Postal Regulatory Commission
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The United States Postal Service has filed to make substantial changes to their mailbox service offerings. These proposed changes, if implemented , will provide an unfair competitive advantage over private commercial mail receiving businesses.

The “enhanced” mailbox service rolled out nationwide earlier this year offers Post Office Box Renters several new options.

- The ability to receive packages from private carriers
- The use of the Post Office Street address and removal of the P.O. Box designation
- Offering email notification
- Offering the use of the # sign in lieu of P.O. Box

The PRC has previously issued Order 1366 stating the USPS never properly sought the approval of these enhanced services as it should have. In reality, these enhancements allow the USPS to offer an identical service, plus services currently denied to Private Mailbox Providers, thus providing an unfair competitive advantage for the USPS. Those unfair regulatory advantages include, but are not limited to:

- Our requirement to handle mail for 6 months for departed or cancelled customers
- The inability of our PMB customers to file a change of address form once their contract has ended
- The inability for our PMB customers to get the same free mail forwarding service offered to P.O.Box customers
- The forced use of a PMB or # designation for our mailbox customers

The impact on small businesses, including my seven The UPS Store locations, is substantial. Please consider this before allowing the USPS to compete unfairly for our customers.

Sincerely,

John Fendt

The UPS Store,54 Hazard Avenue, Enfield, CT 06082