Postal Regulatory Commission
Submitted 12/14/2011 2:24:40 PM
Filing ID: 78705
Accepted 12/14/2011

UNITED STATES POSTAL SERVICE

Official Record Index
MCCALLSBURG

Item No.	Description	Date Entered into Record
1.	Request/approval to study for discontinuance	03/24/2011
2.	Notice (if appropriate) to Headquarters of suspension	N/A
3.	Notice (if appropriate) to customers/district personnel of suspension	N/A
4.	Highway map with community highlighted	03/24/2011
5.	Eviction notice (if appropriate)	N/A
6.	Building inspection report and original photos of building deficiencies	N/A
7.	Post Office and community photos	04/13/2011
8.	Form 150, *Postmaster Workload Information*	04/13/2011
9.	Worksheet for calculating work service credit	04/13/2011
10.	Window transaction record	04/13/2011
11.	Record of incoming mail	04/13/2011
12.	Record of dispatched mail	04/13/2011
13.	Administrative postmaster/OIC comments	04/19/2011
14.	Inspection Service/local law enforcement vandalism reports	03/28/2011
15.	Post Office fact sheet	04/15/2011
16.	Community fact sheet	04/15/2011
17.	Alternate service options/cost analysis	04/15/2011
18.	Form 4920, *Post Office Closing or Consolidation Proposal—Fact Sheet* (with past three fiscal years of total revenue and revenue units)	05/20/2011
19.	Analysis of investigative findings/recommendations	04/21/2011
20.	Questionnaire instruction letter to postmaster/OIC	05/23/2011
21.	Cover letter, questionnaire, and enclosures	05/24/2011
22.	Returned customer questionnaires & USPS response letters	06/28/2011
23.	Analysis of questionnaires	07/11/2011

Item No.	Description	Date Entered into Record
24.	Community meeting roster	06/15/2011
25.	Community meeting analysis	06/16/2011
26.	Community meeting letter	N/A
27.	Petition and Postal Service response letter (if appropriate)	06/15/2011
28.	Congressional inquiry and Postal Service response letter	06/13/2011
29.	Proposal checklist	05/20/2011
30.	District notification to Government Affairs	07/11/2011
31.	Instructions to postmaster/OIC to post proposal	06/30/2011
32.	Invitation for comments exhibit	07/11/2011
33.	Proposal exhibit	06/28/2011
34.	Comment form exhibit	06/28/2011
35.	Instructions for postmaster/OIC to remove proposal	09/12/2011
36.	Round-date stamped proposals & invitations for comments	09/26/2011
37.	Notification of taking proposal and comments under consideration	09/12/2011
38.	Customer comments and Postal Service response letters	09/29/2011
39.	Premature Postal Rate Commission appeal and Postal Service response letter (if appropriate)	N/A
40.	Analysis of comments	09/29/2011
41.	Revised proposal (if appropriate)	N/A
42.	Updated Form 4920 (if appropriate)	N/A
43.	Certification of record	09/26/2011
44.	Log of Post Office discontinuance actions	09/26/2011
45.	Transmittal to Vice President, delivery and retail, from district manager, customer service and sales	09/27/2011
46.	Headquarters' acknowledgment of receipt of record	10/02/2011
47.	Final determination transmittal letter from Headquarters	10/24/2011

Item No.	Description	Date Entered into Record
48.	Instruction letter to postmaster/OIC on posting	10/27/2011
49.	Round-date stamped final determination cover sheets	11/30/2011
50.	*Postal Bulletin Post Office Change Announcement* form	
51.	Appeal letter (if appropriate)	11/29/2011
52.	Public notice postings on appeal (if appropriate)	
53.	Postal Rate Commission opinion on appeal affirming final determination (if appropriate)	
54.	Vice President, delivery and retail, instruction letter	
55.	Letter to customers	
56.	Notification to local Address Management Systems (AMS) to update AMS database	
57.	Announcement in *Postal Bulletin*	

UNITED STATES POSTAL SERVICE

03/24/2011

GAIL DUBA
DISTRICT MANAGER
HAWKEYE PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the IA-04 congressional district.

Post Office Name:	MC CALLSBURG
Zip+4 Code:	50154-7719
EAS Level:	11
Finance Number:	185454
County:	Story
Proposed Admin Office:	ROLAND
ADMIN Miles Away:	5.9
Near Office Name:	ZEARING
Near Miles Away:	5.0
Number of Customers:	
Post Office Box:	128
General Delivery:	1
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	85
Intermediate HCR:	0
City Delivery:	0
Total Customers:	214
ZIP Code Change:	Yes ☐ NO ☑ ZIP Code
Maintain Town Name:	Yes ☑ NO ☐

The above office became vacant when the postmaster retired on 01/29/2010.

Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by an alternate means.

STACY ST. JOHN
Manager, Post Office Operations

Approval to Study for Discontinuance:

GAIL DUBA
DISTRICT MANAGER
HAWKEYE PFC

03/24/2011
DATE

cc: Area Manager, Public Affairs and Communication

UNITED STATES POSTAL SERVICE

Docket: 1372281

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: MC CALLSBURG State: IA Zip Code: 50154
Area: WESTERN District: HAWKEYE PFC
Congressional District: IA-04 County: Story
EAS Grade: 11 Finance Number: 185454

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

- **There was no Emergency Supension for this office**

Prepared by:	Karen Lenane	Date:	03/24/2011
Title:	HAWKEYE PFC Post Office Review Coordinator		
Tele No:	(319) 399-2902	Fax No:	(319) 399-5502

UNITED STATES POSTAL SERVICE

NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: MC CALLSBURG State: IA Zip Code: 50154
Area: WESTERN District: HAWKEYE PFC
Congressional District: IA-04 County: Story
EAS Grade: 11 Finance Number: 185454

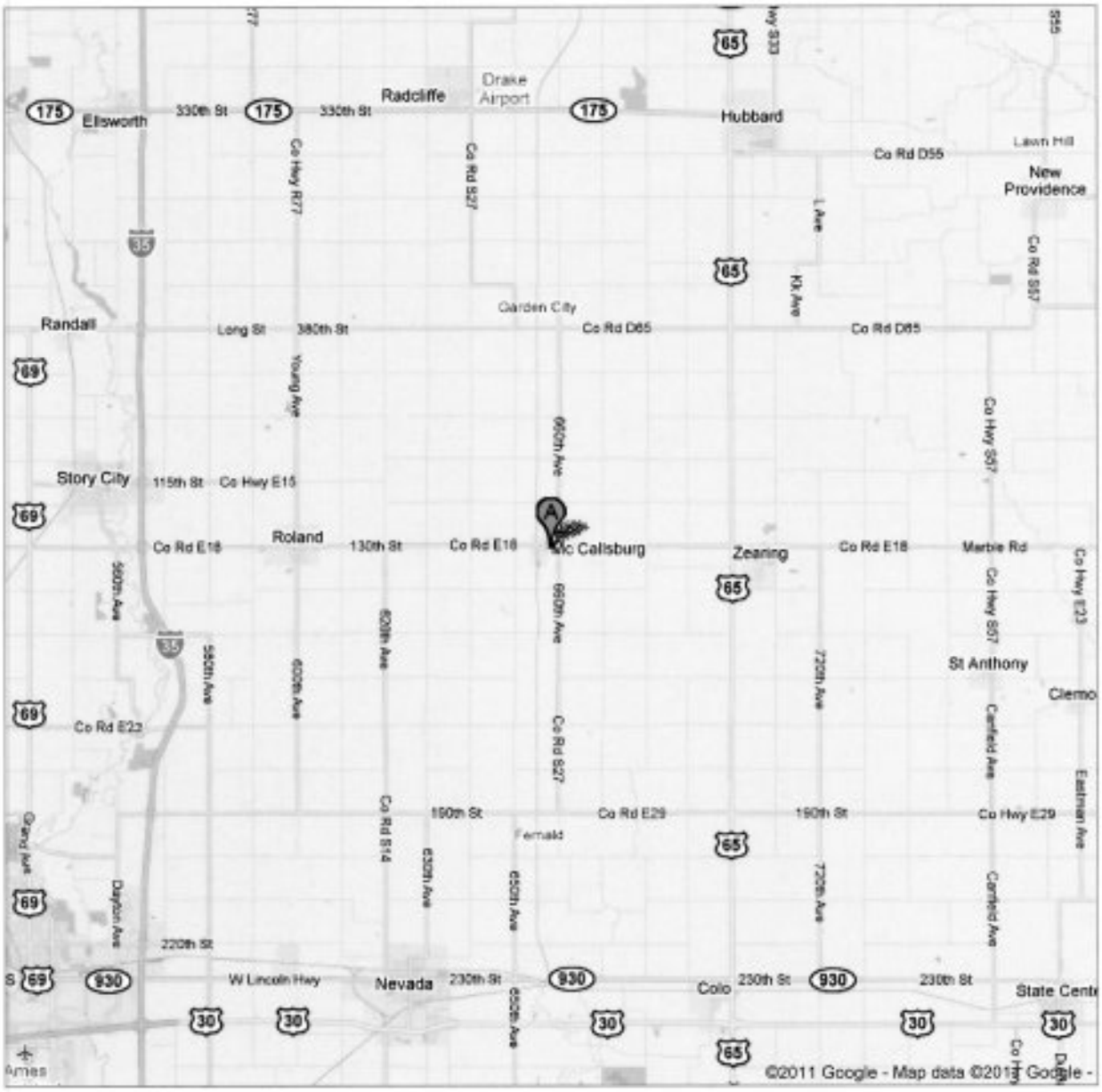
Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Supension for this office

Prepared by:	Karen Lenane	Date:	03/24/2011
Title:	HAWKEYE PFC Post Office Review Coordinator		
Tele No:	(319) 399-2902	Fax No:	(319) 399-5502

Google maps Address **McCallsburg, IA 50154**

Get Google Maps on your phone
Text the word "GMAPS" to 466453



UNITED STATES POSTAL SERVICE

Eviction Notice

A. Office

Name: MC CALLSBURG State: IA Zip Code: 50154
Area: WESTERN District: HAWKEYE PFC
Congressional District: IA-04 County: Story
EAS Grade: 11 Finance Number: 185454

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no eviction notice for this office

Prepared by:	Karen Lenane	Date:	06/28/2011
Title:	HAWKEYE PFC Post Office Review Coordinator		
Tele No:	(319) 399-2902	Fax No:	(319) 399-5502

UNITED STATES POSTAL SERVICE

Building Inspection Report

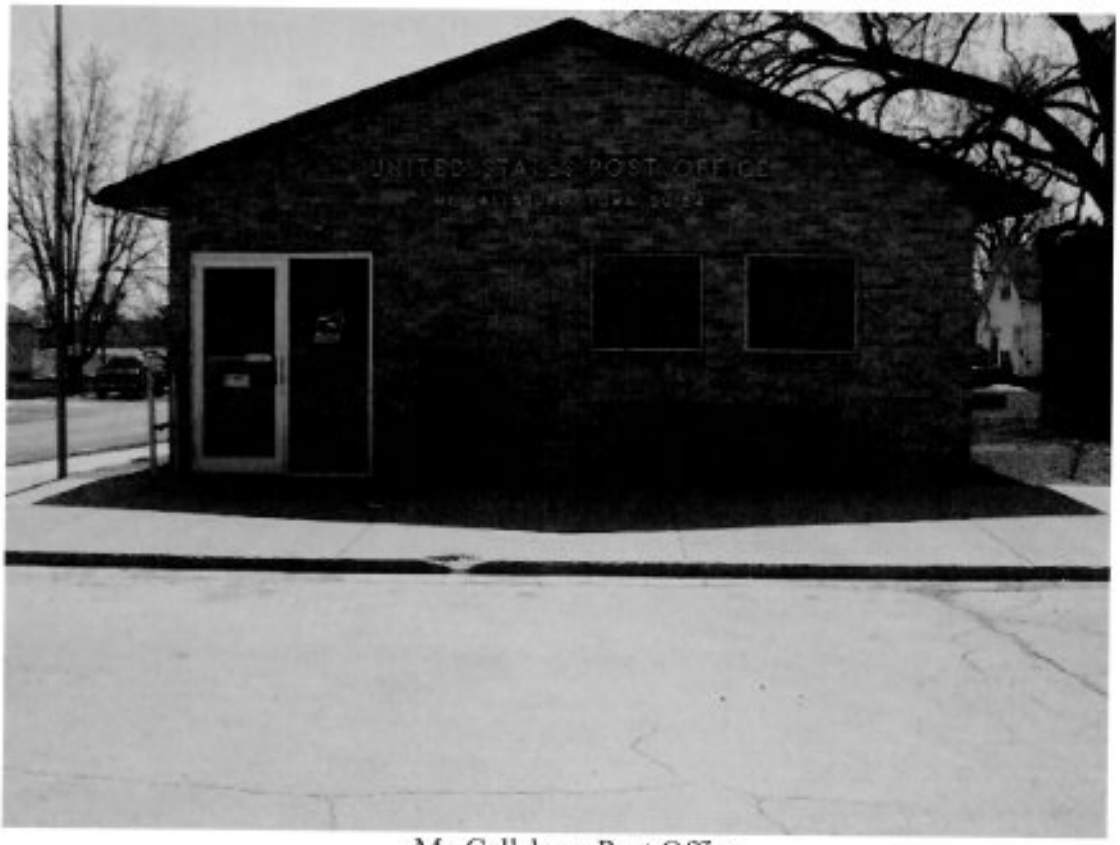
A. Office

Name: MC CALLSBURG State: IA Zip Code: 50154
Area: WESTERN District: HAWKEYE PFC
Congressional District: IA-04 County: Story
EAS Grade: 11 Finance Number: 185454

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

• **There was no building inspection report nor photos for this office**

Prepared by:	Karen Lenane	Date:	06/28/2011
Title:	HAWKEYE PFC Post Office Review Coordinator		
Tele No:	(319) 399-2902	Fax No:	(319) 399-5502



Mc Callsburg Post Office

Back of Mc Callsburg Post Office

PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code MC CALLSBURG, IA 50154	Postmaster's Signature T2VTCC	Date 04/13/2011
District Office, State & Zip Code HAWKEYE PFC, IOWA 52406	District Manager's Signature Gail Duba	Date 04/13/2011
(Check Box) ☑ Vacancy ☐ Management Review ☐ RFR	See Instructions on Reverse	

1.	Current Office Level		11
2.	Finance Number	(1-6)	185454
3.	General Delivery Families Served	(7-9)	1
4.	Post Office Boxes/Call Boxes Rented	(10-15)	128
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	85
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? *(box one "Y" of yes, "N" for no)* *(If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)*	(54)	N
15b.	Duration of Experience A Seasonal Workload? *(minimum or 8 weeks)*	(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	Y
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	Y
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

PS Form 150, January 1983

PS Form 150, Postmaster Workload Information

	Normal	During Seasonal Period
General Delivery Families Served	1	0
Post Office Boxes/Call Boxes Rented	128	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	85	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Instructions

1. Enter current evaluated office level.
2. Enter the 6 digit post office finance number.
3. Enter number of general delivery families served.
4. Enter total number of post office boxes and call boxes *rented*. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
5. Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, *Carrier Route Report* for the previous accounting period.
6. Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
8. Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
12. Enter the number of classified stations and/or branches that have carrier delivery service.
13. Enter the number of classified finance stations and/or branches *(without carrier delivery service)* staffed by postal employees.
14. Enter the total number of contract stations, rural stations and community post offices.
    (a) A contract station is a detached finance unit manned by non-postal employees.
    (b) A rural station is a post office box delivery unit serviced by a rural carrier.
    (c) A community post office is a contract unit which provides service in a small community.
15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and canceling operation?
17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
18. Does office separate incoming mail to carrier routes for other associate offices?
19. Does office separate all incoming letter size mail to city, rural and/or star routes?
20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
21. Do you have a vehicle maintenance facility under your jurisdiction?
22. Do you have an air transfer office under your jurisdiction?
23. Do you occupy a government-owned building and lease a portion of the building to someone else?
24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
25. Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: MC CALLSBURG

Office Zip+4: 50154 -7719 District: HAWKEYE PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	1	X 1.0	=	1
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	128	X 1.0	=	128
Possible City Deliveries (Item 5, PS Form 150)	0	X 1.33	=	0
Administrative Rural Boxes Served (Item 6, PS Form 150)	0	X 1.0	=	0
Intermediate Rural Boxes Served (Item 7, PS Form 150)	85	X 0.7	=	59
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	0	X 0.3	=	0
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	0	X 1.0	=	0
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	0	X 0.7	=	0
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	0	X 0.3	=	0
Total Activity WSCs				188

Revenue WSCs

First	25 revenue units:	1.00	X	0 units	=	0.00
Next	275 revenue units:	0.50	X	0 units	=	0.00
Next	700 revenue units:	0.25	X	0 units	=	0.00
Next	5000 revenue units:	0.10	X	0 units	=	0.00
	Balance of revenue units:	0.01	X	0 units	=	0.00
	Total revenue WSCs:					0.00

Activity WSCs 188 + Revenue WSCs = 0.00 Base WSCs 188.00 = EAS Grade 11

Previous evaluation: EAS grade 11

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

KAREN LENANE — Printed Name

KAREN.S.LENANE@USPS.GOV — Signature

HAWKEYE PFC District Review Coordinator — Title

Date

Window Transaction Survey

Window Transaction Survey

PO Name: MC CALLSBURG ZIP+4: 50154 - 7719 Completed By: T2VTCC

Survey Period: 03/26/2011 through 04/08/2011

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (////) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)
Sat - 03/26	1	0	1	0	0	0	3	8
Sun - 03/27	0	0	0	0	0	0	0	0
Mon - 03/28	6	6	2	0	1	2	3	15
Tue - 03/29	8	5	1	0	0	6	0	13
Wed - 03/30	3	3	1	0	0	1	0	10
Thu - 03/31	4	2	1	0	0	2	0	8
Fri - 04/01	11	5	1	0	0	0	2	11
Sat - 04/02	8	1	1	0	0	2	0	6
Sun - 04/03	0	0	0	0	0	0	0	0
Mon - 04/04	9	0	1	0	0	0	0	11
Tue - 04/05	6	1	1	0	1	0	0	17
Wed - 04/06	3	0	1	0	0	0	0	13
Thu - 04/07	3	0	1	0	0	0	0	8
Fri - 04/08	9	1	1	0	1	0	0	9
TOTALS	71	24	13	0	3	13	8	129
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	4.6	2.2	2.1	0.0	0.7	1.9	1.2	12.8

Average Number Daily Transactions: 21.8

Average Daily Retail Workload in Minutes: 25.5

Survey of Incoming Mail

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4: MC CALLSBURG 50154 - 7719

Dates Recorded: 03/26/2011 through 04/08/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/26	535	0	288	0	9	0	0	0
Sun - 03/27	0	0	0	0	0	0	0	0
Mon - 03/28	688	0	538	0	18	0	0	0
Tue - 03/29	301	0	200	0	13	0	0	0
Wed - 03/30	462	0	557	0	14	0	0	0
Thu - 03/31	594	0	221	0	14	0	0	0
Fri - 04/01	573	0	326	0	12	0	0	0
Sat - 04/02	617	0	144	0	8	0	0	0
Sun - 04/03	0	0	0	0	0	0	0	0
Mon - 04/04	740	0	461	0	14	0	0	0
Tue - 04/05	685	0	154	0	5	0	0	0
Wed - 04/06	536	0	384	0	12	0	0	0
Thu - 04/07	599	0	144	0	17	0	0	0
Fri - 04/08	549	0	192	0	18	0	0	0
TOTALS	6,879	0	3,609	0	154	0	0	0
Daily Average	573.3	0.0	300.8	0.0	12.8	0.0	0.0	0.0

Signature of Person Making Count: T2VTCC

Printed Name: T2VTCC

Date: 04/13/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4: MC CALLSBURG 50154 - 7719

Dates Recorded: 03/26/2011 through 04/08/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/26	258	0	6	0	0	0	1	0
Sun - 03/27	0	0	0	0	0	0	0	0
Mon - 03/28	57	0	5	0	3	2	1	0
Tue - 03/29	132	0	6	0	1	1	2	0
Wed - 03/30	100	0	9	0	1	2	1	0
Thu - 03/31	48	0	4	0	1	1	1	0
Fri - 04/01	232	0	1	0	1	0	1	0
Sat - 04/02	20	0	1	0	0	2	1	0
Sun - 04/03	0	0	0	0	0	0	0	0
Mon - 04/04	99	0	9	0	1	1	1	0
Tue - 04/05	81	0	1	0	1	0	1	0
Wed - 04/06	43	0	0	0	0	0	1	0
Thu - 04/07	62	0	4	0	0	1	1	0
Fri - 04/08	71	0	3	0	1	0	1	0
TOTALS	1,203	0	49	0	10	10	13	0
Daily Average	100.3	0.0	4.1	0.0	0.8	0.8	1.1	0.0

Signature of Person Making Count: T2VTCC

Printed Name: T2VTCC

Date: 04/13/11

UNITED STATES POSTAL SERVICE

04/19/2011

OIC/POSTMASTER

SUBJECT: MC CALLSBURG Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the MC CALLSBURG Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the MC CALLSBURG Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to KAREN LENANE by 05/03/2011. This information will be entered into the official record for public viewing.

Post Office Box	128
General Delivery	1
Rural Route (RR)	0
Highway Contract Route (HCR)	0
Intermediate RR	85
Intermediate HCR	0
City Delivery	0
Total Customers	214

If you have any comments on alternate means of providing services to the MC CALLSBURG customers, please provide them below:

I will leave that up to the citizens of McCallsburg. McCallsburg is a town of 330 citizens(up from the last census)and a pretty active community. A Senior Citizen meal is held the 1st Mon. of every month and there is a meal served every Thurs. by the Bethany Lutheran Mission Comm. as a fund raiser for a mission trip. Part of the elementary for the Colo-NESCO school district is in McCallsburg and a new building for this elementary is under construction at this site. The McCallsburg American Legion holds a Memorial Day Service every year and is well attended for a community this size(approx. 300 in attendance). McCallsburg held their Centennial in 1969 and during this celebration a new McCallsburg Post Office building was dedicated. Dr. DuBois(local Dr. at the time) wanted to do something for this community so he had a new PO built to replace a much smaller and older building. The PO is still housed in this building today. McCallsburg and Zearing(a neighboring community) participate in blood donor drives; alternating locations every few months. The former Iowa Secretary of Agriculture, Robert H. Lounsberry, was a long-time rural resident of McCallsburg. The Lions Club of McCallsburg holds an annual Easter Egg Hunt in which 70+ kids show up. Kids from several of the surrounding communities show up for this event. The McCallsburg Lions club also holds an annual Sweet Corn feed every Aug. with an average attendance of 300+. 4-5 years ago the McCallsburg American Legion bldg.(a building that holds many community events) was remodeled and the majority of the labor was donated by Legion

members and community volunteers. The Fire Dept./EMS, American Legion/Auxilliary, McCallsburg Lions and Bethany Lutheran church are very active in the community and each hold several fund raisers/yr. Over the last few yrs. the McCallsburg Vol. Fire Dept./EMS has been awarded 5 federal grants for a total just under $250,000 which have been used to update their fire vehicles & equip. There is a monthly town Newsletter published by volunteers and mailed out from the PO to many different states and communities. Low-income housing consisting of 14 apartments are available through the McCallsburg Developement Corp.

KAREN LENANE
Post Office Review Coordinator

Comments:

There is 1 permit holder in McCallsburg. All the businesses below have a McCallsburg address: Business/Organization Street PO Box American Legion 80 S 4th St 26 American Legion Auxillary 80 S 4th St McCallsburg Fire Dept. 515 Main St 116 McCallsburg EMS 515 Main St 116 Bethany Lutheran Church 50 S 3rd St A McCallsburg Presbyterian Church 650 Main St 134 McCallsburg Township Trustees 64506 130th St McCallsburg Betterment 515 Latrobe 75 McCallsburg Lions Club 375 N 7th St McCallsburg Alumni Association 14051 660th Ave USPS 460 Main St 9998 Scott's Sales Co. 330 Main St E City of McCallsburg 425 Main St F Colo-NESCO Comm. School Dist. 400 Latrobe B McCallsburg Preschool & Childcare 400 Latrobe B Central IA Televising 530 DuBois 203 K&K Mini Storage 165 N 1st St 115 Thompson Auto Parts 955 Main St 28 DBS Machine Co. 80 S 5th St 44 Dauntie's Closet 10657 650th St Nice Site Design LLC 210 Main St 165 H & V Energy Services 375 N 7th St 171 BBC Plumbing 180 N 3rd St Nelson Home Improvement 430 Main St C KNC Construction 185 N 1st St 88 Ballard & Sons Inc. 14430 650th Ave Derek Gjerde Trucking 415 Latrobe 233 Gjerde Trucking Inc. 840 Latrobe 223 James Gjerde Trucking 45 Latrobe 227 Gjerde Livestock 13262 650th St S & V Custom Farms 615 Fruitt 234 Ose & Associates 66677 130th St Family Connections 66684 110th St Chidester Mow & Snow 610 Fruitt 148 Hendrick Farms Inc. 64506 130th St TJ Family Farms Inc. 12461 650th Ave Hegland Farms Ltd 11729 650th Ave Fincham Farms Inc 155 S 8th St David Hill Farm Corp. 15463 660th Ave Hill Farm Corp. 14051 660th Ave Tjelmeland Farms Inc. 11721 660th Ave Earl's Sanitation LLC 66147 120th St McCallsburg Development Corp. 650 DuBois A Man & A Hammer 535 Fruitt 236 Mary Kay Consultant(K. Hendrick 15633 650th Ave Key Coop 135 Latrobe Story Co. Shed 160 N 1st St Perisho Trucking 180 N 1st St. Nelson Farms Inc 130 Main St 88 Windstream Communications 245 N 6th St Habitat for Humanity(lot) 65 Latrobe Country Shop 120 Latrobe 191 J&P Comfort Homes 33534 Hwy S27 Double R Cattle 12428 650th Ave Quality Liquid Feeds 655 Latrobe

cc: Official Record

UNITED STATES POSTAL SERVICE

03/28/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the MC CALLSBURG Post Office, 50154 - 7719, located in Story County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

UNITED STATES POSTAL SERVICE

03/25/2011

PAUL H. FITZGERALD
Story County
1315 South B. Ave.
Nevada IA 50201

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the MC CALLSBURG Post Office, 50154 - 7719, located in Story County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: ___

Comments/Findings:

_____

_____

_____

cc: Official Record

Case Number . : 3-10-007725 Occur From Date: 6/04/10 10:00
Occur To Date : 6/04/10 10:00 Report Date . : 6/04/10 10:00
Day Of Week . : Friday
Dept Class . . : BURGLARY/FELONY: NON-RESIDENCE
Case Status . : Report taken Case Status Dt : 0/00/00
Alcohol Related: Drug Related? :
Common Name . : MCCALLSBURG POST OFF, 460 MAIN ST
City . . . . . : MCCALLSBURG, IA 50154
Map Reference : 2102 Beat Assignment:
Subbeat . . . . : Division . . . :
Report Officer : SCHROEDER, JAMES Supervisory Emp: 0/00/00
Entry Date . . : SMITH, LORETTA 6/04/10
Offenses? . . . : Property? . . . :
Names? . . . . . : Vehicles? . . . :
Narrative? . . . : Relationships? :
Case Management: Related Cases? :
Addtnl Times? : Payments? . . . :
CAD Info? . . . : Photos? . . . . :
Interfaces? . . :

********** A D D I T I O N A L T I M E S **********
Case Number . : 3-10-007725 Date Dispatched: 6/04/10 10:01
Date Responded : 6/04/10 11:52 Date Arrived . : 6/04/10 11:52
Date Cleared . : 6/04/10 12:50

********** O F F E N S E R E P O R T # 1 **********
Case Number . : 3-10-007725
State Class . . : Burglary/Breaking & Entering
Local Class . . : Burglary/NonRes/Night/Forcibl(5B1B)
Attmpt/Complete: Attempted Statute/Ordin : 713.6(B)
Attack Reason : BIAS CIRCUMSTAN:
Weapon Type . : Forced Entry . : Yes
Computer Theft : Premises Enter : 0
Structure Occup: Crim Activity :
Location Type : Government/Public Building
UCR Disposition: OPEN/ACTIVE Dispo Date . . . : 0/00/00
Exception Clear: Not Applicable Arrest Case No.:
PersonsArrested: 0 Domestic Viol. :
Homicide/Asslt?: MO / Crime Spec:
Solvability? . : Statute Desc . :

********** O F F E N S E R E P O R T # 2 **********
Case Number . : 3-10-007725
State Class . . : Vandalism/Destruct/Damage Property
Local Class . . : Vand. Bldg. Comm other crime (30M6)
Attmpt/Complete: Completed Statute/Ordin : 716.6(1)
Attack Reason : BIAS CIRCUMSTAN:
Weapon Type . : Forced Entry . :
Computer Theft : Premises Enter : 0
Structure Occup: Crim Activity :
Location Type : Government/Public Building
UCR Disposition: OPEN/ACTIVE Dispo Date . . . : 0/00/00
Exception Clear: Not Applicable Arrest Case No.:
PersonsArrested: 0 Domestic Viol. :

3-10-007725 (Continued)

Homicide/Asslt?: MO / Crime Spec:
Solvability? . : Statute Desc . :

********* P R O P E R T Y I N F O R M A T I O N # 1 **********

Case number . : 3-10-007725
Prop Loss Type : Destroyed/Damaged/Vandalized
UCR Prop Type : Structures-Public/Community
Property type : Structure
Bicycle Make . :
Bicycle Model :
Serial number :
Value . . . . . : 400.00
Description . : DOOR LOCK SET
Desc Continued :
Desc Continued :
Drug? . . . . . :
Document? . . . :
Photos? . . . . :
Property Msg . :
Property Seq . :

********* P R O P E R T Y I N F O R M A T I O N # 2 **********

Case number . : 3-10-007725
Prop Loss Type : None
UCR Prop Type :
Property type :
Bicycle Make . :
Bicycle Model :
Serial number :
Value . . . . . : 0.00
Description . :
Desc Continued :
Desc Continued :
Drug? . . . . . :
Document? . . . :
Photos? . . . . :
Property Msg . :
Property Seq . :

********* P E R S O N R E P O R T I N G I N F O - # 1 *********

Last Name . . . : HENDRICK, PAM
Birth Date . . . : 0/00/0000
More phone? . :
E-mail Address :
More E-Contacts:
Aliases? . . . . :
Employer? . . . :
MO/Crime Spec? :
Be On Look Out?:
Photos? . . . . :
Alt Address? . :
Body Marks? . :

********** V I C T I M I N F O R M A T I O N - # 1 **********

Business Name : U.S. POSTAL SERVICE
Street Number : 416 MAIN ST
City . . . . . : MCCALLSBURG, IA 50154
NO HEADING . : 515/434-2610
More phone? . :
E-mail Address :
More E-Contacts:
Victim Type . : Government
Photos? . . . . :

********** N A R R A T I V E # 1 **********

CAD: DISPATCH INFORMATION Reported By: SCHROEDER, JAMES C. 6/04/10
Entered By.: HINDERS, JOAN 6/04/10

ATTEMPTED BURGLARY / BURGLARY LOOKS LIKE SOMEONE ATTEMPTED TO BREAK IN THE BACK DOOR OF THE POST OFFICE

********** N A R R A T I V E # 2 **********

DS SCHROEDER Reported By: SCHROEDER, JAMES C. 6/04/10
Entered By.: SCHROEDER, JAMES C. 6/04/10

3-10-007725 (Continued)

(12:48:09 ON 06/04/10) 34/CLEAR. TOOK PICTURES --- ATTEMPTED BREAK IN. UNK IF IT HAPPENED WITH THE POSTAL CARTS OR NOT.

********** N A R R A T I V E # 3 **********

Supplement Report Reported By: 6/10/10

"ON 6-4-10 DERICK, THE STAR ROUTE DRIVER, ARRIVED TO THE POST OFFICE AT APPROXIMATELY 0630 HRS. DERICK NOTICED THAT THE LOCK ON THE BACK DOOR TO THE POST OFFICE WAS NOT FUNCTIONING CORRECTLY. THE POSTMASTER CALLED DERICK TO SEE IF HE KNEW IF THE LOCK WAS WORKING CORRECTLY. HE STATED THAT IT WAS NOT WORKING WHEN HE LEFT. THE LOCK WAS BOWED OUT AND JAMMED. THERE WERE NO VISIBLE PRY OR SCRATCH MARKS ON THE DOOR OR THE DOOR JAM. PHOTOS OF THE DOOR AND DOOR JAM WERE TAKEN. THE POSTMASTER, PAM, SAID THAT SOMETIMES THE DOORS DO GET HIT BY CARTS GOING IN AND OUT OF THE BUILDING, BUT THE WORKERS WOULD HAVE NOTICED THE DAMAGE AT THE TIME."

* * * * * * * * * * * * * * * * END OF REPORT * * * * * * * * * * * * * * * *

C Number . : 3-08-013311 Occur From Date: 9/03/08 20:42
r To Date : 9/03/08 20:42 Report Date . : 9/03/08 20:42
Day Of Week . : Wednesday
Dept Class . . : VANDALISM/CRIMINAL MISCHIEF
Case Status . : No Report Filed Case Status Dt : 9/04/08
Alcohol Related: Drug Related? :
Common Name . : MCCALLSBURG POST OFF, 460 MAIN ST
City . . . . . : MCCALLSBURG, IA 50154
Map Reference : 2102 Beat Assignment:
Subbeat . . . . : Division . . . :
Report Officer : WEEKS, RYNE Supervisory Emp: 0/00/00
Entry Date . . : LEVRI, JERRI 9/03/08 Offenses? . . :
Property? . . : Names? . . . . . :
Vehicles? . . : Narrative? . . :
Relationships? : Case Management:
Related Cases? : Addtnl Times? :
Payments? . . : CAD Info? . . :
Photos? . . . . : Interfaces? . :

********** A D D I T I O N A L T I M E S **********
Case Number . : 3-08-013311 Date Dispatched: 9/03/08 20:45
Date Responded : 9/04/08 4:05 Date Arrived . : 9/04/08 4:05
Date Cleared . : 9/04/08 8:12

********* P E R S O N R E P O R T I N G I N F O - # 1 *********
Name . . : CLEMONS, JANET Birth Date . . : 0/00/0000
phone? . : E-mail Address :
More E-Contacts: Aliases? . . . . :
Employer? . . : MO/Crime Spec? :
Be On Look Out?: Photos? . . . . :
Alt Address? . : Body Marks? . :

********** N A R R A T I V E # 1 **********
CAD: DISPATCH INFORMATION Reported By: WEEKS, RYNE R. 9/03/08
Entered By.: LEVRI, JERRI 9/03/08

VANDALISM / CRIMINAL MISCHIEF CALLER ADVD THE DOOR TO THE TRIBUNE PAPER MACHINE APPEARED TO BE OPEN OR DAMAGED. DOES NOT WANT TO MEET W/ ANYONE JUST THOUGHT WE SHOULD CHECK IT SO IF THERE WAS A PROBLEM WE COULD NOTIFY THE TRIBUNE.

********** N A R R A T I V E # 2 **********
CAD: CM LEVRI Reported By: WEEKS, RYNE R. 9/03/08
Entered By.: LEVRI, JERRI 9/04/08

@0405 31/THERE DOES APPEAR TO BE DAMAGE

********** N A R R A T I V E # 3 **********
CAD: CM LEVRI Reported By: WEEKS, RYNE R. 9/03/08
Entered By.: LEVRI, JERRI 9/04/08

@0407 31 BY PBX/THE FRONT OF THE MACHINE APPEARS TO HAVE BEEN PRIED OPEN. I AM GOING TO TAKE PICTURES. UNABLE TO ASSERTAIN IF ANY MONEY HAS BEEN TAKEN. WILL HAVE DAY SHIFT MAKE CONTACT W/ THE TRIBUNE TO

3-08-013311 (Continued)

FOLLOW UP ON THIS. I WILL COMPLETE NEEDED REPORTS AND FORWARD THE INFORMATION.

********** N A R R A T I V E # 4 **********

CAD: DS WEEKS Reported By: WEEKS, RYNE R. 9/03/08
Entered By.: WEEKS, RYNE R. 9/04/08

@0800 (MADE CONTACT W/ DAN AT AMES TRIB. HE ADVD THEY WERE AWARE OF THE DAMAGE AND DID NOT WISH TO SPEAK W/ AN OFFICER. HE ADVD THE PAPER BOX IS ONLY WORTH ABOUT $40.)

* * * * * * * * * * * * * * * * END OF REPORT * * * * * * * * * * * * * * * *

Post Office Survey Sheet

Post Office Name	MC CALLSBURG	ZIP+4	50154-7719
Congressional District	IA-04	Date	04/15/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.
   N/A Management initiated study

2. Is the facility accessible to persons with disabilities? ☑ Yes ☐ No

3. Lease terms? 30-day cancellation clause? Lease expires 4/30/2012 - 30 day cancellation clause

4. Are suitable alternate quarters available for an independent Post Office? If so, where?
   N/A Management initiated study

5. List potential CPO sites.
   N/A Management initiated study

6. Are there any postage meter customers or permit mailers? ☑ Yes ☐ No
   If yes, please identify them by name and address.
   Permit mailer is Bethany Lutheran Church in McCallsburg

7. Which career and noncareer employees will be affected and what accommodations will be made for them?
   OIC and PMR to be reassigned or terminated

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?
   Mail is received by star route driver at 6:40 and is dispatched by star route driver around 17:30.

How Post Office boxes are installed?	190	
How Post Office boxes are used?	128	
What are the window service hours?	07:30 - 12:00 - 13:15 - 16:15	M-F
	07:30 - 10:00	S
What are the lobby hours?	06:30 - 20:30	M-F
	06:30 - 18:30	S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.
   No report of mail theft or vandalism by the Postal Inspectors.

Post Office Survey Sheet *(continued)*

10. What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)?
None

11. List potential CBU/parcel lockers sites and distances from present Post Office site.
N/A Management initiated study - CBUs not currently being sought

12. Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?
One customer who cannot drive and purchases postal money orders. The OIC fills the money out for this customer. A rural carrier could also do this task.

13. Rural delivery/HCR delivery.

a.	What is current evaluation?	J45
b.	Will this change result in the route being overburdened?	☐ Yes ☑ No
	If so, what accommodations will be made to adjust the route?	
c.	How many boxes and miles will be added to the route?	128, box 4.00 Miles
d.	What would be the additional annual expense if the route is increased?	16618
e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0
f.	At what time of the day does the carrier begin delivery to the community?	11:00
	Will this delivery time be affected if the office is discontinued? (Y or N)	☐ Yes ☑ No
	If so, how?	0

14. Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? ☐ More ☑ Same ☐ Less
Current no fee box holders will have an increase in box rent if PO Box service is continued in another facility.

Community Survey Sheet

Community Survey Sheet

Post Office Name	MC CALLSBURG	ZIP+4	50154-7719
Congressional District	IA-04	Date	04/15/2011

1. Incorporated? ☐ Yes ☑ No

Local government provided by: Mayor & City Council

Police protection provided by: Storey County Sheriff

Fire protection provided by: McCallsburg Fire Department

School location: Colo-NESCO Community School District - Elementary in McCallsburg, Middle school in Zearing, and HS in Colo

2. What population growth is expected? (Please document your source)

Minimal - Facilities Planning Website

3. What residential, commercial, or business growth is expected? (Please document your source)

Minimal - Facilities Planning Website A new elementary building is under construction in McCallsburg, completion date July 2011.

4. History. (Are there any special historical events related to the community?
Are there any special community events to consider?
Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
Check with the field real estate office when verification is needed.)

The McCallsburg Centennial was held in 1969, with a special ceremony to thank Dr. DuBois(local doctor) for the construction of the new building of the McCallsburg Post Office. Every Memorial Day the local American Legion holds Memorial Day services and serves a meal, with approximately 300 in attendance. Every 1st Monday of August the local Lions group conducts a Sweet Corn and Bologna feed, with approximately 300 in attendance. (This is a community of 330) The local Lions, American Legion, American Legion Aux., Fire Dept. & EMS, & local churches hold various fund-raising activities throughout the year. Also have a community betterment which mails out a monthly town newsletter that is mailed throughout the US to current and previous McCallsburg residents at first-class rate. The McCallsburg Alumni Assoc. holds their annual banquet every Memorial day weekend. They also mail out their invitations by first-class.

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?

Retirees, commuters, self-employed and farmers

6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center.
Do employees of the office offer assistance to senior citizens and handicapped)?
What provisions can be made for these services if the Post Office is discontinued?

Public bulletin board has notifications such as local happenings, school board meetings, funeral services, city council meetings, and government postings. Federal tax forms have been provided in the past. The city has a Veterans Appreciation Day in Nov 2010 to show appreciation for the Veterans. OIC provided all refreshments and supplies for the party, with no expense to the P.O. This P.O. is a local gathering place for people to get together and discuss what is going on with each other and what is happening in town while they are picking up their mail. OIC assisted Census workers with trying to locate addresses. OIC provided assistance with a person from FEMA in posting information for the community on any flooding issues. Also provide assistance to local law enforcement, state agencies and court agencies. A local senior citizen was not able to get their mail during a recent ice storm. She phoned the OIC with concerns of her inability to pick up her mail. The OIC delivered the mail to the customer after she got off work.

Highway Contract Route Cost Analysis Form

Highway Contract Route
Estimated Cost for Alternative Service

Office Name: MC CALLSBURG
Office Zip+4: 50154 -7719 District: HAWKEYE PFC

1.	Enter the number of additional boxes to be added to the route	0	x 3.64 hours per year	0.00
2.	Enter the number of additional miles to be added to the route	0.00	x 10.40 hours per year	0.00
			Total time added to the route	0.00
3.	Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer)			0.00
	Total additional compensation (HCR hourly rate x total time added to the route)			0.00

Rural Route Cost Analysis Form

Rural Route Carrier
Estimated Cost for Alternative Replacement Service

Office Name: MC CALLSBURG
Office Zip+4: 50154 -7719 District: HAWKEYE PFC

1.	Enter the number of additional boxes to be added to the rural route	128		
2.	Enter the number of additional miles to be added to the route	4.00		
	Enter the volume factor	2.04		
		Total (additional boxes x volume factor)		261.12
3.	Enter the number of additional boxes to be added to the rural route	128		
	Centralized boxes	0.00	x 1.00 Min	0.00
	Regular L route boxes	0.00	x 1.82 Min	0.00
	Regular Non-L route boxes	128.00	x 2.00 Min	256.00
			Total additional box allowance	256.00
4.	Enter the number of additional daily miles to be added to the rural route	4.00	x 12 Mileage Standard	48.00
			Total additional minutes per week (miles carried to two decimal places)	565.12
5.	Total additional annual minutes (additional minutes per week year)	565.12	x 52 Weeks	29,386.24
6.	Total additional annual hours (additional annual minutes/ 60 minutes per hour)	29,386.24	/ 60 Minutes	489.77
7.	Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated)	33.93		
			Total Annual Cost (additional annual hours x rural cost per hour)	16,617.92
8.	Enter lock pouch allowance (if applicable)			0.00
			Total annual cost for alternate service (annual cost minus lock pouch allowance)	16,617.92

U.S. Postal Service

POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL

Fact Sheet

1. Date Prepared: 05/20/2011

2. Post Office Name: MC CALLSBURG

3. State and ZIP + 4 Code: IA, 50154-7719

4. District, Customer Service: HAWKEYE PFC

5. Area, Customer Service: WESTERN

6. County: Story

7. Congressional District: IA-04

8. Reason for Proposal to Discontinue: Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by an alternate means.

9. PO Emergency Suspend (Reason and Date): No Suspension

10. Proposed Permanent Alternate Service:

11. Staffing

a. [ ] PM [✔] PM Vacancy Reason & Date: retired

Occupied 01/29/2010

b. [ ] OIC [ ] Career [ ] Non-Career

c. Current PM POSITION Level (150)EAS-11 Downgraded from EAS-11

d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0

e. No of Others- 0 No of Career- 0 No of Non-Career- 0

12. Hours of Service

	Sat	Total Window Hours Per Week
a. Time M-F 07:30 - 12:00 - 13:15 - 16:15	07:30 - 10:00	
a. Lobby Time M-F 06:30 - 20:30	06:30 - 18:30	40.00

13. Number of Customers Served

a. General Delivery	1
b. P.O. Box	128
c. City Delivery	0
d. Rural Delivery	85
e. Highway Contract Route Box	0
f. Total	214
g. No. Receiving Duplicate Service	0
h. Average No. Daily Transactions	21.80

14. Daily Volume (Pieces)

Types of Mail	Received	Dispatched
a. First-Class	573	100
b. Newspaper	300	4
c. Parcel	12	1
d. Other	0	1
e. Total	885	106
f. No. of Postage Meters		0
g. No. of Permits		1

Finances a. FY	Receipts	b. EAS Step 1 PM Basic Salary (no Cola)	c. PM Fringe Benefits (33.5% of b.)
2008	$ 29,709	$ 33168	$11,111
2009	$ 26,980		
2010	$ 25,583		

16a. Quarters

[ ] Postal Owned [✔] Leased (If Leased: Expiration Date) 04/30/2012 Annual Lease $ 6480

30-day cancellation clause? [✔] Yes [ ] No Evicted? [ ] Yes [✔] No (If Yes, must vacate by)

Located in: [ ] Business [ ] Home [✔] Other Suitable alternate quarters available? [ ] Yes [✔] No

16b. Explain:

17. Schools, Churches and Organization in Service Area: No: 7

McCallsburg Fire Department McCallsburg City Hall McCallsburg Elementary School McCallsburg Alumni Association American Legion Hall McCallsburg Presbyterian Church Bethany Lutheran Church

18. Businesses in Service Area: No: 12

Ballard and Sons Construction BBC Plumbing Country Shop Furniture Restoration Holland's Garage K & K Storage Kim Nelson Construction, LLC Persho Trucking Scott's Sales Tjelmeland Electric Tjelmeland Prairie Plants State Bank & Trust Heart of Iowa Cooperative

19. Administrative/Emanating Office (Proposed):

Name ROLAND EAS Level ____ Miles Away 5.9

Window Service Hours: M-F 08:30-11:00 & 13:00-16:00 SAT 08:30 10:30

Lobby Hours: M-F 24 hours SAT 24 hours

PO Boxes Available: 217

20. Nearest Post Office (if different from above):

Name ZEARING EAS Level ____ Miles Away 5.0

Window Service Hours: M-F 07:30-12:00 & 12:30-15:45 SAT 07:30-10:00

Lobby Hours: M-F 06:00 - 21:00 SAT 06:00 - 21:00

PO Boxes Available: 74

21. Prepared by

Printed Name and Title		Signature	Telephone No. AC ()
LISA CARVER		LISA CARVER	(319) 399-2902
PO Discontinuance Coordinator Name: KAREN LENANE	Telephone No. AC () (319) 399-2902	Location: CEDAR RAPIDS, IOWA	

PS Form 4920, June 1983

UNITED STATES POSTAL SERVICE

A. Office

Name: MC CALLSBURG State: IA Zip Code: 50154
Area: WESTERN District: HAWKEYE PFC
Congressional District: IA-04 County: STORY
EAS Grade: 11 Finance Number: 185454

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by:	Karen Lenane	Date:	08/15/2011
Title:	HAWKEYE PFC Post Office Review Coordinator		
Tele No:	(319) 399-2902	Fax No:	(319) 399-5502

UNITED STATES POSTAL SERVICE

05/23/11

OIC/POSTMASTER

SUBJECT: MC CALLSBURG Post Office

Enclosed are questionnaires addressed to customers of the MC CALLSBURG Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 06/15/2011 for further review.

Karen Lenane
Post Office Review Coordinator
Enclosures

UNITED STATES POSTAL SERVICE

05/24/2011

POSTAL CUSTOMER
MC CALLSBURG POST OFFICE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Mc Callsburg Post Office retired on 01/29/2010. The Office is being studied for possible closing or consolidation for the following reasons: Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by an alternate means.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Roland Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Roland Post Office, located 5.9 miles away. Hours of service at this office are 08:30-11:00 & 13:00-16:00, Monday through Friday, and 08:30 10:30 on Saturday. Post Office box service is available at this location at the same fees.

In addition retail services are also available at the Zearing Post Office, located 5.0 miles away. Hours of service at this office are 07:30-12:00 & 12:30-15:45, Monday through Friday, and 07:30-10:00 on Saturday.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 06/15/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the American Legion on Wednesday, June 15, 2011 from 6:30 to 7:30 to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Karen Lenane at (319) 399-2902.

Thank you for your assistance.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Enclosures:
Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate)

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☐
b. Mailing Letters	☐	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain: _____

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

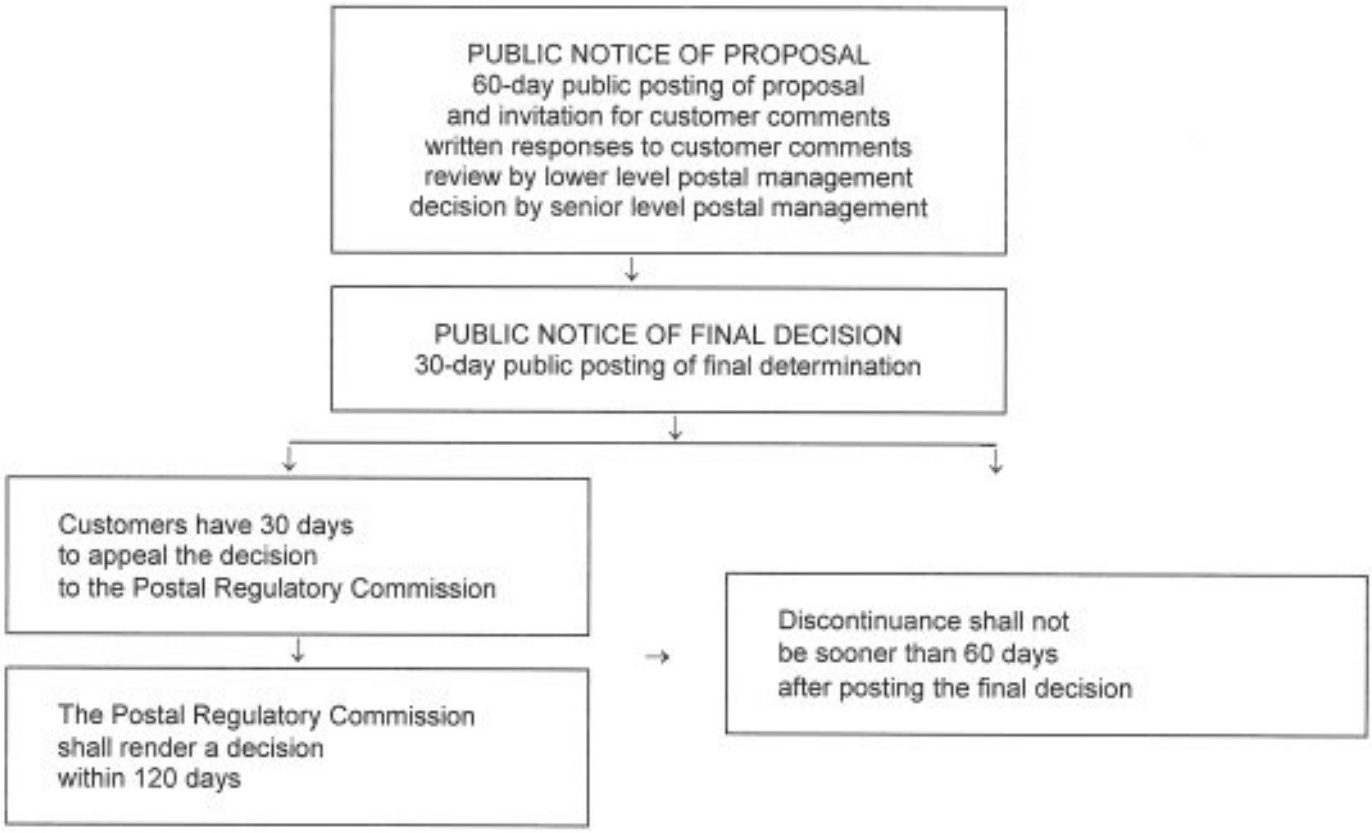
UNITED STATES
POSTAL SERVICE

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.



UNITED STATES
POSTAL SERVICE

POST OFFICE ON WHEELS
SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☐ Employment _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Mailing Address

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES
POSTAL SERVICE

MEMO TO THE RECORD
June 28, 2011

I was not able to respond to the questionnaire because it was returned without a name or return address.

William Borum
Post Office Review Investigator

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I pass nevada post office at 8:10 PM to mail my Paper Work in to the office. the mail leaves nevada at 11:30 Am. where everyone else leaves at 4:00 PM.

05-26-2011

If it is Snowing or
a Blizzard + Blowing
Snow I will not get
the mail for any
Reason until it
Stop. when I get
Clear. Janet Clemons

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Because I live in McCallsburg Development.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Ames

☒ Personal needs Ames

☒ Banking Nevada

☒ Employment Des Moines

☒ Social needs Stay Home

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: Janet Clemens

Address: 650 Dubois Ave apt 10 PO Box 177

Telephone: 515-434-2024. Cell Phone 515-290-0338 McCallsburg, Ia 50154

Date: 05-26-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

08/28/2011

JANET CLEMENS

P.O. BOX 177
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Ames

☒ Personal needs Ames, Mtown

☒ Banking My bank is in Melbourne but I rarely go there

☒ Employment Ames

☒ Social needs Ames, Melbourne, Rhodes, Mtown

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Jody Richardson

Address: 15268 660th Ave McCallsburg, IA

Telephone: 515-705-0527

Date: 5/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

JODY RICHARDSON

15268 660TH AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

☆ d. Using public bulletin board ☒ YES ☐ NO A LOT!!

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

for now unless all of the Small town Post Offices close! Then we will have to travel ~~[illegible]~~ more!

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Nevada / Ames

☒ Personal needs Nevada / Ames

☒ Banking Nevada

☒ Employment McCausburg / Nevada

☒ Social needs Story City / Ames / St Anthony / McCausburg

5. Do you currently use local businesses in the community?

☒ Yes ☐ No We always support what we have and try to keep Businesses here.

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No We dont want the Post office to close!

Mailing Address

Name: Joanna Sarver

Address: 175 N 3rd St McCausburg

Telephone: 515-434-9403

Date: 5-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

JOANNA SARVER

175 N 3RD ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Fareway & Hy-Vee

☒ Personal needs Dollar General & Wal-Mart

☒ Banking Have to go to Nevada now because they closed bank here and its inconvenient

N/A ☐ Employment

☐ Social needs - Don't leave community

5. Do you currently use local businesses in the community?

☐ Yes ☐ No What local businesses? Post Office is all thats left!

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Kevin G. Erickson

Address: 165 N. 6th Street ; Apt

Telephone: 515-434-2048

Date: May 26, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

KEVIN G ERICKSON

165 N 6TH ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☑ Shopping _____
- ☑ Personal needs _____
- ☑ Banking _____
- ☑ Employment _____
- ☑ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Dan Remsburg / Marcia Nickerson

Address: 10846 670th Ave McCallsburg IA

Telephone: 515 434-2005

Date: 5/27/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

DAN REMSBURG

10846 670TH AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☐ Personal needs _____

☒ Banking _____

☒ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: Ryan Cory

Address: 33975 E Ave McCallsburg, IA 50154

Telephone: 515 434-2012

Date: 5/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

RYAN CORY

33975 E HWY
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

[X] Better [ ] Just as Good [ ] No Opinion [ ] Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

[X] Shopping
[X] Personal needs
[X] Banking
[X] Employment
[X] Social needs

ames

5. Do you currently use local businesses in the community?

[ ] Yes [X] No

If yes, would you continue to use them if the Post Office is discontinued?

[ ] Yes [ ] No

Mailing Address

Name: Amber Widick

Address: PO Box 197 McCallsburg

Telephone:

Date: 5/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

AMBER WIDICK

P.O. BOX 197
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☐ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: David Granzow

Address: 155 South 8th ST

Telephone: 515-434-2204

Date: 5-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

DAVID GRANZOA

155 S 8TH ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ☒ YES ☐ NO

If yes, please explain:

Story City, Roland

mail packages as Burg is not open before or after work hours.

my

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Can your guarantee neighbors/parents + children will not help themselves to mailbox - as they now tresspass all of the neighbors yards etc. esp. firewood

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Ames

☒ Personal needs Ames

☒ Banking Nevada

☒ Employment Nevada, Story City

☒ Social needs Ames, Story City, Roland

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Roger Holland / Cynthiann Bailey-Holland

Address: 835 E Main Box 54 McCallsburg, Ia 50154

Telephone: 515-434-2033

Date: 5-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

ROGER HOLLAND

PO BOX 54
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Another option would the Cluster Box Units (CBU's) which provide the security of individually locked mail compartments.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☐ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Richard + Phyllis Daleske

Address: 215 Dubois Av

Telephone: 515-434-2300

Date: 5-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

RICHARD AND KATHY DALESKE

215 DUBOIS AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☒ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping: Most often, Minnesota
☒ Personal needs: Ames
☒ Banking: Roland, Nevada (primarily done by mail)
☐ Employment:
☒ Social needs: Varies

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Rev Kathy Sandmann

Address: PO Box 68, McCallsburg IA 50154

Telephone: 515 · 434 · 2082

Date: 5/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Bethany Lutheran Church
50 South 3rd Street, P.O. Box A
McCallsburg, IA 50154
Pastor Kathy Sandmann
Church: 515-434-2082 Parsonage: 515-434-2075

Lisa Carver
Post Office Review Investigator
7700 68th Street
Milan, Illinois 61264-9997

May 25, 2011

Dear Ms. Carver,

I am greatly distressed to discover that the United States Postal Service is considering the closure of our local McCallsburg Post Office. Not only will this be a serious inconvenience for many of our residents, but it will be a huge loss to our community.

Many of the residents of McCallsburg are elderly and driving even a few miles to another town is an inconvenience at best; in many cases, it is a real hardship, especially during the winter months. In addition, the local post office is not just a place to pick up and send mail—it is a social gathering place where people meet and greet one another. I would hate to see this lost.

My church, Bethany Lutheran, uses the post office on a daily basis to mail letters, purchase stamps, and send out bulk mailings. It would be much more difficult to have to travel to another town to do these things. The post office is also very important to the local school.

The latest census data shows that McCallsburg is growing, and I expect that growth to increase in coming years. Surely there are other options to closing our post office. Have you considered such thing as shorter hours or even reducing the number of days that mail is delivered?

I urge you to reconsider your decision and to allow the McCallsburg Post Office to remain open.

In Christ's unshakable love,

Pastor Kathy Sandmann

Pastor Kathy Sandmann

UNITED STATES POSTAL SERVICE

06/28/2011

REV. KATHY SANDMANN

P.O. BOX 68
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: WORK

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: N. Fair

Address: 160 N. 3rd McCallsburg

Telephone: 515 434 2056

Date: 5-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

N. FAIR

160 N 3RD
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☒	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Ames (mostly) sometimes Story City, Nevada, Des Moines

☒ Personal needs Dr's office Zearing, Ames

☒ Banking Des Moines

☐ Employment N/A

☒ Social needs Des Moines, Nevada, Zearing

5. Do you currently use local businesses in the community?

☐ Yes ☐ No McCallsburg has no local business to speak of

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Barbara Shultz

Address: 10657 650th Ave

Telephone: 515-434-2810

Date: 5-26-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I would hate to see this P.O. close!!

UNITED STATES POSTAL SERVICE

06/28/2011

BARBARA SHULTZ

10657 650TH AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Ames, Nevada, Roland

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Ames, Nevada
☒ Personal needs Story City, Nevada, Ames
☒ Banking Nevada
☒ Employment All surrounding Towns
☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Rod Ballard

Address: 14430 650th Ave. McCallsburg

Telephone: 515 434-2606

Date: 5/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

ROD BALLARD

14430 650TH AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following: 2 or 3 Times a year

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☐
b. Mailing Letters	☐	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Ames
☑ Personal needs Ames
☑ Banking Roland
☐ Employment Farm
☐ Social needs Ames

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Jerry L. Hill
Address: 14549 650th Ave.
Mc Callsburg, IA 50154

Telephone: 515-231-0125

Date: 5-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

JERRY HILL

14549 650TH AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☒	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Ames Roland

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: N/A

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☒ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: Anthony & Sherri Winkler

Address: 110 S. 1st Box 192

Telephone: 515-203-6913

Date: 5/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

ANTHONY AND SHRRI WINKLER

110 S 1ST BOX 192
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

06/28/2011

ROBIN & ROBERT THOMAS

105 S 1ST ST BOX 8
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☐ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: Beverly Oates

Address: 125 Main St McCallsburg Ia 50154

Telephone: 515-434-2308

Date: 5/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We have a lot of elderly retired people here who cannot get out of town to receive mail

UNITED STATES POSTAL SERVICE

06/28/2011

BEVERLY DIETZ

125 MAIN ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☒	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☒ YES	☐ NO

If yes, please explain:
Why would you eliminate a post office to McCallsburg. There are many services people & sr. citizens need this service. Look to some of these other small post offices in town that there are no need. Why not cut a day service to eliminate your problems.

d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☒ NO

If yes, please explain:
A Place for community, keep up with what is going on. Service! Think!

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:
Who doesn't pass any post office - This has always been when you drive to town to town. No Reason! A Post Office in a town is very important to a community. Some people can not travel to get stamps - mail pkgs. an automatic service is impossible to older people in large post office. Why can't you think of other ways to cut costs?

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☒ Banking _____
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: C Elaine Tweedt

Address: 10850 650th Ave McCallsburg Iowa 50154

Telephone: 515-434-2646

Date: 5/26/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

ELAINE TWEDT

10850 650TH AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services		
a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Zearing, IA

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: I like the mail secured in a locked mail box or you don't have to contend with the weather damaging mail

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Chris Barten

Address: 125 N. 3rd St. P.O. Box 225 McCallsburg, IA 50154

Telephone: 515-434-2019

Date: 6·3·11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

CHRIS BARTEN

PO BOX 225
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO Don't have

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Roland, going to Ames

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Ames St. City, Nevada
☒ Personal needs " " " "
☒ Banking Nevada, IA FALLS
☒ Employment rural mccallsburg
☒ Social needs Ames, Nevada etc

5. Do you currently use local businesses in the community?

☐ Yes ☒ No only P.O.

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Randy Deahl

Address: 715 Latrobe Ave

Telephone: 515 451 5597

Date: 6/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

RANDY DEAHL

715 LATROBE AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:

If we go through Roland or shopping in Nevada or Ames

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Nevada Ames ect.
☑ Personal needs
☑ Banking Nevada
☐ Employment Retired
☑ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Carrolla Connie Woster

Address: 11461 640th AVE

Telephone: 515-434-2989

Date: 6/1/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

CARROLL & CONNIE WOSTER

11461 640TH AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____
☐ Personal needs _____
☒ Banking Story City
☒ Employment Zearing.
☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Marcy Gjerde

Address: 45 Latrobe Ave McCallsburg IA 50154

Telephone: 515-291-6006

Date: 5-31-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Would love to see the Post office Stay Open. I find it hard to believe we can operate a school but not a postoffice in this town. Maybe only be open 8am - 1pm?

UNITED STATES POSTAL SERVICE

06/28/2011

MARCY GJERDE

45 LATROBE AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☑	☐	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☑	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☑	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Ames, Nevada
☑ Personal needs Ames, Nevada
☑ Banking Story City
☐ Employment
☑ Social needs Ames

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Mailing Address

Name: William Riley

Address: 725 Main St.

Telephone: 641-751-6636

Date: 5-29-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I think closing the post Office here is the dumbest thing Ive head.
I ship a lot of packages out of here
Driving an extra 12 miles 3 or 4 times a week would cost me a extra $20 per week in fuel not to mention time factor

UNITED STATES POSTAL SERVICE

06/28/2011

WILLIAM RILEY

725 MAIN ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☑ YES ☐ NO

If yes, please explain: Meeting neighbors Social Ring

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Mailing Address

Name: Andrea Larson

Address: PO Box 205

Telephone: 515-434-2080

Date: 6/1/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

ANDREA LARSON

PO BOX 205
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

06/28/2011

ANDREA LARSON

PO BOX 205
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking McCallsburg Has None
☒ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Brian Whaley

Address: 14345 340 Th St

Telephone:

Date: 5-31-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

BRIAN WHALEY

14345 340TH ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☒ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: No privacy - anyone can get in the mail box

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒	Shopping	Ames
☒	Personal needs	"
☒	Banking	"
☐	Employment	
☒	Social needs	"

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: ~~[illegible]~~ Harlan + Yvonne Borton

Address: 375 N 7th St.

Telephone: 515-434-2397

Date: 6-1-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

HARLAN & YVONNE BORTON

375 N 7TH ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Kurtis P Mort

Address: 33534 Hwy 527

Telephone: 515 893 2228

Date: 6-1-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

KURTIS P MORT

33534 HWY S27
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☐ NO
If yes, please explain:		
d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping NEVADA & AMES

☒ Personal needs NEVADA & AMES

☒ Banking NEVADA

☐ Employment —

☒ Social needs MCCALLSBURG LEGION

5. Do you currently use local businesses in the community?

☐ Yes ☒ No NONE TO USE

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: DALE R MYERS

Address: 535 MAIN BOX 7

Telephone: 515 474-2286

Date: 6-

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

DALE R MYERS

535 MAIN ST BOX 7
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒ Sometimes
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Ames
☒ Personal needs Ames
☒ Banking Nevada
☐ Employment Retired
☒ Social needs McCallsburg, Garden City, Story City

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Charles & Shirley Ballard

Address: 14830 660th Ave, McCallsburg, Ia. 50154

Telephone: (515) 520-9434

Date: May 25, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

CHARLES & SHIRLEY BALLARD

14830 660TH AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☑ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Roland, IA

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Roland - ames

☒ Personal needs - ames

☒ Banking - ames

☒ Employment - —

☒ Social needs - Ames

5. Do you currently use local businesses in the community? no Business in town

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: Joe Wells

Address: 340 main st McCallsburg, Ia. 50154

Telephone:

Date: 5-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

JOE WELLS

340 MAIN ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Sometimes when I need to mail Bigg

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Ames & Nevada
☐ Personal needs
☐ Banking Nevad
☐ Employment N/A
☐ Social needs McCallsburg, Nevada, Story City, Ames

5. Do you currently use local businesses in the community?

☒ Yes ☐ No if we had some.

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Adolph A & Susan K. Spear

Address: P.O. Box D, McCallsburg, IA 50154

Telephone: 515-434-2122

Date: June 6 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

There are some People who don't drive and walk up to the Post Office to get their mail.
We are on SSD and don't have very much money to go out to other small towns.

UNITED STATES POSTAL SERVICE

06/28/2011

ADOLPH & SUSAN SPENCER

PO BOX D
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations

PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☑ Shopping Ames, Nevada
- ☑ Personal needs Ames, Story City
- ☑ Banking Ames, Colo
- ☐ Employment retired
- ☑ Social needs Ames

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Cal and Lynda Pearson

Address: 14772 670th Ave., McCallsburg, Ia 50154

Telephone: 515-434-2004

Date: June 1, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

CAL & LYNDA PEARSON

14772 670TH AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	✓
b. Mailing Letters	☐	☐	☐	✓
c. Mailing Parcels	☐	☐	☐	✓
d. Pick up Post Office box mail	☐	☐	☐	✓
e. Pick up general delivery mail	☐	☐	☐	✓
f. Buying money orders	☐	☐	☐	✓
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	✓
h. Sending Express Mail	☐	☐	☐	✓
i. Buying stamp-collecting material	☐	☐	☐	✓

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: mail @ work

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☑ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No ☑ There are none

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Dave Hegland + Marsha Hegland

Address: 11729 650 th Ave Mcallshing/A 50154

Telephone: 515 434 2979

Date: 31 May 11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

DAVE & MARSHA HEGLAND

11729 650TH AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☑ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Mailing Address

Name: Renee & Steve Olsen

Address: 11182 650th Ave, McCallsburg, IA 50154

Telephone: 515-434-2700

Date: 30 May 11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

RENEE & STEVE OLSEN

11182 650TH AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO

If yes, please explain: _____

d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:
work in Gilbert Iowa and Zearing Iowa

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Nevada, Ames, Ankeny
☑ Personal needs " " "
☑ Banking Nevada
☑ Employment Gilbert IA, Zearing IA
☑ Social needs Nevada, Ames, DSM

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Mailing Address

Name: Kelly & Gary Hendrick

Address: 15633 650th Ave

Telephone: 515 434 2898

Date: 6-1-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

KELLY & GARY HENDRICK

15633 650TH AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☑ YES	☐ NO
e. Other	☑ YES	☐ NO
If yes, please explain: Meeting neighbors, exchanging news		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Roland Post Office

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☑ Shopping — Ames, Nevada, Story City
- ☐ Personal needs
- ☑ Banking — Roland
- ☐ Employment
- ☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Mailing Address

Name: Mark and Connie Tjelmeland

Address: 12461 650 Ave McCallsburg, IA

Telephone: 515-434-2440

Date: 5/27/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

MARK & CONNIE TJELMELAND

12461 650TH AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: work in Ames so pass by Roland Post Office + Ames Post Offices Main + Campus town

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Ames
☒ Personal needs Ames
☒ Banking Ames, Story City
☒ Employment Ames
☒ Social needs Ames

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Melissa Weber

Address: 10324 640th Ave. McCallsburg, IA 50154

Telephone: 515-893-2299

Date: 6-1-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

MELISSA WEBER

10324 640TH AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:
work in Rolandale

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping - Ames / Ankeny / DSM

☒ Personal needs same

☒ Banking Nevada

☒ Employment self employed farming

☒ Social needs Ames, Nevada, Ankeny / DSM

5. Do you currently use local businesses in the community?

☐ Yes ☒ No no businesses in community

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: Rick / Denise Tjelmeland

Address: 11721 660th Ave

Telephone: 515 434 2919

Date: 5/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

RICK & DENISE TJELMELAND

11721 660TH AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☒ YES	☐ NO

If yes, please explain:
POSTMASTER WILL CARRY PKGS. FOR ME, I'M 81 YRS. OF AGE

d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:
BUT I DON'T GET OUT OF TOWN WEEKLY.

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☒ Personal needs _____

☒ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: MARCELLA KILL

Address: 825 LATROBE AVE. McCALLSBURG, IA. 50154

Telephone: 515-434-2580

Date: 5-29-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

MARCELLA HILL

825 LATROBE AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☒ occasionally
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐ occasionally
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Working Ames, but in the fall will be working from my home.

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☑ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: If I understand correctly that this means daily delivery to my home.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☐ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No There are many.

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Jennifer Wilson

Address: P.O. Box 66 McCallsburg

Telephone: 515 509 4514

Date: 5-30-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

JENNIFER WILSON

PO BOX 66
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Ames
☐ Personal needs
☒ Banking Zearing
☒ Employment Zearing
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: Mary O'Connor

Address: 390 N 8th St McCallsburg 50154

Telephone: 515-432-1343

Date: 5/29/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

MARY OCONNOR

390 8TH ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☒	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Ames – Marshalltown

☐ Personal needs

☒ Banking Ames –

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Dallas Gould

Address: P.O. Box 57

Telephone: 515-231-8440

Date: 5-31-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

DALLAS GOULD

PO BOX 51
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Hubbard, Iowa Post office is in the travel pattern of our business and when extra mailings of parcels the Hubbard Post office is used

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Hubbard
☐ Personal needs
☒ Banking Hubbard and Garden City
☒ Employment self
☒ Social needs Hubbard

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Paul + or Olive Herbrechtsmeier

Address: 33376 G Ave, McCallsburg, IA 50154

Telephone: 515-893-2244

Date: 5-30-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

To Whom It May Concern:

If the McCallsburg Post Office is closed and our address remains in Story County nothing would improve. If our address ~~were~~ were to change to a Hubbard address which is in Hardin County and where we live would be an improvement. Hubbard rural delivery is approximately 1/4 mile away. Where most of our social and business activities are conducted. By having a Story County address (McCallsburg) and living in Hardin County has been confusing. There have been confusions for legal purposes such as licenses, permits, etc. Subscriptions are being charged at a higher rate because of the Story County address when in fact we are in Hardin County and there are other considerations why we would like a Hardin County address.

UNITED STATES POSTAL SERVICE

08/28/2011

PAUL & OLIVE HERBRECHTSMEIER

33376 G AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a question about which office the route should emanate from. The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further away for others.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services		
a. Entering permit mailings	☒ YES	☐ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: All things necessary would not be available on demand.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Ames - Des Moines - Stony City

☐ Personal needs Needs in Ames

☒ Banking Nevada

☐ Employment No

☐ Social needs Stony City, Roland, Ames & here

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: Jane Holland

Address: 215 Latrobe

Telephone: 454-2194

Date: 5-29-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

MRS. HOLLAND

215 LATROBE AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☒ Employment
☒ Social needs & here in town

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Mike & Kylee Wright

Address: 315 Latrobe Ave P.O. Box 43

Telephone: 515-460-6596

Date: 5·25·11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

MIKE & KYLA WRIGHT

315 LATROBE AVE PO BOX 43
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	~~☒~~	☒ ← Never
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

06/28/2011

KERN KEMP

64265 130TH ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☐ Personal needs
☒ Banking
☐ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Merle OLSON

Address: 64340 170th ST McCallsburg IA 50154

Telephone: 515-434-2493

Date: 6-7-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

MERLE OLSON

64340 1120TH ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Ames / Nevada

☑ Personal needs Ames / Nevada

☑ Banking Nevada

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Richard L. Thompson

Address: 955 E. Main St.

Telephone: 515-434-2514

Date: 6-7-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

RICHARD L THOMPSON

955 E MAIN ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☑ Shopping
- ☑ Personal needs
- ☑ Banking
- ☐ Employment
- ☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Mailing Address

Name: Robert + Connie Middleton

Address: 64259 140th St. McGregor IA 52154

Telephone: 515-434-2501

Date: 5/31/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

ROBERT & CONNIE MIDDLETON

64259 140TH ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: We go through Roland 5 NIGHTS a week for work (around 9:30pm) but it is very late at night.

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: We like knowing the mail is in the box at one time and we can go get it when we can during the day

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Ames

☒ Personal needs Ames

☐ Banking

☒ Employment Ames

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Amanda Johnson

Address: 325 N 5th St, Box 166, McCallsburg, IA 50154

Telephone:

Date: 6/6/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

AMANDA JOHNSON

PO BOX 166
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☑	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Ames
☑ Personal needs Ames
☑ Banking Nevada
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Dean & Marilyn Hill

Address: 14051 660th Av

Telephone: 515-434-2660

Date: 6-1-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Dear Lisa,

I worked at the post office in McCalsburg from 1960 to 1996. I know how important it is to keep our office open.

There are alot of elderly people including ourselves who do not leave town very often & depend on the office for many

things - besides postal business. It is the hub of our community.

We have a nice office and an OIC who would love the job. She is postmaster at a smaller office and a local woman.

We do hope you will reconsider -

Thank you!

Marilyn He

UNITED STATES POSTAL SERVICE

06/28/2011

DEAN & MARILYN HILL

14051 660TH AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☑ YES	☐ NO

If yes, please explain: Picking up elderly parents mail

d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☐ NO

If yes, please explain: Read Postings Daily

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Ankeny
☐ Personal needs
☑ Banking Nevada
☑ Employment Ames
☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Mailing Address

Name: Larry + Kayle Springer

Address: Box 6

Telephone: 515-434-2096

Date: 6-6-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

over

Strongly oppose the closing of the McCallsburg Post Office. Look elsewhere for cost cutting measures.

UNITED STATES POSTAL SERVICE

06/28/2011

LARRY & GAYLE SPRINGER

BOX 6
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO

If yes, please explain: _____

d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Mark Schmitz

Address: P.O. Box 234 McGaffey FA

Telephone: N/A

Date: 6-5-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

MARK SCHMITZ

PO BOX 234
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☑	☐	☐
e. Pick up general delivery mail DNA	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Ames
☑ Personal needs Ames
☑ Banking Nevada
☑ Employment – (Self-employed-Personal) (Church is "business")
☐ Social needs – (Lions Club, church, school in McCallsburg)

5. Do you currently use local businesses in the community?

☐ Yes ☑ No (Use Co-op at harvest)(Personal)

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: McCallsburg Presbyterian Church - Phil Ellingson

Address: P.O. Box 134 650 Main Street

Telephone: 515 434-2275

Date: June 4, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

MCCALLSBURG PRESBYTERIAN CHURCH

PO BOX 131
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Nevada, Ia. + Ames, Ia.

☒ Personal needs Nevada, Ia. – Drug Store

☒ Banking Nevada, Ia.

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued? – I need our Post Office. I am 92 yrs old.

☐ Yes ☐ No

Mailing Address

Name: Esther Vallem

Address: 280 N 8th St. PO Box 104 McCausland

Telephone: 515-434-2868

Date: June 6, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

ESTHER VALLEM

PO BOX 104
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: I work in Story City.

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Kevin Jacobson

Address: P.O. Box 203, 220 N 6th McCallsburg IA 50154

Telephone: 515-291-8784

Date: 6-5-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

KEVIN JACOBSON

PO BOX 203
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☑	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☑	☐

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☑ YES ☐ NO

If yes, please explain: mailing else where

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☑ Employment
☑ Social needs

Forget carrier delivery on Saturday We sent out over 200 monthly news letter & wouldn't like to take them to some other PO

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is dis

☐ Yes ☐ No

Mailing Address

Name: M/M Wallace W Loney

Address: POB 127 175 North 8th Ste

Telephone: 515-434-2172

Date: June 06 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

THE LONEY'S

PO BOX 127
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Ames
☒ Personal needs Story City, Ames
☒ Banking Nevada
☐ Employment
☒ Social needs Story City, Ames

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: City of McCallsburg

Address: 425 Main PO Box F

Telephone: 434-2242

Date: 6/9/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

CITY OF MCCALLSBURG

425 MAIN ST PO BOX F
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☒	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

06/28/2011

LAVON TJELMELAND

145 S 8TH ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☑	☐
e. Pick up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☑	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☑ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Alan Britten & Karen Combs

Address: 66684 110th St

Telephone: 641 487 7833

Date: 5/26/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

ALAN BRITTEN & KAREN COMBS

66684 110TH ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain: picking up mail for, purchasing stamps, etc.

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☒ YES ☐ NO

If yes, please explain: social gathering

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Minnesota, ~~[illegible]~~ Des Moines

☒ Personal needs Varies

☒ Banking Roland

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Kathy Sandmann

Address: PO Box 68, McCallsburg IA 50154

Telephone: 515-434-2082

Date: 6/6/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

KATHY SANDMANN

PO BOX 68
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ~~☒ NO~~

If yes, please explain:

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Ames, Iowa
☒ Personal needs Nevada or Ames, Iowa
☒ Banking Nevada, Iowa
☒ Employment Stanhope, Iowa
☒ Social needs Ames, Iowa

5. Do you currently use local businesses in the community?

☐ Yes ☒ No There are no local businesses in McCallsburg

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Larry and Melita Ellingson

Address: 740 Latrobe Ave. PO Box 128 McCallsburg IA 50154

Telephone: 515-434-2772

Date: May 27, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

LARRY & MELITA ELLINGSON

PO BOX 128
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain: Daily mail pickup for elderly people that can't get out

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Story city, Ames, Nevada.

☒ Personal needs Samas above

☒ Banking Nevada, Ames

☐ Employment

☒ Social needs Nevada, Ames, Story city

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Joyce E Chentland

Address: 745 Main St Box 106

Telephone: 515-434-2224

Date: 6-8-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

JOYCE E CHENTLAND

445 MAIN ST BOX 106
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Bethany Lutheran Church
50 S. 3rd St., P.O. Box A
McCallsburg, IA 50154
Office: 515-434-2082
bethanymc@iowatelecom.net
Pastor Kathy Sandmann Parsonage: 515-434-2075

Stacy St. John
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa 52406-9998

June 3, 2011

Dear Ms. St. John,

I am greatly distressed to discover that the United States Postal Service is considering the closure of our local McCallsburg Post Office. Not only will this be a serious inconvenience for many of our residents, but it will be a huge loss to our community.

Many of the residents of McCallsburg are elderly and driving even a few miles to another town is an inconvenience at best; in many cases, it is a real hardship, especially during the winter months. In addition, the local post office is not just a place to pick up and send mail—it's a social gathering place where people meet and greet one another. I would hate to see this lost.

Because there is no bank in our community, many residents purchase money orders at the post office. To lose this service would add to the inconvenience and hardship that individuals, particularly the elderly, would suffer.

My church, Bethany Lutheran, uses the post office on a daily basis to mail letters and packages, to purchase stamps, and to send out bulk mailings. It would be much more difficult to have to travel to another town to do these things. The post office is also very important to the local school.

According to the Postal Regulatory Commission, closing all 10,000 small and rural post offices would save only seven-tenths of one percent of the USPS operating budget. Surely this small savings is not worth the major inconvenience that closing the McCallsburg Post Office would cause the residents of this community.

The latest census data shows that McCallsburg is growing, and I expect that growth to increase in coming years. Surely there are other options to closing our post office. Have you considered such thing as allowing the post office to sell other goods or services to increase income, to move to shorter hours or even reduce the number of days that mail is delivered?

I urge you to reconsider your decision and to allow the McCallsburg Post Office to remain open.

In Christ's unshakable love,

Pastor Kathy Sandmann

Pastor Kathy Sandmann

Bethany Lutheran Church
50 S. 3rd St., P.O. Box A
McCallsburg, IA 50154
Office: 515-434-2082
bethanymc@iowatelecom.net
Pastor Kathy Sandmann Parsonage: 515-434-2075

Lisa Carver
Post Office Review Investigator
7700 68th Street
Milan, Illinois 61264-9997

June 3, 2011

Dear Ms. Carver,

I am greatly distressed to discover that the United States Postal Service is considering the closure of our local McCallsburg Post Office. Not only will this be a serious inconvenience for many of our residents, but it will be a huge loss to our community.

Many of the residents of McCallsburg are elderly and driving even a few miles to another town is an inconvenience at best; in many cases, it is a real hardship, especially during the winter months. In addition, the local post office is not just a place to pick up and send mail—it's a social gathering place where people meet and greet one another. I would hate to see this lost.

Because there is no bank in our community, many residents purchase money orders at the post office. To lose this service would add to the inconvenience and hardship that individuals, particularly the elderly, would suffer.

My church, Bethany Lutheran, uses the post office on a daily basis to mail letters and packages, to purchase stamps, and to send out bulk mailings. It would be much more difficult to have to travel to another town to do these things. The post office is also very important to the local school.

According to the Postal Regulatory Commission, closing all 10,000 small and rural post offices would save only seven-tenths of one percent of the USPS operating budget. Surely this small savings is not worth the major inconvenience that closing the McCallsburg Post Office would cause the residents of this community.

UNITED STATES POSTAL SERVICE

06/28/2011

PASTOR KATHY SANDMANN

PO BOX A
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- You expressed a concern about permit mailing that was input at the Post Office. Administrative responsibility for the permit account will be or has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

- You expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO

If yes, please explain: _____

d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: No quick access to ship boxes and/or certified mail

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☑ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: David J Grimes

Address: P.O. Box 93 McCallsburg IA 50154

Telephone: 515-231-2243

Date: 05-27-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

DAVID J GRIMES

PO BOX 93
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations

PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Mailing Address

Name: Arlen Anderson

Address: 14777 640TH Ave

Telephone: 515-434-2722

Date: 5-28-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

ARLEN ANDERSON

14777 640TH ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☐ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: Lucille Jacobson

Address: 820 Main St. P.O. Box 46 McCallsburg, IA. 50154

Telephone: 515-434-2222

Date: 6-08-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

LUCILLE JACOBSON

PO BOX 46
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Bearing

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☑ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Dorothy Severtson

Address: 545 Main McCallsburg, Ia. 50154

Telephone: 515-434-2223

Date: 5/30/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

DOROTHY SEVERTSON

545 MAIN ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO

If yes, please explain: _____

d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Almost all postal business will be much ~~for~~ more of a hassle and time consuming for most people. Makes no sense closing McCallsburg while much smaller Post Offices remain open. Please reconsider!

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Ames, IA

☒ Personal needs Ames and Story City IA

☒ Banking Ames, IA

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: Kirby and Evelyn Christensen

Address: 180 North 2nd St, Box 108, McCallsburg IA 50154

Telephone: 515-290-3738

Date: June 15, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

KIRBY & EVELYN CHRISTENSEN

180 N 2ND ST BOX 108
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

2-3 Times YR

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☒ YES ☐ NO

If yes, please explain: RECEIVE LARGE STROPHONE BOX INSULIN

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: SOME TIMES WHEN SHOPPING

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

2-3 Times YR

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☒ YES ☐ NO

If yes, please explain: RECEIVE LARGE STROPHANT BOX INSULIN

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: SOME TIMES WHEN SHOPPING.

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Receiving large boxes of medicient

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Ames + Nevada

☒ Personal needs Ames + Nevada

☒ Banking Nevada

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: DON + JANICE KNOTT

Address: PO BOX 64

Telephone: 515-434-2011

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

DON & JANICE KNOTT

PO BOX 64
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☐ sometimes
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐ sometimes
h. Sending Express Mail	☐	☐	☐	☐ sometimes
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain: Postmaster helps me!

d. Using public bulletin board ☒ YES ☐ NO !!

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: Retired we don't travel much.

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: I receive certified mail and large pkg. that I have to sign for. If I am at a doctors appt or getting medicine via someone driving me. I will miss the carrier. Please see comments attached

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☐ Personal needs
☒ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Laurence + Joan Banks

Address: PO Box 14

Telephone: (515) 434-2595

Date: 5-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

June 15, 2011

Comments concerning the closing of the McCallsburg Iowa Post Office.

First I would like to let you know I strongly oppose to closing our Post Office in McCallsburg. By closing it would cause a burden especially to me and my husband. I am 80 years old and my husband is 81. My husband walks with a walker and doesn't get around very well. He has been diagnosed with Alzheimer's disease so it is necessary for someone to be with him most of the time.

In question #3 you ask how the service will affect us. For us it will greatly affect us. First, if we have a package to mail that is larger than 13 ounces we will have to drive 6 miles to Roland to mail our packages. I will have to load my husband in the car, because I will be away from home longer than 5 minutes, drive to Roland, mail my package, then drive 5 miles back to McCallsburg, unload my husband and put the car in the garage. If the Post office was still in McCallsburg we lived 1 ½ blocks away I could quickly run up to the P.O. and be gone no longer than a few minutes with no trouble at all.

I would have the same trouble if I missed the carrier when we received a package or certified that we had to sign for and we were at a doctors appointment or getting medication.

I feel small Post Offices are really being discriminated against when our small Post Offices are being closed. We are not being treated the same as all communities who are being served by the USPS. I remember in the 70's the USPS changed their name from the United States Post Office to United States Postal Service. What does that last word mean to you people? How does cutting back on Service improve the bottom line of the Post Office?

My daughter has contacted Senator Grassley on our behalf to complain about how many Post Offices are being closed here in Iowa. What criteria are you using to close the Post Office here in McCallsburg? Are you using the same information that is used all over the nation? Why are P.O. that are a lot smaller not being closed but our P.O. is? It seems like the rules are not being followed in every instance.

There is a city, Garden City, that is just 6 miles from McCallsburg, who's P.O. only has 50 boxes, my common sense says you should close that Post Office before you would close the size of a Post office like McCallsburg. Even though I don't want it closed either. I would like my questions answered.

UNITED STATES POSTAL SERVICE

06/28/2011

LAWRENCE & JOAN BANKS

PO BOX 14
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: It would be inconvinient. I do a lot of business at our post office.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Ames/Nevada

☒ Personal needs Ames/Nevada

☒ Banking Ames

☒ Employment Ames

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Jill Hendrick

Address: 315 Dubois Ave. P.O. Box 31

Telephone: (515) 291-3127

Date: 6/15/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I am a 25-year-old resident of this town. I use this post office daily & would be very disappointed if it was shut down. It would be very inconvinient if it was closed. I do not pay any bills online, so I count on the post office here.

UNITED STATES POSTAL SERVICE

06/28/2011

JILL HENDRICK

PO BOX 31
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Roland - work in Story City

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☒ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: Jason + Katie Erickson

Address: 915 Latrobe Ave Box 61 McCallsburg, IA 50154

Telephone: 515.434.2023

Date: 6/15/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

JASON & KATIE ERICKSON

915 LATHROBE AVE BOX 61
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☐ NO
If yes, please explain:		
d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:
of course but I don't choose to leave town every day. This is like asking if you pass any kind of service business.
And yes I also pass an UPS & Fed-Ex !! I may be forced to pay ~~on~~ bills on-line. Looks like you are trying to kill your own business.

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: No security - out in the elements. Lots in the dry ~~So~~ delivery and no sense to speak of.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping — We are a rural community
☑ Personal needs — of course we go out of Town.
☑ Banking — Do we need to be punished
☑ Employment — for this.
☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No ?

Mailing Address

Name: Ken & Jack Meimann

Address: PO Box 75

Telephone: 515-434-2690

Date: 6-13-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I find this proposal to close the McCallsburg Post Office very disturbing. USPS=United States Postal **SERVICE**. The USPS is to provide MAXIMUM service to all. I am also aware that John McCain is working on changing the wording on this so you can continue to destroy small communities easier and quicker. Of course we must go out of town for certain services (question #4). Does that mean you can punish us for being in a rural community and take the only service that affects every citizen away. You are making the elderly having to decide to move to another community or putting a hardship on them if they stay. We have a very active community with many community service groups. The McCallsburg Betterment and City Council continue to work on bringing business to our community so we can continue to grow, and we are growing. Not having a Post Office gives the impression of a dead town. Yes you will provide a service to us but is not the maximum service that is required by law. I have lived in McCallsburg my entire life and had planned to stay here forever. I hope because of your unselfish plan I will be able to do this.

I realize every community has these same feelings. My real question is how can the closing of a small community post office really make that big of a difference in the big picture. We are like a rain drop in the ocean. You need to look at the real problem. The pre-payment for retirement funds that was over-paid. Who was responsible for this and why isn't Congress paying it back? Upper management salaries? These are outrageously high for people in charge of a service that is in such a terrible state. In any other business they would be fired or demoted. Instead they are allowed to close small offices that will make them look good and probably get a bonus. This is only a band-aid solution and doesn't address the real problem. The only thing you will have accomplished is putting the final nail in a small town coffin.

Please think about this and how many people and way of life will be affected by your decision. I have never opposed change IF it is for the right reason. I thank God every day for our Country and I will pray for you as a decision maker that affects the lives of many. For one moment please put yourself in our position—the future of a rural community.

PS. I worked for the USPS for 24 years. Yes I do understand your side of the problem. I hope you will try to understand our side now.

Jacki Meimann

PO Box 75

McCallsburg IA 50154

UNITED STATES POSTAL SERVICE

06/28/2011

KEN & JACKI MEIMANN

PO BOX 75
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:
To Advertise Local Fund Raisers For Community

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑	Shopping	Ames or Nevada
☑	Personal needs	Ames or Nevada
☑	Banking	Ames
☑	Employment	Ames
☐	Social needs	Central Iowa

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Mailing Address

Name: Samuel Reid Post 334 American Legion

Address: P.O. Box 26

Telephone: 515-434-2853

Date: 6-14-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

SAMUEL REID POST 334 AMERICAN LEGION

PO BOX 26
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Rural Customer

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services		Daily	Weekly	Monthly	Never
a. Buying Stamps		☐	☒	☐	☐
b. Mailing Letters		☐	☒	☐	☐
c. Mailing Parcels		☐	☐	☒	☐
d. Pick up Post Office box mail	NA	☐	☐	☐	☐
e. Pick up general delivery mail	NA	☐	☐	☐	☐
f. Buying money orders		☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		☐	☐	☒	☐
h. Sending Express Mail		☐	☐	☒	☐
i. Buying stamp-collecting material		☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings		☐ YES	☒ NO
b. Resetting/using postage meter		☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)		☐ YES	☒ NO
b. Using for school bus stop		☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	NA	☐ YES	☐ NO
If yes, please explain:			
d. Using public bulletin board		☒ YES	☐ NO
e. Other	NA	☐ YES	☐ NO
If yes, please explain:			

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

Stronsly Disasree
(read my Coment Pase)

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Ames / Nevada
☐ Personal needs Nevada
☐ Banking Nevada
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No (USPS)

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: Mark Henclrick

Address: 64506 130th St McCallsburg Ia 50154

Telephone:

Date: 6-14-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I oppose the closing of the McCallsburg PO and disagree with question 3 on the survey stating that if I have carrier delivery, there will be no change to my delivery service. It most certainly will. Due to the carrier having a longer sorting time, I believe that will delay my mail along with every other customer on his route. If I receive an article that requires a signature or a package I will now have to drive to a PO further away to retrieve those items. This adds an extra burden to me as I am self-employed and I do not travel by the neighboring PO during my day. I do all my postal business at the McCallsburg PO. I mail packages, cards, purchase stamps and take all of my outgoing mail to the McCallsburg PO. Currently, I do not pay any bills online nor pay my bills through automatic withdrawls. I feel we will not receive the maximum service that we as citizens are entitled to under the law. I feel small rural communities are being discriminated against when our Post Offices are closed. We are not being treated the same as all communities being served by the USPS. I believe the last letter in USPS stands for service and I feel, we the customers of the McCallsburg PO, deserve that same service that is being provided to surrounding communities. I strongly urge you to reconsider the closing of the McCallsburg PO. Closing the small rural PO is not where you will recognize your greatest savings. Look elsewhere as I am sure greater savings can and must be found. When I contact my Senators and Congressman, I will let them know what I think about Post Office closings and how they threaten universal service. I will also urge them to fix the burden they have placed upon the USPS to pre-fund retiree health benefits. You are cutting your ties to the people, the customer, who can do you the most good in dealing with Congress. Your organization relies on the customer to succeed, yet you want to make your services less available and by doing so, you are driving business to your competitors. How does that make sense? It sure seems like there are a lot of discontinuance studies taking place in Iowa. Is the criteria for closing a PO the same for every PO in the nation?

UNITED STATES POSTAL SERVICE

06/28/2011

MARK HENDRICK

64506 130TH ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain: picking up neighbors mail when they are unable

d. Using public bulletin board daily ☒ YES ☐ NO

e. Other ☒ YES ☐ NO

If yes, please explain: visiting w/neighbors & friends, Keep up on community news

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: mail time will be less consistent, have to travel 6 miles to pick up lg. pkgs. or sign for items; stamp purchases not readily avail.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☒ Personal needs Nevada

☒ Banking Nevada

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community? The P.O.

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: Vern Nelson

Address: 165 N 8 St P.O. Box C

Telephone:

Date: 6/14/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Comments page included

I strongly oppose the closing of the McCallsburg PO and request that the discontinuance study cease. I have several questions: will I be required to change my address from my PO Box to something different? If I need to change my address that will add an extra burden & cost to me. ` nother is that the most basic service provided by the USPS, the purchasing of stamps, will not ,e readily available to us as it is in surrounding communities. I do not feel that the reduced and limited services that will be provided to the citizens of McCallsburg if our PO is closed would be considered the "Maximum service" that is required by law. I am retired and receive my medication and packages through the USPS, if it is too large to fit in box, I will then have to travel 6 miles to pick it up. If the roads are bad due to our Iowa winters that will delay me receiving my medication and packages even longer. On the enclosed letter I received with my survey titled " Post Office on Wheels" please explain to me how a carrier can accept a package at the collection point without the customer being present. In the McCallsburg PO a label is posted that states "Due to heightened security, all mail that bears stamps & weighs over 13 oz. must be taken by the customer to a retail service counter at a Post Office. Doesn't that severly limit the size of articles a rural carrier can accept? Another trip to the neighboring PO.

UNITED STATES POSTAL SERVICE

06/28/2011

VERN NELSON

165 N 8TH ST PO BOX C
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping — nearest town with grocery store
☐ Personal needs
☒ Banking — where we've always banked
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Marcus + Jo Ann Burg

Address: 80 S. 2nd St.

Telephone: 515-434-2196

Date: 5/31 or whenever we received it

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

MARCUS & JO ANN BURG

80 S 2ND ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services		
a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping NEVADA AMES STORY CITY

☒ Personal needs " "

☒ Banking NEVADA

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: LARRY JAMES OTTA

Address: 10144 670th AVE

Telephone: 515-434-2622

Date: 6-11-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

LARRY LAMES OTTA

10144 670TH AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Have you used these Services thru a Carrier? I have.

Postal Services	Daily	Weekly	Monthly	Never	
a. Buying Stamps	☐	☐	☒	☐	When Needed.
b. Mailing Letters	☐	☐	☐	☐	X
c. Mailing Parcels	☐	☐	☐	☐	X
d. Pick up Post Office box mail	☒	☐	☐	☐	X
e. Pick up general delivery mail	☐	☐	☐	☐	X
f. Buying money orders	☐	☐	☐	☒	
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐	X
h. Sending Express Mail	☐	☐	☐	☐	X
i. Buying stamp-collecting material	☐	☐	☐	☐	

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO	
b. Resetting/using postage meter	☐ YES	☒ NO	

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☐ NO	X
b. Using for school bus stop	☐ YES	☒ NO	
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☐ NO	X
If yes, please explain:			
d. Using public bulletin board	☒ YES	☐ NO	
e. Other	☐ YES	☐ NO	
If yes, please explain:			

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☒ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Very impersonal & will require extra planning.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ N/A Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Kay Euvon

Address: PO Box 36

Telephone: 515-434-2201

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain: I am disabled and need Someone to drive me

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: will not be able to get stamps packages and money orders same day. Will not be able to send express mail until next day.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☑ Employment
☐ Social needs

we have no services in McCallsburg except for the Post Office so I have to go out of town. I am disabled and have to have someone drive me so I only get to go to town once a week at most. on total disability

5. Do you currently use local businesses in the community?

☐ Yes ☑ No There is only the Post Office

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Sharon Richardson

Address: PO Box 176, McCallsburg, IA 50154

Telephone: 515-450-7562

Date: 06-15-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Our community is made up of several elderly people who depend on the services of the Post Office on a daily basis. Some, like myself, rely on someone else to take me to town. Having the Post Office close would bring terrible hardships on the citizens of McCallsburg. We need our Post Office. Please don't close it!!!

UNITED STATES POSTAL SERVICE

06/28/2011

SHARON RICHARDSON

PO BOX 176
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☒	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

rural delivery - purchase + mail from mail box @ home

when needed

when needed

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: What about picking up packages that don't fit in mail box?

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping
- ☒ Personal needs
- ☒ Banking
- ☒ Employment
- ☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: Kenneth & Debra K Thompson

Address: 16125 670th Ave.

Telephone: 434-1216

Date: 6/15/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

KENNETH & DEBRA K THOMPSON

16125 670TH AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Yes, and I also pass UPS and FedEx facilities. Without the McCalsburg Post Office, I am likely to use these companies because of convenience.

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Ames, Des Moines
☑ Personal needs Ames, Des Moines
☑ Banking Anywhere I can use ATM - and home internet
☑ Employment Statewide
☑ Social needs McCallsburg, Ames, Des Moines

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Mailing Address

Name: ROBIN PRUISNER + MARK VENNER

Address: 655 LATROBE AVE, McCALLSBURG 50154

Telephone: 515-231-4481

Date: 6-15-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

MCCALLSBURG
CITY COUNCIL

HOME
655 Latrobe Avenue
McCallsburg, IA 50154

T 515 - 231 - 4481
F 515 - 434 - 1277
Robin.Pruisner@hotmail.com

June 15, 2011

The following contains additional comments, as an addendum to the Postal Service Customer Questionnaire.

The disabled and elderly citizens of McCallsburg are the ultimate losers if the USPS is successful at closing the McCallsburg Post Office as they cannot easily transport themselves to another town to conduct their Post Office business. Eighty-six percent of Americans oppose the closing of Post Offices, as evidenced by a recent Gallup pole. Post Offices provide a pivotal communication and marketplace nexus between rural America and the global economy. Post Offices in small communities support countless small and family-owned businesses, the backbone of the economy in rural states.

I believe the USPS is doing a great dis-service to all Americans by closing rural Post Offices. In lieu of further exploring options to put their services in the black such as elimination of unnecessary levels of management, reducing the number of district offices, and working with Congress to implement other measures suggested in the February 24, 2011 report from the Congressional Research Service.

The legality of the Hawkeye District' actions to close Post Office in Iowa has been highlighted by June 8, 2011, letter from Postal Regulatory Commission Chairman Ruth Goldway to Postmaster General Donahoe. Here, in plain language the Postmaster General is chided for blatantly failing to follow US Code Title 39 by moving forward with Post Office closures across the country, including Iowa, without pre-notifying the Post Regulatory Commission as required by Title 39. Is it the Postmaster General's with to waste even more money by having these communities appeal the unlawful closure of their community Post Office? It appears that the USPS administration is not interested in providing efficient service with their limited resources, but rather, engage in unlawful actions that result in LESS THAN maximum postal service to American citizens.

I am not opposed to the idea that the USPS cannot continue to operate in the red - that is common sense. But, I don't see how reducing services to those who most need it makes for a plausible solution to the financial quandary. I feel that the USPS must take a hard look at their own house of cards - there is too much middle management and supervisors that never touch mail articles, but instead require more reports and actions that actually take time and effort away from the mission of the USPS = deliver the mail. The people that actually never touch mail items are those with the biggest salaries and most expensive benefit packages. How does the USPS administration look American citizens in the eye and justify these actions?

A quick county indicates that there are over 25 business in the 50154-zip code area. Title 39 of the US Code, Section 101.b states:

> *"(b) The Postal Service shall provide a maximum degree of effective and regular postal service to rural areas, communities, and small towns where post offices are not self-sustaining. No small post office shall be closed solely for operating at a deficit, it being the specific intent of the Congress that effective postal services be insured to residents of both urban and rural communities."*

How does the USPS justify the closure of the McCallsburg Post Office while the USPS is required to provide a MAXIMM degree of effective and regular postal service to rural areas, communities and small towns where post offices are not self-sustaining? I feel that the USPS is not fully carrying out the intent and spirit of Title 39 of the US Code.

UNITED STATES POSTAL SERVICE

06/28/2011

ROBIN PRUISNER & MARK VENNER

655 LATROBE AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: JACKLYN CONLEY

Address: PO BOX 2 MCCALLSBURG IA 50154

Telephone: 515 434 2006

Date: 6/20/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

JACKLYN CONLEY

PO BOX 2
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Ames Neveda Story City
☐ Personal needs Ames Neveda Story City
☐ Banking Ames Story City
☐ Employment retired
☐ Social needs Ames

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Marlys Benck

Address: 12423 660 th Ave McCallsburg, Iowa 50154

Telephone: 515 - 434 2655

Date: 6 - 10 - 11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

MARLYS BENCK

12423 660TH AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: notice of community events or concerns

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Ames - Story City - Nevada
☒ Personal needs Ames - Story City - Nevada
☒ Banking Ames Story City - Nevada
☐ Employment - retired
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Jeanette Tjelmeland

Address: 12423 660th Ave

Telephone: 515-434-2655

Date: 6-12-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

JEANETTE TJELMELAND

12423 660TH AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☒	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: work in Ames

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Emily + James Savage

Address: P.O. Box 126 60 S. 4th Street McCallsbu

Telephone: 641-485-3512

Date: 6-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

EMILY & JAMES SAVAGE

PO BOX 126
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain: Disabled - Son picks up mail

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: receive medicine by mail - bank statements - catalog orders - closing would be a hardship.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Nevada and Ames

☒ Personal needs Nevada and Ames

☒ Banking Nevada

☒ Employment Retired

☒ Social needs Nevada and Ames

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Gerald Banks

Address: PO Box 63 225 N 6th ST.

Telephone: 515-434-2456

Date: June 13, 2011

a personal note...

Please add any additional comments on a
complete this questionnaire.

without the post office we would not have security for checks, bills, orders and credit

UNITED STATES POSTAL SERVICE

06/28/2011

GERALD BANKS

PO BOX 63
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

06/28/2011

GERALD BANKS

PO BOX 63
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☒ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Clifford Gundahl

Address: 375 N 6th

Telephone: 515 434 2572

Date: 5/30/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

06/28/2011

CLIFFORD AMDAHL

375 N 6TH
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

STACY ST. JOHN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MC CALLSBURG Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

But thinking of starting

Other Postal Services		
a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO
Nonpostal Services		
a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Rubow, usually on way to interstate

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: but then will have to ensure stamps and other mailing services by stopping elsewhere

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Ames, Story city

☒ Personal needs Ames

☒ Banking Ames

☒ Employment Ames

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Steve and Bethany Davies

Address: 320 N 3rd St McCallsburg

Telephone: 402 212 1289

Date: 25 may 11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

09/26/2011

STEVE & BETHANY DONICA

380 N 3RD ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mc Callsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the Mc Callsburg Post Office should be pursued, a formal proposal will be posted in the Roland Post Office, Zearing Post Office and Mc Callsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Janan M. O'Brien

JANAN O'BRIEN
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable):

   Customers were concerned about obtaining services from the carrier.

   Response:

   The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

2. Concern (Favorable):

   Customers were concerned about obtaining services from the carrier.

   Response:

   The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

3. Concern (No Opinion):

   Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.

   Response:

   The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

4. Concern (No Opinion):

   Customers asked why their Post Office was being discontinued while others were retained.

   Response:

   Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

5. Concern (No Opinion):

   Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

   Response:

   Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

6. Concern (No Opinion):

   Customers felt the route should emanate from a different office than the one proposed because that office is closer.

   Response:

   The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further away for others.

7. Concern (No Opinion):

   Customers were concerned about mail security.

   Response:

   Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

8. Concern (No Opinion):

   Customers were concerned about obtaining services from the carrier.

   Response:

   Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

   PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a stamps by mail order form available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

9. Concern (No Opinion):

Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

10. Concern (No Opinion):

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

11. Concern (UnFavorable):

Customers asked why their Post Office was being discontinued while others were retained.

Response:

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

12. Concern (UnFavorable):

Customers felt inclement weather and poor road conditions might impede delivery.

Response:

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

13. Concern (UnFavorable):

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

14. Concern (UnFavorable):

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

15. Concern (UnFavorable):

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Another option would the Cluster Box Units (CBU's) which provide the security of individually locked mail compartments.

16. Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier.

Response:

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

17. Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

18. Concern (UnFavorable):

Customers were concerned about permit mailing.

Response:

Administrative responsibility for the permit account will be or has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

19. Concern (UnFavorable):

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (Favorable):

No Concern

Response:

2. Concern (No Opinion):

Customer expressed a concern about nonpostal services.

Response:
Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

3. Concern (No Opinion):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:
Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

4. Concern (No Opinion):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:
Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

5. Concern (No Opinion):

No Concern

Response:

6. Concern (UnFavorable):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:
Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

Community Meeting Roster

Postal Service Respresentive (Names and Titles):
BILL BORUM - POST OFFICE REVIEW INVERIGATOR
STACY ST. JOHN- MPOO 7

Date: 06/15/2011
Time 6:30

Total Number of Customers Present: ~ 72

Place: American Legion

This document will be placed in an administrative record that, if discontinuance goes forward, becomes available for public inspection.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
DALE MYERS	535 MAIN BOX 7	50154	515-434-2286
Hayle Springer	P.O. Box 6	50154	515-434-2096
[illegible] Schen	755 McCallsburg	50154	515-231-5023
[illegible] Schen	755 Fremont	50154	515-338-0818
(retired PM) Linda Graham	PO Box 57	50075	515-836-4732
[illegible] Carlson	Retired Rural Carrier	of 50154	515-290-3408
Dale Graham	RR1	50595	515-836-4732
Nancy Malmquist		50040	
Cindy Cain	32161 640th Ave	50161	515 290-6405
Dean Hill	14051 660 Av	50154	515-434-2660
Janice Knott	335 Dubois	50154	515-434-2011
Donald Knott	" "	50154	515-434-2011
Retired PM Marilyn Hill	14051 660th Av	50154	515-434-2660
[illegible] Hallman	215 Latrobe	50154	515-434-2194
Sibyl Bonschan	64259 140th St	50154	(515) 434-2501
[illegible]	61890 140th St	50236	515-231-1983
Jim Benedict	PO Box 400	50239	
John Benedict	P.O. 400	50239	
Kay Eurom	PO Box 36	50154	515 434 2201

Names of Customers Present:

Name	Mailing Address (optional)	ZIP Code	Phone Number
Lorna Tjelmeland	145 S 8th St.	50154	515-434-2041
Don H. Muck	425 Fruitt Ave	50154	515-434-2429
ROBIN PRUMMER	655 LATROBE AVE	50154	515 434/1277
Connie Johnson	650 LATROBE AVE	50154	515/434/2255
Dave Dreyer	914 Stephanie Dr.	50201	(515) 282-6015
Paige Godden			515-320-5710
Harry Hauersperger	66802 Ford	50154	515-434-2131
Joan Banks	655 Main	50154	515-434-2595
Haarriey Banks	" "	"	" "
Yvonne Bata	375 N 7th St	50154	515-434-2397
Jill Hendrick	315 DuBois Ave. P.O. Box 31	50154	(515) 291-3127
PJ McBride	13447 740th Ave	50239	641-691-2455
Debra K. Thompson	16125 600th Ave	50154	515-434-1216
Bonnie McCall	71049 120 St Bearing St	50278	641-487-7708
Cowgill Connie	311 S. Center St Ginny IA	50278	641-487-7257
Wallace A. Long		50154	
Vera Nelson		5015	434-2123
Jim Barr	Nevada,	50201	
Jo Berg	89 S. 2nd St McCallsburg	50154	515-434-2916
Kathy Nelson	McCallsburg	50154	515 434 2326
Ken Nelson	" "	50154	515 434 2326
Steve Kegiman	410 Fruitt Ave McCallsburg	50154	515-231-0150
C. Anderson	225 DuBois	50154	
S. Anderson	"	"	
Kevin Jacobs	220 N 6th P.O. Box 203	50154	515-434-2529
Amy Ose	66677 130th Street	50154	515-434-2044
David Ose	66677 130th St	50154	515-434-2044
Debra Norwold	65815 110th St	50154	515-434-2112
Tony Hint	110 S 4th St McCallsburg	50154	515 2036913
Alan & Karen Knapp	14390 670th McCallsburg	50154	515-434-2621
Craig Stuthe	10423 670th AVE.	50154	434-2628

Names of Customers Present:

Name	Mailing Address (optional)	ZIP Code	Phone Number
Kirby Christensen	P.O. Box 108	50154	515-290-3738
Lucille Jacobson	P.O. Box 46	50154	515-434-2222
Gannon Hendrick	15633 650th Ave	50154	515-434-2885
Heidi Hendrick	" "	"	"
Darcie Bouchard		50278	
DAVID CHRESTER	Box 148	50154	515-434-7210
Ken Meimann	P.O. Box 75	50154	515-434-2690
Pam Hendrick	64506 130th	50154	515-434-2797
Dorothy Swenson	Box 114	50154	515 434-2223
Jacki Meimann	PO Box 75	50154	515-434-2690
MARK VENWER	655 LATROBE AVE	50154	515-290-2760
John Johnson	650 Latrobe Ave.	50154	515-434-2255
Kelly Gaidies	66902 130th	50154	515-434-2131
CATHY DICKERSON	325 N 5TH	50154	515-460-0450
Sharon Richardson	PO Box 176	50154	515-450-7562
Connie Middleton	64259 140th St	50154	515-434-2501
HARLAN H. BORTON	375 N 7th St.	50154	515-434-2397
Merle Olson	64340 130th ST	50154	515 434-2493
Phil Ellingson McCallsburg Presb Church	P.O. Box 134	50154	515 434-2275
Mary O'Connor	390 N 8th St Box 202	50154	515-434-1343
Katie Eurkson	PO Box 61	50154	515.434.2023
Kevin Cogerty	33486 4 Ave	50122	641-483-3335

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (UnFavorable):
Customers were concerned about obtaining accountable mail and large parcels.

Response:
If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

2. Concern (UnFavorable):
Customers suggested cutting management postitions from the top down instead of taking services away from customers.

Response:
The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.

3. Concern (UnFavorable):
Customers expressed concern about having to erect a rural mailbox.

Response:
Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from the administrative Post Office located or another location that is more convenient.

4. Concern (UnFavorable):
Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response:
The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

5. Concern (UnFavorable):
Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:
Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

6. Concern (UnFavorable):
Customers were concerned about later delivery of mail.

Response:
The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

7. Concern (UnFavorable):
Customers inquired about mailbox installation and maintenance.

Response:
Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

8. Concern (UnFavorable):

Customers were concerned why the postmaster position was not filled.

Response:
All management positions were frozen in anticipation of the reorganization efforts.

9. Concern (UnFavorable):
Customers were concerned about obtaining services from the carrier.

Response:
The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

10. Concern (UnFavorable):
Customer expressed a concern about package delivery and pickup.

Response:
Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

11. Concern (UnFavorable):
Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.

Response:
The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

12. Concern (UnFavorable):
Customers were concerned about mail security.

Response:
Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

13. Concern (UnFavorable):
Customers were concerned about senior citizens.

Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

14. Concern (UnFavorable):
Customers asked why their Post Office was being discontinued while others were retained.

Response:
Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

15. Concern (UnFavorable):
Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

Response:
The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

16. Concern (UnFavorable):
Customers were concerned about having to travel to another Post Office for service.

Response:
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

17. Concern (UnFavorable):
Customers expressed concern over the dependability of rural route service.

Response:
Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by

the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

18. Concern (UnFavorable):
Customers felt inclement weather and poor road conditions might impede delivery.

Response:
Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

Nonpostal Concerns

1. Concern (UnFavorable):
Customers expressed concern for loss of community identity.

Response:
A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

2. Concern (UnFavorable):
Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.

Response:
Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

3. Concern (UnFavorable):
Customers were concerned about growth in the community.

Response:
The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

4. Concern (UnFavorable):
Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response:
Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

5. Concern (UnFavorable):
Customers were concerned about the loss of a gathering place and an information center.

Response:
Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

A PETITION TO SAVE THE MCCALLSBURG POST OFFICE

50154 RESIDENTS

We, the citizens and customers of the McCallsburg, Iowa, Post Office hereby protest any change in the present status of our Post Office. It is our desire to retain our Post Office at its present status - a United State Post Office operated career postal employees. We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular post service to rural areas, communities and small towns where Post Offices are not financially self-sustaining. We do not feel your proposals meet these criteria.

Sincerely,
Customers of the McCallsurg Post Office

SIGNATURE	PRINTED NAME	ADDRESS	ZIP CODE	DATE
Gayle Springer	Gayle Springer	50 Latrobe Ave.	50154	5-28-11
Yvonne Borton	Yvonne Borton	375 N 7th St.	50154	5-28-11
Kirby Christensen	Kirby Christensen	180 N. 2nd St.	50154	5-28-11
Lisa Nelson	Lisa Nelson	120 S 8th St	50154	5-28-11
George Alitz	George Alitz	125 main st	50154	5-28-11
Larry W Springer	Larry W Springer	50 Latrobe Ave	50154	5-28-11
Harlan H. Borton	HARLAN BORTON	375 N 7TH ST.	50154	5-28-11
Maurice Berg	Maurice Berg	80th So 2nd St.	50154	5-28-11
Mark Hardwick	Mark Hardwick	64506 170th St	50154	5-28-11
Daler Myers	DALER MYERS	535 MAIN ST BOX	50154	5-28-11
Bev Alitz	BEV ALITZ	125 Main	50154	5-28-11
Carroll Woster	Carroll Woster	11461 640th AVE	50154	5-28-11
Connie Woster	Connie Woster	11461 640th Ave	50154	5-28-11
Ione Holland	Ione Holland	215 Latrobe	50154	5-28-11

50154 [redacted]IDENTS

A PETITION TO SAVE THE [redacted]CALLSBURG POST OFFICE

We, the citizens and customers of the McCallsburg, Iowa, Post Office hereby protest any change in the present status of our Post Office. It is our desire to retain our Post Office at its present status - a United State Post Office operated career postal employees. We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular post service to rural areas, communities and small towns where Post Offices are not financially self-sustaining. We do not feel your proposals meet these criteria.

Sincerely,
Customers of the McCallsurg Post Office

SIGNATURE	PRINTED NAME	ADDRESS	ZIP CODE	DATE
[illegible]	Scott T Auckerman	225 DuBois	50154	6-6-11
[illegible]	Jeffrey Wells	235 N. 3rd St.	50154	6-6-11
[illegible]	Jon Muntz	275 N. 5th St	50154	6/6/11
[illegible]	Bill Lytle	220 Nth 5th St	50154	6/6/11
[illegible]	Jenna Sarver	175 N 3rd St	50154	6-7-11
[redacted]	[redacted]	[redacted]	50154	[redacted]
[illegible]	Brandon Henderick	300 W 8th St	50154	6-9-11
Cindy Anderson	Cindy Anderson	225 DuBois Ave	50154	6-13-11
Charles Ballard	Chuck Ballard	14830 660th Ave	50154	6-15-11
Shirley Ballard	Shirley Ballard	14830 660th Ave	50154	6-15-11
David Hill	David Hill	15463 660th Ave	50154	6-15-11
Teresa Hill	Teresa Hill	15463 660th Ave	50154	6-15-11
David Cranzow	David Cranzow	155 South 8th ST	50154	6-15-11
Dean Hill	Dean Hill	14251 660th Av		

A PETITION TO SAVE THE CALLSBURG POST OFFICE

50154 IDENTS

We, the citizens and customers of the McCallsburg, Iowa, Post Office hereby protest any change in the present status of our Post Office. It is our desire to retain our Post Office at its present status - a United State Post Office operated career postal employees. We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular post service to rural areas, communities and small towns where Post Offices are not financially self-sustaining. We do not feel your proposals meet these criteria.

Sincerely,
Customers of the McCallsurg Post Office

SIGNATURE	PRINTED NAME	ADDRESS	ZIP CODE	DATE
Lisa Gjerde	Lisa Gjerde	840 Latrobe St. McCallsburg, IA	50154	
Dennis Gjerde	Dennis Gjerde	" " "	50154	
Randy Dahl	Randy Dahl	715 Latrobe "	50154	
Melissa Kane	Melissa Kane	12428 650th Ave, McCallsburg	50154	6-13-11
Renee Olsen	Renee Olsen	11182 650th Ave, McCallsburg	50154	13 Jun 11
David Hegland	David Hegland	11739 650th Ave McCallsburg	50154	
Kelly J. Moore	Kelly Moore	50 S. 3rd PO.A mccallsburg	50154	6-15-11
Merle Olson	Merle Olson	64340 170th ST McCallsburg	50154	6-15-11
Neil Daleske	Neil Daleske	10250 660th Ave McCallsburg	50154	6-15-11
Cindy Daleske	Cindy Daleske	10250 660th Ave McCallsburg	50154	6-15-11
John Gray	John Gray	66147 170th McCallsburg	50154	6-15-11
Ralph Weeve	RALPH WEEVE	66286-170th ST MCCALLSBURG	50154	6-15-11
Wayne Weeve	~~Cathy~~ WAYNE WEEVE	14869-670th AVE McCallsburg	50154	6-16-11
Cathy Weeve	Cathy Weeve	14869-670th Ave McCallsburg	50154	6-15-11

A PETITION TO SAVE THE MCCALLSBURG POST OFFICE

50154 RESIDENTS

We, the citizens and customers of the McCallsburg, Iowa, Post Office hereby protest any change in the present status of our Post Office. It is our desire to retain our Post Office at its present status - a United State Post Office operated career postal employees. We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular post service to rural areas, communities and small towns where Post Offices are not financially self-sustaining. We do not feel your proposals meet these criteria.

Sincerely,
Customers of the McCallsurg Post Office

SIGNATURE	PRINTED NAME	ADDRESS	ZIP CODE	DATE
Elaine Tuedt	Elaine Tuedt	10850 650th Ave McCallsburg Iowa P.O Box 118	50154	5/28/11
Audrey Bauer	Audrey Bauer	33737 6. Ave McCallsburg	50154	5/28/11
Dorothy Tuedt	Dorothy Tuedt	64339 110th St McCallsburg	50154	5/28/11
Meg Burg	Megan Burg	66717 160th St. McCallsburg	50154	5/28/11
Lucille Jacobson	Lucille Jacobson	820 Main St. P.O. Box 46	50154	5/28/11
Shirley Wismer	Shirley Wismer	205 Fouitt P.O. Box 17	50154	5/28/11
Vern R. Nelson	Vern Nelson	165 N 8th St McCallsburg	50154	5/28/11
Connie Johnson	Connie Johnson	650 Latrobe Ave	50154	5/28/11
Mary Wicks	Mary Wicks	13957 640th AVE	50154	5/28/11
Kim Jacobson	Kim Jacobson	220 N. 6th St. McCallsburg	50154	5-28-11
Wallace W. Loney	Wallace W. Loney	175 N 8th McCallsburg	50154	5-29-11
Susan K. Spencer	Susan K. Spencer	P.O. Box 0 McCallsburg	50154	5-29-11
Kathy Sandmann	Kathy Sandmann	PO Box 68, McCallsburg	50154	5-29-11
Kent Reimann	Kent Reimann	15158 640th Ave. McCallsburg	50154	5-29-11

A PETITION TO SAVE THE [illegible]CALLSBURG POST OFFICE

50154 [illegible]IDENTS

We, the citizens and customers of the McCallsburg, Iowa, Post Office hereby protest any change in the present status of our Post Office. It is our desire to retain our Post Office at its present status - a United State Post Office operated career postal employees. We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular post service to rural areas, communities and small towns where Post Offices are not financially self-sustaining. We do not feel your proposals meet these criteria.

Sincerely,
Customers of the McCallsurg Post Office

SIGNATURE	PRINTED NAME	ADDRESS	ZIP CODE	DATE
Melita Ellingson	Melita Ellingson	740 Latrobe Ave. PO Box 128	50154	5-29-2011
Larry Ellingson	Larry Ellingson	740 Latrobe Ave. P.O. Box 128	50154	5-29-2011
Amy E Ose	Amy Ose	66677 130th Street	50154	5-29-2011
Lori Nagle-Reimann	Lori Nagle Reimann	15158 640th Ave.	50154	5-29-2011
[illegible]	DAVID CHIDESTER	610 FRUITT AVE Box 148	50154	5-29-2011
[illegible]	Spencer, Adolph A	15405 650th AVE, Box D	50154	5/29-11
Jeanette Tjelmeland	Jeanette Tjelmeland	12423 660th McCallsburg	50154	5-29-2011
John C Johnson	John C. Johnson	650 Latrobe Ave McCallsburg, IA 50154	50154	5-29-2011
Rebecca Smith	Rebecca J Smith	431 Latrobe McCallsburg, IA	50154	5-29-2011
LuVerne Wicks	LuVerne Wicks	13957 640th Ave	50154	5/29/2011
Kevin Jacobson	Kevin Jacobson	203 6th St. P.O. Box 203 McCallsburg	50154	5-29-2011
Esther Vallem	Esther Vallem	280 N 8th St McCallsburg	50154	5-29-2011
Jill Hendrick	Jill Hendrick	315 Dubois Ave PO Box 31 McCallsburg	50154	6/15/11
			50154	

A PETITION TO SAVE THE MCCALLSBURG POST OFFICE

50154 RESIDENTS

We, the citizens and customers of the McCallsburg, Iowa, Post Office hereby protest any change in the present status of our Post Office. It is our desire to retain our Post Office at its present status - a United State Post Office operated career postal employees. We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular post service to rural areas, communities and small towns where Post Offices are not financially self-sustaining. We do not feel your proposals meet these criteria.

Sincerely,
Customers of the McCallsurg Post Office

SIGNATURE	PRINTED NAME	ADDRESS	ZIP CODE	DATE
Lavon Tjelmeland	Lavon Tjelmeland	145 S 8th St.	50154	5-30-2011
Evelyn J. Christensen	Evelyn Christensen	180 N 2nd St.	50154	5/30/11
Marie Loney	Marie Loney	175 N 8th St McCallsburg	50154	5-30-11
Blanche R. Nessa	Blanche R. Nessa	33093 G. Ave. McCallsburg, IA	50154	5-30-11
Arlen Anderson	Arlen Anderson	14777 640th Ave McCallsburg	50154	5-30-11
Gannon Hendrick	Gannon Hendrick	15633 650th Ave	50154	5-30-11
Dorothy Severtson	Dorothy Severtson	545 Main	50154	5/30/11
Scott Lundquist	Scott Lundquist	815 Main McCallsburg	50154	5-30-11
Misty Bickelhaupt	Misty Bickelhaupt	620 LATROBE Ave McCallsburg	50154	5-30-11
Karen Knapbus	Karen Knapbus	14390 670th Ave McCallsburg	50154	5-30-11
Jo Burg	Jo Burg	80 S. 2nd St. McCallsburg	50154	5/30/11
Chris Chichester	Chris Chichester	160 Fruitt Ave McCallsburg	50154	5/30/11
Barb Rasmusson	Barb Rasmusson	16977 670th Ave Nevada	50154	—
Sharon Richardson	Sharon Richardson	655 Main McCallsburg	50154	5-30-11

A PETITION TO SAVE THE MCCALLSBURG POST OFFICE

50154 RESIDENTS

We, the citizens and customers of the McCallsburg, Iowa, Post Office hereby protest any change in the present status of our Post Office. It is our desire to retain our Post Office at its present status - a United State Post Office operated career postal employees. We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular post service to rural areas, communities and small towns where Post Offices are not financially self-sustaining. We do not feel your proposals meet these criteria.

Sincerely,
Customers of the McCallsurg Post Office

SIGNATURE	PRINTED NAME	ADDRESS	ZIP CODE	DATE
Betty Coffman	Betty Coffman	Box 28 McCallsburg Ia.	50154	5/30/11
Stan Tuedt	Stan Tuedt	11307 650th Ave	50154	5/30/11
Jerry BANKS	Jerry BANKS	325 MAIN ST MC Callsburg	50154	5/30/11
David Hegland	David Hegland	11729 650th Ave McCallsburg	50154	5/30/11
Marilyn Hill	Marilyn Hill	14051 660th AV McCallsburg	50154	5/30/11
Kyle H. Borton	Kyle H. Borton	604 Latrobe Ave McCallsburg	50154	5/30/11
Alan Knaphus	Alan Knaphus	14390 670TH AVE McCallsburg	50154	5/30/11
Shelly Richardson	Shelly Richardson	Latrobe 550 PO BOX 132 McCallsburg	50154	5/30/11
Kathy Nelm	Kathy Nelm	130 Main St McCallsburg	50154	5-30-11
Kenneth Meimann	Kenneth Meimann	515 Latrobe Ave. McCallsburg	50154	6-1-11
Jacki Meimann	Jacki Meimann	515 Latrobe PO Box 75 McCallsburg	50154	6-1-11
Jim Savage	Jim Savage	60 4th St PO BOX 126 McBurg	50154	6-5-11
Emily Savage	Emily Savage	60 4th Street P.O. Box 126	50154	6-5-11
			50154	

A PETITION TO SAVE THE [illegible]CALLSBURG POST OFFICE

50154 [illegible]IDENTS

We, the citizens and customers of the McCallsburg, Iowa, Post Office hereby protest any change in the present status of our Post Office. It is our desire to retain our Post Office at its present status - a United State Post Office operated career postal employees. We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular post service to rural areas, communities and small towns where Post Offices are not financially self-sustaining. We do not feel your proposals meet these criteria.

Sincerely,
Customers of the McCallsurg Post Office

SIGNATURE	PRINTED NAME	ADDRESS	ZIP CODE	DATE
[illegible]	Frank Richardson	550 Latrobe McCallsburg	50154	5-30-11
[illegible]	Gene Richardson	655 Main McCallsburg	50154	5-30-2011
[illegible]	Diane Granzow	155 S 8th St McCallsburg	50154	5-30/11
[illegible]	Kim Nelson	130 Main St McCallsburg	50154	5-30/11
[illegible]	Rick Murray	210 Main St. McCallsburg	50154	6-5-11
[illegible]	Jana Murray	210 Main St. McCallsburg	50154	6/5/11
[illegible]	Jennifer Wilson	225 Main St. McCallsburg	50154	6-5-11
[illegible]	Jordan Heaty	231 Main St McCallsburg	50154	6-5-11
Marcy Heath	Marcy Heath	231 Main St McCallsburg	50154	6.5.11
[illegible]	Aaron Ambrosy	55 S. 3rd St McCallsburg	50154	6-5-11
Danielle Bonofar	Danielle Bonofar	55 S. 3rd St. McCallsburg	50154	6-5-11
Nathan E. Fair	Nathan E. Fair	160 N. 3rd McCallsburg	50154	6-5-11
Joe Wells	JOE WELLS	340 MAIN ST "	50154	6-5-11
[illegible]	[illegible]	" "	50154	"

A PETITION TO SAVE THE McCALLSBURG POST OFFICE

50154 RESIDENTS

We, the citizens and customers of the McCallsburg, Iowa, Post Office hereby protest any change in the present status of our Post Office. It is our desire to retain our Post Office at its present status - a United State Post Office operated career postal employees. We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular post service to rural areas, communities and small towns where Post Offices are not financially self-sustaining. We do not feel your proposals meet these criteria.

Sincerely,
Customers of the McCallsurg Post Office

SIGNATURE	PRINTED NAME	ADDRESS	ZIP CODE	DATE
Pat Erickson	PAT ERICKSON	855 LATROBE AVENUE	50154	6-5-11
Jason Erickson	Jason Erickson	915 Latrobe Avenue	50154	6-5-11
Katie Erickson	Katie Erickson	915 Latrobe Avenue	50154	6-5-11
Steve Castor	Steve Castor	885 Latrobe Ave	50154	6-5-11
Ken Tracks	Ken Tracks	760 Main St	50154	6-5-11
Luke Wright	LUKE WRIGHT	810 Main PO Box 15	50154	6-5-11
Mike Wright	Mike Wright	315 Latrobe Ave	50154	6-5-11
Kyla Wright	Kyla Wright	315 Latrobe Ave.	50154	6-5-11
Steph VanderWal	Steph VanderWal	220 Main St	50154	6-5-11
Chris Barten	Chris Barten	125 N. 3rd St	50154	6-5-11
Brian E. Baker	BRIAN E. BAKER	180 N 3rd.	50154	6-5-11
			50154	
			50154	
			50154	

50154 [illegible]IDENTS

A PETITION TO SAVE THE [illegible]CALLSBURG POST OFFICE

We, the citizens and customers of the McCallsburg, Iowa, Post Office hereby protest any change in the present status of our Post Office. It is our desire to retain our Post Office at its present status - a United State Post Office operated career postal employees. We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular post service to rural areas, communities and small towns where Post Offices are not financially self-sustaining. We do not feel your proposals meet these criteria.

Sincerely,
Customers of the McCallsurg Post Office

Signature	Printed Name	Address	Zip Code	Date
Andrea Larson	Andrea Larson	825 Main St. McCallsburg	50154	6-5-11
Ken Bohn	Ken Bohn	150 N. 8th St. McCallsburg	50154	6-5-11
Alan Henze	Alan Henze	180 N. 8th St McCallsburg	50154	6-5-11
Joyce Chentland	Joyce E Chentland	745 main st McCallburg	50154	6-5-11
P. Gibbs	P. Gibbs	740 Main PO Box 34	50154	6-5-11
J E Blankenship	Jack Blankenship	715 Main St PO Box 5	50154	6-5-11
[illegible]	Cody Jones	750 MAIN St	50154	6/5/11
Jessie Gierde	Jessie Gierde	415 Latrobe Ave. McCallsburg	50154	6-5-11
Joan Banks	Joan Banks	655 Main PO Box 14	50154	6/5/11
Lawrence Banks	Lawrence Banks	655 Main PO Box 14	50154	6/5/11
[illegible]	Tim Sarver	175 N. 3rd St	50154	6/5/11
[illegible]	Chris Larson	400 Fritt Ave	50154	6-5-11
Greg Macdonald	Greg Macdonald	145 N 3rd St McCallsburg	50154	6-5-11
[illegible]	[illegible]	Timothy Erickson		

A PETITION TO SAVE THE MCCALLSBURG POST OFFICE

50154 RESIDENTS

We, the citizens and customers of the McCallsburg, Iowa, Post Office hereby protest any change in the present status of our Post Office. It is our desire to retain our Post Office at its present status - a United State Post Office operated career postal employees. We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular post service to rural areas, communities and small towns where Post Offices are not financially self-sustaining. We do not feel your proposals meet these criteria.

Sincerely,
Customers of the McCallsurg Post Office

SIGNATURE	PRINTED NAME	ADDRESS	ZIP CODE	DATE
Lisa Glenn	Lisa Glenn	535 Latrobe Ave McCallsburg	50154	6-5-11
D Glenn	DAVID A GLENN	535 LATROBE AVE McCallsburg	50154	6-5-11
Dallas Gould	Dallas Gould	525 Latrobe McCallsburg	50154	6-5-11
Kerin C. Dietzel	Kerin Dietzel	540 Latrobe, McCallsburg	50154	6-5-11
Rayne Dietzel	Rayne Dietzel	540 Latrobe Ave, McCallsburg	50154	6/5/11
Mark J Venner	MARK J VENNER	655 LATROBE AVE McCALLSBURG	50154	6/15/11
Robin D Pruisner	ROBIN D PRUISNER	655 LATROBE AVE MCCALLSBURG	50154	6/5/2011
Donna Sandmeier	Donna Sandmeier	720 Latrobe Ave	50154	6-5-11
Marcella J. Hill	MARCELLA J. HILL	825 LATROBE AVE.	50154	6-5-11
Amber Tarks	Amber Tarks	760 Main St.	50154	6-5-11
C Whi	Chris Whipple	850 Main St.	50154	6-5-11
Jayson Schwiebert	Jayson Schwiebert	850 Main St	50154	6-5-11
Cynthiann Bailey-Hill	Cynthiann Bailey-Hill	835 Main	50154	6-5-11
Roger Holland	Roger Holland	835 Main	50154	6-5-11

A PETITION TO SAVE THE [illegible]CALLSBURG POST OFFICE

50154 [illegible]SIDENTS

We, the citizens and customers of the McCallsburg, Iowa, Post Office hereby protest any change in the present status of our Post Office. It is our desire to retain our Post Office at its present status - a United State Post Office operated career postal employees. We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular post service to rural areas, communities and small towns where Post Offices are not financially self-sustaining. We do not feel your proposals meet these criteria.

Sincerely,
Customers of the McCallsurg Post Office

SIGNATURE	PRINTED NAME	ADDRESS	ZIP CODE	DATE
Jessica Henze	Jessica Henze	PO Box 206 McCallsburg	50154	6-11-11
Nate Dandy	Nate Dandy	110 S. 1st McCallsburg	50154	6/11/11
Bob Thomas	Bob Thomas	105 S 1st McCallsburg	50154	6-11-11
Robin Thomas	Robin Thomas	105 S 1st McCallsburg	50154	6-11-11
Michael Palmer	Michael Palmer	55 Latrobe McCallsburg	50154	6-11-11
James Gjerde	James Gjerde	45 Latrobe Ave	50154	6-11-11
Marcy D Gjerde	Marcy Gjerde	45 Latrobe Ave McCallsburg	50154	6-11-11
Dixie Vickre	Dixie Vickre	175 N 6th	50154	6-11-11
[illegible]	Ronald Vickre	175 N 6th	50154	6-11-11
Kevin Erickson	Kevin ERICKSON	Box 113	50154	6-11-11
James M. Gage	James M Gage	PO Box 650 Du Bois McCallsburg	50154	6-11-11
Janet Clemens	Janet Clemens	650 Dubois #10 McCallsburg	50154	6-11-11
Wanda Gibbons	Wanda Gibbons	175 N. 6th Apt. 1 P.O. Box 124 McCallsburg Ia.	50154	6-11-11
Geri Morris	GERI MORRIS	130 S 8th McCallsburg, Ia	50154	6-11-11

A PETITION TO SAVE THE MCCALLSBURG POST OFFICE

50154 RESIDENTS

We, the citizens and customers of the McCallsburg, Iowa, Post Office hereby protest any change in the present status of our Post Office. It is our desire to retain our Post Office at its present status - a United State Post Office operated career postal employees. We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular post service to rural areas, communities and small towns where Post Offices are not financially self-sustaining. We do not feel your proposals meet these criteria.

Sincerely,
Customers of the McCallsurg Post Office

Signature	Printed Name	Address	Zip Code	Date
[illegible]	Mary F. Olmon	390 N 8th St McCallsburg	50154	6/9/11
Janett Scher	Janett Scher	755 Fruitt Ave	50154	6-12-11
[illegible]	Tim Scher	" " "	50154	"
[illegible]	Kevin Lil		50154	6-12-11
[illegible]	Billie Havick	225 N 7th	50154	6-12-11
Kay Eurom	Kay Eurom	275 N 7th	50154	6/12/11
[illegible]	John Olabom	230 N 7th	50154	6/12/11
Don Knott	DON KNOTT	335 DUBOIS AVE	50154	6/12/11
Janice Knott	Janice Knott	335 DUBOIS AVE	50154	6/12/11
Sara Buseman	Sara Buseman	400 Fruitt Ave	50154	6/12/11
[illegible]	RAY DARVILLE	240 N 3rd St	50154	6/12/11
Julie Olson	Julie Olson	320 N 3rd st	50154	6/12/11
[illegible]	mike olson	320 N 3rd st	50154	6/12/11
[illegible]	JACKLYN CONLEY-MUNSE	275 N 5th St	50154	6/12/11

A PETITION TO SAVE THE MCCALLSBURG POST OFFICE

50154 RESIDENTS

We, the citizens and customers of the McCallsburg, Iowa, Post Office hereby protest any change in the present status of our Post Office. It is our desire to retain our Post Office at its present status - a United State Post Office operated career postal employees. We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular post service to rural areas, communities and small towns where Post Offices are not financially self-sustaining. We do not feel your proposals meet these criteria.

Sincerely,
Customers of the McCallsurg Post Office

SIGNATURE	PRINTED NAME	ADDRESS	ZIP CODE	DATE
Denise Telmeland	Denise Telmeland	11721 660th Ave	50154	6/12/11
Vaughn Phillips	Vaughn Phillips	11398 660th Ave	50154	6-12-11
Rachel Phillips	Rachel Phillips	11398 660th Ave	50154	6/12/11
Don Thompson	Don Thompson	105-22 660TH AVE	50154	6-12-11
[illegible]	Kent Anderson	66243 110th ST	50154	6-12-11
Adam Erickson	Adam Erickson	66404 120th ST	50154	6-12-11
Brandi	Brandi Erickson	66404 120th ST	50154	6-12-11
Kelly Gaidies	Kelly Gaidies	66902 120th	50154	6-12-11
Clarence Hauenstein	Clarence Hauenstein	66902 120th	50154	6-12-11
Susan M Read	Susan M Read	13114 670th Ave	50154	6-12-11
Edward Read	Edward Read	13114 670th Ave	50154	6-12-11
Richard F Fisher	Richard F Fisher	13733 670th Ave	50154	6-12-11
Lynda Pearson	Lynda Pearson	14772 670th Ave	50154	6-12-11
Cal Pearson	Cal Pearson	14772 670th Ave	50154	6-12-11

A PETITION TO SAVE THE MCCALLSBURG POST OFFICE

50154 RESIDENTS

We, the citizens and customers of the McCallsburg, Iowa, Post Office hereby protest any change in the present status of our Post Office. It is our desire to retain our Post Office at its present status - a United State Post Office operated career postal employees. We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular post service to rural areas, communities and small towns where Post Offices are not financially self-sustaining. We do not feel your proposals meet these criteria.

Sincerely,
Customers of the McCallsurg Post Office

SIGNATURE	PRINTED NAME	ADDRESS	ZIP CODE	DATE
Stanley Vigness	Stanley Vigness	410 Fruit Ave. McCallsburg	50154	6/12/11
Emily Banks	Emily Banks	225 N 4th St McCallsburg	50154	6/13/11
Matt Banks	Matt Banks	225 N 4th St. McCallsburg	50154	6-13-11
Cathy Dickerson	CATHY DICKERSON	525 N 5 ST MCCALLSBURG	50154	6-15-11
			50154	
			50154	
			50154	
			50154	
			50154	
			50154	
			50154	
			50154	
			50154	
			50154	

A PETITION TO SAVE THE MCCALLSBURG POST OFFICE

50154 RESIDENTS

We, the citizens and customers of the McCallsburg, Iowa, Post Office hereby protest any change in the present status of our Post Office. It is our desire to retain our Post Office at its present status - a United State Post Office operated career postal employees. We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular post service to rural areas, communities and small towns where Post Offices are not financially self-sustaining. We do not feel your proposals meet these criteria.

Sincerely,
Customers of the McCallsurg Post Office

SIGNATURE	PRINTED NAME	ADDRESS	ZIP CODE	DATE
Jody Richardson	Jody Richardson	15268 660th Ave	50154	6-12-11
Tim Kelley	Tim Kelley	15268 660th Ave	50154	6-12-11
Lori Gjerde	Lori Gjerde	13262 650th Ave.	50154	6-13-11
Cyndal Olson	Cyndal Olson	65079 140th St.	50154	6-13-11
Rod Ballard	Rod Ballard	14430 650th Ave	50154	6-13-11
Julie Hill	Julie Hill	65436 150th St.	50154	6-13-11
Randy Hill	Randy Hill	65436 150th St	50154	6-13-11
Gary Hendrick	Gary Hendrick	15633 650th Ave	50154	6-13-11
Kelly Hendrick	Kelly Hendrick	15633 650th Ave	50154	6-13-11
Heidi Hendrick	Heidi Hendrick	" "	50154	6-13-11
Bob Middleton	Bob Middleton	64259 140th St	50154	6-13-11
Connie Middleton	Connie Middleton	64259 140th St	50154	6-13-11
Connie Tjelmeland	Connie Tjelmeland	12461 650 Ave	50154	6-13-11
Mark Tjelmeland	Mark Tjelmeland	12461 650 Ave	50154	6-13-11

A PETITION TO SAVE THE [illegible]CALLSBURG POST OFFICE

CI[illegible]NS

We, the customers of the McCallsburg, Iowa, Post Office hereby protest any change in the present status of our Post Office. It is our desire to retain the Post Office at its present status - a United State Post Office operated career postal employees. We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents in delivering and sending mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular post service to rural areas, communities and small towns where Post Offices are not financially self-sustaining. We do not feel your proposals meet these criteria.

Sincerely,
Customers of the McCallsurg Post Office

SIGNATURE	PRINTED NAME	ADDRESS	ZIP CODE	DATE
Brenda L. Easley	Brenda L Easley	1234 S. 180th Plz Omaha NE	68130	5-28-11
Ione Holland	Ione Holland	215 Latrobe McBurg, Ia	50154	5-28-11
Ron Nichols	Ronald Nichols	5212 Ovid Ave., Des Moines, Ia	50310	5-28-11
Beverly Johnson	Beverly Johnson	309 Broad St #6 Story City Ia	50248	5-28-11
Helen Zook	Helen Zook	522 Story St #208 Story City Ia	50248	5/28/11
Gladys Peter	Gladys Peter	519 Marvick Story City IA	50248	5/28/11
Pauline McGinty	Pauline McGinty	4045-44th Ave So Mpls MN	55406	5/28/11
Loretta Hornung	Loretta Hornung	223 W. Chestnut St. Hubbard, IA	50122	5/28/11
Alan Cook	Alan Cook	BOX 346 Roland Ia. 50236	50236	5/28/11
Marilyn Barquist	Marilyn Barquist	2439 Valley View Rd Ames	50014	5/28/11
Gerald Vallem	Gerald Vallem	1201 Park Ave. Waverly	50677	5/28/11
[illegible]				
Sue Uthe	Sue Uthe	28924 632 Ave. Nevada	50201	5-28-11
Barbara Carlson	Barbara Carlson	924 Forest Av Story City	50248	5-28-11

A PETITION TO SAVE THE MCCALLSBURG POST OFFICE

CITIZENS

We, the customers of the McCallsburg, Iowa, Post Office hereby protest any change in the present status of our Post Office. It is our desire to retain the Post Office at its present status - a United State Post Office operated career postal employees. We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents in delivering and sending mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular post service to rural areas, communities and small towns where Post Offices are not financially self-sustaining. We do not feel your proposals meet these criteria.

Sincerely,
Customers of the McCallsurg Post Office

SIGNATURE	PRINTED NAME	ADDRESS	ZIP CODE	DATE
Steven R Lounsberry	Steven R. Lounsberry	7604 Princeton Dr NE Cedar Rapids IA	52402	5-30-11
Carol Tjelmeland	Carol Tjelmeland	304 S. 11th Nevada, IA	50201	5-30-11
Kyle Sch	Kyle Schellhorn	PO Box 360, Gilbert, IA	50105	5-30-11
Bruce Bergland	Bruce Bergland	2537 155th St Floyd IA	50435	5-30-11
Marlys Dodd	Marlys Dodd	820 Santa Vera Dr Chanhassen MN	55317	5-30-11
Robert Bergland	Robert Bergland	1013 E. 45th St Austin TX	78751	5-30-11
Judi Nessa	Judi Nessa	320 N. Main Ave Huxley	50124	5-30-11
[illegible]				
Beth Rumph	BETH RUMPH	4505 STROMBOLI DR, PLANO, TX	75093	5/30/11
Richard Mahlow	Richard Mahlow	71521 120th St Zearing Ia	50278	5/30/11
Kyle Springer	Kyle Springer	830 Market Ave Story City	50248	5/30/11
Staci Springer	Staci Springer	830 Market Ave Story City	50248	5/30/2011
Andrea Little	Andrea Little	804 Ashwood Dr., Huxley, IA 50124	50124	5/30/11

A PETITION TO SAVE THE [illegible]CALLSBURG POST OFFICE

CI[illegible]NS

We, the customers of the McCallsburg, Iowa, Post Office hereby protest any change in the present status of our Post Office. It is our desire to retain the Post Office at its present status - a United State Post Office operated career postal employees. We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents in delivering and sending mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular post service to rural areas, communities and small towns where Post Offices are not financially self-sustaining. We do not feel your proposals meet these criteria.

Sincerely,
Customers of the McCallsurg Post Office

SIGNATURE	PRINTED NAME	ADDRESS	ZIP CODE	DATE
[illegible]	LaMonte Arnold	311 N Center Zearing IA	50278	5/30/11
Valerie Buns	Valerie Buns	405 W Benton St Iowa City IA	52246	5/30/11
Jim Stecker	JAMES STECKER	115 STANLEY DR, GILBERT IA	50105	5/30/11
Norm Tjelmeland	Norm Tjelmeland	310 N Olive Zearing, Ia	50278	5/30/11
Gail Stecker	Gail Stecker	PO Box 360, Gilbert, IA	50105	5-30-11
Sara Stecker	Sara Stecker	PO Box 360, Gilbert, IA	50105	5-30-11
Stephanie Stecker	Stephanie Stecker	PO Box 360, Gilbert, IA	50105	5-30-11
Phillip Ellingson	Phillip Ellingson	63173 110th St. Roland, IA	50236	5-30-11
Carolyn Ellingson	Carolyn Ellingson	63173 110th St Roland, IA	50236	5-30-11
Roberta K. Twedt	Roberta K. Twedt	63645 160th St., Nevada, IA	50201	05-30-11
Raylene Fortney	Raylene Fortney	Kelley IA	50134	5-30-11
Larry E. Johnson				
Kevin K Wessa	Kevin K Wessa	73347 130th St Zearing IA	50278	5-30-11
Trent N. Twedt	TRENTON TWEDT	32757 C AVE RADCLIFFE IA	50230	5/30/2011

A PETITION TO SAVE THE MCCALLSBURG POST OFFICE

CITIZENS

We, the customers of the McCallsburg, Iowa, Post Office hereby protest any change in the present status of our Post Office. It is our desire to retain the Post Office at its present status - a United State Post Office operated career postal employees. We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents in delivering and sending mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular post service to rural areas, communities and small towns where Post Offices are not financially self-sustaining. We do not feel your proposals meet these criteria.

Sincerely,
Customers of the McCallsurg Post Office

SIGNATURE	PRINTED NAME	ADDRESS	ZIP CODE	DATE
Angela M Cruz	Angela M Cruz	1408 3rd St Nevada, IA	50201	5-29-11
Dorothy Hill	Dorothy Hill	312 N. Ash Zearing	50278	5-29-11
LaVonne Christianson	LaVonne Christianson	210 N Center, Zearing	50278	5-29-11
Anita Hanson	Anita G. Hanson	1643 Carroll Avenue Ames IA	50010	5-29-11
Pat Steinman	PAT STEINMAN	23647 Wilderness Lyn Rd Rapid City SD	57702	5-29-11
Diana Linn Johnson	Diana Linn Johnson	1001 S Pearl, Zearing	50278	5-21-11
Janie Nessa	Janie Nessa	73747 130th Zearing	50278	5-21-11

A PETITION TO SAVE THE MCCALLSBURG POST OFFICE

CITIZENS

We, the customers of the McCallsburg, Iowa, Post Office hereby protest any change in the present status of our Post Office. It is our desire to retain the Post Office at its present status - a United State Post Office operated career postal employees. We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents in delivering and sending mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular post service to rural areas, communities and small towns where Post Offices are not financially self-sustaining. We do not feel your proposals meet these criteria.

Sincerely,
Customers of the McCallsurg Post Office

SIGNATURE	PRINTED NAME	ADDRESS	ZIP CODE	DATE
Cathy Ziebell	Cathy Ziebell	602 E. Chestnut Hubbard	50122	5-30-11
Scott Nessa	Scott Nessa	1918 NE Lancaster Ankeny	50021	5-30-11
[illegible]	Nate Ruffcorn	31294 F Ave Radcliffe	50230	5-30-11
[illegible]	Jason Stecker	708 SE 12th St Grimes	50111	5/30/11
Nikki Ruffcorn	Nikki Ruffcorn	31294 F Ave Radcliffe	50230	5/30/11
Barb Rasmusson	Barb Rasmusson	16977 670th Ave Nevada	50201	5/30/11

UNITED STATES POSTAL SERVICE

A. Office

Name: MC CALLSBURG State: IA Zip Code: 50154
Area: WESTERN District: HAWKEYE PFC
Congressional District: IA-04 County: Story
EAS Grade: 11 Finance Number: 185454

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 28. There was no Congressional inquiry.

Prepared by: Karen Lenane Date: 08/28/2011
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902 Fax No: (319) 399-5502

REPLY TO:

☐ 135 HART SENATE OFFICE BUILDING
WASHINGTON, DC 20510–1501
(202) 224–3744
e-mail: grassley.senate.gov/contact.cfm

☐ 721 FEDERAL BUILDING
210 WALNUT STREET
DES MOINES, IA 50309–2140
(515) 288–1145

☐ 150 1ST AVENUE NE
SUITE 325
CEDAR RAPIDS, IA 52401
(319) 363–6832

United States Senate

CHARLES E. GRASSLEY

WASHINGTON, DC 20510–1501

REPLY TO:

☐ 103 FEDERAL COURTHOUSE BUILDING
320 6TH STREET
SIOUX CITY, IA 51101–1244
(712) 233–1860

☐ 210 WATERLOO BUILDING
531 COMMERCIAL STREET
WATERLOO, IA 50701–5487
(319) 232–6657

☐ 131 WEST 3RD STREET
SUITE 180
DAVENPORT, IA 52801–1419
(563) 322–4331

☐ 307 FEDERAL BUILDING
8 SOUTH 6TH STREET
COUNCIL BLUFFS, IA 51501–4204
(712) 322–7103

June 13, 2011

Robin Pruisner
McCallsburg City Council
550 Main Street
McCallsburg, Iowa 50154

Dear Robin:

Thank you for sharing with me your concern about the possible closure of the McCallsburg, Iowa Post Office and the effect this would have on the community. I certainly understand the need for postal services for Iowans no matter where they live.

As you may know, the U.S. Postal Service was established by the Postal Reorganization Act of 1970 and replaced the U.S. Post Office Department. The U.S. Postal Service was chartered to perform as a business enterprise, with sufficient market freedom that it could deliver the mail to all parts of the country as reliably, quickly, and inexpensively as possible. In that same reform legislation, the Postal Service was mandated to operate on a self-supporting, break-even basis, with particular emphasis on restraining postal rate increases and providing "honest, efficient, and economical management."

One section of the current law states, "The Postal Service shall provide a maximum degree of effective and regular postal services to rural areas, communities, and small towns where post offices are not self-sustaining. No small post office shall be closed solely for operating at a deficit, it being the specific intent of the Congress that effective postal services be insured to residents of both urban and rural communities." At the same time, the law also makes it clear that the Postal Service has the final say over where post offices should be located and can close any post office provided it takes into consideration factors like the impact on the community, the potential savings, and whether the closing is consistent with the policy on providing postal services in rural areas.

I have written to and had a personal meeting with the Postmaster General to express concerns about whether the Postal Service is adequately considering the required factors and the views of community members in the various proposed post office closings in Iowa. I also made clear to the Postmaster General that the Postal Service should take every step possible to reduce unnecessary costs within its operations before cutting back on services to the public. For instance, I cited a report by the USPS Office of Inspector General that identified $33.6 million in potential annual savings that could be achieved by consolidating postal management functions. You can be assured that I will continue to advocate that the Postal Service maintain adequate service for rural Iowans, follow the required procedures, and fully take into account the views of Iowans.

Thank you again for taking the time to contact me about this matter. Please keep in touch.

Sincerely,

Charles E. Grassley
United States Senator

Proposal Checklist

Section I — Responsiveness to Community Postal Needs

✓	Tell what we are doing and why.
✓	Is reason for discontinuance justified and documented in the record?
N/A	If suspended, what type of alternate service customers are now receiving?
retirement	Reason for vacancy and information on postmaster/OIC
✗	Number of customers and type of service they received and will receive.
✓	Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
✗	Last three fiscal years of revenue and revenue units.
✗	Decline in service workload/reduction in EAS level, if appropriate.
✗	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
✗	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
✗	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
✗	Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
✗	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
✗	Information on petitions and congressional inquiries included with Postal Service responses.
✗	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
✗	Advantages and disadvantages of proposed alternate service.
✗	Any other pertinent information concerning Postal Service needs.

Section II — Effect on the Community

✗	Brief background of area, community government, population, etc.
✗	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
✗	Was Post Office used as meeting place?
✗	Was Post Office a shelter for a bus stop?
✗	Did the Post Office have a public bulletin board?
✗	Were government forms available at the Post Office?
✗	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
✗	What is the historical value of the office?
✗	Is an address change necessary?
✗	Will the community identity be preserved?
✗	What are the growth trends (flat, up, down)?
✗	Were any other nonpostal items identified?

Section III — Effect on Employees

✗	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV — **Economic Savings**

X

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-11, Minimum, no COLA)	$ 39,168
Fringe benefits 33.5%	$ 11,111
Rental costs, excluding utilities	$ 6,480
Total annual costs	$ 56,759
Less estimated cost of replacement service	- 16,618
Total annual savings	$ 34,141

A one-time expense of $ _____ will be/was incurred for installation of CBUs and parcel lockers.

X — Is postmaster salary based on the minimum salary without COLA?

X — Does postmaster salary reflect the current office evaluation?

Section V — **Other Factors**

X — The Postal Service has identified no other factors for consideration (if appropriate).

X — List other factors as appropriate.

X — Other factors when replacement service is a CPO.

Section VI — **Summary**

X — The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII — **Notices**

X — Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By: _____ 6/28/11

Investigative Coordinator — Date

Reviewed and Certified By: _____ 6/28/11

District PO Review Coordinator — Date

UNITED STATES POSTAL SERVICE®

06/28/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the MC CALLSBURG Post Office
Docket No. 1372281

This is to advise you that on 07/11/2011, I will post for public comment a proposal to close the MC CALLSBURG Post Office in Story, Congressional District No. IA-04.

If you have any questions, please call KAREN LENANE District Review Coordinator at (319) 399-2902.

GAIL DUBA
District Manager
HAWKEYE PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal

UNITED STATES POSTAL SERVICE

06/30/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
MC CALLSBURG Proposal
Docket No. 1372281 - 50154

Please post the enclosed proposal to close the MC CALLSBURG Post Office in the lobby. The proposal must be posted in a prominent place from 07/11/2011 through close of business on 09/11/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (319) 399-2902.

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 07/11/2011

Date of Removal: 09/11/2011

UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE MC CALLSBURG, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE**

To the customers of the Mc Callsburg Post Office:

The Postal Service is considering the close of the Mc Callsburg Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/11/2011 through 09/11/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Mc Callsburg Post Office , Zearing Post Office and Roland Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

STACY ST. JOHN
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

Date of Posting: 07/11/2011

Posting Round Date: ZEARING IA 50278 JUL 11 2011 USPS

Date of Removal: 09/11/2011

Removal Round Date: ZEARING IA 50278 SEP 12 2011 USPS

PROPOSAL TO CLOSE
THE MC CALLSBURG, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1372281 - 50154

Date of Posting: 07/11/2011

Date of Removal: 09/11/2011

ZEARING IA 50278 JUL 11 2011 USPS

UNITED STATES POSTAL SERVICE

ZEARING IA 50278 SEP 12 2011 USPS

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE MC CALLSBURG, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Mc Callsburg Post Office:

The Postal Service is considering the close of the Mc Callsburg Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/11/2011 through 09/11/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Mc Callsburg Post Office , Zearing Post Office and Roland Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

STACY ST. JOHN
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

Date of Posting: 07/11/2011

Date of Removal: 09/11/2011

ROLAND, IA 50236 JUL 11 2011 USPS

ROLAND, IA 50236 SEP 12 2011 USPS

UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE MC CALLSBURG, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE**

To the customers of the Mc Callsburg Post Office:

The Postal Service is considering the close of the Mc Callsburg Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/11/2011 through 09/11/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Mc Callsburg Post Office , Zearing Post Office and Roland Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

STACY ST. JOHN
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

Date of Posting: 07/11/2011

Posting Round Date: McCALLSBURG IA 50154 JUL 11 2011 USPS

Date of Removal: 09/11/2011

Removal Round Date: McCALLSBURG IA 50154 SEP 12 2011 USPS

PROPOSAL TO CLOSE
THE MC CALLSBURG, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1372281 - 50154

Date of Posting: 07/11/2011

Date of Removal: 09/11/2011

McC JUL 11 2011 50154 USPS

UNITED STATES POSTAL SERVICE

McCALLSBURG IA 50154 SEP 12 2011 USPS

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE MC CALLSBURG, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Mc Callsburg Post Office:

The Postal Service is considering the close of the Mc Callsburg Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/11/2011 through 09/11/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Mc Callsburg Post Office , Zearing Post Office and Roland Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

STACY ST. JOHN
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

7-11-2011

Date of Posting: 07/11/2011

Posting Round Date:

Date of Removal: 09/11/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE MC CALLSBURG, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1372281 - 50154

Date of Posting: 07/11/2011

Posting Round Date:

Date of Removal: 09/11/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE MC CALLSBURG, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1372281 - 50154

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Mc Callsburg, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Roland Post Office, located six miles away.

The postmaster position became vacant when the postmaster retired on January 29, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by an alternate means.

The Mc Callsburg Post Office, an EAS-11 level, provides service from 07:30 - 12:00 - 13:15 - 16:15 Monday - Friday , 07:30 - 10:00 Saturday and lobby hours of 06:30 - 20:30 on Monday - Friday and 06:30 - 18:30 on Saturday to 129 post office box or general delivery customers and 85 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 22 transaction(s) accounting for 26 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: $29,709 (77 revenue units) in FY 2008; $26,980 (70 revenue units) in FY 2009; and $25,563 (67 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On June 15, 2011, representatives from the Postal Service were available at American Legion to answer questions and provide information to customers. 72 customer(s) attended the meeting.

On May 24, 2011, 214 questionnaires were distributed to delivery customers of the Mc Callsburg Post Office. Questionnaires were also available over the counter for retail customers at the Mc Callsburg Post Office. 90 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 9 favorable, 32 unfavorable, and 49 expressed no opinion.

A petition supporting the retention of the Mc Callsburg Post Office was received on June 15, 2011, with 270 signatures. If this proposal is implemented, delivery and retail services will be provided by the Roland Post Office, an EAS-15 level office. Window service hours at the Roland Post Office are from 08:30-11:00 & 13:00-16:00, Monday through Friday, and 08:30 10:30 on Saturday. There are 217 post office boxes available.

Retail service is also available at the Zearing Post Office an EAS-13 level office, located five miles away. Window service hours at Zearing Post Office are from 07:30-12:00 & 12:30-15:45, Monday through Friday and 07:30-10:00 on Saturday. There are 74 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.

   Response: The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

2. **Concern:** Customers asked why their Post Office was being discontinued while others were retained.

   Response: Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

3. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

   Response: Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

10. **Concern:** Customers were concerned about obtaining services from the carrier.

    Response: The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

11. **Concern:** Customers were concerned about permit mailing.

    Response: Administrative responsibility for the permit account will be or has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

12. **Concern:** Customers were concerned about senior citizens.

    Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

13. **Concern:** Customer expressed a concern about package delivery and pickup.

    Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

14. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

    Response: The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

15. **Concern:** Customers expressed concern about having to erect a rural mailbox.

    Response: Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from the administrative Post Office located or another location that is more convenient.

16. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response: The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

17. **Concern:** Customers expressed concern over the dependability of rural route service.

Response: Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

18. **Concern:** Customers inquired about mailbox installation and maintenance.

Response: Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

19. **Concern:** Customers suggested cutting management postitions from the top down instead of taking services away from customers.

Response: The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.

20. **Concern:** Customers were concered why the postmaster position was not filled.

Response: All management positions were frozen in anticipation of the reorganization efforts.

21. **Concern:** Customers were concerned about later delivery of mail.

Response: The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

22. **Concern:** Customers were concerned about obtaining accountable mail and large parcels.

Response: If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Mc Callsburg is an unincorporated community located in Story County. The community is administered politically by Mayor & City Council. Police protection is provided by the Storey County Sheriff. Fire protection is provided by the McCallsburg Fire Department. The community is comprised of Retirees, commuters, self-employed and farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: McCallsburg Fire Department McCallsburg City Hall McCallsburg Elementary School McCallsburg Alumni Association American Legion Hall McCallsburg Presbyterian Church Bethany Lutheran Church , Ballard and Sons Construction BBC Plumbing Country Shop Furniture Restoration Holland's Garage K & K Storage Kim Nelson Construction, LLC Perisho Trucking Scott's Sales Tjelmeland Electric Tjelmeland Prairie Plants State Bank & Trust Heart of Iowa Cooperative . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Mc Callsburg Post Office will be available at the Roland Post Office. Government forms normally provided by the Post Office will also be available at the Roland Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about nonpostal services.

   Response: Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

2. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.

   Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

3. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.

   Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

4. **Concern:** Customers expressed concern for loss of community identity.

	Response:	A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
5.	**Concern:**	Customers felt the loss of a Post Office would have a detrimental effect on the business community.
	Response:	Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
6.	**Concern:**	Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.
	Response:	Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses
7.	**Concern:**	Customers were concerned about growth in the community.
	Response:	The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.
8.	**Concern:**	Customers were concerned about the loss of a gathering place and an information center.
	Response:	Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on January 29, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of $ 34,141 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	$ 33,168
Fringe Benefits @ 33.5%	$ 11,111
Annual Lease Costs	+ $ 6,480
Total Annual Costs	$ 50,759
Less Annual Cost of Replacement Service	- $ 16,618
Total Annual Savings	$ 34,141

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Mc Callsburg, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Roland Post Office, located six miles away.

The postmaster retired on January 29, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Mc Callsburg Post Office provided delivery and retail service to 129 PO Box or general delivery customers and 85 delivery route customers. The daily retail window transactions averaged 22. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated $34,141 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Mc Callsburg Post Office , Zearing Post Office and Roland Post Office during normal office hours.

B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

STACY ST. JOHN
Manager, Post Office Operations

07/11/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the MC CALLSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer Signature of Postal Customer

Mailing Address

City, State, and ZIP Code Date

UNITED STATES POSTAL SERVICE

09/12/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 09/11/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

KAREN LENANE
Post Office Review Coordinator
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

UNITED STATES POSTAL SERVICE

A. Office

Name: MC CALLSBURG State: IA Zip Code: 50154
Area: WESTERN District: HAWKEYE PFC
Congressional District: IA-04 County: STORY
EAS Grade: 11 Finance Number: 185454

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by: Karen Lenane Date: 09/26/2011
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902 Fax No: (319) 399-5502

NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 09/12/2011

Postal Customers of the Mc callsburg Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Mc callsburg Post Office, which was posted 07/11/2011 through 09/11/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Mc callsburg Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

JANAN O'BRIEN
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

CITY OF MCCALLSBURG
CITY COUNCIL

HOME
655 Latrobe Avenue
McCallsburg, IA 50154

T 515 - 231 - 4481
F 515 - 434 - 1277
Robin.Pruisner@hotmail.com

September 6, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane -

The residents of McCallsburg are requesting that the United States Postal Service add missing information and correct inaccuracies in the 'Proposal to Close The McCallsburg, IA Post Office and Establish Service by Rural Route,' Docket 1372281-50154, Item Number 33, and rightfully reverse the improper decision to close the McCallsburg Post Office.

The residents of McCallsburg, Iowa, have thoroughly reviewed the USPS Handbook PO-101 (August 2004 edition) and have found numerous procedural errors committed by the postal officials in the USPS's rushed bid to close our local Post Office, zip 50154. The very first paragraph of page 1, Transmittal Letter, of Handbook PO-101 states:

> "A. Introduction. Handbook PO-101, Post Office Discontinuance Guide, serves as a tool for providing district Post Office ™ review coordinators information on policies and procedures related to the discontinuance of Post Offices. **Through adherence to these policies and procedures**, the Post Office ™ will assess the viability of and customer access to Post Offices, ensuring that the Postal Service continues to provide cost-effective universal service to all Americans as outlined in its Transformation Plan of April 2002." *(emphasis added by authors of this letter)*

The USPS has not adhered to its own policies set forth in Handbook PO-101. Therefore, we believe the USPS's assessment of our community and the effect of the proposed Post Office closing is unfounded. The following details the inaccuracies of the proposal, section by section:

Section I. Responsiveness to Community Postal Needs

(A) The proposal inaccurately states the window service hours of the Roland, Iowa, Post Office. This is important because the public is being directed to the Roland Post Office if McCallsburg is indeed closed. How can the public expect to receive maximum service if the USPS cannot even provide the correct window service hours to prospective customers? This inaccuracy was brought up with the USPS staff in attendance of the June 15 community meeting and yet the proposal still contains this inaccuracy. *(PO-101 133.1 states that the district Post Office review coordinator is responsible for thoroughly reviewing official records and certifying their accuracy.)*

1. Furthermore, the proposal listed the Roland Post Office as a EAS-15, however at the June 15 public meeting the Roland PM stated that it is in fact a EAS-13. If the McCallsburg Post Office is closed and the route is transferred to Roland, will that then make the Roland Post Office a EAS-15? If this is true, then the Roland PM's salary will increase. Has this been taken into account in

the Economic Savings calculation? *(PO-101 133.1 states that the district Post Office review coordinator is responsible for thoroughly reviewing official records and certifying their accuracy.)*

(B) Community Concern #7 in the proposal summarizes the customers' concerns about mail security. The USPS response is that customers may place a lock on their mailbox, as the USPS does not open the box as mail is delivered through a slot. How will mail be collected if the mailbox is not opened - will a collection box be maintained in McCallsburg? At the June 15 pubic meeting USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. If all these statements are true, then citizens will not be able to mail items in McCallsburg. *(PO-101 133.1 states that the district Post Office review coordinator is responsible for thoroughly reviewing official records and certifying their accuracy.)*

1. Furthermore, in Customer Concern #18, the USPS says that cluster boxes units (CBUs) will be purchased and installed. And, at the community meeting on June 15, the USPS personnel there, also stated that CBUs would be installed. However, in the proposal official record the USPS states that non-L route boxes will be installed - - Section VI. states "The Postal Service is proposing to close the McCallsburg, IA Post Office and provide delivery and retail services by rural route services" ... and no purchase/installation costs for CBUs have been noted in Section IV. Economic Savings of the proposal. The citizens of the community are very confused about what the USPS is actually proposing. And, if non-L route boxes are to be installed, those would be purchased and installed by the citizens, and the cost would be borne by the citizens of McCallsburg, correct? *(PO-101 133.1 states that the district Post Office review coordinator is responsible for thoroughly reviewing official records and certifying their accuracy.)*

(C) Both Community Concerns #9 and #10 focuses on how customers can continue to receive postal services from the carrier. The USPS response to #9 states that most services available from a Post Office are available from the carrier. We disagree. McCallsburg citizens are very worried that the USPS is contending that all customers in McCallsburg will have the opportunity to be at their mailbox, at the few minutes time during the day when the carrier is present, in order to receive these services as efficiently as they do by visiting a Post Office any time during the day. Many citizens are employed out of the home and cannot be at the mailbox, just waiting around for service in the often inhospitable weather conditions of Iowa. Will the carrier always come to McCallsburg at the exact same time every day, or are citizens expected to 'camp' at their mailbox, waiting and waiting? We estimate that trying to attain service from a traveling carrier will delay service by at least a day, if not more, if the citizen is expected to leave money for postage in their box or by chance misses the carrier when they pass through town. We do not believe inconvenient and delayed service meets the Postal Code's requirement to provide MAXIMUM service to rural customers.

1. Concern #9 focuses on purchasing money orders. Carriers will not have money orders with them, so if a money order is needed, the carrier will have to bring the application back to the customer the next day. Will the carrier then stand there, waiting for the customer to fill out the money order application, or come back yet another day to provide the money order to the customer?
2. In Concern #10, the USPS response says that "all" services available at a Post Office are available from a carrier (with two listed exceptions, consisting of PO Box service and bulk mail acceptance). However, this is wholly inaccurate. The carrier CANNOT accept any article over 13 ounces that will bear stamps. If a customer is not able to utilize the click-n-ship service, then it is NOT possible for a customer to leave a package in their mailbox, awaiting postage. The travel and time required to ship packages WILL result in additional cost and burden for the citizens of McCallsburg.

(D) Customer Concern #11 focuses on permit mailing issues. If the McCallsburg Post Office is closed, permit mailings from McCallsburg will require that customers request that containers be sent to them, and then the customer must take the mailing to the Roland Post Office to get the articles

mailed. If containers are not delivered by the carrier, then the permit mailer will have to make two trips to the administrative Post Office in Roland. This is at additional cost and burden for Bethany Lutheran Church, a nonprofit organization in McCallsburg.

(E) Customer Concern #20 is in regards to the USPS failure to replace the McCallsburg retired Postmaster. The USPS replied "All management positions were frozen in anticipation of the reorganization efforts." However, the truth is that the PM retired in January of 2010. The USPS had not made plans to reorganize public at that period of time. Isn't the USPS required to notify the PRC when the USPS intends to close Post Offices? It is clear to the citizens of McCallsburg that the USPS has not abided by the rules and requirements set out to govern such egregious actions.

(F) Customer Concern #22 focuses on accountable mail and large parcels. USPS replied that if a customer lives less than one-half mile from the line of travel, the carrier will attempt delivery. What happens if a customer lives more than one-half mile away as the USPS stated that large parcels may be left outside the mailbox? The citizens of McCallsburg are very concerned about the safety of packages left outside! Furthermore the USPS stated that "Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery." Requiring customers to drive to Roland to pick up their packages will result in additional cost and burden for the citizens of McCallsburg.

(G) Page 6 of the proposal is **blank,** other than the docket number, item number and page number in the upper left corner. We feel that important information was on this page, but whatever is on this page has not been provided to the citizens for review and comment. To us it is obvious information is missing, as the top of page 7 states the following "**Some Advantages of the Proposal Are:**"

1. Advantage #4 under "Some Advantages of the Proposal Are" states that CBUs offer security of individually locked mailboxes. However, as we detailed above in item (B), the citizens of McCallsburg have been given varied answers as to how the USPS plans to continue to deliver mail after the closure of the McCallsburg Post Office. At the June 15 public meeting and in this document, CBUs were the only alternative mail service given to residents. And, in the official record, USPS has pointed towards non-L route boxes. Which is it? *(PO-101 133.1 states that the district Post Office review coordinator is responsible for thoroughly reviewing official records and certifying their accuracy.)*

Section II. Effect on Community

(H) In the first sentence of this section, the USPS incorrectly states that the city of McCallsburg is unincorporated. The city of McCallsburg has been incorporated since February 25, 1901. *(PO-101 133.1 states that the district Post Office review coordinator is responsible for thoroughly reviewing official records and certifying their accuracy.)*

(I) Customer Concern #1 expresses community concern about the loss of a community bulletin board, currently in the Post Office. The USPS response says the bulletin board can be displayed in grocery stores and retail outlets. McCallsburg does NOT have a retail outlet that the community bulletin board can be moved to. The administrative Post Office in Roland is six miles away - - how are elderly who do not drive supposed to see this bulletin board?

1. The USPS has recently announced the new 'Village Post Office' initiative (http://about.usps.com/news/national-releases/2011/pr11_089.htm). The article states, "Village Post Offices would be operated by local businesses, such as pharmacies, grocery stores and other appropriate retailers, and would offer popular postal products and services such as stamps and flat-rate packaging. "By working with third-party retailers, we're creating easier, more convenient access to our products and services when and where our customers want them," Donahoe said. "The Village Post Office will offer another way for us to meet our customers' needs."" While the citizens of McCallsburg do not argue that this concept will be convenient for residents of urban areas where those types of retail outlets are plentiful, the

village concept does nothing for the residents of McCallsburg. It's 12 miles, one way, to a grocery store in Story City or 14 miles to the grocery store in Nevada. Simply put - the village-post-office-concept does not work for a small town like McCallsburg that does not have any other retail outlet to absorb the lost postal services by the closing of a local Post Office.

(J) Customer Concern #5 describes citizens' concern that the closure of the McCallsburg Post Office will have a detrimental effect on the community's businesses. It is important to note that in the second paragraph under II. Effect on Community, the USPS failed to accurately list the businesses within the 50154 area. How can the USPS make a proper decision about the effect on businesses in McCallsburg when the USPS has not even properly listed those businesses? *(PO-101 133.1 states that the district Post Office review coordinator is responsible for thoroughly reviewing official records and certifying their accuracy.)*

1. If the McCallsburg Post Office is closed, all businesses (and citizens) who had a PO Box will have to change their address. This will result in additional cost and burden for the businesses and citizens of McCallsburg.
2. How will business, or a school, that receive a significant volume of mail receive their mail? Will the carrier deliver direct to the school? If so, we feel that the safety of the children could come into question, with the added traffic in the area where the elementary and preschool children are present. If the school is assigned a CBU, will they be assigned more than one, or how will the overflow mail be dealt with?
3. It is common for businesses to bring their outgoing mail pieces to the Post Office towards the end of the business day. Under this proposal, mail pick up will occur only once a day, and likely before noon. If this is the case, businesses who do not have their day's mailing ready by this early hour will have to wait one more day before it can be picked up by the USPS. This is detrimental to businesses, and we believe, does not meet the Post Code's requirement to provide for maximum service in rural area/small town areas.

(K) Customer Concern #7 expresses citizens' concern about the loss of a Post Office negatively affecting growth in the community. In the response, the USPS claims that there has been minimal growth in the area. We disagree with this response, as McCallsburg's population grew by 4.7% in this last census. (http://www.recap.iastate.edu/local/2010census/files/2010census_1947775.pdf) If the USPS had contacted local officials and inquired about the growth trend in the community, the USPS would not have misstated the facts in this proposal. PO 101 states that the official record must contain accurate data - and the USPS response to this citizen concern is growing proof that the USPS has failed to gather and present accurate data. *(PO-101 133.1 states that the district Post Office review coordinator is responsible for thoroughly reviewing official records and certifying their accuracy.)*

(L) We believe the conclusion of the USPS proposal, "Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community." is NOT valid, as the USPS has inaccurate information in both the official record and even this proposal. It appears to the citizens of McCallsburg that the USPS had made up its mind to close the McCallsburg Post Office long before this study was even undertaken. We find this action to be underhanded and deceptive.

Section IV. Economic Savings

(M) The citizens of McCallsburg believe that the estimated annual savings in closing the McCallsburg Post Office is INCORRECT. The summary lists a savings of $6,480/year will occur when the USPS does not have to pay for an annual lease. At (a) the June 15 public meeting and in (b) a June 21 letter submitted to Bill Borum, the owners of the building that house the current McCallsburg Post Office offered the use of the building to the USPS at no cost to the USPS. The USPS has not replied to the building owners concerning this generous offer. This letter from the owners of he building is also

missing from the official record.

(N) In the Official Record, no costs are being attributed to the installation of CBUs, nor is that cost in this proposal. However, in many of the USPS responses to Customer Concerns, the use and installation of CBUs is discussed. In this IV. Economic Savings Section, $16,618 is listed as the annual cost of replacement services which appears to be the cost of delivery to non-L route boxes. - - Which is the USPS proposing for McCallsburg - CBU or non-L route boxes? This proposal is unclear and elusive.

Section V. Other Factors

(O) The USPS claims that no other factors for consideration. However, at the June 15 community meeting, city officials personally handed USPS personnel onsite a letter from Senator Charles Grassley. The USPS has failed to note this in this section.

- - - - - - -

(P) A community concerns letter was submitted to USPS personnel at the June 15 community meeting. The USPS has failed to reply even though the letter requested a written response within 15 days.

(Q) The June 15 Community Meeting. The USPS personnel at June 15 community meeting did not take notes during the meeting. How could the USPS adequately address the concerns in this proposal document, since they did not make notes during the one hour and thirty-five minute meeting? The citizens of McCallsburg feel that all of the concerns raised at the June 15 meeting have not been addressed in this proposal. And, the USPS was to present a full range of service options at the community meeting whereas the USPS personnel only presented CBUs as the alternate service. Handbook PO-101 section 261 requires the USPS staff in attendance to "...explain service alternatives..." however only one alternative was presented to the citizens in attendance - Cluster Box Units. Delivery by non-L route boxes was not discussed. In addition, Handbook PO-101 section 261 also states, "Make notes of customer concerns and responses for inclusion in the official record." The citizens both video and audio recorded the meeting, and have proof that the USPS staff in attendance did not take notes. How could the two USPS staffers remember all the questions brought up in an hour and thirty-five minute meeting and accurately summarize them for the official record/proposal?

- - - - - - -

Additional partial and/or complete violations of the Handbook PO-101 (August 2004) concerning the Docket 1372281-50154 official record and proposal:

(R) In points (A) - (P) above, we have highlighted numerous times the USPS has failed to abide by PO-101 section 133.1, "The district Post Office review coordinator is responsible for thoroughly reviewing official records and certifying their accuracy and compliance with federal law, Postal Service policy, and the instructions in this guide."

(S) PO-101 section 133.4 requires the district Post Office review coordinator to sign the proposal checklist to certify they have conducted the review and that all necessary activities have been performed. Since the copy of the docket/proposal placed in the McCallsburg Post office is lacking this signature, we can only assume the proposal checklist was not signed as required.

(T) PO-101 section 134.1 requires the investigative coordinator to collect and analyze data, make recommendations based on the analysis, compile the official record, and ensure the discontinuance investigation is conducted in compliance with federal law, USPS policy and instructions set forth in PO-101. We believe we have highlighted numerous instances in this letter where appropriate data was not collected/analyzed, the official record is lacking or incorrect, and the discontinuance was

not conducted in an appropriate manner.

(U) PO-101 requires the investigative coordinator explain discrepancies in the record documentation and enter the signed/dated memorandum into the official record. No such memorandums have been placed in the record to date.

(V) PO 101 section 134.4 requires PS form 4920 be sent to the Post Office review coordinator for review. No posting is to be made before the review is complete and the district Post Office review coordinator notifies Government Relations and Public Policy at Headquarters. It is our contention that the Post Office review coordinator either (a) did not review the PS Form 4920, or (b) the USPS person in charge of completing the PS FORM 4920 prepared the document in a sloppy manner because the form is riddled with errors:

1. #10 in has no proposed alternate service listed.
2. #11 lacks an appropriate checkbox describing the current staffing situation.
3. #17 contains an incomplete listing of organizations in McCallsburg. There are 16 organizations, not just the 7 that are listed.
4. #18 contains an incomplete listing of businesses in McCallsburg. There are 39 businesses, not just the 17 that are listed.
5. #19 lacks a EAS level and the wrong window hours have been stated.
6. #20 again lacks an EAS level.

(W) PO-101 section 134.61 requires that the official record include all information that the district Manager, Customer Service and Sales, has considered and the decision must stand on the record. The official record must be updated and maintained in an accurate and timely manner. As we have repeatedly outlined in this letter, the official record contains many omissions and inaccuracies. Therefore we question the validity of the decision to close the McCallsburg post office because of the many errors.

(X) PO-101 section 134.62 provides specific guidance on the format of the official record:

1. Section 134.62(b) requires that a sequential number be assigned to each document, which becomes the item number, and the docket, item and page numbers are placed in the upper right hand corner of each page. The entire official record has these numbers in the upper left corner of each page. And, there is no item #19 in the official record.
2. Items in the docket are not filed in chronological order, as required by PO-101 sections 134.62(b) and 134.62(d)

(Y) PO-101 section 134.63 provides specific guidance on the content of the official record:

1. Section 134.63(e) requires that PS Form 4920 be current. As outlined in point (V) above, PS Form 4920 is not current, correct, nor complete as required.
2. Section 134.63(f) requires that the record be thoroughly reviewed to ensure it is accurate and in compliance with federal law, Postal Service policy and the instructions in Handbooks PO-101. This letter proves again and again that the official record and proposal are not accurate nor in compliance with PO-101, and we believe the proposal does not meet postal code which mandates "maximum degree of effective an regular postal service" to the residents of McCallsburg.

(Z) PO 101 section 144 provides specific guidance for the community meeting. The meeting was held June 15, 2011, in McCallsburg, and the following violations of PO-101 were noted:

1. Section 144(d) requires a thorough record and analysis of the meeting. The USPS staff in attendance did not take one note - - we do not believe that the citizens' concerns and questions raised at that meeting were adequately summarized in the proposal, and thus the conclusions reached in the proposal are invalid.
2. Section 144.(e) requires that a full range of alternate service options, including advantages and disadvantages, be presented at the meeting. Only one alternate service option was presented at that meeting - CBUs. Nothing else was discussed.

(AA) PO-101 section 145 provides specific instructions pertaining to the proposal:

1. Section 145(o) requires information in the proposal be consistent with PS Form 4920. Information on Form 4920 is NOT consistent with the information in the proposal.
2. Section 145(v) requires that the number of businesses in the community be correctly stated in the proposal. In bullet (U) above we have outlined the inaccuracies in the number of businesses stated in the proposal.
3. Section 145(w) requires contact with local officials concerning community growth and population trends. As noted in bullet (K) above, no such contact appears to have been made and this information is lacking in the proposal. We feel it is important to note that McCallsburg experienced a 4.7% increase in population from 2000-2010, compared to only a 4.1% statewide average increase during the same period of time. (http://www.recap.iastate.edu/local/2010census/files/2010census_1947775.pdf)

(BB) PO-101 section 146 provides specific instructions pertaining to the official record:

1. Section 146(b) requires that inconsistencies, contradictions and anomalies must be clarified in the record by a memorandum to the record, as outlined in section 134.3. We feel that this letter points out numerous inconsistencies, contradictions and anomalies, none of which have been clarified in a memorandum.
2. Section 146(d) requires that documents be entered in chronological order. Bullet (X) above also notes such issues in the official record, Docket 1372281-50154.
3. Section 146(i) requires the official record to have a complete PS Form 4920. Many times in this letter we have pointed out Form 4920 inaccuracies and incomplete status.
4. Section 146(j) requires updated documentation in the official record. There is no hint of any corrections made to the official record to date.

(CC) PO-101 section 222 outlines how the onsite investigation was to be carried out.

1. Section 222(a) requires interior photos be taken of the Post Office - no such photos are included in the official record. Furthermore, no photos were taken of the community facing north, south, east nor west.
2. Section 222(f) requires that PS Form 4920 contain accurate data. This document has repeatedly documented Form 4920 inaccuracies and incomplete status.

(DD) PO-101 section 242 provides examples of justification for discontinuance.

1. Section 242(c) lists 'the postmaster position is vacant' as a valid reason for discontinuance. However, Handbook PO-101 also states that the recommended alternate service needs to be as good or better and documentation in the official record must support such statements. First, the citizens of McCallsburg contend that that service will **decline**, as outlined repeatedly in this letter, if the proposed discontinuance takes effect. Second, the citizens of McCallsburg are offended that lacking a postmaster is a valid reason to close this Post Office. A Post Master from a neighboring town is currently acting as the McCallsburg OIC. Has the USPS tried to fill the position - - no, the USPS has purposefully not filled the Post Master position because they are trying to save money. However, PO-101 section 212.4 specifically states "The Postal Service is prevented from closing a small Post Office solely for operating at a deficit." We feel the USPS is acting with malice when they refuse to fill a Post Master position in a town with an increasing population, under the guise of incorrect and incomplete information in the official record and proposal.

(DD) PO-101 section 261 provides more instructions pertaining to the community meeting. Here, the USPS is to explain proposed alternatives, and as documented in bullet (Z) above, only one alternative was discussed - CBUs. Nothing else was discussed. USPS staff at the meeting failed to take any notes of the one hour and thirty-five minute meeting.

(EE) PO-101 section 32(d) states that the Postal Service must include an analysis of the economic savings to the Postal Service. One-time expenses, such as CBUs are to be included in a separate paragraph in the economic savings analysis. In the McCallsburg proposal, CBUs are discussed

extensively in the community concerns section but not included in any way in the economic analysis. Thus, the official record/proposal contradicts itself.

(FF) And, one final error in item #9 of the official record. On page 1, no revenue WCS's were calculated and the form is not dated.

- - - - - - -

One day after the June 15, 2011, community meeting, city officials submitted a four-page letter containing 20 questions to the USPS. That letter requested answers to the questions therein, and requested a written response to that letter in 15 days. No response has been sent to the City, nor have all of the questions been answered via the official record/proposal. Again, we request a written response within 15 days of receipt of this letter, acknowledging the receipt of this correspondence.

- - - - - - -

The United States Postal Code , Title 39, Part 1, Chapter 1, § 101 (b) states:

> "The Postal Service shall provide a **maximum degree of effective and regular postal service** to rural areas, communities and small towns where post offices are not self-sustaining. No post office shall be closed for operating at a deficit. It is the specific intent of the Congress that effective postal service be insured to residents of both urban and rural communities." *(emphasis added by authors of this letter)*

The residents of McCallsburg feel that the USPS has blatantly disregarded the US Postal Code and is failing to even abide by the rules it set out for itself for the proper evaluation of the discontinuance of a rural Post Office.

We have found many inaccuracies in the official record, Docket 1372281-50154, and the citizens of McCallsburg feel that the USPS has not fully and thoroughly considered the real facts before making a decision to close the McCallsburg Post Office. **The citizens of McCallsburg request that the USPS reverse its improper decision to close the McCallsburg Post Office.**

Respectfully Submitted,

Wally Loney
McCallsburg Mayor

Robin Pruisner
City Council Member

Linda Graham
Retired PM, McCallsburg

Jacki Meimann
Retired PTF, McCallsburg

Barb Carlson
Retired Rural Carrier, Roland & McCallsburg

Marilyn Hill
Retired PM, McCallsburg and NAPUS member

Pastor Kathy Sandmann
Bethany Lutheran Church
Permit Mailer

And all the citizens of McCallsburg, Iowa, 50154

---

cc:

- USPS Western Area Vice President, 1475 Stout Street, Suite 1000, Denver, CO, 80299-5000, Fax 303-313-5102
- Postal Regulatory Commission, 901 New York Avenue NW, Suite 200 Washington, DC 20268-0001, 202-789-6800, Fax: 202-789-6891
- Gail Duba, USPS Hawkeye District Manager, PO Box 189800, Des Moines, IA, 50318-9800, 515-251-2100, Fax: 515-251-2050
- Governor Terry Branstad, State of Iowa Capitol, 1007 East Grand Avenue, Des Moines, IA, 50319, 515.281.5211
- Senator Charles Grassley, 210 Walnut Street, 721 Federal Building, Des Moines, IA, 50309, 515-288-1145, Fax: 515-288-5097
- Senator Tom Harkin, 210 Walnut Street, 733 Federal Building, Des Moines, IA, 50309 515-284-4574; Fax: 515-284-4937
- Representative Tom Latham, 1421 South Bell Avenue Suite #108A, Ames, IA, 50010, 515-232-2885, Fax: 515-232-2844
- State Senator Robert Bacon; 422 First Street, P.O. Box 245; Maxwell, IA, 50161-0245, robert.bacon@legis.state.ia.us
- State Representative Dave Deyoe, 911 Shagbark Drive, Nevada, IA, 50201, 515.382.2352, dave.deyoe@legis.state.ia.us

MARKETING

UNITED STATES
POSTAL SERVICE

September 30, 2011

City Council
City of McCallsburg
655 Latrobe Avenue
McCallsburg IA 50154

Dear Honorable City Council Members:

This is in response to your letter sent to Karen Lenane, dated September 6 regarding the "Proposal to Close the McCallsburg, IA Post Office".

The Postal Service is currently conducting a review of postal operations at several post offices locations in the state of Iowa. The review is ongoing and no final decision has been made. All final decisions are subject to review by the independent Postal Regulatory Commission (PRC).

If the decision is made to discontinue the McCallsburg, IA Post Office, the Final Determination will be posted in the Post Office lobby and any person regularly served by that Post Office may appeal the decision to the PRC.

All appeals must be received by the PRC within 30 days of the first day the Final Determination is posted. All appeals must be directed to the following address:

POSTAL REGULATORY COMMISION
901 NEW YORK AVE, NW, SUITE 200
WASHINGTON, DC 20268-0001

As you are asserting that the Proposal to discontinue the McCallsburg IA Post Office is " missing information and contains inaccuracies" and that the US Postal Service " has not adhered to its own policies set forth in Handbook PO -101". I advise you to submit your request in the form of an appeal to the PRC, if and when a Final Determination to discontinue the McCallsburg IA Post Office is posted.

Thank you for allowing me this opportunity to address your concerns.

Sincerely,

Steven Carter
A/Manager Consumer and Industry Contact

Reference: CA106424596

7900 HICKMAN RD
DES MOINES, IA 50324-4400

CITY OF MCCALLSBURG
City Council

HOME
655 Latrobe Avenue
McCallsburg, IA 50154

T 515 - 231 - 4481
F 515 - 434 - 1277
Robin.Pruisner@hotmail.com

November 3, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane -

As you know, the final proposal for the closure of the McCallsburg, Iowa, 50154, Post Office was posted on October 27. A review of the official record shows that the 10-page letter, dated September 6, from McCallsburg (attached) is missing from the Docket. It is our understanding that all public comment and correspondence received by the USPS during the 60-day comment period is to be in the official record/Docket.

Attached is proof that the letter addressed to you was received during the 60-day comment period, ending on September 11.

We request the letter be added to the docket immediately as we assume this was a simple oversight, and not a plan contrived to mislead the Postal Regulatory Commission (PRC) during the appeal process, by suppressing comments and questions submitted by the citizens of McCallsburg.

The residents of McCallsburg await your reply concerning this matter.

Respectfully Submitted,

Wally Loney
McCallsburg Mayor

Robin Pruisner
City Council Member

Linda Graham
Retired PM, McCallsburg

Jacki Meimann
Retired PTF, McCallsburg

Barb Carlson
Retired Rural Carrier, Roland & McCallsburg member

Marilyn Hill
Retired PM, McCallsburg and NAPUS

Pastor Kathy Sandmann
Bethany Lutheran Church
Permit Mailer

And all the citizens of McCallsburg, Iowa, 50154

cc:

- Dean Granholm, USPS Vice President of Delivery/Operations, 475 L'Enfant Plaza SW, Room 7017, Washington, DC, 20260-6800
- USPS Western Area Vice President, 1475 Stout Street, Suite 1000, Denver, CO, 80299-5000, Fax 303-313-5102
- Postal Regulatory Commission, 901 New York Avenue NW, Suite 200 Washington, DC 20268-0001, 202-789-6800, Fax: 202-789-6891
- Jim Herman, USPS Hawkeye District Manager, PO Box 189800, Des Moines, IA, 50318-9800, 515-251-2100, Fax: 515-251-2050
- Governor Terry Branstad, State of Iowa Capitol, 1007 East Grand Avenue, Des Moines, IA, 50319, 515.281.5211
- Senator Charles Grassley, 210 Walnut Street, 721 Federal Building, Des Moines, IA, 50309, 515-288-1145, Fax: 515-288-5097
- Senator Tom Harkin, 210 Walnut Street, 733 Federal Building, Des Moines, IA, 50309 515-284-4574; Fax: 515-284-4937
- Representative Tom Latham, 1421 South Bell Avenue Suite #108A, Ames, IA, 50010, 515-232-2885, Fax: 515-232-2844
- State Senator Robert Bacon; 422 First Street, P.O. Box 245; Maxwell, IA, 50161-0245, robert.bacon@legis.state.ia.us
- State Representative Dave Deyoe, 911 Shagbark Drive, Nevada, IA, 50201, 515.382.2352, dave.deyoe@legis.state.ia.us

EG 065634957 US

EXPRESS MAIL
UNITED STATES POSTAL SERVICE®

Customer Copy
Label 11-B, March 2004

Post Office To Addressee

ORIGIN (POSTAL SERVICE USE ONLY)

PO ZIP Code: 50154	Day of Delivery: X Next ☐ 2nd ☐ 3rd Del. Day	Postage: $ 13.25
Date Accepted: 9 8 2011 (Mo. Day Year)	Scheduled Date of Delivery: 9 9 (Month Day)	Return Receipt Fee: $
Time Accepted: ☐ AM 03:10 X PM	Scheduled Time of Delivery: X Noon ☐ 3 PM	COD Fee: $ / Insurance Fee: $
Flat Rate ☐ or Weight: lbs. 3 ozs.	Military: ☐ 2nd Day ☐ 3rd Day	Total Postage & Fees: $ 13.25
	Int'l Alpha Country Code	Acceptance Emp. Initials: PH

DELIVERY (POSTAL USE ONLY)

Delivery Attempt: Mo. Day	Time: ☐ AM ☐ PM	Employee Signature
Delivery Attempt: Mo. Day	Time: ☐ AM ☐ PM	Employee Signature
Delivery Date: Mo. Day	Time: ☐ AM ☐ PM	Employee Signature

CUSTOMER USE ONLY

PAYMENT BY ACCOUNT
Express Mail Corporate Acct. No.

Federal Agency Acct. No. or Postal Service Acct. No.

☐ WAIVER OF SIGNATURE (Domestic Mail Only)
Additional merchandise insurance is void if customer requests waiver of signature.
I wish delivery to be made without obtaining signature of addressee or addressee's agent (if delivery employee judges that article can be left in secure location) and I authorize that delivery employee's signature constitutes valid proof of delivery.

NO DELIVERY ☐ Weekend Holiday ☐

Mailer Signature

FROM: (PLEASE PRINT) PHONE (515) 434-1277

Robin Preisner
655 Latrobe Ave.
McCallsburg, Ia 50154

TO: (PLEASE PRINT) PHONE ( )

Karen Lenane
P.O. Box 9998
Cedar Rapids, Ia.

ZIP + 4 (U.S. ADDRESSES ONLY. DO NOT USE FOR FOREIGN POSTAL CODES.)

5 2 4 0 6 + 9 9 9 8

FOR INTERNATIONAL DESTINATIONS, WRITE COUNTRY NAME BELOW.

FOR PICKUP OR TRACKING
Visit **www.usps.com**
Call 1-800-222-1811

EMS

Rec'd. & signed for
by R. Hollingswersh
9-9-2011
4:36

CITY OF MCCALLSBURG
City Council

HOME
655 Latrobe Avenue
McCallsburg, IA 50154

T 515 - 231 - 4481
F 515 - 434 - 1277
Robin.Pruisner@hotmail.com

September 6, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane -

The residents of McCallsburg are requesting that the United States Postal Service add missing information and correct inaccuracies in the 'Proposal to Close The McCallsburg, IA Post Office and Establish Service by Rural Route,' Docket 1372281-50154, Item Number 33, and rightfully reverse the improper decision to close the McCallsburg Post Office.

The residents of McCallsburg, Iowa, have thoroughly reviewed the USPS Handbook PO-101 (August 2004 edition) and have found numerous procedural errors committed by the postal officials in the USPS's rushed bid to close our local Post Office, zip 50154. The very first paragraph of page 1, Transmittal Letter, of Handbook PO-101 states:

> "A. Introduction. Handbook PO-101, Post Office Discontinuance Guide, serves as a tool for providing district Post Office ™ review coordinators information on policies and procedures related to the discontinuance of Post Offices. **Through adherence to these policies and procedures**, the Post Office ™ will assess the viability of and customer access to Post Offices, ensuring that the Postal Service continues to provide cost-effective universal service to all Americans as outlined in its Transformation Plan of April 2002." (emphasis added by authors of this letter)

The USPS has not adhered to its own policies set forth in Handbook PO-101. Therefore, we believe the USPS's assessment of our community and the effect of the proposed Post Office closing is unfounded. The following details the inaccuracies of the proposal, section by section:

Section I. Responsiveness to Community Postal Needs

(A) The proposal inaccurately states the window service hours of the Roland, Iowa, Post Office. This is important because the public is being directed to the Roland Post Office if McCallsburg is indeed closed. How can the public expect to receive maximum service if the USPS cannot even provide the correct window service hours to prospective customers? This inaccuracy was brought up with the USPS staff in attendance of the June 15 community meeting and yet the proposal still contains this inaccuracy. (PO-101 133.1 states that the district Post Office review coordinator is responsible for thoroughly reviewing official records and certifying

their accuracy.)

1. Furthermore, the proposal listed the Roland Post Office as a EAS-15, however at the June 15 public meeting the Roland PM stated that it is in fact a EAS-13. If the McCallsburg Post Office is closed and the route is transferred to Roland, will that then make the Roland Post Office a EAS-15? If this is true, then the Roland PM's salary will increase. Has this been taken into account in the Economic Savings calculation? (PO-101 133.1 states that the district Post Office review coordinator is responsible for thoroughly reviewing official records and certifying their accuracy.)

(B) Community Concern #7 in the proposal summarizes the customers' concerns about mail security. The USPS response is that customers may place a lock on their mailbox, as the USPS does not open the box as mail is delivered through a slot. How will mail be collected if the mailbox is not opened - will a collection box be maintained in McCallsburg? At the June 15 pubic meeting USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. If all these statements are true, then citizens will not be able to mail items in McCallsburg. (PO-101 133.1 states that the district Post Office review coordinator is responsible for thoroughly reviewing official records and certifying their accuracy.)

2. Furthermore, in Customer Concern #18, the USPS says that cluster boxes units (CBUs) will be purchased and installed. And, at the community meeting on June 15, the USPS personnel there, also stated that CBUs would be installed. However, in the proposal official record the USPS states that non-L route boxes will be installed - - Section VI. states "The Postal Service is proposing to close the McCallsburg, IA Post Office and provide delivery and retail services by rural route services" ... and no purchase/installation costs for CBUs have been noted in Section IV. Economic Savings of the proposal. The citizens of the community are very confused about what the USPS is actually proposing. And, if non-L route boxes are to be installed, those would be purchased and installed by the citizens, and the cost would be borne by the citizens of McCallsburg, correct? (PO-101 133.1 states that the district Post Office review coordinator is responsible for thoroughly reviewing official records and certifying their accuracy.)

(C) Both Community Concerns #9 and #10 focuses on how customers can continue to receive postal services from the carrier. The USPS response to #9 states that most services available from a Post Office are available from the carrier. We disagree. McCallsburg citizens are very worried that the USPS is contending that all customers in McCallsburg will have the opportunity to be at their mailbox, at the few minutes time during the day when the carrier is present, in order to receive these services as efficiently as they do by visiting a Post Office any time during the day. Many citizens are employed out of the home and cannot be at the mailbox, just waiting around for service in the often inhospitable weather conditions of Iowa. Will the carrier always come to McCallsburg at the exact same time every day, or are citizens expected to 'camp' at their mailbox, waiting and waiting? We estimate that trying to attain service from a traveling carrier will delay service by at least a day, if not more, if the citizen is expected to leave money for postage in their box or by chance misses the carrier when they pass through town. We do not believe inconvenient and delayed service meets the Postal Code's requirement to provide MAXIMUM service to rural customers.

3. Concern #9 focuses on purchasing money orders. Carriers will not have money orders with them, so if a money order is needed, the carrier will have to bring

the application back to the customer the next day. Will the carrier then stand there, waiting for the customer to fill out the money order application, or come back yet another day to provide the money order to the customer?

4. In Concern #10, the USPS response says that *all* services available at a Post Office are available from a carrier (with two listed exceptions, consisting of PO Box service and bulk mail acceptance). However, this is wholly inaccurate. The carrier CANNOT accept any article over 13 ounces that will bear stamps. If a customer is not able to utilize the click-n-ship service, then it is NOT possible for a customer to leave a package in their mailbox, awaiting postage. The travel and time required to ship packages WILL result in additional cost and burden for the citizens of McCallsburg.

(D) Customer Concern #11 focuses on permit mailing issues. If the McCallsburg Post Office is closed, permit mailings from McCallsburg will require that customers request that containers be sent to them, and then the customer must take the mailing to the Roland Post Office to get the articles mailed. If containers are not delivered by the carrier, then the permit mailer will have to make two trips to the administrative Post Office in Roland. This is at additional cost and burden for Bethany Lutheran Church, a nonprofit organization in McCallsburg.

(E) Customer Concern #20 is in regards to the USPS failure to replace the McCallsburg retired Postmaster. The USPS replied "All management positions were frozen in anticipation of the reorganization efforts." However, the truth is that the PM retired in January of 2010. The USPS had not made plans to reorganize public at that period of time. Isn't the USPS required to notify the PRC when the USPS intends to close Post Offices? It is clear to the citizens of McCallsburg that the USPS has not abided by the rules and requirements set out to govern such egregious actions.

(F) Customer Concern #22 focuses on accountable mail and large parcels. USPS replied that if a customer lives less than one-half mile from the line of travel, the carrier will attempt delivery. What happens if a customer lives more than one-half mile away as the USPS stated that large parcels may be left outside the mailbox? The citizens of McCallsburg are very concerned about the safety of packages left outside! Furthermore the USPS stated that "Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery." Requiring customers to drive to Roland to pick up their packages will result in additional cost and burden for the citizens of McCallsburg.

(G) Page 6 of the proposal is **blank,** other than the docket number, item number and page number in the upper left corner. We feel that important information was on this page, but whatever is on this page has not been provided to the citizens for review and comment. To us it is obvious information is missing, as the top of page 7 states the following "**Some Advantages of the Proposal Are:**"

5. Advantage #4 under "Some Advantages of the Proposal Are" states that CBUs offer security of individually locked mailboxes. However, as we detailed above in item (B), the citizens of McCallsburg have been given varied answers as to how the USPS plans to continue to deliver mail after the closure of the McCallsburg Post Office. At the June 15 public meeting and in this document, CBUs were the only alternative mail service given to residents. And, in the official record, USPS has pointed towards non-L route boxes. Which is it? (PO-101 133.1 states that the district Post Office review coordinator is responsible for thoroughly reviewing official records and certifying their accuracy.)

Section II. Effect on Community

(H) In the first sentence of this section, the USPS incorrectly states that the city of McCallsburg is unincorporated. The city of McCallsburg has been incorporated since February 25, 1901. (PO-101 133.1 states that the district Post Office review coordinator is responsible for thoroughly reviewing official records and certifying their accuracy.)

(I) Customer Concern #1 expresses community concern about the loss of a community bulletin board, currently in the Post Office. The USPS response says the bulletin board can be displayed in grocery stores and retail outlets. McCallsburg does NOT have a retail outlet that the community bulletin board can be moved to. The administrative Post Office in Roland is six miles away - - how are elderly who do not drive supposed to see this bulletin board?

6. The USPS has recently announced the new 'Village Post Office' initiative (http://about.usps.com/news/national-releases/2011/pr11_089.htm). The article states, "Village Post Offices would be operated by local businesses, such as pharmacies, grocery stores and other appropriate retailers, and would offer popular postal products and services such as stamps and flat-rate packaging. "By working with third-party retailers, we're creating easier, more convenient access to our products and services when and where our customers want them," Donahoe said. "The Village Post Office will offer another way for us to meet our customers' needs."" While the citizens of McCallsburg do not argue that this concept will be convenient for residents of urban areas where those types of retail outlets are plentiful, the village concept does nothing for the residents of McCallsburg. It's 12 miles, one way, to a grocery store in Story City or 14 miles to the grocery store in Nevada. Simply put - the village-post-office-concept does not work for a small town like McCallsburg that does not have any other retail outlet to absorb the lost postal services by the closing of a local Post Office.

(J) Customer Concern #5 describes citizens' concern that the closure of the McCallsburg Post Office will have a detrimental effect on the community's businesses. It is important to note that in the second paragraph under II. Effect on Community, the USPS failed to accurately list the businesses within the 50154 area. How can the USPS make a proper decision about the effect on businesses in McCallsburg when the USPS has not even properly listed those businesses? (PO-101 133.1 states that the district Post Office review coordinator is responsible for thoroughly reviewing official records and certifying their accuracy.)

7. If the McCallsburg Post Office is closed, all businesses (and citizens) who had a PO Box will have to change their address. This will result in additional cost and burden for the businesses and citizens of McCallsburg.
8. How will business, or a school, that receive a significant volume of mail receive their mail? Will the carrier deliver direct to the school? If so, we feel that the safety of the children could come into question, with the added traffic in the area where the elementary and preschool children are present. If the school is assigned a CBU, will they be assigned more than one, or how will the overflow mail be dealt with?
9. It is common for businesses to bring their outgoing mail pieces to the Post Office towards the end of the business day. Under this proposal, mail pick up will occur only once a day, and likely before noon. If this is the case, businesses who do not have their day's mailing ready by this early hour will have to wait one more day before it can be picked up by the USPS. This is detrimental to businesses, and we believe, does not meet the Post Code's requirement to provide for maximum service in rural area/small town areas.

(K) Customer Concern #7 expresses citizens' concern about the loss of a Post Office negatively affecting growth in the community. In the response, the USPS claims that there has been minimal growth in the area. We disagree with this response, as McCallsburg's population grew by 4.7% in this last census. (http://www.recap.iastate.edu/local/2010census/files/2010census_1947775.pdf) If the USPS had contacted local officials and inquired about the growth trend in the community, the USPS would not have misstated the facts in this proposal. PO 101 states that the official record must contain accurate data - and the USPS response to this citizen concern is growing proof that the USPS has failed to gather and present accurate data. (PO-101 133.1 states that the district Post Office review coordinator is responsible for thoroughly reviewing official records and certifying their accuracy.)

(L) We believe the conclusion of the USPS proposal, "Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community." is NOT valid, as the USPS has inaccurate information in both the official record and even this proposal. It appears to the citizens of McCallsburg that the USPS had made up its mind to close the McCallsburg Post Office long before this study was even undertaken. We find this action to be underhanded and deceptive.

Section IV. Economic Savings

(M) The citizens of McCallsburg believe that the estimated annual savings in closing the McCallsburg Post Office is INCORRECT. The summary lists a savings of $6,480/year will occur when the USPS does not have to pay for an annual lease. At (a) the June 15 public meeting and in (b) a June 21 letter submitted to Bill Borum, the owners of the building that house the current McCallsburg Post Office offered the use of the building to the USPS at no cost to the USPS. The USPS has not replied to the building owners concerning this generous offer. This letter from the owners of he building is also missing from the official record.

(N) In the Official Record, no costs are being attributed to the installation of CBUs, nor is that cost in this proposal. However, in many of the USPS responses to Customer Concerns, the use and installation of CBUs is discussed. In this IV. Economic Savings Section, $16,618 is listed as the annual cost of replacement services which appears to be the cost of delivery to non-L route boxes. - - Which is the USPS proposing for McCallsburg - CBU or non-L route boxes? This proposal is unclear and elusive.

Section V. Other Factors

(O) The USPS claims that no other factors for consideration. However, at the June 15 community meeting, city officials personally handed USPS personnel onsite a letter from Senator Charles Grassley. The USPS has failed to note this in this section.

- - - - - - -

(P) A community concerns letter was submitted to USPS personnel at the June 15 community meeting. The USPS has failed to reply even though the letter requested a written response within 15 days.

(Q) The June 15 Community Meeting. The USPS personnel at June 15 community meeting did not take notes during the meeting. How could the USPS adequately

address the concerns in this proposal document, since they did not make notes during the one hour and thirty-five minute meeting? The citizens of McCallsburg feel that all of the concerns raised at the June 15 meeting have not been addressed in this proposal. And, the USPS was to present a full range of service options at the community meeting whereas the USPS personnel only presented CBUs as the alternate service. Handbook PO-101 section 261 requires the USPS staff in attendance to "...explain service alternatives..." however only one alternative was presented to the citizens in attendance - Cluster Box Units. Delivery by non-L route boxes was not discussed. In addition, Handbook PO-101 section 261 also states, "Make notes of customer concerns and responses for inclusion in the official record." The citizens both video and audio recorded the meeting, and have proof that the USPS staff in attendance did not take notes. How could the two USPS staffers remember all the questions brought up in an hour and thirty-five minute meeting and accurately summarize them for the official record/proposal?

- - - - - - -

Additional partial and/or complete violations of the Handbook PO-101 (August 2004) concerning the Docket 1372281-50154 official record and proposal:

(R) In points (A) - (P) above, we have highlighted numerous times the USPS has failed to abide by PO-101 section 133.1, "The district Post Office review coordinator is responsible for thoroughly reviewing official records and certifying their accuracy and compliance with federal law, Postal Service policy, and the instructions in this guide."

(S) PO-101 section 133.4 requires the district Post Office review coordinator to sign the proposal checklist to certify they have conducted the review and that all necessary activities have been performed. Since the copy of the docket/proposal placed in the McCallsburg Post office is lacking this signature, we can only assume the proposal checklist was not signed as required.

(T) PO-101 section 134.1 requires the investigative coordinator to collect and analyze data, make recommendations based on the analysis, compile the official record, and ensure the discontinuance investigation is conducted in compliance with federal law, USPS policy and instructions set forth in PO-101. We believe we have highlighted numerous instances in this letter where appropriate data was not collected/analyzed, the official record is lacking or incorrect, and the discontinuance was not conducted in an appropriate manner.

(U) PO-101 requires the investigative coordinator explain discrepancies in the record documentation and enter the signed/dated memorandum into the official record. No such memorandums have been placed in the record to date.

(V) PO 101 section 134.4 requires PS form 4920 be sent to the Post Office review coordinator for review. No posting is to be made before the review is complete and the district Post Office review coordinator notifies Government Relations and Public Policy at Headquarters. It is our contention that the Post Office review coordinator either (a) did not review the PS Form 4920, or (b) the USPS person in charge of completing the PS FORM 4920 prepared the document in a sloppy manner because the form is riddled with errors:

10. #10 in has no proposed alternate service listed.
11. #11 lacks an appropriate checkbox describing the current staffing situation.
12. #17 contains an incomplete listing of organizations in McCallsburg. There are 16 organizations, not just the 7 that are listed.

13. #18 contains an incomplete listing of businesses in McCallsburg. There are 39 businesses, not just the 17 that are listed.
14. #19 lacks a EAS level and the wrong window hours have been stated.
15. #20 again lacks an EAS level.

(W) PO-101 section 134.61 requires that the official record include all information that the district Manager, Customer Service and Sales, has considered and the decision must stand on the record. The official record must be updated and maintained in an accurate and timely manner. As we have repeatedly outlined in this letter, the official record contains many omissions and inaccuracies. Therefore we question the validity of the decision to close the McCallsburg post office because of the many errors.

(X) PO-101 section 134.62 provides specific guidance on the format of the official record:

16. Section 134.62(b) requires that a sequential number be assigned to each document, which becomes the item number, and the docket, item and page numbers are placed in the upper right hand corner of each page. The entire official record has these numbers in the upper left corner of each page. And, there is no item #19 in the official record.
17. Items in the docket are not filed in chronological order, as required by PO-101 sections 134.62(b) and 134.62(d)

(Y) PO-101 section 134.63 provides specific guidance on the content of the official record:

18. Section 134.63(e) requires that PS Form 4920 be current. As outlined in point (V) above, PS Form 4920 is not current, correct, nor complete as required.
19. Section 134.63(f) requires that the record be thoroughly reviewed to ensure it is accurate and in compliance with federal law, Postal Service policy and the instructions in Handbooks PO-101. This letter proves again and again that the official record and proposal are not accurate nor in compliance with PO-101, and we believe the proposal does not meet postal code which mandates "maximum degree of effective an regular postal service" to the residents of McCallsburg.

(Z) PO 101 section 144 provides specific guidance for the community meeting. The meeting was held June 15, 2011, in McCallsburg, and the following violations of PO-101 were noted:

20. Section 144(d) requires a thorough record and analysis of the meeting. The USPS staff in attendance did not take one note - - we do not believe that the citizens' concerns and questions raised at that meeting were adequately summarized in the proposal, and thus the conclusions reached in the proposal are invalid.
21. Section 144.(e) requires that a full range of alternate service options, including advantages and disadvantages, be presented at the meeting. Only one alternate service option was presented at that meeting - CBUs. Nothing else was discussed.

(AA) PO-101 section 145 provides specific instructions pertaining to the proposal:

22. Section 145(o) requires information in the proposal be consistent with PS Form 4920. Information on Form 4920 is NOT consistent with the information in the proposal.
23. Section 145(v) requires that the number of businesses in the community be correctly stated in the proposal. In bullet (U) above we have outlined the inaccuracies in the number of businesses stated in the proposal.
24. Section 145(w) requires contact with local officials concerning community growth and population trends. As noted in bullet (K) above, no such contact

appears to have been made and this information is lacking in the proposal. We feel it is important to note that McCallsburg experienced a 4.7% increase in population from 2000-2010, compared to only a 4.1% statewide average increase during the same period of time. (http://www.recap.iastate.edu/local/2010census/files/2010census_1947775.pdf)

(BB) PO-101 section 146 provides specific instructions pertaining to the official record:

25. Section 146(b) requires that inconsistencies, contradictions and anomalies must be clarified in the record by a memorandum to the record, as outlined in section 134.3. We feel that this letter points out numerous inconsistencies, contradictions and anomalies, none of which have been clarified in a memorandum.
26. Section 146(d) requires that documents be entered in chronological order. Bullet (X) above also notes such issues in the official record, Docket 1372281-50154.
27. Section 146(i) requires the official record to have a complete PS Form 4920. Many times in this letter we have pointed out Form 4920 inaccuracies and incomplete status.
28. Section 146(j) requires updated documentation in the official record. There is no hint of any corrections made to the official record to date.

(CC) PO-101 section 222 outlines how the onsite investigation was to be carried out.

29. Section 222(a) requires interior photos be taken of the Post Office - no such photos are included in the official record. Furthermore, no photos were taken of the community facing north, south, east nor west.
30. Section 222(f) requires that PS Form 4920 contain accurate data. This document has repeatedly documented Form 4920 inaccuracies and incomplete status.

(DD) PO-101 section 242 provides examples of justification for discontinuance.

31. Section 242(c) lists 'the postmaster position is vacant' as a valid reason for discontinuance. However, Handbook PO-101 also states that the recommended alternate service needs to be as good or better and documentation in the official record must support such statements. First, the citizens of McCallsburg contend that that service will **decline**, as outlined repeatedly in this letter, if the proposed discontinuance takes effect. Second, the citizens of McCallsburg are offended that lacking a postmaster is a valid reason to close this Post Office. A Post Master from a neighboring town is currently acting as the McCallsburg OIC. Has the USPS tried to fill the position - - no, the USPS has purposefully not filled the Post Master position because they are trying to save money. However, PO-101 section 212.4 specifically states "The Postal Service is prevented from closing a small Post Office solely for operating at a deficit." We feel the USPS is acting with malice when they refuse to fill a Post Master position in a town with an increasing population, under the guise of incorrect and incomplete information in the official record and proposal.

(DD) PO-101 section 261 provides more instructions pertaining to the community meeting. Here, the USPS is to explain proposed alternatives, and as documented in bullet (Z) above, only one alternative was discussed - CBUs. Nothing else was discussed. USPS staff at the meeting failed to take any notes of the one hour and thirty-five minute meeting.

(EE) PO-101 section 32(d) states that the Postal Service must include an analysis of the economic savings to the Postal Service. One-time expenses, such as CBUs are to be included in a separate paragraph in the economic savings analysis. In the McCallsburg proposal, CBUs are discussed extensively in the community concerns section but not included in any way in the economic analysis. Thus, the official record/proposal contradicts itself.

(FF) And, one final error in item #9 of the official record. On page 1, no revenue WCS's were calculated and the form is not dated.

- - - - - - -

One day after the June 15, 2011, community meeting, city officials submitted a four-page letter containing 20 questions to the USPS. That letter requested answers to the questions therein, and requested a written response to that letter in 15 days. No response has been sent to the City, nor have all of the questions been answered via the official record/proposal. Again, we request a written response within 15 days of receipt of this letter, acknowledging the receipt of this correspondence.

- - - - - - -

The United States Postal Code , Title 39, Part 1, Chapter 1, § 101 (b) states:

> "The Postal Service shall provide a **maximum degree of effective and regular postal service** to rural areas, communities and small towns where post offices are not self-sustaining. No post office shall be closed for operating at a deficit. It is the specific intent of the Congress that effective postal service be insured to residents of both urban and rural communities." (emphasis added by authors of this letter)

The residents of McCallsburg feel that the USPS has blatantly disregarded the US Postal Code and is failing to even abide by the rules it set out for itself for the proper evaluation of the discontinuance of a rural Post Office.

We have found many inaccuracies in the official record, Docket 1372281-50154, and the citizens of McCallsburg feel that the USPS has not fully and thoroughly considered the real facts before making a decision to close the McCallsburg Post Office. **The citizens of McCallsburg request that the USPS reverse its improper decision to close the McCallsburg Post Office.**

Respectfully Submitted,

Wally Loney
McCallsburg Mayor

Robin Pruisner
City Council Member

Linda Graham
Retired PM, McCallsburg

Jacki Meimann
Retired PTF, McCallsburg

Barb Carlson
Retired Rural Carrier, Roland & McCallsburg

Marilyn Hill
Retired PM, McCallsburg and NAPUS member

Pastor Kathy Sandmann
Bethany Lutheran Church
Permit Mailer

And all the citizens of McCallsburg, Iowa, 50154

cc:

- USPS Western Area Vice President, 1475 Stout Street, Suite 1000, Denver, CO, 80299-5000, Fax 303-313-5102
- Postal Regulatory Commission, 901 New York Avenue NW, Suite 200 Washington, DC 20268-0001, 202-789-6800, Fax: 202-789-6891
- Gail Duba, USPS Hawkeye District Manager, PO Box 189800, Des Moines, IA, 50318-9800, 515-251-2100, Fax: 515-251-2050
- Governor Terry Branstad, State of Iowa Capitol, 1007 East Grand Avenue, Des Moines, IA, 50319, 515.281.5211
- Senator Charles Grassley, 210 Walnut Street, 721 Federal Building, Des Moines, IA, 50309, 515-288-1145, Fax: 515-288-5097
- Senator Tom Harkin, 210 Walnut Street, 733 Federal Building, Des Moines, IA, 50309 515-284-4574; Fax: 515-284-4937
- Representative Tom Latham, 1421 South Bell Avenue Suite #108A, Ames, IA, 50010, 515-232-2885, Fax: 515-232-2844
- State Senator Robert Bacon; 422 First Street, P.O. Box 245; Maxwell, IA, 50161-0245, robert.bacon@legis.state.ia.us
- State Representative Dave Deyoe, 911 Shagbark Drive, Nevada, IA, 50201, 515.382.2352, dave.deyoe@legis.state.ia.us

District Manager
Hawkeye District

UNITED STATES
POSTAL SERVICE

November 15, 2011

City Council
City of McCallsburg
655 Latrobe Avenue
McCallsburg IA 50154

Dear Honorable Council Members:

This is in response to your letter sent to Karen Lenane, dated November 3 regarding the Final Determination to close the McCallsburg, IA Post Office.

As stated in your letter; prior correspondence was not present in the Final Determination posted at the McCallsburg, IA Post Office on October 27 2011. I want to assure the community of McCallsburg, this is a matter of great concern to the Hawkeye District and upon receiving this information all necessary steps were taken to correct this error.

It has been determined that the omission of your September 6 letter was the result of a time lag incurred in the procedural process and was in no way an attempt to suppress comments or mislead the Postal Regulatory Commission (PRC). Your letter as well as the response have been included in the official record and are available for review by the PRC.

On behalf of the Postal Service, please accept our apology for any inconvenience and concern this matter has caused you and your community.

Sincerely,

W. J. Herrmann

PO BOX 189800
Des Moines, IA 50318-9800
515-251-2100
Fax: 515-251-2050

SAVE THE MCCALLSBURG
POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Richard Mahlow
Janet Mahlow

UNITED STATES
POSTAL SERVICE

MEMO TO THE RECORD
September 29, 2011

I was not able to respond to the comments because it was returned without a legible name and/or return address.

KNichols FOR KAREN LENANE

Kerry Nichols
Post Office Review Investigator

SAVE THE MCCALLSBURG
POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Kenneth D. McEnroe
P.O. Box 75
McCallsburg, IA. 50154

Closing the McCallsburg Office is just another nail in the coffin of Rural America.

UNITED STATES POSTAL SERVICE

09/29/2011

DAN KNAPHUS

66110 150TH ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Dan Knapkus
66110 150th St

UNITED STATES POSTAL SERVICE

09/29/2011

DAVID CHIDESTER

PO BOX 148
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

DAVID CHADESTER
BOX 148
McCALLSBURG, IA 50154

UNITED STATES POSTAL SERVICE

09/29/2011

KIRBY CHRISTENSEN

PO BOX 108
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Kirby V. Christensen
PO 108

UNITED STATES POSTAL SERVICE

09/29/2011

VERN NELSON

165 N 8TH ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Vern Nelson, Box C Nelson Home Dep Inc
I do alot correspon by Mail
165 N 8TH ST

UNITED STATES POSTAL SERVICE

09/29/2011

MEGAN BURG

66717 160TH ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG
POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Megan Burg 66717 160TH ST

Megan Burg

UNITED STATES POSTAL SERVICE

09/29/2011

JACKI MEIMANN

PO BOX 75
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.

- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.

- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.

- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Jackie Meimann
PO Box 75
McCallsburg, Ia. 50154

Please think this through!!

I am very much against the closing of our post office. The benefits of the Postal System does not out way the hardships that will affect our community, our churches, our school and businesses. You will destroy our community with little input on the Postal Service.

UNITED STATES POSTAL SERVICE

09/29/2011

ADOLPH SPENCER

PO BOX D
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG
POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely, Adolph A. Bonzer
P.O. Box D
McCallsburg, IA 50154

We use the Big Box for Meds and is unadvisable.

UNITED STATES POSTAL SERVICE

09/29/2011

JANICE KNOTT

PO BOX 64
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Janice Knott
PO 64

UNITED STATES POSTAL SERVICE

09/29/2011

DONALD KNOTT

PO BOX 64
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Donald Knott
335 DUBOIS AVE
P.O. BOX 64
McCALLSBURG, IA 50154-0064

UNITED STATES POSTAL SERVICE

09/29/2011

MARIE LONEY

PO BOX 127
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely, Marie Longe
PO 127

UNITED STATES POSTAL SERVICE

09/29/2011

WALLACE LONEY

PO BOX 127
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely, I oppose the closing of the Post Office in McCallsburg, Ia. Possible out going mail delays have to drive min. 12 miles to mail anything over 13 oz Loss of a bulletin loss of a gathering spot There is no other business in town to relocate there

Sincerely
Wallace W Loney Mayor

PO 127

UNITED STATES POSTAL SERVICE

09/29/2011

IONE HOLLAND

PO BOX 4
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG
POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner. !

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board? ??!?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Jane Hall and PO4

All of my meds are sent by Mail including eye drops, Blood thinner a very important !! Meripex for Restless leg syndrome - Wow - gotta have that on Time

UNITED STATES POSTAL SERVICE

09/29/2011

SUSAN SPENCER

PO BOX D
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Susan K. Spencer
P.O. Box D
McCallsburg, Ia. 50154

We use the Big Box for Med's and is [illegible] disable.

UNITED STATES POSTAL SERVICE

09/29/2011

STANLEY VIGNESS

410 FRUITT AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Stanley Vignes
410 Fruitt Ave.
McCallsburg, Ia.
50154

UNITED STATES POSTAL SERVICE

09/29/2011

SHARON RICHARDSON

PO BOX 176
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

PO 176

Aaron Richardson
I am unable to walk or ride for more than 20 minutes.
I am on major narcotics that prevent me from driving, so going to Roland to do my business, is totally out of the question

my elderly mother takes me to the McCaysburg Post Office. Why would I ever want her to drive in the winter 12 miles to do my business in Roland when she can go two blocks to the McCaysburg Post Office. If anything would happen to my mother, my father, who is handicapped as I am, we would have to find someone to drive us to Roland and face. We are on a very fixed income and would possibly face having to pay someone to take us to Roland. Closing the McCaysburg Post Office would not only kill the town, but would put the elderly and handicapped people in hardship. The government is always trying to save money by hurting the people of rural America. I don't think the elderly and handicapped people of McCaysburg are even being thought about. I feel like we are being discriminated against as you are making our lives much more difficult just to save a buck. PLEASE reconsider and think about ALL the people of McCaysburg. Thank you for taking the time to read my complaints.

Shaun R

UNITED STATES POSTAL SERVICE

09/29/2011

LUCILLE JACOBSON

820 MAIN ST PO BOX 46
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG
POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Lucille Jacobson
820 MAIN ST
PO 46

UNITED STATES POSTAL SERVICE

09/29/2011

LAVON TJELMELAND

145 S 8TH ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG
POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Lacan Tyelmeland
145 S 8TH ST

UNITED STATES POSTAL SERVICE

09/29/2011

GERRY BEARDEN

62849 120TH ST
ROLAND, IA 50236

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callisburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG
POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

* I think with a little effort one could come up with a more beneficial solution to the PO's shortfall!!! This is not the answer

62849 - 120TH ST

Gary Bender

UNITED STATES POSTAL SERVICE

09/29/2011

JOHN & CONNIE JOHNSON

650 LATROBE AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG
POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

John C Johnson 650 LATROBE AVE
Connie Johnson

UNITED STATES POSTAL SERVICE

09/29/2011

LAVONNE CHRISTIANSON

210 N CENTER ST
ZEARING, IA 50278

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.

- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.

- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.

- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG
POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

LaVonne A. Christianson
210 N CENTER
50278

UNITED STATES POSTAL SERVICE

09/29/2011

GAYLE SPRINGER

PO BOX 6
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. The carrier will leave notice in the mailbox if an item requires your signature. Once the customer signs the notice, the carrier will deliver the item. Packages too large for your mailbox can be delivered to a location designated by you.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. CBUs already have locks on them as well.
- You expressed a concern about the loss of the bulletin board at the Post Office. There may be several locations around town where a bulletin board could be located, such as churches or schools.
- You expressed a concern about the loss of a bus stop at the Post Office. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- There are three pages of notes from the community meeting in Mccallsburg. They are included in the official record to be considered at Headquarters.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

I am a resident of McCallsburg and strongly oppose your decision to close the McCallsburg Post Office.

EFFECTS ON MY POSTAL SERVICES

Delay in my outgoing mail- due to the time of day the rural carrier goes through town the latest I can mail anything out will be around noon. This can amount to a minimum of a 1 day delay if I don't have my mail ready before the carrier leaves town. I can mail my outgoing articles until 4:15 pm Mon- Sat. now.

Required to drive a minimum of 12 miles roundtrip instead of the 5 blocks of travel time I now have. Services that will require me to drive 12 miles roundtrip- mailing an article over 13 oz. that bears stamps, having to retrieve large packages, and having to pick up mail that requires my signature to name a few.

I will be required to put in a change of address-even though I am not moving- this will be very time consuming having to inform all of my correspondents of my new address.

Mail Security- I have the most secure service the PO provides with my PO Box in the McCallsburg PO. I do not have to worry about the security of my mail or worry about it being exposed to the elements. Neither of the services proposed can provide both.

EFFECT ON MY COMMUNITY

Loss of community bulletin board- There is NO other business in town that this could be relocated to. It is where everything that goes on in our community is displayed such as: fundraisers, garage sales, funerals, school events, church events, lost pets, and info. that the city is required to post. I have also seen job postings for the USPS. How will residents of our community have the opportunity to apply for such postal jobs without a community bulletin board no longer available to us? Please don't suggest the internet as not all have access to that service. Will you mail out to everyone in our community such notices?

The PO is also the local gathering spot and also a place for the school kids to take shelter in case of bad weather as they walk to and from school. The PO is the only business in town that is staffed Mon- Sat. all year long.

OTHER CONCERNS

I really question why you ask for our comments when you seem not to take into consideration anything that the community has told you. Take for instance the community mtg. held June 15th. The USPS employees conducting the meeting didn't even care enough to take notes. What was the purpose of the meeting? Was it just a requirement you needed to check off the list? I thought it was very interesting in the proposal it states that closing our PO will not adversely affect the community. Evidently the 270 signatures on the petition to retain the McCallsburg PO disagree with that statement. The proposal also states that taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and that the proposal to close our PO is warranted. There is no advantage to your customers or the community of McCallsburg for your proposal to close our PO and you did not take into consideration **all** the information. To me, based on the fact that NO NOTES WERE TAKEN AT THE COMM. MTG. is reason enough that the proposal to close our PO is NOT warranted. It appears to me that you based your decision solely on the economic savings, and as stated at the community mtg., that is against the law!

Kayle Springer
P.O. Box 6
McCallsburg, Ia.
50154

UNITED STATES POSTAL SERVICE

09/29/2011

BIRDELLE POST

805 3RD ST
NEVADA, IA 50201

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Sept 05, 2011

Karen Lenane
P.O. Box 9998
Cedar Rapids Ia

Re: McCallsburg Post Office

Dear Madame:

While I am not a resident of McCallsburg, Ia, I was born and raised in the area and am a lifelong member of the Bethany Lutheran Church located there.

I have been reading with much interest about the proposed closing of its post office.

The church mail of its growing population (Congregation) will necessitate additional expense by the post office closing.

And, I have many friends and acquaintances that will end up being

e" else
/or mailings.
yourself
in this situation of the post office closing and imagine how your life would change, particularly if you were a senior citizen?

Please reconsider!

SAVE THE MCCALLSBURG POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Phil Ellington Clerk of Session
McCallsburg Presbyterian
Church

UNITED STATES
POSTAL SERVICE

MEMO TO THE RECORD
September 29, 2011

I was not able to respond to the comments because it was returned without a legible name and/or return address.

KNichols FOR KAREN LENANE

Kerry Nichols
Post Office Review Investigator

SAVE THE MCCALLSBURG POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

A Hendrick, McCallsburg Resident

UNITED STATES
POSTAL SERVICE

MEMO TO THE RECORD
September 29, 2011

I was not able to respond to the comments because it was returned without a legible name and/or return address.

KNichols FOR KAREN LENANE

Kerry Nichols
Post Office Review Investigator

SAVE THE MCCALLSBURG
POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Joyce Chenoweth

I receive medications by mail some, liquid I am concerned about winter and the freezing of the medications. It would be inconvenient for me to have to go to Roland to pick them up.

(over)

UNITED STATES
POSTAL SERVICE

MEMO TO THE RECORD
September 29, 2011

I was not able to respond to the comments because it was returned without a legible name and/or return address.

KNichols FOR KAREN LENANE

Kerry Nichols
Post Office Review Investigator

SAVE THE MCCALLSBURG POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

McCallsburg Ia.

UNITED STATES
POSTAL SERVICE

MEMO TO THE RECORD
September 29, 2011

I was not able to respond to the comments because it was returned without a legible name and/or return address.

KNichols FOR KAREN LENANE

Kerry Nichols
Post Office Review Investigator

SAVE THE MCCALLSBURG POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids; IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Barbara Shuett
Steven Tuedt

UNITED STATES
POSTAL SERVICE

MEMO TO THE RECORD
September 29, 2011

I was not able to respond to the comments because it was returned without a legible name and/or return address.

KNichols FOR KAREN LENANE

Kerry Nichols
Post Office Review Investigator

SAVE THE MCCALLSBURG
POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Teresa A. Hill 15463 - 660TH AVE

UNITED STATES POSTAL SERVICE

09/29/2011

TERESA A HILL

15463 660TH AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

09/29/2011

DAVID W HILL

15463 660TH AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG
POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

David W. Pfeil

15463 - 660TH AVE

UNITED STATES POSTAL SERVICE

09/29/2011

ESTHER VALLEN

280 N 8TH ST PO BOX 104
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Esther Vallem
2807 N. 8th St. P.O. Box 104
McCallsburg, Ia
50154

Please keep our Post Office open.
at 92 & can not get out of Town
to some other Post Office.
Thank you.

Birthdate 6-17-1919

UNITED STATES POSTAL SERVICE

09/29/2011

GERALD & IRMA BANKS

225 N 6TH ST PO BOX 63
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely, Gerald Banks

Gerald & Irma Banks
PO Box 63
225 N 6th Street
McCallsburg, IA 50154

UNITED STATES POSTAL SERVICE

09/29/2011

GEORGE ALITZ

125 MAIN ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG
POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

George L Stutz Jr
125 main st
mccallsBurg, IA,
50154

UNITED STATES POSTAL SERVICE

09/29/2011

MARCELLA HILL

PO BOX 133
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG
POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

MARCELLA J. HILL
PO BOX 133

UNITED STATES POSTAL SERVICE

09/29/2011

JEANETTE TIELMELAND

12423 660TH AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. OBrien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG
POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Jeanette Sjulmeland
12423 - 660 AVE

UNITED STATES POSTAL SERVICE

09/29/2011

AMY & DAVID OSE

66677 130TH ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG
POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

66677 - 130TH ST

UNITED STATES POSTAL SERVICE

09/29/2011

DIXIE & RONALD VICKRE

175 N 6TH ST APT 3 PO BOX 41
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Dixie & Ronald Vickre
175 N 6th Apt 3
Box 41
Mc Callsburg Iowa
50154

We are both disabled

UNITED STATES POSTAL SERVICE

09/29/2011

JAMES GAGE

650 DUBOIS ST APT 9 PO BOX 73
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

James Gage
650 Dubois
Box 93 apt 9
McCallsburg, Iowa
50154

I'm 33 disabled and no car.

UNITED STATES POSTAL SERVICE

09/29/2011

MARCY WHEELOCK

17648 690TH AVE
ZEARING, IA 50278

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Marcy Wheelock - As I sell on ebay for a portion of my income I use the McCallsburg facility often it is a means which helps me with my living & it will affect my income & convenience & time to have to drive 20 miles to Nevada -

17648 Grove Ave
50278

UNITED STATES POSTAL SERVICE

09/29/2011

BEVERLY ALITZ

125 MAIN ST
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Beverly Ailts
125 Main St
McCallsburg, Ia 50154

Being one of the 45% over 50 yrs old & thoroughly agree with all of the above statements.

UNITED STATES POSTAL SERVICE

09/29/2011

EVELYN CHRISTENSEN

PO BOX 108
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Evelyn S. Christensen
PO 108

UNITED STATES POSTAL SERVICE

09/29/2011

DEAN HILL

14051 680TH AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG
POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely, Dean Hill

Mr. Dean Hill
14051 660th Ave
Mc Callsburg, IA 50154

UNITED STATES POSTAL SERVICE

09/29/2011

LARRY SPRINGER

PO BOX 6
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG
POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Larry W. Springer
P.O. Box 6
McCallsburg, Iowa 50154

UNITED STATES POSTAL SERVICE

09/29/2011

BARBARA CARLSON

924 FOREST AVE
STORY CITY, IA 50248

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG
POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Barbara Carlson
924 Forest Av
Story City, Ia 50248

I'm the former rural carrier for Roland/McCallsburg. I know from experience the elderly people cannot get adequate + timely service with cluster boxes. Small town Iowa is like living out in the country in the winter with no heater. [illegible]

towns have. Therefore, the snow blows continually + even though mailboxes (cluster boxes) have been cleared of snow it most likely will be filled in again shortly - and the accumulated ice from melting snow is often more hazardous. Please rethink this closure as there are so many wonderful elderly people in McCallsburg that are just a fall away from being disabled. Thanks. RC

UNITED STATES POSTAL SERVICE

09/29/2011

KATHY CHIDESTER

PO BOX 148
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

KATHY CHADESTER
BOX 148
McCALLSBURG, IA 50154

UNITED STATES POSTAL SERVICE

09/29/2011

MARILYN HILL

14051 660TH AVE
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.

- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.

- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.

- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.

- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG
POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

Marilyn Hill
14051 660th Av
McCallsburg IA 50154

I'm very concerned about snow, freezing rain and ice. Who is going to keep away all day? I worked for the

postal system 30 some years, I know this can be big problem unless you have someone taking care of this all day long.

We have a nice post office and someone who wants the job. Hope they will reconsider!

Marilyn Hill

UNITED STATES POSTAL SERVICE

09/29/2011

JANET BEARDEN

62849 120TH ST
ROLAND, IA 50236

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG
POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

62849 - 120 St

Sincerely,

Janet Bearden.

We live between Roland & McCallsburg and we have always used the McCallsburg post office for most of our packages and large letters. The boxes work well for young neighborhoods that do 90% of their bill paying, and communication on line. The old rural post offices have an older population that still sends letters and packages. Take that away and their soon

UNITED STATES POSTAL SERVICE

09/29/2011

CHRISTOPHER CHIDESTER

PO BOX 148
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.

- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.

- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.

- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

SAVE THE MCCALLSBURG
POST OFFICE

September 1, 2011

Karen Lenane
PO Box 9998
Cedar Rapids, IA 52406-9998

Ms. Lenane:

As a resident of McCallsburg, I am requesting that the United States Postal Service (USPS) clarify and reevaluate the proposal to close the McCallsburg, Iowa Post Office, Docket 1372281-50154.

First, it is unclear what the USPS is proposing to the citizens of McCallsburg - - Cluster Box Units (CBUs) or non-L route boxes? At the June 15 community meeting, USPS staff told the citizens in attendance that CBUs will be purchased and installed. However, in the the Economic Savings section of the proposal, the USPS states that non-L route boxes will be installed. And yet, other parts of the proposal discuss the imminent installation of CBUs. I am very confused about what exactly the USPS is actually proposing!

I am very concerned about the security of both my inbound, and outgoing, mail articles. The USPS told citizens at the June 15 community meeting that customers may place a lock on their mailbox, and the USPS does not open the box as mail is delivered through a slot. Is the USPS saying a lock can be placed on a CBU, and/or a non-L route box? If I have a lock on either a non-L route box or a CBU, how will the carrier pick up outgoing mail from that box? Will a collection box be maintained in McCallsburg? At the community meeting, USPS personnel stated that a collection box would not be available once the McCallsburg Post Office is closed. The USPS has provided conflicting information.

I am very concerned about the time and effort required by each citizen of McCallsburg, as each individual resident will be responsible for initiating and carrying out change of address notification to all senders of correspondence. We have a significant amount of elderly residents that will struggle with completing this task, and risk delay of delivery of important items like medication and invoices that must be paid in a timely manner.

I am very concerned about the mail delivery of medications to residents of McCallsburg. Over 40% of the population of McCallsburg is above the age of 45, with 20% above the age of 65. When medications are not stored and handled properly, the efficacy may be substantially lowered. Leaving medications in very hot mailboxes in the summer and subzero temperatures in the winter are not acceptable for those who's life depends on those medications.

I am very concerned that any packages that require pick-up at the Administrative Office in Roland requires a 12 mile round trip. This will be quite difficult for residents who cannot drive! Furthermore, the idea that notices for the community bulletin board can be placed on the Roland PO bulletin board is ludicrous. How are elderly who do not drive supposed to see this bulletin board?

Two hundred and seventy people signed a petition to maintain full Post Office services in McCallsburg. How can the USPS ignore the will of the residents? **I am requesting the USPS reverse the improper decision to close the McCallsburg Post Office.**

Sincerely,

CHRISTOPHER CHESTER
BOX 148
McCALLSBURG IA 50154

UNITED STATES POSTAL SERVICE

09/29/2011

KEN MEIMANN

515 LATROBE AVE PO BOX 75
MC CALLSBURG, IA 50154

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Mc Callsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.
- Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.
- The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.
- You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

JaNan M. O'Brien

JaNan O'Brien
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

A. Office

Name: MC CALLSBURG State: IA Zip Code: 50154
Area: WESTERN District: HAWKEYE PFC
Congressional District: IA-04 County: STORY
EAS Grade: 11 Finance Number: 185454

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by:	Karen Lenane	Date:	09/26/2011
Title:	HAWKEYE PFC Post Office Review Coordinator		
Tele No:	(319) 399-2902	Fax No:	(319) 399-5502

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	45
Favorable comments	0
Unfavorable comments	45
No opinion expressed	0
Total comments returned	45

Postal Concerns

The following postal concerns were expressed

1. Concern (UnFavorable):
   Customer expressed a concern about package delivery and pickup.

   Response:
   Rural carriers will deliver packages that fit in your rural mail box. If the package does not fit in the mail box, the carrier will deliver the package up to 15 mile off of the line of travel, at a designated place, such as on your porch or under a carport.

2. Concern (UnFavorable):
   Customers expressed a concern over whether they would have CBUs or curbside delivery.

   Response:
   Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.

3. Concern (UnFavorable):
   Customers were concerned about a possible address change.

   Response:
   Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.

4. Concern (UnFavorable):
   Customers were concerned about a possible address change.

   Response:
   Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.

5. Concern (UnFavorable):
   Customers were concerned about having to travel to another Post Office for service.

   Response:
   Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

6. Concern (UnFavorable):
   Customers were concerned about having to travel to another Post Office for service.

   Response:
   Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. The carrier will leave notice in the mailbox if an item requires your signature. Once the customer signs the notice, the carrier will deliver the item. Packages too large for your mailbox can be delivered to a location designated by you.

7. Concern (UnFavorable):
   Customers were concerned about mail security.

   Response:
   Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. CBUs already have locks on them as well.

8. Concern (UnFavorable):
   Customers were concerned about notes at the community meeting.

   Response:
   There are three pages of notes from the community meeting in Mccallsburg. They are included in the official record to be considered at Headquarters.

9. Concern (UnFavorable):
   Customers were concerned about obtaining packages being exposed to extreme weather conditions.

   Response:
   You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.

10. Concern (UnFavorable):
    Customers were concerned about obtaining packages being exposed to extreme weather conditions.

    Response:
    You have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.

11. Concern (UnFavorable):
    Customers were concerned about senior citizens.

    Response:
    Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

12. Concern (UnFavorable):
    Customers were confused by the differences in box types regarding locks.

    Response:
    Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in

will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.

13. Concern (UnFavorable):
Customers wondered if a collection box will be retained in Mocalisburg.

Response:
The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.

14. Concern (UnFavorable):
Customers wondered if a collection box will be retained in Mocalisburg.

Response:
The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.

Nonpostal Concerns

The following nonpostal concerns were expressed:

1. Concern (UnFavorable):
Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:
Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

2. Concern (UnFavorable):
Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:
Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. There may be several locations around town where a bulletin board could be located.

3. Concern (UnFavorable):
Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:
There may be several locations around town where a bulletin board could be located, such as churches or schools.

4. Concern (UnFavorable):
Customers expressed a concern about the loss of a bus stop at the Post Office.

Response:
Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.

5. Concern (UnFavorable):
Customers were concerned about the loss of a gathering place and an information center.

Response:
Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

UNITED STATES POSTAL SERVICE

09/26/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
MC CALLSBURG
Docket Number 1372281 - 50154

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

Gail M. Hendrix

GAIL HENDRIX
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code:	MC CALLSBURG, IA, 50154-7719
EAS Level:	11
District:	HAWKEYE PFC
County:	STORY
Congressional District:	IA-04
Proposal:	☑ Close ☐ Consolidate
Reason For Propsed:	retired
Alternate Service Proposed:	Rural Route Service
Customers Affected:	
Post Office Box:	128
General Delivery:	1
Rural Route:	0
Highway Contract Route (HCR):	0
City Route:	0
Intermediate Rural:	0
Intermediate HCR:	0
Total number of customers:	129

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
01/29/2010	Postmaster vacancy occurred. Reason: retired
	OIC: Career: 0 Noncareer: 0 Other Employees: 0
03/24/2011	District manager authorization to study.
05/24/2011	Questionnaires sent to customers. Number sent: 214 Number Returned: 91 Analysis: Favorable 10 Unfavorable 32 No Opinion 49
06/15/2011	Petition received. Number of signatures: 270 Concerns expressed:
	Congressional inquiry received: No Concerns expressed:
06/28/2011	Proposal and checklist sent to district for review.
06/28/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
06/28/2011	Proposal and invitation for comments posted and round-dated.
09/26/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 0 Unfavorable 45 No Opinion 0 45
None	Premature PRC appeal received. Concerns expressed:
05/20/2011	Updated PS Form 4920 completed (if necessary).
09/26/2011	Certification of the official record.
	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

KAREN LENANE Name/Title	(319) 399-2902 Telephone Number
KAREN LENANE District Post Office Review Coordinator	(319) 399-2902 Telephone Number

UNITED STATES POSTAL SERVICE

09/27/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Mc Callsburg Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Karen Lenane, Post Office Review Coordinator, at (319) 399-2902 or JaNan O'Brien Manager Post Office Operations.

W. J. Herrmann

WILLIAM HERRMANN
DISTRICT MANAGER
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

Enclosures:
One copy of record (http://hqcsopps.usps.gov/public/dis/4E/P1372281.pdf)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the MC CALLSBURG was received by 10/02/2011.
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note**: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **anc and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 10/27/2011

Date of Removal: 11/28/2011

FINAL DETERMINATION TO CLOSE
THE MC CALLSBURG, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1372281 - 50154

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Mc Callsburg, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Roland Post Office, located six miles away.

The postmaster position became vacant when the postmaster retired on January 29, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by an alternate means.

The Mc Callsburg Post Office, an EAS-11 level, provides service from 07:30 - 12:00 - 13:15 - 16:15 Monday - Friday , 07:30 - 10:00 Saturday and lobby hours of 06:30 - 20:30 on Monday - Friday and 06:30 - 18:30 on Saturday to 129 post office box or general delivery customers and 85 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 22 transaction(s) accounting for 26 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: $29,709 (77 revenue units) in FY 2008; $26,980 (70 revenue units) in FY 2009; and $25,563 (67 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On June 15, 2011, representatives from the Postal Service were available at American Legion to answer questions and provide information to customers. 72 customer(s) attended the meeting.

On May 24, 2011, 214 questionnaires were distributed to delivery customers of the Mc Callsburg Post Office. Questionnaires were also available over the counter for retail customers at the Mc Callsburg Post Office. 91 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 10 favorable, 32 unfavorable, and 49 expressed no opinion.

A petition supporting the retention of the Mc Callsburg Post Office was received on June 15, 2011, with 270 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Roland Post Office, an EAS-15 level office. Window service hours at the Roland Post Office are from 08:30-11:00 & 13:00-16:00, Monday through Friday, and 08:30 10:30 on Saturday. There are 217 post office boxes available.

Retail service is also available at the Zearing Post Office an EAS-13 level office, located five miles away. Window service hours at Zearing Post Office are from 07:30-12:00 & 12:30-15:45, Monday through Friday and 07:30-10:00 on Saturday. There are 74 post office boxes available for rent.

The proposal to close the Mc Callsburg Post Office was posted with an invitation for comment at the Mc Callsburg Post Office , Zearing Post Office and Roland Post Office from July 11, 2011 to September 11, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.

   Response: The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

2. **Concern:** Customers asked why their Post Office was being discontinued while others were retained.

   Response: Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

3. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response: Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

4. **Concern:** Customers felt inclement weather and poor road conditions might impede delivery.

Response: Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

5. **Concern:** Customers felt the route should emanate from a different office than the one proposed because that office is closer.

Response: The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further away for others.

6. **Concern:** Customers were concerned about having to travel to another Post Office for service.

Response: Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

7. **Concern:** Customers were concerned about mail security.

Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

8. **Concern:** Customers were concerned about mail security.

Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Another option would the Cluster Box Units (CBU's) which provide the security of individually locked mail compartments.

9. **Concern:** Customers were concerned about obtaining services from the carrier.

Response: Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

10. **Concern:** Customers were concerned about obtaining services from the carrier.

    Response: The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

11. **Concern:** Customers were concerned about obtaining services from the carrier.

    Response: The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

12. **Concern:** Customers were concerned about permit mailing.

    Response: Administrative responsibility for the permit account will be or has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

13. **Concern:** Customers were concerned about senior citizens.

    Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

14. **Concern:** Customer expressed a concern about package delivery and pickup.

    Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

15. **Concern:** Customers expressed a concern over whether they would have CBUs or curbside delivery.

    Response: Both cluster box units and curbside delivery boxes are being proposed. Postal Service Headquarters in Washington DC will make the final determination and customers will then be notified. No decision on either has yet been made.

16. **Concern:** Customers were concerned about a possible address change.

Response: Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.

17. **Concern:** Customers were concerned about a possible address change.

Response: Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations. Change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Once a change of address form is filled out, most mailers are automatically notified. In addition, the forward from a post office box stays in effect for a year.

18. **Concern:** Customers were concerned about notes at the community meeting.

Response: There are three pages of notes from the community meeting in Mccallsburg. They are included in the official record to be considered at Headquarters.

19. **Concern:** Customers were concerned about obtaining packages being exposed to extreme weather conditions.

Response: The customer have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.

20. **Concern:** Customers were concerned about obtaining packages being exposed to extreme weather conditions.

Response: The customer have expressed concern regarding packages being exposed to extreme weather conditions. The Postal Service delivers medicine and perishables to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked in such a manner by the mailer to instruct the carrier if the package can be left in a particular location. The Postal Service will adhere to those instructions.

21. **Concern:** Customers were confused by the differences in box types regarding locks.

Response: Cluster box units already have locks on them. If you so choose you may place a lock on a curbside delivery box, keeping in mind that there must be a slot large enough for the carrier to deposit the mail. Carriers will not have individual keys, so they will be unable to retrieve items inside locked curbside boxes. CBUs have a master key for the carrier to retrieve outgoing mail.

22. **Concern:** Customers wondered if a collection box will be retained in Mccallsburg.

Response: The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered

23. **Concern:** Customers wondered if a collection box will be retained in Mccallsburg.

Response: The decision to retain a collection box will be made at Headquarters. All options for the pick up of outgoing mail are being considered.

24. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

Response: The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

25. **Concern:** Customers expressed concern about having to erect a rural mailbox.

Response: Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from the administrative Post Office located or another location that is more convenient.

26. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response: The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

27. **Concern:** Customers expressed concern over the dependability of rural route service.

Response: Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

28. **Concern:** Customers inquired about mailbox installation and maintenance.

Response: Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

29. **Concern:** Customers suggested cutting management postitions from the top down instead of taking services away from customers.

Response: The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.

30. **Concern:** Customers were concered why the postmaster position was not filled.

Response: All management positions were frozen in anticipation of the reorganization efforts.

31. **Concern:** Customers were concerned about later delivery of mail.

Response: The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and

throughout the day.

32. **Concern:** Customers were concerned about obtaining accountable mail and large parcels.

Response: If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Mc Callsburg is an unincorporated community located in STORY County. The community is administered politically by Mayor & City Council. Police protection is provided by the Storey County Sheriff. Fire protection is provided by the McCallsburg Fire Department. The community is comprised of Retirees, commuters, self-employed and farmers and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: McCallsburg Fire Department McCallsburg City Hall McCallsburg Elementary School McCallsburg Alumni Association American Legion Hall McCallsburg Presbyterian Church Bethany Lutheran Church , Ballard and Sons Construction BBC Plumbing Country Shop Furniture Restoration Holland's Garage K & K Storage Kim Nelson Construction, LLC Perisho Trucking Scott's Sales Tjelmeland Electric Tjelmeland Prairie Plants State Bank & Trust Heart of Iowa Cooperative . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Mc Callsburg Post Office will be available at the Roland Post Office. Government forms normally provided by the Post Office will also be available at the Roland Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about nonpostal services.

Response: Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

2. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

3. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

4. **Concern:** Customers expressed a concern about the loss of a bus stop at the Post Office.

Response: Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.

5. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

6. **Concern:** Customers expressed concern for loss of community identity.

Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

7. **Concern:** Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response: Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

8. **Concern:** Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.

Response: Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses

9. **Concern:** Customers were concerned about growth in the community.

Response: The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on January 29, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of $ 34,141 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	$ 33,168
Fringe Benefits @ 33.5%	$ 11,111
Annual Lease Costs	+ $ 6,480
Total Annual Costs	$ 50,759
Less Annual Cost of Replacement Service	- $ 16,618
Total Annual Savings	$ 34,141

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Mc Callsburg, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Roland Post Office, located six miles away.

The postmaster retired on January 29, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Mc Callsburg Post Office provided delivery and retail service to 129 PO Box or general delivery customers and 85 delivery route customers. The daily retail window transactions averaged 22. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated $34,141 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Mc Callsburg Post Office , Zearing Post Office and Roland Post Office during normal office hours.

B. Appeal Rights. This final determination to close the Mc Callsburg Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Mc Callsburg Post Office , Zearing Post Office and Roland Post Office during normal office hours.

10/24/2011

Dean J Granholm
Vice President of Delivery and Post Office Operations

Date

UNITED STATES POSTAL SERVICE

10/27/2011

OFFICER-IN-CHARGE/POSTMASTER
Mc Callsburg Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Mc Callsburg Post Office Final Determination Docket No. 1372281 - 50154

Please post in the lobby the enclosed final determination to close the Mc Callsburg Post Office. The final determination must be posted in a prominent place from 10/27/2011 through close of business on 11/28/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 11/29/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (319) 399-2902.

Sincerely,

KAREN LENANE
POST OFFICE REVIEW COORDINATOR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

Enclosures:
Final Determination Official Record

McCALLSBURG IA 50154
OCT 27 2011
USPS

Date of Posting: 10/27/2011

Date of Removal: 11/28/2011

McCALLSBURG IA 50154
NOV 28 2011
USPS

FINAL DETERMINATION TO CLOSE
THE MC CALLSBURG, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1372281 - 50154

ROLAND, IA 50236
OCT 27 2011
USPS

Date of Posting: 10/27/2011

Date of Removal: 11/28/2011

ROLAND, IA 50236
NOV 28 2011
USPS

FINAL DETERMINATION TO CLOSE
THE MC CALLSBURG, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1372281 - 50154

ZEARING IA 50278
OCT 27 2011
USPS

Date of Posting: 10/27/2011

Date of Removal: 11/28/2011

ZEARING IA 50278
NOV 28 2011
USPS

FINAL DETERMINATION TO CLOSE
THE MC CALLSBURG, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1372281 - 50154

DISTRICT MANAGER
USPS
DISTRICT
2011 NOV 22 AM 11:58

CITY OF MCCALLSBURG
City Council

HOME
655 Latrobe Avenue
McCallsburg, IA 50154

T 515 - 231 - 4481
F 515 - 434 - 1277
Robin.Pruisner@hotmail.com

November 21, 2011

Jim Herrmann
USPS Hawkeye District Manager
PO Box 189800
Des Moines, IA 50318-98000

Mr Herrmann -

Attached, you will find a letter from McCallsburg, Iowa, initiating the appeal process of the United States Postal Service's (USPS) final decision to close our local Post Office.

To date, we have documented over 10 pages of specific examples where the USPS has violated their own regulations, policies, and procedures in a rushed bid to discontinue service and close our Post Office. Nor do we believe that the USPS will save a significant amount of money, as they have failed to accurately depict the true savings versus expenses by making this change in our mail service.

We feel that,as citizens of the United States, we are entitled to the same efficient postal service provided to our counterparts in urban areas. The Postal Reorganization Act is explicit in pointing this out. We urge you to speak up on behalf of the citizens of Iowa, and take a stand against this ill-conceived plan to deny the maximum level of service to our town and many others, as the Federal Code requires of the USPS.

Regards,

ROBIN PRUISNER

Robin Pruisner
City Council Member
655 Latrobe Avenue, McCallsburg, IA 50154
On behalf of all the citizens of McCallsburg

Acknowledge 11/30/11

SR MPOO	
POOMS	
OPS SUPPORT	
HUMAN RESOURCES	
FINANCE	
MARKETING	✓
DIVERSITY SPECIALIST	
INFORMATION SYSTEMS	
DES MOINES PM	
CEDAR RAPIDS PM	
PLANT MANAGER	
EMERGENCY PREP	
SECURITY SPEC	

Forward

CITY OF MCCALLSBURG
City Council

HOME
655 Latrobe Avenue
McCallsburg, IA 50154

T 515 - 231 - 4481
F 515 - 434 - 1277
Robin.Pruisner@hotmail.com

November 21, 2011

Postal Regulatory Commission
901 New York Avenue NW., Suite 200
Washington, DC 20268–0001

Commissioners -

The Postal Service has informed us of their final decision to close our post office, posted on October 27, 2011, in the McCallsburg, Iowa, Post Office. This action is being taken after over our protestations. We, the customers of the McCallsburg Post Office,vigorously protest this action in view of the provision in the Postal Reorganization Act that calls for the Postal Service to provide a maximum degree of effective and regular postal service to rural areas, communities and small towns where the post office is not self-sustaining.

We are submitting this request for an appeal as we believe the Postal Service violated their own regulations, policies, and procedures in a rushed bid to discontinue service and close the McCallsburg Post Office.

Furthermore, the Postal Service's decision to close our post office and provide rural delivery service raises questions concerning the sanctity of the mail and the risks involved in non-career employees handling the mail. We also foresee inconveniences in purchasing money orders and stamps and sending accountable mail. We have the same concerns regarding the receipt of accountable mail, such as certified letters, registered letters and CODs.

We feel that,as citizens of the United States, we are entitled to the same efficient postal service provided to our counterparts in urban areas. The Postal Reorganization Act is explicit in pointing this out. We petition you, as members of the Postal Regulatory Commission, to respectfully consider our protest and order the Postal Service to give additional considerations to our service needs.

Respectfully Submitted,

ROBIN PRUISNER

Robin Pruisner
City Council Member
655 Latrobe Avenue, McCallsburg, IA 50154
On behalf of all the citizens of McCallsburg

cc:

- Dean Granholm, USPS Vice President of Delivery/Operations, 475 L'Enfant Plaza SW, Room 7017, Washington, DC, 20260-6800
- Sylvester Black, USPS Western Area Vice President, 1475 Stout Street, Suite 1000, Denver, CO, 80299-5000, Fax 303-313-5102

- Jim Herrmann, USPS Hawkeye District Manager, PO Box 189800, Des Moines, IA, 50318-9800, 515-251-2100, Fax: 515-251-2050
- Governor Terry Branstad, State of Iowa Capitol, 1007 East Grand Avenue, Des Moines, IA, 50319, 515-281-5211
- Senator Charles Grassley, 210 Walnut Street, 721 Federal Building, Des Moines, IA, 50309, 515-288-1145, Fax: 515-288-5097
- Senator Tom Harkin, 210 Walnut Street, 733 Federal Building, Des Moines, IA, 50309 515-284-4574; Fax: 515-284-4937
- Representative Tom Latham, 1421 South Bell Avenue Suite #108A, Ames, IA, 50010, 515-232-2885, Fax: 515-232-2844
- State Senator Robert Bacon, 422 First Street, P.O. Box 245, Maxwell, IA, 50161-0245, robert.bacon@legis.state.ia.us
- State Representative Dave Deyoe, 911 Shagbark Drive, Nevada, IA, 50201, dave.deyoe@legis.state.ia.us

DISTRICT MANAGER
HAWKEYE DISTRICT

UNITED STATES
POSTAL SERVICE

December 5, 2011

Robin Pruisner
City Council Member
655 Latrobe Avenue
McCallsburg, IA 50154

Dear Ms. Pruisner:

This responds to your November 21 letter detailing your appeal to the Postal Regulatory Commission regarding the final determination to close the McCallsburg, IA Post Office.

As it is the final decision of the Postal Service to close the McCallsburg Post Office, any person regularly served by the office may appeal this decision to the independent Postal Regulatory Commission (PRC). All appeals must be received by the PRC within 30 days of the October 27, 2011 Final Determination posting date. All appeals must be directed to the following address:

POSTAL REGULATORY COMMISION
901 NEW YORK AVE, NW, SUITE 200
WASHINGTON, DC 20268-0001

I appreciate your interest in ensuring the community of McCallsburg continues to have convenient access to essential postal services. While these changes are difficult, we must adapt to meet the evolving needs, demands, and activities of our customers. You may be assured, however, that the Postal Service is devoting considerable attention and effort to ensure that all of our customers continue to receive regular and effective service now and well into the future.

Should you have other questions or concerns regarding this matter, please feel free to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Sincerely,

W. J. Herrmann

W. J. Herrmann

PO BOX 189800
DES MOINES, IA 50318-9800
515-251-2100
FAX: 515-251-2050