

July 28, 2012

Postal Regulatory Commission
901 New York Ave NW, Suite 200
Washington, DC 20268

Reference: PRC Docket #MC2012-26

Dear Commissioners,

I am writing this letter as the owner of a The UPS Store franchise in Gilbert, AZ. These new business practices place the United States Postal Service in direct and unequal competition with small businesses across the country. I am a retired USAF Veteran that works hard to compete in my marketplace. This new form of competition from the USPS will result in significant loss of revenue and damage to my business that I have worked so hard to build over the last 16 years. I do not feel that the proposed changes to the P.O. Box by the USPS are fair in terms of competition. I believe this allows the USPS the ability to have an unfair competitive advantage vs. Commercial Mail Receiving Agents (CMRA's) on the following points:

- Your requirement to handle mail for six months for departed or cancelled customers.
- The inability for PMB customers to file a change of address form once their contract has ended.
- The inability for PMB customers to get the same free forwarding service offered to PO Box customers.
- The forced use of a "PMB" or a "#" designator for CMRA customer
- Acceptance of third-party parcels and other items from UPS, FedEx, DHL and other non-USPS carriers, a practice that has been prohibited for many years.

Also, as a Commercial Mail Receiving Agency (CMRA), are business is regulated and inspected by the USPS. There is no other enterprise in our society where one

competitor can regulate another, even to the point of requiring them to turn over their customer list on a quarterly basis.

I thank you for allowing me the ability to file my complaint in regards to this subject matter before you make your determination.

Sincerely,



Harold DarcAngelo

Owner

The UPS Store #2910

835 W Warner Rd., Suite 101

Gilbert, AZ 85233

480-813-3747