

Postal Regulatory Commission
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FINAL DETERMINATION TO CONSOLIDATE
THE LAKEVILLE, CT POST OFFICE
AND CONTINUE TO PROVIDE
A CLASSIFIED BRANCH

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to consolidate the Lakeville, CT Post Office and provide delivery and retail services by a classified branch under the administrative responsibility of the Salisbury Post Office, located one miles away.

A classified branch is operated by career postal employees and provides the same services as an independent post office, except for postage meter setting and acceptance of permit mail.

The postmaster position became vacant when the postmaster retired on January 30, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: The Lakeville Post Office has a vacant postmaster position. In the last few years we have seen a decline in mail volume and revenue due to the changes in how our customers' communicate as well as the addition of multiple alternate mailing options now available. By combining both the retail operation and post office boxes of the Lakeville Post Office with another facility we will maintain effective and efficient customer service.

The Lakeville Post Office, an EAS-16 level, provides service from 08:30am- 17:00pm Monday - Friday , 09:00am - 12:00pm Saturday and lobby hours of 07:30am-17:50pm on Monday - Friday and 07:30am-15:00pm on Saturday to 707 post office box or general delivery customers and 620 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 268 transaction(s) accounting for 351 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by classified branch. Office receipts for the last 3 years were: \$335,327 (875 revenue units) in FY 2008; \$328,665 (857 revenue units) in FY 2009; and \$323,982 (845 revenue units) in FY 2010. There were 12 permit mailer(s) or postage meter customer(s).

The classified branch will provide much of the same services as a post office, except for permit mail acceptance and postage meter settings. Retail service is also available at the Salisbury Post Office, an EAS- level office located 1.4 miles away. Window service hours are from 8:00am - 5:00pm, Monday through Friday, and 9:00am - 12:00pm on Saturday. There are 98 post office boxes available.

On April 21, 2011, representatives from the Postal Service were available at Salisbury Town Hall, 2nd floor meeting room to answer questions and provide information to customers. 73 customer(s) attended the meeting.

On March 31, 2011, 1600 questionnaires were distributed to delivery customers of the Lakeville Post Office. Questionnaires were also available over the counter for retail customers at the Lakeville Post Office. 467 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 109 unfavorable, and 358 expressed no opinion.

A petition supporting the retention of the Lakeville Post Office was received on April 21, 2011, with 308 signatures.

When this final determination is implemented, delivery services will be provided by the Salisbury Post Office, an EAS-16 level office. Retail and PO Box service will still be available at the Lakeville Post Office.

The proposal to consolidate the Lakeville Post Office was posted with an invitation for comment at the Lakeville Post Office and Salisbury Post Office from June 06, 2011 to August 07, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:**

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns:

- **CONVENIENCE:** Your surveys showed the convenience of the Lakeville Post Office is very important. By contrast, hours in Salisbury Post Office were limited, such as a one hour closing for lunch. We will review hours at both the Lakeville and Salisbury Post Offices.
- **ZIP CODE:** Preserving a community's ZIP Code was raised as a concern and it is something we can address. As a classified station, the Lakeville ZIP Code would remain intact. Post office box customers would not need to

change address. • CUSTOMER SERVICE: Customers commented on the friendly service they receive at the Lakeville Post Office. Several mentioned that the Lakeville Post Office is an important part of the community, and adds to the quality of life. We are committed to excellence at every location that serves you. • PARKING: Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule. We believe this would mitigate parking congestion. • DELIVERY OPTIONS: Other comments spoke to the use of Free Rural Delivery should any decision lead to a closure of the Lakeville Post Office. We can review this option to the Lakeville community if criteria for rural delivery are met. This requires Postal Service assessments of safety and available lines-of-travel for rural routes in the area. An address change may be necessary for some residences. • OTHER ACCESS: Be assured we continue to look for ways to put the postal services you need most -- stamps, information and supplies -- right where you go, every day. Our website -- www.usps.com -- lets you print shipping labels with postage for Express Mail and Priority Mail. You can request shipping supplies or buy postage, or look for other important postal information such as ZIP Codes and mailing information. And we continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final decision will come at that time. I will keep you informed.

2. **Concern:**

BETTER PARKING AT LAKEVILLE PO AND THE DRIVE UP DROP BOX IS VERY CONVIENT

Response:

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information such as ZIP Codes and mailing information. And we continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final decision will come at that time. I will keep you informed.

3. **Concern:**

BETTER PARKING AT LAKEVILLE, GAS TOO EXPENZIVE TO USE SALISBURY

Response:

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- **PARKING:** Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule. We believe this would mitigate parking congestion.
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4. **Concern:**

BETTER PARKING IN LAKEVILLE THAN SALISBURY

Response:

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5. **Concern:**

CALLED SALISBURY THEY ONLY HAVE 100 PO BOX AVAILABLE MY PO BOX NUMBER IS ALREADY TAKEN. PARKING IS VERY LIMITED IN SALISBURY

Response:

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6. **Concern:**

CANNOT FIND A PARKING SPACE IN SALISBURY PO IS VERY SMALL COMPARED TO LAKEVILLE

Response:

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7. **Concern:** CLOSE SALISBURY AND TACONIC MERGE INTO LAKEVILLE WHICH HAS MORE ROOM

Response:

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8. **Concern:** CLOSE SALISBURY BECAUSE IT IS SMALL AND HAS POOR PARKING

Response:

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9. **Concern:**

CLOSE SALISBURY LAKEVILLE HAS BETTER PARKING

Response:

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10. **Concern:**

CLOSE SALISBURY MERGE IT WITH LAKVILLE WHICH HAS ROOM TO EXPAND

Response:

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11. **Concern:**

CLOSE SALISBURY WOULD BE A BETTER PROPERTY TO SELL, LAKEVILLE HAS MORE PARKING

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns:

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- **ZIP CODE:** Preserving a community's ZIP Code was raised as a concern and it is something we can address. As a classified station, the Lakeville ZIP Code would remain intact. Post office box customers would not need to change address.
- **CUSTOMER SERVICE:** Customers commented on the friendly service they receive at the Lakeville Post Office. Several mentioned that the Lakeville Post Office is an important part of the community, and adds to the quality of life. We are committed to excellence at every location that serves you.
- **PARKING:** Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule. We believe this would mitigate parking congestion.
- **DELIVERY OPTIONS:** Other comments spoke to the use of Free Rural Delivery should any decision lead to a closure of the Lakeville Post Office. We can review this option to the Lakeville community if criteria for rural delivery are met. This requires Postal Service assessments of safety and available lines-of-travel for rural routes in the area. An address change may be necessary for some residences.
- **OTHER ACCESS:** Be assured we continue to look for ways to put the postal services you need most -- stamps, information and supplies -- right where you go, every day. Our website -- www.usps.com -- lets you print shipping labels with postage for Express Mail and Priority Mail. You can request shipping supplies or buy postage, or look for other important postal information such as ZIP Codes and mailing information. And we continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final decision will come at that time. I will keep you informed.

12. **Concern:**

CLOSE TACONIC & SALISBURY

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns:

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- **CUSTOMER SERVICE:** Customers commented on

the friendly service they receive at the Lakeville Post Office. Several mentioned that the Lakeville Post Office is an important part of the community, and adds to the quality of life. We are committed to excellence at every location that serves you. • PARKING: Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule. We believe this would mitigate parking congestion. • DELIVERY OPTIONS: Other comments spoke to the use of Free Rural Delivery should any decision lead to a closure of the Lakeville Post Office. We can review this option to the Lakeville community if criteria for rural delivery are met. This requires Postal Service assessments of safety and available lines-of-travel for rural routes in the area. An address change may be necessary for some residences. • OTHER ACCESS: Be assured we continue to look for ways to put the postal services you need most -- stamps, information and supplies -- right where you go, every day. Our website -- www.usps.com -- lets you print shipping labels with postage for Express Mail and Priority Mail. You can request shipping supplies or buy postage, or look for other important postal information such as ZIP Codes and mailing information. And we continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final decision will come at that time. I will keep you informed.

13. **Concern:**

CLOSE TACONIC & SALISBURY USE LAKEVILLE BECAUSE IT IS THE BIGGER FACILITY

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns: • CONVENIENCE: Your surveys showed the convenience of the Lakeville Post Office is very important. By contrast, hours in Salisbury Post Office were limited, such as a one hour closing for lunch. We will review hours at both the Lakeville and Salisbury Post Offices. • ZIP CODE: Preserving a community's ZIP Code was raised as a concern and it is something we can address. As a classified station, the Lakeville ZIP Code would remain intact. Post office box customers would not need to change address. • CUSTOMER SERVICE: Customers commented on the friendly service they receive at the Lakeville Post Office. Several mentioned that the Lakeville Post Office is an important part of the community, and adds to the quality of life. We are committed to excellence at every location that serves you. • PARKING: Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule. We believe this would mitigate parking congestion. • DELIVERY OPTIONS: Other comments spoke to the use of Free Rural Delivery should any decision lead to a closure of the Lakeville Post Office. We can review this option to the Lakeville community if criteria for rural delivery are met. This requires Postal Service assessments of safety and available lines-of-travel for rural routes in the area. An address change may be necessary for some residences. • OTHER ACCESS: Be assured we continue to look for ways to put the postal services you need most -- stamps, information and supplies -- right where you go, every day. Our website -- www.usps.com -- lets you print shipping labels with postage for Express Mail and Priority Mail. You can request shipping supplies or buy postage, or look for other important postal information such as ZIP Codes and mailing information. And we

continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final decision will come at that time. I will keep you informed.

14. **Concern:**

CLOSE THE SALISBURY OFFICE IT IS SMALL AND HAS NO PARKING

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns:

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15. **Concern:**

CONSIDER CLOSING SALISBURY BECAUSE LAKEVILLE IS BIGGER, DISCONTINUE RFD HAVE EVERYONE GET A PO BOX

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to

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16. **Concern:**

CONSOLIDATE SALISBURY INTO LAKEVILLE

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns: • **CONVENIENCE:** Your surveys showed the convenience of the Lakeville Post Office is very important. By contrast, hours in Salisbury Post Office were limited, such as a one hour closing for lunch. We will review hours at both the Lakeville and Salisbury Post Offices. • **ZIP CODE:** Preserving a community's ZIP Code was raised as a concern and it is something we can address. As a classified station, the Lakeville ZIP Code would remain intact. Post office box customers would not need to change address. • **CUSTOMER SERVICE:** Customers commented on the friendly service they receive at the Lakeville Post Office. Several mentioned that the Lakeville Post Office is an important part of the community, and adds to the quality of life. We are committed to excellence at every location that serves you. • **PARKING:** Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule. We believe this would mitigate parking congestion. • **DELIVERY OPTIONS:** Other comments spoke to the use of Free Rural Delivery

should any decision lead to a closure of the Lakeville Post Office. We can review this option to the Lakeville community if criteria for rural delivery are met. This requires Postal Service assessments of safety and available lines-of-travel for rural routes in the area. An address change may be necessary for some residences. • OTHER ACCESS: Be assured we continue to look for ways to put the postal services you need most -- stamps, information and supplies -- right where you go, every day. Our website -- www.usps.com -- lets you print shipping labels with postage for Express Mail and Priority Mail. You can request shipping supplies or buy postage, or look for other important postal information such as ZIP Codes and mailing information. And we continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final decision will come at that time. I will keep you informed.

17. **Concern:**

Customer expressed a concern about ABOUT THE NUMBER OF PARKING SPACES IN SALISBURY, NO DRIVE UP MAILBOX DROP.

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns: • CONVENIENCE: Your surveys showed the convenience of the Lakeville Post Office is very important. By contrast, hours in Salisbury Post Office were limited, such as a one hour closing for lunch. We will review hours at both the Lakeville and Salisbury Post Offices. • ZIP CODE: Preserving a community's ZIP Code was raised as a concern and it is something we can address. As a classified station, the Lakeville ZIP Code would remain intact. Post office box customers would not need to change address. • CUSTOMER SERVICE: Customers commented on the friendly service they receive at the Lakeville Post Office. Several mentioned that the Lakeville Post Office is an important part of the community, and adds to the quality of life. We are committed to excellence at every location that serves you. • PARKING: Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule. We believe this would mitigate parking congestion. • DELIVERY OPTIONS: Other comments spoke to the use of Free Rural Delivery should any decision lead to a closure of the Lakeville Post Office. We can review this option to the Lakeville community if criteria for rural delivery are met. This requires Postal Service assessments of safety and available lines-of-travel for rural routes in the area. An address change may be necessary for some residences. • OTHER ACCESS: Be assured we continue to look for ways to put the postal services you need most -- stamps, information and supplies -- right where you go, every day. Our website -- www.usps.com -- lets you print shipping labels with postage for Express Mail and Priority Mail. You can request shipping supplies or buy postage, or look for other important postal information such as ZIP Codes and mailing information. And we continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final decision will come at that time. I will keep you informed.

18. **Concern:**

Customer expressed a concern about adequate parking at lakeville and less of it at salisbury

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns:

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19. **Concern:**

Customer expressed a concern about DRIVING TO SALISBURY IS OUT OF MY WAY AND GAS IS EXPENSIVE.

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns:

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- **ZIP CODE:**

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20. **Concern:**

Customer expressed a concern about GOING TO SALISBURY WOULD BE VERY DIFFULCUT NO PARKING AT PO.

Response:

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21. **Concern:**

Customer expressed a concern about HAVING A PO BOX IN LAKEVILLE BECAUSE SALISBURY IS SMALL AND LACKS PARKING.

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns:

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22. **Concern:**

Customer expressed a concern about INSUFFICIENT PARKING AND LACK OF HANDICAPPED SPACES

Response:

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- **PARKING:** Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule. We believe this would mitigate parking congestion.
- **DELIVERY OPTIONS:** Other comments spoke to the use of Free Rural Delivery should any decision lead to a closure of the Lakeville Post Office. We can review this option to the Lakeville community if criteria for rural delivery are met. This requires Postal Service assessments of safety and available lines-of-travel for rural routes in the area. An address change may be necessary for some residences.
- **OTHER ACCESS:** Be assured we continue to look for ways to put the postal services you need most -- stamps, information and supplies -- right where you go, every day. Our website -- www.usps.com -- lets you print shipping labels with postage for Express Mail and Priority Mail. You can request shipping supplies or buy postage, or look for other important postal information such as ZIP Codes and mailing information. And we continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final decision will come at that time. I will keep you informed.

23. **Concern:**

Customer expressed a concern about irregular hours that SALISBURY IS OPEN NOT CONVIENIT FOR HER WORK HOURS

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns:

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24. **Concern:**

Customer expressed a concern about IT NOT BEING CONVENIENT GOING TO SALISBURY

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns: • CONVENIENCE: Your surveys showed the convenience of the Lakeville Post Office is very important. By contrast, hours in Salisbury Post Office were limited, such as a one hour closing for lunch. We will review hours at both the Lakeville and Salisbury Post Offices. • ZIP CODE: Preserving a community's ZIP Code was raised as a concern and it is something we can address. As a classified station, the Lakeville ZIP Code would remain intact. Post office box customers would not need to change address. • CUSTOMER SERVICE: Customers commented on the friendly service they receive at the Lakeville Post Office. Several mentioned that the Lakeville Post Office is an important part of the community, and adds to the quality of life. We are committed to excellence at every location that serves you. • PARKING: Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule. We believe this would mitigate parking congestion. • DELIVERY OPTIONS: Other comments spoke to the use of Free Rural Delivery should any decision lead to a closure of the Lakeville Post Office. We can review this option to the Lakeville community if criteria for rural delivery are met. This requires Postal Service assessments of safety and available lines-of-travel for rural routes in the area. An address change may be necessary for some residences. • OTHER ACCESS: Be assured we continue to look for ways to put the postal services you need most -- stamps, information and supplies -- right where you go, every day. Our website -- www.usps.com -- lets you print shipping labels with postage for Express Mail and Priority Mail. You can request shipping supplies or buy postage, or look for other important postal

information such as ZIP Codes and mailing information. And we continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final decision will come at that time. I will keep you informed.

25. **Concern:**

Customer expressed a concern about lack of parking in Salisbury is horrible

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns:

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26. **Concern:**

Customer expressed a concern about LAKEVILLE HAVING BETTER PARKING AND A LARGER BUILDING THEN SALISBURY

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in

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27. **Concern:**

Customer expressed a concern about limited parking at salisbury po, the size of the building as compared to lakeville.

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns:

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28. **Concern:**

Customer expressed a concern about LIMITED PARKING IN SALISBURY

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns: • CONVENIENCE: Your surveys showed the convenience of the Lakeville Post Office is very important. By contrast, hours in Salisbury Post Office were limited, such as a one hour closing for lunch. We will review hours at both the Lakeville and Salisbury Post Offices. • ZIP CODE: Preserving a community's ZIP Code was raised as a concern and it is something we can address. As a classified station, the Lakeville ZIP Code would remain intact. Post office box customers would not need to change address. • CUSTOMER SERVICE: Customers commented on the friendly service they receive at the Lakeville Post Office. Several mentioned that the Lakeville Post Office is an important part of the community, and adds to the quality of life. We are committed to excellence at every location that serves you. • PARKING: Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule. We believe this would mitigate parking congestion. • DELIVERY OPTIONS: Other comments spoke to the use of Free Rural Delivery should any decision lead to a closure of the Lakeville Post Office. We can review this option to the Lakeville community if criteria for rural delivery are met. This requires Postal Service assessments of safety and available lines-of-travel for rural routes in the area. An address change may be necessary for some residences. • OTHER ACCESS: Be assured we continue to look for ways to put the postal services you need most -- stamps, information and supplies -- right where you go, every day. Our website -- www.usps.com -- lets you print shipping labels with postage for Express Mail and Priority Mail. You can request shipping supplies or buy postage, or look for other important postal information such as ZIP Codes and mailing information. And we continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final decision will come at that time. I will keep you informed.

29. **Concern:** Customer expressed a concern about LIMITED PARKING IN SALISBURY & VERY CONGESTED

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns:

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30. **Concern:** Customer expressed a concern about LIMITED PARKING IN SALISBURY AND THE SMALL SIZE OF THE OFFICE

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns:

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31. **Concern:**

Customer expressed a concern about LIMITED PARKING IN SALISBURY MOST SPOTS ARE USED BY PEOPLE GOING TO THE RESTAURANT NEXTDOOR.

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns: • CONVENIENCE: Your surveys showed the convenience of the Lakeville Post Office is very important. By contrast, hours in Salisbury Post Office were limited, such as a one hour closing for lunch. We will review hours at both the Lakeville and Salisbury Post Offices. • ZIP CODE: Preserving a community's ZIP Code was raised as a concern and it is something we can address. As a classified station, the Lakeville ZIP Code would remain intact. Post office box customers would not need to change address. • CUSTOMER SERVICE: Customers commented on the friendly service they receive at the Lakeville Post Office. Several mentioned that the Lakeville Post Office is an important part of the community, and adds to the quality of life. We are committed to excellence at every location that serves you. • PARKING: Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule. We believe this would mitigate parking congestion. • DELIVERY OPTIONS: Other comments spoke to the use of Free Rural Delivery should any decision lead to a closure of the Lakeville Post Office. We can review this option to the Lakeville community if criteria for rural delivery are met. This requires Postal Service assessments of safety and available lines-of-travel for rural routes in the area. An address change may be necessary for some residences. • OTHER ACCESS: Be

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32. **Concern:**

Customer expressed a concern about NO AVAILABLE PARKING IN SALISBURY

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns:

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33. **Concern:**

Customer expressed a concern about NO PARKING AT SALISBURY PO.

Response:

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- **OTHER ACCESS:** Be assured we continue to look for ways to put the postal services you need most -- stamps, information and supplies -- right where you go, every day. Our website -- www.usps.com -- lets you print shipping labels with postage for Express Mail and Priority Mail. You can request shipping supplies or buy postage, or look for other important postal information such as ZIP Codes and mailing information. And we continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final decision will come at that time. I will keep you informed.

34. **Concern:**

Customer expressed a concern about NO PARKING IN SALISBURY AND THE LONGER DRIVE.

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns:

- **CONVENIENCE:** Your surveys showed the convenience of the Lakeville Post Office is very important. By contrast, hours in Salisbury Post Office were limited, such as a one hour closing for lunch. We will review hours at both the Lakeville and Salisbury Post Offices.
- **ZIP CODE:** Preserving a community's ZIP Code was raised as a concern and it is something we can address. As a classified station, the Lakeville ZIP Code would remain intact. Post office box customers would not need to

change address. • CUSTOMER SERVICE: Customers commented on the friendly service they receive at the Lakeville Post Office. Several mentioned that the Lakeville Post Office is an important part of the community, and adds to the quality of life. We are committed to excellence at every location that serves you. • PARKING: Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule. We believe this would mitigate parking congestion. • DELIVERY OPTIONS: Other comments spoke to the use of Free Rural Delivery should any decision lead to a closure of the Lakeville Post Office. We can review this option to the Lakeville community if criteria for rural delivery are met. This requires Postal Service assessments of safety and available lines-of-travel for rural routes in the area. An address change may be necessary for some residences. • OTHER ACCESS: Be assured we continue to look for ways to put the postal services you need most -- stamps, information and supplies -- right where you go, every day. Our website -- www.usps.com -- lets you print shipping labels with postage for Express Mail and Priority Mail. You can request shipping supplies or buy postage, or look for other important postal information such as ZIP Codes and mailing information. And we continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final decision will come at that time. I will keep you informed.

35. **Concern:**

Customer expressed a concern about NOT ENOUGH PARKING IN SALISBURY

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns: • CONVENIENCE: Your surveys showed the convenience of the Lakeville Post Office is very important. By contrast, hours in Salisbury Post Office were limited, such as a one hour closing for lunch. We will review hours at both the Lakeville and Salisbury Post Offices. • ZIP CODE: Preserving a community's ZIP Code was raised as a concern and it is something we can address. As a classified station, the Lakeville ZIP Code would remain intact. Post office box customers would not need to change address. • CUSTOMER SERVICE: Customers commented on the friendly service they receive at the Lakeville Post Office. Several mentioned that the Lakeville Post Office is an important part of the community, and adds to the quality of life. We are committed to excellence at every location that serves you. • PARKING: Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule. We believe this would mitigate parking congestion. • DELIVERY OPTIONS: Other comments spoke to the use of Free Rural Delivery should any decision lead to a closure of the Lakeville Post Office. We can review this option to the Lakeville community if criteria for rural delivery are met. This requires Postal Service assessments of safety and available lines-of-travel for rural routes in the area. An address change may be necessary for some residences. • OTHER ACCESS: Be assured we continue to look for ways to put the postal services you need most -- stamps, information and supplies -- right where you go, every day. Our website -- www.usps.com -- lets you print shipping labels with postage for Express Mail and Priority Mail. You can request shipping supplies or buy postage, or look for other important postal

information such as ZIP Codes and mailing information. And we continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final decision will come at that time. I will keep you informed.

36. **Concern:**

Customer expressed a concern about parking at salisbury and more spaces at lakevill and it is the bigger office.

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns:

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- **ZIP CODE:** Preserving a community's ZIP Code was raised as a concern and it is something we can address. As a classified station, the Lakeville ZIP Code would remain intact. Post office box customers would not need to change address.
- **CUSTOMER SERVICE:** Customers commented on the friendly service they receive at the Lakeville Post Office. Several mentioned that the Lakeville Post Office is an important part of the community, and adds to the quality of life. We are committed to excellence at every location that serves you.
- **PARKING:** Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule. We believe this would mitigate parking congestion.
- **DELIVERY OPTIONS:** Other comments spoke to the use of Free Rural Delivery should any decision lead to a closure of the Lakeville Post Office. We can review this option to the Lakeville community if criteria for rural delivery are met. This requires Postal Service assessments of safety and available lines-of-travel for rural routes in the area. An address change may be necessary for some residences.
- **OTHER ACCESS:** Be assured we continue to look for ways to put the postal services you need most -- stamps, information and supplies -- right where you go, every day. Our website -- www.usps.com -- lets you print shipping labels with postage for Express Mail and Priority Mail. You can request shipping supplies or buy postage, or look for other important postal information such as ZIP Codes and mailing information. And we continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final decision will come at that time. I will keep you informed.

37. **Concern:**

Customer expressed a concern about parking at salisbury po

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to

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38. **Concern:**

Customer expressed a concern about parking at salisbury po is very limited but lakevill is much better.

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns: • **CONVENIENCE:** Your surveys showed the convenience of the Lakeville Post Office is very important. By contrast, hours in Salisbury Post Office were limited, such as a one hour closing for lunch. We will review hours at both the Lakeville and Salisbury Post Offices. • **ZIP CODE:** Preserving a community's ZIP Code was raised as a concern and it is something we can address. As a classified station, the Lakeville ZIP Code would remain intact. Post office box customers would not need to change address. • **CUSTOMER SERVICE:** Customers commented on the friendly service they receive at the Lakeville Post Office. Several mentioned that the Lakeville Post Office is an important part of the community, and adds to the quality of life. We are committed to excellence at every location that serves you. • **PARKING:** Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule. We believe this would mitigate parking congestion. • **DELIVERY**

OPTIONS: Other comments spoke to the use of Free Rural Delivery should any decision lead to a closure of the Lakeville Post Office. We can review this option to the Lakeville community if criteria for rural delivery are met. This requires Postal Service assessments of safety and available lines-of-travel for rural routes in the area. An address change may be necessary for some residences. • OTHER ACCESS: Be assured we continue to look for ways to put the postal services you need most -- stamps, information and supplies -- right where you go, every day. Our website -- www.usps.com -- lets you print shipping labels with postage for Express Mail and Priority Mail. You can request shipping supplies or buy postage, or look for other important postal information such as ZIP Codes and mailing information. And we continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final decision will come at that time. I will keep you informed.

39. **Concern:**

Customer expressed a concern about parking at Salisbury po is very limited but there is plenty at Lakeville.

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns: • CONVENIENCE: Your surveys showed the convenience of the Lakeville Post Office is very important. By contrast, hours in Salisbury Post Office were limited, such as a one hour closing for lunch. We will review hours at both the Lakeville and Salisbury Post Offices. • ZIP CODE: Preserving a community's ZIP Code was raised as a concern and it is something we can address. As a classified station, the Lakeville ZIP Code would remain intact. Post office box customers would not need to change address. • CUSTOMER SERVICE: Customers commented on the friendly service they receive at the Lakeville Post Office. Several mentioned that the Lakeville Post Office is an important part of the community, and adds to the quality of life. We are committed to excellence at every location that serves you. • PARKING: Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule. We believe this would mitigate parking congestion. • DELIVERY OPTIONS: Other comments spoke to the use of Free Rural Delivery should any decision lead to a closure of the Lakeville Post Office. We can review this option to the Lakeville community if criteria for rural delivery are met. This requires Postal Service assessments of safety and available lines-of-travel for rural routes in the area. An address change may be necessary for some residences. • OTHER ACCESS: Be assured we continue to look for ways to put the postal services you need most -- stamps, information and supplies -- right where you go, every day. Our website -- www.usps.com -- lets you print shipping labels with postage for Express Mail and Priority Mail. You can request shipping supplies or buy postage, or look for other important postal information such as ZIP Codes and mailing information. And we continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final decision will come at that time. I will keep you informed.

40. **Concern:**

Customer expressed a concern about parking spaces

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns: •

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41. **Concern:**

Customer expressed a concern about POOR PARKING AT THE SALISBURY PO

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns: •

• **CONVENIENCE:** Your surveys showed the convenience of the Lakeville Post Office is very important. By contrast, hours in Salisbury Post Office were limited, such as a one hour closing for lunch. We will review hours at both the Lakeville and Salisbury Post Offices. • **ZIP CODE:** Preserving a community's ZIP Code was raised as a concern and it is

something we can address. As a classified station, the Lakeville ZIP Code would remain intact. Post office box customers would not need to change address. • CUSTOMER SERVICE: Customers commented on the friendly service they receive at the Lakeville Post Office. Several mentioned that the Lakeville Post Office is an important part of the community, and adds to the quality of life. We are committed to excellence at every location that serves you. • PARKING: Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule. We believe this would mitigate parking congestion. • DELIVERY OPTIONS: Other comments spoke to the use of Free Rural Delivery should any decision lead to a closure of the Lakeville Post Office. We can review this option to the Lakeville community if criteria for rural delivery are met. This requires Postal Service assessments of safety and available lines-of-travel for rural routes in the area. An address change may be necessary for some residences. • OTHER ACCESS: Be assured we continue to look for ways to put the postal services you need most -- stamps, information and supplies -- right where you go, every day. Our website -- www.usps.com -- lets you print shipping labels with postage for Express Mail and Priority Mail. You can request shipping supplies or buy postage, or look for other important postal information such as ZIP Codes and mailing information. And we continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final decision will come at that time. I will keep you informed.

42. **Concern:**

Customer expressed a concern about POSSIBLE CONGESTION IN SALISBURY, FEW PARKING SPACES

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns: • CONVENIENCE: Your surveys showed the convenience of the Lakeville Post Office is very important. By contrast, hours in Salisbury Post Office were limited, such as a one hour closing for lunch. We will review hours at both the Lakeville and Salisbury Post Offices. • ZIP CODE: Preserving a community's ZIP Code was raised as a concern and it is something we can address. As a classified station, the Lakeville ZIP Code would remain intact. Post office box customers would not need to change address. • CUSTOMER SERVICE: Customers commented on the friendly service they receive at the Lakeville Post Office. Several mentioned that the Lakeville Post Office is an important part of the community, and adds to the quality of life. We are committed to excellence at every location that serves you. • PARKING: Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule. We believe this would mitigate parking congestion. • DELIVERY OPTIONS: Other comments spoke to the use of Free Rural Delivery should any decision lead to a closure of the Lakeville Post Office. We can review this option to the Lakeville community if criteria for rural delivery are met. This requires Postal Service assessments of safety and available lines-of-travel for rural routes in the area. An address change may be necessary for some residences. • OTHER ACCESS: Be assured we continue to look for ways to put the postal services you need most -- stamps, information and supplies -- right where you go, every day. Our website -- www.usps.com -- lets you print shipping labels

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43. **Concern:**

Customer expressed a concern about space in the Salisbury PO

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns:

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- **CUSTOMER SERVICE:** Customers commented on the friendly service they receive at the Lakeville Post Office. Several mentioned that the Lakeville Post Office is an important part of the community, and adds to the quality of life. We are committed to excellence at every location that serves you.
- **PARKING:** Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule. We believe this would mitigate parking congestion.
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44. **Concern:**

Customer expressed a concern about THE LIMITED PARKING

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in

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45. **Concern:**

Customer expressed a concern about THE PARKING IN SALISBURY PO

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns:

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- **CUSTOMER SERVICE:** Customers commented on the friendly service they receive at the Lakeville Post Office. Several mentioned that the Lakeville Post Office is an important part of the community, and adds to the quality of life. We are committed to excellence at every location that serves you.
- **PARKING:** Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule.

We believe this would mitigate parking congestion. • DELIVERY OPTIONS: Other comments spoke to the use of Free Rural Delivery should any decision lead to a closure of the Lakeville Post Office. We can review this option to the Lakeville community if criteria for rural delivery are met. This requires Postal Service assessments of safety and available lines-of-travel for rural routes in the area. An address change may be necessary for some residences. • OTHER ACCESS: Be assured we continue to look for ways to put the postal services you need most -- stamps, information and supplies -- right where you go, every day. Our website -- www.usps.com -- lets you print shipping labels with postage for Express Mail and Priority Mail. You can request shipping supplies or buy postage, or look for other important postal information such as ZIP Codes and mailing information. And we continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final decision will come at that time. I will keep you informed.

46. **Concern:**

Customer expressed a concern about THE POOR PARKING IN SALISBURY

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns: • CONVENIENCE: Your surveys showed the convenience of the Lakeville Post Office is very important. By contrast, hours in Salisbury Post Office were limited, such as a one hour closing for lunch. We will review hours at both the Lakeville and Salisbury Post Offices. • ZIP CODE: Preserving a community's ZIP Code was raised as a concern and it is something we can address. As a classified station, the Lakeville ZIP Code would remain intact. Post office box customers would not need to change address. • CUSTOMER SERVICE: Customers commented on the friendly service they receive at the Lakeville Post Office. Several mentioned that the Lakeville Post Office is an important part of the community, and adds to the quality of life. We are committed to excellence at every location that serves you. • PARKING: Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule. We believe this would mitigate parking congestion. • DELIVERY OPTIONS: Other comments spoke to the use of Free Rural Delivery should any decision lead to a closure of the Lakeville Post Office. We can review this option to the Lakeville community if criteria for rural delivery are met. This requires Postal Service assessments of safety and available lines-of-travel for rural routes in the area. An address change may be necessary for some residences. • OTHER ACCESS: Be assured we continue to look for ways to put the postal services you need most -- stamps, information and supplies -- right where you go, every day. Our website -- www.usps.com -- lets you print shipping labels with postage for Express Mail and Priority Mail. You can request shipping supplies or buy postage, or look for other important postal information such as ZIP Codes and mailing information. And we continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final decision will come at that time. I will keep you informed.

47. **Concern:** Customers expressed concern about having to erect a rural mailbox AND CLOSE PO BOX

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns:

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- **OTHER ACCESS:** Be assured we continue to look for ways to put the postal services you need most -- stamps, information and supplies -- right where you go, every day. Our website -- www.usps.com -- lets you print shipping labels with postage for Express Mail and Priority Mail. You can request shipping supplies or buy postage, or look for other important postal information such as ZIP Codes and mailing information. And we continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final decision will come at that time. I will keep you informed.

48. **Concern:** Customers expressed concern about PARKING IN SALISBURY AND LIKES THE DRIVE UP COLLECTION BOX IN LAKEVILLE.

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns:

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49. **Concern:** Customers expressed concern for loss of community identity
- Response:** The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
50. **Concern:** Customers expressed concern for loss of community identity BUILDING HAS WPA ERE PAINTINGS
- Response:** Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns: • CONVENIENCE: Your surveys showed the convenience of the Lakeville Post Office is very important. By contrast, hours in Salisbury Post Office were limited, such as a one hour closing for lunch. We will review hours at both the Lakeville and Salisbury Post Offices. • ZIP CODE: Preserving a community's ZIP Code was raised as a concern and it is something we can address. As a classified station, the Lakeville ZIP Code would remain intact. Post office box customers would not need to change address. • CUSTOMER SERVICE: Customers commented on the friendly service they receive at the Lakeville Post Office. Several mentioned that the Lakeville Post Office is an important part of the community, and adds to the quality of life. We are committed to excellence at every location that serves you. • PARKING: Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station,

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51. **Concern:**

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns: • CONVENIENCE: Your surveys showed the convenience of the Lakeville Post Office is very important. By contrast, hours in Salisbury Post Office were limited, such as a one hour closing for lunch. We will review hours at both the Lakeville and Salisbury Post Offices. • ZIP CODE: Preserving a community's ZIP Code was raised as a concern and it is something we can address. As a classified station, the Lakeville ZIP Code would remain intact. Post office box customers would not need to change address. • CUSTOMER SERVICE: Customers commented on the friendly service they receive at the Lakeville Post Office. Several mentioned that the Lakeville Post Office is an important part of the community, and adds to the quality of life. We are committed to excellence at every location that serves you. • PARKING: Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule. We believe this would mitigate parking congestion. • DELIVERY OPTIONS: Other comments spoke to the use of Free Rural Delivery should any decision lead to a closure of the Lakeville Post Office. We can review this option to the Lakeville community if criteria for rural delivery are met. This requires Postal Service assessments of safety and available lines-of-travel for rural routes in the area. An address change may be necessary for some residences. • OTHER ACCESS: Be assured we continue to look for ways to put the postal services you need most -- stamps, information and supplies -- right where you go, every day. Our website -- www.usps.com -- lets you print shipping labels with postage for Express Mail and Priority Mail. You can request shipping supplies or buy postage, or look for other important postal information such as ZIP Codes and mailing information. And we continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final

decision will come at that time. I will keep you informed.

52. **Concern:**

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community FEELS NOT ENOUGH PO BOXES AVAILABLE IN SALISBURY

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns:

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53. **Concern:**

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community VERY POOR PARKING IN SALISBURY

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns:

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54. **Concern:**

Customers questioned the economic savings of the proposed discontinuance WANTS THEIR OFFICE KEPT OPENED

Response:

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55. **Concern:**

Customers questioned whether the facility was inadequate WANTS A DRIVE UP MAILBOX LIKE LAKEVILLE HAS SHE IS 74 YEARS OLD.

Response:

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56. **Concern:**

Customers were concerned about having to travel to another post office for service

Response:

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57. **Concern:**

Customers were concerned about parking

Response:

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58. **Concern:**

DO NOT LIKE SAILSBURY PO

Response:

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59. **Concern:**

DO NOT WANT TO GO TO SALISBURY

Response:

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60. **Concern:**

DO NOT WANT TO TRAVEL TO SAISBURY PLUS NO PARKING AVAILABLE

Response:

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61. **Concern:**

EDLDERLY CANNOT AFFOURED THE GAS TO DRIVE TO SALISBURY, LIMITED PARKING SPACES

Response:

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62. **Concern:**

EXCELLENT SERVICE IN LAKEVILLE

Response:

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63. **Concern:**

GAS IS TOO EXPENSIVE TO DRIVE TO SALISBURY

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65. **Concern:**

GOING TO SALISBURY WOULD BE INCONVENIENT

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66. **Concern:**

GOOD FOR THE ELDERLY BETTER PARKING AND DRIVE UP BOX

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67. **Concern:**

HUSBAND IS DISABLED AND GOING TO SALISBURY WOULD MEAN LEAVING HIM HOME ALONE FOR TOO LONG ALSO THE PARKING THERE IS VERY LIMITED.

Response:

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68. **Concern:**

INCONVIENT AND A DIFFULCULT DRIVE IN THE WINTER

Response:

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69. **Concern:**

LACK OF PARKING IN SALISBURY

Response:

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70. **Concern:**

LACK OF PARKING SPACES

Response:

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71. **Concern:**

LAKEVILL IS A LARGER BUILDING THEN SALISBURY CLOSE TACONIC

Response:

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72. **Concern:**

LAKEVILLE EMPLOYEES ARE VERY GOOD KEEP LAKEVILLE OPEN

Response:

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73. **Concern:**

LAKEVILLE HAS BEEN WORKING WITHOUT A POSTMASTER MAY BE MAKE A POSTMASTER WORK AT BOTH OFFICES.

Response:

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74. **Concern:**

LAKEVILLE HAS BETTER PARKING AND HANDICAP ACCESABILITY

Response:

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75. **Concern:**

LAKEVILLE HAS FRIENDLY PEOPLE I DO NOT WANT TO GO TO SALISBURY

Response:

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76. **Concern:**

LAKEVILLE HAS PLENTY OF PARKING AND THE DRIVE UP MAIL BOX DROP

Response:

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77. **Concern:**

LAKEVILLE HAS WPA PINTINGS CLOSE SALISBURY MOVE INTO LAKEVILLE

Response:

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78. **Concern:**

LIMITED PARKING IN SALISBURY

Response:

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79. **Concern:**

MERGE SALISBURY INTO LAKEVILLE PARKING IN SALISBURY IS ALREADY BAD

Response:

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with postage for Express Mail and Priority Mail. You can request shipping supplies or buy postage, or look for other important postal information such as ZIP Codes and mailing information. And we continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final decision will come at that time. I will keep you informed.

80. **Concern:**

MOVE SALISBURY INTO THE LAKEVILLE PO IT IS A BIGGER FACILITY

Response:

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81. **Concern:**

MOVING TO SALISBURY WOULD MAKE PARKING MORE COMPLICATED

Response:

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82. **Concern:**

MUCH EASIER TO PARK AT LAKEVILLE PO

Response:

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83. **Concern:**

NO ADEQUATE PARKING

Response:

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84. **Concern:**

No Concern

Response:

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85. **Concern:**

NO PARKING AT SALISBURY THEY ALSO ARE CLOSED FOR LUNCH

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns

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86. **Concern:**

NO PARKING IN SALISBURY AND NO ROOM TO ACCOMODATE ADDED PO BOXES

Response:

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87. **Concern:**

NO PARKING IN SALISBURY, CLOSE SALISBURY

Response:

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88. **Concern:**

NOT ENOUGH PO BOXES OR PARKING SPACES IN SALISBURY

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89. **Concern:**

PARKING IN SALISBURY IS BAD CANNOT GET BOX MAIL BEFORE WINDOW COUNTER OPENS. LAKEVILLE IS OPEN BEFORE WINDOW COUNTER SO PO BOX MAIL IS ACCESIBLE

Response:

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90. **Concern:**

PARKING IS BETTER IN LAKEVILLE AND THE DRIVE UP DROP BOX IS VERY CONVIENT

Response:

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91. **Concern:**

PARKING IS VERY LIMITED AT SALISBURY

Response:

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92. **Concern:**

POOR PARKING IN SALISBUY

Response:

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93. **Concern:**

PRICE OF GAS AND DRIVING IN THE WINTER MONTHS WOULD BE A HARSHIP

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns: • **CONVENIENCE:** Your surveys showed the convenience of the Lakeville Post Office is very important. By contrast, hours in Salisbury Post Office were limited, such as a one hour closing for lunch. We will review hours at both the Lakeville and Salisbury Post Offices. • **ZIP CODE:** Preserving a community's ZIP Code was raised as a concern and it is something we can address. As a classified station, the Lakeville ZIP Code would remain intact. Post office box customers would not need to change address. • **CUSTOMER SERVICE:** Customers commented on the friendly service they receive at the Lakeville Post Office. Several mentioned that the Lakeville Post Office is an important part of the community, and adds to the quality of life. We are committed to excellence at every location that serves you. • **PARKING:** Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule. We believe this would mitigate parking congestion. • **DELIVERY**

OPTIONS: Other comments spoke to the use of Free Rural Delivery should any decision lead to a closure of the Lakeville Post Office. We can review this option to the Lakeville community if criteria for rural delivery are met. This requires Postal Service assessments of safety and available lines-of-travel for rural routes in the area. An address change may be necessary for some residences. • OTHER ACCESS: Be assured we continue to look for ways to put the postal services you need most -- stamps, information and supplies -- right where you go, every day. Our website -- www.usps.com -- lets you print shipping labels with postage for Express Mail and Priority Mail. You can request shipping supplies or buy postage, or look for other important postal information such as ZIP Codes and mailing information. And we continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final decision will come at that time. I will keep you informed.

94. **Concern:**

SALISBURY CLOSES BETWEEN 1-2 NOT CONVIENANT FOR ME

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns: • CONVENIENCE: Your surveys showed the convenience of the Lakeville Post Office is very important. By contrast, hours in Salisbury Post Office were limited, such as a one hour closing for lunch. We will review hours at both the Lakeville and Salisbury Post Offices. • ZIP CODE: Preserving a community's ZIP Code was raised as a concern and it is something we can address. As a classified station, the Lakeville ZIP Code would remain intact. Post office box customers would not need to change address. • CUSTOMER SERVICE: Customers commented on the friendly service they receive at the Lakeville Post Office. Several mentioned that the Lakeville Post Office is an important part of the community, and adds to the quality of life. We are committed to excellence at every location that serves you. • PARKING: Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule. We believe this would mitigate parking congestion. • DELIVERY OPTIONS: Other comments spoke to the use of Free Rural Delivery should any decision lead to a closure of the Lakeville Post Office. We can review this option to the Lakeville community if criteria for rural delivery are met. This requires Postal Service assessments of safety and available lines-of-travel for rural routes in the area. An address change may be necessary for some residences. • OTHER ACCESS: Be assured we continue to look for ways to put the postal services you need most -- stamps, information and supplies -- right where you go, every day. Our website -- www.usps.com -- lets you print shipping labels with postage for Express Mail and Priority Mail. You can request shipping supplies or buy postage, or look for other important postal information such as ZIP Codes and mailing information. And we continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final decision will come at that time. I will keep you informed.

95. **Concern:**

SALISBURY HAS BAD HOURS OF OPERATION, PARKING IS DIFFICULT

Response:

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96. **Concern:**

SALISBURY HAS NO PARKING

Response:

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97. **Concern:**

SALISBURY IN NOT CONVENIENT THEY CLOSE FROM 1-2 DAILY, PARKING LIMITED

Response:

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98. **Concern:**

SALISBURY IN NOT CONVENIENT, CLOSES FROM 1-2 AND LIMITED PARKING

Response:

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99. **Concern:**

SALISBURY IS OUT OF THE WAY

Response:

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100. **Concern:**

SALISBURY OFFICE IS SMALL CANNOT ACCEPT THE ADDITIONAL VOLUME IF LAKEVILLE IS MOVED, PARKING IS ANOTHER ISSUE

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns:

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101. **Concern:**

SALISBURY PO IS TOO SMALL TO ACCOMODATE THE LAKEVILLE MAIL

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns: • CONVENIENCE: Your surveys showed the convenience of the Lakeville Post Office is very important. By contrast, hours in Salisbury Post Office were limited, such as a one hour closing for lunch. We will review hours at both the Lakeville and Salisbury Post Offices. • ZIP CODE: Preserving a community's ZIP Code was raised as a concern and it is something we can address. As a classified station, the Lakeville ZIP Code would remain intact. Post office box customers would not need to change address. • CUSTOMER SERVICE: Customers commented on the friendly service they receive at the Lakeville Post Office. Several mentioned that the Lakeville Post Office is an important part of the community, and adds to the quality of life. We are committed to excellence at every location that serves you. • PARKING: Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule. We believe this would mitigate parking congestion. • DELIVERY OPTIONS: Other comments spoke to the use of Free Rural Delivery should any decision lead to a closure of the Lakeville Post Office. We can review this option to the Lakeville community if criteria for rural delivery are met. This requires Postal Service assessments of safety and available lines-of-travel for rural routes in the area. An address change may be necessary for some residences. • OTHER ACCESS: Be assured we continue to look for ways to put the postal services you need most -- stamps, information and supplies -- right where you go, every day. Our website -- www.usps.com -- lets you print shipping labels with postage for Express Mail and Priority Mail. You can request shipping supplies or buy postage, or look for other important postal

information such as ZIP Codes and mailing information. And we continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final decision will come at that time. I will keep you informed.

102. **Concern:**

SALISBURY WOULD BE TOO FAR AWAY AND CANNOT FIND PARKING

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns:

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103. **Concern:**

SILSBURY IN OUT OF THE WAY AND NO PARKING, LAKEVILLE HAS MORE PARKING

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in

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104. **Concern:**

TOO FAR OUT OF THE WAY, GAS PRICES ARE HIGH AND THE CLERKS IN SALISBURY ARE NOT FRIENDLY

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns:

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105. **Concern:**

TOTALLY INCONVENIENT NO PARKING IN SALISBURY

Response:

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106. **Concern:**

VERY LIMITED PARKING IN SALISBURY

Response:

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107. **Concern:**

WANTS TO BE SURE THAT HE WILL GET A PO BOX IF THEY MOVE TO SALISBURY

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns: •

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108. **Concern:**

WE WOULD BE HAPPY USING SALISBURY FOR OUR PO

Response:

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109. **Concern:**

WOULD COST ME A LOT OF MONEY TO REPRINT STATIONARY

Response:

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110. **Concern:**

You expressed a concern that they requested and were denied rural delivery service

Response:

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111. **Concern:**

You were concerned about having to travel to another post office for service

Response:

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112. **Concern:**

You were concerned about having to travel to another post office for service SAYS THERE IS NO ROOM IN SALISBURY

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns: • CONVENIENCE: Your surveys showed the convenience of the Lakeville Post Office is very important. By contrast, hours in Salisbury Post Office were limited, such as a one hour closing for lunch. We will review hours at both the Lakeville and Salisbury Post Offices. • ZIP CODE: Preserving a community's ZIP Code was raised as a concern and it is something we can address. As a classified station, the Lakeville ZIP Code would remain intact. Post office box customers would not need to change address. • CUSTOMER SERVICE: Customers commented on the friendly service they receive at the Lakeville Post Office. Several mentioned that the Lakeville Post Office is an important part of the community, and adds to the quality of life. We are committed to excellence at every location that serves you. • PARKING: Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule. We believe this would mitigate parking congestion. • DELIVERY OPTIONS: Other comments spoke to the use of Free Rural Delivery should any decision lead to a closure of the Lakeville Post Office. We can review this option to the Lakeville community if criteria for rural delivery are met. This requires Postal Service assessments of safety and available lines-of-travel for rural routes in the area. An address change may be necessary for some residences. • OTHER ACCESS: Be assured we continue to look for ways to put the postal services you need most -- stamps, information and supplies -- right where you go, every day. Our website -- www.usps.com -- lets you print shipping labels with postage for Express Mail and Priority Mail. You can request shipping supplies or buy postage, or look for other important postal information such as ZIP Codes and mailing information. And we continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final decision will come at that time. I will keep you informed.

113. **Concern:**

You were concerned about having to travel to another post office for service WANTS THE LAKEVILLE OFFICE CLOSED

Response:

Thank you for your thoughtful comments concerning the Lakeville Post Office. As we indicated to you previously, your comments have been compiled in the official record and careful consideration will be taken prior to further action regarding the study for your office. Although our study process is not yet complete, our preliminary decision is to reclassify the Lakeville Post Office from an Independent Post Office to a Classified Branch of the Salisbury Post Office. Significantly, this means no change of address will be necessary and a local postal presence in Lakeville will remain. Administrative oversight for Lakeville will shift to Salisbury. Hours for the Lakeville office are likely to change should we go forward. In the surveys distributed by our office, several concerns came forward. This preliminary decision may still raise questions on these points. Let me address a few common concerns:

- **CONVENIENCE:** Your surveys showed the convenience of the Lakeville Post Office is very important. By contrast, hours in Salisbury Post Office were limited, such as a one hour closing for lunch. We will review hours at both the Lakeville and Salisbury Post Offices.
- **ZIP CODE:**

- Preserving a community's ZIP Code was raised as a concern and it is something we can address. As a classified station, the Lakeville ZIP Code would remain intact. Post office box customers would not need to change address.
- **CUSTOMER SERVICE:** Customers commented on the friendly service they receive at the Lakeville Post Office. Several mentioned that the Lakeville Post Office is an important part of the community, and adds to the quality of life. We are committed to excellence at every location that serves you.
- **PARKING:** Surveys noted an issue with parking at Salisbury Post Office that an increase of Lakeville customer traffic could heighten. As a classified station, operations in Lakeville would continue but likely on a different schedule. We believe this would mitigate parking congestion.
- **DELIVERY OPTIONS:** Other comments spoke to the use of Free Rural Delivery should any decision lead to a closure of the Lakeville Post Office. We can review this option to the Lakeville community if criteria for rural delivery are met. This requires Postal Service assessments of safety and available lines-of-travel for rural routes in the area. An address change may be necessary for some residences.
- **OTHER ACCESS:** Be assured we continue to look for ways to put the postal services you need most -- stamps, information and supplies -- right where you go, every day. Our website -- www.usps.com -- lets you print shipping labels with postage for Express Mail and Priority Mail. You can request shipping supplies or buy postage, or look for other important postal information such as ZIP Codes and mailing information. And we continue to expand the locations where you can find stamps at many local grocery or drug stores and even in bank ATMs. Again, this decision is not yet final but it moves in a direction we believe makes sense for your community and for the Postal Service. I am able to compile comments on the proposal to reclassify the Lakeville Post Office to the public record for 60 days from the date of this letter. A final decision will come at that time. I will keep you informed.

114. **Concern:**

A memo to the Record has been done and letters to all of customers who submitted Optional Comment Forms notifying them that their office is not be discontinued, but reclassified as a branch of Salisbury.

Response:

The Postal Service regularly reviews its post office operations in a continuing effort to meet the range of needs for today's postal customer, as well as the long-term needs of the Postal Service. Retail sales, customer traffic, post office box use, employee complement, service standards, cost savings, parking, customer access, environmental impact, real estate values are all evaluated in these studies. A review requires a 60-Day Posting to ensure the community has an opportunity to express their comments and concerns. I would like to thank you for submitting your Optional Comment Forms. Your letter will be added to the docket as a memo to the record. We greatly value the "voice of our customers" and recognize the Post Office is an integral part of any community, and having it located in a convenient and safe location is important. At the April 21, 2011 community meeting held at the Salisbury Town Hall the decision that the Lakeville Post Office would remain in operation was announced. While remaining open, the

Lakeville Post Office will be reclassified as a branch of Salisbury Post Office. We continue to assess our options and to compile comments of local residents as we look to our next actions. As we finalize any decision, there are additional mandatory requirements for local notification and opportunity for local comment.

115. **Concern:** Does reclassifying Lakeville to a Station make it weaker?
- Response:** The reclassification of the Lakeville Post Office means that this office would report to an administrating office who would oversee all of the staffing, hours of operation et cetera. It just does not have a sitting postmaster.
116. **Concern:** Was Lakeville targeted because of expenses?
- Response:** No, Lakeville has a postmaster vacancy which would automatically prompt us to begin the review process on an office. There are two types of discontinuance studies; a management initiated which is when there is a vacancy and an emergency severe damage, safety hazard, loss of lease etc which would begin a study.
117. **Concern:** What is it to stop the Postal Service from trying to close the Lakeville Post Office in the future.
- Response:** There is nothing to prevent another study in the future.
118. **Concern:** Why not just move the Salisbury Postmaster?
- Response:** A postmaster can be approached and asked if they would like to reassignment to another office, but cannot be moved without being asked.

Some advantages of the proposal are:

1. Maintains a postal facility and retail outlet in the community.
2. Customers will continue to use the same mailing address and ZIP Code. There will be no change to customers' addresses.
3. The unit will continue to provide nonpostal services, a community gathering place and information center.
4. Provides the same retail service as an independent post office.
5. A savings for the Postal Service, which contributes in the long run to stable postage rates and savings for customers.

Some disadvantages of the proposal are:

1. Loss of an independent post office in the community.
2. Loss of a postmaster position.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Lakeville is an unincorporated community located in LITCHFIELD County. The community is administered politically by Town Of Salisbury CT. Police protection is provided by the Connecticut State Police. Fire protection is provided by the Lakeville Hose Company. The community is comprised of very affluent retirees, self-employed, entertainers and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: , none . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Lakeville Post Office will continue to be provided by the Lakeville Post Office .

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on January 30, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 55,816 with a breakdown as follows:

Postmaster Salary (EAS-16, No COLA)	\$ 41,810
Fringe Benefits @ 33.5%	\$ 14,006
Annual Lease Costs	<u>+ \$ 0</u>
Total Annual Costs	\$ 55,816
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 55,816</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to consolidate the Lakeville, CT Post Office and provide delivery and retail services by a classified branch under the administrative responsibility of the Salisbury Post Office, located one miles away.

The postmaster retired on January 30, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by classified branch.

The Lakeville Post Office provided delivery and retail service to 707 PO Box or general delivery customers and 620 delivery route customers. The daily retail window transactions averaged 268. There are 12 permit mailers or postage meter customers.

A classified branch will continue to provide the same services as an independent post office, except for permit mailings and meter settings. There will be a loss of the postmaster position. However, the branch will be operated by career postal employees. To help preserve community identity, the community name and ZIP Code will be retained in the mailing address. Customers will experience no change in address. The Postal Service will save an estimated \$55,816 annually. The branch will be administered and supervised by the Postal Service to ensure that high standards of service are maintained.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Lakeville Post Office and Salisbury Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Lakeville Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Lakeville Post Office and Salisbury Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

08/19/2011

Date