

BEFORE THE  
POSTAL REGULATORY COMMISSION  
WASHINGTON, D.C. 20268

MAIL PROCESSING NETWORK RATIONALIZATION  
SERVICE CHANGES, 2011

Docket No. N2012-1

**UNITED STATES POSTAL SERVICE RESPONSE TO AMERICAN POSTAL  
WORKERS UNION INTERROGATORY REDIRECTED FROM WITNESS NERI  
(APWU/USPS-T4—20(d))  
(April 9, 2012)**

The United States Postal Service provides its response to the above-listed interrogatory of the American Postal Workers Union, AFL-CIO, redirected from witness Neri (USPS-T-4) and dated February 23, 2012. The question is stated verbatim and followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

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UNITED STATES POSTAL SERVICE RESPONSE  
TO AMERICAN POSTAL WORKERS UNION INTERROGATORY  
REDIRECTED FROM WITNESS NERI

**APWU/USPS-T4-20** Page 16, Line 20 of your testimony states that “these changes in service standards for FCM would apply to FCM letters, flats and parcels.”

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d) What percentages of FCM parcels originate from each class of customer, including National Accounts, Preferred Accounts, Small Business and Consumer?

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**RESPONSE:**

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d) The percentage of FCM parcels originating from “National Accounts,” which are referred to as “Strategic Accounts” by the Postal Service, is 7.41. The Postal Service does not collect or possess information for the other categories requested in this interrogatory part.

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