

Docket No. N2012-2

LIBRARY REFERENCE USPS-LR-N2012-2/2

*Earned Hours Data*  
RELATING TO THE TESTIMONY OF WITNESS DAY (USPS-T-1)

PREFACE

**PURPOSE:** USPS-LR-N2012-2/2 provides the Small Office Variance (SOV) and Customer Service Variance (CSV) volumes and earned work hour averages by office and Labor Distribution Code (LDC). This Category 2 library reference is associated with the testimony of, and sponsored by, witness Day (USPS-T-1).

**PREDECESSOR MATERIAL:** USPS-LR-N2011-1/10, *Earned Hours Data*, (September 7, 2011).

**CONTENTS:** The library reference contains two Excel workbooks, one for SOV and one for CSV.

As indicated below, each workbook corresponds to:

- SOV\_Calc.xls                      Earned work hour averages and volumes associated with the LDC for Post Offices utilizing SOV variance
- CSV\_Calc.xls                      Earned work hour averages and volumes associated with the LDC for Post Offices utilizing CSV variance