

BEFORE THE  
POSTAL REGULATORY COMMISSION  
WASHINGTON, D.C. 20268-0001

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**MAIL PROCESSING NETWORK  
RATIONALIZATION SERVICE CHANGES, 2012**

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**Docket No. N2012-1**

**INTERROGATORIES OF THE AMERICAN POSTAL WORKERS UNION, AFL-CIO  
TO USPS WITNESS SUSAN M. LACHANCE  
(APWU/USPS-T13-5)  
(February 24, 2012)**

Pursuant to Rules 25 through 28 of the Rules of Practice, American Postal Workers Union, AFL-CIO directs the following interrogatories to United States Postal Service witness Susan M. LaChance (USPS-T-13). If the witness is unable to respond to any interrogatory, APWU requests that a response be provided by an appropriate person capable of providing an answer.

Instructions and Definitions applicable to these Interrogatories are contained in the Interrogatories of the American Postal Workers Union, AFL-CIO to the United States Postal Service witness David E. Williams (APWU/USPS-T1-1-4), filed on December 22, 2011, and are hereby incorporated by reference.

Respectfully submitted,

Darryl J. Anderson  
Jennifer L. Wood  
Counsel for American Postal Workers Union, AFL-CIO

**APWU/USPS-T13-5** In your testimony you state that the Postal Service's objective is to provide "all stakeholders-through multiple, accessible channels-with information that is timely, clear, and sufficient to facilitate informed customer feedback, and help customers prepare for and adjust to the changes in postal services and operations contemplated by the network rationalization plan."

- a) The web page showing the Postal Service's public documents on the ongoing AMPs, [www.usps.com/all/amp.htm](http://www.usps.com/all/amp.htm), appears to have disappeared following the February 23<sup>rd</sup> announcement of the current round of approved AMPs. Is that a permanent change in your communications plan?
- b) Will all the information that was previously on that page still be available to the public? Please address specifically the availability of the AMP notices, summaries of the feasibility studies, copies of the public meeting slides, summaries of the public meetings, and final decision notices. If so, how will it be made available?
- c) If this information is not going to be made available, what is the rationale for not providing it now when the Postal Service has been providing it for several years?