

CHILO Docket: 1357040-45112

\*Please make sure you print these as you go. Do not wait until the end to print them all.

Item	Document
1.	Request/approval to study for discontinuance (08/02/2011)
2.	Notice (if appropriate) to Headquarters of suspension N/A
3.	Notice (if appropriate) to customers/district personnel of suspension N/A
4.	Highway map with community highlighted (08/04/2011)
5.	Inspection Service/local law enforcement vandalism reports (08/04/2011)
6.	Form 4920, Post Office Fact Sheet (12/13/2011)
7.	NEPA Worksheet (08/04/2011)
8.	Financial Workbook (08/22/2011)
9.	Reccomendation and Service Replacement Type (08/10/2011)
10.	PM Letter Instructions (08/15/2011) Cover letter, questionnaire, and enclosures (08/15/2011)
11.	Community meeting roster (11/02/2011)
12.	Community meeting letter (08/19/2011)
13.	Proposal checklist (12/13/2011)
14.	District notification to Government Affairs (08/23/2011)
15.	Instructions to postmaster/OIC to post proposal (08/22/2011)
16.	Invitation for comments exhibit (08/23/2011)
17.	Proposal exhibit (08/23/2011)
18.	Comment form exhibit (08/22/2011)
19.	Instructions for postmaster/OIC to remove proposal (08/22/2011)
20.	Returned customer questionnaires and Postal Service response letters (08/15/2011)
21.	Analysis of questionnaires (11/02/2011)
22.	Community meeting analysis (11/02/2011)
23.	Round-date stamped proposals and invitations for comments from affected offices (11/02/2011)
24.	Notification of taking proposal and comments under internal consideration (10/24/2011)
25.	Proposal comments and Postal Service response letters (11/02/2011)
26.	Proposal Analysis of comments (12/13/2011)
27.	Petition and Postal Service response letter (if appropriate) (01/01/1900)
28.	Congressional inquiry and Postal Service response letter (if appropriate) (11/28/2011)
29.	Log of Post Office discontinuance actions (11/03/2011)
30.	Certification of record (11/03/2011)
31.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (11/03/2011)

32.	Headquarters' acknowledgment of receipt of record (11/07/2011)
33.	Vice president, Delivery and Retail, instruction letter (12/05/2011)
34.	Instruction letter to postmaster/OIC on posting (12/16/2011)
35.	Final determination from Headquarters (12/16/2011)
36.	Round-date stamped final determination cover sheets
37.	Postal Bulletin Post Office Change Announcement 0
38.	Environmental Checklist (No docket, Info Only) 0
39.	Announcement of Appeal (12/28/2011)
40.	Appeal letter (12/28/2011)



08/02/2011

CHU FALLING STAR  
DISTRICT MANAGER  
CINCINNATI PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 2 congressional district.

Post Office Name: CHILO  
Zip+4 Code: 45112-9998  
EAS Level: 53  
Finance Number: 381582  
County: CLERMONT  
Proposed Admin Office: FELICITY      ADMIN Miles Away: 4.7  
Near Office Name: FELICITY      Near Miles Away: 4.7  
Number of Customers:  
Post Office Box: 56  
Total Customers: 56  
ZIP Code Change: Yes  NO  ZIP Code  
Maintain Town Name: Yes  NO

(Please check below the rational for this study. You can check more than one box.)

- Emergency Suspension
- Insufficient Customer Demand
- Special Circumstances
- Office Workload
- Reasonable Alternate Access

ANDREW GLANCY  
Manager, Post Office Operations

Approval to Study for Discontinuance:

CHU FALLING STAR  
DISTRICT MANAGER  
CINCINNATI PFC

08/02/2011

DATE

cc: Area Manager, Public Affairs and Communication



**NOTICE OF POST OFFICE EMERGENCY SUSPENSION**

**A. Office**

Name: CHILO State: OH Zip Code: 45112  
Area: EASTERN District: CINCINNATI PFC  
Congressional District: 2 County: CLERMONT  
EAS Grade: 53 Finance Number: 381582  
Post Office:  Classified Station  Classified Branch  CPO

• There was no Emergency Suspension for this office

Prepared by: Bob Redden  
Title: CINCINNATI PFC Post Office Review Coordinator  
Tele No: (513) 684-5454

Date: 08/10/2011  
Fax No: (513) 684-5749



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

**A. Office**

Name: CHILO State: OH Zip Code: 45112  
Area: EASTERN District: CINCINNATI PFC  
Congressional District: 2 County: CLERMONT  
EAS Grade: 53 Finance Number: 381582  
Post Office:  Classified Station  Classified Branch  CPO

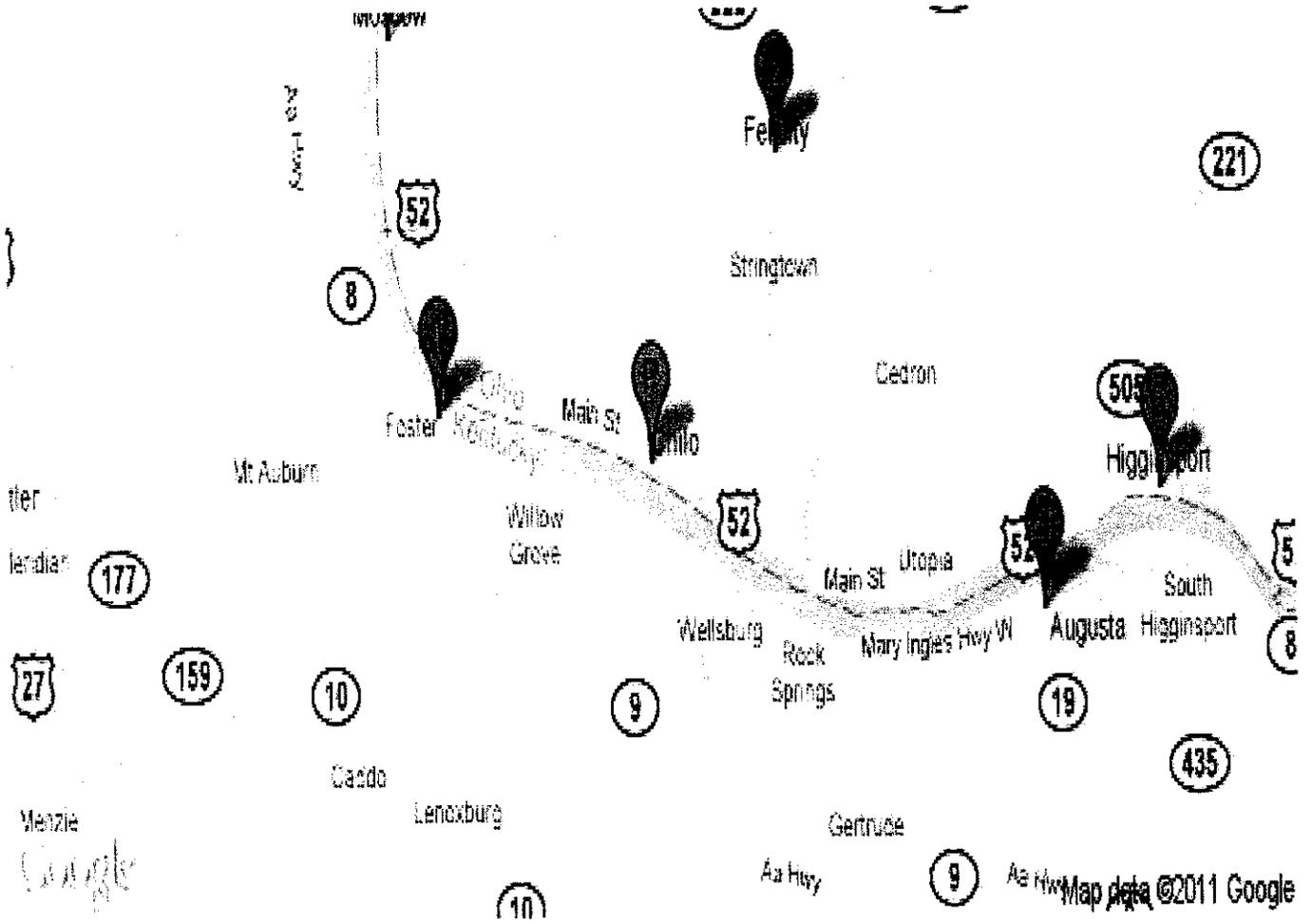
There was no Emergency Suspension for this office

Prepared by: Bob Redden  
Title: CINCINNATI PFC Post Office Review Coordinator  
Tele No: (513) 684-5454

Date: 08/10/2011  
Fax No: (513) 684-5749

• Alternate access points include nearby

- (1) FOSTER (Post Office 4.0) , (2) FELICITY (Post Office 4.0) , (3) MOSCOW (Post Office 6.5) , (4) AUGUSTA (Post Office 7.4)  
, (5) BROOKSVILLE (Post Office 8.6) , (6) HIGGINSPORT (Post Office 9.4) and (7) FEESBURG (Post Office 9.7) .





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08/04/2011

**SUBJECT:** Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the CHILO Post Office, 45112 - 9998, located in CLERMONT County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

BOB REDDEN  
Post Office Review Coordinator  
CINCINNATI PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record



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10/21/2011

*Clermont County Sheriff's Department  
4470 State Route 222  
Batavia, Ohio 45103*

**SUBJECT: Possible Discontinuance of Post Office**

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the CHILO Post Office, 45112 - 9998, located in CLERMONT County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

BOB REDDEN  
Post Office Review Coordinator  
CINCINNATI PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: \_\_\_\_

Comments/Findings:

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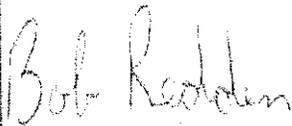
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cc: Official Record



### Discontinuance Feasibility Study Survey

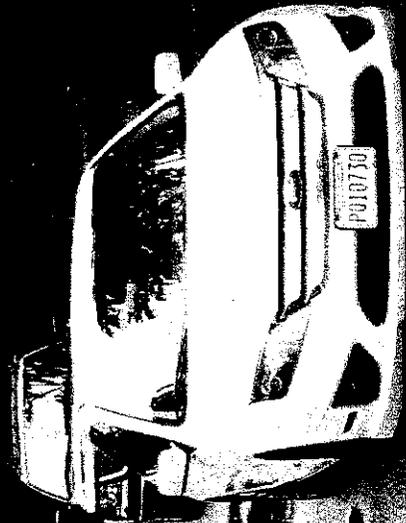
<b>1. Retail Facility Name:</b> Chilo Post Office		<b>2. State and ZIP + 4 Code®:</b> OH 45112-9998	
<b>3. Facility Information</b>			
<b>a. Provide specific information about the facility, including structural defects, safety hazards, lack of running water or restrooms, and security issues. Include facility servicing documentation for all structural defects and safety hazards.</b>			
The building is need of some minor repairs.			
<b>b. Is the facility accessible to persons with disabilities?</b>		<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<b>4. Community Information</b>			
<b>a. Local government provided by:</b>		Village Council	
<b>b. Police protection provided by:</b>		Franklin Township	
<b>c. Fire protection provided by:</b>		Franklin Township	
<b>d. Is the retail facility a state or national historic landmark?</b>		<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<b>e. Are there special historic events related to the community?</b>		<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
<b>If answer to 4e is "Yes," explain:</b>			
N/A			
<b>f. Describe the geographic and economic makeup of the community (retirees, commuters, farmers, etc.). Provide information on population and business activity trends.</b>			
The area is mostly of retirees, some commuters and a few farmers.			
<b>g. Provide the names of schools in the service area.</b>			
None			
<b>h. Provide the names of religious institutions in the service area.</b>			
The Christian New life Fellowship Church.			
<b>i. Provide the names of organizations in the service area, including nonprofit organizations.</b>			
The Christian Church, The Chilo Lock 34 Muesum.			
<b>j. Provide the names of businesses in the service area, including small and home-based businesses.</b>			
The Chilo dairy bar, The Chilo Lock 34 Muesum.			

<b>5. Retail Information</b>	
a. Does the facility have an APC?	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
b. Does the facility have a DDU drop?	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
c. Does the facility have a FedEx drop box?	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
d. Is the facility a Postal One! site?	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
If the facility is a non-Postal One! site, attach a copy of PS Form 25, <i>Trust Fund Account</i> , and PS Form 3609, <i>Record or Permit Imprint Mailings</i> , for current permit mailers.	
<b>6. Delivery Information</b>	
a. Number of customers who receive duplicate delivery service: 16	
b. Approximate time of day the carriers begin delivery to the community: 11:00 am	
c. Describe how the mail is received and dispatched.	
The mail is dropped by an HCR contract truck driver in the morning before the office opens and is picked up an HCR contract truck driver after the office closes.	
d. Approximate number of CBUs to be installed: 0	
d. List potential CBU/parcel locker sites and their distance from the facility.	
Not needed.	
<b>7. Administrative Office Information</b>	
a. Facility Name: Felicity Post Office	b. State and ZIP + 4 Code®: OH 45120-9998
c. Number of miles from the facility under study: 4.7	
<b>8. Nearest Office Information</b>	
a. Facility Name: Felicity Post Office	b. State and ZIP + 4 Code®: OH 45120-9998
c. Number of miles from the facility under study: 4.7	
<b>9. Other Information</b>	
a. Do Postal Service employees offer assistance to senior citizens?	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
b. Do Postal Service employees offer assistance to handicapped citizens?	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
c. If the answer to 9a or 9b is "Yes," what provisions can be made for these services if the facility is discontinued?	
None	
d. List the non-postal services provided by the facility. Include items such as public bulletin board, school bus stop, community meeting location, voting place, and government form distribution center.	
None	
e. If mail theft or vandalism has been reported to the Postmaster/OIC, describe the situation reported.	
None found.	
<b>10. Photos of Facility</b>	
Provide digital photos of the facility. Include photos of front, back, full property view, and additional structures on the property.	
<b>PREPARED BY:</b>	
Printed Name: Bob Redden	Title: PO Discontinuance Coordinator
Signature: 	Date: 12/13/2011

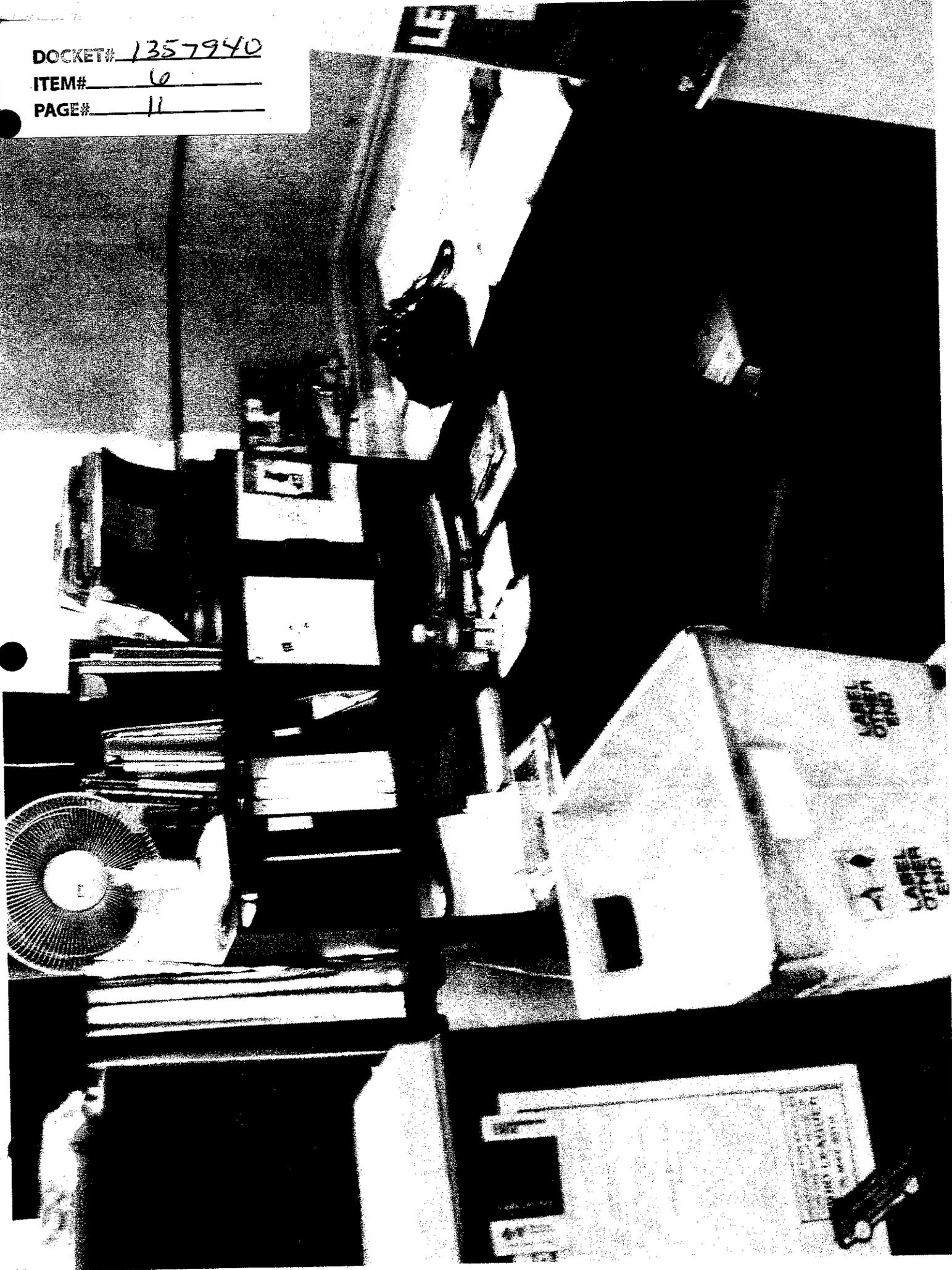
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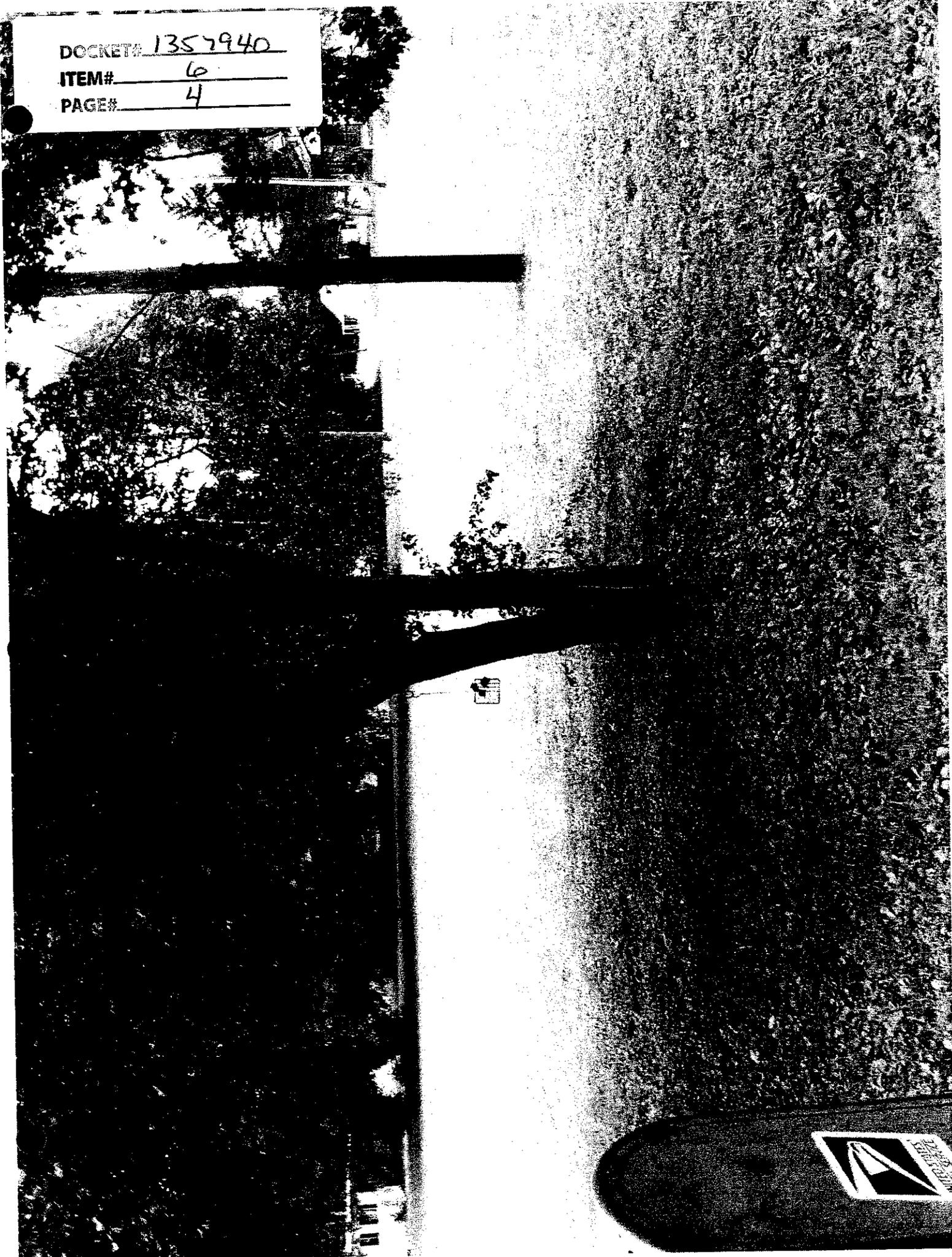
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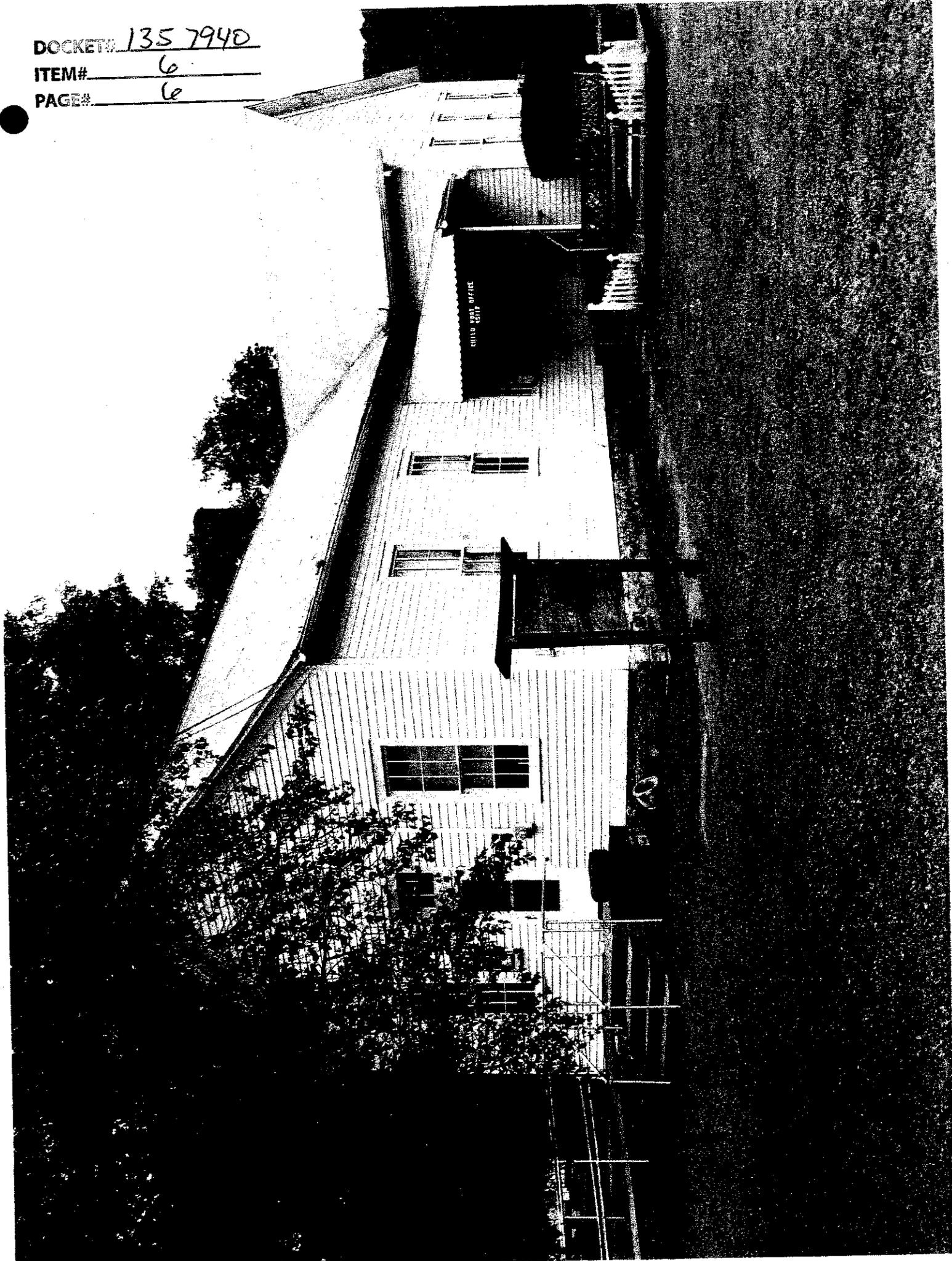
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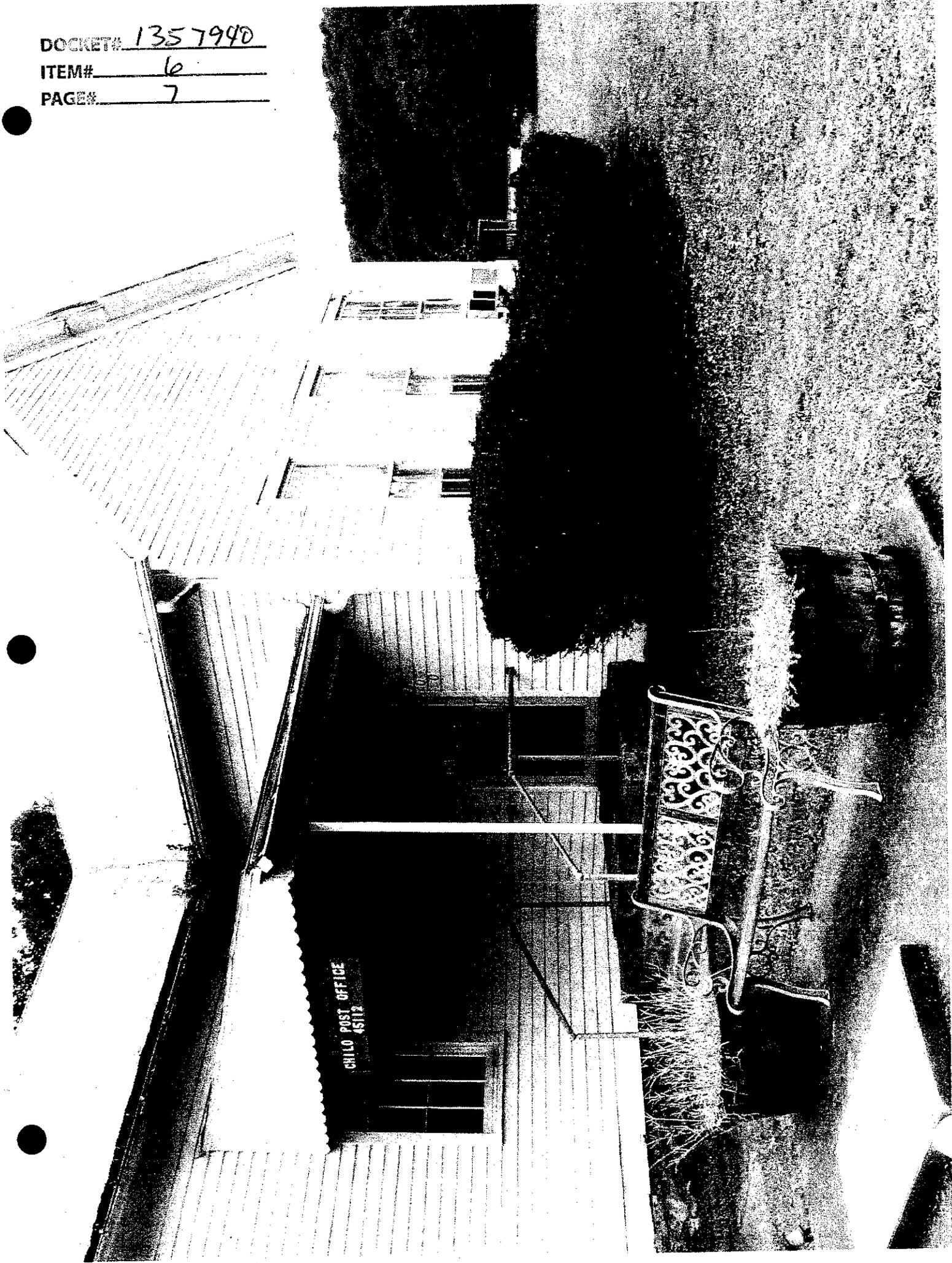
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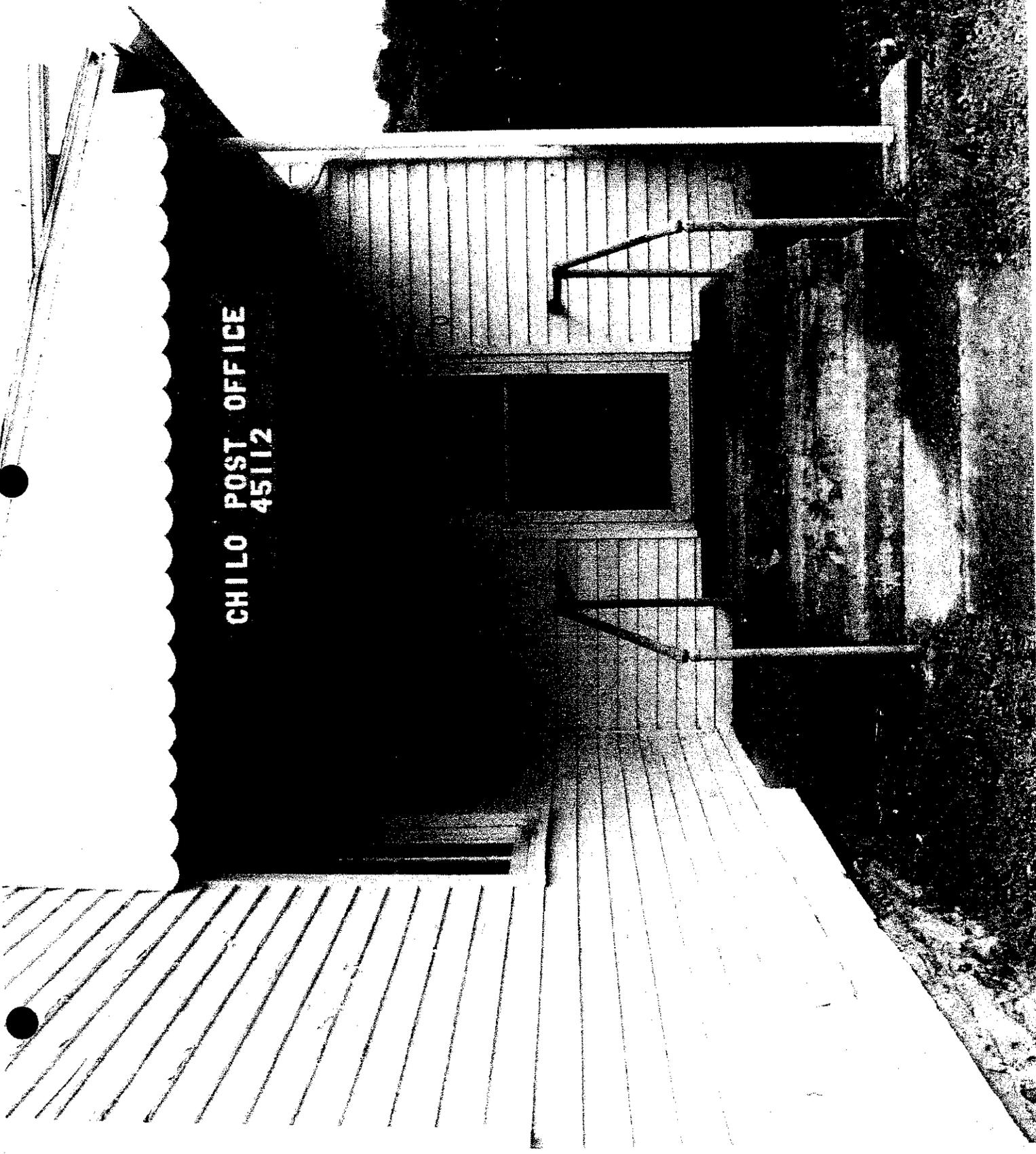
CHILO POST OFFICE  
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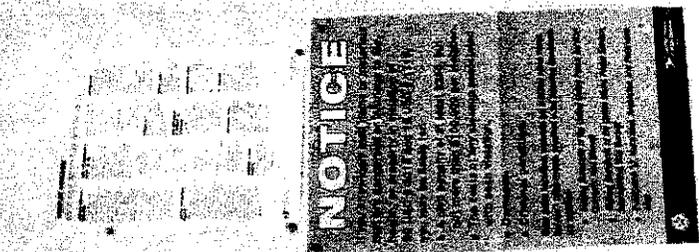
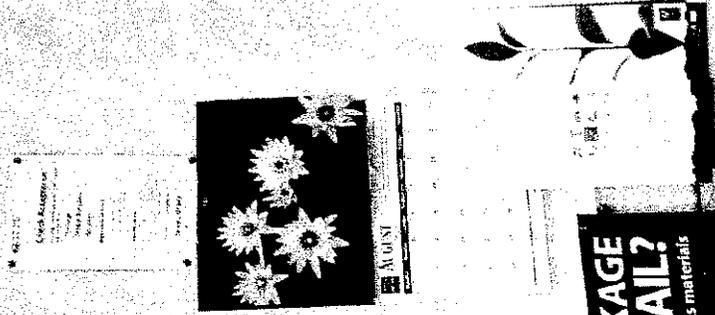
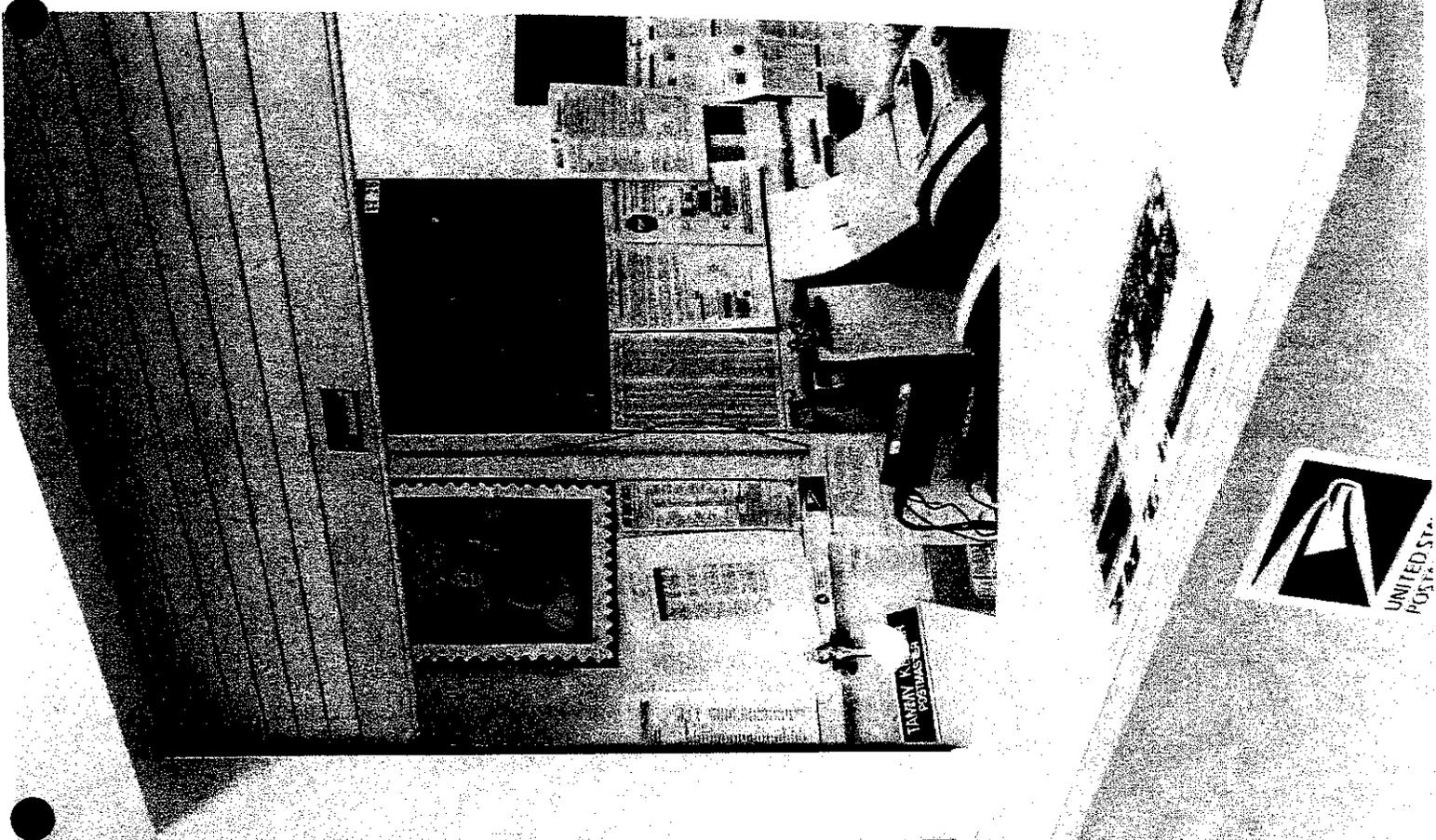
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**Report**  
**fraud, Waste and Misconduct**  
**in the Postal Service**

Contact the Hotline at:  
**1-800-374-3741**  
or  
**www.usps.gov**

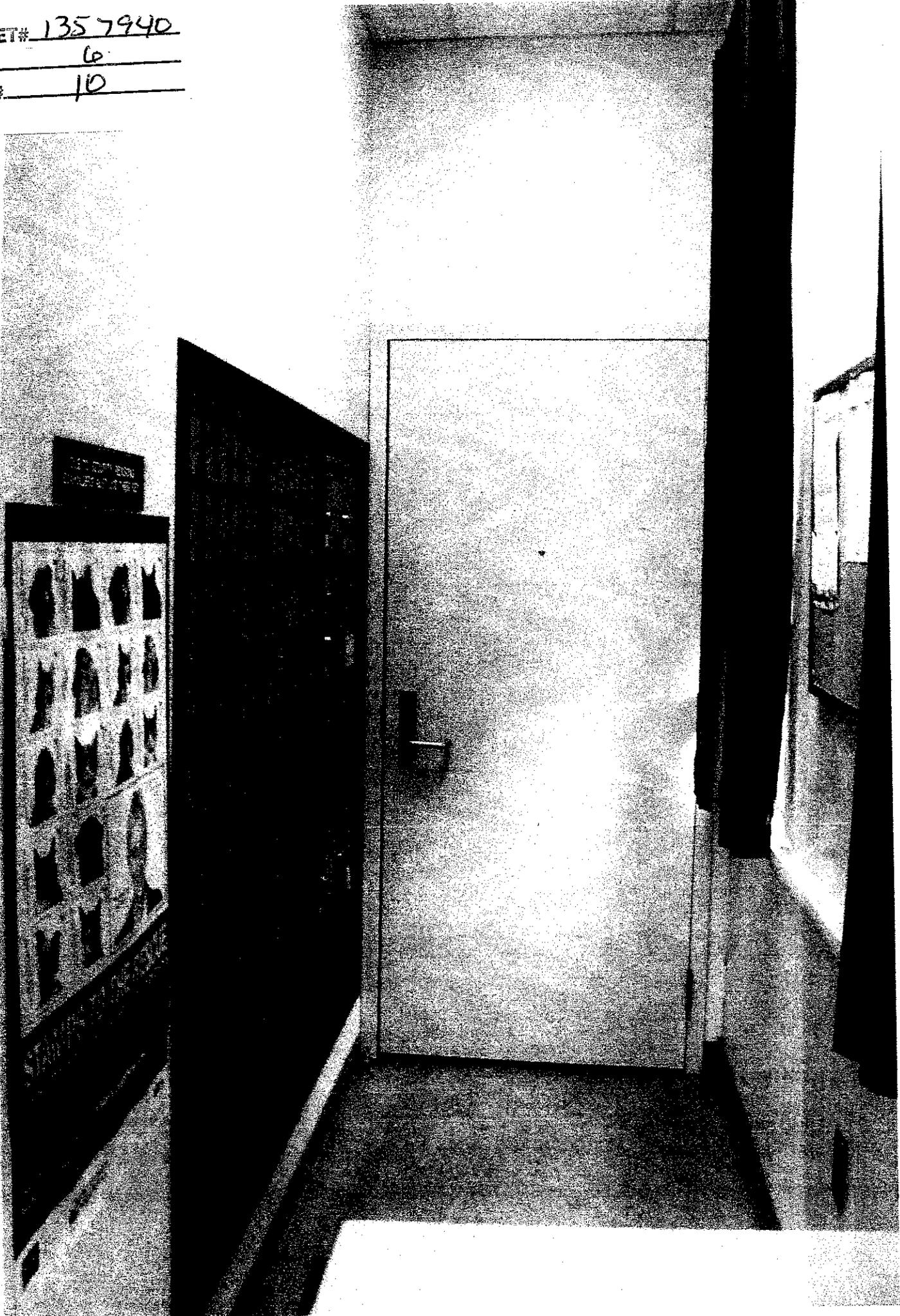
THE UNITED STATES POSTAL SERVICE  
1000 PENNSYLVANIA AVENUE  
WASHINGTON, DC 20503

**IS YOUR PACKAGE SAFE TO MAIL?**  
You could be mailing hazardous materials and not even know it.

**GENERAL**

For more information, visit [www.usps.gov](http://www.usps.gov)

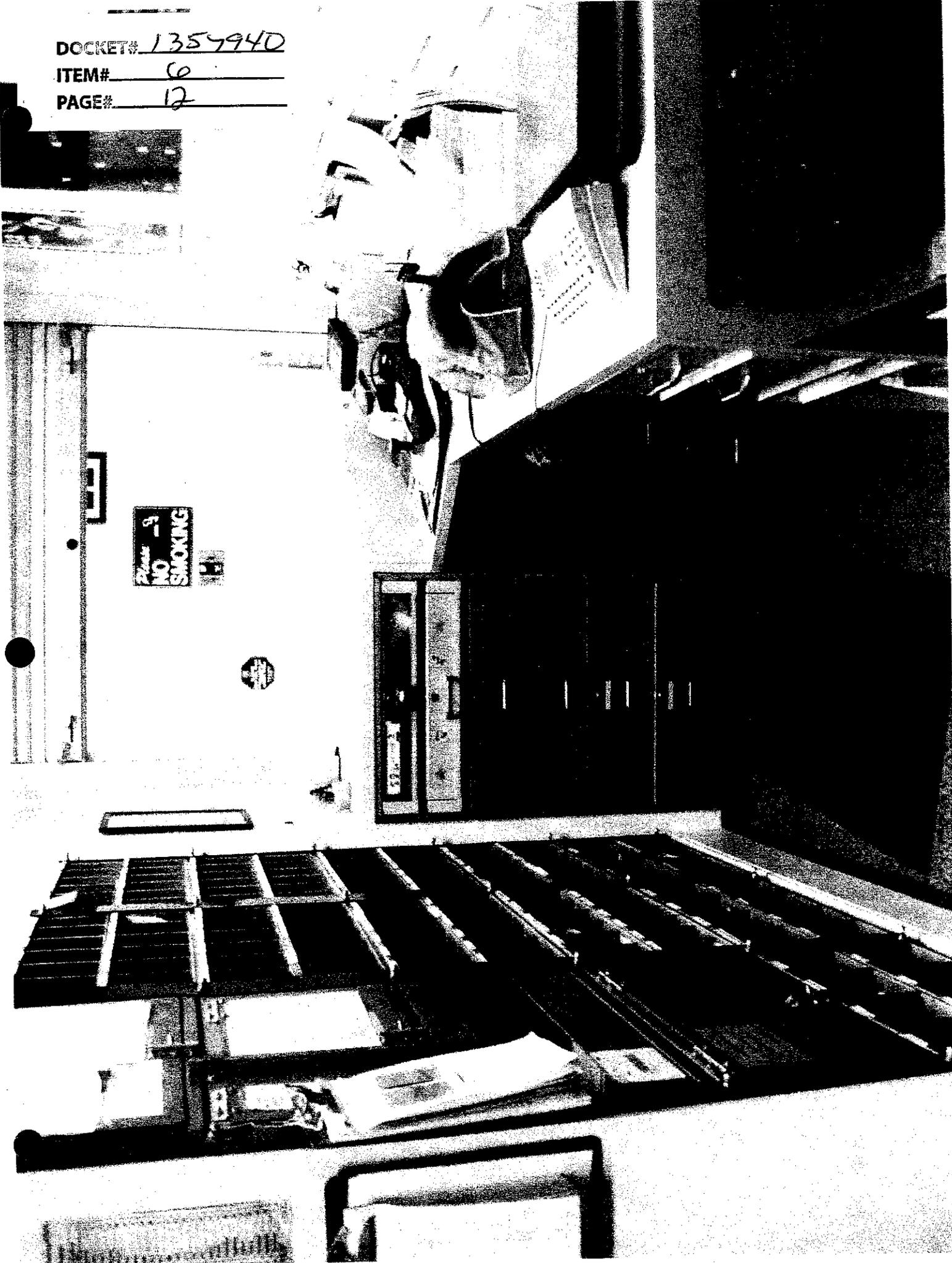
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### USPS Handbook PO-101 NEPA Checklist

Per USPS Handbook PO-101, all Post Office, Classified Station, or Classified Branch closings must include an 'Official Record' compiled and managed by the USPS Discontinuance Coordinator (DC). This Checklist and any subsequent, related documentation or memorandum is to be kept as part of the Official Record.

The National Environmental Policy Act (NEPA) requires USPS to consider potential environmental impacts of certain actions, including facility closings. See 39 CFR Part 775.

See the reverse side of this form for further guidance on individual assessment items.

Project Name and Description: Chilo Post Office	
Address (street, city, state, zip code): 302 WASHINGTON ST CHILO, OH 45112-9998	
Site Size (sq. ft. or acres): 198	Building Size ( in sq. ft.): 198
Assessment Items	Yes No

To the best of your knowledge, does this closing impact any of the following items? (Check one)

1.	Coastal area	No
2.	Historic, cultural, or archaeological resources (approx. bldg. age: 50 )	No
3.	Traffic	No
4.	Adverse impact to natural resources (e.g. - air, water, soil) - DESCRIBE:	No
5.	Is the proposed action listed as a Categorical Exclusion in 39 CFR, Part 775? Likely 'yes' as action falls under closure of Post Offices under 39 U.S.C 404(b).	Yes
6.	If the action is Categorically Excluded, are there any other extraordinary environmental circumstances? If yes, describe:	No

**BOB REDDEN**  
Coordinator

08/10/2011  
Date

**ANDREW GLANCY**  
MPOO

08/10/2011  
Date

For technical questions concerning the application of a Categorical Exclusion or should it be unclear if an item below has an environmental impact, contact [charlotte.parrish@usps.gov](mailto:charlotte.parrish@usps.gov) prior to finalizing the form.

**APPENDIX B**  
**USPS Handbook PO-101 NEPA Checklist**

Additional Assessment Item Guidance for the subject site and any adjacent surroundings:

1. Coastal area – There is a law called the ‘Coastal Zone Management Act’ (CZMA) which concerns property actions if they are in such a zone. Indicators of such zone likelihood would be proximity to a major water body, not necessarily ocean or bay. For example, the Gowanus Canal in Brooklyn, NY has some CZMA requirements as it eventually feeds into the Atlantic Ocean. Many of the coastal designations ultimately feed into a coastal water body. But this observation would not include water bodies such as small streams, small lakes or ponds.
2. Historic, cultural or archaeological resources – Buildings over 50 years old can be considered for formal historic designation. There is a spot for noting building age on the form. There may be other circumstances you are aware of – e.g., formal historic designation, local interest in making the site historic, certainty that the site is in an official historic district. You also need to consider any art resources under this item such as murals, frescos or other permanently affixed postal items of historic or artistic value.
3. Traffic – This consideration has to be isolated for the closure only, not for any other location impacted by the closure (that is a separate process). So, an example might be if a closed facility also provided access to some other area and now that access will not be maintained or as easily used. General traffic considerations relate to noise and air quality impacts, but that is not typically for closures.
4. Adverse impact to natural resources (e.g. – air, water, soil) – Look for obvious concerns such as an ongoing remediation at the site. USPS still has obligations to comply even if the facility is not operational, but vacancy could impact progress and efficiency of such a clean-up. Explain very briefly, but contact [charlotte.parrish@usps.gov](mailto:charlotte.parrish@usps.gov) for further guidance before finalizing the form.

**Chilo Post Office Discontinuance Financial Summary**

**Investment Facilities**

	Existing	Proposed	Total Cost
Construction/Renovation	\$ 1,367	\$ 0	\$ 1,367

**Existing & Proposed Facilities**

	Existing	Proposed	1st YR Operating Saving	10 YR Operating Saving
Building Maintenance	\$ 0	\$ 0	\$ 0	\$ 0
Utilities	\$ 0	\$ 0	\$ 0	\$ 0
Transportation	\$ 0	\$ 0	\$ 0	\$ 0
EAS Craft & Labor	\$ 52,907	\$ 3,703	\$ 52,907	\$ 568,835
Contracts	\$ 0	\$ 0	\$ 0	\$ 0
Rent	\$ 2,100	\$ 0	\$ 2,100	\$ 20,156
<b>Total</b>			\$ 51,304	
<b>First Full Year Savings</b>			\$ 51,304	
<b>POD 10YR NPV</b>				\$ 463,026
<b>ROI</b>				0 %



**A. Office**

Name: CHIL0 State: OH Zip Code: 45112  
Area: EASTERN District: CINCINNATI PFC  
Congressional District: 2 County: CLERMONT  
EAS Grade: 53 Finance Number: 381582  
Post Office:  Classified Station  Classified Branch  CPO

This form is a place holder for number 9. And the verification of new service type is complete.

Prepared by: Bob Redden Date: 08/10/2011  
Title: CINCINNATI PFC Post Office Review Coordinator  
Tele No: (513) 684-5454 Fax No: (513) 684-5749



08/15/2011

Postal Customer  
CHILO, OH 45112

This letter provides notice that the U.S. Postal Service is conducting a discontinuance feasibility study of facility operations at the Chilo Post Office into the Felicity Post Office.

The office is being studied due to declining office workload, which may indicate that maintaining this facility is not warranted. Over the past several years, this office has experienced a steady decline in revenue and/or volume. There are a number of alternate sites within a short radius of this office to provide the sales of stamps and the mailing of most package items..

A discontinuance feasibility study involves a review of delivery and retail operations of a postal facility. The purpose of the study is to evaluate the facility's operations in a continuing effort to meet customers' retail needs, improve productivity, increase efficiency, and cut costs.

Customer needs have changed dramatically. Many customers receive and pay their bills online and communicate by email and text message. In addition, many customers demand easier, more convenient access to Postal Service products and services when and where they want them – online, on their smart phones and at the stores they frequent.

If a decision is ultimately made to discontinue the Chilo Post Office and you are a Post Office Box customer, you will have the option of Post Office Box delivery at the Felicity Post Office. To request delivery, submit a request for establishment of rural delivery service, PS Form 4027, Petition for Change in Rural Delivery, is available at the Chilo Post Office. The Felicity Post Office has retail hours from 830 to 1200 - 1300 to 1630 Monday through Friday and 900 to 1200 on Saturday, which is 4.7 miles away.

Retail services would continue to be available through a variety of channels beyond traditional brick-and-mortar facilities, such as the www.usps.com website, non-city delivery carriers, stamp consignment locations, and Stamps by Mail, Fax, and Phone.

We value your opinions during this review process. As the Postal Manager responsible for all Post Offices in your area, I would like your input concerning your postal needs. We encourage you to complete and return the enclosed survey in the pre-addressed postage-paid envelope provided. Your responses along with others received, will be included in the study and considered carefully before any final determination regarding discontinuance is made. Please submit your response no later than 09/04/2011.

A community meeting will be held to explain the study findings and to address community concerns. Postal representatives will be at the Chilo Park on 08/31/2011 from 6:00 pm to 7:00 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

Written comments may be hand-delivered to the Chilo Post Office or mailed to:

District Discontinuance Coordinator  
CINCINNATI PFC  
1591 Dalton Ave  
Cincinnati Ohio, 45234-9990

The study consists of a publicly available record, so please be advised that any information or responses that you furnish will be visible to others.

A proposal that further explains the nature and justification of the proposed change in service and requests for customer comment may be posted prior to the community meeting. Comments received from the questionnaire, community meeting, and proposal will be considered prior to making a final determination.

If you have any questions concerning this discontinuance feasibility study, please contact Bob Redden, District Discontinuance Coordinator Contact at (513) 684-5454.

Sincerely,

Andrew Glancy  
Manager, Post Office Operations

Enclosures:  
Customer Survey/Pre-addressed postage-paid envelope  
Summary of Postal Service Retail Facility Change Regulations



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OIC/POSTMASTER

SUBJECT: CHILO Post Office

Enclosed are questionnaires addressed to customers of the CHILO Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 08/31/2011 for further review.

A handwritten signature in cursive script that reads "Bob Redden".

Bob Redden  
Post Office Review Coordinator  
Enclosures

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Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Chilo Post Office. Please take a few minutes to complete this survey and return it no later than 09/04/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

- Personal reasons Business-related reasons Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

Table with 4 columns: Postal Services, Daily, Weekly, Monthly, Never. Rows include Buying Stamps, Mailing Letters, Mailing Parcels, etc.

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3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

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**POST OFFICE ON WHEELS  
SERVICES AVAILABLE FROM RURAL AND  
HIGHWAY CONTRACT ROUTE CARRIERS**

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

**MAILING PACKAGES**

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

**PURCHASING STAMPS BY MAIL**

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

**PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

**SPECIAL SERVICES**

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

**HOLDING MAIL**

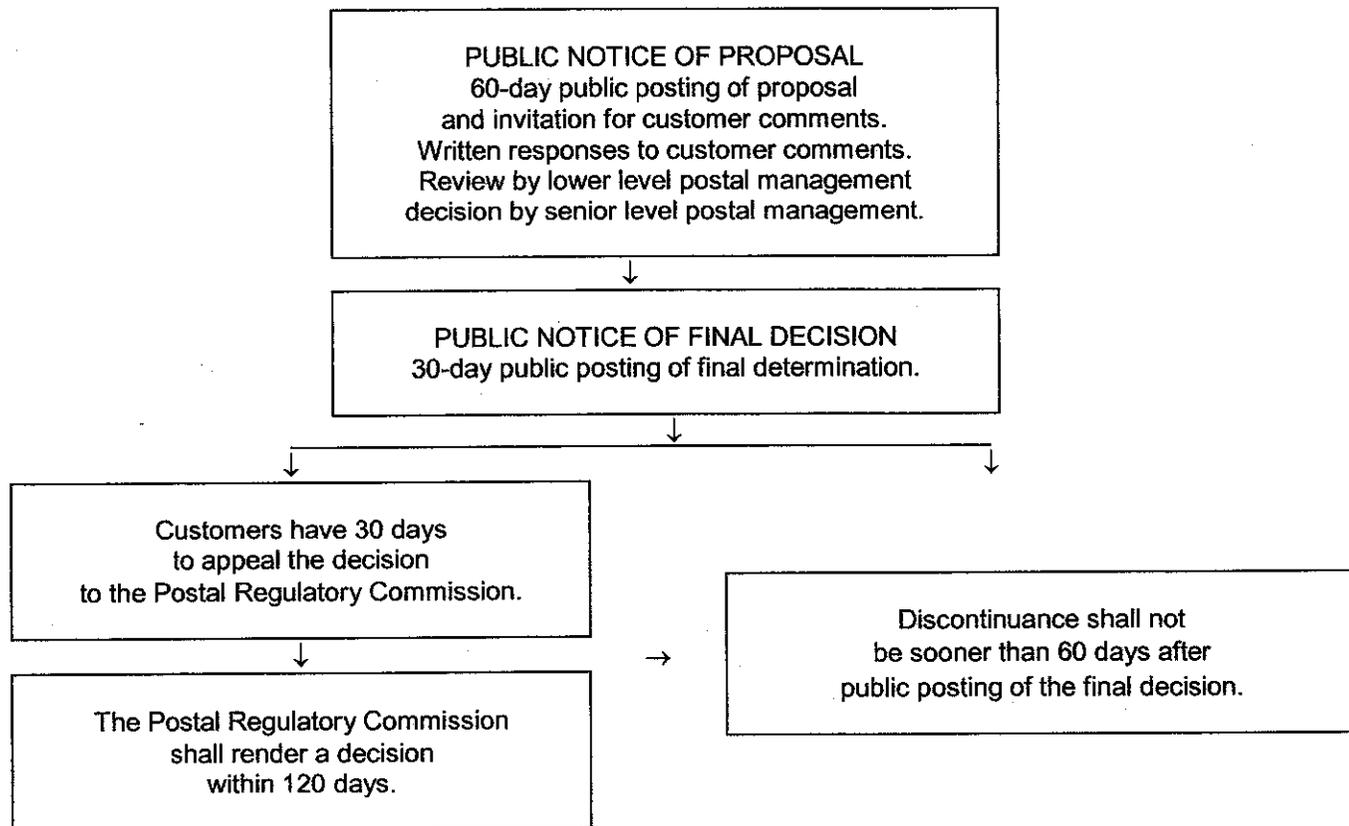
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

**SUMMARY OF POST OFFICE CHANGE REGULATIONS**

Certain regulations based on federal law apply when postal managers propose to replace a Post Office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory provisions appears in Title 39, *United States Code*, Section 404(b), while the implementing regulations appear in Title 39, *Code of Federal Regulations*, Part 241.3.

According to implementing regulations, an initial investigation and any subsequent formal proposal to discontinue a Post Office originate with postal field managers responsible for Post Offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected Post Offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected Post Offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no Post Office may be closed sooner than 60 days after the public posting of the final decision.



Community Meeting Roster

Postal Service Representative (Names and Titles):  
 Bob Redden District Post Office Review Coordinator  
 Ronda Mullins District Manager of Consumer & Industry

Date: 08/31/2011  
 Time: 6:00 pm

Total Number of Customers Present: 46 Place: Chilo Park

This document will be placed in an administrative record that, if discontinuance goes forward, becomes available for public inspection.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Evelyn Atkins	PO Box 3 207 Washington St	45112	513 876-8928
Terrie Elkins	PO Box 35	45112	
Mary Hull	P.O. Box 26 Chilo	45112	876 22 34
Carol R. Hall	PO Box 26	45112	
Tom Burke	PO 78	45112	
Not Palazzolo	PO Box 96	45112	
Stuebitz	P.O. Box 98	45112	
LOUIE L. PASLEY	P.O. BOX 42	45112	876-0295
Linda Malon	P.O. Box 25	45112	
Shirley Keller	P.O. Box 27	45112	876-2436
Michelle Beckmann	2858 US HWY 52	45120	
Pat Kramer	501 S. Water	45121	378-1397
Robert Cato			
Stephen Archibald			876-0052
Mama Beay			876-2809
David Dan Riley	Chilo, OH P.O. Box 47	45112	876-0849
Julia Coston	PO 74 Chilo	45112	
Jack Coston	PO 74 Chilo	45112	
Thomas Coston	PO 89 Chilo	45112	

### Community Meeting Roster

Date: 08/31/2011  
 Time: 6:00 pm

Postal Service Representative (Names and Titles):  
Bob Redden District Post Office Review Coordinator  
Ronda Mullins District Manager of Consumer & Industry

Total Number of Customers Present: 0

Place: Chilo Park

This document will be placed in an administrative record that, if discontinuance goes forward, becomes available for public inspection.

**Names of Customers Present:**

Name	Mailing Address (optional)	Zip Code	Phone Number
Marion Rhoten	221 Markie St	45117	
JAMES McMATH	1964 NEVILLE SPUR	45153	
NORMA McMATH	1964 Neville Spur	45153	
Ibbie Stoggs		45115	
Kay Fry		45115	
Stephen Huff	Box 4 Decatur	45115	957 373-3975
Steve Keller	3236 Geo Swinchock Bethel, OH	45106	513-304-8299
Janet Blackburn		45120	
Pammy Swaze		45119	
Susan Huff		45115	
Jammy Keller		45112	
Melvin Woods		45112	
Donna Woods		45112	
Carlyn Brecker		45115	
Peggy Brines		45115	
Shana Stevens		45120	513-876-2443
Bill Stevens		45120	
Kristi A. Allen		45119	





08/19/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

The office is being studied due to declining office workload, which may indicate that maintaining this facility is not warranted. The revenue and/or the volume this office has been in a steady decline over the past several years. There are a number of alternate sites within a short radius of this office to provide the sales of stamps and the mailing of most package items.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Chilo Park on 08/31/2011 from 6:00 pm to 7:00 pm to answer questions and provide information about our service.

If you have any questions, you may contact Bob Redden at (513) 684-5454.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations

**Proposal Checklist**

**Section I**

**Responsiveness to Community Postal Needs**

✓  
\_\_\_\_\_  
✓  
\_\_\_\_\_  
✓  
\_\_\_\_\_  
✓  
\_\_\_\_\_  
✓  
\_\_\_\_\_  
✓  
\_\_\_\_\_  
✓  
\_\_\_\_\_  
✓  
\_\_\_\_\_  
✓  
\_\_\_\_\_

Tell what we are doing and why.  
Is reason for discontinuance justified and documented in the record?  
If suspended, what type of alternate service customers are now receiving?  
Hours of service  
Last four fiscal years of revenue and revenue units.  
Nearest Post Office, office level, miles away, hours of service. (if applicable)  
Administrative/emanating office — office level, miles away, hours of service.  
Questionnaires: Mailed Out.  
Community meeting. Date Set.  
Advantages and disadvantages of proposed alternate service.

**Section II**

**Effect on the Community**

✓  
\_\_\_\_\_  
✓  
\_\_\_\_\_  
✓  
\_\_\_\_\_  
✓  
\_\_\_\_\_  
✓  
\_\_\_\_\_

Brief background of area, community government, police, fire, etc.  
Number of businesses, social organizations, schools, etc.  
Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?  
What is the historical value of the office?  
Is an address change necessary?  
Will the community identity be preserved?

**Section III**

**Effect on Employees**

✓  
\_\_\_\_\_

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained.

**Section IV**

**Economic Savings**

✓  
\_\_\_\_\_

Ten Year savings as follows:  
Total ten year savings  
Cost of relocation

\$ 463,026  
\$ 1,367

**Section V**

**Other Factors**

✓  
\_\_\_\_\_

The Postal Service has identified no other factors for consideration (if appropriate).

**Section VI**

**Summary**

✓  
\_\_\_\_\_

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

**Section VII**

**Notices**

✓  
\_\_\_\_\_

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By: Bob Redden 8-22-11  
Investigative Coordinator Date

Reviewed and Certified By: Bob Redden 8-22-11  
District PO Review Coordinator Date



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08/22/2011

SENIOR VICE PRESIDENT  
GOVERNMENT RELATIONS AND PUBLIC POLICY  
475 L'ENFANT PLAZA SW RM 10804  
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close  
the CHILO Post Office  
Docket No. 1357940

This is to advise you that on 08/23/2011, I will post for public comment a proposal to close the CHILO Post Office in CLERMONT, Congressional District No. 2.

If you have any questions, please call BOB REDDEN District Review Coordinator at (513) 684-5454.

A handwritten signature in black ink, appearing to read "Chu Falling Star".

CHU FALLING STAR  
District Manager  
CINCINNATI PFC District

cc: Manager, Customer Service Operations  
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920  
Proposal



08/22/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of  
CHILO Proposal  
Docket No. 1357940 - 45112

Please post the enclosed proposal to close the CHILO Post Office in the lobby. The proposal must be posted in a prominent place from 08/23/2011 through close of business on 10/24/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (513) 684-5454.

A handwritten signature in black ink that reads "Bob Redden".

BOB REDDEN  
Post Office Review Coordinator  
CINCINNATI PFC District

Enclosures: PS Form 4920  
Proposal  
Invitation for Comments  
Comment Forms  
Official Record

Date of Posting: 08/23/2011

Date of Removal: 10/24/2011

**UNITED STATES POSTAL SERVICE**

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE  
THE CHILO, OH POST OFFICE  
AND EXTEND  
SERVICE BY RURAL ROUTE SERVICE**

To the customers of the Chilo Post Office:

The Postal Service is considering the close of the Chilo Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 08/23/2011 through 10/24/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

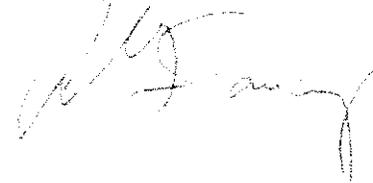
Copies of the proposal and optional comment forms are available upon request at the Chilo Post Office and Felicity Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

BOB REDDEN  
1591 DALTON AVE  
CINCINNATI , OHIO 45234-9990

For more information, you may call BOB REDDEN at (513) 684-5454 or write to the above address.

Thank you for your assistance.



ANDREW GLANCY  
1591 DALTON AVE  
CINCINNATI , OHIO 45234-9990

Date of Posting: 08/23/2011

Date of Removal: 10/24/2011

PROPOSAL TO CLOSE  
THE CHILO, OH POST OFFICE  
AND EXTEND  
SERVICE BY RURAL ROUTE SERVICE

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Chilo, OH Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Felicity Post Office, located five miles away.

The office is being studied for possible closing or consolidation due to the following reasons; Due to declining office workload, which may indicate that maintaining this facility is not warranted. Over the past several years, this office has experienced a steady decline in revenue and/or volume. There are a number of alternate sites within a short radius of this office that can provide the sale of stamps and the mailing of most package items.

The Post Office facility had severe building deficiencies that included: The building is in need of some minor repairs. The Chilo Post Office provides retail service from 7:30 to 1:30 Monday through Friday and 7:30 to 11:30 on Saturday. Revenue has seen a slight increase over the last several years.

The revenue trend is as follows: FY 07 \$ 8,691, FY 08 \$ 8,475, FY 09 \$ 10,483 and FY 10 \$ 12,170.

On August 31, 2011, representatives from the Postal Service will be available at Chilo Park from 6:00 pm to 7:00 pm to answer questions and provide information to customers.

On or about August 18, 2011, questionnaires were distributed to customers of the Chilo Post Office. Questionnaires were also available over the counter for retail customers at the Chilo Post Office.

If this proposal is implemented, delivery and retail services will be provided by the Felicity Post Office, an EAS-16 level office. Window service hours at the Felicity Post Office are from 8:30 to 12:00 - 1:30 to 4:30, Monday through Friday, and 9:00 to 12:00 on Saturday.

### Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. Customers opting for carrier service will not have to pay post office box fees.
5. Saves time and energy for customers who drive to the post office to pick up mail.

### Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

## II. EFFECT ON COMMUNITY

Chilo is an unincorporated community located in Clermont County. The community is administered politically by Village Council. Police protection is provided by the Franklin Township. Fire protection is provided by the Franklin Township. The community is comprised of The area is mostly of retirees, some commuters and a few farmers, and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: The Chilo dairy bar, The Chilo Lock 34 Muesum., The Christian Church, The Chilo Lock 34 Muesum. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Chilo Post Office will be available at the Felicity Post Office. Government forms normally provided by the Post Office will also be available at the Felicity Post Office or by contacting your local government agency.

This Chilo Post Office is not listed as a historic landmark. The community name will be maintained for customer addressing, and the Zip Code is not expected to change.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community and every effort will be made to maintain the identity.

## III. EFFECT ON EMPLOYEES

There is currently a Postmaster assigned to this unit. The Postmaster may be moved to another facility if possible. Finally there are 1 PMR(s) assigned to this unit. The PMR(s) may be separated from the Postal Service.

## IV. ECONOMIC SAVINGS

The Postal Service estimates a ten year savings of \$ 463,026 with a breakdown as follows:

Building Maintenance	\$ 0
Utilities	\$ 0
Transportation	\$ 0
EAS Craft & Labor	\$ 568,835
Contracts	\$ 0
Rent	\$ 20,156
Relocation One-Time Cost	\$ 1,367
Total Ten Year Savings	\$ 463,026

#### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

#### VI. SUMMARY

The Postal Service is proposing to close the Chilo, OH Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Felicity Post Office, located five miles away.

The Postmaster assigned to this unit may be moved to another facility if possible. The 1 PMR(s) may be placed when a vacancy is available. The mail volume has declined. Effective and regular service will continue to be provided by rural route service.

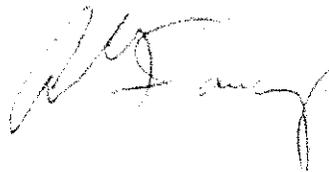
The Chilo Post Office provided delivery and retail service to 56 PO Box or general delivery customers and no delivery route customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$ 463,026 over the next ten years. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

#### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Chilo Post Office and Felicity Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



08/23/2011

---

ANDREW GLANCY  
Manager, Post Office Operations

Date

DOCKET NO. 1357940  
ITEM# 17  
PAGE# 4



September 1, 2011

MEMO TO THE RECORD

SUBJECT: Support Material  
Chilo Community Post Office  
Docket Number 1357940

This certifies that item seventeen page three section seven A. was corrected to show Chilo and Felicity Post Office both had support materials available for public inspection.

A handwritten signature in cursive script that reads "Bob Redden".

Bob Redden  
Cincinnati District Post office Review Coordinator





08/22/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 10/24/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Bob Redden".

BOB REDDEN  
Post Office Review Coordinator  
1591 DALTON AVE  
CINCINNATI, OHIO 45234-9990



11/02/2011

EVA KIRK  
3744 US 52  
GEORGETOWN, OH 45121

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Chilo Post Office should be pursued, a formal proposal will be posted in the Felicity Post Office and Chilo Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script, appearing to read "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

DOCUMENT # 1357940

ITEM# 20

PAGE# 2



UNITED STATES  
POSTAL SERVICE

### Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Chilo Post Office. Please take a few minutes to complete this survey and return it no later than 09/04/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

Personal reasons

Business-related reasons

Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

- |  |                              |  |
|--|------------------------------|--|
| Post Office in vicinity of where you work or shop            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| usps.com website   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps by Mail   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps by Phone  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps Online  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Click-N-Ship   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Buy stamps or mail packages at grocery or other retail store | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

We use Chilo Post Office for our needs. We live on a rural route and don't like to put anything in our mail box so we take it to Chilo.

Name:

Eva Kirk

Address:

3744 US 52  
Georgetown, OH 45121  
Clermont County



11/02/2011

TOMMY COLSTON  
P.O. BOX 89  
CHILO, OH 45112

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

If it is determined that a discontinuance of the Chilo Post Office should be pursued, a formal proposal will be posted in the Felicity Post Office and Chilo Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script, appearing to read "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990



**Postal Service Customer Questionnaire**

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Chilo Post Office. Please take a few minutes to complete this survey and return it no later than 09/04/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

- Personal reasons     
  Business-related reasons     
  Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

**Postal Services**

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

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ITEM# 20

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3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

Post Office in vicinity of where you work or shop

YES  NO

usps.com website

YES  NO

Stamps by Mail

YES  NO

Stamps by Phone

YES  NO

Stamps Online

YES  NO

Click-N-Ship

YES  NO

Buy stamps or mail packages at grocery or other retail store

YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: Louise Costello

Address: P.O. 89 220 Market St

Chilo Ohio 45112



11/02/2011

LOUIE L. PASLEY  
P.O. BOX 42  
CHILO, OH 45112

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about how the loss of the Post Office would negatively impact the historical dimension of the community. The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.
- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

If it is determined that a discontinuance of the Chilo Post Office should be pursued, a formal proposal will be posted in the Felicity Post Office and Chilo Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

DOCUMENT# 1357940  
 ITEM# 20  
 PAGE# B



**Postal Service Customer Questionnaire**

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Chilo Post Office. Please take a few minutes to complete this survey and return it no later than 09/04/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

- Personal reasons                       Business-related reasons                       Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
r. Other	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments: AS A RESIDENT OF CHILO, I PROBABLY SPEAK FOR THE VAST MAJORITY OF THE RESIDENTS OF THIS HISTORIC VILLAGE, WHO STRONGLY OBJECT TO THE PROPOSED CLOSURE OF THE CHILO POST OFFICE. THIS WOULD RESULT IN NOT ONLY AN INCONVENIENCE AND IN SOME CASES A HARDSHIP FOR A

Name: LOUIE L. PASLEY

Address: 501 COUNTY PARK RD.  
P.O. BOX 42  
CHILO, OHIO 45112

LOT OF OUR CITIZENS IN OUR VILLAGE BUT WOULD BE A LOSS OF PART OF ITS HERITAGE AND HISTORY. LOCATED ON THE SCENIC OHIO RIVER BYWAY, THIS RIVER VILLAGE HAS HAD A HISTORIC PAST, BUILDING STEAMBOATS, PROVIDING NAVIGABLE WATER DEPTH WITH FOR COMMERCIAL RIVER TRAFFIC THRU WOODEN WICKET DAMS, AND PROVIDING MAIL SERVICE FOR THE REGION. OUR "OHIO RIVER MUSEUM" EVEN HAS ON DISPLAY THE ORIGINAL WOODEN MAIL BOAT WHICH TRANSPORTED MAIL ACROSS THE RIVER INTO AND FROM BRADFORD KENTUCKY. THE LOSS OF "OVER THE COUNTER" PERSONAL CUSTOMER SERVICE OF A REAL PERSON RATHER THAN SOME AUTOMATED PHONE SERVICE OR A COMPUTER MOUSE CLICK WOULD BE MORE PREFERRED. KEEP CHILO POST OFFICE OPEN!



11/02/2011

JULIA COLSTON  
110 MARKET ST  
CHILO, OH 45112

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Chilo Post Office should be pursued, a formal proposal will be posted in the Felicity Post Office and Chilo Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script, appearing to read "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990



Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Chilo Post Office. Please take a few minutes to complete this survey and return it no later than 09/04/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

Personal reasons

Business-related reasons

Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
p. Public bulletin board	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: Julia Colston

Address: P.O. 74 110 Market St  
Chilo Dis 45112



11/02/2011

STEPHANIE KIRK

3744 US 52  
CHILO, OH 45112

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

If it is determined that a discontinuance of the Chilo Post Office should be pursued, a formal proposal will be posted in the Felicity Post Office and Chilo Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990



**Postal Service Customer Questionnaire**

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Chilo Post Office. Please take a few minutes to complete this survey and return it no later than 09/04/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

- Personal reasons                       Business-related reasons                       Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

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3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

Post Office in vicinity of where you work or shop

YES  NO

usps.com website

YES  NO

Stamps by Mail

YES  NO

Stamps by Phone

YES  NO

Stamps Online

YES  NO

Click-N-Ship

YES  NO

Buy stamps or mail packages at grocery or other retail store

YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

Probably not b/c if I had to go to the P.O. I would rather stop once than twice. Chilo is all within walking distance.

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

I like to use the Chilo Post Office because the help is so much friendlier than anywhere else. I also go to see my grandparents and

Name: Stephanie Kilk

Address: 3744 US 52

the post office is right down the street.



11/02/2011

DAVIS RILEY  
PO BOX 71  
CHILO, OH 45112

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Chilo Post Office should be pursued, a formal proposal will be posted in the Felicity Post Office and Chilo Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script, appearing to read "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

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### Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Chilo Post Office. Please take a few minutes to complete this survey and return it no later than 09/04/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

Personal reasons

Business-related reasons

Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Assisting senior citizens, persons with disabilities, etc.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Public bulletin board <i>Everyone has access to this</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Other	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

*If by closing our post office that would be putting more able bodied people out of work + on the unemployment line + eventually on needing government help such as food stamps + etc. which would put more stress on families that needs their jobs.*

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3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

*Not everyone has computers*  
usps.com website

Post Office in vicinity of where you work or shop

YES  NO

Stamps by Mail

YES  NO

Stamps by Phone

YES  NO

Stamps Online

YES  NO

*Don't have means to get to one at library*

Click-N-Ship

YES  NO

YES  NO

Buy stamps or mail packages at grocery or other retail store

YES  NO

4. Do you currently use local businesses in the community? *Not for anything applying for postal services*

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

*This gives everyone here the means & incentive to get exercise of getting out walking & some of us don't have transportation to go to other places & at the price of gas the ones that do have autos don't travel anymore than they were to & mostly older people live here.*

Name: Davis Riley

Address: P.O. Box 71 Chilo, Oh. 45112



11/02/2011

MARION RHOTEN  
221 MARKET  
CHILO, OH 45112

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

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Sincerely,

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ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990



Postal Service Customer Questionnaire

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1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

Personal reasons

Business-related reasons

Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

- |  |                              |  |
|--|------------------------------|--|
| Post Office in vicinity of where you work or shop            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| usps.com website   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps by Mail   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps by Phone  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps Online  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Click-N-Ship   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Buy stamps or mail packages at grocery or other retail store | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

I BELIEVE THIS MIGHT CAUSE HARDSHIPS FOR THE SENIOR CITIZENS IN THE VILLAGE WITH LIMITED TRANSPORTATION MEANS AND HANDICAPS

Name: Marion Rhoten Address: 221 MARKET PO 15 Chilo Ohio

45112



11/02/2011

LINDA MALONE  
PO BOX 25  
CHILO, OH 45112

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Chilo Post Office should be pursued, a formal proposal will be posted in the Felicity Post Office and Chilo Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script, appearing to read "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990



Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Chilo Post Office. Please take a few minutes to complete this survey and return it no later than 09/04/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

- Personal reasons (checked), Business-related reasons, Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

Table with columns: Postal Services, Daily, Weekly, Monthly, Never. Rows include: Buying Stamps, Mailing Letters, Mailing Parcels, Pick up Post Office box mail, Pick up general delivery mail, Buying money orders, Obtaining special services, Sending Express Mail, Sending Priority Mail, Carrier pickup, Buying stamp-collecting material, Entering permit or bulk mailings, Obtaining other federal agency forms, School bus stop, Assisting senior citizens, Public bulletin board, Community gathering place, Other. Includes handwritten notes like 'always when need' and arrows pointing to specific rows.

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3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

(Post Office in vicinity of where you work) or shop

YES  NO

usps.com website

YES  NO

Stamps by Mail

YES  NO

Stamps by Phone

YES  NO

Stamps Online

YES  NO

Click-N-Ship

YES  NO

Buy stamps or mail packages at grocery or other retail store

YES  NO

4. Do you currently use local businesses in the community?

Yes  No Does not apply.

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

I will only use the post office in the vicinity where I work when I have no choice.

Name: Linda K. Malone Address: P.O. Box 25 Chilo, UT 84511



11/02/2011

MELVIN & DONNA WOODS

PO BOX 5  
CHILO, OH 45112

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Chilo Post Office should be pursued, a formal proposal will be posted in the Felicity Post Office and Chilo Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script, appearing to read "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990



**Postal Service Customer Questionnaire**

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Chilo Post Office. Please take a few minutes to complete this survey and return it no later than 09/04/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

- Personal reasons                       Business-related reasons                       Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

**Postal Services**

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

- |  |                              |  |
|--|------------------------------|--|
| Post Office in vicinity of where you work or shop            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| usps.com website   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps by Mail   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps by Phone  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps Online  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Click-N-Ship   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Buy stamps or mail packages at grocery or other retail store | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: Melvin & Donna Woods

Address: P.O. Box 5 Chilo OH 45712



11/02/2011

LARRY LESLIE  
307 WASHINGTON ST  
CHILO, OH 45112

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

If it is determined that a discontinuance of the Chilo Post Office should be pursued, a formal proposal will be posted in the Felicity Post Office and Chilo Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

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**Postal Service Customer Questionnaire**

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Chilo Post Office. Please take a few minutes to complete this survey and return it no later than 09/04/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

Personal reasons

Business-related reasons

Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

**Postal Services**

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
r. Other	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

*As former mayor of Chilo, I know the need for elderly and handicapped. Chilo P.O. is also center for mailing & rec'd by others in Franklin Twp. as well as, Chilo. I travel to Florida quite often and Postmistress lets me know if I have any "Special" mail.*

Name: Larry Leslie

Address: 307 Washington St, Chilo O. 45112

*P.S. Saturday delivery should be first concern of all Post office operations as a means of saving money. I'm sure it is time for a review of "time use" studies at the district level!*

*L. L.  
8/27/11*



11/02/2011

DAVID ALLEN  
103 WASHIGTON ST  
CHILO, OH 45112

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Chilo Post Office should be pursued, a formal proposal will be posted in the Felicity Post Office and Chilo Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script, appearing to read "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990



**Postal Service Customer Questionnaire**

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Chilo Post Office. Please take a few minutes to complete this survey and return it no later than 09/04/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

- Personal reasons       Business-related reasons       Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

Post Office in vicinity of where you work or shop

YES  NO

usps.com website

YES  NO

Stamps by Mail

YES  NO

Stamps by Phone

YES  NO

Stamps Online

YES  NO

Click-N-Ship

YES  NO

Buy stamps or mail packages at grocery or other retail store

YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: David M. Allen

Address: 103 Washington St  
CHILO OH



11/02/2011

ANDY & EMILY MALY  
2992 US 52  
CHILO, OH 45112

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

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Sincerely,

A handwritten signature in cursive script, appearing to read "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

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### Postal Service Customer Questionnaire

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The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

Personal reasons

Business-related reasons

Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps (rolls)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
r. Other	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

- |  |   |  |
|--|---|--|
| Post Office in vicinity of where you work or shop            | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| usps.com website   | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Stamps by Mail   | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Stamps by Phone  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Stamps Online  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Click-N-Ship   | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Buy stamps or mail packages at grocery or other retail store | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: Andy + Emily Maly

Address: 2997 US 52



11/02/2011

RANDAL GLENN  
3285 US 52  
CHILO, OH 45112

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

If it is determined that a discontinuance of the Chilo Post Office should be pursued, a formal proposal will be posted in the Felicity Post Office and Chilo Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script, appearing to read "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990



**Postal Service Customer Questionnaire**

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Chilo Post Office. Please take a few minutes to complete this survey and return it no later than 09/04/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

- Personal reasons       Business-related reasons       Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

**Postal Services**

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: RANDAL GLENH

Address: 3285 US ROUTE 52 CHILO OHIO 45112



11/02/2011

DANNIE BOWLING  
323 WARREN ST  
CHILO, OH 45112

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of a bus stop at the Post Office. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Chilo Post Office should be pursued, a formal proposal will be posted in the Felicity Post Office and Chilo Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script, appearing to read "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

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UNITED STATES  
POSTAL SERVICE

### Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Chilo Post Office. Please take a few minutes to complete this survey and return it no later than 09/04/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

Personal reasons

Business-related reasons

Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
n. School bus stop	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: Dannie R. Bowling Address: 323 Warren St.  
Chilo, Ohio 45112  
P.O. Box 28



11/02/2011

ADRIAN & MARY HULL

PO BOX 26  
CHILO, OH 45112

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Chilo Post Office should be pursued, a formal proposal will be posted in the Felicity Post Office and Chilo Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

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### Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Chilo Post Office. Please take a few minutes to complete this survey and return it no later than 09/04/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

Personal reasons

Business-related reasons

Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

*Adrian Robert Huff*  
Name: Mary Maxine Huff Address: P.O. Box 26  
Chilo Ohio 45112



11/02/2011

MARK NICKLES  
520 HAMILTON ST  
CHILO, OH 45112

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in cursive script that reads "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990



**Postal Service Customer Questionnaire**

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Chilo Post Office. Please take a few minutes to complete this survey and return it no later than 09/04/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

- Personal reasons                       Business-related reasons                       Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: MARK E. NICKELS

Address: 520 HAMILTON ST.



11/02/2011

SHIRLEY KELLER

PO BOX 27  
CHILO, OH 45112

Dear Postal Service Customer:

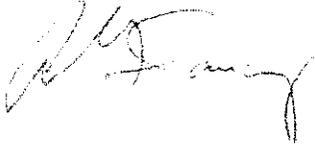
Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.  
**PURCHASING STAMPS BY MAIL:** The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.  
**PURCHASING POSTAL MONEY ORDERS:** Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day. **SPECIAL SERVICES:** Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. **HOLDING MAIL:** Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.
- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
- You expressed a concern about the loss of a bus stop at the Post Office. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

If it is determined that a discontinuance of the Chilo Post Office should be pursued, a formal proposal will be posted in the Felicity Post Office and Chilo Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,



ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990



**Postal Service Customer Questionnaire**

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Chilo Post Office. Please take a few minutes to complete this survey and return it no later than 09/04/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

Personal reasons

Business-related reasons

Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Carrier pickup	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. Buying stamp-collecting material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
l. Entering permit or bulk mailings	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
n. School bus stop	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
p. Public bulletin board	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

We Need A Re Post Office

3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

I am 76 year old. Grew up in Chilo all my life. I don't drive. We have had Post office as long as I can

Name: Shirley Keller Address: P.O. Box 27 Chilo, Ohio 45112

Remember. When we were kid we got our mail by boat Mr Case would go across the river in a row Boat. The mail would come on a train in Bradford Ky. There are a lot of older people in Chilo that can't get to Felicity. All my family leaved in Chilo at one time. My Grandfather's family McElfresh family - Everybody don't have computers I don't. If it goes we need to keep our Zip Code We have the same last number all my life.



11/02/2011

NORMA BERRY  
PO BOX 22  
CHILO, OH 45112

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Chilo Post Office should be pursued, a formal proposal will be posted in the Felicity Post Office and Chilo Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script, appearing to read "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990



**Postal Service Customer Questionnaire**

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Chilo Post Office. Please take a few minutes to complete this survey and return it no later than 09/04/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

- Personal reasons                       Business-related reasons                       Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

Post Office in vicinity of where you work or shop

YES  NO

usps.com website

YES  NO

Stamps by Mail

YES  NO

Stamps by Phone

YES  NO

Stamps Online

YES  NO

Click-N-Ship

YES  NO

Buy stamps or mail packages at grocery or other retail store

YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: Norma Bony Address: P.O. Box 22 Chilo, CO. 81512

a P.O. out of Chilo would hurt in my people as it is lot of old and people with and can't drive. also a great had shop. I suggest @ 86 and can't hardly walk or see. I pray that we keep our P.O. as it is here in the center of our town. a lot of all don't have computers also. we are on low income. Thank you for your time.  
N.B.



11/02/2011

TAMMY DODSON  
335 GREEN ST  
CHILO, OH 45112

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

If it is determined that a discontinuance of the Chilo Post Office should be pursued, a formal proposal will be posted in the Felicity Post Office and Chilo Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script that reads "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990



**Postal Service Customer Questionnaire**

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Chilo Post Office. Please take a few minutes to complete this survey and return it no later than 09/04/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

- Personal reasons                     
  Business-related reasons                     
  Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
r. Other	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: Tammy Nelson

Address: 335 Greenst  
P.O. Box 72  
Chilo, OH  
45712



11/02/2011

BILL PHILLIPS  
PO BOX 84  
CHILO, OH 45112

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Chilo Post Office should be pursued, a formal proposal will be posted in the Felicity Post Office and Chilo Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990



**Postal Service Customer Questionnaire**

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The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

- Personal reasons       Business-related reasons       Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Carrier pickup	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

- |  |                              |  |
|--|------------------------------|--|
| Post Office in vicinity of where you work or shop            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| usps.com website   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps by Mail   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps by Phone  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps Online  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Click-N-Ship   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Buy stamps or mail packages at grocery or other retail store | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

The Chilo Post Office is needed by people like me (disabled and no transportation)

Name: Bill Phillips

Address: P.O. Box 84 Chilo OH  
45112



11/02/2011

DAVID RANDOLPH  
105 WASHINGTON ST  
CHILO, OH 45112

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Chilo Post Office should be pursued, a formal proposal will be posted in the Felicity Post Office and Chilo Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script, appearing to read "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990



**Postal Service Customer Questionnaire**

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The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

Personal reasons

Business-related reasons

Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

**Postal Services**

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

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3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: David A. Raudolph Address: 105 Washington St P.O. 107  
Chilo, Ohio  
45112



11/02/2011

JENNY WADE  
521 COUNTY PARK RD  
CHILO, OH 45112

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in cursive script that reads "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990



**Postal Service Customer Questionnaire**

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1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

- Personal reasons     
  Business-related reasons     
  Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: Friends of Jennie Wade Address: P.O. Box 83 Chilo  
521 County Park Road  
Chilo, OK 45112



11/02/2011

VALERIE CORNWELL  
211 WASHINGTON ST  
CHILO, OH 45112

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Chilo Post Office should be pursued, a formal proposal will be posted in the Felicity Post Office and Chilo Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script, appearing to read "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990



UNITED STATES  
 POSTAL SERVICE

Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Chilo Post Office. Please take a few minutes to complete this survey and return it no later than 09/04/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

- Personal reasons       Business-related reasons       Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>once in a while</i>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Carrier pickup	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

- |  |                              |  |
|--|------------------------------|--|
| Post Office in vicinity of where you work or shop            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| usps.com website   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps by Mail   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps by Phone  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps Online  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Click-N-Ship   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Buy stamps or mail packages at grocery or other retail store | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

The Chilo Post Office is very convenient since it is within walking distance of my home. Because there are times I can't drive my car especially in the winter when the weather is too bad to drive I can cross the street to the Chilo post office.

Name: DeLaine Cornwell

Address: PO Box 119 Chilo, Ohio 45112  
211 Washington St.

Tammy is very friendly and very helpful. She would be deeply missed as a Postal Clerk here in the town of Chilo, Ohio. We need the Chilo Post office.



11/02/2011

MIKE MCMATH  
PO BOX 93  
CHILO, OH 45112

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Chilo Post Office should be pursued, a formal proposal will be posted in the Felicity Post Office and Chilo Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Andrew Glancy". The signature is fluid and cursive.

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

DOCKET # 1357940

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### Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Chilo Post Office. Please take a few minutes to complete this survey and return it no later than 09/04/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

Personal reasons

Business-related reasons

Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

- |  |                              |  |
|--|------------------------------|--|
| Post Office in vicinity of where you work or shop            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| usps.com website   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps by Mail   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps by Phone  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps Online  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Click-N-Ship   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Buy stamps or mail packages at grocery or other retail store | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name:

Mike McMath

Address:

PO Box 93 Chilo Oh 45112

MIKE MCMATH



11/02/2011

DANIEL BURKE  
PO BOX 78  
CHILO, OH 45112

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

If it is determined that a discontinuance of the Chilo Post Office should be pursued, a formal proposal will be posted in the Felicity Post Office and Chilo Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script, appearing to read "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

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### Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Chilo Post Office. Please take a few minutes to complete this survey and return it no later than 09/04/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

- Personal reasons
- Business-related reasons
- Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

- |  |   |  |
|--|---|--|
| Post Office in vicinity of where you work or shop            | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| usps.com website   | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| Stamps by Mail   | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Stamps by Phone  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Stamps Online  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Click-N-Ship   | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| Buy stamps or mail packages at grocery or other retail store | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: JANIE T. BURKE Address: PO #6 45112  
DANIEL BURKE



11/02/2011

JAMES MCMATH  
PO BOX 51  
CHILO, OH 45112

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Chilo Post Office should be pursued, a formal proposal will be posted in the Felicity Post Office and Chilo Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script, appearing to read "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990



### Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Chilo Post Office. Please take a few minutes to complete this survey and return it no later than 09/04/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

Personal reasons     
  Business-related reasons     
  Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> <i>Some times</i>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>Sometimes</i>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Sometimes</i>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

Post Office in vicinity of where you work or shop

YES  NO

usps.com website

YES  NO

Stamps by Mail

YES  NO

Stamps by Phone

YES  NO

Stamps Online

YES  NO

Click-N-Ship

YES  NO

Buy stamps or mail packages at grocery or other retail store

YES  NO

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: JAMES McMAHON

Address: \_\_\_\_\_

City, State Zip: MOSCOW, 45153

JAMES PO Box 51



11/02/2011

NORMA MCMATH  
PO BOX 51  
CHILO, OH 45112

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

If it is determined that a discontinuance of the Chilo Post Office should be pursued, a formal proposal will be posted in the Felicity Post Office and Chilo Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990



### Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Chilo Post Office. Please take a few minutes to complete this survey and return it no later than 09/04/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

- Personal reasons     
  Business-related reasons     
  Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> <i>some times</i>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>sometimes</i>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>sometimes</i>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>sometimes</i>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

Post Office in vicinity of where you work or shop

YES  NO

usps.com website

YES  NO

Stamps by Mail

YES  NO

Stamps by Phone

YES  NO

Stamps Online

YES  NO

Click-N-Ship

YES  NO

Buy stamps or mail packages at grocery or other retail store

YES  NO

*I go + pick up my own stamps*

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: N. McMATH

Address: \_\_\_\_\_

City, State Zip: MOSCOW, HI 993

*NORMA MCMATH  
PO Box 51*



11/02/2011

PAT KRAMER  
501 SOUTH WATER ST.  
GEORGETOWN, OH 45121

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Chilo Post Office should be pursued, a formal proposal will be posted in the Felicity Post Office and Chilo Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

DOI# 1357940

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Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Chilo Post Office. Please take a few minutes to complete this survey and return it no later than 09/04/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

Personal reasons

Business-related reasons

Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

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3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

- |  |                              |  |
|--|------------------------------|--|
| Post Office in vicinity of where you work or shop            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| usps.com website   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps by Mail   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps by Phone  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Stamps Online  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Click-N-Ship   | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| Buy stamps or mail packages at grocery or other retail store | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

4. Do you currently use local businesses in the community?

Yes  No

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

Name: Pat Kramer

Address: Georgetown Oh



11/02/2011

CHRIS CLINGMAN  
PO BOX 87  
CHILO, OH 45112

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Chilo Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- All modes of delivery for the community will be analyzed and reviewed for operational efficiency and customer service.

If it is determined that a discontinuance of the Chilo Post Office should be pursued, a formal proposal will be posted in the Felicity Post Office and Chilo Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Andrew Glancy".

ANDREW GLANCY  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

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Postal Service Customer Questionnaire

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Chilo Post Office. Please take a few minutes to complete this survey and return it no later than 09/04/2011 in the postage-paid envelope provided.

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

1. Do you visit the Chilo Post Office for personal reasons, business-related reasons, or both?

Personal reasons

Business-related reasons

Both

2. Please check the appropriate box to indicate whether you use the Chilo Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Sending Priority Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Carrier pickup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
k. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
l. Entering permit or bulk mailings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
m. Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
n. School bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
o. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
p. Public bulletin board	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
q. Community gathering place	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
r. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?

- Post Office in vicinity of where you work or shop  YES  NO
- usps.com website  YES  NO
- Stamps by Mail  YES  NO
- Stamps by Phone  YES  NO
- Stamps Online  YES  NO
- Click-N-Ship  YES  NO
- Buy stamps or mail packages at grocery or other retail store  YES  NO

4. Do you currently use local businesses in the community?

Yes  No - BUT THERE IS ONLY ONE BUSINESS - THE DRURY BAK -

5. If you answered "yes" in Question 4, would you continue to use these businesses if the Chilo Post Office is discontinued?

Yes  No

6. Do you currently use businesses in nearby communities?

Yes  No

7. Do you have a means of transportation available to get to another Post Office in the vicinity?

Yes  No

8. How do you currently receive your mail?

Carrier  PO Box  Other

Additional Comments:

IF THE POST OFFICE CLOSSES - THE BEST WAY TO CAUSE US THE LEAST PROBLEMS WOULD BE TO KEEP THE P.O. BOXES WHERE THEY ARE AND LET US KEEP OUR CURRENT ADDRESSES.

Name: CHRIS CLINGMAN Address: P.O. BOX 87 CHILO, OH 45112

THE RURAL ROUTE CARRIER COULD STOP AT JUST ONE LOCATION TO CONTINUE MAIL SERVICE TO ALL WHO CURRENTLY USE THE CHILO POST OFFICE. THE CUSTOMERS WON'T HAVE TO DO CHANGE OF ADDRESS FORMS WITH ALL THE PEOPLE WE DO BUSINESS WITH.

SINCE WE ARE NOT ABLE TO GET HIGH SPEED INTERNET - WE RELY ON OUR MAIL SERVICE.

### Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the CHILO Post Office on 08/15/2011. Additionally, during the survey period, questionnaires were available at the CHILO Post Office to walk-in retail customers.

1.	<b>Number of Questionnaires</b>	
	Total Questionnaires distributed	<u>85</u>
	Favorable to proposal	<u>0</u>
	Unfavorable to proposal	<u>12</u>
	Expressing no opinion	<u>17</u>
	Total questionnaires received	<u>29</u>

### Postal Concerns

The following postal concerns were expressed

1. Concern (No Opinion):

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

2. Concern (No Opinion):

Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

3. Concern (No Opinion):

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

4. Concern (No Opinion):

No Concern

Response:

Concern (Unfavorable):

5. Customer requested that all PO Boxes be kept at a central location and the rural carrier delivers the mail at the assigned location. This would prevent the customer from changing their address and the carrier would only have to make one stop.

Response:

All modes of delivery for the community will be analyzed and reviewed for operational efficiency and customer service.

6. Concern (Unfavorable):

Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

Response:

The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.

7. Concern (Unfavorable):

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

8. Concern (Unfavorable):

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response:

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

9. Concern (Unfavorable):

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

10. Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier.

Response:

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.  
**PURCHASING STAMPS BY MAIL:** The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.  
**PURCHASING POSTAL MONEY ORDERS:** Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day. **SPECIAL SERVICES:** Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. **HOLDING MAIL:** Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

11. Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

12. Concern (UnFavorable):

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

**Nonpostal Concerns**

The following nonpostal concerns were expressed

1. Concern (No Opinion):

Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

2. Concern (No Opinion):

Customers were concerned about the loss of a gathering place and an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

3. Concern (UnFavorable):

Customer expressed a concern about nonpostal services.

Response:

Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

4. Concern (UnFavorable):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

Concern (UnFavorable):

5. Customers expressed a concern about the loss of a bus stop at the Post Office.

**Response:**

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.

**Concern (UnFavorable):**

6. Customers were concerned about the loss of a gathering place and an information center.

**Response:**

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

## Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

### Postal Concerns

1. **Concern (UnFavorable):**  
Customers felt the cost of postage was increasing while service was decreasing.  
**Response:**  
The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
  2. **Concern (UnFavorable):**  
Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.  
**Response:**  
The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
  3. **Concern (UnFavorable):**  
Customers were concerned about senior citizens.  
**Response:**  
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
  4. **Concern (UnFavorable):**  
Customers expressed concern about collection of outgoing mail.  
**Response:**  
Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
  5. **Concern (UnFavorable):**  
Customer expressed a concern about the revenue enhancement the post office has tried in the area.  
**Response:**  
The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.
  6. **Concern (UnFavorable):**  
Customers asked why their Post Office was being discontinued while others were retained.  
**Response:**  
Post Offices are reviewed on a case-by-case basis.
  7. **Concern (UnFavorable):**  
Customers were concerned about having to make an address change on their bank checks and stationery.  
**Response:**  
Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at [usps.com](http://usps.com) or from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.
  8. **Concern (UnFavorable):**  
Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices.  
**Response:**  
The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.
- Concern (UnFavorable):**

9. Customers concern on when will the office close.

**Response:**

Extensive information must be analyzed before a final decision is made. Regulations require the posting of a proposal to close and a final determination before the office can be officially closed. Customers that do not agree with the final determination may appeal that determination to the Postal Regulatory Commission.

10. Concern (UnFavorable):

Customer expressed a concern about package delivery and pickup.

**Response:**

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

11. Concern (UnFavorable):

Customers were concerned about having to travel to another Post Office for service.

**Response:**

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

12. Concern (UnFavorable):

Customers were concerned about mail security.

**Response:**

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

13. Concern (UnFavorable):

Customers were concerned about obtaining accountable mail and large parcels.

**Response:**

If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

14. Concern (UnFavorable):

Customers expressed concern over the dependability of rural route service.

**Response:**

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

15. Concern (UnFavorable):

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

**Response:**

The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

16. Concern (UnFavorable):

Customer expressed a concern about mailbox vandalism.

**Response:**

This is a problem that is experienced in many communities. Customers may install a heavier gauge metal box or brick veneer a mail box to make it resistant to vandalism. Customers should report mailbox vandalism to the county sheriff.

17. Concern (UnFavorable):

Customers were concerned about senior citizens.

**Response:**

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To

request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

18. Concern (UnFavorable):  
Customers were concerned about obtaining services from the carrier.

Response:

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. PURCHASING STAMPS BY MAIL/The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. PURCHASING POSTAL MONEY ORDERS/Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day. SPECIAL SERVICES/Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. HOLDING MAIL/Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Concern (UnFavorable):

19. Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

Response:

The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.

20. Concern (UnFavorable):  
Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

21. Concern (UnFavorable):  
If the Chilo Post Office closes, will the Felicity Post office their area.

Response:

Yes the Felicity Post Office will service their area.

22. Concern (UnFavorable):  
How much input does the Discontinuance Coordinator have in the closing.

Response:

None, the coordinator conducts the study.

23. Concern (UnFavorable):  
How do they know that the mail volume is low for our district.

Response:

The District Manager receives a daily volume report that shows the numbers on mail received.

Concern (UnFavorable):

24. Customer presented a letter that stated that "support material" for the Chilo PO would be posted at the Felicity PO. Can it be posted at the Chilo PO?

Response:

It is posted at the Chilo P.O. The supporting material did not indicate that. The supporting material was corrected the next day to reflect the posting was in both facilities.

25. Concern (UnFavorable):  
Customers suggested cutting management positions from the top down instead of taking services away from customers.

Response:

The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.

26. Concern (UnFavorable):  
Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

27. Concern (UnFavorable):  
Can the Chilo area keep the PO boxes they have now and the rural carrier deliver to those boxes?

Response:  
That idea can be considered.

28. Concern (UnFavorable):  
Customer suggested reducing/alternating the number of hours the post office operates.

Response:  
Hours are determined by the workload at the post office.

29. Concern (UnFavorable):  
Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response:  
Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

#### **Nonpostal Concerns**

1. Concern (UnFavorable):  
Customers questioned the economic savings of the proposed discontinuance.

Response:  
Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.

2. Concern (UnFavorable):  
Customers were concerned about the loss of a gathering place and an information center.

Response:  
Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

3. Concern (UnFavorable):  
Customers expressed concern for loss of community identity.

Response:  
A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the community name in addresses. However, to ensure effective and regular service, the ZIP Code will change.

4. Concern (UnFavorable):  
Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.

Response:  
Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

Date of Posting: 08/23/2011

Date of Removal: 10/24/2011

PROPOSAL TO CLOSE  
THE CHILO, OH POST OFFICE  
AND EXTEND  
SERVICE BY RURAL ROUTE SERVICE



Date of Posting: 08/23/2011

Date of Removal: 10/24/2011

**UNITED STATES POSTAL SERVICE**

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE  
THE CHILO, OH POST OFFICE  
AND EXTEND  
SERVICE BY RURAL ROUTE SERVICE**

To the customers of the Chilo Post Office:

The Postal Service is considering the close of the Chilo Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 08/23/2011 through 10/24/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

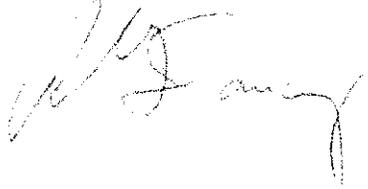
Copies of the proposal and optional comment forms are available upon request at the Chilo Post Office and Felicity Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

BOB REDDEN  
1591 DALTON AVE  
CINCINNATI , OHIO 45234-9990

For more information, you may call BOB REDDEN at (513) 684-5454 or write to the above address.

Thank you for your assistance.

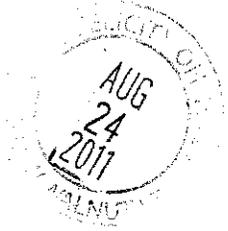


ANDREW GLANCY  
1591 DALTON AVE  
CINCINNATI , OHIO 45234-9990



Date of Posting: 08/23/2011

Date of Removal: 10/24/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE  
THE CHILO, OH POST OFFICE  
AND EXTEND  
SERVICE BY RURAL ROUTE SERVICE



To the customers of the Chilo Post Office:

The Postal Service is considering the closure of the Chilo Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 08/23/2011 through 10/24/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Chilo Post Office and Felicity Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

BOB REDDEN  
1591 DALTON AVE  
CINCINNATI, OHIO 45234-9990

For more information, you may call BOB REDDEN at (513) 684-5454 or write to the above address.

Thank you for your assistance.

ANDREW GLANCY  
1591 DALTON AVE  
CINCINNATI, OHIO 45234-9990



Date of Posting: 08/23/2011

Date of Removal: 10/24/2011



PROPOSAL TO CLOSE  
THE CHILO, OH POST OFFICE  
AND EXTEND  
SERVICE BY RURAL ROUTE SERVICE

**NOTICE OF TAKING PROPOSAL AND COMMENTS  
UNDER INTERNAL CONSIDERATION**

Date 10/24/2011

Postal Customers of the Chilo Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Chilo Post Office, which was posted 08/23/2011 through 10/24/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Chilo Post Office who disagrees will have the right to appeal that decision to the Postal Rate Commission in Washington, DC.

Sincerely,



ANDREW GLANCY  
1591 DALTON AVE  
CINCINNATI , OHIO 45234-9990



11/02/2011

MEMO TO THE RECORD

SUBJECT: CHILO  
Docket Number 1357940 - 45112

The proposal to consolidate the CHILO was posted with an "Invitation for Comments," at the CHILO from 08/23/2011 through 09/24/2011 . No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

A handwritten signature in cursive script that reads "Bob Redden".

BOB REDDEN  
Post Office Review Coordinator  
CINCINNATI PFC District



12/13/2011

MEMO TO THE RECORD

SUBJECT: CHILO  
Docket Number 1357940 - 45112

The proposal to consolidate the CHILO was posted with an "Invitation for Comments," at the CHILO from 08/23/2011 through 10/24/2011. No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

A handwritten signature in cursive script that reads "Bob Redden".

BOB REDDEN  
Post Office Review Coordinator  
CINCINNATI PFC District



**A. Office**

Name: CHILO State: OH Zip Code: 45112  
Area: EASTERN District: CINCINNATI PFC  
Congressional District: 2 County: CLERMONT  
EAS Grade: 53 Finance Number: 381582  
Post Office:  Classified Station  Classified Branch  CPO

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Bob Redden  
Title: CINCINNATI PFC Post Office Review Coordinator  
Tele No: (513) 684-5454

Date: 11/02/2011  
Fax No: (513) 684-5749

DISTRICT MANAGER  
CINCINNATI DISTRICT

DOCUMENT# 1357940  
ITEM# 28  
PAGE# 1



December 2, 2011

The Honorable Sherrod Brown  
US Senate  
1301 E 9<sup>th</sup> St, Ste 1710  
Cleveland, OH 44114-1869

Dear Senator Brown:

This is in response to your November 22 letters pertaining to your constituents, Chris Clingman and James McMath, and the Chilo Post Office.

I appreciate the Chilo residents' sincere interest in this matter. At this time no decision has been made. The US Postal Service has conducted feasibility studies nationwide since 2009 to pursue solutions and strategies to reduce costs and adjust its operations and resources. These strategies include: consolidating some of our mail processing operations; adjusting delivery routes nationwide to current workload and mail volume; changing retail hours at some post offices to be more consistent with customer traffic patterns; relocating collection boxes from underused locations to high volume areas; consolidating delivery units serviced by the same mail processing facility.

The world is changing. The way people work, interact, learn, communicate, do business, and live their daily lives is vastly different due to advancing technology. Over the past five years mail volume has declined by 43.1 billion pieces, customer visits have decreased by 200 million, and retail transactions have diminished by \$2 billion. We face a growing gap between declining volume and increasing costs such as fuel, building upkeep, utility expenses, etc. With the dramatic decline in mail volume and the resulting surplus capacity, maintaining a vast national infrastructure is no longer realistic.

The US Postal Service is at a critical juncture. Despite all our efforts to find long-term solutions to our ongoing financial issues, there remain areas that are not under our direct control and these areas must be addressed by the members of Congress. Nothing would please us more than to have businesses and customers increase their use of USPS products and services to avoid future closures. Regardless, we have an unwavering commitment to providing effective service at affordable prices. Please know we are working diligently to ensure our service standards for all classes of mail are met for all residents and businesses – now and in the future.

Sincerely,

A handwritten signature in black ink, appearing to read "Chu Falling Star".

Chu Falling Star  
District Manager  
Cincinnati District

cc: Bob Redden, Post Office Review Coordinator

SHERROD BROWN  
OHIO

COMMITTEES:  
AGRICULTURE, NUTRITION,  
AND FORESTRY

BANKING, HOUSING,  
AND URBAN AFFAIRS

HEALTH, EDUCATION,  
LABOR, AND PENSIONS

VETERANS' AFFAIRS

SELECT COMMITTEE ON ETHICS

DOI NO 1357940

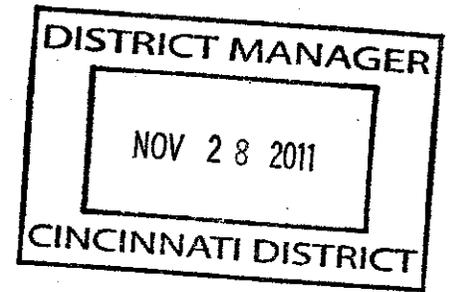
ITEM# 28

PAGES 2

United States Senate

WASHINGTON, DC 20510

November 22, 2011



Ms. Chu Falling Star  
Cincinnati District Manager  
United States Postal Service  
1591 Dalton Avenue  
Cincinnati, Ohio 45234

Dear Ms. Falling Star:

Enclosed please find correspondence from Chris Clingman.

Mr. Clingman contacted me to express his opposition to the closure of the Chilo Post Office. While I understand the difficult financial situation the Postal Service is facing, I am concerned that the closure of a facility such as the Chilo Post Office may lead to a degraded level of service being provided to my constituents. It also cuts off vital access to small businesses and is detrimental to the community in many other ways.

Please review this matter and provide me with your comments. Your response should be directed to my Cleveland office at 1301 East 9th Street, Suite 1710, Cleveland, Ohio 44110 (Phone: 216-522-7272, Fax: 216-522-2239).

Thank you for your attention to this request

Sincerely,

A handwritten signature in black ink that reads "Sherrod Brown". The signature is written in a cursive, slightly slanted style.

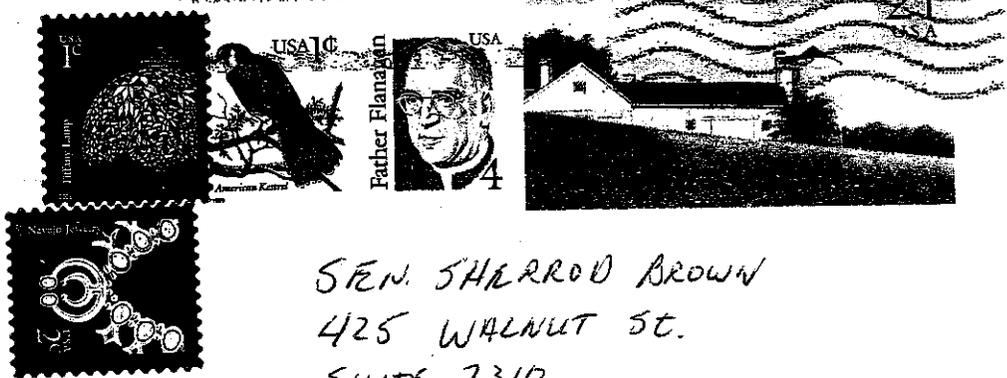
Sherrod Brown  
United States Senator

Enclosure

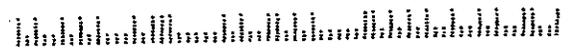
cc: Chris Clingman

DOCUMENT# 1357940  
ITEM# 28  
PAGE# 3

CINCINNATI OH 452



STEN. SHEPARD BROWN  
425 WALNUT ST.  
SUITE 2310  
CINCINNATI, OHIO 45202



10/20/2002

DOCUMENT 1357940  
ITEM# 28  
PAGE# 4

DEAR SEN. BROWN:

WE NEED TO KEEP OUR RURAL POST OFFICES,  
ESPECIALLY CHILO, WE JUST DON'T HAVE THE OPTIONS  
THAT OTHER AREAS HAVE TO RECEIVE POSTAL  
SERVICES. THE RURAL AREA IS MUCH MORE  
DEPENDANT ON THEIR OFFICES BECAUSE OF  
THE LACK OF OPTIONS. PLEASE HELP US TO KEEP  
OUR POST OFFICES.

CHRIS CLINGMAN  
P.O. BOX 87  
CHILO, OHIO 45112

SHERROD BROWN  
OHIO

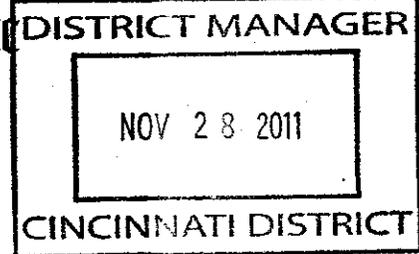
DOCUMENT # 1357940  
ITEM # 2B  
PAGE # 5

COMMITTEES:  
AGRICULTURE, NUTRITION,  
AND FORESTRY  
BANKING, HOUSING,  
AND URBAN AFFAIRS  
HEALTH, EDUCATION,  
LABOR, AND PENSIONS  
VETERANS' AFFAIRS  
SELECT COMMITTEE ON ETHICS

United States Senate

WASHINGTON, DC 20510

November 22, 2011



Ms. Chu Falling Star  
Cincinnati District Manager  
United States Postal Service  
1591 Dalton Avenue  
Cincinnati, Ohio 45234

Dear Ms. Falling Star:

Enclosed please find correspondence from James McMath.

Mr. McMath contacted me to express his opposition to the closure of the Chilo Post Office. While I understand the difficult financial situation the Postal Service is facing, I am concerned that the closure of a facility such as the Chilo Post Office may lead to a degraded level of service being provided to my constituents. It also cuts off vital access to small businesses and is detrimental to the community in many other ways.

Please review this matter and provide me with your comments. Your response should be directed to my Cleveland office at 1301 East 9th Street, Suite 1710, Cleveland, Ohio 44110 (Phone: 216-522-7272, Fax: 216-522-2239).

Thank you for your attention to this request

Sincerely,

*Sherrod Brown*

Sherrod Brown  
United States Senator

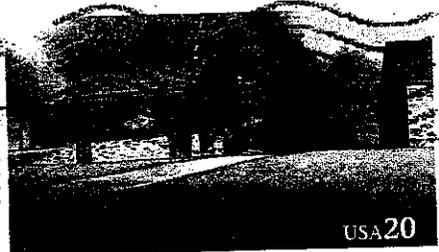
Enclosure

cc: James McMath

DOCUMENT 1357940

ITEM# 28

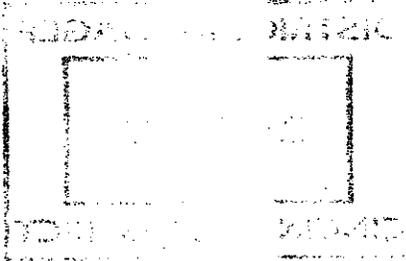
PAGES 6



Sherrod Brown.  
U.S. Senator  
425 Walnut St.,  
Suite 2310  
Cincinnati, Ohio  
45202

USPS 1995

DOCUMENT# 1357940  
ITEM# 28  
PAGE# 7



Senator Brown:

Please help to stop the  
closures of child Ohio Post  
Office 45112. We are in a  
rural area. There are a lot  
of residents that have no transport-  
ation to get to another area. It  
would create a hardship for them.

James McMath  
P.O. Box 51

DISTRICT MANAGER  
CINCINNATI DISTRICT

DOCUMENT# 1357940  
ITEM# 28  
PAGE# 8



December 7, 2011

The Honorable Sherrod Brown  
US Senate  
1301 E 9<sup>th</sup> St, Ste 1710  
Cleveland, OH 44114-1869

Dear Senator Brown:

This is in response to your November 29 letter pertaining to your constituent, Norma McMath, and the Chilo Post Office.

I appreciate the Ms. McMath's sincere interest in this matter. At this time no decision has been made. The US Postal Service has conducted feasibility studies nationwide since 2009 to pursue solutions and strategies to reduce costs and adjust its operations and resources. These strategies include: consolidating some of our mail processing operations; adjusting delivery routes nationwide to current workload and mail volume; changing retail hours at some post offices to be more consistent with customer traffic patterns; relocating collection boxes from underused locations to high volume areas; consolidating delivery units serviced by the same mail processing facility.

The world is changing. The way people work, interact, learn, communicate, do business, and live their daily lives is vastly different due to advancing technology. Over the past five years mail volume has declined by 43.1 billion pieces, customer visits have decreased by 200 million, and retail transactions have diminished by \$2 billion. We face a growing gap between declining volume and increasing costs such as fuel, building upkeep, utility expenses, etc. With the dramatic decline in mail volume and the resulting surplus capacity, maintaining a vast national infrastructure is no longer realistic.

The US Postal Service is at a critical juncture. Despite all our efforts to find long-term solutions to our ongoing financial issues, there remain areas that are not under our direct control and these areas must be addressed by the members of Congress. Nothing would please us more than to have businesses and customers increase their use of USPS products and services to avoid future closures. Regardless, we have an unwavering commitment to providing effective service at affordable prices. Please know we are working diligently to ensure our service standards for all classes of mail are met for all residents and businesses – now and in the future.

Sincerely,



Cheryl Falling Star  
District Manager  
Cincinnati District

cc: Bob Redden, Post Office Review Coordinator

SHERROD BROWN  
OHIO

COMMITTEES:  
AGRICULTURE, NUTRITION,  
AND FORESTRY  
APPROPRIATIONS  
BANKING, HOUSING,  
AND URBAN AFFAIRS  
VETERANS' AFFAIRS  
SELECT COMMITTEE ON ETHICS

DOCUMENT 1357940  
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PAGE# 9

# United States Senate

WASHINGTON, DC 20510

November 29, 2011

Ms. Chu Falling Star  
Cincinnati District Manager  
United States Postal Service  
1591 Dalton Avenue  
Cincinnati, Ohio 45234

Dear Ms. Falling Star:

Enclosed please find correspondence from Norma McMath.

Ms. McMath contacted me to express her opposition to the closure of the Chilo Post Office. While I understand the difficult financial situation the Postal Service is facing, I am concerned that the closure of a facility such as the Chilo Post Office may lead to a degraded level of service being provided to my constituents. It also cuts off vital access to small businesses and is detrimental to the community in many other ways.

Please review this matter and provide me with your comments. Your response should be directed to my Cleveland office at 1301 East 9th Street, Suite 1710, Cleveland, Ohio 44110 (Phone: 216-522-7272, Fax: 216-522-2239).

Thank you for your attention to this request

Sincerely,

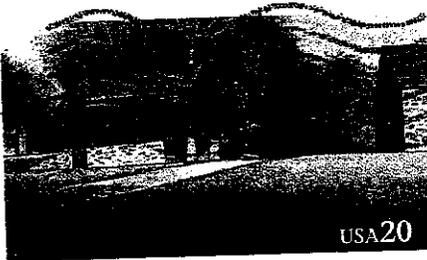


Sherrod Brown  
United States Senator

Enclosure

cc: Norma McMath

DOC# 1357940  
ITEM# 28  
PAGE# 10



Sherrod Brown  
U.S. Senator  
425 Walnut St.  
Suite 2310  
Cincinnati, OH 45202

USPS 1997

Senator Brown:

Please help to stop the closures  
of Child, Ohio Post office 45112. We are  
in a rural area there are several  
seniors that do not have trans-  
portation to drive to another area.  
There are still a lot of us that  
do not pay bills online. A lot of  
us do not have a computer.  
Our postal workers need their jobs!  
Norma McNamee P.O. Box 51 Child, O. 45112

**LOG OF POST OFFICE DISCONTINUANCE ACTIONS**

Office Name, State, ZIP Code: CHILO, OH, 45112-9998  
 EAS Level: 53  
 District: CINCINNATI PFC  
 County: CLERMONT  
 Congressional District: 2  
 Proposal:  Close  Consolidate  
 Reason For Proposed: still occupies  
 Alternate Service Proposed: Rural Route Service  
 Customers Affected:  
 Post Office Box: 56  
 General Delivery: 0  
 Rural Route: 0  
 Highway Contract Route (HCR): 0  
 City Route: 0  
 Intermediate Rural: 0  
 Intermediate HCR: 0  
 Total number of customers: 56

Date	Action
	Office suspended. Reason suspended: Suspension notice sent to Headquarters.
01/01/1900	Postmaster vacancy occurred. Reason: still occupies PM: Career: 0 Noncareer: 2 Other Employees: 0
08/02/2011	District manager authorization to study.
08/15/2011	Questionnaires sent to customers. Number sent: 85 Number Returned: 29 Analysis: Favorable 0 Unfavorable 12 No Opinion 17 Petition received. Number of signatures: 0 Concerns expressed: None
11/28/2011	Congressional inquiry received: Yes Concerns expressed: Having to travel, dependable rural service, senior citizens and having no computers.
08/22/2011	Proposal and checklist sent to district for review. Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
08/22/2011	Proposal and invitation for comments posted and round-dated.
11/02/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 0 Unfavorable 0 No Opinion 0 0
None	Premature PRC appeal received. Concerns expressed: None
12/13/2011	Updated PS Form 4920 completed (if necessary).
11/03/2011	Certification of the official record.
11/03/2011	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
11/07/2011	Headquarters logged in official record (option entry). Record returned to district for additional consideration. Record returned as not warranted.
12/16/2011	Final determination posted at affected office(s) and round-dated. Final determination removed and round-dated. Postal Bulletin Post Office Change Announcement form sent to Headquarters. No appeals letter received from Headquarters. Appeal to PRC received. PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____ Address management systems notified to updated AMS report. Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

<u>BOB REDDEN</u> Name/Title	<u>(513) 684-5454</u> Telephone Number
<u>BOB REDDEN</u> District Post Office Review Coordinator	<u>(513) 684-5454</u> Telephone Number



---

11/03/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record  
CHILO  
Docket Number 1357940 - 45112

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in black ink, appearing to be "Chu Falling Star", written in a cursive style.

CHU FALLING STAR  
District Manager



11/03/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS  
UNITED STATES POSTAL SERVICE  
475 L'ENFANT PLAZA ROOM 5621  
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Chilo Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Bob Redden, Post Office Review Coordinator, at (513) 684-5454 or Andrew Glancy Manager Post Office Operations.

CHU FALLING STAR  
DISTRICT MANAGER  
1591 DALTON AVE  
CINCINNATI, OHIO 45234-9990

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4C/P1357940.pdf>)  
Headquarters acknowledgment of receipt of official record (optional)  
Self-addressed envelope

cc: Vice President, EASTERN Area (no enclosures)

### Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the CHILO was received by 11/07/2011.  
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700  
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

**\*Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.



12/05/2011

DISTRICT MANAGER  
1591 DALTON AVE  
CINCINNATI, OHIO 45234-9990

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- CHILO

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

*POSTAL BULLETIN – POST OFFICE CHANGE ANNOUNCEMENT*

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

**APPEAL**

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

*NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE*

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

**OFFICIAL RECORD**

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

A handwritten signature in dark ink, appearing to read "Dean J. Granholm".

Dean J Granholm  
Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:  
Vice President, Area Operations, EASTERN Area



12/16/2011

OFFICER-IN-CHARGE/POSTMASTER  
Chilo Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Chilo Post Office Final Determination Docket No. 1357940 - 45112

Please post in the lobby the enclosed final determination to close the Chilo Post Office. The final determination must be posted in a prominent place from 12/16/2011 through close of business on 01/17/2012. It must be posted for at least 30 days and the first day does not count. The Final Determination will also be posted in the Felicity Post Office. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 01/18/2012.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script that reads "Bob Redden".

BOB REDDEN  
POST OFFICE REVIEW COORDINATOR  
1591 DALTON AVE  
CINCINNATI, OHIO 45234-9990

Enclosures:  
Final Determination Official Record

Date of Posting: 12/16/2011

Date of Removal: 01/17/2012

FINAL DETERMINATION TO CLOSE  
THE CHILO, OH POST OFFICE  
AND EXTEND  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1357940 - 45112

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Chilo, OH Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Felicity Post Office, located five miles away.

The postmaster position is not vacant. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons; Due to declining office workload, which may indicate that maintaining this facility is not warranted. Over the past several years, this office has experienced a steady decline in revenue and/or volume. There are a number of alternate sites within a short radius of this office that can provide the sale of stamps and the mailing of most package items.

The Chilo Post Office an EAS-53 provides retail service from 730 to 1330 Monday through Friday and 730 to 1130 on Saturday. Revenue has seen a slight increase over the last several years. The revenue trend is as follows: FY 07 \$ 8,691, FY 08 \$ 8,475, FY 09 \$ 10,483, FY 10 \$ 12,170 and FY 11 \$ 12,451.

On August 31, 2011, representatives from the Postal Service were available at Chilo Park to answer questions and provide information to customers. 46 customer(s) attended the meeting.

On August 15, 2011, 85 questionnaires were distributed to delivery customers of the Chilo Post Office. Questionnaires were also available over the counter for retail customers at the Chilo Post Office. 29 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 12 unfavorable, and 17 expressed no opinion. One congressional inquiry was received on November 28, 2011.

When this final determination is implemented, delivery and retail services will be provided by the Felicity Post Office, an EAS-16 level office. Window service hours at the Felicity Post Office are from 830 to 1200 - 1300 to 1630, Monday through Friday, and 900 to 1200 on Saturday.

The proposal to close the Chilo Post Office was posted with an invitation for comment at the Chilo Post Office and Felicity Post Office from August 23, 2011 to October 24, 2011. The following postal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer requested that all PO Boxes be kept at a central location and the rural carrier delivers the mail at the assigned location. This would prevent the customer from changing their address and the carrier would only have to make one stop.

**Response:** All modes of delivery for the community will be analyzed and reviewed for operational efficiency and customer service.
2. **Concern:** Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

**Response:** The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.
3. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

**Response:** Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
4. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

**Response:** Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
5. **Concern:** Customers were concerned about having to travel to another Post Office for service.

**Response:**

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

6. **Concern:**

Customers were concerned about mail security.

**Response:**

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

7. **Concern:**

Customers were concerned about obtaining services from the carrier.

**Response:**

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. **PURCHASING STAMPS BY MAIL:** The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. **PURCHASING POSTAL MONEY ORDERS:** Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day. **SPECIAL SERVICES:** Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. **HOLDING MAIL:** Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

8. **Concern:**

Customers were concerned about obtaining services from the carrier.

**Response:**

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

9. **Concern:**

Customers were concerned about senior citizens.

**Response:**

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

10. **Concern:**

Can the Chilo area keep the PO boxes they have now and the rural carrier deliver to those boxes?

**Response:**

That idea can be considered.

11. **Concern:**

Customer expressed a concern about mailbox vandalism.

**Response:**

This is a problem that is experienced in many communities. Customers may install a heavier gauge metal box or brick veneer a mail box to make it resistant to vandalism. Customers should report mailbox vandalism to the county sheriff.

12. **Concern:**

Customer expressed a concern about package delivery and pickup.

**Response:**

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

13. **Concern:**

Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices.

**Response:**

The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

14. **Concern:**

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

**Response:**

The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

15. **Concern:**

Customer expressed a concern about the revenue enhancement the post office has tried in the area.

**Response:**

The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

16. **Concern:**

Customer presented a letter that stated that "support material" for the Chilo PO would be posted at the Felicity PO. Can it be posted at the Chilo PO?

**Response:**

It is posted at the Chilo P.O. The supporting material did not indicate that. The supporting material was corrected the next day to reflect the posting was in both facilities.

17. **Concern:**

Customer suggested reducing/alternating the number of hours the post office operates.

**Response:**

Hours are determined by the workload at the post office.

18. **Concern:**

Customers asked why their Post Office was being discontinued while others were retained.

**Response:**

Post Offices are reviewed on a case-by-case basis.

19. **Concern:**

Customers concern on when will the office close.

**Response:**

Extensive information must be analyzed before a final decision is made. Regulations require the posting of a proposal to close and a final determination before the office can be officially closed. Customers that do not agree with the final determination may appeal that determination to the Postal Regulatory Commission.

20. **Concern:** Customers expressed concern about collection of outgoing mail.
- Response:** Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
21. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.
- Response:** The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
22. **Concern:** Customers expressed concern over the dependability of rural route service.
- Response:** Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
23. **Concern:** Customers felt the cost of postage was increasing while service was decreasing.
- Response:** The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
24. **Concern:** Customers suggested cutting management positions from the top down instead of taking services away from customers.
- Response:** The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.
25. **Concern:** Customers were concerned about having to make an address change on their bank checks and stationery.
- Response:** Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.
26. **Concern:** Customers were concerned about obtaining accountable mail and large parcels.
- Response:** If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.
27. **Concern:** How do they know that the mail volume is low for our district.

- Response:** The District Manager receives a daily volume report that shows the numbers on mail received.
28. **Concern:** How much input does the Discontinuance Coordinator have in the closing.
- Response:** None, the coordinator conducts the study.
29. **Concern:** If the Chilo Post Office closes, will the Felicity Post office their area.
- Response:** Yes the Felicity Post Office will service their area

The following additional concerns were received during the proposal posting period:

**Some advantages of the proposal are:**

1. The rural and contract carriers will provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. Customers opting for carrier service will not have to pay post office box fees.
5. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services will be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

## II. EFFECT ON COMMUNITY

Chilo is an unincorporated community located in Clermont County. The community is administered politically by Village Council. Police protection is provided by the Franklin Township. Fire protection is provided by the Franklin Township. The community is comprised of The area is mostly of retirees, some commuters and a few farmers, and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: The Chilo dairy bar, The Chilo Lock 34 Muesum., The Christian Church, The Chilo Lock 34 Muesum. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Chilo Post Office will be available at the Felicity Post Office. Government forms normally provided by the Post Office will also be available at the Felicity Post Office or by contacting your local government agency.

This Chilo Post Office is not listed as a historic landmark.

The community name will be maintained for customer addressing, and the ZIP Code is not expected to change.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about nonpostal services.  
**Response:** Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.
2. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.  
**Response:** Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

3. **Concern:** Customers expressed a concern about the loss of a bus stop at the Post Office.
- Response:** Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.
4. **Concern:** Customers felt the loss of a Post Office would have a detrimental effect on the business community.
- Response:** Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
5. **Concern:** Customers were concerned about the loss of a gathering place and an information center.
- Response:** Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
6. **Concern:** Customers expressed concern for loss of community identity.
- Response:** A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the community name in addresses. However, to ensure effective and regular service, the ZIP Code will change.
7. **Concern:** Customers questioned the economic savings of the proposed discontinuance.
- Response:** Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.
8. **Concern:** Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.
- Response:** Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

There is currently a Postmaster assigned to this unit. The Postmaster may be moved to another facility if possible. Finally there are 1 PMR(s) assigned to this unit. The PMR(s) may be placed when a vacancy is available.

### IV. ECONOMIC SAVINGS

The Postal Service estimates a ten year savings of \$ 463,026 with a breakdown as follows:

Building Maintenance	\$ 0
Utilities	\$ 0
Transportation	\$ 0
EAS Craft & Labor	\$ 568,835
Contracts	\$ 0
Rent	\$ 20,156
Relocation One-Time Cost	\$ 1,367

Total Ten Year Savings

\$ 463,026

**V. OTHER FACTORS**

The Postal Service has identified no other factors for consideration.

## VI. SUMMARY

This is the final determination to close the Chilo, OH Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Felicity Post Office, located five miles away.

The Postmaster assigned to this unit may be moved to another facility if possible. The 1 PMR(s) may be placed when a vacancy is available. The mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Chilo Post Office provided delivery and retail service to 56 PO Box or general delivery customers and no delivery route customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$ 463,026 over the next ten years. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

## VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Chilo Post Office and Felicity Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Chilo Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Chilo Post Office and Felicity Post Office during normal office hours.



\_\_\_\_\_  
Dean J Granholm  
Vice President of Delivery and Post Office Operations

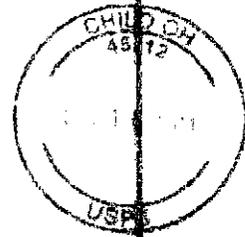
12/13/2011  
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Date

Date of Posting: 12/16/2011

Date of Removal: 01/17/2012

FINAL DETERMINATION TO CLOSE  
THE CHILO, OH POST OFFICE  
AND EXTEND  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1357940 - 45112



Date of Posting: 12/16/2011



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FINAL DETERMINATION TO CLOSE  
THE CHILCO, OH POST OFFICE  
AND EXTEND  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1357940 - 45112



12/28/2011

DISTRICT MANAGER  
CINCINNATI PFC  
1591 DALTON AVE  
CINCINNATI, OHIO, 45234-9990

ATTENTION: Post Office Review Coordinator

SUBJECT: Announcement of Appeal to the Discontinuance of the  
CHILO, 45112-9998 Docket No. 1357940 - 45112

This is to advise you that an appeal to the final determination to discontinue the CHILO has been filed with the Postal Regulatory Commission. The Headquarters managing counsel, legal policy and ratemaking office, will provide you with copies of all pleadings, notices, orders, briefs, and opinions filed in the appeal proceeding.

In accordance with the Postal Operations Manual, please ensure that a copy of these documents, as well as the final determination, are prominently displayed and made available for inspection by the public at the affected Post Offices until the Commission has issued its final order and opinion. The Postal Regulatory commission has up to 120 days (four months) to consider the appeal and issue its decision.

No final action may be taken until the final decision has been made and you have received written notification of that decision along with appropriate instructions.

This memorandum must be filed in the official record.

If you have any questions, please contact Kevin Romero at (916) 373-8315.

Thank you for your cooperation.

Kevin Romero  
Manager Field Performance West

cc:  
Vice President, Area Operations EASTERN Area  
Government Relations and Public Policy

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A2012-107

**Daniel T. Burke**  
**P. O. Box 78**  
**Chilo, Ohio 45112**  
**513-702-0045**  
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**e-mail: danburke@hughes.net**

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2011 DEC 28 P 2:46

POSTAL REGULATORY  
COMMISSION  
OFFICE OF THE SECRETARY

December 17, 2011

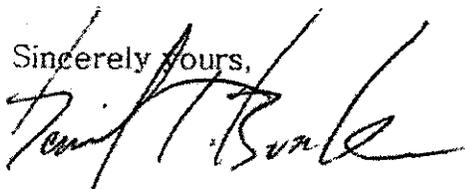
Postal Regulatory Commission  
901 New York Ave NW Suite 200  
Washington DC 20268-001

Postal Regulatory Commission,

As a person who is served by the Chilo, Ohio post office, I am appealing your decision to close our Post Office.

While I fully understand the need to cut expenses and tighten the "proverbial belt", I suggest you cut salaries of top and executive management. Those folks—you included—are receiving salaries and benefits in excess of what you find in the private sector. Throwing the little post offices under the bus is not the answer.

Sincerely yours,



Daniel T. Burke

Received

DEC 27 2011

Office of PAGR