

A2012-58

To: Postal Regulatory Commission  
901 New York Ave. NW Suite 200  
Washington DC 20268-0001  
Ref: Deering Post Office 63840

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POSTAL REGULATORY  
COMMISSION  
OFFICE OF THE SECRETARY

To whom it may concern:

I am writing this letter appealing the final determination to close the Deering, MO Post Office 63840. When the Post Office closes, the mail coming to Deering will be coming from the Wardell Post Office, located 17 miles away from Deering. To my understanding and what I have been told by Postal Representatives a Rural Carrier can provide all the services a retail office can provide. My concern is packages (too large to fit in a standard mailbox), certified letters, and registered letters will have to be picked up at the Wardell Office if no one is home to accept these items during attempt by Rural Carrier. The distance to accept these services would be 34 miles to Wardell and back to Deering. This is an extreme inconvenience to the community's elderly, disabled, lower-class families, the school, and the other 5 businesses located in our community.

For a company that strives for customer service, I feel like the Postal Service does not care about us as customers. Deering is a small community and is located a great distance away from any major city. Our Post Office is currently open 6 hours a day. Why was cutting the hours of the office to 2 hours a day or 4 hours a day not considered first by the Postal Service? Cutting hours of the Post Office will save money also. Having the hours cut to 2 or 4 hours each day would be acceptable to this community.

Sincerely,

*Douglas James*

Douglas James  
PO Box 244  
Deering MO 63840

Received

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