



November 30, 2011

Hon. Shoshana M. Grove
Secretary
Postal Regulatory Commission
901 New York Avenue NW, Suite 200
Washington, DC 20268-0001

Dear Ms. Grove:

This transmits the enclosed copy of the Postal Service's progress report regarding the participation rates, compliance, and data yield of bulk First-Class Mail and Standard Mail customers using Full-Service Intelligent Mail. This responds to the requirement in the Commission's FY2010 Annual Compliance Determination Report that the Postal Service furnish monthly reports of such information.

Thank you for your consideration of this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "KAC", with a long horizontal flourish extending to the right.

Kevin A. Calamoneri

Enclosure

**Monthly Progress Report on Full-Service Intelligent Mail Participation and Compliance by Commercial First-Class Mail and Standard Mail Customers
(November 30, 2011)**

The Postal Service previously updated the Commission on the progress of Full-Service Intelligent Mail participation and certification on October 31, 2011.

Between October 1 and November 18 the Postal Service measured over 1.9 billion First-Class Mail items from 588 active Full Service Intelligent Mail customers. Measured First-Class Mail items with an overnight service standard originated in 66 districts, those with a two-day service standard originated in 61 districts, and those with a three-to-five-day service standard originated in 61 districts. For Standard Mail, there were nearly more than 1.4 billion items for October 1 to November 11 with origin data from all 67 districts for Destination Entry letters and flats, 57 districts for End-to-End letters, and 44 districts for End-to-End Flats. There were more than 91 million pieces measured for Periodicals delivered between October 1 and November 11 and there were pieces originating from all districts. For Package Services Bound Printed Matter Flats there were 2.6 million pieces measured with origin data from 64 districts for pieces delivered between October 1 and November 11.

As reported previously, the Postal Service implemented national Critical Acceptance Times and Critical Entry Times for Q4 measurement. Based on these changes, Full-Service Intelligent Mail certification is no longer necessary, and the Postal Service has suspended the mailer certification process.