

CARDWELL Docket: 1357002 - 59721 Accepted 1/6/2012

*These are the 1st 18 documents that should be completed Scanned and sent to the MPOO for review

Return to Flow

Page	Document		
1.	Request/approval to study for discontinuance (02/14/2011)	<input checked="" type="checkbox"/>	
2.	Notice (if appropriate) to Headquarters of suspension	<input checked="" type="checkbox"/>	
3.	Notice (if appropriate) to customers/district personnel of suspension	<input checked="" type="checkbox"/>	
4.	Highway map with community highlighted (03/29/2011)	<input checked="" type="checkbox"/>	
5.	Eviction notice (if appropriate) (03/15/2011)	<input checked="" type="checkbox"/>	
6.	Building inspection report and original photos of building deficiencies (if appropriate) (03/15/2011)	<input checked="" type="checkbox"/>	
7.	Post Office and community photos (03/15/2011)	<input checked="" type="checkbox"/>	
8.	PS Form 150, Postmaster Workload Information (03/21/2011)	<input checked="" type="checkbox"/>	
9.	Worksheet for calculating work service credit (03/15/2011)	<input checked="" type="checkbox"/>	
10.	Window transaction record (03/15/2011)	<input checked="" type="checkbox"/>	
11.	Record of incoming mail (03/15/2011)	<input checked="" type="checkbox"/>	
12.	Record of dispatched mail (03/15/2011)	<input checked="" type="checkbox"/>	
13.	Administrative postmaster/OIC comments (02/28/2011)	<input checked="" type="checkbox"/>	
14.	Inspection Service/local law enforcement vandalism reports (02/23/2011)	<input checked="" type="checkbox"/>	
15.	Post Office fact sheet (06/23/2011)	<input checked="" type="checkbox"/>	
16.	Community fact sheet (03/15/2011)	<input checked="" type="checkbox"/>	
17.	Alternate service options/cost analysis (06/13/2011)	<input checked="" type="checkbox"/>	
18.	Form 4920, Post Office Fact Sheet (10/26/2011)	<input checked="" type="checkbox"/>	
19.	Reccomendation and Service Replacement Type (03/29/2011)	<input checked="" type="checkbox"/>	
20.	Questionnaire instruction letter to postmaster/OIC (10/26/2011)	<input checked="" type="checkbox"/>	
21.	Cover letter, questionnaire, and enclosures (04/07/2011)	<input checked="" type="checkbox"/>	
22.	Returned customer questionnaires and Postal Service response letters (04/07/2011)	<input checked="" type="checkbox"/>	
23.	Analysis of questionnaires (06/13/2011)	<input checked="" type="checkbox"/>	

24.	<u>Community meeting roster (04/26/2011)</u>	<input checked="" type="checkbox"/>	
25.	<u>Community meeting analysis (04/26/2011)</u>	<input checked="" type="checkbox"/>	
26.	<u>Community meeting letter (Need to set before questionnaire if not held before) (04/15/2011)</u>	<input checked="" type="checkbox"/>	
27.	<u>Petition and Postal Service response letter (if appropriate) (01/01/1900)</u>	<input checked="" type="checkbox"/>	
28.	<u>Congressional inquiry and Postal Service response letter (if appropriate) (01/01/1900)</u>	<input checked="" type="checkbox"/>	
29.	<u>Proposal checklist (10/26/2011)</u>	<input checked="" type="checkbox"/>	
30.	<u>District notification to Government Affairs (06/27/2011)</u>	<input checked="" type="checkbox"/>	
31.	<u>Instructions to postmaster/OIC to post proposal (06/23/2011)</u>	<input checked="" type="checkbox"/>	
32.	<u>Invitation for comments exhibit (06/27/2011)</u>	<input checked="" type="checkbox"/>	
33.	<u>Proposal exhibit</u>	<input checked="" type="checkbox"/>	
34.	<u>Comment form exhibit (06/23/2011)</u>	<input checked="" type="checkbox"/>	
35.	<u>Instructions for postmaster/OIC to remove proposal (08/29/2011)</u>	<input checked="" type="checkbox"/>	
36.	<u>Round-date stamped proposals and invitations for comments from affected offices (10/06/2011)</u>	<input checked="" type="checkbox"/>	
37.	<u>Notification of taking proposal and comments under internal consideration (08/30/2011)</u>	<input checked="" type="checkbox"/>	
38.	<u>Proposal comments and Postal Service response letters (10/06/2011)</u>	<input checked="" type="checkbox"/>	
39.	<u>Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) ()</u>	<input checked="" type="checkbox"/>	
40.	<u>Proposal Analysis of comments (10/06/2011)</u>	<input checked="" type="checkbox"/>	
41.	<u>Revised proposal (if appropriate) (06/13/2011)</u>	<input checked="" type="checkbox"/>	
42.	<u>Updated PS Form 4920 (if appropriate) (10/26/2011)</u>	<input checked="" type="checkbox"/>	
43.	<u>Certification of record (10/07/2011)</u>	<input checked="" type="checkbox"/>	
44.	<u>Log of Post Office discontinuance actions (10/07/2011)</u>	<input checked="" type="checkbox"/>	

Below is the letters that need to go out and forms to complete for Posting the Final Determination for CARDWELL

CARDWELL Docket: 1357002 - 59721			
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Page	Document		
41.	Revised proposal (if appropriate) (06/13/2011)	<input checked="" type="checkbox"/>	
42.	Updated PS Form 4920 (if appropriate) (10/26/2011)	<input checked="" type="checkbox"/>	
43.	Certification of record (10/07/2011)	<input checked="" type="checkbox"/>	
44.	Log of Post Office discontinuance actions (10/07/2011)	<input checked="" type="checkbox"/>	
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (10/08/2011)	<input checked="" type="checkbox"/>	
46.	Headquarters' acknowledgment of receipt of record (10/11/2011)	<input checked="" type="checkbox"/>	
47.	Final determination from Headquarters (10/11/2011)	<input checked="" type="checkbox"/>	
48.	Instruction letter to postmaster/OIC on posting (11/16/2011)	<input checked="" type="checkbox"/>	
49.	Round-date stamped final determination cover sheets ()	<input type="checkbox"/>	
50.	Postal Bulletin Post Office Change Announcement ()	<input type="checkbox"/>	
51.	Vice president, Delivery and Retail, instruction letter (10/11/2011)	<input checked="" type="checkbox"/>	

FILE LINK

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02/14/2011

JOHN DIPERI
DISTRICT MANAGER
BIG SKY PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the At Large congressional district.

Post Office Name: CARDWELL
Zip+4 Code: 59721-9628
EAS Level: 11
Finance Number: 291368
County: Jefferson

Proposed Admin Office: WHITEHALL PO
ADMIN Miles Away: 7.1
Near Office Name: WHITEHALL PO
Near Miles Away: 7.1
Number of Customers:
Post Office Box: 55
General Delivery: 0
Rural Route (RR): 0
Highway Contract Route (HCR): 0
Intermediate RR: 127
Intermediate HCR: 0
City Delivery: 0
Total Customers: 182

ZIP Code Change: Yes NO ZIP Code

The above office became vacant when the postmaster retired on 03/31/2009.

Postmaster vacancy and limited workload.

DOMINIC DEMARTINO
Manager, Post Office Operations

Approval to Study for Discontinuance:

JOHN DIPERI
DISTRICT MANAGER
BIG SKY PFC

02/14/2011

DATE

cc: Area Manager, Public Affairs and Communication



NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: CARDWELL State: MT Zip Code: 59721
Area: WESTERN District: BIG SKY PFC
Congressional District: At Large County: Jefferson
EAS Grade: 11 Finance Number: 291368
Post Office: Classified Station Classified Branch CPO

• There was no Emergency Suspension for this office

Prepared by: Mark Harden
Title: BIG SKY PFC Post Office Review Coordinator
Tele No: (406) 657-5704

Date: 03/29/2011
Fax No: (406) 657-5788



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: CARDWELL State: MT Zip Code: 59721
Area: WESTERN District: BIG SKY PFC
Congressional District: At Large County: Jefferson
EAS Grade: 11 Finance Number: 291368
Post Office: Classified Station Classified Branch CPO

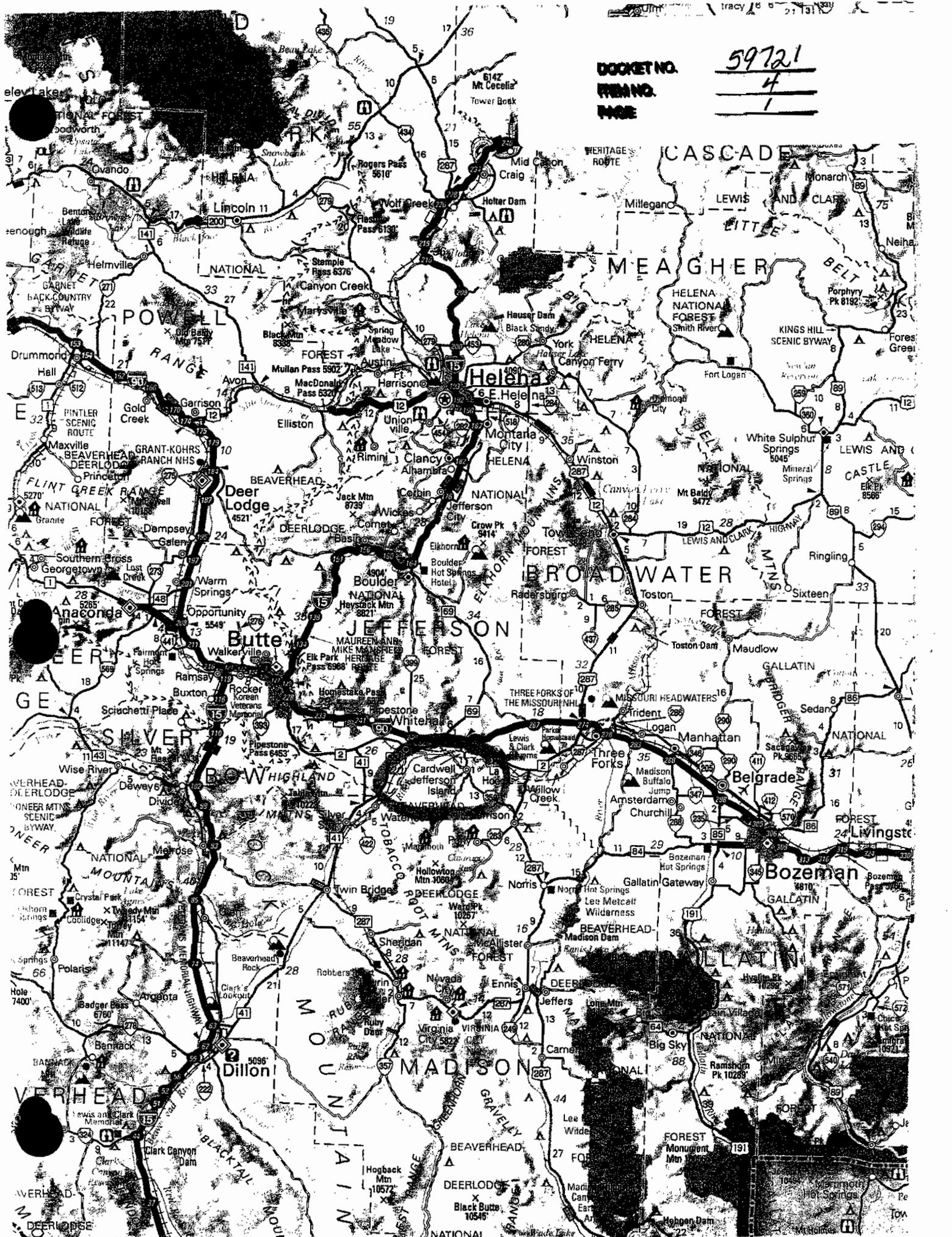
There was no Emergency Suspension for this office

Prepared by: Mark Harden
Title: BIG SKY PFC Post Office Review Coordinator
Tele No: (406) 657-5704

Date: 03/29/2011
Fax No: (406) 657-5788

DOCKET NO.
FRANK.
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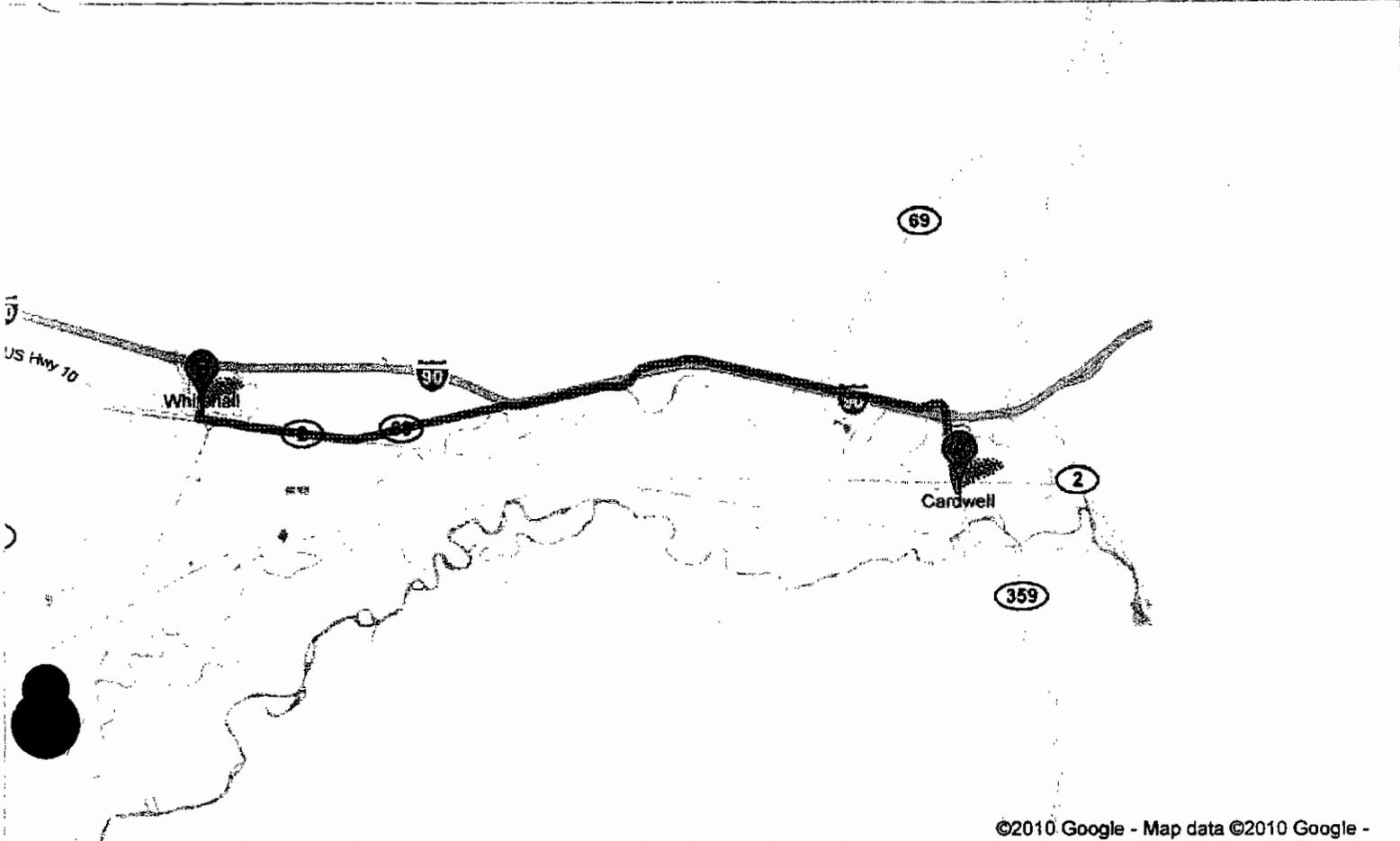


Google maps

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To see all the details that are visible on the screen, use the "Print" link next to the map.



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Driving directions to Whitehall, Mt

 Cardwell, Mt

1. Head north on MT-359 toward MT-2 E 0.7 mi
2. Continue onto MT-2 W 7.1 mi
3. Turn right at N Division St 420 ft

 Whitehall, Mt

These directions are for planning purposes only. You may find that construction projects, traffic, weather, or other events may cause conditions to differ from the map results, and you should plan your route accordingly. You must obey all signs or notices regarding your route.

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Eviction Notice

A. Office

Name: CARDWELL State: MT Zip Code: 59721
Area: WESTERN District: BIG SKY PFC
Congressional District: At Large County: Jefferson
EAS Grade: 11 Finance Number: 291368
Post Office: Classified Station Classified Branch CPO

There was no evection notice for this office

Prepared by: Mark Harden
Title: BIG SKY PFC Post Office Review Coordinator
Tele No: (406) 657-5704

Date: 03/29/2011
Fax No: (406) 657-5788



Building Inspection Report

A. Office

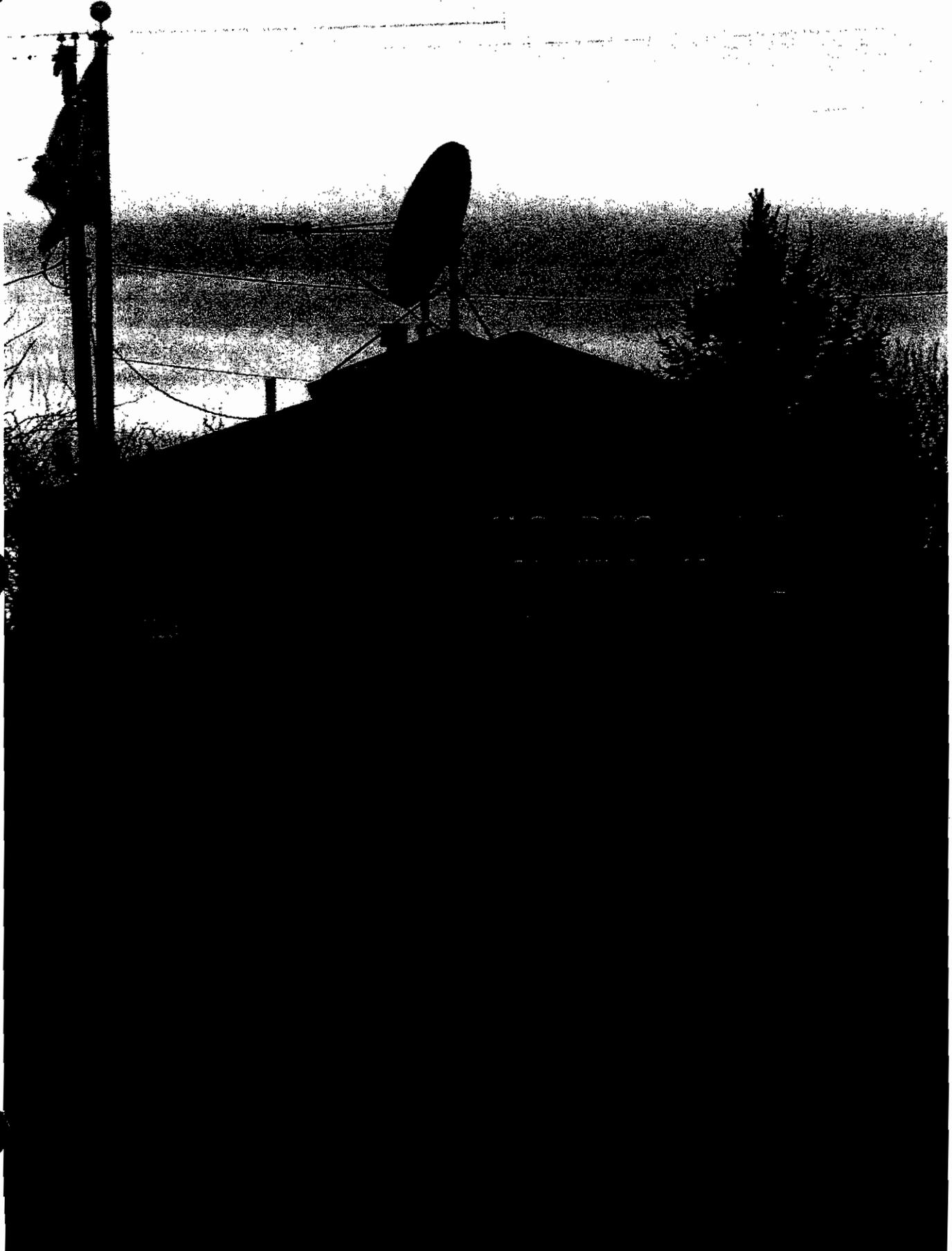
Name: CARDWELL State: MT Zip Code: 59721
Area: WESTERN District: BIG SKY PFC
Congressional District: At Large County: Jefferson
EAS Grade: 11 Finance Number: 291368
Post Office: Classified Station Classified Branch CPO

• There was no building inspection report nor photos for this office

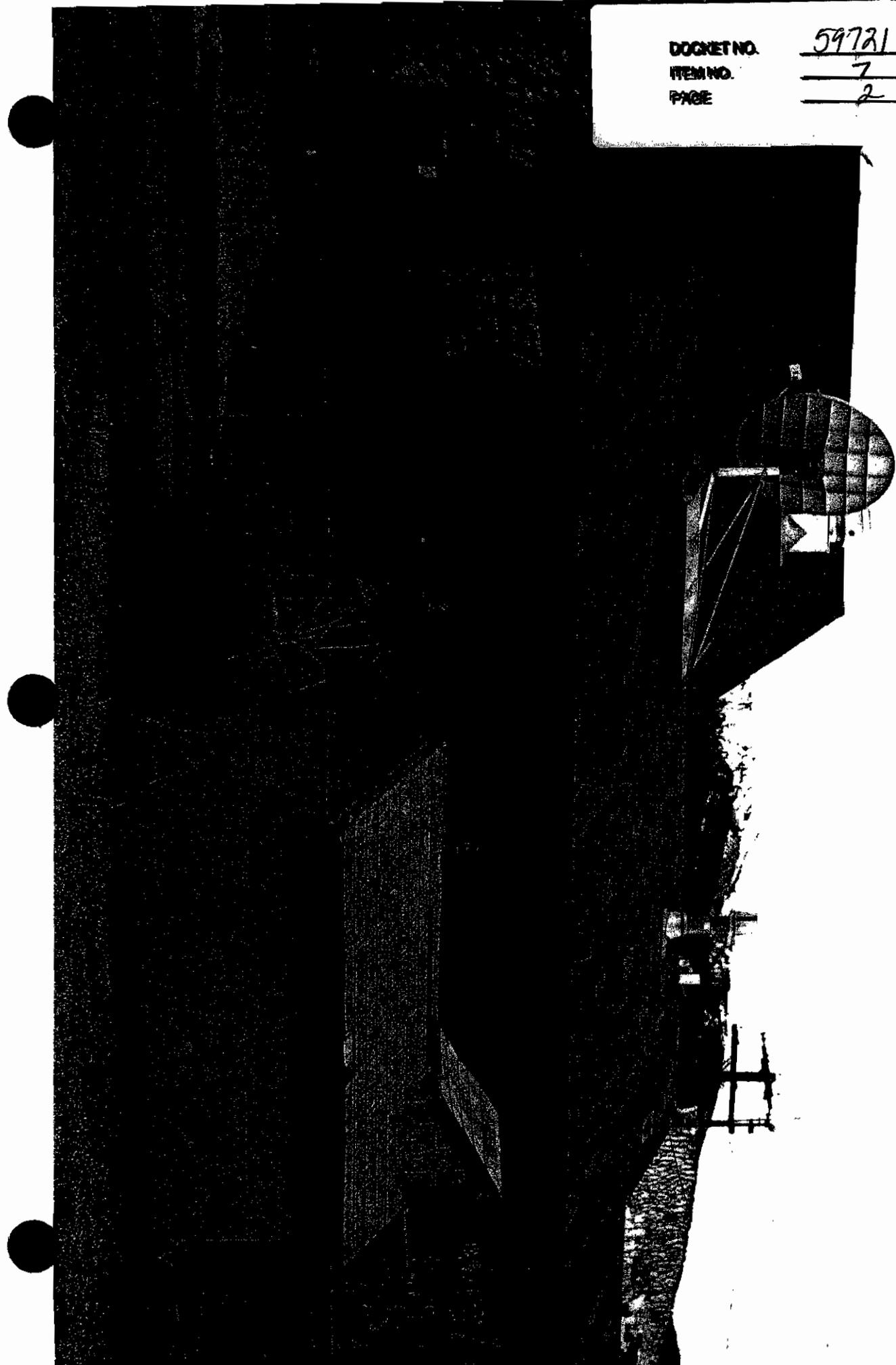
Prepared by: Mark Harden
Title: BIG SKY PFC Post Office Review Coordinator
Tele No: (406) 657-5704

Date: 03/29/2011
Fax No: (406) 657-5788

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DOCKET NO. 59721
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PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code CARDWELL, MT 59721		Postmaster's Signature Mark Harden	Date 03/15/2011
District Office, State & Zip Code DAKOTAS PFC, SD 57117		District Manager's Signature John Diperi	Date 03/21/2011
<i>(Check Box)</i>			
<input checked="" type="checkbox"/> Vacancy		<input type="checkbox"/> Management Review	<input type="checkbox"/> RFR
		See Instructions on Reverse	
1.	Current Office Level		11
2.	Finance Number	(1-6)	291368
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	55
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	127
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediata Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? <i>(box one "Y" of yes, "N" for no)</i> <i>(If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)</i>	(54)	N
15b.	Duration of Experience A Seasonal Workload? <i>(minimum of 8 weeks)</i>	(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

PS Form 150, Postmaster Workload Information

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	55	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	127	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

1. Enter current evaluated office level.
 2. Enter the 6 digit post office finance number.
 3. Enter number of general delivery families served.
 4. Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
 5. Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1821, *Carrier Route Report* for the previous accounting period.
 6. Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
 8. Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
 9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
 12. Enter the number of classified stations and/or branches that have carrier delivery service.
 13. Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
 14. Enter the total number of contract stations, rural stations and community post offices.
 - (a) A contract station is a detached finance unit manned by non-postal employees.
 - (b) A rural station is a post office box delivery unit serviced by a rural carrier.
 - (c) A community post office is a contract unit which provides service in a small community.
 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.
- Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)**
16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
 18. Does office separate incoming mail to carrier routes for other associate offices?
 19. Does office separate all incoming letter size mail to city, rural and/or star routes?
 20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
 21. Do you have a vehicle maintenance facility under your jurisdiction?
 22. Do you have an air transfer office under your jurisdiction?
 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
 25. Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: CARDWELL
Office Zip+4: 59721 -9628 District: BIG SKY PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>55</u>	X 1.0	=	<u>55</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>55</u>

Revenue WSCs

First	25 revenue units:	1.00	X	<u>25</u> units	=	<u>25.00</u>
Next	275 revenue units:	0.50	X	<u>36</u> units	=	<u>18.00</u>
Next	700 revenue units:	0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units:	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units:	0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:						<u>43.00</u>

Activity WSCs 55 + Revenue WSCs = 43.00 Base WSCs 98.00 = EAS Grade E

Previous evaluation: EAS grade 11

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

MARK HARDEN

MARK.HARDEN@USPS.GOV

Printed Name

Signature

BIG SKY PFC District Review Coordinator

03/15/2011

Title

Date



02/21/2011

OIC/POSTMASTER

SUBJECT: CARDWELL Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to CARDWELL customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the CARDWELL Post Office for a 2-week period. The surveys should begin 02/26/2011 and end on 03/11/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 03/12/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact MARY ANDERSON, Post Office Review Coordinator, at (605) 333-2663.

MARY ANDERSON

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po_dis/win/in_survey.cfm?fin=1357002

Survey of Incoming Mail - http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1357002

Survey of Dispatched Mail - http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1357002

Window Transaction Survey

Window Transaction Survey

Completed By: SALLY TUOMI

Completed By: _____

59721 - 9628

ZIP+4: _____

03/11/2011

through _____

Survey Period: _____

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (///) for daily entries in the columns. To obtain the average daily number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)
Sat - 02/26	0	0	0	0	0	0	0	0
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	10	6	0	0	1	3	0	5
Tue - 03/01	6	8	0	0	0	2	0	2
Wed - 03/02	3	1	0	0	1	0	0	2
Thu - 03/03	1	2	0	0	1	0	0	5
Fri - 03/04	5	3	0	0	0	0	2	3
Sat - 03/05	0	0	0	0	0	0	0	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	1	2	0	0	1	2	1	3
Tue - 03/08	4	5	0	0	0	1	0	3
Wed - 03/09	4	2	0	0	1	1	2	2
Thu - 03/10	4	3	0	0	1	0	0	3
Fri - 03/11	11	10	0	0	0	1	1	3
TOTALS	49	42	0	0	6	10	6	31
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	3.8	4.5	0.0	0.0	1.7	1.8	1.1	3.7

Average Number Daily Transactions: _____

14.4

Average Daily Retail Workload in Minutes: _____

16.6

Survey of Incoming Mail

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4 CARDWELL 59721 - 9628
Dates Recorded 02/26/2011 through 03/11/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/26	59	25	39	87	3	5	0	0
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	122	38	58	158	6	15	0	0
Tue - 03/01	113	41	46	122	3	11	0	0
Wed - 03/02	103	37	22	62	5	7	0	0
Thu - 03/03	65	19	51	135	1	5	0	0
Fri - 03/04	108	36	36	96	4	13	0	0
Sat - 03/05	104	44	49	131	5	4	0	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	98	42	89	174	4	17	0	0
Tue - 03/08	147	63	24	62	2	13	0	0
Wed - 03/09	57	27	32	69	8	15	1	0
Thu - 03/10	80	32	44	148	6	19	1	0
Fri - 03/11	114	38	26	94	5	7	0	0
TOTALS	1,170	442	516	1,338	52	131	2	0
Daily Average	97.5	36.8	43.0	111.5	4.3	10.9	0.2	0.0

Signature of Person Making Count: SALLY TUOMI
Printed Name: SALLY TUOMI
Date: 03/15/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4 CARDWELL 59721 - 9628

Dates Recorded 02/26/2011 through 03/11/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/26	5	0	0	0	0	0	0	0
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	86	5	3	0	0	2	0	0
Tue - 03/01	52	6	4	0	2	3	0	0
Wed - 03/02	45	7	2	0	1	2	0	0
Thu - 03/03	34	2	1	0	1	0	0	0
Fri - 03/04	49	3	5	0	3	2	0	0
Sat - 03/05	2	0	0	0	0	0	0	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	111	14	4	0	2	1	0	0
Tue - 03/08	21	4	2	0	0	1	0	0
Wed - 03/09	24	6	1	0	1	0	0	0
Thu - 03/10	82	4	3	0	0	0	0	0
Fri - 03/11	37	2	2	0	2	0	0	0
TOTALS	548	53	27	0	12	11	0	0
Daily Average	45.7	4.4	2.3	0.0	1.0	0.9	0.0	0.0

Signature of Person Making Count:

SALLY TUOMI

Printed Name:

SALLY TUOMI

Date:

03/15/11



02/28/2011

OIC/POSTMASTER

SUBJECT: CARDWELL Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the CARDWELL Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the CARDWELL Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to MARY ANDERSON by 03/14/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>55</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>127</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>182</u>

If you have any comments on alternate means of providing services to the CARDWELL customers, please provide them below:

none

MARY ANDERSON
Post Office Review Coordinator

Comments:

cc: Official Record



02/23/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the CARDWELL Post Office, 59721 - 9628, located in Jefferson County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

MARY ANDERSON
Post Office Review Coordinator
DAKOTAS PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

Post Office Survey Sheet

Post Office Name CARDWELL ZIP+4 59721-9628
Congressional District At Large Date 03/15/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

none

2. Is the facility accessible to persons with disabilities? Yes No

3. Lease terms? 30-day cancellation clause? yes

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

none

5. List potential CPO sites.

none

6. Are there any postage meter customers or permit mailers? Yes No

If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

1 PMR - place in neighboring office

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

HCR drops off and picks up M-S plus collects from collection box on Saturday. Drop off aprox. 6:30AM and pick up aprox 6:30pm

How many Post Office boxes are installed? 96

How many Post Office boxes are used? 55

What are the window service hours? 08:00 - 12:00 - 13:00 - 16:45 M-F

Closed S

What are the lobby hours? 24 hr M-F

24 hr S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

none

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? all postal owned
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. Rural area - should have a lot of access
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? none
13.	Rural delivery/HCR delivery. a. What is current evaluation? b. Will this change result in the route being overburdened? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If so, what accommodations will be made to adjust the route? c. How many boxes and miles will be added to the route? 0, box 0.00 Miles d. What would be the additional annual expense if the route is increased? 0 e. What is the one-time cost of CBU/parcel locker installation (if appropriate)? 0 f. At what time of the day does the carrier begin delivery to the community? Will this delivery time be affected if the office is discontinued? (Y or N) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If so, how? 0
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less

Community Survey Sheet

Community Survey Sheet

Post Office Name CARDWELL ZIP+4 59721-9628
Congressional District At Large Date 03/15/2011

1. Incorporated? Yes No
Local government provided by: Jefferson County
Police protection provided by: Whitehall and Jefferson Co Sheriff
Fire protection provided by: Whitehall Fire Dept
School location: Cardwell
2. What population growth is expected? (Please document your source)
1.35% (growth link)
3. What residential, commercial, or business growth is expected? (Please document your source)
none
History. (Are there any special historical events related to the community?
Are there any special community events to consider?)
4. Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
Check with the field real estate office when verification is needed.)
none
5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
ranchers
6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board,
school bus stop, community meeting location, voting place, government form distribution center.
Do employees of the office offer assistance to senior citizens and handicapped)?
What provisions can be made for these services if the Post Office is discontinued?
none

Rural Route Cost Analysis Form

Docket: 1357002 - 59721
 Item Nbr: 17
 Page Nbr: 2

**Rural Route Carrier
 Estimated Cost for Alternative Replacement Service**

Office Name: CARDWELL
 Office Zip+4: 59721 -9628 District: DAKOTAS PFC

1.	Enter the number of additional boxes to be added to the rural route	<u>55</u>		
2.	Enter the number of additional miles to be added to the route	<u>0.00</u>		
	Enter the volume factor	<u>2.31</u>		
	Total (additional boxes x volume factor)			<u>127.05</u>
3.	Enter the number of additional boxes to be added to the rural route	<u>55</u>		
	Centralized boxes	<u>4.00</u>	x 1.00 Min	<u>4.00</u>
	Regular L route boxes	<u>0.00</u>	x 1.82 Min	<u>0.00</u>
	Regular Non-L route boxes	<u>0.00</u>	x 2.00 Min	<u>0.00</u>
	Total additional box allowance			<u>4.00</u>
4.	Enter the number of additional daily miles to be added to the rural route	<u>0.00</u>	x 12 Mileage Standard	<u>0.00</u>
	Total additional minutes per week (miles carried to two decimal places)			<u>131.05</u>
5.	Total additional annual minutes (additional minutes per week year)	<u>131.05</u>	x 52 Weeks	<u>6,814.60</u>
6.	Total additional annual hours (additional annual minutes/ 60 minutes per hour)	<u>6,814.60</u>	/ 60 Minutes	<u>113.58</u>
7.	Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated)	<u>20.84</u>		
	Total Annual Cost (additional annual hours x rural cost per hour)			<u>2,366.94</u>
8.	Enter lock pouch allowance (if applicable)			0.00
	Total annual cost for alternate service (annual cost minus lock pouch allowance)			<u>2,366.94</u>

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 05/07/2011																								
2. Post Office Name CARDWELL		3. State and ZIP + 4 Code MT, 59721-9628																										
4. District, Customer Service DAKOTAS PFC	5. Area, Customer Service WESTERN	6. County Jefferson	7. Congressional District At Large																									
8. Reason for Proposal to Discontinue Postmaster vacancy and limited workload.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 03/31/2009 b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input checked="" type="checkbox"/> Non-Career c. Current PM POSITION Level (150)EAS-11 Downgraded from EAS-11 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 1 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		a. Time M-F 08:00 - 12:00 - 13:00 - 18:45 Sat Closed Total Window Hours Per Week a. Lobby Time M-F 24 hr Sat 24 hr 38.75																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 55 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 55 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 14.40		<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>134</td> <td>50</td> </tr> <tr> <td>b. Newspaper</td> <td>154</td> <td>2</td> </tr> <tr> <td>c. Parcel</td> <td>15</td> <td>1</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>303</td> <td>53</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>0</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	134	50	b. Newspaper	154	2	c. Parcel	15	1	d. Other	0	0	e. Total	303	53	f. No. of Postage Meters		0	g. No. of Permits		0
Types of Mail	Received	Dispatched																										
a. First-Class	134	50																										
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d. Other	0	0																										
e. Total	303	53																										
f. No. of Postage Meters		0																										
g. No. of Permits		0																										
Finances a. FY 2008 2009 2010		Receipts \$ 23,297 \$ 21,101 \$ 23,255	b. EAS Step 1 PM Basic Salary (no Cola) \$ 33158	c. PM Fringe Benefits (33.5% of b.) \$11,111																								
15a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (If Leased, Expiration Date) 01/31/2015 Annual Lease \$ 6500 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
15b. Explain:																												
17. Schools, Churches and Organization in Service Area: No: 2 Cardwell School, Carwell Community Church		19. Administrative/Emanating Office (Proposed): Name WHITEHALL PO EAS Level 16 Miles Away 7.1 Window Service Hours: M-F 8:30 a.m. to 5 p.m SAT R/A Lobby Hours: M-F 24 hr SAT 24 hr PO Boxes Available: 48																										
18. Businesses in Service Area: No: 7 Carwell Store & RV park, Clays in Calico, Selina Memorial Animal Rescue, Tura North Adventures Outdoor Education, La Hood park, Tele System Services, Frsman Auto Auction		20. Nearest Post Office (if different from above): Name WHITEHALL PO EAS Level 16 Miles Away 7.1 Window Service Hours: M-F SAT Lobby Hours: M-F SAT PO Boxes Available: 0																										
21. Prepared by																												
Printed Name and Title LISA BLOMQUIST		Signature LISA BLOMQUIST		Telephone No. AC () (605) 333-2663																								
PO Discontinuance Coordinator Name MARY ANDERSON		Telephone No. AC () (605) 333-2663		Location SIOUX FALLS, SD																								



A. Office

Name: CARDWELL State: MT Zip Code: 59721
Area: WESTERN District: DAKOTAS PFC
Congressional District: At Large County: Jefferson
EAS Grade: 11 Finance Number: 291388
Post Office: Classified Station Classified Branch CPO

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Mary Anderson
Title: DAKOTAS PFC Post Office Review Coordinator
Tele No: (605) 333-2663

Date: 05/07/2011
Fax No: (605) 333-2777



04/14/11

OIC/POSTMASTER

SUBJECT: CARDWELL Post Office

Enclosed are questionnaires addressed to customers of the CARDWELL Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 04/20/2011 for further review.

Mary Anderson
Post Office Review Coordinator
Enclosures



UNITED STATES
POSTAL SERVICE

April 7, 2011

DOCKET NO 59721
ITEM NO 26
PAGE 1

Dear Postal Customer:

As the postal manager responsible for all post offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

The Postmaster of the Cardwell Post Office retired on March 31, 2009, and the office is being studied for closure due to the vacancy and limited workload.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal service, to Cluster Box Units at centralized locations within the town site of Cardwell. This service would be provided by the rural route carrier. Retail services are also available at the Whitehall, MT Post Office, located 7 miles away. Post office boxes are available at this location for the same fee.

If a permanent change to carrier service is implemented, customers will continue to use Cardwell, MT 59721 in the mailing address. However, to ensure effective and regular service, post office box customers would be required to change their mailing address to their physical address assigned by the county.

Please return the enclosed questionnaire by April 22, 2011, using the pre-addressed envelope provided. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

If you would like an opportunity to discuss alternatives with us, postal representatives will be at the Cardwell School on Wednesday, April 20, 2011, from 6:30 p.m. to 7:30 p.m. to answer questions and provide information about our service.

If you have any questions, you may contact Lisa Blomquist at (406) 657-5775.

Thank you for your assistance.

Sincerely,

Dominic DeMartino
Manager, Post Office Operations

Enclosures: Questionnaire and return envelope
Summary of Post Office Change Regulations
Carrier delivery information



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the CARDWELL Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
 Personal needs
 Banking
 Employment
 Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**POST OFFICE ON WHEELS
SERVICES AVAILABLE FROM RURAL AND
HIGHWAY CONTRACT ROUTE CARRIERS**

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

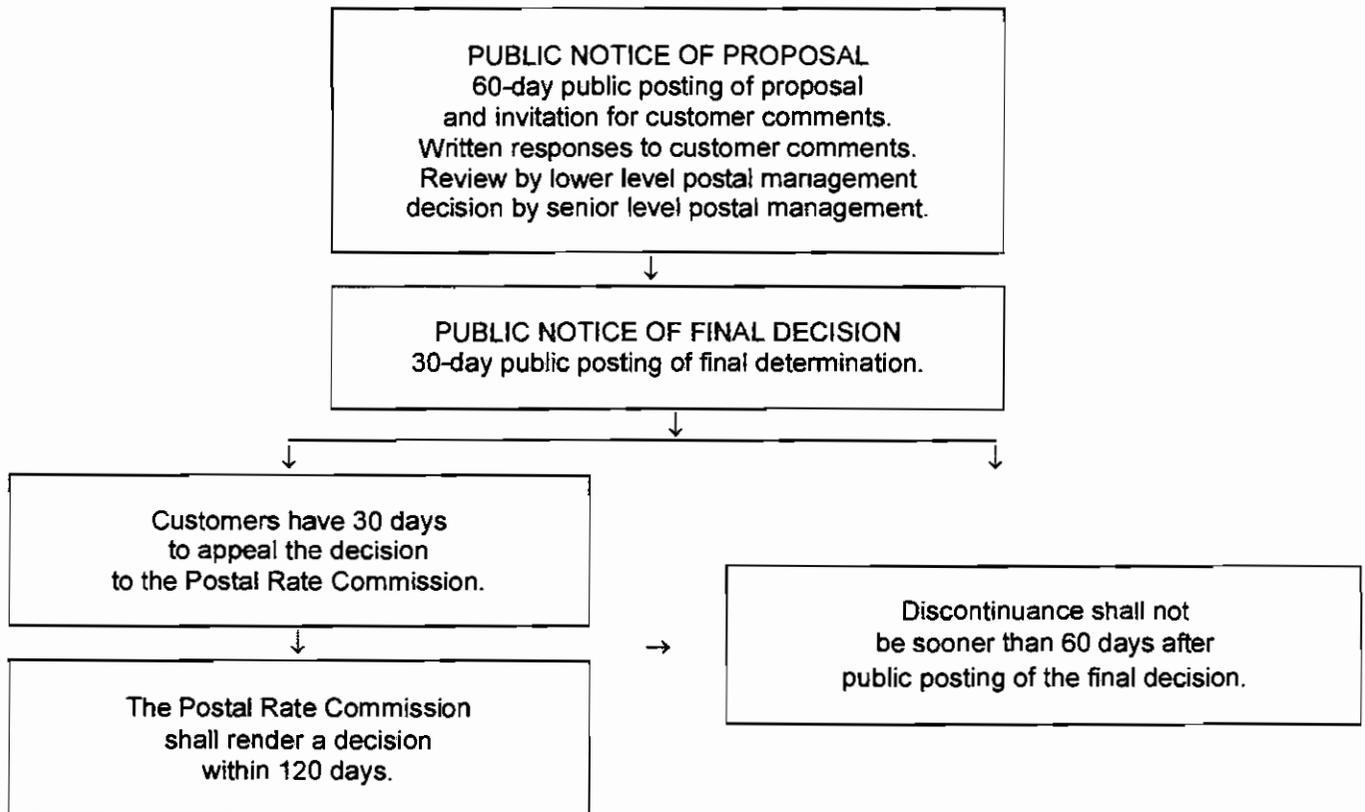
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a Post Office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory provisions appears in Title 39, *United States Code*, Section 404(b), while the implementing regulations appear in Title 39, *Code of Federal Regulations*, Part 241.3.

According to implementing regulations, an initial investigation and any subsequent formal proposal to discontinue a Post Office originate with postal field managers responsible for Post Offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected Post Offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected Post Offices for 30 days, during which customers may appeal the decision to the Postal Rate Commission in Washington, DC. The Postal Rate Commission has 120 days to consider and decide an appeal. Even without an appeal, no Post Office may be closed sooner than 60 days after the public posting of the final decision.





01/03/2012

TRACIE RICH
175 CEMETERY HILL RD
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

VIRGINIA HEAVNER
569 MILLIGAN CANYON RD.
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

NO NAME

CARDWELL, MT 59721

Dear Postal Service Customer:

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Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

JOHN ARMSTRONG

CARDWELL, MT 59721

Dear Postal Service Customer:

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Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

DIANA CALDWELL & BRUCE KIBLER
98 S. BOULDER RD.
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

MAXINE HEMUND
447 HWY 359
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

SHIRLEY GILSTRAP
229 SO. BOULDER RD.
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

RON & LINDA ALLEN
415 MONTANA HIGHWAY 359
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

LEONARD & SUSANNE HUCKABA

26 HWY 359
CARDWELL, MT 59721

Dear Postal Service Customer:

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If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

MONTE KEMPER
8 ARMSTRONG RD.
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

CONNIE M. TURK
101 MCKEOWN
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

CODY PETERSEN
908 HWY 359
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

KEITH MACMURDIE
402 S. BOULDER RD.
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

JOE NEWMAN
PO BOX 46
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

RONALD A. WILKINSON
PO BOX 35
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

CARLEEN FISHER
157 MCKEOWN LANE
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

DAWN LEWTON
735 MT HWY 359
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

MILDRED ARMSTRONG
25 ANTELOPE CREEK RD.
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

RUSS MUNSON
528 HWY 359
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

LYNETTE HUCKABA
14 HWY 359
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

FAY A. ROLFE
3 CEMETERY HILL RD.
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

PETE ARMSTRONG
205 ARMSTRONG RD.
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

WENDELL D. & IVALOU OLIVERSON
PO BOX 25
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

DAVID & JONNA MCFADDEN
13 CHARLIES WAY
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

KIPP HUCKABA
PO BOX 10
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

JANICE CARMODY
5 ARMSTRONG RD.
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

NO NAME

CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

LEONARD R. HUCKABA
PO BOX 55
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

AMANDA REICHMAN
269 COTTONWOOD
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

LYNNE CRADDOCK
348 COTTONWOOD RD.
CARDWELL, MT 59721

Dear Postal Service Customer:

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Sincerely,

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DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

MARY FOSS

295 S. BOULDER RD.
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

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DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

JIM & MARLYN QUINN
264 S. BOULDER RD.
CARDWELL, MT 59721

Dear Postal Service Customer:

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Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

HAROLD MILLER JR.
PO BOX 5
CARDWELL, MT 59721

Dear Postal Service Customer:

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Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

ROGER MEYER
PO BOX 28
CARDWELL, MT 59721

Dear Postal Service Customer:

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Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

GEORGE M. ARMSTRONG
57 CEMETERY HILL RD.
CARDWELL, MT 59721

Dear Postal Service Customer:

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Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

GARTH ISABELL
590 MILLIGAN CANYON RD.
CARDWELL, MT 59721

Dear Postal Service Customer:

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Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

MARGARET E. THOMPSON
785 MT HWY 359
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

WALTER SHAW
164 S. BOULDER RD.
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

DEAN GLASSER
845 BOULDER CUTOFF RD.
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

MARILYN & GLEN CAMERON
1150 S. BOULDER RD.
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

LARRY & LORETTA TRIBBLE
826 BOULDER CUT-OFF RD.
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

BRET & JONIE MARTINELL
65 SOUTH BOULDER RD.
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

TRACIE ZETLER-CORNWELL
165 MCKEOWN LANE
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

MR. RICHARD HUNTER
224 MT HWY 359
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

DOUGLAS & DIANNE SALMONSEN
PO BOX 8
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

SUSAN PULLMAN
1040 HWY 69
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

SKIP & SANDRA PARKER
216 HWY 359
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

BRUCE MCLEES
1148 S. BOULDER RD.
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

MARILYN TUCKER & BRYON COLE
247 ARMSTRONG RD.
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

BRITTA OLIVERSON
PO BOX 131
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

RUTH LOTT
76 MCKEOWN LANE
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

RICHARD & JANET THOMAS
54 S. BOULDER RD.
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

ALLEN G. POCHELON
PO BOX 7
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. CBUs provide the security of individually locked mail compartments. You also stated a concern about the availability of government forms. Any forms accessible to the public are made available at the administrative post office 7 miles away.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

JOHN SULLIVAN
PO BOX 26
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about obtaining your packages from the VA. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If you live over one-half mile away or you are not home when delivery is attempted, a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

MARCIA LAUB
1388 HWY 69
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

LESLIE DONNELLY
PO BOX 21
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- We are always pleased to hear about the helpful service you have received at the Cardwell Post Office. Courteous and helpful service will also be provided by personnel at the Whithall Post Office and from the carrier.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

CHERI WILSON & JOE BOWMAN
1105 S. BOULDER RD.
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

JODY JOHNS
97 SOUTH BOULDER ROAD
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

JULIAN & NANCY S. NORVILLE

791 HWY 359
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

JUDY JACKSON
PO BOX 42
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. CBUs provide the security of individually locked mail compartments.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

CLAYS IN CALICO
PO BOX 112
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. In addition, the carrier will accept your packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

KARI MUNSON
365 HWY 359
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

BERT STARR
47 ARMSTONG ROAD
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You asked why the suspended post office was being discontinued and the administrative position was not filled. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

WILLIAM & JULIE GRINDER
289 MCKEOWN LANE
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

ROBERT LEE & SANDRA J. DAVIS
87 MCKEOWN LANE
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 7 miles away.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

WANDA MCCAPES
12 S. BOULDER RD.
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth. You also expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

DEBBY WAGNER
PO BOX 65
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. The carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

HARRIET AFTON FELL
54 HWY 359
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities or senior citizens who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a CBU located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

JERRY OCHESKEY & JANE KRAMBEER
176 MCKEOWN LANE
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. You also stated concern about the security of your mail. CBUs provide the security of individually locked mail compartments.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

CATHERINE W. ELLERTON
PO BOX 92
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. CBUs provide the security of individually locked mail compartments. You expressed a concern about inclement weather and poor road conditions. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

MISTY HAMMERBACKER
4 FIRST STREET
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the Cardwell Post Office community.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

JERRY LINCE
8 SECOND STREET
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You suggested the option of servicing the Cardwell post office box customers through the current post office facility instead of Cluster Box Units. Due to financial burden the Postal Service is currently facing, management must consider the most cost effective alternative service. The lease of the building is currently \$6,500. Discontinuance of the lease would significantly impact the overall savings should the Cardwell Post Office be discontinued.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

LARRY HEIKKWEN
104 S. BOULDER RD.
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- We appreciate hearing suggestions from the community on cost savings alternatives such as you offered on your questionnaire. At this time, the US Postal Service is limited in alternative service and post office restructuring, which would be required in your suggestion. The proposed Cluster Box Delivery to centralized locations provide the most cost effective alternative service, while still providing the Cardwell community with effective and regular service.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

ARCYLLE SHAW
186 HWY 359
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- On your questionnaire you asked if the vacancy and lease had been used as criterion for the Cardwell Post Office being studied for discontinuance. Post office are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternative means. The office was identified for study due to the postmaster vacancy and limited workload.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

CATHERINE SMITH
169 HWY 369
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to change the location of your mail receptacle. Customers who currently receive their mail from the rural carrier will not experience a change in delivery.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

OZZIE NEVIN AND JOETTA STRAND
PO BOX 23
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

CHRIS LEONTI
281 MCKEOWN LN
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

HARLEY YARNELL
PO BOX 44
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

KATHY & GARY BRIDGES
1050 S BOULDER RD
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

LEROY BALLARD
411 COTTONWOOD RD
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Cardwell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Cardwell Post Office should be pursued, a formal proposal will be posted in the Whitehall Post Office and Cardwell Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

DENISE ROBBINS
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____
I pick-up tax forms + other public notices

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: I'd have to drive to the Mail Boxes
Now the box is only a few yards from the house

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: if you leave my mail box where it is

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Catherine Smith
 (please print your name)

Address: 169 Hwy 369 Cardwell, MT 59724

Telephone number: 406-287-9872 Date: 4-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Whitehall

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Ozzie Nevin / Joetta Strand
(please print your name)

Address: PO Box 23 Carlwell 59721

Telephone number: 287-2180 Date: 5-2-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Whitehall, Butte, Bozeman
- Personal needs _____
- Banking _____
- Employment Bozeman
- Social needs Whitehall, Butte, Bozeman, Helena

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Chris Leonti
(please print your name)

Address: 281 McKeown Lane

Telephone number: _____ Date: 4/8/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____



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-2-

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: Whitehall

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping WHITEHALL - BUTTE

Personal needs WHITEHALL - BUTTE

Banking WHITEHALL

Employment RETIRED

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: DIANA CALDWELL / BRUCE KIBLER
(please print your name)

Address: 98 S. BOULDER RD.

Telephone number: 287-9363 Date: 4/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: JOHN ARMSTRONG
(please print your name)

Address: CARDWELL MT

Telephone number: 406-287-3308 Date: 9 April 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Whitehall, Boulder, Helena

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Whitehall, Butte, Bozeman, Helena
- Personal needs Same
- Banking Online, Butte
- Employment Whitehall, Helena
- Social needs Whitehall, Butte, Bozeman, Helena

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____



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2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
 (please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

I could not afford to drive to Cardwell just to pick up my mail!

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Whitchall Butte, Bozeman
- Personal needs same
- Banking Whitchall
- Employment all over
- Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: Tracey Rich
(please print your name)

Address: 175 Cemetery Hill Rd.

Telephone number: 287-7992 Date: 4/8/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

* I would be very disappointed if our Cardwell post office was closed. Please don't close it

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



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2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
 Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Whitehall - Butte
- Personal needs Whitehall - Butte
- Banking Butte
- Employment Whitehall
- Social needs Butte

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Maxine Hemund
(please print your name)

Address: 447 Hwy 359 Whitehall, MT 59721

Telephone number: (406) 287-3792 Date: 04-11-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

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1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Whitehall Butte

Personal needs " "

Banking Twin Bridges

Employment _____

Social needs Whitehall, Cardwell, Butte

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: Shirley Gilstrap
(please print your name)

Address: 229 So Boulder Rd Cardwell, MT 59721

Telephone number: 406-287-3526 Date: 4-8-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____

-2-

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Bozeman, Whitehall, BUTE

Personal needs

Same

Banking

Bozeman, Three Forks

Employment

Social needs

Bozeman, Whitehall, BUTE, Three Forks

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: Ron and Linda Allen
(please print your name)

Address: 415 Montana Highway 359, Cardwell, MT 59721

Telephone number: 406-287-9219 Date: 4/9/2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Whitcomb - Butte
- Personal needs " "
- Banking " "
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Leonard & Susanne Huckaba
(please print your name)

Address: 26 Hwy 359, Cardwell, MT 59721

Telephone number (406) 287-5554 Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form.
 Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs Whitehall - Three Forks
- Banking Manhattan or Three Forks
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Monte Kemper
(please print your name)

Address: 8 Armstrong Rd, Cardwell Mt.

Telephone number: 580-5762 Date: 4-8-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Whitehall

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Whitehall
- Personal needs Bute
- Banking "
- Employment _____
- Social needs Surrounding Area

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Connie M. Turk
(please print your name)

Address: 101 McKeown 59721

Telephone number: 406 565 6003 Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



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ITEM NO.

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Three Forks - Harrison

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Butte - Bozeman
- Personal needs Butte - Bozeman
- Banking Three Forks
- Employment Three Forks - Harrison
- Social needs Harrison - Three Forks - Cardwell

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Cody Peterson
(please print your name)

Address: 908 Hwy 359 Cardwell, MT 59721

Telephone number: 406-282-3477 Date: 3-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____



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2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Whitehall

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bay
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Keith Mac Mordie
(please print your name)

Address: 402 So. Boulder Rd

Telephone number: 406 287 9934 Date: 4-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Three Forks, Whitehall, Boulder

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: JOE NEWMAN
(please print your name)

Address: BOX 46 CARDWELL MT

Telephone number: 4065803763 Date: 4-9-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



DOCKET NO. 59721
 ITEM NO. 22
 PAGE 118

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping BUTTE, MONT.
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Ronald A. Wilkinson
(please print your name)

Address: Box 35 / 259 McKeeown Lane

Telephone number: 287-3068 Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Dawn Lewton
(please print your name)

Address: 735 MT Hwy 359 Cardwell

Telephone number: 406-490-2473 Date: 4/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Whitehall

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Butte, Bozeman, Helena
- Personal needs _____
- Banking _____
- Employment Butte
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Carleen Fisher
(please print your name)

Address: 157 McKeown Lane

Telephone number: 406 287 3834 Date: 4/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: Russ Munsal
(please print your name)

Address: 128 Hwy 359 Candwell Mt 59721

Telephone number: 287-5292 Date: 4-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

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 ITEM NO. 22
 PAGE 125

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Manhattan, Three Forks

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bozeman, Helena, Butte
- Personal needs Bozeman, Helena, Butte
- Banking Manhattan
- Employment Manhattan,
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Mildred Armstrong
(please print your name)
Address: 25 Antelope Creek Rd, Cardwell, MT 59721
Telephone number: 406-287-9277 Date: 4/12/11

Postal Customer Questionnaire

DOCKET NO. 59721
 ITEM NO. 22
 PAGE 127

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Butte / Whitehall / Bozeman
- Personal needs Butte / Bozeman
- Banking Whitehall / Belgrade
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Lynette Huckaba
(please print your name)

Address: 14 Hwy 359, Cardwell

Telephone number: (406) 387-9958 Date: 4/10/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bozeman, white hall
- Personal needs Bozeman
- Banking Bozeman, Belgrade
- Employment Bozeman, Belgrade
- Social needs Bozeman

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: FAY A. BOLFE
(please print your name)

Address: 3 Cemetery Hill Rd, Cardwell

Telephone number: 287-7863 Date: 4/11/2011

Postal Customer Questionnaire

DOCKET NO. 59721
 ITEM NO. 22
 PAGE 131

1. Please check the appropriate box to indicate whether you use the Gardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Whitehall, Twin Bridges

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Butte, Bozeman, Helena
- Personal needs Whitehall, Harrison
- Banking Butte
- Employment N/A
- Social needs N/A

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Pete ARMSTRONG
(please print your name)

Address: 205 ARMSTRONG Rd

Telephone number: 4064912079 Date: 4/8/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

DOCKET NO. 59721
 ITEM NO. 22
 PAGE 133

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



DOCKET NO.

59721

ITEM NO.

22

PAGE

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2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain: The cost of a Post office Box has gone up and continues to go up two and three dollars every year for the 30 years we have used the Box \$65.00

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: Wendell D or IvaLou Oliverson
(please print your name)

Address: 901 Hwy 2 East P.O. Box 25

Telephone number: 406-287-5249 Date: 4/9/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Manhattan, Three forks

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bozeman, Belgrade
- Personal needs Bozeman, Belgrade
- Banking Manhattan
- Employment Manhattan
- Social needs Manhattan

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: David & Jenna McFadden
(please print your name)

Address: 13 Charlies Way, Cordwell, MT

Telephone number: 8563058974 Date: 4/10/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: JUST would.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: KIPP HOLKABA
(please print your name)

Address: P.O. Box 10 Cordwell Mt 59721

Telephone number: 406-287-3347 Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

DOCKET NO. 59721
 ITEM NO. 22
 PAGE 139

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
- Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Different towns

Personal needs ''

Banking '' Whitehall

Employment _____

Social needs ''

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Janice Carmody
(please print your name)

Address: 5 Armsstrong Rd

Telephone number: 406 287-3389 Date: 4-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

DOCKET NO. S9721
 ITEM NO. 22
 PAGE 141

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Three FORKS

Personal needs

Banking

MAN HATTAN

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Whitehall - Butte
- Personal needs "
- Banking "
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No CARWELL Store

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: LEONARD R. HUCKABA - CARWELL Store + R-U
(please print your name)

Address: ~~2611 1/2~~ CARWELL Mt. - P.O. Box 55 PARK

Telephone number: 287-5092 Date: 4-11-11

Postal Customer Questionnaire

DOCKET NO. 59721
 ITEM NO. 22
 PAGE 145

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



DOCKET NO. 59721
 ITEM NO. 2
 PAGE 1410

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Three Forks or Whitehall

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bozeman or Butte
- Personal needs _____
- Banking Three Forks
- Employment _____
- Social needs Bozeman, Three Forks, Whitehall

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Amanda Reichman
(please print your name)

Address: 269 Cottonwood, Cardwell

Telephone number: 285-3112 Date: 4/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

DOCKET NO. 59721
 ITEM NO. 22
 PAGE 147

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes [X] No []

If yes, which offices: THREE FORKS

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better [] Just as Good [] No Opinion [] Worse []

Please explain:

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better [] Just as Good [] No Opinion [] Worse []

Please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping [X] BOZEMAN, BUTTE, HELENA, BILLINGS

Personal needs []

Banking [X] THREE FORKS & BOZEMAN

Employment [] RETIRED

Social needs [X]

5. Do you currently use local businesses in the community?

Yes [] No [X]

If yes, would you continue to use them if the Post Office is discontinued?

Yes [] No [X]

Name: LYNNE CRADOCK (please print your name)

Address: 348 COTTONWOOD RD.

Telephone number: 599-4257 Date: 4-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No
 b. Using for school bus stop Yes No
 c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No
 e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes Rarely !! No

If yes, would you continue to use them if the Post Office is discontinued?

Yes not as often No

Name: Mary Foss
(please print your name)

Address: 295 S. Boulder Rd Cardwell MT

Telephone number: 287-9347 Date: 4-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

DOCKET NO.

59721

ITEM NO.

22

PAGE

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1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Whitehall, MT

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Butte + Bozeman
- Personal needs Butte + Bozeman
- Banking Belgrade + Whitehall
- Employment NA
- Social needs Whitehall, Butte, Bozeman

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: JIM + MARLYN QUINN
(please print your name)

Address: 264 So. Boulder Rd

Telephone number: 406-287-5892 Date: 4/10/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

 DOCKET NO. 59721
 ITEM NO. 22
 PAGE 153

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: All place

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Harold J. Miller Jr.
(please print your name)

Address: Box 5 Cardwell 10th

Telephone number: _____ Date: 4/8/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

DOCKET NO. 59721
 ITEM NO. 22
 PAGE 155

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____



BUCKET NO. 59721
 ITEM NO. 22
 PAGE 156

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
 Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.
 a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Roger Meyer
 (please print your name)

Address: PO BOX 28 Cardwell MT 59721

Telephone number: 406-287-9872 Date: 4-15-11

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



BUCKET NO.

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2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

?

No

Name: George M Armstrong Jr - Armstrong Saddlery
(please print your name)

Address: 57 Cemetery Hill Rd.

Telephone number: 287-3309 Date: 4/9/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*Closing the Cardwell Post Office would be a added strain on the Community
George M Armstrong Jr*

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Bozeman & Three Forks

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping	<input checked="" type="checkbox"/>	<u>Bozeman</u>
Personal needs	<input checked="" type="checkbox"/>	
Banking	<input checked="" type="checkbox"/>	
Employment	<input checked="" type="checkbox"/>	
Social needs	<input checked="" type="checkbox"/>	

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Garth Isbell
(please print your name)

Address: 590 Milligan Canyon Rd

Telephone number: 285-3622 Date: 4-13-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____



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 ITEM NO. 23
 PAGE 142

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. *I get Carrier Service*

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Whitcomb - Butte, Bozeman
- Personal needs _____
- Banking _____
- Employment Retired
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Margaret E. Thompson
(please print your name)

Address: 785 MT Hwy 359

Telephone number: 287-3152 Date: 4-14-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

 Entering permit mailings Yes No
Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

 If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

 If yes, please explain: _____



DOCKET NO. 59721
 ITEM NO. 22
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2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Witchell, Cardwell, Butte

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: WALTER SHAW
(please print your name)

Address: 164 S. Boulder Rd.

Telephone number: 289-3335 Date: 4-13-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

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 ITEM NO. 22
 PAGE 145

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: THREE FORKS

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.
a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping THREE FORKS, BOZEMAN
- Personal needs SAME
- Banking BOZEMAN
- Employment BOZEMAN
- Social needs THREE FORKS, BOZEMAN

5. Do you currently use local businesses in the community?
Yes No

If yes, would you continue to use them if the Post Office is discontinued?
Yes No

Name: DEAN GLASSER
(please print your name)

Address: 845 BOULDER CUT OFF RD, CARDWELL, MT 59721

Telephone number: 775-830-4329 Date: 4-15-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

While we are Cardwell living in Cardwell June 15 - Aug 15 each year

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

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ITEM NO. 22
PAGE 147

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____



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2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Whitehall, Bangeman
- Personal needs Bangeman
- Banking Columbia, Missouri
- Employment " "
- Social needs Bangeman

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Marilyn & Glen Cameron
(please print your name)

Address: 1150 S. Boulder Rd., ~~Whitehall~~ Cardwell, MT 59721

Telephone number: 573-446-4521 Date: 4/15/2011

we live @ 2 Eubanks Ct - Columbia, MD 6520 - Aug. 15 - June!

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____



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2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Three for 15

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Larry & Loretta Tribble
(please print your name)

Address: 826 Boulder Rd, SE Rd Cardwell, MI

Telephone number: 406-285-3353 Date: 4-16-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

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1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: Read & post on bulletin board

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: BRET and Jodie MARTINELL
(please print your name)

Address: 65 SOUTH BOULDER RD

Telephone number: 406-287-3681 Date: 04-17-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

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1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



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 ITEM NO. 20
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2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: WHITEHALL, THREE FORKS

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping WHITEHALL, BUTTE, BOZEMAN
- Personal needs " " "
- Banking BUTTE
- Employment NA
- Social needs BOZEMAN, DILLON

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: TRACIE ZETLER-CORNWELL
 (please print your name)

Address: 165 MCKEOWN LANE

Telephone number: 406-490-0376 Date: 4/18/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

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1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name:  MR. RICHARD HUNTER

224 Mt. Highway 359
Cardwell, MT 59721

Address: _____

Telephone number: 406-287-2234 Date: 4/18/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

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1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	<i>SUMMER</i> Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____



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 ITEM NO. 22
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2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: We ARE SUMMER Residents AT MAMMOTH

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: IF located in a convenient location

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Butte AND Whitehall
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: DOUGLAS + DIANNE SALMONSEN SUMMER-
(please print your name)

Address: 1239 NE 184TH PL, Shoreline WA 98155 PO Box 8, CARDWELL MT

Telephone number: 206-368-9098 Date: 4/18/2011

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1191 S. Boulder Rd.

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: occasionally I use the Whitehall Post Office but Carverswell is much more convenient.

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Whitehall, Butte, Bozeman
Personal needs " " "
Banking Whitehall
Employment self employed
Social needs Butte, Whitehall

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: SUSAN PULLMAN
(please print your name)

Address: 1040 HWY 69 CARPENTER

Telephone number: 406-490-9439 Date: 4/19/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> 2 or 3/4 th	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> 2 or 3/4 th	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> 2 or 3/4 th	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____



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2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
 Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.
 a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

- b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Bozeman/Butte
 Personal needs Bozeman/Butte
 Banking Three Forks, Whitehall
 Employment Sappington
 Social needs Whitehall, Bozeman

5. Do you currently use local businesses in the community?
 Yes No

If yes, would you continue to use them if the Post Office is discontinued?
 Yes No

Name: Skip + Sandra Parker
(please print your name)

Address: 216 Hwy 359, Cardwell, MT 59721

Telephone number: 406-287-7915 Date: 4-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



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2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Whitehall Post office

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: even though some are
the way it is very good service

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: down on the Boulder Route

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Whitehall Egg grocery store
- Personal needs the 2 farms
- Banking Get Navy
- Employment church
- Social needs church

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Bruce McLees
(please print your name)

Address: 1145 S Boulder Rd

Telephone number: 406-292-9310 Date: April 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: whitehall

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Marilyn Tucker Bryon Cole
(please print your name)

Address: 247 ARMSTRONG RD. CARDWELL, PA 59721

Telephone number: 406-490-2453 Date: 4-20-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: I would prefer to have a mailbox near my home

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____
Personal needs _____
Banking _____
Employment _____
Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Britta Oliverson
(please print your name)

Address: PO Box 131 941 HWY 2 E

Telephone number: 490-1985 Date: 4-21-11

Postal Customer Questionnaire

DOCKET NO. 59721
 ITEM NO. 22
 PAGE 189

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> OCCASIONALLY
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> ✓
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> OCCASIONALLY
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____



SOCKET NO. 59721
 ITEM NO. 22
 PAGE 190

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: WHITEHALL

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping WHITEHALL / BUTTE / BOZEMAN
- Personal needs _____
- Banking WHITEHALL
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: RICHARD & JANET THOMAS
(please print your name)

Address: 54 S. BOULDER RD CARDWELL

Telephone number: 287-9359 Date: 4/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

DOCKET NO. 59721
 ITEM NO. 2
 PAGE 191

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____

DOCKET NO. 59721
ITEM NO. 22
PAGE 192

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: RUTH LOTT
(please print your name)

Address: 76 McKernan Lane, Cardwell, MT 59721

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

DOCKET NO. 59721
 ITEM NO. 22
 PAGE 193

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No
 b. Using for school bus stop Yes No
 c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No
 e. Other Yes No

If yes, please explain: Any announcements are posted - we don't get the newspaper so are ghd to read all the things posted.

59721
22
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2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: Ken Claus
(please print your name)

Address: 254 Hwy 359

Telephone number: 287-5213

Date: 4/8/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



BUCKET NO. 5972
 ITEM NO. 22
 PAGE 196

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: YOU CAN NOT PURCHASE POSTAL STAMPS OR MAIL PARCELS OR PACKAGES FROM THESE PLACES THAT HAS TO BE DONE IN A POST OFFICE

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: NUMBER 1 VANDALS THEY HAVE DESTROYED MAIL BOXES AND SCATTERED MAIL AND LITTLE OR NOTHING EVER DONE BY THE AUTHORITYS. POST OFFICES ARE SAFE

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: DONALD T. CHARLES
(please print your name)

Address: P.O. Box 22 CARDWELL, MONT.

Telephone number: 287-5397 Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: Government forms accessible to public

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



DOCKET NO. 59721
 ITEM NO. 23
 PAGE 198

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Whitehall

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: lack of security

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: lack of security

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs Whitehall, Botte, Harrison, Bozeman

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Allen G. Pochelon
(please print your name)

Address: P.O. Box 7, Cardwell, MT. 59721

Telephone number: 287-3607 Date: 4/8/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Customer Questionnaire

DOCKET NO.
ITEM NO.
PAGE

5972
22
199

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Table with 5 columns: Postal Services, Daily, Weekly, Monthly, Never. Rows include: a. Buying stamps, b. Mailing letters, c. Mailing parcels, d. Picking up Post Office box mail, e. Picking up general delivery mail, f. Buying money orders, g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation, h. Sending Express Mail, i. Buying stamp-collecting material.

Other postal services:

Entering permit mailings Yes [] No [X]

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes [X] No []
b. Using for school bus stop Yes [] No [X]
c. Assisting senior citizens, persons with disabilities, etc. Yes [] No [X]

If yes, please explain: _____

d. Using public bulletin board Yes [] No []
e. Other Yes [] No [X]

If yes, please explain: _____



DOCKET NO. 59721
 ITEM NO. 20
 PAGE 200

-2-

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: RECEIVING DRUGS & HAVING TO SIGN FOR THEM
WOULD BE A PAIN I GET ALOT OF MENS FROM THE VA

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: John Sullivan
 (please print your name)

Address: PO Box 26

Telephone number: 406-490-6858

Date: 04-21-11

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: Assisting senior citizens to pick up their mail.

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____



BUCKET NO.
ITEM NO.
PAGE

59721
22
202

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: How regularly? I am in Whitehall for work 1W/1T/1W but not in the summer. My husband travels extensively - Helena, Butte, Bozeman, Missoula.

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bozeman, Helena
- Personal needs Doctors-Dentists, Bozeman, Helena
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: MARCIA Lamb
(please print your name)

Address: 1388 Hwy 69, Cardwell, MT 59721

Telephone number: 287-5981 Date: 4-22-11
490-1524

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

DOCKET NO. 59721
 ITEM NO. 2
 PAGE 23

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____
we live in Cardwell part time -
6 mo/ year.

Love our post office
 we work from home & the
 services provided are
 "invaluable"



BUCKET NO. 59721
 ITEM NO. 22
 PAGE 204

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2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: Leslie Donnelly
(please print your name)

Address: PO Box 21 Cardwell, MT 59721

Telephone number: 310-365 4627 Date: 22 APR 2011

Please add any additional comments on a separate piece of paper and attach it to this form.
 Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

DOCKET NO. 59721
 ITEM NO. 22
 PAGE 205

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



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2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: ACCESS TO OTHER SERVICES BESIDES JUST DELIVERY - MOSTLY MAILING PARCELS

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping BUTTE, BOZEMAN, WHITEHALL
Personal needs " " "
Banking _____
Employment _____
Social needs " " "

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: CHERI WILSON + JOE BOWMAN
(please print your name)

Address: 1105 S. BOLLOER RD, CARROLL, MT

Telephone number: 406-287-9351 Date: 4/18/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

Please do not close our Post office

DOCKET NO. 59721
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PAGE 208

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Whitehall - But hours there are bad; closed 1 hour, has lunch & closed on Saturdays that needs to end ASAP ↑ Hammon too at times

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Butte Boyeman Whitehall
- Personal needs Butte Boyeman Whitehall
- Banking Whitehall
- Employment Whitehall
- Social needs Cudwell Store

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Jody Johns
(please print your name)

Address: 97 South Boulder Road, Cudwell 59721

Telephone number: 287-7831 Date: 4/15/11



Postal Customer Questionnaire

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1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Table with 5 columns: Postal Services, Daily, Weekly, Monthly, Never. Rows include: a. Buying stamps, b. Mailing letters, c. Mailing parcels, d. Picking up Post Office box mail, e. Picking up general delivery mail, f. Buying money orders, g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation, h. Sending Express Mail, i. Buying stamp-collecting material.

Other postal services:

Entering permit mailings Yes [] No [x]

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes [] No [x]
b. Using for school bus stop Yes [] No [x]
c. Assisting senior citizens, persons with disabilities, etc. Yes [] No [x]

If yes, please explain: _____

- d. Using public bulletin board Yes [x] No []
e. Other Yes [] No []

If yes, please explain: _____



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 ITEM NO. 22
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2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
- Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.
- a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

- b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____
 Personal needs _____
 Banking _____
 Employment _____
 Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Julian and Nancy S. Norville
(please print your name)

Address: 791 Hwy 359

Telephone number: 406-287-3550 Date: 4-22-01

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Cardwell, Montana
April 22, 2011

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To Whom it Concerns:

We are writing concerning Post Office use at Cardwell, Montana.

Circumstances to be considered: This is a rural, farming community. Some of us live several miles from Cardwell. We are sixteen miles from Whitehall which would make it twice as far to go to a facility.

There is a school in Cardwell as well as several family owned businesses.

During the summer months a summer village, Mammoth, located up the South Boulder, grows in population. Cardwell is their nearest Office. Also in the summer the Indiana Geological Field Station "comes alive". There are about 120 students plus faculty and staff there. They use the Cardwell Post Office on a daily basis.

We would appreciate being able to keep our post office in Cardwell.

Thank you for your consideration.

Julian and Nancy S. Norville

Postal Customer Questionnaire

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 ITEM NO. 22
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1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



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2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: Like the post office - I have always trusted post offices - don't relish the idea of boxes along the highway this day and age.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain: Still like the post office

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

There is only one other besides the gas station and I do use it and still will.

Name: Judy Jackson
(please print your name)

Address: P.O. Box 42

Telephone number: 287-3711

Date: 4-14-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>depends on customers</i>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>depends on customers</i>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



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A

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking Butte - Boss takes care of

Employment

Social needs

5. Do you currently use local businesses in the community? *We are a business in this community*

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: Clays In Galico
(please print your name)

Address: P.O. Box 112 Cardwell, Montana 59721

Telephone number: (406) 287-3498 Date: 11 April 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

If you close This Post Office

IT will be devastating to This business.

We are small & usually one person

is here each day. If you close The

Post Office we will be forced to

Shut The Shop down to take packages

to send to customers to town (8 miles away)

weigh them, get the amount owed P.O. & come back

to the Shop, charge out the order, package, & drive

back to Whitehall (8 miles away) to mail the package.

This would necessitate losing business while

shut down to go to Whitehall to the P.O. twice. Currently

we don't have to shut down when mailing. Don't

Shut down Cardwell P.O. We need it. over

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At The Price of gas we can't, As a small

business afford to make a 32 mile round trip

(2 trips p/day @ 16 mile p/RT) & and stay in

business. This in addition to loosing customers

when we have to close to make The trip!



Postal Customer Questionnaire

DOCKET NO. 59721
 ITEM NO. 22
 PAGE 28

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: mail things for parents - pickup stuff they need like stamps ect.

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____

Please dont close our post office - It would be a 30 min. drive to another post office and if you dont have to do anything but stop at the post office its time & money used for 1 stop. I cant have a check acc because I flip numbers so I have to use money order to pay bills so the post office is a God send.



DOCKET NO. 59721
 ITEM NO. 2
 PAGE 219

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
 Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs ~~_____~~
- Banking _____
- Employment N/A
- Social needs N/A

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Kari Munson
 (please print your name)

Address: 365 Hwy 359 - Cardwell, mt 59721

Telephone number: _____ Date: 4/8/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

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1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____



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 ITEM NO. 22
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2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
 Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Butte, Whitehall
 Personal needs " "
 Banking " "
 Employment Whitehall, Bozeman, Manhattan
 Social needs " "

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: BERT STARR
 (please print your name)

Address: 47 Armstrong Road Cardwell, MT. 59721

Telephone number: 406 287-3421 Date: 04/14/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Why Not Fill The Position
That Has Been Vacant ??? Building
And other facility Already There.

Postal Customer Questionnaire

DOCKET NO.

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1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____



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ITEM NO. 22

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2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: Whitehall, Bozeman

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Bozeman, Whitehall, Butte

Personal needs " " "

Banking Whitehall, Bozeman

Employment _____

Social needs Bozeman, Whitehall, Butte

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: William & Julie Grinder
(please print your name)

Address: 289 Mckeown Lane

Telephone number: _____ Date: 04-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Our family would ^{like} for this community to continue to have a post office in our community. We like the convenience of having it here and with gas prices going up, driving another 10 miles will have an impact on the people in our community.

William + Julie Grindler

Postal Customer Questionnaire

DOCKET NO. 59721
 ITEM NO. 22
 PAGE 206

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Occasionally</i>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Occasionally</i>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Occasionally</i>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: Whitehall. Depends on where we are going we would have to go off the Interstate into Lee's Forks, Manhattan, etc.

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bozeman, Butte, Helena
Personal needs Equipment repairs depends what direction we go, -
Banking Ref. mail - Sheridan, Dillon, Whitehall
Employment Self-employed
Social needs Helena - Dillon

5. Do you currently use local businesses in the community?
Yes No

If yes, would you continue to use them if the Post Office is discontinued?
Yes No

Name: ROBERT LEE DAVIS SANDRA J. DAVIS
(please print your name)

Address: 87 McKeown Ln, CARDWELL, MT 59721-9616

Telephone number: (406) 287-5463 Date: 04-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The services offered by the Carrier are all great, BUT would we have to call ahead when we needed - say - a money order? Otherwise we would have to guess the time to be at the depot, because the delivery times are never the same depending on the load to be delivered.

We like things the way they are now, and hope to have them continue this way.

Thanks.

Sandra J. Davis

Postal Customer Questionnaire

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1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: ADDITIONAL COMMENT... IT WOULD BE A REAL HARDSHIP IF THE CARDWELL POST OFFICE WERE TO CLOSE. WE HAVE A LOT OF ELDERLY IN THE SUBURBAN AREA THAT IS SERVICED BY THE CARDWELL STATION AND IT IS GROWING ALL THE TIME. WE HAVE SUBDIVISIONS BEING DEVELOPED AND OTHER BUILDING IN THE AREA IS HAPPENING. IT WOULD BE COUNTER PRODUCTIVE TO CLOSE THE CARDWELL STATION NOW WHEN THINGS ARE EXPANDING THROUGH OUT THE AREA. THE STATION IS ALSO ON A MAIN ARTERY TO YELLOWSTONE AND READILY ACCESSABLE TO TOURISTS. I WOULD HOWEVER SUGGEST A ROADSIDE STANDING SIGN SO IT CAN BE SEEN QUICKER FROM ROAD, OR POSSIBLY A SIGN ON THE END OF THE CHAIN LINK FENCE.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: WHEN IN WHITEHALL OR IN BUTTE, HELENA, I HAVE OTHER COMMENTS... IT IS 15 MILES 1 WAY TO THE WHITEHALL POST OFFICE, FURTHER FOR ALOT OF OTHER PEOPLE, I ONLY GO TO TOWN ABOUT 1 OR 2 TIMES A WEEK. I GOT ALOT OF MAIL. WOULDN'T BE ENOUGH P.O. BOXES FOR EVERYONE HERE.

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping WHITEHALL, BOZEMAN, BUTTE, HELENA
Personal needs " " " "
Banking "
Employment _____
Social needs " " " " , TOWN BRIDGES, ENNIS

5. Do you currently use local businesses in the community?
Yes No

If yes, would you continue to use them if the Post Office is discontinued?
Yes No

Name: WAIDA M-CAPES
(please print your name)

Address: 12 S. BOULDER RD.

Telephone number: 287-9364 Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: I would have to go to another town to mail pkgs, etc. Guessing postage & larger pkgs would be inconvenient.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: See above

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
 - Personal needs
 - Banking
 - Employment
 - Social needs
- No services for these in Cardwell - it is a rural community

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Debby Wagner
(please print your name)

Address: P.O. Box 65

Telephone number: 287-9279 Date: 4/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

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1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: Helping when streets and roads are icy -
Picking up mail for disabled -

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: Checking out items post office has on
sale or display etc.



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2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: Drive through down from Cardwell
Post Office going to another post office would be
inconvenient

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Butte - Bayman - Whitehall - Cardwell

Personal needs " "

Banking Whitehall

Employment Bus driver

Social needs Cardwell Post Office a source of news
up date on
community

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: HARRIET AFTON FELL
(please print your name)

Address: 54 Hwy 359

Telephone number: 406-287-3613 Date: 10 April 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

DOCKET NO. 5921
 ITEM NO. 22
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1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Using for school bus stop Yes No

c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: Our post office knows who need help, when they arrive they are helped inside

d. Using public bulletin board Yes No

e. Other Yes No

If yes, please explain: There are always "happening" and announcements on the board.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices:
Yes they're there but not when I need them.

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain:

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Whitehall & Bozeman
- Personal needs " "
- Banking Whitehall - Belgrade
- Employment Bozeman, Ennis, Big Sky
- Social needs Whitehall, Bozeman, Tuttle, Ennis

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

much because of travel to P.O. when its open -
Name: Jerry Ochesky & Jane Krambeer (please print your name) But, not as I need it in

Address: 176 McKeown Lane, Cardwell MT early am -

Telephone number: 406-287-3272 Date: 4-7-11

If you close the cardwell office
that means I need to drive
18 miles to receive service -

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Sure I can have the rural
delivery person process my
package but what about
mail theft -

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Our mail was blown into the
willows - supposed to be mailed
the last of time we do that -
we usually drop them at
P.O. when we leave for
work - instead we put them
in our box because of bad
weather we had to cancel
our job - We're religious about
taking mail to P.O. now

I don't like most other P.O.
employees attitudes - Ask a 2nd
question an more than likely
you're told to move along
"Next Please" !! So you're in
line again - So you're second
question & item can be taken
care of - Just let me leave my

postmistress - Both temps
are nice.

The lady who also temps
at Willow Creek - is
especially helpful.

Currently I can mail items
get stamps on my way
home -

If you ~~do~~ close our office
I will need to make
a special trip -

Maybe keep it open
2-3 days a week - at
least we'd have some
service -

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Postal Customer Questionnaire

DOCKET NO. 59221
 ITEM NO. 22
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1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



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2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain:

Cardwell ranches, Mammoth are very remote areas. A cluster box would not be safe or usable. I suggest you have the area served by this post office.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain:

Mammoth extremely remote - on bad roads would probably cost you more in the long run.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Whitehall, Butte, Geyman

Personal needs

" " "

Banking

" " "

Employment

Retired

Social needs

Whitehall, Butte, Geyman

5. Do you currently use local businesses in the community? *Whitehall - none in Cardwell.*

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: Catherine W. Eberton
 (please print your name)

Address: PO Box 92, Cardwell, Mt. 59721

Telephone number: 406-287-7990 Date: 4-18-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

PO Box 1278 Overton, NV 89040 702-397-8140

Postal Customer Questionnaire

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1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>to Express on my limited budget</i>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: help ne ighba by picking up parcels, mailing letters packages

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping White hall once a week - groceries

Personal needs see above

Banking I mail my deposits

Employment I work in Cardwell

Social needs I go to Church on Sundays - shop Saturday

5. Do you currently use local businesses in the community?

Yes Clays In Calico
Cardwell store No

If yes, would you continue to use them if the Post Office is discontinued?

Yes I work there too No

Name: Misty Hammerbacher
(please print your name) (Madison County)

Address: 4 First Street Jefferson Island, Montana 59721

Telephone number: 287-3498 work Date: 8 April 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Closing This Post Office
at Cardwell would be
devastating for the Community
& the businesses here.

Not a good idea. Leave
it open!

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Postal Customer Questionnaire

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1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Comment Yes No

If yes, please explain: The post office here is small, to me it would make sense to keep the building, continue the use of P.O. Boxes. The boxes could be serviced by the mail carrier. Then a small postage machine be put into building with scale for people to weigh packages to be mailed. A collection spot or drawer could be used for outgoing packages. You could eliminate the need for a person but continue to utilize the building for proficient use.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Butte
- Personal needs _____
- Banking _____
- Employment Belgrade
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Jerry Linee
(please print your name)

Address: 8 Second St.

Telephone number: 498-2815 Date: 4-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

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1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

HEIKKWEN



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2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: LARRY HEIKKINEN
(please print your name)

Address: 104 S Boulder Rd Cardwell, MT. 59721

Telephone number: _____ Date: 12 APR 11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

17 APR 11

A cluster Box will not work in my situation.

I am gone for months at a time to work and my personal mail box can hold that much mail.

If mail is held at the post office people know that I will be gone and there is a greater chance for theft at my house.

It will also be 11 miles to get my mail.

Solution: have one person pick up the mail from Whitehall and deliver it as usual.

5 times a week or even 3 times and it gives someone a job.

Thank you for looking at my situation.

LARRY HEIKKINEN

104 S. Boulder Rd.

Cardwell, MT. 59721

Postal Customer Questionnaire

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1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps <i>when needed - varies</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels ?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail <i>WA</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail <i>NA</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

Entering permit mailings Yes No - *Used to - not now*

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: very seasonal *(C)*

d. Using public bulletin board Yes No - *this is not allowed*

e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: towns - not necessarily the post office - any direction - However these towns are more than 7 miles from most residences in the Coonell area

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.
a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Leette, Jayson, Helena, Whitehall
- Personal needs " " "
- Banking Whitehall
- Employment _____
- Social needs all of the above

5. Do you currently use local businesses in the community?
Yes No

If yes, would you continue to use them if the Post Office is discontinued?
Yes No

Name: Arcyille Shaw
(please print your name)

Address: 186 Hwy 359

Telephone number: 287-3538 Date: 4/13/2011

To Whom it May Concern:

Thank you for the opportunity to add comments to the survey regarding the closing of the Cardwell Post Office.

I was the PMR for Darlene Nelson and resigned from that position in April, 2009. She was a very good 'boss' to work with and I found the position rewarding. Since that time, it seems that the stamp sales have not been encouraged. At least, for me, personally and I like to collect them. The public needs to be aware of what's available and then have them in the Post Office for sale. Since the Rural Carrier doesn't return to the Cardwell Post Office, any stamps purchased or mail picked up goes into Whitehall. The OIC at Cardwell told me that. No doubt, that is a detriment to the business transactions at Cardwell. What about business from the pottery shop directly across the street? The school? The Cardwell Church? The Cardwell Store? LaHood's? Rural TV business?

Would it have made a difference if the Postmaster position had been filled? Is part of this equation the fact that the building, etc. is leased?

I would like to add that the reason for my resignation as PMR came because changes were drastic with no consideration for how things had been done - I knew that change would continue as different people filled in as OIC until a full-time Postmaster was hired. One feels very inadequate and that one's work is wrong at a time like that.

Thank you once again. April 13, 2011

Angelle Shaw
186 Hwy 359
Cardwell Mt 59721

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Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the CARDWELL Post Office on 04/07/2011. Additionally, during the survey period, questionnaires were available at the CARDWELL Post Office to walk-in retail customers.

1. **Number of Questionnaires**

Total Questionnaires distributed	<u>182</u>
Favorable to proposal	<u>8</u>
Unfavorable to proposal	<u>24</u>
Expressing no opinion	<u>51</u>
Total questionnaires received	<u>81</u>

Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable):

Customers were concerned about having to move their current rural mail box.

Response:

You expressed a concern about having to change the location of your mail receptacle. Customers who currently receive their mail from the rural carrier will not experience a change in delivery.

2. Concern (Favorable):

No Concern

Response:

3. Concern (No Opinion):

Customers said they would miss the special attention and assistance provided by the personnel at the

Response:

We are always pleased to hear about the helpful service you have received at the Cardwell Post Office. Courteous and helpful service will also be provided by personnel at the Whithall Post Office and from the carrier.

4. Concern (No Opinion):

Customers were concerned about senior citizens

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

5. Concern (No Opinion):

No Concern

Response:

6. Concern (No Opinion):

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

7. Concern (Unfavorable):

Response:

On your questionnaire you asked if the vacancy and lease had been used as criterion for the Cardwell Post Office being studied for discontinuance. Post office are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternative means. The office was identified for study due to the postmaster vacancy and limited workload.

8. Concern (Unfavorable):

Response:

We appreciate hearing suggestions from the community on cost savings alternatives such as you offered on your questionnaire. At this time, the US Postal Service is limited in alternative service and post office restructuring, which would be required in your suggestion. The proposed Cluster Box Delivery to centralized locations provide the most cost effective alternative service, while still providing the Cardwell community with effective and regular service.

9. Concern (Unfavorable):

Response:

You suggested the option of servicing the Cardwell post office box customers through the current post office facility instead of Cluster Box Units. Due to financial burden the Postal Service is currently facing, management must consider the most cost effective alternative service. The lease of the building is

currently \$6,500. Discontinuance of the lease would significantly impact the overall savings should the Cardwell Post Office be discontinued.

10. Concern (Unfavorable):

Customer expressed a concern about irregular hours that the rural route serves the community

Response:

You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 7 miles away.

11. Concern (Unfavorable):

Customers asked why the position was not filled.

Response:

You asked why the suspended post office was being discontinued and the administrative position was not filled. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

12. Concern (Unfavorable):

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail

Response:

You expressed a concern about those customers with disabilities or senior citizens who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a CBU located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

13. Concern (Unfavorable):

Customers felt the loss of a post office would have a detrimental effect on the business community

Response:

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the Cardwell Post Office community.

14. Concern (Unfavorable):

Customers were concerned about growth in the community

Response:

You expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth. You also expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

15. Concern (Unfavorable):

Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. CBUs provide the security of individually locked mail compartments.

16. Concern (Unfavorable):

Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. CBUs provide the security of individually locked mail compartments. You expressed a concern about inclement weather and poor road conditions. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

17. Concern (Unfavorable):

Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. CBUs provide the security of individually locked mail compartments. You also stated a concern about the

availability of government forms. Any forms accessible to the public are made available at the administrative post office 7 miles away.

18. Concern (UnFavorable):

Customers were concerned about obtaining accountable mail and large parcels

Response:

You expressed a concern about obtaining your packages from the VA. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If you live over one-half mile away or you are not home when delivery is attempted, a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

19. Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

20. Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

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The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery. You also stated concern about mail security. CBUs provide the security of individually locked mail compartments. There have been very few recent reports of mail theft or vandalism in the area.

21. Concern (UnFavorable):

No Concern

Response:

22. Concern (Unfavorable):

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

23. Concern (Unfavorable):

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. In addition, the carrier will accept your packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

24. Concern (Unfavorable):

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. The carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

25. Concern (Unfavorable):

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. You also stated concern about the security of your mail. CBUs provide the security of individually locked mail compartments.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (No Opinion):

You expressed a concern about the loss of a gathering place and an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.



Community Meeting Roster

Postal Service Representatives (Names and Titles):

Date: 4-20-11

Dominic DeMartino, Manager Post Office Operations

Time: 6:30 pm

Lisa Blomquist, Manager, Consumer Affairs

Shirlee Gendreau, OIC Cardwell
Gary Tenda, Postmaster Whitehall

Total Number of Customers Present: 32 Place: Cardell School, Cardwell, MT

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	ZIP Code	Phone Number
<u>Ample Shaw</u>	<u>186 Hwy 359</u>		
<u>Clara Best</u>	<u>167 Hwy 359</u>		
<u>Walter Hammett</u>	<u>4 First Street, Jefferson Island</u>		
<u>Robert Zell</u>	<u>54 Hwy 359</u>		
<u>Debra Jett</u>	<u>735 MT HWY 359</u>	<u>59721</u>	<u>406-490-2473</u>
<u>Marge Clem</u>	<u>4C Slupe</u>	<u>59721</u>	
<u>Gill Beard</u>	<u>1146 S. Boulder Rd</u>	<u>59721</u>	<u>287-5212</u>
<u>Doreen Baum</u>	<u>1146 S. Boulder Rd</u>	<u>59721</u>	<u>287 5212</u>
<u>Susan Palmer</u>	<u>1040 Hwy 69</u>	<u>59721</u>	
<u>Bret Mantell</u>	<u>65 S. Boulder Rd</u>	<u>59721</u>	<u>287-3681</u>
<u>Joni Mantell</u>	<u>65 S. Boulder Rd</u>	<u>59721</u>	<u>287-3681</u>
<u>Wendell Cleverton</u>	<u>901 Hwy 2 East</u>	<u>59721</u>	<u>287-5249</u>
<u>Jane Carmody</u>	<u>5 Armstrong Rd</u>	<u>59721</u>	<u>987-3389</u>
<u>George M. Armstrong J.</u>	<u>57 Cemetery Hill Rd</u>	<u>59721</u>	<u>287-3309</u>
<u>Mildred Jackson</u>	<u>Box 42 CARDWELL</u>	<u>59721</u>	<u>287-3711</u>
<u>Dennis Houtzel</u>	<u>564 Hwy 359 Cardwell</u>	<u>59721</u>	<u>287-3704</u>
<u>Valerie Houtzel</u>	<u>564 Hwy 359 Cardwell</u>	<u>59721</u>	<u>287-3704</u>
<u>BOB SIMS</u>	<u>1554 N Hwy 69 Boulder</u>	<u>59632</u>	<u>287-5117</u>
<u>CONNIE SIMS</u>	<u>"</u>	<u>"</u>	<u>287-5117</u>
<u>William Grider</u>	<u>289 McKeown Ln, Cardwe</u>	<u>59721</u>	<u>287-7814</u>
<u>Julie Brindes</u>	<u>" " "</u>	<u>"</u>	<u>"</u>

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (UnFavorable):
Customer questioned the cost of a CBU.
Response:
The cost of a CBU is approximately \$750.00 each. The US Postal Service would incur the cost of purchase and installation.
2. Concern (UnFavorable):
Customers inquired about mailbox installation and maintenance along the current line of delivery.
Response:
Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
3. Concern (UnFavorable):
Customers expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.
Response:
The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
4. Concern (UnFavorable):
Customers were concerned about senior citizens.
Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
5. Concern (UnFavorable):
Customers question the cost savings.
Response:
The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006. The Postal Service estimates an annual savings of \$48,279 with this proposal which helps in our efforts to keep postage and services affordable.
6. Concern (UnFavorable):
Customers were desiring delivery close to home, concerned about not enough egress to the CBU and questioned if a route extension would be considered.
Response:
Centralized delivery to CBUs to centralized locations is the proposed alternate delivery for Cardwell customers. Management will research further to determine the best centralized locations available and if a possible deviation to the current line of travel is a possible consideration.
7. Concern (UnFavorable):
Customers asked if the Postal Service would consider a non-retail facility or a Contract Post Office.
Response:
Route delivery to CBUs is the most cost effective delivery and retail alternative which will continue to provide the Cardwell community with effective and regular service.
8. Concern (UnFavorable):
Customers asked why their post office was being discontinued while others were retained.
Response:
Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
9. Concern (UnFavorable):
Customer inquired why we do not hire a postmaster immediately.

Response:

The US Postal Service currently has a hiring freeze. This is partially due to our need to match the current workforce to the decreasing mail volumes.

10. **Concern (Unfavorable):**
Customer expressed a concern about package delivery and pickup.

Response:

Rural carriers will deliver packages that fit in your rural mail box or centralized parcel lockers provided by the Postal Service. If the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

11. **Concern (Unfavorable):**
Customers were concerned about the influx of Indiana University Geographic Field Station which has approximately 90 students residing in and around Cardwell in the summer.

Response:

Carrier route delivery is anticipated to be handle seasonal influx of delivery and retail needs. The Whitehall, MT Post Office, located approximately 7 miles away, has retail services available and post office boxes for a fee.

12. **Concern (Unfavorable):**
Customers felt that the Postal Service should be considering other cost savings alternatives, such as 5-day delivery, sharing clerks from different offices, shortened hours at the Cardwell Post Office and salary reductions across the nation.

Response:

The US Postal Service is obligated to provide effective and regular service; however, current postal policy does not have the flexibility to consider these alternative recommendations at this time.

13. **Concern (Unfavorable):**
Customers were concerned about the aesthetics of the CBU.

Response:

Customers may consider improving the surrounding area of the CBU as long as it does not impede delivery of the mail.

Nonpostal Concerns

1. **Concern (Unfavorable):**
Customers were concerned about loss of employment in the community.

Response:

The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community. Current postal employees will be given the opportunity to transfer to a nearby post office.

2. **Concern (Unfavorable):**
Customers expressed concern for loss of community identity.

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses.

3. **Concern (Unfavorable):**
Customer felt the loss of a post office would have a detrimental effect on the business community and growth in the area.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the Cardwell community. There is no indication that the business community will be adversely affected. Carrier service is expected to handle any growth in the community.



04/15/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

DID NOT USE THIS TEMPLATE - SEE ORIGINAL DOCKET - MEETING NOTIFICATION SENT WITH QUESTIONNAIRES.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Cardwell School on 04/20/2011 from 6:30 p.m. to 7:30 p.m to answer questions and provide information about our service.

If you have any questions, you may contact Mary Anderson at (605) 333-2663.

Thank you for your assistance.

Sincerely,

Manager, Post Office Operations



A. Office

Name: CARDWELL State: MT Zip Code: 59721
Area: WESTERN District: DAKOTAS PFC
Congressional District: At Large County: Jefferson
EAS Grade: 11 Finance Number: 291368
Post Office: Classified Station Classified Branch CPO

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Mary Anderson
Title: DAKOTAS PFC Post Office Review Coordinator
Tele No: (605) 333-2663

Date: 05/24/2011
Fax No: (605) 333-2777



A. Office

Name: CARDWELL State: MT Zip Code: 59721
Area: WESTERN District: DAKOTAS PFC
Congressional District: At Large County: JEFFERSON
EAS Grade: 11 Finance Number: 291368
Post Office: Classified Station Classified Branch CPO

This form is a place holder for number 28. There was no Congressional inquiry.

Prepared by: Mary Anderson
Title: DAKOTAS PFC Post Office Review Coordinator
Tele No: (605) 333-2738

Date: 10/05/2011
Fax No: (605) 333-2777

Docket: 1357002 - 59721
Item Nbr: 29
Page Nbr: 2

Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-___, Minimum, no COLA)	\$ 33,168
Fringe benefits 33.5%	\$ 11,111
Rental costs, excluding utilities	\$ 6,500
Total annual costs	\$ 50,779
Less estimated cost of replacement service	- 2,366
Total annual savings	\$ 48,413

A one-time expense of \$ 2,250 will be/was incurred for installation of CBUs and parcel lockers.
Is postmaster salary based on the minimum salary without COLA?
Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).
List other factors as appropriate.
Other factors when replacement service is a CPO.

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By: Sharon Gilroy Date: 6/23/11
Investigative Coordinator
Reviewed and Certified By: Mary Ande Date: 10/5/11
District PO Review Coordinator



06/23/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the CARDWELL Post Office
Docket No. 1357002

This is to advise you that on 06/27/2011, I will post for public comment a proposal to close the CARDWELL Post Office in JEFFERSON, Congressional District No. At Large.

If you have any questions, please call MARY ANDERSON District Review Coordinator at (605) 333-2738.

JOHN DIPERI
District Manager
DAKOTAS PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



06/23/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
CARDWELL Proposal
Docket No. 1357002 - 59721

Please post the enclosed proposal to close the CARDWELL Post Office in the lobby. The proposal must be posted in a prominent place from 06/27/2011 through close of business on 08/28/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (605) 333-2738.

A handwritten signature in black ink that reads "Mary Anderson". The signature is written in a cursive, flowing style.

MARY ANDERSON
Post Office Review Coordinator
DAKOTAS PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 06/27/2011

Date of Removal: 08/28/2011

UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE CARDWELL, MT POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE**

To the customers of the Cardwell Post Office:

The Postal Service is considering the close of the Cardwell Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/27/2011 through 08/28/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Cardwell Post Office and Whitehall Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

MARY ANDERSON
PO BOX 7500
SIOUX FALLS, SD 57117-7500

For more information, you may call MARY ANDERSON at (605) 333-2738 or write to the above address.

Thank you for your assistance.

A handwritten signature in black ink that reads "Ken Bates". The signature is written in a cursive style with a large, sweeping "K" and "B".

KENNETH BATES JR
PO BOX 7500
SIOUX FALLS, SD 57117-7500

Date of Posting: 06/27/2011

Posting Round Date:

Date of Removal: 08/28/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE CARDWELL, MT POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1357002 - 59721

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Cardwell, MT Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Whitehall Post Office, located seven miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster retired on March 31, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Postmaster vacancy and limited workload.

The Cardwell Post Office, an EAS-11 level, provides service from 8:30-1:00; 2:00-4:45 Monday - Friday, Closed Saturday and lobby hours of 24 hr on Monday - Friday and 24 hr on Saturday to 55 post office box or general delivery customers and 127 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 14 transaction(s) accounting for 17 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$23,297 (61 revenue units) in FY 2008; \$21,101 (55 revenue units) in FY 2009; and \$23,255 (61 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 20, 2011, representatives from the Postal Service were available at Cardwell School to answer questions and provide information to customers. 32 customer(s) attended the meeting.

On April 07, 2011, 182 questionnaires were distributed to delivery customers of the Cardwell Post Office. Questionnaires were also available over the counter for retail customers at the Cardwell Post Office. 82 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 8 favorable, 24 unfavorable, and 51 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Whitehall Post Office, an EAS-16 level office. Window service hours at the Whitehall Post Office are from 8:30 a.m. to 5 p.m, Monday through Friday, and N/A on Saturday. There are 46 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

- 1. Concern:** Customer expressed a concern about irregular hours that the rural route serves the community

Response: The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 7 miles away.
- 2. Concern:** Customer expressed a concern about the vacant position and the building lease.

Response: On your questionnaire you asked if the vacancy and lease had been used as criterion for the Cardwell Post Office being studied for discontinuance. Post office are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternative means. The office was identified for study due to the postmaster vacancy and limited workload.
- 3. Concern:** Customer had concerns regarding alternative service.

Response: The customer suggested the option of servicing the Cardwell post office box customers through the current post office facility instead of Cluster Box Units. Due to financial burden the Postal Service is currently facing, management must consider the most cost effective alternative service. The lease of the building is currently \$6,500. Discontinuance of the lease would significantly impact the overall savings should the Cardwell Post Office be discontinued.

4. **Concern:** Customer had suggestions regarding alternate service.
- Response:** We appreciate hearing suggestions from the community on cost savings alternatives such as you offered on your questionnaire. At this time, the US Postal Service is limited in alternative service and post office restructuring, which would be required in your suggestion. The proposed Cluster Box Delivery to centralized locations provide the most cost effective alternative service, while still providing the Cardwell community with effective and regular service.
5. **Concern:** Customers asked why the position was not filled.
- Response:** The customer asked why the suspended post office was being discontinued and the administrative position was not filled. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
6. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail
- Response:** The customer expressed a concern about those customers with disabilities or senior citizens who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a CBU located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
7. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community
- Response:** The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the Cardwell Post Office community.
8. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the
- Response:** We are always pleased to hear about the helpful service you have received at the Cardwell Post Office. Courteous and helpful service will also be provided by personnel at the Whithall Post Office and from the carrier.
9. **Concern:** Customers were concerned about growth in the community
- Response:** The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth. You also expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
10. **Concern:** Customers were concerned about having to move their current rural mail box.
- Response:** The customer expressed a concern about having to change the location of your mail receptacle. Customers who currently receive their mail from the rural carrier will not experience a change in delivery.
11. **Concern:** Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. CBU's provide the security of individually locked mail compartments.

12. **Concern:**

Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. CBU's provide the security of individually locked mail compartments. You expressed a concern about inclement weather and poor road conditions. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

13. **Concern:**

Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. CBU's provide the security of individually locked mail compartments. You also stated a concern about the availability of government forms. Any forms accessible to the public are made available at the administrative post office 7 miles away.

14. **Concern:**

Customers were concerned about obtaining accountable mail and large parcels

Response:

The customer expressed a concern about obtaining your packages from the VA. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If you live over one-half mile away or you are not home when delivery is attempted, a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

15. **Concern:**

Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

16. **Concern:**

Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

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PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery. You also stated concern about mail security. CBUs provide the security of individually locked mail compartments. There have been very few recent reports of mail theft or vandalism in the area.

17. **Concern:**

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

18. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

19. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. In addition, the carrier will accept your packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

20. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. The carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

21. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. You also stated concern about the security of your mail. CBUs provide the security of individually locked mail compartments.

22. **Concern:**

Customer expressed a concern about package delivery and pickup.

Response:

Rural carriers will deliver packages that fit in your rural mail box or centralized parcel lockers provided by the Postal Service. If the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

23. **Concern:**

Customer inquired why we do not hire a postmaster immediately.

Response:

The US Postal Service currently has a hiring freeze. This is partially due to our need to match the current workforce to the decreasing mail volumes.

24. **Concern:**

Customer questioned the cost of a CBU.

Response:

The cost of a CBU is approximately \$750.00 each. The US Postal Service would incur the cost of purchase and installation.

25. **Concern:**

Customers asked if the Postal Service would consider a non-retail facility or a Contract Post Office.

Response:

Route delivery to CBUs is the most cost effective delivery and retail alternative which will continue to provide the Cardwell community with effective and regular service.

26. **Concern:**

Customers asked why their post office was being discontinued while others were retained.

Response:

Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

27. **Concern:**

Customers expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

Response:

The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

28. **Concern:**

Customers felt that the Postal Service should be considering other cost savings alternatives, such as 5-day delivery, sharing clerks from different offices, shortened hours at the Cardwell Post Office and salary reductions across the nation.

Response:

The US Postal Service is obligated to provide effective and regular service; however, current postal policy does not have the flexibility to consider these alternative recommendations at this time.

29. **Concern:**

Customers inquired about mailbox installation and maintenance along the current line of delivery.

Response:

Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

30. **Concern:**

Customers question the cost savings.

Response:

The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006. The Postal Service estimates an annual savings of \$48,279 with this proposal which helps in our efforts to keep postage and services affordable.

31. **Concern:**

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

32. **Concern:**

Customers were concerned about the aesthetics of the CBU.

Response:

Customers may consider improving the surrounding area of the CBU as long as it does not impede delivery of the mail.

33. **Concern:**

Customers were concerned about the influx of Indiana University Geographic Field Station which has approximately 90 students residing in and around Cardwell in the summer.

Response:

Carrier route delivery is anticipated to be handle seasonal influx of delivery and retail needs. The Whitehall, MT Post Office, located approximately 7 miles away, has retail services available and post office boxes for a fee.

34. **Concern:**

Customers were desiring delivery close to home, concerned about not enough egress to the CBU and questioned if a route extension would be considered.

Response:

Centralized delivery to CBUs to centralized locations is the proposed alternate delivery for Cardwell customers. Management will research further to determine the best centralized locations available and if a possible deviation to the current line of travel is a possible consideration.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Cardwell is an unincorporated community located in JEFFERSON County. The community is administered politically by Jefferson County. Police protection is provided by the Whitehall and Jefferson Co Sheriff. Fire protection is provided by the Whitehall Fire Dept. The community is comprised of ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Cardwell School, Carwell Community Church, Carwell Store & RV park, Clays in Calico, Selina Memorial Animal Rescue, Ture North Adventures Outdoor Education, La Hood park, Tele System Services, Freman Auto Auction . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Cardwell Post Office will be available at the Whitehall Post Office. Government forms normally provided by the Post Office will also be available at the Whitehall Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** You expressed a concern about the loss of a gathering place and an information center.
Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.
2. **Concern:** Customer felt the loss of a post office would have a detrimental effect on the business community and growth in the area.
Response: Businesses generally require regular and effective postal services, and these will always be provided to the Cardwell community. There is no indication that the business community will be adversely affected. Carrier service is expected to handle any growth in the community.
3. **Concern:** Customers expressed concern for loss of community identity.
Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses.
4. **Concern:** Customers were concerned about loss of employment in the community.
Response: The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community. Current postal employees will be given the opportunity to transfer to a nearby post office.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on March 31, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 48,413 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 6,500</u>
Total Annual Costs	\$ 50,779
Less Annual Cost of Replacement Service	<u>- \$ 2,366</u>
Total Annual Savings	<u>\$ 48,413</u>

A one-time expense of \$ 2250 will be incurred for the movement of this facility.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Cardwell, MT Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Whitehall Post Office, located seven miles away. Service may be provided to cluster box units (CBUs).

The postmaster retired on March 31, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Cardwell Post Office provided delivery and retail service to 55 PO Box or general delivery customers and 127 delivery route customers. The daily retail window transactions averaged 14. There are no permit mailers or postage meter customers.

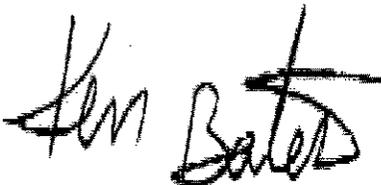
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$48,413 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Cardwell Post Office and Whitehall Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



KENNETH BATES JR
Manager, Post Office Operations

06/27/2011
Date



08/29/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/28/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink that reads "Mary Anderson". The signature is written in a cursive, flowing style.

MARY ANDERSON
Post Office Review Coordinator
PO BOX 7500
SIOUX FALLS, SD 57117-7500

DOCKET NO. 1357002-5972
ITEM NO. 36
PAGE 1

Date of Posting: 06/27/2011

Posting Round Date:



Date of Removal: 08/28/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE CARDWELL, MT POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1357002 - 59721

Date of Posting: 06/27/2011

Date of Removal: 08/28/2011

NOTICE

UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE CARDWELL, MT POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE**

To the customers of the Cardwell Post Office:

The Postal Service is considering the close of the Cardwell Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/27/2011 through 08/28/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Cardwell Post Office and Whitehall Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

MARY ANDERSON
PO BOX 7500
SIOUX FALLS, SD 57117-7500

For more information, you may call MARY ANDERSON at (605) 333-2663 or write to the above address.

Thank you for your assistance.

Ken Bates

6/27/2011

JUL 27 2011

KENNETH BATES JR
PO BOX 7500
SIOUX FALLS, SD 57117-7500



NOTICE

Docket: 1357002-59721

Item Nbr: 36

Page Nbr: 3

Memo to the Record – Cardwell MT

There is no proposed admin office of Whitehall MT round date stamps for the proposal and invitation for comments with the begin date and end date of the posting. They reposted the docket and proposal on 10/6/2011 with the correct round date stamp and it will be removed on 12/7/2011.

The studied office completed the posting as required.

DOCKET NO.
ITEM NO.
PAGE

59721
36
4



Date of Posting: 08/27/2011

Posting Round Date:

Date of Removal: 08/28/2011

Removal Round Date:



**PROPOSAL TO CLOSE
THE CARDWELL, MT POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE**

DOCKET NUMBER 1357002 - 59721

DOCKET NO.
ITEM NO.
PAGE

89721
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5

Date of Posting: 08/27/2011

Date of Removal: 08/28/2011



UNITED STATES POSTAL SERVICE



**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE CARDWELL, MT POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE**

To the customers of the Cardwell Post Office:

The Postal Service is considering the close of the Cardwell Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 08/27/2011 through 08/28/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Cardwell Post Office and Whitehall Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

MARY ANDERSON
PO BOX 7500
SIOUX FALLS, SD 57117-7500

For more information, you may call MARY ANDERSON at (605) 333-2663 or write to the above address.

Thank you for your assistance.

KENNETH BATES JR
PO BOX 7500
SIOUX FALLS, SD 57117-7500

**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 08/30/2011

Postal Customers of the Cardwell Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Cardwell Post Office, which was posted 06/27/2011 through 08/28/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Cardwell Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in black ink that reads "Ken Bates". The signature is written in a cursive style with a large, sweeping flourish over the name.

KENNETH BATES JR
PO BOX 7500
SIOUX FALLS, SD 57117-7500



01/03/2012

MRS. HARRIET AFTON FELL
54 HWY 359
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Cardwell Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

Denise Robbins
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

ALLEN G POCHELOU
PO BOX 7
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Cardwell Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

Denise Robbins
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

NANCY VECA
80 HIGHWAY 359
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Cardwell Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. If there is suspension of service there may be no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

Denise Robbins
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

MISTY HAMMERBACHER
4 FIRST STREET
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Cardwell Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

Denise Robbins
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

MAXINE HEMUND
447 HWY 359
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Cardwell Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

Denise Robbins
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

DAWN M HUCKABA
PO BOX 10
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Cardwell Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

Denise Robbins
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

ARCYLLE SHAW
186 HWY 359
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Cardwell Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about cutting management positions from the top down instead of taking services away from customers. The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

Denise Robbins
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

JOHN ARMSTRONG
101 ARMSTRONG ROAD
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Cardwell Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

Denise Robbins
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

ELAINE WILKINSON
PO BOX 35
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Cardwell Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about delivery time. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

Denise Robbins
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

BARBARA BOWMAN, CLAYS IN CALICO
PO BOX 112
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Cardwell Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

Denise Robbins
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

GEORGE M ARMSTRONG
57 CEMETARY HILL ROAD
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Cardwell Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

Denise Robbins
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

INDIANA UNIVERSITY GEOLOGIC FIELD STATION
633 SOUTH BOULDER ROAD
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Cardwell Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

Denise Robbins
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500



01/03/2012

OZZIE NEVIN
PO BOX 23
CARDWELL, MT 59721

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Cardwell Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

A handwritten signature in cursive script that reads "Denise Robbins".

Denise Robbins
Manager, Post Office Operations
PO Box 7500
Sioux Falls, SD, 57117-7500

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the CARDWELL Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

People put out of work Locally.
 Traveling out of my way for postal services!
 NOT comfortable leaving money in mailbox, on busy
 Highway.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Why don't we have a Postmaster?
 Other areas are watching and listening to see what is coming down
 in our community. We are being
 we'll lose the personal contact and service of a Post
 master and the local people.

Unfavorable - more travel - some would have to travel
 close to 40 miles for service -

We are 9.6 miles - 9.8 miles from Whitehall Post Office.
 This proposal has the elderly, handicapped very upset.
 Why don't we have a Postmaster?

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Helping people injured by public meetings, voting etc.
 Has the Cardwell Post Office had a mail carrier
 leaving the summer months (July) a very busy time of
 year?

Hardship on business - schools in this area, miles
 people must travel.
 Why don't we have a Postmaster?

HARRIET APTON FELL

Harriet Apton Fell

Name of Postal Customer

Signature of Postal Customer

54 Hwy 359

Mailing Address

CARDWELL, MT 59721

JULY 18 - 2011

City, State, and ZIP Code

Date

July 24, 2011
54 Hwy 359
Cardwell, MT
59721

POST OFFICE DISCONTINUANCE COORD.
PO Box 9998
POLSON, MT. 59860-9998

It is time to plan to keep our Cardwell Post Office open again.

The notice is on the Post Office door, a lot of people haven't seen it yet.

I'm making it my business to let the community know about it.

The mileage stated in the April 7, 2011 letter is "wrong". Our post office is further away than 7 miles. I measured it on the frontage road it is 9.6 miles, on the freeway it is 9.8 miles that is pretty close to 10 miles to me.

The Post Office hasn't done anything about the insurance or Retirement over load (which is what got them into trouble in the first place).

They could cut back on Saturday delivery. We don't get any window service anyway.

This Post Office is my beacon - my center.
Has the Post Service done a mail count

in July when the tourist season is high - summer school is running, mailing packages from business is high - receiving is high also.

I use my post office almost on a daily basis - mailing letters - boxes over seas to family in the Armed services - stamps - picking up packages, I don't like having them left along side a busy Highway.

I like to visit with neighbors and passing tourists who are picking up or mailing out items.

I feel our first notice was sent out in a very plain jane envelope, a lot of postal customers didn't realize what it was, until the meeting was over.

Let me reassure you that ~~won't~~ happen this time. I'm calling everyone I can, to let them know.

We will lose the personal touch of our community if the Post Office closes. It is our center. Where will our notices - election information be posted - county meetings etc?

I don't believe anything will be gained close this Post Office.

Almost everyone from outside our community asks, whats up with our Post Office and have expressed concern.

Again it is time to plea and beg to keep our Cardwell Post Office open, put a Post Master into place, keep people employed, keep

America working -
Thank you for listening.

Sincerely

Mrs. Harriet Afton Full
54 Hwy 359
Cardwell, MT.
59721

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Cardwell Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

Entering permit mailings Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: ^A Picking up information tax forms etc. ^C Picking up packages they can't carry. ^B Notices set out of window
Picking up Priority mail Boxes for over sea mailing.

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: ^B Always stop and read notices keep up to date on public meetings etc.

^C post notices and information,
^F If notices are posted in Whitehall I would never see them. I don't go to Whitehall that often.

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the CARDWELL Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The unfavorable effects would be mostly the inconvenience of not being able to deal with parcels, stamps and general business.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Seniors without steady transportation would be handicapped and also businesses that depend on handling a volume of parcels and packages.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Cardwell post-office does a considerable volume of business by many residents and this will be a big loss to the community.

Name of Postal Customer

Allen G. Pochelon

Signature of Postal Customer

Allen G. Pochelon

Mailing Address

P.O. Box 7

7/27/11

City, State, and ZIP Code

Cardwell, MT. 59721

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the CARDWELL Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The discontinuance of the Cardwell Post Office will have a **NEGATIVE** effect upon Cardwell School District. It will be difficult for me as ^{teacher} supervising to receive mail - or send it - in a timely manner. There is the potential for missing deadlines by receiving or sending documents late. It would cost our school and me personally both time and expense to travel to Whitehall to conduct business. (I do NOT live in Whitehall)

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The school is a major part of Cardwell Community. Closing this office is totally unfavorable and will certainly detract from our ability to contact or respond to our families in a timely manner.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Rather than closing this office, perhaps it can be kept open on a part time basis. What a sad event its closing would be for our small but vibrant community

Nancy Vaca - Supervising Teacher Nancy Vaca
Name of Postal Customer Signature of Postal Customer

Cardwell School 80 Highway 359
Mailing Address

Cardwell, MT 59721
City, State, and ZIP Code

8-17-11
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the CARDWELL Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

See Attached

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Misty Hammerbacher

Name of Postal Customer

Misty Hammerbacher

Signature of Postal Customer

4 First Street, Jefferson Island

Mailing Address

Cardwell, Montana 59721

City, State, and ZIP Code

15 July 2011

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the CARDWELL Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Closure of the Cardwell Post Office would be devastating to this whole community and to the many small businesses that are located in and around Cardwell. Perhaps you don't understand the two schools we have, as well as real estate; farriers; ranches; sawmill, molding, and lumber; a store, restaurant, animal rescue/shelter; pottery shop; radio and television stations, etc. One of these businesses has been here for 52 years. The closure of the post office on that one business alone would be detrimental. There are many older folks here and the post office is their base for keeping in touch with their neighbors, some of whom live over 20 miles away. You must understand that this is a rural community. We don't live close together like they do in towns and cities. Montana is called the big sky country for a reason -- we are rural and we like it that way. The post office closing would leave us with many hardships, especially in the winter months. Many older and handicapped folks would not be able to easily drive the distance -- sometimes over 20 miles to get their mail. This would definitely put a hardship on many of the community. I don't think you did your homework on this community when you decided to close this post office. During the last meeting, which was held at one school building, the person didn't even know we had two schools or other businesses in and around this community. Indiana University Field Station has several classes of many students in each class. They mail many packages back home to Eastern States. Many of them are extremely heavy. Sometimes they fill the post office with so many packages that it is difficult for the postal staff here to walk in the post office. Clays In Calico also sends out many packages and some days they are at the post office 4 to 6 times during the day.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The closure of the Cardwell Post Office would be devastating to the businesses and the community. The Post Office is where neighbors see each other. This is a rural community and the Post Office is a small social center where neighbors who don't see each other elsewhere get to meet and greet each other, catch up on the news, etc. This is a RURAL community not a big city. Close down some of the extra Post Offices that are in larger cities and leave the small, rural Post Offices alone.

Not only that, but the residents of other towns, i.e. Jefferson Island and Mammoth, that are located in Madison County are even further away from the Whitehall Post Office. Most folks don't even pass that Post Office and certainly don't make it there every day. I know I don't get near it when I make it to Whitehall. It is out of the way and inconvenient.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

You are forgetting, or maybe it is just that you don't care that rural communities like ours need our post offices. We depend on them. If you are trying to budget more efficiently that is terrific, but don't, please, don't balance them on the backs of rural states like Montana. Montana is the 5th

largest state in the United States and you are cutting postal services. It just doesn't make sense. Cut post offices in back East states that are smaller and have bigger budgets. Do what the rest of us have to do - cut your spending budget and use what you have more efficiently. Cut the Saturday deliveries all over the United States and you would save much more than cutting these post offices in Montana. Start cutting at the top with your high paid managerial staff - you have lots to cut there with your managers, assistants, district, area, etc. etc. etc. managers. You don't need so many. Quit cutting at the bottom and start at the top with the highest paid employees. Give them cuts in pay and not raises. Use some common sense!

Cc: Governor of Montana
Senator Testor
Senator Baucus
Congressman Rehberg

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the CARDWELL Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Being 92 years old - I am not able to get into my car to mail packages etc. that need a Post Office.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

My Community is close-knit - sometimes the Cardwell Post Office is the only place where we can meet our friends to find out what is going on, and to ask questions.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Although Cardwell is only 9 miles from Hitchell - consider the gas in going that far for Postal Services not available on the Route.

Name of Postal Customer

Maxine Hemund

Signature of Postal Customer

Maxine Hemund

Mailing Address

447 Newry 359

City, State, and ZIP Code

Cardwell, Mt 59721

07-25-2011

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the CARDWELL Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

- I appreciate receiving my mail daily.
 - I appreciate having a building to enter, a postmaster to communicate with and not having to stand in line waiting to be served.
 - * An unfavorable effect is irritated clerks, stressed with an influx of customer/work overload.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

I enjoy the convenience of having our post office close to my home. I'm thankful to be able to visit with my neighbors, not having to "rush" to do my business and then get out the door.
* Our post office is a central part of our community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Please consider the residents, the town of Cardwell when making your decision.

Dawn M. Huckaba

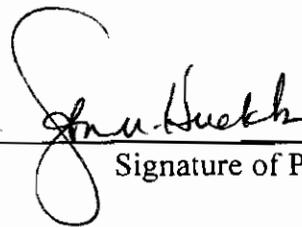
Name of Postal Customer

Po Box 10

Mailing Address

Cardwell, MT 59721

City, State, and ZIP Code



Signature of Postal Customer

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the CARDWELL Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

regularity - I doubt any effect - our carrier does a super job! The extra 10 miles (for me - for others it will be more & even lots more) will certainly limit any purchasing & mailing etc. This community is an aging population. We don't need any more issues.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Closing the Post office is like nailing one more nail in Cardwell's coffin. The few businesses we have, besides the school & Church, would be extremely inconvenienced & perhaps even forced to close. These are (see back)

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I believe the amount of money "saved" could be gained in other places. How much? I have seen the TV ads & couldn't the USPS use the mail to adv? TV is very costly. Also, what about cutting some salaries instead (see back)

Arcyille Shaw

Name of Postal Customer

Arcyille Shaw

Signature of Postal Customer

186 Hwy 359

Mailing Address

Cardwell Mt 59721

City, State, and ZIP Code

July 11, 2011

Date

Thank you for considering my concerns.

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the CARDWELL Post Office.

- Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

There has been a post office in Cardwell all my life in Cardwell April 1955 to now. mail service is my only means of getting + paying bills.

In the recent years there are many new post offices open in Mt that have to be running at a loss to your organization.

So cost effect doesn't seem to be of any reason to close this one.
- Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

while the post office doesn't make our community.

It has been a necessary part of it. Even though it has been a political, man to stay open, who is running it, who will rent to postal services, it has caused mainly bad feelings, but remains to be needed for it service to public.
- Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The post office has added mileage + costners to routes that added cost + time.

after 60 years of running this Business into ground, it seem you want to make this a profitable Business.

But it is still cheaper for 1 postal person to deliver mail, than have 100 people drive to post office.

Name of Postal Customer

John Armstrong

Signature of Postal Customer

John Armstrong

Mailing Address

101 Armstrong Rd

City, State, and ZIP Code

Cardwell Mt 59721

Date

11 July 2011

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the CARDWELL Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

When needing STAMPS, mailing packages we would have to DRIVE TO TOWN. Our mail would NOT come until afternoon, very inconvenient to have a post office in walking distance to be closed.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Our Community consists of a lot of elderly people who have mail boxes at the Cardwell post office. IT would be hard for them to go to Whitehall, etc to receive their mail. Any other way would be very hard on all of us.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

CARDWELL POST OFFICE SHOULD REMAIN OPEN.
You need to think of the customers. Closing of the office would be a hurt to everyone.

ELAINE WILKINSON

Name of Postal Customer

Elaine Wilkinson

Signature of Postal Customer

Box 35

Mailing Address

Cardwell, Montana 59721

City, State, and ZIP Code

7/14/2011

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the CARDWELL Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

See Attached

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

CLAYS INCALICO
BARBARA BOWMAN

Clays In Calico
Barbara Bowman

Name of Postal Customer

Signature of Postal Customer

P.O. Box 112

Mailing Address

Cardwell, Montana 59721

City, State, and ZIP Code

7/16/11

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the CARDWELL Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The effectiveness of the postal service would be greatly reduced for the businesses located in and around Cardwell. Admittedly the businesses are small, but some, like Clays In Calico have been in business for over 50 years. We rely on the post office being in Cardwell. Clays In Calico mails packages, sometimes, several times a day. We take the packages to the post office, measure and weigh them, find out the total amount with insurance, finish closure on the box(es) and take them back, run the credit card with the total of the order plus shipping and handling, then run them back to the post office to be mailed. We can do this only because the post office is across the street. If we have to go to Whitehall, 10 miles to the post office, we have to close the shop because there is only one person working at a time and we lose business. It takes us 15 minutes into town, a wait at the post office, then another 15 minutes back to Cardwell. Run the credit card, finish up the packing then spend another half an hour to 45 minutes. This is totally unnecessary if you leave the post office open. This is just for one business and there are several in and around Cardwell.

It is not feasible for Clays In Calico to use either the postal route carrier or the Whitehall Post Office for our business.

Many tourists coming through town utilize the post office also. This is year around, not just in the summer.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The closure of the Cardwell Post Office would be devastating to the businesses and the community. The Post Office is where neighbors see each other. This is a rural community and the Post Office is a small social center where neighbors who don't see each other elsewhere get to meet and greet each other, catch up on the news, etc. This is a RURAL community not a big city. Close down some of the extra Post Offices that are in larger cities and leave the small, rural Post Offices alone.

Not only that, but the residents of other towns, i.e. Jefferson Island and Mammoth, that are located in Madison County are even further away from the Whitehall Post Office. Most folks don't even pass that Post Office and certainly don't make it there every day.

Don't balance your over-expenditures on the backs of rural communities. It makes more sense to close the extra post offices in larger towns. I bet if you cut in those smaller states that have bigger cities and towns and not so many miles between them, you would save twice as much as you would save by cutting out our small rural post offices.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

You are forgetting, or maybe it is just that you don't care that rural communities like ours need our post offices. We depend on them. If you are trying to budget more efficiently that is terrific, but don't, please, don't balance them on the backs of rural states like Montana. Montana is the 5th largest state in the United States and you are cutting postal services. It just doesn't make sense. Cut post offices in back East states that are smaller and have bigger budgets. Do what the rest of us have to do – cut your spending budget and use what you have more efficiently.

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the CARDWELL Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I have been in the Cardwell Post Office Area all of my 72 years and cannot see where moving the Post Office would help the Cardwell Area.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Armstrong Angus Ranch - Armstrong Saddlery & George M Armstrong
Name of Postal Customer Signature of Postal Customer

57 Cemetery Hill Road
Mailing Address

Cardwell, MT. 59721
City, State, and ZIP Code

7/14/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the CARDWELL Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

We manager the Geologic Field Station in Cardwell and students and the field station business is completely dependant on the in coming mail and outgoin. For the peace of mind and nassesity the received mail provides

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

We have been here a short time but we have witnessed the importance the local PO has had on our nieghbors.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. My responsi

bilities as the stations secretary include sending letters the kids write home and to friends/loved ones and to see their faces light up when I bring in a package for them is wonderful. The time that is alloted to make the "PO run" is perfect for me to sit in my day if it

Indiana University Geologic Field Station

Kathleen and Mark Twensing

Name of Postal Customer

Signature of Postal Customer

633 South Boulder Rd

Mailing Address

Cardwell, MT 59721

City, State, and ZIP Code

7/19/2011

Date

remains at Cardwell. Our secluded field station would put in an unmentionable mode if business had to be conducted else where.

Thank you.

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the CARDWELL Post Office.

- Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

We have a home based business of Antiques toy sales. We send toys in the mail and rec. toys, we prefer mail over UPS. Our child lives out of state so we use post office for package mail often to 8 children and numerous grand children. We very much would like to see the post office remain in Cardwell.
- Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Most times I am at the post office during business hrs I find other people there so I feel it is used often. With a school + 3 businesses along with many farms + ranch neighbors, moving the post office work would be a great inconvenience.
- Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

We feel group buy up our road would not be helpful. If we do not have the post office we feel delivery to our home would be the next step.

Ozzie Nevin
Name of Postal Customer

Ozzie Nevin
Signature of Postal Customer

P.O. Box 23 / 1155 S. Boulder Rd
Mailing Address

Cardwell Mt. 59721
City, State, and ZIP Code

7-18-11
Date

DISTRICT MANAGER
DAKOTAS DISTRICT



✓ ECC
closed

Hammerbacher
Cardwell MT
CA 105 396342

July 7, 2011

Misty Hammerbacher
4 1st ST
Cardwell MT 59721-9612

Dear Ms. Hammerbacher,

Thank you for sharing your comments concerning the Cardwell MT Post Office. I received a copy of the letter you sent to the Postmaster General and the response provided by that office. I apologize for our late response.

You may not be aware, but the Postal Service receives no tax dollars for operating expenses. We rely on the sales of our postage, products and services to fund our operations. As a result of dramatic declines in mail volumes, we have continued to experience significantly reduced revenue. Over the past 5 years, mail volume has declined 43.1 billion pieces, customer visits have decreased by 200 million and retail transactions have diminished by \$2 billion. In order to sustain universal service to the American people, we are taking every action within our control to cut costs and streamline operations within our organization.

The study of Cardwell MT for discontinuance is ongoing and no final decision has been made at this time. Please be assured that postal officials are devoting careful attention to this study, and customers will be notified of any changes that may affect service in their area. Any decision to discontinue operations at Cardwell MT will carefully balance our universal service responsibility and our statutory duty to operate in an efficient manner. Consideration of such matters will help ensure that the Postal Service furnishes a maximum degree of regular and effective service to the community well into the future.

Sincerely,

John DiPeri

John DiPeri
District Manager, Customer Service & Sales

Cc: Kenneth Bates, A/Manager, Post Office Operations



A. Office

Name: CARDWELL State: MT Zip Code: 59721
Area: WESTERN District: DAKOTAS PFC
Congressional District: At Large County: JEFFERSON
EAS Grade: 11 Finance Number: 291368
Post Office: Classified Station Classified Branch CPO

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Mary Anderson
Title: DAKOTAS PFC Post Office Review Coordinator
Tele No: (605) 333-2738

Date: 10/07/2011
Fax No: (605) 333-2777

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	13
Favorable comments	0
Unfavorable comments	13
No opinion expressed	0
Total comments returned	13

Postal Concerns

The following postal concerns were expressed

- Concern (UnFavorable):**
Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.

Response:
The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.
- Concern (UnFavorable):**
Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

Response:
The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
- Concern (UnFavorable):**
Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response:
The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
- Concern (UnFavorable):**
Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response:
Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
- Concern (UnFavorable):**
Customers suggested cutting management positions from the top down instead of taking services away from customers.

Response:
The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.
- Concern (UnFavorable):**
Customers were concerned about having to travel to another Post Office for service.

Response:
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- Concern (UnFavorable):**
Customers were concerned about letter delivery of mail.

Response:
The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.
- Concern (UnFavorable):**
Customers were concerned about obtaining services from the carrier.

Response:
The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
- Concern (UnFavorable):**
Customers were concerned about senior citizens.

Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Nonpostal Concerns

The following nonpostal concerns were expressed

- Concern (UnFavorable):**
Customers expressed concern for loss of community identity.

Response:
A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
- Concern (UnFavorable):**
Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. If there is suspension of service there may be no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

3. **Concern (Unfavorable):**
Customers were concerned about the loss of a gathering place and an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Date of Posting: 06/27/2011

Posting Round Date:

Date of Removal: 08/28/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE CARDWELL, MT POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1357002 - 59721

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Cardwell, MT Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Whitehall Post Office, located seven miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster retired on March 31, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Postmaster vacancy and limited workload.

The Cardwell Post Office, an EAS-11 level, provides service from 8:30-1:00; 2:00-4:45 Monday - Friday, Closed Saturday and lobby hours of 24 hr on Monday - Friday and 24 hr on Saturday to 55 post office box or general delivery customers and 127 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 14 transaction(s) accounting for 17 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$23,297 (61 revenue units) in FY 2009; \$21,101 (55 revenue units) in FY 2010; and \$23,255 (61 revenue units) in FY 2011. There were no permit mailer(s) or postage meter customer(s).

On April 20, 2011, representatives from the Postal Service were available at Cardwell School to answer questions and provide information to customers. 32 customer(s) attended the meeting.

On April 07, 2011, 182 questionnaires were distributed to delivery customers of the Cardwell Post Office. Questionnaires were also available over the counter for retail customers at the Cardwell Post Office. 82 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 8 favorable, 24 unfavorable, and 51 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Whitehall Post Office, an EAS-16 level office. Window service hours at the Whitehall Post Office are from 8:30 a.m. to 5 p.m, Monday through Friday, and N/A on Saturday. There are 46 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about irregular hours that the rural route serves the community

Response: The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 7 miles away.
2. **Concern:** Customer expressed a concern about the vacant position and the building lease.

Response: On your questionnaire you asked if the vacancy and lease had been used as criterion for the Cardwell Post Office being studied for discontinuance. Post office are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternative means. The office was identified for study due to the postmaster vacancy and limited workload.
3. **Concern:** Customer had concerns regarding alternative service.

Response: The customer suggested the option of servicing the Cardwell post office box customers through the current post office facility instead of Cluster Box Units. Due to financial burden the Postal Service is currently facing, management must consider the most cost effective alternative service. The lease of the building is currently \$6,500. Discontinuance of the lease would significantly impact the overall savings should the Cardwell Post Office be discontinued.

4. **Concern:** Customer had suggestions regarding alternate service.
- Response:** We appreciate hearing suggestions from the community on cost savings alternatives such as you offered on your questionnaire. At this time, the US Postal Service is limited in alternative service and post office restructuring, which would be required in your suggestion. The proposed Cluster Box Delivery to centralized locations provide the most cost effective alternative service, while still providing the Cardwell community with effective and regular service.
5. **Concern:** Customers asked why the position was not filled.
- Response:** The customer asked why the suspended post office was being discontinued and the administrative position was not filled. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
6. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail
- Response:** The customer expressed a concern about those customers with disabilities or senior citizens who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a CBU located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
7. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community
- Response:** The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the Cardwell Post Office community.
8. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the
- Response:** We are always pleased to hear about the helpful service you have received at the Cardwell Post Office. Courteous and helpful service will also be provided by personnel at the Whithall Post Office and from the carrier.
9. **Concern:** Customers were concerned about growth in the community
- Response:** The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth. You also expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
10. **Concern:** Customers were concerned about having to move their current rural mail box.
- Response:** The customer expressed a concern about having to change the location of your mail receptacle. Customers who currently receive their mail from the rural carrier will not experience a change in delivery.
11. **Concern:** Customers were concerned about mail security

Response: The customer expressed a concern about the security of mail. CBU's provide the security of individually locked mail compartments.

12. **Concern:** Customers were concerned about mail security

Response: The customer expressed a concern about the security of mail. CBU's provide the security of individually locked mail compartments. You expressed a concern about inclement weather and poor road conditions. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

13. **Concern:** Customers were concerned about mail security

Response: The customer expressed a concern about the security of mail. CBU's provide the security of individually locked mail compartments. You also stated a concern about the availability of government forms. Any forms accessible to the public are made available at the administrative post office 7 miles away.

14. **Concern:** Customers were concerned about obtaining accountable mail and large parcels

Response: The customer expressed a concern about obtaining your packages from the VA. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If you live over one-half mile away or you are not home when delivery is attempted, a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

15. **Concern:** Customers were concerned about obtaining services from the carrier

Response: The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate

payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

16. **Concern:**

Customers were concerned about obtaining services from the carrier

Response:

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HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery. You also stated concern about mail security. CBUs provide the security of individually locked mail compartments. There have been very few recent reports of mail theft or vandalism in the area.

17. **Concern:**

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

18. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

19. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. In addition, the carrier will accept your packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

20. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. The carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

21. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. You also stated concern about the security of your mail. CBUs provide the security of individually locked mail compartments.

22. **Concern:**

Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.

Response:

The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

23. **Concern:**

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

Response:

The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

24. **Concern:**

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response:

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

25. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
- Response:** Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
26. **Concern:** Customers suggested cutting management positions from the top down instead of taking services away from customers.
- Response:** The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.
27. **Concern:** Customers were concerned about having to travel to another Post Office for service.
- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
28. **Concern:** Customers were concerned about later delivery of mail.
- Response:** The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.
29. **Concern:** Customers were concerned about obtaining services from the carrier.
- Response:** The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
30. **Concern:** Customers were concerned about senior citizens.
- Response:** Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
31. **Concern:** Customer expressed a concern about package delivery and pickup.

Response:

Rural carriers will deliver packages that fit in your rural mail box or centralized parcel lockers provided by the Postal Service. If the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

32. **Concern:**

Customer inquired why we do not hire a postmaster immediately.

Response:

The US Postal Service currently has a hiring freeze. This is partially due to our need to match the current workforce to the decreasing mail volumes.

33. **Concern:**

Customer questioned the cost of a CBU.

Response:

The cost of a CBU is approximately \$750.00 each. The US Postal Service would incur the cost of purchase and installation.

34. **Concern:**

Customers asked if the Postal Service would consider a non-retail facility or a Contract Post Office.

Response:

Route delivery to CBUs is the most cost effective delivery and retail alternative which will continue to provide the Cardwell community with effective and regular service.

35. **Concern:**

Customers asked why their post office was being discontinued while others were retained.

Response:

Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

36. **Concern:**

Customers expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

Response:

The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

37. **Concern:**

Customers felt that the Postal Service should be considering other cost savings alternatives, such as 5-day delivery, sharing clerks from different offices, shortened hours at the Cardwell Post Office and salary reductions across the nation.

Response:

The US Postal Service is obligated to provide effective and regular service; however, current postal policy does not have the flexibility to consider these alternative recommendations at this time.

38. **Concern:**

Customers inquired about mailbox installation and maintenance along the current line of delivery.

Response:

Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports

39. **Concern:**

Customers question the cost savings.

Response:

The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006. The Postal Service estimates an annual savings of \$48,279 with this proposal which helps in our efforts to keep postage and services affordable.

40. **Concern:** Customers were concerned about the aesthetics of the CBU.

Response: Customers may consider improving the surrounding area of the CBU as long as it does not impede delivery of the mail.

41. **Concern:** Customers were concerned about the influx of Indiana University Geographic Field Station which has approximately 90 students residing in and around Cardwell in the summer.

Response: Carrier route delivery is anticipated to be handle seasonal influx of delivery and retail needs. The Whitehall, MT Post Office, located approximately 7 miles away, has retail services available and post office boxes for a fee.

42. **Concern:** Customers were desiring delivery close to home, concerned about not enough egress to the CBU and questioned if a route extension would be considered.

Response: Centralized delivery to CBUs to centralized locations is the proposed alternate delivery for Cardwell customers. Management will research further to determine the best centralized locations available and if a possible deviation to the current line of travel is a possible consideration.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Cardwell is an unincorporated community located in JEFFERSON County. The community is administered politically by Jefferson County. Police protection is provided by the Whitehall and Jefferson Co Sheriff. Fire protection is provided by the Whitehall Fire Dept. The community is comprised of ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Cardwell School, Cardwell Community Church, Cardwell Store & RV park, Clays in Calico, Selina Memorial Animal Rescue, Ture North Adventures Outdoor Education, La Hood Park, Tele System Services, Freman Auto Auction . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Cardwell Post Office will be available at the Whitehall Post Office. Government forms normally provided by the Post Office will also be available at the Whitehall Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- 1. Concern:** You expressed a concern about the loss of a gathering place and an information center.

Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.
- 2. Concern:** Customers expressed concern for loss of community identity.

Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
- 3. Concern:** Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response: Businesses generally require regular and effective postal services, and these will always be provided to the community. If there is suspension of service there may be no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
- 4. Concern:** Customers were concerned about the loss of a gathering place and an information center.

Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

2. **Concern:** Customer felt the loss of a post office would have a detrimental effect on the business community and growth in the area.
- Response:** Businesses generally require regular and effective postal services, and these will always be provided to the Cardwell community. There is no indication that the business community will be adversely affected. Carrier service is expected to handle any growth in the community.
3. **Concern:** Customers were concerned about loss of employment in the community.
- Response:** The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community. Current postal employees will be given the opportunity to transfer to a nearby post office.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on March 31, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 48,413 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 6,500</u>
Total Annual Costs	\$ 50,779
Less Annual Cost of Replacement Service	<u>- \$ 2,366</u>
Total Annual Savings	<u>\$ 48,413</u>

A one-time expense of \$ 2250 will be incurred for the movement of this facility.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Cardwell, MT Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Whitehall Post Office, located seven miles away. Service may be provided to cluster box units (CBUs).

The postmaster retired on March 31, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Cardwell Post Office provided delivery and retail service to 55 PO Box or general delivery customers and 127 delivery route customers. The daily retail window transactions averaged 14. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$48,413 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Cardwell Post Office and Whitehall Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



DENISE ROBBINS
Manager, Post Office Operations

06/27/2011
Date

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet			1. Date Prepared 10/26/2011																								
2. Post Office Name CARDWELL		3. State and ZIP + 4 Code MT, 59721-9628																									
4. District, Customer Service DAKOTAS PFC	5. Area, Customer Service WESTERN	6. County JEFFERSON	7. Congressional District At Large																								
8. Reason for Proposal to Discontinue Postmaster vacancy and limited workload.		9. PO Emergency Suspend (Reason and Date) No Suspension																									
10. Proposed Permanent Alternate Service																											
11. Staffing		12. Hours of Service																									
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 03/31/2009 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input checked="" type="checkbox"/> Non-Career c. Current PM POSITION Level (150) Downgraded from EAS-11 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 1 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		a. Time M-F 8:30-10:00; 2:00-4:45 Sat Closed Total Window Hours Per Week e. Lobby Time M-F 24 hr Sat 24 hr 38.75																									
13. Number of Customers Served		14. Daily Volume (Pieces)																									
e. General Delivery 0 b. P.O. Box 55 c. City Delivery 0 d. Rural Delivery 127 e. Highway Contract Route Box 0 f. Total 182 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 14.40		<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th>Type of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>134</td> <td>50</td> </tr> <tr> <td>b. Newspaper</td> <td>154</td> <td>2</td> </tr> <tr> <td>c. Parcel</td> <td>15</td> <td>1</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>303</td> <td>53</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>0</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>0</td> </tr> </tbody> </table>		Type of Mail	Received	Dispatched	a. First-Class	134	50	b. Newspaper	154	2	c. Parcel	15	1	d. Other	0	0	e. Total	303	53	f. No. of Postage Meters		0	g. No. of Permits		0
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Finances a. FY 2008 2009 2010		Receipts \$ 23,297 \$ 21,101 \$ 23,255	b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168 c. PM Fringe Benefits (33.5% of b.) \$11,111																								
16a. Quarters																											
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 01/31/2015 Annual Lease \$ 6500 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																											
16b. Explain:																											
17. Schools, Churches and Organization in Service Area: No: 2 Cardwell School, Cardwell Community Church		19. Administrative/Emanating Office (Proposed): Name WHITEHALL EAS Level 16 Miles Away 7.1 Window Service Hours: M-F 8:30 a.m. to 5 p.m SAT N/A Lobby Hours: M-F 24 hr SAT 24 hr PO Boxes Available: 46																									
18. Businesses In Service Area: No: 7 Cardwell Store & RV park, Clays in Calico, Salina Memorial Animal Rescue, Tura North Adventures Outdoor Education, Le Hood Park, Tale System Services, Framan Auto Auction		20. Nearest Post Office (if different from above): Name WHITEHALL EAS Level 16 Miles Away 7.1 Window Service Hours: M-F SAT Lobby Hours: M-F SAT PO Boxes Available: 72																									
21. Prepared by																											
Printed Name and Title SHAWNA GILROY		Signature SHAWNA GILROY	Telephone No. AC () (605) 333-2738																								
PO Discontinuance Coordinator Name MARY ANDERSON		Telephone No. AC () (605) 333-2738	Location SIOUX FALLS, SD																								



10/07/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
CARDWELL
Docket Number 1357002 - 59721

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

JOHN DIPERI
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: CARDWELL, MT, 59721-9628
 EAS Level: 11
 District: DAKOTAS PFC
 County: JEFFERSON
 Congressional District: At Large

Proposal: Close Consolidate

Reason For Proposed: retired
 Alternate Service Proposed: Rural Route Service

Customers Affected:
 Post Office Box: 55
 General Delivery: 0
 Rural Route: 0
 Highway Contract Route (HCR): 0
 City Route: 0
 Intermediate Rural: 0
 Intermediate HCR: 0
 Total number of customers: 55

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
03/31/2009	Postmaster vacancy occurred. Reason: retired
	OIC: Career: 0 Noncareer: 1 Other Employees: 0
02/14/2011	District manager authorization to study.
04/07/2011	Questionnaires sent to customers. Number sent: 182 Number Returned: 82 Analysis: Favorable 8 Unfavorable 24 No Opinion 51
	Petition received. Number of signatures: 0 Concerns expressed:
	Congressional inquiry received: No Concerns expressed:
06/23/2011	Proposal and checklist sent to district for review.
06/23/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
06/23/2011	Proposal and invitation for comments posted and round-dated.
10/06/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 0 Unfavorable 13 No Opinion 0 13
None	Premature PRC appeal received. Concerns expressed:
06/23/2011	Updated PS Form 4920 completed (if necessary).
10/07/2011	Certification of the official record. District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations. Headquarters logged in official record (option entry). Record returned to district for additional consideration. Record returned as not warranted. Final determination posted at affected office(s) and round-dated. Final determination removed and round-dated. Postal Bulletin Post Office Change Announcement form sent to Headquarters. No appeals letter received from Headquarters. Appeal to PRC received. PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____ Address management systems notified to updated AMS report. Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

MARY ANDERSON
 Name/Title
MARY ANDERSON
 District Post Office Review Coordinator

(605) 333-2738
 Telephone Number
(605) 333-2738
 Telephone Number



10/08/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Cardwell Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Mary Anderson, Post Office Review Coordinator, at (605) 333-2738 or Denise Robbins Manager Post Office Operations.

JOHN DIPERI
DISTRICT MANAGER
PO BOX 7500
SIOUX FALLS, SD 57117-7500

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4E/P1357002.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the CARDWELL was received by 10/11/2011.
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting:

Date of Removal:

FINAL DETERMINATION TO CLOSE
THE CARDWELL, MT POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1357002 - 59721

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Cardwell, MT Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Whitehall Post Office, located seven miles away. Service will be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster retired on March 31, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Postmaster vacancy and limited workload.

The Cardwell Post Office, an EAS-11 level, provides service from 8:30-1:00; 2:00-4:45 Monday - Friday, Closed Saturday and lobby hours of 24 hr on Monday - Friday and 24 hr on Saturday to 55 post office box or general delivery customers and 127 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 14 transaction(s) accounting for 17 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$23,297 (61 revenue units) in FY 2008; \$21,101 (55 revenue units) in FY 2009; and \$23,255 (61 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 20, 2011, representatives from the Postal Service were available at Cardwell School to answer questions and provide information to customers. 32 customer(s) attended the meeting.

On April 07, 2011, 182 questionnaires were distributed to delivery customers of the Cardwell Post Office. Questionnaires were also available over the counter for retail customers at the Cardwell Post Office. 82 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 8 favorable, 24 unfavorable, and 51 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Whitehall Post Office, an EAS-16 level office. Window service hours at the Whitehall Post Office are from 8:30 a.m. to 5 p.m, Monday through Friday, and N/A on Saturday. There are 46 post office boxes available.

The proposal to close the Cardwell Post Office was posted with an invitation for comment at the Cardwell Post Office and Whitehall Post Office from June 27, 2011 to August 28, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customer expressed a concern about irregular hours that the rural route serves the community

Response: The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 7 miles away.
2. **Concern:** Customer expressed a concern about the vacant position and the building lease.

Response: On your questionnaire you asked if the vacancy and lease had been used as criterion for the Cardwell Post Office being studied for discontinuance. Post office are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternative means. The office was identified for study due to the postmaster vacancy and limited workload.
3. **Concern:** Customer had concerns regarding alternative service.

- Response:** The customer suggested the option of servicing the Cardwell post office box customers through the current post office facility instead of Cluster Box Units. Due to financial burden the Postal Service is currently facing, management must consider the most cost effective alternative service. The lease of the building is currently \$6,500. Discontinuance of the lease would significantly impact the overall savings should the Cardwell Post Office be discontinued.
4. **Concern:** Customer had suggestions regarding alternate service.
- Response:** We appreciate hearing suggestions from the community on cost savings alternatives such as you offered on your questionnaire. At this time, the US Postal Service is limited in alternative service and post office restructuring, which would be required in your suggestion. The proposed Cluster Box Delivery to centralized locations provide the most cost effective alternative service, while still providing the Cardwell community with effective and regular service.
5. **Concern:** Customers asked why the position was not filled.
- Response:** The customer asked why the suspended post office was being discontinued and the administrative position was not filled. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
6. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail
- Response:** The customer expressed a concern about those customers with disabilities or senior citizens who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a CBU located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
7. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community
- Response:** The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the Cardwell Post Office community.
8. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the
- Response:** We are always pleased to hear about the helpful service you have received at the Cardwell Post Office. Courteous and helpful service will also be provided by personnel at the Whithall Post Office and from the carrier.
9. **Concern:** Customers were concerned about growth in the community
- Response:** The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth. You also expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
10. **Concern:** Customers were concerned about having to move their current rural mail box.

- Response:** The customer expressed a concern about having to change the location of your mail receptacle. Customers who currently receive their mail from the rural carrier will not experience a change in delivery.
11. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. CBU's provide the security of individually locked mail compartments.
12. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. CBU's provide the security of individually locked mail compartments. You expressed a concern about inclement weather and poor road conditions. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
13. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. CBU's provide the security of individually locked mail compartments. You also stated a concern about the availability of government forms. Any forms accessible to the public are made available at the administrative post office 7 miles away.
14. **Concern:** Customers were concerned about obtaining accountable mail and large parcels
- Response:** The customer expressed a concern about obtaining your packages from the VA. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If you live over one-half mile away or you are not home when delivery is attempted, a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.
15. **Concern:** Customers were concerned about obtaining services from the carrier
- Response:** The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

16. **Concern:**

Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

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Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

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HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery. You also stated concern about mail security. CBUs provide the security of individually locked mail compartments. There have been very few recent reports of mail theft or vandalism in the area.

17. **Concern:**

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

18. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

19. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. In addition, the carrier will accept your packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

20. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. The carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

21. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. You also stated concern about the security of your mail. CBUs provide the security of individually locked mail compartments.

22. **Concern:**

Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.

Response:

The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

23. **Concern:**

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

Response:

The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

24. **Concern:**

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response:

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

25. **Concern:**

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

- Response:** Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
26. **Concern:** Customers suggested cutting management positions from the top down instead of taking services away from customers.
- Response:** The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.
27. **Concern:** Customers were concerned about having to travel to another Post Office for service.
- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
28. **Concern:** Customers were concerned about later delivery of mail.
- Response:** The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.
29. **Concern:** Customers were concerned about obtaining services from the carrier.
- Response:** The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
30. **Concern:** Customers were concerned about senior citizens.
- Response:** Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
31. **Concern:** Customer expressed a concern about package delivery and pickup.
- Response:** Rural carriers will deliver packages that fit in your rural mail box or centralized parcel lockers provided by the Postal Service. If the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
32. **Concern:** Customer inquired why we do not hire a postmaster immediately.

- Response:** The US Postal Service currently has a hiring freeze. This is partially due to our need to match the current workforce to the decreasing mail volumes.
33. **Concern:** Customer questioned the cost of a CBU.
- Response:** The cost of a CBU is approximately \$750.00 each. The US Postal Service would incur the cost of purchase and installation.
34. **Concern:** Customers asked if the Postal Service would consider a non-retail facility or a Contract Post Office.
- Response:** Route delivery to CBUs is the most cost effective delivery and retail alternative which will continue to provide the Cardwell community with effective and regular service.
35. **Concern:** Customers asked why their post office was being discontinued while others were retained.
- Response:** Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
36. **Concern:** Customers expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.
- Response:** The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
37. **Concern:** Customers felt that the Postal Service should be considering other cost savings alternatives, such as 5-day delivery, sharing clerks from different offices, shortened hours at the Cardwell Post Office and salary reductions across the nation.
- Response:** The US Postal Service is obligated to provide effective and regular service; however, current postal policy does not have the flexibility to consider these alternative recommendations at this time.
38. **Concern:** Customers inquired about mailbox installation and maintenance along the current line of delivery.
- Response:** Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
39. **Concern:** Customers question the cost savings.
- Response:** The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006. The Postal Service estimates an annual savings of \$48,279 with this proposal which helps in our efforts to keep postage and services affordable.
40. **Concern:** Customers were concerned about the aesthetics of the CBU.
- Response:** Customers may consider improving the surrounding area of the CBU as long as it does not impede delivery of the mail.

41. **Concern:** Customers were concerned about the influx of Indiana University Geographic Field Station which has approximately 90 students residing in and around Cardwell in the summer.

Response: Carrier route delivery is anticipated to be handle seasonal influx of delivery and retail needs. The Whitehall, MT Post Office, located approximately 7 miles away, has retail services available and post office boxes for a fee.

42. **Concern:** Customers were desiring delivery close to home, concerned about not enough egress to the CBU and questioned if a route extension would be considered.

Response: Centralized delivery to CBUs to centralized locations is the proposed alternate delivery for Cardwell customers. Management will research further to determine the best centralized locations available and if a possible deviation to the current line of travel is a possible consideration.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Cardwell is an unincorporated community located in JEFFERSON County. The community is administered politically by Jefferson County. Police protection is provided by the Whitehall and Jefferson Co Sheriff. Fire protection is provided by the Whitehall Fire Dept. The community is comprised of ranchers and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Cardwell School, Carwell Community Church, Carwell Store & RV park, Clays in Calico, Selina Memorial Animal Rescue, Ture North Adventures Outdoor Education, La Hood park, Tele System Services, Freman Auto Auction . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Cardwell Post Office will be available at the Whitehall Post Office. Government forms normally provided by the Post Office will also be available at the Whitehall Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** You expressed a concern about the loss of a gathering place and an information center.

Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.

2. **Concern:** Customers expressed concern for loss of community identity.

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

3. **Concern:**

Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. If there is suspension of service there may be no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

4. **Concern:**

Customers were concerned about the loss of a gathering place and an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

5. **Concern:**

Customer felt the loss of a post office would have a detrimental effect on the business community and growth in the area.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the Cardwell community. There is no indication that the business community will be adversely affected. Carrier service is expected to handle any growth in the community.

6. **Concern:**

Customers were concerned about loss of employment in the community.

Response:

The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community. Current postal employees will be given the opportunity to transfer to a nearby post office.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on March 31, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 48,413 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 6,500</u>
Total Annual Costs	\$ 50,779
Less Annual Cost of Replacement Service	<u>- \$ 2,366</u>
Total Annual Savings	<u>\$ 48,413</u>

A one-time expense of \$ 2250 will be incurred for the movement of this facility. 6

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Cardwell, MT Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Whitehall Post Office, located seven miles away. Service will be provided to cluster box units (CBUs).

The postmaster retired on March 31, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Cardwell Post Office provided delivery and retail service to 55 PO Box or general delivery customers and 127 delivery route customers. The daily retail window transactions averaged 14. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$48,413 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Cardwell Post Office and Whitehall Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Cardwell Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Cardwell Post Office and Whitehall Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

10/11/2011

Date



11/16/2011

OFFICER-IN-CHARGE/POSTMASTER
Cardwell Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Cardwell Post Office Final Determination
Docket No. 1357002 - 59721

Please post in the lobby the enclosed final determination to close the Cardwell Post Office. The final determination must be posted in a prominent place from 11/16/2011 through close of business on 12/18/2011. It must be posted for at least 30 days and the first day does not count. The Final Determination will also be posted in the Whitehall Post Office. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 12/19/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (605) 333-2738.

Sincerely,

A handwritten signature in black ink that reads "Mary Anderson". The signature is written in a cursive, flowing style.

MARY ANDERSON
POST OFFICE REVIEW COORDINATOR
PO BOX 7500
SIOUX FALLS, SD 57117-7500

Enclosures:
Final Determination Official Record

Cardwell, MT 59721
Date of Posting: 11/16/2011
USPS

Cardwell, MT 59721
Date of Removal: 12/18/2011
USPS

FINAL DETERMINATION TO CLOSE
THE CARDWELL, MT POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

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Date of Posting: 11/16/2011

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