Postal Regulatory Commission
Submitted 3/21/2012 4:15:38 PM
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Accepted 3/21/2012

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

In the Matter of: Balm Post Office Balm, Florida 33503	Docket No. A2012-124

UNITED STATES POSTAL SERVICE NOTICE OF SUPPLEMENTAL FILING
(March 21, 2012)

On February 10, 2012, the Postal Service filed the administrative record in this docket.[1] Recently, the Postal Service became aware that the second pages of the returned customer questionnaires, Item No. 22, and the most current round-date stamped Final Determination for Wimauma Post Office, Item No. 49, were not included in the administrative record. These items are attached to this notice. Additionally, Item No. 52, Memo to the Record, is also being attached to explain the estimated cost of replacement service.

Respectfully submitted,

UNITED STATES POSTAL SERVICE
By its attorneys:

Anthony F. Alverno
Chief Counsel
Global Business & Service Development

Adriene M. Davis

475 L'Enfant Plaza, S.W.
Washington, D.C. 20260-1135
(202) 268-6036; Fax -5329
March 21, 2012

[1] United States Postal Service Notice of Filing Administrative Record, PRC Docket No. A2012-124, February 10, 2012.

Docket: 1353954 - 33503
Item Nbr: 47
Page Nbr: 1

WIMAUMA FL
DEC 05 2011
USPS - 33598

Date of Posting: 12/05/2011

Date of Removal: 01/06/2012

WIMAUMA FL 33598
JAN - 6 2012
USPS

FINAL DETERMINATION TO CLOSE
THE BALM, FL POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY NEAR BY POST OFFICE

UNITED STATES POSTAL SERVICE

04/21/2011

REGINALD T. JOYNER

POB 598
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Page Note 22-1

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	X	☐	☐
b. Mailing Letters	X	☐	☐	☐
c. Mailing Parcels	☐	X	☐	☐
d. Pick up Post Office box mail	X	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	X	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	X	☐
h. Sending Express Mail	☐	☐	X	☐
i. Buying stamp-collecting material	☐	☐	☐	X

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES X NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☒ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Reginald T. Joyner

Address: PO Box 598 + 306 Balm, FL 33503

Telephone: 813-633-8566

Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I am one of the Top mail Receivers in Balm. I run 5 corporations out of my office in Balm. I go to the Post Office multiple times each day. It would be an extreme hardship on me to do business at another Post office.

UNITED STATES POSTAL SERVICE

04/21/2011

THOMAS AND JOAN SCALES

POB 56
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☑	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: I Do not use home delivery. We are one-quarter mile from the mail delivery Box. My Balm PO Box is my only safe way of getting mail

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑	Shopping
☐	Personal needs
☐	Banking
☐	Employment
☐	Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Thomas & Joan Scales SR

Address: PO BOX 56, Balm, FL 33503
(Canton Lake Rd)

Telephone: 813-627-1212

Date: 4-4-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

RICHARD STANALAND

POB 304
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☑	☐	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping TAMPA
☑ Personal needs BRANDON
☑ Banking SUN CITY
☐ Employment
☐ Social needs TAMPA

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Richard STANALAND

Address: POBOX 304 PALM FL 33573

Telephone: 813-245 7231

Date: 7-5-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

LINDA TAYLOR

POX 658
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☑	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑	Shopping	RIVERVIEW, BRANDON
☑	Personal needs	" "
☑	Banking	RIVERVIEW, BRANDON
☐	Employment	
☑	Social needs	RIVERVIEW, BRANDON

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: LINDA TAYLOR

Address: PO BOX 658, BALM, FL 33503-0658

Telephone:

Date: 4/5/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

MR. SNYDER

POB 38
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The discontinuance of Saturday delivery is currently being reviewed at the Congressional level.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Snyder

Address: PO Box 38

Telephone: 813-633-0825

Date: 4-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Stop Saturday mail - do not close out Post Office

UNITED STATES POSTAL SERVICE

04/21/2011

ARTHUR C/O KAREN STANALAND

PO BOX 304
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☑	☐

Other Postal Services

a. Entering permit mailings ☑ YES ☐ NO

b. Resetting/using postage meter ☑ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☑ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☑ Personal needs
☐ Banking
☑ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: [illegible]

Address: 13304 HWY 672 milk camp RD. Balm Fl, 33503

Telephone: (813) 633-1527

Date: 4-19-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

CLINT WINK

13010 FOXWAY TRAIL
WIMAUMA, FL 33598

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☑	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☐ Personal needs
☑ Banking
☑ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Clint Wink

Address: 15010 Fox Hay Trail

Telephone: —

Date: 4-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Docket #: 1353954-33503
ITEM #22
PG 22

UNITED STATES POSTAL SERVICE

04/21/2011

VERONICA C/O DIXIE DONKEY BALL CO

PO BOX 417
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☒	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:
Riverview has to Long of lines Wimauma is Bud Customers

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒	Shopping	Summerfield, Sencity
☒	Personal needs	Riverview
☒	Banking	Summerfield
☒	Employment	Riverview
☒	Social needs	Riverview, Summerfield, Brandon

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Veronica

Address: Wimauma, FL P.O. Box 417 Balm

Telephone: 299-3860

Date: 4-5-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

04/21/2011

HARNEY AND VIRGINIA WHIDDEN

POB 535
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: at PO. Mail is available earlier - 8:- 9:00AM on route much later 11:00 - 2:00pm

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑	Shopping	Brandon - Sun City
☐	Personal needs	
☑	Banking	Sun City
☑	Employment	Retired
☑	Social needs	Palm area

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Harvey + Virginia Shidler

Address: PO Box 535 Palm Fl 33503

Telephone: 813 6338163

Date: 4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

GERALD DAVIS

POB 4
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps — 500 at a Time	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: My business receives checks and I do not like carrier del. to an unsecure Box

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Sun City & Brandon

☐ Personal needs

☑ Banking Plant City & Brandon

☐ Employment

☑ Social needs Brandon

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Gerald Davis

Address: P.O. Box 4 or 97 Balm, FL 33503

Telephone: 813-634-3344 (off) 813-299-2548 (cell)

Date: 4/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

This Post office is the center of our community and has been since the day it was borned a cross road form its location. I have owned a business in this community for more than 40 years. We use the services of this Post office to conduct our business. The post office & community is impor to the identity of our business

UNITED STATES POSTAL SERVICE.

04/21/2011

DEAN COOK

POB 206
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail seldom	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain: I am disabled and need this post office

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐	Shopping	
☒	Personal needs	Dr Visits Brandon
☒	Banking	Grow Fin
☒	Employment	WIFE'S Job
☐	Social needs	

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: DEAN M. COOK

Address: 15406 Belm Wimauma — PO Box 206 Belm

Telephone: 633 8148

Date: 1 Apr 11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

LeRoy -

Don't mess with my post OFFICE

UNITED STATES POSTAL SERVICE

04/21/2011

GEORGE DONAHUE

POB 513
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☐	☑	☐	☐
e. Pick up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: GEORGE DONAHUE

Address: 12939 BRANT TREE DR.

Telephone: RIVERVIEW, FL 33579

Date: 09 April 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DIANE IS VERY PROFESSIONAL, BUT DOESN'T HAVE THAT WARM PERSONALITY THAT MARIA, RHONDA OR GUY HAVE.

UNITED STATES POSTAL SERVICE®

04/21/2011

SARA AND JAMES DELEAU

POB 628
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☑	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☑	☐	☐
i. Buying stamp-collecting material	☐	☐	☑	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☑ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑	Shopping	Summerfield
☑	Personal needs	Summerfield
☑	Banking	Summerfield
☐	Employment	retired
☑	Social needs	Summerfield

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Sara + James C. Gelesi

Address: P.O. Box 628

Telephone: 813-634-9454

Date: 4/8/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please Do Not close PO Box

UNITED STATES POSTAL SERVICE

04/21/2011

BALM BAPTIST CHURCH

POB 8
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	SELDOM
a. Buying Stamps	☐	☐	☐	☐	✓
b. Mailing Letters	☐	☐	☑	☐	
c. Mailing Parcels	☐	☐	☐	☑	
d. Pick up Post Office box mail	☐	☑ x2	☐	☐	
e. Pick up general delivery mail	☐	☐	☐	☑	
f. Buying money orders	☐	☐	☐	☑	
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑	
h. Sending Express Mail	☐	☐	☐	☑	
i. Buying stamp-collecting material	☐	☐	☐	☐	✓

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑	Shopping	Sun City Center,	Riverview
☑	Personal needs	"	"
☑	Banking	"	"
☐	Employment	N/A	
☐	Social needs	N/A	

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Balm Baptist Church

Address: P. O. Box 8

Telephone: 813/634-2171

Date: 4-8-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please reconsider the possible closing of the Balm Post Office.

UNITED STATES POSTAL SERVICE

04/21/2011

TRAVIS BRANDON

POB 144
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

UNITED STATES POSTAL SERVICE

04/21/2011

TRAVIS BRANDON

POB 144
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: I LIKE THE SECURITY OF HAVING BANK STATEMENTS & SUCH SENT TO PO BOX

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒	Shopping
☒	Personal needs
☒	Banking
☒	Employment
☐	Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: TRAVIS BRANDON

Address: PO BOX 144 BALM FL 33503

Telephone: (813) 634-7206

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

THE BALM POST OFFICE IS VERY CONVIENTLY LOCATED TO MY HOME & TRAVEL ROUTES.
I DO NOT OFTEN PASS THE WIMAUMA POST OFFICE ON THE WAY TO WORK OR ANY OTHER PLACE.
I DO NOT LIKE RECIEVING BANK STATEMENTS BILLS OR ANY OTHER MAIL THAT HAS ANY ACCOUNT INFORMATION LEFT IN A MAIL BOX, FOR SECURITY REASONS. CLOSING THE BALM POST OFFICE WOULD BE AN INCONVENIENCE TO ME AND ALSO MANY OTHERS IN THE BALM COMMUNITY

TRAVIS BRANDON
PO BOX 144
BALM FL 33503

UNITED STATES POSTAL SERVICE

04/21/2011

BESSIE SWINT & FAMILY

PO BOX 307
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of your PO Box. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☑	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:
I p/u my moms mail here also.

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☒ YES ☐ NO

If yes, please explain:
p/u of phone books & Neighborhood newspap

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☒ Opinion ☐ Worse

If yes, please explain: Our PO-Box service is important to us, we have had it for 30+ years. We live on a busy Hyway & it is dangerous to cross

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒	Shopping	Big bend & 301	to p the mai
☒	Personal needs	SAMS	
☒	Banking	SAMS	
☐	Employment	N/A	
☐	Social needs	N/A	

5. Do you currently use local businesses in the community?

☒ Yes ☐ No - Store across the street from the post. office.

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No I only go there when I come re p/u the mail, usually.

Name: Bessie Swint & Family

Address: PO. Box 307 Balm, FL 33503

Telephone: 813-634-4457

Date: 4-1-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

RICHARD BYNUM

15005 CARLTON LAKE ROAD
WIMAUMA, FL 33598

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	
h. Sending Express Mail	☐	☐	☒	
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: I Feel the post office Box is much Safer than the mailbox At my House. with Identity theft so Rapid these days! Also I Like to put mail for shredding in the Box At the post office!

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☒ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No ☒ Not Sure

Name: Richard Bynum

Address: 15005 Carlton Lake Road

Telephone: 813-295-3456

Date: 4-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

W. CHESTER MCKINNEY

PO BOX 256
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping – Wimauma + Gibsonton

☒ Personal needs Sun City, Wimauma, Gibsonton, Brano

☒ Banking Sun City, Wimauma, Gibsonton, Brandon

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: W. Chester McKinney

Address: P.O. Box 256, Balm, FL 33503

Telephone: 813-634-6488

Date: 4-5-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

MR. & MRS. ROBERT KUBIK

PO BOX 236
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

IT just HAPPENS to be on my way To work.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Mr. Mrs. Robert Kubik

Address: P.O. Box 236 Balm, FL.

Telephone: (813) 634-5742

Date: April 4, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

LOUIS HAVERLOCH

PO BOX 567
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Lois Haverlock

Address: P.O. Box 569

Telephone: 813-310-1285

Date: 4/2/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

JOHN WILTSE

POB 211
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☒	☐	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☒	☐	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☒	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☒	☐	☐	☐
h. Sending Express Mail	☒	☒	☐	☐
i. Buying stamp-collecting material	☐	☒	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☑ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☑ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Jon Wiltse

Address: Box 211 Palm Al 35503

Telephone: 1-813 655 1388

Date: 4-1-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

KATHY TURNER

PO BOX 321
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Checks will get lost and any other mail I have will get lost i use this PO Box 321 everyday.

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☑	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☑ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Balm Store
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Kathy Turner

Address: P.O. Box 321 Balm fla. 33503

Telephone: 813 - 735 - 5569

Date: 4-4-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

i would like to Keep geting My Mail at My Box in Balm Because i had this Box for 30 years it is not write to chan somebodys Mail Box Because i i wont to move to Wiwmix. this is the only mail Box i have for 30 years and do not have anyone

UNITED STATES POSTAL SERVICE

04/21/2011

C.W.CAPPS

PO BOX 44
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☐ (NO)

b. Resetting/using postage meter ☐ YES ☐ (NO)

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ (NO)

b. Using for school bus stop ☐ YES ☐ (NO)

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ (NO)

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ (NO)

e. Other ☐ YES ☐ (NO)

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ (YES) ☐ NO

If yes, please explain: Shopping. I do

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: C. W. Capps

Address: P.O. Box 44

Telephone: 634-1004

Date: 4-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

JOHN BROWN

PO BOX 391
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☑	☐	☐
i. Buying stamp-collecting material	☐	☐	☑	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: I like my P.O. Box my mail is dry & secure and I can get it at my convenience.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☑ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Tim Brown

Address: P.O. Box 391 Balm, Fl. 33503

Telephone: cell 218-371-6666

Date: 4/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I would like to see this Post Office kept open.

UNITED STATES POSTAL SERVICE

04/21/2011

RONALD N DAVIS

PO BOX 14
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	
a. Buying Stamps	☐	☐	■	☐	ACCATH LY
b. Mailing Letters	■	☐	☐	☐	
c. Mailing Parcels	☐	☐	☐	☐	■
d. Pick up Post Office box mail	■	☐	☐	☐	
e. Pick up general delivery mail	☐	☐	☐	■	
f. Buying money orders	☐	☐	☐	■	
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐	■
h. Sending Express Mail	☐	☐	☐	☐	
i. Buying stamp-collecting material	☐	☐	☐	☐	■

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ■ YES ☐ NO

b. Using for school bus stop ☐ YES ■ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ■ NO

If yes, please explain: _____

d. Using public bulletin board ■ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ■ NO

If yes, please explain: _____

BALM HAS HAD A POSTAL SERVICE FOR 65 YEARS THAT I KNOW OF. I WILL BE 74 YEAR OLD 4-25-11 I THANK IT WOULD BE A SHAME TO CLOSE THE BALM POST OFFIC DOWN.

Ronald N Davis
PO BOX 14
Balm Flo. 33503

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

JAMES AND ROSE FRANKLAND

POB 25
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

UNITED STATES POSTAL SERVICE

04/21/2011

JAMES AND ROSE FRANKLAND

POB 25
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☑		☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐ ← very as often
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board – y'all said we couldn't Have one. ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: doesn't mean we don't want the Balm P.O. especially after 25 yrs for us & our Business. And our Business address is this address Balm not some other P.O. Address.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: when we lived in Apollo Beach. Now living in Balm for 25 yrs, we have only had the P.O. Box; which, in this time & age delivered mail is often messed with.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping - All over

☑ Personal needs - All over

☑ Banking - Bank of America

☐ Employment - right here in Balm since 1986 owned

☑ Social needs - All over

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

And may we ask what it has to do with the P.O. usage

Name: JAMES & ROSE FRANKLAND / FRANKLAND WELDING

Address: P.O. Box 25 15064 BALM ROAD / BALM, FLORIDA 33503-0025

Telephone: 813-634-9556

Date: 4/8/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Why were so many other Boxes added to the Balm P.O. if no growth has been happening?
Everytime I visit the P.O. when someone is there during business hours its busy.
After All these yrs. of having this P.O. + all the recent improvements now you all are deciding to close this P.O?
The P.O. is our Communities sort of get together + seeing [illegible] from around when one doesn't get out

UNITED STATES POSTAL SERVICE

04/21/2011

DIXIE WILLIAMS

15341 CARLTON LAKE RD
WIMAUMA, FL 33598

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☑	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☑	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Dixie Williams

Address: 15341 Carlton lake Rd.

Telephone: 813-735-1963

Date: 4-13-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

EDWARD AND VELMA WILSON

14845 BALM RD
WIMAUMA, FL 33598

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☐ Banking
☐ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: EDWARD & VELMA J. WILSON

Address: 14845 BALM RD

Telephone: 633-3807

Date: APRIL 8, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

NISA VICHAIKUL

PO BOX 646
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒ 100	Stamp	at the time
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☑	☐	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☑	☐	☐	☐
h. Sending Express Mail	☐	☑	☐	☐
i. Buying stamp-collecting material	☐	☐	☑	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☑ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☑ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☑ YES ☐ NO

If yes, please explain: Direct People come to the Home (Always Say look At the Sign P.O. Box

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☑ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: Because I have my Privacy (Even I have to Pay the Fee (Rent the Box) Because I can open any time I want At 8 AM I can count on my Mail is there.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No Sun & Farm Groceries (All of this Names use this Box)

Name: Nisa Laima, Karoon Laima, Sunasith Sritavdoup

Address: PO Box 646, Balm, FL 33503

Telephone: (813) 634-6861

Date: 4/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Nisa Vichaikul
PO Box 646
Balm FL 33503-0646

April 4, 2011

To: Leroy Middeton
Manager, PO Box Operations
2203 N Lois Avenue
Tampa, FL 33607-9998

We Need Post office In Balm,
I owe my Business since 1986. I know a lot
of People; Even their moved they still Rent the Box
Because they Have they SSI check, EBT card
a lot of Stuff mail to the Box, you know
If you change you address for SSI check you
will take so long Before they mail to you.
Myself I use the Post-office
A lot of Service. And I collect my SSI check
I buy Stamp. I mail my Parcel Here
Any question call me At (813) 634-6861
Please Don't Closed our Post office
No Vm

UNITED STATES POSTAL SERVICE

04/21/2011

GRACE RITCHIE

15451 VIRGINIA ROSE LANE
WIMAUMA, FL 33598

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☑	☐
c. Mailing Parcels	☑	☐	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:
I HAVE TO PASS WINNUMA P.O. ON WAY TO WALMART.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑	Shopping	WA MART & SUNCITY - SAVE A LOT
☑	Personal needs	CVS PHAR. " "
☑	Banking	SUN TRUST " "
☐	Employment	
☐	Social needs	

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: GRACE RITCHIE

Address: 15451 - VIRGINIA ROSE LN -

Telephone: (813) 938 - 5271

Date: 4-4-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

JOHN CRAL

PO BOX 276
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping SAMS CLUB BIGBEND RD
☑ Personal needs WALGREENS
☑ Banking
☐ Employment RETIRED
☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: JOHN CRAL

Address: P.O. BOX 276 BALM FL 33503

Telephone: 813-633-3490

Date: 4-1-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

PLEASE DON'T CLOSE THE BALM POST OFFICE

UNITED STATES POSTAL SERVICE

04/21/2011

GEORGE AND MARILYN FEARS

POB 253
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Changes in your insurance rates would indeed be an unfortunate side effect of the office closing. We understand that this may create an additional hardship on your household. Please know that we are striving to take every aspect--both good and bad--into account before making our next review determination.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Attached

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒	Shopping	Brandon
☒	Personal needs	Brandon
☒	Banking	Riverview
☒	Employment	Ruskin
☒	Social needs	Tampa

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: George and Marilyn Fears

Address: P.O. Box 253 Balm, FL 33503

Telephone: 813-633-1363

Date: April 13, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

POB 253
George & Marilyn Fears

3. If having a carrier route delivery service through Wimauma means changing our address from Balm to Wimauma, it will not only change the postal service it will have an impact on our community financially. For example car and home insurance will rise exponentially, as per my Insurance Agent because it changes the postal code. It would be inconvenient to pick up our mail in Wimauma as we don't conduct business in that area. So if this does change, you will change our lifestyle practices forcing us to go to an area that we rather not.

UNITED STATES POSTAL SERVICE

04/21/2011

GLEN AND BARB FISKE

POB 241
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☑	☐	☐
e. Pick up general delivery mail	☐	☑	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: can't stop while @ work; Balm is easy in + out.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as good ☐ No Opinion ☑ Worse

If yes, please explain: mailboxes get vandalized in country/rural areas.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Riverview, Sun City Center

☐ Personal needs

☑ Banking Brandon (GTE FCU)

☑ Employment Sun City Center

☑ Social needs Riverview, Sun City Center, Brandon

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Glen/Barb Fiske

Address: mailing = P.O. Box 241, Balm, FL 33503/physical = 14635 Sweat Loop Rd, Wimauma, FL 3359

Telephone: 813-634-7021

Date: 4/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The quaintness, simplicity and easy accessibility of the Balm Post Office are a rare combination. It would be wrong to close the oldest post office in Hillsborough County.

UNITED STATES POSTAL SERVICE

04/21/2011

JOEL AND MARY CAPPS

PO BOX 103
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: central point for directions to Balm

d. Using public bulletin board what public bulletin board! ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑	Shopping	This is a rural community
☑	Personal needs	& we have few if any of those
☑	Banking	services. Our Post Office keeps
☐	Employment	us together.
☑	Social needs	

5. Do you currently use local businesses in the community?

☐ Yes ☐ No What Businesses?

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Joel & Mary Capps

Address: PO Box 103 Palm Il 33503
14975 Scant St Winiawna, IL 33598

try explaining that to serve people

Telephone: 813 634.3756 813-334.2445

Date: 4-5-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☑	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☑	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

BARBARA HOSKINS

POB 237
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☑	☐	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☑	☑
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO Never have ANY

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☐ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Barbara Hoskins 237

Address: 15223 Wimauma Fl.

Telephone: 813-634-3835

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

KENETH L KLIEGER

PO BOX 393
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☑	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☑	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☑ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☐ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: KENNETH L. KRIEGER

Address: P.O. BOX 393

Telephone: 813-215-2564

Date: 4-1-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

SOFIA HERNANDEZ

POB 596
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☑	☐	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☑	☐	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☑	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☑ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Branden
☐ Personal needs
☑ Banking Branden
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Sofia S. Hernandez

Address: PO Box 596 Balm, Fl 33503

Telephone: 813-235-7564

Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Do not shut down the post office, As I need it very much I tried home delivery to a mail box and kids keep stealing my mail.

Thank you.

UNITED STATES POSTAL SERVICE

04/21/2011

ELIZABETH SWEAT

PO BOX 416
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ☐ YES ☐ NO

If yes, please explain: Not often do not Know of one between here and this side of riverview.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☑ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____
☑ Personal needs _____
☑ Banking _____
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Elizabeth Sweat (Postmaster of Balm for 30 years

Address: P.O. Box 416, Balm, Fl 33503

Telephone: (813) 634-6898

Date: 4-1-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The Sweat family was one of the first settlers here in balm. H.D Sweat was the second postmaster here in balm for many many years. When he retired I took over the position and served for 30 years. I even had to meet the train to get the mail. Balm is a small community and the post office

(2)

Goodson Farms get thier mail here as well as other local farms, fish farms etc... . We see our community growing, the Ambersweet housing developement is right down from the post Office. I would be a Great Loss to the community and to myself if the Balm Post Office was closed.

Elizabeth Sweat
retired Postmaster

is the heart. It is one of the few places that the residents can run into thier neighbors and get caught up on the local gossip. It would be heartbreaking to see the Balm Post Office close it has been in operation for well over a hundred years and is one of the county's oldest rural post offices.

UNITED STATES POSTAL SERVICE

04/21/2011

PETER DUCE

PO BOX 2
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain: ON Disability driving is difficult

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☐ Personal needs
☒ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Duce

Address: BX 2 Balm

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

You will only make my life worse!

2

UNITED STATES POSTAL SERVICE

04/21/2011

FALCON TOWING MECHANIC

PO BOX 554
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☑	☐	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☑	☐	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☑	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☑	☐	☐	☐
h. Sending Express Mail	☑	☐	☐	☐
i. Buying stamp-collecting material	☑	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☑ YES ☐ NO

b. Resetting/using postage meter ☑ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: very covenience to us, good people work in the post office

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☑ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: I need THE POST OFFICE FOR all my mailing PAPER, Good convenience, good Peple

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑	Shopping	send MAil TO EUROPE,
☑	Personal needs	mailing
☑	Banking	BANK PAYMENT NEST TO MY BUNESS
☐	Employment	
☑	Social needs	

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: FALCON TOWING MECHANIC

Address: 15040 BALM RD P.O BOX 554 BALM FL 33503

Telephone: 813 642 8720

Date: 4-1-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

ROMONA COVELY

10421 COUNTY RD 672
RIVERVIEW, FL 33569

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☑	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☑	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:

Pass Riverview Post office on way to Shopping + Some others usually every time I go to Tampa or shopping

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Riverview, Tampa, Brandon, Sun City

☑ Personal needs Riverview

☑ Banking Brandon

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Some probably not Sun City or Brandon

Name: Ramona Cowly

Address: 10921 County Rd 672, Riverview FL 33579

Telephone: 813 - 340 - 8376

Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

This post office is very convenient for the people in this area, its a long way especially for the elderly & disabled (I Am) to go all the way to either Sun City or Riverview for the post office services.

Thank you
Ramona Cowly

UNITED STATES POSTAL SERVICE

04/21/2011

JANET GOODSON

POB 246
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain:

we make deposit daily after mail by 10:30 Am

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐	Shopping	
☑	Personal needs	mail once a month
☐	Banking	
☐	Employment	
☐	Social needs	

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Janet Goodson

Address: P O Box 246

Telephone: 685-1770

Date: 4-6-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

DONNA STONER

POB 31
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Wiamauma

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐	Shopping	Sun Coast	Center	
☐	Personal needs	"	"	"
☐	Banking	"	"	"
☐	Employment	"	"	"
☐	Social needs	"	"	"

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: DONNA STONER

Address: P.O. BOX 31, BALM

Telephone: 8136346506

Date: 4/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

CHARLES COLLINS

15324 BALM ROAD
WIMAUMA, FL 33598

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

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Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:
WALMART & PUBLIX ON THAT ROUTE

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☐ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: CHARLES COLLINS

Address: 15324 BALM WIMAUMA RD

Telephone: 813 687-6844

Date: 04/04/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the BALM Post Office was promoted on 06/05/2010. The Office is being studied for possible closing or consolidation for the following reasons: Office is currently vacant. There is an office (Wimauma) within 5 miles of the Balm office that can easily accomodate the retail and box section. There is currently no growth in the Balm area, as reported by the FY10 Census.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by classified post office emanating from the WIMAUMA PO.

Retail services are also available at the WIMAUMA PO, located 4.7 miles away. Hours of service at this office are 09:00 - 16:00, Monday through Friday, and Closed on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to classified post office. Please return the enclosed questionnaire by 04/13/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Balm Post Office on 04/13/2011 from 10:30 am to 11:30 am to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Cindy LeCompte at (813) 354-6035.

Thank you for your assistance.

Sincerely,

LEROY MIDDLETON
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Enclosures:
Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate)

CINDY -

UNLESS IT CAN BE SHOWN THAT THE BALM PO DOES NOT PAY FOR ITSELF AND IS SUBSIDIZED BY OTHER OPERATIONS, IT WOULD BE A TRAGEDY TO CLOSE IT. THE BALM COMMUNITY HAS ITS IDENTITY AND SOCIAL INTERCOURSE CENTERED AROUND THIS HISTORIC, RURAL PO.

WE IN THE BALM COMMUNITY TREASURE THIS FACILITY AND WE ARE TRYING TO KEEP THE RURAL ATMOSPHERE FROM BEING COMPROMISED THROUGH EVER CHALLENGING EFFORTS TO BRING US TO BEING MORE LIKE OTHER EXPANDING, MODERN, SUBURBAN LIKE COMMUNITIES. OUR SMALL PO. IS IMPORTANT TO US.

[illegible] (813) 787-6844

UNITED STATES POSTAL SERVICE

04/21/2011

LILIANO GARCIA SALAZAR

POB 705
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

mistake

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☑	☐
e. Pick up general delivery mail	☐	☑	☐	☐
f. Buying money orders	☐	☐	☒	● NEVER
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:
I help ALL PEOPLE - OLD - YOUNGE

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: I do not RECIEVE CARRIER DELIVERY SERVICE.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑	Shopping	WAL-MART
☑	Personal needs	WAL-MART
☐	Banking	
☐	Employment	
☐	Social needs	

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

105

Name: Liliana Garcia Salazar

Address: 12011 Andrews Rd. Balm, Fl. 33503

Telephone: (813) 506 2907

Date: 04/07/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

RAURDEO PERSAUD

PO BOX 511
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

UNITED STATES POSTAL SERVICE

04/21/2011

RAURDEO PERSAUD

PO BOX 511
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a question about where the route should emanate from. The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. Although Riverview is closer for some customers, Wimauma is closer for others.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:
Riverview Post office on Bayette

NB. Ambersweet Farms entrance from CR 672. The Riverview Post office delivers mail to residents north of CR672 on the mail boxes located on the South Side close to the entrance of our community of about 9 residents. It is my suggestion that ① our mails be delivered by Riverview Post office – very convenient – maybe an additional 10 minutes. Alternatively, set up a

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☑ Employment
☑ Social needs

5. Do you currently use local businesses in the community? Not many businesses in Community

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Ramdeo Persaud

Address: PO Box 511, Balm, 14714 Ambersweet Lane, Wimauma?

Telephone: (813) 746 4963

Date: 4/5/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Wimauma Post Office:— Any move towards our Community being serviced by Wimauma PO is a very undesirable option and a very unreasonable decision. When I first moved into the community, dealing with the distance and the WPO Staff caused a lot of duress and was very stressful. Pl feel free to call if necessary. Thanks! Persaud

UNITED STATES POSTAL SERVICE

04/21/2011

WINK

POB 214
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☑	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☐ Personal needs
☑ Banking
☑ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Wink Street Inc 214

Address: 13010 Fox Way Tr

Telephone: 813 634 7549

Date: 4-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

RAFAEL CABALLERO

PO BOX 337
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	■	☐
b. Mailing Letters	☐	☐	■	☐
c. Mailing Parcels	☐	☐	■	☐
d. Pick up Post Office box mail	■	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	■
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	■	☐
h. Sending Express Mail	☐	☐	■	☐
i. Buying stamp-collecting material	☐	☐	☐	■

Other Postal Services

a. Entering permit mailings ☐ YES ■ NO

b. Resetting/using postage meter ☐ YES ■ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ■ NO

b. Using for school bus stop ☐ YES ■ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ■ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ■ NO

e. Other ☐ YES ■ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ■ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Rafael Caballero

Address: P.O. Box 337

Telephone: (813) 671-8623

Date: April 4, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

MARGARITO AND FRANCISCA VELIZ

POB 441
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☑	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☑	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☑	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☑ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

441

Name: Margarito & Francisca Veliz

Address: 1491H Scant St.

Telephone: (813) 633-5318

Date: 4/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

BRENT GUESS

POB 632
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	✓ ☐ occassionally
h. Sending Express Mail	☐	☐	☐	✓ ☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☑ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: Carrier delivery will not deliver to 14801 Grady Sweat Ln, even though delivery occurs 100 ft away. Makes no sense. Need carrier delivery to home residence. PO Box move from Balm to Wimauma is not practical and major inconvenience!

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☑ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Brent Guess

Address: PO Box 632, Balm, FL 33503 / 14801 Grady Sweat Ln, Wimauma, FL

Telephone: 813-244-1916

Date: 4/13/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/21/2011

DANIEL AND PAMELA DIXON

POB 286
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

UNITED STATES POSTAL SERVICE.

04/21/2011

DANIEL AND PAMELA DIXON

POB 268
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

UNITED STATES POSTAL SERVICE

04/21/2011

DANIEL AND PAMELA DIXON

POB 286
BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Leroy Middleton
Manager, Post Office Operations
2203 N Lois Avenue
Tampa, FL, 33607-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☑	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐ AS Needed
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐ AS Needed
h. Sending Express Mail	☐	☐	☐	☐ AS Needed
i. Buying stamp-collecting material	☑	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☑ YES ☐ NO

If yes, please explain:
my wife is Disabled

d. Using public bulletin board ☐ YES ☐ NO We Observe

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:
RETIRED
Stay home most of the time running my cattle/farm.
Use local facilites Approx 4.5 miles weekly.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Identity Theft, Mail boxes smashed and destroyed

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑	Shopping	Approximately 4 miles
☑	Personal needs	Same as Above
☑	Banking	Same as Above
☐	Employment	Retired
☐	Social needs	Disabilty/Disabled Spouse

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Daniel Burt Dixo/Pamela K Dixon

Address: P.O. Box 286 Balm, FL 33503

Telephone:

Date: 4-8-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please
See
attached!

Thank you.

To: Balm Postmasters, With All Our Respect And Love

Harley D. Sweat	1907-1948
Elizabeth "Pooka" Sweat	1948-1981
Geneva McLeod	1981-1993
Guy Arnold Bennett III	1993-2007

(Guy was a fabulous Postmaster and friend to all. He is truly missed, and always will be until eternity!)

Diane Felter	2007-

The Balm Post Office was and is like a family-neighbor meets neighbor, good friends say "hello" and hug. That's our Country. That's how we love and help each-other! This is a community, not just a "Post Office". We love only being a mile or so away from the Balm Post Office.

THIS IS OUR TOWN, BALM, FLORIDA 33503

.. Landmark" well over one hundred (100) years old, founded in 1890.

The Balm Post Office is one of the oldest in Hillsborough County.

"Balm" was named according to "Balmy Breezy Weather". We always have a breeze. However, we have suffered greatly due to the Hillsborough County Government deciding, against the will of our community, to give us a "stinky mountain" due east of Hwy 301. The Sunsets we loved is now blocked. Thank You for nothing. Our Water Stinks!

In 1890, a man named N. L. Clark built a much needed General Store. Later, a man named Hicks gave land for a railroad, which delivered the mail. Prior to that, it was delivered by horseback. Doc's Son, Harley D. Sweat, Bought the General Store in 1916, and improved it. It remains open today.

Doc Grady Sweat, Born in 1805, had sixteen (16) children. He produced the first of many, productive orange groves. Now, you will only find a "few" trees due to the housing "Developers" actions.

MEMO TO THE RECORD
BALM Docket: 1353954 - 33503

The figures that are used in the CSDC study for Balm have been revised, specifically the Cost of Replacement Service.

The estimated total costs and cost savings for the proposed Discontinuance of operations from the Balm Post Office and relocation to the Wimauma Post Office should include the following (item 17, pp 2):

The Balm Post Office is retail and PO Boxes only. No Balm residents have expressed an interest in establishing delivery during the Balm Community meeting or by requesting delivery in writing to the District office. However, the Wimauma office has established new delivery for 23 customers. Using the guidelines of the rural cost estimator from CSDC I for 23 new deliveries, an additional cost of approximately $3500.00 is estimated for the discontinuance. The rural cost per hour was estimated at $30.00 for the extended delivery.

The change in *Part IV, Economic Savings*, in the Proposal would now reflect the following:

The Postal Service estimates an annual savings of $ with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA)	**$56,810**
Fringe Benefits @ 33.5%	**$19,031**
Annual Lease Costs	**$8,400**
Total Annual Costs	**$84,241**
Less (One-Time Relocation Cost)	**$1,900**
Less Annual Cost of Replacement Service	**$3,500**
Total Annual Savings	**$78,841**

Tracey Duran
CSDC Discontinuance Coordinator
Suncoast District