

ORIGINAL

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

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POSTAL RATE COMMISSION
OFFICE OF THE SECRETARY

Mailing Online Service)

Docket No. MC98-1

OFFICE OF THE CONSUMER ADVOCATE
INTERROGATORY TO UNITED STATES POSTAL SERVICE
(OCA/USPS-4)
August 7, 1998

Pursuant to sections 25 and 26 of the Rules of Practice of the Postal Rate Commission, the Office of the Consumer Advocate hereby submits an interrogatory and requests for production of documents. Instructions included with OCA interrogatories OCA/USPS-T1-1-7 to witness Lee Garvey, dated July 21, 1998, are hereby incorporated by reference.

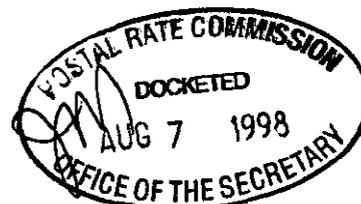
Respectfully submitted,

Gail Willette

Gail Willette
Acting Director
Office of the Consumer Advocate

Shelley S. Dreifuss

Shelley S. Dreifuss
Attorney

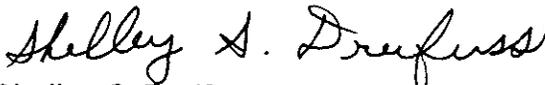


OCA/USPS-4. The following interrogatory refers to the Postal Service's Mailing Online Service (MOS) offering.

- a. For each type of print option offered, will all Postal Service contract printers have identical print capabilities? Please explain.
- b. If your response to part "a." of this interrogatory is not affirmative, how will the Postal Service direct different print options to the various contract printers?
- c. What recourse does an MOS customer have if a contract printer makes an error and a document is "stuffed" into the wrong envelope?
- d. What recourse does an MOS customer have if the Postal Service makes a data transmission error and a document is "stuffed" into the wrong envelope?
- e. Referring to parts "c." and "d." of this interrogatory, what liability does the Postal Service anticipate it has if an error is made by either the Postal Service or one of its contract printers?

CERTIFICATE OF SERVICE

I hereby certify that I have this date served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the rules of practice.


Shelley S. Dreifuss
Attorney

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