

ORIGINAL

BEFORE THE  
POSTAL RATE COMMISSION  
WASHINGTON, D.C. 20268-0001

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MAILING ONLINE SERVICE

Docket No. MC98-1

RESPONSE OF UNITED STATES POSTAL SERVICE  
WITNESS PLUNKETT TO INTERROGATORIES OF  
THE OFFICE OF THE CONSUMER ADVOCATE  
(OCA/USPS-T5-35-38)

The United States Postal Service hereby provides the responses of witness Plunkett to the following interrogatories of the Office of the Consumer Advocate: OCA/USPS-T5-35-37, filed on October 28, 1998; and OCA/USPS-T5-38, filed on November 2, 1998.

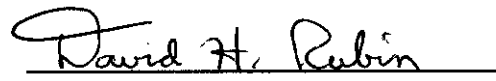
Each interrogatory is stated verbatim and is followed by the response.

Respectfully submitted,

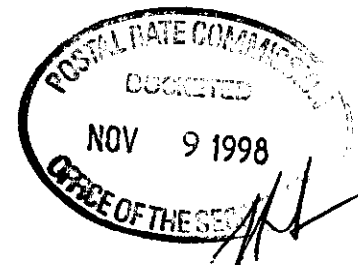
UNITED STATES POSTAL SERVICE

By its attorneys:

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November 9, 1998



**RESPONSE OF POSTAL SERVICE WITNESS PLUNKETT TO INTERROGATORIES  
OF THE OFFICE OF THE CONSUMER ADVOCATE**

OCA/USPS-T5-35. Please refer to your response to OCA/USPS-T1-46(d) (redirected from witness Garvey) and to your Exhibit USPS-5D (USPS-T-5, page 30). In your interrogatory response you state, "[I]f document length is a parameter used to define potential batch types, some are highly unlikely to be chosen at all."

- a. Please confirm that your Exhibit 5D shows 16,444,(000) 8.5x11 pieces of year-one MOL consisting of more than 15 pages. If you do not confirm, please state what the number 16,444 in your exhibit represents.
- b. Please confirm that your Exhibit 5D allocates 31 percent of the 16,444,(000) pieces, or 5,103,(000) pieces, to First Class flats. If you do not confirm, please show the correct allocation and explain its basis. If you do confirm, please explain the basis for your allocation.
- c. Please confirm that your Exhibit 5D allocates 33.3 percent of the 5,103,(000) pieces, or 1,699,(000) pieces, respectively to the four-ounce, five-ounce, and six-ounce weight increments of First Class flats. If you do not confirm, please show the correct allocation and explain its basis. If you do confirm, please explain the basis for your allocation.
- d. Please confirm that a 29-page, 8.5x11 flat with envelope would weigh 6.2 ounces. If you do not confirm, please provide the correct weight and show its derivation.
- e. Please confirm that your Exhibit 5D assumes that there will be no year-one, First-Class, 8.5x11 MOL pieces in excess of 28 pages. If you do not confirm, please show where such pieces appear in your exhibit and explain the basis for your allocation. If you do confirm, please explain the basis for your assumption.
- f. Please list all subclass/job-type/page-count categories for which you have assumed zero year-one volume and explain the basis for your assumption.
- g. Please provide an allocation of year-one MOL volume across subclass/print-site/job-type/page-count categories that is consistent with your Exhibit 5D. If more than one such allocation exists, please provide the best one and explain why your choice is best.
- h. Please confirm that you have implicitly assumed that the likelihood of particular job-type/page-count batches declines with page count. If you do not confirm, please explain why you have assumed zero year-one volumes for certain high-page-count batches.
- i. Do you agree that it is reasonable to assume that the likelihood of particular job-type/page-count batches declines with page count. If you do not agree, please provide a more plausible assumption and justify it.
- j. Please confirm that one-page documents are more likely than any other MOL documents. If you do not confirm, please identify all page counts that are more likely and explain the basis for your response.

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**OCA/USPS-T5-35 Response:**

- a. Confirmed.
- b. Confirmed.
- c. Confirmed.
- d. Confirmed.
- e. Confirmed. This assumption is implied in the result of the allocation described in part d.
- f-i. All volume distributions embodied in my testimony and/or interrogatory responses are derived from the testimony of witness Rothschild (USPS-T-4). While the survey permits reasonable inferences regarding general parameters, it does not allow informed construction of precise estimates of volumes within subclass/job-type/page-count categories as contemplated in this interrogatory. In order to estimate postage revenues, I made an admittedly simplistic assumption that all documents exceeding 15 pages in length would be flats with weights evenly distributed among 4 ounce, 5 ounce, and 6 ounce increments. This assumption produces the seemingly anomalous result that all documents contain fewer than 29 sheets of paper. However, though this assumption is simplistic, it is based on an observed inverse relationship between document length and relative share of document volume. This relationship is apparent from the data provided by witness Rothschild which clearly demonstrate a decline in volume as the length of the document decreases. As a practical matter, there may be no job-type/page-count combinations that produce zero batches in a given year. However, as document length and complexity increase, alternatives to digital printing

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are presumably more cost competitive. For instance, the probability that a customer would use Mailing Online to send a 48 page, spot color, duplex printed, tape bound document is likely to be very small. An alternative to my approach would have been to estimate volumes for all possible combinations. This approach, which would have produced a seemingly complete set of volumes, would have entailed a number of assumptions for the sake of spurious precision. As mentioned above, data supporting this approach were lacking.

j. Not confirmed. Though this may be a reasonable conclusion, the testimony of witness Rothschild aggregates one and two page documents into a single category, and provides no additional basis for concluding that one page documents are more likely than two page documents. Witness Seckar assumes that one and two page documents are equally likely (Exhibit USPS-2A). To the extent that I have relied on witness Seckar's testimony, my testimony employs the same assumption.

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OCA/USPS-T5-36. Please provide, and show the derivation of, a total year-one nonpostage revenue for MOL based on current printer contract prices.

**OCA/USPS-T5-36 Response:** See response to OCA/USPS-T5-37. Year-one revenues would be those listed under the heading "1999".

**RESPONSE OF POSTAL SERVICE WITNESS PLUNKETT TO INTERROGATORIES  
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OCA/USPS-T5-37. Please provide, in hard copy and stand-alone electronic form (see USPS-LR-8/MC98-1), a version of your Exhibit 5B (USPS-T-5, pages 25-26) based on current contract printer prices and corrected information systems costs (see OCA/USPS-T3-77).

**OCA/USPS-T5-37 Response:**

Attached is a projection of Mailing Online premailing revenues for the period covered originally by my Exhibit 5B. An electronic version of the attachment has been filed as LR-USPS-19. Because the current contract contains different cost elements than witness Seckar's analysis, it was not possible to simply update the original exhibit. Furthermore, in light of witness Stirewalt's response to OCA/USPS-T3-77, I have used the original estimate of 0.1 cents per impression in preparing revenue estimates.

It should be noted that this interrogatory implicitly assumes that the current contract is a reasonable proxy for average Mailing Online costs. In fact, it is a single contract in a high cost area. Actual average costs are likely to be very different from those in the contract. Consequently, the Postal Service still considers the original exhibit, based on witness Seckar's costs, to be a "better" estimate of Mailing Online revenues.

# Mailing Online Volumes 1999-2003

			1999	2000	2001	2002	2003	1999-2000
<b>Paper</b>								
(1)	8 1/2 x 11 Sheets	Note: Source: USPS-T-2, Table 4	974,425,778	1,700,634,620	2,651,498,717	3,716,985,760	4,341,778,237	2,675,060,398
(2)	8 1/2 x 14 Sheets	Source: USPS-T-2, Table 4	108,818,496	189,917,493	296,104,750	415,092,464	484,865,842	298,735,989
(3)	11 x 17 Sheets	Source: USPS-T-2, Table 4	911,810,164	265,367,121	413,740,007	579,998,665	677,491,318	1,177,177,285
(4)	<b>Total Sheets</b>	[(1)+(2)+(3)]	1,995,054,438	2,155,919,234	3,361,343,474	4,712,076,889	5,504,135,397	4,150,973,672
<b>Impressions</b>								
(5)	Black & White Impressions	Source: USPS-T-2, Table 4	1,170,399,332	2,042,661,091	3,184,760,088	4,464,534,649	5,214,983,493	3,213,060,424
(6)	Color Impressions	Source: USPS-T-2, Table 4	834,902,418	1,457,128,894	2,271,843,315	3,184,768,371	3,720,099,806	2,292,031,313
(7)	<b>Total Impressions</b>	[(5)+(6)]	2,005,301,751	3,499,789,986	5,456,603,403	7,649,303,019	8,935,083,299	5,505,091,736
<b>Envelopes</b>								
(8)	8.5/11<6 Sheets	Source: USPS-T-2, Table 3	194,122,428	338,795,759	528,224,294	740,487,695	864,957,137	532,918,187
(9)	8.5/14<5 Sheets	Source: USPS-T-2, Table 3	20,442,540	35,677,721	55,625,960	77,978,879	91,086,440	56,120,261
(10)	11/17<3 Sheets	Source: USPS-T-2, Table 3	24,680,375	43,073,881	67,157,483	94,144,268	109,969,088	67,754,256
(11)	<b>Total No. 10 Envelopes</b>	[(8)+(9)+(10)]	239,245,343	417,547,361	651,007,737	912,610,842	1,066,012,665	656,792,704
(12)	8.5/11>5 Sheets	Source: USPS-T-2, Table 3	39,104,387	68,247,653	106,406,493	149,165,229	174,238,587	107,352,040
(13)	8.5/14>4 Sheets	Source: USPS-T-2, Table 3	5,602,943	9,778,642	15,246,106	21,372,650	24,965,205	15,381,585
(14)	11/17>2 Sheets	Source: USPS-T-2, Table 3	11,712,350	20,441,194	31,870,340	44,677,226	52,187,070	32,153,544
(15)	<b>Total Flat Envelopes</b>	[(12)+(13)+(14)]	56,419,680	98,467,489	153,522,939	215,215,105	251,390,862	154,887,169
<b>Folding</b>								
(16)	8.5/11 Letters	=2*(8)	388,244,856	677,591,517	1,056,448,587	1,480,975,390	1,729,914,273	1,065,836,373
(17)	8.5/14 Letters	=2*(9)	40,885,080	71,355,442	111,251,920	155,957,758	182,172,880	112,240,522
(18)	11/17 Letters	=3*(10)	74,041,125	129,221,643	201,472,449	282,432,804	329,907,264	203,262,768
(19)	<b>Subtotal - Letter Folds</b>	[(16)+(17)+(18)]	503,171,061	878,168,602	1,369,172,956	1,919,365,952	2,241,994,417	1,381,339,663
(20)	8.5/11 Flats	=0*(12)	-	-	-	-	-	0
(21)	8.5/14 Flats	=1*(13)	5,602,943	9,778,642	15,246,106	21,372,650	24,965,205	15,381,585
(22)	11/17 Flats	=1*(14)	11,712,350	20,441,194	31,870,340	44,677,226	52,187,070	32,153,544
(23)	<b>Subtotal - Flat Folds</b>	[(20)+(21)+(22)]	17,315,293	30,219,836	47,116,446	66,049,876	77,152,275	47,535,129
(24)	<b>Total Folds</b>	[(19)+(23)]	520,486,354	908,388,438	1,416,289,402	1,985,415,828	2,319,146,692	1,428,874,792
<b>Finishing Options</b>								
<b>Staples</b>								
(25)	8.5/11 (2-15 Pages)	Assumes that 50% of documents between 2-15 pages are stapled	68,849,610	120,161,055	187,345,877	262,629,565	306,775,275	945,761,382
(26)	8.5/11 (More than 15 pages)	Assumes that 75% of documents longer than 15 pages are stapled	12,333,101	21,524,573	33,559,459	47,045,103	54,952,970	169,415,206
(27)	8.5/14 (2-48 Pages)	documents longer than 15 pages are stapled	9,525,134	16,623,918	25,918,735	36,334,004	42,441,429	130,843,220
(28)	8.5/17	No stapling of 11/17 documents	0	0	0	0	0	0
(29)	<b>Total</b>	[(25)+(26)+(27)+(28)]	90,707,846	158,309,546	246,824,070	346,008,671	404,169,674	1,246,019,806
<b>Saddle Stitching</b>								
(30)	8 1/2 x 11	No saddle stitching	0	0	0	0	0	0
(31)	8 1/2 x 14	No saddle stitching	0	0	0	0	0	0
(32)	11 x 17	Assumes 75% of documents longer than 15 pages are saddle stitched	1,924,457	3,358,695	5,236,620	7,340,921	8,574,864	26,435,557
(33)	<b>Total</b>	[(30)+(31)+(32)]	1,924,457	3,358,695	5,236,620	7,340,921	8,574,864	26,435,557
<b>Tape Binding</b>								
(34)	8 1/2 x 11	25 % of documents longer than 15 pages	4,111,034	7,174,858	11,186,486	15,681,701	18,317,657	56,471,735
(35)	8 1/2 x 14	No tape binding	0	0	0	0	0	0
(36)	11 x 17	No tape binding	0	0	0	0	0	0
(37)	<b>Total</b>	[(34)+(35)+(36)]	4,111,034	7,174,858	11,186,486	15,681,701	18,317,657	56,471,735

## MAILING ONLINE MARKET TEST UNIT COSTS

Feature		Contract	IS Cost	Total Cost
Paper (per sheet)		Cost		
(a)	8½ x 11	\$ 0.0047	\$ -	\$ 0.0047
(b)	8½ x 14	0.0068	0	0.0068
(c)	11 x 17	0.0108	0	0.0108
<b>Printing (per impression)</b>				
(d)	Simplex (8½ x 11)	0.0207	0.001	0.0217
(e)	Simplex (8½ x 14)	0.0207	0.001	0.0217
(f)	Duplex (8½ x 11)	0.0207	0.001	0.0217
(g)	Duplex (8½ x 14)	0.0207	0.001	0.0217
(h)	<b>Spot Color (per impression)</b>	0.0100	0	0.0100
<b>Finishing</b>				
(i)	Folding (per fold)	0.0100	0	0.0100
(j)	Stapling (per staple)	0.0080	0	0.0080
(k)	Saddle Stitch (per finished piece)	0.2000	0	0.2000
(l)	Tape Binding (8½ x 11) (per finished piece)	0.4500	0	0.4500
(m)	Tape Binding (8½ x 14) (per finished piece)	0.5500	0	0.5500
(n)	Applying Tabs to Self Mailer	0.0700	0	0.0700
<b>Envelopes</b>				
(o)	#10 envelope	0.0150	0	0.0150
(p)	Flat envelope	0.0540	0	0.0540
<b>Inserting (per envelope)</b>				
(q)	#10 envelope	0.0136	0	0.0136
(r)	Flat envelope	0.1550	0	0.1550



**Mailing Online Costs & Non-Postage Revenues**  
**(Including Variable Information Systems Costs)**  
**1999-2003**

			1999	2000	2001	2002	2003	1999-2000
<b>Paper Costs</b>		Note:						
(1)	8½ x 11 Sheets	Unit Cost (Line a) * Volumes (Line 1)	4,579,801	7,992,983	12,462,044	17,469,833	20,406,358	12,572,784
(2)	8½ x 14 Sheets	Unit Cost (Line b) * Volumes (Line 2)	739,966	1,291,439	2,013,512	2,822,629	3,297,088	2,031,405
(3)	11 x 17 Sheets	Unit Cost (Line c)* Volumes (Line 3)	9,847,550	2,865,965	4,468,392	6,263,986	7,316,906	12,713,515
(4)	<b>Total Paper Costs</b>	[(1)+(2)+(3)]	\$ 15,167,317	\$ 12,150,387	\$ 18,943,948	\$ 26,556,447	\$ 31,020,352	\$ 27,317,703
<b>Impression Costs</b>								
(5)	Black & White Impressions	Unit Cost (Line d) * Volumes (Line 5)	25,397,666	44,325,746	69,109,294	96,880,402	113,165,142	69,723,411
(6)	Color Impressions	Unit Cost (Line d+ Line h)* Volumes (Line 6)	26,466,407	46,190,986	72,017,433	100,957,157	117,927,164	72,657,393
(7)	<b>Total Impression Costs</b>	[(5)+(6)]	\$ 51,864,072	\$ 90,516,732	\$ 141,126,727	\$ 197,837,559	\$ 231,092,306	\$ 142,380,804
<b>Envelope Costs</b>								
(8)	Letters 8.5/11<6 Sheets	Unit Cost (Line o) * Volumes (Line 8)	2,911,836	5,081,936	7,923,364	11,107,315	12,974,357	7,993,773
(9)	8.5/14<5 Sheets	Unit Cost (Line o) * Volumes (Line 9)	306,638	535,166	834,389	1,169,683	1,366,297	841,804
(10)	11/17<3 Sheets	Unit Cost (Line o) * Volumes (Line 10)	370,206	646,108	1,007,362	1,412,164	1,649,536	1,016,314
(11)	<b>Total Letters</b>	[(8)+(9)+(10)]	\$ 3,588,680	\$ 6,263,210	\$ 9,765,116	\$ 13,689,163	\$ 15,990,190	\$ 9,851,891
(12)	Letter Insertion Costs	Unit Cost (Line q) * Volumes (Line 11)	3,253,737	5,678,644	8,853,705	12,411,507	14,497,772	8,932,381
(13)	Flats 8.5/11>5 Sheets	Unit Cost (Line p) * Volumes (Line 12)	6,061,180	10,578,386	16,493,006	23,120,610	27,006,981	16,639,566
(14)	8.5/14>4 Sheets	Unit Cost (Line p) * Volumes (Line 13)	868,456	1,515,690	2,363,146	3,312,761	3,869,607	2,384,146
(15)	11/17>2 Sheets	Unit Cost (Line p) * Volumes (Line 14)	1,815,414	3,168,385	4,939,903	6,924,970	8,088,996	4,983,799
(16)	<b>Total Flats</b>	[(8)+(9)+(10)]	\$ 8,745,050	\$ 15,262,461	\$ 23,796,055	\$ 33,358,341	\$ 38,965,584	\$ 24,007,511
(17)	Flat Insertion Costs	Unit Cost (Line r) * Volumes (Line 15)	3,046,663	5,317,244	8,290,239	11,621,616	13,575,107	8,363,907
(18)	<b>Total Envelope &amp; Insertion Costs</b>	[(11)+(12)+(16)+(17)]	\$ 18,634,130	\$ 32,521,560	\$ 50,705,115	\$ 71,080,627	\$ 83,028,652	\$ 51,155,690
<b>Folding Costs</b>								
(19)	8.5/11 Letters	Unit Cost (Line i) * Volumes (Line 16)	3,882,449	6,775,915	10,564,486	14,809,754	17,299,143	10,658,364
(20)	8.5/14 Letters	Unit Cost (Line i) * Volumes (Line 17)	408,851	713,554	1,112,519	1,559,578	1,821,729	1,122,405
(21)	11/17 Letters	Unit Cost (Line i) * Volumes (Line 18)	740,411	1,292,216	2,014,724	2,824,328	3,299,073	2,032,628
(22)	8.5/11 Flats	Unit Cost (Line i) * Volumes (Line 20)	-	-	-	-	-	0
(23)	8.5/14 Flats	Unit Cost (Line i) * Volumes (Line 21)	56,029	97,786	152,461	213,727	249,652	153,816
(24)	11/17 Flats	Unit Cost (Line i) * Volumes (Line 22)	117,124	204,412	318,703	446,772	521,871	321,535
(25)	<b>Total Folding Costs</b>	[(19)+(20)+(21)+(22)+(23)+(24)]	\$ 5,204,864	\$ 9,083,884	\$ 14,162,894	\$ 19,854,158	\$ 23,191,467	\$ 14,288,748
<b>Finishing Options</b>								
(26)	Stapling	Unit Cost (Line j) * Volumes (Line 29)	725,663	1,266,476	1,974,593	2,768,069	3,233,357	1,992,139
(27)	Saddle Stitching	Unit Cost (Line k) * Volumes (Line 33)	384,891	671,739	1,047,324	1,468,184	1,714,973	1,056,630
(28)	Tape Binding	Unit Cost (Line l) * Volumes (Line 37)	1,849,965	3,228,686	5,033,919	7,056,765	8,242,945	5,078,651
(29)	<b>Total Finishing Costs</b>	[(26)+(27)+(28)]	\$ 2,960,519	\$ 5,166,901	\$ 8,055,835	\$ 11,293,019	\$ 13,191,276	\$ 8,127,421
(30)	<b>Total Costs</b>	[(4)+(7)+(18)+(25)+(29)]	\$ 93,830,902	\$ 149,439,463	\$ 232,994,520	\$ 326,621,811	\$ 381,524,052	\$ 243,270,365
(31)	<b>Revenues</b>	=(30)*1.25	\$ 117,288,627	\$ 186,799,329	\$ 291,243,150	\$ 408,277,264	\$ 476,905,065	\$ 304,087,956
(32)	<b>Net Contribution</b>	=(31)-(30)	\$ 23,457,725	\$ 37,359,866	\$ 58,248,630	\$ 81,655,453	\$ 95,381,013	\$ 60,817,591

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OCA/USPS-T5-38. Please refer to your Exhibit USPS-5D, at page 1.

- a. Please confirm that the Mailing Online volume of 24,680,375 for 1-2 page, 11x17 pieces is computed as follows:  $36,369 / 295,665 * 200,490$ . If you do not confirm, please explain and show the correct calculation.
- b. Please confirm that the Mailing Online volume of 24,680,375 for 1-2 page, 11x17 pieces includes volume for 1-2 page, 11x17 Black & White and 11x17 Spot color, Simplex pieces. If you do not confirm, please explain
- c. Please provide the volume for 1-2 page, 11x17 Black & White and 11x17 Spot color, Simplex pieces.
- d. Please provide the price per piece for 1-2 page, 11x17 Black & White and 11x17 Spot color, Simplex pieces.

**RESPONSE:**

a. Confirmed.

b-c. Not confirmed. At the time of the filing of this case, technical constraints precluded the preparation of spot color documents on 11X17 paper. As is indicated in witness Seckar's testimony, there are no 11X17 color impressions (USPS-T-2, Exhibit A, p. 2). Consequently, all 11X17 documents would be Black & White.

d. See attachment, which was also filed electronically as LR-USPS-19. Though the attachment calculates hypothetical prices, using what I regard as appropriate assumptions given the volume projections in witness Rothschild's testimony (USPS-T-4), the requested document configurations are anomalous. Customers who attempt to select a document configuration that results in simplex printing on 11/17 paper will be given a message indicating that this option is not available. Such documents would inevitably contain a significant amount of white space and are better suited to 8.5/11 paper. This restriction was not known when the cost and pricing testimony was prepared. This apparent inconsistency arises from survey results which specify values

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for specific variables, for instance the relative proportion of simplex documents, without additional detail regarding the interrelationships between variables, e.g. paper size and color. Resolution of such anomalies would depend either on much more exhaustive research, or on arbitrary assumptions regarding customer choice under constrained conditions. It is unlikely that either would produce appreciably better results.

Attachment to  
Response to OCA/USPS-T5-38

		Note	Black & White 11X17 - 1 Page Simplex	Black & White 11X17 - 2 Page Simplex
(1)	Impression Costs	Two impressions per sheet	\$ 0.042	\$ 0.083
(2)	Paper Costs		\$ 0.011	\$ 0.022
(3)	Envelope Costs	No. 10 letter size envelope	\$ 0.015	\$ 0.015
(4)	Folding & Insertion Costs	Three folds per document: one vertical, two horizontal	\$ 0.044	\$ 0.044
(5)	Information Systems Costs		\$ 0.002	\$ 0.004
(6)	Finishing (Stapling)	Two staples along vertical fold	\$ -	\$ 0.016
(7)	Subtotal	[(1)+(2)+(3)+(4)+(5)+(6)+(7)]	\$ 0.113	\$ 0.167
(8)	Contribution	(8)*1.25	\$ 0.028	\$ 0.042
(9)	Fee	[(7)+(8)]	\$ 0.141	\$ 0.209
(10)	Postage	First-Class automation basic rate for a 1 ounce letter (R97 rates)	\$ 0.270	\$ 0.270
(11)	Total Postage & Fee	[(9)+(10)]	\$ 0.411	\$ 0.479

## DECLARATION

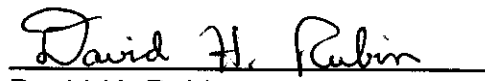
I, Michael K. Plunkett, declare under penalty of perjury that the foregoing answers are true and correct, to the best of my knowledge, information, and belief.

Michael K. Plunkett

Dated: NOVEMBER 9, 1998

### **CERTIFICATE OF SERVICE**

I hereby certify that I have this day served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the Rules of Practice.

  
David H. Rubin

475 L'Enfant Plaza West, S.W.  
Washington, D.C. 20260-1137  
November 9, 1998