

SERVICE PERFORMANCE OF MARKET DOMINANT PRODUCTS

I. PREFACE

A. Purpose and Content

USPS-FY11-29 contains the annual report on the service performance of market dominant products.

B. Predecessor Documents

USPS-FY10-29 is a predecessor document.

C. Corresponding Non-Public or Public Document

There is no corresponding non-public document to USPS-FY11-29.

USPS-FY11-29 relies on service standards, targets, and measurement methods established by the Postal Service upon consultation with the Commission, as reflected in 72 Fed. Reg. 58,946 and 72 Fed. Reg. 72,216 and in PRC Docket Nos. PI2008-1, RM2009-11, RM2010-11, RM2010-14, RM2011-1, and RM2011-4. As required by 39 C.F.R. § 3055.2(e), the measurement systems, methodologies, and proxies used for each product are described in the enclosed reports.

D. Methodology Changes

The basic methodology used for service performance measurement is the same as described in the USPS-FY10-29. The changes made to measurement during the year are described in the enclosed reports.

E. Input/Output

There are no external inputs or outputs for USPS-FY11-29.

II. ORGANIZATION

A narrative report that addresses each element of 39 C.F.R. §§ 3055.2 and 3055.3(b) is included as a PDF document entitled "Service Performance ACR FY11.pdf." USPS-FY11-29 also includes the following six Microsoft Excel spreadsheets with data required by Part 3055, Subpart A, of the Commission's Rules:

FY11 ACR First-Class Mail.xls
FY11 ACR Package Services.xls
FY11 ACR Periodicals.xls
FY11 ACR Special Services.xls
FY11 ACR Standard Mail.xls
FY11 ACR Address List Services.xls

In accordance with Rule 3055.7, a PDF document entitled "Special Study of Off-Shore Service Performance FY11" is also included in USPS-FY11-29.