



RECEIVED

February 16, 2012

2012 FEB 16 P 4: 34

Hon. Shoshana M. Grove, Secretary  
Postal Regulatory Commission  
901 New York Avenue NW, Suite 200  
Washington, D.C. 20268-0001

POSTAL REGULATORY  
COMMISSION  
OFFICE OF THE SECRETARY

Dear Ms. Grove:

In connection with the Commission's rules pertaining to periodic reports, 39 C.F.R. § 3055 (2011), I have enclosed copies of the following reports for Quarter 1 of FY 2012:

1. Quarterly Performance for Single-Piece First-Class Mail® Letters and Cards
2. Quarterly Performance for Single-Piece First-Class Mail® International Letters and Cards
3. Quarterly Performance for First Class™ Flats
4. Quarterly Performance for First Class™ Parcels
5. Quarterly Performance for Presort First Class™ Letters and Cards
6. Quarterly Performance for Periodicals
7. Quarterly Performance for Media Mail®/Library Mail
8. Quarterly Performance for Single-Piece Parcel Post®
9. Quarterly Performance for Inbound Surface Parcel Post®
10. Quarterly Performance for Special Services
11. Quarterly Performance for Bound Printed Matter Parcels
12. Quarterly Performance for Bound Printed Matter Flats
13. Quarterly Performance for Standard Mail® Carrier Route
14. Quarterly Performance for Standard Mail® High Density and Saturation Letters
15. Quarterly Performance for Standard Mail® High Density and Saturation Flats/Parcels
16. Quarterly Performance for Standard Mail® Letters
17. Quarterly Performance for Standard Mail® Flats
18. Quarterly Performance for Standard Mail® Mixed Letters
19. Quarterly Performance for Standard Mail® Mixed Flats
20. Quarterly Performance for Standard Mail® Parcels entered at Destination Delivery Units

I note that these reports do not include an overall performance report for Standard Mail® NFM/Parcels. In its implementation plan filed on August 1, 2011,<sup>1</sup> the Postal Service stated that the need for programming changes associated with the collection of data required to prepare this report would prevent reporting in the Quarter 4, FY 2011 report. *Id.* at 7. At that time, the Postal Service anticipated that the necessary changes would be made to enable reporting in the Quarter 1, FY 2012 report.

<sup>1</sup> United State Postal Service Implementation Plan for Periodic Reporting of Service Performance Measurement for Standard Mail and Non-Retail Package Services, Docket Nos. RM2011-1, RM2011-4, and RM2011-7 (August 1, 2011).

I have been informed that unforeseen technical problems have complicated the implementation of those changes, and that other complications have arisen in scheduling the needed software modifications. As a result, it has not been possible to report in Quarter 1, as anticipated. I am told that the Postal Service is updating the technology for its Product Tracking System (PTS) and expects that these changes will allow the Postal Service to create a report on Standard Mail® NFM/Parcels in the future. We will inform the Commission as soon as possible as to when that reporting might be expected. However, as outlined in the August 1, 2011, implementation plan, the Postal Service is providing performance data for parcels entered at the Destination Delivery Units.

These reports are being provided in electronic versions contained on CDs. We have also included a copy of the service performance reports posted on usps.com, which presents the products in a more aggregated format. If you have any questions, please feel free to call me at (202) 268-2989.

Sincerely,

A handwritten signature in cursive script that reads "Daniel J. Foucheaux, Jr." The signature is written in black ink and is positioned above the typed name.

Daniel J. Foucheaux, Jr.  
Chief Counsel, Pricing and Product Support

Enclosures

cc: Ms. Taylor