

A2012-36
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2011 OCT 25 A 3:16

Duchette Insurance Agency, Inc.

October 14, 2011

Postal Regulatory Commission
901 New York Avenue NW, Suite 200
Washington, DC 20268-0001

Received

OCT 19 2011

Office of PAGR

POSTAL REGULATORY
COMMISSION
OFFICE OF THE SECRETARY

Dear Postal Regulatory Commission,

I am writing to appeal the decision to close the East Poland ME Post Office. This office is very valuable to our business. We regularly use express mail to forward securities transactions. It is very common to receive checks after 4:00 PM and to forward them in the same day. The East Poland Post Office is open to receive Express Mail right up until the last minute every day. Losing this service will be disruptive to our business and our clients. I was told at the public hearing that I could go to Auburn because they are open until 5:00 PM. This sounds good except when checks are received after 4:00 PM, it takes about 40 minutes to process the transaction, and we then have to package and run for the post office. There simply is not enough time to process the transaction in our office and make it to Auburn before 5:00 PM.

Duchette Insurance Agency agents process health insurance applications. We regularly use the Express Mail option to put coverage in-force the next day. All insurers require applications to be in hand with payment to bind coverage. Losing the last minute service will cause some clients to have their coverage delayed by an additional day or possibly three days for applications received after 4:00 on Thursdays.

In your determination letter, you cited a few very small businesses served by this office. Our company was not even mentioned, not that that matters; however we are by far one of the highest volume mail recipients. We also know of another business that mails packages by the dozens that was not mentioned.

On a personal note, I find the proposed closure to be an assault on rural America. Our towns are defined by the names of our areas. East Poland is a special place where my family has lived for over 100 years. To regulate it away will be a sad day in East Poland.

I respectfully ask that you do not close the East Poland Post office.

Sincerely,



Carl E. Duchette is a Registered Representative Offering Securities Through United Planners Financial Services
Of America Member FINRA/SIPC

Duchette Insurance Agency, Inc. and United Planners are not Affiliated

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