

Before the
Postal Regulatory Commission
Washington, DC 20268

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POSTAL REGULATORY
COMMISSION
OFFICE OF THE SECRETARY

In the Matter of:

Glenclyff Post Office, NH 03238

Docket No.: 2012-29

Helen Maggie Carr, Petitioner

***I hereby request a waiver to submit my participant statement on paper.**

PARTICIPANT STATEMENT

1. The petitioner is appealing the Postal Service's Final Determination concerning the Glenclyff Post Office. The Final Determination was posted on October 5, 2011.
2. In accordance with applicable law, 39 U.S.C. §404(d)(5), the Petitioner requests the Postal Regulatory Commission to review the Postal Service's determination on the basis of the record before the Postal Service in the making of the determination.
3. Petitioner: Please set out below the reasons why you believe the Postal Service's Final Determination Should be reversed and returned to the Postal Service for further consideration. (See pages of the Instructions for an outline of the kinds of reasons the law requires us to consider.) Please be as specific as possible. Please continue on additional paper if you need more space and attach the additional page(s) to this form.

A. We believe that the U.S. Postal Service has determined to go forward with the closure of the Glenclyff Post Office, regardless of the law and with a clear disregard for the facts.

As members of the public, we are not privy to the Postal Service's internal guidelines for charting office workload and activity at a post office. We can comment only on the facts that are known to us.

The Postal Service refused to record seasonal workload and general deliveries and erroneously recorded that there was no seasonal workload and no general deliveries. It carried out a mail count during March, when the number of thru-hikers is few to none and the seasonal residents were down south for the winter, so

that whereas no seasonal workload and no general deliveries is a true reflection of that date in time, it is not a true reflection of the annual deluge of seasonal general delivery packages in the period between May and September.

We have evidence to show that 378 packages were received for general delivery at the Glencliff Post Office between March and early September (see attached Exhibit A). Also our officer in charge has estimated that 248 packages were mailed by thru-hikers. We believe this seasonal workload ought to have been taken into account.

We have evidence that 650 hikers passed through the village of Glencliff between June and early September (see Exhibit B—a tally sheet listing visitors to the Hikers Welcome Hostel; all 650 sheets are available at your request). According to John Robblee, who owns the Hikers Hostel, a lot of the hikers use the post office for mailing and receiving packages, but they also count on the post office to buy money orders so they can pay their tab at the Hostel. (The nearest ATM is five miles away, in Warren, and it is often out of service.) It's not clear whether the Postal Service has taken this service into account.

The Postal Service records that there are 52 customers at the Glencliff Post Office. There are that many post office boxes, but the number 52 does not reflect the customer base of the post office. The resident population in a two-mile radius of the post office is closer to 100. Area residents who don't rent a post office box were not sent a questionnaire. Also Exhibit C (attached) shows that there are also 175 staff and 116 residents at the Glencliff Home for the Elderly, located about two miles away. The Glencliff Home receives and posts mail out of the Glencliff Post Office although it is officially located in the town of Benton. Furthermore, Glencliff Home staff pour into the Glencliff Post Office before and after their work shifts. Most of them live to the west, and thus the Warren Post Office would not be on their travel route. These people were not counted as customers for the purposes of the USPS closure study, nor were they polled about the potential closure of the post office.

B. The Postal Service willfully and systematically ignored and failed to respond substantively and straightforwardly to customer comments submitted during the public comment period.

(i) The U.S. Postal Service failed to acknowledge concerns about the effect on the Appalachian Trail thru-hikers of a change to rural route carriers.

One response from the Postal Service was "According to Whiteblaze.net, the Glencliff Post Office is one of 128 post offices listed as being along the Appalachian Trail. Ninety-nine of them are several miles away; some are as distant as 25 miles while still considered to be on the trail."

The Thru-Hiker's Handbook (see Exhibit D) lists 52 post offices located near the trail and used as "mail drop locations"; it rates them based on how many hikers use a given post office in a given year, with a rating of "1" for those post offices used by more than 200 hikers in a year. Glencliff is rated as a 1 (see p. 3 of that exhibit). The Postal authorities were given a copy of this information and it is part of the

official record, yet the Postal authorities have not taken it into account in addressing customer comments. By responding with a listing of statistics on how many post offices they consider to be located “on the trail,” the USPS begs the question: is the Postal Service in a position to define which post office is located along the trail? Is it reasonable to equate a post office located up to 25 miles away from the trail to one that, like Glencliff, is less than half a mile from the trail and is used by a majority of thru-hikers?

The Postal Service also wrote: “The Warren Post Office, while not as close to the trail as Glencliff, is listed on Whiteblaze.net as being on the trail at 4.0 miles east of the trail.” In fact, the Warren Post Office is located five miles from the trail. If the Glencliff Post Office closes, thru-hikers are unlikely to spend four hours walking the round-trip of 10 miles in order to use the post office in Warren. The most likely outcome of the change to rural route carrier service will be that the Postal Service will lose the revenue it has been earning from thru-hikers, because the hikers will opt to use UPS or FedEx to send their packages.

(ii) The Glencliff Post Office is a vital link for thru-hikers, and this is borne out by petitions from hikers and letters from local and national public servants as well as Appalachian Trail Conservancy representatives. The Postal authorities received 615 signatures on petitions asking that the post office be kept open, and there are also letters in the official record from the administrator of the Glencliff Home, the Warren Selectboard, NH State Executive Councilor Ray Burton, the Grafton County Commissioners, U.S. Representative Charlie Bass, representatives of the Appalachian Trail Conservancy. Was this interest weighed or has it been ignored in the rush to close our post office?

C. The Postal Service has not responded adequately to customers’ expressed reluctance to entrust their mail to a rural route carrier. Postal representatives tallied up the savings they believe they will reap by loading the Glencliff addresses onto the existing rural routes out of the Warren Post Office, but they haven’t shown us how the rural route carriers will be able to fulfill the added responsibilities the Postal Service is laying upon them. They would like us to be persuaded that a roving carrier can substitute for the service provided by a postmaster, who offers us a whole postal banquet in a setting where we can complete transactions promptly with the security and privacy we are entitled to.

The postal authorities can’t show us the total savings to be gained by substituting rural route carrier service because they haven’t studied how the increased workload will be carried out by existing rural route carriers and whether there might be increases in fuel costs, travel time, and time spent processing transactions in the post office.

The decision to substitute rural carriers does not appear to be based on an intent to provide “a maximum degree of effective and regular postal services to rural areas, communities and small towns where post offices are not self-sustaining” (under Title 39 U.S.C. Section 101(b)); it looks like a decision driven exclusively by

the motivation of saving money. Rural carriers will not provide “a maximum degree of effective and regular postal services” for a number of reasons.

- (1) The Postal authorities have said that rural carriers can mail packages, do money orders and certified mail, but there are drawbacks to this setup:
 - (a) Customers will have to be around when the rural carrier is and will have to meet the carrier at the post box;
 - (b) Customers are told they can leave notes at the mailbox with the money they estimate will cover the services they request, but the money and the items to be mailed will be unsecured out on the road in an open box.
 - (c) Customers are told that they will need to leave correspondence open so that the carrier can complete a money order and mail off the item, but what happens to our privacy?
 - (d) Postal authorities haven’t factored in the inconvenience involved in doing business with a carrier who comes one day and picks up a package or a request for a special service and has to return the next day to complete the transaction. The customer is being asked to put up with inconvenience as well as poor service options.
- (2) Customers who expressed concern about the security of their mail, as it would be sitting out on the road, were told that they could install a lock on the box, so long as there is a slot so that the mail can be pushed into the box. The carriers will not be given a key, however. That means that if a customer wanted to secure an item that was outgoing in the mail (say something valuable, or money to purchase stamps), he or she couldn’t lock it in the mailbox, because then the carrier wouldn’t have access. So the customer is left with a mailbox that could be safe only in certain circumstances.

D. The Postal Service has not responded adequately to our concerns about the impact of the closure on the community (see Title 39, U.S. Code, §404, Specific Powers, (b) (2)). Their response was “A community’s identity derives from the interest and vitality of its residents and their use of its name.”

If the Postal Service wins the day and closes our post office, those of us who choose to rent a post office box in Warren will have to drive close to five miles to get to the post office (although the trip might very well be inconvenient because the post office in Warren is not located along our usual daily travel route and will entail a ten-mile round-trip)—but at least we would still be able to use “Glenclyff, NH 03238” in our address. But those residents who opt for rural route delivery—the homebound, the disabled, and the elderly—will see their mailing address change to “Warren, NH 03279” since the address will go by the 9-1-1 listing. It’s not clear how closing our post office helps us preserve the use of our community’s name.

The Postal authorities have not grasped that Glenclyff is a community with its own identity. It’s not the same community as downtown Warren located some five miles away, bordered by the Baker River. Downtown Warren features the Warren Village School, the Warren Village Store, the Warren Historical Society, two hairdressers, an auto repair establishment, the ambulance service, the public

library, two restaurants, the town hall, the fire department, and the Warren Post Office and established and impressive big old houses, and basically a downtown feeling.

The identity of Glencliff has been shaped by its unique history. When the railroad came through in 1853 there was a stop called Warren Summit, and the village of Glencliff grew up around that train station. Tourists came through the village on the way to stay in a hotel built on the summit of Mount Moosilauke in 1898. The application for the first post office at “Warren Summit” was dated 1870. The Glencliff Home, first built in 1909 as a tuberculosis sanatorium along the lower slope of Mt. Moosilauke, currently serves as a residential placement for people with psychological diagnoses. The Glencliff Home has provided a lot of jobs for Glencliff residents over the years. The village also had a bobbin mill that operated for nearly thirty years. There were and still are a lot of loggers who live and operate in the area, some of them logging the White Mountain National Forest. Pinched between hills and mountains, Glencliff is a perfect location for hunters, ATVers, snowmobilers, hikers, and cross-country skiers since on both sides it is bordered by publicly owned land. The aerial shot of Glencliff on the Wikipedia site shows very little evidence of a settlement of residences in the village. The road can be seen as a ribbon dividing the sloping hills, but otherwise, the village is swallowed up by geological features, by undulating hills covered with trees.

Part of Glencliff’s identity today derives from the stream of hikers who wander through every summer. They litter the lawn outside the post office, burrowing through their packs, pulling out what they want to send home, stowing away items they’ve received in a package they have just picked up. They congregate in the tiny lobby of the post office, which measures about five feet by ten feet. And a scented candle is often needed to counteract the lingering aroma of hikers who haven’t bathed or washed their clothes in weeks. They often play Frisbee on the lawn in front of the post office for hours at a time.

When citizens commented on their questionnaires and in their correspondence during the public comment period that they worried about preserving the community without the post office, the Postal authorities answered by suggesting that we could meet at the local chapel or at each other’s homes or at the Willing Workers Hall. The idea that we meet up at the Willing Workers Hall is farcical. At one time, in the first few decades of the last century, the Willing Workers Hall played a big part in the social life and entertainment of the village residents. Today the hall is in a dilapidated state and is used by the community once a year for the Glencliff Christmas Party, during which time a woodstove supplies the heat. The plumbing facilities are not functional, and the wiring probably dates back to the 1920s. The idea that we meet at the chapel shows that the Postal authorities don’t respect differences in religious preference.

The year-round residents of Glencliff today have no other public place in Glencliff to meet their neighbors on a regular basis except the post office. There is no year-round business that could accommodate a Village Post Office. There are no

coffee shops or corner stores. There are no box stores or large supermarkets in Glenclyff that sell stamps. The idea of retail access optimization is a nonstarter here. The heart of Glenclyff consists of the post office, the Willing Workers Hall, the community chapel, and the Hikers Welcome Hostel, which is closed up after the middle of September.

The identity of Glenclyff derives from its post office. So by removing the post office, the Postal Service will be depriving us of a key opportunity to carry on community life with our neighbors.

Finally, I don't know what is going to be left when the Postal Service finishes cutting the heart of its "service" to the American people so as to balance its budget. I only know we will have lost something that is irreplaceable.

Please remand this decision to the Postal authorities. Thank you.

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EXHIBIT A

- 1) March 3 - 1st hiker package (Risher) priority ✓
- 2) March 22 (Settle) parcel Post 8/25 ✓
- 3) April 5 (Schelby) priority dc ✓
8-19
- 4) ~~April~~ May 5 (Smithson) (Parcel Post) insured # ✓
Del 7/10 (130218000000337
2852)
- 5) May 12 (Zahn) priority ETA 5/31 ✓
hiker called (will not be making trip)
requested parcel be opened & put out for other hikers
- 6) May 13 (Wynn) Parcel Post ETA 6/18 ✓
(phoned) - discontinued hike - requested return of pkg.
sent 7/1/11.
- 7) May 16 (Coy/Wilson) priority ETA 7/5 ✓
returned to sender (recalled 5/25/11)
- 8) May 16 (Hassinger % Dax) 1st class ??? ✓
(Maybe hiker pkg) was delivered 6/10 ✓
- 9) May 18 (McKenzie) priority D.C. ETA 6/2 ✓
delivered 6/2/11
- 10) May 23 (Charles Adams) P.P. ✓
del 7/16
- 11) May 21st 1st hiker thru - stamps & cash back 44.40 ✓

11) May 25th Phelps ETA 8/1 confirmation insurance ✓
(parcel post) customer phoned / please RTS
7/7/11

12) May 27th Becky Kinder (P.P.) ✓
del 6/22

13) May 27th Chris Hecker priority ✓
8-22

14) May 28th Adams (priority) ✓
Del 7/16

15) May 28th Eagleton (priority) ✓
picked up 6-3-11

16) May 28th Thomas (priority) deliver to hostel (per phone) ✓
Sign* But Kelly pl'd ~~delivered~~

17) May 31st Shelby (1st class Parcel) letter ✓
pl'd base on 8-19

18) May 31st Pooler (priority) net to home 7/11/d ✓
called 6/25 said they would be in by 1:00 PM
No Show!

19) June 2 Collett / McNeal (priority) tracking ✓
del. 6/20

- 20 June 2ND Radigan (priority) tracking ETA 6/25 ✓
- 21 June 3rd Hollar (priority) DC ✓
 del June 6th / a/c sent pkg ✓
- 6/9 22 June 6th Tom Lawrence (P.P.) ✓
 Phone call from father to recall pkg - already gone! ✓
- 23 " Chris Collett (priority) ✓
 6/21
 del 6/20 ✓
- 24 " P. Shapcott (priority) ✓
 Faxed 7/18 ✓
- 25 " Zack Rutt (letter) ✓
 " - " - " ✓
- 6/9 26 Jon Capps (priority) ✓
 delivered 6/9 ✓
 6/9 (1 box pkg sent to Bethel, Me)
- 6/7 27 Capps / Mc Dermott (priority) ✓
 P1 - delivered 6/9 ✓
- 6/8 28 Gary Beagles (A/S) from Becker 92399 ✓
 sign X Bill Kully Del 6/8 ✓
- 6/8 29 Gary Beagles (A/S) from Becker 92399 ✓
 sign X Bill Kully Del 6/8 P ✓
- 6/8 30 Gary Beagles (A/S) from Becker 92399 ✓
 sign X Bill Kully Del 6/8 ✓

- 6/8 (31) Ben Rattenhouse (priority) Del Con ✓
Del 7/1
- 8 (32) C.M. Smith (parcel post) ✓
del 6/27
- (33) Elizabeth Thomas (priority) ✓
send to hostel (sign) Bill fully
- (34) Michael Piatt (express) EXPRESS ✓
RTS (Shurton trail) gone home
- (35) Kenneth Sherburne (P.P.) ✓
del 6/22
- (36) Van Adams (P.P.) ✓
Del 7/1/11
- 120 (37) Bartholomew (P.P.) ✓
6/24
- (38) Dax (2 priority) ✓
delivered 6/20
- (39) Dixon (1 priority) ✓
Del 6/27
- (40) Don Norton (priority) DC 7/5/11 ✓
Phone call from wife (return parcel home)
- (41) Carter (priority) ✓
del 6/23
- (42) Michael Jordan (2 priority) ✓
Del 6/27
- (43) Carrie Johnson (1 priority) ✓
del 6/23

P.M.

6/23 (44) Tyler Armstrong (Express) ✓

6/24 (45) Nick McQueary (Priority) DC ✓
6/24

6/24 (46) Tyler Armstrong (Priority) DC ✓
del 6/25

6/24 (47) Kristin Gregory (Letter) ✓
6/24

6/26 (48) Myer/Blacker (Letter) ✓ - 2

6/25 (49) Robert Yeake (priority) ✓

6/25 (50) ~~Chad~~ Chad Boyer (priority) ✓
8-22

6/25 (51) Charlie Nathan (priority) DC ✓
del 6/26

6/27 (52) Charlie Nathan (priority) DC ✓
Del 6/28

(53) David Scheck (P.P.) ✓

(54) Jason Boyer (2 priority) DC ✓

Customer called - Fubed onto Hanover, N.H. 03755

(55) Jesse Greenspan (priority) DC ✓
Del 7/16

(56) Wm Gersitz (priority) DC ✓ *

called - Give to Hostel. Significant kully

(57) David Hughes (priority) DC ✓

0310 2010 0000 4668 7154
0310 2010 0000 4668 7178
0310 2010 0000 4668 7161

Sign Bill Kelly

6/28

- 6/27 (58) Gary Gazuda (3 priority) DC ✓
request → send to hostel - per phone
- 6/27 (59) Harry Netzer (express) ✓
- 6/28 (60) Jacob Northcutt (express) Del 6/28 ✓
Del - Waiver
- 6/28 (61) Shame Stone (priority) Del 6/28 ✓
- (62) Isaac DeJaff (P.P.) DC del 6/30 ✓
- (63) Catherine Henricks (P.P.) DC Del 6/28 ✓
Del 7/5
- (64) Flodin (priority) del 6/30 ✓
- (65) Scott Warner to Hostel ✓
- (66) Sign Bill Kelly ✓
Netzer (priority) ✓
- 6/29 Fwded to Gorham
- (67) Paul Miles (priority) DC ✓
- (68) Crites (priority) ✓
del 6/30
- 6/29 (69) Crites (express) ✓
- 6/30 (70) Graebel (2 priority) Waiver del 6/30 ✓
- 6/30 (71) Hubert (priority) 7/1/11 del ✓

?

- 72) Harder (priority) ✓
Del 7/1/11
- 73) Myers (priority) ✓
Del 7/11/11
- 74) Paul Clark (priority) ✓
Del 7/12/11
- 75) Jeff Sears (priority) ✓
Del 7/18
- 76) Ron Miller (priority) ✓
del 7/11
- 77) Craig Johnston (1st class) DC ✓
~~X Gus w Beagle del 7/2/11~~
- 78) Alex Fauchex (P.P.) ✓
Sign: Bill Kelly 7/8/11
- 79) MF. Cattano (priority) ✓
Sign: Bill Kelly 7/28
- 80) LaVigne (P.P.) ✓
Del 7/11/11
- 81) Giovanetti (priority) ✓
Del 7/5/11
- 82) Rothrock (P.P.) DC ✓
del 7/20
- 83) Johnston (prio) Ins. ✓
forwarded to Gorham 7/5/11
- 84) Welcynsk (prio) ✓
Del 7/5/11

7/5 (85) Daniels (prio) ✓

7/5 (86) Maus (p.p) to hosted ^{8/8} ✓
X25

7/5 (87) Dyke (prio) - " " ? ✓
8-1

7/5 (88) Caetano (prio) ✓

7/5 (89) Cabugos (priority) ✓
sign: Ente lug

7/5 (90) Skiles ✓

7/6 (91) Skiles (UPS) Postage Due (\$8.95) ✓
Del 7/12/11

7/7 (92) Glassner (priority) DC + INS ✓
del 7/12/11

(93) Cyndie Lawrence (pri) ✓
del 7/14/11

(94) Cody Taylor (pri) ✓
del 7/9/11 *expectations secured by no later*

(95) Norm Adkins (pri) ins ✓
Del 7/14

(96) Peter Dray (pri) ✓
del 7/18

(97) Christopher Wilk (pri) ✓
re/phone call RTS 8/1

(98) Greenspan (letter) ✓
Del 7/14

Del 7/14

- (99) Jonas Dahlstrom (Express) to Hostel ✓
 Sign: Gary W. [Signature]
-
- (100) Brendan Powell (UPS) PD \$6.10 ✓
 Del 7/15 Paid
- (101) Daniel Schwartz (pri) ✓
- (102) Tice (2 priority) ✓
 del 7/14
- (103) Shayla Paradise (letter) ✓
 del 7/15
- (104) Wesley Cato (priority) D.C. (2 pcs) ✓
 Del 7/14
- (105) Marc Balducci (priority) ✓
 del 7/12/11
- (106) Craig Donny (priority) ✓
 del 7/20
- (107) Roger Liza to hostel ✓
 Sign: Bill Kelly
-
- (108) Ruth Hyplop? (P.P) D.C. ✓
- (109) Elias Ingram - Edwards (priority) ⁽⁴⁾ Tracking ✓
 Del 7/19
- (110) Zach Joiner (priority) ✓
 Del 7/13
- (111) Blais/Miller (priority) ✓
 Del 7/13
- (112) Andersen (1st class) ✓
 Del 7/26

113 Phil Arnold (P.P.) ✓
del 7/23

114 Adkins (priority) ✓
Del 7/18

115 Wolbert (priority) insured ✓
? ret to Sender?

116 Powell (P.P.) ✓✓
7/15

117 Smithsonian (P.P.) Insured ✓
del 7/19

118 David Clifton (priority) ✓
Del 8/3

119 Ingram - Edwards (1 priority, 2 P.P.) DC ✓
7/19/11

120 Caleb Miller (priority) sent to hostel ✓
Signs Bill King date ?? or 7/14

121 Ed Gram (priority) ✓
del 7/23

122 Shayla Paradise (priority) ✓
del 7/15

123 Ed Gram (priority) ✓
del 7/23

124 Norm Adkins (priority) d c ✓
Del 7/18

125 Brian Miner (P.P.) ✓
Del 7/16

126 Caleb Miller (letter) sent to hostel ✓

7/15 3 127 Shayla Paradise (1 Priority) 2 letters ✓
sent on to Gorham 7/15

128 Chris Burkhardt (priority) ✓
Del 7/15/11

129 Scott Dowling (priority) to Hostel ✓
sign* Bill Kuh

130 Casey Mehlenbacher (priority) to Hostel ✓
sign* Bill Kully

131 Greg Poirier (P.P.) ✓

2 132 Elizabeth Knight (1 priority, 1 P.P.) ✓
del 8/11
del 7/16

133 Michael McClure (priority) ✓

134 Brian Miner (express) waiver of sig. ✓
Del 7/16

135 Jeff Sears (priority) ✓
del 7/18

136 Craig Samples (PostCard) ✓
del 7/18

53 137 Kim or Mary Anderson (1st class) ✓
del 7/26

116 138 Tim Jackson (priority) ✓
del 7/21/11

3 139 Duggan (2 priority) IDC ✓
del 7/23

140 Tim Meadows (P.P.) ✓
Del 7/19/11

- (141) Thomas Conly (priority) DC ✓
del 7/27
- (142) Zach Davis (Priority) ✓
Del 7/25
- (143) Venice Mier (priority) ✓
del 7/20
- (161) 7/15 (144) Blair Mier (Express) Warner ✓
del 7/16
- (145) Greenspan (letter) ✓
del 7/16
- 7/18 (146) Axman-Hopew ✓
sign x Bill fu 7/18
- (147) Will Boyd ✓
sign x Bill fu 7/18
- (148) Rebecca Beebe ✓
sign x Bill fu 7/18
- (149) Kelly Reynolds (priority) hrs ✓
Del 7/27
- (150) Timothy Trickle (priority) hrs ✓
dated 7/22
- (2) (151) Zach Davis (priority) DC (15) ✓
7/25
- (171) (2) (152) Dane Hewlett (priority) hrs ✓
Del 7/20
- (153) Josh Hunt (letter) ✓
del 7/27
- 7/19 (154) Tanja Laurensen (priority) ✓
del 7/28

- 7/19 (155) Kim or Mary Anderson (priority) ✓
del 7/26
- 7-20 (156) Harry Nogle (priority) DC ✓
Sign x Bike 7/20
- (2) (157) Tim Truckel (2 priority) ✓
swded? 7/22
- (158) Ed Gram (priority) DC ✓
del 7/23
- (2) (159) ~~Victoria Gregory~~ (priority) ✓
Del 7/22
- (160) ~~John Davis~~ (priority) ✓
Del 7/25
- (161) ~~Paul Eastland~~ (priority) ✓
Del 7/22
- (162) ~~Kim or Mary Anderson~~ (priority) ✓
del 7/26
- (184) (163) ~~Abraham Duggan~~ (priority) ✓
del 7/23
- (164) John Robblee (1st class) ✓
Del 7/20
- (165) Liz + Abram Harder (P.P.) ✓
Del 7/27
- (166) John Ashwood (priority) DC ✓
Del 7/23
- (167) Audrey La Belle (priority) ✓
Del 7/29
- (2) (168) Thomas Conley (2 priority) ✓
7/27

- (191) (169) Terri Truckel (priority) ✓
del 7/22
- 7/22 (170) Tom Conly (letter) ✓
Del 7/27
- (171) Caleb Miller (priority) ✓
sent to Karatunk, Me
- (172) James Rickaway (priority) sent to Hostel ✓
sign Bill Kirk 7/22
- (173) Grace Joh (priority) send to Hostel ✓
sign Bill Kirk 7/22
- 7/23 (174) Peter Wortas (letter) ✓
faded (phone call from Mother)
- (175) Paul Heintz (priority) ✓
8/4
- (176) Claude Houge (priority) ✓
del 7/25
- 7/25 (177) Jessie Greenspan (letter) ✓
faded 7/25
- (178) Liz's Dream Harder (P.P.) ✓
del 7/27
- (179) Myla Mooney (priority) ✓
Del 8/9
- (180) Johnny Love (priority) ✓
Del 7/25
- (181) Michael Gurette (P.P.) ✓
- (182) David Possey (priority) ✓
del 7/26

183 Dave Dussault (priority) ✓
del 7/25

184 2 Bethany Sloane (priority) ✓
Del 7/27

185 Johnny Love (priority) ✓
Del 7/25

186 Jason Chappell (priority) ✓
del 7/30

110
7/26

187 Terry Brown (priority) ✓
Sage: Ben M. 7/25

188 Roger Campa (priority) ✓
Del 8/1

189 Cooperdock/Goldstein (priority) ✓
Del 7/27

190 Anderson (letter) ✓
del 7/26

191 M. Smith (xpress) to Hostel X25 ✓
EG 679862363 USS 10px Bill Kelly 7/26

7/27 192 [unclear] to Hikers Hostel ✓
Sage: x Bill Kelly 7/27

2 193 Greg Poirier (2 priority) ✓
del 8/1

194 John Wigginton (P.P.) del conf. ✓
del 7/29

195 Rich Wagner (P.P.) del. conf. ✓
Del 8/3

220 196 Jacob Lichty (ORM-D P.P.) conf. ✓
del 8/3

220

197 Miss Janet (priority) ✓
sign: Bill Kru

198 Mike Costano (Priority) ✓
sign: Bill Kru 7/29

199 Kyle Herrickson (priority) ✓
del 7/30

200 Alexis McKenzie (priority) ✓
Del 7/29

201 Michael Ryan (priority) ✓
7/28

202 Krystian Raymond (pre.) DC ✓
7/29 Fwded to Vermont

7/29 203 Penqelly (Priority) tracking X25 Hostel ✓
sign x Bill Kru Del 7/29

204 Brent Larson (priority) ✓
8/11

205 Gerald Hovedahl (priority) DC. ✓
8-19

206 Joe Irby (priority) ✓
del 7/29

231 207 David Clifton (priority) ✓
Del 8/3

7/30 208 James Wood (priority) to Hostel ✓
sign Bill Kru del 7/30

209 Robert Stone (priority) to Hostel ✓
sign Bill Kru del 7/30

210 Matt Nussbaum (priority) DC ✓
8/6

7/30 (211) Steven Arsenault (priority) 8/8 ✓

(212) Richard Taylor (priority) Del 8/4 ✓

(213) Brandon Kirksey (priority) del 8/1 ✓

(214) Tom Lane (priority) dc. 8/8 ✓

(215) Jessie Beyer (priority) Del 8/3 ✓

8/1/11 (216) Doc Michael (priority) ✓
sign x Bill 8-1-11

(217) Doc Michael (priority) ✓
sign x Bill 8-1-11

(218) Jeff Daniels (priority) Del 8/8 ✓

(219) Matt Nussbaum (priority) 8/6 ✓

(220) Carolyn Hayden (priority) Del 8/5 ✓

(221) Dylan Skinner (priority) D.C. 8/8 ✓

(222) Jane Aman-Hyner (priority) Fwd 8/5 Jordan ✓

(223) Seth Brewer (priority) DC Del ✓

(3) (224) Brent Larson (priority) ins. 8/11 ✓

8-1-11

(225) Johnson (1st class)
food to Norwich VT 05055 8-23 ✓

(252) (226) Jacob Leckty (priority)
del 8/3 ✓

8-2-11 (227) Catherine Joiner (letter)
9-6 ✓

8-3-11 (228) Catherine Joiner (1st class)
9-6 ✓

(229) [redacted] (priority) DC 40 Hostel ✓
Sign x [redacted] Kelly 8/3

(230) [redacted] (priority)
8/8 ✓

(231) [redacted] (priority)
8/5 ✓

(232) [redacted] (priority)
8-24 ✓

(251) (233) [redacted] (priority)
8/9 ✓

(234) [redacted] (letter)
Del 8/3 ✓

8/3 (235) [redacted] (express)
8/3 ✓

(236) Daily (express) (priority)
8/5 ✓

(237) Kasting (express)
Del 8/6 ✓

(238) Kuriyck (priority)
8/15 ✓

8-4-11 (239) Joshua Shew (priority) ✓
RTS (prime call) 8/9

(240) Amanda Schwantes (2 priority) ✓
8/12

(241) Martin Sheill (priority) ✓
Del 8/8

(242) Joiner (2 priority) ✓
9-6

8-5-11 (243) Doug Owens (priority) ✓

(244) Anthony Novak (priority) DC ✓
RTS 8/5

(245) Preston La Mance (priority) ✓
8/6

(246) Mickal Salas (priority) DC ✓
8/6

8-6-11 (247) Angela Koziozkowski (priority) ins. ✓
Del 8/15

(277) (248) Donovan (Express) delivery waiver ✓
Del 8/8

8-8-11 (249) Ted Schelby (1st class) ✓

(250) Emily Di Padova (priority) ✓
8-19

(251) Lisa Karst (priority) to Hostel (per phone request) ✓
sign x Ben by 8/13

(252) Stephen + Thayer Anderson (priority) DC ✓
8/17

8/8 (253) Mark Yarbrough (priority) DC. ✓
8/15

(254) Steve Wallace (priority) ✓
8/12

(255) Erma Humphries (letter) ✓
8-18

(256) Bree Carlson (letter) ✓
Fast to Carrotank Me 9-2

(257) Di Padova (letter) ✓
9-6

8-9-11 (258) Gleason (priority) DC ✓
Del 8/15

(259) Wade (2 priority, ~~1 class~~) D.C. ✓
8/9

8-10-11 (260) Don Webb (priority) hrs. ✓
8/10

(261) Rob & Serenity Andrews (priority) ✓
8-23

(262) Andrew Thornton (2 priority) ✓
Del 8/15

(263) Joel Lord (P.P.) DC & Insurance ✓
8/10

8-11-11 (264) Ted Schelby (priority) ✓
dated 8-19

(265) Kerry Smithwick (priority) ✓
8/17

(266) Brent Kenley (priority) ✓
8/18

8-12-11

UPS
(267) Rick Wallace (priority) Postage due \$10.12
14.05 ✓
Del 8/12

(268) Brenda Hourihan (priority) ✓
Sign x: ~~But pri~~ 8-20

(269) Andrew Thornton (priority) ✓
3 8/15

8-13-11 (270) Bobby Yurike (priority) ✓
8-22

(271) Jacob Lindquist (priority) ✓
8-19

(272) Frank Corrado (priority) to Hostel ✓
Sign x: ~~But pri~~ 8/13

(273) Saunders/Hooper (priority) ✓
8-22

(274) Gregory Beauregard (priority) ✓
8-22

(275) Tom Kurtz (priority) ✓
Sign x: ~~But pri~~ 8/13

(276) Ryan/Kelley Gleason (priority) ✓
del 8/15

(277) Kevin Patterson (priority) DC + Ans. ✓
RTS Refused 8-25

(278) Erma Humphris (priority) ✓
8-18

(279) Collins (letter) ✓

8-15-11 (280) Humphris (priority) Ans. ✓
2-10

8-15-11 (281) Lovendahl (priority) dc 8-19 ✓

(282) Lindquist (priority) dc 8-19 ✓

(283) Hoffmann (priority) dc ✓
fwd to that location 8-20

(284) Meller (1st class) 8/15 ✓

(285) Moser (priority) 8/25 ✓

(286) Sargent (priority) ✓
Del 8-19

(287) Lamerbner (priority) dno. 8-25 ✓

(319) (288) Bree Carlson (letter) ✓
fwd to Carratunk, Me, 9-2

(289) Helgeson (P.P.) ✓
Del 8-16

8-16-11 (290) Emma Humphries (letter) 8-19 ✓

(291) Mark Perschel (express) sig. conf. ✓
refused 8/19/11

8-17-11 (292) Daniel Amparo (priority) 8-26 ✓

(293) Julia Grover (priority) ✓
9-1 lets Roswell, Ga (per phone call)

(2) (294) Gregory Beauregard (priority) 8-22 ✓

8-17-11 (295) Matt Brown (priority) D.C. ✓
8-20

~~(298)~~ (296) David Young (priority) D.C. give to hostel ✓
Sign * ~~Larry W. Beagles~~ 8/18

(329) (297) Casey Massino (priority) d.c. ✓
8-22

8-18-11 (298) Long / Palmer (priority) ✓
8-22

(2) (299) Casey Massino (1 priority + 1 Express) ✓
8-22

(300) Sutzpatrick (int. express) ✓
Sign * ~~Bill~~ 8-18-11

8-19-11 (301) Brenda Hourikan (priority) ✓
Sign * ~~Bill Kubby~~ 8-19-11

(302) Illansky / Kasco (P.P.) ✓

(303) Fred Ramos (priority) ✓
8-19

(304) Nathan Hankens (priority) ✓
8-25 ~~8-25~~

(305) Brenda Hourikan (UPS) Hiker Hostel ✓
Sign * ~~Bill~~ 8-20

8-20-11 (306) Beauregard (priority) ✓
8-22

(307) Sullivan (priority) ✓
8/28

(308) Ed Rollison (priority) Hiker Hostel ✓
~~Bill~~ 8-20

8-20-11 (2) (309) Gary Dunlap (2 priority) dc. ✓
8-31

8-22-11 (310) Lamar Powell (priority) ✓
8-25

(311) Jiro Kanno (priority) Dc ✓
8-25

(312) Kathryn Moser (priority) ✓
8-25

(313) Kathryn Moser (priority) ✓
8-25

(314) Brown (P.P.) ✓
judged 8-22 to Gorham

(315) Kathryn Sargeant (PP.) ✓
judged 8-22 to Gorham

(316) Robert Latham (P.P.) ✓
8-24

(317) Laura LeMay (Priority) ✓
8-22

(352) (318) ~~Russell (Priority)~~ only 1 re ✓
8-25

8-23-11 (319) Nathan Landry (priority) ✓
8-30

(320) Julie De Wolfe (priority) ✓
8-31

8-24-11 (321) Charles Bridges (priority) ✓
8-25

(322) Jacob Riggle (priority) ✓
8-24

Katie Patterson (med flat rate box) in Warren P.O.

8-24-11 (323) Julie De Wolfe (priority) 8-31 ✓

(358) (324) Raymond Settle (priority) d c 8-25 ✓

(325) Whitesell (express) waiver del 8-26 ✓

8-25-11 (326) Kari Saunders (priority) d c 8:25 ✓
Sign* Bill Kelly

(2) (327) Brenda Howraker 2 ~~PP~~ 8-25 ✓
Sign* Bill Kelly 8-25

(328) Sabine Pelton (priority) d c 9/3 ✓

(329) Amber Marshall (priority) d c 9-1 ✓

(330) Josh Presley (priority) d c 8-31 ✓

(331) Eric Norris (P.P.) 9-2 ✓

(2) (332) Lillie Andrews (2 priority) 8-30 ✓

(369) (333) Raymond Rameer (P.P.) tracking 9-6 ✓

8-26-11 (334) Rebecca McDonnell (priority) d c 8-26 ✓
Sign* Bill Kelly

(335) Talitha Kroecker (express) SigCon 9-2 ✓

(336) Tara Harbert (priority) d c 8-26 ✓

8-26-11 (337) Bryan Landry (priority) dc ✓
8-29

(338) O'Steen (priority) ✓
8-29

(339) Julie DeWolfe (1st class) ✓
8-31

(340) Julie DeWolfe (priority) ✓
8-31

(2) (341) James Jester (priority) (2) ✓
9-1

(342) Jason Rogers (priority) dc ✓
8-26

(343) Whitesell (priority) ✓
8-26

(344) Amber Marshall (priority) ✓
9-1

8-27-11 (345) Nathan Toutloff (priority) ✓
Sign * 9-3

(346) Ryan Fleming (priority) ✓
9-1

(347) Juki Pazola (priority) ✓
Fwd to Me. 8-29

(348) Parker White (priority) ✓
9-2

(349) Matt Osteen (priority) dc ✓
8-29

(2) (350) Goodrich / Ezor (priority) ✓
Sign * Bill h 8/27

- (351) Seth Jackson (priority) dc ✓
8-29 fwd to Lincoln D.H. ✓
- (352) Katie Peterson (priority) ✓
8-31
- (353) Luke Pazola (priority) ✓
8-29
- 8-29-11 (354) Peterson (P.P.) ✓
8-31
- (355) Olivia Gomes (priority) ✓
- (356) Christine Leonard (priority) dc ✓
sign * Bill K 8-29
- (357) ~~John A. Kelly~~
- (358) Kristine Dyke (priority) ✓
9-1
- 8-30-11 (359) Peter Taylor (P.P.) to hostel ✓
sign * Bill K 8-30
- (360) Mary Davison (P.P.) to hostel ✓
sign * Bill K 8-30
- (361) Matt Fleming (priority) dno ✓
9-2
- (400) (362) Paul Koll (priority) dno & DC. ✓
9-6
- 8-31-11 (363) Kevin Whaley (priority) dc & dno ✓
9-6
- (364) Joanne Koehn (priority) ✓
dnd dcln / incls NH 2005 9-2

- (365) Amber Marshall (letter) ✓
9-1
- (366) Gail Lowe (priority) ✓
Sign x Gary W. Beagle 9-2
- (405) (367) Clay Carleton (priority) ✓
9/1
- 9-1-11 (368) Brent Corrado (priority) to hostel ✓
Sign x Bill Wilby 9-1
- (369) Gail Lowe (1st class) ✓
Sign x Gary W. Beagle 9-2
- (370) Hyslop (letter) ✓
- 9-2-11 (371) Travis Will (priority) d c ✓
9-2
- (2) (372) John Weaver (express) + (letter) ✓
9-2
- (373) Ulrich Maus (priority) ✓
(412) fax to Millinocket, Me 04462 9-2
- 9-3-11 (374) Brandon Riggins (priority) ✓ ✓
9-7
- (375) Maggie Mueller (priority) to hostel ✓
Sign x Bob by 9-3
- (376) John Weaver (letter) ✓
- (377) ~~Katso~~ Kar ko / Maushy (letter) ✓
- 9-6-11 (378) Adam Silcott (P.P.) ✓
9-1

Docket #A2012-29 EXHIBIT B

Hikers Welcome Hostel Visitors, Summer 2011 by Week

May
Week of the 29th 10
Total for June: 56

June
Week of the 5th 16
Week of the 12th 9
Week of the 19th 18
Week of the 26th 13
Total for June: 56

July
Week of the 3rd 34
Week of the 10th 76
Week of the 17th 52
Week of the 24th 76
Week of the 31st 62
Total for July: 300

August
Week of the 7th 62
Week of the 14th 56
Week of the 21st 58
Week of the 28th 54
Total for August: 230

September
Week of the 4th 22
Total for September: 22

Undated visitors 32

TOTAL VISITORS: 650



STATE OF NEW HAMPSHIRE
DEPARTMENT OF HEALTH AND HUMAN SERVICES

Docket A 2012-29
EXHIBIT C

GLENCLIFF HOME

Nicholas A. Toumpas
Commissioner

L. Todd Bickford
Administrator

393 High Street, PO Box 76, GLENCLIFF, NH 03238
603-989-3111 FAX: 603-989-3040 TDD Access: 1-800-735-2964

September 7, 2011

Helen M. Carr
P.O. Box 16
Glenclyff, NH 03238

Dear Ms. Carr,

This letter is in response to your phone call on September 7, 2011 asking about Glenclyff Home's current employee and resident population. As of September 7, 2011 Glenclyff's current resident population is 116 with a total bed count of 120. Glenclyff's employee population is currently at 175 with both full and part time staff. Thank you for contacting Glenclyff Home.

Sincerely,

L. Todd Bickford, MPA, NHA
Administrator
Glenclyff Home
393 High St
P.O. Box 76
Glenclyff, NH 03238

THE THRU-HIKER'S HANDBOOK

Bob "501" McCaw

Sent 1 Copy
to McCentrey on
5-27-11

2010 Edition
CENTER FOR APPALACHIAN TRAIL STUDIES

www.trailplace.com

Docket # A2012-29
EXHIBIT D

Post Office Information

The post offices in this listing are the ones most frequently used as maildrop locations by past thru-hikers, according to survey. The number preceding the post-office name indicates how many thru-hikers used that location last year as a maildrop location, as follows: ① = 200+, ② = 100+, ③ = 50+, ④ = special listing.

- ① Suches, GA 30572—Mon-Fri 7:30-11:30, 1-4:30, Sat 7:30-11:30;
3605 Hwy. 60, 706-747-2611
- ② Helen, GA 30545—Mon-Fri 9-5, Sat 9-12; 7976 S. Main St., 706-878-2422
- ① Hiawassee, GA 30546—Mon-Fri 8:30-5, Sat 8:30-12; 188 N. Main St.,
706-896-3632
- ① Franklin, NC 28734—Mon-Fri 8:30-5, Sat 9-12; 250 Depot St., 828-524-3219
- ① Fontana Dam, NC 28733—Mon-Fri 8:30-3, 50 Fontana Rd., 828-498-2315
- ② Gatlinburg, TN 37738—Mon-Fri 9-5, Sat 9-11; 1216 E. Parkway, 865-436-3229
- ① Hot Springs, NC 28743—Mon-Fri 8:30-11:30, 1-4, Sat 8:30-10:30;
111 Bridge St., 828-622-3242
- ① Erwin, TN 37650—Mon-Fri 8:30-4:45, Sat 10-12; 201 N. Main, 423-743-9422
- ② Roan Mountain, TN 37687—Mon-Fri 8-12, 1-4, Sat 7:30-9:30;
8060 Hwy. 19E, 423-772-3014
- ② Elk Park, NC 28622—Mon-Fri 7:30-12, 1:30-4:15, Sat 7:30-11;
153 Main St., 828-733-5711
- ② Hampton, TN 37658—Mon-Fri 7:30-11:30, 12:30-4, Sat 8-10;
433 Hwy. 321, 423-725-2177
- ① Damascus, VA 24236—Mon-Fri 8:30-1, 2-4:30, Sat 9-11;
211 N. Reynolds St., 276-475-3411
- ② Troutdale, VA 24378—Mon-Fri 8:15-12, 1-4:30, Sat 8:15-11:30;
93 Ripschin Rd., 276-677-3221
- ② Atkins, VA 24311—Mon-Fri 9-1, 2:30-4, Sat 9:30-11; 5864 Lee Hwy.,
276-783-5551
- ① Bland, VA 24315—Mon-Fri 8-11:30, 12-4, Sat 9-11; 207 Jackson St.,
276-688-3751
- ① Pearisburg, VA 24134—Mon-Fri 9-4:30, Sat 10-12; will answer knock until
5:30pm weekdays if anyone working; 206 N. Main St., 540-921-1100
- ① Catawba, VA 24070—Mon-Fri 7:30-12, 1-5, Sat 8-10:30;
4917 Catawba Creek Rd., 540-384-6011
- ① Daleville, VA 24083—Mon-Fri 8-5, Sat 8-12; 1492 Roanoke Rd., 540-992-4422
- ① Troutville, VA 24175—Mon-Fri 9-12, 1-5, Sat 9-11; 4952 Lee Hwy.,
540-992-1472
- ② Big Island, VA 24526—Mon-Fri 8:30-12:30, 1:30-4:30, Sat 8-10;
10830 Lee Jackson Hwy., 434-299-5072
- ② Glasgow, VA 24555—Mon-Fri 8-11:30, 12:30-4:30, Sat 8:30-10:30;
805 Blue Ridge Rd., 540-258-2852
- ② Buena Vista, VA 24416—Mon-Fri 8:30-4:30; 2071 Forest Ave., 540-261-8959
- ② Montebello, VA 24464—Mon-Fri 8-12, 12:30-4:30, Sat 9-12;
15048 Crabtree Falls Hwy., 540-377-9218
- ① Waynesboro, VA 22980—Mon-Fri 9-5; 200 S. Wayne Ave., 540-942-7320
- ② Elkton, VA 22827—Mon-Fri 8:30-4:30, Sat 9-11; 102 W. Rockingham St.,
540-298-7772
- ② Luray, VA 22835—Mon-Fri 8:30-4:30; 102 S. Broad St., 540-743-2100
- ① Front Royal, VA 22630—Mon-Fri 8:30-5, Sat 8:30-1; 120 E. 3rd, 540-635-7983
- ① Linden, VA 22642—Mon-Fri 8-12, 1-5, Sat 8-12; 13734 John Marshall Hwy.,
540-636-9936

call the
the ATC
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the ATC
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rity that
ffices:

14-3708
53-3571
58-5771
95-4935

toll-free
ms with
s:

26-4075
47-2333
64-5900
21-2421
35-3278
31-9531
55-6701
54-2668
36-8551
33-6283
31-9531
87-1548
58-3897
31-9531
24-4453
94-9046

226-7667
463-6367
341-4341
426-4840

- 82
- Ⓢ Tyringham, MA 01264—Mon-Fri 9-12:30, 4-5:30, Sat 8:30-12:30; 118 Main Rd., 413-243-1225
 - ① Dalton, MA 01227—Mon-Fri 8:30-4:30, Sat 9-12; 609 Main St., 413-684-0364
 - ① Cheshire, MA 01225—Mon-Fri 7:30-1, 2-4:30, Sat 8:30-11:30; 214 Church St., 413-743-3184
 - ① Williamstown, MA 01267—Mon-Fri 8:30-4:30, Sat 9-12; 56 Spring St., 413-458-3707
 - Ⓢ North Adams, MA 01247—Mon-Fri 8:30-4:30, Sat 10-12, 67 Summer St., 413-664-4554
 - Ⓢ Bennington, VT 05201—Mon-Fri 8-5, Sat 9-2; 108 Elm St., 802-442-2421
 - ① Manchester Center, VT 05255—Mon-Fri 8:30-4:30, Sat 9-12; 3452 Richville Rd., 802-362-3070
 - Ⓢ Rutland, VT 05701—Mon-Fri 8-5, Sat 8-12; 173 West St., 802-773-0222
 - Ⓢ Killington, VT 05751—Mon-Fri 8:30-4:30, Sat 8:30-12; 2046 Rt. 4, 802-775-4247
 - Ⓢ Woodstock, VT 05091—Mon-Fri 8:30-5, Sat 9-12; 22 Central St., 802-457-1323
 - Ⓢ South Pomfret, VT 05067—Mon-Fri 8-1, 2-4:45, Sat 8:30-11:30; 2035 Pomfret Rd., 802-457-1147
 - Ⓢ West Hartford, VT 05084—Mon-Fri 7-11:30 and 1-4:45, Sat 7:30-10:15; 4784 Rt. 14, 802-295-6293
 - Ⓢ Norwich, VT 05055—Mon-Fri 8:30-5, Sat 9-12; 293 Main St., 802-649-1608
 - ① Hanover, NH 03755—Mon-Fri 8:30-5, Sat 8:30-12; 50 S. Main St., 603-643-4544
 - ① Clarendon, NH 03238—Mon-Fri 7-10:25, Sat 7-1; 1385 Rt. 25, 603-989-5154
 - ① North Woodstock, NH 03262—Mon-Fri 9:30-12:30, 1:30-4:30, Sat 9-12; 159 Main St., 603-745-8134
 - Ⓢ Mt. Washington, NH 03589—not recommended for sending packages
 - ① Gorham, NH 03581—Mon-Fri 8:30-5, Sat 8:30-12; 165 Main St., 603-466-2182
 - ① Andover, ME 04216—Mon-Fri 8:30-1:30, 2-4:30, Sat 8:30-11:30; 6 Church St., 207-392-4571
 - ① Rangeley, ME 04970—Mon-Fri 9:30-12:30, 1:30-4:15, Sat 9:30-12; 2517 Main St., 207-864-2233
 - ① Stratton, ME 04982—Mon-Fri 8:30-1, 1:30-4, Sat 8:30-11:30; 95 Main St., 207-246-6461
 - ① Caratunk, ME 04925—Mon-Fri 7:30-11:30, 12-3:45, Sat 7:30-11:15; 172 Main St., 207-672-3416
 - ① Monson, ME 04464—Mon-Fri 7:30-11:30, 12:30-4, Sat 7:30-11; 2 Greenville Rd., 207-997-3975
 - Ⓢ Millinocket, ME 04462—Mon-Fri 9-4, Sat 9-11:30; 113 Penobscot Ave., 207-723-5921

IMPORTANT!

Mail sent to post offices in Trail towns should be addressed to: Your Real Name (not a Trail name), c/o General Delivery, City, State, ZIP Code, and the notation "Hold for A.T. Hiker" followed by your expected arrival date on the letter or package. Do not send UPS or FedEx packages to post offices, since by law they cannot accept them. Most post offices ask thru-hikers for some form of photo I.D. (drivers license is acceptable). All post offices will give up to \$50 in cash on debit cards only.