

UNITED STATES OF AMERICA
POSTAL REGULATORY COMMISSION
WASHINGTON, DC 20268-0001

Andover Post Office
(Andover, IL)

Docket No. A2012-43

PUBLIC REPRESENTATIVE REPLY COMMENTS
(January 10, 2012)

For the sake of review and efficiency, the Public Representative (PR) chose to highlight for the Commission's Analysis, only evidence that specifically or better illustrates the general public interests in these proceedings (rather than repeat sections of information typically contained elsewhere in this Docket). Community members and officials were contacted directly by the PR to clarify questionnaire comments that conflicted with information contained in the Administrative Record (AR) .

The PR would respectfully ask that the Commission more critically assess the Postal Service evidence and analysis in light of the following specific and substantial reasoning when the Administrative Record evidence is assessed carefully as a whole. For purposes of this discussion, the PR analysis and communication of the specific general public interests are arranged by topics for ease of review in two broad categories:

- I. Postal Service Discontinuance Procedures (39 USC 404(d) (2)(A)(i-iv)) and
- II. Commission Determination Topics (39 USC 404(d) (2)(A)(i-iv)).

To more carefully depict and fairly highlight information that would be important and substantial enough to bring to the Commission's attention, the PR also reviewed the Postal Service discontinuance legal requirements in 39 CFR 241.3 and in the PO-101 Handbook of Discontinuance Procedures (2004 version applies per Postal Service Comments).¹ It is hoped these targeted specifics (and direct contact with the Andover community members to resolve conflicting information) will better allow the Commission to evaluate the substance of the evidence at hand and consider remanding the Final Determination to the Postal Service for Further Consideration.

¹ USPS-LR-N2009-1/3, USPS Handbook PO-101, *Post Office Discontinuance Guide* (August 2004)
<http://www.prc.gov/Docs/63/63880/Handbook%20PO%20101.pdf>

Effective December 1, 2011, Handbook PO-101, Postal Service-Operated Retail Facilities Discontinuance Guide, is revised to clarify that a postmaster may be responsible for the management of more than one facility, and that the postmaster may assign duties to subordinate personnel, including when the postmaster is not physically present.

Given the unique dynamics in Andover, the PR is concerned that fulfillment of the Universal Service Obligation would be at risk with the proposed alternative replacement for all of some community groups, reduce service to an irregular and ineffective level for others, and most likely occur at varying degrees throughout the year.

I. Postal Service Discontinuance Procedures

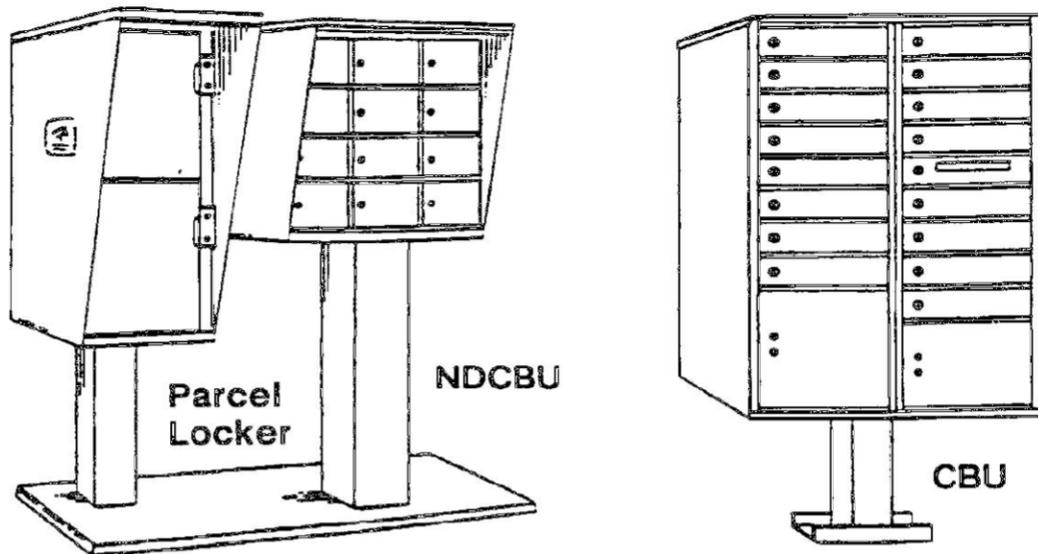
Effect on the community.

Customer Concerns. The Postal Service solicited input by mailing questionnaires without providing/enclosing the applicable CBU information sheet, and included the generally described “rural route carrier” form letter (AR Item 21 at 1 dated May 5, 2011) and a “Post Office on Wheels” information sheet (AR Item 21 at 4). Both were missing specifics that apply to Andover’s service options. Neither the accompanying cover letter, nor the “Post Office on Wheels” form clearly explained the options or related consequences (such as community name and zip code changes, packaging pick-up or delivery for CBUs specifics). The PR would ask the Commission to compare the cover letter sent and the example letter shown in PO-101 (last pages of this document). The example shown in the Handbook provides specific information about community name change and CBUs yet none of this type of specific information was included in the cover letter actually sent with the questionnaire to the Andover community. The Andover questionnaire cover letter (Item 21 at 1) contains a note under Enclosures: CBU informational sheet (where applicable). From telephone conversations with community meeting attendees and clarifying questionnaire respondents, some only remembered the Postal Service passing out these CBU informational sheets during the community meeting and there is no copy of this CBU informational sheet included anywhere in the AR. Survey respondents also showed no knowledge of the CBUs (e.g., some stated they would prefer the rural route carrier so they could get their mail at the end of their driveway mailbox). It seems likely that the Postal Service already knew that CBUs were the recommended option at the time the questionnaires were mailed given the date (4/29/2011) the Postal Service Rural Route Calculation Analysis (Item 17 at 2) was entered into the record. Only the “Centralized Box Units” option was used to calculate replacement service costs.

The bank employees explained to the PR that because they are mailed multiple bank customer check forms directly (smaller parcel boxes containing copies of check books for each customer) and the parcel locker is also accessible by multiple individuals who use the smaller CBUs above, this type of financial/personally identifiable information could not be placed in a shared parcel locker. (AR Item 22 at 30, 78)

The following illustration taken from the PO-101 Handbook better illustrates this parcel locker cluster box information.

Cluster Box Units and Neighborhood Delivery and Collection Box Units (NDCBUs)



At this time, no one in the community including the village president, Mayor, bank employees, fire chief or other officials know where the CBUs will be located (one possible site proposed in AR Item 15 at 1 was the American Legion Hall off of HWY 81- the same road city officials and community members specified as no place to put a CBU due to the commercial traffic). The Postal Service hasn't clearly explained how the banks situation will be resolved nor indicated whether they will be close enough for delivery (within the ½ mile stated for customer delivery off line of travel).

Attendee's at the community meeting were told they had a 5-percent chance that their post office would not be closed (see AR Item 22 at 115). Senators Kirk, Durbin and Representative Schilling sent a jointly signed letter to Postmaster Donahoe asking what role consumer concerns played in the decision making process and what the community members had asked all along given publicly known information: why should the Andover Post Office and not the much smaller/with inadequate public facilities Lynn Center Post Office close (AR Item 28 at 97)? Lynn Center has a much smaller community and the Andover members surmised it would be cheaper to close th Lynn Center Office that only has two parking spaces rather than the Andover office and put up a much smaller CBU at the Lynn Center. Postal Service documents show the Lynn Center EAS level as EAS-13. Given the information in the AR related to how the routes will be adjusted to accommodate Andover, it looks like the Lynn Center has multiple routes that emanate out of its post office (AR Item 15 at 2). Lynn Center community members reportedly use the Andover Post Office rather than the Lynn Center post office because there is no sufficient parking available (see community petition included with this filing that had been mailed directly to the PRC prior to the Appeal).

Officials have expressed concern for the safety of members retrieving mail from the CBUs given the proximity of the Highway running through town, and the increased number of individuals congregating around cluster boxes retrieving mail (personal communication Andover Mayor and Fire Chief). The Postal Service comments incorrectly stated that the location issue had not been raised. It may be that the Postal Service comments did not understand the petitioner's meaning regarding CBU location. The location issue had been raised because Highway 81 is the only feasible route in town and it is a narrower, commercially trafficked road (Andover Mayor and Fire Chief, telephone and email correspondence and survey respondents).

Andover has a long history and is globally and nationally intertwined with Swedish history (as well as all Lutheran churches nationwide and the nearby Augustana College). The petitioner, Mr. Peterson, is the Director of Tourism and he as well as other officials in the Augustana Lutheran Church/Jenny Lind Chapel, and the Andover Historical Society repeatedly conveyed the importance of Andover retaining its community name (appeals are shown throughout the Administrative Record). In addition to the 240 community box holders in Andover (population ~600), visiting community groups from Sweden and other parts of the United States visit Andover to follow the Swedish immigration trail or visit historic religious sites connected to the founding of all Lutheran churches. Current church and historical society events are attended by the surrounding communities and Augustana College. The Andover Historical Society and Augustana Church regularly host events that attract hundreds to thousands of visitors yearly.²

There are no mailing services or supplies other than those currently provided at the Andover Post Office. None of the businesses nor tourist/historical sites sell stamps or mailing supplies and there is only one blue collection box in Andover. No other private shipping, retail or delivery mailing services are available in town. If the Andover Post Office closes, and the current proposed alternative service is implemented it would be impossible for the number of visitors Andover hosts to obtain regular and certainly effective mail services. Regular travelers and other visitors to this community would not have the transportation to obtain services at the Lynn Center Post Office and couldn't obtain stamps by mail or likely be able to do the two-day turn around juggle to estimate weight and cost for packaging and other services. The likelihood of these visiting groups catching or being able to coordinate their schedule precisely for the "Post Office on Wheels" is unrealistic. Yes, delivery will be made on a regular basis to those who could use the cluster box mail that will fit in a cluster box, but anything other such as retail services and package services fall below regular and effective service (and is overstated to be called what's traditionally thought of as a Post Office). Visitors

²<http://augustana-lutheran.org/history.htm>
jenny lindchapel.org
<http://www.nordicway.com/tour/?p=tour/view&id=350>
http://www.augustanaheritage.org/historic_churches.html
http://www.www.icl.coop/archive/05_10/datebook.php (annual colonial days festival)
<http://www.barnummuseumexhibitions.org/apps/blog/show/9258563-jenny-lind-s-generosity>
<http://www.qconline.com/archives/qco/display.php?id=556148>

especially do need something other than a rural carrier that shows up once a day and given Andover winters, could hardly describe the experience of standing near a busy road in the winter/snow and sleet experience as effective.

Survey comments have noted that there are many elderly in the community who need more direct and longer assistance with their mail transactions such as Mrs. Peterson who ambulates with a walker (AR Item 22 at 155 and personal communication). She as well as others who receive liquid medications are concerned (despite the Postal Service following the delivery instructions) that liquids will easier freeze in a CBU even if exposed for portions of the day while town officials clear and remove snow in public areas.³ (Petitioner notes that in 2008-2010, Andover cold temperatures registered -11, -27, -21,-14, -17 &-15).

The Postal Service has not completely addressed the business concerns of the bank, the Fire Chief, nor explained to the permit holder whether the Augustana Church Permit name stamp will change on the mail pieces now required to be brought to the Lynn Center Post Office.

The petitioner states that selecting Andover rather than other adjacent post offices to close was arbitrary and the impact of closing the Andover post office will hurt businesses. The petitioner also correctly believes the reported economic savings have been substantially overstated. The PR's evidence that supports this belief is shown and described in the Commission Determination section. Evidence that directly supports these statements and also lists the ongoing unaddressed community concerns follows along with the supporting AR evidence.

³ "Extreme cold temperature can be a problem for certain medications like liquid formulations that could crystallize making them pretty much useless if they underwent freezing." Dr. Cannon from the University of Maryland was kind enough to do research above the Postal Service "follow mailing instructions" responses that had been included in the AR. His correspondence is included at the end of these comments with additional temperature-related drug information. The PR and the Andover, Illinois community extend their sincere appreciation for Dr. Cannon's help to better answer these concerns.

Summary of Community Concerns Not Sufficiently Addressed in AR (in contrast to Postal Service response that all concerns have been addressed):

Community members pointed among other things, to:

--Safety concerns for the commercial traffic and location of CBU on HWY 81 (see AR Item 22 at pages 17, 25, 27, 36, 86, 87, 244);

--Only two parking spaces at the closest full service post office (see AR Item 22 at pages 17, 25, 43, 64, 68, 78, 149);

--Business needs to protect and ensure security of personally identifiable information (see AR Item 22 at 3);

--No other alternative retail or delivery services possible for regularly visiting tourists and members from other communities attending historical or religious events (personal communication with village president/Mayor) and (see AR Item 22 at 16 from retired Postmaster);

--Local businesses will be negatively affected given the large number of survey respondents who will no longer use local businesses if the Andover post office closes (see AR Item 22 at pages 5, 11, 63, 93, 101, 104, 149, 159, 168, 183, 256, 259);

--Reasons why Andover Post Office should be closed rather than the Lynn Center are insufficient (see AR Item 22 at 16 and AR Item 28 at 12);

--Location of CBUs (safety and business concerns) (see AR Item 22 at 64, 86, at 87);

--Andover is more centrally located, has many more businesses than Lynn Center (see AR Item 22 at pages 14, 43, 52, 64, 92, 101);

--Most of the survey respondents do not pass another post office (large number of retirees in Andover). The shift of gas cost, time and inconvenience to the Andover residents rather than the much smaller Lynn Center does not seem fair (see AR Item at pages 318, 352 and Item 28 at 10)) ; and

--Role of community concerns were given very little weight in decision-making process (see AR Item 22 at pages 74, 115, 347, 348, 355) and (Item 28 at pages 5, 6).

II. Commission Determination Considerations

Arbitrary, Inaccurate and “Substantial Evidence”

Economic Analysis. Year-to-year complete workload data is not shown in the AR to substantiate the Postal Service “workload decline” determination. AR Item 1 at 1 states that the study for discontinuance is based in part on “minimal workload, revenue...” The only financial data showing year-to-year change is included in the AR Item 18 at 1 shows walk-in window revenue for a three year period: \$43,176 (2008), \$43,431 (2009), and 2010 (\$39,311). These figures are only a portion of the workload calculation and by themselves (and given their values), are insufficient to conclude that the workload has declined. Given that the current workload evaluation has not changed from the last workload evaluation, one can only conclude that presenting year-to-year changes for walk-in revenue to support the “workload decline” assumption was arbitrary. In addition, the workload calculation value was in the very top range for this type of post office (see AR Item 9 and PO-101 Handbook Table shown below). Work load decline is given as a reason for proposing the alternative service yet “work load” is defined here as both administrative and revenue work load. The current workload evaluation for the Andover Post Office places it at the EAS Level 11. PO 101 Handbook shows that the workload figure calculated is in the very high range.

Andover Worksheet Calculation AR Item 9 at 1 is shown below and the PO-101 Handbook Reference table immediately follows.

Item Nbr 9
Page Nbr 1

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices							
Office Name:	<u>ANDOVER</u>						
Office Zip+4:	<u>61233 -9000</u>	District:	<u>HAWKEYE PFC</u>				
Activity WSCs							
General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>			
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150).....	<u>240</u>	X 1.0	=	<u>240</u>			
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>			
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>			
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>			
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>			
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>			
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>			
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>			
Total Activity WSCs				<u>240</u>			
Revenue WSCs							
First	25 revenue units:	1.00	X	<u>25</u> units = <u>25.00</u>			
Next	275 revenue units:	0.50	X	<u>78</u> units = <u>39.00</u>			
Next	700 revenue units:	0.25	X	<u>0</u> units = <u>0.00</u>			
Next	5000 revenue units:	0.10	X	<u>0</u> units = <u>0.00</u>			
	Balance of revenue units:	0.01	X	<u>0</u> units = <u>0.00</u>			
	Total revenue WSCs:			<u>64.00</u>			
Activity WSCs	<u>240</u>	+ Revenue WSCs =	<u>64.00</u>	Base WSCs	<u>304.00</u>	= EAS Grade	<u>11</u>
Previous evaluation: EAS grade	<u>11</u>						
Effective date of change in service hours:	_____ (if appropriate)						
(when a vacancy exists, hours must reflect the appropriate EAS grade)							

Workload Service Reference Table from PO-101-Handbook (2004)

Exhibit 222c (p. 3)

Workload Service Credit Ranges

Grade EAS	Service Hour Category	Zone of Tolerance**	WSC Range*	Zone of Tolerance**	Lower Grade	WSCs Required to Raise Grade
A	2 hr	-----	1-40	41-45	-----	46
C	4 hr	36-40	41-82	83-93	35	94
E	6 hr	73-82	83-125	126-141	72	142
11	Full-time	111-125	126-335	336-376	110	377
13		298-335	336-820	821-914	297	915
15		736-820	821-2,075	2,076-2,291	735	2,292
18		1,869-2,075	2,076-5,500	5,501-6,049	1,868	6,050
20		4,951-5,500	5,501-13,000	13,001-14,299	4,950	14,300
21		11,701-13,000	13,001-26,000	26,001-28,599	11,700	28,600
22		23,401-26,000	26,001-68,200	68,201-75,020	23,400	75,021
24		61,381-68,200	68,201-167,200	167,201-183,919	61,380	183,920
26		150,481-167,200	167,201 and up	-----	150,480	-----

*WSC Range: Applies in ranking Post Offices with vacant postmaster positions.

Because the Postal Service only provided three years of one portion of the walk-in window revenue data showing small or likely typical differences from year-to-year, the evidence used to support the basis for workload decline is arbitrary and insufficient given the overall workload calculation. Current Andover box holders pay no box holder fees. Given the “reassigned or terminated” label for the current employees affected by the post office closing, the actual savings are unknown. In addition, given the values of the walk-in revenue, the lower salary range for non-Postmaster employees, and the lease amount (\$5,112), it’s likely the Andover post office is not operating at a deficit. “Finances” have been left blank on the AR Item 18 Postal Service form and no carrier routes emanate from the Andover Post Office.

Economic Savings. Major costs were inaccurately displayed as a “saving” and the meaning of “No Cancellation Clause” was overlooked /misunderstood in the Postal Service proposed savings calculation. Apparent conflicting information in PS form AR Item 15 at 1 that specifies there is a “No Cancellation Clause” and inclusion of the lease cost as a savings appeared to be an error and certainly illogical as a “saving.” PO-101 Handbook at 221d states that the Facilities Service Office should be contacted to obtain a copy of the lease. Perhaps this was done and the true meaning of this clause was simply overlooked and inadvertently included as a saving. The current Andover Post Office building lease holder was contacted by the PR to determine if this meant the Postal Service would be required to pay the annual lease amount through the lease period which expires October 31, 2014. He confirmed by telephone and email correspondence that the Postal Service would be required to pay the lease amount

through the lease contract end date (\$5,112 annually). The Postal Service also noted that there were no alternative locations and according to the Andover village president, no official or business had been approached to provide either postal supplies or services (telephone and email confirmation).

Economic Analysis. Postal Service comments did not completely reflect effect on local businesses given the number of survey respondents who would no longer frequent local businesses if the Andover Post Office were to close.

The petitioner who is the Director of Tourism, believes that closing the Post Office will hurt local businesses. The Postal Service comments state that there is no indication that businesses will be hurt and that community members would still use local businesses. With all due respect, to be more accurate, some community members will still continue to use local businesses, but based on the number of survey responses who stated they would no longer frequent local businesses if the Andover Post Office closes, it is more likely businesses would be hurt.

Observance of Procedures as Required by Law.

Discontinuance of Post Offices Legal Requirements

Implementation of Discontinuance Is Fully Disclosed at a Stage that Enables Customer Participation to Make a Helpful Contribution Toward the Final Decision (see 39 C.F.R. 241.3(a)(3)(ii))

Customers were provided incomplete information and insufficient implementation details along with the mailed questionnaire. Consumer options were not fully delineated and the “community name preservation conditional clause” was not specified in the questionnaire cover letter (community name and zip code preservation only if delivery is to a CBU). No CBU informational sheet had been provided along with the questionnaire cover letter (despite the Enclosures note-“where applicable”, none appeared to have been and none are in the AR). (See survey responses in AR Item 22 at pages 165, 177, 188, 255, 296 and the contrast between the cover letter actually sent and the PO-101 Handbook detailed example cover letter. These actual and example cover letters have been provided near the end of this document for ease of review.)

Preservation of Community Address (see 39 C.F.R. 241.3(a)(3)(ii)(b)(1))

Andover has one main road and the entire town is no longer than one-mile long. Any CBU delivery costs saved given the size of this village are minimal compared to what seems the community was coerced into accepting simply to retain its community name: “keep community name/zip code only if delivery is to a CBU.” Given the national and global historical importance of the name “ Andover” suggesting a name change for this community would be unthinkable.

In addition, given the historical sites and look of the community, it is legitimate for the community to believe a large group CBU for 240 boxes in a town this size would be a large, dangerous, and congested eyesore (not only for the community members but for the visiting tourists-see AR Item 22 at 277, 352). 39 C.F.R. 241.3(a) (3) (ii) (b) (1) includes language that the Postal Service permits the use of a community's separate address (interpreted by the PR to mean community name) to the extent practicable. Nowhere in this section of the law is the "CBU clause to keep community name" that was imposed on the Andover Community mentioned. Conceivably, in larger areas with higher delivery costs, an argument could be made related to "the extent practicable". However, given the size of Andover, the proximity of HWY 81 and the expressed community and public official's safety concerns, it would seem to be more impracticable to install CBUs. The AR makes no specific mention as to why the inconsequential evidence at hand would necessitate this type of brokering simply for this historic community to be given the right to retain its historical name. Given the information at hand, the conditional requirement imposed on this community simply so that it can retain its name would appear to be arbitrary. The Augustana Church/Jenny Lind chapel is the only permit holder in Andover. They will now be required to bring their bulk mail to the Lynn Center post office, it is unknown by the Pastor if their permit name stamped on the mail pieces will change to Lynn Center rather than Andover. The fire chief (since he is the water districts tax collector) will now have to go to the Lynn Center if he wants a secure post office box which will mean a community name and zip code change for the multiple groups that used to mail to Andover (past external mail box has been hit by HWY 81 traffic and late tax checks turned into an administrative nightmare-personal communication obtained by PR to clarify survey comments).

Zip Code Assignment (see 39 C.F.R. 241.3(a)(3)(ii)(b)(2))

39 C.F.R. 241.3(a) (3)(ii)(b)(2) states that the ZIP code for each address formerly served from the discontinued post office should be kept, where ever practical. No mention is made that directly relates to CBUs nor where the conditional zip code clause "CBU-no zip code change" imposed on Andover would reasonably nor logically fit. It is unclear how (or whether) the imposed CBU requirement clause to retain ZIP code given to Andover fits into the law section that requires zip code changes to be justified and approved by the VP of Area Operations before the proposal to discontinue the post office is posted (no explicit justification or approval appears to have been included in the AR). Postal Service responses conflicted throughout the AR sometime telling the community that the ZIP code would have to change due to 911 addressing requirements. A later memo-to-record was prepared and corrected when Headquarters filed their reply comments that corrected this specific point.

Other Concerns

The petitioner and others raise significant concerns suggesting the Postal Service didn't follow the procedures required by law and that the official record shows the Final Determination was based on a combination of either inaccurate or incomplete data, and overall the information used in this discontinuance process would better be described as "convenience" evidence rather than "substantial" evidence.

Additional inaccurate, conflicting, missing, misleading or arbitrary information.

Business information provided by the Postal Service is inaccurate in AR Item 13 at 1. The total number should include businesses, religious institutions, civic organizations, local government offices and schools, small, part-time and in-home businesses. The petitioner states that the total number is 16 rather than the 9 reported by the Postal Service. The AR does show additional Andover businesses that were not included in the Postal Services count (see AR item 28 at 85). Collection box status once the Post Office closes is unknown because the Postal Service Form omitted this response (see AR Item 15 at 1, Q. 8 of Post Office Survey also asks if a collection box will be retained, no information is provided).

Headquarters staff continued to send incomplete information to Congressional Requests without the correct specific information that properly detailed the effects closing the Andover post office would have on the community (see congressional correspondence AR Item 28 at pages 2, 25, 28, 59, 73, 87, 95, 111). The PR is concerned about the Postal Services depiction of the PRC role that was included in these congressional responses. The PRC depiction itself and the location within the body of the letter, could be interpreted to mean that all final determinations are automatically reviewed (and may have some prior endorsement) by the PRC.

Due to the remaining unaddressed community concerns, lack of available community alternatives for regular and effective mailing services (particularly for visiting groups), the PR would respectfully ask that the Commission consider remanding the Final Determination.

Actual letter sent to Andover community members that accompanied questionnaire. (AR Item 21 at 1)

Item Nbr: 21
Page Nbr: 1



05/05/2011

POSTAL CUSTOMER
ANDOVER POST OFFICE
ANDOVER, IL 61233

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Andover Post Office retired on 09/30/2009. The Office is being studied for possible closing or consolidation for the following reasons: Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by an alternate means.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Lynn Center Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Lynn Center Post Office, located 3.4 miles away. Hours of service at this office are 17:00-11:00 & 13:30-17:00, Monday through Friday, and 07:00 09:00 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 06/07/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Augustana Lutheran Church on Tuesday, June 07, 2011 from 7:00 to 8:00 to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Karen Lenane at (319) 399-2902.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink that reads "Wendy A. Berg". The signature is written in a cursive style with a large, looped "B" at the end.

WENDY BERG
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate)

PO-101 Handbook Example

Sample Questionnaire Cover Letter — Rural Route/HCR Service to CBU/Roadside Box/Nonpersonnel Unit (Office Not Suspended)



<date>

Exhibits Exhibit 253.3 (p. 1)

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the <name> Post Office retired on <date>. A review of the business activities of the Post Office revealed that the office workload had declined, and the office qualifies for service only four hours per day. Accordingly, the service hours were changed effective <date>, to <hours>, Monday through Saturday. Our office review revealed an average <number> daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at <name of city> may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, to <a cluster box unit/roadside mailbox/nonpersonnel unit>. This service would be performed by a <rural route/highway contract route carrier> and would involve closing our operation at the <name> Post Office.

We estimate that <rural route/highway contract route> carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the <name> Post Office, located <distance> miles away. Hours of service at this office are <hours>, Monday through Friday, and <hours> on Saturday. Post Office box service is available at this location at <the same fees you now pay/increased fees>. Post Office box access hours are <hours>.

If a change to carrier service is implemented, customers will continue to use the name <community name and ZIP Code> in their mailing address, and it will continue to be listed in Publication 65, *National Five-Digit ZIP Code and Post Office Directory*. If you would like to provide input into a decision to permanently change to (rural route/highway contract route) service, please return the enclosed questionnaire by <month/day/year>, using the pre-addressed envelope provided. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. A postal representative will be at <location> on <month/day/year> from <time> to <time> to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time or later. The enclosure entitled "United States Postal Service Summary of Post Office Change Regulations" describes what is involved in making a formal proposal if a permanent change in postal service appears warranted.

Temperature Excursion Attachment-Permission granted to enclose in its entirety for Docket A2012-43 Proceedings and General Public Reference Material Providing More Detail

From: Cannon, David [<mailto:dcannon@rx.umaryland.edu>]

Sent: Friday, January 06, 2012 12:25 PM

To: BOUDREAUULT, MANON A

Subject: RE: Medication Temperature Excursions Question-Post Office Closings will result in some rural areas having a group of outdoor cluster mailboxes or an individual mailbox at the end of a long rural road.

Greetings Ms. Boudreault,

Sorry for the delayed response.

As Dr. Knapp has said the official US body that determines guidelines for storage and transportation would be the United States Pharmacopeia specifically the <1079> section on Good Storage and Shipping Practices that is currently being updated.

To answer your question in a general sense, each medication would have unique temperature and humidity requirements that differ from drug to drug and are usually outline by the manufacturer in the package insert.

Controlled Room Temperature*— A temperature maintained thermostatically that encompasses the usual and customary working environment of 20° to 25° (68° to 77 °F); that results in a mean kinetic temperature calculated to be not more than 25°; and that allows for excursions between 15° and 30° (59° and 86°F) that are experienced in pharmacies, hospitals, and warehouses. Provided the mean kinetic temperature remains in the allowed range, transient spikes up to 40° are permitted as long as they do not exceed 24 hours. Spikes above 40° may be permitted if the manufacturer so instructs. Articles may be labeled for storage at “controlled room temperature” or at “up to 25°”, or other wording based on the same mean kinetic temperature. The mean kinetic temperature is a calculated value that may be used as an isothermal storage temperature that simulates the nonisothermal effects of storage temperature variations. An article for which storage at Controlled Room Temperature is directed may, alternatively, be stored and distributed in a cool place, unless otherwise specified in the individual monograph or on the label.

Typically we would worry more about the extreme heat than extreme cold as heat is what will cause the medication to actually degrade and lose potency.

Extreme cold temperature can be a problem for certain medications like liquid formulations that could crystallize making them pretty much useless if they underwent freezing.

Injectable medications would also fall under the category of drugs affected by extreme cold as well with crystallization being a major concern.

If it was expected that the medications would typically be left in a non temperature/humidity controlled environment for longer than a period of 24 hours then I would certainly expect it to have some effect on the potency of the medications being delivered.

Let me know if you have any more questions about this.

Regards,

Dr. Cannon

*www.usp797.org original source- paraphrased for clarity in this email

Dave Cannon PharmD

Lab Pharmacist

University of Maryland School of Pharmacy

Shady Grove Campus

dcannon@rx.umaryland.edu

(301)-738-6166

ENTERED JUL 22 2011

JUL 22 2011

WE THE PEOPLE OF "THE VILLAGE OF ANDOVER" ARE PETITIONING THE UNITED STATES POSTAL SERVICE TO KEEP OUR POST OFFICE OPEN. REASONS BEING:

- ANDOVER IL IS IN THE NATIONAL REGISTRY FOR HISTORICAL SITES
- ANDOVER IL IS INCORPORATE WHERE AS LYNN CENTER IL IS NOT.
- LYNN CENTER IL LEASE IS UP IN AUGUST 2011 ANDOVER, IL LEASE IS UP IN OCTOBER 31, 2014 AND THE LEASE PAYMENT IS LESS IN ANDOVER, FL, AND THE ANDOVER, IL BUILDING IS LARGER
- ANDOVER, IL POPULATION IS 600 PEOPLE COMPARED TO 100.
- A GEOGRAPHIC & FINANCIAL STUDY SHOULD BE LOOKED AT FOR THE THREE TOWNS THAT ARE BEING LOOKED AT. ANDOVER, OSCO, AND LYNN CENTER IL.

- | | |
|------------------------|-------------------------|
| 1. David Cupper Mayor | 22. Russell See |
| 2. Rudy A. Cupper | 23. Jacob Hudson |
| 3. Judy Spear, trustee | 24. Bob Washington |
| 4. David Simpson | 25. Bill Washington |
| 5. Nina R. Simpson | 26. Jennifer Killebride |
| 6. Kathleen R. Simpson | 27. James Vaughn |
| 7. Adam P. Brandt | 28. John Bradley |
| 8. Russell S. Johnson | 29. Ellie Neherman |
| 9. Victoria A. Stone | 30. Rosie Neherman |
| 10. Steve A. Stone | 31. Amanda Baskam |
| 11. Jason Lilly | 32. Theri Barber |
| 12. Beth Lilly | 33. Leslie C. Anderson |
| 13. Betty Josephson | 34. Paul E. Stottler |
| 14. [Signature] | 35. D. Cox |
| 15. Jackie Riedel | 36. Kelly Cox |
| 16. Fernie Riedel | 37. Maureen S. Powell |
| 17. Nikki Rehn | 38. Bill Powell |
| 18. Gordon Rehn | 39. Billy Powell |
| 19. Wayne Berger | 40. Tom Smith |
| 20. [Signature] | 41. Tiffani Smith |
| 21. Phyllis Dece | 42. Betty Youngberg |

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- ANDOVER, IL. POPULATION IS 400 PEOPLE COMPARED TO 100.
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- | | |
|-------------------------------|-----------------------------|
| 1. <u>Lynn Whites</u> | 22. <u>Cindy Vestal</u> |
| 2. <u>Kelly Whites</u> | 23. <u>Charles Vestal</u> |
| 3. <u>Matt Downing</u> | 24. <u>Maggie Vestal</u> |
| 4. <u>[REDACTED]</u> | 25. <u>Molly Vestal</u> |
| 5. <u>Bruce Downing</u> | 26. <u>Vicki Fair</u> |
| 6. <u>Kathy Downing</u> | 27. <u>Bradley Fair</u> |
| 7. <u>[REDACTED]</u> | 28. <u>Hilda Fair</u> |
| 8. <u>Eileen Stearns</u> | 29. <u>Marion Fair</u> |
| 9. <u>Helen Olson</u> | 30. <u>Brian Fair</u> |
| 10. <u>Nike J. [REDACTED]</u> | 31. <u>Macie Sandberg</u> |
| 11. <u>Linda Waddell</u> | 32. <u>[REDACTED]</u> |
| 12. <u>Helen Stephens</u> | 33. <u>Annette Sandberg</u> |
| 13. <u>Mike Stephens</u> | 34. <u>Steve Sandberg</u> |
| 14. <u>Karen Taber</u> | 35. <u>Ben Sandberg</u> |
| 15. <u>Damon Taber</u> | 36. <u>Ella Sandberg</u> |
| 16. <u>Mary Link</u> | 37. <u>Paul Hegy</u> |
| 17. <u>Bruce Link</u> | 38. <u>Paul Hegy</u> |
| 18. <u>Jan Rhl</u> | 39. <u>Dore Underwood</u> |
| 19. <u>July Rhl</u> | 40. <u>Dott Underwood</u> |
| 20. <u>Don Swearingen</u> | 41. <u>Roger Underwood</u> |
| 21. <u>Joyce Swearingen</u> | 42. <u>Patti Anders</u> |
| <u>Mike Horn</u> | <u>Larry McQuinn</u> |
| <u>Gale Horn</u> | <u>[REDACTED]</u> |

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- | | |
|----------------------|--------------------------|
| 1. Dana Eastin | 22. [REDACTED] |
| 2. Beulah M. Sloss | 23. Michael Lowrey |
| 3. Amber Spranger | 24. Maifra Rios |
| 4. [REDACTED] | 25. Kay Johnson |
| 5. Cindy Fox | 26. Anthony Rios |
| 6. Mill Fox | 27. Marilyn Brandt |
| 7. Andrea Daniels | 28. Matthew Brandt |
| 8. Michael Parrett | 29. Jean Brandt |
| 9. Savannah Parrett | 30. Will Brandt |
| 10. Dewarda Martinez | 31. Nancy Brandt |
| 11. Brittany Larson | 32. Lisa Carlson |
| 12. Susan Hill | 33. Kenneth Carlson |
| 13. Dan Casper | 34. Mark Putnam |
| 14. Mula Casper | 35. [REDACTED] |
| 15. Alan Casper | 36. Annette [REDACTED] |
| 16. Ma McBee | 37. Mary Putnam |
| 17. Tammy Moore | 38. LIDA [REDACTED] |
| 18. Susan [REDACTED] | 39. Patrick Olson |
| 19. [REDACTED] | 40. Harold R. Cooper Jr. |
| 20. [REDACTED] | 41. Betty J. Cooper |
| 21. Rosemary Lowrey | 42. Carolyn Sue Diamond |

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- | | |
|-------------------------|------------------------------------|
| 1. Jella Q. Dobbs | 22. David B. Kinnison |
| 2. Anonymous | 23. [REDACTED] |
| 3. Jack Wampler | 24. Michael J. Wampler |
| 4. Alvin E. Wampler | 25. Diane L. Wampler |
| 5. Steve Linsay | 26. Rick Wampler |
| 6. Susan Linsay | 27. Rose Wampler |
| 7. Jodi Roberts | 28. Emily Wampler |
| 8. Ken Noe | 29. Katelyn Wampler |
| 9. Todd Noe | 30. Andy Wampler |
| 10. Dawn Hutcheson | 31. Nicole J. Bunton (Girls Scout) |
| 11. [REDACTED] | 32. Jennifer Bunton |
| 12. Helen Alley | 33. Ron Bunton |
| 13. Jennifer West | 34. Doris Lindquist |
| 14. John R. West | 35. [REDACTED] |
| 15. Deb A. Lynn | 36. Edwin Lindquist |
| 16. Russ J. Lynn | 37. Mark Lindquist |
| 17. Shuter Cottle | 38. Gary Caley |
| 18. Roger Cottle | 39. Jella Caley |
| 19. Rebecca Bordenack | 40. Bryan Caley |
| 20. Adam Broderick | 41. Bonnie Lunsom |
| 21. Fred & Linda Fields | 42. Jerry Crouch |

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- | | |
|-----------------------|------------------------|
| 1. Karen Stancich | 22. Cheryl Spellions |
| 2. Roger Stancich | 23. Michael Peel |
| 3. Stephen Guyer | 24. Zachary Spellions |
| 4. [REDACTED] | 25. Jeremy Spellions |
| 5. Bush Shattuck | 26. Amber Lita Tsvetie |
| 6. Bob J. Winters | 27. Chuck Selli |
| 7. Sheila Westlund | 28. David Aguilera |
| 8. Richard Levine | 29. Martha Aguilera |
| 9. Brian Nelson | 30. Maria Aguilera |
| 10. Natalie Nelson | 31. [REDACTED] |
| 11. Harold W. Roberts | 32. Megan D. Schen |
| 12. Florence Peterson | 33. Gene Bant |
| 13. Lana R. Kelly | 34. Joe [REDACTED] |
| 14. [REDACTED] | 35. Maria Queen |
| 15. [REDACTED] | 36. Ashley [REDACTED] |
| 16. [REDACTED] | 37. Destiny Kroschmann |
| 17. [REDACTED] | 38. Julia Bant |
| 18. [REDACTED] | 39. [REDACTED] |
| 19. [REDACTED] | 40. Karen Willett |
| 20. Allen P. Harlow | 41. Josh Lilly |
| 21. Jane L. Harlow | 42. Christy Lilly |

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- | | |
|------------------------|--------------------------------------|
| 1. Craig R. Lee | 22. Beverly Josephson, Village Clerk |
| 2. Doug R. Lee | 23. Travis Jackson |
| 3. Brad R. Lee | 24. Krysta Jackson |
| 4. Shellen Johnson | 25. Daniel Marshall |
| 5. Thomas Johnson | 26. [REDACTED] |
| 6. Kevin Johnson | 27. Amanda Marshall |
| 7. Kelly Peterson | 28. Louise Gunnerson |
| 8. Chad Nelson | 29. Dick Gunnerson |
| 9. Tom Noren | 30. Darrell Paldick |
| 10. Lou Joseph | 31. Marie De Wolf |
| 11. CHRISTINE LONGHORE | 32. Leene Accord |
| 12. Cindy Cummings | 33. Trent Boyd |
| 13. Donald Cummings | 34. Barbara Boyd |
| 14. Elma Kay | 35. Katie Boyd |
| 15. Dennis May | 36. ABC WOOD |
| 16. Elaine Coombs | 37. Denise Lilly |
| 17. Dan Coombs | 38. Elmer Lilly Jr |
| 18. Jennifer Johnson | 39. Joyce Gilba |
| 19. Michael Johnson | 40. Lois De Coster |
| 20. Alie Johnson | 41. Margaret Behm |
| 21. Susan Jordan | 42. Fred DeCoster |

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- | | |
|---------------------------|---------------------------------------|
| 1. <u>Leslie Seabloom</u> | 22. <u>Larry Seabloom</u> |
| 2. <u>Ed. Franzen</u> | 23. <u>Larry Franzen</u> |
| 3. <u>J. Ann Schuere</u> | 24. <u>Duke Palm</u> |
| 4. <u>Ben Schuere</u> | 25. <u>Allison Palm</u> |
| 5. <u>Gabe Schuere</u> | 26. <u>Bill Schuere</u> |
| 6. <u>Jane Palm</u> | 27. <u>Jalen Schuere</u> |
| 7. <u>Audra Palm</u> | 28. <u>Patricia Barber</u> |
| 8. <u>Bonnie Myers</u> | 29. <u>Amy Alwood</u> |
| 9. <u>Mike Myers</u> | 30. <u>Cory He</u> |
| 10. <u>Connie Howe</u> | 31. <u>Mike Wilson</u> |
| 11. <u>Sharon Barber</u> | 32. <u>Kurt E. Post</u> |
| 12. <u>Helen Barber</u> | 33. <u>Arthur Larson</u> |
| 13. <u>Lori Bennett</u> | 34. <u>Jandy Larson</u> |
| 14. <u>Missie Ashley</u> | 35. <u>Sandy Post</u> |
| 15. <u>Nick Ashley</u> | 36. <u>Mr. & Mrs. Roger Shinn</u> |
| 16. <u>Lance Bennett</u> | 37. <u>Marion Landwehr (at for)</u> |
| 17. <u>Kurt Bennett</u> | 38. <u>Taylor Rutledge</u> |
| 18. <u>Theresa Ashley</u> | 39. <u>Kyle Larson</u> |
| 19. <u>Willy Howe</u> | 40. <u>Jessie Larson</u> |
| 20. <u>Al Palm</u> | 41. <u>[REDACTED]</u> |
| 21. <u>Cathy Palm</u> | 42. <u>Curtis Swanson</u> |

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- | | |
|------------------------------|-----------------------------------|
| 1. Linda Kendall | 22. Lindsey Arnold |
| 2. Diana Sevo | 23. Chris Hall |
| 3. Steven Herberman | 24. Amanda Anderson |
| 4. Michelle Lodge | 25. Rick Amosken |
| 5. Barry Lodge | 26. Stephanie Amosken |
| 6. Kim Lodge | 27. Jim |
| 7. Doreen Lodge | 28. Jim |
| 8. Joyce Rogers | 29. Matt Lawrence |
| 9. Norma Lodge | 30. Rachel Lavery |
| 10. Lucinda Bell | 31. Theresa Scott |
| 11. Jerry Bell | 32. Sharon Scott |
| 12. Doreen Newman | 33. Brittany Scott |
| 13. Barbara Newman | 34. Heaven Butterfield |
| 14. Violet Gibbons | 35. Patty Butterfield |
| 15. Jerry Gibbons | 36. Mary Gibson |
| 16. Christy Gibson | 37. Mike Gibson |
| 17. Carrie Floto | 38. Elizabeth Hear |
| 18. Terri Palmer | 39. Don Hear - trustee |
| 19. Marilyn Gibbons | 40. Robin Hear |
| 20. Dennis Fair | 41. Zach Hear |
| 21. Jane Fair | 42. Sandra Johnson |

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- | | |
|--------------------------------|----------------------------------------------|
| 1. <u>Curtis Johnson</u> | 22. <u>Veronica Shroder</u> |
| 2. <u>Michael Johnson</u> | 23. <u>Nanci Wata</u> |
| 3. <u>John D. Johnson</u> | 24. <u>Thomas Cornell</u> |
| 4. <u>James Miller</u> | 25. <u>Nancy Woodward, Village Treasurer</u> |
| 5. <u>Mike Melker, Trustee</u> | 26. <u>Maribel Kutzner</u> |
| 6. <u>Flannery Tiller</u> | 27. <u>Martha W. Bentley</u> |
| 7. <u>Chris Patton</u> | 28. <u>Brian Wood</u> |
| 8. <u>Robert [unclear]</u> | 29. <u>Bob [unclear]</u> |
| 9. <u>Linda Perry</u> | 30. <u>Kathleen Chipman</u> |
| 10. <u>Jodi Lane</u> | 31. <u>Margaret [unclear]</u> |
| 11. <u>Regina K. Holst</u> | 32. <u>Janet [unclear]</u> |
| 12. <u>[unclear]</u> | 33. <u>Sally Vincent</u> |
| 13. <u>[unclear]</u> | 34. <u>Mary Alice Lindberg</u> |
| 14. <u>James K. Perry</u> | 35. <u>Jamie Reed</u> |
| 15. <u>Bill Wanner</u> | 36. <u>Julie [unclear]</u> |
| 16. <u>Wynne Johnson</u> | 37. <u>Patricia Schiffrer</u> |
| 17. <u>Wynne Johnson</u> | 38. <u>RODGER KULFREN</u> |
| 18. <u>Bryce Grafton</u> | 39. <u>Rymary Schiffrer</u> |
| 19. <u>[unclear]</u> | 40. <u>Lena Brown</u> |
| 20. <u>Bryce Grafton</u> | 41. <u>Wynne [unclear]</u> |
| 21. <u>Brady Grafton</u> | 42. <u>Bill Schell</u> |

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- | | |
|----------------------------|-----------------------------------|
| 1. <u>Carol Smith</u> | 22. <u>Ann Kemp</u> |
| 2. <u>Frank Kim</u> | 23. <u>Jon Klaworn</u> |
| 3. <u>Shirley Nelson</u> | 24. <u>Kelsey Klaworn</u> |
| 4. <u>Shirley Ross</u> | 25. <u>Shirley Morgan</u> |
| 5. <u>Dean Sabbert</u> | 26. <u>RANDY EGERT</u> |
| 6. <u>Ed Patten Jr</u> | 27. <u>Janet Ann Heath Gaynor</u> |
| 7. <u>Ann L.</u> | 28. <u>Kristina Ceregh</u> |
| 8. <u>St. Simeon</u> | 29. <u>Kim Berthout</u> |
| 9. <u>David R. Lincum</u> | 30. <u>Michael Fisher</u> |
| 10. <u>Kent Wagnell</u> | 31. <u>Captal Egan</u> |
| 11. <u>Terry Cuzznell</u> | 32. <u>Carl R. Latta</u> |
| 12. <u>Edly P. Hardin</u> | 33. <u>Rhonda Jacobs</u> |
| 13. <u>Rosa</u> | 34. <u>Dorinda Hill</u> |
| 14. <u>Bob Thompson</u> | 35. <u>AUTUMN BOHART</u> |
| 15. <u>Gill Westerland</u> | 36. <u>Harold L.</u> |
| 16. <u>Jim Wellman</u> | 37. <u>Jan Parsons</u> |
| 17. <u>David Kuper</u> | 38. <u>Jessica Parsons</u> |
| 18. <u>Linda Kuper</u> | 39. <u>Shirley Parsons</u> |
| 19. <u>Robert Wellman</u> | 40. <u>Paula Parsons</u> |
| 20. <u>Elizabeth Heier</u> | 41. <u>Joshua Parsons</u> |
| 21. <u>Long Vanhook</u> | 42. <u>Jim Bogg</u> |

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- | | |
|-------------------------------|--------------------------------|
| 1. <u>Donna Buggs</u> | 22. <u>Jane R. Kennedy</u> |
| 2. <u>Amanda Paxton</u> | 23. <u>Stephen J. Felt</u> |
| 3. <u>John Shepherd</u> | 24. <u>Ann Skousen</u> |
| 4. <u>John Shepherd, 4</u> | 25. <u>David Halverson</u> |
| 5. <u>TRICIA</u> | 26. <u>Sandra L. McSwain</u> |
| 6. <u>Wayne Wayland</u> | 27. <u>Edna</u> |
| 7. <u>Patricia K. Shepard</u> | 28. <u>Nancy P. Herndl</u> |
| 8. <u>Christa Adams</u> | 29. <u>Opiece F. Oliver</u> |
| 9. <u>Angela</u> | 30. <u>Meridith Oliver</u> |
| 10. <u>Donna Long</u> | 31. <u>Ann</u> |
| 11. <u>Wendy Schneider</u> | 32. <u>Arcan Teremink</u> |
| 12. <u>Mike Kasper</u> | 33. <u>Stella Schultz</u> |
| 13. <u>Tom Felt</u> | 34. <u>Lin Nightingale</u> |
| 14. <u>John Kasper</u> | 35. <u>Donald J. Halverson</u> |
| 15. <u>Bob Peters</u> | 36. <u>Joseph DeMay</u> |
| 16. <u>Robert Faldry</u> | 37. <u>Phil N. Post</u> |
| 17. <u>Don Faldry</u> | 38. <u>Donna Palmer</u> |
| 18. <u>Martha Faldry</u> | 39. <u>Jonathan M. Mowat</u> |
| 19. <u>Carole Kasper</u> | 40. <u>Stephen W. Mowat</u> |
| 20. <u>Sandra Leonard</u> | 41. <u>Kathleen A. Felt</u> |
| 21. <u>Michelle Leonard</u> | 42. <u>Ann Williams</u> |

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- | | |
|-------------------------|-------------------------|
| 1. LeRoy Shoop | 22. Patricia S. Carlson |
| 2. Kathy Johnston | 23. Raymond O. Carlson |
| 3. Kathy Johnston | 24. Gregory H. Reed |
| 4. Glenn Johnston | 25. Tom Reed |
| 5. Robert Kulpodur | 26. Victor J. Reed |
| 6. Bruce Kulpodur | 27. Gerald C. Rice |
| 7. Mike Kulpodur | 28. Gary Ayler |
| 8. Wesley K. Wilkinson | 29. Wayne Swanson |
| 9. David A. Wilkinson | 30. Kathy Swanson |
| 10. Ruth Egnaw | 31. Steve Sittig |
| 11. Pioni Benson | 32. J. S. Sittig |
| 12. Eric Nordstrom | 33. Rick Wilton |
| 13. Michelle Nordstrom | 34. Sings Clark |
| 14. Dolores Lindstrom | 35. Alton Castman |
| 15. Boyd Lindstrom | 36. Cassie Clark |
| 16. Daris Wilson | 37. Kari Stogsdill |
| 17. Julie Fordyce | 38. Karla Martin |
| 18. Anne Wilson | 39. Kim Lange |
| 19. Rachel Schumaker | 40. Kristi Tarath |
| 20. Rachel Wittler | 41. Kathy Stahl |
| 21. Rosemarie Berninger | 42. Donna Stahl |

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- | | |
|---------------------|-----------------------|
| 1. Todd | 22. Kayla White |
| 2. Eric Herring | 23. John Anderson |
| 3. Marshall Mason | 24. Janet M. Anderson |
| 4. David Bunting | 25. Doug Skoford |
| 5. Kayla Anderson | 26. Ray Pater |
| 6. Tom Nells | 27. Terri Wertheimer |
| 7. Jim Smith | 28. Kim Nells |
| 8. Tony Petrovich | 29. Terri Nelson |
| 9. Cynthia | 30. Taylor Westheiser |
| 10. Brenda Marshall | 31. Paul Griffin |
| 11. Amy Strundstrom | 32. Ed Griffin |
| 12. Bud Henneman | 33. Tony Skogren |
| 13. Dan Henneman | 34. Dan Skogren |
| 14. John Skogren | 35. Robert Skogren |
| 15. Brian Skogren | 36. Diane Talbott |
| 16. Kim Skogren | 37. Ang Cary |
| 17. Julie Bell | 38. Shirley Smith |
| 18. Lester Zickman | 39. John R. Smith |
| 19. Bill Skogren | 40. Ed Cary |
| 20. Ronald W. Smith | 41. Mary J. Wigant |
| 21. Nancy J. Smith | 42. Charles W. Wigant |

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- | | |
|-----------------------|------------------------|
| 1. Bob Thale | 22. Susan E. DeBuster |
| 2. Steve Moore | 23. Jesse L. Crane |
| 3. Cloma Moore | 24. Edmund DeMay |
| 4. Tom Mabe | 25. Jane L. Lamm |
| 5. Charles Quitt | 26. Nancy Povst |
| 6. Dorothy Mapeck | 27. Janney Miller |
| 7. Cathy Kessel | 28. Fran Westlund |
| 8. Carrie Korman | 29. Mary Sandall |
| 9. Bill Korman | 30. Roy Riederer |
| 10. Jay Scott | 31. Marilyn J. Johnson |
| 11. Jim Scott | 32. Arnold Johnson |
| 12. Nancy Curran | 33. Betty Lamm |
| 13. Ann James Johnson | 34. Darroo Johnson |
| 14. Catherine Johnson | 35. Michael R. Lange |
| 15. George Higgins | 36. Carolyn Abrahamson |
| 16. Bob Lowyer | 37. Mary Johnson |
| 17. Al Saunders | 38. Joanne Korman |
| 18. Robert O'Leary | 39. Betty Malmen |
| 19. [Signature] | 40. Violt Schaffer |
| 20. Al Cruse | 41. Sarah Billie |
| 21. Richard Boney | 42. Charlotte Crotter |

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- | | |
|----------------------|--------------------------|
| 1. Robert DeBollie | 22. Dawn Heston |
| 2. Ann Boarden | 23. Sharon Cashman |
| 3. Keri Humphrey | 24. Donna Rose |
| 4. Asja Catour | 25. Kathy Sparks |
| 5. Mrs. Ellen Brando | 26. Duffie (Horn) |
| 6. Mike Koster | 27. Leo Michael Brown |
| 7. Bob Jean | 28. H. Mary Bach |
| 8. Fred Forthner | 29. Mia Eselman |
| 9. Della (Horn) | 30. Wilma Carroll |
| 10. Anita Brandt | 31. Susan Miller |
| 11. Geneva Eick | 32. Robert Schacht |
| 12. Kasia Kudrka | 33. Rudy Olson |
| 13. Marlene Pahl | 34. Lynn Dunn |
| 14. Kasper Pahl | 35. Jacqueline J. Warron |
| 15. Duff | 36. Max Jackson |
| 16. Odian Blossell | 37. Kendal Mark |
| 17. Christine Allen | 38. Paul Newman |
| 18. Hani Myers | 39. Betty Slatte |
| 19. Matt Ewert | 40. Elizabeth L. L. L. |
| 20. Brent Kucard | 41. Jim Underwood |
| 21. Andrew Reed | 42. Cheri E. Callender |

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1. *Nancy Hoopes* 22. _____
2. *Patricia D. Johnson* 23. _____
3. *Donna* 24. _____
4. *Janey Hall* 25. _____
5. _____ 26. _____
6. _____ 27. _____
7. _____ 28. _____
8. _____ 29. _____
9. _____ 30. _____
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15. _____ 36. _____
16. _____ 37. _____
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18. _____ 39. _____
19. _____ 40. _____
20. _____ 41. _____
21. _____ 42. _____

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- | | |
|------------------------------|--------------------------------|
| 1. <u>John Dimmick</u> | 22. <u>[Signature]</u> |
| 2. <u>Christina S. Mason</u> | 23. <u>[Signature]</u> |
| 3. <u>Harold B. Woodward</u> | 24. <u>Robert Stinson</u> |
| 4. <u>Sammi Carlson</u> | 25. <u>[Signature]</u> |
| 5. <u>Ryanan [Signature]</u> | 26. <u>[Signature]</u> |
| 6. <u>Patty Stinson</u> | 27. <u>[Signature]</u> |
| 7. <u>[Redacted]</u> | 28. <u>[Redacted]</u> |
| 8. <u>Stefanie Bors</u> | 29. <u>B. Mac Millan</u> |
| 9. <u>Michael Bors</u> | 30. <u>Thomas Bick</u> |
| 10. <u>Diane Marshall</u> | 31. <u>Jain [Signature]</u> |
| 11. <u>Nede Budget</u> | 32. <u>Allen Woodward</u> |
| 12. <u>[Redacted]</u> | 33. <u>Jane M. [Signature]</u> |
| 13. <u>[Redacted]</u> | 34. <u>[Redacted]</u> |
| 14. <u>[Redacted]</u> | 35. <u>Barbara Wilson</u> |
| 15. <u>[Redacted]</u> | 36. <u>[Signature]</u> |
| 16. <u>Frankie Heart</u> | 37. <u>[Signature]</u> |
| 17. <u>Bruce C. Dimmick</u> | 38. <u>Don Diamond</u> |
| 18. <u>Dore [Signature]</u> | 39. <u>Mabel Mabun</u> |
| 19. <u>[Redacted]</u> | 40. <u>Carolyn Swanson</u> |
| 20. <u>[Redacted]</u> | 41. <u>[Redacted]</u> |
| 21. <u>Faith Bates</u> | 42. <u>Randy Casella</u> |

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- | | |
|--------------------------|--------------------------|
| 1. Donald B. Bales | 22. Pat Hammy |
| 2. Susan Reed | 23. Amy Angel |
| 3. Dalara Larson | 24. Brett Underwood |
| 4. Jerry Spink | 25. Kayla Angel |
| 5. Susan King | 26. Jake Hafferty |
| 6. John King | 27. Tom King |
| 7. John King | 28. Nathan Anderson |
| 8. John King | 29. John King |
| 9. John King | 30. Jack Johnson |
| 10. John King | 31. Donetta Helms |
| 11. John King | 32. Larry Helms |
| 12. Michael T. Carlson | 33. Julie Carl |
| 13. Margaret M. Wooley | 34. Mark Carl |
| 14. John King | 35. Shirley Kuhl |
| 15. Pat Dybenkas | 36. Bob Kuhl |
| 16. James Dybenkas | 37. Darlene Boberg |
| 17. John King | 38. Brian Boberg |
| 18. John King | 39. Tina Smith |
| 19. John King | 40. Mark Walker |
| 20. John King | 41. John King |
| 21. John King | 42. Catherine Williams |

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- | | |
|-----------------------|------------------------|
| 1. Scott Byrne | 22. John D. Dutton |
| 2. Marie Countryman | 23. Jay M. Tate |
| 3. Juli Franzen | 24. Karen Dwyer |
| 4. Edna Hall | 25. Mike Roggen |
| 5. Paula Boyer | 26. Alfred Anderson |
| 6. Dave Youngberg | 27. Valerie Benfante |
| 7. Nancy Bond | 28. Connie L. Kadechew |
| 8. [Redacted] | 29. Rick Meyer |
| 9. Kathleen Adams | 30. Doris G. G. G. |
| 10. Alvin Lutram | 31. Bruce G. G. |
| 11. [Redacted] | 32. Ed Johnson |
| 12. [Redacted] | 33. Jeffrey K. K. |
| 13. Ken Carlson | 34. [Redacted] |
| 14. F. L. Smith | 35. Ronald Matzer |
| 15. J. Armenta | 36. Michelle Lopez |
| 16. Matt Hall | 37. Charles Toback |
| 17. Christine Wild | 38. Theresa Marparick |
| 18. Debra L. Kuegel | 39. Amy Richter |
| 19. [Redacted] | 40. |
| 20. Charlotte Versick | 41. |
| 21. Lenette Carlson | 42. |

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- | | |
|-----------------------------|--------------------------------|
| 1. <u>Sida Robinson</u> | 22. <u>Arno Owens</u> |
| 2. <u>_____</u> | 23. <u>Margaret Mauer</u> |
| 3. <u>Allison Ballou</u> | 24. <u>Bertha Robinson</u> |
| 4. <u>Heim Callen</u> | 25. <u>Mary Brown Robinson</u> |
| 5. <u>Kris Olin</u> | 26. <u>Jan Werth</u> |
| 6. <u>William Olin</u> | 27. <u>Glenn M Smith</u> |
| 7. <u>Diana Helms</u> | 28. <u>Darlene Traverser</u> |
| 8. <u>Mike Helms</u> | 29. <u>Catherine Gustafson</u> |
| 9. <u>Chris Moore</u> | 30. <u>Nancy Gray</u> |
| 10. <u>B B Johnson</u> | 31. <u>Stewart Gray</u> |
| 11. <u>Peter Johnson</u> | 32. <u>Lin Carlson</u> |
| 12. <u>Lynn Callen</u> | 33. <u>Don Jensen</u> |
| 13. <u>Jenny Roubles</u> | 34. <u>Jim [unclear]</u> |
| 14. <u>Nichelle Fuchter</u> | 35. <u>John [unclear]</u> |
| 15. <u>Zach Fuchter</u> | 36. <u>_____</u> |
| 16. <u>Christy Fuchter</u> | 37. <u>Ron Anderson</u> |
| 17. <u>Ann Fuchter</u> | 38. <u>Bonnie Bardsley</u> |
| 18. <u>_____</u> | 39. <u>Julie K. Chandler</u> |
| 19. <u>William Bardsley</u> | 40. <u>Don Bardsley</u> |
| 20. <u>Wick Bardsley</u> | 41. <u>B B Johnson</u> |
| 21. <u>Bea Owens</u> | 42. <u>Helene Leaf</u> |

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1. Gladys Masten	22.
2. Gladys Hull	23.
3.	24.
4.	25.
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21.	42.

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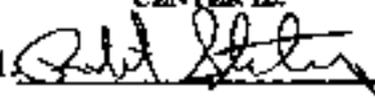
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- | | |
|-------------------------------|-----------------------------|
| 1. <u>Charles C. Anderson</u> | 22. <u>Jason Stenzel</u> |
| 2. <u>Paul Anderson</u> | 23. <u>Paul Brown</u> |
| 3. <u>TSR</u> | 24. <u>Andy Stevens</u> |
| 4. <u>Anders Sprang</u> | 25. <u>Rick Stone</u> |
| 5. <u>Wayne Egan</u> | 26. <u>Leslie Hamilton</u> |
| 6. <u>Nan Hobbs</u> | 27. <u>Mark Hamilton</u> |
| 7. <u>Tom Owens</u> | 28. <u>Nancy Guichen</u> |
| 8. <u>Larry Anderson</u> | 29. <u>Ed - J. J. J.</u> |
| 9. <u>Adam Dredel</u> | 30. <u>Tom Miller</u> |
| 10. <u>Ronald Larkin</u> | 31. <u>Margaret Stickle</u> |
| 11. <u>Wanda Hobbs</u> | 32. <u>Marian R. Cox</u> |
| 12. <u>Emilie Swain</u> | 33. <u>Bob L. Cox</u> |
| 13. <u>Blair M. Solomon</u> | 34. <u>Ray W.</u> |
| 14. <u>Melissa Swain</u> | 35. <u>Cheryl Jarnes</u> |
| 15. <u>Dave Traetsart</u> | 36. <u>Paul L.</u> |
| 16. <u>Laura M. Brown</u> | 37. <u>Bill Weyll</u> |
| 17. <u>Ol Stenzel</u> | 38. <u>Jeffrey</u> |
| 18. <u>Zach Johnson</u> | 39. <u>Mark W.</u> |
| 19. <u>Jim Cappione</u> | 40. <u>Diane Fisher</u> |
| 20. <u>JOE SWAN</u> | 41. <u>Glenn W.</u> |
| 21. <u>John</u> | 42. <u>John</u> |
| | 43. <u>John</u> |
| | 44. <u>John</u> |

[Handwritten signature]

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1. 	22.
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- | | |
|--------------------------------|--------------------------------|
| 1. <u>Donna Clark</u> | 22. <u>Crystal Dennis</u> |
| 2. <u>Maria Ford</u> | 23. <u>Marta K</u> |
| 3. <u>Aimee Johnson</u> | 24. <u>Doug Paul</u> |
| 4. <u>Debbie Johnson</u> | 25. <u>Carl</u> |
| 5. <u>Judith Gilbert</u> | 26. <u>Dale Spiegel</u> |
| 6. <u>Carol Mackey</u> | 27. <u>Alton E. Ma</u> |
| 7. <u>Cynthia Wilson</u> | 28. <u>Larry J. Ma</u> |
| 8. <u>Richard McCook</u> | 29. <u>Mary Leonard</u> |
| 9. <u>Mary Wendel</u> | 30. <u>Mike Neenan</u> |
| 10. <u>Ray Olson</u> | 31. <u>Krista R. Peck</u> |
| 11. <u>Eleanore Larson</u> | 32. <u>Jill R. Romberg</u> |
| 12. <u>Roy Johnson</u> | 33. <u>J. Blenden</u> |
| 13. <u>Ed Johnson</u> | 34. <u>J. Blenden</u> |
| 14. <u>Jana Spring</u> | 35. <u>Lauretta D. Preston</u> |
| 15. <u>Judith S. Whadstead</u> | 36. <u>Dorcas Smith</u> |
| 16. <u>Ed Middleton</u> | 37. <u>Karen Neumann</u> |
| 17. <u>Jeff Doud</u> | 38. <u>Stephen A. Walker</u> |
| 18. <u>Pat Anderson</u> | 39. <u>Jean Gauth</u> |
| 19. <u>Martha E. Ray</u> | 40. <u>Bill</u> |
| 20. <u>Lally R. Smith</u> | 41. <u>Jim Barb</u> |
| 21. <u>Sherry Long</u> | 42. <u>Mary Olson</u> |

WE THE PEOPLE OF "THE VILLAGE OF ANDOVER" ARE PETITIONING THE UNITED STATES POSTAL SERVICE TO KEEP OUR POST OFFICE OPEN. REASONS BEING:

- ANDOVER IL. IS IN THE NATIONAL REGISTRY FOR HISTORICAL SITES
- ANDOVER IL. IS INCORPORATE WHERE AS LYNN CENTER IL. IS NOT.
- LYNN CENTER IL. LEASE IS UP IN AUGUST 2011 ANDOVER, IL. LEASE IS UP IN OCTOBER 31, 2014 AND THE LEASE PAYMENT IS LESS IN ANDOVER, IL. AND THE ANDOVER, IL. BUILDING IS LARGER
- ANDOVER, IL. POPULATION IS 600 PEOPLE COMPARED TO 100.
- A GEOGRAPHIC & FINANCIAL STUDY SHOULD BE LOOKED AT FOR THE THREE TOWNS THAT ARE BEING LOOKED AT. ANDOVER, OSCO, AND LYNN CENTER IL.

- | | |
|------------------------|-----------------------|
| 1. Don Rogers | 22. Catherine K. Hump |
| 2. Natalie Anderson | 23. Sue Schryer |
| 3. John Anderson | 24. Peggy Erickson |
| 4. Andrew Kainer | 25. Dorothy Swanson |
| 5. Mark White | 26. |
| 6. Greg White | 27. |
| 7. Linda DeHoe | 28. |
| 8. Dan M. Jorgensen | 29. |
| 9. Jim Jorgensen | 30. |
| 10. Bob Jorgensen | 31. |
| 11. Loretta King | 32. |
| 12. Jane L. Nelson | 33. |
| 13. Judith A. Anderson | 34. |
| 14. Lori M. Serr | 35. |
| 15. Anne Larson | 36. |
| 16. Geneva Blodgett | 37. |
| 17. Nancy Nordstrom | 38. |
| 18. Joyce Kuziel | 39. |
| 19. Virginia Collinson | 40. |
| 20. Marion Nelson | 41. |
| 21. Dorothy Erickson | 42. |

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- | | |
|-------------------------|-----------------------|
| 1. Beckey Nelson | 22. Brenda Van Gorder |
| 2. Betty Luene | 23. [Signature] |
| 3. Bob Peterson | 24. [Signature] |
| 4. Dennis Westlund | 25. [Signature] |
| 5. Roger M. [Signature] | 26. Mirra Hanson |
| 6. Amanda Brown | 27. [Signature] |
| 7. Eugene Stromquist | 28. |
| 8. [Signature] | 29. |
| 9. [Signature] | 30. |
| 10. Dennis Lund | 31. |
| 11. Charles Becht | 32. |
| 12. Lucille Becht | 33. |
| 13. Matt Cummings | 34. |
| 14. Mark Cummings | 35. |
| 15. James R. Seal | 36. |
| 16. Thomas Seal | 37. |
| 17. Betty K. Brodd | 38. |
| 18. [Signature] | 39. |
| 19. Linda Valdey | 40. |
| 20. Alberta C. Valdey | 41. |
| 21. David A. Peterson | 42. |

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1. Letha Atwell 22.
2. Ruby Atwell 23.
3. Bob 24.
4. Rona Hays 25.
5. Ann Marie Hays 26.
6. Donald Hays 27.
7. By Water 28.
8. Barbara Berg 29.
9. James Armstrong 30.
10. James Odell 31.
11. Engene Carlson 32.
12. Kevin Jackson 33.
13. Big Tony 34.
14. Larry TRUSTEE 35.
15. Jim Newman 36.
16. Dean Steerlinck 37.
17. Ralph Steerlinck 38.
18. [REDACTED] 39.
19. [REDACTED] 40.
20. Michael 41.
21. 42.

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1. James Montgomery 22.
2. Kimber Joseph 23.
3. Mary Stone 24.
4. Janice 25.
5. Michelle Moley 26.
6. Liz Hassko 27.
7. Debra J. J. J. 28.
8. Carli Garrison 29.
9. Frank J. J. 30.
10. Wm J. J. 31.
11. Amanda Miller 32.
12. Alvin Johnson 33.
13. Lois Freese 34.
14. Kerry Peterson 35.
15. Bill J. J. 36.
16. Cindy Bender 37.
17. Lithium Copeland 38.
18. _____ 39.
19. _____ 40.
20. _____ 41.
21. _____ 42.