

OFFICE NAME: Phippsburg, CO 80469

DOCKET #: 1377397-80469

1. Request/approval to study for discontinuance.
2. Notice (If appropriate) to Headquarters of suspension.
3. Notice (If appropriate) to customers/district personnel of suspension
4. Highway map with community highlighted
5. Eviction notice (If appropriate)
6. Building inspection report and original photos of deficiencies (If appropriate)
7. Post Office and community photos
8. PS Form 150, Postmaster Workload Information
9. Worksheet for calculating work service credit
10. Window transaction record
11. Record of incoming mail
12. Record of dispatched mail
13. Administrative postmaster/OIC comments
14. Inspection Service/local law enforcement vandalism reports
15. Post Office fact sheet
16. Community fact sheet
17. Alternate service options/cost analysis
18. Form 4920, Post Office fact sheet
19. Recommendation and Service Replacement Type
20. Questionnaire instruction letter to postmaster/OIC
21. Cover letter, questionnaire, and enclosure
22. Returned customer questionnaires and Postal Service response letters
23. Analysis of questionnaires
24. Community meeting roster
25. Community meeting analysis
26. Community meeting letter
27. Petition and Postal Service response letter (If appropriate)
28. Congressional inquiry and Postal Service response letter (If appropriate)
29. Proposal checklist
30. District notification to Government Affairs
31. Instructions to postmaster/OIC to post proposal
32. Invitation for comments exhibit
33. Proposal exhibit
34. Comment form exhibit
35. Instruction for postmaster/OIC to remove proposal
36. Round-date stamped proposals and invitations for comments from affected offices
37. Notification of taking proposal and comments under internal consideration
38. Proposal comments and Postal Service response letters
39. Premature PRC appeal and Postal Service response letter (If appropriate)
40. Analysis of comments
41. Revised proposal (If appropriate)

42. Updated PS Form 4920 (If appropriate)
43. Certification of record
44. Log of Post Office discontinuance actions
45. Transmittal to Vice President, Delivery and Retail, from manager, Customer Service and Sales
46. Headquarters' acknowledgment of receipt of record
47. Final determination transmittal letter from Headquarters
48. Instruction letter to postmaster/OIC on posting
49. Round date stamped final determination
50. Postal Bulletin Post Office Change Announcement
51. Vice President, Delivery and Retail instruction letter



04/28/2011

SELWYN EPPERSON  
DISTRICT MANAGER  
COLORADO/WYOMING PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 3rd congressional district.

Post Office Name: PHIPPSBURG  
Zip+4 Code: 80469-9997  
EAS Level: 11  
Finance Number: 077128  
County: ROUTT

Proposed Admin Office: OAK CREEK PO  
ADMIN Miles Away: 3.6  
Near Office Name: OAK CREEK PO  
Near Miles Away: 3.6

Number of Customers:  
Post Office Box: 144  
General Delivery: 0  
Rural Route (RR): 0  
Highway Contract Route (HCR): 0  
Intermediate RR: 0  
Intermediate HCR: 0  
City Delivery: 0  
Total Customers: 144

ZIP Code Change: Yes  NO  ZIP Code

The above office became vacant when the postmaster resigned on 03/27/2010.

Declining workload Close proximity to other offices Alternate service can be provided by other means

CATHERINE WRIGHT  
Manager, Post Office Operations

Approval to Study for Discontinuance:

SELWYN EPPERSON  
DISTRICT MANAGER  
COLORADO/WYOMING PFC

04/28/2011

DATE

cc: Area Manager, Public Affairs and Communication



NOTICE OF POST OFFICE EMERGENCY SUSPENSION

**A. Office**

Name: PHIPPSBURG State: CO Zip Code: 80469  
Area: WESTERN District: COLORADO/WYOMING PFC  
Congressional District: 3rd County: ROUTT  
EAS Grade: 11 Finance Number: 077128  
Post Office:  Classified Station  Classified Branch  CPO

• There was no Emergency Suspension for this office

Prepared by: Marcela Juarez Rivera  
Title: COLORADOWYOMING PFC Post Office Review Coordinator  
Tele No: (303) 853-6676

Date: 04/29/2011  
Fax No: (303) 853-6442



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

**A. Office**

Name: PHIPPSBURG State: CO Zip Code: 80469  
Area: WESTERN District: COLORADO/WYOMING PFC  
Congressional District: 3rd County: ROUTT  
EAS Grade: 11 Finance Number: 077128  
Post Office:  Classified Station  Classified Branch  CPO

There was no Emergency Suspension for this office

Prepared by: Marcela Juarez Rivera  
Title: COLORADO/WYOMING PFC Post Office Review Coordinator  
Tele No: (303) 853-6676

Date: 04/29/2011  
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# Post Office™ Locations

[PRINT](#) | [BACK](#)

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## Post Office™ Locations near 80469



*whole page  
want print*



**Eviction Notice**

**A. Office**

Name: PHIPPSBURG State: CO Zip Code: 80469  
Area: WESTERN District: COLORADO/WYOMING PFC  
Congressional District: 3rd County: ROUTT  
EAS Grade: 11 Finance Number: 077128  
Post Office:  Classified Station  Classified Branch  CPO

There was no eviction notice for this office

Prepared by: Marcela Juarez Rivera  
Title: COLORADO/WYOMING PFC Post Office Review Coordinator  
Tele No: (303) 853-6676

Date: 04/29/2011  
Fax No: (303) 853-6442



**Building Inspection Report**

**A. Office**

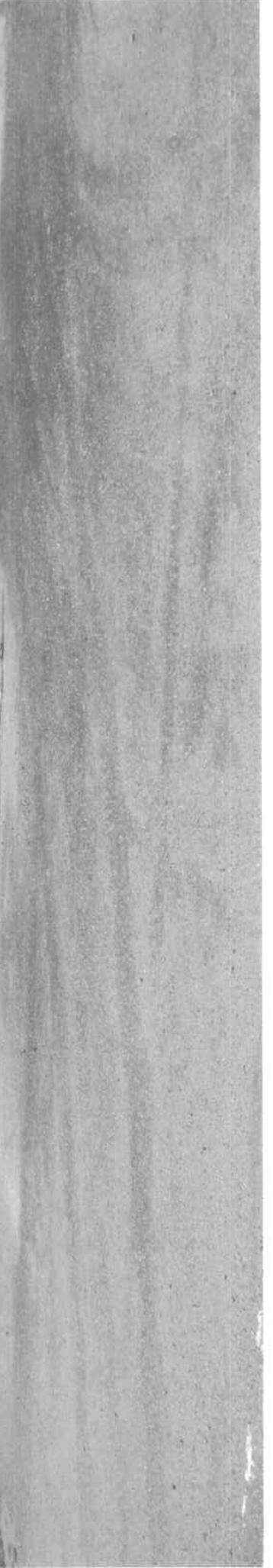
Name: PHIPPSBURG State: CO Zip Code: 80469  
Area: WESTERN District: COLORADO/WYOMING PFC  
Congressional District: 3rd County: ROUTT  
EAS Grade: 11 Finance Number: 077128  
Post Office:  Classified Station  Classified Branch  CPO

• There was no building inspection report nor photos for this office

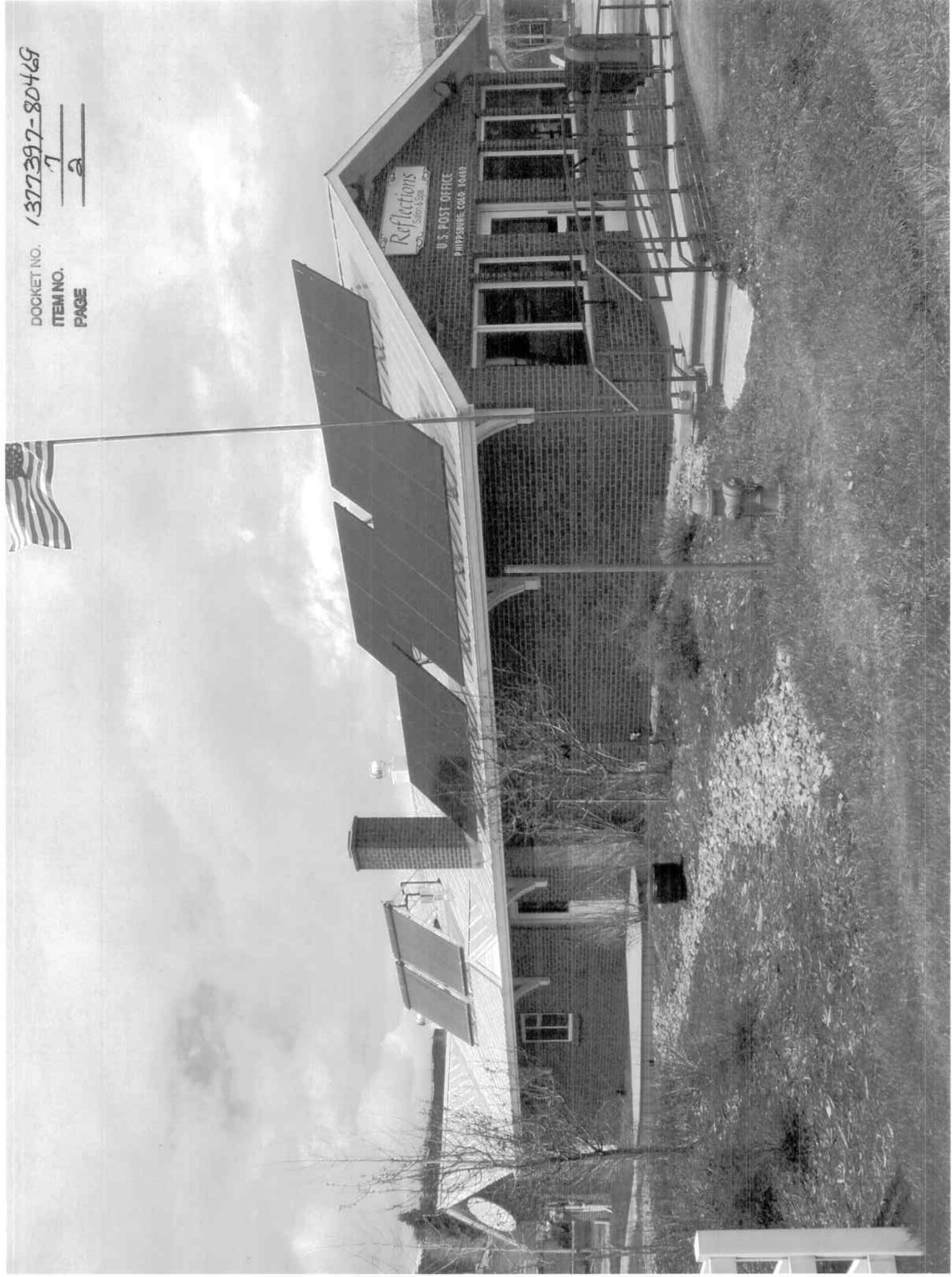
Prepared by: Marcela Juarez Rivera  
Title: COLORADO/WYOMING PFC Post Office Review Coordinator  
Tele No: (303) 853-6676

Date: 04/29/2011  
Fax No: (303) 853-6442

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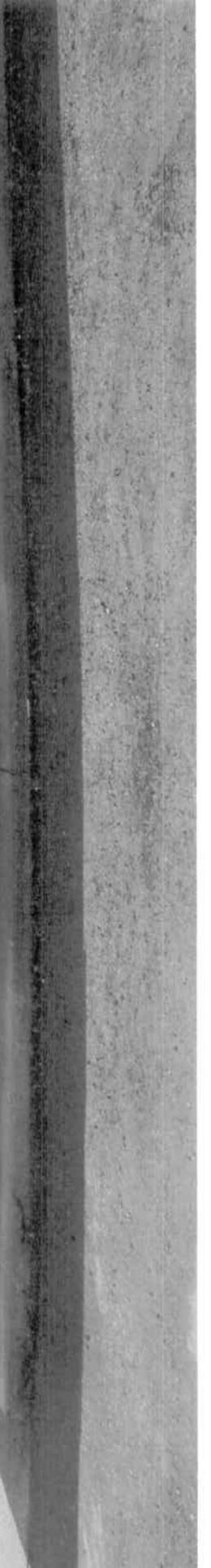
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DOCKET NO. 1377397-80469

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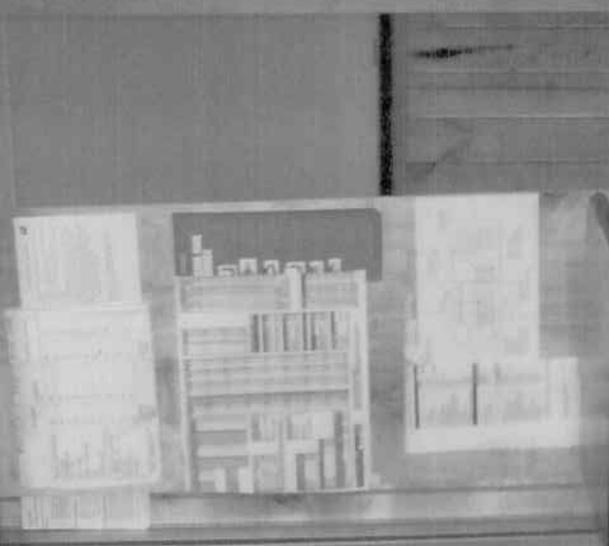
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ROUTE ST

STOP



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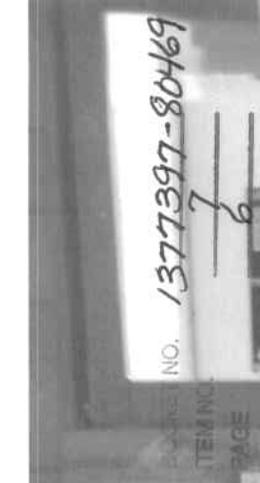
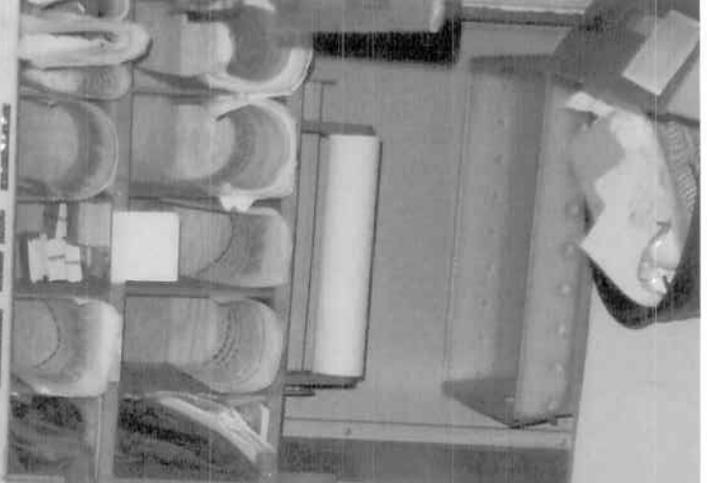
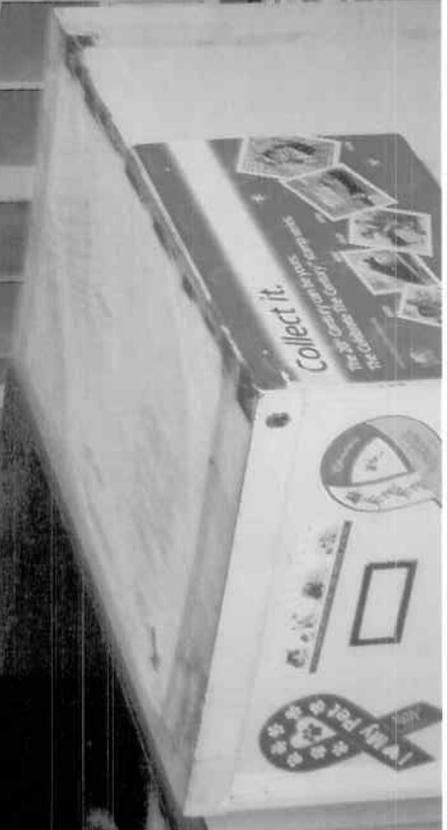
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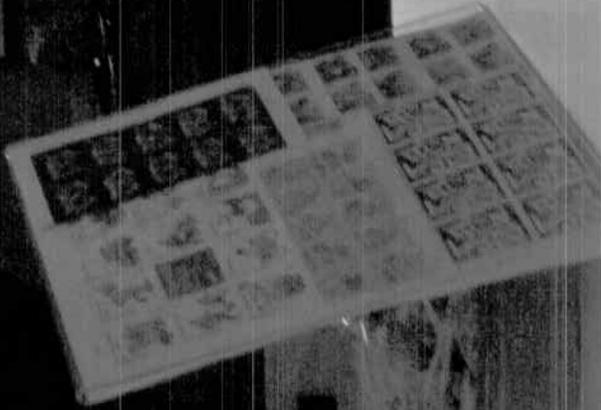






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Collect it.





**PS Form 150, Postmaster Workload Information**

|   |  |  |                    |
|---|--|--|--------------------|
| Post Office, State & Zip Code<br>PHIPPSBURG, CO 80469               |  | Postmaster's<br>Signature                    | Date               |
| District Office, State & Zip Code<br>COLORADO/WYOMING PFC, CO 80266 |  | District<br>Manager's<br>Signature<br>R67690 | Date<br>04/28/2011 |
| (Check Box)   |  | See Instructions on<br>Reverse               |                    |
| <input checked="" type="checkbox"/> Vacancy                         |  | <input type="checkbox"/> Management Review   |                    |
|   |  | <input type="checkbox"/> RFR                 |                    |
| 1.  | Current Office Level   |  | 11                 |
| 2.  | Finance Number   | (1-6)  | 077128             |
| 3.  | General Delivery Families Served   | (7-9)  | 0                  |
| 4.  | Post Office Boxes/Call Boxes Rented  | (10-15)                                      | 144                |
| 5.  | Possible City Deliveries   | (16-20)                                      | 0                  |
| 6.  | Administrative Rural Boxes Served  | (21-25)                                      | 0                  |
| 7.  | Intermediate Rural Boxes Served  | (26-30)                                      | 0                  |
| 8.  | Administrative Responsibility form Intermediate Rural Boxes for Other Offices  | (31-35)                                      | 0                  |
| 9.  | Administrative Highway Contract/Star Route Boxes Served  | (36-39)                                      | 0                  |
| 10.   | Intermediate Highway Contract/Star Route Boxes Served  | (40-43)                                      | 0                  |
| 11.   | Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices   | (44-47)                                      | 0                  |
| 12.   | Number of Carrier Stations/Branches  | (48-49)                                      | 0                  |
| 13.   | Number of Finance Stations/Branches  | (50-51)                                      | 0                  |
| 14.   | Number of Contract Stations/Branches & Community Post Offices  | (52-53)                                      | 0                  |
| 15a.  | Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no)<br>(If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.) | (54)   | N                  |
| 15b.  | Duration of Experience A Seasonal Workload? (minimum of 8 weeks)   | (55-56)                                      | 0                  |
| 16.   | Does Office Perform Outgoing Distribution for Other Offices?   | (57)   | N                  |
| 17.   | Does Office Perform Incoming Distribution for Other Offices?   | (58)   | N                  |
| 18.   | Does Office Perform Incoming Secondary Distribution for Other Offices?   | (59)   | N                  |
| 19.   | Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?  | (60)   | N                  |
| 20.   | Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?  | (61)   | N                  |
| 21.   | Do You Have Responsibility for Vehicle Maintenance Facilities?   | (62)   | N                  |
| 22.   | Does Your Office Have Administrative Responsibility for an Air Transfer Office?  | (63)   | N                  |
| 23.   | Is Postmaster Lessor for Government Owned Building?  | (64)   | N                  |
| 24.   | Does Office Have MPLSM/SPLSM?  | (65)   | N                  |
| 25.   | Does Office Distribute Food Stamps?  | (65)   | N                  |

**PS Form 150, Postmaster Workload Information**

|   | Normal | During Seasonal Period |
|---|--------|------------------------|
| General Delivery Families Served  | 0      | 0                      |
| Post Office Boxes/Call Boxes Rented   | 144    | 0                      |
| Possible City Deliveries  | 0      | 0                      |
| Administrative Rural Boxes Served   | 0      | 0                      |
| Intermediate Rural Boxes Served   | 0      | 0                      |
| Administrative Responsibility/Number Intermediate Rural Boxes                       | 0      | 0                      |
| Administrative Highway Contract/Star Route Boxes Served                             | 0      | 0                      |
| Intermediate Highway Contract/Star Route Boxes Served                               | 0      | 0                      |
| Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes | 0      | 0                      |

**Instructions**

|  |   |
|--|---|
| 1. Enter current evaluated office level.   | 13. Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.   |
| 2. Enter the 8 digit post office finance number.   | 14. Enter the total number of contract stations, rural stations and community post offices.   |
| 3. Enter number of general delivery families served.   | (a) A contract station is a detached finance unit manned by non-postal employees.   |
| 4. Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.   | (b) A rural station is a post office box delivery unit serviced by a rural carrier.   |
| 5. Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, Carrier Route Report for the previous accounting period.  | (c) A community post office is a contract unit which provides service in a small community.   |
| 6. Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.   | 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety. |
| 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing. | <b>Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)</b>  |
| 8. Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.   | 16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a pulling, facing and cancelling operation?   |
| 9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.                        | 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?  |
| 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees. | 18. Does office separate incoming mail to carrier routes for other associate offices?   |
| 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.   | 19. Does office separate all incoming letter size mail to city, rural and/or star routes?   |
| 12. Enter the number of classified stations and/or branches that have carrier delivery service.  | 20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?   |
|  | 21. Do you have a vehicle maintenance facility under your jurisdiction?   |
|  | 22. Do you have an air transfer office under your jurisdiction?   |
|  | 23. Do you occupy a government-owned building and lease a portion of the building to someone else?  |
|  | 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?  |
|  | 25. Does your office distribute food stamps?  |

### Worksheet for calculating Workload Service Credit (WSC) for Post Offices

#### Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: PHIPPSBURG  
 Office Zip+4: 80469 -9997 District: COLORADO/WYOMING PFC

#### Activity WSCs

|  |            |        |   |            |
|--|------------|--------|---|------------|
| General Delivery Families Served (Item 3, PS Form 150) .....   | <u>0</u>   | X 1.0  | = | <u>0</u>   |
| Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150).....   | <u>144</u> | X 1.0  | = | <u>144</u> |
| Possible City Deliveries (Item 5, PS Form 150) .....   | <u>0</u>   | X 1.33 | = | <u>0</u>   |
| Administrative Rural Boxes Served (Item 6, PS Form 150).....   | <u>0</u>   | X 1.0  | = | <u>0</u>   |
| Intermediate Rural Boxes Served (Item 7, PS Form 150).....   | <u>0</u>   | X 0.7  | = | <u>0</u>   |
| Administrative Responsibility for Intermediate Rural Boxes for Other Offices<br>(Item 8, PS Form 150) .....                        | <u>0</u>   | X 0.3  | = | <u>0</u>   |
| ..   |            |        |   |            |
| Administrative Highway Contract/Star Route Boxes Served<br>(Item 9, PS Form 150) .....   | <u>0</u>   | X 1.0  | = | <u>0</u>   |
| ..   |            |        |   |            |
| Intermediate Highway Contract/Star Route Boxes Served<br>(Item 10, PS Form 150) .....  | <u>0</u>   | X 0.7  | = | <u>0</u>   |
| ..   |            |        |   |            |
| Administrative Responsibility for Intermediate Highway Contract/Star Route<br>Boxes for Other Offices (Item 11, PS Form 150) ..... | <u>0</u>   | X 0.3  | = | <u>0</u>   |
| Total Activity WSCs .....  |            |        |   | <u>144</u> |

#### Revenue WSCs

|                     |                           |      |   |                 |   |              |
|---------------------|---------------------------|------|---|-----------------|---|--------------|
| First               | 25 revenue units:         | 1.00 | X | <u>25</u> units | = | <u>25.00</u> |
| Next                | 275 revenue units:        | 0.50 | X | <u>23</u> units | = | <u>11.50</u> |
| Next                | 700 revenue units:        | 0.25 | X | <u>0</u> units  | = | <u>0.00</u>  |
| Next                | 5000 revenue units:       | 0.10 | X | <u>0</u> units  | = | <u>0.00</u>  |
|                     | Balance of revenue units: | 0.01 | X | <u>0</u> units  | = | <u>0.00</u>  |
| Total revenue WSCs: |                           |      |   |                 |   | <u>36.50</u> |

Activity WSCs 144 + Revenue WSCs = 36.50 Base WSCs 180.50 = EAS Grade 11

Previous evaluation: EAS grade 11

Effective date of change in service hours: \_\_\_\_\_ (if appropriate)  
 (when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

MARCELA JUAREZ RIVERA

MARCELA.M.JUAREZRIVERA@USPS.GOV

Printed Name

Signature

COLORADO/WYOMING PFC District Review Coordinator

05/20/2011

Title

Date

Window Transaction Survey

Window Transaction Survey

PO Name: PHILPPSBURG ZIP+4: 80469 - 9997 Completed By: R67690  
 Survey Period: 04/30/2011 through 05/13/2011

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days.

| Day/Date                                  | Postage Sales (.777) | Priority Parcels Money Orders (1.083) | Express Registered C.O.D (1.969) | Passports Meter Settings (5.06) | Box Rent (2.875) | Certified Special Service (1.792) | Misc. Services (1.787) | Nonrevenue Services (1.188) |
|---|----------------------|---------------------------------------|----------------------------------|---------------------------------|------------------|-----------------------------------|------------------------|-----------------------------|
| Sat - 04/30                               | 8                    | 3                                     | 0                                | 0                               | 0                | 0                                 | 0                      | 6                           |
| Sun - 05/01                               | 0                    | 0                                     | 0                                | 0                               | 0                | 0                                 | 0                      | 0                           |
| Mon - 05/02                               | 11                   | 0                                     | 0                                | 0                               | 0                | 0                                 | 2                      | 10                          |
| Tue - 05/03                               | 12                   | 0                                     | 0                                | 0                               | 0                | 0                                 | 4                      | 0                           |
| Wed - 05/04                               | 7                    | 0                                     | 0                                | 0                               | 3                | 0                                 | 0                      | 4                           |
| Thu - 05/05                               | 6                    | 2                                     | 0                                | 0                               | 1                | 0                                 | 6                      | 0                           |
| Fri - 05/06                               | 12                   | 6                                     | 0                                | 0                               | 3                | 6                                 | 12                     | 6                           |
| Sat - 05/07                               | 6                    | 0                                     | 0                                | 0                               | 1                | 1                                 | 2                      | 3                           |
| Sun - 05/08                               | 0                    | 0                                     | 0                                | 0                               | 0                | 0                                 | 0                      | 0                           |
| Mon - 05/09                               | 23                   | 12                                    | 15                               | 0                               | 5                | 6                                 | 2                      | 6                           |
| Tue - 05/10                               | 19                   | 6                                     | 0                                | 0                               | 3                | 8                                 | 0                      | 8                           |
| Wed - 05/11                               | 24                   | 7                                     | 3                                | 0                               | 1                | 3                                 | 6                      | 12                          |
| Thu - 05/12                               | 11                   | 3                                     | 0                                | 0                               | 0                | 1                                 | 7                      | 13                          |
| Fri - 05/13                               | 13                   | 4                                     | 0                                | 0                               | 1                | 3                                 | 11                     | 6                           |
| <b>TOTALS</b>                             | 152                  | 43                                    | 18                               | 0                               | 18               | 28                                | 52                     | 74                          |
| Time Factor                               | X .777               | X 1.083                               | X 1.969                          | X 5.06                          | X 2.875          | X 1.792                           | X 1.787                | X 1.188                     |
| Daily Average                             | 9.8                  | 3.9                                   | 3.0                              | 0.0                             | 4.3              | 4.2                               | 7.7                    | 7.3                         |
| Average Number Daily Transactions:        | 32.1                 |                                       |                                  |                                 |                  |                                   |                        |                             |
| Average Daily Retail Workload in Minutes: | 40.2                 |                                       |                                  |                                 |                  |                                   |                        |                             |

## Survey of Incoming Mail

Survey of Incoming Mail  
 (Record in Pieces)

Post Office Name and Zip+4 PHIPPSBURG 80469 - 9997  
 Dates Recorded 04/30/2011 through 05/13/2011

| Date          | Letters      |          | Flats        |              | Parcels   |           | Other    |          |
|---------------|--------------|----------|--------------|--------------|-----------|-----------|----------|----------|
|               | First Class  | Standard | First Class  | Standard     | Priority  | Standard  |          |          |
| Sat - 04/30   | 568          | 0        | 403          | 0            | 8         | 7         | 0        | 0        |
| Sun - 05/01   | 0            | 0        | 0            | 0            | 0         | 0         | 0        | 0        |
| Mon - 05/02   | 908          | 0        | 16           | 115          | 12        | 8         | 1        | 0        |
| Tue - 05/03   | 454          | 0        | 25           | 115          | 2         | 4         | 0        | 0        |
| Wed - 05/04   | 397          | 0        | 15           | 143          | 1         | 5         | 0        | 0        |
| Thu - 05/05   | 454          | 0        | 25           | 115          | 1         | 2         | 0        | 0        |
| Fri - 05/06   | 454          | 0        | 30           | 115          | 6         | 10        | 0        | 0        |
| Sat - 05/07   | 284          | 0        | 86           | 0            | 12        | 0         | 0        | 0        |
| Sun - 05/08   | 0            | 0        | 0            | 0            | 0         | 0         | 0        | 0        |
| Mon - 05/09   | 454          | 0        | 115          | 345          | 9         | 12        | 0        | 1        |
| Tue - 05/10   | 227          | 0        | 87           | 25           | 1         | 2         | 0        | 0        |
| Wed - 05/11   | 454          | 0        | 172          | 30           | 12        | 3         | 0        | 0        |
| Thu - 05/12   | 681          | 0        | 115          | 115          | 7         | 6         | 0        | 1        |
| Fri - 05/13   | 454          | 0        | 115          | 50           | 6         | 8         | 0        | 1        |
| <b>TOTALS</b> | <b>5,789</b> | <b>0</b> | <b>1,204</b> | <b>1,168</b> | <b>77</b> | <b>67</b> | <b>1</b> | <b>3</b> |
| Daily Average | 482.4        | 0.0      | 100.3        | 97.3         | 6.4       | 5.6       | 0.1      | 0.3      |

Signature of Person Making Count: R67690  
 Printed Name: R67690  
 Date: 05/16/11

### Conversion Rate

| Letter Type       | Total Pieces Per Foot | Flat Type       | Total Pieces Per Foot |
|-------------------|-----------------------|-----------------|-----------------------|
| Manual Letters    | 227                   | Manual Flats    | 115                   |
| Automated Letters | 215                   | Automated Flats | 115                   |
| Sequenced Letters | 227                   | Sequenced Flats | 115                   |

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

## Survey of Dispatched Mail

Survey of Dispatched Mail  
 (Record in Pieces)

Post Office Name and Zip+4      PHIPPSBURG 80469 - 9997  
 Dates Recorded                      04/30/2011 through 05/13/2011

| Date          | Letters      |          | Flats       |            | Parcels   |           | Other     |           |
|---------------|--------------|----------|-------------|------------|-----------|-----------|-----------|-----------|
|               | First Class  | Standard | First Class | Standard   | Priority  | Standard  |           |           |
| Sat - 04/30   | 454          | 0        | 6           | 4          | 2         | 1         | 8         | 1         |
| Sun - 05/01   | 0            | 0        | 0           | 0          | 0         | 0         | 0         | 0         |
| Mon - 05/02   | 681          | 0        | 12          | 2          | 19        | 2         | 12        | 1         |
| Tue - 05/03   | 227          | 0        | 16          | 3          | 4         | 4         | 9         | 1         |
| Wed - 05/04   | 114          | 0        | 12          | 0          | 9         | 0         | 6         | 1         |
| Thu - 05/05   | 227          | 0        | 2           | 3          | 3         | 2         | 4         | 1         |
| Fri - 05/06   | 454          | 0        | 29          | 0          | 12        | 2         | 8         | 1         |
| Sat - 05/07   | 114          | 0        | 35          | 0          | 6         | 0         | 7         | 1         |
| Sun - 05/08   | 0            | 0        | 0           | 0          | 0         | 0         | 0         | 0         |
| Mon - 05/09   | 227          | 0        | 115         | 0          | 6         | 12        | 9         | 1         |
| Tue - 05/10   | 454          | 0        | 115         | 227        | 12        | 3         | 0         | 1         |
| Wed - 05/11   | 227          | 0        | 16          | 9          | 9         | 3         | 2         | 1         |
| Thu - 05/12   | 115          | 0        | 20          | 3          | 2         | 6         | 12        | 1         |
| Fri - 05/13   | 227          | 0        | 8           | 12         | 14        | 5         | 7         | 1         |
| <b>TOTALS</b> | <b>3,521</b> | <b>0</b> | <b>386</b>  | <b>263</b> | <b>98</b> | <b>40</b> | <b>84</b> | <b>12</b> |
| Daily Average | 293.4        | 0.0      | 32.2        | 21.9       | 8.2       | 3.3       | 7.0       | 1.0       |

Signature of Person Making Count: R67690  
 Printed Name: R67690  
 Date: 05/16/11



05/19/2011

OIC/POSTMASTER

SUBJECT: PHIPPSBURG Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the PHIPPSBURG Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the PHIPPSBURG Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to MARCELA JUAREZ RIVERA by 06/02/2011. This information will be entered into the official record for public viewing.

|                              |            |
|------------------------------|------------|
| Post Office Box              | <u>144</u> |
| General Delivery             | <u>0</u>   |
| Rural Route (RR)             | <u>0</u>   |
| Highway Contract Route (HCR) | <u>0</u>   |
| Intermediate RR              | <u>0</u>   |
| Intermediate HCR             | <u>0</u>   |
| City Delivery                | <u>0</u>   |
| Total Customers              | <u>144</u> |

If you have any comments on alternate means of providing services to the PHIPPSBURG customers, please provide them below:

MARCELA JUAREZ RIVERA  
Post Office Review Coordinator

Comments:

cc: Official Record



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04/29/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the PHIPPSBURG Post Office, 80469 - 9997, located in ROUTT County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

MARCELA JUAREZ RIVERA  
Post Office Review Coordinator  
COLORADO/WYOMING PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

### Post Office Survey Sheet

Post Office Name PHIPPSBURG ZIP+4 80469-9997  
Congressional District 3rd Date 05/20/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

N/A

2. Is the facility accessible to persons with disabilities?  Yes  No

3. Lease terms? 30-day cancellation clause? expires 10/31/2014 Term - 90 days

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

N/A

5. List potential CPO sites.

Unknown

6. Are there any postage meter customers or permit mailers?  Yes  No

If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

2 PMR's

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

Mail is received at 8:30 am from an HCR truck and is dispatched at 4:30 pm.

How many Post Office boxes are installed? 192

How many Post Office boxes are used? 144

What are the window service hours? 08:00 to 12:00 - 13:00 to 17:00 M-F

08:00 to 10:00 S

What are the lobby hours? 24 hour M-F

24 hour S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

none

|     |   |   |
|-----|---|---|
| 10. | What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)?  |   |
|     |   |   |
| 11. | List potential CBU/parcel lockers sites and distances from present Post Office site.  |   |
| N/A |   |   |
| 12. | Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?   |   |
| No  |   |   |
| 13. | Rural delivery/HCR delivery.  |   |
| a.  | What is current evaluation?   |   |
| b.  | Will this change result in the route being overburdened?  | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|     | If so, what accommodations will be made to adjust the route?  |   |
| c.  | How many boxes and miles will be added to the route?  | 75, box 3.60 Miles  |
| d.  | What would be the additional annual expense if the route is increased?  | 4657  |
| e.  | What is the one-time cost of CBU/parcel locker installation (if appropriate)?   | 6000  |
| f.  | At what time of the day does the carrier begin delivery to the community?   |   |
|     | Will this delivery time be affected if the office is discontinued? (Y or N)   | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|     | If so, how?   | 0   |
| 14. | Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less |   |
|     |   |   |

### Community Survey Sheet

### Community Survey Sheet

|                        |                   |       |                   |
|------------------------|-------------------|-------|-------------------|
| Post Office Name       | <u>PHIPPSBURG</u> | ZIP+4 | <u>80469-9997</u> |
| Congressional District | <u>3rd</u>        | Date  | <u>05/20/2011</u> |

1. Incorporated?  Yes  No

Local government provided by: \_\_\_\_\_

Police protection provided by: \_\_\_\_\_

Routt County Sheriff Dept

Fire protection provided by: \_\_\_\_\_

Routt County Fire Dept

School location: \_\_\_\_\_

2. What population growth is expected? (Please document your source)

N/A

3. What residential, commercial, or business growth is expected? (Please document your source)

none

History. (Are there any special historical events related to the community?)

Are there any special community events to consider?

4. Is the Post Office facility a state or national historic landmark (see ASM 515.23)?

Check with the field real estate office when verification is needed.)

N/A

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?

retirees, self employed

Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center.

6. Do employees of the office offer assistance to senior citizens and handicapped)?

What provisions can be made for these services if the Post Office is discontinued?

Collection box, public bulletin board, place for community meetings, and assists senior citizens and handicapped

### Highway Contract Route Cost Analysis Form

#### Highway Contract Route Estimated Cost for Alternative Service

Office Name: PHIPPSBURG  
Office Zip+4: 80469 -9997 District: COLORADO/WYOMING PFC

|    |  |             |                                      |                 |
|----|--|-------------|--------------------------------------|-----------------|
| 1. | Enter the number of additional boxes to be added to the route                          | <u>75</u>   | x 3.64 hours per year                | <u>273.00</u>   |
| 2. | Enter the number of additional miles to be added to the route                          | <u>3.60</u> | x 10.40 hours per year               | <u>37.44</u>    |
|    |  |             | <b>Total time added to the route</b> | <u>310.44</u>   |
| 3. | Enter the HCR hourly rate<br>(Contact Area Manager, Purchasing/Contracting Officer)    |             |                                      | <u>15.00</u>    |
|    | <b>Total additional compensation (HCR hourly rate x total time added to the route)</b> |             |                                      | <u>4,656.60</u> |

Rural Route Cost Analysis Form

Docket: 1377397 - 80469  
 Item Nbr: 17  
 Page Nbr: 2

**Rural Route Carrier**  
**Estimated Cost for Alternative Replacement Service**

Office Name: PHIPPSBURG  
 Office Zip+4: 80469 -9997 District: COLORADO/WYOMING PFC

|   |   |             |                       |             |
|---|---|-------------|-----------------------|-------------|
| 1.  | Enter the number of additional boxes to be added to the rural route                               | <u>0</u>    |                       |             |
| 2.  | Enter the number of additional miles to be added to the route                                     | <u>0.00</u> |                       |             |
|   | Enter the volume factor   | <u>0.00</u> |                       |             |
| <b>Total (additional boxes x volume factor)</b>   |   |             |                       | <u>0.00</u> |
| 3.  | Enter the number of additional boxes to be added to the rural route                               | <u>0</u>    |                       |             |
|   | Centralized boxes   | <u>0.00</u> | x 1.00 Min            | <u>0.00</u> |
|   | Regular L route boxes   | <u>0.00</u> | x 1.82 Min            | <u>0.00</u> |
|   | Regular Non-L route boxes   | <u>0.00</u> | x 2.00 Min            | <u>0.00</u> |
| <b>Total additional box allowance</b>   |   |             |                       | <u>0.00</u> |
| 4.  | Enter the number of additional daily miles to be added to the rural route                         | <u>0.00</u> | x 12 Mileage Standard | <u>0.00</u> |
| <b>Total additional minutes per week (miles carried to two decimal places)</b>          |   |             |                       | <u>0.00</u> |
| 5.  | Total additional annual minutes (additional minutes per week year)                                | <u>0.00</u> | x 52 Weeks            | <u>0.00</u> |
| 6.  | Total additional annual hours (additional annual minutes/ 60 minutes per hour)                    | <u>0.00</u> | / 60 Minutes          | <u>0.00</u> |
| 7.  | Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated) | <u>0.00</u> |                       |             |
| <b>Total Annual Cost (additional annual hours x rural cost per hour)</b>                |   |             |                       | <u>0.00</u> |
| 8.  | Enter lock pouch allowance (if applicable)  |             |                       | 0.00        |
| <b>Total annual cost for alternate service (annual cost minus lock pouch allowance)</b> |   |             |                       | <u>0.00</u> |

| U.S. Postal Service<br>POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL<br>Fact Sheet  |                                      |   |  | 1. Date Prepared<br>05/20/2011                         |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
|---|--------------------------------------|---|--|--|--|-----------------------|-----------------------------|------------------------------|----------------|-------------------------------|---|----------|-----|------------------------------------|---|-----------------------------------|-------|--|--|--|---------------|----------|------------|----------------|-----|-----|--------------|-----|----|-----------|----|----|----------|---|---|----------|-----|-----|--------------------------|---|--|-------------------|---|--|
| 2. Post Office Name<br>PHIPPSBURG   |                                      | 3. State and ZIP + 4 Code<br>CO, 80469-9997   |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| 4. District, Customer Service<br>COLORADO/WYOMING PFC   | 5. Area, Customer Service<br>WESTERN | 6. County<br>ROUTT  | 7. Congressional District<br>3rd                           |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| 8. Reason for Proposal to Discontinue<br>Declining workload Close proximity to other offices Alternate service can be provided by other means   |                                      | 9. PO Emergency Suspend (Reason and Date)<br>No Suspension  |  | 10. Proposed Permanent Alternate Service               |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| <b>11. Staffing</b>   |                                      | <b>12. Hours of Service</b>   |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: resigned<br>Occupied 03/27/2010<br><br>b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career<br><br>c. Current PM POSITION Level (150)EAS-11 Downgraded from EAS-11<br><br>d. No of Clerks- 0 No of Career- 0 No of Non-Career- 2<br>e. No of Others- 0 No of Career- 0 No of Non-Career- 0  |                                      | <table border="1" style="width:100%; border-collapse: collapse;"> <tr> <td style="width: 33%;">a. Time M-F<br/>08:00 to 12:00 - 13:00 to 17:00</td> <td style="width: 33%;">Sat<br/>08:00 to 10:00</td> <td style="width: 33%;">Total Window Hours Per Week</td> </tr> <tr> <td>a. Lobby Time M-F<br/>24 hour</td> <td>Sat<br/>24 hour</td> <td>42.00</td> </tr> </table> |  |  | a. Time M-F<br>08:00 to 12:00 - 13:00 to 17:00 | Sat<br>08:00 to 10:00 | Total Window Hours Per Week | a. Lobby Time M-F<br>24 hour | Sat<br>24 hour | 42.00                         |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| a. Time M-F<br>08:00 to 12:00 - 13:00 to 17:00  | Sat<br>08:00 to 10:00                | Total Window Hours Per Week   |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| a. Lobby Time M-F<br>24 hour  | Sat<br>24 hour                       | 42.00   |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| <b>13. Number of Customers Served</b>   |                                      | <b>14. Daily Volume (Pieces)</b>  |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| <table border="1" style="width:100%; border-collapse: collapse;"> <tr><td>a. General Delivery</td><td style="text-align: right;">0</td></tr> <tr><td>b. P.O. Box</td><td style="text-align: right;">144</td></tr> <tr><td>c. City Delivery</td><td style="text-align: right;">0</td></tr> <tr><td>d. Rural Delivery</td><td style="text-align: right;">0</td></tr> <tr><td>e. Highway Contract Route Box</td><td style="text-align: right;">0</td></tr> <tr><td>f. Total</td><td style="text-align: right;">144</td></tr> <tr><td>g. No. Receiving Duplicate Service</td><td style="text-align: right;">0</td></tr> <tr><td>h. Average No. Daily Transactions</td><td style="text-align: right;">32.10</td></tr> </table> |                                      | a. General Delivery   | 0  | b. P.O. Box  | 144  | c. City Delivery      | 0                           | d. Rural Delivery            | 0              | e. Highway Contract Route Box | 0 | f. Total | 144 | g. No. Receiving Duplicate Service | 0 | h. Average No. Daily Transactions | 32.10 | <table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr><td>a. First-Class</td><td style="text-align: right;">482</td><td style="text-align: right;">293</td></tr> <tr><td>b. Newspaper</td><td style="text-align: right;">197</td><td style="text-align: right;">54</td></tr> <tr><td>c. Parcel</td><td style="text-align: right;">12</td><td style="text-align: right;">11</td></tr> <tr><td>d. Other</td><td style="text-align: right;">0</td><td style="text-align: right;">8</td></tr> <tr><td>e. Total</td><td style="text-align: right;">691</td><td style="text-align: right;">366</td></tr> <tr><td>f. No. of Postage Meters</td><td style="text-align: right;">0</td><td></td></tr> <tr><td>g. No. of Permits</td><td style="text-align: right;">0</td><td></td></tr> </tbody> </table> |  |  | Types of Mail | Received | Dispatched | a. First-Class | 482 | 293 | b. Newspaper | 197 | 54 | c. Parcel | 12 | 11 | d. Other | 0 | 8 | e. Total | 691 | 366 | f. No. of Postage Meters | 0 |  | g. No. of Permits | 0 |  |
| a. General Delivery   | 0                                    |   |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| b. P.O. Box   | 144                                  |   |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| c. City Delivery  | 0                                    |   |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| d. Rural Delivery   | 0                                    |   |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| e. Highway Contract Route Box   | 0                                    |   |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| f. Total  | 144                                  |   |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| g. No. Receiving Duplicate Service  | 0                                    |   |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| h. Average No. Daily Transactions   | 32.10                                |   |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| Types of Mail   | Received                             | Dispatched  |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| a. First-Class  | 482                                  | 293   |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| b. Newspaper  | 197                                  | 54  |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| c. Parcel   | 12                                   | 11  |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| d. Other  | 0                                    | 8   |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| e. Total  | 691                                  | 366   |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| f. No. of Postage Meters  | 0                                    |   |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| g. No. of Permits   | 0                                    |   |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| <b>Finances a. FY</b><br>2008<br>2009<br>2010   |                                      | <b>Receipts</b><br>\$ 17,839<br>\$ 18,876<br>\$ 18,373  | <b>b. EAS Step 1 PM Basic Salary (no Cola)</b><br>\$ 33168 | <b>c. PM Fringe Benefits (33.5% of b.)</b><br>\$11,111 |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| <b>16a. Quarters</b>  |                                      |   |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| <input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 10/31/2014 Annual Lease \$ 4000<br><br>30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by)<br><br>Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No   |                                      |   |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| 16b. Explain:   |                                      |   |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| 17. Schools, Churches and Organization in Service Area: No: 0<br>See Attachment   |                                      | 19. Administrative/Emanating Office (Proposed):<br>Name OAK CREEK EAS Level _____ Miles Away 3.6<br>Window Service Hours: M-F 08:00 18:30 SAT 08:00 11:00<br>Lobby Hours: M-F 24 hour SAT 24 hour<br>PO Boxes Available: 111  |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| 18. Businesses in Service Area: No: 0<br>See Attachment   |                                      | 20. Nearest Post Office (if different from above):<br>Name OAK CREEK EAS Level _____ Miles Away 3.6<br>Window Service Hours: M-F 08:00 18:30 SAT 08:00 11:00<br>Lobby Hours: M-F 24 hour SAT 24 hour<br>PO Boxes Available: 111   |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| <b>21. Prepared by</b>  |                                      |   |  |  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| Printed Name and Title<br>LANA COZAD  |                                      | Signature<br>LANA COZAD   |  | Telephone No. AC ()<br>(303) 853-6070                  |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| PO Discontinuance Coordinator Name<br>MARCELA JUAREZ RIVERA   |                                      | Telephone No. AC ()<br>(303) 853-6070   |  | Location<br>DENVER, CO                                 |  |                       |                             |                              |                |                               |   |          |     |                                    |   |                                   |       |  |  |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |

**LOCAL BUSINESSES USING PHIPPSBURG  
POST OFFICE FACILITIES**

BASKET NO. 1377397-80469  
ITEM NO. 18  
PAGE 2

|   |          |
|---|----------|
| A-1 TILE<br>PO BOX 4<br>PHIPPSBURG, CO 80469  |          |
| ALPINE ELECTRICAL SERVICE INC<br>PO BOX 85<br>PHIPPSBURG, CO 80469-0085                     |          |
| AUTOMOTIVE SERVICE CENTER<br>PO BOX 228<br>PHIPPSBURG, CO 80469-0228                        |          |
| BLACK DOG INN<br>PO BOX 184<br>PHIPPSBURG, CO 80469-0184                                    |          |
| CARTER CONSTRUCTION INC.<br>PO BOX 2<br>PHIPPSBURG, CO 80469-0002                           |          |
| CHARLENE REAGAN – TRAVEL AGENT<br>TRAVELERS EDGE<br>PO BOX 246<br>PHIPPSBURG, CO 80469-0246 |          |
| CLYDE LACOVETTO<br>CLYDES CRANE CO<br>PO BOX 322<br>PHIPPSBURG, CO 80469-0322               | IN HOUSE |
| CUSTOM INTERIORS<br>PO BOX 193<br>PHIPPSBURG, CO 80469-0193                                 | IN HOUSE |
| CUSTOM TILE AND STONE W.<br>PO BOX 45<br>PHIPPSBURG, CO 80469-0045                          | IN HOUSE |
| DALE HUYARD<br>HIGH COUNTRY EXTERIORS<br>PO BOX 31<br>PHIPPSBURG, CO 80469-0031             | IN HOUSE |
| DEAN ROSSI<br>R & R LAND & LIVESTOCK<br>PO BOX 63<br>PHIPPSBURG, CO 80469-0063              |          |
| DIRECT RESOURCE SOLUTIONS<br>PO BOX 327   | IN HOUSE |

**LOCAL BUSINESSES USING PHIPPSBURG  
POST OFFICE FACILITIES**

DOCKET NO.

1377397-80469

ITEM NO.

18

PAGE

4

|   |          |
|---|----------|
| LAZY V BAR BAR RANCH<br>PO BOX 151<br>PHIPPSBURG, CO 80469-0151   |          |
| LDW METAL ART<br>LYNN WHALEY<br>PO BOX 73<br>PHIPPSBURG, CO 80469-0073                                    | IN HOUSE |
| LOTUS DESIGNS<br>PO BOX 268<br>PHIPPSBURG, CO 80469-0268  |          |
| LOU E. PHILLIPS<br>UNION PACIFIC RAILROAD<br>PO BOX 88<br>PHIPPSBURG, CO 80469                            |          |
| MATTHEW C. NEWMAN<br>DIRECT RESOURCE SOLUTIONS LLC<br>DRS, LLC<br>PO BOX 173<br>PHIPPSBURG, CO 80469-0173 | IN HOUSE |
| OVER THE MOON<br>SHAYNA COOKE<br>PO BOX 304<br>PHIPPSBURG, CO 80469-0304                                  |          |
| PHIL COLEMAN<br>SOUTH ROUTT BIBLE CHURCH<br>PO BOX 35<br>PHIPPSBURG, CO 80469-0035                        |          |
| PHIPPSBURG COMMUNITY CLUB<br>PO BOX 1<br>PHIPPSBURG, CO 80469-0001  |          |
| R & T LAND AND CATTLE<br>PO BOX 193<br>PHIPPSBURG, CO 80469   | IN HOUSE |
| RAPTOR AUTOMOTIVE<br>JOHN JACKSON<br>PO BOX 6<br>PHIPPSBURG, CO 80469-0006                                |          |

**LOCAL BUSINESSES USING PHIPPSBURG  
POST OFFICE FACILITIES**

DOCKET NO. 1377397-86469  
18  
5

|  | IN HOUSE | ITEM NO.<br>PAGE |
|--|----------|------------------|
| ROBERT E WOFFORD DBA<br>SOUTH ROUTT CONSTRUCTION CO<br>21676 3 <sup>RD</sup> AVENUE<br>PO BOX 218<br>PHIPPSBURG, CO 80469-0218 |          |                  |
| ROCKIE MOUNTAIN BUILDERS<br>PO BOX 27<br>PHIPPSBURG, O 80469-0027  |          |                  |
| SOUTH ROUTT NURSERY<br>PO BOX 212<br>PHIPPSBURG, CO 80469-0212   |          |                  |
| SPRONKS CRREK BUILDERS<br>PO BOX 19<br>PHIPPSBURG, CO 80469-0019   | IN HOUSE |                  |
| TWO WORLDS COMMUNICATIONS<br>PO BOX 57<br>PHIPPSBURG, CO 80469-0057  | IN HOUSE |                  |
| UAA CLEARING HOUSE<br>PO BOX 327<br>PHIPPSBURG, CO 80469-0327  | IN HOUSE |                  |
| WALLBOARD WILLIES<br>PO BOX 106<br>PHIPPSBURG, CO 80469-0106   |          |                  |
| WALLY THOMAS<br>NATIVE EXCAVATING INC.<br>PO BOX 21<br>PHIPPSBURG, CO 80469-0021   | IN HOUSE |                  |
| WEST WIND DESIGNS<br>PO BOX 94<br>PHIPPSBURG, CO 80469-0094  |          |                  |
| WOLF CREEK BUILDERS<br>PO BOX 184<br>PHIPPSBURG, CO 80469-0184   | IN HOUSE |                  |



**A. Office**

Name: PHIPPSBURG State: CO Zip Code: 80469  
Area: WESTERN District: COLORADO/WYOMING PFC  
Congressional District: 3rd County: ROUTT  
EAS Grade: 11 Finance Number: 077128  
Post Office:  Classified Station  Classified Branch  CPO

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Marcela Juarez Rivera  
Title: COLORADO/WYOMING PFC Post Office Review Coordinator  
Tele No: (303) 853-6070

Date: 06/17/2011  
Fax No: (303) 853-6442



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05/05/11

OIC/POSTMASTER

SUBJECT: PHIPPSBURG Post Office

Enclosed are questionnaires addressed to customers of the PHIPPSBURG Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 06/15/2011 for further review.

Marcela Juarez Rivera  
Post Office Review Coordinator  
Enclosures



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05/04/2011

POSTAL CUSTOMER  
PHIPPSBURG POST OFFICE  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Phippsburg Post Office resigned on 03/27/2010. The Office is being studied for possible closing or consolidation for the following reasons: Declining workload Close proximity to other offices Alternate service can be provided by other means

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by highway contract route service emanating from the Oak Creek Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Oak Creek Post Office, located 3.6 miles away. Hours of service at this office are 08:00 16:30, Monday through Friday, and 08:00 11:00 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to highway contract route service. Please return the enclosed questionnaire by 06/15/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the on Wednesday, June 15, 2011 from to to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Marcela Juarez Rivera at (303) 853-6070.

Thank you for your assistance.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,  
Carrier delivery information CBU information sheet (when appropriate)



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                    | Weekly                   | Monthly                  | Never                    |
|--|--------------------------|--------------------------|--------------------------|--------------------------|
| a. Buying Stamps   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

---

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

---



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better                       Just as Good                       No Opinion                       Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

## Mailing Address

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Date: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                    | Weekly                              | Monthly                             | Never                               |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail  | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping  
 Personal needs  
 Banking  
 Employment  
 Social needs

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: David Geist

Address: 26070 Pine St Phippsburg CO 80469

Telephone: 303-482-7741

Date: 5-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

---

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

---



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_  
 Personal needs \_\_\_\_\_  
 Banking \_\_\_\_\_  
 Employment \_\_\_\_\_  
 Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name:

John and Cindy Porter

Address:

Po Box 288 - 25800 Route

Telephone:

Date:

May 9 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

#### Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

my husband needs ramp

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: WE ARE SENIOR CITIZENS AND IT IS HARDER TO HAVE TO DRIVE TO OAK CREEK

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping 1 Time A month
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs LUNCH ONCE IN A WEEK OR SO

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Clyde Facovetto

Address: Box 56 Phippsburg Co 80469

Telephone: 970 736 2275

Date: 5/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

#### Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: I would have to drive the extra miles to pick up my mail, buy stamps, etc.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Oak Creek - Steamboat
- Personal needs Oak Creek - Steamboat
- Banking Oak Creek
- Employment Work out of home
- Social needs

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Phillip & Carol Coleman

Address: P.O. Box 35 Phippsburg, Co.

Telephone: 970-736-0657

Date: May 10, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                    | Weekly                              | Monthly                  | Never                    |
|--|--------------------------|-------------------------------------|--------------------------|--------------------------|
| a. Buying Stamps   | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters   | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels   | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail  | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail   | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |

#### Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

---

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

---



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping  
 Personal needs  
 Banking  
 Employment  
 Social needs

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: JAMES HOLT

Address: 25355 RCR 23      PO BOX 216 PITHRS Bay Co

Telephone: 303-618-5767

Date: 5-7-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                                     |
|--|-------------------------------------|-------------------------------------|-------------------------------------|---|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>                  |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>                  |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>                  |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>                  |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/>       |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/>       |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>                  |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> <i>Sent Tues</i> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>                  |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

\_\_\_\_\_ helping other

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

\_\_\_\_\_ The Paper

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

\_\_\_\_\_ yellow Jacket post to SB.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: MARIEA CONNER

Address: P.O. 290

Telephone: NA

Date: 05/09/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

tt

Catherine Wright, Manager  
Post Office Operations  
7500 E 53<sup>rd</sup>. Place  
Denver, CO, 80266-9998

May 9<sup>th</sup>, 2011

Dear Mrs. Wright,

Phippsburg, CO. is a small retirement town that is adjacent to the Railroad yard, where the coal trains have been formed up for decades. It is a town of retired railroad families and South Routt County Ranchers from the immediate area.

Our little Post Office has 192 PO Boxes, of which 144 are rented full time. Of the 144 boxes, I estimate that over 35% of these people are elderly and many are not ambulatory. These people would find it extremely difficult, if not impossible to find transportation to Oak Creek to pick up their mail. These people do not, cannot drive. Especially in an area where we have 8 to 9 months of winter.

Many of these people are waiting in line for their Social Security checks on a monthly basis. Additionally, their lifeline is the mail service, since the majority of these people are not users of the Internet e-mails for contact with their loved ones.

The mail is the tried and true method for them to keep in touch. If the PO were to shut down, these people would be forced into finding a ride to and from Oak Creek to get their mail. There is no public transportation available. No buses, or taxi cabs or trains are available to these citizens.

They can and do walk 2 to 4 blocks daily to the Post Office to get their mail. They cannot do this if the Post Office is 4 miles away.

On behalf of the wonderful citizens of Phippsburg, Colorado, who I serve daily, please do not shut down the Post Office and do a disservice to some of Americas Finest People.

Thank You,

CC



*Proposed closure of Phippsburg P.O.*

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

**Postal Services**

|  | Daily                               | Weekly                   | Monthly                             | Never                               |
|--|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

*Having to travel to Oak Creek daily to get mail would not be feasible for us.*



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: I refuse to drive to oak creek daily to get my mail other options are available

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

- Yes     No    Only businesses are feed store, beauty salon, and hotel

If yes, would you continue to use them if the Post Office is discontinued?

- Yes     No

Name: Elvis IACOVETTO

Address: Box 74 Phippsburg CO 80469

Telephone: 970-736-8308

Date: 5/9/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Driving to oak creek to get my mail is not acceptable. If Phippsburg was used as a satellite office to deliver mail would be ok. Oak Creek has a rural delivery route and cluster boxes at stagecoach. There is no reason why mail could not be delivered in our current boxes in Phippsburg. I do not want to change my box number, If we have to drive to oak creek to get mail, the rural delivery and satellite boxes at stagecoach need to be discontinued also.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |

#### Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Gunn Gabelman

Address: P.O. BOX #16 R-burg, CO. 80469

Telephone: -

Date: MAY 10<sup>th</sup> 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                    | Weekly                              | Monthly                             | Never                               |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

#### Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain: \_\_\_\_\_

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain: \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

Work in Steamboat Springs



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping  
 Personal needs  
 Banking  
 Employment  
 Social needs

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Wally Thomas

Address: P.O. BOX 21 Pippsburg CO 80469

Telephone: 719-207-1405

Date: 5/6/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain: \_\_\_\_\_

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain: \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain: \_\_\_\_\_



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Twila Harvett

Address: P.O. Box 317 Happyburg, MO 64669

Telephone: not listed

Date: 5-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

**Postal Services**

|  | Daily                               | Weekly                   | Monthly                             | Never                               |
|--|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping  
 Personal needs  
 Banking  
 Employment  
 Social needs

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Robert Koler Jr.

Address: Box 143 - Phippsburg Co. 80469

Telephone: 970-736-2421

Date: 5-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

---

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

---



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping      Stamboat - once a week
- Personal needs      " Doctor etc - infrequently
- Banking      " Mostly by mail
- Employment
- Social needs

5. Do you currently use local businesses in the community?

- Yes     No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes     No

Name: Dan & Karen Craig  
Address: Box 152 Phippsburg, CO 80469  
Telephone: 970-736-2272  
Date: May 6, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Many senior citizens receive their mail at the Phippsburg post office. It would be extremely inconvenient for many of them to travel to Oak Creek. The gas prices are also a factor for many to travel that far!



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: It is not as convenient + it will be very difficult to change my address.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Steamboat
- Personal needs \_\_\_\_\_
- Banking Steamboat
- Employment 1)
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Marianne Chadwick  
Address: Po Box 15, Phippsburg  
Telephone: 970-736-1072  
Date: 5.15.11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: Current post office is within walking distance

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

- Yes    No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes    No

Name: R Todd & Sarah Hagenbuch

Address: PO Box 220 Phippsburg CO 80469

Telephone: 970-736-2336

Date: 5/11/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                  | Never                               |
|--|-------------------------------------|-------------------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

#### Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

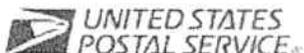
- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: IT would be very inconvenient for the Phippsburg PO to be closed - what's the point

OF HAVING home delivery IF I STILL HAVE TO GO TO A POST OFFICE TO MAIL PACKAGES, BUY STAMPS, ETC.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping STEAMBOAT SPGS
- Personal needs \_\_\_\_\_
- Banking STEAMBOAT SPGS - OAK CREEK
- Employment STEAMBOAT SPRINGS
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: TACOVETTO  
Address: PO B 322  
Telephone: (970) 736-2353  
Date: 5/9/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

IT would be a real shame if the Phippsburg Post Office would close. It's a great little P.O.!



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

#### Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping - Craig, Kremmling
- Personal needs Craig, Kremmling
- Banking by mail -
- Employment no - retired
- Social needs Craig, Kremmling

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Tom Dilling

Address: 23355 RCR 15

Telephone: 970-638-4270

Date: 5/8/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

---

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

---



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

\_\_\_\_\_

\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Robert P. Baker

Address: P.O. 72 Phippsburg Co 80469

Telephone: 970-736-8278 / 970-846-0866

Date: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

P.O. 72  
Phippsburg CO 80469  
May 7, 2011

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53<sup>rd</sup> Place  
Denver, CO 80266-9998

Dear Ms. Wright:

I received your questionnaire about the closing of the Phippsburg Post Office. I am 71 years old and live four miles west of Phippsburg. As you no doubt realize, due to snow conditions here there is no rural delivery service, and I drive into Phippsburg every day to get the mail and newspapers (there is also no newspaper delivery service on my road). I have been trying to sell some of my belongings via E-bay and Amazon, so I usually mail a package every day or so. The Phippsburg Post Office functions both as a mail center and a community center; there are no stores or restaurants in Phippsburg, except a hair saloon in the Post Office building.

When I shop, about once a week, I drive into Steamboat, thirty miles away, on a road that by-passes Oak Creek. So I rarely go to into Oak Creek.

Forcing me to use the Oak Creek Post Office would be an inconvenience. You would have to remodel the Oak Creek Post Office because there are no boxes left there to rent, and the boxes are antique and quite small. And the folks there, unlike Phippsburg, are none too friendly. The Steamboat Post Office, as you know, is crowded to the point of insanity and the rudeness of some of its clerks is legendary in the town.

I suppose that every Post Office closing is an inconvenience to someone, and in this case it would be me.

Sincerely,





### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                   | Monthly                             | Never                               |
|--|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

#### Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

3 POFFICES



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping STEAMBOAT SPRINGS
- Personal needs STEAMBOAT SPRINGS
- Banking \_\_\_\_\_
- Employment HAYDEN - CRAIG - STEAMBOAT SPRINGS
- Social needs CRAIG - STEAMBOAT SPRINGS - HAYDEN

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: DAVID & JENNIFER DOLIF

Address: POB 234 PHIZRSBURG CO 80469

Telephone: 970-736-2522

Date: 5/10/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

#### Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

DEPENDING ON ROUTE. PASS STEAMBOAT PO



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: VERY INCONVENIENT ON A DAILY BASIS. WOULD REQUIRE CHANGING MAILING ADDRESS, FOR BANKS, CREDITOR, DMV LIFE INSURANCE, PAROLL, PASSPORT, ETC.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Steamboat  
 Personal needs  
 Banking Steamboat  
 Employment Steamboat  
 Social needs

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Jon A. Hall

Address: P.O. Box 264, 25050 Pine St. Phippsburg, CO 80469

Telephone: 819-1356

Date: 5/16/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

THERE ARE A LARGE NUMBER OF ELDERLY IN THE COMMUNITY WHO DO NOT HAVE RELIABLE TRANSPORTATION (ESPECIALLY DURING THE WINTER MONTHS) AND THIS CHANGE WOULD BE INCONVENIENT AND ISOLATING TO THEM.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                    |
|--|-------------------------------------|-------------------------------------|-------------------------------------|--------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: We are retired, please do not close our Post Office, we do not want to drive daily to get our mail

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Steamboat or Craig
- Personal needs Steamboat
- Banking Craig Creek or Steamboat
- Employment Retired
- Social needs Craig

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: William & Colleen Burin

Address: PO Box 155 Phippsburg, Co 80469

Telephone: 970-736-2673

Date: 5/12/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

---

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

---



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain: \_\_\_\_\_

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain: \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain: \_\_\_\_\_



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes     No

If yes, would you continue to use them if the Post Office is discontinued?

Yes     No

Name: Loree Rezaie

Address: PO Box 328

Telephone: 970-846-9537

Date: 5/8/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I use this post office daily for business + personal use. As our area does not have mail delivery service we must rely on a convenient PO for our PO Box Access. Phippsburg provides that.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

#### Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

*Business is on outskirts of Phippsburg at my home*



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better  Just as Good  No Opinion  Worse

don't know yet  
If yes, please explain: I have 2 business w/ Pburg PO. Getting to Oak Creek to buy stamps, mail business stuff, sign for certified mail will be - at best - difficult.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Weekends only  
 Personal needs  
 Banking  
 Employment  
 Social needs

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Reggie Scalfelt  
Address: PO Box 228 25675 Pine St (also, I purch. as additional box)  
Telephone: 970-736-8120  
Date: May 6 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Since I work during PO hours, I usually take 15 min to go Pburg to weigh my mail, purchase stamps, etc. Driving to Oak Creek would be a hardship but after a change is complete I may find the alternatives no. just as good. Depends on what the alternatives are.

**POST OFFICE ON WHEELS  
SERVICES AVAILABLE FROM RURAL AND  
HIGHWAY CONTRACT ROUTE CARRIERS**

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

**MAILING PACKAGES**

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

*this does not apply to this Rural Post Office unless you provide home Delivery*

**PURCHASING STAMPS BY MAIL**

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

**PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

**SPECIAL SERVICES**

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

**HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

*\* my MAILBOX (IS) the Phippsburg POST OFFICE!  
PO BX 3!!!*



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

#### Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

---

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

---



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- |                                     |                |                  |
|-------------------------------------|----------------|------------------|
| <input checked="" type="checkbox"/> | Shopping       | <u>Avon</u>      |
| <input checked="" type="checkbox"/> | Personal needs | <u>Craig</u>     |
| <input checked="" type="checkbox"/> | Banking        | <u>Steambart</u> |
| <input checked="" type="checkbox"/> | Employment     | <u>Steambart</u> |
| <input checked="" type="checkbox"/> | Social needs   | <u>Craig</u>     |

5. Do you currently use local businesses in the community?

- Yes     No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes     No

Name: Steve Meade

Address: P.O. Box 329 Phippsburg CO 80469

Telephone: 970 736 8549

Date: 5-6-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

we do not have carrier delivery and closing Phippsburg would cause hardship to many of the locals. Changing address would not be easy and additional travel to Oak Creek would cause extra gas and use of road system. Overall closing Phippsburg Post Office is a VERY BAD IDEA.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

**Postal Services**

|  | Daily                               | Weekly                              | Monthly                  | Never                               |
|--|-------------------------------------|-------------------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

Better       Just as Good       No Opinion

*much*  
 Worse

If yes, please explain:

*Terrible - I've had this PO Box for 13 yrs - all my Billing + Personal, Finw and Professional Contacts would have to be notified for address changes! Banks, Drs., etc ...*

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping OAK Creek / Steamboat / Denver
- Personal needs
- Banking Steamboat
- Employment Steamboat
- Social needs

5. Do you currently use local businesses in the community?

Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

Yes  No

Name:



Kathi Sullivan  
P.O. Box 3  
Phippsburg, CO 80469

Address:

Telephone:

970 846 9964

Date:

5-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*This Post Office is as close to getting mail + packages, stamps - as having home delivery. I only am able to go to OAK CREEK ONCE EVERY 2 WEEKS. EVEN THOUGH ITS CLOSE to where I live - IT IS OUT OF MY WAY to go there for daily mail. They have ONE RESTAURANT and ONE BAR OPEN, BESIDES A GROCERY STORE. or even no one else had A REASON TO GO THERE. IF YOU DECIDE TO CLOSE THE PHIPPSBURG POST OFFICE I think you SHOULD DRAG ME HOME DELIVER! WE NEED MAIL DELIVERED in our town*



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

**Postal Services**

|  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: THOMAS HUBBELL

Address: 25845 Routt St. Phippsburg, CO  
J 80469

Telephone: 970 736 8516

Date: 5/7/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

*Do not buy or use anywhere*

#### Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

*Mailing the post office would not be good for our*

- d. Using public bulletin board *large elderly population.*  YES  NO

- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

*I travel from Phippsburg to South side of Steamboat via RCR 14, and do not pass any other post office.*



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: Have to travel out of town to pick up mail, buy stamps, send packages

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping  
 Personal needs  
 Banking  
 Employment  
 Social needs

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Suprena Simpson

Address: PO Box 2580, Phippsburg, CO 80469

Telephone: 970-736-2572

Date: 5-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

**Postal Services**

|  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

|                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

**Nonpostal Services**

|   |                              |  |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

|                                |   |                             |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES            | <input type="checkbox"/> NO |

If yes, please explain:

Looking at new business/and events in the area.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES  NO

If yes, please explain:

Oak Creek Colorado



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: I know when mail will be up, I wouldn't want to have to go somewhere else for my mail.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Steamboat
- Personal needs Phippsburg
- Banking Oak Creek Colorado
- Employment Oak Creek / Phippsburg
- Social needs Phippsburg Colorado

5. Do you currently use local businesses in the community?

- Yes     No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes     No

Name: Tyler & Leslie Manzanara

Address: PO Box 198 Phippsburg CO 80469

Telephone: 970-819-5339

Date: 5-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

#### Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

---

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

---



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

---

Personal needs

---

Banking

---

Employment

---

Social needs

---

5. Do you currently use local businesses in the community?

Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

Yes  No

Name: Kim W. HARNETT

Address: P.O. Box 317 PHIPPSTURB, COLORADO 80469

Telephone: UNLISTED

Date: 5-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                    |
|--|-------------------------------------|-------------------------------------|-------------------------------------|--------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

I AM DISABLED, AND CAN NOT DRIVE BACK AND FORTH TO OAK CREEK TO GET MAIL EVERY DAY

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain: \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES  NO

If yes, please explain: \_\_\_\_\_



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_  
 Personal needs \_\_\_\_\_  
 Banking \_\_\_\_\_  
 Employment \_\_\_\_\_  
 Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: LEVI HAMPTON

Address: P.O. Box 174 PHIPPSBURG, CO. 80469

Telephone: (970) 736-1121

Date: 6/15/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

93 responses



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES  NO

If yes, please explain:

Sometimes (see attached)



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping *(see attached letter)*
- Personal needs
- Banking *by mail from Denver - Direct Deposit only*
- Employment *- retired*
- Social needs *(see attached letter)*

5. Do you currently use local businesses in the community?

- Yes    No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes    No

Name: Linda Dillee (also - Egeria Park Roping Club)

Address: 23355 PCR 15-

Telephone: 970-638-4270

Date: 5/10/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

May 10, 2011

United States Postal Service  
Marcela Juarez Rivera  
7500 East 53<sup>rd</sup> Place Rm 2214  
Denver, CO 80266-9631

RE: Phippsburg Postal Closing and/or Consolidation

I have filled out the questionnaire to the best of my ability, but I am quite upset concerning the possible closing and/or consolidation of the Phippsburg post office in Phippsburg, CO for numerous reasons:

My husband and I have our individual post office box for our personal household business, but we also maintain a post office box number for the Egeria Park Roping Club, which is located in Toponas, CO. We pay a yearly fee for this box in Phippsburg, even though we could receive the mail, etc., at no cost to the club in Toponas. With the price of fuel, and wear and tear on our vehicles, we feel traveling to and from Toponas even twice a week does not justify maintaining a free post office box at that location. From our home, the round trip to Toponas would average approximately 33 miles each time.

We do not pay a fee for our personal post office box in Phippsburg, but must still travel approximately 8.4 miles one way to pick up and receive our mail. Even though the Oak Creek post office is only 3.6 miles from the Phippsburg post office, it would be very inconvenient for us, as I'm already 8.4 miles southwest of the Phippsburg post office. That would mean an additional 3.6 miles, resulting in a one-way trip to Oak Creek at 12 miles, and a round trip to Oak Creek at 24 total miles just to pick up our mail. (Please keep in mind that not everyone in this rural area lives in town.)

With the closing of the Phippsburg post office, our mail for the club and also our personal business would need new headings and addresses printed on checks, etc., which would generate an additional expense and also be an inconvenience for everyone.

Monthly, when we shop for groceries, personal items, etc., we usually travel through Oak Creek, but again, shopping is limited. We avoid Yampa (no stores) Oak Creek (sometimes shop for necessary grocery items only) and Steamboat Springs (high tourist prices) and travel the distance over twenty-mile road to Craig. Of course this takes all day, but the prices are much lower, and there is a better selection of stores, restaurants and merchandise available.

Even though the Postmaster at the Phippsburg post office resigned, (which really should not be our concern), and there may be a declining workload involved, it may be in the best interest of the United States Postal Service, to consider servicing the Phippsburg post office by creating a possible shorter work day or reduce in size the hours of operation per week, in order to continue operating efficiently while sensibly maintaining costs.

I ask you to consider these concerns, along with other individual suggestions from the community when trying to reach a decision about the closing of the Phippsburg post office.

Thank You,

Linda Dilley  
970-638-4270



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

---

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

Paper

Picking up Daily News

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

---



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: If we have to drive To Oak Creek in the winter time it would be extremely hazardous!!

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Steamboat Springs by weekly + internet
- Personal needs Steamboat Springs by weekly + internet
- Banking Steamboat Springs by weekly + internet
- Employment 20 mile Coal - 28 miles
- Social needs 0

5. Do you currently use local businesses in the community?

- Yes  No Post office

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No if Not here how can you use it!!

Name: Ron + Sharon Edough

Address: P.O. Box 185, Phillipsburg, Colo. 80469

Telephone: 970-736-2253

Date: 5-7-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

May 7, 2011

I am adding a few comments to the survey that you sent out about closing the Phippsburg, Colo, 80460, Post Office.

I think you would be doing out town a disservice by closing out Post Office!!

Number one: this Post office has been here a long time.

Number two: Our town is made up of several elderly people who use walking to the Post Office daily for their means of exercise. Some of these people have lived here all of their lives. Some are house wives who take their children out in the fresh air to go get the mail.

Number three: It would put a hard ship on most of us in order to buy stamps, mail our packages. And use the other services the Post Office offers us.

Number four: In the winter time it would be extremely hazardous for people to have to drive the extra miles to go get their mail in the next town.

Number five: You can not guarantee that deliver in the out lying community that the mail left in mail boxes will not be stolen by thieves.

Number six: What would be the difference in paying a postmaster or hiring some one to deliver the mail. Some people who use this post office also live several miles away from town. So by the time you sort the mail in another town and deliver it you are going to be spending the same amount of time and money (wages and gas and a bigger vehicle). And the Oak Creek Post Office is not big enough to handle the extra space needed for sorting and more boxes to handle the ones who do not want to take the chance of a mail box in front of the house or at the end of the long drive way. Plus the cost of all the new mail boxes You would have to provide, because this is your change not ours.

I think you are not looking at the whole picture of the inconvenience and the cost of this type of change in our close nit community.

Sharon Ebaugh



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain: \_\_\_\_\_

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain: \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain: \_\_\_\_\_



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Once a week
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Kimberly + Robert Downs

Address: 21540 4th Ave Phippsburg, CO 80469

Telephone: (970) 846-5276

Date: 5/10/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

→ Your plan doesn't work. we have 3 small children and I can't see loading 3 kids in the car and spending money in fuel to go to Oak Creek. Going to the Post Office once a week won't work either. Cut hours before you move our post office. Our community is full of small children and when you have small children it's not convenient to be going to town. DON'T MOVE THE POST OFFICE!!



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       <sup>Much</sup> Worse

If yes, please explain: Business is across the street from P.O. in Phippsburg. Very convenient

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Black Dog INN  
Address: PO Box 184 21601 Hwy 131  
Telephone: 970-736-2430  
Date: 5/8/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*This location is imperative to keeping local businesses & economy afloat.  
Please Don't Close!*



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                   | Monthly                  | Never                    |
|--|-------------------------------------|--------------------------|--------------------------|--------------------------|
| a. Buying Stamps   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

*Help carry mail to support to me*

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

*Senior man*

*Not understand*



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: We have no car, cannot drive. I am the only senior who can go anywhere - We are 84 + 87 yrs old.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping everything is in Steamboat
- Personal needs at Oak Creek - We receive medicine
- Banking by mail, very inconvenient for
- Employment not to go anywhere else
- Social needs

5. Do you currently use local businesses in the community?

- Yes  No none available except beauty shop  
If yes, would you continue to use them if the Post Office is discontinued? feed store
- Yes  No

Name: Ross Stepane

Address: PO Box 195 Phippsburg Co 80469

Telephone: 970.736-8545

Date: 5/10/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



**POST OFFICE ON WHEELS  
SERVICES AVAILABLE FROM RURAL AND  
HIGHWAY CONTRACT ROUTE CARRIERS**

*We have no mailbox no one to service if you*

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

**MAILING PACKAGES**

*close our postoffice,*

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

**PURCHASING STAMPS BY MAIL**

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

**PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

**SPECIAL SERVICES**

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

**HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                   | Monthly                             | Never                               |
|--|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

#### Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

ONCE PER WEEK - RETIRED AND DISABLED



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: I'M RETIRED AND DISABLED. I DON'T KNOW HOW I COULD GO 4 MILES AWAY TO GET REGULAR MAIL

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping GO TO STEAMBOAT SPRINGS ONCE PER MONTH ONLY
- Personal needs GO TO STEAMBOAT SPRINGS ONCE PER MONTH ONLY
- Banking GO TO OAK CREEK TWICE EACH MONTH - SOMETIMES ONLY ONCE PER MONTH
- Employment RETIRED - WORK PART TIME AT HOME
- Social needs

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: RICK SHELTON

Address: 25865 ROUTT STREET / PO BOX 206 / PHIPPSBURG, CO 80469

Telephone: 970-736-2295

Date: 5/7/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I WILL HAVE NO WAY TO PICKUP MY MAIL (4 MILES AWAY) IN THE NEAR FUTURE IN OAK CREEK. IF THERE WERE SOME OUTDOOR BOXES PLACED IN PHIPPSBURG - WHERE I COULD RECEIVE MAIL IN PHIPPSBURG, THIS WOULD WORK OKAY FOR ME. SOME RURAL AREAS IN THIS COMMUNITY (SUCH AS STAGE COACH AREA) ARE GETTING MAIL DELIVERED TO BOXES VERY CLOSE TO THEIR RESIDENCES - - NOT 4 MILES AWAY AS THIS PROPOSAL STATES. - - "I NEED MY MAIL DELIVERED WITHIN WALKING DISTANCE OF MY RESIDENCE"



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

See Attachment

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

See Attachment

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

See Attachment



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: See Attachment

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping — mostly Steamboat Springs — (by PASS OAK Creek)
- Personal needs Same
- Banking Same
- Employment Retired
- Social needs Various — including Phippsburg

5. Do you currently use local businesses in the community?

- Yes     No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes     No

Name: Frances L. Iacovetto      FRANCES L. IACOVETTO

Address: Box 144  
PHIPPSBURG, CO 80469

Telephone: 970-736-2238

Date: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Phippsburg, CO 80469

May 10, 2011

Reference your POSTAL SERVICE CUSTOMER QUESTIONNAIRE dated 5/7/11 relative to closing our office.

Please consider the following:

We are a bedroom community with a large segment of our population being Senior Citizens, many of whom can no longer drive, especially in the winter months. I personally delivered the mail for about six weeks to a couple who were at that point housebound. While the man of the house is now able to walk to the office to get their mail neither one can drive. Is it our community responsibility to help these folks when being able to help them selves is an asset to their general well being, mentally and socially???

There is a bulletin board in the lobby advising of social activities, as well as postal business. Without this bulletin board our community is degraded again and once more our senior population is denied the privileges we feel we are entitled to. There is no other place in town for a bulletin board.

I do travel to Steamboat Springs about once every two weeks to do shopping, banking, medical attention, etc. but I by-pass Oak Creek in so doing. Having our service in Oak Creek would in no way compare to what we have now. I feel it would be totally unacceptable.

I am a retired Postmaster. Was employed with the post office Dept. from 1949 through 1988. I know first hand how much getting the mail close to home means to people as well as the social aspect of meeting the neighbors, visiting and passing the time of day. Think about our situation compared to the general population. Many of the people in the out-of-town areas have carrier service, people in the cities have delivery to their doors or a nearby cluster box. Some carrier routes comprise a 20 mile or more per

trip and serve only two or three families. And, we are to use our canes to walk over three miles to get our mail????

Phippsburg post office is right on the highway between Yampa and Oak Creek, the stop takes a very short time and the older people (think there are about 30 of us in town) are able to do for ourselves regardless of the bad weather. Are you aware that we have snow from October through April???

If you feel that you must close Phippsburg, might I suggest that you consider keeping the lobby and boxes and at least provide mail distribution so that we don't have to travel to Oak Creek to get the mail. I know that the rent for the office is very low; perhaps a clerk for a few hours (even just 2) each day would ease the burden for the retired population involved. Without the post office they just as well bury the town!!!

Please take a moment to reflect on these comments and consider how you would react if you were a resident of a small town or who had parents who would no longer be able to remain in their homes because of the changed circumstances .



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

#### Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: I walk to the P.O. daily - I wouldn't want to drive to Oak Creek daily

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Steamboat Springs
- Personal needs Steamboat Springs / Oak Creek / Yampa
- Banking Oak Creek / Steamboat Springs
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: William E. Kresl #

Address: P.O. Box 55 / 21490 Fourth Ave

Telephone: 970-736-8351

Date: 5-7-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain: \_\_\_\_\_

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain: \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES  NO

If yes, please explain: \_\_\_\_\_

We have to - to shop



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: We would not get daily service as we do not go out of town every day - we would have to drive 3.6 + 2 = 7.2 miles every day to receive our

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these mail - services?

- Shopping to Stmb. via yellow Jacket passing no P.O.
- Personal needs "
- Banking "
- Employment Retired
- Social needs Some

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Russell Railsback

Address: P.O. Box 314

Telephone: N/A cell- 970-846-3225

Date: May 9, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

#### Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Steamboat
- Personal needs Steamboat
- Banking Steamboat
- Employment N/A
- Social needs Steamboat

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Doug + Karen Campbell  
Address: 29905<sup>th</sup> Rock Point Trail  
Oak Creek, CO 80467  
Telephone: 970-736-0363  
Date: 5-13-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*We have mail delivery via stagecoach, but we still use the P.O. Box in Phyllisburg, which we could discontinue.*



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain: \_\_\_\_\_

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain: \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain: \_\_\_\_\_



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Suzy Q Krest

Address: 21632 3rd Ave P.O. Box 134 P-burg, CO 80469

Telephone: 970) 736-1002

Date: May 9 '11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                   | Monthly                             | Never                               |
|--|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

THAT DO NOT DRIVE, TO OLD TO CLEAN SNOW

OLDER ~~POP~~ CUSTOMER

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping *Food STEAMBOAT They took store out of Phippsburg*
- Personal needs *STEAMBOAT NO DR*
- Banking *STEAMBOAT NO BANK*
- Employment *RETIRED*
- Social needs

5. Do you currently use local businesses in the community?

- Yes  No *THERE NONE*

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: RONALD J. EDGAR

Address: P.O. BOX 80

Telephone: 970 936 8593

Date: 6 MAY 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*if you do AWAY WITH THE Phippsburg POST OFFICE  
Will you GET A PAT ON THE BACK? IF THE POST OFFICE  
IS DONE AWAY WITH THAT WILL BE THE LAST THING WE HAVE IN  
Phippsburg, CO*



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                   | Monthly                             | Never                    |
|--|-------------------------------------|--------------------------|-------------------------------------|--------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| f. Buying money orders   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| h. Sending Express Mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |

#### Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain: \_\_\_\_\_

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain: \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain: \_\_\_\_\_



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: McIMAYON Timothy V

Address: PO BOX 154 PHOENIX BUTTE CO 80469

Telephone: 970 - 620 - 5285

Date: 5-6-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                   | Monthly                             | Never                               |
|--|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES  NO

If yes, please explain:

Every little town surrounding Phippsburg  
 has a Post office. We don't want to lose Phippsburg's  
 Post office which is especially good for the  
 elderly folks who can no longer drive.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

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4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping  
 Personal needs  
 Banking  
 Employment  
 Social needs

5. Do you currently use local businesses in the community?

- Yes  No      *There are none.*

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No      *N/A*

Name: John Bergstrom

Address: Box 83 80489

Telephone: 970-736-8287

Date: May 6, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                    |
|--|-------------------------------------|-------------------------------------|-------------------------------------|--------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain: \_\_\_\_\_

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain: \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES  NO

If yes, please explain: \_\_\_\_\_



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_  
 Personal needs \_\_\_\_\_  
 Banking \_\_\_\_\_  
 Employment \_\_\_\_\_  
 Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No ?

Name: MAYNARD SHORT

Address: PO Box 384

Telephone: 970 736-8433

Date: May 7/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

RE – The closure of the Phippsburg Post Office.

May 7<sup>th</sup>, 2011

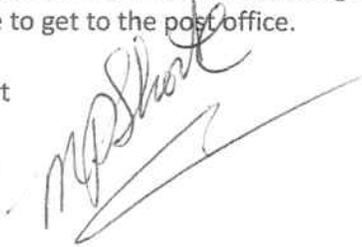
I think it is outrageous and insensitive for the Post Office to even consider the shutting down of the Phippsburg Post Office. I retired into this small community 10 yrs. Ago and one of the important requirements that made my decision was the nearness of a local Post Office.

This is a RETIREMENT community, not a city suburb. My neighbors and I are not daily traveling to a job. We need the Post Office close enough so that we can gain access to our mail on a daily basis.

The winters are extremely long here with tremendous amounts of snow. Much more so than the Denver Community. We had over 430 Inches of snowfall this past winter and it is still snowing. Travelling even for a 8 mile round trip is often impossible and very dangerous with snow bound roads. In fact many of my neighbors no longer drive and they would then be without mail service altogether.

It would be much less inconvenience for the POST OFFICE to shut down one or two of the small community Post Offices in the surrounding Denver Community where there is public transportation for the people to get to the post office.

Maynard Short  
PO Box 284  
970 736 8433

A handwritten signature in black ink, appearing to read 'M Short', with a long horizontal flourish extending to the right.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

**Postal Services**

|  | Daily                               | Weekly                              | Monthly                             | Never                    |
|--|-------------------------------------|-------------------------------------|-------------------------------------|--------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Don Tritz

Address: 25750 Forest ST P. burg Co 80469 <sup>PO Box</sup> 320

Telephone: 970 736 8493

Date: 5/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*Hire another postal worker and don't change this facility. Keep the mail in P. burg*



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

#### Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

rarely

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: DONT KNOW UNTIL WE  
HAVE IT. I WORRY ABOUT BUYING  
STAMPS, etc

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping STEAMBOAT
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment stmbt
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: DENNIS Scofield

Address: PO Box 165 Pburg 80469

Telephone: 970-736-8120

Date: 5-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Why would you close Pburg when  
McCoy - BURNS - Toponas have a  
P.O. I wanted to buy the bldg  
that Pburg P.O. is in - I know your  
RENT isn't much. We need a P.O.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: We are a rural mountain community. There ~~is~~ is no public transportation in this area. Many who live in town have no car.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes     No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes     No

Name: THOMAS HUBBELL

Address: BOX 125 Phippsburg CO

Telephone: 970 736 8516

Date: 5/12/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

Pick-up mail for senior that lives 6 miles away

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_  
 Personal needs \_\_\_\_\_  
 Banking \_\_\_\_\_  
 Employment \_\_\_\_\_  
 Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Mark & Ceena Rossi

Address: PO Box 296 22840 RCR 15 Phippsburg

Telephone: \_\_\_\_\_

Date: 5-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

#### Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain: message therapist

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain: \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain: \_\_\_\_\_



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

Better

Just as Good

No Opinion

Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

Yes  No ?

Name:

Shari Fink

Address:

PO 270, Phippsburg, CO 80469

Telephone:

970-736-2715

Date:

5/11/12

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

Once in a while

IF NEEDED

Once in a while

IF NEEDED

#### Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

---

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

---



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Steamboat, Avon, Denver, Grand Junction, Invernet
- Personal needs OakCreek, Steamboat
- Banking Grand Junction, (credit Union)
- Employment Steamboat
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Allen Vicle

Address: P.O. Box 242 Phippsburg, Co. 80469

Telephone: (970) 736-8536

Date: May, 8, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Catherine Wright (Marcela Jurez Rivera)  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO 80266-9998

Dear Madam,

I have in the past had a P.O. box elsewhere. I moved my P.O. to Phippsburg, because ordering on the Internet, if your P.O. (billing) and physical addresses, are different. You cannot complete the order, without calling the company. I've done this on many occasions, All of my Billing comes to Phippsburg. I have talked to several retired People in this small community, they don't drive, they ride a bus once a week to get groceries & see Doctors. The walk to the Post Office is their exercise. I feel it would be a great loss, to lose our Post Office. Perhaps the Post Master of Oak Creek, or Yampa could oversee the operations of the Phippsburg Post Office. As they have apparently done for the last Year. Please don't take 80469 Away.

Sincerely,  
Allen Vieta  
Phippsburg



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

**Postal Services**

|  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

Pick up mail for mother who is unable to

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

Mail packages bi monthly to Korea for son in Army

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

\_\_\_\_\_



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: I really am not in the position to drive any where to receive mail it would be devastating

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping We go to Craig, Steamboat, or the the
- Personal needs Vail Valley
- Banking Steamboat Bank ~~at the bank~~
- Employment We need our Post Office!
- Social needs

5. Our community only has 1 Postoffice it is the Social Point  
Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Kelly Iacovetto, Gerald "Bo" Iacovetto

Address: box 86 Phippsburg CO 80469

Telephone: NA

Date: May 6 - 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please let us keep our Postoffice. It is all that we have! We need our Postoffice

# Post Office Community!

① Closing the Phippsburg, CO (80469) Post Office would be devastating. It is the focal point of our town. A lot of residents are older retired people who depend on this Post Office. People rely on this service. I personally use this facility daily to stamp money orders, and mailing packages.

The Post mistress that we have now, Maicea Connor is an excellent Post Office employ. She is very helpful and knows what she is doing. She is extra mile to help her customers. I mail packages to

2) Korea - for my daughter -  
and son-in-law who are  
employed there, what  
would be ~~best~~ <sup>best</sup> ~~best~~  
help, it would be alot  
easier - she knows her  
stuff.

the new bus are  
P.O. bus for 30 years!  
I need the Post Office -  
I can just walk to the  
P.O.

Please open one  
Post Office if helps  
so many people

Thankyou

Kelly Smith



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

*Picking up mail for Elderly or ill*

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Steam boat
- Personal needs Steam boat
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: LOIS STEFANO

Address: 25840 ROUTE ST

Telephone: \_\_\_\_\_

Date: 5/19/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

8/19/11

This is a community where there are many elderly people. The majority of them have lived here most of their lives. The ones who still drive, do not drive in winter. Some do not drive at all. The post office is located so that it is convenient to the whole town to walk to.

It serves as an information area for events etc, without the post office there is no Shippensburg.

Louis Stefano



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                   | Monthly                             | Never                    |
|--|-------------------------------------|--------------------------|-------------------------------------|--------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop *at one time*  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

Postmaster helps anyone with large parcels

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

\_\_\_\_\_



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Steamboat Springs Weekly if it doesn't snow.  
 Personal needs \_\_\_\_\_  
 Banking Steamboat Springs  
 Employment \_\_\_\_\_  
 Social needs Ganyma

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: \_\_\_\_\_

Louis & Neva Ebaugh  
21465 - 3rd Ave. Box 145  
Phippsburg, CO 80469

Address: \_\_\_\_\_

Telephone: 970 736 2274

Date: May 8 2010

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Phippsburg Co.  
May 8-11

To the postal Dept.

If the post office here is closed  
We will not mail another package  
by mail. We will have it  
shipped through U.P.S. or another  
carrier. We mail all of our Christmas  
Birthday & Anniversary packages by  
postal services. We won't any more.  
We also pay all our bills T.V. Electricity  
gas ect by mail. So we do buy  
a lot of stamps.

We will not drive any where to  
get our mail as we have been  
getting it here everyday since  
early 1930's.

Yours truly

L. E. Ebaugh

Louis & Neva Ebaugh  
21465 - 3rd Ave. Box 145  
Phippsburg, CO 80469



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                   | Monthly                             | Never                               |
|--|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> Sometimes  |
| b. Mailing Letters   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |

#### Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

*NOT when I'm in Phippsburg Co  
Do it I'm in Yampa Co*

*I have to work in Phippsburg Co  
I try to get all the things AT  
Phippsburg Co. I keep my business in  
Phippsburg Co*



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

- Yes     No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes     No

Name: Patty Redmond

Address: PO Box 335

Telephone: 970-736-2204

Date: May 11 - 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I pay for my mail Box to help out Phippsburg Co Post office. A lot of old people live in Phippsburg that dont drive and I mail off a lot of thing for the company. we all have to go out of town to do other services for they are not in Yampa or Phippsburg

I - SEAMES to me + that you Live in a big town we do not even have a gas station in Phippsby or a store to get food. we have to go to Steamboat to get food Bread in Yampa or OAK Creek is \$2.55 for Bread so we have to go to Steamboat, CRAIG OR AVON to do Big food Shopping. Phippsby only has the post office NO GAS STATION. So I hope the post office stay open I pray for my post office Box to help keep Phippsby Post office open I do get my mail AT Phippsby to

Thanks  
Patty Redmond



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

**Postal Services**

|  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

*When we go to Steamboat for gro shopping*



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

We have to drive to Piquette Mail for personal carrier delivery

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Steamboat
- Personal needs " "
- Banking OAK CREEK
- Employment Retired
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name:

Reid

Address:

Box 101 Phippsburg Mo 64669

Telephone:

970-638-4583

Date:

5/13/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

*Our Great-Aunt Needs Help checking her BoF & likes the Exercise.*

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

\_\_\_\_\_



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Denver or Stmbt.  
 Personal needs \_\_\_\_\_  
 Banking Stmbt & OAK Creek  
 Employment Stmbt thru Stagecoach  
 Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: LARRY BALL & APRIL ROBERTS

Address: P.O. Box 10

Telephone: 970 846-0599

Date: 5/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                    |
|--|-------------------------------------|-------------------------------------|-------------------------------------|--------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain: \_\_\_\_\_

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain: \_\_\_\_\_

*If we have something to sell or buy on Post or community project.*

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain: \_\_\_\_\_



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: I don't want my mail out on the highway for just who ever wants to take it

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Steamboat - maybe once a month
- Personal needs Steamboat - maybe once a month
- Banking Oak Creek - maybe once a month
- Employment Pampa Colo. 4 nites a week.
- Social needs

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Estie & Jonathan Covell

Address: PO Box 280 (21439 2nd Ave) Phippsburg Co 82469

Telephone: 970-736-2614

Date: 5-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

1- I asked our postmaster why she resigned and she said that she didn't. So your letter stating the Phippsburg postmaster resigned on 3/27/2010 is wrong as she has been our postmaster since July 1<sup>st</sup> 2008

2- We like our mail being inside out of the weather and the security the post office provides.

3- We are primarily a residential community and the postoffice is located in the center of town making it in walking distance. So we don't have drive if the roads are bad, and with the way gas prices are getting so high it's not worth having to drive 8 to 12 miles a day just for the mail!!



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                   | Monthly                             | Never                               |
|--|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

#### Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

Sometimes during business hours -  
 Most people in Phippsburg travel through Oak Creek on their way to employment, shopping etc. in Steamboat Springs. No bus businesses in Phippsburg (pop approx 350). Few in Oak Creek (pop. approx 800). Travel times from South Routt to Steamboat sometimes, esp. Oct-May can preclude using PO during business hours.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

I understand consolidation, regret loss of convenience (it's black & white)

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping  
 Personal needs  
 Banking  
 Employment  
 Social needs
- Steamboat Springs* ↑  
↓

5. Do you currently use local businesses in the community?

Yes  No — 1 Beauty Salon, 1 Nursery, 1 Feed/hardware store, 1 motel

If yes, would you continue to use them if the Post Office is discontinued?

Yes  No

Name: Christine A. walorski

Address: P.O. Box 84 / 21575 3<sup>rd</sup> Ave. Phippsburg CO 80469-0084

Telephone: 970-736-2344

Date: 5/12/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                                    |
|--|-------------------------------------|-------------------------------------|-------------------------------------|--|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>                 |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>                 |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>                 |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>                 |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>                 |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>                 |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> when I need too |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> when I need too |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/>      |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

when they are unable

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

upcoming activities

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

\_\_\_\_\_



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_  
 Personal needs \_\_\_\_\_  
 Banking *By mail* \_\_\_\_\_  
 Employment \_\_\_\_\_  
 Social needs *Same times* \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name:

*Ferna Whaley*

Address:

*P.O. Box 153 Shippensburg, Pa 80469*

Telephone:

*970-936-2956*

Date:

*5-12-11*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*Due to my age I'm sure it will be hard to get my mail in another town. Our town has many people 80+ some do not drive and would have to depend on other people. maybe have a half day post office? Please.*



**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain: \_\_\_\_\_

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain: \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain: \_\_\_\_\_



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping STEAM BOAT 50 miles Round trip GROCERIES
- Personal needs OCCASSIONALLY
- Banking Once every 10 days @ OAK CREEK - 8 miles Round trip
- Employment Retired
- Social needs OCCASSIONALLY.

5. Do you currently use local businesses in the community?

- Yes  No Some

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No Some

Name: JAMES R. LAUBER

Address: P.O. Box 333 (21765 4th St) Phippsburg, Colo 80469

Telephone: (970) 736-2302

Date: 5/12/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                   | Monthly                             | Never                               |
|--|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

#### Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

Only once a week I go into Strambout and pass the Oak Creek office



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

It will be SO inconvenient → It's bad enough that we don't have carrier delivery → Please keep the Phippsburg office!

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Steamboat or Avon or Silverthorne or Denver  
 Personal needs Steamboat or Denver  
 Banking Steamboat → but only very rarely - mostly online  
 Employment \_\_\_\_\_  
 Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Tamra + Grant Gilleland

Address: PO Box 146

Telephone: 970-736-2477

Date: 5-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: I have no reason to drive to Oak Creek on a daily basis.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Steambot Springs
- Personal needs " "
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Eileen Bethy

Address: Po Box 47

Telephone: 970-734-4228

Date: May 23, 2010

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*Have you considered cluster boxes in Phippsburg?*



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

**Postal Services**

|  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

when needed

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

Additional Distance To Another P.O  
We are now 7 miles from Phippsburg - Additional Miles would be Added

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping This is a small  
 Personal needs retirement community  
 Banking They need the post office  
 Employment here / to go out of town  
 Social needs would create a hardship on the senior citizens

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

The Businesses would close

Name: \_\_\_\_\_

**R** Virginia Rossi  
P.O. Box 23  
Phippsburg, CO 80469-0023

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

970 638 14550

Date: \_\_\_\_\_

05/10/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

#### Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

Brand Board Shop

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

Oak Creek



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Sharon Clever

Address: Box 1166 Shippsburg CO

Telephone: 970-736-0286

Date: 5/20/01

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

#### Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

Oak Creek, but usually go past Stagecoach. I do if I go via



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

Better

Just as Good

No Opinion

Worse

If yes, please explain:

\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Steamboat Springs, Co.
- Personal needs ''
- Banking ''
- Employment ''
- Social needs ''

5. Do you currently use local businesses in the community?

Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

Yes  No

Name: Timothy S Ficke

Address: P.O. 278 Phippsburg Co. 80469

Telephone: (970) 819 0952

Date: 5/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_  
 Personal needs \_\_\_\_\_  
 Banking \_\_\_\_\_  
 Employment \_\_\_\_\_  
 Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: STATE BOARD OF STOCK INSPECTION

Address: BOX 166 PHIPPSBURG CO 80469

Telephone: 303 294 0895 DENVER 970 736 0286 PHIPPSBURG

Date: 5/19/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

**Postal Services**

|  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: Post does much better & in the winter months this is a major problem.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Steamboat Springs 30 mi away
- Personal needs " "
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Darrel & Sharon Teter

Address: PO Box 193 25660 RR 15, Phippsburg, CO 80466

Telephone: 970-236-2824

Date: 6-2-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We live in snow country & during the winter months it can be very difficult to drive any distance on our ice packed & snow covered roads. By closing the Phippsburg Post office it will force a good many of us to navigate <sup>more miles on</sup> dangerous roads just to have our mail on a daily basis. A good many of our neighbors are not young people & it would make it impossible to get their mail in a safe & timely ~~manner~~ manner. Another very negative side to a change of Postal Delivery is the amount of time & effort needed to make address changes to all we do business with. This may seem like a small endeavor but believe me just having gone through this it can take months to get things straightened out, I do not look forward to having to do this all over again!

Sincerely,

Sharon Teter



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

**Postal Services**

|  | Daily                    | Weekly                              | Monthly                             | Never                               |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

My kids go to school in yampa CO.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Steambert, oak creek
- Personal needs \_\_\_\_\_
- Banking Oak Creek
- Employment Twenty Mile
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Mara Louthan

Address: PO Box 16 Phippsburg Co 80469

Telephone: 638-4422

Date: 5/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                   | Monthly                             | Never                               |
|--|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO *don't have them*
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO *don't have them*
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO  
 If yes, please explain: we need the help for senior citizens
- d. Using public bulletin board  YES  NO *don't have any*
- e. Other  YES  NO  
 If yes, please explain: \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES  NO

If yes, please explain:

Do I pass another post office *not live in small town*



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping  
 Personal needs  
 Banking  
 Employment  
 Social needs
- 
- 
- 
- 
- 

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name:

*Ruby Sue Peters*

---

Address:

*Box 93 Rippsburg Col 80469*

---

Telephone:

*970-736-2261*

---

Date:

*5/12/11*

---

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We do need our Post office for we  
have a lot of Bonner Citizens + a lot of people about  
there

But we do need the Post office here you can

see that we can keep it.

I thank you  
Ruby Lee

45  
Son one of the  
Bonner Citizens



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                              | Monthly                  | Never                               |
|--|-------------------------------------|-------------------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop *(the bus is only there for field trips)*  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

---

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

---



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: We have no good place for a post office, mail box - during the winter, would be buried or knocked over by snow plow. No stamps or ability to make w/o a drive.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping St Pauls Road or Avon
- Personal needs \_\_\_\_\_
- Banking St Pauls Road
- Employment not employed (my husband works in P-burg)
- Social needs Yampa Church Activities W + Sunday

5. Do you currently use local businesses in the community?

Yes  No (only post office + feed store here)

If yes, would you continue to use them if the Post Office is discontinued?

Yes  No

Name: Brandi Dudley

Address: PO Box 248

Telephone: 970 736 1085

Date: 5/9/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

**Postal Services**

|  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

---

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES  NO

If yes, please explain:

*DRIVING THE COUNTY*

---



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_  
 Personal needs \_\_\_\_\_  
 Banking \_\_\_\_\_  
 Employment \_\_\_\_\_  
 Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: DANIEL D. ELBERTSON

Address: Box 280 Phippsburg, Colo.

Telephone: 80469

Date: 5/12/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

| Postal Services  | Daily                               | Weekly                   | Monthly                             | Never                               |
|--|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

Oak Creek



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

Better

Just as Good

No Opinion

Worse

If yes, please explain:

\_\_\_\_\_

\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

|  |                   |
|--|-------------------|
| <input checked="" type="checkbox"/> Shopping       | STEAMBOAT SPRINGS |
| <input checked="" type="checkbox"/> Personal needs | '' ''             |
| <input checked="" type="checkbox"/> Banking        | '' ''             |
| <input checked="" type="checkbox"/> Employment     | '' ''             |
| <input checked="" type="checkbox"/> Social needs   | '' ''             |

5. Do you currently use local businesses in the community?

Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

Yes  No

Name: Douglas F & Susan W Werner

Address: PO Box 136 Phippsburg Colo 80469

Telephone: 970 736 8258

Date: 5/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PHIPPSBURG Post Office for each of the following:

**Postal Services**

|  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

---

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

*weekly field trip for daycare*

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

---



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Kay Lynn Bryant

Address: Box 310 Phillipsburg, CO 80469

Telephone: (970) 736-1064

Date: May 17, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/08/2011

DARREL & SHARON TETER

PO BOX 193  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

STATE BOARD OF STOCK INSPECTION

PO BOX 166

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

TIMOTHY S. FICKE  
PO BOX 278  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

SHARON CLEVER

PO BOX 166  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

VIRGINIA ROSSI

PO BOX 23  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

EILEEN BETZ  
PO BOX 47  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

TAMRA & GRANT GILLELAND

PO BOX 146  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

ALLEN VIELE

PO BOX 242  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

JAMES R. LAUBER  
PO BOX 333  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

VERNA WHALEY  
PO BOX 153  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

ESTA & JOHATTION COVALT

PO BOX 280  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

RUSSELL RAILSBACK  
PO BOX 314  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

WILLIAM E. KNES

PO BOX 55  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

FRANCES L. IACOVETTO  
PO BOX 144  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

ROCCO STEFANA  
PO BOX 195  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.

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Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

KAY LYNN BRYANT  
PO BOX 310  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

BRANDI DUDLEY  
PO BOX 248  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

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Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

SHARI FINK

PO BOX 270  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

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Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

THOMAS HUBBELL

PO BOX 125  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
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If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

DENNIS SCOFIELD

PO BOX 165  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

DONTRITZ

PO BOX 320  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

JOHN BERGSTROM  
PO BOX 83  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO. 80266-9998



07/08/2011

ELVIS IACOVETTO  
PO BOX 74  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

JAMES HOLT  
PO BOX 216  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

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Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

RICK SHELTON  
PO BOX 206  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
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Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

PHILLIP & CAROL COLEMAN

PO BOX 35  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
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Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

CLYDE IACOVETTO  
PO BOX 56  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.

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Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

JOHN & CINDY PORTER  
PO BOX 288  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

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Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

MARIANNE CHADWICK  
PO BOX 15  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

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Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

R. TODD & SARAH HAGENBUCH

PO BOX 220  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

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Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

WILLIAM & COLLEEN BURIN

PO BOX 155  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.
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Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

PATTY REDMOND  
PO BOX 335  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.

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Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

JON A. HALL  
PO BOX 264  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.
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Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

ROBERT P. BAKER  
PO BOX 72  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

SAM DILLIY  
23355 RCR. 15  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

IACOVETTO

PO BOX 322  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

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Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

BLACK DOG INN  
PO BOX 184  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Post Office, that this loss would discourage new businesses from coming to the community. Businesses generally require regular and effective postal services, and these will always be provided in the community. There is no indication that the business community will be adversely affected. Most new businesses moving to the community do not depend on the location of a Post Office, but on the provision of effective and regular postal services. Carrier service will accommodate future growth.
- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

DAN & KAREN CRAIG  
PO BOX 152  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

ROBERT KOLER JR.

PO BOX 143  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

TWILA HARVETT  
PO BOX 317  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

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Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

KIM W. HARNIETY  
PO BOX 317  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

SIRPRENA SIMPSON  
PO BOX 286  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.

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Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

THOMAS HUBBELL  
25845 ROUTT ST.  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

KATHI SULLIVAN  
PO BOX 3  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.

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Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

LOUIS & NEVA EBAUGH  
PO BOX 145  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

KIMBERLY & ROBERT DOWNS

21540 4TH. AVE  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.
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Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

KELLY & GERALD JACOVETTO

PO BOX 86  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

RON & SHARON EDAUGH

PO BOX 185  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

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Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

RON & SHARON EDAUGH  
PO BOX 185  
PHIPPSBURG, CO 80469

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Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

STEVE MEADE

PO BOX 329  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

LOIS STEFANO  
25840 ROUTT ST.  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

LOREE REZAIE

PO BOX 328  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

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Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

LINDA DILLEY /EGERIA PARK ROPING CLUB  
23355 RCR 15  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

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Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

LINDA DILLEY / EGERIA PARK ROPING CLUB

23355 RCR 15  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

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In response to your letter:

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Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



07/08/2011

KEN & SHERRY PRATER

PO BOX 2  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Phippsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

If it is determined that a discontinuance of the Phippsburg Post Office should be pursued, a formal proposal will be posted in the Oak Creek Post Office and Phippsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998

### Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the PHIPPSBURG Post Office on 05/04/2011. Additionally, during the survey period, questionnaires were available at the PHIPPSBURG Post Office to walk-in retail customers.

|    |                                  |     |
|----|----------------------------------|-----|
| 1. | <b>Number of Questionnaires</b>  |     |
|    | Total Questionnaires distributed | 144 |
|    | Favorable to proposal            | 0   |
|    | Unfavorable to proposal          | 52  |
|    | Expressing no opinion            | 23  |
|    | Total questionnaires received    | 75  |

## Postal Concerns

The following postal concerns were expressed

1. Concern (No Opinion):

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

2. Concern (No Opinion):

Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

3. Concern (Unfavorable):

Customer expressed a concern about package delivery and pickup.

Response:

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

4. Concern (Unfavorable):

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

Response:

The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

5. Concern (Unfavorable):

Customers expressed concern over the dependability of rural route service.

Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

6. Concern (Unfavorable):

Customers felt inclement weather and poor road conditions might impede delivery.

Response:

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

7. Concern (Unfavorable):

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

8. Concern (Unfavorable):

Customers were concerned about obtaining services from the carrier.

Response:

stamp sales, package pick up, special services and and money order sales.

**Nonpostal Concerns**

The following nonpostal concerns were expressed

1. Concern (Unfavorable):

Customers felt the loss of the Post Office would discourage new businesses from coming to the community.

**Response:**

Businesses generally require regular and effective postal services, and these will always be provided in the community. There is no indication that the business community will be adversely affected. Most new businesses moving to the community do not depend on the location of a Post Office, but on the provision of effective and regular postal services. Carrier service will accommodate future growth.











## Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

### Postal Concerns

1. Concern (UnFavorable):  
Customers felt inclement weather and poor road conditions might impede delivery.  
Response:  
Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
2. Concern (UnFavorable):  
Customer expressed a concern about package delivery and pickup.  
Response:  
Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
3. Concern (UnFavorable):  
Customers felt the cost of postage was increasing while service was decreasing.  
Response:  
The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
- Concern (UnFavorable):
4. Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.  
Response:  
The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.
5. Concern (UnFavorable):  
Customers asked why their Post Office was being discontinued while others were retained.  
Response:  
Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
6. Concern (UnFavorable):  
Customers were concerned about having to travel to another Post Office for service.  
Response:  
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
7. Concern (UnFavorable):  
Customers inquired about mailbox installation and maintenance.  
Response:  
Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.
- Concern (UnFavorable):
8. Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.  
Response:  
Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be

made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

#### **Nonpostal Concerns**

1. Concern (UnFavorable):  
Customers were concerned about growth in the community.  
Response:  
The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.
2. Concern (UnFavorable):  
Customer expressed a concern about the loss of the community bulletin board at the Post Office.  
Response:  
Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
3. Concern (UnFavorable):  
Customers felt the loss of a Post Office would have a detrimental effect on the business community.  
Response:  
Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
4. Concern (UnFavorable):  
Customers were concerned about the loss of a gathering place and an information center.  
Response:  
Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
5. Concern (UnFavorable):  
Customers expressed concern for loss of community identity.  
Response:  
A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.





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06/06/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

The Phippsburg Post office is being reviewed due to declining workload, the resignation of the career postmaster, and the fact that alternate service may be provided by other means.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Routt Bible Church on 06/15/2011 from 6:30 PM to 8 PM to answer questions and provide information about our service.

If you have any questions, you may contact Marcela Juarez Rivera at (303) 853-6070.

Thank you for your assistance.

Sincerely,

CATHERINE WRIGHT  
Manager, Post Office Operations



**A. Office**

Name: PHIPPSBURG State: CO Zip Code: 80469  
Area: WESTERN District: COLORADO/WYOMING PFC  
Congressional District: 3rd County: ROUTT  
EAS Grade: 11 Finance Number: 077128  
Post Office:  Classified Station  Classified Branch  CPO

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Marcela Juarez Rivera  
Title: COLORADO/WYOMING PFC Post Office Review Coordinator  
Tele No: (303) 853-6070

Date: 07/08/2011  
Fax No: (303) 853-6442

Was there a Congressional inquiry received for the consolidation of PHIPPSBURG?

If Yes, date received?

No

POST

DOCKET NO.

1377397-80469

ITEM NO.

28

PAGE

1

### Proposal Checklist

#### Section I

#### Responsiveness to Community Postal Needs

- Tell what we are doing and why.
- Is reason for discontinuance justified and documented in the record?
- If suspended, what type of alternate service customers are now receiving?
- Reason for vacancy and information on postmaster/OIC
- Number of customers and type of service they received and will receive.
- Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
- Last three fiscal years of revenue and revenue units.
- Decline in service workload/reduction in EAS level, if appropriate.
- Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
- Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
- If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
- Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
- Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
- Information on petitions and congressional inquiries included with Postal Service responses.
- Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
- Advantages and disadvantages of proposed alternate service.
- Any other pertinent information concerning Postal Service needs.

#### Section II

#### Effect on the Community

- Brief background of area, community government, population, etc.
- Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
- Was Post Office used as meeting place?
- Was Post Office a shelter for a bus stop?
- Did the Post Office have a public bulletin board?
- Were government forms available at the Post Office?
- Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
- What is the historical value of the office?
- Is an address change necessary?
- Will the community identity be preserved?
- What are the growth trends (flat, up, down)?
- Were any other nonpostal items identified?

#### Section III

#### Effect on Employees

- Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

**Section IV**

**Economic Savings**

A statement of annual savings includes a breakdown as follows:

|   |           |
|---|-----------|
| Postmaster salary (EAS-___, Minimum, no COLA) | \$ 33,168 |
| Fringe benefits 33.5%                         | \$ 11,111 |
| Rental costs, excluding utilities             | \$ 4,000  |
| Total annual costs                            | \$ 48,279 |
| Less estimated cost of replacement service    | - 4,657   |
| Total annual savings                          | \$ 43,622 |

A one-time expense of \$ 6,000 will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

**Section V**

**Other Factors**

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

**Section VI**

**Summary**

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

**Section VII**

**Notices**

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Investigative Coordinator

Date

Reviewed and Certified By:

*Maralee J. Reven*

7-8-2011

District PO Review Coordinator

Date



---

07/08/2011

SENIOR VICE PRESIDENT  
GOVERNMENT RELATIONS AND PUBLIC POLICY  
475 L'ENFANT PLAZA SW RM 10804  
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close  
the PHIPPSBURG Post Office  
Docket No. 1377397

This is to advise you that on 07/12/2011, I will post for public comment a proposal to close the PHIPPSBURG Post Office in  
ROUTT, Congressional District No. 3rd.

If you have any questions, please call MARCELA JUAREZ RIVERA District Review Coordinator at (303) 853-6070.

SELWYN EPPERSON  
District Manager  
COLORADO/WYOMING PFC District

cc: Manager, Customer Service Operations  
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920  
Proposal



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OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of  
PHIPPSBURG Proposal  
Docket No. 1377397 - 80469

Please post the enclosed proposal to close the PHIPPSBURG Post Office in the lobby. The proposal must be posted in a prominent place from 07/12/2011 through close of business on 09/12/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (303) 853-6070.

MARCELA JUAREZ RIVERA  
Post Office Review Coordinator  
COLORADO/WYOMING PFC District

Enclosures: PS Form 4920  
Proposal  
Invitation for Comments  
Comment Forms  
Official Record

Date of Posting: 07/12/2011

Posting Round Date:

Date of Removal: 09/12/2011

Removal Round Date:

PROPOSAL TO CLOSE  
THE PHIPPSBURG, CO POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1377397 - 80469



Date of Posting: 07/12/2011

Date of Removal: 09/12/2011

## UNITED STATES POSTAL SERVICE

### INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE PHIPPSBURG, CO POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

To the customers of the Phippsburg Post Office:

The Postal Service is considering the close of the Phippsburg Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/12/2011 through 09/12/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Phippsburg Post Office and Oak Creek Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

MARCELA JUAREZ RIVERA  
7500 E. 53RD PLACE  
DENVER, CO 80266-9998

For more information, you may call MARCELA JUAREZ RIVERA at (303) 853-6070 or write to the above address.

Thank you for your assistance.

CATHERINE WRIGHT  
7500 E. 53RD PLACE  
DENVER, CO 80266-9998

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Phippsburg, CO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Oak Creek Post Office, located four miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster resigned on March 27, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Declining workload Close proximity to other offices Alternate service can be provided by other means

The Phippsburg Post Office, an EAS-11 level, provides service from 08:00 to 12:00 - 13:00 to 17:00 Monday - Friday , 08:00 to 10:00 Saturday and lobby hours of 24 hour on Monday - Friday and 24 hour on Saturday to 144 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 32 transaction(s) accounting for 40 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$17,839 ( 47 revenue units) in FY 2008; \$18,876 ( 49 revenue units) in FY 2009; and \$18,373 ( 48 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 15, 2011, representatives from the Postal Service were available at Routt Bible Church to answer questions and provide information to customers. 0 customer(s) attended the meeting.

On May 04, 2011, 144 questionnaires were distributed to delivery customers of the Phippsburg Post Office. Questionnaires were also available over the counter for retail customers at the Phippsburg Post Office. 75 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 52 unfavorable, and 23 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Oak Creek Post Office, an EAS-15 level office. Window service hours at the Oak Creek Post Office are from 08:00 16:30, Monday through Friday, and 08:00 11:00 on Saturday. There are 111 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

- Concern:** Customer expressed a concern about package delivery and pickup.

**Response:** Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
- Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

**Response:** The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
- Concern:** Customers expressed concern over the dependability of rural route service.

**Response:**

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

4. **Concern:**

Customers felt inclement weather and poor road conditions might impede delivery.

**Response:**

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

5. **Concern:**

Customers were concerned about having to travel to another Post Office for service.

**Response:**

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

6. **Concern:**

Customers were concerned about obtaining services from the carrier.

**Response:**

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

7. **Concern:**

Customers asked why their Post Office was being discontinued while others were retained.

**Response:**

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

8. **Concern:**

Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

**Response:**

The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.

9. **Concern:**

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

**Response:**

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

10. **Concern:**

Customers felt the cost of postage was increasing while service was decreasing.

**Response:**

The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

11. **Concern:**

Customers inquired about mailbox installation and maintenance.

**Response:**

Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

**Some advantages of the proposal are:**

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

**II. EFFECT ON COMMUNITY**

Phippsburg is an unincorporated community located in ROUNTY County. The community is administered politically by . Police protection is provided by the Rounty County Sheriff Dept. Fire protection is provided by the Rounty County Fire Dept. The community is comprised of retirees, self employed, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: See Attachment . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Phippsburg Post Office will be available at the Oak Creek Post Office. Government forms normally provided by the Post Office will also be available at the Oak Creek Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- |                    |   |
|--------------------|---|
| 1. <b>Concern:</b> | Customers felt the loss of the Post Office would discourage new businesses from coming to the community.  |
| <b>Response:</b>   | Businesses generally require regular and effective postal services, and these will always be provided in the community. There is no indication that the business community will be adversely affected. Most new businesses moving to the community do not depend on the location of a Post Office, but on the provision of effective and regular postal services. Carrier service will accommodate future growth. |
| 2. <b>Concern:</b> | Customer expressed a concern about the loss of the community bulletin board at the Post Office.   |
| <b>Response:</b>   | Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.   |
| 3. <b>Concern:</b> | Customers expressed concern for loss of community identity.   |
| <b>Response:</b>   | A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.   |
| 4. <b>Concern:</b> | Customers felt the loss of a Post Office would have a detrimental effect on the business community.   |

**Response:**

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

5. **Concern:**

Customers were concerned about growth in the community.

**Response:**

The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

6. **Concern:**

Customers were concerned about the loss of a gathering place and an information center.

**Response:**

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster resigned on March 27, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 43,622 with a breakdown as follows:

|   |                   |
|---|-------------------|
| Postmaster Salary (EAS-11, No COLA)     | \$ 33,168         |
| Fringe Benefits @ 33.5%                 | \$ 11,111         |
| Annual Lease Costs                      | <u>+ \$ 4,000</u> |
| Total Annual Costs                      | \$ 48,279         |
| Less Annual Cost of Replacement Service | <u>- \$ 4,657</u> |
| Total Annual Savings                    | <u>\$ 43,622</u>  |

A one-time expense of \$ 6000 will be incurred for the movement of this facility.

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the Phippsburg, CO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Oak Creek Post Office, located four miles away. Service may be provided to cluster box units (CBUs).

The postmaster resigned on March 27, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Phippsburg Post Office provided delivery and retail service to 144 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 32. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$43,622 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Phippsburg Post Office and Oak Creek Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

\_\_\_\_\_  
CATHERINE WRIGHT  
Manager, Post Office Operations

07/12/2011  
\_\_\_\_\_  
Date



### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I walk to Post Office to mail letters & packages. if P-burg was closed I would have to drive somewhere for postal services

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

IF Post office was closed it would shut down another bussiness in a town that is on the wane,

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

There is no store, gas station, convience store in Phippsburg. The Post Office is thz one place where can visit with neighbors.

William E. Krest III

Name of Postal Customer

William E. Krest III

Signature of Postal Customer

P.O. Box 55

Mailing Address

Phippsburg Co 80469

City, State, and ZIP Code

9-14-11

Date



### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I can not believe closing the phippsburg post office would save your postal service money - The alternative service would cost you much more

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Phippsburg community would be lost. A big percent of the folks that live in phippsburg are senior citizens and need the easy access to the post office

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

We as citizens are guaranteed postal service (convenient) causing us to change the mailing address in the family so some years would be very inconvenient

Virginia L. Rossi

Virginia L. Rossi

Name of Postal Customer

Signature of Postal Customer

Mailing Address

P.O. Box 33

City, State, and ZIP Code

Phippsburg, CO 80469

Date

09/09/11



### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I like the post office is very nice and convinant to all that live in this area.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

There are lots of elderly folks that live here. It might be hard on them.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Kris AGER \_\_\_\_\_  
Name of Postal Customer Signature of Postal Customer

Box 113 \_\_\_\_\_  
Mailing Address

Phippsburg, Co \_\_\_\_\_ 9-12-11  
City, State, and ZIP Code Date



### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I am retired & do not want to drive anywhere to get my mail, stamps or to mail packages. I live in town & appreciate the close proximity of our post office. I would not use the internet to do any of the above -

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

If the post office is closed, it would be very detrimental to our community. We need it very much. A warm, dry place to get our mail as well as a person to serve you. We are becoming a ghost town fast enough, Please don't close our Post office.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I realize, with the U.S. economy the way it is, that difficult decisions need to be made. Leave our P.O. open & discontinue Saturday delivery. I understand it would save billions of dollars.

Colleen Burin

Colleen Burin

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

PO Box 155

Phippsburg, Co 80467

9/7/2011

Date



**Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

*The buying of stamps, as I get older will be unable to drive farther safely.*

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

*First of ~~all~~ many of the older people that no longer drive, and will be very hard for them to not only get their mail, but as many send packages and receive packages by mail.*

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

*Why are you spending money on moving the service, when your rent is low in a good building and place. May consider a shorter day. Consider the large amount of snow we have.*

Name of Postal Customer

Signature of Postal Customer

*Terna Whaley*

Mailing Address

*P.O. Box 153*

City, State, and ZIP Code

*Phippsburg Pa 80469*

Date

*8-16-11*



### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

It would make me unhappy to have my mail out on the ~~bus~~ <sup>highway</sup> and in the weather. Our Post office is very convenient. And having to change my address at all my business and family & friend over the past 14 years is very unfavorable.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

having to drive 8-12 miles to mail bills & get postal service or do it in the snow is very unfavorable.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

me and a lot of other people would be very unhappy to have to go through all these changes.

Estel L. Covalt

Estel L. Covalt

Name of Postal Customer

Signature of Postal Customer

Po Box 280

Mailing Address

Phippensburg, Co 20469

9-6-11

City, State, and ZIP Code

Date



### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

BECAUSE OF 70 YEARS OF LEVELS HERE WE HAVE BECOME ACCUSTOM TO USING THIS FACILITY FOR ALL OUR POSTAL NEEDS — TO HAVE IT/CLOSE IT WOULD BE A MAJOR DISCONVENIENCE, NOT TO MENTION A MONETARY HARDSHIP (CHANGE OF ADDRESS)

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

OUR COMMUNITY IS MADE UP OF MANY DEMOGRAPHICS, BUT THE MAJOR ILL EFFECT WOULD BE FOR OUR AGING COMMUNITY MEMBERS — MANY RELY ON THIS POST OFFICE NOT ONLY FOR MAIL SERVICE — BUT FOR INFORMATION

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

ALL BUSINESS ENTITIES MUST CONSIDER BUSINESS CUTS FOR BUDGET. BUT CUTTING OUT SMALL POSTAL SERVICE IS A MAJOR IMPACT ON SMALL COMMUNITIES — ~~THE~~ USPO WOULD BETTER SERVE TO CUT SERVICES IN LARGE AREA SUSAN ALLEN

Name of Postal Customer

P.O. Box 318

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Shippensburg Co

80469

Date

8-25-2011



### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I will stop using USPS and get a box with the UPS store

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It is a meeting place and a community center

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The staff is friendly and professional

Adam Reeves

Name of Postal Customer



Signature of Postal Customer

PO Box 316

Mailing Address

Phippsburg Co 80469

City, State, and ZIP Code

8-25-11

Date



### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I will stop using USPS and get a box with the UPS store

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It is a meeting place and a community center

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The staff is friendly and professional

Adam Reeves



Name of Postal Customer

Signature of Postal Customer

PO Box 316

Mailing Address

Phipsburg Co 80469

8-25-11

City, State, and ZIP Code

Date



### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

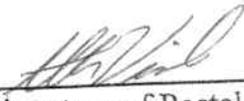
1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

There are many unfavorable effects, Example: Ordering online, if Physical + PO Address are Different, You can't get the order. Convenience is gone: travel to buy stamps, ship packages. More travel for ranchers living on County roads with PO Boxes currently in P-burg. Another change of Address to All companies that You have Accounts with

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. Many Elderly people that don't drive, would have problems, ~~that~~ getting stamps sending packages, for some it is a Social hub. Clusterboxes would be in the way of snowplowing operations + be a cold, wet place to get your mail.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

If you do close the P-burg post office, use the current building as the cluster box, You wouldn't have to build or set up the boxes, they are already there.

ALLEN VIELE 

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

PO Box 242

Phippsburg Co 80469

8/22/11  
Date



### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Great Customer  
Service

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Suzy Bruns  
Name of Postal Customer  
Signature of Postal Customer  
3985 Hwy 131  
Mailing Address  
McCoy Co 80463  
City, State, and ZIP Code  
Date



### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I send off A lot of mail

I ALSO pay for my Postoffice  
Box for Phippsburg Co would have A  
POST office

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

A Lot of old folks get the  
mail AT Phippsburg It is A PAIN  
to go to SteamBOAT if you need  
no Bus / NO TAXIES SO you have to Drive

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

You CAN tell who is doing this Live in A Big town  
OR city. Need to LOOK AT ALL the people THAT  
Depens on the Small Postoffice I CAN'T SAY  
WHAT I want for you will NOT like it

PATY Redmond

PATY Redmond

Name of Postal Customer

Signature of Postal Customer

PO Box 335

Mailing Address

Phippsburg Co 80469

Aug 23-2011

City, State, and ZIP Code

Date



### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

we depend upon this P.O. as we live in a remote area too far to travel farther than Phippsburg.  
we have been using this P.O. for 3 years.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Community would need to travel to Steamboat for service.  
Spq.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Steamboat Spq. is very busy & overcrowded.

Robert & Cheryl Britton

Name of Postal Customer

Robert Britton  
C Britton

Signature of Postal Customer

Gen. Delaney

Mailing Address

Phippsburg, CO 80469

City, State, and ZIP Code

8/12/11

Date



### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

IT SUCKS !

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

IT SUCKS !

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

IT TRULY SUCKS !!

MAYNARD SHORT \_\_\_\_\_  
Name of Postal Customer Signature of Postal Customer  
PO Box 284 \_\_\_\_\_  
Mailing Address  
Phippsburg CO CO 8/12/11 \_\_\_\_\_  
City, State, and ZIP Code Date



### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

We love the convenience of having our Post office located on our way home I do not go through oak creek

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

THE EDERLY WILL SUFFER THE MOST!!! I watch our customers walk to the P.O. just for daily exercise

IT IS WRONG!!! To take our P.O. AWAY

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Why are closing so many of our rural area P.O. Burns, Bond, Toponas, & not the McCOY. Why is that one different!!!

LISA A McEIROY

Name of Postal Customer

*Lisa McEroy*  
Signature of Postal Customer

Box 204

Mailing Address

P. Burg CO 80469

City, State, and ZIP Code

8/16/11

Date



### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

*The definition of services is work done for someone else, a helpful action or work for customers, meeting a public need. Living in a small community requires us to give up many of the luxuries of a city. We still have a need to maintain business the same as a large community. By closing this office our available resources will be focused in an area we do not choose to live, and support the same as locally doing business.*

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

*I believe it will become a burden for the elderly folks here. They are forced to go long distances to do other personal business, but should not have to drive extensively to mail their bills or letters.*

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

*The Postal Service has always provided excellent service to this community and I hope after consideration of all aspects you would find it in your budget to cut in other places besides discontinuing your valuable service.*

*Phillip Coleman*

Name of Postal Customer

*Phillip T. Coleman*

Signature of Postal Customer

*P.O. Box 35*

Mailing Address

*Phillipsburg, Colorado 80469*

City, State, and ZIP Code

*8/15/11*

Date



### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

- Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

*Unfavorable - Bills will be mailed later than usual and bills will be received later than normal - - because I will be picking up mail once or twice per week rather than daily due to distance to post office. -- also relate to correspondence.*
- Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

*Social time meeting neighbors at the post office is no longer possible. Notices posted for all to see at the post office will no longer be possible -- such as funeral or service notices, for sale items and general business information postings.*
- Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

RICK SHELTON

*Rick Shelton*

Name of Postal Customer

Signature of Postal Customer

PO Box 206

Mailing Address

Phippsburg, Co 80469

8-10-11

City, State, and ZIP Code

Date



### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

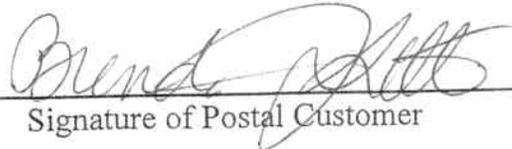
It would be a real hardship to have a cluster box system for me. Please at least keep the boxes inside the building.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Brenda Little

Name of Postal Customer



Signature of Postal Customer

Box 315

Mailing Address

Phippsburg, W 80469

City, State, and ZIP Code

Date

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

- Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.  
we have a serious winter here with permant waist deep snow for most of it. Now I don't have to shovel out my car or start it and wait for it to warm up to go to the Post office. If the Post office leaves this will be my option to send or receive pkgs or buy stamps. I am 63 years old and this would be a physical hardship for me.
- Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.  
our little Post office is the center of our community. It is where we see our neighbors, sometimes leave messages, enjoy the warmth (we have 9 months of winter with permanent snow cover). This Post office has been here for decades and would be a shame if it left.
- Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.  
It bothers me that we are in the era of the Ron Reago Miton Friedman/Ayn Rand small government /privatise everything era. If the government stops providing for the "General welfare" our country will suffer.

THOMAS HUBBELL

Name of Postal Customer

*Thomas Hubbell*

Signature of Postal Customer

Box 125

Mailing Address

Phippsburg, CO 80469

City, State, and ZIP Code

7/14/11

Date

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

we have a serious winter here with permanent waist deep snow for most of it. Now I don't have to shovel out my car or start it and wait for it to warm up to go to the Post office. If the Post office leaves this will be my option to send or receive pkgs or buy stamps. I am 63 years old and this would be a physical hardship for me.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

our little Post office is the center of our community. It is where we see our neighbors, sometimes leave messages, enjoy the warmth (we have 9 months of winter with permanent snow cover). This Post office has been here for decades and would be a shame if it left.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

It bothers me that we are in the era of the Ron Reagan Milton Friedman/Ayn Rand small government/privatise everything era. If the government stops providing for the "General Welfare" our country will suffer.

THOMAS HUBBELL

Name of Postal Customer

Thomas Hubbell

Signature of Postal Customer

Box 125

Mailing Address

Phippsburg, CO 80469

City, State, and ZIP Code

7/14/11

Date

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

That depends on what method they are proposing to replace our post office. If your planning on using "cluster boxes" it sounds like our County manager isn't going to let you. Home delivery shouldnt be a problem during our extreme Wintew. Remember - "the mail must get through"

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It would be devastating to the Phippsburg Community. A Terrible hardship.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Don't close the Phippsburg P.O.. The citizens of Phippsburg are the folks that noursched your business. They are not the "younger generation" that have found ways around buying stamps. If you close P.O.'s like Phippsburg it will be the 1st step to the demise of ~~Debbie Eck~~

Name of Postal Customer Debbie Eck Signature of Postal Customer Debbie Eck

Mailing Address Box 11

City, State, and ZIP Code Phippsburg, Co 80469 Date 7/14/11

The entire postal system! You should support the people that supported you -



**Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

- 1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Inconvenient, as we don't drive. We are not able to make through snow as we are not well and are elderly. We receive medicine and books for the blind & must shipping through mail

- 2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The post office is the heart of the town. Always willing to help everyone and friendly - We have several seniors that can't drive through snow. Cluster paper outside are not practical as our weather is too severe. I have went to post office and there was 12-15 ft of snow piled up.

- 3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Inside cluster paper. Same way to buy postage Rural Route delivery.

Leave it alone. We live are hard enough!

Renee + Marie Steward

Marianne Spence

Name of Postal Customer

Signature of Postal Customer

PO 195

Mailing Address

Phippsburg Co. 80464

City, State, and ZIP Code

Date

We have 3 small business that depend on deliveries. We have no shopping, no store, gas, or groceries if you take away the post office it would shut all our property -

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.  
*I live four miles west of Phippsburg. There ~~can be~~ <sup>CANNOT</sup> be RURAL MAIL DELIVERY because of WINTER SNOW. I AM SELLING books on the INTERNET AND MAIL SEVERAL books A DAY. IT would be VERY INCONVENIENT for me to drive over eight miles (one way) to ANOTHER post office.*

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.  
*The Phippsburg Post office functions AS A community ~~at~~ center - ITS closure would HAVE a disastrous effect.*

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.  
*LIKE MANY other residents in the Phippsburg AREA, I AM old (72). The closure of the Phippsburg P.O. IS A form of "ELDER ABUSE"*

*Robert P. BAKER*  
Name of Postal Customer

*Robt. P. Baker*  
Signature of Postal Customer

*P.O. 72*  
Mailing Address

*Phippsburg Co 80467*  
City, State, and ZIP Code

*7/22/11*  
Date



### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Getting Meds Especially The ones we have to sign for

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Winter Driving if we need to go Elsewhere to get our mail

Losing our historical Town's Address

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Our Post office is very Important for our small town to have a warm place to go Get our mail in winter. And visit our neighbors

Alice Iacovetto

Alice Iacovetta

Name of Postal Customer

Signature of Postal Customer

Box 56

Mailing Address

Phippensburg Co 80469

7/20/11

City, State, and ZIP Code

Date

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Would MAKE IT "VERY" inconvenient!  
I travel quite a bit so to have the  
Post OFFICE across the street makes  
life much easier!

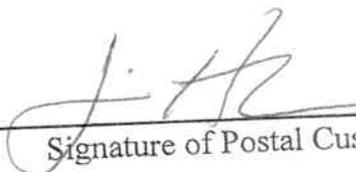
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The post office is the ~~hub~~ hub of  
this small community. To have it  
go away would eliminate ~~it~~ what  
is left of the social interaction of  
this small town.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Jim HANNESS

Name of Postal Customer



Signature of Postal Customer

P.O Box 272

Mailing Address

Ph:ppsburg, CO 80469

City, State, and ZIP Code

8/6/11

Date



### Optional Comment Form

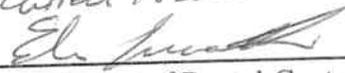
Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

- Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.  
*cluster boxes that are not on current P.O. Building would create extra maintenance and would create dangerous conditions without proper snow removal + traffic conditions*
- Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.  
*No good location to put new cluster boxes without having safety hazards.*
- Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.  
*Current location has very small house. Leave boxes where they are located. There is no good location to locate new cluster boxes. I hope Routt County will not allow boxes to be located on street easements. Postal Service will spend more w/ cluster boxes then delivery will to current location*

Name of Postal Customer

*ELVIS IACOVETTO*

Signature of Postal Customer



Mailing Address

*P.O. Box 74*

City, State, and ZIP Code

*Phippsburg CO 80469*

Date

*7/26/11*

SEP 2 2011

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.  
 I appreciate early delivery. often get mail indicating the necessity of a trip to Steamboat that day. To not have this option would be unfavorable to me.  
 Due to the winter weather conditions, I cannot see any favorable effects of the proposal. The service is very favorable as it now exists. Repeat news of damage to medicines left in HOT MAIL Box

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.  
 Snow removal from cluster boxes would be larger expected of the Senior Population. younger people commuting to work are not going to shovel before they leave in the AM and get home late afternoon. All day storms could require shoveling more than once. Remember, we are an unincorporated town and County Plows us as they can - certainly not daily.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.  
 weather, weather, weather!!  
 Consideration of the low rent you pay & the convenience of the current location. MAIL Contract Krenning to Oak Creek goes right by. Why Not a person from OAK Creek for 3 1/4 hrs per day?

Louise Iacovetto  
Name of Postal Customer

Frances L (Louise) Iacovetto  
Signature of Postal Customer

Box 144  
Mailing Address

Phillipsburg Co 80469  
City, State, and ZIP Code

8-9-11  
Date



### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I do not drive in the winter - have to watch when I walk because of ice & snow. It would be very difficult to receive mail or send mail.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

A big majority of the town are elderly. They don't drive. They do their shopping, & receive their medicines through the post office. They don't have computers.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

either shorten the post office hours, or leave the boxes in the building.

Louis Stefano  
Name of Postal Customer

Louis Stefano  
Signature of Postal Customer

P.O. Box 324  
Mailing Address

Phippsburg Colo 80469  
City, State, and ZIP Code

8/12/11  
Date



### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

*please leave the Boxes Here and close window if you have to - or for a Half of day -*

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

*- Save some of us - this is a very Rural Area - Please save ours you closing all other in South Route - Oaks Creek is only Capital of S.R. we Dont go there For anything*

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

*STOP and think of what you are doing you need the Rural people to save the USPS Dont close us - we Dont want to go to Internet and Dont send me a General Letter and think Thats going to help - it wont - STOP*

Name of Postal Customer

*MARIEA CONNER*

Mailing Address

*P.O. 290 phippsburg, Co. 80469*

City, State, and ZIP Code

Signature of Postal Customer

*Mariea Conner*

*9-9-11*

Date



### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PHIPPSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

This would be a horrible thing in the winter. We get massive amounts of snow fall. Driving on the roads in the winter are very treacherous.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

All we have is the Post office it would devastate the community. It would be horrible

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

We are a small community all we have is our post office

Kelly Iacovetto

Name of Postal Customer

*Kelly Iacovetto*

Signature of Postal Customer

P.O. box 86

Mailing Address

Phippsburg CO 80469

City, State, and ZIP Code

8-17-2011

Date

Please let us keep our little piece of life. We love our post office





07/08/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 09/12/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

MARCELA JUAREZ RIVERA  
Post Office Review Coordinator  
7500 E. 53RD PLACE  
DENVER, CO 80266-9998



**A. Office**

Name: PHIPPSBURG State: CO Zip Code: 80469  
Area: WESTERN District: COLORADO/WYOMING PFC  
Congressional District: 3rd County: ROUTT  
EAS Grade: 11 Finance Number: 077128  
Post Office:  Classified Station  Classified Branch  CPO

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by: Marcela Juarez Rivera  
Title: COLORADO/WYOMING PFC Post Office Review Coordinator  
Tele No: (303) 853-6070

Date: 10/04/2011  
Fax No: (303) 853-6442

proposal



Date of Posting: 07/12/2011

Date of Removal: 09/12/2011

Submit As Reviewed



PROPOSAL TO CLOSE  
THE PHIPPSBURG, CO POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1377397 - 80469

**I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS**

The Postal Service is proposing to close the Phippsburg, CO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Oak Creek Post Office, located four miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster resigned on March 27, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Declining workload Close proximity to other offices Alternate service can be provided by other means

The Phippsburg Post Office, an EAS-11 level, provides service from 08:00 to 12:00 - 13:00 to 17:00 Monday - Friday , 08:00 to 10:00 Saturday and lobby hours of 24 hour on Monday - Friday and 24 hour on Saturday to 144 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 32 transaction(s) accounting for 40 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$17,839 ( 47 revenue units) in FY 2008; \$18,876 ( 49 revenue units) in FY 2009; and \$18,373 ( 48 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 15, 2011, representatives from the Postal Service were available at Routt Bible Church to answer questions and provide information to customers. 0 customer(s) attended the meeting.

**VI. SUMMARY**

The Postal Service is proposing to close the Phippsburg, CO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Oak Creek Post Office, located four miles away. Service may be provided to cluster box units (CBUs).

The postmaster resigned on March 27, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Phippsburg Post Office provided delivery and retail service to 144 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 32. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$43,622 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

**VII. NOTICES**

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Phippsburg Post Office and Oak Creek Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

*Catherine Wright By*  
CATHERINE WRIGHT  
Manager, Post Office Operations

*By Marisa Cramer*

Date



Invitation For Customer Comments

Date of Posting: 07/12/2011

Date of Removal: 09/12/2011

**UNITED STATES POSTAL SERVICE**

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE  
THE PHIPPSBURG, CO POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE**

To the customers of the Phippsburg Post Office:



*Posted*

The Postal Service is considering the close of the Phippsburg Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/12/2011 through 09/12/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Phippsburg Post Office and Oak Creek Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.



*Removal*

Please return the comment form to:

MARCELA JUAREZ RIVERA  
7500 E. 53RD PLACE  
DENVER, CO 80266-9998

For more information, you may call MARCELA JUAREZ RIVERA at (303) 853-6070 or write to the above address.

Thank you for your assistance.

Sincerely,

CATHERINE WRIGHT  
7500 E. 53RD PLACE  
DENVER, CO 80266-9998



Date of Posting: 07/12/2011

Date of Removal: 09/12/2011

**Submit As Reviewed**

PROPOSAL TO CLOSE  
THE PHIPPSBURG, CO POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1377397 - 80469

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Phippsburg, CO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Oak Creek Post Office, located four miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster resigned on March 27, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Declining workload Close proximity to other offices Alternate service can be provided by other means

The Phippsburg Post Office, an EAS-11 level, provides service from 08:00 to 12:00 - 13:00 to 17:00 Monday - Friday , 08:00 to 10:00 Saturday and lobby hours of 24 hour on Monday - Friday and 24 hour on Saturday to 144 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 32 transaction(s) accounting for 40 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$17,839 ( 47 revenue units) in FY 2008; \$18,876 ( 49 revenue units) in FY 2009; and \$18,373 ( 48 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 15, 2011, representatives from the Postal Service were available at Routt Bible Church to answer questions and provide information to customers. 0 customer(s) attended the meeting.

Date of Posting: 07/12/2011

Date of Removal: 09/12/2011

### UNITED STATES POSTAL SERVICE

#### INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE PHIPPSBURG, CO POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE



To the customers of the Phippsburg Post Office:

The Postal Service is considering the close of the Phippsburg Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/12/2011 through 09/12/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Phippsburg Post Office and Oak Creek Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

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MARCELA JUAREZ RIVERA  
7500 E. 53RD PLACE  
DENVER, CO 80266-9998

For more information, you may call MARCELA JUAREZ RIVERA at (303) 853-6070 or write to the above address.

Thank you for your assistance.

Sincerely,

CATHERINE WRIGHT  
7500 E. 53RD PLACE  
DENVER, CO 80266-9998



Removed  
7/8/2011  
MR

**NOTICE OF TAKING PROPOSAL AND COMMENTS  
UNDER INTERNAL CONSIDERATION**

Date 09/14/2011

Postal Customers of the Phippsburg Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Phippsburg Post Office, which was posted 07/12/2011 through 09/12/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Phippsburg Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

CATHERINE WRIGHT  
7500 E. 53RD PLACE  
DENVER, CO 80266-9998



12/05/2011

BRENDA LITTLE

PO BOX 315  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the mailbox installation and maintenance. Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

THOMAS HUBBELL  
PO BOX 125  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
- You expressed a concern for loss of community identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the community name in addresses. However, to ensure effective and regular service, the ZIP Code will change.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

DEBBIE ECK  
PO BOX 11  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.  
If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

RACCO & MAXINE STEFANN

PO BOX 195  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
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- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

ROBERT P. BAKER  
PO BOX 72  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

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Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

BRENDA LITTLE

PO BOX 315  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

THOMAS HUBBELL

PO BOX 125  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
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Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

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Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

RACCO & MAXINE STEFANN

PO BOX 195  
PHIPPSBURG, CO 80469

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- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

ROBERT P. BAKER  
PO BOX 72  
PHIPPSBURG, CO 80469

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In response to your letter:

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- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

ALICE IACOVETTO

PO BOX 56  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
- You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

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If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

JIM HARVNESS  
PO BOX 272  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.
- You expressed a concern for loss of community identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the community name in addresses. However, to ensure effective and regular service, the ZIP Code will change.

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If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

ELVIS IACOVETTO  
PO BOX 74  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the collection of outgoing mail. The collection box will be retained and its mail will continue to be picked up Monday through Saturday. In addition, customers may place outgoing mail in their mailboxes to be collected and dispatched by the carrier.
- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

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Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

LOUISE IACOVETTO  
PO BOX 144  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
- You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO. 80266-9998



12/05/2011

LOIS STEFANO

PO BOX 324  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

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If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

MARIEA CONNER  
PO BOX 290  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the collection of outgoing mail. The collection box will be retained and its mail will continue to be picked up Monday through Saturday. In addition, customers may place outgoing mail in their mailboxes to be collected and dispatched by the carrier.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

KELLY IACOVETTO  
PO BOX 86  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern for loss of community identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the community name in addresses. However, to ensure effective and regular service, the ZIP Code will change.
- You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

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If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

RICK SHELTON  
PO BOX 206  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.
- You expressed a concern for loss of community identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the community name in addresses. However, to ensure effective and regular service, the ZIP Code will change.

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If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

PHILLIP COLEMAN  
PO BOX 35  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Post Office, that this loss would discourage new businesses from coming to the community. Businesses generally require regular and effective postal services, and these will always be provided in the community. There is no indication that the business community will be adversely affected. Most new businesses moving to the community do not depend on the location of a Post Office, but on the provision of effective and regular postal services. Carrier service will accommodate future growth.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.  
If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

LISA A. MCELROY  
PO BOX 204  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

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Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

ROBERT & CHERYL BRUTTON

GEN DELEVERY  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

PATTY REDMOND  
PO BOX 335  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

PATTY REDMOND  
PO BOX 335  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

SUZY BRUMO

3985 HWY. 131  
MC COY, CO 80463

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

ALLEN VIELE

PO BOX 242  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

ADAM REEVES  
PO BOX 316  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

SUSAN ALLTZI  
PO BOX 318  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

ESTA L. COVALT  
PO BOX 280  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

VERNA WHALEY  
PO BOX 153  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

COLLEEN BURIN

PO BOX 155  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

KRIS AGER  
PO BOX 113  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

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Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



12/05/2011

VIRGINIA L. ROSSI  
PO BOX 23  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



10/04/2011

WILLIAM E. KRESL  
PO BOX 55  
PHIPPSBURG, CO 80469

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Phippsburg Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

Catherine Wright  
Manager, Post Office Operations  
7500 E. 53rd Place  
Denver, CO, 80266-9998



**A. Office**

Name: PHIPPSBURG State: CO Zip Code: 80469  
Area: WESTERN District: COLORADO/WYOMING PFC  
Congressional District: 3rd County: ROUTT  
EAS Grade: 11 Finance Number: 077128  
Post Office:  Classified Station  Classified Branch  CPO

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Marcela Juarez Rivera  
Title: COLORADO/WYOMING PFC Post Office Review Coordinator  
Tele No: (303) 853-6070

Date: 10/04/2011  
Fax No: (303) 853-6442

Date of Posting: 07/12/2011

Posting Round Date:

Date of Removal: 09/12/2011

Removal Round Date:

PROPOSAL TO CLOSE  
THE PHIPPSBURG, CO POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE  
(REVISED)

DOCKET NUMBER 1377397 - 80469

6

## Analysis of 60-Day Posting Comments

### Number of comments returned

|                                  |    |
|----------------------------------|----|
| Total questionnaires distributed | 28 |
| Favorable comments               | 0  |
| Unfavorable comments             | 28 |
| No opinion expressed             | 0  |
| Total comments returned          | 28 |

### Postal Concerns

The following postal concerns were expressed

- Concern (UnFavorable):**  
Customer expressed a concern about package delivery and pickup.

**Response:**  
Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
- Concern (UnFavorable):**  
Customers expressed concern about collection of outgoing mail.

**Response:**  
The collection box will be retained and its mail will continue to be picked up Monday through Saturday. In addition, customers may place outgoing mail in their mailboxes to be collected and dispatched by the carrier.
- Concern (UnFavorable):**  
Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

**Response:**  
The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
- Concern (UnFavorable):**  
Customers expressed concern over the dependability of rural route service.

**Response:**  
Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
- Concern (UnFavorable):**  
Customers felt inclement weather and poor road conditions might impede delivery.

**Response:**  
Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
- Concern (UnFavorable):**  
Customers inquired about mailbox installation and maintenance, stating they would be a hardship.

**Response:**  
Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.
- Concern (UnFavorable):**  
Customers were concerned about having to travel to another Post Office for service.

**Response:**  
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- Concern (UnFavorable):**  
Customers were concerned about senior citizens.

**Response:**  
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- Concern (UnFavorable):**  
No Concern

**Response:**

### Nonpostal Concerns

The following nonpostal concerns were expressed

- Concern (UnFavorable):**  
Customers expressed concern for loss of community identity.

**Response:**  
A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the community name in addresses. However, to ensure effective and regular service, the ZIP Code will change.
- Concern (UnFavorable):**  
Customers felt the loss of a Post Office would have a detrimental effect on the business community.

**Response:**  
Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
- Concern (UnFavorable):**

Customers felt the loss of the Post Office would discourage new businesses from coming to the community.

**Response:**

Businesses generally require regular and effective postal services, and these will always be provided in the community. There is no indication that the business community will be adversely affected. Most new businesses moving to the community do not depend on the location of a Post Office, but on the provision of effective and regular postal services. Carrier service will accommodate future growth.

Docket 1377397-80469

Item No. 41

Pg Nbr. 1

Date of Posting: 07/12/2011

Posting Round Date:

Date of Removal: 09/12/2011

Removal Round Date:

PROPOSAL TO CLOSE  
THE PHIPPSBURG, CO POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE  
(REVISED)

DOCKET NUMBER 1377397 - 80469

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Phippsburg, CO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Oak Creek Post Office, located four miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster resigned on March 27, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Declining workload Close proximity to other offices Alternate service can be provided by other means

The Phippsburg Post Office, an EAS-11 level, provides service from 08:00 to 12:00 - 13:00 to 17:00 Monday - Friday , 08:00 to 10:00 Saturday and lobby hours of 24 hour on Monday - Friday and 24 hour on Saturday to 144 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 32 transaction(s) accounting for 40 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$17,839 ( 47 revenue units) in FY 2008; \$18,876 ( 49 revenue units) in FY 2009; and \$18,373 ( 48 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 15, 2011, representatives from the Postal Service were available at Routt Bible Church to answer questions and provide information to customers. 42 customer(s) attended the meeting.

On May 04, 2011, 144 questionnaires were distributed to delivery customers of the Phippsburg Post Office. Questionnaires were also available over the counter for retail customers at the Phippsburg Post Office. 75 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 52 unfavorable, and 23 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Oak Creek Post Office, an EAS-15 level office. Window service hours at the Oak Creek Post Office are from 08:00 16:30, Monday through Friday, and 08:00 11:00 on Saturday. There are 111 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about package delivery and pickup.

**Response:** Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
2. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

**Response:** The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
3. **Concern:** Customers expressed concern over the dependability of rural route service.

**Response:**

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

4. **Concern:**

Customers felt inclement weather and poor road conditions might impede delivery.

**Response:**

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

5. **Concern:**

Customers were concerned about having to travel to another Post Office for service.

**Response:**

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

6. **Concern:**

Customers were concerned about obtaining services from the carrier.

**Response:**

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

7. **Concern:**

Customers expressed concern about collection of outgoing mail.

**Response:**

The collection box will be retained and its mail will continue to be picked up Monday through Saturday. In addition, customers may place outgoing mail in their mailboxes to be collected and dispatched by the carrier.

8. **Concern:**

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

**Response:**

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

9. **Concern:**

Customers inquired about mailbox installation and maintenance, stating they would be a hardship.

**Response:**

Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

10. **Concern:**

Customers were concerned about senior citizens.

**Response:**

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

11. **Concern:** Customers asked why their Post Office was being discontinued while others were retained.
- Response:** Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
12. **Concern:** Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.
- Response:** The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.
13. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.
- Response:** Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
14. **Concern:** Customers felt the cost of postage was increasing while service was decreasing.
- Response:** The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
15. **Concern:** Customers inquired about mailbox installation and maintenance.
- Response:** Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

**Some advantages of the proposal are:**

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

**II. EFFECT ON COMMUNITY**

Phippsburg is an unincorporated community located in ROUTT County. The community is administered politically by . Police protection is provided by the Routt County Sheriff Dept. Fire protection is provided by the Routt County Fire Dept. The community is comprised of retirees, self employed, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: See Attachment . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Phippsburg Post Office will be available at the Oak Creek Post Office. Government forms normally provided by the Post Office will also be available at the Oak Creek Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- |                    |   |
|--------------------|---|
| 1. <b>Concern:</b> | Customers felt the loss of the Post Office would discourage new businesses from coming to the community.  |
| <b>Response:</b>   | Businesses generally require regular and effective postal services, and these will always be provided in the community. There is no indication that the business community will be adversely affected. Most new businesses moving to the community do not depend on the location of a Post Office, but on the provision of effective and regular postal services. Carrier service will accommodate future growth. |
| 2. <b>Concern:</b> | Customers expressed concern for loss of community identity.   |
| <b>Response:</b>   | A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the community name in addresses. However, to ensure effective and regular service, the ZIP Code will change.  |
| 3. <b>Concern:</b> | Customers felt the loss of a Post Office would have a detrimental effect on the business community.   |
| <b>Response:</b>   | Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.  |
| 2. <b>Concern:</b> | Customer expressed a concern about the loss of the community bulletin board at the Post Office.   |

**Response:**

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

3. **Concern:**

Customers were concerned about growth in the community.

**Response:**

The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

4. **Concern:**

Customers were concerned about the loss of a gathering place and an information center.

**Response:**

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster resigned on March 27, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 43,622 with a breakdown as follows:

|   |                   |
|---|-------------------|
| Postmaster Salary (EAS-11, No COLA)     | \$ 33,168         |
| Fringe Benefits @ 33.5%                 | \$ 11,111         |
| Annual Lease Costs                      | <u>+ \$ 4,000</u> |
| Total Annual Costs                      | \$ 48,279         |
| Less Annual Cost of Replacement Service | <u>- \$ 4,657</u> |
| Total Annual Savings                    | <u>\$ 43,622</u>  |

A one-time expense of \$ 6000 will be incurred for the movement of this facility.

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the Phippsburg, CO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Oak Creek Post Office, located four miles away. Service may be provided to cluster box units (CBUs).

The postmaster resigned on March 27, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Phippsburg Post Office provided delivery and retail service to 144 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 32. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$43,622 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Phippsburg Post Office and Oak Creek Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

\_\_\_\_\_  
CATHERINE WRIGHT  
Manager, Post Office Operations

07/12/2011  
\_\_\_\_\_  
Date

| U.S. Postal Service<br>POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL<br>Fact Sheet  |                                      |  |   | 1. Date Prepared<br>05/20/2011           |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
|---|--------------------------------------|--|---|--|---------------|----------|------------|----------------|-----|-----|--------------|-----|----|-----------|----|----|----------|---|---|----------|-----|-----|--------------------------|---|--|-------------------|---|--|
| 2. Post Office Name<br>PHIPPSBURG   |                                      | 3. State and ZIP + 4 Code<br>CO, 80469-9997  |   |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| 4. District, Customer Service<br>COLORADO/WYOMING PFC   | 5. Area, Customer Service<br>WESTERN | 6. County<br>ROUTT   | 7. Congressional District<br>3rd        |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| 8. Reason for Proposal to Discontinue<br>Declining workload Close proximity to other offices Alternate service can be provided by other means   |                                      | 9. PO Emergency Suspend (Reason and Date)<br>No Suspension   |   | 10. Proposed Permanent Alternate Service |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| 11. Staffing  |                                      | 12. Hours of Service   |   |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: resigned<br>Occupied 03/27/2010<br>b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career<br>c. Current PM POSITION Level (150) Downgraded from EAS-11<br>d. No of Clerks- 0 No of Career- 0 No of Non-Career- 2<br>e. No of Others- 0 No of Career- 0 No of Non-Career- 0  |                                      | a. Time M-F 08:00 to 12:00 - 13:00 to 17:00 Sat 08:00 to 10:00 Total Window Hours Per Week<br>a. Lobby Time M-F 24 hour Sat 24 hour 42.00<br>f. No. of Postage Meters 0<br>g. No. of Permits 0   |   |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| 13. Number of Customers Served  |                                      | 14. Daily Volume (Pieces)  |   |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| a. General Delivery 0<br>b. P.O. Box 144<br>c. City Delivery 0<br>d. Rural Delivery 0<br>e. Highway Contract Route Box 0<br>f. Total 144<br>g. No. Receiving Duplicate Service 0<br>h. Average No. Daily Transactions 32.10   |                                      | <table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>482</td> <td>293</td> </tr> <tr> <td>b. Newspaper</td> <td>197</td> <td>54</td> </tr> <tr> <td>c. Parcel</td> <td>12</td> <td>11</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>8</td> </tr> <tr> <td>e. Total</td> <td>691</td> <td>366</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td colspan="2">0</td> </tr> <tr> <td>g. No. of Permits</td> <td colspan="2">0</td> </tr> </tbody> </table> |   |  | Types of Mail | Received | Dispatched | a. First-Class | 482 | 293 | b. Newspaper | 197 | 54 | c. Parcel | 12 | 11 | d. Other | 0 | 8 | e. Total | 691 | 366 | f. No. of Postage Meters | 0 |  | g. No. of Permits | 0 |  |
| Types of Mail   | Received                             | Dispatched   |   |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| a. First-Class  | 482                                  | 293  |   |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| b. Newspaper  | 197                                  | 54   |   |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| c. Parcel   | 12                                   | 11   |   |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| d. Other  | 0                                    | 8  |   |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| e. Total  | 691                                  | 366  |   |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| f. No. of Postage Meters  | 0                                    |  |   |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| g. No. of Permits   | 0                                    |  |   |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| Finances a. FY  |                                      | Receipts   | b. EAS Step 1 PM Basic Salary (no Cola) | c. PM Fringe Benefits (33.5% of b.)      |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| 2008  |                                      | \$ 17,839  | \$ 33168                                | \$11,111                                 |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| 2009  |                                      | \$ 18,876  |   |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| 2010  |                                      | \$ 18,373  |   |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| 16a. Quarters   |                                      |  |   |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| <input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 10/31/2014 Annual Lease \$ 4000<br>30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by)<br>Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |                                      |  |   |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| 16b. Explain:   |                                      |  |   |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| 17. Schools, Churches and Organization in Service Area: No. 0<br>See Attachment   |                                      | 19. Administrative/Emanating Office (Proposed):<br>Name OAK CREEK EAS Level 15 Miles Away 3.6<br>Window Service Hours: M-F 08:00 18:30 SAT 08:00 11:00<br>Lobby Hours: M-F 24 hour SAT 24 hour<br>PO Boxes Available: 111  |   |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| 18. Businesses in Service Area: No. 0<br>See Attachment   |                                      | 20. Nearest Post Office (if different from above):<br>Name OAK CREEK EAS Level 15 Miles Away 3.6<br>Window Service Hours: M-F 08:00 18:30 SAT 08:00 11:00<br>Lobby Hours: M-F 24 hour SAT 24 hour<br>PO Boxes Available: 111   |   |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| 21. Prepared by   |                                      |  |   |  |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| Printed Name and Title<br>LANA COZAD  |                                      | Signature<br>LANA COZAD  |   | Telephone No. AC ()<br>(303) 853-6070    |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |
| PO Discontinuance Coordinator Name<br>MARCELA JUAREZ RIVERA   |                                      | Telephone No. AC ()<br>(303) 853-6070  |   | Location<br>DENVER, CO                   |               |          |            |                |     |     |              |     |    |           |    |    |          |   |   |          |     |     |                          |   |  |                   |   |  |



10/04/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record  
PHIPPSBURG  
Docket Number 1377397 - 80469

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

SELWYN EPPERSON  
District Manager

## LOG OF POST OFFICE DISCONTINUANCE ACTIONS

|                                   |  |
|-----------------------------------|--|
| Office Name, State, ZIP Code:     | PHIPPSBURG, CO, 80469-9997   |
| EAS Level:                        | 11   |
| District:                         | COLORADO/WYOMING PFC   |
| County:                           | ROUTT  |
| Congressional District:           | 3rd  |
| Proposal:                         | <input checked="" type="checkbox"/> Close <input type="checkbox"/> Consolidate |
| Reason For Proposed:              | resigned   |
| Alternate Service Proposed:       | Highway Contract Route Service   |
| Customers Affected:               |  |
| Post Office Box:                  | 144  |
| General Delivery:                 | 0  |
| Rural Route:                      | 0  |
| Highway Contract Route (HCR):     | 0  |
| City Route:                       | 0  |
| Intermediate Rural:               | 0  |
| Intermediate HCR:                 | 0  |
| <b>Total number of customers:</b> | <b>144</b>   |

| Date       | Action   |
|------------|--|
|            | Office suspended. Reason suspended:  |
|            | Suspension notice sent to Headquarters.  |
| 03/27/2010 | Postmaster vacancy occurred. Reason: resigned<br>OIC: Career: 0 Noncareer: 2 Other Employees: 0  |
| 04/28/2011 | District manager authorization to study.   |
| 05/04/2011 | Questionnaires sent to customers. Number sent: 144 Number Returned: 75<br>Analysis: Favorable 0 Unfavorable 52 No Opinion 23   |
|            | Petition received. Number of signatures: 0<br>Concerns expressed:<br>No petitions received.  |
|            | Congressional inquiry received: No<br>Concerns expressed:<br>One letter received from Routt County Board to County Commissioners, to SOM.  |
| 07/09/2011 | Proposal and checklist sent to district for review.  |
| 07/08/2011 | Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).   |
| 07/09/2011 | Proposal and invitation for comments posted and round-dated.   |
| 10/04/2011 | Proposal and invitation for comments removed and round-dated.<br>Comment Analysis:<br>Favorable 0 Unfavorable 28 No Opinion 0 28   |
| None       | Premature PRC appeal received.<br>Concerns expressed:<br>No premature concerns received.   |
| 05/20/2011 | Updated PS Form 4920 completed (if necessary).   |
| 10/04/2011 | Certification of the official record.<br>District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.<br>Headquarters logged in official record (option entry).<br>Record returned to district for additional consideration.<br>Record returned as not warranted.<br>Final determination posted at affected office(s) and round-dated.<br>Final determination removed and round-dated.<br>Postal Bulletin Post Office Change Announcement form sent to Headquarters.<br>No appeals letter received from Headquarters.<br>Appeal to PRC received.<br>PRC opinion received on appeal:<br>Affirmed: _____ Remanded: _____ USPS Withdrawn: _____<br>Address management systems notified to updated AMS report.<br>Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____ |

Review Coordinator/person most familiar with the case:

|   |   |
|---|---|
| MARCELA JUAREZ RIVERA<br>_____<br>Name/Title                              | (303) 853-6070<br>_____<br>Telephone Number |
| MARCELA JUAREZ RIVERA<br>_____<br>District Post Office Review Coordinator | (303) 853-6070<br>_____<br>Telephone Number |



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10/04/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS  
UNITED STATES POSTAL SERVICE  
475 L'ENFANT PLAZA ROOM 5621  
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Phippsburg Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Marcela Juarez Rivera, Post Office Review Coordinator, at (303) 853-6070 or Catherine Wright Manager Post Office Operations.

SELWYN EPPERSON  
DISTRICT MANAGER  
7500 E. 53RD PLACE  
DENVER, CO 80266-9998

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4E/P1377397.pdf>)  
Headquarters acknowledgment of receipt of official record (optional)  
Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

## Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the PHIPPSBURG was received by 10/05/2011.  
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700  
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

**\*Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 10/21/2011

Date of Removal: 11/22/2011

FINAL DETERMINATION TO CLOSE  
THE PHIPPSBURG, CO POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1377397 - 80469

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Phippsburg, CO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Oak Creek Post Office, located four miles away. Service will be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster resigned on March 27, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Declining workload Close proximity to other offices Alternate service can be provided by other means

The Phippsburg Post Office, an EAS-11 level, provides service from 08:00 to 12:00 - 13:00 to 17:00 Monday - Friday , 08:00 to 10:00 Saturday and lobby hours of 24 hour on Monday - Friday and 24 hour on Saturday to 144 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 32 transaction(s) accounting for 40 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$17,839 ( 47 revenue units) in FY 2008; \$18,876 ( 49 revenue units) in FY 2009; and \$18,373 ( 48 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 15, 2011, representatives from the Postal Service were available at Routt Bible Church to answer questions and provide information to customers. 0 customer(s) attended the meeting.

On May 04, 2011, 144 questionnaires were distributed to delivery customers of the Phippsburg Post Office. Questionnaires were also available over the counter for retail customers at the Phippsburg Post Office. 75 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 52 unfavorable, and 23 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Oak Creek Post Office, an EAS-15 level office. Window service hours at the Oak Creek Post Office are from 08:00 16:30, Monday through Friday, and 08:00 11:00 on Saturday. There are 111 post office boxes available.

The proposal to close the Phippsburg Post Office was posted with an invitation for comment at the Phippsburg Post Office and Oak Creek Post Office from July 12, 2011 to September 12, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customer expressed a concern about package delivery and pickup.

**Response:** Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
2. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

**Response:** The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
3. **Concern:** Customers expressed concern over the dependability of rural route service.

- Response:** Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
4. **Concern:** Customers felt inclement weather and poor road conditions might impede delivery.
- Response:** Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
5. **Concern:** Customers were concerned about having to travel to another Post Office for service.
- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
6. **Concern:** Customers were concerned about obtaining services from the carrier.
- Response:** The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
7. **Concern:** Customers expressed concern about collection of outgoing mail.
- Response:** The collection box will be retained and its mail will continue to be picked up Monday through Saturday. In addition, customers may place outgoing mail in their mailboxes to be collected and dispatched by the carrier.
8. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.
- Response:** The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
9. **Concern:** Customers inquired about mailbox installation and maintenance, stating they would be a hardship.
- Response:** Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.
10. **Concern:** Customers were concerned about senior citizens.
- Response:** Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

11. **Concern:** Customers asked why their Post Office was being discontinued while others were retained.
- Response:** Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
12. **Concern:** Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.
- Response:** The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.
13. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.
- Response:** Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
14. **Concern:** Customers felt the cost of postage was increasing while service was decreasing.
- Response:** The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
15. **Concern:** Customers inquired about mailbox installation and maintenance.
- Response:** Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

**Some advantages of the proposal are:**

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

## II. EFFECT ON COMMUNITY

Phippsburg is an unincorporated community located in ROUNTT County. The community is administered politically by . Police protection is provided by the Routt County Sheriff Dept. Fire protection is provided by the Routt County Fire Dept. The community is comprised of retirees, self employed and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: See Attachment . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Phippsburg Post Office will be available at the Oak Creek Post Office. Government forms normally provided by the Post Office will also be available at the Oak Creek Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers felt the loss of the Post Office would discourage new businesses from coming to the community.

**Response:** Businesses generally require regular and effective postal services, and these will always be provided in the community. There is no indication that the business community will be adversely affected. Most new businesses moving to the community do not depend on the location of a Post Office, but on the provision of effective and regular postal services. Carrier service will accommodate future growth.
2. **Concern:** Customers expressed concern for loss of community identity.

**Response:** A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the community name in addresses. However, to ensure effective and regular service, the ZIP Code will change.
3. **Concern:** Customers felt the loss of a Post Office would have a detrimental effect on the business community.

**Response:** Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
4. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.

**Response:** Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
5. **Concern:** Customers were concerned about growth in the community.

**Response:** The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.
6. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

**Response:** Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster resigned on March 27, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 43,622 with a breakdown as follows:

|   |                   |
|---|-------------------|
| Postmaster Salary (EAS-11, No COLA)     | \$ 33,168         |
| Fringe Benefits @ 33.5%                 | \$ 11,111         |
| Annual Lease Costs                      | <u>+ \$ 4,000</u> |
| Total Annual Costs                      | \$ 48,279         |
| Less Annual Cost of Replacement Service | <u>- \$ 4,657</u> |
| Total Annual Savings                    | <u>\$ 43,622</u>  |

A one-time expense of \$ 6000 will be incurred for the movement of this facility.

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

## VI. SUMMARY

This is the final determination to close the Phippsburg, CO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Oak Creek Post Office, located four miles away. Service will be provided to cluster box units (CBUs).

The postmaster resigned on March 27, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Phippsburg Post Office provided delivery and retail service to 144 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 32. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$43,622 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

## VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Phippsburg Post Office and Oak Creek Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Phippsburg Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Phippsburg Post Office and Oak Creek Post Office during normal office hours.



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Dean J Granholm  
Vice President of Delivery and Post Office Operations

10/11/2011

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Date



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10/21/2011

OFFICER-IN-CHARGE/POSTMASTER  
Phippsburg Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Phippsburg Post Office Final  
Determination Docket No. 1377397 - 80469

Please post in the lobby the enclosed final determination to close the Phippsburg Post Office. The final determination must be posted in a prominent place from 10/21/2011 through close of business on 11/22/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 11/23/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (303) 853-6070.

Sincerely,

MARCELA JUAREZ RIVERA  
POST OFFICE REVIEW COORDINATOR  
7500 E. 53RD PLACE  
DENVER, CO 80266-9998

Enclosures:  
Final Determination Official Record

Docket # 49  
1377397-80469  
pg. 1

Date of Posting: 10/21/2011

OCT 21 2011

Date of Removal: 11/22/2011

NOV 22 2011

FINAL DETERMINATION TO CLOSE  
THE PHIPPSBURG, CO POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1377397 - 80469

Phippsburg  
Roundale

# 49  
DOE 1377397-80469  
pg. 2



Date of Posting: 10/21/2011

Date of Removal: 11/22/2011



FINAL DETERMINATION TO CLOSE  
THE PHIPPSBURG, CO POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1377397 - 80469

## Postal Bulletin Post Office Change Announcement Form Final Determination 30-Day Posting Dates

### Post Office Final Determination Posting Dates\*

Date posted: 10/21/2011

Date removed: 11/22/2011

No. of days posted: 32

Actual discontinuance date: 01/07/2012

Official discontinuance date:

(Headquarters entry):

**Note:** Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

#### BEFORE CHANGE POST OFFICE INFORMATION

Post Office

Name and State: PHIPPSBURG, CO

ZIP Code: 80469-9997 Finance no: 077128

County: ROUTT

Type of discontinuance:

Consolidate ( ) Close ( X )

#### Type of discontinued facility

Post Office ( X )

Classified Station ( ) Branch ( ) MAIN\_PO

Community Post Office (CPO) ( )

Coordinator name: MARCELA JUAREZ RIVERA

Telephone: (303) 853-6070

#### AFTER CHANGE POST OFFICE INFORMATION

Administrative

Post Office: OAK CREEK

ZIP Code: 80467-9997 Finance no: 076660

County: ROUTT

Original name retained? Yes ( X ) No ( )

New last line of customer address is:

PHIPPSBURG CO,80469

#### Type of replacement service

Post Office ( X )

Classified Station ( ) Branch ( )

Contract Unit ( ) Community Post Office (CPO) ( )

Date:

(Location) District: COLORADO/WYOMING PFC

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

**Mailing instructions for CPO/classified station/classified branch discontinuance.** Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

**For more information, call (202) 268-5083.**

Headquarters entry: ( ) TL ( ) HS

\*Final determination posting is not required for CPO, classified station, or classified branch discontinuance.  
Final determination for an independent Post Office must be posted for at least 30 days.



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11/28/2011

DISTRICT MANAGER  
COLORADO/WYOMING PFC  
7500 E. 53RD PLACE  
DENVER, CO, 80266-9998

ATTENTION: Post Office Review Coordinator

SUBJECT: Announcement of Appeal to the Discontinuance of the  
PHIPPSBURG, 80469-9997 Docket No. 1377397 - 80469

This is to advise you that an appeal to the final determination to discontinue the PHIPPSBURG has been filed with the Postal Regulatory Commission. The Headquarters managing counsel, legal policy and ratemaking office, will provide you with copies of all pleadings, notices, orders, briefs, and opinions filed in the appeal proceeding.

In accordance with the Postal Operations Manual, please ensure that a copy of these documents, as well as the final determination, are prominently displayed and made available for inspection by the public at the affected Post Offices until the Commission has issued its final order and opinion. The Postal Regulatory commission has up to 120 days (four months) to consider the appeal and issue its decision.

No final action may be taken until the final decision has been made and you have received written notification of that decision along with appropriate instructions.

This memorandum must be filed in the official record.

If you have any questions, please contact Kevin Romero at (916) 373-8315.

Thank you for your cooperation.

Kevin Romero  
Manager Field Performance West

cc:  
Vice President, Area Operations WESTERN Area  
Government Relations and Public Policy



10/11/2011

DISTRICT MANAGER  
7500 E. 53RD PLACE  
DENVER, CO 80266-9998

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- PHIPPSBURG

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

*POSTAL BULLETIN – POST OFFICE CHANGE ANNOUNCEMENT*

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

*APPEAL*

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

*NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE*

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

*OFFICIAL RECORD*

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

A handwritten signature in dark ink, appearing to read "Dean J Granholm".

Dean J Granholm  
Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:  
Vice President, Area Operations, WESTERN Area