

UNITED STATES OF AMERICA  
POSTAL REGULATORY COMMISSION  
WASHINGTON, DC 20268-0001

Annual Compliance Report, 2011

Docket No. ACR2011

CHAIRMAN'S INFORMATION REQUEST NO. 5

(Issued March 7, 2012)

To clarify the basis of the Postal Service's estimates in its proposals filed in Docket No. ACR2011, the Commission requests the Postal Service to provide written responses to the following questions. Answers should be provided to individual questions as soon as they are developed, but no later than March 9, 2012.

Strategic Initiatives

1. In the 2011 Comprehensive Statement on Postal Operations at 30, the Postal Service states that it introduced 23 new products, services, and features. Please list the 23 new products, services, and features created.
2. In the 2010 Comprehensive Statement on Postal Operations at 52, the Postal Service identifies Reduce Energy Use as a strategic initiative. See USPS-FY10-17, filed December 29, 2010. The FY 2011 target was continued progress toward meeting FY 2015 energy reduction goals set forth in the Strategic Sustainability Performance Plan.
  - a. Please identify the energy reduction goals for the Reduce Energy Use strategic initiative. Specify whether they include reducing Scope 1, 2, and 3 greenhouse gas emissions, total facility energy use, postal-owned petroleum fuel use, or other goals set forth in the Strategic Sustainability performance Plan. Cite to applicable pages from the FY 2010 or FY 2011

Strategic Sustainability Performance Plan and FY 2010 Annual Sustainability Report.

- b. Please state whether the Postal Service met the FY 2011 target for the Reduce Energy Use strategic initiative.
3. In the 2011 Comprehensive Statement on Postal Operations at 30, the Postal Service identifies Reduce Delivery Costs as a strategic initiative. It reports that implementing the Flats Sequencing System (FSS) reduced approximately 4,250 routes, and non-FSS route evaluations eliminated approximately 2,100 more routes, for a total of 6,350 routes eliminated. The 2011 Annual Report to Congress at 14 states that the Postal Service reduced the total number of city and rural delivery routes nationally by 6,878. Please explain the difference between the number of routes eliminated (6,350 vs. 6,878).
4. In USPS-FY11-29 the Postal Service provides explanations for why service performance targets were not met. Please identify where First-Class Mail Flats service performance results are discussed. If not discussed, please provide an explanation of why the service targets were not met and plans for improving service performance.

By the Chairman.

Ruth Y. Goldway