Postal Regulatory Commission
Submitted 11/14/2011 1:09:43 PM
Filing ID: 77692
Accepted 11/14/2011

NEW BOSTON Docket: 1374651 - 61272

*These are the 1st 18 documents that should be completed Scanned and sent to the MPOO for review

[redacted]	Document	Return to F
1.	Request/approval to study for discontinuance (02/18/2011)	☑
2.	Notice (if appropriate) to Headquarters of suspension Organizations Notify (03/07/2011)	☑
3.	Notice (if appropriate) to customers/district personnel of suspension (02/01/2011)	☑
4.	Highway map with community highlighted (02/07/2011)	☑
5.	Eviction notice (if appropriate) (02/07/2011)	☑
6.	Building inspection report and original photos of building deficiencies (if appropriate) (02/07/2011)	☑
7.	Post Office and community photos (02/28/2011)	☑
8.	PS Form 150, Postmaster Workload Information (03/11/2011)	☑
9.	Worksheet for calculating work service credit (03/28/2011)	☑
10.	Window transaction record (04/07/2011)	☑
11	Record of incoming mail (03/28/2011)	☑
12.	Record of dispatched mail (03/28/2011)	☑
13.	Administrative postmaster/OIC comments (04/07/2011)	☑
14.	Inspection Service/local law enforcement vandalism reports (03/07/2011)	☑
[redacted]	Post Office fact sheet (04/07/2011)	☑
16.	Community fact sheet (05/26/2011)	☑
17.	Alternate service options/cost analysis (04/07/2011)	☑
18.	Form 4920, Post Office Closing or Consolidation Proposal — Fact Sheet (with past 3 fiscal years of total revenue and revenue units) (05/26/2011)	☑
19.	Analysis of investigative findings/recommendations (04/07/2011)	☑
20.	Questionnaire instruction letter to postmaster/OIC (04/22/2011)	☑
21.	Cover letter, questionnaire, and enclosures (04/15/2011)	☑
22.	Returned customer questionnaires and Postal Service response letters (04/15/2011)	☑
23.	Analysis of questionnaires (05/23/2011)	☑
24.	Community meeting roster (02/25/2011)	☑
25.	Community meeting analysis (02/25/2011)	☑
26.	Community meeting letter (if community meeting held prior to questionnaire) (02/07/2011)	☑
27.	Petition and Postal Service response letter (if appropriate) (02/15/2011)	☑
28.	Congressional inquiry and Postal Service response letter (if appropriate) (02/28/2011)	☑
29.	Proposal checklist (05/26/2011)	☑
[redacted]	District notification to Government Affairs (06/03/2011)	☑
[redacted]	Instructions to postmaster/OIC to post proposal (05/27/2011)	☑
32.	Invitation for comments exhibit (06/03/2011)	☑
33.	Proposal exhibit	☑

34.	Comment form exhibit (*05/26/2011*)	☑
35.	Instructions for postmaster/OIC to remove proposal ()	☐
	Round-date stamped proposals and invitations for comments from affected offices ()	☐
37.	Notification of taking proposal and comments under internal consideration ()	☐
38.	Customer comments and Postal Service response letters ()	☐
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) ()	☐
40.	Analysis of comments ()	☐
41.	Revised proposal (if appropriate) (*05/26/2011*)	☑
42.	Updated PS Form 4920 (if appropriate) (*05/26/2011*)	☑
43.	Certification of record ()	☐
44.	Log of Post Office discontinuance actions ()	☐

45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (*08/15/2011*)	☑	
46.	Headquarters' acknowledgment of receipt of record (*08/23/2011*)	☑	
47.	Final determination transmittal letter from Headquarters (*08/30/2011*)	☑	
48.	Instruction letter to postmaster/OIC on posting (*09/29/2011*)	☑	
49.	Round-date stamped final determination cover sheets ()	☐	
50.	Postal Bulletin Post Office Change Announcement ()	☐	
51.	Vice president, Delivery and Retail, instruction letter (*08/30/2011*)	☑	

FILE LINK

Back to Flow

02/18/2011

GAIL DUBA
DISTRICT MANAGER
HAWKEYE PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 17 congressional district.

Post Office Name:	NEW BOSTON
Zip+4 Code:	61272-9000
EAS Level:	13
Finance Number:	165574
County:	Mercer
Proposed Admin Office:	JOY PO
ADMIN Miles Away:	7.0
Near Office Name:	JOY PO
Near Miles Away:	7.0
Number of Customers:	
Post Office Box:	320
General Delivery:	0
Rural Route (RR):	311
Highway Contract Route (HCR):	0
Intermediate RR:	73
Intermediate HCR:	0
City Delivery:	0
Total Customers:	704

The above office became vacant when the postmaster retired on 11/30/2009.

On January 31, 2011 the lease on the New Boston Post Office Building expired. Negotiation attempts between the Post Office and landlord have failed.

WENDY BERG
Manager, Post Office Operations

Approval to Study for Discontinuance:

GAIL DUBA — 02/18/2011

DISTRICT MANAGER
HAWKEYE PFC

DATE

cc: Area Manager, Public Affairs and Communication

UNITED STATES POSTAL SERVICE

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Suspended Office

Name: NEW BOSTON State: IL Zip Code: 61272
Area: WESTERN District: HAWKEYE PFC
Congressional District: 17 County: Mercer
EAS Grade: 13 Finance Number: 165574

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

Effective date of suspension: 02/04/2011 Date CPO Established:

Justification (specific reason(s) for suspension):
On January 31, 2011 the lease on the New Boston Post Office Building expired. Negotiation attempts between the Post Office and landlord have failed.

Alternate Service Provided (i.e. rural delivery to roadside mailboxes, CBUs, ect.):
Delivery will either be provided by a rural carrier to roadside mailboxes installed by customers or by rural carrier to cluster box units, a decision to be determined at a date in the near future.

Effect on Employees (include Career/Noncareer Employees):
one career PTF clerk, possible reassignment

Hours of Operation:

Retail Hours Saturday 08:15 - 10:00 Monday - Friday 08:15 - 16:00
(include lunch break)

Lobby Saturday 6:30 am to 6:30 pm Monday - Friday 6:30am to 6:30pm

0 General Deliveries
320 Post Office Box
0 City Delivery
311 Rural Route
0 Highway Contract Route (HCR)
73 Intermediate Rural Route
0 Intermediate HCR
704 Total Customers

B. Administrative Office

Name: JOY PO State: IL Zip Code: 61260
EAS Grade: 13 Finance Number: 163984 Miles Away: 7.0
PO Boxes Available: 150

Hours of Operation

Retail Hours Saturday 07:30 - 10:00 Monday - Friday 07:30 - 16:00
(include lunch break)

C. Nearest Office

Name: JOY PO State: IL Zip Code: 61260
EAS Grade: 13 Finance Number: 163984 Miles Away: 7.0
PO Boxes Available: 150

Hours of Operation

Retail Hours Saturday 07:30 - 10:00 Monday - Friday 07:30 - 16:00
(include lunch break)

D. Postmaster Organization Notification:

Notified: YES ☑ NO ☐ Date of Notification: 02/01/2011

E. Plan of Action (HQ must be notified with 90 days):
to pursue discontinuance

Prepared by: Karen Lenane Date: 03/07/2011
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902 Fax No: (319) 399-5502

Approved By:
GAIL.M.DUBA@USPS.GOV Date 03/07/2011
GAIL DUBA
DISTRICT MANAGER
HAWKEYE PFC
Tele No: (515) 251-2106 Fax No: (515) 251-2050

cc: Area PO Review Coordinator
District PO Review Coordinator
Nation League of Postmasters
National Association of Postmasters of the United States

UNITED STATES POSTAL SERVICE

01/01/1900

SUBJECT: Suspension of New boston Post Office

Due to On January 31, 2011 the lease on the New Boston Post Office Building expired. Negotiation attempts between the Post Office and landlord have failed.
The office was suspended on 02/04/2011.

This change is tentative and will not lead to a formal proposal unless we conclude that it will provide a similar degree of regular and effective postal services.

KAREN LENANE
POST OFFICE REVIEW COORDINATOR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

Concurrence

/		000000 / No Concur	03/07/2011
League	Date	NAPUS	Date

DOCKET NO 1374651-6127
ITEM NO 2
PAGE 3

UNITED STATES POSTAL SERVICE

03/01/2011

DISTRICT MANAGER, CUSTOMER SERVICE AND SALES

SUBJECT: Emergency Suspension of New Boston IL Post Office

On 02/23/11, we conducted an on-site visit of the New Boston IL Post Office. It is our recommendation to suspend based on the following:

Failed Lease negotiation attempts between landlord and the Post Office.

Angie Green
Post Office Review Investigator

cc: Manager, Customer Services Operations (HQ)
President, State and National, League and NAPUS
Area Post Office Review Coordinator

CONCURRENCE:

LEAGUE REPRESENTATIVE

NAPUS REPRESENTATIVE

I do not concur:
Pamela S. Price
NAPUS

DOCKET NO 137465I-61272
ITEM NO 2
PAGE 4

Gail Duba
District Manager
Hawkeye District

Dear Ms. Duba,

This concerns the emergency suspension of the New Boston IL Post Office.

We have been advised that the New Boston Post Office was emergency suspended on Feb. 4, 2011. Therefore the National League of Postmasters is requesting that your office organize a suspension review team in accordance with appropriate regulations. This will give our organization the opportunity to participate in the process while ensuring that all appropriate actions are taken in making this critical decision.

Please have a designee contact me at (815) 638-2120 so that we can make suitable arrangements to have our representative available for the on-site visit with your representatives.

Sincerely,

Patti Sadnick
President
IL Branch
National League of Postmasters

Cc: Mark Strong, President NLPM

DOCKET NO 1374651-61272
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PAGE 1

UNITED STATES POSTAL SERVICE

02/01/2011

Dear Postal Customer:

On January 31, 2011 the lease on the New Boston Post Office building expired. Negotiation attempts between the Post Office and landlord have failed. Therefore, it will be necessary to suspend services at the New Boston Post Office at the close of business on Friday February 4, 2011. This change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective postal services. A community meeting will be held in the near future.

While the office is suspended, delivery and retail services will either be provided by a rural carrier to roadside mailboxes installed by customers or by rural carrier to cluster box units (CBU's) installed and maintained by the Postal Service. A decision on which mode of delivery will be made shortly. In the meantime, New Boston Post Office Box customers will be required to pick up their mail starting on Saturday February 5th, 2011 at the Joy Post Office. Retail hours at the Joy Post Office are listed below in this letter. Customers presently receiving rural delivery will not experience a change in service, with the possible exceptions of picking up parcels and accountable mail at the Joy Post Office that the carrier was unable to deliver.

Rural delivery is particularly beneficial to senior citizens, people with disabilities, and working people because no one has to pick up the mail from the post office. You will have 24-hour access to your mail. In addition, the rural carrier can provide all the retail services provided at the Joy Post Office. Enclosed is information about some of the services available from the carrier. Most transactions do not require meeting a carrier at the mailbox. *Stamps By Mail* order envelopes and *Money Order Application* forms are available for your convenience; or you may place a note in the mailbox, with payment, and the carrier will provide the requested services. When an accountable item requiring a signature, such as a certified letter, cannot be delivered on the first day, the carrier will return the item to the Joy Post Office. You may pick up the article at the Joy Post Office, request redelivery on another day convenient for you, or authorize the carrier to deliver the item to another person. If appropriate, Post Office box refunds will be provided by the Joy Postmaster.

Customers who wish to obtain Post Office box service may do so at the Joy Post Office, located 7 miles away. The Joy Post Office lobby hours are 5:00 a.m. to 7:00 p.m. each day. Window service hours at Joy are 7:30 a.m. to 12:00 p.m. and 1:00 p.m. to 4:00 p.m. Monday through Friday, and 7:30 a.m. to 10:00 a.m. on Saturday. Post Office boxes are available at this location at the same fee you now pay for those who are currently paying for a PO Box.

I realize with change there is always concern. No final decision to permanently discontinue the Post Office has been made. In the near future we will be contacting you to explain our plans and solicit your comments concerning possible alternate means of providing postal and other services. In the interim, we are confident that carrier delivery will continue to provide New Boston customers with effective and regular postal services.

Sincerely,

Angie Green for Wendy Berg

Wendy Berg
Manager, Post Office Operations
Po Box 189200
Des Moines IA 50318-9204

bcc: Postmaster/OIC New Boston Post Office
Postmaster Joy Post Office
Post Office Review Coordinator

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PAGE 2

UNITED STATES POSTAL SERVICE

2/3/2011

Manager, Address Management Systems
Manager, Consumer Affairs
Manager, Finance
Manager, In-Plant Processing
Manager, Marketing
Manager, Post Office Operations
Manager, Transportation & Networks
Manager, Information Technology
CPMS Coordinator
IMD Coordinator
Manager, Maintenance
Manager, Facilities Service Office
Manager, Human Resources
Postal Inspection Service
Manager, Operations Programs
Manager, SDO
Officer in Charge, New Boston IL
Officer in Charge, Joy IL
FDB Coordinator

SUBJECT: Post Office Discontinuance
New Boston, IL 61272-9998

Effective close of business 2/4/2011, services will be suspended at the New Boston Illinois Post Office. Lease negotiation attempts between the Post Office and landlord have failed.

Delivery and retail services will be provided to the community by a rural carrier emanating from Joy Illinois to cluster box units installed at a later date. Processing and distribution will continue to label and pouch the New Boston Illinois mail as in the past; however, the mail will be dispatched to the Joy Post Office. New Boston PO Box customers will need to go to Joy IL to pick up their mail until cluster box units can be installed. The collection requirement of the HCR will be eliminated effective February 5, 2011.

The finance manager must schedule the postal systems coordinator to arrange the transfer of accountability.

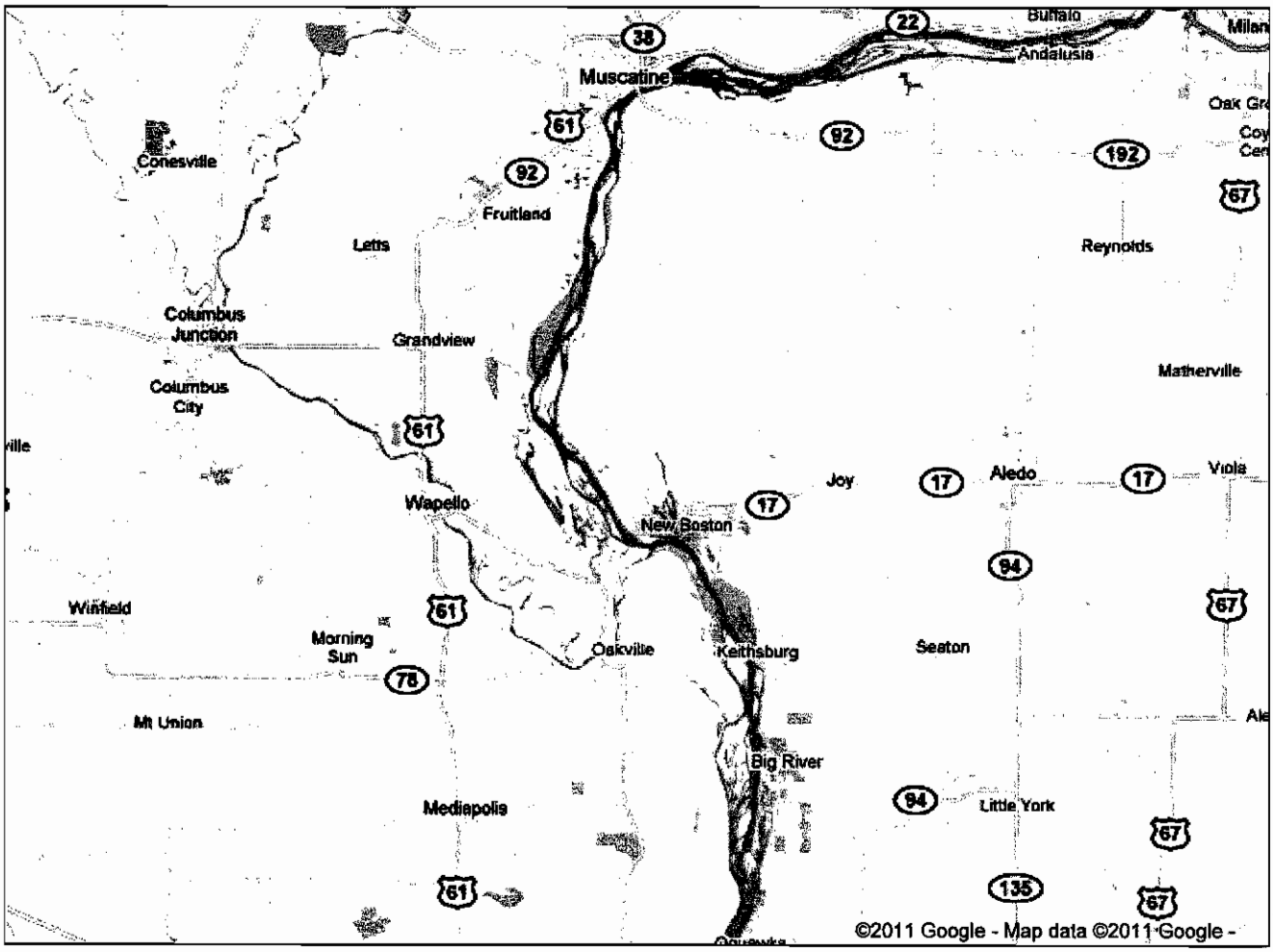
Please take appropriate action regarding this change. Please ensure that appropriate staff members are notified and information shared. If you need further information, please contact Cindy Smith, Post Office Review Coordinator, at 515-251-2416 or Angie Green, Post Office Review Investigator at 319-479-2548.

Dawn M. Dubs
District Manager
Customer Service and Sales

Google maps

To see all the details that are visible on the screen, use the "Print" link next to the map.

DOCKET NO. 1374651-61276
ITEM NO 4
PAGE 1



UNITED STATES POSTAL SERVICE

Eviction Notice

A. Office

Name: NEW BOSTON State: IL Zip Code: 61272
Area: WESTERN District: HAWKEYE PFC
Congressional District: 17 County: Mercer
EAS Grade: 13 Finance Number: 165574

Post Office: ☑ Classified Station: ☐ Classified Branch: ☐ CPO: ☐

There was no evection notice for this office

Prepared by:	Karen Lenane	Date:	04/07/2011
Title:	HAWKEYE PFC Post Office Review Coordinator		
Tele No:	(319) 399-2902	Fax No:	(319) 399-5502

UNITED STATES POSTAL SERVICE

Building Inspection Report

A. Office

Name: NEW BOSTON State: IL Zip Code: 61272
Area: WESTERN District: HAWKEYE PFC
Congressional District: 17 County: Mercer
EAS Grade: 13 Finance Number: 165574

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

- **There was no building inspection report nor photos for this office**

Prepared by:	Karen Lenane	Date:	04/07/2011
Title:	HAWKEYE PFC Post Office Review Coordinator		
Tele No:	(319) 399-2902	Fax No:	(319) 399-5502

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PAGE 1

New Boston Community Photos

New Boston Welcome sign

Bay C Store

New Boston Methodist Church

New Boston Community Center

The Barn

New Boston City Hall/Police Station

New Boston Community Photos

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PAGE 2

Deeters Bar And Grill

Assembly of God Church

Joy State Bank

Styling 3

New Boston Elementary School

New Boston Community Photos

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New Boston Post Office Front View

New Boston Post Office Back View

New Boston Main Street Looking South West

New Boston Looking North East

PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code	Postmaster's Signature	Date
NEW BOSTON, IL 61272	R91430	03/09/2011
District Office, State & Zip Code	District Manager's Signature	Date
HAWKEYE PFC, IOWA 52406	KT9VD4	03/11/2011

(Check Box)

☑ Vacancy ☐ Management Review ☐ RFR

See Instructions on Reverse

1. Current Office Level		13
2. Finance Number	(1-6)	165574
3. General Delivery Families Served	(7-9)	0
4. Post Office Boxes/Call Boxes Rented	(10-15)	320
5. Possible City Deliveries	(16-20)	0
6. Administrative Rural Boxes Served	(21-25)	311
7. Intermediate Rural Boxes Served	(26-30)	73
8. Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9. Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10. Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12. Number of Carrier Stations/Branches	(48-49)	0
13. Number of Finance Stations/Branches	(50-51)	0
14. Number of Contract Stetions/Branches & Community Post Offices	(52-53)	0
15a. Does Office Experience A Seasonal Workload? *(box one "Y" of yes, "N" for no)* *(If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)*	(54)	N
15b. Duration of Experience A Seasonal Workload? *(minimum or 8 weeks)*	(55-56)	0
16. Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17. Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Offica?	(61)	Y
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23. Is Postmaster Lessor for Government Owned Building?	(64)	N
24. Does Office Have MPLSM/SPLSM?	(65)	N
25. Does Office Distribute Food Stamps?	(65)	N

PS Form 150, January 1983

PS Form 150, Postmaster Workload Information

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	320	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	311	0
Intermediate Rural Boxes Served	73	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Instructions

1. Enter current evaluated office level.
2. Enter the 6 digit post office finance number.
3. Enter number of general delivery families served.
4. Enter total number of post office boxes and call boxes *rented*. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
5. Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, *Carrier Route Report* for the previous accounting period.
6. Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
8. Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
12. Enter the number of classified stations and/or branches that have carrier delivery service.
13. Enter the number of classified finance stations and/or branches *(without carrier delivery service)* staffed by postal employees.
14. Enter the total number of contract stations, rural stations and community post offices.
    (a) A contract station is a detached finance unit manned by non-postal employees.
    (b) A rural station is a post office box delivery unit serviced by a rural carrier.
    (c) A community post office is a contract unit which provides service in a small community.
15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
18. Does office separate incoming mail to carrier routes for other associate offices?
19. Does office separate all incoming letter size mail to city, rural and/or star routes?
20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
21. Do you have a vehicle maintenance facility under your jurisdiction?
22. Do you have an air transfer office under your jurisdiction?
23. Do you occupy a government-owned building and lease a portion of the building to someone else?
24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
25. Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: NEW BOSTON
Office Zip+4: 61272 -9000 District: HAWKEYE PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	0	X 1.0	=	0
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	320	X 1.0	=	320
Possible City Deliveries (Item 5, PS Form 150)	0	X 1.33	=	0
Administrative Rural Boxes Served (Item 6, PS Form 150)	311	X 1.0	=	311
Intermediate Rural Boxes Served (Item 7, PS Form 150)	73	X 0.7	=	51
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	0	X 0.3	=	0
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	0	X 1.0	=	0
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	0	X 0.7	=	0
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	0	X 0.3	=	0
Total Activity WSCs				682

Revenue WSCs

First	25 revenue units:	1.00	X 25 units	=	25.00
Next	275 revenue units:	0.50	X 100 units	=	50.00
Next	700 revenue units:	0.25	X 0 units	=	0.00
Next	5000 revenue units:	0.10	X 0 units	=	0.00
	Balance of revenue units:	0.01	X 0 units	=	0.00
	Total revenue WSCs:				75.00

Activity WSCs 682 + Revenue WSCs = 75.00 Base WSCs 757.00 = EAS Grade 13

Previous evaluation: EAS grade 13

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

KAREN LENANE	KAREN.S.LENANE@USPS.GOV
Printed Name	Signature
HAWKEYE PFC District Review Coordinator	03/28/2011
Title	Date

Survey of Incoming Mail

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4: NEW BOSTON 61272 - 9000
Dates Recorded: 03/05/2011 through 03/18/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/05	1062	383	238	303	16	27	0	2
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	2035	400	161	599	19	61	0	0
Tue - 03/08	959	642	109	279	6	34	0	4
Wed - 03/09	849	556	550	86	4	29	0	1
Thu - 03/10	1015	1009	112	116	13	16	0	3
Fri - 03/11	1127	550	187	287	14	25	0	3
Sat - 03/12	1050	594	274	124	13	57	0	1
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	1278	554	204	487	19	42	0	2
Tue - 03/15	844	721	150	301	9	44	0	3
Wed - 03/16	836	823	154	107	23	2	0	4
Thu - 03/17	1009	417	69	117	32	18	0	3
Fri - 03/18	1088	581	199	242	15	33	0	2
TOTALS	13,152	7,230	2,407	3,048	183	388	0	28
Daily Average	1,096.0	602.5	200.6	254.0	15.3	32.3	0.0	2.3

Signature of Person Making Count: ANGIE GREEN
Printed Name: ANGIE GREEN
Date: 03/28/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4: NEW BOSTON 61272 - 9000

Dates Recorded: 03/05/2011 through 03/18/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/05	168	2	2	0	0	1	0	10
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	301	0	2	0	1	0	0	6
Tue - 03/08	323	0	0	0	2	1	0	7
Wed - 03/09	205	0	13	0	2	0	0	7
Thu - 03/10	181	0	2	0	0	0	0	5
Fri - 03/11	151	0	2	0	3	1	0	9
Sat - 03/12	161	0	2	0	3	0	0	10
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	293	5	0	0	0	14	0	12
Tue - 03/15	185	0	1	0	0	0	0	8
Wed - 03/16	218	0	2	0	6	0	0	3
Thu - 03/17	195	0	2	0	2	0	0	4
Fri - 03/18	193	0	2	0	1	3	0	5
TOTALS	2,574	7	30	0	20	20	0	86
Daily Average	214.5	0.6	2.5	0.0	1.7	1.7	0.0	7.2

Signature of Person Making Count: ANGIE GREEN

Printed Name: ANGIE GREEN

Date: 03/28/11

UNITED STATES POSTAL SERVICE.

04/07/2011

OIC/POSTMASTER

SUBJECT: NEW BOSTON Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the NEW BOSTON Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the NEW BOSTON Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to KAREN LENANE by 04/21/2011. This information will be entered into the official record for public viewing.

Post Office Box	320
General Delivery	0
Rural Route (RR)	311
Highway Contract Route (HCR)	0
Intermediate RR	73
Intermediate HCR	0
City Delivery	0
Total Customers	704

If you have any comments on alternate means of providing services to the NEW BOSTON customers, please provide them below:

KAREN LENANE
Post Office Review Coordinator

Comments:

City of New Boston, New Boston Police department, Joy State Bank, Cargill, Bay C Store, New Boston Elementary school, Styling 3, New Boston Methodist Church, Assembly of God Church, New Boston Car Wash, New Boston Community Center, Deeters, The Barn, New Boston Apartments, New Boston Township, New Boston Museum, This and That, Under the Rainbow, PGL, New Boston Fire Department, New Boston Ambulance Service, New Boston Masonic Lodge, Lucinda Puckett Salon, Eliza Township, Kountry Kafe, Eliza Community Center, Eliza Legion, Eliza Community Church, Lock and Dam 17, Bay Island Drainage, Gold Star Dogs, Trivium Pursuit, Agri Tech Farms, Neeld Farms, Kenny Seitz Construction, Long Construction, D & S Construction, Nelson Service, New Boston Bait and Tackle, Harvey's Repair, EZ Repair, Carey Trucking, Frieden Excavating, Sloans Produce, Sloans Market, New Boston Storage, Eliza Fire Department, Tony Lane Flooring, Chubbas, Doug's Heating and Cooling, Clark's Fish Market, New

Boston Community Club, Puckett Concrete, New Boston Motel, Crop Production Service, Marston Farms, Ruffles and Bows, Morrison Training, Nelson Trucking, Billie Ayers Avon, Mommy and Me Day Care, D&L Zimmerman, John Anthony, C&L Contracting, Arena News, Vegan Construction

cc: Official Record

03/07/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the NEW BOSTON Post Office, 61272 - 9000, located in Mercer County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC

NBR records of mail theft or vandalism: 2

Comments/Findings:

cc: Official Record

UNITED STATES POSTAL SERVICE

Docket: 1374651 - 61272
Page Nbr: 14a

03/07/2011

New Boston Police Chief
Po Box 266
New Boston IL 61272-0266

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the NEW BOSTON Post Office, 61272 - 9000, located in Mercer County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: 0

Comments/Findings:

Our Post Office has had no VANdalism. We watch it pretty close.

cc: Official Record

Chief Michael Wells ME 61

Post Office Survey Sheet

Post Office Name	NEW BOSTON	ZIP+4	61272-9000
Congressional District	17	Date	04/07/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.
   No deficiencies

2. Is the facility accessible to persons with disabilities? ☑ Yes ☐ No

3. Lease terms? 30-day cancellation clause? 1/31/2011

4. Are suitable alternate quarters available for an independent Post Office? If so, where?
   No

5. List potential CPO sites.
   None

6. Are there any postage meter customers or permit mailers? ☐ Yes ☑ No
   If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?
   Career PTF Clerk - reassignment

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?
   Mail Received from Star Route in AM around 7:00 and dispatched in afternoon after 4:15 pm.

How Post Office boxes are installed?	400	
How Post Office boxes are used?	320	
What are the window service hours?	08:15 - 12:00 - 13:00 - 16:00	M-F
	08:15 - 10:00	S
What are the lobby hours?	6:30am to 6:30pm	M-F
	6:30 am to 6:30 pm	S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.
   2 reported to the US Postal Inspectors.

Post Office Survey Sheet *(continued)*

10. What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)?
None

11. List potential CBU/parcel lockers sites and distances from present Post Office site.
City land, vacant lot on Main Street next to City Hall.

12. Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?
None

13. Rural delivery/HCR delivery.

a.	What is current evaluation?	K46
b.	Will this change result in the route being overburdened?	☑ Yes ☐ No
	If so, what accommodations will be made to adjnst the route?	possible aux route
c.	How many boxes and miles will be added to the route?	322, box 0 Miles
d.	What would be the additional annual expense if the route is increased?	26909
e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	15361
f.	At what time of the day does the carrier begin delivery to the community?	not sure yet
	Will this delivery time be affected if the office is discontinued? (Y or N)	☐ Yes ☑ No
	If so, how?	0

14. Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? ☐ More ☑ Same ☐ Less

Community Survey Sheet

Community Survey Sheet

Post Office Name	NEW BOSTON	ZIP+4	61272-9000
Congressional District	17	Date	05/26/2011

1. Incorporated? ☑ Yes ☐ No

Local government provided by:	Mayor and council
Police protection provided by:	Police Chief New Boston
Fire protection provided by:	City of New Boston
School location:	New Boston-elementary

2. What population growth is expected? (Please document your source)
.12 Facilities Planning Website.

3. What residential, commercial, or business growth is expected? (Please document your source)
None, local Postmaster

4. History. (Are there any special historical events related to the community?
Are there any special community events to consider?
Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
Check with the field real estate office when verification is needed.)
None.

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
combination of retirees, commuters, self=-employed and farmers

6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board,
school bus stop, community meeting location, voting place, government form distribution center.
Do employees of the office offer assistance to senior citizens and handicapped)?
What provisions can be made for these services if the Post Office is discontinued?
Bulliten board

Highway Contract Route Cost Analysis Form

Highway Contract Route
Estimated Cost for Alternative Service

Office Name: NEW BOSTON
Office Zip+4: 61272 -9000 District: HAWKEYE PFC

1.	Enter the number of additional boxes to be added to the route	0	x 3.64 hours per year	0.00
2.	Enter the number of additional miles to be added to the route	0.00	x 10.40 hours per year	0.00
			Total time added to the route	0.00
3.	Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer)			0.00
			Total additional compensation (HCR hourly rate x total time added to the route)	0.00

Rural Route Cost Analysis Form

Rural Route Carrier
Estimated Cost for Alternative Replacement Service

Office Name: NEW BOSTON
Office Zip+4: 61272 -9000 District: HAWKEYE PFC

1.	Enter the number of additional boxes to be added to the rural route	322		
2.	Enter the number of additional miles to be added to the route	0.12		
	Enter the volume factor	1.76		
	Total (additional boxes x volume factor)			566.72
3.	Enter the number of additional boxes to be added to the rural route	322		
	Centralized boxes	322.00	x 1.00 Min	322.00
	Regular L route boxes	0.00	x 1.82 Min	0.00
	Regular Non-L route boxes	0.00	x 2.00 Min	0.00
	Total additional box allowance			322.00
4.	Enter the number of additional daily miles to be added to the rural route	0.12	x 12 Mileage Standard	1.44
	Total additional minutes per week (miles carried to two decimal places)			890.16
5.	Total additional annual minutes (additional minutes per week year)	890.16	x 52 Weeks	46,288.32
6.	Total additional annual hours (additional annual minutes/ 60 minutes per hour)	46,288.32	/ 60 Minutes	771.47
7.	Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated)	34.88		
	Total Annual Cost (additional annual hours x rural cost per hour)			26,908.94
8.	Enter lock pouch allowance (if applicable)			0.00
	Total annual cost for alternate service (annual cost minus lock pouch allowance)			26,908.94

U.S. Postal Service

POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL

Fact Sheet

1. Date Prepared 05/26/2011

2. Post Office Name	3. State and ZIP + 4 Code		
NEW BOSTON	IL, 61272-9000		
4. District, Customer Service	**5. Area, Customer Service**	**6. County**	**7. Congressional District**
HAWKEYE PFC	WESTERN	Mercer	17

8. Reason for Proposal to Discontinue
Effective close of business 2/4/2011, services were suspended at the New boston Illinois Post Office as lease negotiations attempts between the Post Office and landlord have failed. Study for discontinuance request based on need for more operational efficiency and the ability for the Postal Service to provide effective and reguler service by alternate means.

9. PO Emergency Suspend *(Reason and Date)*
On January 31, 2011 the lease on the New Boston Post Office Building expired. Negotiation attempts between the Post Office and landlord have failed. - 02/04/2011

10. Proposed Permanent Alternate Service
Delivery will either be provided by a rural carrier to roadside mailboxes installed by customers or by rural carrier to cluster box units, a dacision to be determined at a date in the near future.

11. Staffing

a. ☐ PM ☑ PM Vacancy Reason & Data: retired
Occupied 11/30/2009

b. ☐ OIC ☑ Career ☐ Non-Career

c. Current PM POSITION Level (150) EAS-13 Downgraded from EAS-13

d. No of Clerks- 1 No of Career- 1 No of Non-Career- 0

e. No of Others- 0 No of Career- 0 No of Non-Career- 0

12. Hours of Service

a. Time M-F	Sat	Total Window Hours Per Week
08:15 - 12:00 - 13:00 - 16:00	08:15 - 10:00	
a. Lobby Time M-F	Sat	
6:30am to 6:30pm	6:30 am to 6:30 pm	35.50

13. Number of Customers Served

a. General Delivery	0
b. P.O. Box	320
c. City Delivery	0
d. Rural Delivery	384
e. Highway Contract Route Box	0
f. Total	704
g. No. Receiving Duplicate Service	0
h. Average No. Daily Transactions	0.00

14. Daily Volume (Pieces)

Types of Mail	Received	Dispatched
a. First-Class	1,698	215
b. Newspaper	454	2
c. Parcel	47	3
d. Other	2	7
e. Total	2,201	227
f. No. of Postage Meters		0
g. No. of Permits		0

Finances a. FY	Receipts	b. EAS Step 1 PM Basic Salary (no Cola)	c. PM Fringe Benefits (33.5% of b.)
2008	$ 54,557	$ 36381	$12,188
2009	$ 51,617		
2010	$ 48,043		

16a. Quarters

☐ Postal Owned ☑ Leased *(If Leased, Expiration Date)* 01/31/2011 Annual Lease $ 5040

30-day cancellation clause? ☐ Yes ☑ No Evicted? ☐ Yes ☑ No (If Yes, must vacate by)

Located in: ☐ Business ☐ Home ☑ Other Suitable alternate quarters available? ☐ Yes ☑ No

16b. Explain:

17. Schools, Churches and Organization in Service Area: No: 2
New Boston United Methodist Church Assembly of God Church

19. Administrative/Emanating Office *(Proposed)*:
Name JOY EAS Level 13 Miles Away 7.0
Window Service Hours: M-F 07:30-12:00 13:00-16:00 SAT 07:30 10:00
Lobby Hours: M-F 5:00am - 7:00pm SAT 5:00am - 7:00 pm
PO Boxes Available: 150

18. Businesses in Service Area: No: 64
City of New Boston, New Boston Police, Joy State Bank, Cargill, Bay C Store, New Boston Elentary, Styling 3, New Boston United Methodist CHurch, Assembly of God Church, New Boston Car Wash, New Boston Community Center, Deeters, The Barn, New Boston Apartments, New Boston Township, New Boston Museum, THis and That, Under the Ratnbox, PGL, New Boston Fire Department, New Boston Ambulance Service, New Boston Masonic Lodge, Lucinda Puckett Salon, Eliza Township, Kountry Kafe, Eliza Community Center, Eliza Legion, Eliza Community CHurch, Lock and Dam 17, Bay Island Drainage District, Gold Star Doga, Trivium Pursuit, Agri Tech Farms, Neeld Farms, Kenny Seitz Construction, Long Construction, D and S Construction, Nelson Services, New Boston Bait and Tackle, Harvey's Repair, EZ Repair, Carey Trucking, Frieden Excaveting, Sloans Produce, Sloans Market, New Boston Storage, Eliza Fira Department, Tony Lane Flooring, Chubbas, Dougs heating and cooling, Clark's fish market, New Boston Community Club, Puckett Concrete, New Boston Motel, Crop Production Service, Marston Farms, Ruffles and Bows, Morrison Training, Nelson Trucking, Billie Ayers Avon, Mommy and Me Day Care, C and L Contracting, Arena News, Vegan Construction

20. Nearest Post Office *(if different from above)*:
Name JOY EAS Level 13 Miles Away 7.0
Window Service Hours: M-F 07:30-12:00 13:00-16:00 SAT 07:30 10:00
Lobby Hours: M-F 5:00 am - 7:00 pm SAT 5:00 am to 7:00pm
PO Boxes Available: 150

21. Prepared by

Printed Name and Title		Signature	Telephone No. AC ()
ANGIE GREEN		*ANGIE GREEN*	(319) 399-2902
PO Discontinuance Coordinator Name	Telephone No. AC ()	Location	
KAREN LENANE	(319) 399-2902	CEDAR RAPIDS, IOWA	

PS Form 4920, June 1993

UNITED STATES POSTAL SERVICE.

A. Office

Name: NEW BOSTON State: IL Zip Code: 61272
Area: WESTERN District: HAWKEYE PFC
Congressional District: 17 County: Mercer
EAS Grade: 13 Finance Number: 165574
Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by:	Karen Lenane	Date:	05/23/2011
Title:	HAWKEYE PFC Post Office Review Coordinator		
Tele No:	(319) 399-2902	Fax No:	(319) 399-5502

UNITED STATES POSTAL SERVICE

04/22/11

OIC/POSTMASTER

SUBJECT: NEW BOSTON Post Office

Enclosed are questionnaires addressed to customers of the NEW BOSTON Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 05/08/11 for further review.

Angie Allen for Karen Lenane

Karen Lenane
Post Office Review Coordinator
Enclosures

UNITED STATES POSTAL SERVICE®

04/15/2011

POSTAL CUSTOMER
NEW BOSTON POST OFFICE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

As you are aware, service was suspended at the New Boston Post Office on 02/04/2011, due to On January 31, 2011 the lease on the New Boston Post Office Building expired. Negotiation attempts between the Post Office and landlord have failed.. Since that time, you have been provided postal service by rural route service.

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning the service you received prior to the suspension, the service you now receive, and what effect officially discontinuing the New Boston Post Office may have on you and your community. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

Retail services are also available at the Joy Post Office, located 7.0 miles away. Hours of service at this office are 07:30-12:00 13:00-16:00, Monday through Friday, and 07:30 10:00 on Saturday. Post Office boxes are available at this location at the same fees.

If a permanent change to carrier service is implemented, customers will continue to use the community name and ZIP Code in the mailing address, and it will continue to be listed in Publication 65, National Five- Digit ZIP Code and Post Office Directory. I invite you to think about a permanent change to service. Please return the enclosed questionnaire by 04/30/2011, using the pre-addressed envelope provided. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

The enclosure entitled "United States Postal Service Summary of Post Office Change Regulations" describes what is involved in making a formal proposal if a permanent change in postal service appears warranted.

If you have any questions, you may call Karen Lenane at (319) 399-2902.

Thank you for your assistance.

Sincerely,

Wendy A. Berg

WENDY BERG
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Enclosures:
Questionnaire and return envelope Summary of Post Office Change Regulations
Carrier delivery information CBU information sheet (when appropriate)

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☐
b. Mailing Letters	☐	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

_____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain: _____

_____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

I live in the Cathy
and live Closer to Joy
and travel through Joy
and usually By Stamps
and Mail letters there.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: to Joy Post Office

UNITED STATES POSTAL SERVICE®

I Do!

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping - Aldo, Muscatine
☑ Personal needs - Aldo, Muscatine
☑ Banking -
☑ Employment - I am Retired
☑ Social needs - Aldo, Muscatine, Quad-Cities

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: [signature]

Address: 706-105th Avenue

Telephone: New Boston, Ill., 61272

Date: May 8 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

D STUBS

706 105TH AVE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously

3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☑ Shopping
   ☑ Personal needs
   ☑ Banking
   ☑ Employment
   ☑ Social needs

5. Do you currently use local businesses in the community?

   ☐ Yes ☑ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☐ Yes ☑ No

Name: Tammy Hamel

Address: 856 45th St New Boston IL 61272

Telephone: 585-8691

Date: 5/8/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

T.H.

856 45TH STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____
☑ Personal needs _____
☑ Banking _____
☐ Employment _____
☑ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☑ No there isn't any!

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Cliff Gipson

Address: 212 4th St.

Telephone: 309/587-8458

Date: 4-30-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

CLIFF GIBSON

212 4TH STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9996
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps (AS NEEDED)	☐	☐	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings	☐ YES	☐ NO
b. Resetting/using postage meter	☐ YES	☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain: _____		
d. Using public bulletin board	☐ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain: _____		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☑ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping ALEDO OR MUSCATINE IA

☑ Personal needs " "

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: STAUFFER RICHARD AND TWYLA

Address: 510 6TH ST BOX 364-04 NEW BOSTON IL 61272

Telephone: 309-587-8107

Date: 4 MAY 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

RICHARD AND TWYLA STUFFER

510 6TH STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

You don't ask about the hardships that traveling 7 & 17 miles cause @ $6.00 a gal gas, and the Elderly & Disabled have.

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: because I am on Route Delivery and the service is very good.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Aledo & Muscatine

☒ Personal needs Aledo

☒ Banking Gov.

☐ Employment retired

☒ Social needs this Community

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Patricia A. Huston

Address: 431 Brownlee Rd

Telephone: 309-587-8202

Date: 4/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

PATRICIA HUSTON

431 BROWNLEE RD
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those elderly customers and those with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Muscatine Iowa
☑ Personal needs Muscatine Iowa
☑ Banking direct Deposit in Bank
☑ Employment Retired
☑ Social needs Travel to NW Ill for family visits

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Gerald Schubert

Address: ~~Po Box 237~~ 616 Prentiss Lane New Boston

Telephone: 309 587 8558

Date: 5/6/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

GERALD SCHUBERT

616 PRENTISS LANE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings — ☐ YES ☒ NO

b. Resetting/using postage meter — ☒ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) — ☐ YES ☒ NO

b. Using for school bus stop — ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. — ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board — ☒ YES ☐ NO

e. Other — ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: I work in Aledo and pass through Joy

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Aledo, Muscatine
☒ Personal needs "
☒ Banking Aledo
☒ Employment Aledo
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date: 4/30/11

Ms. Stefanie Carey
518 Highway 17
New Boston, IL 61272-8568

2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

STEFANIE CAREY

518 HWY 17
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐ X	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐ X	☐
h. Sending Express Mail	☐	☐	☐ X	☐
i. Buying stamp-collecting material	☐	☐	☐ X	☐

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Hay Post office

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Aledo

☐ Personal needs Aledo

☐ Banking New Boston & Joy

☐ Employment

☐ Social needs Muscatine New Boston Aledo

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Vickie Neill

Address: 714 Lincoln Ln New Boston 61272

Telephone: 309 337 9089

Date: 5-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

VICKIE NEILL

714 LINCOLN LN
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: want the post office Back.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Mary C Coulter

Address: 201 Broadway

Telephone: 309-587-2086

Date: 4-28-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

MARY COULTER

201 BROADWAY
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☒	☐
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☒	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☒ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☐ Banking _____
☐ Employment _____
☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: JOHN WILSON

Address: 828 4UTA ST NEW BOSTON ILL 61272

Telephone: 309-371-3587

Date: April 24/ 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

JOHN WILSON

828 44TH STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE.

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☒ Shopping _____
   ☒ Personal needs _____
   ☒ Banking _____
   ☐ Employment _____
   ☐ Social needs _____

5. Do you currently use local businesses in the community?

   ☒ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☒ Yes ☐ No

Name: Edwin Mills

Address: 586 Printiss Lane New Boston TX

Telephone: 3095878255

Date: 4-30-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

EDWIN MILLS

586 PRINTISS LANE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping ALEDO OR MUSCATINE

☐ Personal needs

☐ Banking

☑ Employment IOWA

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: TIM THORP

Address: 910-42nd ST

Telephone: 309-587-3535

Date: 4/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

TIM THORP

910 42ND ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☑	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:
Shopping out of town

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Aledo Muscatine

☑ Personal needs Aledo

☑ Banking Aledo

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: R. Hargan

Address: 309 Main St New Boston IL 61272

Telephone: _____

Date: 5/1/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

R. HARGAN

309 MAIN STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☑	☐
e. Pick up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☑ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☐ Employment _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Wallace Green

Address: 1393 45th St

Telephone: 309-537-3127

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

(over)

UNITED STATES POSTAL SERVICE

05/23/2011

WALLACE GREEN

1393 45TH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain: _____		
d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain: _____		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☐ Personal needs _____
☐ Banking _____
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Audrey Stineman

Address: 411 Washington, New Boston IL 61272

Telephone: 309 587-8239

Date: 4-29-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

AUDREY STINEMAN

411 WASHINGTON
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
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e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Joy Il. Post Office

J

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

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☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: William L. Robinson

Address: 448- 83rd Ave New Boston, IL 61272

Telephone: 309-371-5887

Date: 05/02/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

WILLIAM ROBINSON

448 83RD AVE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
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e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☐ Personal needs _____
☐ Banking _____
☒ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Joseph D. Ham

Address: 310 Webster St New Boston IL 61272

Telephone: 309-587-8683

Date: 5-1-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

JOSEPH D HAM

310 WEBSTER ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
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e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☑	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☑	☐	☐	☐
h. Sending Express Mail	☑	☐	☐	☐
i. Buying stamp-collecting material	☐	☑	☐	☐

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☑ YES	☐ NO
c. Assisting senior citizens, persons with disabilities, etc.	☑ YES	☐ NO

If yes, please explain: OPEN DOOR NOT parking in Front

d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☒ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: BRIAN WILLIS

Address: P.O. 291 New Boston IL

Telephone: _____

Date: 4-27-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

IT'S JUST A BAD DEAL.

B— Newton

I KNOW ITS NOT YOU.

1374651-61272

DOCKET NO 22
ITEM NO 54
PAGE

UNITED STATES POSTAL SERVICE®

05/23/2011

BRIAN WILLITS

PO BOX 291
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: I work in Jay IL can get to Postoffice 5 days a week if needed

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: thats what we recently went to - Better than out of town Post Office - Can get mail anytime - Better :)

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: unless it was to my door it wouldn't matter - still have to travel to get it.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Aledo -
☒ Personal needs Aledo
☒ Banking Joy, IL
☒ Employment Joy, IL
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Pamela Nelson / Ronald Nelson

Address: 611 locust St. New Boston, IL. 61272

Telephone: — N/A

Date: 4/26/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

PAMELA AND RONALD NELSON

611 LOCUST STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Smaller box's - Have to go to other places to get my list of duties completed. I make stop

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: one less Errand - less place to go

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☐ Personal needs
☐ Banking
☒ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Kim & Ken Seitz

Address: 309 Walnut St R New Boston, IL 61272

Telephone:

Date: 4/27/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We need a post office!

UNITED STATES POSTAL SERVICE®

05/23/2011

KIM AND KEN SEITZ

309 WALNUT STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: See Attached

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: See Attached)

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: See Attached)

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒	Shopping	See Attached)
☒	Personal needs	"
☒	Banking	"
☒	Employment	"
☒	Social needs	"

5. Do you currently use local businesses in the community?

☐ Yes ☐ No See Attached

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: PGL, INC & TAD & VICKI POMEROY Vicki Pomeroy

Address: 782 45th ST. NEW BOSTON, IL 61272

Telephone: 309-587-8153

Date: 4-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO 137465I-61272
ITEM NO 22
PAGE 64

Postal Service Customer Questionnaire:

Question 2: Of course we pass other Post Offices while traveling for work, shopping or personal needs, but the closest one we have to use is in Joy, 8 miles away, and the rest would be 15-50 miles away. We do not use other Post Offices because it is not convenient and the hours would not work.

Question 3a & 3b: Although we have carrier delivery I feel that we need to address this issue also. Cluster boxes out in the open, unprotected, seem to us to be unacceptable for our area and our weather. Residents need to see how they work for a while and then be asked how is it working? As for rural boxes near their homes...how is that going to work? Even on our mail route we have boxes going up with different addresses on the boxes...how will anyone know where the heck they are if a road has different mail box addresses? We have also noticed that our service has slowed down considerably with the addition of new mail boxes and we were one of the first on the route.

Question 4: All of the questions can be answered the same. We have to go at least 25 miles, up to 100 miles one way to obtain these services.

Question 5: We do not currently use local businesses because we do not use the elevator directly, we're not farmers; we do not use the taverns. Businesses are limited and who will want to set up a business in a place that has no Post Office?

Having been a rural box owner for over 30 years we know that it is not convenient to use the services of the Rural Carrier when you have a need for such things as Priority Mail boxes; or to mail packages, insure, get return receipts, do certified mails, etc. It just doesn't work.

A Post Office is the core of a village, town, or city. It is a meeting place, a social place, a place to see what is going on in the community, a place to do your business and even makes your business work. It affects our livelihood. We understand times are tough on everybody, but closing this Post Office will not save the Postal Service that much money, and will cause the residents in and around New Boston even more hardships.

UNITED STATES POSTAL SERVICE®

05/23/2011

TAD AND VICKI POMEROY

782 45TH STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐	Shopping	Muscatine - Davenport
☐	Personal needs	" "
☐	Banking	" "
☐	Employment	" "
☐	Social needs	" "

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Sandi Hontz

Address: 1738 58th St New Boston IL 61272

Telephone: 309 537 3612

Date: 4/27/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

SANDI HONTS

1738 58TH STEET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Rec 4/20/11
Mailed 4/27/11

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐ Seldom
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐ Seldom
h. Sending Express Mail / Priority	☐	☐	☒	☐ ~~Seldom~~
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

My Easter packages to 4 grandkids did not get mailed out in time (actually not yet) due to no post office. I'm not happy. My grandkids not happy.

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☐ Banking _____
☐ Employment retired
☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Grundstrom

Address: 500 State Hwy 17

Telephone: _____

Date: 4/23/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

BRUNDSTROM

500 STATE HWY 17
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☑	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: James L Mitchell

Address: 501 85th Ave. New Boston, Il. 61272

Telephone: 309 587 8375

Date: 4-29-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

JAMES MITCHELL

501 85TH AVE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

DOCKET NO 1374651-61272
NO 22
75

UNITED STATES POSTAL SERVICE

Memo to the record
5/23/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Angie Green

Angie Green
Post Office Review Investigator

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☑	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Any Post Office But not daily, Maybe weekly. Won't be that often with gas prices going up.

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑	Shopping	Muscatine or Aledo
☑	Personal needs	
☑	Banking	
☐	Employment	
☑	Social needs	

5. Do you currently use local businesses in the community?

☐ Yes ☑ No We have NO businesses except bars

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Suzanne Ramer

Address: 102 Washington New Boston 61272

Telephone: 309-587-2005

Date: 4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

SUZANNE RAMER

102 WASHINGTON
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE.

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐ 2-3 tim per year
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Both the post office in Illinois City and Muscatine, Iowa are ~~closer and~~ much more convenient than the New Boston (or Joy) post offices.

I would prefer that my mailing address and servicing post office was Illinois City. Considering that New Boston was the most distant post office, I was disappointed when we were originally reassigned to the New Boston post office. Please consider assigning us to the Illinois City post office.

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Muscatine, Iowa
☑ Personal needs Muscatine, Iowa
☑ Banking Muscatine, Iowa
☑ Employment Muscatine, Iowa
☑ Social needs Muscatine, Iowa City, Davenport Iowa

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Edward Sisnroy

Address: 698 157th ave. New Boston, Ill. 61272

Telephone: 309 - 537 - 3636

Date: 04/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Dear Ms. Berg,

You mentioned in your letter that the Joy Post Office was located 7.0 miles away. Please keep in mind that this is only true for those people located in New Boston. Many of us that are required to use the New Boston Post Office do not live in New Boston.

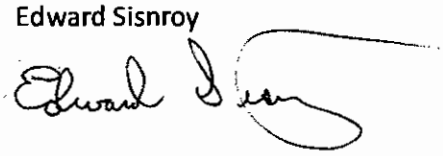
For my household, the Joy Post office would be further away, and even more inconvenient, than the New Boston Post Office.

If this opportunity allows, please consider assigning some of your customers to an alternative post office. Personally, when I need the services of a post office or to pick up an insured package, I would prefer to use the facility in Illinois City. I don't care what community name we would use, as we are currently using New Boston, but don't live in the community of New Boston.

Thank You.

Sincerely,

Edward Sisnroy



UNITED STATES POSTAL SERVICE®

05/23/2011

EDWARD SIGNROY

68 157TH AVE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a question about where the route should emanate from. The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. Although Illinois City is closer for some customers, Joy is closer for others. You may wish to contact the Illinois City Post Office and speak with the Postmaster to see if the rural route from that office comes close to your home.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

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PAGE 85

UNITED STATES
POSTAL SERVICE

Memo to the record
5/23/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Angie Green

Angie Green
Post Office Review Investigator

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: look for thing that are on sales or house rent - common affairs

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☑ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☑ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____
☑ Personal needs _____
☑ Banking _____
☑ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒	Shopping	Muscatine, Iowa, Quad Cities
☒	Personal needs	" " "
☐	Banking	
☐	Employment	
☒	Social needs	" " "

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Richard-Louise Zimmerman
472 90th Ave
New Boston IL 61272

309-587-8575

Date: 5/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

05/23/2011

RICHARD LOUISE ZIMMERMAN

472 90TH AVE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☑	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

X a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

X b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Muscatine / Quad Cities
☑ Personal needs
☐ Banking
☐ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Zimmerman

Address: 807 Cottage Rd.

Telephone: New Boston, IL 61272

Date: 3-3-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

ZIMMERMAN

807 COTTAGE RD
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

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UNITED STATES POSTAL SERVICE

Memo to the record
5/23/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Angie Green

Angie Green
Post Office Review Investigator

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☒	☐
b. Mailing Letters	☐	☒	☒	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☐	☐	☒	☐
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☒ Shopping _____
   ☒ Personal needs _____
   ☒ Banking _____
   ☐ Employment _____
   ☒ Social needs _____

5. Do you currently use local businesses in the community?

   ☒ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☐ Yes ☒ No not as often. . .

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Work in Muscatine

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☑ Shopping — Muscatine
- ☑ Personal needs — "
- ☑ Banking — "
- ☑ Employment — "
- ☑ Social needs — "

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Rick Heinzel

Address: 1463 45th St.

Telephone: 563-260-1030

Date: 4/27/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

RICK HEINZEL

1463 45TH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: JOHNNY L BRACKNEY Johnny L Brackney

Address: 109. JEFFERSON. ST.

Telephone: 309-256-2460

Date: 5-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

05/23/2011

JOHNNY BRCKNEY

109 JEFFERSON ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO

If yes, please explain:

e.g.-h- once 3-6 months

d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: mail will not be as early - or at the same time each day

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☒ Banking _____
☒ Employment _____
☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Dorothy Tennill

Address: 501 North ST, New Boston, Ill. 61272

Telephone: 309-587-8469

Date: 4/28/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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We live in a small town with a school, 3 taverns, 2 churches one stop gas station, grain elevator, and a camp ground. The more you lose in these small towns like your Post office, your have less and less people that want to locate here Route #17 ends here and for us to stop mail packages or so anywhere we drive 17 to 50 miles for our service. I am sure that closing this Post office is only the beginning for all of these small towns, and with the Government the way it operators this is already a done deal. filling these papers out is a waste of time.

Dorothy Terrill

UNITED STATES POSTAL SERVICE®

05/23/2011

DOROTHY TERRILL

501 NORTH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☑ YES	☐ NO
b. Resetting/using postage meter	☐ YES	☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☑ YES	☐ NO
If yes, please explain:		
d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☑ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☑ Banking New Boston

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Mike Sikins

Address: Box L14 New Boston Fl. 61272

Telephone: 1-309-5878421

Date: April 27 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

05/23/2011

MIKE SIMKINS

628 PRENTISS LN
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☑	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____
☑ Personal needs _____
☑ Banking _____
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Steve & Judy Whan

Address: 850 44th St.

Telephone: 309 581 3257

Date: 4/28/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

STEVE AND JUDY WHAN

850 44TH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

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UNITED STATES POSTAL SERVICE

Memo to the record
5/23/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Angie Green

Angie Green
Post Office Review Investigator

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously

3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☒ Shopping _____
   ☐ Personal needs _____
   ☐ Banking _____
   ☒ Employment _____
   ☐ Social needs _____

5. Do you currently use local businesses in the community?

   ☒ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☒ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
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e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously

3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☐ Shopping _____

   ☐ Personal needs _____

   ☐ Banking _____

   ☐ Employment _____

   ☐ Social needs _____

5. Do you currently use local businesses in the community?

   ☒ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☒ Yes ☐ No

Name: City of New Boston

Address: 405 Main St New Boston IL 61272

Telephone: 309-587-8181

Date: 4-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The New Boston Post Office is an important part of the community in for the economy, social network and providing a service to residents and tax payers.

Small town America struggles as is let alone be missing its post office. We have an increase in the City's population in the 2010 census from 632 to 683. So the City is not losing residents. The mail traffic for our small town should be with in the range to return the post office to us.

The City would very much like to get something worked out to return the post office to New Boston.

UNITED STATES POSTAL SERVICE.

05/23/2011

CITY OF NEW BOSTON

405 MAIN STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
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d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO

If yes, please explain: _____

d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

3. a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: We have cluster Boxes now, but have to drive to Joy, IL to return items.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping MUSCATINE, IA
☑ Personal needs MUSCATINE, IA
☑ Banking ALEDO, IL
☐ Employment
☑ Social needs MUSCATINE, IA.

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: EARL BROWN JR + JERI BROWN

Address: 612 BROADWAY ST. NEW BOSTON, IL.

Telephone: 309-587-8360

Date: 4-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

EARL AND JERI BROWN

612 BROADWAY
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
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c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☒ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☒ Shopping
   ☒ Personal needs
   ☒ Banking
   ☒ Employment
   ☒ Social needs

5. Do you currently use local businesses in the community?

   ☒ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☐ Yes ☒ No

Name: CHARLES BEDFORD

Address: 901 4th ST, NEW BOSTON, ILL 61272

Telephone: 309-587-3339

Date: 4-26-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

CHARLES BEDFORD

902 4TH STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____
☑ Personal needs _____
☑ Banking _____
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Joseph C. Wakeland

Address: 410 Jefferson St. New Boston, Ill. 61272

Telephone: 309-587-8119

Date: 4-28-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

05/23/2011

JOSEPH WAKELND

410 JEFFERSON ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒ 45	~~☒~~	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	~~☒~~	☒ yes
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Muscatine & Aledo

☒ Personal needs Muscatine & Aledo

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Vincent & Lori Huston

Address: 301 Franklin St New Boston, IL. 61272

Telephone: 309-587-8435

Date: 4-25-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Our community consists of three bars and one gas station for businesses so closing post office had no effect them. But we do have alot of elderly and people who are unable to drive. The Jay post office might only be 7 miles from here but with the price of gas that's Alot. People can't always get scheduled to go through Jay during their hours. The cluster boxes are better than driving to Jay. But its been a pain having to switch everything to street Addresses instead of PO Box no's. It took forever with utility companies and some other ~~that~~ Places to get the Box No's. Because we couldn't use street Address Now we have ~~to~~ ~~test~~ to get it Changed BACK. There needs to be some kind of protection of Boxes because mail is getting wet from rain.

UNITED STATES POSTAL SERVICE

05/23/2011

VINCENT AND LORI HUSTON

301 FRANKLIN ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☒	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☒ Shopping _____
   ☒ Personal needs _____
   ☒ Banking _____
   ☒ Employment _____
   ☒ Social needs _____

5. Do you currently use local businesses in the community?

   ☒ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☒ Yes ☐ No

Name: Chad Sedam

Address: 884 42nd St

Telephone: 847-867-0581

Date: 4-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

CHAD SEDADM

884 42ND ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

RURAL CARRIER SVCE.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received ~~Post Office box~~ service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☒ Shopping _____
   ☒ Personal needs _____
   ☒ Banking _____
   ☒ Employment _____
   ☒ Social needs _____

5. Do you currently use local businesses in the community?

   ☐ Yes ☒ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☐ Yes ☐ No

Name: A. SCHRADER

Address: 1216 80th ST. N.B.

Telephone: _____

Date: 4.27.11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

A SCHRADER

1216 80TH STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒	Shopping	Muscatine, IA	Aledo, IL
☒	Personal needs	same as above	" "
☒	Banking	New Boston IL	Joy IL
☒	Employment	Muscatine, IA 52761	
☐	Social needs		

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: _____

Address: **Richard L. & Judith E. Nash**
686 170th Ave
New Boston, IL 61272-9192

Telephone: 309 537 3536

Date: 4-28-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

05/23/2011

RICHARD AND JUDITH NASH

686 170TH STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that e discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping MUSCATINE, IOWA
☑ Personal needs MUSCATINE, IOWA
☑ Banking MUSCATINE, IOWA
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: MELVIN F. WILLIAMS

Address: 103 WASHINGTON STREET

Telephone: 309-587-8232

Date: 4-27-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

MELVIN WILLIAMS

103 WASHINGTON ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Muscatine, IA

☒ Personal needs Muscatine, IA. Aledo, IL

☒ Banking Joy, IL

☐ Employment

☒ Social needs Muscatine, Joy

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Nancy Woodward

Address: 1665 45th St. Newboston, IL 61272

Telephone: 563-272-8071

Date: 4-28-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

NANCY WOODWARD

1655 45TH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Muscatine, IA

☒ Personal needs Dr - Quad Cities

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: David & Christine Armentrout

Address: 784 45th St., New Boston, IL 61272

Telephone: 309-587-8503

Date: 4-28-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

DAVID AND CHRISTINE ARMENTROUT

784 45TH STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: I do not because we don't have a P.O.

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☑ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Muscatine, Aledo, Quad Cities

☑ Personal needs Dr appointments - Quad Cities

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: M/M Mrs James Eckhardt

Address: 924 Cottage Road - New Boston, IL 61272

Telephone: 309-587-8356

Date: 4-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

MR AND MRS JAMES ECKHARDT

924 COTTAGE RD
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
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d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section.

3. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☐ Shopping _____
   ☐ Personal needs _____
   ☐ Banking _____
   ☐ Employment _____
   ☐ Social needs _____

5. Do you currently use local businesses in the community?

   ☒ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☒ Yes ☐ No

Name: Jerry Russell / Pamela Russell

Address: 957 Center Drive New Boston, IL 61272

Telephone: 309-587-8349

Date: 4/28/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

JERRY AND PAMELA RUSSELL

957 CENTER DR
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☑ Shopping — Aledo, Il.
- ☑ Personal needs — Aledo Walmart
- ☑ Banking — Aledo
- ☐ Employment — NA
- ☐ Social needs — NA

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Bonnie M. Ogden

Address: 915 Cottage Rd, New Boston, Il. 61273

Telephone: 309-587-3057

Date: 4-27-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO 1374651-61272
ITEM NO 22
PAGE 159

I do believe the older people in New Boston have been hurt!

I myself need to mail pkgs to Texas (I have 3 children there) I will not do it anymore! I would have to drive to Joy to do it!

UNITED STATES POSTAL SERVICE®

05/23/2011

BONNIE GOBEN

915 COTTAGE RD
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping MUSCATINE

☒ Personal needs MOLINE

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: ROBERT BECK

Address: 441 BAY ISLAND ROAD

Telephone: 309 587 8178

Date: 04-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

ROBERT BECK

441 BAY ISLAND RD
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
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d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Joy P.O. and Aledo P.O.

UNITED STATES POSTAL SERVICE

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☑ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☑ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Aledo, Muscatine + Moline, Iowa
☑ Personal needs " " " "
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Candace E. Franklin

Address: 504 2nd Street

Telephone: 309-587-3271

Date: 4-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

CANDACE E FRANKLIN

504 2ND STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☒	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, on shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: the Day PO & the Studio PO

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping — Medo, Burlington, QC
- ☒ Personal needs — Same
- ☒ Banking — Medo
- ☒ Employment — Millersburg
- ☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Dale & Kenda Woodsmall

Address: 201 2nd St New Boston IL

Telephone: _____

Date: April 23, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

DALE AND KENDA WOODSMALL

201 2ND ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE.

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:
POST OFFICE IN VOY AND ALEDO

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping MUSCATINE, QUAD CITIES
☐ Personal needs
☒ Banking MUSCATINE, ALEDO
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: KELLY FRIEDEN

Address: 1427 65TH ST.

Telephone:

Date: 4-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

KELLY FRIEDEN

1427 65TH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☒	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☒	☐	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☒ Shopping Muscatine Iowa
   ☒ Personal needs " "
   ☐ Banking
   ☐ Employment
   ☐ Social needs

5. Do you currently use local businesses in the community?

   ☒ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☐ Yes ☒ No

Name: Mary Carle

Address: 955 - 44th St.

Telephone: N/A

Date: 4/23/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

MARY CARLE

855 44TH STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:
Work in Muscatine - Muscatine post office more convenient.

Buy Stamps at Hy-Vee

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: Same- that is what we have now. Richard Sell does a great job.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? we live in country - go to Muscatine.

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Janet Hamilton

Address: 1780 46th St.

Telephone: 563-506-8188

Date: 4-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

JANET HAMILTON

1780 46TH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE.

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Do mail AT New Boston only

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Muscatine Joy Aledo - Quad Cities
☒ Personal needs ALL over - Different Towns
☒ Banking Buffalo Prairie IL
☒ Employment FARM - SELF -
☒ Social needs ALL over - Different Towns

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: William D. Smith

Address: 1321 - 80E New Boston IL 61272

Telephone: 309 537 3574

Date: April 27 - 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

WILLIAM SMITH

1321 80TH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps occasionally	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation occasionally	☐	☐	☑	☐
h. Sending Express Mail occasionally	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain:

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain: I am quite content with our rural mail carrier. He does a fine job - cluster boxes would be very inconvenient, expensive. Since we have lived here we have had 5 different addresses - and 2 diff. Post offices

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? There is confusing and expensive; very tiresome.

☑ Shopping
☑ Personal needs
☑ Banking
☑ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Penny Hansen

Address: 31910 190th Ave W., New Boston, IL. 61272 (We live in Rock Island County)

Telephone: 309-791-1063

Date: 4-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

PENNY HANSEN

31910 190TH AVE W
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☐	☐
c. Mailing Parcels sometimes	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sometimes	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Muscatine + Quad Cities
☒ Personal needs Muscatine
☐ Banking
☒ Employment Wilton, Ia
☒ Social needs Muscatine + Quad Cities

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Diana Anderson / Robert Aring / Katherine Rohde

Address: 1721-58th St.

Telephone: 305-537-3164

Date: 4-28-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

DIANA ANDERSON ROBERT ARING KATHERINE ROHDE

1721 58TH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping MY BUSINESS
☒ Personal needs " "
☒ Banking " "
☒ Employment " "
☒ Social needs " "

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: MELVIN SHORT

Address: 1259 70TH ST. NEW BOSTON ILL.

Telephone: 1-309-537-3332

Date: 4-29-11 YOU WOULD MAKE EVERYONE SPEND MORE MONEY

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

MELVIN SHORT

1259 70TH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☑	☐	☐	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:
Joy, Illinois

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☑ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Aledo
☑ Personal needs Aledo
☑ Banking Joy
☑ Employment Aledo, various other Areas
☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: JEFF / PAM RUSSELL

Address: 405 3rd St (P.O. Box 373)

Telephone: 309-738-8535 (cell)

Date: 4-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

05/23/2011

JEFF AND PAM RUSSELL

405 3RD STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Muscatine

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Musc

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs Musc

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Everett A. ULCH

Address: 1749 45th st New Boston IL 61272

Telephone: 563-506-0520

Date: 4-29-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

EVERETT ULCH

1749 45TH STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Shop in Aledo, Il or Muscatine, Ia.

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Aledo, Il or Muscatine, Ia

☐ Personal needs Aledo, Il or Muscatine, Ia

☐ Banking Joy, Il or New Boston

☐ Employment N/A

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Loyd / Ruth Bozeman

Address: 1047- 55th ST., New Boston, IL

Telephone: 309- 587-3537

Date: 4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

LOYD AND RUTH BOZEMAN

1047 55TH STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Muscatine

☒ Personal needs Muscatine

☒ Banking Joy, New Boston

☒ Employment Buffalo, Iowa

☒ Social needs New Boston, Muscatine, Iowa

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Angela Eagle

Address: 410 2nd St., New Boston, IL. 61272

Telephone: [redacted]

Date: 4-29-30

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Would be nice (convenient) to have a post office in the town of New Boston!

UNITED STATES POSTAL SERVICE

05/23/2011

ANGELA EAGLE

410 2ND STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☒	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☒	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☒	☐
h. Sending Express Mail	☐	☒	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:
too many are disabled - do not drive t/w in a fixed income -

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:
as with all other postal communications we had 1 wk max. to answer

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: We have no better service now our mail is being lost & takes days longer to receive it

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:
You might have more access to the person & Correct the mistakes quicker

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Muscatine - Burlington, Iowa
☒ Personal needs Muscatine Iowa
☒ Banking New Boston, Ill
☒ Employment Retired
☒ Social needs New Boston, Ill Muscatine Ia

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No They have nothing to do with the post office.

Name: Margo Shoemaker

Address: 202 Linden St

Telephone: 309-587-3149

Date: 4-28-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

MARGE SHOEMAKER

202 LINDEN ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Muscatine
☐ Personal needs (I'm not sure what those are!)
☒ Banking Some in New Boston & some in Aledo
☐ Employment
☒ Social needs occasional

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Jerleen Stanford

Address: 874-42nd St

Telephone: 309 - 373-2438

Date: 4-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I work for the school in New Boston & we utilized the post office at least weekly for mailing heavier letters & oversized envelopes. Now someone has to take turns getting to the Joy Post Office after our day ends at 3:45p

DOCKET NO 1374651-61272
ITEM NO 22
PAGE 207

UNITED STATES POSTAL SERVICE.

05/23/2011

JERLEEN STANFORD

874 42ND ST
NEW BOSTON, IL 81272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for money received. On the following delivery day the carrier will provide change.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain:
IT'S AN INCONVIENCEN

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Linda & Larry Oberman

Address: 445 Bay Islands Road New Boston IL 61272

Telephone:

Date: 4/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I NOW HAVE to drive 7 mi. to get to The NEAREST PO to use POSTAL SERVICES WITH GAS PRICES ON FIXED INCOME VERY UPSET

UNITED STATES POSTAL SERVICE.

05/23/2011

LINDA AND LARRY OBERMAN

445 BAY ISLAND RD
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐ occ
h. Sending Express Mail	☐	☐	☐	☐ occ
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO RETIRED

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☐ Banking _____
☐ Employment RETIRED
☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: BARBARA / CARL SCHNEEKLOTH

Address: 560 PRENTISS LN

Telephone: 309-587-8508

Date: 4-30-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

BARBARA AND CARL SCHNECKLOTH

560 PRENTISS LN
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ☒ YES ☐ NO

If yes, please explain:
Usually go to Aledo M-W-F each week.

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Aledo Muscatine Quad Cities

☑ Personal needs Aledo Muscatine Quad Cities

☐ Banking

☐ Employment

☒ Social needs Aledo Quad Cities

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Alice Butler

Address: 930 Cottage Road

Telephone: 309-587-8311

Date: 4/23/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

ALICE BUTLER

930 COTTAGE RD
NEW BOSTON, IL 61272

Dear Postal Service Customer: .

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9996
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☑	☐	☐
i. Buying stamp-collecting material	☐	☐	☑	☐

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☑ YES	☐ NO

If yes, please explain: Carrying packages, Holding doors, I am disabled

d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain: Home delivery would be optimal. However we need a post office

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☑ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Some one else shops for me
☑ Personal needs " " " " " "
☑ Banking Direct Deposit
☑ Employment Disabled
☑ Social needs The post office was a place I could get to and visit with people for short visits

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Cyndy Moulds

Address: 302 Liberty St

Telephone: 309-587-8159

Date: 4-29-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

05/23/2011

CYNDY MOULDS

303 LIBERTY ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☑ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☐ Personal needs _____
☒ Banking _____
☒ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Julie Schulte

Address: Box 101 New Boston

Telephone: 309-587-3203

Date: 4/28/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

JULIE SCHULTE

BOX 101
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☒	☐	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping muscatine or aledo
☒ Personal needs " "
☐ Banking
☒ Employment " "
☒ Social needs "

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

? ☐ Yes ☐ No

Name: Georgia Ebert

Address: 440 83rd ave New Boston IL 61272

Telephone: 309 587-8222

Date: 4-29-16

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

GEORGIA ERBST

440 83RD ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Kenneth Long

Address: 302 4th St. New Boston IL 61272

Telephone: 309-587-8514

Date: 4/28/14

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO 137465I-6I272
ITEM NO 22
PAGE 229

Getting stamps, Mailing
Packages or getting Money
Orders requires driving
Miles each way to Jay
You can't mail anything larger
than a regular sized
envelope in the small slot
Provided

There are weather issues
with outside boxes
the bulletin board for
local items is missed
and the social contact
many enjoyed at the
Post Office

Kenny Long

UNITED STATES POSTAL SERVICE®

05/23/2011

KENNETH LONG

302 4TH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☒	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Mail has been delivered after our business hours and confidential mail has been left in box overnight

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs — I am completing this form for a school
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: New Boston Elementary School - Nancy Robinson/Principal

Address: 301 Jefferson Street

Telephone: 309-587-8141

Date: 4/27/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

NEW BOSTON ELEMENTARY SCHOOL

301 JEFFERSON ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously

3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☒ Shopping _____

   ☒ Personal needs _____

   ☒ Banking _____

   ☒ Employment _____

   ☒ Social needs _____

5. Do you currently use local businesses in the community?

   ☐ Yes ☒ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☐ Yes ☐ No

Name: DAVID S HAYDEN

Address: 30623 190 AVE W NEW BOSTON IL

Telephone: 309-537-3329

Date: 5-3-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

DAVID HAYDEN

30623 190TH AVE W
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____
☐ Personal needs _____
☑ Banking _____
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Richard Lunsford

Address: 203 Broadway St New Boston 911

Telephone: 309 587 3190

Date: 4/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

RICHARD LINDBERG

203 BROADWAY
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain: _____		
d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain: _____		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Aledo, Ill. Muscatine, Ia
☒ Personal needs " "
☒ Banking New Boston Aledo Buffalo Prairie
☒ Employment self
☐ Social needs Muscatine, Aledo, Jog & New Boston

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: James & Luella Giles

Address: 281 - 90th ave

Telephone: 309-587-8593

Date: 4-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

JAMES AND LUELLA GILES

281 90TH AVE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
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d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain: When Elderly People Can Not get to the Post office

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: Local City

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: I Am Retired.

UNITED STATES POSTAL SERVICE

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

3. a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: With the Cluster Boxes We do not have Access to Postal Service as when We had a Post office

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Not having A local Post office Makes us drive 17 miles to do Postal business

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Muscatine Iowa
☐ Personal needs " "
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Norman Baggett

Address: P.O Box 144

Telephone: 309-587-8654

Date: 2 May 11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

NORMAN BAGGETT

PO BOX 144
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
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d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☐ Banking _____
☒ Employment _____
☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Kelly Lane

Address: 401 Clay St

Telephone: 309-738-9491

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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we have always had a mail box. Now we have five mail boxes sitting with ours. People that live across town have put mail boxes up with ours. Our mail now gets mixed up with theres at is very inconvient for us.

Thank you
Kelly

UNITED STATES POSTAL SERVICE®

05/23/2011

KELLY LANE

401 CLAY ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☐
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d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain: _____

I think this whole situation is ridiculous I've lived here nearly 72 years and when you took our Post Office from us its like you took our community. It couldn't be anymore expensive then all this messing around.

UNITED STATES POSTAL SERVICE®

05/23/2011

DONNA FOURDYCE

PO BOX 204
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: Posted Things for Sale & Events

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: I'm Disabled & AM Unable To Work

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: HASN'T been here long enough for an opinion

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: In BAD weather, because of my Disability.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Aledo Ill, Muscatine IA.
☒ Personal needs " "
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: CARLA + Douglas Smith

Address: 716 OAK STREET, New Boston, Ill

Telephone:

Date: 5/2/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

05/23/2011

CARLA AND DOUGLAS SMITH

716 OAK ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Memo to the record
5/23/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Angie Green

Angie Green
Post Office Review Investigator

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
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e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

_____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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PAGE 260

UNITED STATES POSTAL SERVICE

Memo to the record
5/23/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Angie Green

Angie Green
Post Office Review Investigator

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
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g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
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If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☐ Personal needs _____

☐ Banking _____

☑ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

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e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☒	☐	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services		
a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☐ YES	☐ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☐ NO

If yes, please explain: _____

d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

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☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping — Muscatine IA Alpha IL
- ☒ Personal needs — " "
- ☐ Banking
- ☐ Employment
- ☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

We need our post office Back

Name: Jeff Marston

Address: 309 Locust St New Boston, IL 61272

Telephone: 309-587-8640

Date: 4-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The post office is an important part of any community. It is a service the federal government has provided for years why discontinue it to the ~~AS~~ rural communities. It provides a coming together for the people is important for the economy of the small town business We have a large grain elevator in are city that rely heavily on small service. So we would very much like our post office back.

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ITEM NO 22
PAGE 265

UNITED STATES POSTAL SERVICE®

05/23/2011

JEFF MARSTON

309 LOCUST ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Memo to the record
5/23/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Angie Green

Angie Green
Post Office Review Investigator

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☒	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

We really miss having a post office in New Boston. It is hard on the elderly and people who don't have a drivers license.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO

If yes, please explain: _____

d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: Cluster Box is working well For me. A Roof over them would be nice

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: We have Cluster Box Now. Saves Lots of gas than going to Joy to pick up mail.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking — Personal Info.
☒ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Charlie Houston

Address: 305- Main St New Boston Ill 61272

Telephone: 1-309-335-9825

Date: 4/30/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

05/23/2011

CHARLIE HOUSTON

305 MAIN STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☐
b. Mailing Letters	☐	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Muscatine

☑ Personal needs aledo

☑ Banking aledo

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Shirley J. Ball

Address: 1333 Schrader Ln.

Telephone: 309-537-3151

Date: 5/1/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

SHIRLEY BALL

1333 SCHRADER LN
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☒ YES	☐ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

05/23/2011

LEO MEAD

PO BOX 262
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	
a. Buying Stamps	☐	☐	☒	☐	SOME TIMES
b. Mailing Letters	☐	☒	☐	☐	
c. Mailing Parcels	☐	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☐	
e. Pick up general delivery mail	☐	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒	
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒	
i. Buying stamp-collecting material	☐	☐	☐	☒	

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: ALEDO, IL MONTHLY MEET.
MUSCATINE, IA FOR SHOPPING WEEKLY

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping MUSCATINE, IA

☒ Personal needs " "

☒ Banking MOLINE, IL ; ALEDO, IL

☐ Employment RETIRED

☒ Social needs QUAD CITY AREA; BUFFALO PRAIRIE, IL FOR CHURCH

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: DALE E. BROTHERTON

Address: 896 45TH ST NEW BOSTON, IL 61272

Telephone: 309-587-8525

Date: 4/27/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

DALE BROTHERTON

896 45TH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☑	☑	☒	☐
e. Pick up general delivery mail	☐	☑	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☑	☐	☐	☐
h. Sending Express Mail	☐	☑	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☑ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: self explanatory

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

3. a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☒ Banking _____
☒ Employment _____
☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Natalie Thompson / D+S Construction
Address: 497 State Hyhway 17
Telephone: New Boston, IL 61272
Date: 4-26-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

NATALIE THOMPSON

497 STATE HWY 17
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels (when need to)	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation (as needed)	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ? ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☒ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain: place out of weather to get mail

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: Already stuck with cluster boxes with no protection from weather, when getting mail from box

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Muscatine
☒ Personal needs " or Aledo
☒ Banking Aledo
☒ Employment Aledo
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No 2 taverns 1 gas station

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Dave & Kathy Downey

Address: 209 W Chester St.

Telephone: 309-587-3065

Date: April 25, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

received on 25th some people might not check their mail everyday and might not get this back by the 30th

UNITED STATES POSTAL SERVICE®

05/23/2011

DAVE AND KATHY DOWNEY

209 WEBSTER ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____
☑ Personal needs _____
☑ Banking _____
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Neeld Farms Inc

Address: 1709 - 45 ST New Boston

Telephone: 309-537 3553

Date: 4-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

NEELD FARMS INC

1704 45TH STRETT
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO ?

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Muscatine, Ia, Aledo, Tri Citys

☒ Personal needs Tri Citys

☒ Banking Joy, Ill or New Boston

☐ Employment Retired

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Rolland Patch

Address: 832 44TH ST, New Boston, Ill 61272

Telephone: 309-587-8669

Date: 4-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

ROLLAND PATCH

832 44TH STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☐ Shopping _____

   ☐ Personal needs _____

   ☐ Banking _____

   ☐ Employment _____

   ☐ Social needs _____

5. Do you currently use local businesses in the community?

   ☐ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☐ Yes ☐ No

Name: Donna M. Fourdyce

Address: 406 Swedetown Rd, New Boston, IL 61272

Telephone: 309 587-8463

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Muscatine IA.
☐ Personal needs " "
☐ Banking Joy IL + New Boston IL
☐ Employment New Boston
☐ Social needs None

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: D.A. Russell

Address: 207 Locust St. New Boston IL

Telephone: 309-587-8363

Date: 4-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

DA RUSSELL

207 LOCUST ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☐	☑	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☑	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☑ YES ☐ NO

If yes, please explain: Disabled - Don't Drive Friends + Family Transports

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☑ YES ☐ NO

If yes, please explain: Community Announcements + Notices

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Aledo IL + Muscatine Iowa
☑ Personal needs Aledo IL + Muscatine Iowa
☑ Banking Joy IL.
☐ Employment Disabled use Power Wheel Chair to get around.
☑ Social needs New Boston IL. + Aledo IL. + Muscatine Iowa

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Kim Irick

Address: 503 Clay St

Telephone: 309-371-2120

Date: 4-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

KIM IRICK

503 CLAY ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☑	☐	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☑ YES	☐ NO
If yes, please explain:	pickup there MAIL acc.	
d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☐ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Herbert C Mikel

Address: 308 Walnut St Apt 2#

Telephone: 309 - 371 - 4785

Date: 4 - 26 - 11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

HERBERT MIKEL

208 WALNUT ST APT #2
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:
When I go to Aledo I pass the Joy P.O.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Aledo or Muscatine

☒ Personal needs Aledo or Muscatine

☒ Banking Joy

☐ Employment

☒ Social needs Aledo, Joy, or Muscatine

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Cherie Smith

Address: 271 140th Ave New Boston

Telephone: 309-537-3315

Date: 4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

CHERIE SMITH

271 140TH AVE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: Better than getting mail from Jg. But not as good as having it delivered to my home or having a post office box

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: Easier to get to, much more convient

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping

☑ Personal needs

☑ Banking

☑ Employment

☑ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Paul & Joya L King

Address: PO Box 14 211 Jefferson St

Telephone: 309-371-6878

Date: 4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

PAUL AND JOYCE KING

211 JEFFERESON ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Weather - When it is raining We have to unlock our Cluster Box in the Pouring rain

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Muscatine, the Post office is on the other side of town do not Go near there

☐ Personal needs

☐ Banking

☒ Employment Muscatine - Post office is on the other side of town do not Go near there

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Dan + Tara Imler

Address: 204 Jefferson St New Boston IL 61272

Telephone: 309 587 8515

Date: 4-26-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

DAN AND TARA IMLER

204 JEFFERSON ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☒ Banking _____
☒ Employment _____
☒ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Sherri Smith

Address: 301 Lincoln St, New Boston, ILL.

Telephone: _____

Date: 4-26-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

SHERRI SMITH

301 LINCOLN ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☑ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping QCities IL

☑ Personal needs Aledo IL.

☐ Banking

☐ Employment

☑ Social needs QCities IL & IA

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Ed Smith

Address: 301 Lincoln St. New Boston IL. 61272

Telephone: 309-587-8578

Date: 4-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

ED SMITH

301 LINCOLN ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
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d. Pick up Post Office box mail	☐	☐	☒	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☒ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Mackatin

☒ Personal needs

☒ Banking Tora

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☒ No

Name: Linda Sloan

Address: 983, 70th st., New Boston IL., 61272.

Telephone: 1-309-584-4327

Date: 4. 26. 11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

LUDA SLOAN

983 70TH STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
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c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping MUSCATINE, IA

☒ Personal needs MUSCATINE, IA

☒ Banking MUSCATINE, IA.

☒ Employment

☒ Social needs QUAD City AREA

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Vickie Sedam

Address: 913 North St

Telephone: 3095878664

Date: 4-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

VICKIE SEDAM

913 NORTH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
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d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Muscatine

☒ Personal needs Muscatine

☒ Banking Atkedo

☒ Employment Keithsburg

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Munson

Address: 1330 Schrader Ln New Boston

Telephone: _____

Date: 4-24-201

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

MUNSON

1330 SCHRADER LN
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

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If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Tim SIOAN

Address: 1094 457th St New Boston IL 61272

Telephone: 309 587 8389

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO 137465I-61272
ITEM NO 22
PAGE 328

What good does it do to fill out a survey, our post office is gone and it's not coming back. I am told that I can get stamps from my rural mail carrier but what goods does that do when he can't even get out of his truck. When we receive a package he just sits out front and lays on the horn till someone comes out. I receive my mail at 3:30pm with my regular driver and at 12:30 with a sub. But nothing is going to change. Its no wonder the postal service is losing money, if I ran my business that way I would be broke too. Sorry for the rant but just posting facts.

UNITED STATES POSTAL SERVICE®

05/23/2011

TIM SLOAN

1094 45TH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☑	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: SOMETIMES - JOY, AIDO, MUSCATINE

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

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If yes, please explain: _____

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☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping MUSCATINE IOWA AledO IL.
☑ Personal needs " "
☑ Banking JOY, IL. NEW BOSTON IL.
☐ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: RICHARD JEFFERS

Address: 802 45th STREET NEW BOSTON IL. 61272

Telephone: (309) 587-8518

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

— THIS IS VERY UNHANDY FOR SOME OF THE OLDER FOLKS AND THE ONES WHO ARE UNABLE OR CAN'T AFFORD TO TRAVEL DISTANCES —

UNITED STATES POSTAL SERVICE®

05/23/2011

RICHAD JEFFERS

802 45TH STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
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c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	[redacted]	☐
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
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Other Postal Services

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Nonpostal Services

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b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

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If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Delon E Smith

Address: 411 Jefferson St NewBoston, IL 61272

Telephone: 309-337-6829

Date: 4-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

DELORES S.

411 JEFFERSON ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
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e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☒	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☒ YES	☐ NO

If yes, please explain:
Im disabled and donot drive or walk well, so an out of town postal service is not convenient.

d. Using public bulletin board	☒ YES	☐ NO
e. Other	☒ YES	☐ NO

If yes, please explain:
bringing the community together, bonding

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

The NewBoston post office was one of the few businesses our community has, or had. In my health situation it gave me an accomplishment everyday to go and get the mail. I receive medicine for cancer through the mail and it cannot be delivered in an uncontrolled temperature environment.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Aledo, Muscatine, Quad Cities

☒ Personal needs Dr. Appointments

☒ Banking Aledo, Joy, New Boston, Seaton

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Doug and BilliJo Ayers

Address: 201 4th Street, New Boston IL 61272

Telephone: (309) 587-8316

Date: 4-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

05/23/2011

DOUG AND BILLIJO AYERS

201 4TH STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The Postal Service delivers medicine to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked as such a manner by the mailer to instruct the carrier as to if the package can be left in a particular location. The Postal Service will adhere to those instructions.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously

3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Macomb, Quad Cities

☑ Personal needs ✓ ✓

☑ Banking Col. Junction, Hinckley

☐ Employment Retired

☐ Social needs N/A

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Bill & Jane Wofford

Address: 31010 190th Ave W

Telephone: 309-537-9141

Date: April 26, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

BILL AND JANE WOLFORD

31010 190TH STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: I drive 15 Miles to Work.

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: its O.K. But we need a shelter over it before Winter sets in.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: I wouldn't have as far to go for my mail

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☐ Personal needs
☐ Banking
☒ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Barbara Gaylor

Address: Box 381 New Boston, Ill. 61272

Telephone: 309-587-8327

Date: 4-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

BARBARA GAYLOR

PO BOX 381
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☒	☒	☐
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

For my Elderly neighbor

once in awhile

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: This was were you found out what was goingon in town

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Go to Iowa for Groc. We don't have a groc. Store

☐ Personal needs

☒ Banking The bank in New Boston is only open till noon (not convenien

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Sheila Brown

Address: 908 Cottage Rd

Telephone: 309 587 8641

Date: 4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

There are alot of people in this town who don't have means to travel out of town - also a lot of elderly - I do help my neighbor but I work in New Boston so I'm not able to get his mail as I don't go to Sog.

UNITED STATES POSTAL SERVICE

05/23/2011

SHEILA BROWN

908 COTTAGE RD
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☑	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☑ YES ☐ NO

If yes, please explain: I do my own Taxes - I need the forms. Pick up mail & Mail bill

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously

3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: When its raining it takes to long to unlock the box I dread winter when boxes are frozen shut.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: But once I am disabled it is hard to keep the mail box cleared in winter and I have to cross the street in icy conditions or in the rain.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Leeds - Muscatine, Ia.

☒ Personal needs same as above

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No Just take care of everything when I leave town

Name: LUANN KRENGLE

Address: 309 CLAY - NEW BOSTON, IL. 61272

Telephone: 309-587-8684

Date: 4-26-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I have a non-profit business for which I need a box. I don't like the boxes being in the open. It's better if its in a building that is locked at night.

UNITED STATES POSTAL SERVICE

04/15/2011

POSTAL CUSTOMER
NEW BOSTON POST OFFICE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

As you are aware, service was suspended at the New Boston Post Office on 02/04/2011, due to On January 31, 2011 the lease on the New Boston Post Office Building expired. Negotiation attempts between the Post Office and landlord have failed.. Since that time, you have been provided postal service by rural route service.

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning the service you received prior to the suspension, the service you now receive, and what effect officially discontinuing the New Boston Post Office may have on you and your community. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

Retail services are also available at the Joy Post Office, located 7.0 miles away. Hours of service at this office are 07:30-12:00 13:00-16:00, Monday through Friday, and 07:30 10:00 on Saturday. Post Office boxes are available at this location at the same fees.

If a permanent change to carrier service is implemented, customers will continue to use the community name and ZIP Code in the mailing address, and it will continue to be listed in Publication 65, National Five- Digit ZIP Code and Post Office Directory. I invite you to think about a permanent change to service. Please return the enclosed questionnaire by 04/30/2011, using the pre-addressed envelope provided. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

The enclosure entitled "United States Postal Service Summary of Post Office Change Regulations" describes what is involved in making a formal proposal if a permanent change in postal service appears warranted.

If you have any questions, you may call Karen Lenane at (319) 399-2902.

Thank you for your assistance.

Sincerely,

Wendy A. Berg

WENDY BERG
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Enclosures:
Questionnaire and return envelope Summary of Post Office Change Regulations
Carrier delivery information CBU information sheet (when appropriate)

New Boston is a small town of poor families and senior citizens. By closing the post office you made a right of citizens receiving mail a different process. Some have no way to get out of town. So they walk to post office and get mail, stamps, receive packages and mail out packages. Some drive golf carts. The thing you don't understand is the importance of the mail clerk. He or she notices when someone doesn't come in and can have someone check on them. Also since we have no grocery store, the clerk is the connection

UNITED STATES POSTAL SERVICE®

05/23/2011

LUANN KRENGLE

309 CLAY
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously

3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☑ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: easy access to mail any time of day or night. Have to drive to obtain post office service 7 miles.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☑ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: Would not have to drive any where to pick up mail if delivered to home address

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Muscatine Iowa

☑ Personal needs Muscatine Iowa

☐ Banking

☑ Employment Muscatine Iowa

☑ Social needs Muscatine Iowa

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Theresa Rubadusky

Address: 103 Linden St New Boston IL. 61272

Telephone: 309-587-8626

Date: 4-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

THERESA ABBADUSKY

103 LINDEN STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Applicetion forms are available for customer convenience.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☐ once or twice
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐ not often
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: I go to the Quad Cities at least once or twice a week.

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Muscatine or Quad Cities
☑ Personal needs Same as above
☑ Banking Same as above
☐ Employment not employed
☑ Social needs Muscatine or QC

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Jerry Fisher

Address: 1633 Locust Ct. New Boston, IL 61272

Telephone: 309-537-9093

Date: 4/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I really does not affect me at all.

UNITED STATES POSTAL SERVICE®

05/23/2011

JERRY FISHER

1633 LOCUST CT
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:
Traveling to work

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☒ Shopping Aledo, IL. Muscatine, Ia
   ☒ Personal needs " " " "
   ☒ Banking Oquawka, IL
   ☒ Employment Keithsburg, IL.
   ☐ Social needs

5. Do you currently use local businesses in the community?

   ☒ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☒ Yes ☐ No

Name: Scott Coulter

Address: 1064 20th St. New Boston, IL. 61272

Telephone: 309-587-8160

Date: 4/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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PREPARED BY
DATE

I live 7 miles from New Boston. There are other people that live further. You add another 7 miles to Joy, for me that is 14 miles for service. Other people close to 20. So I think you should take that into consideration when making a decision on what to do.

Thank you

Scott Coulter

UNITED STATES POSTAL SERVICE

05/23/2011

SCOTT COULTER

1066 20TH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

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e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

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   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☒ Shopping _____
   ☒ Personal needs _____
   ☒ Banking _____
   ☒ Employment _____
   ☒ Social needs _____

5. Do you currently use local businesses in the community?

   ☒ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☒ Yes ☐ No

Name: J OR J DEROO
443 BAY ISLAND RD
NEW BOSTON IL 61272

Address: _____

Telephone: _____

Date: 4-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

J DEROO

443 BAY ISLAND
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
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d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☐ Shopping Muscatine / New Boston
   ☐ Personal needs Muscatine
   ☐ Banking Muscatine
   ☐ Employment N/A
   ☐ Social needs New Boston

5. Do you currently use local businesses in the community?

   ☒ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☒ Yes ☐ No

Name: Brandy Walker

Address: 422 96th Ave, New Boston, IL 61272

Telephone: 319-587-3278

Date: 4/25/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

BRANDY WALKER

422 96TH AVE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
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d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

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I feel sorry for the people that live in the town of New Boston, especially the elderly that can't drive, or have a car that are able to walk to Post Office for mail. They have to depend on someone to get their mail for them and with the price of gas that gets very expensive.

I think it is a crying shame that some silly stipulat that the Landlord of the present building that housed the Post Office couldn't meet after 3 yrs. and was forced to cancel the lease.

I feel the city the size of N Boston needs a Post Office a even we, to mail a package mu travel to Joy to be able to m it when we live only a mile o New Boston.

Sincerely
Charles E Bo

UNITED STATES POSTAL SERVICE.

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: Our mail service has not changed for we are on rural routes, Only different time of Day.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Muscatine, Iowa

☒ Personal needs " "

☒ Banking Iowa State Bank (New Boston Branch)

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Charles E Baldwin

Address: 502 State Hwy. 17 New Boston, Ill.

Telephone: 309-587-8325

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

05/23/2011

CHARLES BALDWIN

502 STATE HWY 17
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail — We have a Carrier	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☑ Shopping — Muscatine & Aledo
- ☑ Personal needs — Muscatine
- ☑ Banking — Buffalo Prairie & Joy
- ☑ Employment — Retired
- ☐ Social needs — We go to Church in Eliza but New Boston & Joy are in our Parish so we go to them churches once in awhile

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Robert & Patricia McKay

Address: 577 180th Ave. New Boston, Ill. 61272

Telephone: 309-537-3321

Date: 4-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

ROBERT AND PATRICIA MCKAY

577 180TH AVE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
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e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services		
a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

   If yes, please explain: No retail availability — Letter is incorrect — Rural route postal service was not initiated at the time of the New Boston Post office closing. Mail was picked up at [illegible] rural route [illegible] installation.

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: No retail available — just as good for receiving mail — Retail hours at Joy are unworkable for daytime employees. New Boston was better and own box can be obtained.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☒ Shopping
   ☒ Personal needs
   ☒ Banking
   ☐ Employment
   ☐ Social needs

5. Do you currently use local businesses in the community?

   ☒ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☒ Yes ☐ No

Name: Cindy Ellsworth

Address: 307 Liberty New Boston IL 61272

Telephone: 309-587-8233

Date: 4-23-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

CINDY ELLSWORTH

307 LIBERTY
NEW BOSTON, IL 61272

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
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UNITED STATES POSTAL SERVICE®

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e. Pick up general delivery mail	☒	☐	☐	☐
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g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE.

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a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: We Want our Post office Back

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: We Need our Post office Back

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Muscatine Ia

☐ Personal needs

☒ Banking Keokuk, Ia

☐ Employment 0

☒ Social needs all over

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Steve & Rita Ferguson

Address: 410 Locust St

Telephone: 309-587-3325

Date: 4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

STEVE AND RITA FERGUSON

410 LOCUST ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☒	☐	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☒ YES	☐ NO

If yes, please explain: PICK UP THEIR MAIL-GENERAL ASSISTANCE

d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☒ Shopping QCA/MUSCATINE
   ☒ Personal needs " "
   ☐ Banking QCA - CREDIT UNION
   ☐ Employment
   ☒ Social needs QCA

5. Do you currently use local businesses in the community?

   ☒ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☒ Yes ☐ No

Name: NELDA & MONTY POLLNER

Address: 834-44 STR. NEW BOSTON, IL 61272

Telephone: 309/587-8388

Date: 4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

05/23/2011

NELDA AND MONTE POLLNER

834 44TH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
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d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☑ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Aledo - Muscatine

☐ Personal needs " "

☐ Banking Toy. New Boston

☐ Employment —

☐ Social needs New Boston

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Gerald + Ruth Ann Stokes

Address: 902 - 42nd st New Boston, IL 61272

Telephone: 1-309-587-8496

Date: 4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

GERALD AND RUTH ANN STOKES

902 42ND STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

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a. Buying Stamps	☐	☐	☒	☐
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e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☒ Shopping
   ☒ Personal needs
   ☒ Banking
   ☒ Employment
   ☒ Social needs

5. Do you currently use local businesses in the community?

   ☒ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☒ Yes ☐ No

Name: KEITH HIMES

Address: 794 45TH ST NEW BOSTON, IL 61272

Telephone: 309.236.2505

Date: 4/23/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

KEITH HIMES

794 45TH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

To Who It May Concern,

04/25/2011

DOCKET NO 1374651-61272
ITEM NO 22
PAGE 402

It has been very frustrating for me ever since the post office in town has closed. I very seldomly leave New Boston. The occassion trip to Aledo or Muscatine for groceries once a month is about all I do leave for. With gas prices being as high as they are, and with a fix income, the extra milage to get to the post box has been a strain. This is not the only frustration. Since the cluster boxes have been set up, it has been difficult for me to access these boxes in a convenint manner due to my disabilities. The cluster boxes as well does not keep my mail dry, and with the current rain fall that we have experienced, we get soggy mail. I can only imagine what this experence is going to be like in winter. Will the sidewalk/area be kept free of snow and ice? I fear also that the locks will freeze from being exposed to the elements. There has to be a more efficient manner to deal with this issue, besides

UNITED STATES POSTAL SERVICE®

05/23/2011

BILL ELLSWORTH

202 MAIN ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
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e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

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   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☒ Shopping MUSCATINE, IA ALEDO, IL
   ☒ Personal needs 〃 〃 〃 〃
   ☒ Banking MUSCATINE, IA
   ☒ Employment MUSCATINE, IA
   ☐ Social needs

5. Do you currently use local businesses in the community?

   ☒ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☒ Yes ☐ No

Name: RICHARD & LIZ SHURSON

Address: 484 90TH AVE, NEW BOSTON, IL 61272

Telephone: 309-587-3170

Date: 4/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

05/23/2011

RICHARD AND LIZ SHURSON

484 90TH STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE.

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
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f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:
JOY - KEITBURG - MUSCATINE IA

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☒ Banking _____
☐ Employment _____
☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: TIM LONG

Address: 397-110 AVE NEW BOSTON IL 61272

Telephone: 309-587-8612

Date: 4-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

TIM LONG

397 110TH AVE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
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g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

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a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:
We need our post office

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:
We Need our Post Office

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☐ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Cheryl Lane

Address: 205 Jefferson St.

Telephone: 309-587-8661

Date: 4-26-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

05/23/2011

CHERYL LANE

205 JEFFERSON
NEW BOSTON, IL 61272

Dear Postal Service Customer:

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

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Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

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Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

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   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☒ Shopping _____
   ☒ Personal needs _____
   ☒ Banking _____
   ☒ Employment _____
   ☒ Social needs _____

5. Do you currently use local businesses in the community?

   ☒ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☐ Yes ☒ No

Name: Doug Nelson

Address: 715 Lincoln Lane New Boston IL 61272

Telephone: 309 587-3594

Date: ~~30~~ 4/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

05/23/2011

DOUG NELSON

715 LINCOLN LANE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9996
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

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f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☒ Banking _____
☒ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Kyla J. & Scott D Giles

Address: 504 3rd St New Boston, IL 61272

Telephone: 809 587-3341

Date: 4-25-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

05/23/2011

LYLA AND SCOTT GILES

504 3RD STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain: _____		
d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain: _____		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☑ Shopping _____
   ☑ Personal needs _____
   ☑ Banking _____
   ☑ Employment _____
   ☐ Social needs _____

5. Do you currently use local businesses in the community?

   ☑ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☑ Yes ☐ No

Name: Julie Coulter

Address: 504 Linden St New Boston IL 61272

Telephone: 309 / 587-8570

Date: 4-26-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The cluster box units Leak when it rain's!

UNITED STATES POSTAL SERVICE.

05/23/2011

JULIE COULTER

504 LINDEN ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE.

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

When going to other towns on business, church d etc pass by other PO.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☒ Shopping Aledo, IL, muscatine, Ia & etc.
   ☒ Personal needs Same as above
   ☒ Banking Aledo, IL
   ☐ Employment N/A
   ☒ ~~Social~~ needs Church Aledo, IL

5. Do you currently use local businesses in the community?

   ☒ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☒ Yes ☐ No

Name: David H and Charlotte F Munson

Address: 1273 - 65th St New Boston, IL 61272-8545

Telephone: 1-309-537-3331

Date: 4/23/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

DAVID AND CHARLOTTE MUNSON

1273 65TH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Keithsburg, IL
Joy, IL.

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping — Aledo, Muscatine
- ☒ Personal needs — Aledo
- ☒ Banking — Joy, New Boston, Aledo
- ☒ Employment — Keithsburg
- ☒ Social needs — Aledo

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Emily Bullock

Address: 690 107th Ave New Boston

Telephone: 309-644-0636

Date: 4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

EMILY BULLOCK

690 107TH AVE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postege meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☒ Shopping Muscatine, Iowa
   ☒ Personal needs Muscatine, Iowa
   ☐ Banking
   ☐ Employment Retired
   ☒ Social needs Muscatine, Iowa

5. Do you currently use local businesses in the community?

   ☒ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☒ Yes ☐ No

Name: Vern & Frances Miller

Address: 402 Linden Street

Telephone: 309-587-3136

Date: 4/26/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

VERN AND FRANCES MILLER

402 LINDEN STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐ Sometimes
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐ ☒ "
h. Sending Express Mail	☐	☐	☐	☐ ☒ "
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☒ Banking _____
☒ Employment _____
☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: ED HICKS

Address: 205 FRANKLIN

Telephone:

Date: 4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

ED HICKS

205 FRANKLIN
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be postad in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

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ITEM NO 22
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UNITED STATES POSTAL SERVICE

Memo to the record
5/23/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Angie Green

Angie Green
Post Office Review Investigator

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	X ☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping — Muscatine IA
- ☒ Personal needs
- ☒ Banking
- ☒ Employment
- ☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: 4-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO 1374651-61272
ITEM NO 22
PAGE 438

Monday, April 25, 2011

Wendy Berg,

I currently receive my mail by carrier. I live outside New Boston city limits. I work in Muscatine, same as my husband, but I do depend on the New Boston Post Office for postal purchases. Joy is a much farther drive for me and the total opposite directly from my path to and from work. With my hours worked, the Post Office in Muscatine is not convenient to use. I use the New Boston PO on my days off. With increasing gas prices, it is crazy to drive 10 miles to buy a book of stamps or take a package to the post office to have it sent off. It will not change how I use local business. Why should it? I still live in the same location.

It is sad to see the Post Office no longer in town for people to use. The elderly find it inconvenient to go to Joy or even to the cluster boxes. It was nice having Linda at the post office to help them when needed. Everyone felt safe. It was a place to see others and catch up on the happenings in town. For a small town like New Boston the post office is the heart of the community to many.

I truly believe that the Post Office Operations made a weak attempt to negotiate the lease with the landlord. I believe this was seen as an opportunity to close a small rural post office, while placing the blame on someone else. Shame on you.

Thank you for listening,

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☐ Shopping _____

   ☐ Personal needs _____

   ☐ Banking _____

   ☐ Employment _____

   ☐ Social needs _____

5. Do you currently use local businesses in the community?

   ☒ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☒ Yes ☐ No

Name: Randy Ridge

Address: 567 162nd Ave NW Boston

Telephone: 309-537-3466

Date: 4/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

RANDY RIDGE

567 162ND AVE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☑ YES	☐ NO
If yes, please explain: citizen, we all need help I am a senior		
d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping ALEDO

☐ Personal needs

☑ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: DARYL L HILLIGOSS

Address: 603 WASHINGTON ST, NEW BOSTON IL 61272

Telephone: 309-587-8289

Date: april 23 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

DARYL HILLIGOSS

603 WASHINGTON ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Aledo, Muscatine, Quad Cities
☒ Personal needs same
☒ Banking Sexton - Muscatine, Buffalo Prairie
☒ Employment farmer
☒ Social needs all the above

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Gary Hampton

Address: 1274 Schrader Lane, New Boston IL 61272

Telephone: 309-537-3261

Date: 4-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

GARY HAMPTON

1274 SCHRADER LN
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒ and/or	☒	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain: Taking to I.C.U.H. and to store

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ☒ YES ☐ NO

In Aledo on Muscatine Ia., Joy Ill.

If yes, please explain:

UNITED STATES POSTAL SERVICE

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

3. a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: I can go check mail after 6pm.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Aledo, Muscatine, Ia, Burlington, Ia
☒ Personal needs Aledo, Muscatine, Ia, Burlington, Ia
☒ Banking Muscatine Ia. Burlington, Ia
☐ Employment Retired
☒ Social needs Aledo Ft. Muscatine, Ia Burlington, Ia.

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Merle H. Weigant

Address: 955 Center Cir.

Telephone: 309 587 8461 / if you call talk to answering Mac.

Date: 4-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

MERLE WEIGANT

955 CENTER DR
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	
a. Buying Stamps	☐	☐	☑	☐	
b. Mailing Letters	☑	☐	☐	☐	
c. Mailing Parcels	☐	☐	☐	☐	SELDOM
d. Pick up Post Office box mail	☑	☐	☐	☐	
e. Pick up general delivery mail	☐	☐	☐	☐	
f. Buying money orders	☐	☐	☐	☑	
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐	
h. Sending Express Mail	☐	☐	☐	☐	SELDOM
i. Buying stamp-collecting material	☐	☐	☐	☑	

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☑ YES	☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain: _____		
d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain: _____		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously

3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☑ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: For several weeks we had to pick up our mail at Joy, Il. POST OFFICE.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☑ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: Same as above in "a"

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑	Shopping	Aledo, Il.	Muscatine, Ia,	Quad Cities, Il.
☑	Personal needs	"	"	"
☑	Banking	"	Joy Il.	Moline, Il.
☐	Employment	NA		
☑	Social needs	Aledo, Il		Quad Cities, Il

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Marilyn + Lloyd Nelson

Address: 411 Clay St.

Telephone: 309- 581- 8632

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

MARILYN AND LLOYD NELSON

411 CLAY ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE.

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Muscatine, IA & Aledo, IL
☐ Personal needs
☒ Banking Milan, IL & Moline, IL
☒ Employment Muscatine, IA
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Doug Dyer & Sandy Castle

Address: 944 Cottage RD New Boston, IL 61272

Telephone: _____

Date: 25 April 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

05/23/2011

DOUG DYER AND SANDY CARLE

944 COTTAGE RD
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☒ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

3. a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Aledo all

☒ Personal needs Aledo all.

☒ Banking Joy all

☐ Employment

☒ Social needs Aledo all & Joy all.

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Mr & Mrs. James D Anderson

Address: 810 4th Street New Boston 61279

Telephone: 309-587-8331

Date: April 23-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

MR AND MRS JAMES D ANDERSON

810 4TH STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	
a. Buying Stamps	☐	☐	☒	☐	
b. Mailing Letters	☐	☒	☐	☐	
c. Mailing Parcels	☐	☐	☒	☐	
d. Pick up Post Office box mail	☒	☐	☐	☐	
e. Pick up general delivery mail	☐	☐	☐	☐	
f. Buying money orders	☐	☐	☐	☐	
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐	yearly
h. Sending Express Mail	☐	☐	☐	☐	
i. Buying stamp-collecting material	☐	☐	☐	☐	yearly

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: Items for Sale - Garage Sales - Special Events

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Shopping, Work, + Personal Needs

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: My mail gets wet and the parking is on sand and it is wet + muddy.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: (If mail were delivered on my side of the street it would be okay. (In front of house)

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Aledo, Il - Quad Cities - Muscatine, Iowa
☒ Personal needs Aledo, Il., Muscatine, Iowa
☒ Banking Joy, Il + New Boston, Il.
☒ Employment Aledo, Il.
☒ Social needs Aledo, Il. Muscatine, Iowa

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Diane Sedam

Address: 407 Rood Street New Boston, Il. 61272

Telephone: 309-587-8414

Date: April 26, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

DIANE SEDAM

407 GOOD ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: People are exposed to the elements while picking up mail.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Aledo, IL. or Muscatine, Ia.
☒ Personal needs " "
☒ Banking Aledo, IL.
☐ Employment Retired - wife to Aledo for work
☒ Social needs Aledo, IL. or Muscatine, Ia.

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Guy C. Douglas

Address: 856 42 st.

Telephone: 1-309-737-0718

Date: 25 April 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

GUY DOUGLAS

856 42ND STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:
They take care of mail & see gets deliver when we are not home

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☒ YES ☐ NO

If yes, please explain:
sometimes check for adds or notices

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

We farm so do not leave home to do our work.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Muscatine

☐ Personal needs

☒ Banking New Boston some.

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No Some but not as much because will have to go some where to mail special letters & stamps

Name: Alvin Toby

Address: 968 Mannon Rd New Boston, Ill. 61272

Telephone: 309-587-8445

Date: 4-27-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

ARLINE TOBY

968 MANNON RD
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: I go through Jay, FL but never during business hours

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Moline, Rock Island, Oledo, Muscatine
☒ Personal needs " " " "
☒ Banking Moline FC
☒ Employment Rock Island, FC
☒ Social needs Quad Cities - my neighborhood

5. Do you currently use local businesses in the community?

☒ Yes ☐ No only bars and gas station

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Sheryl J. Berley

Address: 944 - 42nd Street, New Boston 61272

Telephone: 815/756-4658

Date: 04/24/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

05/23/2011

SHERYL BERLEY

944 42ND STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☒	☐	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☒	☐	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☒	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☒	☐	☐	☐
h. Sending Express Mail	☒	☐	☐	☐
i. Buying stamp-collecting material	☒	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:
Out of Way, but do go by

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☐ Banking _____

☒ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Geraldine L Bacon

Address: 309 Washington New Boston, IL 61272

Telephone: 309 587 8213

Date: 4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

MS. BACON

209 WASHINGTON
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Aledo, Muscatine, QC
☑ Personal needs Same
☑ Banking Aledo
☑ Employment Aledo Muscatine
☑ Social needs Aledo, Musc, QC

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Lori + Kevin Feik

Address: 805 College Rd

Telephone: 309-587-8498

Date: 4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

LORI AND KEVIN FEIK

805 COTTAGE RD
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____
☐ Personal needs _____
☐ Banking None
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Joseph Richter

Address: 435 90th ave. New Boston. Ill.

Telephone: 1-309-587-8210

Date: April 25-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

JOSEPH RICHTER

435 90TH AVE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☑	☐	☐

Other Postal Services

a. Entering permit mailings	☑ YES	☐ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☑ YES	☐ NO
If yes, please explain:		
d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Mustang Iowa
☑ Personal needs aledo Ill
☑ Banking Joy state Bank Joy Ill.
☑ Employment Eliza Ill.
☑ Social needs aledo Ill

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Gale Purchas

Address: 107 Jefferson

Telephone: 309-331-0513

Date: 4-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

GALE PUSCHAS

107 JEFFERSON
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain: mail order prescription

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: yards yardsticks

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☒ Shopping Muscatine Iowa
   ☐ Personal needs
   ☒ Banking Milan IL
   ☐ Employment
   ☐ Social needs

5. Do you currently use local businesses in the community?

   ☒ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☒ Yes ☐ No

Name: James R Munson

Address: 109 MAIN St New Boston IL 61272

Telephone: 1-309-587-8437

Date: 4/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

JAMES MUNSON

109 MAIN STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☐ Personal needs _____
☐ Banking _____
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Wayne L Cone & Helen Boyer
Address: 211 Edwards St.
Telephone: 1-309-587-8379
Date: 4-26-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

WAYNE CONE AND HELEN BOYER

211 EDWARDS ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

   If yes, please explain: better in that you can get @ any time. Changing addresses on everything is a pain

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

   If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☑ Shopping
   ☑ Personal needs
   ☑ Banking
   ☐ Employment
   ☑ Social needs

5. Do you currently use local businesses in the community?

   ☑ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☑ Yes ☐ No

Name: Shannon Sedam

Address: 303 Edwards St New Boston

Telephone:

Date: 4/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

SHANNON SEDAM

303 EDWARDS ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation SOOM TIMES	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: I AM 88 YEAR OLD

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☒ Shopping
   ☐ Personal needs
   ☒ Banking
   ☐ Employment
   ☒ Social needs

5. Do you currently use local businesses in the community?

   ☐ Yes ☒ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☐ Yes ☐ No

Name: LEWIS R. JINKS

Address: 658 PRINTESS LANE NEW BOSTON, IL 61272

Telephone: 309 587 8659

Date: APRIL 23, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

LEWIS JINKS

658 PRINTESS LANE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping MUSCATINE IOWA
☒ Personal needs MUSCATINE IOWA
☒ Banking MUSCATINE IOWA
☐ Employment RETIRED
☒ Social needs ANY PLACE

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: JAMES L. WAITE

Address: 927 COTTAGE RD. NEW BOSTON IL. 61272

Telephone: 309 587 8355

Date: 4-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

JAMES WAITE

927 COTTAGE RD
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☑ Shopping Muscatine, Ia.
   ☐ Personal needs
   ☑ Banking Muscatine, Ia.
   ☐ Employment Retired
   ☐ Social needs

5. Do you currently use local businesses in the community?

   ☐ Yes ☑ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☐ Yes ☐ No

Name: Delbert Jones

Address: 1640 58th St, New Boston, IL.

Telephone: 309-537-3490

Date: 4-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

DELBERT JONES

1640 58TH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Aledo
☒ Personal needs Aledo
☒ Banking Joy
☐ Employment
☒ Social needs Aledo

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Susan Raine

Address: 985 42 St. New Boston, Ill. 61272

Telephone: _____

Date: 4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

05/23/2011

SUSAN RAINE

985 42ND STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
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e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services		
a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:
Use Post Office in Muscatine when needed - work in Muscatine

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☒ Shopping _____
   ☒ Personal needs _____
   ☒ Banking _____
   ☒ Employment _____
   ☒ Social needs _____

5. Do you currently use local businesses in the community?

   ☐ Yes ☒ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☐ Yes ☐ No

Name: Dorothy Thulen

Address: 1487 - 45th St.

Telephone: 309-537-9989

Date: 4/24/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

DOROTHY THULEN

1487 45TH STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☑ Shopping HY-VEE MUSKITINE, IA
   ☐ Personal needs
   ☑ Banking Soy, ILL
   ☐ Employment
   ☐ Social needs

5. Do you currently use local businesses in the community?

   ☑ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☑ Yes ☐ No

Name: TERRY - BEVERLY HOOGERWERF

Address: 920 - 42ND ST OR BOX 207

Telephone: 582-8686

Date: 4-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

TERRY AND BEVERLY HOOGERWERF

920 42ND STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☑	☐	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☑	☐	☐	☐
h. Sending Express Mail	☑	☐	☐	☐
i. Buying stamp-collecting material	☐	☑	☐	☐

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☑ YES	☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☑ YES	☐ NO
If yes, please explain:	For Friends	
d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: They won't deliver on our Town Ship Road. But the Bus users it.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: They won't deliver on our Town Ship Road. But the Bus Uses it.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Muscatine or Ales
☑ Personal needs Muscatine or Ales.
☐ Banking New Boston
☐ Employment Retired
☐ Social needs New Boston

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Lewis Current

Address: 441 - 95th Ave. New Boston, IL 61272

Telephone: 309-738-8446

Date: April 25/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

LOIS CURRENT

441 95TH AVE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Muscatine Iowa
☒ Personal needs "
☒ Banking "
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Chris Neeld

Address: 1693 45th St.

Telephone: 309-537-3237

Date: 24 April 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

CHRIS NEELD

1693 45TH STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain: _____		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain: _____		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☑ Shopping _____
   ☑ Personal needs _____
   ☑ Banking _____
   ☑ Employment _____
   ☑ Social needs _____

5. Do you currently use local businesses in the community?

   ☐ Yes ☑ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☐ Yes ☐ No

Name: Ronald W Martin

Address: 550 155th Ave. New Boston, Ill 61272

Telephone: _____

Date: 4-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

RONALD MARTIN

550 155TH AVE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Muscatine / Aledo ~~many~~ miles away

☒ Personal needs "

☒ Banking "

☒ Employment "

☒ Social needs "

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Stephen P and Susan J. Louck

Address: 458 145th Ave New Boston, IL 61272

Telephone: 309-537-9054

Date: 4/24/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

STEPHEN AND SUSAN LOUCK

458 145TH AVE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: FERDINAND BAYER

Address: 1289 SCHRADER LN

Telephone: 309 537 9108

Date: 4-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

FERDINAND BAYER

1289 SCHRADER
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☒ Shopping MUSCATINE, IA
   ☒ Personal needs MOLINE, IL
   ☐ Banking
   ☐ Employment
   ☐ Social needs

5. Do you currently use local businesses in the community?

   ☒ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☒ Yes ☐ No

Name: JOE W. VANN III

Address: 801 NORTH ST. NEW BOSTON, IL 61272

Telephone: 309 587-8143

Date: 4/24/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

JOE VANN III

801 NORTH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☒ A few times a year
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒ When on Vacation
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain: _____		
d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☒ NO
If yes, please explain: _____		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____
☑ Personal needs _____
☐ Banking _____
☑ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Darlene Nuston

Address: 454 84th Ave. New Boston, IL

Telephone: 309-224-5891

Date: 4-24-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

DARLENE NUSKON

454 84TH AVE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☒	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping muscatine

☐ Personal needs muscatine

☐ Banking Aledo

☐ Employment -0-

☐ Social needs muscatine | aledo

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: William + Peg Bruner

Address: 907 4th St New Boston, Il 61272

Telephone: 309-587-8643

Date: 4-25-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

05/23/2011

WILLIAM AND PEG BRUNER

907 4TH STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Muscatine

☒ Personal needs 11

☒ Banking 11

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Dan Mallie

Address: 1601 30th St. New Boston

Telephone: 309-537-3282

Date: 4-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

DAN MALLIE

1601 30TH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒	Shopping	Muscatine, IA (closest City)
☒	Personal needs	"
☒	Banking	" Joy, IL.
☐	Employment	
☒	Social needs	" ELIZA

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Terry Patti + Jon Elliott

Address: 1673 45th St. New Boston.

Telephone: 563-260-1759 / 1749

Date: 4-24-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

TERRY PATTI AND JON ELLIOTT

1673 45TH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Musatine IA
☑ Personal needs Quad Cities
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Laurie Hill

Address: 934 Cottage Rd New Boston IL

Telephone: 309-587-8185

Date: 4-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

LAURIE HILL

934 COTTAGE RD
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☒	☐	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain: helpful information

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

DOCKET NO 1374651-61272
ITEM NO 22
PAGE 545

Dear Angie Green,

The Post office is An important part of the community for information & serves to the public. We As TAX payers to the federal government should be provided the mail delivery from A local post office. ~~not~~

I Am mailbox delivery but I know this closing is affecting my neighbors & friends. I hope the post office can return to my community.

Thank you

Donna Thistlewaite

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping some in community + Alaska
☒ Personal needs " " "
☒ Banking in community
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Donald Thirty Acre

Address: 303 B St

Telephone: 309-587-2137

Date: 4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

05/23/2011

DONALD THIRTY ACRE

303 B STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☒	☐	☐	☐
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e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services		
a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☒ YES	☐ NO
If yes, please explain:	The Postal Workers were Part of Our Community and Helped with Everything	
d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☐ Banking _____
☐ Employment _____
☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Jeff Marston Bay Island Drainage

Address: 771 Pumping Station Lane New Boston IL 61272

Telephone: 309 587 8194

Date: 4-24-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

JEFF MARSTON

771 PUMPING STATION LANE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
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d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO

If yes, please explain: _____

d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☐ Shopping _____

   ☐ Personal needs _____

   ☐ Banking _____

   ☐ Employment _____

   ☐ Social needs _____

5. Do you currently use local businesses in the community?

   ☐ Yes ☒ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☐ Yes ☐ No

Name: Donald L Muhlenbruch

Address: 792 45th St New Boston IL 61272

Telephone: 309-587-3574

Date: April 23, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

DONALD MUHLENBURG

792 45TH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
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e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☐ Personal needs
☑ Banking
☐ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Jeffery McKay

Address: 1792 58th street New Boston IL 61272

Telephone: 309-537-3649

Date: 4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

JEFFERY MCKAY

1792 58TH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☐ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:	they needed TAX FORMS I ALWAYS LOOKED	
d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: once in a while Joy

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☑ Shopping Muscatine, IA. + Aledo, IL
   ☑ Personal needs DOCTOR - Muscatine + QUAD CITIES
   ☐ Banking NEW BOSTON
   ☐ Employment Retired / TRUCK DRIVER
   ☐ Social needs ELIZA / FAMILY STUFF QUAD-CITIES

5. Do you currently use local businesses in the community?

   ☑ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☑ Yes ☐ No

Name: Lewis + Eileen Wiley

Address: 1325 - 70th STREET New Boston, IL 61272

Telephone: 309-537-9086

Date: APRIL 25, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

05/23/2011

LEWIS AND EILEEN WILEY

1325 70TH STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☒ YES	☐ NO
e. Other	☒ YES	☐ NO
If yes, please explain:	Getting flat Rate boxes for monthly mailing	

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

DOCKET NO 137651-61272
ITEM NO 22
PAGE 561

Sir

Negotiations between the Post office and landlord have not failed.

I was at the meeting when the landlord said he would rent the post office building for $1.00 and upkeep of the building. Our post office is in very, very good shape.

Closing the Post Office Board has made it very inconvenient for our school since the principal must leave the school building without a principal (which is not suppose to happen) for at least ½ hour or more to go to the post office in the next town. It has also effected our in home business which mailed things out every day. They are open the same hours as the out of town post office is so this makes mailing and picking up their mail impossible.

I believe we have been lied too and have lost trust in the word of the Post Office

Dawn Gerlitz

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

   If yes, please explain: Our mailbox kept getting pushed over, so we went Post Office box now we're back to mailbox

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

   If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☒ Shopping Oleds or Muscatine
   ☒ Personal needs " "
   ☒ Banking Moline or New Boston
   ☒ Employment retired
   ☒ Social needs Muscatine

5. Do you currently use local businesses in the community? Not since post office left except for the bank

   ☐ Yes ☒ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☐ Yes ☐ No

Name: Larry & Gwenyth Gerbitz

Address: 770-45th St.

Telephone: 309-587-8434

Date: 4/23/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

GWEN GERBITZ

770 45TH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☒ Banking _____
☒ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Kenneth Huston

Address: 852 55th ST, New Boston, IL, 61272

Telephone: 309-587-8605

Date: 4-24-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

KENNETH HUSTON

852 55TH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☐ when I need a roll/sheet
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☐ once in a while
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: We pass Joy Post Office

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☑ Shopping Muscatine
   ☐ Personal needs
   ☑ Banking Muscatine
   ☑ Employment Aledo
   ☑ Social needs Quad Cities

5. Do you currently use local businesses in the community?

   ☐ Yes ☑ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☐ Yes ☐ No

Name: Dennis & Jeannie Sabel

Address: 568 Hwy 17 New Boston IL 61272

Telephone: 309-371-8318

Date: 4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

DENNIS AND JEANNIE SABEL

568 HWY 17
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☐ Banking _____
☐ Employment _____
☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No But alot less

Name: Alan L. Sloan

Address: 518 95th Ave New Boston Ill

Telephone: 309 587 8320

Date: 4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Why would Anybody in their right Mind Close New Boston, Post Office When you have More Business than Joy, Ill

UNITED STATES POSTAL SERVICE®

05/23/2011

ALAN SLOAN

518 95TH AVE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously
3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____
☑ Personal needs _____
☑ Banking _____
☐ Employment _____
☑ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Nancy Y. Coulter

Address: 477 85th Ave.

Telephone: 309-299-3271

Date: 4-25-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

NANCY COULTER

477 85TH AVE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☐ Shopping Muscatine
   ☐ Personal needs Muscatine
   ☐ Banking Buffalo Prairie
   ☐ Employment Retired
   ☐ Social needs Muscatine

5. Do you currently use local businesses in the community?

   ☐ Yes ☒ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☐ Yes ☐ No

Name: David Freudin

Address: 1640 65th St

Telephone: 309-537-3617

Date: 4-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

DAVID FRIEDIN

1640 65TH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☒	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Quad Cities - Muscatine
☒ Personal needs QC - Muscatine
☒ Banking Muscatine
☒ Employment Muscatine
☒ Social needs QC - Muscatine

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Gina Wadden

Address: 29911 190th Ave W. New Boston IL 61272

Telephone: _____

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I have carrier delivery and live 15 miles out side of New Boston. I have not noticed any changes or experienced any difficulties with my mail.

UNITED STATES POSTAL SERVICE®

05/23/2011

GINA WADDEN

29911 190TH AVE W
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
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c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

3. a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☑ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☑ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____
☐ Personal needs _____
☐ Banking _____
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Ronald E. Terrill

Address: 305 2nd Str

Telephone: 309-371-7481

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

05/23/2011

RONALD TERRILL

305 2ND STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
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d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Gary Baldwin

Address: 737 157th Ave

Telephone: 309 537-3335

Date: 4/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

4/23/11

DOCKET NO 137451-61272
ITEM NO 22
PAGE 587

Dear Mrs. Berg,

We live around Eliza and rarely go to New Boston so we do not use the post office. However Please do not change our address. We just changed from Muscatine, Iowa to New Boston, IL (we did not move) within the past 10 years and we really don't want to go through that hassle again.

Thank you.

Mr. Gary Baldew

UNITED STATES POSTAL SERVICE®

05/23/2011

GARY BALDWIN

737 157TH AVE
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- If you live on rural delivery and do not have a Post Office Box, your delivery address will remain the same.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☒ Shopping Muscatine, Iowa
   ☒ Personal needs Muscatine Iowa
   ☒ Banking muscatine Iowa
   ☐ Employment retired
   ☒ Social needs Quad Cities

5. Do you currently use local businesses in the community?

   ☒ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☒ Yes ☐ No

Name:

Address: _____

Telephone: 563-299-1322

Date: 4-25-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

RODNEY SVOBODA

798 45TH STREET
NEW BOSTON, IL 61272

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

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1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☐
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d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping MUSCATINE + ALEDO

☑ Personal needs -"-

☑ Banking JOY + BUFFALO RR DIRECT

☑ Employment DNA

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: ROY NEBIKER

Address: 1145 SWAN LAKE RD NEW BOSTON, IL 61272

Telephone: 1-309-587-8620

Date: 23 APRIL 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE.

05/23/2011

ROY NEBIKER

1145 SWAN LAKE RD
NEW BOSTON, IL 61272

Dear Postal Service Customer:

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
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d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

   If yes, please explain: _____

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

   ☒ Shopping
   ☒ Personal needs
   ☒ Banking
   ☐ Employment RETIRED
   ☒ Social needs

5. Do you currently use local businesses in the community?

   ☒ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☒ Yes ☐ No

Name: Tom LASCELLES

Address: 760 45TH ST. NEW BOSTON, IL. 61272

Telephone: 309 587-8550

Date: 4-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

TOM LASCELLES

760 45TH ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
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e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: WORK/SHOP IN MUSCATINE, IA.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping MUSCATINE / QUAD-CITY
☑ Personal needs "
☑ Banking "
☑ Employment "
☑ Social needs "

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: SCOTT & SHERRY BOETTCHER

Address: 1635 WALNUT CT. - NEW BOSTON, ILL. / 1/2 WAY BETWEEN MUSCATINE & NEW BOSTON

Telephone: 309-537-3457

Date: 4-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

POLITICALLY SPEAKING - WE BELIEVE THE CLOSING OF THE POST OFFICE IS A COST SAVING MEASURE - THE COMMUNITY IS A "WORK OUT OF" SOCIETY AND MOST LEAVE FOR WORK EITHER TO JOY, ILL. OR MUSC. IA.

UNITED STATES POSTAL SERVICE.

05/23/2011

SCOTT AND SHERRY BOETTCHER

1630 WALNUT CT
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

DOCKET NO 137651-6127
FILE NO 22
601

UNITED STATES POSTAL SERVICE

Memo to the record
5/23/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Angie Green

Angie Green
Post Office Review Investigator

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
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e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Muscatine, IA

☒ Personal needs Muscatine, IA

☒ Banking Rock Island, IL.

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Darrell Smith

Address: 396 140th Ave New Boston

Telephone: (309) 537-3516

Date: 4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

DARELL SMITH

396 140TH STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: work out of Aledo

I generally buy my stamps in Aledo at the post office or at Mercer Market. The hours for the New Boston or Joy post office was not open when I was home. I work in Aledo and my husband works in Rock Island. We both leave town before 7AM and do not arrive back in town till almost 6pm. I do not like the idea of having a Rural mail box set up 2 or 3 blocks from my house. I am sad about loosing our local post office but am fine with the cluster boxes. I do wish that they were more weather protected. Too bad they couldn't be put in a building.

ET NO 1374651-61
NO 22
607

UNITED STATES POSTAL SERVICE®

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously

3. received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

   a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

   ☑ Better ☐ Just as Good ☐ No Opinion ☐ Worse

   If yes, please explain: MORE ACCESSABLE, I leave for WORK @ 6AM AND am back in town @ 6PM SO Post Office hours in Joy OR New Boston don't work for me

   b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

   ☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

   If yes, please explain: not secure, not beyond being tampered with

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑	Shopping	Aledo, Muscatine, Cities
☑	Personal needs	Aledo (Dr)
☑	Banking	Joy, Aledo, + New Boston
☑	Employment	Aledo, Rock Island
☑	Social needs	(WORK) Aledo, Rock Island

5. Do you currently use local businesses in the community?

   ☑ Yes ☐ No

   If yes, would you continue to use them if the Post Office is discontinued?

   ☑ Yes ☐ No

Name: George & Joyce King

Address: 403 Locust St

Telephone: 309-587-8285

Date: 4-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

GEORGE AND JOYCE KING

403 LOCUST ST
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	■	☐
b. Mailing Letters	☐	■	☐	☐
c. Mailing Parcels	☐	☐	■	☐
d. Pick up Post Office box mail	☐	☐	☐	■
e. Pick up general delivery mail	☐	☐	☐	■
f. Buying money orders	☐	☐	☐	■
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	■	☐
h. Sending Express Mail	☐	☐	■	☐
i. Buying stamp-collecting material	☐	☐	☐	■

Other Postal Services

a. Entering permit mailings	☐ YES	■ NO
b. Resetting/using postage meter	☐ YES	■ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	■ NO
b. Using for school bus stop	☐ YES	■ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	■ NO
If yes, please explain: _____		
d. Using public bulletin board	■ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain: _____		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ■ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Muscatine, Aledo

☒ Personal needs SAme

☒ Banking Jon Aledo

☒ Employment Retired

☒ Social needs all of above

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Lowery

Address: 1633- 45 Street New Boston, IL

Telephone: 563-260-9052

Date: 5-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

05/23/2011

LOWERY

1633 45TH STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

Good place to list Lost & found or help wanteals, for Persons that don't drive or have cars or Transportation.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ☐ YES ☒ NO

If yes, please explain:

I am Disabled and Do Not work or leave New Boston very often. Getting mail in Joy is not exceptable. If I wanted to get my mail in Joy I would have moved to Joy!

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Muscatine when I can get transportation
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No I will not use Joy Post Office!

Name: Debra Bedford

Address: 201 E Jefferson St New Boston IL 61272

Telephone: 309 299 3893

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

OVER

UNITED STATES POSTAL SERVICE®

08/02/2011

DEBRA BEDFORD

201 E JEFFERSON
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

WENDY BERG
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

10/11/2011

AL LERMA

NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the New Boston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the New Boston Post Office should be pursued, a formal proposal will be posted in the Joy Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

WENDY BERG
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the NEW BOSTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☒ YES	☐ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☒ Employment Dixie

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Al Lerma

Address: New Boston IL 61272

Telephone: 309-221-6268

Date: 6-2-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the NEW BOSTON Post Office on 04/15/2011. Additionally, during the survey period, questionnaires were available at the NEW BOSTON Post Office to walk-in retail customers.

1. **Number of Questionnaires**

Total Questionnaires distributed	701
Favorable to proposal	29
Unfavorable to proposal	35
Expressing no opinion	126
Total questionnaires received	190

Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable):

   No Concern

   Response:

2. Concern (Favorable):

   You were concerned about having to travel to another post office for service

   Response:

   You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

3. Concern (No Opinion):

   Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

   Response:

   You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will astimate the cost and provide a receipt for money received. On the following delivery day the carrier will provide change.

4. Concern (No Opinion):

   Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

   Response:

   You expressed a concern about those elderly customers and those with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

5. Concern (No Opinion):

   Customers felt the loss of a post office would have a detrimental effect on the business community

   Response:

   You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

6. Concern (No Opinion):

   Customers felt the post office should remain open since they paid taxes

   Response:

   You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

7. Concern (No Opinion):

   Customers felt the route should emanate from Illinois City because that office is closer

   Response:

   You expressed a question about where the route should emanate from. The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. Although Illinois City is closer for some customers, Joy is closer for others. You may wish to contact the Illinois City Post Office and speak with the Postmaster to see if the rural route from that office comes close to your home.

8. Concern (No Opinion):

   Customers were concerned about growth in the community

   Response:

   You expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

9. Concern (No Opinion):

Customers were concerned about senior citizens

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

10. Concern (No Opinion):

No Concern

Response:

11. Concern (No Opinion):

You expressed concern of your medicine delivery through the mail.

Response:

The Postal Service delivers medicine to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked as such a manner by the mailer to instruct the carrier es to if the package can be left in a particular location. The Postal Service will adhere to those instructions.

12. Concern (No Opinion):

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

13. Concern (No Opinion):

You were concerned of a change of address.

Response:

If you live on rural delivery and do not have a Post Office Box, your delivery address will remain the same.

14. Concern (UnFavorable):

Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery mathod must be submitted in writing to the administrative postmaster.

15. Concern (UnFavorable):

Customers felt the loss of a post office would have a detrimental effect on the business community

Response:

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

16. Concern (UnFavorable):

Customers were concerned about later delivery of mail

Response:

You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $8 million. Therefore, when structuring a route, we must balance our goal to deliver es much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Concern (UnFavorable):

17. [redacted]

No Concern

Response:

18. Concern (UnFavorable):

You expressed a concern that they requested and were denied rural delivery service

Response:

You expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot deed end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

19. Concern (UnFavorable):

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carriar, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

The following nonpostal concerns were expressed

DOCKET NO 1374651-61272
ITEM NO 24
PAGE 1

Dockect: 1374651
Page Nbr: 24

Community Meeting Roster

Postal Service Respresentive (Names and Titles):
Angie Green - Post Office Review Investigator
Lori Cross - Postmaster Camanche
Paula Rath - Postmaster Joy (Administrative office)
Richard Sell - Rural Carrier Joy
Kris Avants - Moline IL - Postmaster

Date: 02/23/2011
Time 7:00 pm

Total Number of Customers Present: 78

Place: the New Boston Community Hall

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Tara Imler	P.O. Box 414	61272	309-587-8515
Kathy Downey	Box 367	61272	309-587-3065
Dorothy Terrill	Box 227	61272	309-587-8464
Tammie Phillips	Box 196	61272	309-587-8303
James D. King	Box 78	61272	309-587-8377
Peggy & Vern Miller	Box 113	61272	309-587-3136
Eugene Smith	Rural	61272	309-587-8401
Tonya Letten	PO Box 442	61272	309-587-8436
[illegible]	173 171st Av	61272	309-537-3474
Marsha Phillips	928 Cottage Rd	61272	309-587-8689
Peggy Brown	208 Walnut St	61272	309-587-8478
[illegible]	402 Good		309-587-2048
Dan Russell	207 Locust	61272	309-587-8363
[illegible]	Box 389	61272	309-299-2382
[illegible]	[illegible]	61231	
Philip S Franklin	PO Box 462	61272	309 587-8232
Ralya Speer Schramer	PO Box 277	61272	217-492-1163
Doug Ayers	PO Box 155	61272	309-587-8316
[illegible]	Box 85	61272	309-587-3269

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PAGE 2

Community Meeting Roster

Postal Service Respresentive (Names and Titles):

Date: 02/23/2011
Time 7:00 pm

Total Number of Customers Present: _____ Place: the New Boston Community Hall

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Barbara Tulbert	210 Edward	61272	587-8161
Kenneth Wilkes	603 Main St	61272	587-8309
Irene Byrd	954 Center Dr	61272	309-371-5464
Larry Ackerman	954 Center Dr	61272	309-371-5464
Mike McManus	426 95th ave	61272	309-587-3053
George King	POBOX215	61272	309-587-8285
Joyce King	POBox 215 403 Locust St	61272	309-587-8285
Audrey Stineman	411 Washington	61272	309-587-8239
Barbara O'Hearn	205 Broadway	61272	309-587-8479
Darryl Hellinger	603 Washington	61272	309-587-8287
Sandra Reppert	936 P.O. Box 296	61272	309-587-8517
Melanie Wise	309 Clay Str.	61272	309-587-8406
LuAnn Krysle	309 Clay Str.	61272	309-587-8406
Kenneth Berg	3302 4th St	61272	309-587-8574
Elmer Rogers	727-65th AV	61272	309-587-8676
Gene Hardy	309 Locust St	61272	309-587-8640
Estelle Bedford		61272	

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Community Meeting Roster

Postal Service Respresentive (Names and Titles):

Date: 02/23/2011
Time 7:00 pm

Total Number of Customers Present:

Place: the New Boston Community Hall

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Wendy Penny	PO Box 417	61272	309-337-4973
Steve & Rita Ferguson	P.O. Box 223	61272	309-587-3325
John Wilson	P.O Box 4	61272	309-371-3587
Kim & Steve Gober	P.O. Box 245	61272	309-221-8825
Ernest Shoemaker	166	61272	309-371-5678
Becky Terrill	166	61272	—
Robert Davis	P.O. Box 203	61272	309-587-8672
Cheryl Long	P.O. Box 165	61272	309-587-8215
[illegible]	PO Box 48	61272	309-587-8233
Cindy Moulds	P.O. Box 433	61272	309-587-8159
Rose Mary Downey	619 State Highway 17	61272	309-371-8899
Kelly Suckfield-Bivens	402 140th S	61476	
Daniel P. Imler	P.O. Box 414 / 204 Jefferson St	61272	309-587-8515
George Brandt	P.O. Box 310	61260	309-582-6393
Jan Coutts	PO Box 221	61272	309-587-8504
Charles [illegible]		61272	309-587-8504
Chris Arneatant		61272	309-587-8503
Donna Fourdyce			
NEW BOSTON AGE COMMUNITY HOP	P.O. BOX 321	61272	309-867-2767

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Community Meeting Roster

Postal Service Respresentive (Names and Titles):

Date: 02/23/2011
Time 7:00 pm

Total Number of Customers Present:

Place: the New Boston Community Hall

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Lance Stembeck	PO Box 332	61272	309-587-8205
Dawn Stembeck	PO Box 332	61272	309-587-8205
Rex Carlson	PO Box 182	61272	309-587-8338
Tomas Baggett	PO Box 144	61272	309-587-8654
Barbara Baggett	Po Box 144	61272	309-587-8654
Bill Ellsworth	PO Box 176	61272	309-587-8404
Sheryl Dunley	PO Box 267	61272	815/786-4158
Sharron Eckhardt	POB 257	61272	309-587-8356
Wayne Stocker	Po.B. 77	~~61272~~ 61272	~~309-267~~
Monty Pollner			
Mary C Caulker	372	61272	
Patsy Willeb	P.O. Box 201	61272	563-260-8578
Karen Bedford	P.O. Box 463	61272	309-587-3239
Charles Bedford	PO Box 463	61272	" " "
Diane Sedam	PO Box 228	61272	309-587-8414
H Gary Gassner	P.O Box 144	61272	563-260-3435
Jay Gisser	P.O Box 146	61272	563-260-3235
Doug + Nancy Nelson	Box 453	61272	309-587-3594
Darryl Hillegoss	Po Box 105	61272	309 587-8289

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (Favorable):
Customer expressed a concern about the length of time it took to forward your mail

   Response:
You expressed a concern about the length of time it took to forward your mail. You may pick up address change notice post cards at the post office that can be mailed to your correspondents listing your correct new mailing address. As your correspondents use your correct mailing address there will no longer be a requirement that your mail goes through our forwarding system.

2. Concern (Favorable):
Customers expressed concern about collection of outgoing mail

   Response:
You expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should place outgoing mail in the designated collection compartment in the CBU. There is a blue collection box that the carrier picks up outgoing mail.

3. Concern (Favorable):
Customer expressed a concern about their 911 address

   Response:
You expressed a concern about your 911 address. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

4. Concern (No Opinion):
You expressed a concern that they requested and were denied rural delivery service

   Response:
You expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

5. Concern (No Opinion):
Customers who had received door delivery at a former residence asked why this service was not available to the New Boston customers.

   Response:
The growth of suburban areas and the shift of population from one geographic area to another have created new challenges for the Postal Service. To meet these challenges, delivery regulations were changed in 1978 to eliminate door delivery as an option for new residential areas. Current delivery options are roadside or centralized delivery provided by motorized carrier.

6. Concern (UnFavorable):
Customers inquired about mailbox installation and maintenance.

   Response:
Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

7. Concern (UnFavorable):
Customers were concerned about senior citizens

   Response:
You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

8. Concern (UnFavorable):
You were concerned about having to travel to another post office for service

   Response:
You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

9. Concern (UnFavorable):

Customers were concerned about obtaining accountable mail and large parcels

Response:
You expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

10. Concern (UnFavorable):
Customers were concerned about later delivery of mail

Response:
You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

11. Concern (UnFavorable):
Customers expressed concern for loss of community identity

Response:
You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and zip code.

12. Concern (UnFavorable):
Customers stated that the locks freeze on the CBUs when it snows

Response:
Locks can freeze during extreme cold weather conditions, but CBU maintenance can alleviate this problem. Customers are encouraged to contact the administrative postmaster if they are experiencing a problem with their locks.

13. Concern (UnFavorable):
Customers asked why their post office was being discontinued while others were retained

Response:
You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a lease issue in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

14. Concern (UnFavorable):
Customers were concerned about a change of address

Response:
You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change

15. Concern (UnFavorable):
Customers felt the post office should remain open since they paid taxes

Response:
You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Nonpostal Concerns

1. Concern (UnFavorable):
Customers felt closing the New Boston Post Office would cause property values to decline.

Response:
There is no evidence to indicate that property values decline when a Post Office is discontinued. There has been minimal growth in the area and carrier service can accommodate any future growth.

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UNITED STATES
POSTAL SERVICE

2/7/2011

Dear Postal Customer:

As the postal manager responsible for all post offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

On January 31, 2011 the lease on the New Boston Post Office building expired. Negotiation attempts between the Post Office and landlord have failed. Therefore, it was necessary to suspend services at the New Boston Post Office at the close of business on Friday February 4, 2011.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, to cluster box units installed and maintained by the Postal Service.

If you would like an opportunity to discuss alternatives with us, postal representatives will be at the New Boston Community Hall on Wednesday February 23, 2011 at 7:00 pm to answer questions and provide information about our service.

If you have any questions, you may contact Angie Green, Post Office Review Investigator at 319-479-2548.

Thank you for your assistance.

Sincerely,

Angie Green for Wendy Berg

Wendy Berg
Manager, Post Office Operations
Po Box 189200
Des Moines IA 50318-9204

Enclosures: Carrier delivery information
Cluster box unit information

bcc: Postmaster/OIC Joy
Postmaster/OIC New Boston
Post Office Review Coordinator

City of New Boston
PO BOX 266
NEW BOSTON, ILLINOIS 61272
PHONE (309) 587-8181

DOC. NO. 1374651-61272
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PAGE 1

Surveyed by Abraham Lincoln Sept. 30, 1834

February 15, 2011

U.S. Postal Service
Western Area Vice President
1745 Stout St
Denver, CO 80299-5000

Dear U.S. Postal Service,

Enclosed is a copy of signatures on a petition requesting the reopening of the New Boston, IL 61272 Post Office. This post office is an entity of the federal government and is required to provide a mail delivery service to the tax payers of this community. With its closing we are not being provided that service. A post office is an important part of rural America as a gathering place and information center for the community.

Please help save RURAL AMERICA!

Sincerely,

Dennis M. Dixon
Mayor

Enclosures (7)

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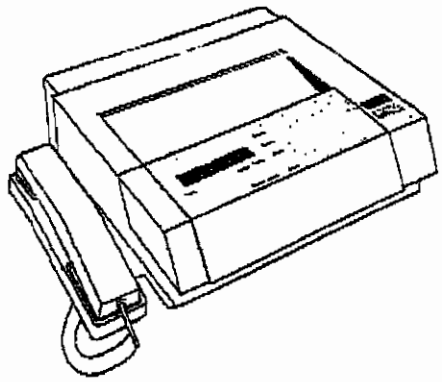
PAGE 2

CITY OF NEW BOSTON
BOX 266
NEW BOSTON, IL 61272
PHONE (309) 587-8181
FAX (309) 587-8292
Office hrs. – 1 to 5pm Mon-Fri.



The destination of this fax is:
US Postal Service
Western Area Vice President
1745 Stout St
Denver, CO 80299-5000

Date: 2-15-11

No. of pages: 9

Comments:
Petition signatures requesting the re-opening of the New Boston, IL 61272 Post office.

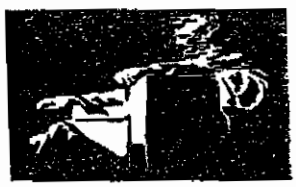
Please Help!
Cindy Marston
City Clerk

If you have any problems receiving this fax or any questions concerning it, please call 309-587-8181.

Thank You!!

VICE PRESIDENT
WESTERN AREA
Received
FEB 15 '11

	Action	Info
VP		
OPS SUP	X	
IPS		
DNO		
DEL		
MAINT		
HR		
FIN		
MKTG		
D/MGR		
SR P/MGR		
BMCs		
RECs		



City of New Boston
Surveyed by
Abraham Lincoln
September 30, 1834

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bcc:

DISTRICT MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189800
DES MOINES IA 50318-9900

CONSUMER AFFAIRS MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189800
DES MOINES IA 50318-9900

ANGIE GREEN
POST OFFICE REVIEW INVESTIGATOR
HAWKEYE DISTRICT
U S POSTAL SERVICE
312 CUTLIER STREET
CUTLIER IA 52217-9998

WENDY BERG
MANAGER POST OFFICE OPERATIONS
U S POSTAL SERVICE
P O BOX 189200
DES MOINES IA 50318-9204

557286-Key:FACILITIES~GR-05
KIRK, MARK STEVEN IL0B
DUE 0309
Simpson 3/16/11
EVS 0403
Simpson 4/4
Vita 4/5

The Citizens of New Boston request that our Post Office be re-opened. The inconvience of this [illegible]sing will effect senior citizens, the handicap, the working class and EVERYONE!

The following signatures below are residents gravely concerned and effected by this action.

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NAME	ADDRESS
Laura Long	P.O. Box 304 New Boston IL. 61272 Laura Long
Ken Seitz	P.O. Box 309 New Boston [illegible]
Keith H. Phillips	928 Cottage Rd New Boston Ill
Don Bacon	(P.O Box 66). 209 Washington St New Boston, IL.
Todie Ledford	Box 397 809-4th New Boston, Ill
Kirk Everts	Box 366 110 Broadway st newboston,
[illegible]	P.O Box 397 New Boston, Ill
John Wilson	P.O Box 4 New Boston Ill
Charles [illegible]	Box 231 New Boston IL
Donna [illegible] (Bay C)	P.O. Box 285 New Boston ~~Keithsburg~~ Ill
George Bridger	P.O. Box 281 New Boston, Ill
Donald Thirtyacre	303 B St New Boston, IL
Peggy Brown	Box 276 New Boston, Ill.
[illegible]	P.O 341 New Boston Ill
[illegible]	P.O. 305 New Boston IL
Sue Thorp	910-42nd ST New Boston IL
Chris Sproston	511 Washington ST.
Ron Cruthis	P.O. Box 296 New Boston IL 61272

NAME	Address
Jeannie DeFrieze	503 Liberty
Marie Hake	832 70th St New Boston
Ashley Morlds	207 Main st Newbaster
James Schultz	203 Washington
LES GIBBONEY	P.O. Box 336
Melissa Vos	PO Box 302
Vigen Construction	P.O. Box 365
Vickie Neill	PO Box 225
Jim Anderson	PO
Jim Terrell	PO Box 22
[illegible] R Watt	P.O. 291
Herb Mabel	Box 115
Harley Curtis	Box 355
JERRY STINEMAN	Box 93
Mamie McDonald	Box 235
Jerry Mitchell	Box 404
Donna Beavers	830 45th St.
Steven Beavers	830 45th St.
Jerleen Stanford	874-42nd St. NB
Greg Parrish	PO Box 187
Terry Parrish	PO Box 187
Mike Keith	P.O. Box 381
Barbara Gaylor	P.O Box 381

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Derek Estabrook 410 2nd ST Po Box 42

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Raenell Bowdre 609 4th st Pobox 423 Wes

Mark Willits Box 201

Nicole Carle Box 412

ERNEST COULTER JR. Box 118

Gale Purchase 107 Jeffson Box 248

Rudy Jackson PoBox 363

Gail Long 912 4th St.

Benny Kraft 934 Cottage Rd

Mark Foundy 710 Oak Street

Brenda Bacon 209 Washington St. NB Box 66

Jason A. Russell 201 Jefferson St. NB. P.O. Box 54.

Daniel P. Imler 204 Jefferson st - NB Box 414

Denise Coulter 201 Liberty St. NB PO Box 104

Sara Harris 307 Main St. NB PoBox 278

STEVE GOBEN Box 452 New Boston

Wendy Wendy

Debra Nieves P.O. Box 145

Sandra Ruppecht P.O. Box 296 New Boston Il.

Amanda Dale PO Box 188 New Boston IL

Thomas Dale PO Box 188

Wyatt Gibboney PO Box 336 New Boston

Ed Shoemaker P.O. Box 166 New Boston

Clint Brown PO Box 193 New Boston

Name	address
Tammie Phillips	406 Jefferson St. NB
Diane Sedam	407 Dood St., New Boston, Il.
Jessica Brown	112 Franklin St. New Boston
[illegible]	206 Jefferson New Boston
Angela Koch	308 4th St New Boston
[illegible]	504 3rd St. New Boston
Jim Brown	612 Broadway New Boston
Christopher Vetinge	101 Jefferson St.
Mark [illegible]	605 5th st
[illegible]	397-110 AVE NEW BOSTON
Nelli Tippie	Box 95 507 Liberty New Boston
[illegible]	Box 37 New Boston
Hannah Schroeder	P.O. Box 175 New Boston
Lucinda Puckett	Box 186 New Boston Il.
Tony Bodine	Box 27 New Boston IL
James Fish	Box 342 New Boston
Brenda Nelson	PO Box 402 New Boston
Gwen Phillips	P.O Box 33 New Boston
Betty M. McManus	P.O. Box 133 NEW BOSTON
Denise Phillips	PO Box 11 New Boston
Steph Sedam	Box 107 N. Boston
Tony Thompson	PO BOX 138
Corey Ford	960 42nd St. N.B
DAVID LONG	BOX 383

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DAVE

McDonald

P.O. BOX 235

Theresa Abbadusky PO Box 191 New Boston IL 61272
Lori Huston PO Box 374 New Boston 61272
Melanie Sedam P.O. Box 76 N.B 61272(?)
Scott Sedam P.O. Box 76 N.B. 61272(?)

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Ellen Wienke P.O. Box 426 N.B. 61272
Daryl L Hilligan PO Box 105 New Boston IL 61272
Brian Strom PO box 391 New Boston IL 61272
GARY Schmaco PO Box 277 New Boston IL 61272
Leslie Heider P.O Box 69 New Boston
Jan Coulter PO Box 231 New Boston.
Brenda Moseley PO Box 12 New Boston IL 61272
Jim Coppola PO BOX 326 New Boston IL 61272
Don De Frieze P.O Box 178 New Boston
Betty De Frieze P.O Box 64 New Boston
Lori De Frieze P.O Box 184 New Boston
Robert De Frieze P.O Box 184 New Boston
Terri Dale P.O. Box 188 New Boston
[illegible] P.O. Box 3 New Boston
Irene Byrd PO Box 318 New Boston
Patricia A. Huston 431 Brownlee Rd New Boston

Donald Russell
BOX #2

Carl Schneckloth Box 208 New Boston IL 61272

My [illegible]

Vern Eskridge Box 292 New Boston IL 61272

Chip King

Durden Woodsmall PO Box 134 New Boston IL 61272

Dale Woodsmall Po Box 134 New Boston IL 61272

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Amanda Hauber PO Box 254 New Boston, IL 61272

Bill Ellsworth PO Box 176 New Boston Ill 61272

[illegible] 709 4th St New Boston

Keith C. Hines 794 45TH NEW BOSTON, IL

Teresa Hunt 202 Locust St New Boston IL

Cheryl Long PO Box 165 New Boston IL

Matt Long PO Box 1 New Boston IL

JAMES KING Box 78 New Boston IL

[illegible] Box 227 " " "

Kelly Lane 407 Clay St " " "

Eddie Ledford 809 4th P.O. Box 392 " " "

Clay W Mitchell 204 Suedetown Rd New Boston Ill.

Ernest Shoemaker 202 Linden St Box 76 New Boston Il

Margo Shoemaker " " " "

[illegible] 207 Jefferson Box 187 " "

[illegible] PO Box 82 " "

Marilyn Nelson	Box 295,	New Boston, Il 61272
Judy Bieri	Box 255	" " " "
Robert L Bieri	Box	" " " "
~~[illegible]~~ Christina Gibbs	Box 343	" "
Andy Sedam	Box 278	" " " "
Linda Weeks	Box 131	" " "
Mary C Coulter	PO Box 372	" " "
David Phillips	PO Box 196	" " "
[illegible] Myer	P.O Box 68	" " "
[illegible] Shanatto	Box 297	" " "
Gary Lipson	P.O Box 146	

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MARK KIRK
ILLINOIS

...SSELL ... OFFICE BUILDING
SUITE 387
WASHINGTON, DC 20510
(202) 224-2854
http://kirk.senate.gov/

United States Senate

WASHINGTON, DC 20510

for

FACSIMILE COVER PAGE
OFFICE OF SENATOR MARK KIRK

FEB 28 2011

DOCKET NO 137465/-61272
ITEM NO 28
PAGE 1

To: Talaya Simpson **Today's Date:** 2/28/11

Fax: 202-268-6310 **Pages:** 12

Phone: 202-268-7839 **Subject:** _____

From:

☐ Eric Elk	☐ Mike Zolnierowicz	☐ Jodie Anderson
☐ Lance Trover	☐ Susan Kuczka	☐ Matt Abbott
☐ Andrew Field	☐ Ed Murphy	☐ Rob Johnson
☐ Sam Keeley	☐ Kayleen Carlson	☐ Kirsten Kukowski
☐ Patrick Tiderman	☐ Andrew Weissert	☒ Megan Toal
☐ Mary Daniels	☐ Eileen McGrath	☐ Ed Kelly
☐ Brette Davis		

Comments: Hard copy to follow!

Please call me w/ any questions!

Thank you!

PLEASE CALL (312) 886-3506 IMMEDIATELY IF THERE ARE ANY PROBLEMS WITH THE TRANSMISSION OF THIS FAX.

MARK KIRK
ILLINOIS

RUSSELL SENATE OFFICE BUILDING
SUITE 397
WASHINGTON, DC 20510
(202) 224-2854
http://kirk.senate.gov/

United States Senate

WASHINGTON, DC 20510
February 28, 2011

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Ms. Talaya Simpson
Congressional Liaison
United States Postal Service
475 L'Enfant Plaza, SW, Room 10804
Washington, DC 20260

Dear Ms. Simpson:

Enclosed please find correspondence I received from my constituents in New Boston, Illinois.

My constituents have signed a petition to request that the New Boston Post Office be re-opened. The citizens of New Boston, Illinois are concerned that if their local Post Office is not re-open the citizens will continue to be inconvenienced. I would appreciate any assistance or further information you would be able to offer my constituents.

Thank you in advance for your attention to this matter. Please do not hesitate to contact my Staff Assistant, Megan Toal, at 312-886-3506 should you have any questions regarding this matter.

Sincerely,

Mark Kirk

Mark Steven Kirk
United States Senator

MSK: mt
Enclosure

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City of New Boston

PO BOX 266
NEW BOSTON, ILLINOIS 61272
PHONE (309) 587-8181

Surveyed by Abraham Lincoln Sept. 30, 1834

Feb 3, 2011

Representative Bobby Schilling,

17th District, Illinois

Dear Representative Bobby Schilling :

The U.S Postal Service has informed your constituents who live and/or work in that their Post Office, the New Boston,IL Post Office, will be closed.

As you may know, current law prohibits the Postal Service from closing or consolidating a Post Office solely because the individual Post Office may have expenses that exceed revenue. Congress created this safeguard against terminating a Post Office for two reasons. First, the law protects small and rural communities – postal-dependent areas – from wholesale Post Office closures that will have a dramatic adverse impact on the communities. Second, Post Offices are part of a universal communications network, in which each unit cannot be evaluated independently since revenue for a mail piece may be earned in one community, but the valued added in delivery is accrued in another. In order to ensure nondiscriminatory mail service throughout the nation, Congress obligates the Postal Service to provide a maximum degree of effective and regular mail service to rural areas, communities and small towns where Post Offices are not self-sustaining. In our view, the Postal Service proposal to close the New Boston, IL Post Office wills ill-serve your constituents in New Boston,IL . It is also important to note that, according to the Postal Regulatory Commission, maintaining all small and rural Post Offices amounts to less than 0.7% of the Postal Service's operating budget.

The Postal Service may propose a number of unacceptable options in an attempt to allay our concerns – none of them are acceptable. The Postal Service may propose to replace our Post Office with a "community postal unit". This type of leased or sub-leased privatized operation tends to hire unqualified workers, who will undermine the sanctity of our mail. Moreover, once these units replace a Post Office, statutory protections to provide nondiscriminatory mail service is null and void. Another option the Postal Service may propose is the creation of rural or cluster box service. Clearly, this is not the type of service envisioned when Congress required the Postal Service to provide "a maximum degree of effective and regular mail service to rural areas, communities and small towns". Moreover, this type of service would require us to await the letter carrier at our mail box to receive retail postal services, which could include certified mail, express mail, and postal money orders. If mail must be signed for, we would need to travel to the closest "real" Post Office which is miles away. Finally, the Postal Service may propose to consolidate our Post Office with that Post Office. We will lose our community identity and the consolidation would have dramatic impact on our community's economy.

We appreciate your concern about your constituents in New Boston,IL and hope that you will aggressively fight to protect the New Boston,IL Post Office.

Sincerely,

Dennis M. Dixon
Mayor New Boston Il

UNITED STATES POSTAL SERVICE

April 5, 2011

The Honorable Mark Steven Kirk
United States Senator
230 South Dearborn Street, Suite 3900
Chicago, IL 60604-1480

Dear Senator Kirk:

This responds to your February 28 letter on behalf of the residents of New Boston, regarding the New Boston Post Office.

I appreciate your interest in ensuring that your constituents continue to have convenient access to essential postal services. Please know that we understand the extent to which local communities rely upon and appreciate our organization.

Postal operations at the New Boston Post Office were suspended on February 4 due to the expiration of the lease. Over the last several weeks, customers have been receiving regular and effective postal services from the Joy Post Office. However, I am pleased to report that the Postal Service will begin the installation of cluster box units (CBUs) in New Boston within the week. Once installation is complete, delivery to the residents of the New Boston community will commence via Rural Carrier. Please know that Hawkeye District postal officials are carefully evaluating and monitoring the situation to determine whether New Boston Post Office operations will resume. At this time, no final decision has been made.

A suspended office is temporarily "closed" by necessity. This most often occurs because the present building is unavailable or unsafe and no alternate quarters exist, or there are no qualified personnel to staff the office. When a suspension occurs, alternate service is provided as quickly as possible and a plan of action for a permanent solution is developed. Such plans can result in the reopening of the suspended facility or the establishment of a new facility; however, they can also result in a decision to propose the discontinuance of the suspended post office.

Before an office can be closed, our field managers must provide every opportunity for customers to voice their opinions and air their concerns. Questionnaires, meetings, and other methods are used to ensure that all issues are fully explored before any final decision is made. All final decisions are subject to review by the independent Postal Regulatory Commission. If an office is closed, the office name is retained for use in local mailing addresses to preserve community identity.

Thank you for writing. Please let me know if I can be of further assistance.

Sincerely,

(signed)

Sheila T. Meyers
Manager, Government Relations

ET NO 1374651-61272
NO 29
5

City of New Boston

PO BOX 266
NEW BOSTON, ILLINOIS 61272
PHONE (309) 587-8181

Surveyed by Abraham Lincoln Sept. 30, 1834

February 24, 2011

Congressman Bobby Schilling
3000 41st St., Suite 2
Moline, IL 61265

Dear Congressman Bobby Schilling,

The U.S. Postal Service has closed our post office. It is has done so under provisions of the Postal Reorganization Act of 1970 and federal law, and without community input or reasonable notification.

Under provisions of the act, the Postal Service is obligated to provide a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not self-sustaining. The Postal Service's proposed action will not serve the best interests of our postal customers.

The Postal Service has made a decision to close our post office and provide us with cluster box delivery. We do not feel we will be getting the maximum service the Postal Reorganization Act calls for with this type of service. Inconvenience in purchasing stamps and money orders, and in sending accountable mail, such as a certified letter, are among the problems we foresee. The same holds true for the receipt of accountable mail.

Invariably, we will be left with a pick-up notice that will require a seven-mile trip to the post office at the neighboring town for pickup. We also have concerns regarding the sanctity of the mail with non-career carriers and the loss of identity for our community.

We appreciate your consideration of our position and thank you for Mr. Moffitt attending the public meeting with the Postal Service. We appreciate any support you can give us in our fight to re-open our post office in the same status that it was – a U.S. post office operated by a career postal employees.

Thank you,

Dennis M. Dixon
Mayor

PS Also enclosed is attendance sheet from public meeting with postal service held Feb 23rd. in New Boston.

DOCKET NO 137465-61272
ITEM NO 28
PAGE 6

City of New Boston

PO BOX 266
NEW BOSTON, ILLINOIS 61272
PHONE (309) 587-8181

Surveyed by Abraham Lincoln Sept. 30, 1834

March 2, 2011

Congressman Bobby Schilling
3000 41st St., Suite 2
Moline, IL 61265

Dear Congressman Bobby Schilling,

I recently sent you a letter concerning the closing of our post office and I wish to thank Ken Moffitt for giving me a call concerning the letter. After talking to Mr. Moffitt, I have a few other items I would like to bring to your attention.

I have concerns for the businesses, school and bank that are located in our community. Cargill Corp. is at the present time doing a 6 ½ million dollar upgrade to their grain elevator and storage facility in New Boston and will be employing more people. They have concerns regarding the receipt and mailing of accountable mail, such as certified letters, registered letters and packages. The same is true with the New Boston Elementary School who receives a large volume of mail and packages. The Joy State Bank branch facility in our city, along with the other businesses Bay C convenience store, New Boston Car Wash, the Barn Bar & Restaurant and Deeter's Bar are now inconvenienced with having to drive 14 miles round trip to receive their mail thus making a hardship to do business.

The installation of clusters box units will relieve the problem of driving to Joy to receive mail however the community along with me really wants our post office back. If the U.S. Postal Service would consider a lease with the City of New Boston, Mr. Dick Maynard, the owner of the former postal facility, stated at the meeting with the U.S. Postal Service on February 23rd that he would be willing to lease the building to the city for $1 per year on a five year lease. I have not contacted the U.S. Postal Service to discuss this matter.

I would appreciate your assistance on these items and look forward to hearing from you.

Thank you,

Dennis M. Dixon

Dennis M. Dixon, Mayor

ET NO 137465-61272
NO 28
7

March 4, 2011

Ken Moffett
Constituent Services Specialist
Congressman Bobby Schilling's Office
3000 41st. Street, Suite 2
Moline, Il. 61265

Dear Mr. Moffett,

I have visited with some businesses in New Boston and have additional facts for you with regards to the impact on the community of the post office closing.

The Mercer County School District has an elementary school in New Boston with an enrollment of 210 students. I visited with the principal, Nancy Robinson, and Superintendent, Alan Boucher. I have attached Mr. Boucher's card. He is willing to give you a statement on the impact of the post office closing if you contact him.

The school gets rural delivery of mail each day to the school. However, during the summer that delivery ceases. During the summer someone must go to Joy everyday to get the mail. The school also has to send someone to Joy (14 miles round trip) if they need to send out certified or registered mail year round. A trip must be made to the Joy Post Office if the school has any packages to mail. The individual who drives to Joy to take up the certified mail, etc. will be out of the building for thirty minutes. The Joy Post office closes at 4:00. They are out of luck if they do not get up there before closing. Whoever makes the trip to Joy and back has to be reimbursed mileage----so it is an additional cost for the school district.

The New Boston Branch of the Joy State Bank has not been impacted because all of their mail goes out of the Joy bank and there is a post office in that town.

Cargill has a large grain storage business in New Boston down on the Mississippi River. They are in the midst of large expansion. Last winter their bins were torn down and the Vigen Construction Company (Grand Forks, NB.) is building a state of the art, computerized grain storage facility that will have four new bins that will hold up to 694,000 bushels of grain. The new bins are being built and the project will end sometime this October. Cargill employs 7 people at the grain elevator.

Cargill has their own postage meter but it does not have a date function. They can take their mail up to the blue mail box that was left in town and mail out letters, etc.. To receive mail they have to send someone to Joy and reimburse their mileage. They must do the same thing to ship out a package.

The larger problem with the new construction and the lack of a post office effects the Vigen Construction Company. They have 15-20 workers in New Boston now. They are housed in New Boston. These workers are on the road for many months a year and they count on the local post office to get their bills and mail from home. They never had a New Boston address and they do not

know if they will get a cluster mailbox or not. There will be a time during the construction when 150 workers will arrive to work on the expansion. They will not be able to get their bills from home.

The construction company's advance team arrived in late January and they paid ($56) for a P.O. Box at the New Boston Post Office. Three days later the post office closed and they were out of luck. I asked if the postal service was going to refund their money and they laughed at that suggestion.

I have attached photos of New Boston Elementary School and the work site at the Cargill Grain Elevator in New Boston.

Sincerely,
Barbara Chiles
Barbara Chiles
Mercer County Republican Party Communications Coordinator

Mercer County School District #404

District Office: 1002 SW 6th Street Aledo, Illinois 51231
Phone: 309/582-2238 Fax: 309/582-7428 www.mercerschools.org

ET NO 13746S1-6127Z
NO 28
GE 9

March 8, 2011

To Whom It May Concern:

I am writing to express opposition for the closing of the post office in New Boston, Illinois. The decision to close the facility will cause hardship for New Boston Elementary School. Currently, the school regularly uses the post office to send certified letters, send packages, and purchase postal materials.

We appreciate the services of the local letter carrier, but his schedule does not always coordinate with the needs of the school, so we have to travel to the post office for our postal needs. In the past, a trip to the post office would take a few minutes. Now that the post office in New Boston is closed, a staff member must travel 8 miles to the post office in Joy, Illinois. This causes the district to spend additional money for mileage reimbursement and it takes a staff member away from other important tasks that need to be completed at the school.

I request that the decision to close the post office in New Boston, Illinois be rescinded and that the post office facility be reopened. Thank you.

Sincerely,

Alan Boucher
Superintendent of Schools

Mercer County High
1500 College Ave
Aledo, IL 61231
309/582-2223
Fax: 309/582-5920

Mercer County Junior High
436 N. Washington
Joy, IL 61260
309/584-4174
Fax: 584-4257

Mercer County Intermediate
1002 SW 6th Street
Aledo, IL 61231
309/582-2441
Fax: 309/582-2440

Apollo Elementary
801 SW 9th Street
Aledo, IL 61231
309/582-5350
Fax: 582-3457

New Boston Elementar
301 Jefferson Street
New Boston, IL 61272
309/587-8141
Fax: 309/587-2194

Proposal Checklist

Section I	**Responsiveness to Community Postal Needs**
X	Tell what we are doing and why.
X	Is reason for discontinuance justified and documented in the record?
X	If suspended, what type of alternate service customers are now receiving?
X	Reason for vacancy and information on postmaster/OIC
X	Number of customers and type of service they received and will receive.
X	Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
X	Last three fiscal years of revenue and revenue units.
X	Decline in service workload/reduction in EAS level, if appropriate.
X	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
X	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
X	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
X	Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
X	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
X	Information on petitions and congressional inquiries included with Postal Service responses.
X	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
X	Advantages and disadvantages of proposed alternate service.
X	Any other pertinent information concerning Postal Service needs.
Section II	**Effect on the Community**
X	Brief background of area, community government, population, etc.
X	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
X	Was Post Office used as meeting place?
X	Was Post Office a shelter for a bus stop?
X	Did the Post Office have a public bulletin board?
X	Were government forms available at the Post Office?
X	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
X	What is the historical value of the office?
X	Is an address change necessary?
X	Will the community identity be preserved?
X	What are the growth trends (flat, up, down)?
X	Were any other nonpostal items identified?
Section III	**Effect on Employees**
X	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV **Economic Savings**

X

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-13, Minimum, no COLA)	$ 36,381
Fringe benefits 33.5%	$ 12,188
Rental costs, excluding utilities	$ 5040
Total annual costs	$ 53,609
Less estimated cost of replacement service	- 26,909
Total annual savings	$ 26,700

A one-time expense of $ 15361 will be/was incurred for installation of CBUs and parcel lockers.

X Is postmaster salary based on the minimum salary without COLA?

X Does postmaster salary reflect the current office evaluation?

Section V **Other Factors**

X The Postal Service has identified no other factors for consideration (if appropriate).

X List other factors as appropriate.

X Other factors when replacement service is a CPO.

Section VI **Summary**

X The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII **Notices**

X Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:
Angie Green 5-26-11
Investigative Coordinator Date

Reviewed and Certified By:
5-26-11
District PO Review Coordinator Date

UNITED STATES POSTAL SERVICE®

05/23/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the NEW BOSTON Post Office
Docket No. 1374651

This is to advise you that on 06/03/2011, I will post for public comment a proposal to close the NEW BOSTON Post Office in Mercer, Congressional District No. 17.

If you have any questions, please call KAREN LENANE District Review Coordinator at (319) 399-2902.

GAIL DUBA
District Manager
HAWKEYE PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal

UNITED STATES POSTAL SERVICE®

05/27/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
NEW BOSTON Proposal
Docket No. 1374651 - 61272

Please post the enclosed proposal to close the NEW BOSTON Post Office in the lobby. The proposal must be posted in a prominent place from 06/03/2011 through close of business on 08/04/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (319) 399-2902.

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Docket: 1374651 - 61272
Item Nbr: 32
Page Nbr: 1

Date of Posting: 06/03/2011

Date of Removal: 08/04/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE SUSPENDED NEW BOSTON, IL POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the New Boston Post Office:

The Postal Service is considering the close of the New Boston Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/03/2011 through 08/04/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Joy Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

Wendy A. Berg

WENDY BERG
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

DOCKET NO. 1374651-61272
ITEM NO. 33
PAGE 1

Date of Posting: 06/03/2011

Posting Round Date:

Date of Removal: 08/04/2011

Removal Round Date:

PROPOSAL TO CLOSE THE SUSPENDED NEW BOSTON, IL POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1374651 - 61272

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the New Boston, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Joy Post Office, located seven miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster retired on November 30, 2009. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Effective close of business 2/4/2011, services were suspended at the New boston Illinois Post Office as lease negotiations attempts between the Post Office and landlord have failed. Study for discontinuance request based on need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by alternate means.

The New Boston Post Office, an EAS-13 level, is currently suspended and services have been moved to another facility since 02/04/2011.

The retail window averaged zero transaction(s) accounting for zero minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: $54,557 (142 revenue units) in FY 2008; $51,617 (135 revenue units) in FY 2009; and $48,043 (125 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

Since the suspension of service, customers have received delivery and retail services by rural route service emanating from the Joy Post Office, an EAS-13 level office located 7.0 miles away. Window service hours are from 07:30-12:00 13:00-16:00, Monday through Friday, and 07:30 10:00 on Saturday. There are 150 Post Office boxes available.

On April 15, 2011, 701 questionnaires were distributed to delivery customers of the New Boston Post Office. Questionnaires were also available over the counter for retail customers at the Joy Post Office. 190 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 29 favorable, 35 unfavorable, and 126 expressed no opinion.

One congressional inquiry was received on February 28, 2011.

A petition supporting the retention of the New Boston Post Office was received on February 15, 2011, with 144 signatures.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

   Response: The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for money received. On the following delivery day the carrier will provide change.

2. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

   Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

3. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response: The customer expressed a concern about those elderly customers and those with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

4. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community

Response: The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

5. **Concern:** Customers felt the post office should remain open since they paid taxes

Response: The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

6. **Concern:** Customers felt the route should emanate from Illinois City because that office is closer

Response: The customer expressed a question about where the route should emanate from. The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. Although Illinois City is closer for some customers, Joy is closer for others. You may wish to contact the Illinois City Post Office and speak with the Postmaster to see if the rural route from that office comes close to your home.

7. **Concern:** Customers were concerned about growth in the community

Response: The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

8. **Concern:** Customers were concerned about later delivery of mail

Response: The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cov

9. **Concern:** Customers were concerned about senior citizens

Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

10. **Concern:** You expressed a concern that they requested and were denied rural delivery service

Response: The customer expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

11. **Concern:** You expressed concern of your medicine delivery through the mail.

Response: The Postal Service delivers medicine to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked as such a manner by the mailer to instruct the carrier as to if the package can be left in a particular location. The Postal Service will adhere to those instructions.

12. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

13. **Concern:** You were concerned of a change of address.

Response: If you live on rural delivery and do not have a Post Office Box, your delivery address will remain the same.

14. **Concern:** Customer expressed a concern about the length of time it took to forward your mail

Response: The customer expressed a concern about the length of time it took to forward your mail. You may pick up address change notice post cards at the post office that can be mailed to your correspondents listing your correct new mailing address. As your correspondents use your correct mailing address there will no longer be a requirement that your mail goes through our forwarding system.

15. **Concern:** Customer expressed a concern about their 911 address

Response: The customer expressed a concern about your 911 address. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

16. **Concern:** Customers asked why their post office was being discontinued while others were retained

Response: The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a lease issue in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

17. **Concern:** Customers expressed concern about collection of outgoing mail

Response: The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should place outgoing mail in the designated collection compartment in the CBU. There is a blue collection box that the carrier picks up outgoing mail.

18. **Concern:** Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and zip code.

19. **Concern:** Customers inquired about mailbox installation and maintenance.

Response: Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

20. **Concern:** Customers stated that the locks freeze on the CBUs when it snows

Response: Locks can freeze during extreme cold weather conditions, but CBU maintenance can alleviate this problem. Customers are encouraged to contact the administrative postmaster if they are experiencing a problem with their locks.

21. **Concern:** Customers were concerned about a change of address

Response: The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

22. **Concern:** Customers were concerned about obtaining accountable mail and large parcels

Response: The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

23. **Concern:** Customers who had received door delivery at a former residence asked why this service was not available to the New Boston customers.

Response: The growth of suburban areas and the shift of population from one geographic area to another have created new challenges for the Postal Service. To meet these challenges, delivery regulations were changed in 1978 to eliminate door delivery as an option for new residential areas. Current delivery options are roadside or centralized delivery provided by motorized carrier.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

New Boston is an incorporated community located in Mercer County. The community is administered politically by Mayor and council. Police protection is provided by the Police Chief New Boston. Fire protection is provided by the City of New Boston. The community is comprised of combination of retirees, commuters, self=employed and farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: New Boston United Methodist Church Assembly of God Church , City of New Boston, New Boston Police, Joy State Bank, Cargill, Bay C Store, New Boston Elentary, Styling 3, New Boston United Methodist CHurch, Assembly of God Church, New Boston Car Wash, New Boston Community Center, Deeters, The Barn, New Boston Apartments, New Boston Township, New Boston Museum, THis and That, Under the Rainbox, PGL, New Boston Fire Department, New Boston Ambulance Service, New Boston Masonic Lodge, Lucinda Puckett Salon, Eliza Township, Kountry Kafe, Eliza Community Center, Eliza Legion, Eliza Community CHurch, Lock and Dam 17, Bay Island Drainage District, Gold Star Dogs, Trivium Pursuit, Agri Tech Farms, Neeld Farms, Kenny Seitz Construction, Long Construction, D and S Construction, Nelson Services, New Boston Bait and Tackle, Harvey's Repair, EZ Repair, Carey Trucking, Frieden Excavating, Sloans Produce, Sloans Market, New Boston Storage, Eliza Fire Department, Tony Lane Flooring, Chubbas, Dougs heating and cooling, Clark's fish market, New Boston Community Club, Puckett Concrete, New Boston Motel, Crop Production Service, Marston Farms, Ruffles and Bows, Morrison Training, Nelson Trucking, Billie Ayers Avon, Mommy and Me Day Care, C and L Contracting, Arena News, Vegan Construction . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the New Boston Post Office will be available at the Joy Post Office. Government forms normally provided by the Post Office will also be available at the Joy Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers felt closing the New Boston Post Office would cause property values to decline.

   Response: There is no evidence to indicate that property values decline when a Post Office is discontinued. There has been minimal growth in the area and carrier service can accommodate any future growth.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years, rural route service is expected to be able to handle any future growth in the community.

III. EFFECT ON EMPLOYEES

The postmaster retired on November 30, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of $ 26,700 with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA)	$ 36,381
Fringe Benefits @ 33.5%	$ 12,188
Annual Lease Costs	+ $ 5,040
Total Annual Costs	$ 53,609
Less Annual Cost of Replacement Service	- $ 26,909
Total Annual Savings	$ 26,700

A one-time expense of $ 15361 will be incurred for installation of CBUs and 0 parcel locker(s).

V. OTHER FACTORS

The Postal Service was unable to conduct a window transaction survey before the time of the suspension.

VI. SUMMARY

The Postal Service is proposing to close the New Boston, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Joy Post Office, located seven miles away. Service may be provided to cluster box units (CBUs).

Operations were suspended on February 04, 2011, due to On January 31, 2011 the lease on the New Boston Post Office Building expired. Negotiation attempts between the Post Office and landlord have failed.. There were no suitable alternate quarters available.

The postmaster retired on November 30, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The New Boston Post Office provided delivery and retail service to 320 PO Box or general delivery customers and 384 delivery route customers. The daily retail window transactions averaged zero. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated $26,700 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Joy Post Office during normal office hours.

B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

Wendy A. Berg

WENDY BERG
Manager, Post Office Operations

06/03/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the NEW BOSTON Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer Signature of Postal Customer

Mailing Address

City, State, and ZIP Code Date

UNITED STATES POSTAL SERVICE

08/03/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/04/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

KAREN LENANE
Post Office Review Coordinator
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

UNITED STATES POSTAL SERVICE

A. Office

Name: NEW BOSTON State: IL Zip Code: 61272
Area: WESTERN District: HAWKEYE PFC
Congressional District: 17 County: Mercer
EAS Grade: 13 Finance Number: 165574
Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by:	Karen Lenane	Date:	08/05/2011
Title:	HAWKEYE PFC Post Office Review Coordinator		
Tele No:	(319) 399-2902	Fax No:	(319) 399-5502

NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION

Date 08/03/2011

Postal Customers of the New boston Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the New boston Post Office, which was posted 06/03/2011 through 08/04/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the New boston Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

Wendy A. Berg

WENDY BERG
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

UNITED STATES POSTAL SERVICE

08/05/2011

CHRISTOPHER DEFRIEZE, MAYOR

405 MAIN STREET
NEW BOSTON, IL 61272

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the New Boston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about misdelivered mail. The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

- You expressed a concern about growth in the community. The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Wendy A. Berg

Wendy Berg
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Docket: 1374651 - 61272
Item Nbr: 38
Page Nbr: 2

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the NEW BOSTON Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Mail is Inconsistent in Delivery
Mail is Delivered to wrong people
Business mail is not going out until Next Day (unless drive 6 miles to the Jay Post Office
Business mail delayed if you need something weighed
Jay Post office does not have enough employees to do the job right - Very frustrated personnel

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The community will lose - And the census shows this community has grown from the Last census.
The businesses in the community are probably the ones that lose the most - postal service delayed 1 Day by the outgoing mail (picked up at 10:00 am - did have 4:00 pm outgoing mail)
At present have had complaints of mail not being directed to correct mail boxes. Drove to Jay 2x for Stamps for Business 1 - had no stamps 2 - Closed at noon

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The City will build a post office to accomodate the city and Postal Service. We would like to work with the U.S. Postal Service to provide this vital service to our residents. If the City provided the building and US Postal service took employees from Jay to man it - where is their Loss?

Christopher DeFrieze, Mayor
Name of Postal Customer

[signature]
Signature of Postal Customer

405 Main Street
Mailing Address

New Boston, IL 61272
City, State, and ZIP Code

8/4/11
Date

UNITED STATES POSTAL SERVICE®

A. Office

Name: NEW BOSTON State: IL Zip Code: 61272
Area: WESTERN District: HAWKEYE PFC
Congressional District: 17 County: Mercer
EAS Grade: 13 Finance Number: 165574
Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Karen Lenane Date: 08/05/2011
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902 Fax No: (319) 399-5502

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	1
Favorable comments	0
Unfavorable comments	1
No opinon expressed	0
Total comments returned	1

Postal Concerns

The following postal concerns were expressed

1. Concern (UnFavorable):
   Customers expressed concern about misdelivered mail.

   Response:
   The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail e very serious problem and appreciete when customers report this to us since it provides an opportunity to take corrective action.

2. Concern (UnFevorable):
   Customers were concerned about having to travel to another Post Office for service.

   Response:
   Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores end gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (UnFavorable):
   Customers were concerned about growth in the community.

   Response:
   The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

DOCKET NO. 1374651-61272
ITEM NO. 41
PAGE 1

Date of Posting: 06/03/2011

Posting Round Date:

Date of Removal: 08/04/2011

Removal Round Date:

PROPOSAL TO CLOSE THE SUSPENDED NEW BOSTON, IL POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE (REVISED)

DOCKET NUMBER 1374651 - 61272

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the New Boston, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Joy Post Office, located seven miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster retired on November 30, 2009. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Effective close of business 2/4/2011, services were suspended at the New boston Illinois Post Office as lease negotiations attempts between the Post Office and landlord have failed. Study for discontinuance request based on need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by alternate means.

The New Boston Post Office, an EAS-13 level, is currently suspended and services have been moved to another facility since 02/04/2011.

The retail window averaged zero transaction(s) accounting for zero minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: $54,557 (142 revenue units) in FY 2008; $51,617 (135 revenue units) in FY 2009; and $48,043 (125 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

Since the suspension of service, customers have received delivery and retail services by rural route service emanating from the Joy Post Office, an EAS-13 level office located 7.0 miles away. Window service hours are from 07:30-12:00 13:00-16:00, Monday through Friday, and 07:30 10:00 on Saturday. There are 150 Post Office boxes available.

On February 23, 2011, representatives from the Postal Service were available at New Boston Community Center to answer questions and provide information to customers. 0 customer(s) attended the meeting.

On April 15, 2011, 701 questionnaires were distributed to delivery customers of the New Boston Post Office. Questionnaires were also available over the counter for retail customers at the Joy Post Office. 190 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 29 favorable, 35 unfavorable, and 126 expressed no opinion.

One congressional inquiry was received on February 28, 2011.

A petition supporting the retention of the New Boston Post Office was received on February 15, 2011, with 144 signatures.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

   Response: The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for money received. On the following delivery day the carrier will provide change.

2. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

   Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

3. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response: The customer expressed a concern about those elderly customers and those with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

4. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community

Response: The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

5. **Concern:** Customers felt the post office should remain open since they paid taxes

Response: The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

6. **Concern:** Customers felt the route should emanate from Illinois City because that office is closer

Response: The customer expressed a question about where the route should emanate from. The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. Although Illinois City is closer for some customers, Joy is closer for others. You may wish to contact the Illinois City Post Office and speak with the Postmaster to see if the rural route from that office comes close to your home.

7. **Concern:** Customers were concerned about growth in the community

Response: The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

8. **Concern:** Customers were concerned about having to travel to another Post Office for service.

Response: Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

9. **Concern:** Customers were concerned about later delivery of mail

Response: The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy

conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cov

10. **Concern:** Customers were concerned about senior citizens

Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

11. **Concern:** You expressed a concern that they requested and were denied rural delivery service

Response: The customer expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

12. **Concern:** You expressed concern of your medicine delivery through the mail.

Response: The Postal Service delivers medicine to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked as such a manner by the mailer to instruct the carrier as to if the package can be left in a particular location. The Postal Service will adhere to those instructions.

13. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

14. **Concern:** You were concerned of a change of address.

Response: If you live on rural delivery and do not have a Post Office Box, your delivery address will remain the same.

15. **Concern:** Customers expressed concern about misdelivered mail.

Response: The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

16. **Concern:** Customer expressed a concern about the length of time it took to forward your mail

Response: The customer expressed a concern about the length of time it took to forward your mail. You may pick up address change notice post cards at the post office that can be mailed to your correspondents listing your correct new mailing address. As your correspondents use your correct mailing address there will no longer be a requirement that your mail goes through our forwarding system.

17. **Concern:** Customer expressed a concern about their 911 address

Response: The customer expressed a concern about your 911 address. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

18. **Concern:** Customers asked why their post office was being discontinued while others were retained

Response: The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a lease issue in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

19. **Concern:** Customers expressed concern about collection of outgoing mail

Response: The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should place outgoing mail in the designated collection compartment in the CBU. There is a blue collection box that the carrier picks up outgoing mail.

20. **Concern:** Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and zip code.

21. **Concern:** Customers inquired about mailbox installation and maintenance.

Response: Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

22. **Concern:** Customers stated that the locks freeze on the CBUs when it snows

Response: Locks can freeze during extreme cold weather conditions, but CBU maintenance can alleviate this problem. Customers are encouraged to contact the administrative postmaster if they are experiencing a problem with their locks.

23. **Concern:** Customers were concerned about a change of address

Response: The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

24. **Concern:** Customers were concerned about obtaining accountable mail and large parcels

Response: The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office.

Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

25. **Concern:**

Customers who had received door delivery at a former residence asked why this service was not available to the New Boston customers.

Response:

The growth of suburban areas and the shift of population from one geographic area to another have created new challenges for the Postal Service. To meet these challenges, delivery regulations were changed in 1978 to eliminate door delivery as an option for new residential areas. Current delivery options are roadside or centralized delivery provided by motorized carrier.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

New Boston is an incorporated community located in Mercer County. The community is administered politically by Mayor and council. Police protection is provided by the Police Chief New Boston. Fire protection is provided by the City of New Boston. The community is comprised of combination of retirees, commuters, self=-employed and farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: New Boston United Methodist Church Assembly of God Church , City of New Boston, New Boston Police, Joy State Bank, Cargill, Bay C Store, New Boston Elentary, Styling 3, New Boston United Methodist CHurch, Assembly of God Church, New Boston Car Wash, New Boston Community Center, Deeters, The Barn, New Boston Apartments, New Boston Township, New Boston Museum, THis and That, Under the Rainbox, PGL, New Boston Fire Department, New Boston Ambulance Service, New Boston Masonic Lodge, Lucinda Puckett Salon, Eliza Township, Kountry Kafe, Eliza Community Center, Eliza Legion, Eliza Community CHurch, Lock and Dam 17, Bay Island Drainage District, Gold Star Dogs, Trivium Pursuit, Agri Tech Farms, Neeld Farms, Kenny Seitz Construction, Long Construction, D and S Construction, Nelson Services, New Boston Bait and Tackle, Harvey's Repair, EZ Repair, Carey Trucking, Frieden Excavating, Sloans Produce, Sloans Market, New Boston Storage, Eliza Fire Department, Tony Lane Flooring, Chubbas, Dougs heating and cooling, Clark's fish market, New Boston Community Club, Puckett Concrete, New Boston Motel, Crop Production Service, Marston Farms, Ruffles and Bows, Morrison Training, Nelson Trucking, Billie Ayers Avon, Mommy and Me Day Care, C and L Contracting, Arena News, Vegan Construction . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the New Boston Post Office will be available at the Joy Post Office. Government forms normally provided by the Post Office will also be available at the Joy Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers were concerned about growth in the community.

   Response: The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

1. **Concern:** Customers felt closing the New Boston Post Office would cause property values to decline.

   Response: There is no evidence to indicate that property values decline when a Post Office is discontinued. There has been minimal growth in the area and carrier service can accommodate any future growth.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years, rural route service is expected to be able to handle any future growth in the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on November 30, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of $ 26,700 with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA)	$ 36,381
Fringe Benefits @ 33.5%	$ 12,188
Annual Lease Costs	+ $ 5,040
Total Annual Costs	$ 53,609
Less Annual Cost of Replacement Service	- $ 26,909
Total Annual Savings	$ 26,700

A one-time expense of $ 15361 will be incurred for the movement of this facility.

V. OTHER FACTORS

The Postal Service was unable to conduct a window transaction survey before the time of the suspension.

VI. SUMMARY

The Postal Service is proposing to close the New Boston, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Joy Post Office, located seven miles away. Service may be provided to cluster box units (CBUs).

Operations were suspended on February 04, 2011, due to On January 31, 2011 the lease on the New Boston Post Office Building expired. Negotiation attempts between the Post Office and landlord have failed.. There were no suitable alternate quarters available.

The postmaster retired on November 30, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The New Boston Post Office provided delivery and retail service to 320 PO Box or general delivery customers and 384 delivery route customers. The daily retail window transactions averaged zero. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated $26,700 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Joy Post Office during normal office hours.

B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

Wendy A. Berg

06/03/2011

WENDY BERG
Manager, Post Office Operations

Date

U.S. Postal Service

POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL
Fact Sheet

1. Date Prepared 05/26/2011

2. Post Office Name	3. State and ZIP + 4 Code		
NEW BOSTON	IL, 61272-9000		
4. District, Customer Service	**5. Area, Customer Service**	**6. County**	**7. Congressional District**
HAWKEYE PFC	WESTERN	Mercer	17

8. Reason for Proposal to Discontinue
Effective close of business 2/4/2011, services were suspended at the New boston Illinois Post Office as lease negotiations attempts between the Post Office and landlord have failed. Study for discontinuance request based on need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by alternate means.

9. PO Emergency Suspend *(Reason and Date)*
On January 31, 2011 the lease on the New Boston Post Office Building expired. Negotiation attempts between the Post Office and landlord have failed. - 02/04/2011

10. Proposed Permanent Alternate Service
Delivery will either be provided by a rural carrier to roadside mailboxes installed by customers or by rural carrier to cluster box units, a decision to be determined at a date in the near future.

11. Staffing

a. ☐ PM ☑ PM Vacancy Reason & Date: retired
Occupied 11/30/2009

b. ☐ OIC ☑ Career ☐ Non-Career

c. Current PM POSITION Level (150) EAS-13 Downgraded from EAS-13

d. No of Clerks- 1 No of Career- 1 No of Non-Career- 0

e. No of Others- 0 No of Career- 0 No of Non-Career- 0

12. Hours of Service

a. Time M-F	Sat	Total Window Hours Per Week
08:15 - 12:00 - 13:00 - 16:00	08:15 - 10:00	
a. Lobby Time M-F	Sat	
6:30am to 6:30pm	6:30 am to 6:30 pm	35.50

13. Number of Customers Served

a. General Delivery	0
b. P.O. Box	320
c. City Delivery	0
d. Rural Delivery	384
e. Highway Contract Route Box	0
f. Total	704
g. No. Receiving Duplicate Service	0
h. Average No. Daily Transections	0.00

14. Daily Volume (Pieces)

Types of Mail	Received	Dispatched
a. First-Class	1,698	215
b. Newspaper	454	2
c. Parcel	47	3
d. Other	2	7
e. Total	2,201	227
f. No. of Postage Meters		0
g. No. of Permits		0

Finances a. FY	Receipts	b. EAS Step 1 PM Basic Salary (no Cola)	c. PM Fringe Benefits (33.5% of b.)
2008	$ 54,557	$ 36381	$12,188
2009	$ 51,617		
2010	$ 48,043		

16a. Quarters

☐ Postal Owned ☑ Leased *(If Leased, Expiration Date)* 01/31/2011 Annual Lease $ 5040

30-day cancellation clause? ☐ Yes ☑ No Evicted? ☐ Yes ☑ No (If Yes, must vacate by)

Located in: ☐ Business ☐ Home ☑ Other Suitable alternate quarters available? ☐ Yes ☑ No

16b. Explain:

17. Schools, Churches and Organization in Service Area: No: 2
New Boston United Methodist Church Assembly of God Church

18. Businesses in Service Area: No: 64
City of New Boston, New Boston Police, Joy State Bank, Cargill, Bay C Store, New Boston Elentary, Styling 3, New Boston United Methodist CHurch, Assembly of God Church, New Boston Car Wash, New Boston Community Center, Deeters, The Barn, New Boston Apartments, New Boston Township, New Boston Museum, THis and That, Under the Rainbox, PGL, New Boston Fire Department, New Boston Ambulance Service, New Boston Masonic Lodge, Lucinda Puckett Salon, Eliza Township, Kountry Kafe, Eliza Community Center, Eliza Legion, Eliza Community CHurch, Lock and Dam 17, Bay Island Drainage District, Gold Star Dogs, Trivium Pursuit, Agri Tech Farms, Neeld Farms, Kenny Seitz Construction, Long Construction, D and S Construction, Nelson Services, New Boston Bait and Tackle, Harvey's Repair, EZ Repair, Carey Trucking, Frieden Excavating, Sloans Produce, Sloans Market, New Boston Storage, Eliza Fire Department, Tony Lane Flooring, Chubbas, Dougs heating and cooling, Clark's fish market, New Boston Community Club, Puckett Concrete, New Boston Motel, Crop Production Service, Marston Farms, Ruffles and Bows, Morrison Training, Nelson Trucking, Billie Ayers Avon, Mommy and Me Day Care, C and L Contracting, Arena News, Vegan Construction

19. Administrative/Emanating Office *(Proposed)*:
Name JOY EAS Level 13 Miles Away 7.0
Window Service Hours: M-F 07:30-12:00 13:00-16:00 SAT 07:30 10:00
Lobby Hours: M-F 5:00am - 7:00pm SAT 5:00am - 7:00 pm
PO Boxes Available: 150

20. Nearest Post Office *(if different from above)*:
Name JOY EAS Level 13 Miles Away 7.0
Window Service Hours: M-F 07:30-12:00 13:00-16:00 SAT 07:30 10:00
Lobby Hours: M-F 5:00 am - 7:00 pm SAT 5:00 am to 7:00pm
PO Boxes Available: 150

21. Prepared by

Printed Name and Title		Signature	Telephone No. AC ()
ANGIE GREEN		*ANGIE GREEN*	(319) 399-2902
PO Discontinuance Coordinator Name	Telephone No. AC ()	Location	
KAREN LENANE	(319) 399-2902	CEDAR RAPIDS, IOWA	

PS Form 4920, June 1993

UNITED STATES POSTAL SERVICE.

08/05/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
NEW BOSTON
Docket Number 1374651 - 61272

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

Gail M. Duba

GAIL DUBA
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code:	NEW BOSTON, IL, 61272-9000
EAS Level:	13
District:	HAWKEYE PFC
County:	Mercer
Congressional District:	17
Proposal:	☑ Close ☐ Consolidate
Reason For Propsed:	retired
Alternate Service Proposed:	Rural Route Service
Customers Affected:	
Post Office Box:	320
General Delivery:	0
Rural Route:	311
Highway Contract Route (HCR):	0
City Route:	0
Intermediate Rural:	0
Intermediate HCR:	0
Total number of customers:	631

Date	Action
02/04/2011	Office suspended. Reason suspended: On January 31, 2011 the lease on the New Boston Post Office Building expired. Negotiation attempts between the Post Office and landlord have failed.
03/07/2011	Suspension notice sent to Headquarters.
11/30/2009	Postmaster vacancy occurred. Reason: retired
	OIC: Career: 1 Noncareer: 0 Other Employees: 0
02/18/2011	District manager authorization to study.
04/15/2011	Questionnaires sent to customers. Number sent: 701 Number Returned: 190 Analysis: Favorable 29 Unfavorable 35 No Opinion 126
02/15/2011	Petition received. Number of signatures: 144 Concerns expressed:
02/28/2011	Congressional inquiry received: Yes Concerns expressed: Driving to the administrative office to pick up mail. Since then, cluster box units have been installed and mail is serviced by the rural carrier.
05/26/2011	Proposal and checklist sent to district for review.
05/23/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
05/26/2011	Proposal and invitation for comments posted and round-dated.
08/05/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 0 Unfavorable 1 No Opinion 0 1
None	Premature PRC appeal received. Concerns expressed:
05/26/2011	Updated PS Form 4920 completed (if necessary).
08/05/2011	Certification of the official record.
	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

KAREN LENANE Name/Title	(319) 399-2902 Telephone Number
KAREN LENANE District Post Office Review Coordinator	(319) 399-2902 Telephone Number

UNITED STATES POSTAL SERVICE®

08/15/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the New Boston Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Karen Lenane, Post Office Review Coordinator, at (319) 399-2902 or Wendy Berg Manager Post Office Operations.

Gail M. Hendrix

GAIL HENDRIX
DISTRICT MANAGER
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

Enclosures:
One copy of record (http://hqcsopps.usps.gov/public/dis/4E/P1374651.pdf)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the NEW BOSTON was received by 08/23/2011.
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note**: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 09/29/2011

Date of Removal: 10/31/2011

FINAL DETERMINATION TO CLOSE THE SUSPENDED NEW BOSTON, IL POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1374651 - 61272

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the New Boston, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Joy Post Office, located seven miles away. Service will be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster retired on November 30, 2009. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Effective close of business 2/4/2011, services were suspended at the New boston Illinois Post Office as lease negotiations attempts between the Post Office and landlord have failed. Study for discontinuance request based on need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by alternate means.

The New Boston Post Office, an EAS-13 level, is currently suspended and services have been moved to another facility since 02/04/2011.

The retail window averaged zero transaction(s) accounting for zero minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: $54,557 (142 revenue units) in FY 2008; $51,617 (135 revenue units) in FY 2009; and $48,043 (125 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

Since the suspension of service, customers have received delivery and retail services by rural route service emanating from the Joy Post Office, an EAS-13 level office located 7.0 miles away. Window service hours are from 07:30-12:00 13:00-16:00, Monday through Friday, and 07:30 10:00 on Saturday. There are 150 Post Office boxes available. On February 23, 2011, representatives from the Postal Service were available at New Boston Community Center to answer questions and provide information to customers. 0 customer(s) attended the meeting.

On April 15, 2011, 701 questionnaires were distributed to delivery customers of the New Boston Post Office. Questionnaires were also available over the counter for retail customers at the Joy Post Office. 190 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 29 favorable, 35 unfavorable, and 126 expressed no opinion.

One congressional inquiry was received on February 28, 2011.

A petition supporting the retention of the New Boston Post Office was received on February 15, 2011, with 144 signatures.

The proposal to close the New Boston Post Office was posted with an invitation for comment at the Joy Post Office from June 03, 2011 to August 04, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

   Response: The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for money received. On the following delivery day the carrier will provide change.

2. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

   Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

3. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response: The customer expressed a concern about those elderly customers and those with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

4. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community

Response: The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

5. **Concern:** Customers felt the post office should remain open since they paid taxes

Response: The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

6. **Concern:** Customers felt the route should emanate from Illinois City because that office is closer

Response: The customer expressed a question about where the route should emanate from. The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. Although Illinois City is closer for some customers, Joy is closer for others. You may wish to contact the Illinois City Post Office and speak with the Postmaster to see if the rural route from that office comes close to your home.

7. **Concern:** Customers were concerned about growth in the community

Response: The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

8. **Concern:** Customers were concerned about having to travel to another Post Office for service.

Response: Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

9. **Concern:** Customers were concerned about later delivery of mail

Response: The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy

conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cov

10. **Concern:** Customers were concerned about senior citizens

Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

11. **Concern:** You expressed a concern that they requested and were denied rural delivery service

Response: The customer expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

12. **Concern:** You expressed concern of your medicine delivery through the mail.

Response: The Postal Service delivers medicine to residents throughout the United States. Packages that are perishable or have special delivery instructions such as medicine are marked as such a manner by the mailer to instruct the carrier as to if the package can be left in a particular location. The Postal Service will adhere to those instructions.

13. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

14. **Concern:** You were concerned of a change of address.

Response: If you live on rural delivery and do not have a Post Office Box, your delivery address will remain the same.

15. **Concern:** Customers expressed concern about misdelivered mail.

Response: The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

16. **Concern:** Customer expressed a concern about the length of time it took to forward your mail

Response: The customer expressed a concern about the length of time it took to forward your mail. You may pick up address change notice post cards at the post office that can be mailed to your correspondents listing your correct new mailing address. As your correspondents use your correct mailing address there will no longer be a requirement that your mail goes through our forwarding system.

17. **Concern:** Customer expressed a concern about their 911 address

Response: The customer expressed a concern about your 911 address. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

18. **Concern:** Customers asked why their post office was being discontinued while others were retained

Response: The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a lease issue in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

19. **Concern:** Customers expressed concern about collection of outgoing mail

Response: The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should place outgoing mail in the designated collection compartment in the CBU. There is a blue collection box that the carrier picks up outgoing mail.

20. **Concern:** Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and zip code.

21. **Concern:** Customers inquired about mailbox installation and maintenance.

Response: Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

22. **Concern:** Customers stated that the locks freeze on the CBUs when it snows

Response: Locks can freeze during extreme cold weather conditions, but CBU maintenance can alleviate this problem. Customers are encouraged to contact the administrative postmaster if they are experiencing a problem with their locks.

23. **Concern:** Customers were concerned about a change of address

Response: The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

24. **Concern:** Customers were concerned about obtaining accountable mail and large parcels

Response: The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office.

Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

25. **Concern:** Customers who had received door delivery at a former residence asked why this service was not available to the New Boston customers.

Response: The growth of suburban areas and the shift of population from one geographic area to another have created new challenges for the Postal Service. To meet these challenges, delivery regulations were changed in 1978 to eliminate door delivery as an option for new residential areas. Current delivery options are roadside or centralized delivery provided by motorized carrier.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

New Boston is an incorporated community located in MERCER County. The community is administered politically by Mayor and council. Police protection is provided by the Police Chief New Boston. Fire protection is provided by the City of New Boston. The community is comprised of combination of retirees, commuters, self=-employed and farmers and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: New Boston United Methodist Church Assembly of God Church , City of New Boston, New Boston Police, Joy State Bank, Cargill, Bay C Store, New Boston Elentary, Styling 3, New Boston United Methodist CHurch, Assembly of God Church, New Boston Car Wash, New Boston Community Center, Deeters, The Barn, New Boston Apartments, New Boston Township, New Boston Museum, THis and That, Under the Rainbox, PGL, New Boston Fire Department, New Boston Ambulance Service, New Boston Masonic Lodge, Lucinda Puckett Salon, Eliza Township, Kountry Kafe, Eliza Community Center, Eliza Legion, Eliza Community CHurch, Lock and Dam 17, Bay Island Drainage District, Gold Star Dogs, Trivium Pursuit, Agri Tech Farms, Neeld Farms, Kenny Seitz Construction, Long Construction, D and S Construction, Nelson Services, New Boston Bait and Tackle, Harvey's Repair, EZ Repair, Carey Trucking, Frieden Excavating, Sloans Produce, Sloans Market, New Boston Storage, Eliza Fire Department, Tony Lane Flooring, Chubbas, Dougs heating and cooling, Clark's fish market, New Boston Community Club, Puckett Concrete, New Boston Motel, Crop Production Service, Marston Farms, Ruffles and Bows, Morrison Training, Nelson Trucking, Billie Ayers Avon, Mommy and Me Day Care, C and L Contracting, Arena News, Vegan Construction . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the New Boston Post Office will be available at the Joy Post Office. Government forms normally provided by the Post Office will also be available at the Joy Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers were concerned about growth in the community.

Response: The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

2. **Concern:** Customers felt closing the New Boston Post Office would cause property values to decline.

Response: There is no evidence to indicate that property values decline when a Post Office is discontinued. There has been minimal growth in the area and carrier service can accommodate any future growth.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years, rural route service is expected to be able to handle any future growth in the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on November 30, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of $ 26,700 with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA)	$ 36,381
Fringe Benefits @ 33.5%	$ 12,188
Annual Lease Costs	+ $ 5,040
Total Annual Costs	$ 53,609
Less Annual Cost of Replacement Service	- $ 26,909
Total Annual Savings	$ 26,700

A one-time expense of $ 15361 will be incurred for the movement of this facility.

V. OTHER FACTORS

The Postal Service was unable to conduct a window transaction survey before the time of the suspension.

VI. SUMMARY

This is the final determination to close the New Boston, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Joy Post Office, located seven miles away. Service will be provided to cluster box units (CBUs).

Operations were suspended on February 04, 2011, due to On January 31, 2011 the lease on the New Boston Post Office Building expired. Negotiation attempts between the Post Office and landlord have failed.. There were no suitable alternate quarters available.

The postmaster retired on November 30, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The New Boston Post Office provided delivery and retail service to 320 PO Box or general delivery customers and 384 delivery route customers. The daily retail window transactions averaged zero. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated $26,700 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Joy Post Office during normal office hours.

B. Appeal Rights. This final determination to close the New Boston Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Joy Post Office during normal office hours.

08/30/2011

Dean J Granholm
Vice President of Delivery and Post Office Operations

Date

UNITED STATES POSTAL SERVICE

09/29/2011

OFFICER-IN-CHARGE/POSTMASTER
New Boston Post Office

SUBJECT: Letter of Instructions Regarding Posting of the New Boston Post Office Final Determination Docket No. 1374651 - 61272

Please post in the lobby the enclosed final determination to close the New Boston Post Office. The final determination must be posted in a prominent place from 09/29/2011 through close of business on 10/31/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 11/01/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

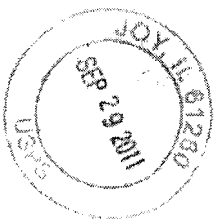
Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (319) 399-2902.

Sincerely,

KAREN LENANE
POST OFFICE REVIEW COORDINATOR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

Enclosures:
Final Determination Official Record



Date of Posting: 09/29/2011

Date of Removal: 10/31/2011

FINAL DETERMINATION TO CLOSE
THE SUSPENDED NEW BOSTON, IL POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1374661 - 61272

UNITED STATES POSTAL SERVICE

08/30/2011

DISTRICT MANAGER
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- NEW BOSTON

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN – POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the offieial record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be arehived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

Dean J Granholm
Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:
Vice President, Area Operations, WESTERN Area

UNITED STATES POSTAL SERVICE

10/27/2011

DISTRICT MANAGER
HAWKEYE PFC
PO BOX 9998
CEDAR RAPIDS, IOWA, 52406-9998

ATTENTION: Post Office Review Coordinator

SUBJECT: Announcement of Appeal to the Discontinuance of the
NEW BOSTON, 61272-9000 Docket No. 1374651 - 61272

This is to advise you that an appeal to the final determination to discontinue the NEW BOSTON has been filed with the Postal Regulatory Commission. The Headquarters managing counsel, legal policy and ratemaking office, will provide you with copies of all pleadings, notices, orders, briefs, and opinions filed in the appeal proceeding.

In accordance with the Postal Operations Manual, please ensure that a copy of these documents, as well as the final determination, are prominently displayed and made available for inspection by the public at the affected Post Offices until the Commission has issued its final order and opinion. The Postal Regulatory commission has up to 120 days (four months) to consider the appeal and issue its decision.

No final action may be taken until the final decision has been made and you have received written notification of that decision along with appropriate instructions.

This memorandum must be filed in the official record.

If you have any questions, please contact Kevin Romero at (916) 373-8315.

Thank you for your cooperation.

Kevin Romero
Manager Field Performance West

cc:
Vice President, Area Operations WESTERN Area
Government Relations and Public Policy

1374651-61272
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Postal Regulatory Commission
Submitted 11/2/2011 4:19:19 PM
Filing ID: 77319
Accepted 11/2/2011

ORDER NO. 944

UNITED STATES OF AMERICA
POSTAL REGULATORY COMMISSION
WASHINGTON, DC 20268-0001

Before Commissioners:

Ruth Y. Goldway, Chairman;
Mark Acton, Vice Chairman;
Nanci E. Langley; and
Robert G. Taub

New Boston Post Office
New Boston, Illinois

Docket No. A2012-38

NOTICE AND ORDER ACCEPTING APPEAL AND ESTABLISHING PROCEDURAL SCHEDULE

(Issued November 2, 2011)

Notice is hereby given that, pursuant to 39 U.S.C. 404(d), on October 27, 2011, the Commission received two petitions for review of the Postal Service's determination to close the New Boston post office in New Boston, Illinois. The first petition for review was filed by Barbara O'Hearn. The second petition for review was filed by Lu Ann Krengle. The earliest postmark date is October 17, 2011. The Commission hereby institutes a proceeding under 39 U.S.C. 404(d)(5) and establishes Docket No. A2012-38 to consider Petitioners' appeal. If Petitioners would like to further explain their position with supplemental information or facts, Petitioners may either file a Participant Statement on PRC Form 61 or file a brief with the Commission no later than December 1, 2011.

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Categories of issues apparently raised. Petitioners contend that (1) the Postal Service failed to consider the effect of the closing on the community (*see* 39 U.S.C. 404(d)(2)(A)(i)); and (2) the Postal Service failed to consider whether or not it will continue to provide a maximum degree of effective and regular postal services to the community (*see* 39 U.S.C. 404(d)(2)(A)(iii)).

After the Postal Service files the administrative record and the Commission reviews it, the Commission may find that there are more legal issues than those set forth above, or that the Postal Service's determination disposes of one or more of those issues. The deadline for the Postal Service to file the applicable administrative record with the Commission is November 11, 2011. *See* 39 CFR 3001.113. In addition, the due date for any responsive pleading by the Postal Service to this Notice is November 11, 2011.

Availability; website posting. The Commission has posted the appeal and supporting material on its website at *http://www.prc.gov.* Additional filings in this case and participant's submissions also will be posted on the website, if provided in electronic format or amenable to conversion, and not subject to a valid protective order. Information on how to use the Commission's website is available online or by contacting the Commission's webmaster via telephone at 202-789-6873 or via electronic mail at *prc-webmaster@prc.gov*.

The appeal and all related documents are also available for public inspection in the Commission's docket section. Docket section hours are 8 a.m. to 4:30 p.m., eastern time, Monday through Friday, except on Federal government holidays. Docket section personnel may be contacted via electronic mail at *prc-dockets@prc.gov* or via telephone at 202-789-6846.

Filing of documents. All filings of documents in this case shall be made using the Internet (Filing Online) pursuant to Commission rules 9(a) and 10(a) at the Commission's website, *http://www.prc.gov*, unless a waiver is obtained. *See* 39 CFR 3001.9(a) and 3001.10(a). Instructions for obtaining an account to file documents online may be found on the Commission's website, *http://www.prc.gov*, or by contacting

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the Commission's docket section at *prc-dockets@prc.gov* or via telephone at 202-789-6846.

Commission reserves the right to redact personal information which may infringe on an individual's privacy rights from documents filed in this proceeding.

Intervention. Persons, other than the Petitioners and respondents, wishing to be heard in this matter are directed to file a notice of intervention. *See* 39 CFR 3001.111(b). Notices of intervention in this case are to be filed on or before November 28, 2011. A notice of intervention shall be filed using the Internet (Filing Online) at the Commission's website, *http://www.prc.gov*, unless a waiver is obtained for hardcopy filing. *See* 39 CFR 3001.9(a) and 3001.10(a).

Further procedures. By statute, the Commission is required to issue its decision within 120 days from the date it receives the appeal. *See* 39 U.S.C. 404(d)(5). A procedural schedule has been developed to accommodate this statutory deadline. In the interest of expedition, in light of the 120-day decision schedule, the Commission may request the Postal Service or other participants to submit information or memoranda of law on any appropriate issue. As required by Commission rules, if any motions are filed, responses are due 7 days after any such motion is filed. *See* 39 CFR 3001.21.

It is ordered:

1. The Postal Service shall file the applicable administrative record regarding this appeal no later than November 11, 2011.

2. Any responsive pleading by the Postal Service to this Notice is due no later than November 11, 2011.

3. The procedural schedule listed below is hereby adopted.

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4. Pursuant to 39 U.S.C. 505, Tracy Ferguson is designated officer of the Commission (Public Representative) to represent the interests of the general public.

5. The Secretary shall arrange for publication of this Notice and Order and Procedural Schedule in the *Federal Register*.

By the Commission.

Shoshana M. Grove
Secretary

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PROCEDURAL SCHEDULE

October 27, 2011	Filing of Appeal
November 11, 2011	Deadline for the Postal Service to file the applicable administrative record in this appeal
November 11, 2011	Deadline for the Postal Service to file any responsive pleading.
November 28, 2011	Deadline for notices to intervene (*see* 39 CFR 3001.111(b))
December 1, 2011	Deadline for Petitioner's Form 61 or initial brief in support of the petition (*see* 39 CFR 3001.115(a) and (b))
December 21, 2011	Deadline for answering brief in support of the Postal Service (*see* 39 CFR 3001.115(c))
January 5, 2011	Deadline for reply briefs in response to answering briefs (*see* 39 CFR 3001.115(d))
January 12, 2012	Deadline for motions by any party requesting oral argument; the Commission will schedule oral argument only when it is a necessary addition to the written filings (*see* 39 CFR 3001.116)
February 14, 2012	Expiration of the Commission's 120-day decisional schedule (*see* 39 U.S.C. 404(d)(5))

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DOCKET #
1374651-61272
A2012-38

RECEIVED
2011 OCT 27 P 1:59
POSTAL REGULATORY COMMISSION
OFFICE OF THE SECRETARY

I am writing concerning the New Boston Post Office.
I can't beleive that our town will be without a post office forever. I was born and raised here and I remember going to the post office after school everyday to get the mail. It was in a rickety, one room building. There were usually two ladies in attendance. When Floyd Curtis built the new building it was grand as far as we were concerned. But that was when we had three and sometimes four grocery stores, a meat market, two bars, three gas stations, a dry goods store, a barber shop, a funeral home and a few other businesses. This was a prosperous town then. Now we are probably going like other little river towns that are being forgotten. We don't have any grocery stores, but we have three bars, a gas station/convience store, a Community Center and a big grain elevator. The Cargill Corp just built a new, much larger elevator, a six million dollar facility. We all hope with the confidence that that enterprise showed we will be adding other businesses in the future. But without a post office that might be deturance to us. Businesses need to have a place to mail out parcels and correspondence without traveling for several miles to do so.
I am a member of our city council and we are working so hard to turn our town around. But this has been a big "kick in the pants" to us. We had over 300 boxes and I was told we were meeting our obligation to the post office. If you would reconsider our little town it would be a boost to all of us. This has been a hardship for us. We want to try to get out there and run with the bigger towns but this hampers everything.
This problem that the post office is having financially is not the fault of we little towns but look to the big offices. That's where there is a problem. Solve it there not here!

Thank You for your consideration,

Lu Ann Krengle

Lu Ann Krengle
New Boston, Il. 61272

Received
OCT 24 2011
Office of PAGR

DOCKET NO. 1374651-61272
CASE NO. 53
PAGE NO. 7

A2012-38

Oct 20, 2011

Docket # 1374651-61272

This is a Postal Appeal regarding our New Boston Post Office Closure.

RECEIVED
2011 OCT 28 P 3:08
POSTAL REGULATORY COMMISSION
OFFICE OF THE SECRETARY

This is a small town with a very large volume of mail going out.

My concerns are;

1. The winter weather
2. Our mail carrier standing out in the open in all kinds of conditions — rain, sleet, hail, wind blowing etc mail
3. Our elderly and handicapped falling in bad weather; can you be sued?
4. Will the locks freeze shut?
5. You took our social gathering away
6. The bulliten board was our way of knowing what was going on
7. Our Post Master was very good at answering our questions + helping us pick the best way for packages

Thank You
Barbara O'Hearn

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Postal Regulatory Commission
Submitted 11/2/2011 11:22:37 AM
Filing ID: 77284
Accepted 11/2/2011
Docket No. A2012-38

Postal Regulatory Commission

Washington, D.C. 20268-0001

NOTICE OF FILING UNDER 39 U.S.C. § 404(d)

TO THE UNITED STATES POSTAL SERVICE:

Please take notice that on October 27, 2011, the Commission received two petitions for review of the Postal Service's determination to close the New Boston post office located in New Boston, Illinois. The first petition for review was filed by Barbara O'Hearn. The second petition for review was filed by Lu Ann Krengle. The earliest postmark date is October 17, 2011.

This notice is advisory only and is being furnished so that the Postal Service may begin assembling the administrative record in advance of any formal appeal proceedings held upon the alleged (closing/consolidation) for transmittal pursuant to 39 CFR § 3001.113(a) (requiring the filing of the record within 15 days of the filing with the Commission of a petition for review). The Postal Service's administrative record is due no later than November 14, 2011.

Shoshana M. Grove
Secretary

Date: November 2, 2011

Attachment