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BEFORE THE POSTAL RATE COMMISSION WASHINGTON, D.C. 20268-0001

SION 8-0001 AUS ID 4 35 PH 193 AUSTRACTOR

MAILING ONLINE SERVICE

RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS GARVEY TO INTERROGATORY OF THE OFFICE OF THE CONSUMER ADVOCATE (OCA/USPS-T1-22)

The United States Postal Service hereby provides the response of witness

Garvey to the following interrogatory of the Office of the Consumer Advocate:

OCA/USPS-T1-22, filed on July 30, 1998. Interrogatories OCA/USPS-T1-20-

21 were redirected to the Postal Service.

The interrogatory is stated verbatim and is followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

Daniel J. Foucheaux, Jr. Chief Counsel, Ratemaking

Kenneth T. Hollies

Kenneth N. Hollies

475 L'Enfant Plaza West, S.W. Washington, D.C. 20260-1137 (202) 268-3083; Fax -5402 August 10, 1998



RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS GARVEY TO INTERROGATORIES OF THE OFFICE OF THE CONSUMER ADVOCATE

OCA/USPS-T1-22. Please refer to the attached copy of the Federal Register notice of a new Postal Service system of records styled "Customer Programs-Customer Electronic Document Preparation and Delivery Service Records" (63 FR 28016-18, May 21, 1998).

- a. Please confirm that this new system of records relates to materials submitted by customers of the Mailing Online Service. If not, please explain.
- b. Please provide a copy or copies of the license agreement or agreements between the Postal Service and the commercial printers referred to in the notice under which the commercial printers will be operating when printing and mailing "Mailing Online" materials.
- c. The notice indicates the Postal Service will retain one copy of each address list for a period of 30 days and which will be retained longer than 30 days only at the customer's request. Does this procedure also apply to the master document submitted by the customer? If not, please explain.
- d. In cases where the customer requests the Postal Service to retain mailing lists for longer than 30 days, how long will such material be retained and what procedures will be followed to determine when and how to dispose of the information?
- e. In cases where the customer requests the Postal Service to retain master documents for longer than 30 days, how long will such material be retained and what procedures will be followed to determine when and how to dispose of the information?
- f. Will the commercial printers retain address lists or master documents for longer than 30 days? If so how long will such material be retained and what procedures will be followed to determine when and how to dispose of the information?
- g. Please confirm that inasmuch as no comments on the notice were received, the proposal to establish a system of records as provided in the notice became effective June 30, 1998. If you do not confirm, please explain.

RESPONSE:

- a. Confirmed.
- b. USPS-LR-5/MC98-1 constitutes the entire agreement between the Postal

Service and the commercial printers referred to in the notice.

c. Currently, the default retention period for both documents and mailing lists

submitted by customers is 30 days.

MC98-1

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- d-e. A system enhancement to be implemented for the market test will allow users to extend either retention period for an additional 30 days, at their option. As I understand the maintenance process, it occurs thusly: when first placed in the database, files are tagged with an expiration date; each day at a specified time a system routine which checks expiration dates automatically runs and deletes files due for deletion using standard file deletion procedures.
- f. Commercial printers are contractually required to delete all Mailing Online files upon completion of the job. No files will be retained by the printers any longer than is necessary to assure successful completion of their daily work.
- g. Partially confirmed. One comment was received from a certain David B.
 Popkin. That comment was acknowledged, and the system of records is now being maintained.

DECLARATION

I, Lee Garvey, declare under penalty of perjury that the foregoing answers are true and correct, to the best of my knowledge, information, and belief.

- Verberg

Dated:

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I hereby certify that I have this day served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the Rules of Practice.

<u>Kenneth N. Hollies</u>

475 L'Enfant Plaza West, S.W. Washington, D.C. 20260-1137 August 10, 1998

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