



U.S. POSTAL REGULATORY COMMISSION  
Washington, DC 20268-0001

Office of the Secretary

MEMORANDUM

DATE: February 17, 2012

TO: The Honorable Thomas R. Carper  
Chairman, Subcommittee on Federal Financial Management,  
Government Information, Federal Services, and International Security

FROM: Shoshana Grove   
Secretary and Chief Administrative Officer

RE: Postal Regulatory Commission Field Hearings

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Attached, pursuant to your letter of February 8, 2012, is a list of Postal Regulatory Commission field hearings from 2007 to present.

Please contact me if you have any questions.

### **Participation in Commission Field Hearings**

Beginning in 2007, the Commission conducted four separate series of field hearings. The goal was to promote greater public input into the Commission's deliberations as both significant new regulations and Commission Advisory Opinions on Postal Service initiatives were formulated. The hearings were necessary to the formulation of new regulations, were well attended by members of the public and often attracted significant local media attention, which served to further educate the public regarding potential for changes in their postal service.

### **Calendar Year 2007**

The Postal Accountability and Enhancement Act of 2006 (PAEA) tasked the Commission with developing a modern system of rate regulation for market dominant products. At this first set of field hearings, witnesses described how they thought the Commission could best fulfill this specific responsibility. Witnesses also discussed their expectations for the modern service standards being developed at that time by the Postal Service, in consultation with the Commission. (Page references to attachments follow.)

- June 21-22, 2007, Kansas City, Missouri (1-2)
- June 27-29, 2007, Los Angeles, California (3-4)
- July 7-9, 2007, Wilmington, Delaware/Philadelphia, Pennsylvania (also USPS P&DC site visit) (5-9)

### **Calendar Year 2008**

The PAEA required the Commission to submit a report to the President and Congress on "universal postal service and the postal monopoly in the U.S....including the monopoly on the delivery of mail and on access to mailboxes." Section 702(c) of the Act required the Commission, in preparing its report, to "consult with the Postal Service and other federal agencies, users of the mail, enterprises in the private sector engaged in the delivery of mail and the general public." The objective of this series of field hearings was to educate and inform the Commission regarding the mailing public's needs and expectations with respect to universal postal service and the postal monopoly.

- May 20-22, 2008, Flagstaff, Arizona/Jerome, Arizona (also Jerome Post Office site visit) (10-12)
- June 4-5, 2008, St. Paul, Minnesota (13-14)
- June 19-20, 2008, Portsmouth, New Hampshire/Freeport, Maine (L.L. Bean site visit) (15-16)

### **Calendar Year 2009**

During the Commission's review of the U.S. Postal Service Station and Branch Initiative, Docket N2009-1, two field hearings were held. Witnesses informed the Commission as to whether they believed the Postal Service's proposal was consistent with the Service's obligation to provide prompt, reliable, and efficient postal services to customers in all areas and all communities.

- September 16-17, 2009, Independence, Ohio/Cleveland, Ohio (also American Greetings site visit) (17-19)
- September 22-23, 2009, Bronx, NY/Jersey City, New Jersey (also USPS New Jersey Network Distribution Center site visit) (20-21)

### **Calendar Year 2010**

In conjunction with the Commission's review of the Postal Service's proposal to eliminate Saturday mail delivery to street addresses and Saturday collection from collection boxes, Docket N2010-1, field hearings were held in seven locations across the nation. Witnesses addressed the potential impact of this initiative on mail volume, quality and adequacy of service, and the potential national economic impact of such a change in service. Not every Commissioner attended every hearing.

- May 9-11, 2010, Las Vegas, Nevada/Henderson, Nevada (also Zappos site visit) (22-24)
- May 11-13, 2010, Sacramento, California (25-26)
- May 16-17, 2010, Dallas, Texas (27-28)
- May 18-19, 2010, Memphis, Tennessee (also Fedex facility at Memphis Airport site visit) (29-31)
- June 20-21, 2010, Chicago, Illinois (also site visit to R.R. Donnelly and meeting with publishers and editors of the Chicago Tribune) (32-35)
- June 21-23, 2010, Rapid City, South Dakota/Gillette, Wyoming (also Gillette News Record site visit) (36-37)
- June 27-28, 2010, Buffalo, New York (38)

**PRC FIELD HEARING****KANSAS CITY, MO****WITNESS LIST**

- Donald J. (Don) Hall Jr., Vice Chairman, President and CEO, Hallmark Cards, Inc.
- William S. Berkley, President & CEO, Tension Envelope Corporation
- David (Dave) Berry, Vice President, Community Publications, Inc.
- Mury L. Salls, Senior Vice President, DST Mailing Services
- Randy Stumbo, Director of Distribution and Postal Affairs, Meredith Corporation

1/12/2012

## Kansas City Itinerary

### THURSDAY, JUNE 21<sup>ST</sup>

Depart DC

Arrive in Kansas City by 1pm

#### Airport Transportation Options:

Shuttle is \$17.00

KCI Shuttle runs :17 and :47 minutes after the hour. Reservations are required.

Phone: 816-243-5000

Taxi is \$45.00 -- 45 minutes

Rental Car

#### **1:00pm Lunch and Site Visit**

##### **Hallmark Headquarters**

Hallmark Visitors Center

2501 McGee Street

Kansas City, MO

Contact: Barbara Koirtyohann,

Director of Public Affairs, **EXEMPTION 6**

Nicole Blankenship

(assistant)

#### **Hotel – Check-in 3pm**

##### **InterContinental at the City Plaza**

401 Ward Parkway

Kansas City, MO 64112

1-816-756-1500

Confirmation # **62425642** or **62423800**

**6:45pm** Meet in Lobby of hotel if going to dinner

#### **7pm Dinner at Jack Stack Barbeque**

(816) 472-7427

contact: Carrie

101 W 22<sup>nd</sup> Street @ Wyandot

Kansas City, MO

Reservations under Blair

### FRIDAY, JUNE 22<sup>ND</sup>

Depart for Hearing at 9:30am

#### Hearing Location:

Council Chambers

City Hall

414 E. 12<sup>th</sup> Street

26<sup>th</sup> Floor

Kansas City, MO 64106

Ph: **EXEMPTION 6**, contact Millie Crossland,  
City Clerk

#### Hearing is from 10am to 12pm

Lunch – on your own

#### **2:00pm Site Visit Information**

##### **DST Mailing Services**

2600 Southwest Boulevard

Kansas City, MO 64108

Ph:

Depart for Airport allow 45 mins travel time

**PRC FIELD HEARING  
LOS ANGELES  
JUNE 28, 2007**

**WITNESS LIST**

**Los Angeles, CA (6/28/07)**

- Michael Monahan, Executive V.P. and President, Mailing Solutions and Services, Pitney Bowes
- Stamps.com
- Los Angeles Times Newspaper (*Member, NAA*)
- Bill Razzouk, CEO, Newgistics Inc. (*package consolidator - specialize in returns; Member, PSA*)
- John Carper, Director of Mail & Receiving Services, Pepperdine University (*Member, Alliance of Nonprofits*)

DRAFT

1/12/2012

## Los Angeles Itinerary

### WEDNESDAY, JUNE 27<sup>TH</sup>

Arrive in Los Angeles by 12pm

**12:45 PM Meet in Baggage Claim**  
Contact: Paul Boyl

**2 – 2:45pm Lunch at Los Angeles Times Mail Facility in Irwindale – PRINTING FACILITY – no ties**

**2:45 -4:00pm Tour Los Angeles Times mail operations**

**4:00pm Depart for OMNI hotel**

**Hotel – Check-in 5pm**  
**OMNI Los Angeles Hotel @ California Plaza**

251 S. Oliver Street  
Los Angeles, CA 90012  
Ph: (213) 356-5087  
Fax: (213) 356-4019

Dinner on your own

### THURSDAY, JUNE 28<sup>TH</sup>

Depart for Hearing at 9:30am

#### Hearing 10 – 12pm

Hearing Location:  
Los Angeles City Hall  
Room 1010  
200 North Spring Street  
Los Angeles, CA 90012  
Contact: Gyneka Williams  
Councilman Bernard Parks

EXEMPTION 6

**Dinner on your own**

### FRIDAY, JUNE 29<sup>TH</sup>

Depart for Airport allow 45 mins travel time

#### Airport Transportation Options:

Shuttle Service: approximately \$15 per person; contact the Hotel Concierge at 213-617-3300 (Note: can you make arrangements when you arrive)

Taxi Service: approximately \$45 per way

**Wilmington Witness List**

Sister Georgette Lehmuth  
President and CEO  
National Catholic Development Conference  
86 Front Street  
Hempstead, NY 11550-3617

Cc: Tony Conway

Mr. Paul Misener  
V.P. of Worldwide Public Policy  
Amazon.com, Inc.  
1200 12<sup>th</sup> Ave. South, Suite 1200  
Seattle, WA 908144-2734

Cc: Emmett O'Keefe

John Campo  
Vice President of Postal Relations  
Pitney Bowes  
409 12<sup>th</sup> Street SW, Suite 701  
Washington DC 20024

Cc: John.Campo@pb.com

Adam and Wendy Leidhecker  
CEOs/Owners  
YourAuctionCompany  
250 Streibeigh Lane  
Montoursville, PA 17754

Cc: yourauctioncompany@comcast.net

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**From:** HARRINGTON, PAUL  
**Sent:** Wednesday, May 16, 2007 11:50 AM  
**To:** EXEMPTION 6  
**Cc:** FISHER, ANN C  
**Subject:** Tour of the Philadelphia P & DC

Frank,

To follow up on our phone conversation, the Commission was hoping to tour the Philadelphia Processing and Distribution Center on Monday evening, June 18. The Postal Regulatory Commission would be holding a field hearing during the day in Wilmington, and then travel to the Philadelphia plant.

There would likely be about a dozen participants. Here are the most likely to be involved:

Chairman Dan Blair  
Vice Chairman Dawn Tisdale  
Commissioner Mark Acton  
Commissioner Ruth Goldway  
Commissioner Tony Hammond

Chief of Staff Ann Fisher  
Spec Asst to the Chair Judy Grady  
Spec Asst to Commissioner Tisdale Louis Honore  
Spec Asst to Commissioner Acton Paul Harrington  
Spec Asst to Commissioner Goldway Michael Ravnitsky  
Spec Asst to Commissioner Hammond April Boston  
Director, Public Affairs and Government Relations Nanci Langley

Certainly, in the interim, I'll confirm exactly who will be able to attend and provide you a list of those attending.

We look forward to seeing your state-of-the-art facility.

Thank you for your consideration, Frank.

Best Regards,

Paul

*Paul Harrington  
Special Assistant to Commissioner Acton  
Postal Regulatory Commission  
801 New York Ave NW Ste 200  
Washington, DC 20268-0001*

EXEMPTION 6

**ROCTOR, SHERRI J**

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**From:** FISHER, ANN C  
**Sent:** Thursday, January 12, 2012 11:57 AM  
**To:** PROCTOR, SHERRI J  
**Subject:** FW: meeting with PRC

regarding a tour of the Amazon facility in Delaware of 2007.  
**EXEMPTION 6**

**From:** O'Keefe, Emmett  
**Sent:** Thursday, June 14, 2007 1:55 PM  
**To:** FISHER, ANN C  
**Subject:** RE: meeting with PRC

Ann, that is terrific, thanks. Hopefully having them both won't make us late for the Chairman. At least the offices aren't that far apart so the walk over will be quick.

and I have good answers on the testimony and the tour, ie. we are happy to do both. Let me make sure I have my date correct, we are talking about a hearing in Wilmington, DE on the afternoon of Monday July 9<sup>th</sup> with a tour that morning, right?

We can nail down exact times later, but I think you said the hearing is at 2pm so what time do you think would work best for the tour? I imagine we are talking about mid to late morning, but tell me what might work best.

Two loose ends – as we've discussed, we very much welcome the Commissioners visiting our facility in New Castle, DE while in Wilmington, but not surprisingly, we will need to do it as a non-public visit, ie. without the public or the press along for the tour. The other item is to let you know that our witness for the hearing will be Mr. Paul Misener, V.P. of Worldwide Public Policy here at Amazon.com.

Many thanks, emmett

**EXEMPTION 6**

**From:** FISHER, ANN C  
**Sent:** Thursday, June 14, 2007 1:38 PM  
**To:** O'Keefe, Emmett  
**Subject:** Re: meeting with PRC

Emmett, Commissioners Acton and Hammond will meet with you together at 10:30.

----- Original Message -

From: O'Keefe, Emmett

To: FISHER, ANN C

Cc: BAKER, DIANE M; Seifert, Michael

Date: Fri Jun 08 16:14:49 2007

Subject: RE: meeting with PRC

**EXEMPTION 6**

**EXEMPTION 6**

Ann and Diane -

Thanks again for your assistance in setting up the meeting next Friday the 15th at 11:00am. Attached is a note to thank you for your assistance in scheduling the meeting and to let you know who from Amazon.com will be attending.

Per your advice, let's touch base next week as we get closer. Two questions I do have is whether there is a room number for where the meeting will take place and how much time are you budgeting for the visit.

Many thanks and I will look forward to connecting with you early next week.

Emmett

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Emmett O'Keefe, Director, Federal Public Policy, Amazon.com

**EXEMPTION 6**

**EXEMPTION 6**

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**EXEMPTION 6**

From: FISHER, ANN C  
Sent: Friday, June 01, 2007 9:50 AM  
To: O'Keefe, Emmett  
Cc: BAKER, DIANE M  
Subject: RE: meeting with PRC

Emmett, please send any follow-up information to the Chairman's assistant, Diane Baker. I've copied her on this email. Once we get closer to the date, we can let you know who will be attending on our end. I would expect good turn from the Commissioners.

**EXEMPTION 6**

From: O'Keefe, Emmett  
Sent: Thursday, May 31, 2007 10:19 PM  
To: FISHER, ANN C  
Subject: Re: meeting with PRC

Ann -

We are good to go for 11am on Friday June 15th so thanks for arranging it for us. For formality sake I will send another note with who is coming. Is there a scheduler or someone else I should send it to? And, for preparation sake, do you have any sense for what other commissioners are going to be able to join?

Many thanks, emmett

Sent from my BlackBerry Wireless Device

**EXEMPTION 6**

--- Original Message ---  
From: FISHER, ANN C  
To: O'Keefe, Emmett  
Sent: Wed May 30 11:15:26 2007  
Subject: meeting with PRC

Hi Emmett. Just following up on our recent discussion about a meeting between PRC commissioners and a few Amazon executives. Would 11:00 a.m., Friday, June 15th work for you?

Ann C. Fisher  
Chief of Staff  
Postal Regulatory Commission

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**Flagstaff, Arizona USO/Postal Monopoly Field Hearing  
Flagstaff City Hall  
211 West Aspen Avenue**

**May 21, 2008**

**2:00 p.m.**

Witnesses:

1. **Merle Baranczyk, Publisher, Mountain Mail community newspaper,**  
> Salida, CO. Merle is also a member of NNA's postal committee.
  
2. **Stephanie Lerdahl, Rural Letter Carrier, 2242 Muniz LN SW, Albuquerque**  
NM 87105-6576
  
3. **Larry James, District Manager, Arizona District, USPS**
  
4. **Don Rowley, Publisher, Arizona Daily Sun, 1751 S. Thompson ST, Flagstaff**  
AZ 86002; 928-556-2240 (NAA member)
  
5. **Cameron Powell, V.P., Strategic Development, Earth Class Mail, 411 First**  
Ave., South; suite 350, Seattle WA 98104
  - *Earth Class Mail offers online delivery of mail, via satellite. Goal of company is to move posts from their, "current energy-wasting physical-delivery model to clean electronic delivery for a significant portion of the mail they currently handle." Earth Class Mail's service is currently being used in over 120 countries.*
  
6. **Jan Pritchard, The Flute Network, P.O. Box 9472, San Bernardino CA 92427**
  
7. **Matthew Panos, V.P., Ministry Partnerships & Resources, Food for the**  
**Hungry, 1224 E. Washington St., Phoenix AZ 85034-1102 (DMA Nonprofit)**

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**From:** James, Lawrence K - Phoenix, AZ [mailto:[ljames@postoffice.com](mailto:ljames@postoffice.com)] EXEMPTION 6  
**Sent:** Friday, May 16, 2008 3:46 PM  
**To:** Kingsley, Linda A - Washington, DC; FISHER, ANN C; HARRINGTON, PAUL  
**Cc:** Stenson, Yolanda C - Phoenix, AZ; Hass, Peter A - Phoenix, AZ  
**Subject:** RE: Jerome AZ P.O.

Hi, Paul Harrington,

First, let me introduce myself, I am Lawrence (Larry) James the District Manager of Arizona. As you know the PRO has requested to visit the Post Office in Jerome Arizona.

Ms. Yolanda Stenson the Operation Manager for this area and I will coordinate the visit. As your schedule permits please furnish any specifics such as time, date, transportation requirements and we will follow-up.

Contact information is Ms. Stenson work telephone EXEMPTION 6 and e-mail address is above. My telephone numbers are work EXEMPTION 6 and cell EXEMPTION 6

Thank you, Larry James

Lawrence K. James  
District Manager

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Thank you.  
Lawrence K. James, District Manager, Arizona District, U.S. Postal Service, 4949 E. Van Buren St.,  
Phoenix, AZ 85026-9900

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**From:** Kingsley, Linda A - Washington, DC  
**Sent:** Friday, May 16, 2008 10:53 AM  
**To:** FISHER, ANN C; HARRINGTON, PAUL; James, Lawrence K - Phoenix, AZ  
**Subject:** RE: Jerome AZ P.O.

Larry -

000002

The PRC is requesting a visit to the Jerome AZ PO during their visit. Could you please have someone coordinate with Paul Harrington at the PRC.

Thank you, Linda

EXEMPTION 6

**From:** FISHER, ANN C [mailto:\_\_\_\_\_]\_\_\_\_\_  
**Sent:** Friday, May 16, 2008 12:21 PM  
**To:** Kingsley, Linda A - Washington, DC  
**Subject:** Jerome AZ p.o.

Linda, just wanted to give you a heads up. I have asked Paul Harrington to see if we can arrange a site visit to the Jerome AZ post office on Tuesday, May 20th. I thought it would be good for PRC to see a p.o. in a very remote part of the country. The p.o. there was established in the 1880s and the town sits on the side of a mountain.

Ann C. Fisher  
*Chief of Staff*  
Postal Regulatory Commission  
901 New York Avenue, NW  
Suite 200  
Washington, DC 20268-0001

000013 June 5, 2008

## **Witness List for the Postal Regulatory Commission Field Hearing**

### **Panel 1**

#### **George White**

President and COO, Up with Paper  
Mason, Ohio

#### **John Joachim**

Manager, Material Services, Hazelden Foundation  
Center City, Minnesota

#### **Mike Larson**

Postmaster  
St. Paul, Minnesota

#### **Dennis O'Neill**

Postmaster of Chokio  
Graceville, Minnesota

### **Panel 2**

#### **T. Scott Mitchell**

CEO, Mackay/Mitchell Envelope Company  
Minneapolis, Minnesota

#### **Vicki Updike**

Vice President, Merchandising and Marketing, Miles Kimball Company  
Oshkosh, Wisconsin

#### **Irene Auginaush**

District Representative, White Earth Tribal Council  
White Earth Reservation, Minnesota

#### **Lyle Puppe**

Retired Postmaster of Cottage Grove  
NAPUS Post Office Closings & Consolidations Committee  
St. Paul, Minnesota

1/12/2012

## Saint Paul Itinerary

### WEDNESDAY, JUNE 4TH

Depart DC 8:35

Arrive Saint Paul at 10:20 am

12:30 pm Lunch with the Postal Customer Council (PCC) Twin City Executive Board

3165 Lexington Avenue South

St. Paul, MN 55121-2288

Contact: Dick Svendsen

EXEMPTION 6

1:30 Tour BMC \*\* NOTE: NEED APPROPRIATE FOOTWEAR – no open toe, high heels or sandals

3165 Lexington Avenue South

St. Paul, MN 55121-2288

Contact: Dick Svendsen

EXEMPTION 6

Hotel – Check-in 3 pm

Saint Paul Hotel

350 Market Street

St. Paul, MN 55102

Ph: 800-292-9292 or 651-292-9292

Fax: 651-228-9506

Dinner

### THURSDAY, JUNE 5TH

9:30 meeting in the lobby

#### 10:00 am Hearing

Location: Saint Paul City Hall (corner of Kellogg & Wabasha St)

City Council Chambers

3<sup>rd</sup> Floor

15 West Kellogg Boulevard

Saint Paul, MN 55102

Ph: 651-266-8560

Contact: Christine Haas, Office Assistant, EXEMPTION 6, Room 310 (or Marcia)

Court Reporter: Carol Danielson, EXEMPTION 6

EXEMPTION 6

12 pm Depart for Airport

3:35 pm Northwest Airlines

**Portsmouth, New Hampshire USO/Postal Monopoly Field Hearing  
City Hall  
1 Junkins Avenue**

**June 19, 2008**

**2:00 p.m.**

Witnesses:

1. **Jamie Trowbridge, President, Yankee Publishing, Inc.** 1121 Main ST,  
Dublin NH 03444-0520  
  
(603) 563-8111 ext 122  
(603) 563-8124 fax
2. **Jean Schnell, Postmaster, PO Box 2, Monhegan Island ME** 04852-0002
3. **Steve Smith, Christian Science Publishing Society,** One Norway ST, Boston  
MA 02115-3195 (Alliance of Nonprofits); smiths@csp.com
4. **Tom Underkoffler, Director, Corporate Logistics, Medco Health Solutions,  
Inc.,** 100 Parsons Pond Drive; Franklin Lakes, NJ 07417-2604
5. **Laura A. Timmons, Area Marketing Manager, Northeast Area, USPS**  
(USPS-requested witness)
6. **Richard Moses, City Letter Carrier,** Boston MA
7. **Liz Robert, President, The Vermont Teddy Bear Co.,** 6655 Shelburne Road  
Shelburne, VT 05482  
  
802-98-1398 p  
802-985-1304 f
8. **Jody Berenblatt, Sr. V.P. Postal Strategy, Bank of America, 50 Rockefeller  
Plaza, New York, NY 10020-1605; jody.berenblatt@bankofamerica.com**  
(NPPC)

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6/18/2008

Portsmouth Itinerary

THURSDAY, JUNE 19TH

7:00 a.m. - Van departs 901 New York Avenue  
PassNet Limousine, (800) 606-7164  
Confirmation #: 111244

9:25 a.m. Depart BWI - Southwest flight #447 *Personal car delivered me to airport 62.5 miles*  
10:45 a.m. - Arrive Manchester

*Van to Portsmouth - Paid by PRC*

2:00 p.m. Hearing

Location: City of Portsmouth  
Council Chambers  
1 Junkins Avenue  
Portsmouth, NH 03801

Phi: EXEMPTION 6  
Fax: EXEMPTION 6  
Contact: EXEMPTION 6  
Court Reporter: EXEMPTION 6

*Rental car + hotel paid by PRC*

Hotel - Check-in 5 p.m.

Sheraton Portsmouth Harborside Hotel  
250 Market Street  
Portsmouth, NH 03801  
Ph: (603) 431-2300  
Fax: (603) 431-7805

*\$221.36 - see attached*

7:30 p.m. Dinner at Jumpin' Jay's Fish Café, 150 Congress Street, (603) 766-3474

FRIDAY, JUNE 20TH

8:45 a.m. Depart for site visit at LL Bean  
*Rental car to Freeport - Paid by PRC*

10:00 a.m. Arrive at LL Bean, Freeport, Maine  
Senior V.P. of Marketing will brief PRC on marketing and cost issues; plus impact of changes in the paper and printing industries.  
Contact: EXEMPTION 6

11:45 - 12:15 p.m. LL Bean will host lunch on site. No open toed or high heel shoes  
12:15 - 1:45 p.m. Tour LL Bean's auto-fulfillment center and discuss packaging decisions.

*deduct lunch from per diem*

*Leahy  
Tane #2*

2:00 p.m. Depart for Manchester Airport - by car 90 miles - *personal car*

5:30 p.m. - Depart Manchester - Southwest flight #2431  
7:00 p.m. - Arrive BWI

Driver with sign will meet at baggage claim to drive everyone back to 901 New York Avenue

*Personal car pick up at airport 62.5 miles*

**PRC Field Hearing**  
**Independence Civic Center**  
**6363 Selig Drive**  
**Independence, Ohio**  
**September 16, 2009**  
**1:00 – 4:00 p.m**

Witnesses

Panel One

- **Greg Kurtz**  
Mayor  
Independence, OH
- **Thomas P. Lipker**  
Customer Service Analyst, Northern Ohio District  
U.S. Postal Service
- **Steve Laserson**  
Vice President of Greeting Cards, American Greetings Corporation  
Cleveland, Ohio
- **Louis Giesler**  
President, AmeriMark Direct  
Cleveland, Ohio
- **Wayne Benos**  
Past President, Cuyahoga Valley Chamber of Commerce  
Independence, Ohio

Panel Two

- **Martin J. Keane**  
Councilman, Ward 21, Cleveland City Council  
Cleveland, Ohio
- **Terry Grant**  
President, Ohio State Chapter, APWU  
Canton, Ohio
- **Pamela Rosado**  
Outreach Coordinator  
Policy Matters Ohio
- **Mario Principe**  
Director of Lessor Affairs, Association of U.S. Postal Lessors  
Burke, VA

**PROCTOR, SHERRI J**

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Holiday Inn  
6001 Rockside Road  
Cleveland, OH 44131  
216-524-8050

hotel confirmation # 63946740

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Travel details for Sept. 16<sup>th</sup>:

Upon arrival into Cleveland, the Holiday Inn hotel shuttle will pick up our delegation from the airport and transport them to the hotel. An early check-in has been requested. If the request cannot be met, the hotel has agreed to put the luggage in a secure room while they are attending the field hearing at the Civic Center.

Transportation to and from the Civic Center

At 12:30p, the shuttle will leave to take everyone over to the Civic Center.

At 4:30p, the hotel shuttle will bring everyone back to the hotel.

=====

Travel details for Sept. 17<sup>th</sup>:

Transportation to and from the American Greetings Co HQ.

The hotel shuttle will depart at 8a en route to the American Greetings Co.

The hotel shuttle will depart American Greetings at 11:30a to take everyone over to the airport.

=====

Here are the details for the Ohio field hearing and site visit:

Wednesday, September 16

Independence Civic Center  
White Oak Room (reserved 1:00 – 4:00 p.m.)  
6363 Selig DR  
Independence OH 44131

Tuesday, September 17

American Greetings Co. HQ  
One American Road  
Cleveland OH 44144

Here is the agenda for the American Greetings Company

- 8:30 to 9:00**      **Industry Update and Insights into the Greeting Card User.**  
Christy Kaprosy - Executive Director Business Intelligence
- 9:00 to 9:30**      **Product Development Overview**  
Kelly Ricker - Executive Director, Product Development
- 9:00 to 10:15**    **Creative Tour**  
Tina Benavides - Vice President, Creative
- 10:30 to 11:00**   **Postal Priorities and General Discussion**  
Jeff Weiss - President and Chief Operating Officer  
Cathy Kilbane - General Counsel

\*\*They will start with a light breakfast.

Attached, is a copy of the most recent witness list. We have not received the witness statements yet. As soon as they come in, I will provide you with a copy.

I am also attaching the document listing the OH stations and branches being considered for closure.

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**Postal Regulatory Commission Field Hearing**  
**The Bronx, New York**  
**1:00 p.m., September 23, 2009**

Witnesses

Panel 1:

- **Jeffrey D. Klein**  
New York State Senator, 34<sup>th</sup> District
  
- **Aurelia Greene**  
Deputy Bronx Borough President
  
- **Fernando P. Tirado**  
District Manager, Bronx Community Board 7  
Bronx, NY
  
- **William Grygus**  
Postmaster, U.S. Postal Service  
Ringwood, NJ
  
- **Wendy Smith**  
Assistant Vice President, Fulfillment and Postal Affairs  
Publisher's Clearing House  
Port Washington, NY
  
- **Annelen Madigan**  
Rosehill Housing Management Corp.  
Bronx, NY

Panel 2:

- **Richard Doherty**  
President  
Association of Independent Colleges and Universities in Massachusetts (AICUM)
  
- **Navy Commander Brian George**  
Joint Military Postal Activity-Atlantic, Military Postal Service Agency  
U.S. Postal Service International Service Center  
Newark, NJ
  
- **Clarice Torrence**  
President, New York Metro Area, American Postal Workers Union  
New York, NY
  
- **John Vincenzi**  
President, National Association of Postal Supervisors, Branch 459  
Bronx, NY
  
- **Larry Cirelli**  
National Business Agent for Connecticut, New Jersey, New York, Puerto Rico and the Virgin  
Islands  
National Association of Letter Carriers

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NY/NJ Trip  
9/22/09-9/23/09

Tuesday, September 22, 2009

1:00PM Depart Union Station on Amtrak Acela Express  
Train Number: 2166  
Acton Confirmation:  
Amtrak Rewards #: EXEMPTION 6  
Ticket Number:

3:34PM Arrive at Newark Station

3:00PM Check into the Sheraton Meadowlands Hotel  
2 Meadowlands Plaza  
East Rutherford, NJ 07073  
Starwood #: EXEMPTION 6  
Confirmation: 63946769

Wednesday, September 23, 2009

8:00AM- Visit the Network Distribution Center  
9:00AM 80 County Road  
Jersey City, NJ 07097

1:00PM- Field Hearing  
4:00PM Fordham University  
O'Hare Hall-O'Keefe Commons  
Rose Hill Campus  
441 East Fordham Road  
Bronx, NY 10458

5:00PM Depart Penn Station on Amtrak Acela Express  
Train Number: 2167  
Acton Confirmation: EXEMPTION 6  
Amtrak Rewards #:  
Ticket Number:

7:58PM Arrive at Union Station

**POSTAL REGULATORY COMMISSION**

**HEARING TO CONSIDER USPS 6-DAY TO 5-DAY DELIVERY INITIATIVE 2010**

**LAS VEGAS, NEVADA**

**MAY 10, 2010**

Witness List

Panel 1:

**Tom Underkoffler**, Director, Corporate Logistics, Medco Health Solutions

**Doug Bowen**, Administrator/Central Graphics, Southwest Gas Corporation

**Arnie Goldstein**, Postal Solutions, Inc.

Panel 2:

**Yul Melonson**, Las Vegas District Manager, U.S. Postal Service

**Omar Gonzales**, Western Region Coordinator, American Postal Workers Union

**Rich Griffin**, Letter Carrier/Vice President, Nevada State Association of Letter Carriers

Las Vegas Itinerary

SUNDAY, MAY 9TH

Hotel – Check-in 4:00 p.m.  
Hilton Grand Vacation Suites  
455 Karen Avenue  
Las Vegas, Nevada 89109  
Ph: 702-946-9200  
F: 702-946-9205

MONDAY, MAY 10TH

9:30 a.m. – Meet in lobby for pickup by USPS Las Vegas District staff

10:00 a.m. – 10:30 a.m. – Tour of CPU: City Stop #10, 7009 Aliante Pkwy., North Las Vegas, NV 89084  
(returned to hotel by USPS staff)

[Lunch on your own.]

1:00 p.m. HEARING

Las Vegas City Hall  
City Council Chambers  
10<sup>th</sup> Floor  
400 Stewart Avenue  
Las Vegas, NV  
Contact: Vanessa Aoun:

EXEMPTION 6

EXEMPTION 6

;

Court Reporter: Las Vegas Court Reporters, Tammy Breed

EXEMPTION 6

7:00 p.m. Dinner w/ Zappos, Amazon execs.

Location TBD

**Amazon/Zappos attendees:**

- Tony Hsieh – CEO, Zappos
- Alfred Lin – COO/CFO, Zappos
- Sean Kim – Director of Transportation, Zappos
- Dave Clark – VP Operations, Amazon
- Mike Roth – VP Supply Chain & Transportation, Amazon
- Chris Nielsen – VP Amazon Retail

Sachin Nasta – Sr. Manager Transportation Amazon

Mike Seifert – Director of Transportation Amazon (*FYI: Seifert is a friend of Shoshana's and arranged the dinner and tour of Zappos*)

Contact: Mike Seifert,

**EXEMPTION 6**

TUESDAY, MAY 11<sup>TH</sup>

8:30 a.m. – Zappos shuttle pickup at hotel

9:00 - 10:30 a.m. – Zappos tour, 2280 Corporate Circle, Henderson, NV 89074 (return to hotel by Zappos shuttle)

WEDNESDAY AFTERNOON – Depart Las Vegas

**POSTAL REGULATORY COMMISSION**  
**HEARING TO CONSIDER USPS 6-DAY TO 5-DAY DELIVERY INITIATIVE 2010**  
**SACRAMENTO, CALIFORNIA**  
**MAY 12, 2010**

Witness List

Panel 1:

**Mury Salls**, Senior Vice President, DST Mailing Services and President, Major Mailers Association

**Sharif Sleiman**, Director, Global Procurement, eBay Inc.

**Jill LaVine**, Registrar of Voters, City of Sacramento

Panel 2:

**Bill Hodson**, Sacramento District Manager, U.S. Postal Service

**John Beaumont**, California State President, National Association of Letter Carriers

**Joe Ridout**, Consumer Services Manager, Consumer Action

**Sacramento Itinerary**

**TUESDAY, MAY 11<sup>TH</sup>**

**Hotel – Check-in 3:00 p.m.**

Hyatt Regency  
1209 L Street  
Sacramento, CA 95814  
Ph: 916-443-1234  
F: 916-321-3099

[Dinner on own.]

**WEDNESDAY, MAY 12<sup>TH</sup>**

**9:00 a.m. Hearing**

(new) Sacramento City Hall  
1<sup>st</sup> Floor  
City Council Chambers  
915 I Street  
Sacramento, CA 95814  
Contact: Kim Korich, 916-808-7539; cell: 916-825-6082

Court Reporter: Sherry Glass, , 877-438-7787

[Lunch on own]

**1:45 p.m. – cab from hotel to AT&T Services**

**2:00 – 4:00 p.m.: Site visit at AT&T Services**

3900 Channel Drive  
West Sacramento, CA 95691  
Contact: Sharon Harrison, 916-376-2040  
*(will return by cab, or via AT&T staff)*

[Evening on own]

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**Witness List for the  
Postal Regulatory Commission Field Hearing  
Dallas, Texas  
Monday, May 17, 2010**

**Panel 1**

**Phil Major**

Editor

Wise County Messenger

Decatur, Texas

**Roy Robinson**

Publisher, VP, Graham Newspapers

Graham, Texas

**The Honorable Bruce R. Sherbet**  
Election Administrator, Dallas County  
Dallas, Texas

**Suzanne Henderson**

County Clerk, Tarrant County

Forth Worth, Texas

**Panel 2**

**Ellis Burgoyne**

Southwest Area Vice President

U.S. Postal Service

**Shelley Hyde**

CEO, NDSI Direct Solutions

Dallas, Texas

**Carol Kliewer**

Director, Distribution & Logistics, Order Fulfillment

Harland Clarke

Dallas, Texas

**Carol Bald**

Postal Operations Manager

Strategic Fulfillment Group

Big Sandy, Texas

**DALLAS ITINERARY**

**Sunday, May 16<sup>th</sup>**

**Hotel - Check-in 3:00 p.m.**

The Adolphus Hotel  
1321 Commerce Street  
Dallas, Texas 75202  
Ph: 214-742-8200

*(Hotel is 18 miles from airport. Must arrange transportation on your own.)*

**Monday, May 17<sup>th</sup>**

*(No site visit scheduled. Breakfast and lunch on your own.)*

**12:00 p.m.** – Ann, Darcie, Pam and Jim depart for City Hall

**1:00 p.m. HEARING**

Dallas City Hall  
1500 Marilla Street  
L1 Auditorium  
Dallas, Texas

Contact: Velada Camper, \_\_\_\_\_ EXEMPTION 6

Court Reporter: Sarah Burns/Megan Reed, AcuScribe, cell: EXEMPTION 6 / ofc. EXEMPTION 6

*(City Hall is 0.5 miles from the hotel. If you prefer not to walk, hotel provides complimentary sedan transport within 3 mile radius. )*

**Evening - FREE**

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**Witness List for the  
Postal Regulatory Commission Field Hearing  
Memphis, Tennessee  
Wednesday, May 19, 2010**

**Panel 1**

**Linda Welch**

Southeast Area Vice President  
U.S. Postal Service

**Cheryl Chapman**

Envelope Paper Products Manager  
International Paper Co.  
Memphis, TN

**Joseph Adams**

Publisher, The Lebanon Democrat  
Lebanon, TN

**William Graham, Jr.**

Member, National Star Route Contractor Association  
Memphis, TN

**Panel 2**

**Shri Green**

National Assoc. of Postmasters Area V.P. for Cotton Belt Area  
Memphis, TN

**Mike Morris**

Assistant Clerk Director, American Postal Workers Union  
Birmingham, AL

**Earlice Taylor**

Member, Glenview Development Corporation  
Memphis, TN

**Hazel Burks**

Member, Bluebird Estates Neighborhood Association  
Memphis, TN

**Lynn Strickland**

Member, Colonial Acres Neighborhood Association  
Memphis, TN

## MEMPHIS ITINERARY

### Monday, May 17<sup>th</sup>/Tuesday, May 18<sup>th</sup>

Hotel – Check-in 3:00 p.m.  
Courtyard by Marriott (Downtown)  
75 Jefferson Avenue  
Memphis, TN 38103  
Ph: 901-522-2200

*(FYI: Hotel is 12 miles from Memphis Airport. Shuttle service NOT available. Estimated cab fare one way - \$30.)*

### Tuesday, May 18<sup>th</sup>

**11:00 a.m. – hotel lobby pickup by FedEx for transportation to airport**

Contact: Tracy Carkeet, 901-434-4041

**11:45 a.m. - Site Visit: FedEx World Hub at MEM Airport**

Upon arrival at the Hub, group will go through security screening (as required by FedEx and FAA). Tour will encompass operations at the Hub for processing USPS domestic mails (Express, Priority, and First Class) including sorting operations and (depending on weather) ramp side with aircraft. FedEx engineer will lead the tour.

**2:00 p.m. (approximately) – FedEx returns Commission to hotel**

**Remainder of Afternoon/Evening – FREE**

### Wednesday, May 19<sup>th</sup>

**Morning – FREE**

**12:00 p.m. – Ann, Susan, Pam depart for City Hall**

**1:00 p.m. – HEARING**

Memphis City Hall

MEMPHIS

Council Chambers

125 N. Main Street

Memphis, TN 38103

Contact: Karen Chandler, 901-576-6329

*(City Hall is 0.21 miles from hotel.)*

**Witness List for the  
Postal Regulatory Commission Field Hearing  
Chicago, Illinois  
Monday, June 21, 2010**

**Panel 1**

**John Seebeck**

Direct Marketing Business Director, Crate and Barrel  
Northbrook, IL

**Ken Czarnecki**

Senior Vice President, Caremark Mail Pharmacies  
Northbrook, IL

**Gloria Tyson**

Chicago District Manager, U.S. Postal Service

**Panel 2**

**Michael Winn**

On behalf of R.R. Donnelley  
Lancaster, PA

**Lucien "Bud" Wood**

Owner and President, Murray McMurray Hatchery  
Webster, IA

**Steve Colella**

Vice President, Calmark, Inc.  
Chicago, IL

**Panel 3**

**Cameron Bellamy**

President, Grayhair Software, Inc.  
Mt. Laurel, NJ

**Chris Huckle**

Publisher, Cadillac News  
Cadillac, MI

**Jim Kitzmiller**

Executive Director, Associated Mail and Parcel Centers  
Rockford, IL

**FISHER, ANN C**

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**From:** HARRINGTON, PAUL  
**Sent:** Monday, May 24, 2010 1:45 PM  
**To:** FISHER, ANN C  
**Subject:** Chicago logistics -- RR Donnelley simply needs the name of hotel

As discussed 5 commissioners and 4 staffers will have arrived in Chicago on Monday, 6/21 for hearing in downtown Chicago.

Assumption is that all will be staying at the same hotel (?) Monday night and that all will be available to leave on \_\_\_\_\_ at \_\_\_\_\_

We will gladly arrange for transportation from your hotel to Bolingbrook for the group of 9 -- taking into account that there will be respective luggage and laptops.

Also per our discussion, the outline for the \_\_\_\_\_ will be as follows:

- Introductions
- Brief executive overview of RRD Logistics operations with the emphasis on US mail
- Q&A exchange
- Tour
- Wrap-up and summary of next steps (if any)

**Contact:**

I'll Anne Patro  
 EA to Charles E. Fattore  
 President, RR Donnelley Logistics  
 1000 Windham Parkway  
 Bolingbrook, IL 60490  
 630-226-6312 Direct

*Commission made site visit here while in Chicago.*

**FISHER, ANN C**

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**From:** GOLDWAY, RUTH Y  
**Sent:** Tuesday, May 18, 2010 9:24 AM  
**To:** FISHER, ANN C  
**Cc:** PROCTOR, SHERRI J  
**Subject:** RE: Chicago Tribune - PRC Visit

**From:** FISHER, ANN C  
**Sent:** Monday, May 17, 2010 5:48 PM  
**To:** GOLDWAY, RUTH Y  
**Cc:** PROCTOR, SHERRI J  
**Subject:** Fw: Chicago Tribune - PRC Visit

Les informations ci-dessous sont destinées à vos correspondants. The quantities of letters may vary from the actual number of pages. The information is for your use only. We do not warrant the accuracy of the information.

**From:** Boyle, Paul  
**To:** FISHER, ANN C  
**Sent:** Mon May 17 17:18:30 2010  
**Subject:** Chicago Tribune - PRC Visit  
Ann,

I hope your hearings on 5-day delivery are going well.

We've given more thought to the PRC visit to the Chicago Tribune. Below are two scheduling options for your consideration. We are flexible on the agenda and times (start later; end earlier?), so let us know what is best for the commissioners and their staff no matter what option is chosen. In short, you tell us what you want to do.

Thanks for your guidance.

Best,

Paul

Date: June 21, 2010

Location: Chicago Tribune  
Tribune Tower  
435 N. Michigan Avenue Chicago IL 60611

Option 1

- 8:45 - 9:00 a.m. Commissioners and staff gather at the Tribune Tower where coffee and breakfast items would be available;
- 9:00 a.m. Tour of the Tribune Tower (the unique building, Tribune newsroom and WGN studios);
- 10:00 a.m. Commissioners meet with the Chicago Tribune Editorial Board
- 10:45 - 12:15 p.m. Meeting with Tony Hunter, Publisher, Chicago Tribune and other Tribune staff. Boxed lunches would be provided so that the Commissioners and staff don't have find lunch before the PRC hearing).

Option 2

- 9:00 - 9:45 a.m. Meeting with Tony Hunter, Publisher, Chicago Tribune and other Tribune staff (coffee and breakfast items will be served)
- 9:45 - 10:30 a.m. Tour of the Tribune Tower (the unique building, Tribune newsroom and WGN studios);
- 10:45 - 11:30 a.m. Commissioners meet with the Chicago Tribune Editorial Board
- 11:30 a.m. Commissioners depart Tribune Tower for lunch on their own.

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**Witness List for the  
Postal Regulatory Commission Field Hearing  
Rapid City, South Dakota  
Wednesday, June 23, 2010**

**Panel 1**

**Mark Schreiner**  
Owner, Print Mark-et  
Rapid City, SD

**Mury Salls**  
Senior V.P., DST Mailing Services  
President, Major Mailers Assoc.  
El Dorado Hill, CA

**Dan O'Brien**  
Director of Postage Strategy, First Data  
Omaha, NE

**Panel 2**

**Clem Felchie**  
Dakotas District Manager  
U.S. Postal Service

**Robert Tolman**  
SD Legislative Chair, National Assoc. of Postal Supervisors  
U.S. Postal Service

**Paul Katzers**  
Rural Letter Carrier  
Montrose, SD

Commission  
Site Visit

00-037  
June 24, 2010

Gillette, WY Itinerary

Hotel

3:00 Gillette News Record (GNR) tour/meeting; 1201 W. 2<sup>nd</sup> ST, Gillette, WY 82717

4:00 Meeting with area publishers at GNR

5:00 Dinner at Chop House Restaurant hosted by Wyoming Press Association (Jim Angell, Executive Director); 113 S. Gillette Avenue

OVERNIGHT at : Holiday Inn Express Hotel & Suites, 1908 Cliff Davis Drive, Gillette, WY 82718

Witness List for the  
Postal Regulatory Commission Field Hearing  
Buffalo, New York  
Monday, June 28, 2010

Panel 1

**Neil Sexton**  
President, Northern Safety Co., Inc.  
Utica, New York

**Bill McComb**  
V.P., Postal Operations, Netflix  
Los Gatos, CA

**J.B. Brown**  
Manager, Corporate Products, Rich Products Corp.  
Buffalo, NY

**Kathleen Burns**  
District Manager, Western New York, U.S. Postal Service

Panel 2

**Terry Souzzi**  
Owner, Trinity Marketing  
Medina, NY

**Richard Salanger**  
Owner, Salanger Trucking LLC  
Cicero, NY

**Joe Belluci**  
Director of Sales and Marketing, Printing Industries Alliance  
Amherst, NY

**Michael J. Hogan**  
Vice President, Information Packaging Corporation  
Macedon, NY

Panel 3

**Tim Sullivan**  
Postmaster, Fredonia, NY

**David Wilken**  
President, Local 309, National Postal Mail Handlers Union  
Buffalo, NY

**Christopher Klink**  
Legislative Chair, Sal Pace Memorial Branch 27  
National Association of Postal Supervisors  
Buffalo, NY

**Terry Miner**  
Rural Letter Carrier  
Seneca Falls, NY