

**Docket No. N2012-2**

**LIBRARY REFERENCE USPS-LR-N2012-2/9**

**MATERIAL SUPPORTING RESPONSE OF POSTAL SERVICE TO  
QUESTION 5 OF PRESIDING OFFICER'S INFORMATION REQUEST NO. 4**

**PREFACE**

**PURPOSE:** USPS-LR-N2012-2/9 provides a description of and method for calculating certain measures of workload included in USPS-LR-N2012-2/1. This is a Category 4 library reference and provides material in support of the response of the Postal Service to Question 5 of Presiding Officer's Information Request No. 4 ("POIR 4").

**PREDECESSOR MATERIAL:** USPS-LR-N2012-2/1.

**CONTENTS:** The library reference consists of two Excel workbooks.

- *Legend.xls* Description of column headings.
- *Summary-Calc.xls* Method of calculating columns.