

BEFORE THE  
POSTAL REGULATORY COMMISSION  
WASHINGTON, D.C. 20268-0001

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*In the Matter of:*

Pimmit Branch  
Falls Church, Virginia 22043  
(Elaine J. Mittleman, Petitioner)

Docket No. A2011-90

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**SUPPLEMENTAL COMMENTS OF UNITED STATES POSTAL SERVICE**  
(December 16, 2011)

By means of Order No. 882 (September 29, 2011), the Postal Regulatory Commission (Commission) docketed correspondence from a customer of Pimmit Branch in Falls Church, Virginia (Petitioner Mittleman), assigning PRC Docket No. A2011-90 as an appeal pursuant to 39 U.S.C. § 404(d).<sup>1</sup> According to the procedural schedule set forth in Order No. 882, the Petitioner's Form 61 or initial brief in support of the petition was to be filed by November 1, 2011, and the Postal Service's answering brief was to be filed by November 21, 2011.<sup>2</sup> The Petitioner filed motions on October 18, 2011 and November 7, 2011 that included requests for an extension of time to file her initial brief,<sup>3</sup> which the Postal Service

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<sup>1</sup> On September 27, 2011, the Commission received from Petitioner Mittleman a petition for review and application for suspension concerning the discontinuance of the Pimmit Branch, Falls Church, VA. See Petition for Review Received from Elaine J. Mittleman, PRC Docket No. A2011-90, September 27, 2011 (Petitioner Mittleman's initial letter of appeal). In addition, the Commission received another petition for review concerning the discontinuance of the Pimmit Branch, Falls Church, VA from Karl Ritchey. See Petition for Review Received from Karl Ritchey, PRC Docket No. A2011-90, October 26, 2011 (Petitioner Ritchey's initial letter of appeal).

<sup>2</sup> PRC Order No. 882, Notice and Order accepting Appeal and Establishing Procedural Schedule, PRC Docket No. A2011-90, September 29, 2011.

<sup>3</sup> Motion of Petitioner to Request the United States Postal Service to Supplement the Record concerning the Relocation of the Main Post Office in Falls Church, Virginia 22046, PRC Docket No. A2011-90, October 18, 2011; Motion of Petitioner to Request the United States Postal Service to Supplement the Record concerning the Pimmit Branch Study Falls Church, Virginia 22043, PRC Docket No. A2011-90, November 7, 2011.

did not object to.<sup>4</sup> In accordance with Order No. 882, the Postal Service filed its answering brief on November 21, 2011.<sup>5</sup>

On November 29, 2011, the Commission issued Order No 1005, which modified the procedural schedule for this docket.<sup>6</sup> On December 9, 2011, the Petitioner filed her initial brief.<sup>7</sup> In accordance with Order No. 1005, the Postal Service hereby files this document, which supplements the answering brief filed by the Postal Service on November 21, 2011.

Petitioner Mittleman's initial letter of appeal included an application to suspend the discontinuance of Pimmit Branch.<sup>8</sup> On November 9, 2011, the Commission issued Order No. 958, denying the application for suspension of the closure of the Pimmit Branch.<sup>9</sup> Subsequently, the Pimmit Branch was discontinued, effective November 12, 2011 and the discontinuance was published in the Postal Bulletin (see Exhibit 1.)<sup>10</sup>

#### **I. The Commission Lacks Jurisdiction over the Controversy.**

The Postal Service renews the arguments that the Commission lacks jurisdiction to hear Petitioner's appeal.<sup>11</sup> Petitioner, in her initial brief, asserts that

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<sup>4</sup> Answer of United States Postal Service to Petitioner's Motion dated November 7, 2011, to Request the United States Postal Service to Supplement the Record, PRC Docket No., A2011-90, November 14, 2011, at 2.

<sup>5</sup> Comments of United States Postal Service, PRC Docket No. A2011-90, November 21, 2011.

<sup>6</sup> PRC Order No. 1005, Order on Motions to Supplement the Record and Modifying Procedural Schedule, PRC Docket No. A2011-90, November 29, 2011.

<sup>7</sup> Initial Brief of Petitioner Elaine J. Mittleman, PRC Docket No. A2011-90, December 9, 2011 (Petitioner Mittleman's initial brief).

<sup>8</sup> Petitioner Mittleman's initial letter of appeal, at 1.

<sup>9</sup> PRC Order No. 958, Order Denying Application for Suspension, November 9, 2011.

<sup>10</sup> Postal Bulletin 22325 (December 1, 2011), at 51.

<sup>11</sup> Initial Comments of the United States Postal Service, section 1 (pp. 2-7), PRC Docket No. RM2011-13, October 3, 2011.

“[t]he applicable statute is 39 U.S.C. 404(d).”<sup>12</sup> However, this appeal concerns a branch, and not a Post Office for purposes of 39 U.S.C. § 404(d). Section 404(d) does not apply to retail locations such as branches which are subordinate to a Post Office. In the Postal Service’s view, Congress knowingly used “Post Office” in its technical sense, thereby excluding stations and branches from the scope of 39 U.S.C. § 404(d).

Although Petitioner Mittleman, in her initial brief, questions what criteria the Postal Service used in the discontinuance of Pimmit Branch, as the Postal Service has stated previously in this docket,<sup>13</sup> the discontinuance of the Pimmit Branch was subject to the procedures set forth in Chapter 7 of Handbook PO-101 (August 2004) updated with Postal Bulletin revisions through August 2, 2007 (2007 Handbook PO-101). These regulations were carried forward for discontinuance actions commencing before July 14, 2011. See 39 C.F.R. 241.3(a)(C)(ii).<sup>14</sup>

The Petitioner’s initial brief includes many general comments on laws and regulations concerning the discontinuance of Post Offices, as well as the recently revised rules concerning the administration of Post Office closing and consolidation procedures. The recently revised rules “are mandatory only with respect to discontinuance actions for which initial feasibility studies have been

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<sup>12</sup> Petitioner Mittleman’s initial brief, at 1.

<sup>13</sup> See United States Postal Service Response to Order No. 1005, PRC Docket No. A2011-90, December 2, 2011, at 2.

<sup>14</sup> See Answer of United States Postal Service to Petitioner’s Motion dated November 7, 2011, to Request the United States Postal Service to Supplement the Record, PRC Docket No. A2011-90, November 14, 2011, at 1-2.

initiated on or after July 14, 2011,”<sup>15</sup> and therefore are not relevant to this discontinuance. Because this appeal only concerns the discontinuance of the Pimmit Branch, these comments focus on the sections of the Petitioner’s brief that specifically relate to the discontinuance of Pimmit Branch,<sup>16</sup> and discuss the evidence, reasons, and authorities relied upon with exact reference to the record and the authorities.

**II. Customers Will Not Lose Access to Postal Services Because of the Proximity of Nearby Retail Units.**

In addition to the Postal Service’s position summarized above, the procedural requirements of 39 U.S.C. § 404(d) do not apply here because the discontinuance of Pimmit Branch does not qualify as a closure envisioned by 39 U.S.C. § 404(d). As the Commission recognized in Docket No. A2010-3, section 404(d) procedural requirements do not apply where postal customers do not lose access to postal services because of the location of alternate retail facilities in “close proximity” to the discontinued station. See Order No. 477, PRC Docket No. A2010-3 (June 22, 2010) at 7-8. As the Postal Service has explained previously in this docket, affected customers will not lose access to postal services because they may obtain services from seven retail facilities located within about 2.0 miles of Pimmit Branch, including the Dunn Loring Branch retail

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<sup>15</sup> Post Office Organization and Administration: Establishment, Classification, and Discontinuance, 76 Fed. Reg. 41,413 (July 14, 2011) and 76 Fed. Reg. 43,898 (July 22, 2011).

<sup>16</sup> Therefore, the relocation of the Falls Church Post Office retail operation and Post Office Box services from 301 West Broad Street to 800 West Broad Street, discussed on pages 26-28 of Petitioner’s initial brief is not an issue in this docket. In addition, the Petitioner’s suggestion on pages 31 of closing the facility at 800 W. Broad Street is not discussed in this document, because it is neither factually nor legally pertinent. Furthermore, the possible closing of the postal facility at 301 W. Broad Street is not an issue in this docket.

facility, the Falls Church Finance Unit, and multiple expanded access options.<sup>17</sup> The multiple expanded access options include stamp consignment sites at a Whole Foods Market, a Giant supermarket, a CVS, a Staples store, and a Wells Fargo Bank.<sup>18</sup> Because of the close proximity of other postal facilities, the presence of nearby expanded access options, and the availability of postal services through the Postal Service's public website, the discontinuance of Pimmit Branch will not cause postal customers to lose access to postal services. Consequently, the Postal Service submits that section 404(d) procedures do not apply on this separate basis.

### **III. The Postal Service Gave Customers Advance Notice of Its Plans.**

Even assuming the section 404(d) requirements were applied in the context of the discontinuance of Pimmit Branch, the Postal Service satisfied the salient provisions of section 404(d)(4) contrary to Petitioner's assertions.<sup>19</sup> On January 7, 2010, the Postal Service distributed a letter to Post Office Box customers of the Pimmit Branch stating that discontinuance of the Pimmit Branch was under consideration. This notice to customers was apparently

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<sup>17</sup> See United States Postal Service Notice of Filing and Application for Non-Public Treatment, PRC Docket No. A2011-90, October 12, 2011, Item No. 25, Final Determination to Close the Pimmit Branch, VA Office and Continue to Provide City Delivery Service (FD), at 4-9. In these comments, specific items in the administrative record, other than the FD, are referred to as "Item \_\_\_\_\_."

<sup>18</sup> See Comments of United States Postal Service, PRC Docket No. A2011-90, November 21, 2011, at 2; United States Postal Service Response to Order No. 1005, PRC Docket No. A2011-90, December 2, 2011.

<sup>19</sup> Petitioner Mittleman's initial brief, at 8.

supplemented by subsequent distribution to customers by various methods.<sup>20</sup> The letter included a questionnaire and invited comments on the potential change to the postal retail network.<sup>21</sup> The Postal Service also made the questionnaire available over the counter for retail customers at the Pimmit Branch.<sup>22</sup> Through this notification, the Postal Service furnished customers with well over 60 days' notice of the Postal Service's intention to consider discontinuance of the facility. The Postal Service received 125 customer responses to the questionnaires,<sup>23</sup> which confirms that actual notice was received.

Although Petitioner observes that no community meeting was held concerning the discontinuance of the Pimmit Branch, because a questionnaire was sent to customers, a community meeting was not necessary, according to the procedures for the discontinuance of a branch that were applicable at the time, which are set forth in Chapter 7 of 2007 Handbook PO-101.<sup>24</sup>

Upon making the final decision to discontinue Pimmit Branch, the Postal Service announced its decision publicly on September 14, 2011, by letter notifying customers that the Pimmit Branch would discontinue operations effective close of business on November 10, 2011.<sup>25</sup>

In addition, as discussed in the next section, the Postal Service considered all of the pertinent criteria of section 404(d), including the effect on

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<sup>20</sup> *Id.*, at 38-39.

<sup>21</sup> See FD, at 5; Item No. 10, Questionnaire Instruction Letter to Postmaster; Item No. 11, Cover Letter and Questionnaire, at 1.

<sup>22</sup> FD, at 5; Item, No. 10, Questionnaire Instruction Letter to Postmaster.

<sup>23</sup> Item No. 13, Questionnaire Analysis, at 1.

<sup>24</sup> Handbook PO-101, Post Office Discontinuance Guide, August 2004, Updated with Postal Bulletin Revisions Through August 2, 2007, § 721.

<sup>25</sup> See Item No. 27, Customer Notification of Closure.

postal services, the community, and employees, and the economic savings arising from the discontinuance.<sup>26</sup>

#### **IV. The Final Determination Shows Thoughtful Consideration of the Issues Raised by Petitioner.**

Petitioner asserts that the Postal Service must consider the factors set forth in 39 U.S.C. § 404(d)(2) in making a determination whether or not to close or consolidate a post office.<sup>27</sup> Even assuming the section 404(d)(2) requirements were applied in the context of the discontinuance of Pimmit Branch, the Postal Service satisfied the salient provisions of 39 U.S.C. § 404(d)(2).

The FD indicates that the Pimmit Branch provided service to 303 Post Office Box customers 37.5 hours per week. Daily retail window transactions averaged 441. FD at 5. Office receipts for the last three years trended down: \$821,543.00 in FY2007, \$844,764.00 in FY2008, and \$687,149.00 in FY2009. The Pimmit Branch had no permit customers. FD at 5. Upon implementation of the FD, the Postal Service is continuing to provide city delivery service. Post Office Box and retail services will be provided at the Falls Church Finance Unit, VA 20040, located 2 miles away.<sup>28</sup> Customers will have the option of Post Office Box delivery at the Falls Church Finance Station or receiving carrier delivery.<sup>29</sup> Below, the Postal Service briefly addresses the issues raised by Petitioner Mittleman and Petitioner Ritchey.

Petitioner Mittleman, in her initial letter of appeal and other filings, expresses concern about the effect on postal services of Pimmit Branch's

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<sup>26</sup> See FD.

<sup>27</sup> Petitioner Mittleman's initial brief, at 46-59.

<sup>28</sup> FD, at 5.

<sup>29</sup> Item No. 27, Customer Notification of Closure.

closing, noting the convenience of the Pimmit Branch and requesting its retention. Petitioner Mittleman raises the following issues: the convenience of the Pimmit Branch;<sup>30</sup> the knowledgeable and friendly employees in the Pimmit Branch; the feasibility of carrier pick up; the possible need to travel to another Post Office for service;<sup>31</sup> the traffic, parking, and access at 800 West Broad Street; the needs of senior citizens, the availability of blue collection boxes; and parking at the Falls Church Post Office.<sup>32</sup> These issues were thoughtfully considered by the Postal Service, as is evident in the administrative record.

Concerning the convenience of the Pimmit Branch, the Postal Service explained that the surrounding station and branches, Stamps on Consignment locations and city delivery routes should provide the customers of the Pimmit area sufficient alternatives for their delivery and retail needs. FD, at 5; Item No. 22, Proposal, at 2.

Petitioner Mittleman expresses concern that customers would not receive the friendly and helpful service that they received at Pimmit Branch. The Postal service explained that courteous and helpful service will be provided by personnel at the Falls Church Main Post Office and other post offices in the area. FD, at 6; Item No. 13, Questionnaire Analysis, at 2; Item No. 22, Proposal, at 3.

With respect to Petitioner's concern about the feasibility of carrier pickup, the Postal Service explained that free carrier pickup may be requested online

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<sup>30</sup> Petitioner Ritchey also raises the issue of the convenience of the Pimmit Branch in his initial letter of appeal.

<sup>31</sup> Petitioner Ritchey also raises the issue of the possible need to travel to another Post Office for service in his initial letter of appeal.

<sup>32</sup> See Letter from Elaine J. Mittleman to Shoshana Grove, Secretary, Postal Regulatory Commission, dated September 22, 2011, PRC Docket No. A2011-90, September 27, 2011.

and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. FD, at 5-6; Item No. 13, Questionnaire Analysis, at 1; Item No. 22, Proposal, at 2-3. While Petitioner questions the merit of carrier pickup,<sup>33</sup> the discontinuance of the Pimmit Branch in no material respect changes the terms or availability of carrier pickup.

Concerning the possible need to travel to another Post Office for service, and the traffic, parking and access at 800 West Broad Street, the Postal Service explained that the Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online at [www.usps.com](http://www.usps.com), by phone at 1-800-STAMPS24 or by mail. Stamp orders are delivered directly to customer mailing addresses. In addition, the Postal Service's Click-N-Ship online mailing service will calculate and print mailing labels with postage. Customers may also avail themselves of Delivery Confirmation or Signature Confirmation. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left by calling 1-800-ASK-USPS or visiting [www.usps.com](http://www.usps.com). FD, at 5-6; Item No. 13, Questionnaire Analysis, at 1; Item No. 22, Proposal, at 2-3. The variety of options available takes into consideration that, as Petitioner Mittleman notes, not all customers may have a computer.

Petitioner Mittleman, in her initial brief, expresses concern, especially for the elderly. The Postal Service explained that special provisions are made for hardship cases or special customer needs. Elderly customers should expect the

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<sup>33</sup> Petitioner Mittleman's initial brief, at 48, 53.

same level of assistance and helpful service from the surrounding post offices. FD, at 5. Item No 13, Questionnaire Analysis, at 1; Item No. 22, Proposal, at 2.

Regarding the availability of blue collection boxes, the Postal Service explained that it intends to have a collection box in this area for the deposit of mail. FD, at 6-7; Item No. 13, Questionnaire Analysis, at 2; Item No. 22, Proposal, at 4.

As for parking at the Falls Church Post Office, the Postal Service explained that the planning for the new Falls Church Post Office took into consideration additional parking. Available parking spaces should not be an issue. The ingress and egress to the parking area is in compliance with all local ordinances and codes. FD, at 6; Item No. 13, Questionnaire Analysis, at 1-2; Item No 22, Proposal, at 3.

The Postal Service further considered the effect of its decision to close the Pimmit Branch upon customers of the Pimmit Branch, or the community that has been served by Pimmit Branch. FD, at 4; Item No. 13, Questionnaire Analysis, at 2-3; Item No. 22, Proposal, at 3-6. Petitioner Mittleman states that the FD fails to discuss the growth in the Tysons Corner region. The FD, however, does acknowledge the existence of numerous businesses in the community. FD, at 8. Tysons Corner is mentioned in questionnaire responses. Item No. 12, Returned Customer Questionnaires and Postal Service response letters, at 128, 128A, 232. That a "1.6% growth rate is projected from the 2008 population to 2010" is noted in Item No. 4, Community Survey Sheet, at 1. While some standard language may be included in the administrative record as responses to

questions, the record in this proceeding is quite extensive, and includes more than 450 pages, consisting of customer comments, congressional inquiries, and the Postal Service's responses to customer feedback. Furthermore, in response to customers' concerns that the discontinuance of the Pimmit Branch would impose a hardship on certain customers because they operate businesses in the area, the Postal Service offered to explore ways to retain customers' business. FD, at 8; Item No. 13, Questionnaire Analysis, at 3; Item No. 22, Proposal, at 4

Postal officials also considered the economic savings that would result from the closing of the Pimmit Branch. The FD includes a breakdown of the costs that serve as a basis for the Postal Service's estimate of economic savings. FD, at 9. The Postal Service estimates that continuing to provide city delivery service, and providing Post Office Box and retail services at the Falls Church Finance Unit, which is located 2 miles away, would cost the Postal Service substantially less than maintaining the Pimmit Branch and would still provide regular and effective service. The estimated annual savings associated with discontinuing the Pimmit Branch are \$117,743.00. FD at 9; Item No. 14, Discontinuance Checklist, at 4; Item No. 22, Proposal, at 6.<sup>34</sup> Petitioner Mittleman questions whether the various costs incorporated into the calculation of total annual savings had been calculated accurately. The responsible personnel are well versed in the costs of replacement service and relied upon

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<sup>34</sup> Petitioner also states that because a Decision Analysis Report (DAR) for the Falls Church Finance Unit is mentioned in Item No. 22, Proposal, at 6, that DAR should be provided. The DAR is not mentioned in the FD, and the mention of it in the Proposal simply reflects that Postal Service plans for the general area of Pimmit Branch included a consideration of the overall need for access to postal services in the area.

their experience to make the calculation that appears in the FD. The Postal Service has every reason to believe that the calculation in the record is reasonably accurate.

In Petitioner's initial letter of appeal, Petitioner questions whether discontinuing the Pimmit Branch will help alleviate the Postal Service's financial difficulties. While the savings realized by discontinuing the Pimmit Branch may seem insignificant to Petitioner Mittleman, the Postal Service is in no position to overlook savings opportunities presented in any context, including this one. All savings opportunities must be explored because, when compounded together, they contribute to the overall sustainability of the Postal Service, which is an enterprise under severe financial strain. As such the Postal Service would be remiss were it to forgo the savings opportunities that have begun to accrue by the discontinuance of the Pimmit Branch. The Postal Service is looking at all opportunities to operate efficiently and provide effective and regular service. The Postal Service must do so under a rigorous price cap, which compels the Postal Service to be more efficient, particularly in a climate of declining mail volumes. While the savings from any given initiative may seem small, these savings can make a difference when added together.

As reflected throughout the FD, the Postal Service carefully considered the effect of closing the Pimmit Branch on the provision of postal services and on the Pimmit Branch community, as well as the economic savings that would result, and other factors. After taking all factors into consideration, the Postal Service decided that the advantages outweigh the disadvantages. The Postal Service

determined that continuing to provide city delivery service and providing Post Office Box and retail services at the Falls Church Finance Unit, located two miles away, is the most cost-effective solution for providing regular and effective service to the Pimmit Branch community. FD; Item No. 22, Proposal, at 6-7.

For the reasons set forth above, the appeal should be dismissed.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

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# **EXHIBIT 1**

# Organization Information

## Address Management

### Post Office Changes

Old/ New	Finance No.	ZIP Code	State	P.O. Name	County/ Parish	Station/Branch/ Unit	Unit Type	Effective Date	Comments
Old New	01-0780 01-0780	35244 35244	AL AL	Birmingham Birmingham	Jefferson Jefferson	Galleria Main Office	Postal Store Post Office	11/19/2011 11/19/2011	Classified station discontinued. Retain ZIP Code™. Continue to use Birmingham AL 35244 as last line of address.
Old New	03-4662 03-5983	86035 86035	AZ AZ	Leupp Winslow	Navajo Navajo	Main Office Leupp	Post Office Community Post Office	05/29/1981 06/20/2009	Post Office™ discontinued. Retain ZIP Code. Establish a Community Post Office. Continue to use Leupp AZ 86035 as last line of address.
Old New	05-2538 05-0516	92332 92332	CA CA	Essex Barstow	San Bernardino San Bernardino	Main Office Essex	Post Office Place Name	10/28/2011 11/05/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Essex CA 92332 as last line of address.
Old New	05-5148 05-5148	94556 94556	CA CA	Moraga Moraga	Contra Costa Contra Costa	Country Club Main Office	Classified Station Post Office	10/14/2011 11/12/2011	Classified station discontinued. Retain ZIP Code. Continue to use Moraga CA 94556 as last line of address.
Old New	17-9702 17-5709	47997 47997	IN IN	Yeoman Monticello	Carroll Carroll	Main Office Yeoman	Post Office Place Name	11/05/2011 11/05/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Yeoman IN 47997 as last line of address.
Old New	17-7172 17-3399	46170 46170	IN IN	Putnamville Greencastle	Putnam Putnam	Main Office Putnamville	Post Office Place Name	08/24/2010 11/19/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Putnamville IN 46170 as last line of address.
Old New	17-8701 17-2178	46381 46381	IN IN	Thayer Demotte	Newton Newton	Main Office Thayer	Post Office Place Name	11/05/2011 11/05/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Thayer IN 46381 as last line of address.
Old New	17-0858 17-2805	46913 46913	IN IN	Bringhurst Flora	Carroll Carroll	Main Office Bringhurst	Post Office Place Name	11/05/2011 11/05/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Bringhurst IN 46913 as last line of address.

Old/ New	Finance No.	ZIP Code	State	P.O. Name	County/ Parish	Station/Branch/ Unit	Unit Type	Effective Date	Comments
Old New	17-9746 17-4378	46998 46998	IN IN	Young America Kokomo	Cass Cass	Main Office Young America	Post Office Place Name	11/05/2011 11/05/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Young America IN 46998 as last line of address.
Old New	17-4158 17-1782	47247 47227	IN IN	Jonesville Columbus	Bartholomew Bartholomew	Main Office Jonesville	Post Office Place Name	11/05/2011 11/05/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Jonesville IN 47227 as last line of address.
Old New	17-6127 17-2519	47160 47160	IN IN	New Middletown Elizabeth	Harrison Harrison	Main Office New Middleton	Post Office Place Name	01/26/2011 10/22/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use New Middletown IN 47160 as last line of address.
Old New	20-5652 20-5652	41074 41074	KY KY	Newport Newport	Campbell Campbell	Dayton Main Office	Classified Branch Post Office	05/27/2011 05/27/2011	Classified branch discontinued. Retain ZIP Code. Continue to use Newport KY 41074 as last line of address.
Old New	20-3152 20-3152	42156 42156	KY KY	Glasgow Glasgow	Barren Barren	Lucas Lucas	Community Post Office Place Name	07/30/2010 10/22/2011	Community Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Lucas KY 42156 as last line of address.
Old New	20-7832 20-5912	41263 41263	KY KY	Tutor Key Paintsville	Johnson Johnson	Main Office Tutor Key	Post Office Place Name	10/15/2011 10/22/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Tutor Key KY 41263 as last line of address.
Old New	20-1992 20-0364	41615 41615	KY KY	Dana Banner	Floyd Floyd	Main Office Dana	Post Office Place Name	09/03/2011 10/22/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Dana KY 41615 as last line of address.
Old New	20-8220 20-3940	41775 41775	KY KY	Wendover Hyden	Leslie Leslie	Main Office Wendover	Post Office Place Name	09/03/2011 10/22/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Wendover KY 41775 as last line of address.
Old New	20-5800 20-6728	42265 42265	KY KY	Olmstead Russellville	Logan Logan	Main Office Olmstead	Post Office Place Name	09/03/2011 10/22/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Olmstead KY 42265 as last line of address.

Old/ New	Finance No.	ZIP Code	State	P.O. Name	County/ Parish	Station/Branch/ Unit	Unit Type	Effective Date	Comments
Old New	20-6684 20-4052	41367 41367	KY KY	Rowdy Jackson	Perry Perry	Main Office Rowdy	Post Office Place Name	09/25/2010 11/05/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Rowdy KY 41367 as last line of address.
Old New	20-0616 20-6904	42516 42516	KY KY	Bethelridge Science Hill	Casey Casey	Main Office Bethelridge	Post Office Place Name	11/05/2010 11/05/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Bethelridge KY 42516 as last line of address.
Old New	20-8608 20-4604	42566 42566	KY KY	Yosemite Liberty	Casey Casey	Main Office Yosemite	Post Office Place Name	06/11/2010 09/24/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Yosemite KY 42566 as last line of address.
Old New	20-6760 20-4492	40062 40062	KY KY	Saint Francis Lebanon	Marion Marion	Main Office Saint Francis	Post Office Place Name	07/07/2011 10/15/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Saint Francis KY 40062 as last line of address.
Old New	20-4020 20-6848	41149 41149	KY KY	Isonville Sandy Hook	Elliott Elliott	Main Office Isonville	Post Office Place Name	10/22/2011 10/22/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Isonville KY 41149 as last line of address.
Old New	20-6556 20-5912	41254 41254	KY KY	River Paintsville	Johnson Johnson	Main Office River	Post Office Place Name	11/05/2011 11/05/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use River KY 41254 as last line of address.
Old New	28-0216 28-4062	63621 63621	MO MO	Arcadia Ironton	Iron Iron	Main Office Arcadia	Post Office Place Name	11/10/2011 11/12/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Arcadia MO 63621 as last line of address.
Old New	28-4944 28-8688	63763 63763	MO MO	McGee Zalma	Wayne Wayne	Main Office Mc Gee	Post Office Place Name	11/04/2011 11/05/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use McGee MO 63763 as last line of address.
Old New	28-1230 28-6030	64017 64017	MO MO	Camden Orrick	Ray Ray	Main Office Camden	Post Office Place Name	07/21/2006 10/22/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Camden MO 64017 as last line of address.

Old/ New	Finance No.	ZIP Code	State	P.O. Name	County/ Parish	Station/Branch/ Unit	Unit Type	Effective Date	Comments
Old New	28-8190 28-0276	64869 64832	MO MO	Waco Asbury	Jasper Jasper	Main Office Main Office	Post Office Post Office	12/02/2009 11/12/2011	Post Office and ZIP Code discontinued. Use Asbury MO 64832 as last line of address.
Old New	37-1760 37-2368	58325 58325	ND ND	Churchs Ferry Devils Lake	Ramsey Ramsey	Main Office Churchs Ferry	Post Office Place Name	09/10/2010 11/12/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Churchs Ferry ND 58325 as last line of address.
Old New	38-4879 38-2674	45145 45118	OH OH	Marathon Fayetteville	Clermont Clermont	Main Office Marathon	Post Office Place Name	09/28/2011 10/22/2011	Post Office and ZIP Code discontinued. Establish a place name. Marathon OH becomes an acceptable last line for use with ZIP Code 45118.
Old New	39-6864 39-6655	74458 74458	OK OK	Redbird Porter	Wagoner Wagoner	Main Office Redbird	Post Office Place Name	08/20/2011 08/27/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Redbird OK 74458 as last line of address.
Old New	39-7689 39-7282	74760 74760	OK OK	Spencerville Sawyer	Choctaw Choctaw	Main Office Spencerville	Post Office Place Name	08/02/2010 10/08/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Spencerville OK 74760 as last line of address.
Old New	45-5820 45-2300	29573 29536	SC SC	Minturn Dillon	Dillon Dillon	Main Office Main Office	Post Office Post Office	10/22/2011 11/05/2011	Post Office and ZIP Code discontinued. Use Dillon SC 29536 as last line of address.
Old New	47-3324 47-3324	37064 37064	TN TN	Franklin Franklin	Franklin Franklin	Post Office Express Main Office	Classified Station Post Office	09/23/2011 09/24/2011	Classified station discontinued. Retain ZIP Code. Continue to use Franklin TN 37064 as last line of address.
Old New	47-7068 47-8904	38579 38579	TN TN	Quebeck Walling	White White	Main Office Quebeck	Post Office Place Name	11/12/2011 11/12/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Quebeck TN 38579 as last line of address.
Old New	47-2328 47-6684	37324 37366	TN TN	Decherd Pelham	Franklin Franklin	Main Office Main Office	Post Office Post Office	11/05/2011	Realign ZIP Code boundaries. Use Pelham TN 37366 as last line of address for the 155 deliveries previously in ZIP Code 37324.
Old New	51-7458 51-7458	24640 24640	VA VA	Raven Raven	Tazewell Tazewell	Red Ash Red Ash	Community Post Office Place Name	11/30/2009 09/03/2011	Community Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Red Ash VA 24640 as last line of address.

Old/ New	Finance No.	ZIP Code	State	P.O. Name	County/ Parish	Station/Branch/ Unit	Unit Type	Effective Date	Comments
Old New	51-3126 51-3126	22043 22043	VA VA	Falls Church Falls Church	Fairfax Fairfax	Pimmit Main Office	Classified Branch Post Office	11/12/2011 11/12/2011	Classified branch discontinued. Retain ZIP Code. Continue to use Falls Church VA 22043 as last line of address.
Old New	54-2776 54-2776	98213 98213	WA WA	Everett Everett	Snohomish Snohomish	Claremont Main Office	Classified Station Post Office	02/11/2011 10/15/2011	Classified station discontinued. Retain ZIP Code. Continue to use Everett WA 98213 as last line of address.
Old New	54-7210 54-7210	99105 99105	WA WA	Ritzville Ritzville	Adams Adams	Benge Benge	Community Post Office Place Name	01/18/2006 01/21/2006	Community Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Benge WA 99105 as last line of address.
Old New	55-0942 55-1608	25030 25030	WV WV	Bomont Clendenin	Clay Clay	Main Office Bomont	Post Office Place Name	06/02/2006 07/06/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Bomont WV 25030 as last line of address.
Old New	55-0192 55-7746	25811 25811	WV WV	Amigo Stephenson	Wyoming Wyoming	Main Office Amigo	Post Office Place Name	10/21/2011 10/22/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Amigo WV 25811 as last line of address.
Old New	55-2400 55-5922	24829 24829	WV WV	Eckman Northfork	Mcdowell Mcdowell	Main Office Eckman	Post Office Place Name	11/12/2011 11/12/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Eckman WV 24829 as last line of address.
Old New	55-1368 55-3336	24927 24927	WV WV	Cass Green Bank	Pocahontas Pocahontas	Main Office Cass	Post Office Place Name	11/05/2011 11/05/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Cass WV 24927 as last line of address.
Old New	55-0912 55-8286	25028 25028	WV WV	Bob White Van	Boone Boone	Main Office Bob White	Post Office Place Name	10/03/2009 11/12/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Bob White WV 25028 as last line of address.
Old New	55-2142 55-5544	25057 25057	WV WV	Deep Water Montgomery	Fayette Fayette	Main Office Deep Water	Post Office Place Name	11/12/2011 11/12/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Deep Water WV 25057 as last line of address.

Old/ New	Finance No.	ZIP Code	State	P.O. Name	County/ Parish	Station/Branch/ Unit	Unit Type	Effective Date	Comments
Old New	55-6930 55-5760	25169 25169	WV WV	Ridgeview Nellis	Boone Boone	Main Office Ridgeview	Post Office Place Name	08/04/2010 10/15/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Ridgeview WV 25169 as last line of address.
Old New	55-3210 55-3084	25421 25421	WV WV	Glengary Gerrardstown	Berkeley Berkeley	Main Office Glengary	Post Office Place Name	11/24/1999 10/29/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Glengary WV 25421 as last line of address.
Old New	55-7188 55-3204	25916 25916	WV WV	Sabine Glen Fork	Wyoming Wyoming	Main Office Sabine	Post Office Place Name	11/12/2011 11/12/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Sabine WV 25916 as last line of address.
Old New	55-6114 55-5574	26543 26543	WV WV	Osage Morgantown	Monongalia Monongalia	Main Office Osage	Post Office Place Name	11/05/2011 11/05/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Osage WV 26543 as last line of address.
Old New	55-4470 55-1158	26731 26731	WV WV	Lahmansville Burlington	Grant Grant	Main Office Lahmansville	Post Office Place Name	11/12/2011 11/12/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Lahmansville WV 26731 as last line of address.
Old New	55-2478 55-5922	24831 24831	WV WV	Elkhorn Northfork	Mcdowell Mcdowell	Main Office Elkhorn	Post Office Place Name	11/12/2011 11/12/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Elkhorn WV 24831 as last line of address.
Old New	55-1788 55-5622	25614 25614	WV WV	Cora Mount Gay	Logan Logan	Main Office Cora	Post Office Place Name	11/12/2011 11/12/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Cora WV 25614 as last line of address.
Old New	55-3246 55-4692	25849 25849	WV WV	Glenn White Lester	Raleigh Raleigh	Main Office Glenn White	Post Office Place Name	11/12/2011 11/12/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Glen White WV 25849 as last line of address.
Old New	55-5952 55-1704	26258 26258	WV WV	Norton Coalton	Randolph Randolph	Main Office Norton	Post Office Place Name	11/12/2011 11/12/2011	Post Office discontinued. Retain ZIP Code. Establish a place name. Continue to use Norton WV 26285 as last line of address.