

Official Record Index

Item No.	Description	Date Entered into Record
1.	Request/approval to study for discontinuance	4-21-2011
2.	Notice (if appropriate) to Headquarters of suspension	NA
3.	Notice (if appropriate) to customers/district personnel of suspension	NA
4.	Highway map with community highlighted	4-20-2011
5.	Eviction notice (if appropriate)	NA
6.	Building inspection report and original photos of building deficiencies (if appropriate)	NA
7.	Post Office and community photos	5-12-2011
8.	Form 150, <i>Postmaster Workload Information</i>	5-13-2011
9.	Worksheet for calculating work service credit	5-12-2011
10.	Window transaction record	5-12-2011
11.	Record of incoming mail	5-12-2011
12.	Record of dispatched mail	5-12-2011
13.	Administrative postmaster/OIC comments	5-12-2011
14.	Inspection Service/local law enforcement vandalism reports	4-21-2011
15.	Post Office fact sheet	6-21-2011
16.	Community fact sheet	5-12-2011
17.	Alternate service options/cost analysis	6-21-2011
18.	Form 4920, <i>Post Office Closing or Consolidation Proposal—Fact Sheet</i> (with past three fiscal years of total revenue and revenue units)	6-21-2011
19.	Analysis of investigative findings/recommendations	5-16-2011
20.	Questionnaire instruction letter to postmaster/OIC	5-20-2011
21.	Cover letter, questionnaire, and enclosures	5-19-2011
22.	Returned customer questionnaires and Postal Service response letters	5-16-2011
23.	Analysis of questionnaires	6-13-2011

Item No.	Description	Date Entered into Record
24.	Community meeting roster	6-13-2011
25.	Community meeting analysis	6-13-2011
26.	Community meeting letter (if community meeting held prior to questionnaire)	NA
27.	Petition and Postal Service response letter (if appropriate)	NA
28.	Congressional inquiry and Postal Service response letter (if appropriate)	NA
29.	Proposal checklist	6-21-2011
30.	District notification to Government Affairs	6-22-2011
31.	Instructions to postmaster/OIC to post proposal	6-22-2011
32.	Invitation for comments exhibit	6-22-2011
33.	Proposal exhibit	6-22-2011
34.	Comment form exhibit	6-22-2011
35.	Instructions for postmaster/OIC to remove proposal	8-23-2011
36.	Round-date stamped proposals and invitations for comments from affected offices	8-25-2011
37.	Notification of taking proposal and comments under internal consideration	8-23-2011
38.	Customer comments and Postal Service response letters	8-25-2011
39.	Premature Postal Rate Commission appeal and Postal Service response letter (if appropriate)	NA
40.	Analysis of comments	9-09-2011
41.	Revised proposal (if appropriate)	NA
42.	Updated Form 4920 (if appropriate)	NA
43.	Certification of record	8-26-2011
44.	Log of Post Office discontinuance actions	8-26-2011
45.	Transmittal to Vice President, delivery and retail, from district manager, customer service and sales	8-26-2011
46.	Headquarters' acknowledgment of receipt of record	9-11-2011
47.	Final determination transmittal letter from Headquarters	9-26-2011



Item No.	Description	Date Entered into Record
48.	Instruction letter to postmaster/OIC on posting	9-28-2011
49.	Round-date stamped final determination cover sheets	9-28-2011
50.	<i>Postal Bulletin Post Office Change Announcement form</i>	
51.	Appeal letter (if appropriate)/No appeal letter	9-29-2011
52.	Public notice postings on appeal (if appropriate)	10-22-2011
53.	Postal Rate Commission opinion on appeal affirming final determination (if appropriate)	
54.	Vice President, delivery and retail, instruction letter	9-26-2011
55.	Letter to customers	
56.	Notification to local Address Management Systems (AMS) to update AMS database	
57.	Announcement in <i>Postal Bulletin</i>	

Routing Slip

To	Dept., Office or Room No.	
1. MEMO TO RECORD		<input type="checkbox"/> Approval <input type="checkbox"/> Signature <input type="checkbox"/> Comment <input type="checkbox"/> See Me <input type="checkbox"/> As Requested <input checked="" type="checkbox"/> Information <input type="checkbox"/> Read and Return <input type="checkbox"/> Read and File <input type="checkbox"/> Necessary Action <input type="checkbox"/> Investigate <input type="checkbox"/> Recommendation <input type="checkbox"/> Prepare Reply
2. New Hampton Index-Log of Discontinuance	Docket 1374723-64471	
3.		
4.		
5.		
6.		
From: Freda Jones, IC 1407 Central St Bethany, MO 64424 Date: 10/24/2011		Extension Room No.
Remarks Item No 24 & 25 data was originally entered into record on 6-13-2011 and is reflected as such on the index. I discovered that the community roster contained a double entry of a customer in attendance. The csdc system was corrected to reflect the proper number in attendance. Both of Item No 24 & 25 was clicked on and there for the Log of Discontinuance shows a date of 10-24-201. I have submitted a copy of the Log of Discontinuance from 10-21-2011 that reflects the original dates of entry. Also, Item No. 23 data was doubled checked on 10-24-2011 to make sure the questionnaires received with no name or address were in the csdc system even though a postal response letter was not printed out. The system combines all same name and addresses and only prints one letter. I didn't realize until later that no name or addresses need to be dispersed through the system so a postal response letter can be printed out for "file record" only. There is a Memo to Record with these questionnaires.		

Routing Slip

To	Dept., Office or Room No.	
1. MEMO TO RECORD		<input type="checkbox"/> Approval <input type="checkbox"/> Signature <input type="checkbox"/> Comment <input type="checkbox"/> See Me <input type="checkbox"/> As Requested <input checked="" type="checkbox"/> Information <input type="checkbox"/> Read and Return <input type="checkbox"/> Read and File <input type="checkbox"/> Necessary Action <input type="checkbox"/> Investigate <input type="checkbox"/> Recommendation <input type="checkbox"/> Prepare Reply
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NEW HAMPTON Docket: 1374723 - 64471		Return to Flow	
*These are the 1st 18 documents that should be completed Scanned and sent to the MPOO for review			
Page	Document	<input type="checkbox"/>	<input type="checkbox"/>
1.	Request/approval to study for discontinuance (04/21/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2.	Notice (if appropriate) to Headquarters of suspension	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3.	Notice (if appropriate) to customers/district personnel of suspension	<input checked="" type="checkbox"/>	<input type="checkbox"/>
4.	Highway map with community highlighted (04/20/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
5.	Eviction notice (if appropriate) (05/12/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
6.	Building inspection report and original photos of building deficiencies (if appropriate) (05/12/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
7.	Post Office and community photos (05/12/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
8.	PS Form 150, Postmaster Workload Information (05/13/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
9.	Worksheet for calculating work service credit (05/12/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
10.	Window transaction record (05/12/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
11.	Record of incoming mail (05/12/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
12.	Record of dispatched mail (05/12/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
13.	Administrative postmaster/OIC comments (05/12/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
14.	Inspection Service/local law enforcement vandalism reports (04/21/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
15.	Post Office fact sheet (06/21/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
16.	Community fact sheet (05/12/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
17.	Alternate service options/cost analysis (06/21/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
18.	Form 4920, Post Office Fact Sheet (06/21/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
19.	Reecomendation and Service Replacement Type (05/16/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
20.	Questionnaire instruction letter to postmaster/OIC (05/20/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
21.	Cover letter, questionnaire, and enclosures (05/19/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
22.	Returned customer questionnaires and Postal Service response letters (05/19/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
23.	Analysis of questionnaires (06/13/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
24.	Community meeting roster (06/13/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
25.	Community meeting analysis (06/13/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
26.	Community meeting letter (Need to set before questionnaire if not held before) (05/12/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
27.	Petition and Postal Service response letter (if appropriate) (01/01/1900)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
28.	Congressional inquiry and Postal Service response letter (if appropriate) (01/01/1900)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
29.	Proposal checklist (06/21/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
30.	District notification to Government Affairs (06/22/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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33.	Proposal exhibit	<input checked="" type="checkbox"/>	<input type="checkbox"/>
34.	Comment form exhibit (06/22/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
35.	Instructions for postmaster/OIC to remove proposal (08/23/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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37.	Notification of taking proposal and comments under internal consideration (08/23/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
38.	Proposal comments and Postal Service response letters (08/25/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) ()	<input checked="" type="checkbox"/>	<input type="checkbox"/>
40.	Analysis of comments (08/09/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
41.	Revised proposal (if appropriate) (06/22/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
42.	Updated PS Form 4920 (if appropriate) (06/21/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
43.	Certification of record (08/26/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
44.	Log of Post Office discontinuance actions (08/26/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Below is the letters that need to go out and forms to complete for Posting the Final Determination for NEW HAMPTON

NEW HAMPTON Docket: 1374723 - 64471			
Please ensure the list of documents that should be completed Scanned and sent to the MPOD for review			Return to Flow
Page	Document		
41.	Revised proposal (if appropriate) (06/22/2011)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
42.	Updated PS Form 4920 (if appropriate) (06/21/2011)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
43.	Certification of record (08/26/2011)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
44.	Log of Post Office discontinuance actions (08/26/2011)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (08/26/2011)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
46.	Headquarters' acknowledgment of receipt of record (09/11/2011)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
47.	Final determination transmittal letter from Headquarters (09/26/2011)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
48.	Instruction letter to postmaster/OIC on posting (09/28/2011)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
49.	Round-date stamped final determination cover sheets ()	<input type="checkbox"/>	
50.	Postal Bulletin Post Office Change Announcement ()	<input type="checkbox"/>	<input checked="" type="checkbox"/>
51.	Vice president, Delivery and Retail, instruction letter (09/26/2011)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

FILE LINK

[Back to Flow](#)



04/21/2011

MARK MARTINEZ
DISTRICT MANAGER
MID-AMERICA PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 6th congressional district.

Post Office Name: NEW HAMPTON
Zip+4 Code: 64471-9998
EAS Level: 55
Finance Number: 285754
County: Harrison
Proposed Admin Office: ALBANY
ADMIN Miles Away: 8.1
Near Office Name: MARTINSVILLE
Near Miles Away: 7.3
Number of Customers:
Post Office Box: 39
General Delivery: 0
Rural Route (RR): 0
Highway Contract Route (HCR): 0
Intermediate RR: 0
Intermediate HCR: 0
City Delivery: 0
Total Customers: 39
ZIP Code Change: Yes NO ZIP Code
Maintain Town Name: Yes NO

The above office became vacant when the postmaster retired on 03/31/2009.

1. Due to declining workload.
2. Operational efficiencies will be obtained by providing the alternate service.
3. Regular and effective service can be provided by the rural carrier that serves the community.
4. There are 2 other post offices within a 7 mile radius.

JACQUE LESLIE
Manager, Post Office Operations

Approval to Study for Discontinuance:

MARK MARTINEZ
DISTRICT MANAGER
MID-AMERICA PFC

04/21/2011

DATE

cc: Area Manager, Public Affairs and Communication



NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: NEW HAMPTON State: MO Zip Code: 64471
Area: WESTERN District: MID-AMERICA PFC
Congressional District: 6th County: HARRISON
EAS Grade: 55 Finance Number: 285754
Post Office: Classified Station Classified Branch CPO

• There was no Emergency Suspension for this office

Prepared by: Joanne Dean
Title: MID-AMERICA PFC Post Office Review Coordinator
Tele No: (816) 374-9686

Date: 09/27/2011
Fax No: (816) 374-9120



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

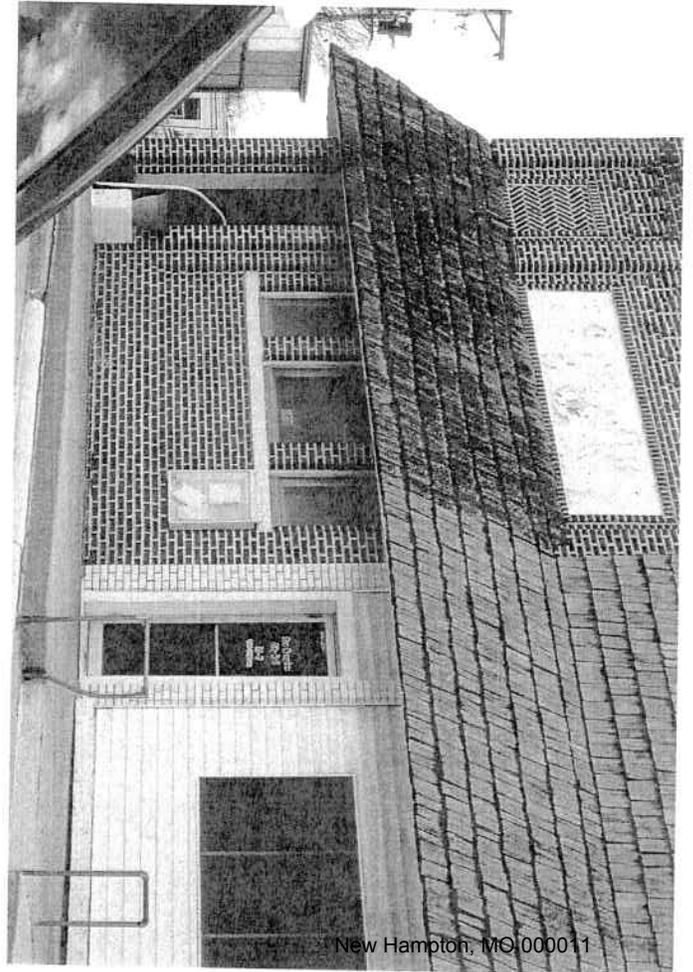
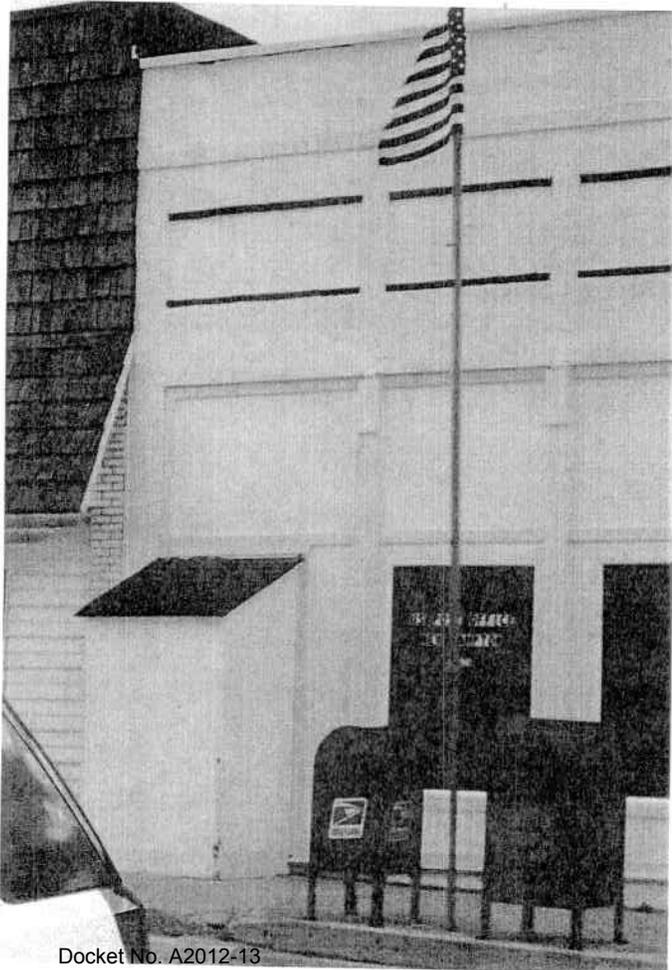
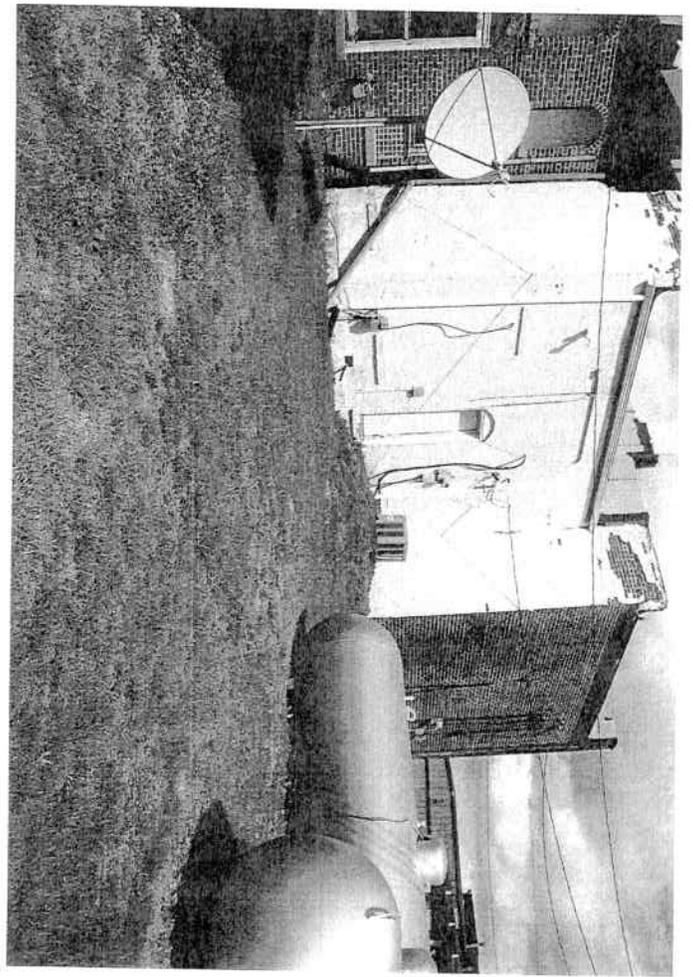
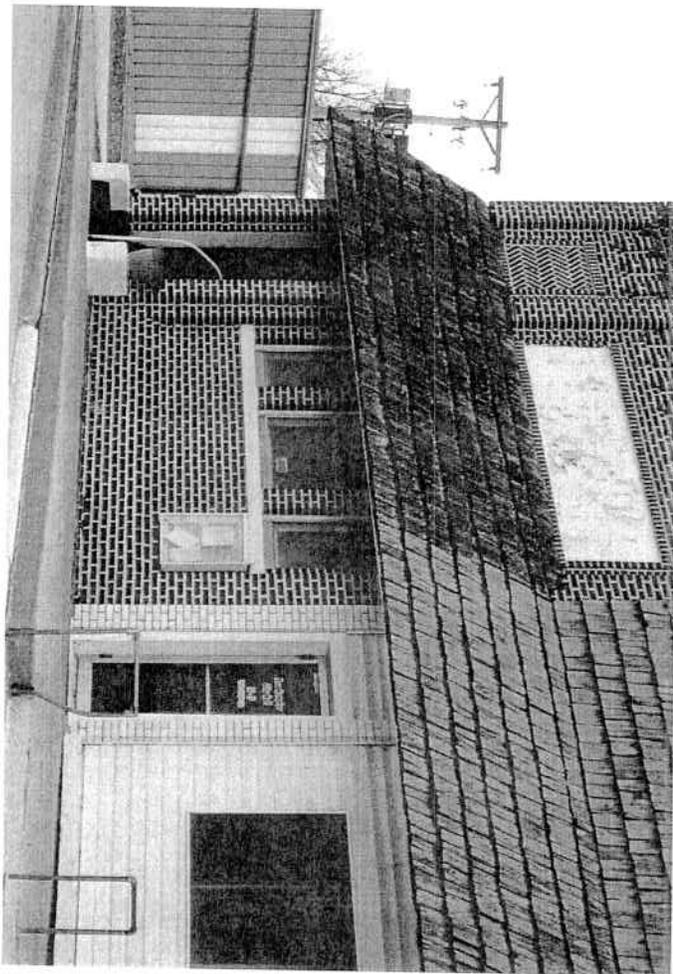
A. Office

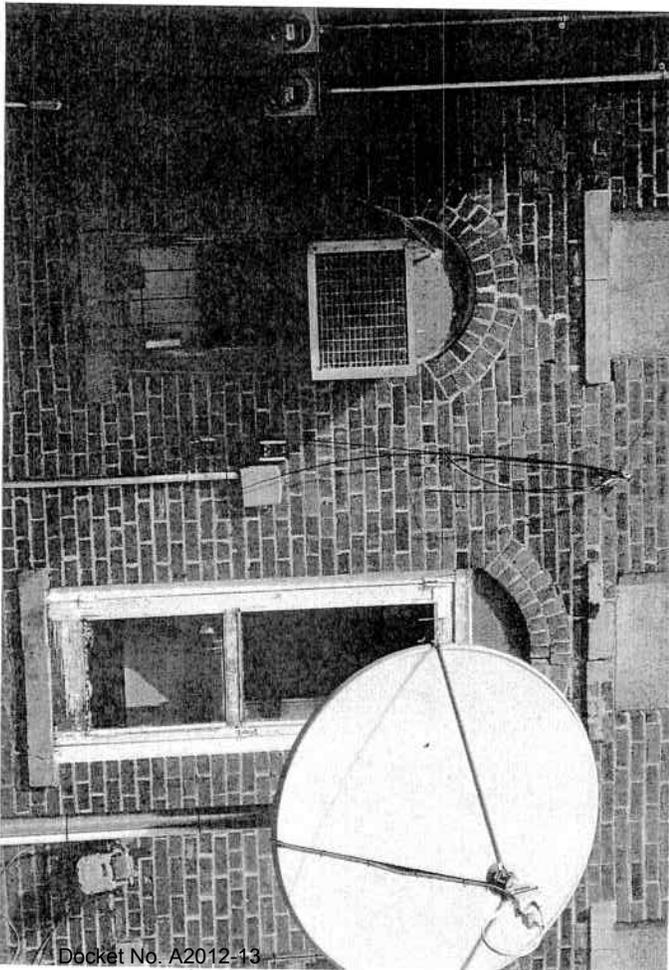
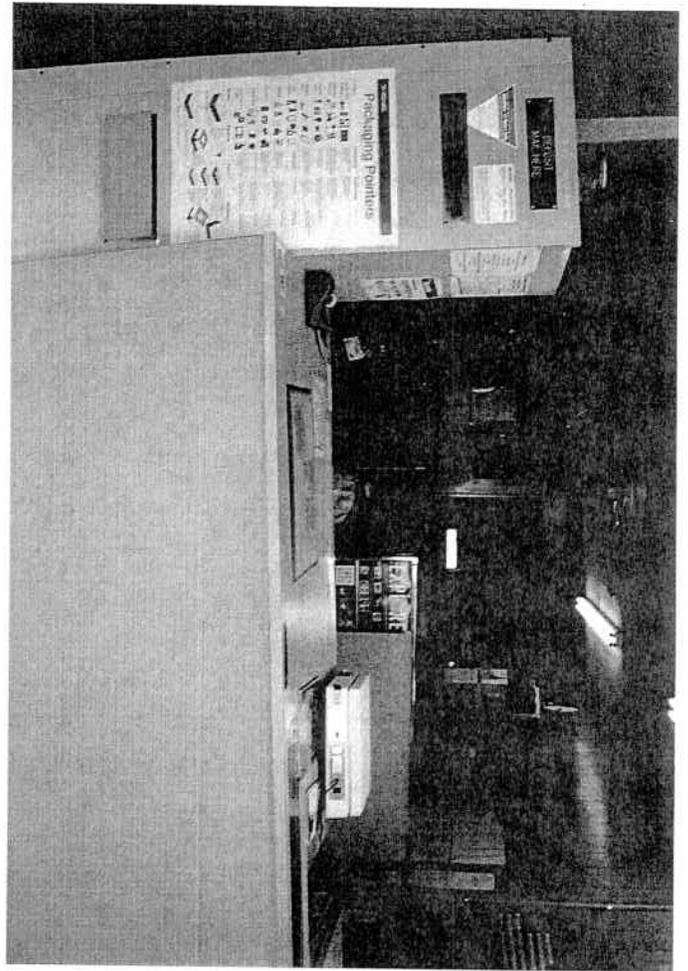
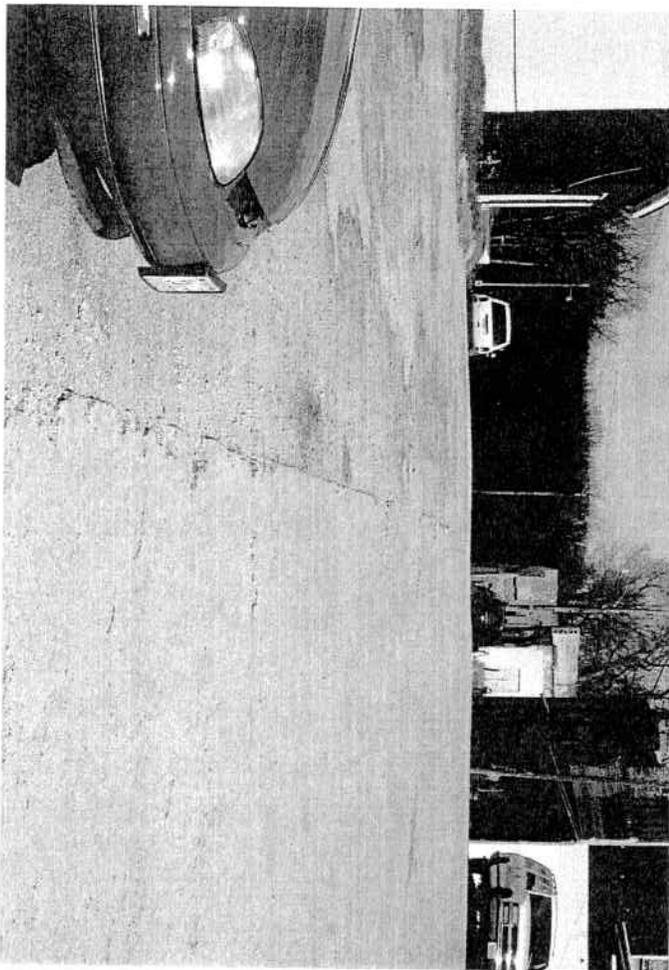
Name: NEW HAMPTON State: MO Zip Code: 64471
Area: WESTERN District: MID-AMERICA PFC
Congressional District: 6th County: HARRISON
EAS Grade: 55 Finance Number: 285754
Post Office: Classified Station Classified Branch CPO

There was no Emergency Suspension for this office

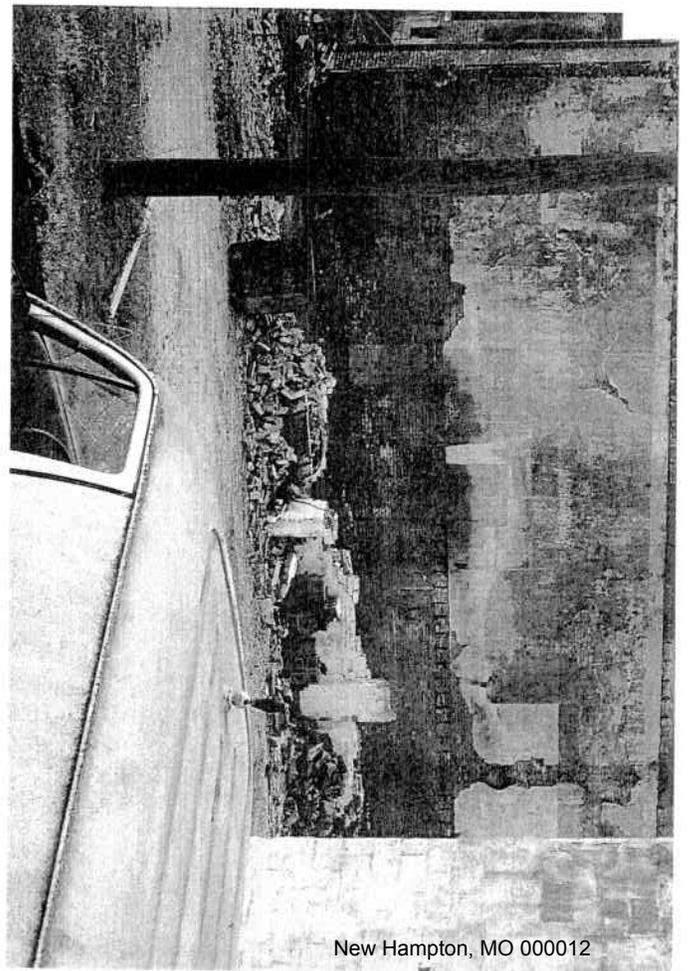
Prepared by: Joanne Dean
Title: MID-AMERICA PFC Post Office Review Coordinator
Tele No: (816) 374-9686

Date: 09/27/2011
Fax No: (816) 374-9120

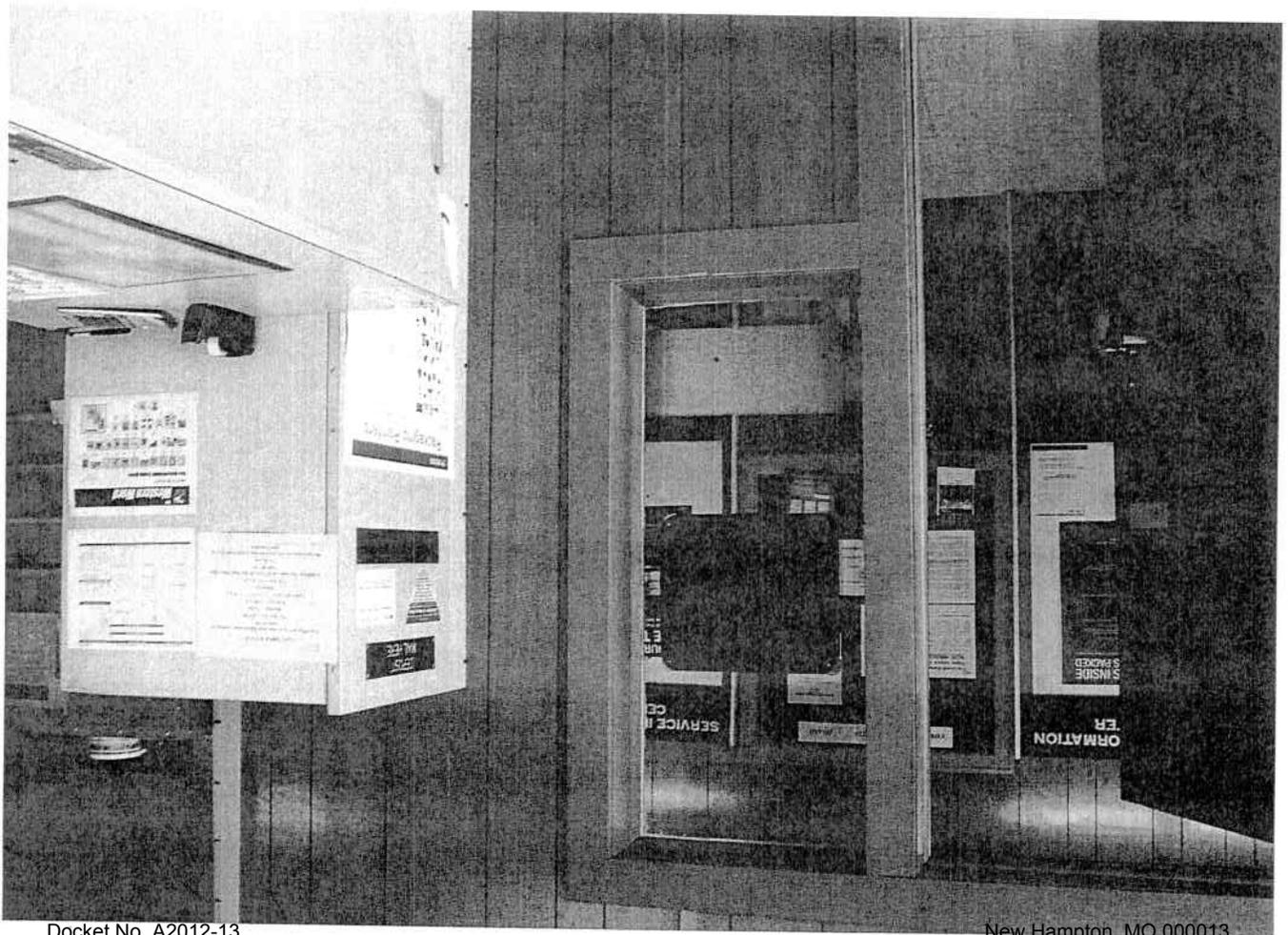
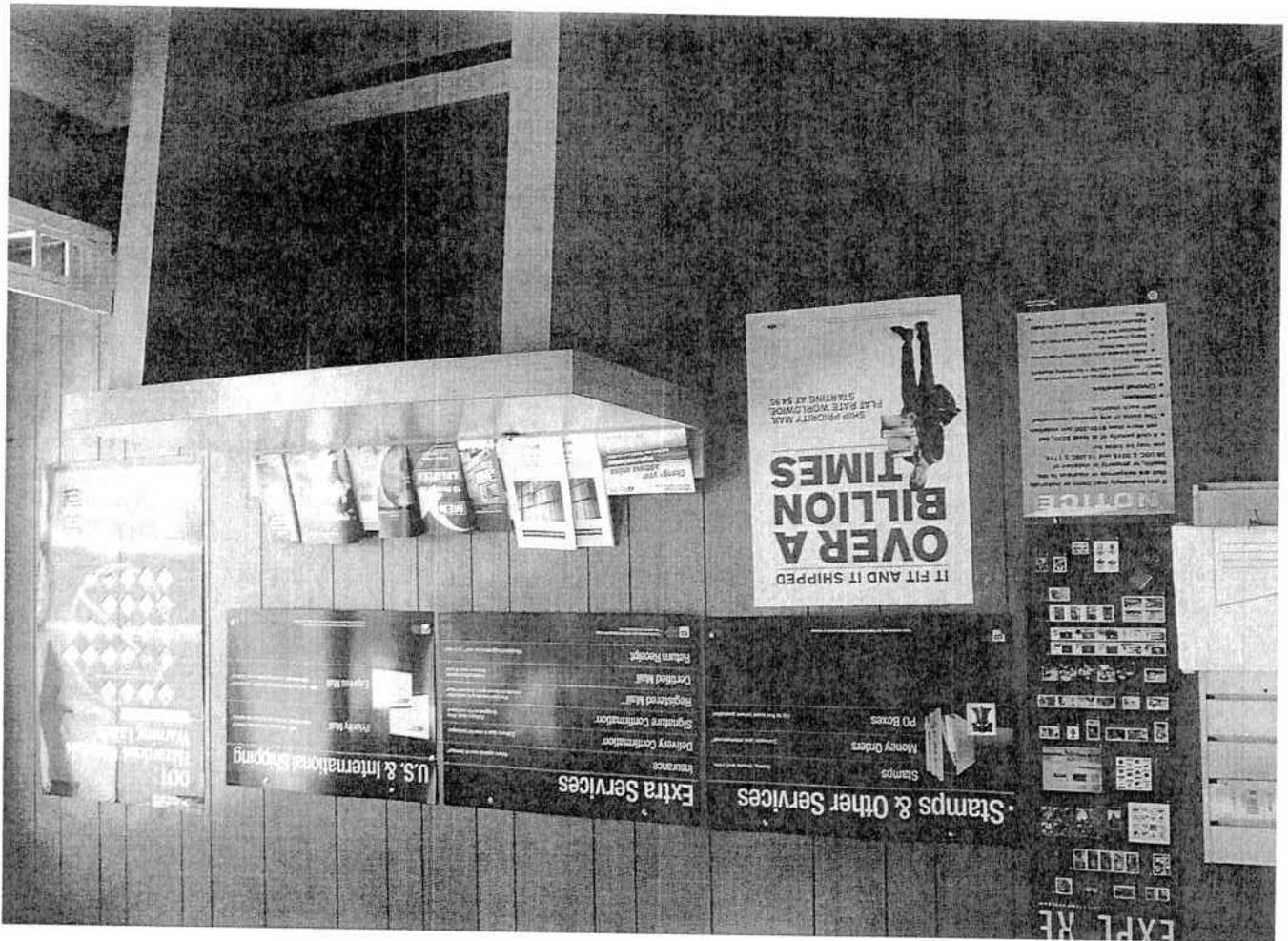


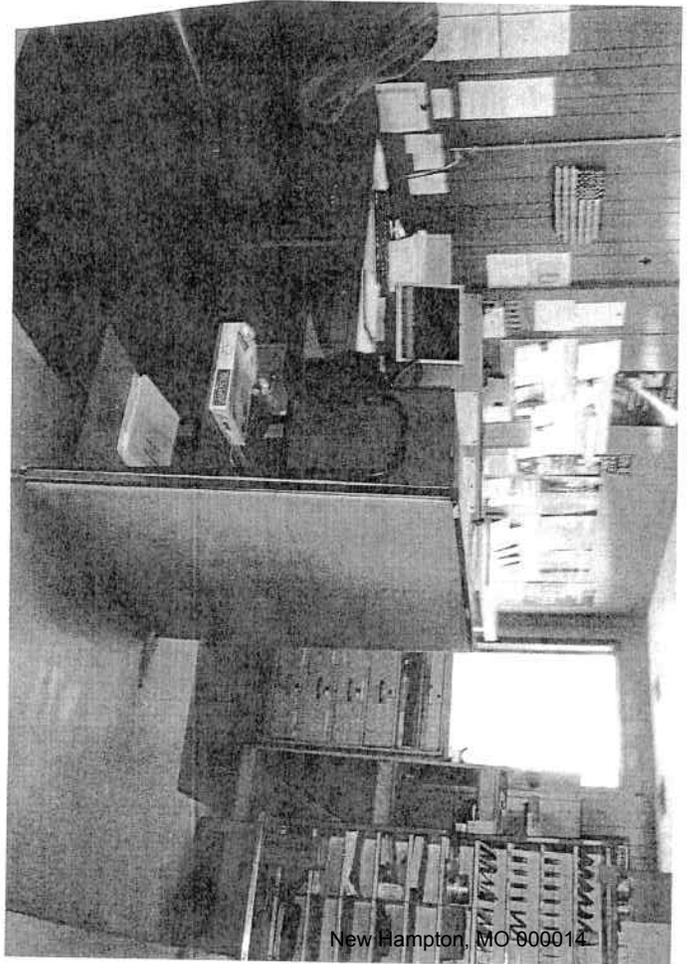
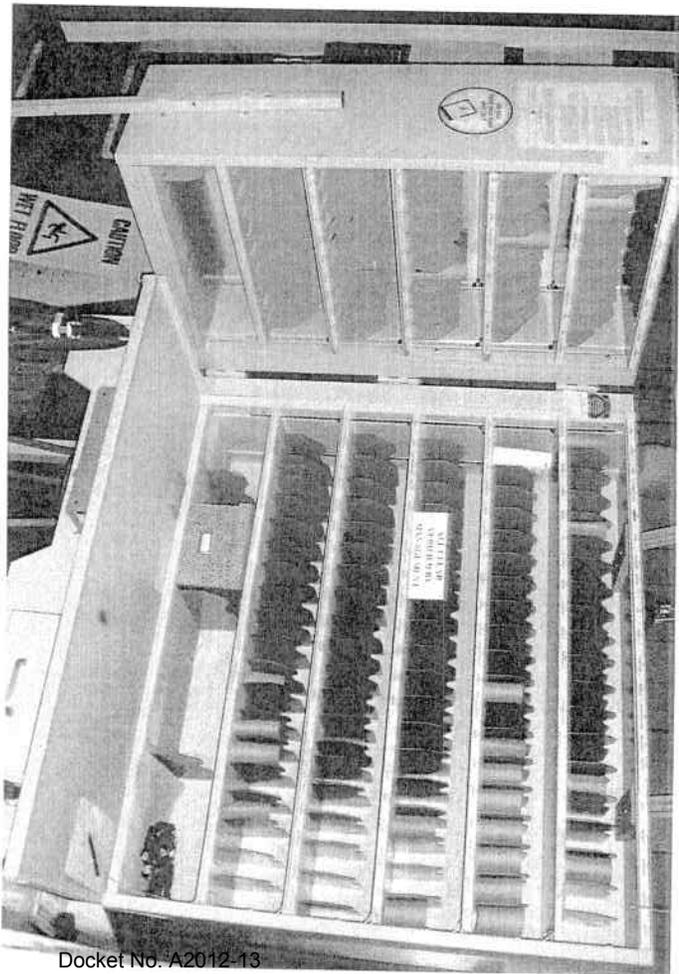
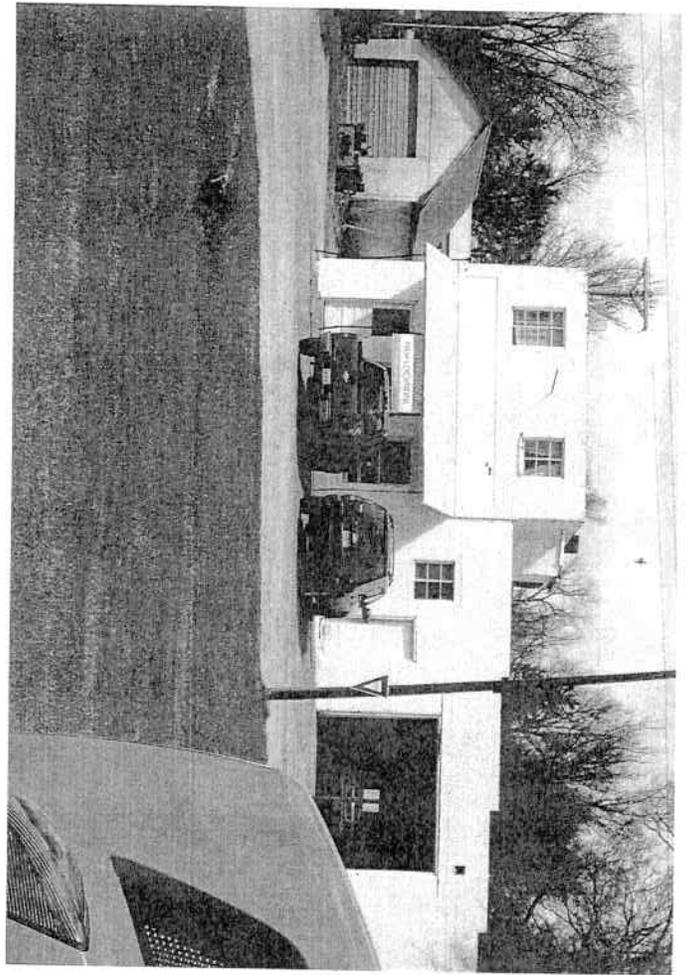
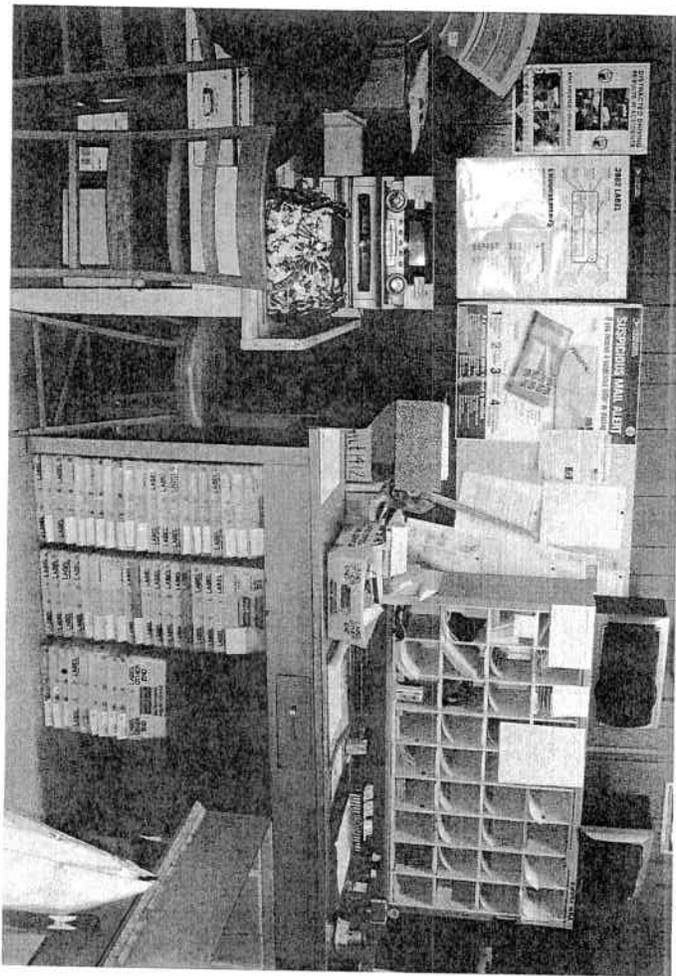


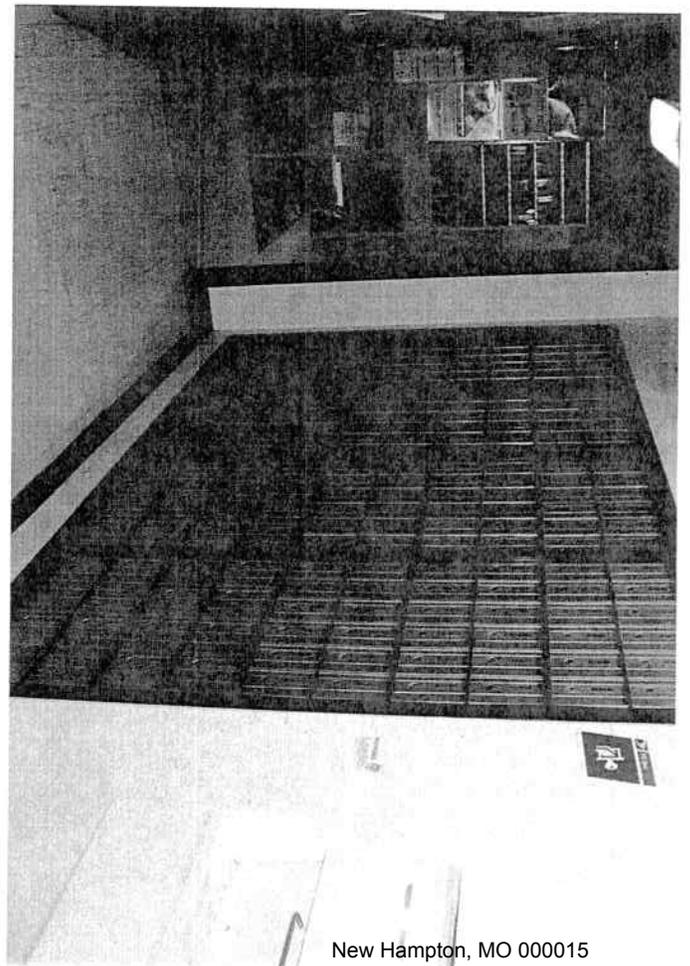
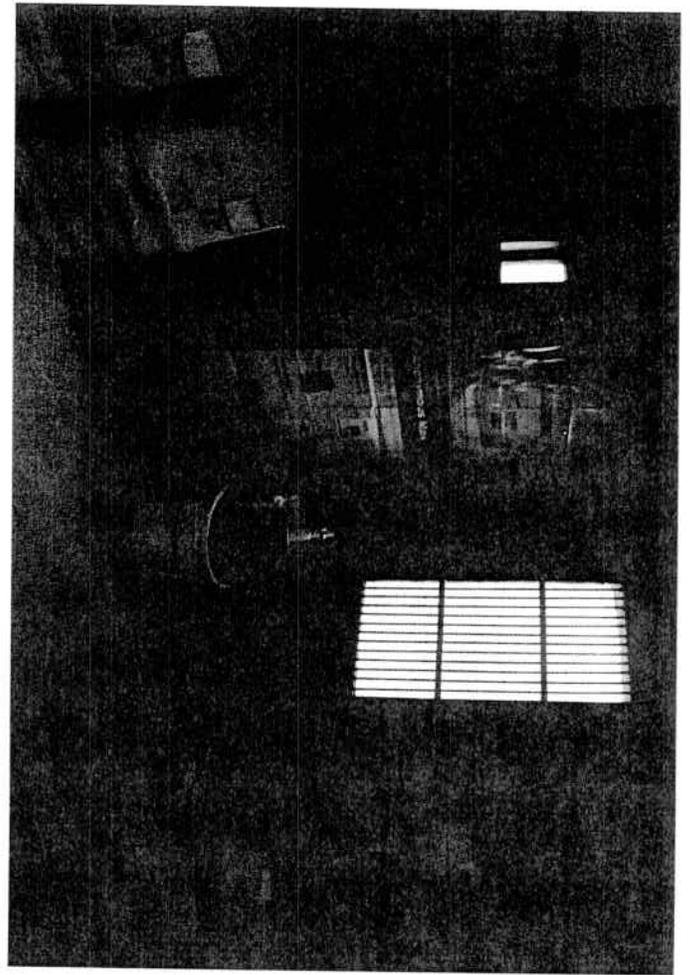
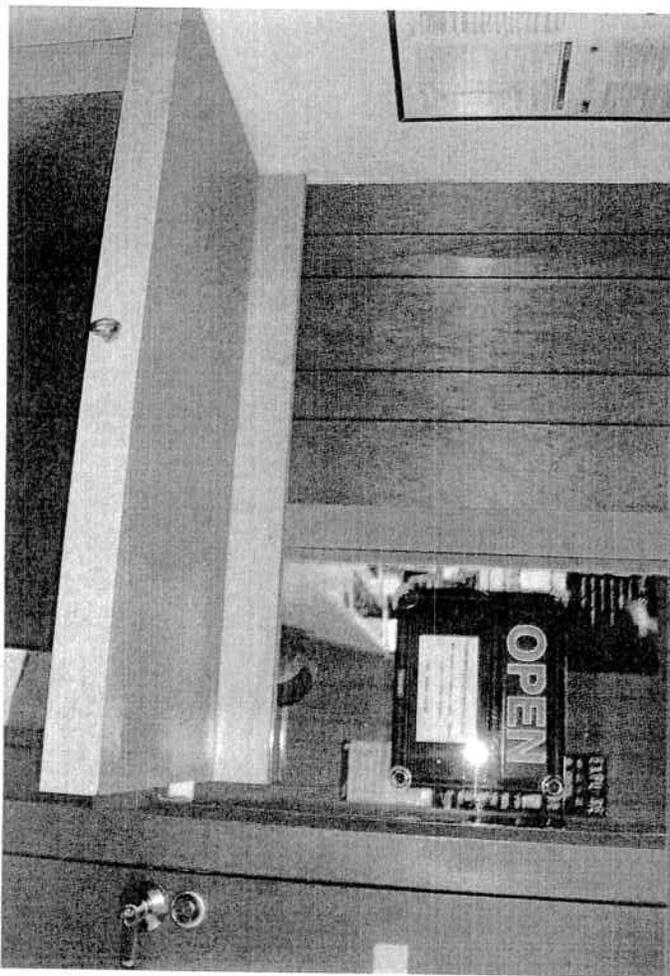
Docket No. A2012-13

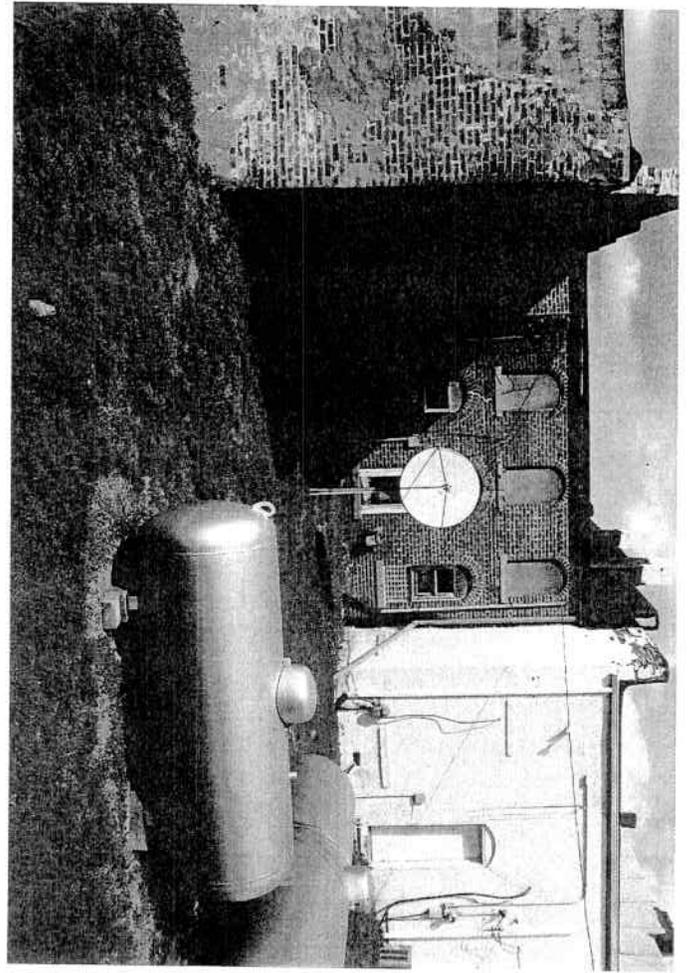
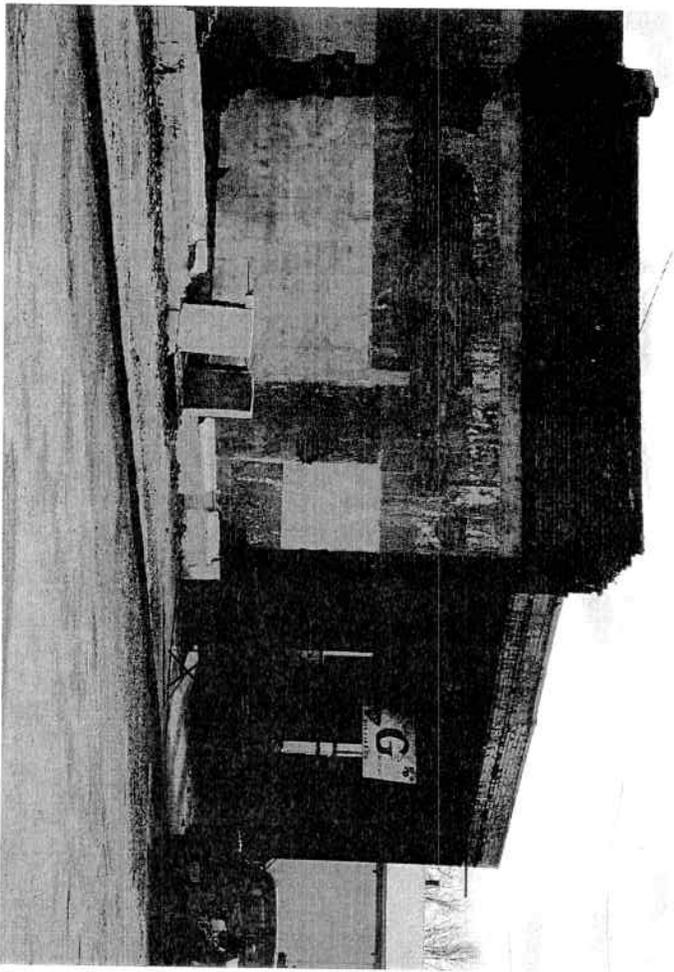


New Hampton, MO 00012











Eviction Notice

A. Office

Name: NEW HAMPTON State: MO Zip Code: 64471
Area: WESTERN District: MID-AMERICA PFC
Congressional District: 6th County: HARRISON
EAS Grade: 55 Finance Number: 285754
Post Office: Classified Station Classified Branch CPO

There was no eviction notice for this office

Prepared by: Joanne Dean
Title: MID-AMERICA PFC Post Office Review Coordinator
Tele No: (816) 374-9686

Date: 09/27/2011
Fax No: (816) 374-8120



Building Inspection Report

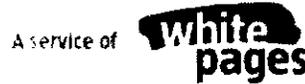
A. Office

Name: NEW HAMPTON State: MO Zip Code: 64471
Area: WESTERN District: MID-AMERICA PFC
Congressional District: 6th County: HARRISON
EAS Grade: 55 Finance Number: 285754
Post Office: Classified Station Classified Branch CPO

• There was no building inspection report nor photos for this office

Prepared by: Joanne Dean
Title: MID-AMERICA PFC Post Office Review Coordinator
Tele No: (816) 374-9686

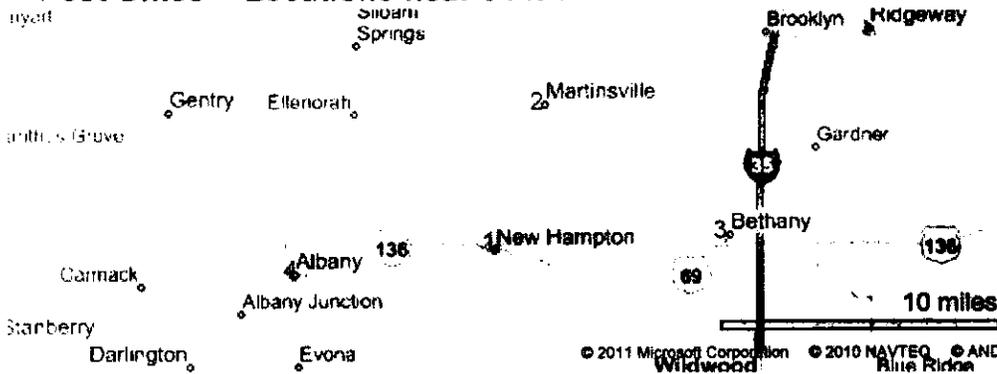
Date: 09/27/2011
Fax No: (816) 374-9120



Post Office™ Locations

[PRINT](#) | [BACK](#)

Post Office™ Locations near 64471



1 **Post Office™**
Location - NEW
HAMPTON
 210 E LINCOLN WAY
 NEW HAMPTON, MO
 64471-9998
 (800) ASK-USPS
 (800) 275-8777

0.9 mi

Business Hours
 Mon-Fri
 8:30am-11:30am
 12:30pm-4:00pm
 Sat
 8:30am-10:30am
 Sun
 closed

Services
[PO Boxes Online](#)

Service hours may vary. Please check link for business hours.

2 **Post Office™**
Location -
MARTINSVILLE
 13751 W 261ST ST
 MARTINSVILLE, MO
 64467-9998
 (800) ASK-USPS
 (800) 275-8777

5.5 mi

Business Hours
 Mon-Sat
 10:30am-12:30pm
 Sun
 closed

Services
[PO Boxes Online](#)

Service hours may vary. Please check link for business hours.

3 **Post Office™**
Location -
BETHANY
 1407 CENTRAL ST
 BETHANY, MO 64424-
 9998
 (800) ASK-USPS
 (800) 275-8777

7.5 mi

Business Hours
 Mon-Fri
 8:30am-4:30pm
 Sat
 8:30am-12:15pm
 Sun
 closed

Services
[PO Boxes Online](#)

Service hours may vary. Please check link for business hours.

4 **Business Hours**
 Mon-Fri

Services

Post Office™
Location -
ALBANY
101 E CLAY ST
ALBANY, MO 64402-
9998
(800) ASK-USPS
(800) 275-8777

8:00am-5:00pm
Sat
8:00am-11:30am
Sun
closed

Passport Application
Services
P.O. Boxes Online

Service hours may vary. Please
check link for business hours.

8.2 mi

People and Business Search Find people and businesses at WhitePages.com

People Search
Search for a person and
perform a reverse lookup
on phone numbers and
addresses.

Business Search
Search for a business by name or
category nationwide.

Reverse Phone Number
See who is calling you

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Notes



Trip to:
 1 E Clay St
 Albany, MO 64402-9998
 8.13 miles
 11 minutes

		Miles Per Section	Miles Driven
	210 E Lincoln Way New Hampton, MO 64471-9998		
	1. Start out going WEST on E LINCOLN WAY toward S RACE ST.	Go 0.07 MI	0.07 mi
	2. Take the 2nd LEFT onto MO-EE / S VINE ST. <i>If you are on W LINCOLN WAY and reach S LOGAN ST you've gone about 0.1 miles too far</i>	Go 0.1 MI	0.2 mi
	3. Turn RIGHT onto US-136 / W ADAMS ST. Continue to follow US-136.	Go 7.3 MI	7.5 mi
	4. Turn LEFT onto N HUNDLEY ST / US-136-BR / MO-85. Continue to follow N HUNDLEY ST / MO-85. <i>N HUNDLEY ST is 0.2 miles past N CASE ST</i>	Go 0.6 MI	8.1 mi
	5. Turn LEFT onto E CLAY ST. <i>E CLAY ST is just past W JACKSON ST</i>		8.1 mi
	6. 101 E CLAY ST is on the RIGHT. <i>If you reach S CROQUET ST you've gone a little too far</i>		8.1 mi
	101 E Clay St Albany, MO 64402-9998	8.1 mi	8.1 mi

Total Travel Estimate: 8.13 miles - about 11 minutes

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Directions and maps are informational only. We make no warranties on the accuracy of their content, road conditions or route usability or expeditiousness. You assume all risk of use. MapQuest and its suppliers shall not be liable to you for any loss or delay resulting from your use of MapQuest. Your use of MapQuest means you agree to our Terms of Use.

36 CITIES IN 60 DAYS ★ ★ TRAVELING THE AMERICAN ROAD ★ ★ **AOL Travel.**
Experience America this summer with Paul Brady



Notes

Trip to:
 751 W 261st St
 Martinsville, MO 64467-9998
 7.31 miles
 10 minutes

	Miles Per Section	Miles Driven
<p>A</p> <p>210 E Lincoln Way New Hampton, MO 64471-9998</p>		
<p>1. Start out going WEST on E LINCOLN WAY toward S RACE ST.</p>	Go 0.07 MI	0.07 mi
<p> 2. Take the 1st RIGHT onto MO-EE / N VINE ST. Continue to follow MO-EE. If you are on W LINCOLN WAY and reach S LOGAN ST you've gone about 0.1 miles too far</p>	Go 5.4 MI	5.4 mi
<p> 3. Turn RIGHT onto MO-F. If you reach W 253RD PL you've gone about 0.7 miles too far</p>	Go 1.8 MI	7.2 mi
<p> 4. Turn RIGHT onto W 136TH AVE / WASHINGTON ST. W 136TH AVE is 0.7 miles past W 130TH AVE</p>	Go 0.08 MI	7.3 mi
<p> 5. Take the 1st LEFT onto W 261ST ST / MAIN ST. If you reach LOCUST ST you've gone a little too far</p>	Go 0.04 MI	7.3 mi
<p> 6. 13751 W 261ST ST is on the LEFT. If you reach 1ST ST you've gone a little too far</p>		7.3 mi
<p>B</p> <p>13751 W 261st St Martinsville, MO 64467-9998</p>	7.3 mi	7.3 mi

Total Travel Estimate: 7.31 miles - about 10 minutes

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36 CITIES IN 60 DAYS

★ ★ TRAVELING THE AMERICAN ROAD ★ ★

Experience America this summer with Paul Brady

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PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code NEW HAMPTON, MO 64471		Postmaster's Signature R73410	Date 06/21/2011
District Office, State & Zip Code MID-AMERICA PFC, MO 64108		District Manager's Signature Mark Martinez	Date 05/13/2011
(Check Box) <input checked="" type="checkbox"/> Vacancy		<input type="checkbox"/> Management Review	<input type="checkbox"/> RFR
			See Instructions on Reverse
1.	Current Office Level		55
2.	Finance Number	(1-6)	285754
3.	General Delivery Families Served	(7-8)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	39
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility from Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (if you answer "yes" of this question, complete "Seasonal Workload" section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

PS Form 150, January 1983

PS Form 150, Postmaster Workload Information

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	39	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

1. Enter current evaluated office level.
 2. Enter the 6 digit post office finance number.
 3. Enter number of general delivery families served.
 4. Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
 5. Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, *Carrier Route Report*, for the previous accounting period.
 6. Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
 8. Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
 9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
 12. Enter the number of classified stations and/or branches that have carrier delivery service.
 13. Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
 14. Enter the total number of contract stations, rural stations and community post offices.
 - (a) A contract station is a detached finance unit manned by non-postal employees.
 - (b) A rural station is a post office box delivery unit serviced by a rural carrier.
 - (c) A community post office is a contract unit which provides service in a small community.
 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.
- Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)**
16. Does office separate messed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
 17. Does office separate messed three digit sorted incoming mail to a five digit sort for other associate offices?
 18. Does office separate incoming mail to carrier routes for other associate offices?
 19. Does office separate all incoming letter size mail to city, rural and/or star routes?
 20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
 21. Do you have a vehicle maintenance facility under your jurisdiction?
 22. Do you have an air transfer office under your jurisdiction?
 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
 25. Does your office distribute food stamps?

PS Form 150, January 1983 (Reverse)

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: NEW HAMPTON
 Office Zip+4: 64471 -9998 District: MID-AMERICA PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150).	<u>39</u>	X 1.0	=	<u>39</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>39</u>

Revenue WSCs

First	25 revenue units:	1.00	X	<u>25</u> units	=	<u>25.00</u>
Next	275 revenue units:	0.50	X	<u>13</u> units	=	<u>6.50</u>
Next	700 revenue units:	0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units:	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units:	0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:						<u>31.50</u>

Activity WSCs 39 + Revenue WSCs = 31.50 Base WSCs 70.50 = EAS Grade C

Previous evaluation: EAS grade 55

Effective date of change in service hours: _____ (if appropriate)
 (when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

JOANNE DEAN

JOANNE.T.DEAN@USPS.GOV

Printed Name

Signature

MID-AMERICA PFC District Review Coordinator

05/12/2011

Title

Date

Window Transaction Survey

PO Name: NEW HAMPTON ZIP+4: 64471 - 9998 Completed By: FREDA JONES
 Survey Period: 04/09/2011 through 04/22/2011

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)
Sat - 04/09	0	0	0	0	0	0	0	0
Sun - 04/10	0	0	0	0	0	0	0	0
Mon - 04/11	6	2	0	0	0	1	0	6
Tue - 04/12	8	5	1	0	0	1	0	4
Wed - 04/13	5	1	0	0	0	0	0	2
Thu - 04/14	2	1	0	0	0	0	1	4
Fri - 04/15	3	0	0	0	0	1	2	3
Sat - 04/16	0	0	0	0	0	0	0	2
Sun - 04/17	0	0	0	0	0	0	0	0
Mon - 04/18	5	5	0	0	0	1	1	4
Tue - 04/19	9	0	0	0	0	0	4	2
Wed - 04/20	0	0	0	0	0	0	2	2
Thu - 04/21	6	1	0	0	0	0	2	0
Fri - 04/22	6	0	0	0	0	0	1	1
TOTALS	50	15	1	0	0	4	13	30
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	4.3	1.8	0.2	0.0	0.0	0.8	2.6	4.0
Average Number Daily Transactions:	12.6							
Average Daily Retail Workload in Minutes:	13.7							

PO Name: New Hampton Post Office
 Survey Period: 4/9/2011 through 4/22/2011

Window Transaction Survey
 ZIP + 4: 64471-9998 Completed by: Kristin Ruck, OIC
 (Signature and Title)

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use Form 2007-A, *Window Transaction Record*; Form 2007-B, *Window Transaction Conversion*; and Form 2007-C, *Window Transaction Survey*. Use hash marks (///) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D. (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Non-Revenue services (1.188)
Saturday								
Monday	1111111					1		1111111
Tuesday	111111111	111111	1			1		11111
Wednesday	111111							11
Thursday	11	1						11111
Friday	111					1		111
Saturday								11
Monday	111111	111111				1		11111
Tuesday	11111111111						11111	11
Wednesday								11
Thursday	11111111							11
Friday	11111111							1
Total Transactions	50	15	1	0	0	4	13	30

Time Factor	x .777	x 1.083	x 1.969	x 5.06	x 2.875	x 1.792	x 1.787	x 1.188
Total Minutes	38.85	16.25	1.97	0	0	7.17	23.23	35.64

Average Number Daily Transactions: 9.42 Average Daily Retail Workload in Minutes: 10.26

Survey of Incoming Mail

Survey of Incoming Mail
 (Record in Pieces)

Post Office Name and Zip+4 NEW HAMPTON 64471 - 9998
 Dates Recorded 04/09/2011 through 04/22/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 04/09	326	329	52	107	4	12	0	0
Sun - 04/10	0	0	0	0	0	0	0	0
Mon - 04/11	377	209	46	150	3	20	0	0
Tue - 04/12	179	134	62	65	2	6	0	0
Wed - 04/13	372	132	19	252	0	19	0	0
Thu - 04/14	305	59	86	70	9	14	0	0
Fri - 04/15	302	126	46	39	4	15	0	0
Sat - 04/16	280	124	60	112	3	19	0	0
Sun - 04/17	0	0	0	0	0	0	0	0
Mon - 04/18	279	73	38	49	5	17	0	0
Tue - 04/19	147	173	33	68	2	6	0	0
Wed - 04/20	255	175	35	286	4	13	0	0
Thu - 04/21	420	77	99	26	2	16	0	0
Fri - 04/22	278	109	51	82	3	13	0	0
TOTALS	3,520	1,720	627	1,306	41	170	0	0
Daily Average	293.3	143.3	52.3	108.8	3.4	14.2	0.0	0.0

Signature of Person Making Count: HEATHER MITCHEM
 Printed Name: HEATHER MITCHEM
 Date: 05/12/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and ZIP+4: New Hampton Post Office 64471-9998

Dates Recorded: 4/9/2011 through: 4/22/2011

Date	Letters		/Flats		Parcels		Other
	First Class	Standard	First Class	Standard	Priority	Standard	
Saturday	326	329	52	107	4	12	
Monday	377	209	46	150	3	20	
Tuesday	179	134	62	65	2	6	
Wednesday	372	132	19	252	0	19	
Thursday	305	59	86	70	9	14	
Friday	302	126	46	39	4	15	
Saturday	280	124	60	112	3	19	
Monday	279	73	38	49	5	17	
Tuesday	147	173	33	68	2	6	
Wednesday	255	175	35	286	4	13	
Thursday	420	77	99	26	2	16	
Friday	278	109	51	82	3	13	
TOTALS	3520	1720	627	1306	41	170	
Daily Average							

Signature of Person Making Count: Kristine Ruch
 Printed Name: Kristine Ruch
 Title: OIC

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Note: Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
 (Record in Pieces)

Post Office Name and Zip+4 NEW HAMPTON 64471 - 9998

Dates Recorded 04/09/2011 through 04/22/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 04/09	15	3	1	0	0	0	0	0
Sun - 04/10	0	0	0	0	0	0	0	0
Mon - 04/11	53	20	1	0	1	0	0	0
Tue - 04/12	48	1	7	0	0	3	0	0
Wed - 04/13	29	12	2	0	1	2	0	0
Thu - 04/14	40	6	19	0	0	0	0	0
Fri - 04/15	34	6	3	0	0	0	0	0
Sat - 04/16	8	0	4	5	0	0	0	0
Sun - 04/17	0	0	0	0	0	0	0	0
Mon - 04/18	65	1	2	1	2	2	0	0
Tue - 04/19	55	3	12	1	0	1	0	0
Wed - 04/20	183	0	0	0	0	0	0	0
Thu - 04/21	28	12	15	2	0	1	0	0
Fri - 04/22	36	0	14	3	0	0	0	0
TOTALS	594	64	80	12	4	9	0	0
Daily Average	49.5	5.3	6.7	1.0	0.3	0.8	0.0	0.0

Signature of Person Making Count: HEATHER MITCHEM
 Printed Name: HEATHER MITCHEM
 Date: 05/12/11

**Survey of Dispatched Mail
(Record in Pieces)**

Post Office Name and ZIP+4: New Hampton Post Office 64471-9998

Dates Recorded: 4/9/2011 through 4/22/2011

Date	Letters		Flats		Parcels		Other
	First Class	Standard	First Class	Standard	Priority	Standard	
Saturday	15	3	1	0	0	0	
Monday	53	20	1	0	1	0	
Tuesday	48	1	7	0	0	3	
Wednesday	29	12	2	0	1	2	
Thursday	40	6	19	0	0	0	
Friday	34	6	3	0	0	0	
Saturday	8	0	4	5	0	0	
Monday	65	1	2	1	2	2	
Tuesday	55	3	12	1	0	1	
Wednesday	183	0	0	0	0	0	
Thursday	28	12	15	2	0	1	
Friday	36	0	14	3	0	0	
TOTALS	594	64	80	12	4	9	
Daily Average							

Signature of Person Making Count: Kristine Ruch

Printed Name: Kristine Ruch

Title: OIC



05/12/2011

OIC/POSTMASTER

SUBJECT: NEW HAMPTON Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the NEW HAMPTON Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the NEW HAMPTON Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to JOANNE DEAN by 05/26/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>39</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>39</u>

If you have any comments on alternate means of providing services to the NEW HAMPTON customers, please provide them below:

JOANNE DEAN
Post Office Review Coordinator

Comments:

cc: Official Record



04/21/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the NEW HAMPTON Post Office, 64471 - 9998, located in HARRISON County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

JOANNE DEAN
Post Office Review Coordinator
MID-AMERICA PFC

NBR records of mail theft or vandalism: 1

Comments/Findings:

cc: Official Record

Routing Slip

To	Dept . Office or Room No.	
1. JOANNE DEAN		<input type="checkbox"/> Approval <input type="checkbox"/> Signature <input type="checkbox"/> Comment <input type="checkbox"/> See Me <input checked="" type="checkbox"/> As Requested <input checked="" type="checkbox"/> Information <input type="checkbox"/> Read and Return <input type="checkbox"/> Read and File <input type="checkbox"/> Necessary Action <input type="checkbox"/> Investigate <input type="checkbox"/> Recommendation <input type="checkbox"/> Prepare Reply
2. DISCONTINUANCE COORDINATOR		
3.		
4.		
5.		
6.		
From: FREDA JONES INVESTIGATIVE COORDINATOR		Extension Room No.
Date: 05/12/2011		
Remarks COPY OF MAIL THEFT/VANDILISM LETTER SENT TO SHERIFF PERTAINING TO NEW HAMPTON POST OFFICE. AS OF 05/12/2011, NO RESPONSE HAS BEEN RECEIVED AS REQUESTED.		



April 25, 2011

Harrison County Sheriff
1501 Central Street
Bethany, MO 64424

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the New Hampton Post Office, 64471 located in Harrison County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter.

Freda Jones
Post Office Review Coordinator

Enclosure: Return Envelope

No records of mail theft or vandalism

Comments/Findings: _____

Signature: _____ Title: _____

Date: _____

Post Office Survey Sheet

Post Office Name NEW HAMPTON ZIP+4 64471-9998
Congressional District 6th Date 06/21/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

Unknown.

2. Is the facility accessible to persons with disabilities? Yes No

3. Lease terms? 30-day cancellation clause? Lease expires 04/30/2013 and there is no cancellation clause.

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

Unknown.

5. List potential CPO sites.

Unknown.

6. Are there any postage meter customers or permit mailers? Yes No

If yes, please identify them by name and address.

Permit Mailer: Buzzard Gulch, INC., 13925 W US Hwy 136, New Hampton, MO 64471. Postage meter customer: Buzzard Gulch, INC., 13925 W US Hwy 136, New Hampton, MO 64471.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

One noncareer employee affected. Noncareer employee will be offered a vacant PMR position in neighboring Post Office if available.

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

HCR driver delivers mail at 07:25 and dispatches at 15:45. If discontinuance is implement, the HCR driver will be eliminated.

How many Post Office boxes are installed? 190

How many Post Office boxes are used? 39

What are the window service hours? 08:30am to 11:30 and 12:30 to 16:00 M-F

08:30am to 10:30am S

What are the lobby hours? 08:30am to 16:00pm M-F

08:30 to 10:30am S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

Unknown.

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? <u>Microwave and wooden plaque.</u>	
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. <u>Unknown.</u>	
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? <u>Some customers are illiterate and need customer assistance.</u>	
13.	Rural delivery/HCR delivery.	
a.	What is current evaluation?	<u>53</u>
b.	Will this change result in the route being overburdened? If so, what accommodations will be made to adjust the route?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <u>na</u>
c.	How many boxes and miles will be added to the route?	<u>15, box 1.00 Miles</u>
d.	What would be the additional annual expense if the route is increased?	<u>1409</u>
e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	<u>0</u>
f.	At what time of the day does the carrier begin delivery to the community?	<u>10:15</u>
	Will this delivery time be affected if the office is discontinued? (Y or N)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, how?	<u>0</u>
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input checked="" type="checkbox"/> More <input type="checkbox"/> Same <input type="checkbox"/> Less	

Community Survey Sheet

Community Survey Sheet

Post Office Name NEW HAMPTON ZIP+4 64471-9998
Congressional District 6th Date 05/12/2011

1. Incorporated? Yes No
Local government provided by: Harrison County Courthouse
Police protection provided by: Harrison County Sheriff
Fire protection provided by: New Hampton Fire Department
School location: Bethany MO
2. What population growth is expected? (Please document your source)
There is zero population growth according to the zip code demographic report.
3. What residential, commercial, or business growth is expected? (Please document your source)
None known.
4. History. (Are there any special historical events related to the community?
Are there any special community events to consider?
Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
Check with the field real estate office when verification is needed.)
Unknown.
5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
A mixture of retirees, commuters, self-employed and farmers.
6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board,
school bus stop, community meeting location, voting place, government form distribution center.
Do employees of the office offer assistance to senior citizens and handicapped)?
What provisions can be made for these services if the Post Office is discontinued?
A Public Bulletin Board.

Highway Contract Route Cost Analysis Form

Highway Contract Route Estimated Cost for Alternative Service			
Office Name:	<u>NEW HAMPTON</u>		
Office Zip+4:	<u>64471 -9998</u>	District:	<u>MID-AMERICA PFC</u>
1.	Enter the number of additional boxes to be added to the route	<u>0</u>	x 3.64 hours per year <u>0.00</u>
2.	Enter the number of additional miles to be added to the route	<u>0.00</u>	x 10.40 hours per year <u>0.00</u>
Total time added to the route			<u>0.00</u>
3.	Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer)		<u>0.00</u>
Total additional compensation (HCR hourly rate x total time added to the route)			<u>0.00</u>

Rural Route Cost Analysis Form

Rural Route Carrier
Estimated Cost for Alternative Replacement Service

Office Name: NEW HAMPTON
 Office Zip+4: 64471 -9998 District: MID-AMERICA PFC

1.	Enter the number of additional boxes to be added to the rural route	<u>15</u>		
2.	Enter the number of additional miles to be added to the route	<u>1.00</u>		
	Enter the volume factor	<u>3.06</u>		
			Total (additional boxes x volume factor)	<u>45.90</u>
3.	Enter the number of additional boxes to be added to the rural route	<u>15</u>		
	Centralized boxes	<u>0.00</u>	x 1.00 Min	<u>0.00</u>
	Regular L route boxes	<u>0.00</u>	x 1.82 Min	<u>0.00</u>
	Regular Non-L route boxes	<u>15.00</u>	x 2.00 Min	<u>30.00</u>
			Total additional box allowance	<u>30.00</u>
4.	Enter the number of additional daily miles to be added to the rural route	<u>1.00</u>	x 12 Mileage Standard	<u>12.00</u>
			Total additional minutes per week (miles carried to two decimal places)	<u>87.90</u>
5.	Total additional annual minutes (additional minutes per week year)	<u>87.90</u>	x 52 Weeks	<u>4,570.80</u>
6.	Total additional annual hours (additional annual minutes/ 60 minutes per hour)	<u>4,570.80</u>	/ 60 Minutes	<u>76.18</u>
7.	Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated)	<u>43.00</u>		
			Total Annual Cost (additional annual hours x rural cost per hour)	<u>3,275.74</u>
8.	Enter lock pouch allowance (if applicable)			0.00
			Total annual cost for alternate service (annual cost minus lock pouch allowance)	<u>3,275.74</u>

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 06/21/2011																								
2. Post Office Name NEW HAMPTON		3. State and ZIP + 4 Code MO, 64471-9998																										
4. District, Customer Service MID-AMERICA PFC	5. Area, Customer Service WESTERN	6. County HARRISON	7. Congressional District 6th																									
8. Reason for Proposal to Discontinue 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by the rural carrier that serves the community. 4. There are 2 other post offices within a 7 mile radius.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 03/31/2009 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) EAS-11 Downgraded from EAS-55 d. No of Clerks-0 No of Career-0 No of Non-Career-0 e. No of Others-0 No of Career-0 No of Non-Career-1		a. Time M-F 08:30am to 11:30 and 12:30 to 16:00 Set 08:30am to 10:30am Total Window Hours Per Week a. Lobby Time M-F 08:30am to 16:00pm Set 08:30 to 10:30am 34.50																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 39 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 39 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 12.60		<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>436</td> <td>54</td> </tr> <tr> <td>b. Newspaper</td> <td>161</td> <td>7</td> </tr> <tr> <td>c. Parcel</td> <td>17</td> <td>1</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>614</td> <td>62</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>1</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>1</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	436	54	b. Newspaper	161	7	c. Parcel	17	1	d. Other	0	0	e. Total	614	62	f. No. of Postage Meters		1	g. No. of Permits		1
Types of Mail	Received	Dispatched																										
a. First-Class	436	54																										
b. Newspaper	161	7																										
c. Parcel	17	1																										
d. Other	0	0																										
e. Total	614	62																										
f. No. of Postage Meters		1																										
g. No. of Permits		1																										
Finances a. FY 2008 2009 2010		Receipts \$ 14,498 \$ 15,036 \$ 14,688	b. EAS Step 1 PM Basic Salary (no Cole) \$ 33168	c. PM Fringe Benefits (33.6% of b.) \$11,111																								
15a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 04/30/2013 Annual Lease \$ 7000 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
15b. Explain:																												
17. Schools, Churches and Organization in Service Area: No: 0 Project Joy, Lord's Warehouse, Methodist Church, Christian Church, Mt Zion Church, New Hampton Fire Dept., New Hampton Betterment Club, New Hampton Christian School.		19. Administrative/Emanating Office (Proposed): Name ALBANY EAS Level 18 Miles Away 8.1 Window Service Hours: M-F 06:00 to 17:00 SAT 08:00am to 17:00pm Lobby Hours: M-F 24 Hours SAT 24 Hours PO Boxes Available: 61																										
18. Businesses in Service Area: No: 0 Peter's Woodworking, Northwind Automotive, Humphrey Motors, Bear's Aloha Grill, Duane's Place, New Hampton Hardware, New Hampton City Hall, Lucky Ewe Antiques, Grumpies Repair, Buzzard Gulch, INC., Phil's "C" Store, McChesney Enterprises, New Hampton Trailer Sales, Pat's Catering Service, Bridger Service, Clearwater, INC., Langfitt Electric, Rainbow Style, Kerns Truck Repair, Kathy's Greenhouse, Ed's Excavating, Idlewild Farms, Nature's Way Taxidermy, Pequinot Construction, Pymell Farms.		20. Nearest Post Office (if different from above): Name MARTINSVILLE EAS Level 51 Miles Away 7.3 Window Service Hours: M-F 10:30am to 12:30pm SAT 10:30am to 12:30pm Lobby Hours: M-F 10:30am to 12:30pm SAT 10:30am to 12:30pm PO Boxes Available: 42																										
21. Prepared by																												
Printed Name and Title FREDA JONES		Signature FREDA JONES		Telephone No. AC () (816) 374-9686																								
PO Discontinuance Coordinator Name KIM SILANCE		Telephone No. AC () (816) 374-9686		Location KANSAS CITY, MO																								



A. Office

Name: NEW HAMPTON State: MO Zip Code: 64471
Area: WESTERN District: MID-AMERICA PFC
Congressional District: 6th County: HARRISON
EAS Grade: 55 Finance Number: 285754
Post Office: Classified Station Classified Branch CPO

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Joanne Dean
Title: MID-AMERICA PFC Post Office Review Coordinator
Tele No: (816) 374-9686

Date: 09/27/2011
Fax No: (816) 374-9120



05/20/11

OIC/POSTMASTER

SUBJECT: NEW HAMPTON Post Office

Enclosed are questionnaires addressed to customers of the NEW HAMPTON Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 06/08/2011 for further review.

A handwritten signature in black ink that reads "Joanne I Dean". The signature is written in a cursive, flowing style.

Joanne Dean
Post Office Review Coordinator
Enclosures



05/19/2011

POSTAL CUSTOMER
NEW HAMPTON POST OFFICE
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the New Hampton Post Office retired on 03/31/2009. The Office is being studied for possible closing or consolidation for the following reasons: 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by the rural carrier that serves the community. 4. There are 2 other post offices within a 7 mile radius.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Albany Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Albany Post Office, located 8.1 miles away. Hours of service at this office are 08:00 to 17:00, Monday through Friday, and 08:00am to 17:00pm on Saturday. Post Office box service is available at this location at increased fees.

In addition retail services are also available at the Martinsville Post Office, located 7.3 miles away. Hours of service at this office are 10:30am to 12:30pm, Monday through Friday, and 10:30am to 12:30pm on Saturday.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 06/08/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the New Hampton Fire House on Wednesday, June 08, 2011 from 18:00 to 19:00 to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Kim Silance at (816) 374-9686.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "Jacquie Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate)



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
 Personal needs _____
 Banking _____
 Employment _____
 Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Betharp, Liberty, St Joe
- Personal needs " " "
- Banking "
- Employment Retired
- Social needs Betharp

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Dillard H. Blanton

Address: 36381 W. Hwy 22, New Hampton, MO. 64471

Telephone: 439-8346

Date: 5-7-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

DILLARD H. BLANTON
36681 W HWY ZZ
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Joanne K. Leslie". The signature is fluid and cursive.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bethany
- Personal needs Bethany
- Banking Bethany
- Employment Retired
- Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Lain Hill

Address: 105 W US Hwy 136 - New Hampton Mo 64471

Telephone: 660-439-4415

Date: June 7, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

LOIS DILL

105 W US HWY 136
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

people are limited getting to the mail box.

We are elderly

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bethany - St Joe
- Personal needs _____
- Banking - Bethany
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Rex Lyon

Address: 306 W Taylor St

Telephone: 660-439-3541

Date: 6-7-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

REX LYON
308 W TAYLOR ST
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is fluid and cursive.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

Deliver to door

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
 Personal needs _____
 Banking _____
 Employment _____
 Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Doris Steneris

Address: 24 White Oak Heights #6 New Hampton, Mo. 64471

Telephone: 439-4335

Date: May 27, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

DORIS STEVENS
WHITE OAK HEIGHTS APT #6
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

I work in Albany - 7mi away



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: BUT I receive A lot of packages + dont want them sitting out in a box all day.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Alicia Johnson

Address: PO Box 213

Telephone: _____

Date: 5/24/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Do you realize if you close the Post Office, you will
"u New Hampton. Have you even considered cutting
back some hrs? The Post office is a service.

I know the post office is having financial trouble, but
there are other way to cut waste. That doesn't mean
cutting clerks + carriers. Check the Ratio of Chiefs to
Indians. I know the price of gas hurts profits, but
have you started buying hybrid vehicles? Plus

going to a 5 day week is not the answer either.
Even I know that Mondays would be an overwhelming
day so then there would be overtime,

res a lot of hard working people that are employed
in the USPS. Besides delivering mail, they are part of
the community. Taking away A post office kills the
community + there is no hope of growth. In fact, the
business' that are there probably won't stay long.



06/22/2011

ALICIA JOHNSON
PO BOX 213
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
- You expressed a concern about cutting management positions from the top down instead of taking services away from customers. The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.
- You expressed a concern about growth in the community. The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Joanne K. Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

Better

Just as Good

No Opinion

Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Mailing Address

Name:

Charles R. Samuel

Address:

204 S Arch PO Box 194

Telephone:

660-439-2966

Date:

5/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

CHARLES L. SAMUEL
PO BOX 194
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "Jacquie Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>occasional</i>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Sometimes</i>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Barry + Deborah Wumberly
Address: 13291 W US Hwy 136, New Hampton, MO 64471
Telephone: 660-439-2171
Date: 5/25/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

BARRY & DEBORAH WIMBERLY
13291 W US HWY 136
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is fluid and cursive.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bethany Albany
- Personal needs Bethany Albany
- Banking Bethany Albany
- Employment _____
- Social needs Bethany Albany

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: William Kelly

Address: PO Box 292

Telephone: 660-439-2007

Date: 5-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

WILLIAM KELLY
PO BOX 282
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "Joanne K. Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: No personal service to answer questions concerning the Post Office

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bethany, Albany
- Personal needs Bethany, Albany
- Banking Bethany, Albany
- Employment
- Social needs Bethany, Albany

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Mary Ann Jordan

Address: 201 N. Market, New Hampton Mo. 64471

Telephone: 660-439-2999

Date: 5-24-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

MARY ANN JORDAN
201 N MARKET
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in black ink that reads "Joanne K. Leslie". The signature is written in a cursive style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
 Personal needs
 Banking
 Employment
 Social needs
-
-
-
-
-

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: REX BIGGS

Address: 32549 W. St. Hwy ZZ

Telephone: 660-439-2524

Date: May 24-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

REX BIGGS

32549 W STATE HWY ZZ
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Sometimes
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain:

The Square in Bekhany & the Post office is Right Here when we Shop on



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Scott + Lori Moore

Address: P.O. Box 232 267 N. Market

Telephone: ~~660~~ 660-439-3542

Date: 5-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

SCOTT & LORI MOORE
PO BOX 232
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Albany & Bethany
- Personal needs Albany & Bethany
- Banking Albany & Bethany
- Employment Bethany
- Social needs Albany & Bethany

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Tina Gillespie

Address: 3029 600th Rd New Hampton MO 64471

Telephone: 660-439-3951

Date: 5-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

TINA GILLESPIE
3029 600TH RD
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
 Personal needs _____
 Banking _____
 Employment _____
 Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: City of New Hampton

Address: P.O. Box 283

Telephone: 660 439-2591

Date: 5/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

CITY OF NEW HAMPTON
PO BOX 283
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Joanne K. Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
 Personal needs _____
 Banking _____
 Employment _____
 Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Carol Goodwin
Address: 210 N Starnes St New Hampton, MO-
Telephone: 660-439-2448
Date: 5-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

C. GOODWIN
210 N STAUVER ST.
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "Jacquie Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

Better

Just as Good

No Opinion

Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Mailing Address

Name: Teresa Griffith

Address: P.O. Box 273; New Hampton, MO 64471

Telephone: 660 439-2591

Date: 5/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

TERESA GRIFFITH

PO BOX 273
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
 Personal needs
 Banking
 Employment
 Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: DEAN BITCHER

Address: 32325 W-59 HWY ZZ

Telephone: 660 479-2201

Date: 5-25-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

DEAN KITCHEN

32325 W STATE HWY ZZ
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Joanne K. Leslie". The signature is fluid and cursive.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

Post mistress helps me in + out of car

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

Sometimes



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bethany
- Personal needs ie
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: LARRY & Shirley Stephens

Address: 404 N. ARCH ST. NEW HAMPTON MD. 64471

Telephone: 660-439-2781

Date: 5-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

LARRY & SHIRLEY STEPHENS
404 N ARCH ST.
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie K. Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

Wife works in Albany



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

Bethany & Albany

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Mailing Address

Name:

Larry Watson

Address:

6177 W 275th St New Hampton Mo 64471

Telephone:

660-439-2534

Date:

5-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

LARRY WATSON
6177 W 275TH ST
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Joanne K. Leslie". The signature is fluid and cursive.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
 Personal needs
 Banking
 Employment
 Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Joyce Ann Carey
Address: 208 NW State Hwy EE, New Hampton, MO

Telephone: _____

Date: 5-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

JOYCE ANN CAREY
208 NW STATE HWY EE
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
 - b. Using for school bus stop YES NO
 - c. Assisting senior citizens, persons with disabilities, etc. YES NO
- If yes, please explain: _____

- d. Using public bulletin board YES NO
 - e. Other YES NO
- If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service
will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these
services?

- Shopping Bethany, Mo., Desany, Mo., St. Joseph, Mo.
 Personal needs _____
 Banking _____
 Employment LAMONI, IA.
 Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Tom & Donna Keans

Address: 406 N. Arch St. New Hampton, Mo. 64471

Telephone: 660-439-2597

Date: 5/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to
complete this questionnaire.



06/22/2011

TOM & DONNA KERNS

406 N ARCH ST
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



06/22/2011

EARL DEAN & SARAH SISSEL (NEW HOPE BAPTIST CHURCH)
13357 W STATE HWY P
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "Jacquie Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
 - b. Using for school bus stop YES NO
 - c. Assisting senior citizens, persons with disabilities, etc. YES NO
- If yes, please explain: _____

d. Using public bulletin board YES NO

e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain: _____



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Mailing Address

Name: Earl Dean & Sarah Sissel & Baptist Church New Hope

Address: 13357 West State Highway P

Telephone: 660-439-3326

Date: 5-24-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Albany, Bethany
- Personal needs Albany, Bethany
- Banking Albany, Bethany
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Laurie Kennedy

Address: 405 E Burton St,

Telephone: 660-439-2000

Date: 5-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

Laurie Kennedy
405 E BURTON ST
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in black ink that reads "Joanne K. Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
 Personal needs
 Banking
 Employment
 Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name:

Tim West

Address:

204 N. Alced St, New Hampton, Mo 64477

Telephone:

660-439-3395

Date:

05-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

TIM WEST

204 N ARCH ST
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bethany, MO
- Personal needs Bethany, MO
- Banking Bethany, MO
- Employment home in Bethany, MO
- Social needs Bethany, MO

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: BRIDGER SERVICE Station
Address: 12555 W HWY 136
Telephone: 660 439 3600
Date: 5-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

BRIDGER SERVICE STATION
12555 W HWY 136
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in black ink, appearing to read "Jacquie Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

I commute to KCMO to work, I pass several!



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping KCMO
- Personal needs Bethany Mo.
- Banking Bethany mo.
- Employment KCMO
- Social needs NONE OF YOUR BUSINESS!

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Toby Wright
Address: 307 N Arch St. New Hampton Mo. 64471
Telephone: 660-439-2535
Date: 5-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

TOBY WRIGHT
307 N ARCH ST
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>Christine</i>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain:

Albany - Bethany



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bethany - Albany Maryville St Joe
- Personal needs Bethany
- Banking Bethany - Albany
- Employment stay at home
- Social needs everywhere

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Ed + Jeanne Barber

Address: 12909 W 330th St. New Hampton Mo 64471

Telephone: _____

Date: May 25 - 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

ED & JEANIE BARBER

12909 W 330TH ST.
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

DISABLED
Retired

- Shopping
 Personal needs DR App
 Banking
 Employment
 Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Bonnie Magee

Address: 2820 GIS + H Road

Telephone: 660 439-3520

Date: 5-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

BONNIE MAGEE
2820 615TH RD
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

N/A

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

N/A

If yes, please explain:

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

My social life in New Hampton, MO.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping My daughter takes me 1x month (usually with)
- Personal needs DRS. Appointments due to Disability (my drs. appts.)
- Banking
- Employment N/A
- Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No I have my social life in town, AT THE Post office in New Hampton because of my Disability

Mailing Address

Name: Jodylyne Wilson

Address: 410 N. Arch

Telephone: (918) 625-3342

Date: May, 25, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I am 46 and have Grand-Ma's SEIZURES - I know my Postmaster thru services I obtain here, she is extremely nice to me and helps me remember what I came to do.

Sincerely
Jodylyne Wilson



06/22/2011

JODI LYNNE WILSON
410 N ARCH
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Joanne K. Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

Take my mother (disabled) to local Due to Gas Price

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bethany
- Personal needs _____
- Banking Bethany
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Kristina Wilson

Address: 408 N Arch

Telephone: 868-2657

Date: May 26, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I only go to town once a month having the post office in New Hampton saves me gas & helps my mother do her postal needs.



06/22/2011

KRISTINA WILSON

408 N ARCH
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000

mplox 64471



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ~~New Hampton~~ Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name:

Aseuld Barnett

Address:

507 E Washington

Telephone:

660-439-2880

Date:

6-8-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

GERALD BARNETT
507 E WASHINGTON
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping St. Joe | Bethany | Albany
- Personal needs n n n Kansas City
- Banking Bethany Albany
- Employment Albany
- Social needs Kansas City -

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: _____

Address: 307 N Market St.

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

There are NO post offices within 7 miles of New Hampton - where are you measuring from?

The Bethany^{po} is in an inaccessible location - and the Albany location is closed early AM - also at times the Bethany^{po} _{staff} is less than friendly and on at least 3 occasions I have stood at window while the staff carried on personal conversations - after ^(both phone & in person) telling me to wait. After a minute or so I just left telling them I'd go to my post office.

Closing our post office will cause major harm to our town. We have many elderly, and to make them climb up to Bethany po will harm them. And there is only a couple (2^{or}3) of decent parking places in Albany -

Please don't close ours.
I will testify - Melanie Rowley
251 709 2925



06/22/2011

MELANIE ROWLEY
307 N MARKET
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You express concern about the number of miles on the customer notification letter. Information was taken from an internet mapping site. If this information is incorrect, the record will be changed to reflect the correct distance.
- You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.
- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script, appearing to read "Joanne K. Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000

ampton 64471



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the New Hampton Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
 Personal needs
 Banking
 Employment
 Social needs
-
-
-
-
-

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Rick Naylor - New Hampton Hardware

Address: PO Box 287

Telephone: 660-439-3245

Date: 6-8-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

RICK NAYLOR / NEW HAMPTON HARDWARE
PO BOX 287
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "Jacquie Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while travelling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping only because grocery store closed
- Personal needs _____
- Banking only because bank closed
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: JOHN + LINDA MAGEE

Address: P.O. Box 223 NEW HAMPTON MO 64471

Telephone: _____

Date: 6-6-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

JOHN & LINDA MAGEE
PO BOX 223
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is fluid and cursive.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
 Personal needs _____
 Banking _____
 Employment _____
 Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: LeAnn Chaney, Potts & Robert Randall
Address: 209 W Washington New Hampton
Telephone: 660-439-2708
Date: 05-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

LEANN CHANEY POTTS & ROBERT RANDALL

209 W WASHINGTON
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Joanne K. Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

Order for the Post

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address



Mr David Bridger
303 W Taylor St
New Hampton MO 64471-8125

Telephone: (660) 439-2805 (660) 439-2905

Date: 5-20-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

MR. DAVID BRIDGER
303 W TAYLOR ST
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "Jacquie Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bethany
 Personal needs Bethany
 Banking Bethany
 Employment _____
 Social needs Bethany

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Melbourne Red Stevens

Address: 307 N MARKET ST New HAMPTON, Mo.

Telephone: 439-3835

Date: 5/24/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

MELBOURNE REX STEVENS
302 N MARKET ST
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____

I work from 8:30 AM to 7 PM



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bethany
- Personal needs
- Banking Bethany
- Employment Bethany
- Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Marcel Davis

Address: New Hampton Mo Box 127

Telephone: _____

Date: 5-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I currently live 10 miles from the closest Post Office other than New Hampton.



06/22/2011

MARCELL DAVIS
PO BOX 127
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Jacquie Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

occasionally
 we do go by other Post offices, But closing New Hampton would force us to drive out of our way hence, using more fuel.



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No *no comment*

Mailing Address

Name: Tena Rodgers + Peter Spagnotti

Address: 3445 W. 110th Ave New Hampton, mo 64471

Telephone: (660) 439-2020 + (660) 439-3030

Date: 5-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

TENA RODGERS & PETER SPAGNOTII

3445 W 110TH AVE
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> <i>cash needs</i>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> "
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> "
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bethany
- Personal needs "
- Banking "
- Employment
- Social needs

5. Do you currently use local businesses in the community?

- Yes ~~No~~ No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Willena M. Greene

Address: 210 E Hwy 136

Telephone: 660-439-2300

Date: 05/24/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

WILLENA M. GREENE

210 E HWY 136
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping BETHANY
- Personal needs BETHANY
- Banking _____
- Employment _____
- Social needs BETHANY

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: HAROLD + DONNA BECKETT

Address: 11216 W. 322ND STREET

Telephone: _____

Date: MAY 27 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

HAROLD & DONNA BECKETT
11216 W 322ND ST
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "Jacquie Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bethany + Albany
- Personal needs
- Banking
- Employment N/A
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: CAROL K. DAHL

Address: 30324 W. Hwy. E.E

Telephone: 660-439-2413

Date: 5-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

CAROL K. DAHL
30324 W HWY EE
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Joanne K. Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping BETHANY, MO
- Personal needs BETHANY, MO
- Banking BETHANY OR ARBANY MO.
- Employment N/A
- Social needs KIRKSVILLE, INDEPENDENCE & BETHANY, MO

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Marilyn ROGAN

Address: P.O. Box 172 105 PACE NEW HAMPTON, MO.

Telephone: 660-439-2009

Date: 5-27-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

MARILYN RAGAN

PO BOX 172
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is fluid and cursive.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

assist disabled man with mail

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

Please do not close New Hampton Post office

Debra Daly



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
 Personal needs
 Banking
 Employment
 Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Debra Daly
Address: 12529 W 345th N.H.MO.64471
Telephone: 660-439-2827
Date: 5-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

DEBRA DALY
12529 W 345TH ST
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Jacquie Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: Neighbor can't see, legally blind, & purchase stamps & mail letters for her.

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bethany
- Personal needs Bethany
- Banking Bethany
- Employment self employed at New Hampton
- Social needs New Hampton

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

But we need our post office.

Mailing Address

Name: Ruth Ann Aille

Address: 602 N. Staver, New Hampton, Mo. 64471

Telephone: 660-439-4215

Date: 6-03-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

RUTH ANN ARKLE
602 N STAUVER
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Joanne K. Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain:



06/22/2011

HAROLD G. MOLLOY
2886 602ND RD
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Jacquie Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
 Personal needs
 Banking
 Employment
 Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Margie Warner

Address: 106 N Staver, New Hampton

Telephone: 439-4205

Date: 6-2-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Although I have to leave N.H. for most of my needs, that's the main reason I would like to have our Post office. I write + mail letters almost everyday. I am 86, and I don't like having to drive even 7mi for Postal Service. I think it is a shame to discontinue (or limit) the Post Office in New Hampton, MO 000186



06/22/2011

MARGIE WARNER
106 N STAUVER
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment Retired _____
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Gerald + Nelda Carlson

Address: 27470^{west} HW EE New Hampton

Telephone: 660-845-2262

Date: 0-02-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

GERALD & NELDA CARLSON
27470 W HWY EE
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

I drive out of my way to get to another post office



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: New route New names to learn
Mixing up the mail

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Deb Dalestke
Address: 107 N. Market St.
Telephone: 660-439-2711
Date: 5-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Where will we pick up our parcel
post packages?
This will devastate the older people
who do not drive to worry +
Worrier



06/22/2011

DEB DALESKE
107 N MARKET ST
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Joanne K. Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

Work in Bethany, Mo



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
 Personal needs _____
 Banking _____
 Employment _____
 Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Catherine Fuston

Address: 606 NW St Hwy EE New Hampton, Mo 64471

Telephone: 660-373-1461

Date: 5-31-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

CATHERINE FUSTON

806 NW STATE HWY EE
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Rethany
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Ernest R Ramey

Address: 28580 W. St. Hwy E E New Hampton MO 64471

Telephone: 660 439-2874

Date: 5-29-30

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

PRESTON RAMSY

28580 W STATE HWY EE
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Joanne K. Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bethany / Kansas City
- Personal needs Kansas City
- Banking Bethany
- Employment Kansas City
- Social needs Kansas City / Bethany

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: David Queen

Address: 13925 W 345th St New Hampton MO 64471

Telephone: (660) 868-1034

Date: 5/28/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

DAVID QUEEN
13925 W 345TH ST
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
 Personal needs
 Banking
 Employment
 Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Larnest W Bridges

Address: 101 S Washington St.

Telephone: 660-439-3035

Date: 5-28-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

EARNEST W. BRIDGER
101 E WASHINGTON ST
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

Elderly person with care giver

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bethany Walmart - no reason
 Personal needs to go down town.
 Banking Bethany
 Employment _____
 Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Robert Stevens
Address: 12359 W 345th Mo 64471
Telephone: 660-425-1425
Date: 5-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*Please do not close
New Hampton Hardware.*



06/22/2011

ROBERT STEVENS
12359 W 345TH ST
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Joanne K. Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: I feel more secure with the P.O. in force & that my mail is more secure & safer at the P.O. here in town.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
 Personal needs
 Banking
 Employment
 Social needs
- } Bethany

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Kaye J. Konomon

Address: P.O. Box 175.

Telephone: _____

Date: 5-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

KAYE J. KONOMOS
PO BOX 175
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Joanne K. Leslie". The signature is fluid and cursive.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



06/22/2011

GLENDAY LAYTHAM
PO BOX 243
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about mailbox vandalism. This is a problem that is experienced in many communities. Customers may install a heavier gauge metal box or brick veneer a mail box to make it resistant to vandalism. Customers should report mailbox vandalism to the county sheriff.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
 Personal needs
 Baking
 Employment
 Social needs

Do not have shopping, personal needs, banking, employment, social needs in our town.

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

I use post office, Church, School, Kathy Flower Shop, Phil's Store, Bean, Cafe in our town. We need our post office in our town!

Mailing Address

Name: Glenda Laytham

Address: 3183 W. 150th AVE P.O. Box 343

Telephone: 1-660-439-2870

Date: May 25/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*I will change to Rural Delivery
My Carrier is the best person
and ~~delivers~~ deliver mail on time.
The reason we change to Post office box*



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

pick up mail - deliver

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
 Personal needs _____
 Banking _____
 Employment _____
 Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: *Jacqueline Joann Hellyard*

Address: *108 N Base New Hampton Mo 64471*

Telephone: *660-439-2745*

Date: *5-28-11*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Taking away the post office would be a deficit for patrons and discourage business from coming in. Please do not destroy our town



06/22/2011

JACQUELINE JOANN HILLYARD
108 N RACE
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about growth in the community. The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Jacquie Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bethany in Albany
- Personal needs Bethany in Albany
- Banking Bethany in Albany
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Betty Hill
Address: 201 E Harrison New Hampton MO 64471
Telephone: 1660-439-2515
Date: 5/27/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

BETTY HILL
201 E HARRISON
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "Joanne K. Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bethany + St Joe
 Personal needs St Joe Bethany
 Banking Bethany or Albany
 Employment Retired
 Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Beverly J. Van Lengen

Address: 410 E Burton St, New Hampton MO 64471

Telephone: ⁶⁶⁰ 439-2848

Date: May 31, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

BEVERLY J. VANLENGEN
410 E BURTON ST
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain:

I WORK IN ALBANY USE ALBANY POST OFFICE + STORES



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping BETHANY ALBANY
- Personal needs ✓ ✓
- Banking ALBANY
- Employment ALBANY
- Social needs ALBANY - BETHANY ST JOSEPH KANSAS CITY MO
DES MOINES IA

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: JUDY STEINMAN

Address: 6120 300 ST NEW HAMPTON MO

Telephone: 660 439-3198

Date: 5-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

JUDY STEINMAN

6120 300TH ST
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000

As we live in the rural area. we always go to Bethany or Albany for all of our needs; therefore very seldom do we go to the New Hampton post office.

As we live in the rural area. we always go to Bethany or Albany for all of our needs; therefore very seldom do we go to the New Hampton post office.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> ?	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> ?	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain: _____

Bethany and Albany



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bethany and Albany
- Personal needs " "
- Banking " "
- Employment Bethany
- Social needs " "

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Neite and Jerry Clark
Address: 35356 W. St. Henry 22
Telephone: 439-3530
Date: 5-30-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

NEITA AND JERRY CLARK

35356 W ST. HWY ZZ
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "Jacquie Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

Better

Just as Good

No Opinion

Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Mailing Address

Name: Aaron + Lorrie Langfitt

Address: 310 N Arch St N.H. Mo 64471

Telephone: (660) 439-2672

Date: 5-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



08/22/2011

AARON & LORRIE LANGFITT
310 N ARCH ST
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-8686.

Sincerely,

A handwritten signature in black ink that reads "Joanne K. Leslie". The signature is fluid and cursive.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

occasionally

occasionally

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

law business

Do all my mother-in-

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: Prefer P.O. Box for better security & privacy & the convenience for us.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Albany + Bethany
- Personal needs
- Banking Albany + Bethany
- Employment Albany
- Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Marjorie + Steve Clevenger

Address: 306 N. Market, P.O. Box 187, New Hampton, MO 64471

Telephone: 660-439-2688

Date: 5-31-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

MARJORIE & STEVE CLEVENGER
PO BOX 187
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Jacquie Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-8000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____

McFall Post Office



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

Better

Just as Good

No Opinion

Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Mailing Address

Name:

Mike Van Horn

Address:

3421 W. 110th Ave., New Hampton, Mo 64471

Telephone:

(660) 439-3363

Date:

6-6-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

MIKE VAN HORN

3421 W 110TH AVE
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Joanne K. Leslie". The signature is fluid and cursive.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels — <i>occasionally</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders <i>occasionally</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail <i>occasionally unless that is necessary</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: *I am partially disabled and at times I need assistance*

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: *Since I shop - buy my personal books and do my banking in Bethany - I naturally use the Bethany Post Office with assistance, as I don't do steps and I can only walk a very short distance, all my activities are done as my personal health permits, and when I can get assistance as needed*
D. S. W.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping I shop in Bethany
- Personal needs I buy my personal needs in Bethany
- Banking I do my Banking in Bethany
- Employment I am retired
- Social needs I go to Church & Sun. School in Martinsville

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Mathena Guinevere Humphrey

Address: 28629 W. 130TH Ave.

Telephone: 660-439-2385

Date: July 20, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Wathena Guinevere Humphrey
28629 W. 130TH Ave.

Re 660-439-2385

June 6, 2011

First off I'm Partially Disabled So
going to Question 4

My Shopping is done in Bethany - So
when I'm unable to get out, others do
my shopping for me, also buying my
Personal needs.

My Banking - I do myself - Sometimes
I have to have someone drive me &
assist me when I get out of the car.
Occasionally I'm able to do for myself -

I don't do steps, and I'm only able
to walk a very short distance at a time

All Doctor visits and anything
that requires my signature, I have
someone to drive me to and from
location. I also need personal assistance

W. G. H.

(over)

When something works. Why
Change it?



06/22/2011

WATHENA GUINEVERE HUMPHREY

28629 W 130TH AVE
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Joanne K. Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
 Personal needs _____
 Banking _____
 Employment _____
 Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Dixie Jacobson

Address: 104 Elm St

Telephone: 660-439-4040

Date: 5/30/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

DIXIE JACOBSON
104 ELM ST
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

We are seniors who sometimes need help

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bethany
- Personal needs Bethany, Stanberry
- Banking Bethany
- Employment (retired)
- Social needs New Hampton, Bethany

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Everett & Evelyn Mc Campbell

Address: 2941 615 Rd New Hampton MO

Telephone: _____

Date: 6/6/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*Both have knee replacements & unsteady gait —
can use Bethany P.O.*



06/22/2011

EVERETT & EVELYN MCCAMPBELL

2941 615 RD
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000

I remember reading, recently, in the Sunday newspaper PARADE section about an 80+ year old gentleman who was still employed by the postal service. How is it that he can be continually employed when there's a need to limit post office services ???

I appreciate the ability to only have to drive 4 miles to mail a letter/package instead of 16 or 8 miles to the next nearest post offices (Bethany & Albany), especially with today's gas prices!!! It's also time consuming for the further drives.

The Bethany post office, with its many front steps is not in the part of town we usually frequent.

If mail is to originate out of Albany, will we continue to receive the Harrison Co shopping newspapers, in addition to the Gentry Co 'Shopper' as we currently do. Due to our county-line location, this is important to us.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> occ.

i. Buying stamp-collecting material *NA at the p.o.!*
unless you mean the stamps themselves, then when new issues come out

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

Buying stamps or mailing packages for my in-laws

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping St. Joseph, Bethany
- Personal needs St Joseph MO & Albany
- Banking Bethany & Albany
- Employment retired
- Social needs St Joseph, Albany & Bethany

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Debby, Harold, & Kevin McCampbell

Address: 2934 615 Rd New Hampton MO

Telephone: 660-439-2934

Date: 5/24/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/22/2011

DEBBY, HAROLD & KEVIN MCCAMPBELL
2934 615TH RD
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- All mail customers normally received through the local Post Office will go to the Administrative office to be delivered. There will be no change in the type of mail they normally get unless a customer puts in a change of address.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Joanne K. Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while travelling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bethany
- Personal needs Dr. Bethany
- Banking Bethany
- Employment County wide
- Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Dorothea M Walp

Address: 29405 W 130th Ave

Telephone: 660-439-2380

Date: 5-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

How could you
Even consider closing
a Post Office in a town
that has Business with
P.O. Boxes & Leavelle
Martino: like McFall
Open?

I Feel By closing
Our Local office you
are putting more
work on our
necks

Rural Carriers
We all will see a
Difference in our
Mail Delivery Because
of their work/Load
Handling Pkg & Return
Money For them.

there are lots
of ways to save
Money in Delivery &
Service & Besides closing
P.O. in Small Communities



06/22/2011

DOROTHEA M WALP

29405 W 130TH AVE
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.
- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Joanne K. Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000

Routing Slip

To	Dept., Office or Room No.	
1. MEMO TO RECORD		<input type="checkbox"/> Approval <input type="checkbox"/> Signature <input type="checkbox"/> Comment <input type="checkbox"/> See Me <input type="checkbox"/> As Requested <input checked="" type="checkbox"/> Information <input type="checkbox"/> Read and Return <input type="checkbox"/> Read and File <input type="checkbox"/> Necessary Action <input type="checkbox"/> Investigate <input type="checkbox"/> Recommendation <input type="checkbox"/> Prepare Reply
2. RE: New Hampton Questionnaires	Docket 1374723-64471	
3.		
4.		
5.		
6.		
From: Freda Jones, IC 101 E Clay St Albany, MO 64402-9998 Date: 6/22/2011		
Remarks <p>I received 5 questionnaires regarding New Hampton proposed discontinuance that contained no names or addresses to send postal response letter to. These were entered into csdc data system after all other questionnaires received were inputted. Only one letter generated to be printed which is placed in front of the 5 questionnaires with no customer names or addresses.</p> <p>Following these 5 is one questionnaire received after the requested return date on the Survey letter sent to all 64471 Postal Customers. Per instructions by District Coordinator, I notated date I received questionnaire and added it to the total number returned but did not enter in csdc for response since it was received on 6-21-11 which was after the requested date of 6-8-11.</p> <div style="text-align: center; margin-top: 20px;">  </div>		

My husband & I put the
Post office in New Hampton so
we could have a post office
the old was destroyed by fire.

Hoped it would never be
taken out, ever —

Thank you.

I use the post office by mailing
& buying all time



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

OBTAINING LOCAL COMMUNITY NEWS

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bethany, MO
- Personal needs Bethany, MO
- Banking Bethany
- Employment Albany
- Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: _____

Address: _____

Telephone: _____

Date: 6-3-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Daily also ~~buying~~

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better *Great in all ways* Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping *New Hampton post office*
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bethany
 Personal needs "
 Banking "
 Employment
 Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

with mailing needs.

Helps grandmother

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bethany
- Personal needs Bethany
- Banking Bethany
- Employment New Hampton
- Social needs Bethany

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bethany
- Personal needs Bethany
- Banking Bethany
- Employment _____
- Social needs Bethany

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: _____

Address: _____

Telephone: _____

Date: 5/24/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Recvd @ Albany 64402
6/21/11
(After 6/8/11 requested
return date)



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bethany or Albany
- Personal needs _____
- Banking _____
- Employment Bethany
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Talena Rumberg

Address: Po Box 261 New Hampton, MO, 64417

Telephone: 660-439-2306

Date: 6-3-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



06/22/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Hampton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Hampton Post Office should be pursued, a formal proposal will be posted in the Albany Post Office, Martinsville Post Office and New Hampton Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is fluid and cursive.

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the NEW HAMPTON Post Office on 05/19/2011. Additionally, during the survey period, questionnaires were available at the NEW HAMPTON Post Office to walk-in retail customers.

1.	Number of Questionnaires	
	Total Questionnaires distributed	<u>235</u>
	Favorable to proposal	<u>6</u>
	Unfavorable to proposal	<u>22</u>
	Expressing no opinion	<u>45</u>
	Total questionnaires received	<u>73</u>

Postal Concerns

The following postal concerns were expressed

1. **Concern (No Opinion):**

Customer expressed a concern about mailbox vandalism.

Response:

This is a problem that is experienced in many communities. Customers may install a heavier gauge metal box or brick veneer a mail box to make it resistant to vandalism. Customers should report mailbox vandalism to the county sheriff.

2. **Concern (No Opinion):**

Customer expressed a concern about package delivery and pickup.

Response:

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ¼ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

3. **Concern (No Opinion):**

Customers asked why their Post Office was being discontinued while others were retained.

Response:

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

4. **Concern (No Opinion):**

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

5. **Concern (No Opinion):**

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response:

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

6. **Concern (No Opinion):**

Customers expressed concern that postal employees at the administrative Post Office are rude.

Response:

Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.

7. **Concern (No Opinion):**

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response:

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

8. **Concern (No Opinion):**

Customers suggested cutting management positions from the top down instead of taking services away from customers.

Response:

The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.

9. **Concern (No Opinion):**
Customers were concerned about having to travel to another Post Office for service.
Response:
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
10. **Concern (No Opinion):**
Customers were concerned about mail security.
Response:
Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
11. **Concern (No Opinion):**
Customers were concerned about obtaining services from the carrier.
Response:
The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
12. **Concern (No Opinion):**
Customers were concerned about senior citizens.
Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. **Concern (No Opinion):**
Customer stated that the number of miles listed between the offices on the customer notification letter was incorrect.
Response:
Information was taken from an internet mapping site. If this information is incorrect, the record will be changed to reflect the correct distance.
2. **Concern (No Opinion):**
Customers expressed concern about receiving both County Shoppers if mail originates out of Administrative office.
Response:
All mail customers normally received through the local Post Office will go to the Administrative office to be delivered. There will be no change in the type of mail they normally get unless a customer puts in a change of address.
3. **Concern (No Opinion):**
Customers were concerned about growth in the community.
Response:
The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.
4. **Concern (No Opinion):**
Customers were concerned about the loss of a gathering place and an information center.
Response:
Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
5. **Concern (No Opinion):**
No Concern
Response:

Community Meeting Roster

Postal Service Representative (Names and Titles):
 Joanne Dean; Mid-America District Discontinuance Coordinator
 Freda Jones; Investigative Coordinator

Date: 06/08/2011
 Time: 18:00

Total Number of Customers Present: 34 16

Place: New Hampton Fire House

This document will be placed in an administrative record that, if discontinuance goes forward, becomes available for public inspection.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Gerald Barnett	507 E Washington	64471	660 439-2880
Alicia Johnson	PO Box 213	64471	660-439-4260
Debby McCampbell	2934 615 Rd	64471	660-439-2934
Donar L. Jordan	P.O. Box 191	64471	660-439-2999
MARILYN RAGAN	P.O. Box 172	64471	660-439-2009
John Magee	PO Box 223	64471	660-439-2455
Pat Stanton	13031 W 270 th St	64471	660-845-2266
Nanise Stanton	13031 W 270 th St	64471	660-845-2261
Bill Kelly	PO Box 282	64471	660 439-2007
Sandy Dineen	PO Box 184	64471	660 439-3015 373-1110
New Hampton Hardware	P.O. Box 287	64471	660-439-3245
Bear's Aloha Grill	PO Box 184	64471	660-439-3013
Beverly Van Lengen	410 E Butler St	64471	660-439-2848
Chas Goodwin	210 N Starnel	64471	660-439-2448
Deborah M. Wolf	29405 W 130 th Ave	64471	660-439-2380
Heidi Long	13891 W 115 Hwy B	64471	660-439-2037

Community Meeting Roster

Postal Service Representative (Names and Titles):
 Joanne Dean; Mid-America District Discontinuance Coordinator
 Freda Jones; Investigative Coordinator

Date: 06/08/2011
 Time: 18:00

Total Number of Customers Present: 34 17 Place: New Hampton Fire House

This document will be placed in an administrative record that, if discontinuance goes forward, becomes available for public inspection.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Ruth Ann Acker	602 N. Staver New Hampton	64471	439-3335 660-439-4215
Rev. Virginia Lynn	306 W Taylor New Hampton	64471	660-439-3541
Joan Dean	105 Hwy 136	64471	660 439 4415
Linda Smith Smith	5075 Washington 302 N Arch St	64471	660 439-2820
Walter Scott	New Hampton, Mo	64471	1000-439-2773
Joan Griffith			
Bert Griffith	204 N RICH ST New Hampton	64471	660 439 2591
John Smith	310 1/2 Arch St NH Mo	64471	660-439-2622
Margie Warner	106 N Staver	64471	660-439-4205
Linda Magee	P.O. Box 223	64471	660-439-2455
John Eugene Wilson	410 ARCH	64471	918-625-3342
Kristina Wilson	408 Arch New Hampton	64471	660-868-2657
Mark Barry	Hwy E E	64471	660 439-2874
Rick Naylor	P.O. Box 287	64471	660-439-3245
Joan Davis	PO Box 127	64471	1-660 439 2330
Madea Smith	P O Box 127	64471	1-660-439-2330

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. **Concern (UnFavorable):**
Customer expressed a concern about package delivery and pickup
Response:
You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
2. **Concern (UnFavorable):**
Customers asked why their post office was being discontinued while others were retained
Response:
You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
3. **Concern (UnFavorable):**
Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities
Response:
You expressed a concern about the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings of approximately totalsavings. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.
4. **Concern (UnFavorable):**
Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages
Response:
You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
5. **Concern (UnFavorable):**
Customers said they would miss the special attention and assistance provided by the personnel at the Post Office
Response:
You stated that you would miss the special attention and assistance provided by the personnel at the suspended Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed
6. **Concern (UnFavorable):**
Customers were concerned about a change of address
Response:
You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change
7. **Concern (UnFavorable):**
Customers were concerned about obtaining accountable mail and large parcels
Response:
You expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.
8. **Concern (UnFavorable):**
Customer expressed a concern that the Saturday hours were not convenient for the customers.
Response:
You expressed a concern about the current hours on Saturday. The current hours are being addressed at the District level at this time.
Concern (UnFavorable):

9. Customers were concerned about obtaining services from the carrier

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

10. Concern (UnFavorable):

Customers expressed a concern about irregular hours that the rural route serves the community

Response:

You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located _____ miles away.

11. Concern (UnFavorable):

Customers expressed a concern about leaving money in the mailbox

Response:

You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

12. Concern (UnFavorable):

Customers expressed concern about having to erect a rural mailbox

Response:

You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 8.2 miles away.

13. Concern (UnFavorable):

Customers expressed concern for loss of community identity

Response:

You expressed a concern about the loss of the Communities' Identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

14. Concern (UnFavorable):

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:

You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

15. **Concern (UnFavorable):**
Customers were concerned about having to travel to another post office for service
Response:
You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
16. **Concern (UnFavorable):**
Customers were concerned about mail security
Response:
You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
17. **Concern (UnFavorable):**
Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail
Response:
You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
18. **Concern (UnFavorable):**
Customers expressed concern over the dependability of rural route service
Response:
You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
19. **Concern (UnFavorable):**
Customers felt the loss of a post office would have a detrimental effect on the business community
Response:
You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.
20. **Concern (UnFavorable):**
Customers were concerned about later delivery of mail
Response:
You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Nonpostal Concerns



05/12/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at New Hampton Fire House on 06/08/2011 from 18:00 to 19:00 to answer questions and provide information about our service.

If you have any questions, you may contact Joanne Dean at (816) 374-9686.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is written in a cursive, flowing style.

JACQUE LESLIE
Manager, Post Office Operations



A. Office

Name: NEW HAMPTON State: MO Zip Code: 64471
Area: WESTERN District: MID-AMERICA PFC
Congressional District: 6th County: HARRISON
EAS Grade: 55 Finance Number: 285754
Post Office: Classified Station Classified Branch CPO

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Joanne Dean
Title: MID-AMERICA PFC Post Office Review Coordinator
Tele No: (816) 374-9686

Date: 09/27/2011
Fax No: (816) 374-8120



A. Office

Name: NEW HAMPTON State: MO Zip Code: 64471
Area: WESTERN District: MID-AMERICA PFC
Congressional District: 6th County: HARRISON
EAS Grade: 55 Finance Number: 285754
Post Office: Classified Station Classified Branch CPO

This form is a place holder for number 28. There was no Congressional inquiry.

Prepared by: Joanne Dean
Title: MID-AMERICA PFC Post Office Review Coordinator
Tele No: (816) 374-9686

Date: 09/27/2011
Fax No: (816) 374-8120

Proposal Checklist

Section I

Responsiveness to Community Postal Needs

- X Tell what we are doing and why.
- X Is reason for discontinuance justified and documented in the record?
- NA If suspended, what type of alternate service customers are now receiving?
- X Reason for vacancy and information on postmaster/OIC
- X Number of customers and type of service they received and will receive.
- X Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
- X Last three fiscal years of revenue and revenue units.
- X Decline in service workload/reduction in EAS level, if appropriate.
- X Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
- X Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
- X If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
- X Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
- X Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
- X Information on petitions and congressional inquiries included with Postal Service responses.
- X Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
- X Advantages and disadvantages of proposed alternate service.
- X Any other pertinent information concerning Postal Service needs.

Section II

Effect on the Community

- X Brief background of area, community government, population, etc.
- X Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
- NO Was Post Office used as meeting place?
- NO Was Post Office a shelter for a bus stop?
- Yes Did the Post Office have a public bulletin board?
- NO Were government forms available at the Post Office?
- Yes Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
- NA What is the historical value of the office?
- V-POB Is an address change necessary?
- Yes Will the community identity be preserved?
- Down What are the growth trends (flat, up, down)?
- NO Were any other nonpostal items identified?

Section III

Effect on Employees

- X Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV

Economic Savings

X

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-___, Minimum, no COLA)

\$ 33,168

Fringe benefits 33.5%

\$ 11,111

Rental costs, excluding utilities

\$ 7,000

Total annual costs

\$ 51,279

Less estimated cost of replacement service

- 1,409

Total annual savings

\$ 49,870

A one-time expense of \$ NA will be/was incurred for installation of CBUs and parcel lockers.

X

Is postmaster salary based on the minimum salary without COLA?

X

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

X

The Postal Service has identified no other factors for consideration (if appropriate).

X NA

List other factors as appropriate.

NA

Other factors when replacement service is a CPO.

Section VI

Summary

X

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

X

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Judith L. Jones

6/21/11

Investigative Coordinator

Date

Reviewed and Certified By:

Janet Dean

6/22/2011

District PO Review Coordinator

Date



06/22/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the NEW HAMPTON Post Office
Docket No. 1374723

This is to advise you that on 06/22/2011, I will post for public comment a proposal to close the NEW HAMPTON Post Office in HARRISON, Congressional District No. 6th.

If you have any questions, please call JOANNE DEAN District Review Coordinator at (816) 374-9686.

A handwritten signature in black ink, appearing to read "Mark Martinez", with a large, stylized flourish extending from the end of the signature.

MARK MARTINEZ
District Manager
MID-AMERICA PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



06/22/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
NEW HAMPTON Proposal
Docket No. 1374723 - 64471

Please post the enclosed proposal to close the NEW HAMPTON Post Office in the lobby. The proposal must be posted in a prominent place from 06/22/2011 through close of business on 08/23/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (816) 374-9686.

A handwritten signature in cursive script that reads "Joanne I Dean".

JOANNE DEAN
Post Office Review Coordinator
MID-AMERICA PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 06/22/2011

Date of Removal: 08/23/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE NEW HAMPTON, MO POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the New Hampton Post Office:

The Postal Service is considering the close of the New Hampton Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/22/2011 through 08/23/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

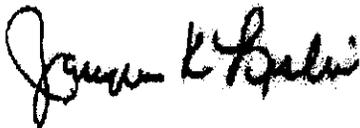
Copies of the proposal and optional comment forms are available upon request at the New Hampton Post Office , Martinsville Post Office and Albany Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JOANNE DEAN
300 W PERSHING RD SUITE 210
KANSAS CITY , MO 64108-9000

For more information, you may call JOANNE DEAN at (816) 374-9686 or write to the above address.

Thank you for your assistance.



JACQUE LESLIE
300 W PERSHING RD SUITE 210
KANSAS CITY , MO 64108-9000

Date of Posting: 06/22/2011

Posting Round Date:

Date of Removal: 08/23/2011

Removal Round Date:

**PROPOSAL TO CLOSE
THE NEW HAMPTON, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE**

DOCKET NUMBER 1374723 - 64471

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the New Hampton, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Albany Post Office, located eight miles away.

The postmaster position became vacant when the postmaster retired on March 31, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by the rural carrier that serves the community. 4. There are 2 other post offices within a 7 mile radius.

The New Hampton Post Office, an EAS-55 level, provides service from 08:30am to 11:30 and 12:30 to 16:00 Monday - Friday, 08:30am to 10:30am Saturday and lobby hours of 08:30am to 16:00pm on Monday - Friday and 08:30 to 10:30am on Saturday to 39 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 13 transaction(s) accounting for 14 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$14,498 (38 revenue units) in FY 2008; \$15,036 (39 revenue units) in FY 2009; and \$14,688 (38 revenue units) in FY 2010. There were two permit mailer(s) or postage meter customer(s).

On June 08, 2011, representatives from the Postal Service were available at New Hampton Fire House to answer questions and provide information to customers. 34 customer(s) attended the meeting.

On May 19, 2011, 235 questionnaires were distributed to delivery customers of the New Hampton Post Office. Questionnaires were also available over the counter for retail customers at the New Hampton Post Office. 73 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 6 favorable, 22 unfavorable, and 45 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Albany Post Office, an EAS-18 level office. Window service hours at the Albany Post Office are from 08:00 to 17:00, Monday through Friday, and 08:00am to 17:00pm on Saturday. There are 61 post office boxes available.

Retail service is also available at the Martinsville Post Office an EAS-51 level office, located seven miles away. Window service hours at Martinsville Post Office are from 10:30am to 12:30pm, Monday through Friday and 10:30am to 12:30pm on Saturday. There are 42 post office boxes available for rent.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about mailbox vandalism.

Response: This is a problem that is experienced in many communities. Customers may install a heavier gauge metal box or brick veneer a mail box to make it resistant to vandalism. Customers should report mailbox vandalism to the county sheriff.
2. **Concern:** Customer expressed a concern about package delivery and pickup.

Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
3. **Concern:** Customers asked why their Post Office was being discontinued while others were retained.

Response: Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
4. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

- Response:** Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
5. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.
- Response:** The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
6. **Concern:** Customers expressed concern that postal employees at the administrative Post Office are rude.
- Response:** Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.
7. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
- Response:** Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
8. **Concern:** Customers suggested cutting management positions from the top down instead of taking services away from customers.
- Response:** The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.
9. **Concern:** Customers were concerned about having to travel to another Post Office for service.
- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
10. **Concern:** Customers were concerned about mail security.
- Response:** Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
11. **Concern:** Customers were concerned about obtaining services from the carrier.
- Response:** The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
12. **Concern:** Customers were concerned about senior citizens.

- Response:** Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
13. **Concern:** Customer expressed a concern about package delivery and pickup
- Response:** The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ¼ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
14. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages
- Response:** The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
15. **Concern:** Customer expressed a concern that the Saturday hours were not convenient for the customers.
- Response:** The customer expressed a concern about the current hours on Saturday. The current hours are being addressed at the District level at this time.
16. **Concern:** Customers asked why their post office was being discontinued while others were retained
- Response:** The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
17. **Concern:** Customers expressed a concern about irregular hours that the rural route serves the community
- Response:** The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located _____ miles away.
18. **Concern:** Customers expressed a concern about leaving money in the mailbox
- Response:** The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
19. **Concern:** Customers expressed concern about having to erect a rural mailbox
- Response:** The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 8.2 miles away.
20. **Concern:** Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

21. **Concern:**

Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response:

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

22. **Concern:**

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:

The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

23. **Concern:**

Customers expressed concern over the dependability of rural route service

Response:

The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

24. **Concern:**

Customers felt the loss of a post office would have a detrimental effect on the business community

Response:

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

25. **Concern:**

Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities

Response:

The customer expressed a concern about the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings of approximately totalsavings. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

26. **Concern:**

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office

- Response:** The customer stated that you would miss the special attention and assistance provided by the personnel at the suspended Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed
27. **Concern:** Customers were concerned about a change of address
- Response:** The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.
28. **Concern:** Customers were concerned about having to travel to another post office for service
- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
29. **Concern:** Customers were concerned about later delivery of mail
- Response:** The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
30. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
31. **Concern:** Customers were concerned about obtaining accountable mail and large parcels
- Response:** The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.
32. **Concern:** Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.
4. A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

New Hampton is an unincorporated community located in Harrison County. The community is administered politically by Harrison County Courthouse. Police protection is provided by the Harrison County Sheriff. Fire protection is provided by the New Hampton Fire Department. The community is comprised of A mixture of retirees, commuters, self-employed and farmers., and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Peter's Woodworking, Northwind Automotive, Humphrey Motors, Bear's Aloha Grill, Duane's Place, New Hampton Hardware, New Hampton City Hall, Lucky Ewe Antiques, Grumpies Repair, Buzzard Gulch, INC., Phil's "C" Store, McChesney Enterprises, New Hampton Trailer Sales, Pat's Catering Service, Bridger Service, Clearwater, INC., Langfitt Electric, Rainbow Style, Kerns Truck Repair, Kathy's Greenhouse, Ed's Excavating, Idlewild Farms, Nature's Way Taxidermy, Pequignot Construction, Plymell Farms. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the New Hampton Post Office will be available at the Albany Post Office. Government forms normally provided by the Post Office will also be available at the Albany Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer stated that the number of miles listed between the offices on the customer notification letter was incorrect.
Response: Information was taken from an internet mapping site. If this information is incorrect; the record will be changed to reflect the correct distance.
2. **Concern:** Customers expressed concern about receiving both County Shoppers if mail originates out of Administrative office.
Response: All mail customers normally received through the local Post Office will go to the Administrative office to be delivered. There will be no change in the type of mail they normally get unless a customer puts in a change of address.
3. **Concern:** Customers were concerned about growth in the community.
Response: The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.
4. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on March 31, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 49,870 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 7,000</u>
Total Annual Costs	\$ 51,279
Less Annual Cost of Replacement Service	<u>- \$ 1,409</u>
Total Annual Savings	<u>\$ 49,870</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the New Hampton, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Albany Post Office, located eight miles away.

The postmaster retired on March 31, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The New Hampton Post Office provided delivery and retail service to 39 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 13. There are two permit mailers or postage meter customers.

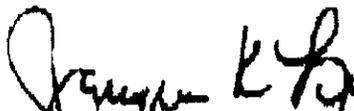
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$49,870 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the New Hampton Post Office, Martinsville Post Office and Albany Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



JACQUE LESLIE
Manager, Post Office Operations

06/22/2011
Date



08/23/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/23/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Joanne I. Dean".

JOANNE DEAN
Post Office Review Coordinator
300 W PERSHING RD SUITE 210
KANSAS CITY , MO 64108-9000

Date of Posting: 06/22/2011

Posting Round Date: 

Date of Removal: 08/23/2011

Removal Round Date:



**PROPOSAL TO CLOSE
THE NEW HAMPTON, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE**

DOCKET NUMBER 1374723 - 64471

Date of Posting: 06/22/2011

Posting Round Date:



Date of Removal: 08/23/2011

Removal Round Date:



**PROPOSAL TO CLOSE
THE NEW HAMPTON, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE**

DOCKET NUMBER 1374723 - 64471

Date of Posting: 06/22/2011

Posting Round Date:

JUN 22 2011

Date of Removal: 08/23/2011

USPS

Removal Round Date:

AUG 23 2011

USPS

**PROPOSAL TO CLOSE
THE NEW HAMPTON, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE**

DOCKET NUMBER 1374723 - 64471

Date of Posting: 06/22/2011

Date of Removal: 08/23/2011



UNITED STATES POSTAL SERVICE



**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE NEW HAMPTON, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE**

To the customers of the New Hampton Post Office:

The Postal Service is considering the close of the New Hampton Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/22/2011 through 08/23/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the New Hampton Post Office, Martinsville Post Office and Albany Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JOANNE DEAN
300 W PERSHING RD SUITE 210
KANSAS CITY, MO 64108-9000

For more information, you may call JOANNE DEAN at (816) 374-9686 or write to the above address.

Thank you for your assistance.

JACQUE LESLIE
300 W PERSHING RD SUITE 210
KANSAS CITY, MO 64108-9000

Date of Removal: 08/23/2011

Date of Posting: 06/22/2011



UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE NEW HAMPTON, MO POST OFFICE
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300 W PERSHING RD SUITE 210
KANSAS CITY, MO 64108-9000

Date of Posting: 06/22/2011

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UNITED STATES POSTAL SERVICE



INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE NEW HAMPTON, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

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Copies of the proposal and optional comment forms are available upon request at the New Hampton Post Office, Marinville Post Office and Albany Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JOANNE DEAN
300 W PERSHING RD SUITE 210
KANSAS CITY, MO 64108-9000

For more information, you may call JOANNE DEAN at (816) 374-0686 or write to the above address.

Thank you for your assistance.

JACQUE LESLIE
300 W PERSHING RD SUITE 210
KANSAS CITY, MO 64108-9000

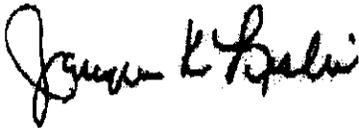
**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 08/23/2011

Postal Customers of the New hampton Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the New hampton Post Office, which was posted 06/22/2011 through 08/23/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the New hampton Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,



JACQUE LESLIE
300 W PERSHING RD SUITE 210
KANSAS CITY , MO 64108-9000



10/14/2011

ROBERT BRITTAIN

PO BOX 65
REA, MO 64480

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Rea Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

If it is determined that a discontinuance of the Rea Post Office should be pursued, a formal proposal will be posted in the Boickow Post Office, Rosendale Post Office and Rea Post Office at a later date. If you have additional questions or comments, please feel free to contact Kim Silance at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Jacquie Leslie".

JACQUE LESLIE
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO. 64108-9000



09/11/2011

LISA MCGHEE
3062 610 RD
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the New Hampton Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "Jacquie Leslie".

Jacquie Leslie
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000

Received after Community Meeting and during
 Posting of Proposal to Close 6/22/11 thru 8/23/11



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain:

Conduct all US Postal Service business @ Albany where I do other
 business or King City where I work.



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Albany, Bethany, St Joseph
- Personal needs Albany Bethany St Joseph
- Banking Albany / Bethany
- Employment King City
- Social needs Albany, Bethany, St Joseph

5. Do you currently use local businesses in the community?

- Yes No Rarely

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Lisa McShee

Address: 3062 610 Rd New Hampton MO 64471

Telephone: 660 483-0545

Date: 6/15/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



09/11/2011

JIM AND JULIE SCHLUTER
34161 W STATE HWY ZZ
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the New Hampton Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- The Post Office has a put a hiring freeze on career positions in anticipation of the reorganization efforts. If similiar positions held by affected Postal employees are available, they will have an opportunity to relocate to another Post Office. If no opportunities exist in their same current work status, they may apply for other types of positions in the Post Office thru our internal system.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-8686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie".

Jacquie Leslie
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000

Received after Community Meeting and during
 Posting of Proposal to Close 6/22/11 thru 8/23/11



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>some season</i>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>once in a great wh.</i>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

Our family passes Albany, Bethany, Jameson, and Pattonburg Post offices every day.



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
 Personal needs _____
 Banking _____
 Employment _____
 Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Will the postal workers be able to work at the surrounding offices? I hate to see anyone lose their job.

Mailing Address

Name: Jim and Julie Schluter Jarred Leuke Schluter

Address: 3416 West State Hwy 22

Telephone: 660-439-2416

Date: 5-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



09/11/2011

HOSS KENDALL
PO BOX 43
GENTRY, MO 64453

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the New Hampton Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. We appreciate your support of the Postal Service. Some customers are not aware that the rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. Alternate access also exists thru our 1-800-ask- USPS, usps.com and other Post Offices within a short driving distance.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie".

Jacquie Leslie
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000

Received after Community Meeting and during
Posting of Proposal to Close 6/22/11 thru 8/23/11



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

Mailing

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

Better

Just as Good

No Opinion

Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Mailing Address

Name: Hoss Kendall

Address: P.O. Box 43 Gentry Mo. 64453

Telephone:

Date: 6-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*Note - I use this Post Office a lot because my Post office Hours in Gentry Mo, don't match my schedule, and I'm through New Hampton quite often.



09/11/2011

SCOTT AND LORI MOORE
P.O. BOX 232
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the New Hampton Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Joanne K. Leslie".

Jacque Leslie
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000

Received after Community Meeting and during
Posting of Proposal to close 6/22/11 thru 8/23/11



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

When we go Shop Dollar General in Bethany.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name:

Scott + Lori Moore

Address:

P.O. Box 232 New Hampton, MO

Telephone:

660-439-3542

Date:

6-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

There are people who do not get out of town a lot of things. Sometimes this is the only social outlet they have



09/11/2011

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the New Hampton Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink, appearing to read "Jacquie Leslie".

Jacquie Leslie
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000

Received after Community Meeting and during
Posting of Proposal to Close 6/22/11 thru 8/23/11



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: I like the security of having a post office box with all the fraud going on these days.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping City mostly
- Personal needs
- Banking Bethany
- Employment Bethany
- Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



09/11/2011

GLENDA LAYTHAM

31183 W 150TH AVE, P.O. BOX 243
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the New Hampton Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
- You expressed a concern about the economic savings of the proposed discontinuance. The Postal Service is mandated by law to break even. With our many post offices, we manage a fine line with those offices that make a profit and those offices that do not make a profit. We try to balance the effect so we can maintain a break even point. The Postal Service is currently in a financial position it has never been before in its history. We are looking at every avenue and opportunity within our realm of power to change so we can stop the downward financial loss we currently are facing. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Jacquie Leslie".

Jacquie Leslie
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000

Received after Community Meeting and during
Posting of Proposal to Close 6/22/11 thru 8/23/11



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while travelling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping none in New Hampton
- Personal needs none in New Hampton
- Banking Bohary - because we dont have a Bank.
- Employment
- Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

This is very important for us to keep our Post Mailing Address office - I am a local minister and I use New Hampton post office alot.

Name: Blenda L Layther

Address: 31183 W 150th Ave - P.O. Box 243

Telephone: 1-660-439-2820

Date: June 25-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

To stay on course, trust the compass of God's word.

We are very much in need of our Post office: We mail out a lot of mail thru out the year. thru New Hampton Christian School

If you close Post office It will
Cause a lot of Problems for a lot of
People. Young + Old, and Disability
people that uses the post office

Post office shouldn't be for profit
they should break even.

Closing the County Post office are
Killing the Little towns.

If we take care of our Character
our reputation will take care of itself.

If we depend on Christ for everything
we can endure anything.

God uses us as instruments

To help someone in need

So we must trust Him to supply
when following His lead

Mrs. Marvyn Layton
Darrol Salner



09/11/2011

MARY ANN JORDAN
P.O. BOX 191
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the New Hampton Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. The rural carrier is to maintain, as much as possible, a normal delivery time each day. If you need to face to face interaction with the carrier, you may leave a note in your mail box for the rural carrier to come to your door (if distance is within .50 miles from mailbox) for postal needs. This may also be done by calling the Post Office that morning prior to leaving for his route or contacting us through usps.com which is checked daily each morning before the Post Office opens.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie". The signature is written in a cursive, flowing style.

Jacquie Leslie
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000

Received after Community Meeting and during
~~the~~ Posting of Proposal to Close 6/22/11 thru 8/23/11



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the NEW HAMPTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

- Better Just as Good No Opinion Worse

If yes, please explain: There is no personal contact with a mail carrier to answer a question right on the spot. People like to talk to people face to face and not talk to a computer voice on the telephone.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Bethany, Mo Walmart
- Personal needs _____
- Banking BTC Bank Bethany, Mo.
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Mailing Address

Name: Mary Ann Jordan

Address: P.O. Box 191

Telephone: 660-439-2999

Date: 6-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



09/11/2011

CHARLES P. BITTNER

P.O. BOX 219
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the New Hampton Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about the closing of the Post Office. There is no evidence to indicate that property values decline when a Post Office is discontinued. There has been minimal growth in the area and carrier service can accommodate any future growth.
- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
- You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. If a final decision is reached to discontinue the local post office, a written appeal may be done to the address stated in the posted final proposal to close.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the NEW HAMPTON Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
On a personal level this will be an unfavorable situation AS I travel most of the time. Its Hard enough for me to receive my mail as it is, and make required purchases of Postal supplies. It will be nearly impossible if I have to travel to Bethany or Albany unless there 24hr Access locations. Mine is anything but a 8-4 world Because of the extent of travel due to my business about my domicile with present
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
It will negatively effect the Community as we have several ederly people who do not drive and dont use home Computers. As it will take away the last social hub for the some people as well everyone else in the Community there for diminishing the quality of life for us all. It will also decrease property values as it will make the commu a less desirable place to live
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
AS I have come from the City. I know what it is to be a number We have a good Quality of Life Here. in part because of the postal service. The postal employees know all of customers and treat us with respect. The local Demographics is one of a Clavish mentality if you dont live in there community they have a tendency to treat you poorly I have personally had this

Charles P. Bittner
Name of Postal Customer

Charles P. Bittner *over*
Signature of Postal Customer

P.O Box 219 *P.O Box 238*
Mailing Address

New Hampton MO 64471
City, State, and ZIP Code

7/24/11
Date

experience from the post office when a Postal employee was
sent on assignment to New Hampton MO from Bethany MO, Not only
ly was she rude and conftional she returned mail addressed
to several people in the Community as misaddressed even though it
was not. On a personal level it caused a ~~lot~~ disribution in my
business as legal documents and accounting statements were sent
back to my office in Illinois. I have no desire to treat anyone
that way as I would be out of business if didnt treat my well
Nor do I own anyone else in this Community wish to be treated
that way - Also I would like to know what it would
take for us to keep our Post Office. Because I am sure this is
a letter line business decision. What as a community can we
do to make it a profitable business decision to stay in New Hampton
Please ~~feel~~ feel free to call me call 816-550-6305



09/11/2011

MATTHEW BACON

BOX 147
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the New Hampton Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9688.

Sincerely,

A handwritten signature in cursive script that reads "Jacquie Leslie".

Jacquie Leslie
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the NEW HAMPTON Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I live close to post office & ~~there~~ it's hard for me to travel for my mail since the economy is bad and gas prices

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

there are older folks in town that drive to get there mail would be a burden for them

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

~~The great~~ The great customer service of Home Town Feeding & help from this town postal service is priceless & not replaceable.

Matthew A. Bacon

Name of Postal Customer

Matthew A. Bacon

Signature of Postal Customer

Box 147

Mailing Address

New Hampton 67741

City, State, and ZIP Code

July 29 2011

Date



09/11/2011

MARGARET WARNER

106 N STAUVER
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the New Hampton Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. There has been no indication that the business community would be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie".

Jacquie Leslie
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the NEW HAMPTON Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I can think of no favorable effects the proposal would of the discontinuance of The New Hampton Post Office. Many of our citizens are older & it would be a hardship on them - even to get to their mail boxes!

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The proposal would hurt our community, because, it's convenient, & it's meeting the needs of our community. We need this service. If we should lose our P.O., our whole town would lose an important part of our community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Without a Post Office, it will be a huge loss to our town. I personally depend on the services & can't imagine our town without a Post office.

Margaret Warner
Name of Postal Customer

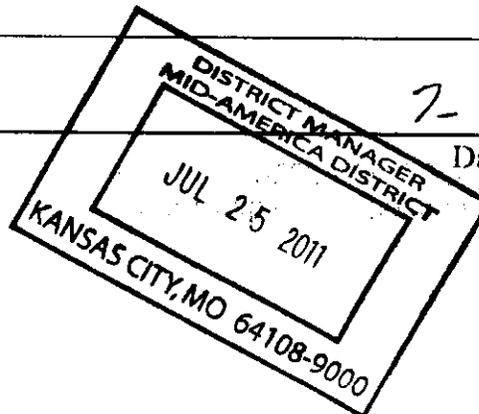
Margaret Warner
Signature of Postal Customer

106 N Staver
Mailing Address

New Hampton, MO
City, State, and ZIP Code

7-20-11

Date





09/11/2011

MELANIE ROWLEY
307 N MARKET ST
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the New Hampton Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
- You expressed a concern about cutting management positions from the top down instead of taking services away from customers. The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.
- The federal grants a town has no bearing on its requirements for postal services.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie".

Jacquie Leslie
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the NEW HAMPTON Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

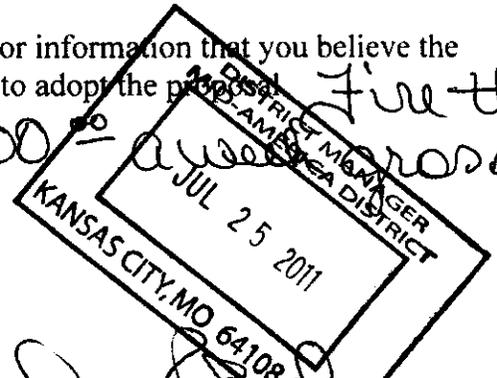
If my PO close - my mail will be 10 miles away or 12 - depending on where I go. I receive packages daily & will have to drag out & get them under handcar

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. We will LOSE

All federal grants that our town desperately needs

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

ones who make over \$500 - a week
keep our post office



Fire the District Manager

Melanie Rowley
Name of Postal Customer

Melanie Rowley
Signature of Postal Customer

307 N Main St
Mailing Address

New Hampton MO 64471
City, State, and ZIP Code

7-19-11
Date



09/11/2011

MARY ANN JORDAN
P.O. BOX 191
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the New Hampton Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie".

Jacquie Leslie
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000

Optional Comment Form

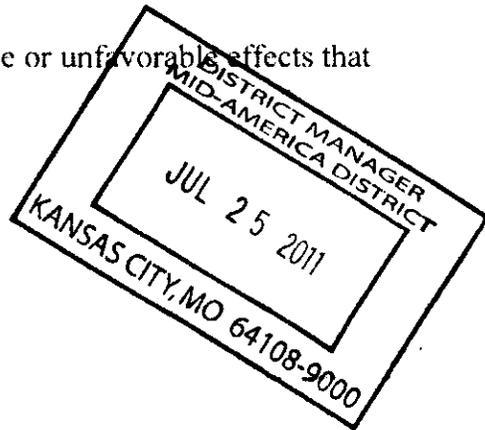
Following are comments I wish to make concerning the proposed discontinuance of the NEW HAMPTON Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

With the high cost of gas we have to drive a total of 12 to 20 miles round trip to get services a postal carrier cannot provide. There is no personal contact with a postal carrier to have questions answered. Our community will lose local business that is vital to the wellness of the city.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

See above last comment.



3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

It makes no sense to keep the post offices open in McFall and Martinsville when ~~the~~ our population is much larger and our post office serves a bigger area. Martinsville is not even open but for one day a week. Both McFall and Martinsville could utilize our post office. They also would have options of using Albany and Bethany. McFall can further utilize the Pattensberg office.

Mary Ann Jordan
Name of Postal Customer

Mary Ann Jordan
Signature of Postal Customer

P.O. Box 191
Mailing Address

New Hampton, Mo. 64471
City, State, and ZIP Code

7/19/2011
Date



09/11/2011

MICHEL SMITH
P.O. BOX 253
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the New Hampton Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
- You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Joanne K. Leslie".

Jacquie Leslie
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000

Optional Comment Form

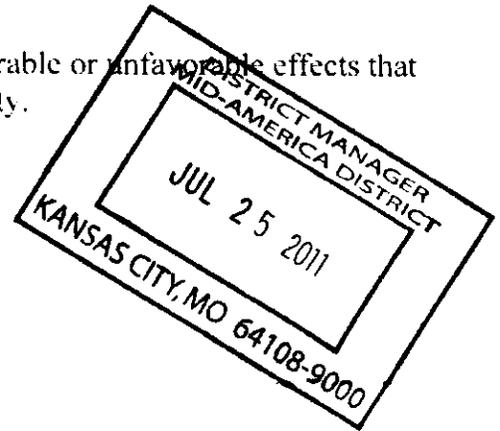
Following are comments I wish to make concerning the proposed discontinuance of the NEW HAMPTON Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

It will have a negative effect on people who need to be able to walk for their postal services and people on a fixed income to acquire services; certified mail, etc. We would have to drive quite a distance to obtain these services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Loss of jobs definitely.



3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

We walk down to the post it is a huge inconvenience to have to go to Albany for mail and services. The cost of gas.

Michel Smith

Name of Postal Customer

Michel Smith

Signature of Postal Customer

P.O. Box 253

Mailing Address

New Hampton, MO 64471

City, State, and ZIP Code

7/21/2011

Date



09/11/2011

GLENDAY LAYTHAM

31183 W 150TH AVE, P.O. BOX 243
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the New Hampton Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Jacquie Leslie".

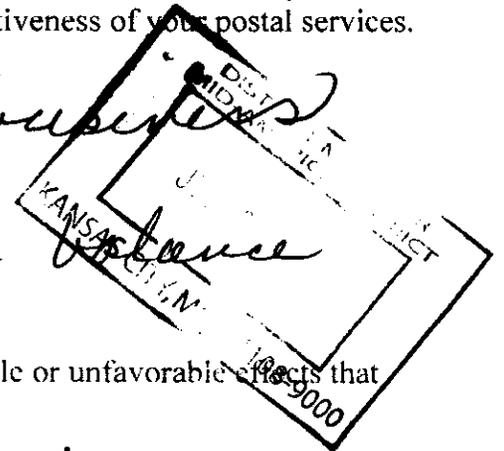
Jacquie Leslie
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the NEW HAMPTON Post Office.

- Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Hazard to your business
 2002 we had a balance
 Budget -



- Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

God wants us to be discerning -
 we need to know good - from bad
 But He doesn't want us to focus on the
 Bad and become critical or discouraged - God is

Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. *still a work*

If each of us were to live as a
 reflection of God's Love, perhaps there
 would be a lot less bedlam -

Name of Postal Customer	Signature of Postal Customer
Glenda L Laytham	Glenda L Laytham
Mailing Address	
31183 W 150 th Ave New Hampton, MO	7/20/11
City, State, and ZIP Code	Date

A despairing world needs caring
 Christians



09/11/2011

ALICIA JOHNSON
P.O. BOX 213
NEW HAMPTON, MO 64471

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the New Hampton Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
- You expressed a concern about growth in the community. The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.
- Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
- The relocation of the local mail to the Administrative office of the rural carrier is a not related to the discontinuance study of the local post office. This process is an operational change unlike a discontinuance study. This operational process was implemented after cost saving analysis was done.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script, appearing to read "Jacquie Leslie".

Jacquie Leslie
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the NEW HAMPTON Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

One of the reasons we moved to a small town was having more "home town" service. We have had a p.o. box for over 35 yrs. I like being able to go to the post office & picking up my mail, & knowing my packages are safe & haven't sit outside all day. One reason I don't like UPS is they leave packages everywhere. Sometimes I don't even know I have them until →

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

We have a chance to have a med clinic in town. I'm sure they will be doing a lot of mailing. It is to our advantage to have a local post office. I have also heard that a town without a post office can't get government grants.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

At our community meeting with a Postal Representative, we were told the office closing wasn't decided. The decision had already been made not to drop mail here but to bring it over from Albany. Now we don't even get our box mail til mid-morning. Last →

Alicia Johnson

Name of Postal Customer

Alicia Johnson

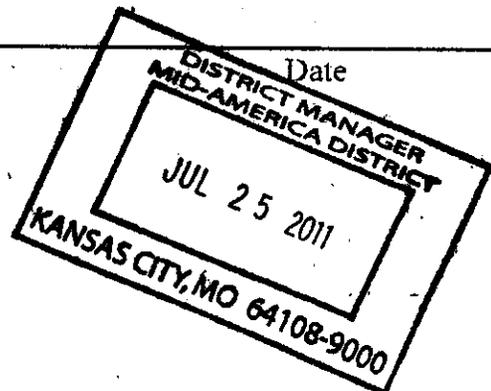
Signature of Postal Customer

Po Box 213

Mailing Address

New Hampton, Mo 64471

City, State, and ZIP Code



1) Cont'd

I open a secondary door. I was told the Rural Carrier would bring them to the house. If we're not home, they're going to be outside, easily stolen.

2) Cont'd

I noticed the sorting cases were gone from the office. This seems to me like the office closing is a done deal. One argument is that there isn't a postmaster here. I believe you are better off with the contracted person - less wage, no retirement, no health benefits. There's a savings for the USPS. Why can't you just cut the hours?

I realize the Post Office is having money troubles + can't just raise their rates when they want to. The Post Office is a service + should never have been split off to a separate independent entity but there be better ways to save money. I really like the idea of "one ^{it fits, it stays} ~~stop~~ money" box. I use them a lot. I also buy a lot of ^{it fits, it stays} ~~stop~~ Hamm cards that already have the postage on them. If you're going to run a business, get some good business people on board. You need the right people on the bus or get rid of them. your mail carriers + clerks do an excellent job, so it seems to me your problems are coming from bad management.



A. Office

Name: NEW HAMPTON State: MO Zip Code: 64471
Area: WESTERN District: MID-AMERICA PFC
Congressional District: 6th County: HARRISON
EAS Grade: 55 Finance Number: 285754
Post Office: Classified Station Classified Branch CPO

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Joanne Dean
Title: MID-AMERICA PFC Post Office Review Coordinator
Tele No: (816) 374-9686

Date: 09/27/2011
Fax No: (816) 374-8120

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	15
Favorable comments	1
Unfavorable comments	12
No opinion expressed	2
Total comments returned	15

Postal Concerns

The following postal concerns were expressed

- Concern (Favorable):**
Customers asked why their Post Office was being discontinued while others were retained.

Response:
Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- Concern (Favorable):**
Customers were concerned about obtaining services who do not or not able to leave local community/ town.

Response:
The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
- Concern (Favorable):**
No Concern

Response:
No Concern
- Concern (No Opinion):**
Customer expressed concern over postal workers at current Post Office losing their job and if they would be able to work at surrounding Post Offices.

Response:
The Post Office has a put a hiring freeze on career positions in anticipation of the reorganization efforts. If similar positions held by affected Postal employees are available, they will have an opportunity to relocate to another Post Office. If no opportunities exist in their same current work status, they may apply for other types of positions in the Post Office thru our internal system.

Concern (No Opinion):
Customers were concerned because due to hours of operation at local community Post Office they use this Post Office due to personal convenience.

Response:
We appreciate your support of the Postal Service. Some customers are not aware that the rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. Alternate access also exists thru our 1-800-ask-USPS, usps.com and other Post Offices within a short driving distance.
- Concern (UnFavorable):**
Customer expressed a concern about package delivery and pickup.

Response:
Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ¼ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
- Concern (UnFavorable):**
Customers asked how to keep their local post office and how to make their post office profitable.

Response:
Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. If a final decision is reach to discontinue the local post office, a written appeal may be done to the address stated in the posted final proposal to close.
- Concern (UnFavorable):**
Customers concerned about losing all federal grants if the post office is closed.

Response:
Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
- Concern (UnFavorable):**
Customers concerned about losing all federal grants if the post office is closed.

Response:
The federal grants a town has no bearing on its requirements for postal services.
- Concern (UnFavorable):**
Customers concerned about the rural carrier not casing mail at local post office any longer and that this is dependent on the discontinuance study.

Response:
The relocation of the local mail to the Administrative office of the rural carrier is a not related to the discontinuance study of the local post office. This process is an operational change unlike a discontinuance study. This operational process was implemented after cost saving analysis was done.
- Concern (UnFavorable):**
Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:
Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
- Concern (UnFavorable):**
Customers expressed concern that postal employees at the administrative Post Office are rude.

Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.

13. **Concern (Unfavorable):**
Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
Response:
Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
14. **Concern (Unfavorable):**
Customers suggested cutting management positions from the top down instead of taking services away from customers.
Response:
The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.
15. **Concern (Unfavorable):**
Customers were concerned about having to travel to another Post Office for service.
Response:
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
16. **Concern (Unfavorable):**
Customers were concerned about mail security.
Response:
Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
17. **Concern (Unfavorable):**
Customers were concerned about obtaining services from the carrier and not having the face to face contact they have at the local Post Office.
Response:
The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. The rural carrier is to maintain, as much as possible, a normal delivery time each day. If you need to face to face interaction with the carrier, you may leave a note in your mail box for the rural carrier to come to your door (if distance is within .50 miles from mailbox) for postal needs. This may also be done by calling the Post Office that morning prior to leaving for his route or contacting us through usps.com which is checked daily each morning before the Post Office opens.
18. **Concern (Unfavorable):**
Customers were concerned about obtaining services from the carrier.
Response:
The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
19. **Concern (Unfavorable):**
Customers were concerned about obtaining services if the local Post Office is closed because they use the Post Office daily.
Response:
The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
20. **Concern (Unfavorable):**
Customers were concerned about senior citizens.
Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. **Concern (Unfavorable):**
Customers felt closing the Post Office would cause property values to decline.
Response:
There is no evidence to indicate that property values decline when a Post Office is discontinued. There has been minimal growth in the area and carrier service can accommodate any future growth.
2. **Concern (Unfavorable):**
Customers felt the loss of a Post Office would have a detrimental effect on the business community.
Response:
Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
3. **Concern (Unfavorable):**
Customers felt the loss of a Post Office would have a detrimental effect on the business community.
Response:
Businesses generally require regular and effective postal services, and these will always be provided to the community. There has been no indication that the business community would be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
4. **Concern (Unfavorable):**
Customers questioned the economic savings of the proposed discontinuance.
Response:
Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload.
5. **Concern (Unfavorable):**
Customers questioned the Postal Service shouldn't make a profit
Response:
The Postal Service is mandated by law to break even. With our many post offices, we manage a fine line with those offices that make a profit and those offices that do not make a profit. We try to balance the effect so we can maintain a break even point. The Postal Service is currently in a financial position it has never been before in its history. We are looking at every avenue and opportunity within our realm of power to change so we can stop the downward financial loss we currently are facing. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position.
Concern (Unfavorable):

Customers were concerned about growth in the community.

Response:

The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

7. **Concern (Unfavorable):**
Customers were concerned about loss of employment in the community.

Response:

The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

8. **Concern (Unfavorable):**
Customers were concerned about the loss of a gathering place and an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Date of Posting: 06/22/2011

Posting Round Date:

Date of Removal: 08/23/2011

Removal Round Date:

**PROPOSAL TO CLOSE
THE NEW HAMPTON, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE
(REVISED)**

DOCKET NUMBER 1374723 - 64471

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the New Hampton, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Albany Post Office, located eight miles away.

The postmaster position became vacant when the postmaster retired on March 31, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by the rural carrier that serves the community. 4. There are 2 other post offices within a 7 mile radius.

The New Hampton Post Office, an EAS-55 level, provides service from 08:30am to 11:30 and 12:30 to 16:00 Monday - Friday, 08:30am to 10:30am Saturday and lobby hours of 08:30am to 16:00pm on Monday - Friday and 08:30 to 10:30am on Saturday to 39 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 13 transaction(s) accounting for 14 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$14,498 (38 revenue units) in FY 2008; \$15,036 (39 revenue units) in FY 2009; and \$14,688 (38 revenue units) in FY 2010. There were two permit mailer(s) or postage meter customer(s).

On June 08, 2011, representatives from the Postal Service were available at New Hampton Fire House to answer questions and provide information to customers. 34 customer(s) attended the meeting.

On May 19, 2011, 235 questionnaires were distributed to delivery customers of the New Hampton Post Office. Questionnaires were also available over the counter for retail customers at the New Hampton Post Office. 73 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 6 favorable, 22 unfavorable, and 45 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Albany Post Office, an EAS-18 level office. Window service hours at the Albany Post Office are from 08:00 to 17:00, Monday through Friday, and 08:00am to 17:00pm on Saturday. There are 61 post office boxes available.

Retail service is also available at the Martinsville Post Office an EAS-51 level office, located seven miles away. Window service hours at Martinsville Post Office are from 10:30am to 12:30pm, Monday through Friday and 10:30am to 12:30pm on Saturday. There are 42 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about mailbox vandalism.

Response: This is a problem that is experienced in many communities. Customers may install a heavier gauge metal box or brick veneer a mail box to make it resistant to vandalism. Customers should report mailbox vandalism to the county sheriff.
2. **Concern:** Customer expressed a concern about package delivery and pickup.

Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ¼ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
3. **Concern:** Customers asked why their Post Office was being discontinued while others were retained.

Response: Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
4. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

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New Hampton, MO 000355

- Response:** Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
5. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.
- Response:** The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
6. **Concern:** Customers expressed concern that postal employees at the administrative Post Office are rude.
- Response:** Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.
7. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
- Response:** Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
8. **Concern:** Customers suggested cutting management positions from the top down instead of taking services away from customers.
- Response:** The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.
9. **Concern:** Customers were concerned about having to travel to another Post Office for service.
- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
10. **Concern:** Customers were concerned about mail security.
- Response:** Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
11. **Concern:** Customers were concerned about obtaining services from the carrier.
- Response:** The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
12. **Concern:** Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

13. **Concern:**

Customer expressed concern over postal workers at current Post Office losing their job and if they would be able to work at surrounding Post Offices.

Response:

The Post Office has a put a hiring freeze on career positions in anticipation of the reorganization efforts. If similiar positions held by affected Postal employees are available, they will have an opportunity to relocate to another Post Office. If no opportunities exist in their same current work status, they may apply for other types of positions in the Post Office thru our internal system.

14. **Concern:**

Customers asked how to keep their local post office and how to make their post office profitable.

Response:

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. If a final decision is reach to discontinue the local post office, a written appeal may be done to the address stated in the posted final proposal to close.

15. **Concern:**

Customers concerned about losing all federal grants if the post office is closed.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

16. **Concern:**

Customers concerned about losing all federal grants if the post office is closed.

Response:

The federal grants a town has no bearing on its requirements for postal services.

17. **Concern:**

Customers concerned about the rural carrier not casing mail at local post office any longer and that this is dependent on the discontinuance study.

Response:

The relocation of the local mail to the Adminstrative office of the rural carrier is a not related to the discontinuance study of the local post office. This process is an operational change unlike a discontinuance study. This operational process was implemented after cost saving analysis was done.

18. **Concern:**

Customers suggested cutting management positions from the top down instead of taking services away from customers.

Response:

The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.

19. **Concern:**

Customers were concerned about obtaining services from the carrier and not having the face to face contact they have at the local Post Office.

- Response:** The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. The rural carrier is to maintain, as much as possible, a normal delivery time each day. If you need to face to face interaction with the carrier, you may leave a note in your mail box for the rural carrier to come to your door (if distance is within .50 miles from mailbox) for postal needs. This may also be done by calling the Post Office that morning prior to leaving for his route or contacting us through usps.com which is checked daily each morning before the Post Office opens.
20. **Concern:** Customers were concerned about obtaining services if the local Post Office is closed because they use the Post Office daily.
- Response:** The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
21. **Concern:** Customers were concerned about obtaining services who do not or not able to leave local community/ town.
- Response:** The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
22. **Concern:** Customers were concerned because due to hours of operation at local community Post Office they use this Post Office due to personal convenience.
- Response:** We appreciate your support of the Postal Service. Some customers are not aware that the rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. Alternate access also exists thru our 1-800-ask- USPS, usps.com and other Post Offices within a short driving distance.
23. **Concern:** Customer expressed a concern about package delivery and pickup
- Response:** The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
24. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages
- Response:** The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
25. **Concern:** Customer expressed a concern that the Saturday hours were not convenient for the customers.
- Response:** The customer expressed a concern about the current hours on Saturday. The current hours are being addressed at the District level at this time.
26. **Concern:** Customers asked why their post office was being discontinued while others were retained
- Response:** The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

27. **Concern:** Customers expressed a concern about irregular hours that the rural route serves the community
- Response:** The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located _____ miles away.
28. **Concern:** Customers expressed a concern about leaving money in the mailbox
- Response:** The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
29. **Concern:** Customers expressed concern about having to erect a rural mailbox
- Response:** The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 8.2 miles away.
30. **Concern:** Customers expressed concern for loss of community identity
- Response:** The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
31. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail
- Response:** The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
32. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community
- Response:** The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
33. **Concern:** Customers expressed concern over the dependability of rural route service

Response:

The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

34. **Concern:**

Customers felt the loss of a post office would have a detrimental effect on the business community

Response:

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

35. **Concern:**

Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities

Response:

The customer expressed a concern about the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings of approximately total savings. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

36. **Concern:**

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office

Response:

The customer stated that you would miss the special attention and assistance provided by the personnel at the suspended Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed

37. **Concern:**

Customers were concerned about a change of address

Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

38. **Concern:**

Customers were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

39. **Concern:**

Customers were concerned about later delivery of mail

Response:

The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

40. **Concern:**

Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

41. **Concern:**

Customers were concerned about obtaining accountable mail and large parcels

Response:

The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

42. **Concern:**

Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate

payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.
4. A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

New Hampton is an unincorporated community located in HARRISON County. The community is administered politically by Harrison County Courthouse. Police protection is provided by the Harrison County Sheriff. Fire protection is provided by the New Hampton Fire Department. The community is comprised of A mixture of retirees, commuters, self-employed and farmers., and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Peter's Woodworking, Northwind Automotive, Humphrey Motors, Bear's Aloha Grill, Duane's Place, New Hampton Hardware, New Hampton City Hall, Lucky Ewe Antiques, Grumpies Repair, Buzzard Guich, INC., Phil's "C" Store, McChesney Enterprises, New Hampton Trailer Sales, Pat's Catering Service, Bridger Service, Clearwater, INC., Langfitt Electric, Rainbow Style, Kerns Truck Repair, Kathy's Greenhouse, Ed's Excavating, Idlewild Farms, Nature's Way Taxidermy, Pequignot Construction, Plymell Farms. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the New Hampton Post Office will be available at the Albany Post Office. Government forms normally provided by the Post Office will also be available at the Albany Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer stated that the number of miles listed between the offices on the customer notification letter was incorrect.
Response: Information was taken from an internet mapping site. If this information is incorrect; the record will be changed to reflect the correct distance.
2. **Concern:** Customers expressed concern about receiving both County Shoppers if mail originates out of Administrative office.
Response: All mail customers normally received through the local Post Office will go to the Administrative office to be delivered. There will be no change in the type of mail they normally get unless a customer puts in a change of address.
3. **Concern:** Customers were concerned about growth in the community.
Response: The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.
4. **Concern:** Customers were concerned about the loss of a gathering place and an information center.
Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

5. **Concern:** Customers felt closing the Post Office would cause property values to decline.
- Response:** There is no evidence to indicate that property values decline when a Post Office is discontinued. There has been minimal growth in the area and carrier service can accommodate any future growth.
6. **Concern:** Customers felt the loss of a Post Office would have a detrimental effect on the business community.
- Response:** Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
7. **Concern:** Customers felt the loss of a Post Office would have a detrimental effect on the business community.
- Response:** Businesses generally require regular and effective postal services, and these will always be provided to the community. There has been no indication that the business community would be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
8. **Concern:** Customers questioned the economic savings of the proposed discontinuance.
- Response:** Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload.
9. **Concern:** Customers questioned the Postal Service shouldn't make a profit
- Response:** The Postal Service is mandated by law to break even. With our many post offices, we manage a fine line with those offices that make a profit and those offices that do not make a profit. We try to balance the effect so we can maintain a break even point. The Postal Service is currently in a financial position it has never been before in it's history. We are looking at every avenue and opportunity within our realm of power to change so we can stop the downward financial loss we currently are facing. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position.
10. **Concern:** Customers were concerned about loss of employment in the community.
- Response:** The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on March 31, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 49,870 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 7,000</u>
Total Annual Costs	\$ 51,279
Less Annual Cost of Replacement Service	<u>- \$ 1,409</u>
Total Annual Savings	<u>\$ 49,870</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the New Hampton, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Albany Post Office, located eight miles away.

The postmaster retired on March 31, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The New Hampton Post Office provided delivery and retail service to 39 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 13. There are two permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$49,870 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the New Hampton Post Office, Martinsville Post Office and Albany Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



JACQUE LESLIE
Manager, Post Office Operations

06/22/2011
Date

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 08/21/2011																								
2. Post Office Name NEW HAMPTON		3. State and ZIP + 4 Code MO, 64471-9998																										
4. District, Customer Service MID-AMERICA PFC	5. Area, Customer Service WESTERN	6. County HARRISON	7. Congressional District 6th																									
8. Reason for Proposal to Discontinue 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by the rural carrier that serves the community. 4. There are 2 other post offices within a 7 mile radius.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 03/31/2009 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) Downgraded from EAS-55 EAS-11 d. No of Clerks-0 No of Career-0 No of Non-Career-0 e. No of Others-0 No of Career-0 No of Non-Career-1		a. Time M-F 08:30am to 11:30 and 12:30 to 16:00 Sat 08:30am to 10:30am Total Window Hours Per Week a. Lobby Time M-F 08:30am to 16:00pm Sat 08:30 to 10:30am 34.50																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 39 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 39 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 12.60		<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>436</td> <td>54</td> </tr> <tr> <td>b. Newspaper</td> <td>161</td> <td>7</td> </tr> <tr> <td>c. Parcel</td> <td>17</td> <td>1</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>614</td> <td>62</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>1</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>1</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	436	54	b. Newspaper	161	7	c. Parcel	17	1	d. Other	0	0	e. Total	614	62	f. No. of Postage Meters		1	g. No. of Permits		1
Types of Mail	Received	Dispatched																										
a. First-Class	436	54																										
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f. No. of Postage Meters		1																										
g. No. of Permits		1																										
Finances a. FY		Receipts	b. EAS Step 1 PM Basic Salary (no Cost)	c. PM Fringe Benefits (33.8% of b.)																								
2008 \$ 14,498		\$ 14,498	\$ 33168	\$11,111																								
2009 \$ 15,036		\$ 15,036																										
2010 \$ 14,668		\$ 14,668																										
15a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 04/30/2013 Annual Lease \$ 7000 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
15b. Explain:																												
17. Schools, Churches and Organization in Service Area: No: 0 Project Joy, Lord's Warehouse, Methodist Church, Christian Church, MLZion Church, New Hampton Fire Dept., New Hampton Betterment Club, New Hampton Christian School.		19. Administrative/Emanating Office (Proposed): Name ALBANY EAS Level 18 Miles Away 8.1 Window Service Hours: M-F 08:00 to 17:00 SAT 08:00am to 17:00pm Lobby Hours: M-F 24 Hours SAT 24 Hours PO Boxes Available: 61																										
18. Businesses in Service Area: No: 0 Peter's Woodworking, Northwind Automotive, Humphrey Motors, Bear's Aloha Grill, Duane's Place, New Hampton Hardware, New Hampton City Hall, Lucky Ewe Antiques, Grumpies Repair, Buzzard Gulch, INC., Phil's "C" Store, McChesney Enterprises, New Hampton Trailer Sales, Pat's Catering Service, Bridger Service, Clearwater, INC., Langitt Electric, Rainbow Style, Kerns Truck Repair, Kathy's Greenhouse, Ed's Excavating, Idlewild Farms, Nature's Way Taxidermy, Pequignot Construction, Phymell Farms.		20. Nearest Post Office (if different from above): Name MARTINSVILLE EAS Level 51 Miles Away 7.3 Window Service Hours: M-F 10:30am to 12:30pm SAT 10:30am to 12:30pm Lobby Hours: M-F 10:30am to 12:30pm SAT 10:30am to 12:30pm PO Boxes Available: 42																										
21. Prepared by																												
Printed Name and Title FREDA JONES		Signature FREDA JONES		Telephone No. AC () (816) 374-9686																								
PO Discontinuance Coordinator Name KIM SILANCE		Telephone No. AC () (816) 374-9686	Location KANSAS CITY, MO																									

PS Form 4926, June 1993



08/26/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
NEW HAMPTON
Docket Number 1374723 - 64471

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in cursive script that reads "Gail M. Hendrix".

GAIL HENDRIX
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: NEW HAMPTON, MO, 64471-9998
 EAS Level: 55
 District: MID-AMERICA PFC
 County: HARRISON
 Congressional District: 6th

Proposal: Close Consolidate

Reason For Proposed: retired
 Alternate Service Proposed: Rural Route Service

Customers Affected:
 Post Office Box: 39
 General Delivery: 0
 Rural Route: 0
 Highway Contract Route (HCR): 0
 City Route: 0
 Intermediate Rural: 0
 Intermediate HCR: 0
 Total number of customers: 39

Date	Action
	Office suspended. Reason suspended: Suspension notice sent to Headquarters.
03/31/2009	Postmaster vacancy occurred. Reason: retired OIC: Career: 0 Noncareer: 1 Other Employees: 1
04/21/2011	District manager authorization to study.
05/19/2011	Questionnaires sent to customers. Number sent: 235 Number Returned: 73 Analysis: Favorable 6 Unfavorable 22 No Opinion 45 Petition received. Number of signatures: 0 Concerns expressed: Congressional inquiry received: No Concerns expressed:
06/22/2011	Proposal and checklist sent to district for review.
06/22/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
06/22/2011	Proposal and invitation for comments posted and round-dated.
08/25/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 1 Unfavorable 12 No Opinion 2 15
None	Premature PRC appeal received. Concerns expressed:
06/21/2011	Updated PS Form 4920 completed (if necessary).
08/26/2011	Certification of the official record.
08/26/2011	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
09/11/2011	Headquarters logged in official record (option entry). Record returned to district for additional consideration. Record returned as not warranted.
09/28/2011	Final determination posted at affected office(s) and round-dated. Final determination removed and round-dated. Postal Bulletin Post Office Change Announcement form sent to Headquarters. No appeals letter received from Headquarters.
10/17/2011	Appeal to PRC received. PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____ Address management systems notified to updated AMS report. Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

KIM SILANCE	(616) 374-8686
Name/Title	Telephone Number
KIM SILANCE	(616) 374-8686
District Post Office Review Coordinator	Telephone Number



08/26/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the New Hampton Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Kim Silance, Post Office Review Coordinator, at (816) 374-9686 or Jacque Leslie Manager Post Office Operations.

A handwritten signature in black ink that reads "Gail M. Hendrix".

GAIL HENDRIX
DISTRICT MANAGER
300 W PERSHING RD SUITE 210
KANSAS CITY , MO 64108-9000

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4E/P1374723.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the NEW HAMPTON was received by 09/11/2011.
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 09/28/2011

Date of Removal: 10/30/2011

**FINAL DETERMINATION TO CLOSE
THE NEW HAMPTON, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE**

DOCKET NUMBER 1374723 - 64471

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the New Hampton, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Albany Post Office, located eight miles away.

The postmaster position became vacant when the postmaster retired on March 31, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by the rural carrier that serves the community. 4. There are 2 other post offices within a 7 mile radius.

The New Hampton Post Office, an EAS-55 level, provides service from 08:30am to 11:30 and 12:30 to 16:00 Monday - Friday , 08:30am to 10:30am Saturday and lobby hours of 08:30am to 16:00pm on Monday - Friday and 08:30 to 10:30am on Saturday to 39 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 13 transaction(s) accounting for 14 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$14,498 (38 revenue units) in FY 2008; \$15,036 (39 revenue units) in FY 2009; and \$14,688 (38 revenue units) in FY 2010. There were two permit mailer(s) or postage meter customer(s).

On June 08, 2011, representatives from the Postal Service were available at New Hampton Fire House to answer questions and provide information to customers. 34 customer(s) attended the meeting.

On May 19, 2011, 235 questionnaires were distributed to delivery customers of the New Hampton Post Office. Questionnaires were also available over the counter for retail customers at the New Hampton Post Office. 73 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 6 favorable, 22 unfavorable, and 45 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Albany Post Office, an EAS-18 level office. Window service hours at the Albany Post Office are from 08:00 to 17:00, Monday through Friday, and 08:00am to 17:00pm on Saturday. There are 61 post office boxes available.

Retail service is also available at the Martinsville Post Office an EAS-51 level office, located seven miles away. Window service hours at Martinsville Post Office are from 10:30am to 12:30pm, Monday through Friday and 10:30am to 12:30pm on Saturday. There are 42 post office boxes available for rent.

The proposal to close the New Hampton Post Office was posted with an invitation for comment at the New Hampton Post Office , Martinsville Post Office and Albany Post Office from June 22, 2011 to August 23, 2011. The following additional concerns were received during the proposal posting period:

- Concern:** Customer expressed a concern about mailbox vandalism.

Response: This is a problem that is experienced in many communities. Customers may install a heavier gauge metal box or brick veneer a mail box to make it resistant to vandalism. Customers should report mailbox vandalism to the county sheriff.
- Concern:** Customer expressed a concern about package delivery and pickup.

Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
- Concern:** Customers asked why their Post Office was being discontinued while others were retained.

- Response:** Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
4. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.
- Response:** Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
5. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.
- Response:** The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
6. **Concern:** Customers expressed concern that postal employees at the administrative Post Office are rude.
- Response:** Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.
7. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
- Response:** Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
8. **Concern:** Customers suggested cutting management positions from the top down instead of taking services away from customers.
- Response:** The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.
9. **Concern:** Customers were concerned about having to travel to another Post Office for service.
- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
10. **Concern:** Customers were concerned about mail security.
- Response:** Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
11. **Concern:** Customers were concerned about obtaining services from the carrier.
- Response:** The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

12. **Concern:** Customers were concerned about senior citizens.
- Response:** Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
13. **Concern:** Customer expressed concern over postal workers at current Post Office losing their job and if they would be able to work at surrounding Post Offices.
- Response:** The Post Office has a put a hiring freeze on career positions in anticipation of the reorganization efforts. If similiar positions held by affected Postal employees are available, they will have an opportunity to relocate to another Post Office. If no opportunities exist in their same current work status, they may apply for other types of positions in the Post Office thru our internal system.
14. **Concern:** Customers asked how to keep their local post office and how to make their post office profitable.
- Response:** Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. If a final decision is reach to discontinue the local post office, a written appeal may be done to the address stated in the posted final proposal to close.
15. **Concern:** Customers concerned about losing all federal grants if the post office is closed.
- Response:** Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
16. **Concern:** Customers concerned about losing all federal grants if the post office is closed.
- Response:** The federal grants a town has no bearing on its requirements for postal services.
17. **Concern:** Customers concerned about the rural carrier not casing mail at local post office any longer and that this is dependent on the discontinuance study.
- Response:** The relocation of the local mail to the Adminstrative office of the rural carrier is a not related to the discontinuance study of the local post office. This process is an operational change unlike a discontinuance study. This operational process was implemented after cost saving analysis was done.
18. **Concern:** Customers suggested cutting management positions from the top down instead of taking services away from customers.
- Response:** The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.
19. **Concern:** Customers were concerned about obtaining services from the carrier and not having the face to face contact they have at the local Post Office.

- Response:** The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. The rural carrier is to maintain, as much as possible, a normal delivery time each day. If you need to face to face interaction with the carrier, you may leave a note in your mail box for the rural carrier to come to your door (if distance is within .50 miles from mailbox) for postal needs. This may also be done by calling the Post Office that morning prior to leaving for his route or contacting us through usps.com which is checked daily each morning before the Post Office opens.
20. **Concern:** Customers were concerned about obtaining services if the local Post Office is closed because they use the Post Office daily.
- Response:** The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
21. **Concern:** Customers were concerned about obtaining services who do not or not able to leave local community/ town.
- Response:** The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
22. **Concern:** Customers were concerned because due to hours of operation at local community Post Office they use this Post Office due to personal convenience.
- Response:** We appreciate your support of the Postal Service. Some customers are not aware that the rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. Alternate access also exists thru our 1-800-ask-USPS, usps.com and other Post Offices within a short driving distance.
23. **Concern:** Customer expressed a concern about package delivery and pickup
- Response:** The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
24. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages
- Response:** The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
25. **Concern:** Customer expressed a concern that the Saturday hours were not convenient for the customers.
- Response:** The customer expressed a concern about the current hours on Saturday. The current hours are being addressed at the District level at this time.
26. **Concern:** Customers asked why their post office was being discontinued while others were retained
- Response:** The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

27. **Concern:** Customers expressed a concern about irregular hours that the rural route serves the community
- Response:** The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located _____ miles away.
28. **Concern:** Customers expressed a concern about leaving money in the mailbox
- Response:** The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
29. **Concern:** Customers expressed concern about having to erect a rural mailbox
- Response:** The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 8.2 miles away.
30. **Concern:** Customers expressed concern for loss of community identity
- Response:** The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
31. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail
- Response:** The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
32. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community
- Response:** The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
33. **Concern:** Customers expressed concern over the dependability of rural route service

Response: The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

34. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community

Response: The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

35. **Concern:** Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities

Response: The customer expressed a concern about the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings of approximately totalsavings. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

36. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Post Office

Response: The customer stated that you would miss the special attention and assistance provided by the personnel at the suspended Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed

37. **Concern:** Customers were concerned about a change of address

Response: The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

38. **Concern:** Customers were concerned about having to travel to another post office for service

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

39. **Concern:** Customers were concerned about later delivery of mail

Response: The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

40. **Concern:** Customers were concerned about mail security

Response: The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

41. **Concern:** Customers were concerned about obtaining accountable mail and large parcels

Response: The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

42. **Concern:** Customers were concerned about obtaining services from the carrier

Response: The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate

payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.
4. A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

New Hampton is an unincorporated community located in HARRISON County. The community is administered politically by Harrison County Courthouse. Police protection is provided by the Harrison County Sheriff. Fire protection is provided by the New Hampton Fire Department. The community is comprised of A mixture of retirees, commuters, self-employed and farmers, and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Peter's Woodworking, Northwind Automotive, Humphrey Motors, Bear's Aloha Grill, Duane's Place, New Hampton Hardware, New Hampton City Hall, Lucky Ewe Antiques, Grumpies Repair, Buzzard Gulch, INC., Phil's "C" Store, McChesney Enterprises, New Hampton Trailer Sales, Pat's Catering Service, Bridger Service, Clearwater, INC., Langfitt Electric, Rainbow Style, Kerns Truck Repair, Kathy's Greenhouse, Ed's Excavating, Idlewild Farms, Nature's Way Taxidermy, Pequignot Construction, Plymell Farms. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the New Hampton Post Office will be available at the Albany Post Office. Government forms normally provided by the Post Office will also be available at the Albany Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer stated that the number of miles listed between the offices on the customer notification letter was incorrect.

Response: Information was taken from an internet mapping site. If this information is incorrect; the record will be changed to reflect the correct distance.
2. **Concern:** Customers expressed concern about receiving both County Shoppers if mail originates out of Administrative office.

Response: All mail customers normally received through the local Post Office will go to the Administrative office to be delivered. There will be no change in the type of mail they normally get unless a customer puts in a change of address.
3. **Concern:** Customers were concerned about growth in the community.

- Response:** The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.
4. **Concern:** Customers were concerned about the loss of a gathering place and an information center.
- Response:** Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
5. **Concern:** Customers felt closing the Post Office would cause property values to decline.
- Response:** There is no evidence to indicate that property values decline when a Post Office is discontinued. There has been minimal growth in the area and carrier service can accommodate any future growth.
6. **Concern:** Customers felt the loss of a Post Office would have a detrimental effect on the business community.
- Response:** Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
7. **Concern:** Customers felt the loss of a Post Office would have a detrimental effect on the business community.
- Response:** Businesses generally require regular and effective postal services, and these will always be provided to the community. There has been no indication that the business community would be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
8. **Concern:** Customers questioned the economic savings of the proposed discontinuance.
- Response:** Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload.
9. **Concern:** Customers questioned the Postal Service shouldn't make a profit
- Response:** The Postal Service is mandated by law to break even. With our many post offices, we manage a fine line with those offices that make a profit and those offices that do not make a profit. We try to balance the effect so we can maintain a break even point. The Postal Service is currently in a financial position it has never been before in it's history. We are looking at every avenue and opportunity within our realm of power to change so we can stop the downward financial loss we currently are facing. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position.
10. **Concern:** Customers were concerned about loss of employment in the community.
- Response:** The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on March 31, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 49,870 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 7,000</u>
Total Annual Costs	\$ 51,279
Less Annual Cost of Replacement Service	<u>- \$ 1,409</u>
Total Annual Savings	<u>\$ 49,870</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the New Hampton, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Albany Post Office, located eight miles away.

The postmaster retired on March 31, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The New Hampton Post Office provided delivery and retail service to 39 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 13. There are two permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$49,870 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. **Support Materials.** Copies of all materials upon which this final determination is based are available for public inspection at the New Hampton Post Office , Martinsville Post Office and Albany Post Office during normal office hours.
- B. **Appeal Rights.** This final determination to close the New Hampton Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at New Hampton Post Office , Martinsville Post Office and Albany Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

09/26/2011

Date



09/28/2011

OFFICER-IN-CHARGE/POSTMASTER
New Hampton Post Office

SUBJECT: Letter of Instructions Regarding Posting of the New Hampton Post Office Final Determination Docket No. 1374723 - 64471

Please post in the lobby the enclosed final determination to close the New Hampton Post Office. The final determination must be posted in a prominent place from 09/28/2011 through close of business on 10/30/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 10/31/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Kim Silance". The signature is written in a cursive, flowing style.

KIM SILANCE
POST OFFICE REVIEW COORDINATOR
300 W PERSHING RD SUITE 210
KANSAS CITY, MO 64108-9000

Enclosures:
Final Determination Official Record

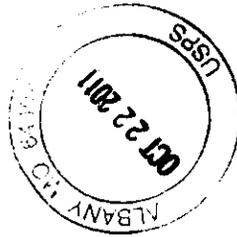


Date of Posting: 09/28/2011

Date of Removal: 10/30/2011

**FINAL DETERMINATION TO CLOSE
THE NEW HAMPTON, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE**

DOCKET NUMBER 1374723 - 64471



Date of Posting: 09/28/2011

Date of Removal: 10/30/2011

**FINAL DETERMINATION TO CLOSE
THE NEW HAMPTON, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE**

DOCKET NUMBER 1374723 - 64471



Date of Posting: 09/28/2011

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**FINAL DETERMINATION TO CLOSE
THE NEW HAMPTON, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE**

DOCKET NUMBER 1374723 - 64471

Postal Bulletin Post Office Change Announcement Form Final Determination 30-Day Posting Dates

Post Office Final Determination Posting Dates*

Date posted: 09/28/2011

Date removed: 10/30/2011

No. of days posted: 32

Actual discontinuance date:

Official discontinuance date:

(Headquarters entry):

Note: Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

BEFORE CHANGE POST OFFICE INFORMATION

Post Office

Name and State: NEW HAMPTON, MO

ZIP Code: 64471-9998 Finance no: 285754

County: HARRISON

Type of discontinuance:

Consolidate () Close (X)

Type of discontinued facility

Post Office (X)

Classified Station () Branch ()

Community Post Office (CPO) ()

Coordinator name: KIM SILANCE

Telephone: (816) 374-9686

AFTER CHANGE POST OFFICE INFORMATION

Administrative

Post Office: ALBANY

ZIP Code: 64402-9998 Finance no: 280036

County: HARRISON

Original name retained? Yes (X) No ()

New last line of customer address is:

NEW HAMPTON MO,64471

Type of replacement service

Post Office () Route (X)

Classified Station () Branch ()

Contract Unit () Community Post Office (CPO) ()

Date:

(Location) District: MID-AMERICA PFC

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

Mailing instructions for CPO/classified station/classified branch discontinuance. Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more information, call (202) 268-5083.

Headquarters entry: () TL () HS

*Final determination posting is not required for CPO, classified station, or classified branch discontinuance.

Final determination for an independent Post Office must be posted for at least 30 days.



10/17/2011

DISTRICT MANAGER
MID-AMERICA PFC
300 W PERSHING RD SUITE 210
KANSAS CITY, MO, 64108-9000

ATTENTION: Post Office Review Coordinator

SUBJECT: Announcement of Appeal to the Discontinuance of the
NEW HAMPTON, 64471-9998 Docket No. 1374723 - 64471

This is to advise you that an appeal to the final determination to discontinue the NEW HAMPTON has been filed with the Postal Regulatory Commission. The Headquarters managing counsel, legal policy and ratemaking office, will provide you with copies of all pleadings, notices, orders, briefs, and opinions filed in the appeal proceeding.

In accordance with the Postal Operations Manual, please ensure that a copy of these documents, as well as the final determination, are prominently displayed and made available for inspection by the public at the affected Post Offices until the Commission has issued its final order and opinion. The Postal Regulatory commission has up to 120 days (four months) to consider the appeal and issue its decision.

No final action may be taken until the final decision has been made and you have received written notification of that decision along with appropriate instructions.

This memorandum must be filed in the official record.

If you have any questions, please contact Kevin Romero at (916) 373-8315.

Thank you for your cooperation.

Kevin Romero
Manager Field Performance West

cc:
Vice President, Area Operations WESTERN Area
Government Relations and Public Policy



09/26/2011

DISTRICT MANAGER
300 W PERSHING RD SUITE 210
KANSAS CITY , MO 64108-9000

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- NEW HAMPTON

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN – POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

A handwritten signature in black ink, appearing to read "Dean J Granholm".

Dean J Granholm
Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:
Vice President, Area Operations, WESTERN Area

Received.

9-29-11

OCT 04 2011

A2012-13

Office of PAGR
To Whom it may concern,

RECEIVED

2011 OCT 17 A 4:09

My name is Darrol Lofgren
and I am writing this letter to appeal
Notice of Closure received on September 28, 2011
at our Post Office in New Hampton Missouri.

POSTAL REGULATORY
COMMISSION
OFFICE OF THE SECRETARY

This letter is also to tell you the reasons this
Post Office should not be closed and the effects
that it would have on our community.

First, in the notice of closure, it stated
the closing the New Hampton Post Office would
affect no one. I beg to differ. It affects
Christine who has worked here for 9 years, it affects
Randy our mail carrier with a greater work load,
and lastly it affects the community the Post Office
it serves by making people travel between 7 fold
miles to another Post Office. We a Farmers in
the New Hampton community we have our
fields and animals to take care of and I might
point out that is the food that people in this
country eats. So the closing does affect someone,
a very important someone, your customers and
employees.

Second, I did not realize the United
States Postal Service was a for profit organization.
Sure the New Hampton Missouri Post Office
may not generate the income you think it should,
but it serves a rural community. The whole of
Harrison County which New Hampton is in has a
(over)

population of around 8,000 people. You, the Postal Regulatory Commission I do not think or understand the rural community. We may not have the income generating power of bigger communities, but for those of us who do not have internet access we use our Post Office.

Lastly, by closing these small rural community Post Offices you would only be saving about 3% cost. But effecting a community more likely to use Postal Services, because would have a hard time getting e-mails. Instead of cutting customers out I would think it would be more efficient to cut elsewhere like management. Cut management pay by say 10% plus cut the size of management by say 25%. It is time to cut cost at the management level instead of at the Post Office, Post Master, Postal Worker, and most importantly customer level. I want to thank you for your time and consideration in this matter. The closing of the New Hampton Missouri Post Office would be a great blow to this community.

Sincerely,

David Lee
Chris Taylor
Amanda Rayburn
Project Joy Care Ministry

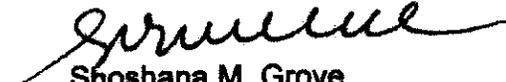
Postal Regulatory Commission
Washington, D.C. 20268-0001

NOTICE OF FILING UNDER 39 U.S.C. § 404(d)

TO THE UNITED STATES POSTAL SERVICE:

Please take notice that on October 17, 2011, the Commission received a petition for review of the Postal Service's determination to close the New Hampton post office located in New Hampton, Missouri. The petition for review was filed by Darrol Lofgren (Petitioner) and is postmarked September 29, 2011.

This notice is advisory only and is being furnished so that the Postal Service may begin assembling the administrative record in advance of any formal appeal proceedings held upon the alleged (closing/consolidation) for transmittal pursuant to 39 CFR § 3001.113(a) (requiring the filing of the record within 15 days of the filing with the Commission of a petition for review). The Postal Service's administrative record is due no later than November 1, 2011.


Shoshana M. Grove
Secretary

Date: October 18, 2011

Attachment

Received

9-29-11

OCT 04 2011

A2012-13

Office of PAGR
To Whom it may concern,

RECEIVED

2011 OCT 17 A 4:09

My name is Darrol Kofren
and I am writing this letter to appeal
Notice of Closure received on September 28, 2011
at our Post Office in New Hampton Missouri.
This letter is also to tell you the reasons this
Post Office should not be closed and the effects
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First, in the notice of closure, it stated
the closing the New Hampton Post Office would
affect no one. I beg to differ. It affects
Christine who has worked here for 9 years, it affects
Randy our mail carrier with a greater work load,
and lastly it affects the community the Post Office
it serves by making people travel between 7 to 10
miles to another Post Office. We as farmers in
the New Hampton community we have our
fields and animals to take care of and I might
point out that is the food that people in this
country eats. So the closing does affect someone,
a very important someone, your customers and
employees.

Second, I did not realize the United
States Postal Service was a for-profit organization.
Sure the New Hampton Missouri Post Office
may not generate the income you think it should,
but it serves a rural community. The whole of
Harrison County which New Hampton is in has a
(over)

population of around 8,000 people. You, the Postal Regulatory Commission I do not think or understand the rural community. We may not have the income generating power of bigger communities, but for those of us who do not have internet access we use our Post Office.

Lastly, by closing these small rural community Post Offices you would only be saving about 3% cost. But effecting a community more likely to use its Postal Services, because would have a hard time getting E-mails. Instead of cutting customers out I would think it would be more efficient to cut elsewhere like management. Cut management pay by say 10% plus cut the size of management by say 25%. It is time to cut cost at the management level instead of at the Post Office, Post Master, Postal Worker, and most importantly customer level. I want to thank you for your time and consideration in this matter. The closing of the New Hampton Missouri Post Office would be a great blow to this community.

Sincerely,

David
Chris
Blenda
Project Joy Carol Ministry

UNITED STATES OF AMERICA
POSTAL REGULATORY COMMISSION
WASHINGTON, DC 20268-0001

Before Commissioners:

Ruth Y. Goldway, Chairman;
Mark Acton, Vice Chairman;
Nanci E. Langley; and
Robert G. Taub

New Hampton Post Office
New Hampton, Missouri

Docket No. A2012-13

NOTICE AND ORDER ACCEPTING APPEAL AND
ESTABLISHING PROCEDURAL SCHEDULE

(Issued October 20, 2011)

Notice is hereby given that, pursuant to 39 U.S.C. 404(d), on October 17, 2011, the Commission received a petition for review of the Postal Service's determination to close the New Hampton post office in New Hampton, Missouri. The petition for review was filed by Darrol Lofgren (Petitioner) and is postmarked September 29, 2011. The Commission hereby institutes a proceeding under 39 U.S.C. 404(d)(5) and establishes Docket No. A2012-13 to consider Petitioner's appeal. If Petitioner would like to further explain his position with supplemental information or facts, Petitioner may either file a Participant Statement on PRC Form 61 or file a brief with the Commission no later than November 21, 2011.

Issue apparently raised. Petitioner contends that the Postal Service failed to consider the effect of the closing on the community. See 39 U.S.C. 404(d)(2)(A)(i).

After the Postal Service files the administrative record and the Commission reviews it, the Commission may find that there are more legal issues than the one set forth above, or that the Postal Service's determination disposes of one or more of those issues. The deadline for the Postal Service to file the applicable administrative record with the Commission is November 1, 2011. See 39 CFR 3001.113. In addition, the due date for any responsive pleading by the Postal Service to this Notice is November 1, 2011.

Availability; website posting. The Commission has posted the appeal and supporting material on its website at <http://www.prc.gov>. Additional filings in this case and participants' submissions also will be posted on the Commission's website, if provided in electronic format or amenable to conversion, and not subject to a valid protective order. Information on how to use the Commission's website is available online or by contacting the Commission's webmaster via telephone at 202-789-6873 or via electronic mail at prc-webmaster@prc.gov.

The appeal and all related documents are also available for public inspection in the Commission's docket section. Docket section hours are 8 a.m. to 4:30 p.m., eastern time, Monday through Friday, except on Federal government holidays. Docket section personnel may be contacted via electronic mail at prc-dockets@prc.gov or via telephone at 202-789-6846.

Filing of documents. All filings of documents in this case shall be made using the Internet (Filing Online) pursuant to Commission rules 9(a) and 10(a) at the Commission's website, <http://www.prc.gov>, unless a waiver is obtained. See 39 CFR 3001.9(a) and 3001.10(a). Instructions for obtaining an account to file documents online may be found on the Commission's website or by contacting the Commission's docket section at prc-dockets@prc.gov or via telephone at 202-789-6846.

The Commission reserves the right to redact personal information which may infringe on an individual's privacy rights from documents filed in this proceeding.

Intervention. Persons, other than Petitioner and respondent, wishing to be heard in this matter are directed to file a notice of intervention. See 39 CFR 3001.111(b). Notices of intervention in this case are to be filed on or before November 14, 2011. A notice of intervention shall be filed using the Internet (Filing Online) at the Commission's website unless a waiver is obtained for hardcopy filing. See 39 CFR 3001.9(a) and 3001.10(a).

Further procedures. By statute, the Commission is required to issue its decision within 120 days from the date it receives the appeal. See 39 U.S.C. 404(d)(5). A procedural schedule has been developed to accommodate this statutory deadline. In the interest of expedition, in light of the 120-day decision schedule, the Commission may request the Postal Service or other participants to submit information or memoranda of law on any appropriate issue. As required by the Commission rules, if any motions are filed, responses are due 7 days after any such motion is filed. See 39 CFR 3001.21.

It is ordered:

1. The Postal Service shall file the applicable administrative record regarding this appeal no later than November 1, 2011.
2. Any responsive pleading by the Postal Service to this Notice is due no later than November 1, 2011.
3. The procedural schedule listed below is hereby adopted.
4. Pursuant to 39 U.S.C. 505, Malin Moench is designated officer of the Commission (Public Representative) to represent the interests of the general public.

5. The Secretary shall arrange for publication of this Notice and Order in the *Federal Register*.

By the Commission.

Shoshana M. Grove
Secretary

PROCEDURAL SCHEDULE

October 17, 2011	Filing of Appeal
November 1, 2011	Deadline for the Postal Service to file the applicable administrative record in this appeal
November 1, 2011	Deadline for the Postal Service to file any responsive pleading
November 14, 2011	Deadline for notices to intervene (see 39 CFR 3001.111(b))
November 21, 2011	Deadline for Petitioners' Form 61 or initial brief in support of the petition (see 39 CFR 3001.115(a) and (b))
December 12, 2011	Deadline for answering brief in support of the Postal Service (see 39 CFR 3001.115(c))
December 27, 2011	Deadline for reply briefs in response to answering briefs (see 39 CFR 3001.115(d))
January 3, 2012	Deadline for motions by any party requesting oral argument; the Commission will schedule oral argument only when it is a necessary addition to the written filings (see 39 CFR 3001.116)
January 27, 2012	Expiration of the Commission's 120-day decisional schedule (see 39 U.S.C. 404(d)(5))

Jones, Freda L - Albany, MO

From: Jones, Freda L - Albany, MO
Sent: Friday, October 21, 2011 12:27 PM
To: Ruch, Kristine A - New Hampton, MO; Gray, Ellen M - Albany, MO; Wooden, Lori D - Martinsville, MO
Cc: Silance, Kim - Stilwell, KS; Leslie, Jacque - Kansas City, MO
Subject: Appeals on New Hampton Final Proposal to Close
Importance: High

All;

Each of you will receive a Priority packet tomorrow with Appeals for round dating and posting. I will need an original round date of each Appeal cover and an original re-round date of the Final Proposal. Therefore besides the extra copy of your Final Proposal you were to keep in the safe, (which I will have you re-round date as instructed below) I will have the copies of the Appeals I need round dated and returned to me attached to a return Priority Envelope.

Please complete the following instructions:

1. You will need to round date each stapled appeal enclosed (**please round date in upper right corner beneath the PRC stamp**) and post along with the Final Proposal in your lobby. (This includes the ones I have attached to the Priority Envelope)
2. You will need to re-round date the cover sheet of the Final Proposal to the left of the Sept 28, 2011 round date.
3. Also re-round date the copy of the extra cover sheet of the Final Proposal to close.
4. Return rounded Appeal Cover Pages and the re-round dated "Final Proposal to Close" in the addressed Priority envelope to me.
5. Send an email confirmation that this has been completed to me and copy Kim Silance and Jacque Leslie.

The Final Proposal will remain posted until the appeal process is completed. Please let me know if you do not understand the instructions

Thank you for your cooperation in this procedure.

Freda L. Jones, IC
1407 Central St.
Bethany, MO 64424-9998
660-425-4473 office
660-254-0800 cell

Routing Slip

To	Dept., Office or Room No.	
1. POSTMASTER/OIC		<input type="checkbox"/> Approval <input type="checkbox"/> Signature <input type="checkbox"/> Comment <input type="checkbox"/> See Me <input type="checkbox"/> As Requested <input type="checkbox"/> Information <input type="checkbox"/> Read and Return <input type="checkbox"/> Read and File <input checked="" type="checkbox"/> Necessary Action <input type="checkbox"/> Investigate <input type="checkbox"/> Recommendation <input type="checkbox"/> Prepare Reply
2. RE: Appeal on Final Proposal To Close	New Hampton Post Office	
3.		
4.		
5.		
6.		
From: FRED A JONES, IC 1407 CENTRAL ST BETHANY, MO 64424 Date: 10/21/2011		Extension Room No.
Remarks <p>ENCLOSED YOU WILL FIND THE ITEMS REFERRED TO VIA EMAIL FROM ME ON 10/21/2011.</p> <p>PLEASE ROUND DATE ALL PAGES THAT ARE PAPER CLIPPED TO THE LARGE ADDRESSED PRIORITY ENVELOPE. THESE ARE RETURNED TO ME PLUS THE RE-ROUND DATED COPY OF THE EXTRA FINAL PROPOSAL YOU SHOULD HAVE IN YOUR SAFE.</p> <p>EXCEPT FOR THE FINAL PROPOSAL, WHICH SHOULD BE ROUND DATED TO THE LEFT OF THE SEPT. 28, 2011 PREVIOUS ROUND DATE, ALL PAGES SHOULD BE ROUND DATED IN UPPER RIGHT HAND CORNER BELOW PRC'S INFORMATION.</p> <p>AFTER ROUND DATING THE FINAL PROPOSAL AND APPEALS, YOU NEED TO POST ALL ITEMS IN YOUR LOBBY.</p> <p>WHEN YOU HAVE COMPLETED THE ABOVE ACTIONS, PLEASE SEND ME AN EMAIL AND COPY KIM SILANCE AND JACQUE LESLIE VERIFYING YOU HAVE COMPLETED ALL ACTIONS REQUESTED.</p> <p>YOU WILL BE INFORMED OF ANY OTHER NECESSARY ACTIONS AS WE BECOME AWARE OF THEM.</p> <p>THANKS, FREDA</p> <p>CC/FILE</p>		

Jones, Freda L - Albany, MO

From: Gray, Ellen M - Albany, MO
Sent: Monday, October 24, 2011 8:26 AM
To: Jones, Freda L - Albany, MO
Cc: Silance, Kim - Stilwell, KS; Leslie, Jacque - Kansas City, MO
Subject: RE: Appeals on New Hampton Final Proposal to Close

Albany completed this Saturday, October 22nd.

Thanks,

Ellen Gray, OIC
101 E Clay
Albany, MO 64402

660-726-3113

From: Jones, Freda L - Albany, MO
Sent: Friday, October 21, 2011 10:26 AM
To: Ruch, Kristine A - New Hampton, MO; Gray, Ellen M - Albany, MO; Wooden, Lori D - Martinsville, MO
Cc: Silance, Kim - Stilwell, KS; Leslie, Jacque - Kansas City, MO
Subject: Appeals on New Hampton Final Proposal to Close

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Thank you for your cooperation in this procedure.

Jones, Freda L - Albany, MO

From: Ruch, Kristine A - New Hampton, MO
Sent: Monday, October 24, 2011 9:09 AM
To: Jones, Freda L - Albany, MO; Leslie, Jacque - Kansas City, MO; Silance, Kim - Stilwell, KS
Cc: Ruch, Kristine A - New Hampton, MO
Subject: RE: Appeals on New Hampton Final Proposal to Close

Freda,

Completed this and sending it back today.

Thanks,

Kristine Ruch, OIC
210 E Lincoln St
New Hampton MO 64471-9998
660-439-3765

From: Jones, Freda L - Albany, MO
Sent: Friday, October 21, 2011 12:27 PM
To: Ruch, Kristine A - New Hampton, MO; Gray, Ellen M - Albany, MO; Wooden, Lori D - Martinsville, MO
Cc: Silance, Kim - Stilwell, KS; Leslie, Jacque - Kansas City, MO
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Freda L. Jones, IC
1407 Central St.
Bethany, MO 64424-9998
660-425-4473 office
660-254-0800 cell

Jones, Freda L - Albany, MO

From: Wooden, Lori D - Martinsville, MO
Sent: Wednesday, October 26, 2011 11:56 AM
To: Jones, Freda L - Albany, MO; Silance, Kim - Stilwell, KS; Leslie, Jacque - Kansas City, MO
Cc: Wooden, Lori D - Martinsville, MO
Subject: Appeals on New Hampton Final Proposal to Close

Instructions for round dates, postings, and return of copies to Freda Jones for New Hampton Final Proposal have been completed by Martinsville. Thank you.

Lori D. Wooden
Postmaster (51)
13751 W 261 ST
Martinsville, MO 64467-9998
Office (660) 845-2455

Postal Regulatory Commission
Washington, D.C. 20268-0001

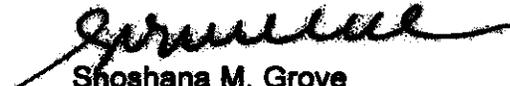
NOTICE OF FILING UNDER 39 U.S.C. § 404(d)



TO THE UNITED STATES POSTAL SERVICE:

Please take notice that on October 17, 2011, the Commission received a petition for review of the Postal Service's determination to close the New Hampton post office located in New Hampton, Missouri. The petition for review was filed by Darrol Lofgren (Petitioner) and is postmarked September 29, 2011.

This notice is advisory only and is being furnished so that the Postal Service may begin assembling the administrative record in advance of any formal appeal proceedings held upon the alleged (closing/consolidation) for transmittal pursuant to 39 CFR § 3001.113(a) (requiring the filing of the record within 15 days of the filing with the Commission of a petition for review). The Postal Service's administrative record is due no later than November 1, 2011.


Shoshana M. Grove
Secretary

Date: October 18, 2011

Attachment

Postal Regulatory Commission
Submitted 10/18/2011 3:58:13 PM
Filing ID: 76810
Accepted 10/18/2011
Docket No. A2012-13

Postal Regulatory Commission
Washington, D.C. 20268-0001



NOTICE OF FILING UNDER 39 U.S.C. § 404(d)

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Secretary

Date: October 18, 2011

Attachment

Postal Regulatory Commission
Washington, D.C. 20268-0001

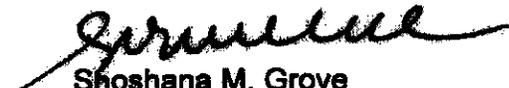


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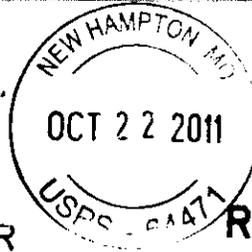

Shoshana M. Grove
Secretary

Date: October 18, 2011

Attachment

Receive.

OCT 04 2011



9-29-11

A2012-13

Office of PAGR

To Whom it may concern,

2011 OCT 17 A 4:09

My name is Darrol Loftren
 and I am writing this letter to appeal
 Notice of Closure received on September 28, 2011
 at our Post Office in New Hampton Missouri.
 This letter is also to tell you the reasons this
 Post Office should not be closed and the effects
 that it would have on our community.

First, in the notice of closure, it stated
 the closing the New Hampton Post Office would
 effect no one. I beg to differ. It effects
 Christine who has worked here for 9 years, it effects
 Randy our mail carrier with a greater work load,
 and lastly it effect the community the Post Office
 it serves by making people travel between 7 fold
 miles to another Post Office. We a Farmers in
 the New Hampton community we have our
 fields and animals to take care of and I might
 point out that is the food that people in this
 country eats. So the closing does effect someone,
 a very important someone, your customers and
 employees.

Second, I did not realize the United
 States Postal Service was a for profit organization.
 Sure the New Hampton Missouri Post Office
 may not generate the income you think it should,
 but it serves a rural community. The whole of
 Harrison County which New Hampton is in has a
 (over)

Received.

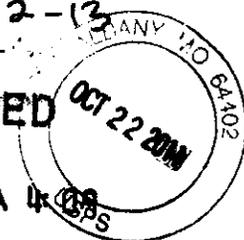
9-29-11

OCT 04 2011

A2012-13

Office of PAGR
To Whom it may concern,

RECEIVED



2011 OCT 17 A 4:08 PM

My name is Darrol Logren and I am writing this letter to appeal Notice of Closure received on September 28, 2011 at our Post Office in New Hampton Missouri. This letter is also to tell you the reasons this Post Office should not be closed and the effects that it would have on our community.

POSTAL REGULATORY COMMISSION
OFFICE OF THE SECRETARY

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Second, I did not realize the United States Postal Service was a for profit organization. Sure the New Hampton Missouri Post Office may not generate the income you think it should, but it serves a rural community. The whole of Harrison County which New Hampton is in has a
(over)

Received



9-29-11

A 2012-13

OCT 04 2011

OCT 21 2011

RECEIVED

Office of PAGR

To Whom it may concern

2011 OCT 17 A 4:09

My name is Darrol Holgren

and I am writing this letter to appeal a Notice of Closure received on September 28, 2011 at our Post Office in New Hampton Missouri.

POSTAL REGULATORY COMMISSION OFFICE OF THE SECRETARY

This letter is also to tell you the reasons this Post Office should not be closed and the effects that it would have on our Community.

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UNITED STATES OF AMERICA
POSTAL REGULATORY COMMISSION
WASHINGTON, DC 20268-0001



Before Commissioners:

Ruth Y. Goldway, Chairman;
Mark Acton, Vice Chairman;
Nanci E. Langley; and
Robert G. Taub

New Hampton Post Office
New Hampton, Missouri

Docket No. A2012-13

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ESTABLISHING PROCEDURAL SCHEDULE**

(Issued October 20, 2011)

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Issue apparently raised. Petitioner contends that the Postal Service failed to consider the effect of the closing on the community. See 39 U.S.C. 404(d)(2)(A)(i).

UNITED STATES OF AMERICA
POSTAL REGULATORY COMMISSION
WASHINGTON, DC 20268-0001



Before Commissioners:

Ruth Y. Goldway, Chairman;
Mark Acton, Vice Chairman;
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New Hampton Post Office
New Hampton, Missouri

Docket No. A2012-13

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Postal Regulatory Commission
Submitted 10/20/2011 4:23:03 PM
Filing ID: 76914
Accepted 10/20/2011
ORDER NO. 914

UNITED STATES OF AMERICA
POSTAL REGULATORY COMMISSION
WASHINGTON, DC 20268-0001



Before Commissioners:

Ruth Y. Goldway, Chairman;
Mark Acton, Vice Chairman;
Nanci E. Langley; and
Robert G. Taub

New Hampton Post Office
New Hampton, Missouri

Docket No. A2012-13

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