

ORIGINAL

BEFORE THE  
POSTAL RATE COMMISSION  
WASHINGTON, D.C. 20268-0001

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MAILING ONLINE SERVICE

Docket No. MC98-1

NOTICE OF UNITED STATES POSTAL SERVICE  
OF FILING OF BI-WEEKLY DATA REPORT  
(January 27, 1999)

The United States Postal Service hereby provides the Mailing Online market test bi-weekly data report for Accounting Period (A/P) 3 Weeks 1 and 2. This report is attached.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

Daniel J. Foucheaux, Jr.  
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January 27, 1999





PostOffice Online



**Postal Rate Commission  
Mailing Online Bi-Weekly Report**

**AP 3 Week 1 to AP 3 Week 2**

Table 1

# MOL Bi-Weekly Report

## AP 3 Week 1 to AP 3 Week 2

Volume	Number of Transactions
1-100	25
101-200	-
201-300	1
301-500	-
501-1000	-
1001-2500	1
2501-5000	-
5000+	-
Total	27

Table 2

# MOL Bi-Weekly Report

Market Test to Date 10/30/98 to 11/20/98

Volume	Number of Transactions
1-100	31
101-200	-
201-300	1
301-500	-
501-1000	1
1001-2500	2
2501-5000	-
5000+	-
Total	35



Table 3

# Daily MOL Volume per Batch

AP 3 Week 1 to AP 3 Week 2

First Class		
Status Date	Batch Number	Pieces
11/7/98	B0000013	1,085
11/7/98	B0000014	3
11/7/98	B0000015	802
11/7/98	B0000016	2
11/9/98	B0000017	3
11/9/98	B0000018	1
11/9/98	B0000019	2
11/12/98	B0000020	6
11/12/98	B0000021	1
11/12/98	B0000023	3
11/12/98	B0000026	1
11/13/98	B0000027	61
11/13/98	B0000028	23
11/13/98	B0000030	2
11/13/98	B0000031	10
11/13/98	B0000032	6
11/13/98	B0000034	1
11/13/98	B0000035	29
11/16/98	B0000036	1
11/17/98	B0000037	3
11/17/98	B0000038	1
11/17/98	B0000039	205
11/18/98	B0000040	4
11/18/98	B0000041	2
11/18/98	B0000043	5
11/19/98	B0000044	3
11/20/98	B0000047	17
11/20/98	B0000048	9
Sub-total	28	2,291

Standard A		
Status Date	Batch Number	Pieces
Sub-total	-	-

Total		
Status Date	Batches	Pieces
11/7/98	4	1,892
11/9/98	3	6
11/12/98	4	11
11/13/98	7	132
11/16/98	1	1
11/17/98	3	209
11/18/98	3	11
11/19/98	1	3
11/20/98	2	26
Total	28	2,291



Table 4

# MOL Bi-Weekly Report

## List of Appendices

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1	Printer site logs
2	Personnel logs specific to MOL
3	Customer reactions
4	Depth of sort information submitted to BMEU

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## Appendix 1

**Printer Site Logs**

November 07 to November 20 1998

**Boston Print Site**

Batch	Date Received	Date Mailed
B0000015	11/6/98	11/7/98
B0000016	11/6/98	11/7/98
B0000017	11/7/98	11/9/98
B0000018	11/7/98	11/9/98
B0000019	11/7/98	11/9/98
B0000020	11/10/98	11/12/98
B0000021	11/10/98	11/12/98
B0000023	11/10/98	11/12/98
B0000026	11/11/98	11/12/98
B0000027	11/12/98	11/13/98
B0000028	11/12/98	11/13/98
B0000030	11/12/98	11/13/98
B0000031	11/13/98	11/13/98
B0000032	11/13/98	11/13/98
B0000034	11/13/98	11/13/98
B0000035	11/13/98	11/13/98
B0000036	11/14/98	11/16/98 FAXBACK
B0000037	11/16/98	11/17/98
B0000038	11/16/98	11/17/98
B0000039	11/16/98	11/17/98
B0000040	11/17/98	11/18/98
B0000041	11/17/98	11/18/98
B0000042	11/17/98	11/18/98
B0000043	11/17/98	11/18/98 FAXBACK
B0000044	11/18/98	11/19/98
B0000045	11/18/98	11/20/98
B0000046	11/19/98	11/20/98
B0000047	11/19/98	11/20/98
B0000048	11/19/98	11/20/98
B0000049	11/20/98	11/21/98
B0000050	11/20/98	11/21/98
B0000051	11/20/98	11/21/98



Appendix 2

# Personnel Logs - San Mateo

November 07 to November 20 1998

Date	Location	Name	Activity	Hours
AP 3 Week 1				
11/07/98-11/13/98	Integrated Business Systems Solutions Center (IBSSC)	Management	Project Management tasks, telecons, and meetings	4
		Management		4
11/07/98-11/13/98	Computer Operations Service Center (COSC)	NT System Administrators & COSC Network	MOL System Management	16
11/07/98-11/13/98	Customer Support Branch (CSB)	Customer Support	Remedy & Info	2
AP 3 Week 2				
11/14/98-11/20/98	Integrated Business Systems Solutions Center (IBSSC)	Management	Project Management tasks, telecons, and meetings	4
		Management		10
11/14/98-11/20/98	Computer Operations Service Center (COSC)	NT System Administrators & COSC Network	MOL System Management	20
11/14/98-11/20/98	Customer Support Branch (CSB)	Customer Support	Remedy & Info	2
Total				62



# Customer Helpdesk Calls

November 07 to November 20 1998

Category of Inquiries	Inquiry Specifics	Number of inquiries relating to each category
Gui	Other	2
Prepare Mailing	Address Verification	1
Prepare Mailing	Cost	2
Prepare Mailing	Name Mailing	4
Prepare Mailing	PDF View	1
Prepare Mailing	Upload Document	4
Prepare Mailing	Upload Mail List	8
Print Options	Mail Back	1
Print Options	Paper Selection	2
Quick Calculator	Calculating	1
Service	Other	1
Service Failure	Not to Order	1
Service Failure	Print Quality	1
Software	MS Word	1
Other	Other	4
	<b>Number of Calls</b>	<b>Number of Tickets</b>
Total	22	34

Note: The third column adds to more than the second column because each call can pertain to multiple tickets

Appendix 3.2

## Type of Business/Industry that respondents work in November to December 1998

Type of Business/Industry	Total Respondents
Technology	15
Retail	14
Manufacturing	10
Law	9
Communications	8
Marketing	8
Sales	6
Real Estate	6
Financial/Banking/Investing	4
Distribution	4
Consumer Packaged Goods	3
Healthcare	3
Insurance	3
Accounting	3
Entertainment	3
Wholesale	2
Automotive	1
Transportation	0
Other	45
Don't Know	1
Total	148

Appendix 3.3

## Number of employees at each customer location November to December 1998

Number of Employees	Total Respondents
1 - 25	137
26 - 50	3
51 - 100	6
101+	0
Don't Know	2
Total	148

Appendix 3.4

## Software applications used to create mailings over the past year November to December 1998

Software Application	Total
MS Word	86
MS Publisher	35
Avery Labelmaker	32
MS Outlook	31
Quickbooks	24
Quicken	14
Printshop	12
Symantec Act	12
My Mail Manager	6
My Mail List	4
Peachtree	4
Other	39
Total Applications	299
Don't Know/No Answer	20
Other Respondents	128
Total Respondents	148

Note: Total applications is greater than total respondents because each mailing can be created using more than one application

## Depth of Sort Information



11/6/98

Form 3600-R -- First Class Mail -- Permit Imprint 1 oz. Pieces

Postage Computation

Presort/ Automation Discounts	Net Rate	Count (Pcs)	Charge	Presort/ Automation Discounts	Net Rate	Count (Pcs)	Charge
<b>Part A - Automation Rates--Letters (DMM C810)</b>				<b>Part B - Automation Rates--Flats (DMM C820)</b>			
Carrier Route	0.230 x		pcs. = \$	3/5	0.270 x		pcs. = \$
5 - Digit	0.238 x		pcs. = \$	Basic	0.290 x		pcs. = \$
3 - Digit	0.254 x		pcs. = \$	Nonstandard Surcharge (If Applicable)			
Basic	0.261 x	1085	pcs. = \$ 283.185	0.050 x			pcs. = \$
<b>Total - Part A (Carry to front of form)</b>				<b>Total - Part B (Carry to front of form)</b>			
<b>Part C - Nonautomation Rates--Other Than Cards</b>				<b>Part D - Postal Cards and Postcards</b>			
Presorted	0.295 x	1085	pcs. = \$ <del>320.075</del> 320.075	<b>Automation *</b>			
Single-Piece	0.320 x		pcs. = \$	Carrier Route	0.140 x		pcs. = \$
Nonstandard Surcharge (If Applicable)				5 - Digit	0.143 x		pcs. = \$
Presorted	0.050 x		pcs. = \$	3 - Digit	0.159 x		pcs. = \$
Single-Piece	0.110 x		pcs. = \$	Basic	0.166 x		pcs. = \$
				<b>Nonautomation</b>			
				Presorted	0.180 x		pcs. = \$
				Single-Piece	0.200 x		pcs. = \$
				* Available only for automation-compatible cards (DMM C810)			
<b>Total - Part C (Carry to front of form)</b>				<b>Total - Part D (Carry to front of form)</b>			

11/6/98

Form 3600-R -- First Class Mail -- Permit Imprint				1 oz. Pieces			
Postage Computation							
Presort/ Automation Discounts	Net Rate	Count (Pcs)	Charge	Presort/ Automation Discounts	Net Rate	Count (Pcs)	Charge
Part A - Automation Rates--Letters (DMM C810)				Part B - Automation Rates--Flats (DMM C820)			
Carrier Route	0.230 x	pcs. =	\$	3/5	0.270 x	pcs. =	\$
5 - Digit	0.238 x	pcs. =	\$	Basic	0.290 x	pcs. =	\$
3 - Digit	0.254 x	pcs. =	\$	Nonstandard Surcharge (If Applicable)	0.050 x	pcs. =	\$
Basic	0.261 x	3 pcs. =	\$ 0.783				
Total - Part A (Carry to front of form) \$				Total - Part B (Carry to front of form) \$			
Part C - Nonautomation Rates--Other Than Cards				Part D - Postal Cards and Postcards			
Presorted	0.295 x	pcs. =	\$	Automation *			
Single-Piece	0.320 x	→ pcs. =	\$ 0.960	Carrier Route	0.140 x	pcs. =	\$
Nonstandard Surcharge (If Applicable)				5 - Digit	0.143 x	pcs. =	\$
Presorted	0.050 x	pcs. =	\$	3 - Digit	0.159 x	pcs. =	\$
Single-Piece	0.110 x	pcs. =	\$	Basic	0.166 x	pcs. =	\$
				Nonautomation			
				Presorted	0.180 x	pcs. =	\$
				Single-Piece	0.200 x	pcs. =	\$
Total - Part C (Carry to front of form) \$ 0.960				Total - Part D (Carry to front of form) \$			

11/7/98

Form 3600-R -- First Class Mail -- Permit Imprint				1 oz. Pieces			
Postage Computation							
Presort/ Automation Discounts	Net Rate	Count (Pcs)	Charge	Presort/ Automation Discounts	Net Rate	Count (Pcs)	Charge
Part A - Automation Rates--Letters (DMR C810)				Part B - Automation Rates--Flats (DMR C820)			
Carrier Route	0.230 x	pcs. =	\$	3/5	0.270 x	pcs. =	\$
5 - Digit	0.238 x	pcs. =	\$	Basic	0.290 x	pcs. =	\$
3 - Digit	0.254 x	pcs. =	\$	Nonstandard Surcharge (If Applicable)			
Basic	0.261 x	802 pcs. =	\$ 209.322	0.050 x		pcs. =	\$
Total - Part A (Carry to front of form) \$				Total - Part B (Carry to front of form) \$			
Part C - Nonautomation Rates--Other Than Cards				Part D - Postal Cards and Postcards			
Presorted	0.295 x	<del>822</del> pcs. =	\$ <del>236.590</del>	Automation *			
Single-Piece	0.320 x	pcs. =	\$	Carrier Route	0.140 x	pcs. =	\$
Nonstandard Surcharge (If Applicable)				5 - Digit	0.143 x	pcs. =	\$
Presorted	0.050 x	pcs. =	\$	3 - Digit	0.159 x	pcs. =	\$
Single-Piece	0.110 x	pcs. =	\$	Basic	0.166 x	pcs. =	\$
				Nonautomation			
				Presorted	0.180 x	pcs. =	\$
				Single-Piece	0.200 x	pcs. =	\$
Total - Part C (Carry to front of form) \$ 236.590				Total - Part D (Carry to front of form) \$			

\* Available only for automation-compatible cards (DMR C810)



11/7/98

Form 3600-R -- First Class Mail -- Permit Imprint

Postage Computation

Presort/ Automation Discounts	Net Rate	Count (Pcs)	Charge	Presort/ Automation Discounts	Net Rate	Count (Pcs)	Charge
Part A - Automation Rates--Letters (DMM C810)							
Carrier Route	0.250 x	pcs. = \$		3/5	0.270 x	pcs. = \$	
5 - Digit	0.235 x	pcs. = \$		Basic	0.290 x	pcs. = \$	
2 - Digit	0.254 x	pcs. = \$		Nonstandard Surcharge (If Applicable)	0.050 x	pcs. = \$	
Basic	0.261 x	2 pcs. = \$ 0.522					

Total - Part A (Carry to front of form) \$

Total Part B (Carry to front of form) \$

Part C - Nonautomation Rates--Other Than Cards

Presorted	0.295 x	pcs. = \$		Automation *			
Single-Piece	0.320 x	2 pcs. = \$ 0.640		Carrier Route	0.240 x	pcs. = \$	
Nonstandard Surcharge (If Applicable)				5 - Digit	0.243 x	pcs. = \$	
Presorted	0.050 x	pcs. = \$		5 - Digit	0.255 x	pcs. = \$	
Single-Piece	0.110 x	pcs. = \$		Basic	0.256 x	pcs. = \$	
				Nonautomation			
				Presorted	0.290 x	pcs. = \$	
				Single-Piece	0.290 x	pcs. = \$	

Total - Part C (Carry to front of form) \$ 0.640

Total - Part D (Carry to front of form) \$

PS FORM 3600 R, July 1986 Postable (Reverse)

Financial Document - Forward To Finance Office

\* Available only for automation-compatible cards (DMM C810)

11/9/98

Form 3600-R -- First Class Mail -- Permit Imprint 1 Oz. Pieces

Postage Computation

Presort/ Automation Discounts	Net Rate	Count (Pcs)	Charge	Presort/ Automation Discounts	Net Rate	Count (Pcs)	Charge
-------------------------------------	-------------	----------------	--------	-------------------------------------	-------------	----------------	--------

Part A - Automation Rates--Letters (DMM C810)

Part B - Automation Rates--Flats (DMM C820)

Carrier Route	0.230 x	pcs. = \$		3/5	0.270 x	pcs. = \$
5 - Digit	0.238 x	pcs. = \$		Basic	0.290 x	pcs. = \$
3 - Digit	0.254 x	pcs. = \$		Nonstandard Surcharge (If Applicable)		
Basic	0.261 x	3 pcs. = \$ <b>.783</b>			0.050 x	pcs. = \$

Total - Part A (Carry to front of form) \$

Total - Part B (Carry to front of form) \$

Part C - Nonautomation Rates--Other Than Cards

Part D - Postal Cards and Postcards

Automation *	Net Rate	Count (Pcs)	Charge
Presorted	0.295 x	pcs. = \$	
Single-Piece	0.320 x	3 pcs. = \$ <b>0.960</b>	
Nonstandard Surcharge (If Applicable)			
Presorted	0.050 x	pcs. = \$	
Single-Piece	0.110 x	pcs. = \$	

Total - Part C (Carry to front of form) \$ 0.960

Total - Part D (Carry to front of form) \$

\* Available only for automation-compatible cards (DMM C810)

11/9/98

Form 3600-R -- First Class Mail -- Permit Imprint 1 oz. Pieces

Postage Computation

Presort/ Automation Discounts	Net Rate	Count (Pcs)	Charge	Presort/ Automation Discounts	Net Rate	Count (Pcs)	Charge
Part A - Automation Rates--Letters (DMM C810)				Part B - Automation Rates--Flats (DMM C820)			
Carrier Route	0.230 x	pcs. =	\$	3/5	0.270 x	pcs. =	\$
5 - Digit	0.238 x	pcs. =	\$	Basic	0.290 x	pcs. =	\$
3 - Digit	0.254 x	pcs. =	\$	Nonstandard Surcharge (If Applicable)	0.050 x	pcs. =	\$
Basic	0.261 x	1 pcs. =	\$ .26 <i>jm</i>				
Total - Part A (Carry to front of form) \$				Total - Part B (Carry to front of form) \$			
Part C - Nonautomation Rates--Other Than Cards				Part D - Postal Cards and Postcards			
Presorted	0.295 x	pcs. =	\$	Automation *			
Single-Piece	0.320 x	1 pcs. =	\$ <del>0.320</del> <i>jm</i>	Carrier Route	0.140 x	pcs. =	\$
Nonstandard Surcharge (If Applicable)				5 - Digit	0.143 x	pcs. =	\$
Presorted	0.050 x	pcs. =	\$	3 - Digit	0.159 x	pcs. =	\$
Single-Piece	0.110 x	pcs. =	\$	Basic	0.166 x	pcs. =	\$
				Nonautomation			
				Presorted	0.180 x	pcs. =	\$
				Single-Piece	0.200 x	pcs. =	\$
Total - Part C (Carry to front of form) \$ 0.320				Total - Part D (Carry to front of form) \$			

11/9/98

Form 3600-R -- First Class Mail -- Permit Imprint 1 Oz. Pieces

Postage Computation

Presort/ Automation Discounts	Net Rate	Count (Pcs)	Charge	Presort/ Automation Discounts	Net Rate	Count (Pcs)	Charge
Part A - Automation Rates--Letters (DMM C810)							
Carrier Route	0.230 x		pcs. = \$	3/5	0.270 x		pcs. = \$
5 - Digit	0.238 x		pcs. = \$	Basic	0.290 x		pcs. = \$
3 - Digit	0.254 x		pcs. = \$	Nonstandard Surcharge (If Applicable)			
Basic	0.261 x	2	pcs. = \$ 0.522 KM		0.050 x		pcs. = \$

Total - Part A (Carry to front of form) \$

Total - Part B (Carry to front of form) \$

Part C - Nonautomation Rates--Other Than Cards

Automation *	Net Rate	Count (Pcs)	Charge
Presorted	0.295 x		pcs. = \$
Single-Piece	0.320 x	2	pcs. = \$ KM 0.640
Nonstandard Surcharge (If Applicable)			
Presorted	0.050 x		pcs. = \$
Single-Piece	0.110 x		pcs. = \$

Total - Part C (Carry to front of form) \$ 0.640

Total - Part D (Carry to front of form) \$

Total - Part E (Carry to front of form) \$

11/12/98

Form 3600-R -- First Class Mail -- Permit Imprint				1 oz. Pieces			
Postage Computation							
Presort/ Automation Discounts	Net Rate	Count (Pcs)	Charge	Presort/ Automation Discounts	Net Rate	Count (Pcs)	Charge
Part A - Automation Rates--Letters (DMM C810)				Part B - Automation Rates--Flats (DMM C820)			
Carrier Route	0.230 x	pcs. =	\$	3/5	0.270 x	pcs. =	\$
5 - Digit	0.238 x	pcs. =	\$	Basic	0.290 x	pcs. =	\$
3 - Digit	0.254 x	pcs. =	\$	Nonstandard Surcharge (If Applicable)	0.050 x	pcs. =	\$
Basic	0.261 x	u pcs. =	\$ 1.566				
Total - Part A (Carry to front of form) \$ 1.57				Total - Part B (Carry to front of form) \$			
Part C - Nonautomation Rates--Other Than Cards				Part D - Postal Cards and Postcards			
				Automation *			
Presorted	0.295 x	pcs. =	\$	Carrier Route	0.140 x	pcs. =	\$
Single-Piece	0.320 x	6 pcs. =	\$ gm 1.920	5 - Digit	0.143 x	pcs. =	\$
Nonstandard Surcharge (If Applicable)				3 - Digit	0.159 x	pcs. =	\$
Presorted	0.050 x	pcs. =	\$	Basic	0.166 x	pcs. =	\$
Single-Piece	0.110 x	pcs. =	\$	Nonautomation			
				Presorted	0.180 x	pcs. =	\$
				Single-Piece	0.200 x	pcs. =	\$
				* Available only for automation-compatible cards (DMM C810)			
Total - Part C (Carry to front of form) \$ 1.920				Total - Part D (Carry to front of form) \$			

11/12/98

Form 3600-R -- First Class Mail -- Permit Imprint 1 oz. Pieces

Postage Computation

Presort/ Automation Discounts	Net Rate	Count (Pcs)	Charge	Presort/ Automation Discounts	Net Rate	Count (Pcs)	Charge
Part A - Automation Rates--Letters (DMM C810)				Part B - Automation Rates--Flats (DMM C820)			
Carrier Route	0.230 x	pcs. =	\$	3/5	0.270 x	pcs. =	\$
5 - Digit	0.238 x	pcs. =	\$	Basic	0.290 x	pcs. =	\$
3 - Digit	0.254 x	pcs. =	\$	Nonstandard Surcharge (If Applicable)	0.050 x	pcs. =	\$
Basic	0.261 x	1 pcs. =	\$ .261 <i>PM</i>				
Total - Part A (Carry to front of form) \$				Total - Part B (Carry to front of form) \$			
Part C - Nonautomation Rates--Other Than Cards				Part D - Postal Cards and Postcards			
Presorted	0.295 x	pcs. =	\$	Automation *			
Single-Piece	0.320 x	<del>1</del> pcs. =	\$ <del>0.320</del> <i>PM</i>	Carrier Route	0.140 x	pcs. =	\$
Nonstandard Surcharge (If Applicable)				5 - Digit	0.143 x	pcs. =	\$
Presorted	0.050 x	pcs. =	\$	3 - Digit	0.159 x	pcs. =	\$
Single-Piece	0.110 x	pcs. =	\$	Basic	0.166 x	pcs. =	\$
				Nonautomation			
				Presorted	0.180 x	pcs. =	\$
				Single-Piece	0.200 x	pcs. =	\$
Total - Part C (Carry to front of form) \$ 0.320				Total - Part D (Carry to front of form) \$			

\* Available only for automation-compatible cards (DMM C810)

11/12/98

Form 3600-R -- First Class Mail -- Permit Imprint				1 oz. Pieces			
Postage Computation							
Presort/ Automation Discounts	Net Rate	Count (Pcs)	Charge	Presort/ Automation Discounts	Net Rate	Count (Pcs)	Charge
Part A - Automation Rates--Letters (DMM C810)				Part B - Automation Rates--Flats (DMM C820)			
Carrier Route	0.230 x	pcs. =	\$	3/5	0.270 x	pcs. =	\$
5 - Digit	0.238 x	pcs. =	\$	Basic	0.290 x	pcs. =	\$
3 - Digit	0.254 x	pcs. =	\$	Nonstandard Surcharge (If Applicable)			
Basic	0.261 x	3 pcs. =	\$ .783 <i>gm</i>	0.050 x	pcs. =	\$	
Total - Part A (Carry to front of form) \$				Total - Part B (Carry to front of form) \$			
Part C - Nonautomation Rates--Other Than Cards				Part D - Postal Cards and Postcards			
Automation *				Automation *			
Presorted	0.295 x	pcs. =	\$	Carrier Route	0.140 x	pcs. =	\$
Single-Piece	0.320 x	<del>3</del> pcs. =	\$ <i>gm</i> <del>0.960</del>	5 - Digit	0.143 x	pcs. =	\$
Nonstandard Surcharge (If Applicable)				3 - Digit	0.159 x	pcs. =	\$
Presorted	0.050 x	pcs. =	\$	Basic	0.166 x	pcs. =	\$
Single-Piece	0.110 x	pcs. =	\$	Nonautomation			
				Presorted	0.180 x	pcs. =	\$
				Single-Piece	0.200 x	pcs. =	\$
Total - Part C (Carry to front of form) \$ 0.960				Total - Part D (Carry to front of form) \$			

\* Available only for automation-compatible cards (DMM C810)