



# Industry Engagement and Outreach Operational Change Meetings

CONCEPTUAL AND PRE-DECISIONAL

August 2011



## Operational changes topics

- **Effects of fewer plants/BMEs (20 min.)**
  - Nature and extent of costs incurred
  - Perceived benefits and challenges
  - How users may change mailing practices or reliance on mail
  - Ways to modify the concept to better serve senders and receivers



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## Operational changes topics

- **Effects of service standard and entry time changes** (*20 min.*)
  - Nature and extent of costs incurred
  - Perceived benefits and challenges
  - How users may change mailing practices or reliance on mail
  - Ways to modify concept to better serve senders and receivers

## Operational changes topics

- Additional thoughts (*10 min.*)
  - “What haven’t we considered?”
- **Wrap-up/report back strategy (*10 min.*)**
  - Recap of discussion highlights
  - Develop summary bullets to report out (each group will create a summary page for their session)
  - **On or before Tuesday, Aug. 23**, send feedback to Pete Allen ([william.a.allenjr@usps.gov](mailto:william.a.allenjr@usps.gov))
  - Group summaries and other feedback will be compiled and provided to the MTAC membership on **Monday, Aug. 29**