



Hocking, Wendy A - Washington, DC

From: Williams Jr, David E - Washington, DC
Sent: Monday, August 15, 2011 10:50 AM
To: LaChance, Susan M - Washington, DC; Grossmann, Luke T - Washington, DC
Cc: Hocking, Wendy A - Washington, DC
Subject: RE: Thursday, August 18 Breakout Sessions
Attachments: Document.pdf

Susan -- attached is my feedback.

Dave

From: LaChance, Susan M - Washington, DC
Sent: Monday, August 15, 2011 9:46 AM
To: Williams Jr, David E - Washington, DC; Grossmann, Luke T - Washington, DC
Cc: Hocking, Wendy A - Washington, DC; LaChance, Susan M - Washington, DC
Subject: RE: Thursday, August 18 Breakout Sessions

Can I expect this sometime this morning??

From: LaChance, Susan M - Washington, DC
Sent: Saturday, August 13, 2011 10:34 AM
To: Williams Jr, David E - Washington, DC; Grossmann, Luke T - Washington, DC
Cc: Hocking, Wendy A - Washington, DC
Subject: FW: Thursday, August 18 Breakout Sessions

Luke and Dave, will you please review the attached and confirm that you are in agreement with how we have worded the questions? I need to get this out to MTAC Industry asap.
Wendy we need to put the Conceptual and pre decisional on this as well

Susan

From: Hocking, Wendy A - Washington, DC
Sent: Thursday, August 11, 2011 3:28 PM
To: Owens, Sharon - Washington, DC; LaChance, Susan M - Washington, DC
Cc: Allen, Pete X - Washington, DC; Frost, Anthony J - Washington, DC; Harris, Ernie - Washington, DC
Subject: RE: Thursday, August 18 Breakout Sessions

I'm attached a revised version of the deck used this morning with the MTAC industry leaders. Please take a quick look through to make sure my revisions haven't changed the intended meaning. I also added a line on the bottom of each slide to indicate the nature of the deck (confidential and pre-decisional).

My understanding is that this will go out to the MTAC industry leaders along with Dave's presentation, so I just want to check to be sure that the version of Dave's presentation that goes to this group is also clearly marked on

each slide as "confidential and pre-decisional" or some similar language. I didn't notice this morning if it included this...

Thanks,

Wendy

From: Frost, Anthony J - Washington, DC
Sent: Thursday, August 11, 2011 10:59 AM
To: Hocking, Wendy A - Washington, DC
Cc: Allen, Pete X - Washington, DC
Subject: RE: Thursday, August 18 Breakout Sessions

Wendy

I've removed the "FCM" and made the type-case and typo edits. Pete indicated that you have some additional edits of your own, so please feel free to add those to the attached. I have printed copies to the deck "as-is" for our 11am meeting. Thanks.

Anthony Frost

Industry Engagement and Outreach
 United States Postal Service
 475 L'Enfant Plaza, Room 3516
 Washington, DC 20260-4401
 202-268-8093 (Desk)
 202-384-2111 (Blackberry)

Telecommute on Thu - Fri: Contact via Blackberry

Committed to providing Thrilling Customer Service!

From: Allen, Pete X - Washington, DC
Sent: Thursday, August 11, 2011 9:09 AM
To: Frost, Anthony J - Washington, DC
Subject: FW: Thursday, August 18 Breakout Sessions

Hi Anthony - please see below...

From: Allen, Pete X - Washington, DC
Sent: Thursday, August 11, 2011 9:04 AM
To: Owens, Sharon - Washington, DC
Cc: Vaughan, Eileen - Washington, DC
Subject: Thursday, August 18 Breakout Sessions

Sharon,

Thursday, August 18 Breakout Sessions
 9:25am - 10:40am (75 minutes)
 Facilitators listed below are all confirmed

Room 11228 (30 attendees) Rod Sallay
 Room 4841 (30 attendees) Pete Allen
 Room 7801 (25 attendees) Donna Thabet
 1P619 (30 attendees) Anthony Frost

IP629 (30 attendees) David Mastervich
Room 11226 (15 attendees) John Aiello
1P609 (15 attendees) Charlie Frantz

Ben Franklin (as many attendees as we want) Wendy Hocking

I will schedule the facilitator training for Monday or Tuesday of next week.

Thanks, Pete



Operational changes topics

- *Service Standards ~~and~~ and Entry Time Changes*
▪ Effects of ~~no~~overnight/earlier ~~CETs~~ (25 min.)

- Nature and extent of costs incurred
- Perceived benefits
- How users may change mailing practices or reliance on mail
- Ways to modify concept to better serve senders and receivers

