regulatory advantages on like services and products. When the Post Office first sought to move the PO Box service from the Market Dominant to Competitive category, no mention was made of adding any enhancements. These enhancements change the basic product and, when combined with the CMRA regulations, create a distinct and unfair competitive advantage for the USPS.

Thank you for your consideration in this matter.

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