

7/30/12

Dear United States Postal Services:

I have been informed that “enhanced” services for PO BOXES have been initiated. This service was poorly communicated with other small business such as myself to react to this new initiative at a timely matter.

Just like your entity, I am too a struggling small business who open shop at the most dismal time of the economy, 2009. I own a business that provides your services as well and only have been respectful the USPS name, thus we offer your services to our customers as an option for shipping. Shipping is not only a profitable service but so are our Mailboxes. This new service that was rolled early on this year will put a huge dent to me as an owner and affect our network.

I see this as an unfair attack to our “Network.” My relationship and the rest of the network with USPS has been always been a mindful balance of competition and support, and in this instance you have literally tipped the scales.

A response to this letter would be much appreciated

Respectfully

Jessica N. Soriano  
(OWNER OF UPS STORE 6096)