

OAK HILL Docket: 1375716 - 36766

*These are the 1st 18 documents that should be completed Scanned and sent to the MPOO for review

[Return to Flow](#)

Page	Document		
1.	Request/approval to study for discontinuance (02/15/2011)	<input checked="" type="checkbox"/>	
2.	Notice (if appropriate) to Headquarters of suspension	<input checked="" type="checkbox"/>	
3.	Notice (if appropriate) to customers/district personnel of suspension	<input checked="" type="checkbox"/>	
4.	Highway map with community highlighted (02/08/2011)	<input checked="" type="checkbox"/>	
5.	Eviction notice (if appropriate) (02/08/2011)	<input checked="" type="checkbox"/>	
6.	Building inspection report and original photos of building deficiencies (if appropriate) (02/08/2011)	<input checked="" type="checkbox"/>	
7.	Post Office and community photos (03/08/2011)	<input checked="" type="checkbox"/>	
8.	PS Form 150, Postmaster Workload Information (03/11/2011)	<input checked="" type="checkbox"/>	
9.	Worksheet for calculating work service credit (03/14/2011)	<input checked="" type="checkbox"/>	
10.	Window transaction record (03/14/2011)	<input checked="" type="checkbox"/>	 
11.	Record of incoming mail (03/14/2011)	<input checked="" type="checkbox"/>	
12.	Record of dispatched mail (03/14/2011)	<input checked="" type="checkbox"/>	
13.	Administrative postmaster/OIC comments (02/15/2011)	<input checked="" type="checkbox"/>	
14.	Inspection Service/local law enforcement vandalism reports (02/09/2011)	<input checked="" type="checkbox"/>	 
15.	Post Office fact sheet (04/11/2011)	<input checked="" type="checkbox"/>	
16.	Community fact sheet (03/14/2011)	<input checked="" type="checkbox"/>	
17.	Alternate service options/cost analysis (03/08/2011)	<input checked="" type="checkbox"/>	

18.	Form 4920, Post Office Fact Sheet (04/11/2011)	<input checked="" type="checkbox"/>	
19.	Reccomendation and Service Replacement Type (02/15/2011)	<input checked="" type="checkbox"/>	
20.	Questionnaire instruction letter to postmaster/OIC (05/25/2011)	<input checked="" type="checkbox"/>	
21.	Cover letter, questionnaire, and enclosures (01/24/2011)	<input checked="" type="checkbox"/>	   
22.	Returned customer questionnaires and Postal Service response letters (01/24/2011)	<input checked="" type="checkbox"/>	  
23.	Analysis of questionnaires (04/07/2011)	<input checked="" type="checkbox"/>	
24.	Community meeting roster (03/17/2011)	<input checked="" type="checkbox"/>	
25.	Community meeting analysis (03/17/2011)	<input checked="" type="checkbox"/>	
26.	Community meeting letter (Need to set before questionnaire if not held before) (03/17/2011)	<input checked="" type="checkbox"/>	
27.	Petition and Postal Service response letter (if appropriate) (03/16/2011)	<input checked="" type="checkbox"/>	
28.	Congressional inquiry and Postal Service response letter (if appropriate) (03/01/2011)	<input checked="" type="checkbox"/>	
29.	Proposal checklist (04/11/2011)	<input checked="" type="checkbox"/>	
30.	District notification to Government Affairs (04/11/2011)	<input checked="" type="checkbox"/>	
31.	Instructions to postmaster/OIC to post proposal (04/11/2011)	<input checked="" type="checkbox"/>	
32.	Invitation for comments exhibit (04/11/2011)	<input checked="" type="checkbox"/>	
33.	Proposal exhibit	<input checked="" type="checkbox"/>	
34.	Comment form exhibit (06/16/2011)	<input checked="" type="checkbox"/>	
35.	Instructions for postmaster/OIC to remove proposal (06/12/2011)	<input checked="" type="checkbox"/>	
36.	Round-date stamped proposals and invitations for comments from affected offices (06/20/2011)	<input checked="" type="checkbox"/>	
37.	Notification of taking proposal and	<input checked="" type="checkbox"/>	

	comments under internal consideration (06/16/2011)		
38.	Proposal comments and Postal Service response letters (06/17/2011)	<input checked="" type="checkbox"/>	
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) ()	<input checked="" type="checkbox"/>	
40.	Analysis of comments (06/20/2011)	<input checked="" type="checkbox"/>	
41.	Revised proposal (if appropriate) (04/04/2011)	<input checked="" type="checkbox"/>	
42.	Updated PS Form 4920 (if appropriate) (04/11/2011)	<input checked="" type="checkbox"/>	
43.	Certification of record (06/20/2011)	<input checked="" type="checkbox"/>	
44.	Log of Post Office discontinuance actions (06/20/2011)	<input checked="" type="checkbox"/>	
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (06/22/2011)	<input checked="" type="checkbox"/>	
46.	Headquarters' acknowledgment of receipt of record (08/04/2011)	<input checked="" type="checkbox"/>	
47.	Final determination transmittal letter from Headquarters (08/22/2011)	<input checked="" type="checkbox"/>	
48.	Instruction letter to postmaster/OIC on posting (08/22/2011)	<input checked="" type="checkbox"/>	
49.	Round-date stamped final determination cover sheets ()	<input checked="" type="checkbox"/>	
50.	Postal Bulletin Post Office Change Announcement ()	<input type="checkbox"/>	
51.	Vice president, Delivery and Retail, instruction letter (08/22/2011)	<input type="checkbox"/>	



DocId: 3375710 - 28700
Page 2 of 1

02/15/2011

WILLIAM MITCHELL
DISTRICT MANAGER
ALABAMA PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 7Th congressional district.

Post Office Name:	OAK HILL
Zip+4 Code:	36766-9998
EAS Level:	55
Finance Number:	016090
County:	Wilcox
Proposed Admin Office:	PINE APPLE PO
ADMIN Miles Away:	6.7
Near Office Name:	FURMAN PO
Near Miles Away:	9.2
Number of Customers:	
Post Office Box:	66
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	66

The above office became vacant when the postmaster retired on 11/01/2010.

The postmaster position is vacant. This office has post office boxes and the residence mail is delivered by a rural carrier from Pine Apple Post Office.

GREG CONNER
Manager, Post Office Operations

Approval to Study for Discontinuance:

WILLIAM MITCHELL
DISTRICT MANAGER
ALABAMA PFC

02/15/2011

DATE

cc: Area Manager, Public Affairs and Communication



Docket: 1375718
Page Nbr: 2

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: OAK HILL State: AL Zip Code: 36766
 Area: SOUTHEAST District: ALABAMA PFC
 Congressional District: 7Th County: Wilcox
 EAS Grade: 56 Finance Number: 016090
 Post Office: Classified Station Classified Branch CPO

• There was no Emergency Suspension for this office

Prepared by: CARLIJHA GOREE
 Title: ALABAMA PFC Post Office Review Coordinator
 Tele No: (206) 521-0485

Date: 03/14/2011
 Fax No: (860) 577-4390



Docket: 1375716 - 36766

Page No: 3

NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

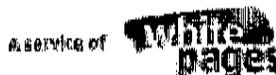
A. Office

Name: OAK HILL State: AL Zip Code: 36766
 Area: SOUTHEAST District: ALABAMA PFC
 Congressional District: 7Th County: Wilcox
 EAS Grade: 55 Finance Number: 016090
 Post Office: Classified Station Classified Branch CPO

There was no Emergency Suspension for this office

Prepared by: CARLIJHA GOREE
 Title: ALABAMA PFC Post Office Review Coordinator
 Tele No: (205) 521-0485

Date: 03/14/2011
 Fax No: (860) 577-4390

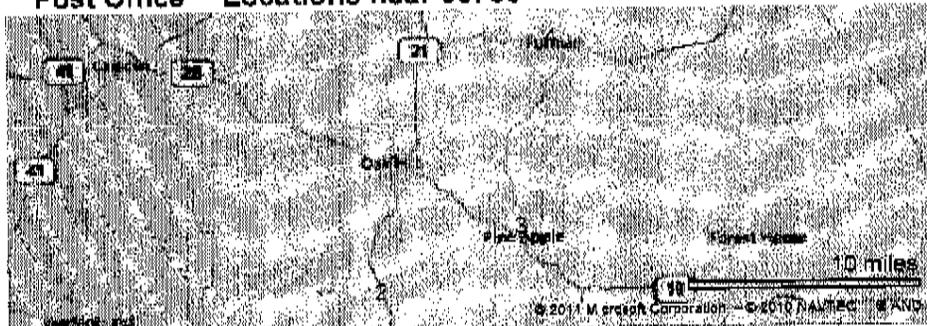


DOCKET NO. 1375716-36766
ITEM NO. 4
PAGE 1

Post Office™ Locations

[PRINT](#) | [BACK](#)

Post Office™ Locations near 36766



- | | |
|---|--|
| <p>1 Post Office™
Location - OAK HILL
10625 HIGHWAY 10 E
OAK HILL, AL 36766-8998
(800) ASK-USPS
(800) 275-8777</p> <p style="border: 1px solid black; padding: 2px;">0.0 mi</p> | <p>Business Hours
Mon-Sat
8:30am-1:45pm
Sun
Closed</p> |
| <p>2 Post Office™
Location - MC WILLIAMS
172 CEDAR ST
MC WILLIAMS, AL 36753-2000
(800) ASK-USPS
(800) 275-8777</p> <p style="border: 1px solid black; padding: 2px;">6.2 mi</p> | <p>Business Hours
Mon-Fri
8:30am-1:45pm
Sat-Sun
Closed</p> |
| <p>3 Post Office™
Location - PINE APPLE
52 COUNTY ROAD 59
PINE APPLE, AL 36768-9998
(800) ASK-USPS
(800) 275-8777</p> <p style="border: 1px solid black; padding: 2px;">6.4 mi</p> | <p>Business Hours
Mon-Fri
8:00am-11:00am
11:30am-3:00pm
Sat
8:00am-10:30am
Sun
Closed</p> |
| <p>4 Post Office™
Location - FURMAN
8545 COUNTY ROAD 59</p> | <p>Business Hours
Mon-Fri
8:30am-3:30pm
Sat
8:30am-10:30am</p> |

Post Office™ Locations in ZIP 36766

FURMAN, AL 36741-
 8988 Sun
 Closed
 (800) ASK-USPS
 (800) 275-8777

9.0 mi

DOCKET NO. 1375716-36766
 ITEM NO. 4
 PAGE 2

Post Office™ Locations near 36766

By City

[OAK HILL](#) [MC WILLIAMS](#) [PINE APPLE](#) [FURMAN](#) [FOREST HOME](#)

By ZIP Code

[36753](#) [36768](#) [36741](#) [36030](#) [36781](#) [36726](#) [36425](#) [36481](#) [36723](#) [36435](#)
[36444](#) [36471](#) [36775](#) [36751](#) [36037](#) [36033](#) [36787](#) [36015](#) [36728](#) [36785](#)

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Reverse Phone Number

See who is calling you

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Docket: 1375716 - 36766
Item Nbr: 5
Page Nbr: 1



Eviction Notice

A. Office

Name: OAK HILL State: AL Zip Code: 36766
 Area: SOUTHWEST District: ALABAMA PFC
 Congressional District: 7th County: Wilcox
 EAS Grade: 55 Finance Number: 016090
 Post Office: Classified Station Classified Branch CPO

There was no eviction notice for this office

Prepared by: CARLIJHA GOREE
 Title: ALABAMA PFC Post Office Review Coordinator
 Tele No: (205) 521-0485

Date: 08/05/2011
 Fax No: (850) 677-4390

Docket: 3375716 - 36766
Item Nbr: 6
Page Nbr: 1



Building Inspection Report

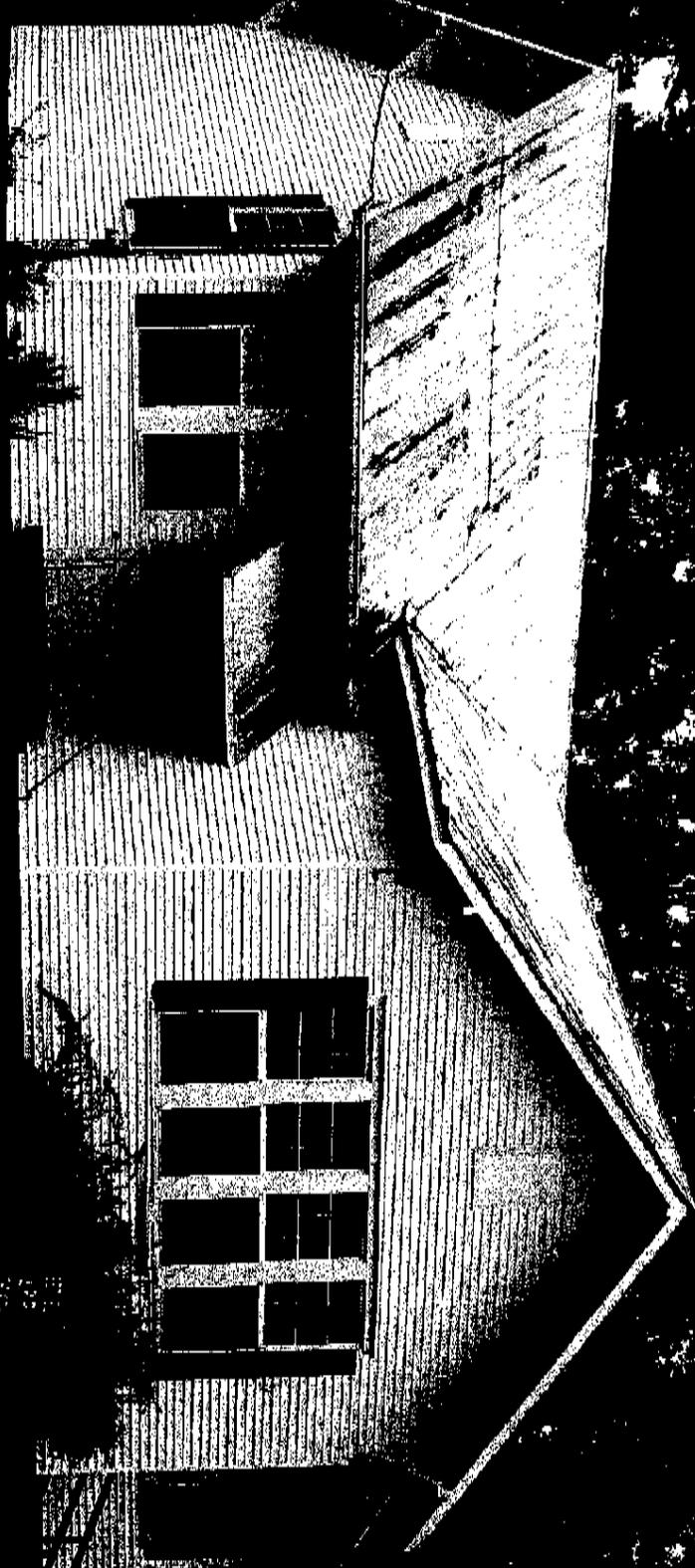
A. Office

Name: OAK HILL State: AL Zip Code: 36786
 Area: SOUTHWEST District: ALABAMA PFC
 Congressional District: 7th County: Wilcox
 EAS Grade: 55 Finance Number: 016090
 Post Office: Classified Station Classified Branch CPO

• There was no building inspection report nor photos for this office

Prepared by: CARLIJHA GOREE
 Title: ALABAMA PFC Post Office Review Coordinator
 Tele No: (205) 521-0485

Date: 08/05/2011
 Fax No: (850) 877-4390



DOCKET NO.
ITEM NO.
PAGE

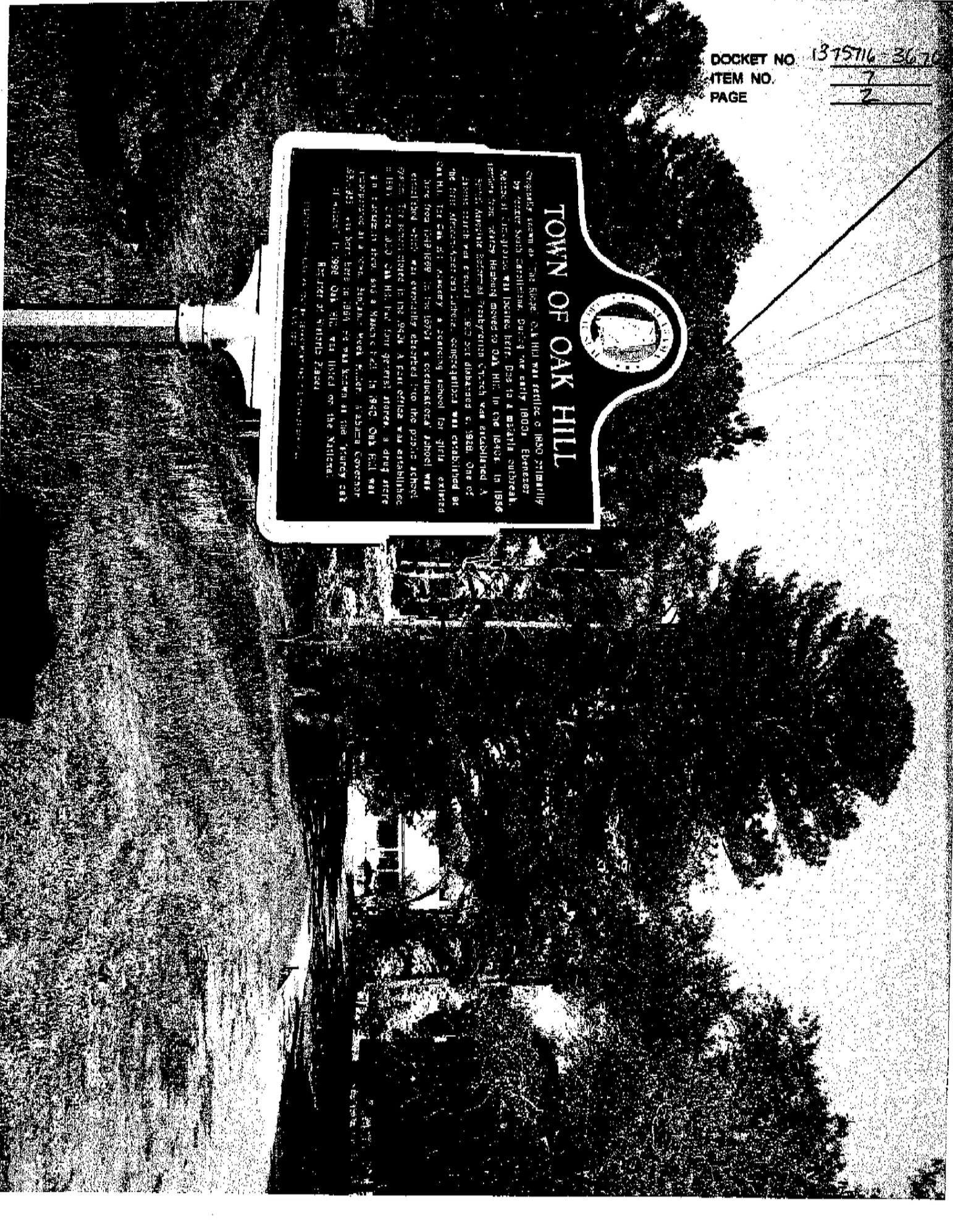
1315716-30760
7

DOCKET NO. 1375716-3670
 ITEM NO. 7
 PAGE 2

TOWN OF OAK HILL

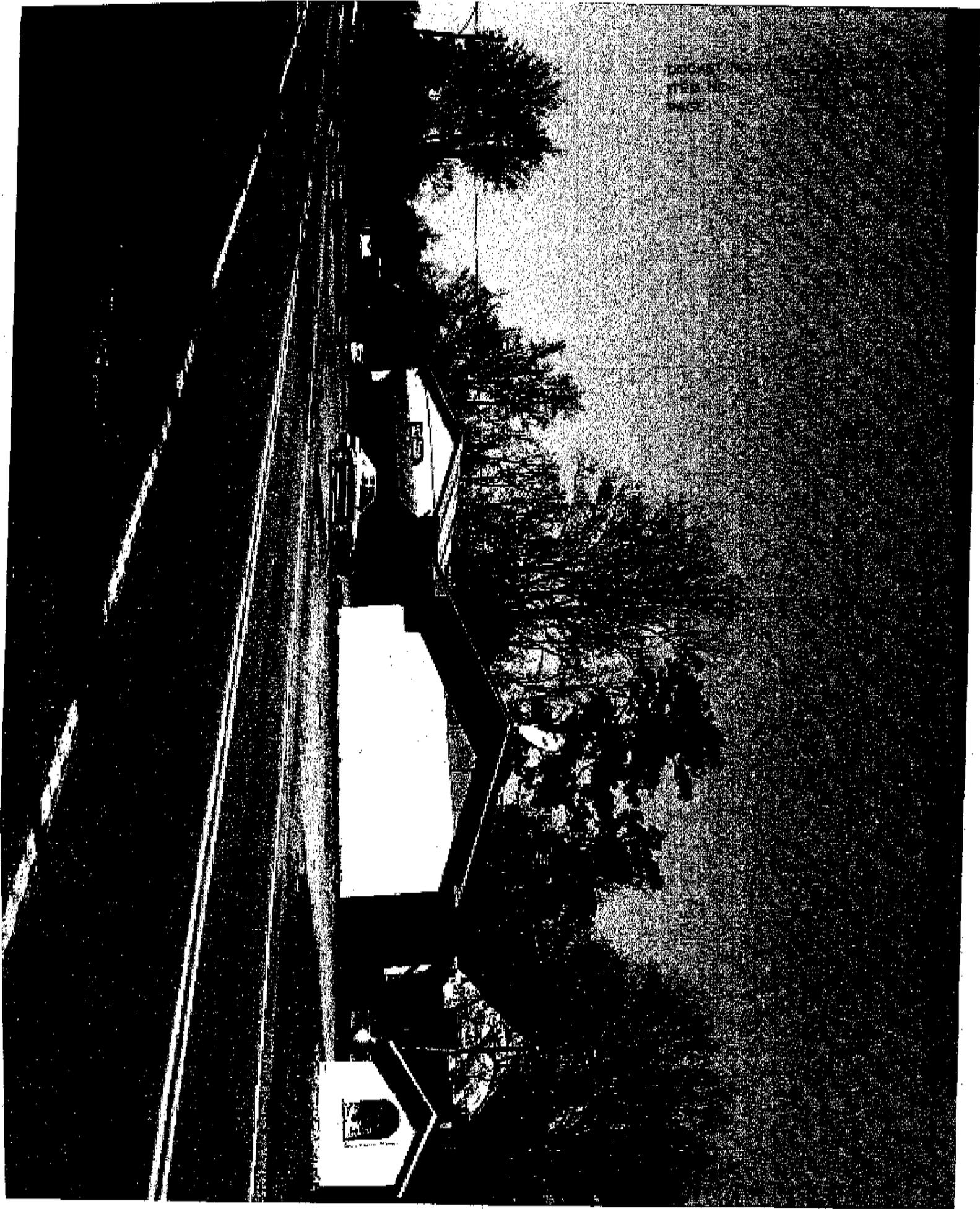


Originally known as "Old Ridge," Oak Hill was settled c. 1850 primarily by former South Carolinians. Settled on early 1800s Ebenezer, Georgia land granted to his father here. Due to a malaria outbreak, founder John Henry Hubbard moved to Oak Hill. In the 1840s, in 1856, South Atlantic Baptist Tabernacle Church was established. A Baptist church was erected c. 1870 and disbanded c. 1920. One of the first African-American churches, congregations was established at Oak Hill. The Oak Hill Academy, a boarding school for girls, existed here from 1869-1899. In the 1870s, a conductors' school was established which was eventually absorbed into the public school system. The school closed in the 1920s. A fire station was established c. 1890. One of Oak Hill's first general stores, a drug store in 1870s in store and a Market c. 1870. In 1890, Oak Hill was incorporated as a town. John J. West, Mayor. 1890-1892. Governor. 1892-1894. Oak Hill was here in 1890. The first Oak Hill was founded in 1890. In 1990, Oak Hill was listed on the National Register of Historic Places.



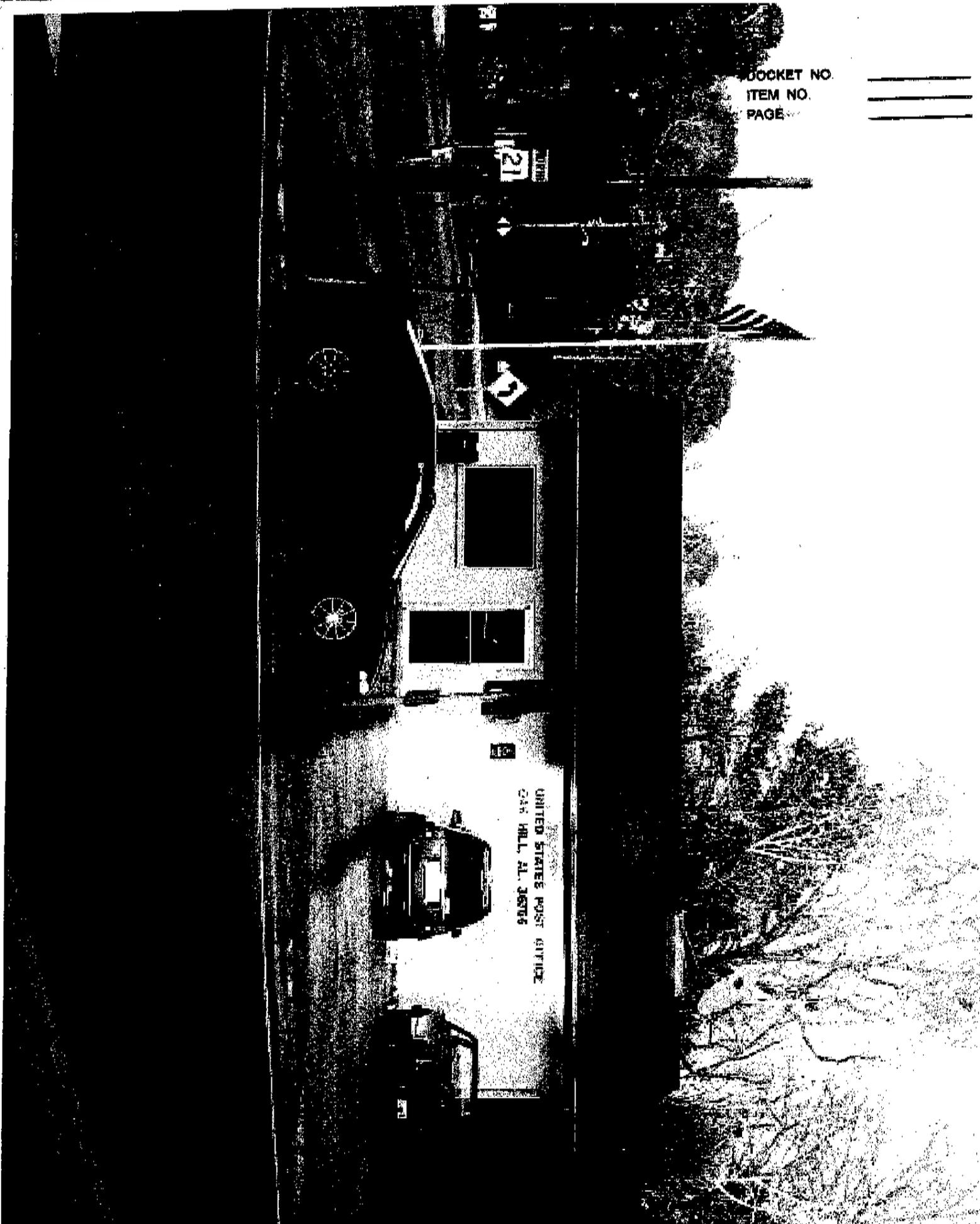
DOCKET NO. 1375716-36746
ITEM NO. 7
PAGE 3





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11:25 AM
PAGE

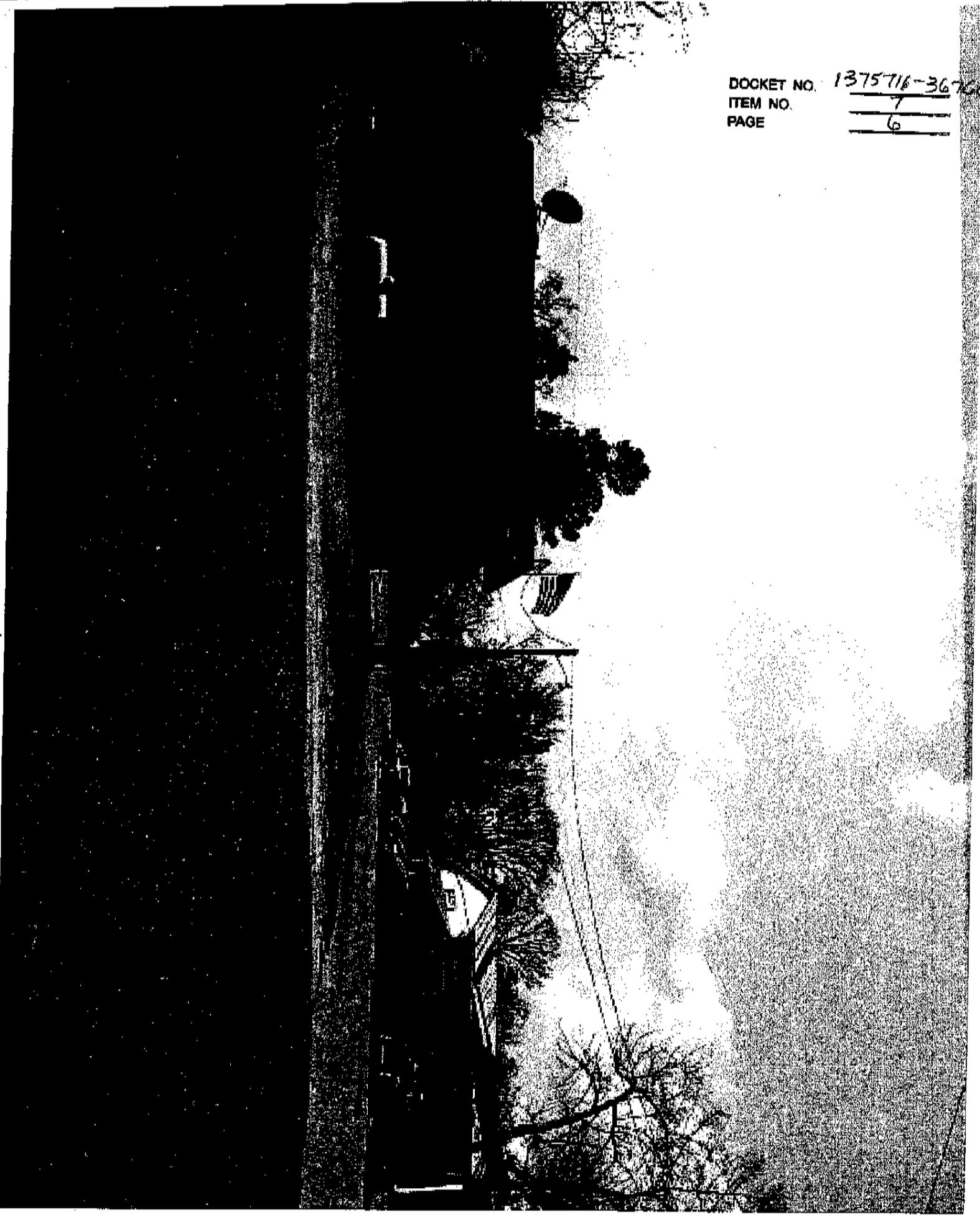
POCKET NO. _____
ITEM NO. _____
PAGE _____



DOCKET NO. 1375716-267
ITEM NO. 712
PAGE 5



DOCKET NO. 1375716-36706
ITEM NO. 7
PAGE 6



PS Form 150, Postmaster Workload Information

Docket 1376718
Page Nbr 8

Post Office, State & Zip Code OAK HILL, AL 36789		Postmaster's Signature JYFRF0	Date 03/11/2011
District Office, State & Zip Code ALABAMA PFC, AL 35201		District Manager's Signature KC8FY4	Date 03/11/2011
(Check Box) <input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		56
2.	Finance Number	(1-6)	016080
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Cell Boxes Rented	(10-16)	99
5.	Possible City Deliveries	(18-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility from Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	Y
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	Y
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(66)	N

PS Form 150, January 1983

PS Form 150, Postmaster Workload Information

Docket 1375718
Page Nbr 8a

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	66	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

- Enter current evaluated office level.
 - Enter the 8-digit post office finance number.
 - Enter number of general delivery families served.
 - Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches, as well as the main office including GPO's.
 - Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, Carrier Route Report, for the previous accounting period.
 - Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
 - Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
 - Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
 - Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
 - Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
 - Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
 - Enter the number of classified stations and/or branches that have center delivery service.
 - Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
 - Enter the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
 - To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.
- Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)
- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
 - Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
 - Does office separate incoming mail to carrier routes for other associate offices?
 - Does office separate all incoming letter size mail to city, rural and/or star routes?
 - Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
 - Do you have a vehicle maintenance facility under your jurisdiction?
 - Do you have an air transfer office under your jurisdiction?
 - Do you occupy a government-owned building and lease a portion of the building to someone else?
 - Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
 - Does your office distribute food stamps?



Docket: 1375716
Page Nbr: 10a

02/22/2011

OIC/POSTMASTER

SUBJECT: OAK HILL Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to OAK HILL customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the OAK HILL Post Office for a 2-week period. The surveys should begin 02/26/2011 and end on 03/11/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 03/12/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact CARLIJHA GOREE, Post Office Review Coordinator, at (205) 521-0485.

CARLIJHA GOREE

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po_dis/win/in_survey.cfm?fin=1375716

Survey of Incoming Mail - http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1375716

Survey of Dispatched Mail - http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1375716

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: OAK HILL
Office Zip+4: 35766 -9998 District: ALABAMA PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>66</u>	X 1.0	=	<u>66</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>66</u>

Revenue WSCs

First	25 revenue units:	1.00	X	<u>25</u> units	=	<u>25.00</u>
Next	275 revenue units:	0.50	X	<u>9</u> units	=	<u>4.50</u>
Next	700 revenue units:	0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units:	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units:	0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:						<u>29.50</u>

Activity WSCs 66 + Revenue WSCs = 29.50 Base WSCs 95.50 = EAS Grade E

Previous evaluation: EAS grade 65

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

CARLIJHA GOREE

CARLIJHA.J.GOREE@USPS.GOV

Printed Name

Signature

ALABAMA PFC District Review Coordinator

03/14/2011

Title

Date

Window Transaction Survey

Window Transaction Survey

PO Name: OAK HILL ZIP+4: 36766 - 9938 Completed By: GAY ARWOOD

Survey Period: 02/26/2011 through 03/11/2011

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue (1.188)
Sat - 02/26	15	6	0	0	0	0	4	1
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	0	0	0	0	0	0	0	0
Tue - 03/01	23	8	0	0	0	0	0	1
Wed - 03/02	32	12	0	0	0	1	0	0
Thu - 03/03	15	12	0	0	0	0	0	0
Fri - 03/04	12	9	0	0	0	0	1	0
Sat - 03/05	18	17	0	0	0	0	0	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	27	12	0	0	0	0	0	0
Tue - 03/08	11	10	0	0	0	0	0	0
Wed - 03/09	6	2	0	0	0	0	0	0
Thu - 03/10	12	7	0	0	0	1	0	0
Fri - 03/11	32	16	0	0	0	12	0	1
TOTALS	203	111	0	0	0	14	5	3
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	14.3	10.9	0.0	0.0	0.0	2.3	0.8	0.3
Average Number Daily Transactions:	30.5		Average Daily Retail Workload in Minutes:		28.6			

Docket: 1275716 - 36766
 Item Nbr: 11
 Page Nbr: 1

Survey of Incoming Mail

Survey of Incoming Mail
 (Record in Pieces)

Post Office Name and Zip+4

OAK HILL 36766 - 9998

Dates Recorded

02/26/2011 through 03/11/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/26	46	35	0	12	1	2	0	0
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	64	49	0	23	0	0	0	0
Tue - 03/01	58	28	3	68	0	0	0	0
Wed - 03/02	45	30	39	27	0	1	0	0
Thu - 03/03	109	13	3	5	0	1	0	0
Fri - 03/04	96	0	0	36	0	0	0	0
Sat - 03/05	10	4	0	8	0	0	0	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	108	67	38	21	0	1	0	1
Tue - 03/08	47	17	62	18	0	2	0	0
Wed - 03/09	39	20	12	12	0	2	0	0
Thu - 03/10	37	19	12	17	0	1	0	0
Fri - 03/11	48	3	0	18	0	6	0	0
TOTALS	708	285	169	265	1	16	0	1
Daily Average	59.0	23.8	14.1	22.1	-0.1	1.3	0.0	0.1

Signature of Person Making Count:

GAY ARWOOD

Printed Name:

GAY ARWOOD

Date:

03/14/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Docket: 1375716 - 36766
 Item No: 12
 Page No: 1

Survey of Dispatched Mail

Survey of Dispatched Mail
 (Record in Pieces)

Post Office Name and Zip+4

OAK HILL 36766 - 9998

Dates Recorded

02/26/2011 through 03/11/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/26	20	0	0	0	1	1	0	0
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	38	3	0	0	0	0	0	0
Tue - 03/01	53	7	0	0	1	0	0	0
Wed - 03/02	49	0	3	1	1	0	0	0
Thu - 03/03	53	3	0	0	0	0	0	0
Fri - 03/04	50	0	3	0	0	0	0	0
Sat - 03/05	28	1	0	0	1	1	0	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	25	0	0	0	0	0	0	0
Tue - 03/08	33	0	2	0	0	0	0	0
Wed - 03/09	21	0	0	0	0	0	0	0
Thu - 03/10	19	2	0	0	2	0	0	0
Fri - 03/11	12	2	0	0	13	0	0	0
TOTALS	402	18	8	1	19	2	0	0
Daily Average	33.5	1.5	0.7	0.1	1.6	0.2	0.0	0.0

Signature of Person Making Count:

GAY ARWOOD

Printed Name:

GAY ARWOOD

Date:

03/14/11



Docket: 1375716 - 36766

Page Nbr: 13

02/15/2011

OIC/POSTMASTER

SUBJECT: OAK HILL Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the OAK HILL Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the OAK HILL Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to CARLIJHA GOREE by 03/01/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>66</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>66</u>

If you have any comments on alternate means of providing services to the OAK HILL customers, please provide them below:

CARLIJHA GOREE
Post Office Review Coordinator

Comments:

cc: Official Record



Docket: 1375716 - 36766

Page Nb: 14

02/09/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the OAK HILL Post Office, 36766 - 9998, located in Wilcox County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

CARLIJHA GOREE
Post Office Review Coordinator
ALABAMA PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

Post Office Survey Sheet

Docket: 1373716 - 36766

Page No: 15

Post Office Survey Sheet

Post Office Name OAK HILL ZIP+4 36766-9998
 Congressional District 7Th Date 03/14/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

N/A

2. Is the facility accessible to persons with disabilities? Yes No

3. Lease terms? 30-day cancellation clause? no

4. Are suitable alternate quarters available for an independent Post Office? If so, where?
no

5. List potential CPO sites.

6. Are there any postage meter customers or permit mailers? Yes No
 If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?
PMR accommodations not known

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

HCR 8a.m. & dispatch 4p.m.

How Post Office boxes are installed?	<u>188</u>
How Post Office boxes are used?	<u>66</u>
What are the window service hours?	<u>08:30 - 14:00 M-F</u>
	<u>08:30 - 14:00 S</u>
What are the lobby hours?	<u>24 hrs M-F</u>
	<u>24 hrs S</u>

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.
no

Post Office Survey Sheet *(continued)*

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)?	
	N/A	
11.	List potential CBU/parcel lockers sites and distances from present Post Office site.	
	N/A	
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?	
	yes	
13.	Rural delivery/HCR delivery.	
a.	What is current evaluation?	0
b.	Will this change result in the route being overburned?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, what accommodations will be made to adjust the route?	
c.	How many boxes and miles will be added to the route?	0, box 0 Miles
d.	What would be the additional annual expense if the route is increased?	0
e.	What is the one-time cost of CBU/parcel locker installation (if appropriate)?	0
f.	At what time of the day does the carrier begin delivery to the community?	0
	Will this delivery time be affected if the office is discontinued? (Y or N)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, how?	0
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	

Community Survey Sheet

Docket: 1375716 - 36766

Page Nbr: 16

Community Survey Sheet

Post Office Name	<u>OAK HILL</u>	ZIP+4	<u>36766-9998</u>
Congressional District	<u>7Th</u>	Date	<u>03/14/2011</u>

1. Incorporated? Yes No
- Local government provided by: Oak Hill
- Police protection provided by: Wilcox Co Sheriff
- Fire protection provided by: Oak Hill Vol Fire Dept
- School location: Pine Apple, Camden
2. What population growth is expected? (Please document your source)
none
3. What residential, commercial, or business growth is expected? (Please document your source)
unknown
- History. (Are there any special historical events related to the community?
Are there any special community events to consider?)
4. Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
Check with the field real estate office when verification is needed.)
Oak Hill is on register of Oak Hill Historical Community
5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
retirees, commuters, self employed, teachers & farmers
6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center. Do employees of the office offer assistance to senior citizens and handicapped)? What provisions can be made for these services if the Post Office is discontinued?
Public Bulletin Board, Emergency relief and contact point, community mustering point.

Highway Contract Route Cost Analysis Form

Docket: 1375716 - 36766

Page Nbr: 17

**Highway Contract Route
Estimated Cost for Alternative Service**

Office Name: OAK HILLOffice Zip+4: 36766 -9998District: ALABAMA PFC

1.	Enter the number of additional boxes to be added to the route	<u>0</u>	x 3.64 hours per year	<u>0.00</u>
2.	Enter the number of additional miles to be added to the route	<u>0.00</u>	x 10.40 hours per year	<u>0.00</u>
			Total time added to the route	<u>0.00</u>
3.	Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer)			<u>0.00</u>
	Total additional compensation (HCR hourly rate x total time added to the route)			<u>0.00</u>

Rural Route Cost Analysis Form

Docket: 1375718

Page Nbr: 17a

Rural Route Carrier
Estimated Cost for Alternative Replacement Service

Office Name:	<u>OAK HILL</u>	District:	<u>ALABAMA PFC</u>
Office Zip+4:	<u>36766 -9998</u>		
1. Enter the number of additional boxes to be added to the rural route	<u>0</u>		
2. Enter the number of additional miles to be added to the route	<u>0.00</u>		
		Total (additional boxes x volume factor)	<u>0.00</u>
3. Enter the number of additional boxes to be added to the rural route	<u>0</u>		
Centralized boxes	<u>0.00</u>	x 1.00 Min	<u>0.00</u>
Regular L route boxes	<u>0.00</u>	x 1.82 Min	<u>0.00</u>
Regular Non-L route boxes	<u>0.00</u>	x 2.00 Min	<u>0.00</u>
		Total additional box allowance	<u>0.00</u>
4. Enter the number of additional daily miles to be added to the rural route	<u>0.00</u>	x 12 Mileage Standard	<u>0.00</u>
		Total additional minutes per week (miles carried to two decimal places)	<u>0.00</u>
5. Total additional annual minutes (additional minutes per week year)	<u>0.00</u>	x 52 Weeks	<u>0.00</u>
6. Total additional annual hours (additional annual minutes/ 60 minutes per hour)	<u>0.00</u>	/ 60 Minutes	<u>0.00</u>
7. Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated)	<u>0.00</u>		
		Total Annual Cost (additional annual hours x rural cost per hour)	<u>0.00</u>
8. Enter lock pouch allowance (if applicable)			<u>0.00</u>
		Total annual cost for alternate service (annual cost minus lock pouch allowance)	<u>0.00</u>

Docket: 1376715 - 36756
Page No: 18

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet			1. Date Prepared 03/14/2011																								
2. Post Office Name OAK HILL		3. State and ZIP + 4 Code AL 36755-8988																									
4. District, Customer Service ALABAMA PFC	5. Area, Customer Service SOUTHEAST	6. County Wilcox	7. Congressional District 7Th																								
8. Reason for Proposal to Discontinue The postmaster position is vacant. This office has post office boxes and the residence mail is delivered by a rural carrier from Pine Apple Post Office.		9. PO Emergency Suspension (Reason and Date) No Suspension																									
11. Staffing		12. Hours of Service																									
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 11/01/2010 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input checked="" type="checkbox"/> Non-Career c. Current PM POSITION Level (180)EAS-55 Downgraded from EAS-55 d. No of Clerks-0 No of Career-0 No of Non-Career-0 e. No of Others-0 No of Career-0 No of Non-Career-0		a. Time M-F 08:30 - 13:45 Sat 08:30 - 13:45 Total Window Hours Per Week b. Lobby Time M-F 24 hrs Sat 24 hrs 36.00																									
13. Number of Customers Served		14. Daily Volume (Pieces)																									
a. General Delivery 0 b. P.O. Box 85 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 85 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 30.50		<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr><td>a. First-Class</td><td>82</td><td>35</td></tr> <tr><td>b. Newspaper</td><td>36</td><td>0</td></tr> <tr><td>c. Parcel</td><td>1</td><td>1</td></tr> <tr><td>d. Other</td><td>0</td><td>0</td></tr> <tr><td>e. Total</td><td>119</td><td>36</td></tr> <tr><td>f. No. of Postage Meters</td><td></td><td>0</td></tr> <tr><td>g. No. of Permits</td><td></td><td>0</td></tr> </tbody> </table>		Types of Mail	Received	Dispatched	a. First-Class	82	35	b. Newspaper	36	0	c. Parcel	1	1	d. Other	0	0	e. Total	119	36	f. No. of Postage Meters		0	g. No. of Permits		0
Types of Mail	Received	Dispatched																									
a. First-Class	82	35																									
b. Newspaper	36	0																									
c. Parcel	1	1																									
d. Other	0	0																									
e. Total	119	36																									
f. No. of Postage Meters		0																									
g. No. of Permits		0																									
Finances \$, FY 2009 2008 2010		Receipts \$ 18,410 \$ 20,025 \$ 12,860	b. EAS Step 1 PM Basic Salary (no Cost) \$ 22584 c. PM Fringe Benefits (33.8% of b.) \$8,671																								
15a. Quarters																											
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 09/30/2012 Annual Lease \$ 9550 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																											
15b. Explain: The postmaster position is vacant. This office has post office boxes and the residence mail is delivered by a rural carrier from Pine Apple Post Office.																											
17. Schools, Churches and Organization in Service Area: No: 2 St. Paul Luthern Church Bethel AEP Church		19. Administrative/Emanating Office (Proposed): Name PINE APPLE PO EAS Level 13 Miles Away 6.7 Window Service Hours: M-F 08:00 18:00 SAT 08:00 10:30 Lobby Hours: M-F 24 hrs SAT 24 hrs PO Boxes Available: 85																									
18. Businesses in Service Area: No: 2 Oak Hill Grocery Dale Pulpwood Co.		20. Nearest Post Office (if different from above): Name FURMAN PO EAS Level 11 Miles Away 9.2 Window Service Hours: M-F 08:30 15:30 SAT 08:30 10:30 Lobby Hours: M-F 24 hrs SAT 24 hrs PO Boxes Available: 0																									
21. Prepared by																											
Printed Name and Title GAY ARWOOD		Signature GAY ARWOOD Telephone No. AC () (205) 621-0485																									
PO Discontinuance Coordinator Name CARLIJKA GORBE Telephone No. AC () (205) 621-0485		Location BIRMINGHAM, AL																									



Docket: 1375716 - 36766

Page Nbr: 20

03/14/11

OIC/POSTMASTER

SUBJECT: OAK HILL Post Office

Enclosed are questionnaires addressed to customers of the OAK HILL Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 03/30/11 for further review.

CARLIJHA GOREE
Post Office Review Coordinator
Enclosures



Docket: 1375716 - 36766

Item Nbr: 21

Page Nbr: 1

01/24/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the OAK HILL Post Office retired on 11/01/2010. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 30.50 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at OAK HILL may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by community post office emanating from the PINE APPLE PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the MCWILLIAMS PO, located 6.2 miles away. Hours of service at this office are 08:30 15:30, Monday through Friday, and 08:30 10:30 on Saturday. Post Office box service is available at this location at the same fees.

In addition retail services are also available at the PINE APPLE PO, located 6.2 miles away. Hours of service at this office are 08:00 16:00, Monday through Friday, and 08:00 10:30 on Saturday.

I invite you to think about a possible change to Community Post Office. Please return the enclosed questionnaire by 03/16/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the on 03/16/2011 from to to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call CARLIJHA GOREE at (205) 521-0465.

Thank you for your assistance.

Sincerely,

GREG CONNER
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Enclosures:

Questionnaire and return envelope
Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate),
Summary of Post Office change regulations



Docket: 1375716 - 36766
 Item Nbr: 21
 Page Nbr: 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the OAK HILL Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

Summary of Postal Service Retail Facility Change Regulations For Stations and Branches

Certain regulations based on federal law apply when postal managers propose to replace a Post Office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory provisions appears in Title 39, *United States Code*, Section 404(b), while the implementing regulations appear in Title 39, *Code of Federal Regulations*, Part 241.3.

According to implementing regulations, an initial investigation and any subsequent formal proposal to discontinue a Post Office originate with postal field managers responsible for Post Offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected Post Offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected Post Offices for 30 days. No Post Office station or branch may be closed sooner than 60 days after the original date of the final decision.

PUBLIC NOTICE OF PROPOSAL
60-day public posting of proposal
and invitation for customer comments.
Written responses to customer comments.
Review by lower level postal management
decision by senior level postal management.



PUBLIC NOTICE OF FINAL DECISION
30-day public posting of final determination.



Discontinuance shall not
be sooner than 60 days after
original date of the final decision.

Docket: 1375716 - 36766
Item Nbr: 22
Page Nbr: 3



04/14/2011

AGNES MCCASTER

P.O. BOX 38
OAK HILL, AL 36768

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in cursive script that reads "Greg D. Conner".

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:

- a. Buying stamps DAILY WEEKLY MONTHLY NEVER
- b. Mailing letters DAILY WEEKLY MONTHLY NEVER
- c. Mailing parcels DAILY WEEKLY MONTHLY NEVER
- d. Picking up Post Office box mail/ parcels/ signature items DAILY WEEKLY MONTHLY NEVER
- e. Buying money orders DAILY WEEKLY MONTHLY NEVER
- f. Special services (Certified, Registered, Insured, Delivery Confirmation) DAILY WEEKLY MONTHLY NEVER
- g. Sending Express Mail DAILY WEEKLY MONTHLY NEVER
- h. Buying stamp-collecting material DAILY WEEKLY MONTHLY NEVER

2. Do you pass other Post Offices during business hours while traveling to and from work? YES NO

If yes, which offices: Post Office #1502

3. What is the name and address of the Post Office you use most often? OK Hill Post Office

4. Comments: I am in Okla City and an OK Hill Post Office is the closest to me

Name: (please print) AONES McCaster Address: P.O. Box 38, OK Hill 74766

Telephone number: 251-746-2865 Date: 11/27/11

Docket: 1375716 - 36766
Item Nbr: 22
Page Nbr: 2



04/14/2011

ANGELINE BROWN
1146 COUNTY RD 59
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 621-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

POSTAL CUSTOMER
OAK HILL, AL 36766

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following.

a. Buying stamps	DAILY	<u>WEEKLY</u>	MONTHLY	NEVER
b. Mailing letters	DAILY	<u>WEEKLY</u>	MONTHLY	NEVER
c. Mailing parcels	DAILY	<u>WEEKLY</u>	MONTHLY	NEVER
d. Picking up Post Office box mail/ parcels/ signature items	DAILY	<u>WEEKLY</u>	MONTHLY	NEVER
e. Buying money orders	DAILY	<u>WEEKLY</u>	MONTHLY	NEVER
f. Special services (Certified, Registered, Insured, Delivery Confirmation)	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
g. Sending Express Mail	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
h. Buying stamp-collecting material	DAILY	<u>WEEKLY</u>	MONTHLY	NEVER

2. Do you pass other Post Offices during business hours while traveling to and from work YES NO

If yes, which offices: _____

3. What is the name and address of the Post Office you use most often? Oak Hill Post Office

4. Comments: Angelina Brown

Name: (please print) Angelina Brown Address: 1146 Co. Rd 59

Telephone number: 251-746-2271 Date: 01-27-11

Docket: 1175716-36766
Item Nbr: 42
Page Nbr: 3



04/14/2011

ANNIE R EVANS
P.O. BOX 15
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak hill Post Office should be pursued, a formal proposal will be posted in the Pine apple Post Office, Mc Williams Post Office and Oak hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a large initial "G".

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following.
- | | | | | |
|---|-------|---------------|----------------|--------------|
| a. Buying stamps | DAILY | <u>WEEKLY</u> | MONTHLY | NEVER |
| b. Mailing letters | DAILY | <u>WEEKLY</u> | MONTHLY | NEVER |
| c. Mailing parcels | DAILY | <u>WEEKLY</u> | <u>MONTHLY</u> | NEVER |
| d. Picking up Post Office box mail/ parcels/ signature items | DAILY | <u>WEEKLY</u> | MONTHLY | NEVER |
| e. Buying money orders | DAILY | <u>WEEKLY</u> | <u>MONTHLY</u> | NEVER |
| f. Special services (Certified, Registered, Insured, Delivery Confirmation) | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| g. Sending Express Mail | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
| h. Buying stamp-collecting material | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
2. Do you pass other Post Offices during business hours while traveling to and from work? YES NO
- If yes, which offices: _____

3. What is the name and address of the Post Office you use most often? _____

4. Comments: _____

Name: (please print) Dannie P. Evans Address: P.O. Box 15

Telephone number: 334-682-9954 Date: 1-31-2011

Docket: 1375710-36766
Item Nbr: 22
Page Nbr: 4



04/14/2011

ARZULA BARGE

P.O. BOX 154
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner".

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:

- a. Buying stamps DAILY WEEKLY MONTHLY NEVER
- b. Mailing letters DAILY WEEKLY MONTHLY NEVER
- c. Mailing parcels DAILY WEEKLY MONTHLY NEVER
- d. Picking up Post Office box mail/ parcels/ signature items DAILY WEEKLY MONTHLY NEVER
- e. Buying money orders DAILY WEEKLY MONTHLY NEVER
- f. Special services (Certified, Registered, Insured, Delivery Confirmation) DAILY WEEKLY MONTHLY NEVER
- g. Sending Express Mail DAILY WEEKLY MONTHLY NEVER
- h. Buying stamp-collecting material DAILY WEEKLY MONTHLY NEVER

2. Do you pass other Post Offices during business hours while traveling to and from work? YES NO

If yes, which offices: _____

3. What is the name and address of the Post Office you use most often? Oak Hill AL 36766

4. Comments: _____

Name: (please print) ARZILLA BARG Address: POB 154 Oak Hill
 Telephone number: 234-455-0936 Date: 1-26-2011

Docket: 1975716-36766
Item Nbr: 22
Page Nbr: 3



04/14/2011

ARZULA JOHNSON
7376 HWY 10 E
OAK HILL, AL 36768

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner".

Greg Conner
Manager, Post Office Operations
PO Box 1028
Birmingham, AL, 35201-1028

Docket: 1375716 - 36766
Item Nbr: 22
Page Nbr: 6



04/14/2011

AUDREY F PHILLIPS
P.O. BOX 6
OAK HILL, AL 36768

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in cursive script that reads "Greg D. Conner".

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Docker: 1375716-36766
Item Nbr: 22
Page Nbr: 7



04/14/2011

AUSREY PHILLIPS
899 ALLENTON RD
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak hill Post Office should be pursued, a formal proposal will be posted in the Pine apple Post Office, Mc Williams Post Office and Oak hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 621-0485.

Sincerely,

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL 35201-1026

Docket: 1375716-36766
Item Nbr: 22
Page Nbr: 8



04/14/2011

BARBARA SMITH
5034 ST FRANCIS RD
PINE APPLE, AL 36768

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' Identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0486.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner".

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Docket: 1375716-36766
Item Nbr: 22
Page Nbr: 9



04/14/2011

BARBARA STALLWORTH
P.O. BOX 47
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0486.

Sincerely,

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Docket: 1975716-16766
Item Nbr: 22
Page Nbr: 10



04/14/2011

BETHEL ARP CHURCH

P.O. BOX 170
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 621-0486.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner".

Greg Conner
Manager, Post Office Operations
PO Box 1028
Birmingham, AL, 35201-1028

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:

- a. Buying stamps DAILY WEEKLY MONTHLY NEVER
- b. Mailing letters DAILY WEEKLY MONTHLY NEVER
- c. Mailing parcels DAILY WEEKLY MONTHLY NEVER
- d. Picking up Post Office box mail/ parcels/ signature items DAILY WEEKLY MONTHLY NEVER
- e. Buying money orders DAILY WEEKLY MONTHLY NEVER
- f. Special services (Certified, Registered, Insured, Delivery Confirmation) DAILY WEEKLY MONTHLY NEVER
- g. Sending Express Mail DAILY WEEKLY MONTHLY NEVER
- h. Buying stamp-collecting material DAILY WEEKLY MONTHLY NEVER

2. Do you pass other Post Offices during business hours while traveling to and from work YES NO

If yes, which offices:

3. What is the name and address of the Post Office you use most often? PAK Hill Post Office 10525 Hwy NE

4. Comments: This Post Office is located at the intersection of Hwy 10 & 21 - the two most often used Hwy in the County (w/area)

Name: (please print) Bethel ARP Church Address: P.O. Box 170
Telephone number: 851-746-2943 Date: 1/26/11

Docket: 1375716-36766
Item Nbr: 22
Page Nbr: 11



04/14/2011

BETTY KENNEDY
933 HWY 10 E
CAMDEN, AL 35726

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' Identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

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Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL 35201-1026

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following.
- | | | | | |
|---|--------------|---------------|----------------|--------------|
| a. Buying stamps | DAILY | <u>WEEKLY</u> | MONTHLY | NEVER |
| b. Mailing letters | <u>DAILY</u> | WEEKLY | MONTHLY | NEVER |
| c. Mailing parcels | DAILY | <u>WEEKLY</u> | MONTHLY | NEVER |
| d. Picking up Post Office box mail/ parcels/ signature items | DAILY | <u>WEEKLY</u> | MONTHLY | NEVER |
| e. Buying money orders | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| f. Special services (Certified, Registered, Insured, Delivery Confirmation) | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| g. Sending Express Mail | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| h. Buying stamp-collecting material | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
2. Do you pass other Post Offices during business hours while traveling to and from work? YES NO

If yes, which offices:

3. What is the name and address of the Post Office you use most often? Centerton, AR 36726

4. Comments: Dea for resident of Centerton, I know the importance of keeping this P.O. open & the role it plays in the community. - close position with the 7

Name: (please print) Betty Kewasch, 933 H. 10E, 36726

Telephone number: 334 682 9707 Date: 2/1/10

Docket: 1375716 - 36766
From Nbr: 22
Page Nbr: 12



04/14/2011

BUNNIE DALE
10875 HWY 10 E
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

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Sincerely,

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Docket: 1375716 - 34766
Item No: 22
Page No: 13



04/14/2011

CAMILLE JONES
116 BRIDGE PORT RD
CAMDEN, AL 36726

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

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Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive, flowing style.

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- a. Buying stamps: DAILY WEEKLY MONTHLY NEVER
 - b. Mailing letters: DAILY WEEKLY MONTHLY NEVER
 - c. Mailing parcels: DAILY WEEKLY MONTHLY NEVER
 - d. Picking up Post Office box mail parcels/signature items: DAILY WEEKLY MONTHLY NEVER
 - e. Buying money orders: DAILY WEEKLY MONTHLY NEVER
 - f. Special services (Certified, Registered, Insured, Delivery Confirmation): DAILY WEEKLY MONTHLY NEVER
 - g. Sending Express Mail: DAILY WEEKLY MONTHLY NEVER
 - h. Buying stamp-collecting material: DAILY WEEKLY MONTHLY NEVER
2. Do you pass other Post Offices during business hours while traveling to and from work? YES NO

If yes, which offices: _____

3. What is the name and address of the Post Office you use most often? Chandler Air Station

4. Comments: This very small town should not be left out to be ignored not only the town but many churches, schools & pla

Name: (Please print) MIKE JONES Address: 116 Bridgeport Rd, Chandler 34

Telephone number: 334 662 5470 Date: 1/20/11

in the area you will be doing a great disservice to these poor black & whites if you close the P.O. in Oak Hill. L.S.J.

Docket 1375716-36766
Item Nbr: 22
Page Nbr: 14



04/14/2011

CHERYL D DAILEY
431 MARINA RD
CAMDEN, AL 36726

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Oak hill Post Office should be pursued, a formal proposal will be posted in the Pine apple Post Office, Mc Williams Post Office and Oak hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:

- | | | | | |
|---|-------|---------------|----------------|--------------|
| a. Buying stamps | DAILY | <u>WEEKLY</u> | MONTHLY | NEVER |
| b. Mailing letters | DAILY | <u>WEEKLY</u> | MONTHLY | NEVER |
| c. Mailing parcels | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| d. Picking up Post Office box mail/ parcels/ signature items | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| e. Buying money orders | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| f. Special services (Certified, Registered, Insured, Delivery Confirmation) | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| g. Sending Express Mail | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
| h. Buying stamp-collecting material | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |

2. Do you pass other Post Offices during business hours while traveling to and from work? YES NO

If yes, which offices: _____

3. What is the name and address of the Post Office you use most often? Candler, AL

4. Comments: Cable Hill & other small POs in this area serve a group of people who have little reliable transportation. Should they be closed?

Name: (please print) Cheryl D. Drilew Address: 431 Marina Rd Bldg 726

Telephone number: 334-682-5125 Date: 1/26/11 with the even more

under-served than they already are.

Docket: 1375716 - 36766
Item Nbr: 22
Page Nbr: 13



04/14/2011

CHRISTINA DAILEY
P.O. BOX 21
OAK HILL, AL 36768

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, McWilliams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a horizontal line at the end.

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

OAK HILL, 30766

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- | | | | | |
|---|--------------|---------------|----------------|--------------|
| a. Buying stamps | DAILY | <u>WEEKLY</u> | MONTHLY | NEVER |
| b. Mailing letters | <u>DAILY</u> | WEEKLY | MONTHLY | NEVER |
| c. Mailing parcels | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
| d. Picking up Post Office box mail/ parcels/ signature items | <u>DAILY</u> | WEEKLY | MONTHLY | NEVER |
| e. Buying money orders | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| f. Special services (Certified, Registered, Insured, Delivery Confirmation) | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
| g. Sending Express Mail | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
| n. Buying stamp-collecting material | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |

2. Do you pass other Post Offices during business hours while traveling to and from work? YES NO NO

If yes, which offices: _____

3. What is the name and address of the Post Office you use most often? OAK HILL

4. Comments: _____

Name: (please print) Christina Dawley Address: PO Box 1 Oak Hill, AL
 Telephone number: _____ Date: 1-27-2011

Docket: 1375716 - 36756
Item Nbr: 22
Page Nbr: 16



04/14/2011

CIA MITCHELL
7587 HWY 10 E
PINE APPLE, AL 36768

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamp by Mail and Money Order Application forms are available for customer convenience.

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Sincerely,

A handwritten signature in cursive script that reads "Greg D. Conner".

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:

a. Buying stamps	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
b. Mailing letters	DAILY	WEEKLY	MONTHLY	NEVER
c. Mailing parcels	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
d. Picking up Post Office box mail parcels/signature items	DAILY	WEEKLY	MONTHLY	NEVER
e. Buying money orders	DAILY	WEEKLY	MONTHLY	NEVER <i>on occasion</i>
f. Special services (Certified, Registered, Insured, Delivery Confirmation)	DAILY	WEEKLY	MONTHLY	NEVER
g. Sending Express Mail	DAILY	WEEKLY	MONTHLY	NEVER <i>on occasion</i>
h. Buying stamp-collecting material	DAILY	WEEKLY	MONTHLY	<u>NEVER</u>

2. Do you pass other Post Offices during business hours while traveling to and from work? YES NO

If yes, which offices: _____

3. What is the name and address of the Post Office you use most often? DAK HILL POST OFFICE
FOR OVER-THE-COUNTER SERVICE

4. Comments: PINE APPLE POST OFFICE IS TOO FAR FROM
My Home!

Name: (please print) SA MITCHELL Address: 7587 Hwy 10 E, PINE APPLE, AK
Telephone number: 394-682-4390 Date: 02/8/2011

Docket: 1975716 - 36766
Item Nbr: 22
Page Nbr: 17



04/14/2011

DAISY HARRIS
P.O. BOX 63
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- | | | | | |
|---|--------------|---------------|----------------|-------|
| a. Buying stamps | DAILY | <u>WEEKLY</u> | MONTHLY | NEVER |
| b. Mailing letters | DAILY | <u>WEEKLY</u> | MONTHLY | NEVER |
| c. Mailing parcels | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| d. Picking up Post Office box mail/ parcels/ signature items | <u>DAILY</u> | WEEKLY | MONTHLY | NEVER |
| e. Buying money orders | DAILY | <u>WEEKLY</u> | MONTHLY | NEVER |
| f. Special services (Certified, Registered, Insured, Delivery Confirmation) | DAILY | WEEKLY | MONTHLY | NEVER |
| g. Sending Express Mail | DAILY | WEEKLY | MONTHLY | NEVER |
| h. Buying stamp-collecting materials | DAILY | WEEKLY | MONTHLY | NEVER |

2. Do you pass other Post Offices during business hours while traveling to and from work YES NO

If yes, which offices: _____

3. What is the name and address of the Post Office you use most often? P.O. Box 63
OAK Hill AL 36766

4. Comments: This Po. Have been apart of my life and my family for years. Many people will have to travel to far, to another post of

Name: (please print) DAISY HARRIS Address: P.O. Box 63 OAK Hill, AL

Telephone number: 251-746-2761 Date: 1-31-11

Docket: 1375716 - 35766
Item Nbr: 22
Page Nbr: 18



04/14/2011

DALE PULPWOOD INC
P.O. BOX 81
OAK HILL, AL 36765

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' Identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (206) 521-0485.

Sincerely,

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- a. Buying stamps DAILY WEEKLY MONTHLY NEVER
 - b. Mailing letters DAILY WEEKLY MONTHLY NEVER
 - c. Mailing parcels DAILY WEEKLY MONTHLY NEVER
 - d. Picking up Post Office box mail/ parcels/ signature items DAILY WEEKLY MONTHLY NEVER
 - e. Buying money orders DAILY WEEKLY MONTHLY NEVER
 - f. Special services (Certified, Registered, Insured, Delivery Confirmation) DAILY WEEKLY MONTHLY NEVER
 - g. Sending Express Mail DAILY WEEKLY MONTHLY NEVER
 - h. Buying stamp-collecting material DAILY WEEKLY MONTHLY NEVER
2. Do you pass other Post Offices during business hours while traveling to and from work YES NO

If yes, which offices: _____
 3. What is the name and address of the Post Office you use most often? Oak Hill Post Office

10825 Hwy 10E

4. Comments: If the Oak Hill Post Office closed it would destroy our town

Name: (please print) Dale Paulwood, Jr. Address: P.O. Box 81

Telephone number: 251-746-8721 Date: 11/26/11

Docket: 1378716-36766
Item Nbr: 22
Page Nbr: 19



04/14/2011

DAWANDA EVANS
P.O. BOX 15
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak hill Post Office should be pursued, a formal proposal will be posted in the Pine apple Post Office, Mc williams Post Office and Oak hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Docket 1375716 - 36766
Item No: 22
Page No: 22



04/14/2011

DEBRA ELLIS

P.O. BOX 111
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

Greg Conner
Manager, Post Office Operations
PO Box 1028
Birmingham, AL, 35201-1028

Docket: 1373716-36766
Item Nbr: 22
Page Nbr: 21



04/14/2011

E BOYD

P.O. BOX 14
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak hill Post Office should be pursued, a formal proposal will be posted in the Pine apple Post Office, Mc Williams Post Office and Oak hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a large initial "G".

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Docket: 1375716 - 36766
Item Nbr: 22
Page Nbr: 22



04/14/2011

EARNEST BROWN
1146 COUNTY RD 59
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, McWilliams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a large initial "G".

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

POSTAL CUSTOMER OAK HILL, AL 36766

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- | | | | | |
|---|-------|---|--|-------|
| a. Buying stamps | DAILY | <input checked="" type="radio"/> WEEKLY | MONTHLY | NEVER |
| b. Mailing letters | DAILY | <input checked="" type="radio"/> WEEKLY | MONTHLY | NEVER |
| c. Mailing parcels | DAILY | WEEKLY | <input checked="" type="radio"/> MONTHLY | NEVER |
| d. Picking up Post Office box mail/ parcels/ signature items | DAILY | <input checked="" type="radio"/> WEEKLY | MONTHLY | NEVER |
| e. Buying money orders | DAILY | <input checked="" type="radio"/> WEEKLY | MONTHLY | NEVER |
| f. Special services (Certified, Registered, Insured, Delivery Confirmation) | DAILY | WEEKLY | MONTHLY | NEVER |
| g. Sending Express Mail | DAILY | WEEKLY | <input checked="" type="radio"/> MONTHLY | NEVER |
| h. Buying stamp-collecting material | DAILY | WEEKLY | <input checked="" type="radio"/> MONTHLY | NEVER |
2. Do you pass other Post Offices during business hours while traveling to and from work? YES NO

If yes, which offices: _____

3. What is the name and address of the Post Office you use most often? Oak Hill

4. Comments: Ernest Brown

Name: (please print) Ernest Brown Address: 1146 Co. Rd 59

Telephone number: 251-746-2271 Date: 01-27-11



04/14/2011

EDGAR PHILLIPS
P.O. BOX 6
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a large initial "G".

Greg Conner
Manager, Post Office Operations
PO Box 1028
Birmingham, AL, 35201-1028

OAK HILL 36766-99
Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- a. Buying stamps: DAILY WEEKLY MONTHLY NEVER
 - b. Mailing letters: DAILY WEEKLY MONTHLY NEVER
 - c. Mailing parcels: DAILY WEEKLY MONTHLY NEVER
 - d. Picking up Post Office box mail/ parcels/ signature items: DAILY WEEKLY MONTHLY NEVER
 - e. Buying money orders: DAILY WEEKLY MONTHLY NEVER
 - f. Special services (Certified, Registered, Insured, Delivery Confirmation): DAILY WEEKLY MONTHLY NEVER
 - g. Sending Express Mail: DAILY WEEKLY MONTHLY NEVER
 - h. Buying stamp-collecting material: DAILY WEEKLY MONTHLY NEVER
2. Do you pass other Post Offices during business hours while traveling to and from work? YES NO
- If yes, which offices: Oak Hill

3. What is the name and address of the Post Office you use most often?
Oak Hill P.O. Box 6 Oak Hill 36766

4. Comments: Please Keep open

Name (please print): Edgar L. Phillips Address: P.O. Box 6
 Telephone number: 251-746-2422 Date: 11-27-11

Docket: 1375716 - 36766
Item Nbr: 22
Page Nbr: 24



04/14/2011

FAY DALE BROWNING

P.O. BOX 18
OAK HILL, AL 35766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, McWilliams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:

- | | | | | |
|---|-------|--------|----------------|--------------|
| a. Buying stamps | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| b. Mailing letters | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| c. Mailing parcels | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| d. Picking up Post Office box mail/ parcels/ signature items | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
| e. Buying money orders | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
| f. Special services (Certified, Registered, Insured, Delivery Confirmation) | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
| g. Sending Express Mail | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
| h. Buying stamp-collecting material | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |

occasionally

2. Do you pass other Post Offices during business hours while traveling to and from work

if yes, which offices: _____

3. What is the name and address of the Post Office you use most often? _____

4. Comments: _____

Name: (please print) Faye Dale Brown
 Telephone number: 908 278-1111
Dan Hill FL

Docket: 1375716 - 36766
Item Nbr: 22
Page Nbr: 25



04/14/2011

GAIL FULLER

P. O. BOX 29
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner".

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Docket: 1275716 - 36766
Item Nbr: 22
Page Nbr: 26



04/14/2011

GARY ELLIS
P.O. BOX 34
OAK HILL, AL 36768

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, McWilliams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

Greg Conner
Manager, Post Office Operations
PO Box 1028
Birmingham, AL, 35201-1028

OAK HILL, 3676633

Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:

- a. Buying stamps DAILY WEEKLY MONTHLY NEVER
- b. Mailing letters DAILY WEEKLY MONTHLY NEVER
- c. Mailing parcels DAILY WEEKLY MONTHLY NEVER
- d. Picking up Post Office box mail/ parcels/ signature items DAILY WEEKLY MONTHLY NEVER
- e. Buying money orders DAILY WEEKLY MONTHLY NEVER
- f. Special services (Certified, Registered, Insured, Delivery Confirmation) DAILY WEEKLY MONTHLY NEVER
- g. Sending Express Mail DAILY WEEKLY MONTHLY NEVER
- h. Buying stamp-collecting material DAILY WEEKLY MONTHLY NEVER

Do you pass other Post Offices during business hours while traveling to and from work YES NO

If yes, which offices: _____ Oak Hill Post Offices

3. What is the name and address of the Post Office you use most often? PO Box 34

4. Comments: _____

Name: (please print) GARY ELLIS Address: PO Box 34

Telephone number: 251 7462218 Date: 1-31-2010

Docket: 1375716 - 36766
Item Nbr: 22
Page Nbr: 27



04/14/2011

GEORGE ELLIS

P.O. BOX 65
CAMDEN, AL 36726

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- We do appreciate your opinion about the proposed closing, we would like for you to visit our webpage at www.usps.com, for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Ship, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner".

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- a. Buying stamps: DAILY WEEKLY MONTHLY NEVER
 - b. Mailing letters: DAILY WEEKLY MONTHLY NEVER
 - c. Mailing parcels: DAILY WEEKLY MONTHLY NEVER
 - d. Picking up Post Office box mail/ parcels/ signature items: DAILY WEEKLY MONTHLY NEVER
 - e. Buying money orders: DAILY WEEKLY MONTHLY NEVER
 - f. Special services (Certified, Registered, Insured, Delivery Confirmation): DAILY WEEKLY MONTHLY NEVER
 - g. Sending Express Mail: DAILY WEEKLY MONTHLY NEVER
 - h. Buying stamp-collecting material: DAILY WEEKLY MONTHLY NEVER
2. Do you pass other Post Offices during business hours while traveling to and from work? YES NO
- If yes, which offices: _____

3. What is the name and address of the Post Office you use most often? OAK HILL Post Office

4. Comments: We need the post office

Name: (please print) George Ellis Address: PO Box 55
 Telephone number: 01-462-2393 Date: 1/27/11

DocId: 1375716-36766
Item Nbr: 22
Page Nbr: 28



04/14/2011

GWENDOLYN NELSON

P.O. BOX 17
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, McWilliams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

Greg Conner
Manager, Post Office Operations
PO Box 1028
Birmingham, AL, 35201-1028

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- | | | | | |
|---|--|---|--|-----------------------------|
| a. Buying stamps | <input checked="" type="radio"/> DAILY | <input type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input type="radio"/> NEVER |
| b. Mailing letters | <input checked="" type="radio"/> DAILY | <input type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input type="radio"/> NEVER |
| c. Mailing parcels | <input type="radio"/> DAILY | <input checked="" type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input type="radio"/> NEVER |
| d. Picking up Post Office box mail/ parcels/ signature items | <input type="radio"/> DAILY | <input checked="" type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input type="radio"/> NEVER |
| e. Buying money orders | <input type="radio"/> DAILY | <input checked="" type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input type="radio"/> NEVER |
| f. Special services (Certified, Registered, Insured, Delivery Confirmation) | <input type="radio"/> DAILY | <input checked="" type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input type="radio"/> NEVER |
| g. Sending Express Mail | <input type="radio"/> DAILY | <input type="radio"/> WEEKLY | <input checked="" type="radio"/> MONTHLY | <input type="radio"/> NEVER |
| h. Buying stamp-collecting material | <input type="radio"/> DAILY | <input checked="" type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input type="radio"/> NEVER |
2. Do you pass other Post Offices during business hours while traveling to and from work? YES NO

If yes, which offices: _____

3. What is the name and address of the Post Office you use most often? OAK HILL POST OFFICE
10525 Hwy 10E OAKHILL AL 36766

4. Comments: _____

Name: (please print) Gwendolyn Nelson Address: P.O. Box 11

Docket: 1375716 - 36766
Item Nbr: 22
Page Nbr: 29



04/14/2011

HENRY FINKLEA
P.O. BOX 54
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Thank you for returning your questionnaire concerning the proposed discontinuance of the HUXFORD Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. In response to your letter: • Huxford provides quick, convenient service and the employees are nice and friendly. We are proposing to close the Huxford, nothing is finalized. We will continue to provide quick and convenient service from our nice and friendly employees at the Atmore Post Office and our other post offices as well should we decide to close this office. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers. If it is determined that a discontinuance of the Huxford Post Office should be pursued, a formal proposal will be posted in the Huxford Post Office at a later date.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0455.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a vertical line above the first letter of the last name.

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

DocId: 1375716-36766
Item Nbr: 22
Page Nbr: 30



04/14/2011

JACQUELINE FORE
2073 ALLENTON RD
OAK HILL, AL 36786

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- | | | | | |
|---|--|--------|--|-------|
| a. Buying stamps | DAILY | WEEKLY | <input checked="" type="radio"/> MONTHLY | NEVER |
| b. Mailing letters | <input checked="" type="radio"/> DAILY | WEEKLY | MONTHLY | NEVER |
| c. Mailing parcels | <input checked="" type="radio"/> DAILY | WEEKLY | MONTHLY | NEVER |
| d. Picking up Post Office box mail/ parcels/ signature items | DAILY | WEEKLY | <input checked="" type="radio"/> MONTHLY | NEVER |
| e. Buying money orders | DAILY | WEEKLY | <input checked="" type="radio"/> MONTHLY | NEVER |
| f. Special services (Certified, Registered, Insured, Delivery Confirmation) | DAILY | WEEKLY | <input checked="" type="radio"/> MONTHLY | NEVER |
| g. Sending Express Mail | DAILY | WEEKLY | <input checked="" type="radio"/> MONTHLY | NEVER |
| h. Buying stamp-collecting material | DAILY | WEEKLY | <input checked="" type="radio"/> MONTHLY | NEVER |
2. Do you pass other Post Offices during business hours while traveling to and from work YES NO

If yes, which office: _____

3. What is the name and address of the Post Office you use most often? _____

4. Comments _____

Name: (please print) UNICORP INC Address: 2073 ALLEN TOWN RD
 Telephone number: 334-419-7997 Date: 11/27/2011

Docket: 1375716 - 36766
Item Nbr: 23
Page Nbr: 31



04/14/2011

JAMES BELL
P.O. BOX 118
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

DocId: 375716-36766
Item Nbr: 22
Page Nbr: 32



04/14/2011

JAN V HAYDEN
P.O. BOX 93
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mo Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner".

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Docket: 1175716 - 36766
Item Nbr: 22
Page Nbr: 33



04/14/2011

JANE M PHILLIPS
8507 HWY 21
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Thank you for returning your questionnaire concerning the proposed discontinuance of the HUXFORD Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. In response to your letter: • Huxford provides quick, convenient service and the employees are nice and friendly. We are proposing to close the Huxford, nothing is finalized. We will continue to provide quick and convenient service from our nice and friendly employees at the Atmore Post Office and our other post offices as well should we decide to close this office. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers. If it is determined that a discontinuance of the Huxford Post Office should be pursued, a formal proposal will be posted in the Huxford Post Office at a later date.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner".

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- | | | | | |
|---|--------------|--------|----------------|--------------|
| a. Buying stamps | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| b. Mailing letters | <u>DAILY</u> | WEEKLY | MONTHLY | NEVER |
| c. Mailing parcels | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| d. Picking up Post Office box mail/ parcels/ signature items | <u>DAILY</u> | WEEKLY | MONTHLY | NEVER |
| e. Buying money orders | DAILY | WEEKLY | MONTHLY | NEVER |
| f. Special services (Certified, Registered, Insured, Delivery Confirmation) | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| g. Sending Express Mail | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| h. Buying stamp-collecting material | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
2. Do you pass other Post Offices during business hours while traveling to and from work YES NO

If yes, which offices: _____

3. What is the name and address of the Post Office you use most often? Oak Hill Post Office

4. Comments: Personnel are friendly and most helpful.

Name: (please print) JANE M. PHILLIPS Address: 8507 Hwy 21 Oak Hill
 Telephone number: 8517462273 Date: 1-26-11

Docket: 1375716 - 36766
Item Nbr: 22
Page Nbr: 34



04/14/2011

JANE SHELTON DALE

317 BROAD ST
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Thank you for returning your questionnaire concerning the proposed discontinuance of the HUXFORD Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. In response to your letter: • Huxford provides quick, convenient service and the employees are nice and friendly. We are proposing to close the Huxford, nothing is finalized. We will continue to provide quick and convenient service from our nice and friendly employees at the Almore Post Office and our other post offices as well should we decide to close this office. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers. If it is determined that a discontinuance of the Huxford Post Office should be pursued, a formal proposal will be posted in the Huxford Post Office at a later date.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner".

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

POSTAL CUSTOMER
OAK HILL, AL 36766

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- | | | | | |
|---|-------|---------------|----------------|--------------|
| a. Buying stamps | DAILY | <u>WEEKLY</u> | MONTHLY | NEVER |
| b. Mailing letters | DAILY | <u>WEEKLY</u> | MONTHLY | NEVER |
| c. Mailing parcels | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| d. Picking up Post Office box mail/ parcels/ signature items | DAILY | WEEKLY | MONTHLY | NEVER |
| e. Buying money orders | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
| f. Special services (Certified, Registered, Insured, Delivery Confirmation) | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
| g. Sending Express Mail | DAILY | WEEKLY | MONTHLY | NEVER |
| h. Buying stamp-collecting material | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
2. Do you pass other Post Offices during business hours while traveling to and from work YES NO

If yes, which offices: _____

3. What is the name and address of the Post Office you use most often? Camden, Oak Hill

4. Comments: I buy most of my stamps from Oak Hill because they give me what I want for my needs - personally and as secretary of

Name, (please print) Jane Shelton Dale Address: 317 Broad St, Camden 36726
Telephone number: 334-682-4538 Date: _____

*several organization
They are very
accommodating, and I
would hate to see this
PO closed. It's 'the
little PO that could'*

Docket: 1175716-36766
Item Nbr: 22
Page Nbr: 33



04/14/2011

JEFF BROWN
P.O. BOX 141
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a large initial "G".

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- | | | | | |
|---|--------------|---------------|----------------|--------------|
| a. Buying stamps | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| b. Mailing letters | DAILY | <u>WEEKLY</u> | MONTHLY | NEVER |
| c. Mailing parcels | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
| d. Picking up Post Office box mail/ parcels/ signature items | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
| e. Buying money orders | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
| f. Special services (Certified, Registered, Insured, Delivery Confirmation) | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
| g. Sending Express Mail | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
| h. Buying stamp-collecting material | <u>DAILY</u> | WEEKLY | MONTHLY | NEVER |
2. Do you pass other Post Offices during business hours while traveling to and from work YES NO

If yes, which offices: _____

3. What is the name and address of the Post Office you use most often? OAK HILL, VA.

4. Comments: _____

Name: (please print) Jeff Brown Address: P.O. Box 1411
 Telephone number: 834-412-2166 Date: 1-26-11

Docket: 1375716-36766
Item Nbr: 22
Page Nbr: 36



04/14/2011

JERRY ELLIS

P.O. BOX 34
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (206) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

Greg Conner
Manager, Post Office Operations
PO Box 1028
Birmingham, AL, 35201-1028

Docket: 1375716-36766
Item Nbr: 22
Page Nbr: 37



04/14/2011

JOHN DALE III & LYNN M

P.O. BOX 4
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, McWilliams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive, flowing style.

Greg Conner
Manager, Post Office Operations
PO Box 1028
Birmingham, AL, 35201-1028

Docket 1375716-36766
Item Nbr: 22
Page 2 of 38



04/14/2011

JOHN DALE III
P.O. BOX 4
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in cursive script that reads "Greg D. Conner".

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:

- a. Buying stamps DAILY WEEKLY MONTHLY NEVER
- b. Mailing letters DAILY WEEKLY MONTHLY NEVER
- c. Mailing parcels DAILY WEEKLY MONTHLY NEVER
- d. Picking up Post Office box mail/ parcels/ signature items DAILY WEEKLY MONTHLY NEVER
- e. Buying money orders DAILY WEEKLY MONTHLY NEVER
- f. Special services (Certified, Registered, insured, Delivery Confirmation) DAILY WEEKLY MONTHLY NEVER
- g. Sending Express Mail DAILY WEEKLY MONTHLY NEVER
- h. Buying stamp-collecting material DAILY WEEKLY MONTHLY NEVER

2. Do you pass other Post Offices during business hours while traveling to and from work YES NO

If yes, which offices: _____

3. What is the name and address of the Post Office you use most often? OAK HILL

10525 Hwy 10

4. Comments: I will be between 10-20 miles from the nearest Post office if this one is closed. This Post office is the heart of our town - please don't close it.

Name: (please print) John Dale III Address: P.O. Box 4 OAK HILL, AL

Telephone number: 251-946-2721 Date: 2/11

Docket: 1375716 - 36766
Item Nbr: 23
Page Nbr: 39



04/14/2011

JOHNNIE MCCRACKIN

P.O. BOX 138
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak hill Post Office should be pursued, a formal proposal will be posted in the Pine apple Post Office, Mc williams Post Office and Oak hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a large initial "G".

Greg Conner
Manager, Post Office Operations
PO Box 1028
Birmingham, AL, 35201-1028

DocId: 3375716-36766
Item Nbr: 22
Page Nbr: 40



04/14/2011

JOSEPH JENKINS

P.O. BOX 44
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Oak hill Post Office should be pursued, a formal proposal will be posted in the Pine apple Post Office, Mc Williams Post Office and Oak hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- a. Buying stamps DAILY WEEKLY MONTHLY NEVER
 - b. Mailing letters DAILY WEEKLY MONTHLY NEVER
 - c. Mailing parcels DAILY WEEKLY MONTHLY NEVER
 - d. Picking up Post Office box mail/ parcels/ signature items DAILY WEEKLY MONTHLY NEVER
 - e. Buying money orders DAILY WEEKLY MONTHLY NEVER
 - f. Special services (Certified, Registered, Insured, Delivery Confirmation) DAILY WEEKLY MONTHLY NEVER
 - g. Sending Express Mail DAILY WEEKLY MONTHLY NEVER
 - h. Buying stamp-collecting material DAILY WEEKLY MONTHLY NEVER
2. Do you pass other Post Offices during business hours while traveling to and from work: YES NO

If yes, which offices: _____

3. What is the name and address of the Post Office you use most often? oak hill, AL P.O.
17525 HWY 10 E OAK HILL AL 36966

4. Comments: The oak Hill P.O. is located
within a mile from my address

Name: (please print) T. S. POY WATKINS Address: P.O. BOX 44

Telephone number: 251-786-2981 Date: 1-28-11

Docket: 1375716-36766
Item Nbr: 22
Page Nbr: 41



04/14/2011

JUNE BENNER

443 MAYO ST
CAMDEN, AL 36726

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' Identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Oak hill Post Office should be pursued, a formal proposal will be posted in the Pine apple Post Office, Mc Williams Post Office and Oak hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- a. Buying stamps: DAILY, WEEKLY, MONTHLY, NEVER
 - b. Mailing letters: DAILY, WEEKLY, MONTHLY, NEVER
 - c. Mailing parcels: DAILY, WEEKLY, MONTHLY, NEVER
 - d. Picking up Post Office box mail/ parcels/ signature items: DAILY, WEEKLY, MONTHLY, NEVER
 - e. Buying money orders: DAILY, WEEKLY, MONTHLY, NEVER
 - f. Special services (Certified, Registered, Insured, Delivery Confirmation): DAILY, WEEKLY, MONTHLY, NEVER
 - g. Sending Express Mail: DAILY, WEEKLY, MONTHLY, NEVER
 - h. Buying stamp-collecting material: DAILY, WEEKLY, MONTHLY, NEVER
2. Do you pass other Post Offices during business hours while traveling to and from work?
 If yes, which offices: YES NO

3. What is the name and address of the Post Office you use most often? Camden AL 36726

4. Comments: It's hard to find PO's in the town & I know the town & the people who don't live in the surrounding areas need it.

Name: (please print) June Banner Address: 775 Hayes St, Camden 36726

Telephone number: 313-2-4299 Date: 1/20/11

Docket: 1375716-36766
Item Nbr: 22
Page Nbr: 42



04/14/2011

JUNE WILLIAMS
P.O. BOX 31
OAK HILL, AL 36786

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a large initial "G".

Greg Conner
Manager, Post Office Operations
PO Box 1028
Birmingham, AL, 35201-1028

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:

- | | | | | |
|---|--|---|--|--|
| a. Buying stamps | <input checked="" type="radio"/> DAILY | <input checked="" type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input type="radio"/> NEVER |
| b. Mailing letters | <input checked="" type="radio"/> DAILY | <input checked="" type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input type="radio"/> NEVER |
| c. Mailing parcels | <input type="radio"/> DAILY | <input checked="" type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input type="radio"/> NEVER |
| d. Picking up Post Office box mail/ parcels/ signature items | <input checked="" type="radio"/> DAILY | <input type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input type="radio"/> NEVER |
| e. Buying money orders | <input type="radio"/> DAILY | <input type="radio"/> WEEKLY | <input checked="" type="radio"/> MONTHLY | <input type="radio"/> NEVER |
| f. Special services (Certified, Registered, Insured, Delivery Confirmation) | <input type="radio"/> DAILY | <input type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input checked="" type="radio"/> NEVER |
| g. Sending Express Mail | <input type="radio"/> DAILY | <input type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input checked="" type="radio"/> NEVER |
| h. Buying stamp-collecting material | <input type="radio"/> DAILY | <input type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input checked="" type="radio"/> NEVER |

2. Do you pass other Post Offices during business hours while traveling to and from work? YES NO

If yes, which offices: _____
3. What is the name and address of the Post Office you use most often? Oak Hill

4. Comments: I wish this Post Office stay open

Name: James Williams Address: Rd. Box 31

Docket 1375716-36766
Item Nbr: 22
Page Nos: 49



04/14/2011

L&J FARM
P.O. BOX 7
OAK HILL, AL 38788

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a long horizontal stroke at the end.

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:

- a. Buying stamps DAILY WEEKLY MONTHLY NEVER
- b. Mailing letters DAILY WEEKLY MONTHLY NEVER
- c. Mailing parcels DAILY WEEKLY MONTHLY NEVER
- d. Picking up Post Office box mail/ parcels/ signature items DAILY WEEKLY ~~MONTHLY~~ NEVER
- e. Buying money orders DAILY WEEKLY MONTHLY NEVER
- f. Special services (Certified, Registered, insured, Delivery Confirmation) DAILY WEEKLY sometime MONTHLY NEVER
- g. Sending Express Mail DAILY WEEKLY MONTHLY sometime NEVER
- h. Buying stamp-collecting material DAILY WEEKLY MONTHLY NEVER

2. Do you pass other Post Offices during business hours while traveling to and from work YES NO

If yes, which offices: _____

3. What is the name and address of the Post Office you use most often? Dak Hill Post Office
AL 36766

4. Comments: _____

Name: (please print) L. E. J. Futin Address: PO Box 7, Dak Hill, AL
Telephone number: home phone 251-746-2273 Date: 1-31-11

Docket: 1375716-36766
Item Nbr: 22
Page Nbr: 44



04/14/2011

LAMAR WILSON

6607 CO RD 86
SELMA, AL 36703

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- We do appreciate your opinion about the proposed closing, we would like for you to visit our webpage at www.usps.com, for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Ship, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (206) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

Greg Conner
Manager, Post Office Operations
PO Box 1028
Birmingham, AL, 35201-1028

Docket: 1375716 - 36766
Item Nbr: 22
Page Nbr: 45



04/14/2011

LAURA HALL

P.O. BOX 35
OAK HILL, AL 36768

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 621-0466.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a large initial "G".

Greg Conner
Manager, Post Office Operations
PO Box 1028
Birmingham, AL, 35201-1028

Docket: 1375716 - 36766
Item Nbr: 22
Page Nbr: 46



04/14/2011

MARY FINKLEA
P.O. BOX 54
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak hill Post Office should be pursued, a formal proposal will be posted in the Pine apple Post Office, Mc Williams Post Office and Oak hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0486.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

Greg Conner
Manager, Post Office Operations
PO Box 1028
Birmingham, AL, 35201-1028

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following.
- | | | | | |
|---|--------------|---------------|----------------|--------------|
| a. Buying stamps | DAILY | <u>WEEKLY</u> | MONTHLY | NEVER |
| b. Mailing letters | DAILY | <u>WEEKLY</u> | MONTHLY | NEVER |
| c. Mailing parcels | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| d. Picking up Post Office box mail/ parcels/ signature items | <u>DAILY</u> | WEEKLY | MONTHLY | NEVER |
| e. Buying money orders | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| f. Special services (Certified, Registered, Insured, Delivery Confirmation) | DAILY | WEEKLY | MONTHLY | NEVER |
| g. Sending Express Mail | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
| h. Buying stamp-collecting material | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
2. Do you pass other Post Offices during business hours while traveling to and from work? YES NO

If yes, which offices: _____

3. What is the name and address of the Post Office you use most often?

Oak Hill PO
Oak Hill, AL 36766

4. Comments: _____

Name: (please print)

MARY FINKLE

Address:

P.O. BOX 54 OAK HILL, AL

Telephone number:

251-746-2562

Date:

1/27/11

Docket: 1375716-36766
Item Nbr: 21
Page Nbr: 47



04/14/2011

MARY FRANCES DAILEY

P.O. BOX 21
OAK HILL, AL 36768

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0465.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

Greg Conner
Manager, Post Office Operations
PO Box 1028
Birmingham, AL, 35201-1028

OAK HILL, 36766

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- | | | | | |
|---|--------------|---------------|----------------|--------------|
| a. Buying stamps | DAILY | <u>WEEKLY</u> | MONTHLY | NEVER |
| b. Mailing letters | <u>DAILY</u> | WEEKLY | MONTHLY | NEVER |
| c. Mailing parcels | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| d. Picking up Post Office box mail/ parcels/ signature items | <u>DAILY</u> | WEEKLY | MONTHLY | NEVER |
| e. Buying money orders | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| f. Special services (Certified, Registered, Insured, Delivery Confirmation) | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
| g. Sending Express Mail | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
| h. Buying stamp-collecting materials | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
2. Do you pass other Post Offices during business hours while traveling to and from work? YES NO

If yes, which offices: _____

3. What is the name and address of the Post Office you use most often? Oak Hill

4. Comments: _____

Name: (please print) Mary Frances Address: POB 21 Oak Hill

Telephone number: 678-201-2011 Date: 1-27-2011

DocId: 1375716 - 35766
Item Nbr: 22
Page Nbr: 48



04/14/2011

MARY SPEIR
133 BRIDGEPORT RD
CAMDEN, AL 36726

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Oak hill Post Office should be pursued, a formal proposal will be posted in the Pine apple Post Office, Mc Williams Post Office and Oak hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 821-0486.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Docket: 1375716 - 36756
Issue Nbr: 22
Page Nbr: 49



04/14/2011

MATTIE EVANS
P.O. BOX 22
OAK HILL, AL 36788

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0465.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Locker: 03/27/10 - 30/00
Item Nbr: 22
Page Nbr: 50



04/14/2011

MAURICE PHILLIPS

P.O. BOX 106
OAK HILL, AL 36765

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a large initial "G".

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL 35201-1026

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following.

a. Buying stamps	DAILY	<u>WEEKLY</u>	MONTHLY	NEVER
b. Mailing letters	DAILY	<u>WEEKLY</u>	MONTHLY	NEVER
c. Mailing parcels	<u>DAILY</u>	WEEKLY	MONTHLY	NEVER
d. Picking up Post Office box mail/ parcels/ signature items	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
e. Buying money orders	DAILY	<u>WEEKLY</u>	MONTHLY	NEVER
f. Special services (Certified, Registered, Insured, Delivery Confirmation)	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
g. Sending Express Mail	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
h. Buying stamp-collecting material	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER

2. Do you pass other Post Offices during business hours while traveling to and from work? NO
 If yes, which offices: _____

3. What is the name and address of the Post Office you use most often? OAK HILL

4. Comments: Pass it every day

Name: (please print) Maurice Phillips Address: P.O. Box 106
 Telephone number: 251-746-2727 Date: 10-31-2011

Docket: 1373716-36766
Item Nbr: 22
Page Nbr: 31



04/14/2011

MICKEY ELLIS

P.O. BOX 34
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner".

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

OAK HILL, 36766-777

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- | | | | | |
|---|-------|---------------|----------------|--------------|
| a. Buying stamps | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| b. Mailing letters | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| c. Mailing parcels | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
| d. Picking up Post Office box mail/ parcels/ signature items | DAILY | <u>WEEKLY</u> | MONTHLY | NEVER |
| e. Buying money orders | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| f. Special services (Certified, Registered, Insured, Delivery Confirmation) | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
| g. Sending Express Mail | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
| h. Buying stamp-collecting material | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
2. Do you pass other Post Offices during business hours while traveling to and from work? YES NO
- If yes, which offices: _____
3. What is the name and address of the Post Office you use most often? Oak Hill Post
OFFICES PO BOX 34
4. Comments: _____

Name: (please print) Mickey Ellis Address: PO BOX 34
 Telephone number: 251-446-2218 Date: 1-30-2010

Docket: 1375716 - 36766
Item Nbr: 22
Page Nbr: 22



04/14/2011

NATHEL EVANS

P.O. BOX 22
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 621-0466.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a long horizontal stroke at the end.

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- | | | | | |
|---|-------|---------------|----------------|--------------|
| a. Buying stamps | DAILY | <u>WEEKLY</u> | MONTHLY | NEVER |
| b. Mailing letters | DAILY | <u>WEEKLY</u> | MONTHLY | NEVER |
| c. Mailing parcels | DAILY | WEEKLY | MONTHLY | NEVER |
| d. Picking up Post Office box mail/ parcels/ signature items | DAILY | <u>WEEKLY</u> | MONTHLY | NEVER |
| e. Buying money orders | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| f. Special services (Certified, Registered, Insured, Delivery Confirmation) | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| g. Sending Express Mail | DAILY | WEEKLY | <u>MONTHLY</u> | NEVER |
| h. Buying stamp-collecting material | DAILY | WEEKLY | MONTHLY | <u>NEVER</u> |
2. Do you pass other Post Offices during business hours while traveling to and from work YES NO

If yes, which offices: _____

3. What is the name and address of the Post Office you use most often? OAKHILL

4. Comments: _____

Name: (please print) NATHAN EVANS Address: PO BOX 22
 Telephone number: 251.746.2543 Date: 7.31.2011

Docket: 1375716 - 36766
Item Nbr: 22
Page Nbr: 53



04/14/2011

OAK HILL GROCERY
P.O. BOX 66
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0465.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a large initial "G".

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- | | | | | |
|---|--|---|-------------------------------|--|
| a. Buying stamps | <input checked="" type="radio"/> DAILY | <input type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input type="radio"/> NEVER |
| b. Mailing letters | <input checked="" type="radio"/> DAILY | <input type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input type="radio"/> NEVER |
| c. Mailing parcels | <input type="radio"/> DAILY | <input checked="" type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input type="radio"/> NEVER |
| d. Picking up Post Office box mail/ parcels/ signature items | <input type="radio"/> DAILY | <input checked="" type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input type="radio"/> NEVER |
| e. Buying money orders | <input type="radio"/> DAILY | <input checked="" type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input type="radio"/> NEVER |
| f. Special services (Certified, Registered, Insured, Delivery Confirmation) | <input type="radio"/> DAILY | <input checked="" type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input type="radio"/> NEVER |
| g. Sending Express Mail | <input type="radio"/> DAILY | <input checked="" type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input type="radio"/> NEVER |
| h. Buying stamp-collecting material | <input type="radio"/> DAILY | <input type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input checked="" type="radio"/> NEVER |
2. Do you pass other Post Offices during business hours while travelling to and from work YES NO

If yes, which offices: _____

3. What is the name and address of the Post Office you use most often? Oak Hill everyday
We need this postoffice here

4. Comments: Dont close our postoffice

Name: (please print) Oak Hill Grocery Address: 5843 Hwy 21 / POBox 65

Docket: 1275716 - 36766
Item Nbr: 22
Page Nbr: 54



04/14/2011

OLIVIA PHILLIPS
P.O. BOX 7
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak hill Post Office should be pursued, a formal proposal will be posted in the Pine apple Post Office, Mc Williams Post Office and Oak hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner".

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- a. Buying stamps DAILY WEEKLY MONTHLY NEVER
 - b. Mailing letters DAILY WEEKLY MONTHLY NEVER
 - c. Mailing parcels DAILY WEEKLY MONTHLY NEVER
 - d. Picking up Post Office box mail/ parcels/ signature items DAILY WEEKLY MONTHLY NEVER
 - e. Buying money orders DAILY WEEKLY MONTHLY NEVER
 - f. Special services (Certified, Registered, Insured, Delivery Confirmation) DAILY WEEKLY MONTHLY NEVER
 - g. Sending Express Mail[®] DAILY WEEKLY MONTHLY NEVER
 - h. Buying stamp-collecting material DAILY WEEKLY MONTHLY NEVER
2. Do you pass other Post Offices during business hours while traveling to and from work YES NO

If yes, which offices: _____

3. What is the name and address of the Post Office you use most often? Co. D. Hill Postoffice
AL Zip 36760

4. Comments: _____

Name: (please print) Quinn Dailis Address: PO Box 7002 Hill AL

Telephone number: 251-746-223 Date: 1/30/11

Docket: 1373716 - 36766
Item Nbr: 22
Page Nbr: 55



04/14/2011

PATRICIA LYINON
P.O. BOX 13
OAK HILL, AL 38706

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak hill Post Office should be pursued, a formal proposal will be posted in the Pine apple Post Office, Mc Williams Post Office and Oak hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 621-0486.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a long horizontal stroke at the end.

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Postal Customer Questionnaire

- 1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
 - a. Buying stamps DAILY WEEKLY MONTHLY NEVER
 - b. Mailing letters DAILY WEEKLY MONTHLY NEVER
 - c. Mailing parcels DAILY WEEKLY MONTHLY NEVER
 - d. Picking up Post Office box mail/ parcels/ signature items DAILY WEEKLY MONTHLY NEVER
 - e. Buying money orders DAILY WEEKLY MONTHLY NEVER
 - f. Special services (Certified, Registered, Insured, Delivery Confirmation) DAILY WEEKLY MONTHLY NEVER
 - g. Sending Express Mail DAILY WEEKLY MONTHLY NEVER
 - h. Buying stamp-collecting material DAILY WEEKLY MONTHLY NEVER

2. Do you pass other Post Offices during business hours while traveling to and from work YES NO

If yes, which offices: _____

3. What is the name and address of the Post Office you use most often? OAK HILL Post Office
10525 Hwy 10E OAK Hill AL 36766

4. Comments: _____

Name: (please print) Patricia Lyman Address: P.O. Box 13

Telephone number: _____ Date: 1-26-11

Docket: 1375716-36766
Item Nbr: 22
Page Nbr: 36



04/14/2011

PEARLIE JACKSON
P.O. BOX 12
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak hill Post Office should be pursued, a formal proposal will be posted in the Pine apple Post Office, Mc Williams Post Office and Oak hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a vertical line above the first letter of the first name.

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Docket: 1375716 - 36766
Item Nbr.: 22
Page Nbr.: 57



04/14/2011

PRINCE ARNOLD
10136 HWY 10 E
OAK HILL, AL 36768

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a large initial "G".

Greg Conner
Manager, Post Office Operations
PO Box 1028
Birmingham, AL, 35201-1028

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- a. Buying stamps: DAILY WEEKLY MONTHLY NEVER
 - b. Mailing letters: DAILY WEEKLY MONTHLY NEVER
 - c. Mailing parcels: DAILY WEEKLY MONTHLY NEVER
 - d. Picking up Post Office box mail/ parcels/ signature items: DAILY WEEKLY MONTHLY NEVER
 - e. Buying money orders: DAILY WEEKLY MONTHLY NEVER
 - f. Special services (Certified, Registered, Insured, Delivery Confirmation): DAILY WEEKLY MONTHLY NEVER
 - g. Sending Express Mail: DAILY WEEKLY MONTHLY NEVER
 - h. Buying stamp-collecting material: DAILY WEEKLY MONTHLY NEVER
2. Do you pass other Post Offices during business hours while traveling to and from work? YES NO
- If yes, which offices: CAMDEN, AL.
3. What is the name and address of the Post Office you use most often? OAK HILL, AL.
4. Comments: _____

Name: (please print) PRINCE ARNOLD Address: 10135 Hwy 10E

Telephone number: 251-746-2647 Date: 1/27/2011

Decket: 1375716 - 36766
Item Nbr: 22
Page Nbr: 58



04/14/2011

ROBERT BULLOOK
P.O. BOX 71
OAK HILL, AL 36788

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Thank you for returning your questionnaire concerning the proposed discontinuance of the HUXFORD Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. In response to your letter: • Huxford provides quick, convenient service and the employees are nice and friendly. We are proposing to close the Huxford, nothing is finalized. We will continue to provide quick and convenient service from our nice and friendly employees at the Atmore Post Office and our other post offices as well should we decide to close this office. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers. If it is determined that a discontinuance of the Huxford Post Office should be pursued, a formal proposal will be posted in the Huxford Post Office at a later date.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a long horizontal stroke at the end.

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:

- a. Buying stamps: DAILY, **WEEKLY**, MONTHLY, NEVER
 - b. Mailing letters: **DAILY**, WEEKLY, MONTHLY, NEVER
 - c. Mailing parcels: DAILY, WEEKLY, **MONTHLY**, NEVER
 - d. Picking up Post Office box mail/ parcels/ signature items: DAILY, WEEKLY, **MONTHLY**, NEVER
 - e. Buying money orders: DAILY, WEEKLY, **MONTHLY**, NEVER
 - f. Special services (Certified, Registered, Insured, Delivery Confirmation): DAILY, WEEKLY, **MONTHLY**, NEVER
 - g. Sending Express Mail: DAILY, WEEKLY, MONTHLY, **NEVER**
 - h. Buying stamp-collecting material: DAILY, WEEKLY, MONTHLY, **NEVER**
2. Do you pass other Post Offices during business hours while traveling to and from work? YES NO

If yes, which offices:

3. What is the name and address of the Post Office you use most often? DAK HILL

4. Comments: EXCELLENT SERVICE; CRITICAL FOR LOW-INCOME PERSONS BUYING MONEY ORDERS; MEETING PLACE FOR COMMUNITY -
 Name: (please print) ROBERT BULLOCK Address: PO BOX 71, DAK HILL, IA 52525
 Telephone number: 251-746-2366 Date: 2-9-11

3676 CENTER
OF SOCIAL
CONTACT
(192 as Total)

- Without the PO, town would
 be a very different place.

DocId: 1375716-36766
Item Nbr: 21
Page Nbr: 39



04/14/2011

ROOSEVELT C JOHNWON
7378 HWY 10 E
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Oak hill Post Office should be pursued, a formal proposal will be posted in the Pine apple Post Office, Mc Williams Post Office and Oak hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

Greg Conner
Manager, Post Office Operations
PO Box 1028
Birmingham, AL, 35201-1028

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- a. Buying stamps: DAILY, **WEEKLY**, MONTHLY, NEVER
 - b. Mailing letters: **DAILY**, WEEKLY, MONTHLY, NEVER
 - c. Mailing parcels: DAILY, WEEKLY, **MONTHLY**, NEVER
 - d. Picking up Post Office box mail/ parcels/ signature items: DAILY, WEEKLY, MONTHLY, **NEVER**
 - e. Buying money orders: DAILY, WEEKLY, MONTHLY, **NEVER**
 - f. Special services (Certified, Registered, Insured, Delivery Confirmation): DAILY, WEEKLY, **MONTHLY**, NEVER
 - g. Sending Express Mail: DAILY, WEEKLY, **MONTHLY**, NEVER
 - h. Buying stamp-collecting material: DAILY, WEEKLY, **MONTHLY**, NEVER
2. Do you pass other Post Offices during business hours while traveling to and from work?
 If yes, which offices: **YES** **NO**

3. What is the name and address of the Post Office you use most often? Box K Hill, 36766

4. Comments: Please keep our P.O. Thank you!
We need the P.O. nearby. Has
prices still going up! up! each day.

Name: (please print) Roosevelt C. JOHNSON 73767
 Telephone number: 334-682-9703 Date: 11-28-11

Docket: 1975716 - 36766
Item Nbr: 22
Page Nbr: 60



04/14/2011

ROY STALLWORTH
P.O. BOS 45
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak hill Post Office should be pursued, a formal proposal will be posted in the Pine apple Post Office, Mc williams Post Office and Oak hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 621-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a large initial "G".

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- | | | | | |
|---|--|---|--|-----------------------------|
| a. Buying stamps | <input checked="" type="radio"/> DAILY | <input type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input type="radio"/> NEVER |
| b. Mailing letters | <input checked="" type="radio"/> DAILY | <input type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input type="radio"/> NEVER |
| c. Mailing parcels | <input type="radio"/> DAILY | <input checked="" type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input type="radio"/> NEVER |
| d. Picking up Post Office box mail/ parcels/ signature items | <input type="radio"/> DAILY | <input checked="" type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input type="radio"/> NEVER |
| e. Buying money orders | <input type="radio"/> DAILY | <input checked="" type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input type="radio"/> NEVER |
| f. Special services (Certified, Registered, Insured, Delivery Confirmation) | <input type="radio"/> DAILY | <input checked="" type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input type="radio"/> NEVER |
| g. Sending Express Mail | <input type="radio"/> DAILY | <input type="radio"/> WEEKLY | <input checked="" type="radio"/> MONTHLY | <input type="radio"/> NEVER |
| h. Buying stamp-collecting material | <input type="radio"/> DAILY | <input checked="" type="radio"/> WEEKLY | <input type="radio"/> MONTHLY | <input type="radio"/> NEVER |
2. Do you pass other Post Offices during business hours while traveling to and from work YES NO
- If yes, which offices: _____

3. What is the name and address of the Post Office you use most often? OAK Hill Post Office
10525 Hwy 10E OAK Hill, IA 30764

4. Comments: _____

Name: (please print) Ray Stallworth Address: P.O. Box 45
 Telephone number: 252 746-2196 Date: 1-26-11

Docket: 1375716 - 36766
Item Nbr: 22
Page Nbr: 61



04/14/2011

RUBY COLEMAN
P.O. BOX 18
OAK HILL, AL 38766

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak hill Post Office should be pursued, a formal proposal will be posted in the Pine apple Post Office, Mc Williams Post Office and Oak hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a vertical line above the first letter of the first name.

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:

a. Buying stamps	DAILY	<input checked="" type="radio"/> WEEKLY	MONTHLY	NEVER
b. Mailing letters	DAILY	<input checked="" type="radio"/> WEEKLY	MONTHLY	NEVER
c. Mailing parcels	DAILY	WEEKLY	<input checked="" type="radio"/> MONTHLY	NEVER
d. Picking up Post Office box mail/ parcels/ signature items	DAILY	<input checked="" type="radio"/> WEEKLY	MONTHLY	NEVER
e. Buying money orders	<input checked="" type="radio"/> DAILY	WEEKLY	MONTHLY	NEVER
f. Special services (Certified, Registered, Insured, Delivery Confirmation)	DAILY	<input checked="" type="radio"/> WEEKLY	MONTHLY	NEVER
g. Sending Express Mail	DAILY	<input checked="" type="radio"/> WEEKLY	MONTHLY	NEVER
h. Buying stamp-collecting material	DAILY	<input checked="" type="radio"/> WEEKLY	MONTHLY	NEVER

2. Do you pass other Post Offices during business hours while traveling to and from work? YES NO

If yes, which offices: _____

3. What is the name and address of the Post Office you use most often? Dale Hill

4. Comments: _____

Name: (please print) Ruby Clemen Address: P.O. Box 16 Cabotville, Ar.

Telephone number: 334-407-3552 Date: 2/9/11

Decker: 1375716-36766
Item Nbr: 22
Page Nbr: 62



04/14/2011

SCOTT MITCHELL
3149 LE BRON RD
MONTGOMERY, AL 36106

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0486.

Sincerely,

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Docket: 1375716-16766
Item No.: 22
Page No.: 69



04/14/2011

SHARON YELDER
550 ALLENTON RD
PINE APPLE, AL 36768

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Oak hill Post Office should be pursued, a formal proposal will be posted in the Pine apple Post Office, Mc Williams Post Office and Oak hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 621-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a large initial "G".

Greg Conner
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

OAK HILL 36766

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:

- a. Buying stamps
DAILY WEEKLY MONTHLY NEVER
- b. Mailing letters
DAILY WEEKLY MONTHLY NEVER
- c. Mailing parcels
DAILY WEEKLY MONTHLY NEVER
- d. Picking up Post Office box mail/ parcels/ signature items
DAILY WEEKLY MONTHLY NEVER
- e. Buying money orders
DAILY WEEKLY MONTHLY NEVER
- f. Special services (Certified, Registered, Insured, Delivery Confirmation)
DAILY WEEKLY MONTHLY NEVER
- g. Sending Express Mail
DAILY WEEKLY MONTHLY NEVER
- h. Buying stamp-collecting material
DAILY WEEKLY MONTHLY NEVER

2. Do you pass other Post Offices during business hours while traveling to and from work?
If yes, which offices: OAK HILL YES NO

3. What is the name and address of the Post Office you use most often? OAK HILL post office 36766

4. Comments: Please stay open

Name (please print): Sharon Yelder

Address: 550 Alton Rd. Pine Bluff

Telephone number: _____

Date: 11-27-11

36766

Docket: 1375716-36766
Item Nbr: 22
Page Nbr: 64



04/14/2011

WATSON JONES
P.O. BOX 307
OAK HILL, AL 36768

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Oak Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Thank you for returning your questionnaire concerning the proposed discontinuance of the HUXFORD Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. In response to your letter: • Huxford provides quick, convenient service and the employees are nice and friendly. We are proposing to close the Huxford, nothing is finalized. We will continue to provide quick and convenient service from our nice and friendly employees at the Atmore Post Office and our other post offices as well should we decide to close this office. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers. If it is determined that a discontinuance of the Huxford Post Office should be pursued, a formal proposal will be posted in the Huxford Post Office at a later date.

If it is determined that a discontinuance of the Oak Hill Post Office should be pursued, a formal proposal will be posted in the Pine Apple Post Office, Mc Williams Post Office and Oak Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Connor".

Greg Connor
Manager, Post Office Operations
PO Box 1026
Birmingham, AL, 35201-1026

Docket: 1375716 - 36766
Item Nbr: 22
Page Nbr: 1

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the OAK HILL Post Office on 01/24/2011. Additionally, during the survey period, questionnaires were available at the OAK HILL Post Office to walk-in retail customers.

1.	Number of Questionnaires	
	Total Questionnaires distributed	85
	Favorable to proposal	0
	Unfavorable to proposal	33
	Expressing no opinion	31
	Total questionnaires received	64

Docket: 1374716 - 34766
Item Nbr: 13
Page Nbr: 2

Postal Concerns

The following postal concerns were expressed

1. Concern (No Opinion):
No Concern
Response:
Thank you for returning your questionnaire concerning the proposed discontinuance of the KELLERMAN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. Although you didn't state your opinion about the proposed closing, we would like for you to visit our webpage at www.usps.com, for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Ship, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers. If it is determined that a discontinuance of the KELLERMAN Post Office should be pursued, a formal proposal will be posted in the KELLERMAN Post Office(s) at a later date.
2. Concern (UnFavorable):
Customers expressed concern for loss of community identity
Response:
You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
3. Concern (UnFavorable):
Customers felt the post office should remain open since they paid taxes
Response:
You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.
4. Concern (UnFavorable):
Customers said they would miss the special attention and assistance provided by the personnel at the
Response:
Thank you for returning your questionnaire concerning the proposed discontinuance of the HUXFORD Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. In response to your letter: "Huxford provides quick, convenient service and the employees are nice and friendly. We are proposing to close the Huxford, nothing is finalized. We will continue to provide quick and convenient service from our nice and friendly employees at the Atmore Post Office and our other post offices as well should we decide to close this office. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers. If it is determined that a discontinuance of the Huxford Post Office should be pursued, a formal proposal will be posted in the Huxford Post Office at a later date.
6. Concern (UnFavorable):
Customers were concerned about mail security
Response:
You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
6. Concern (UnFavorable):
Customers were concerned about senior citizens
Response:
You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
7. Concern (UnFavorable):
No Concern
Response:
Thank you for returning your questionnaire concerning the proposed discontinuance of the KELLERMAN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. Although you didn't state your opinion about the proposed closing, we would like for you to visit our webpage at www.usps.com, for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Ship, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers. If it is determined that a discontinuance of the KELLERMAN Post Office should be pursued, a formal proposal will be posted in the KELLERMAN Post Office(s) at a later date.

Docket: 1375716 - 36766
Item Nbr: 23
Page Nbr: 3

8. **Concern (Unfavorable):**

You stated that you need the Post Office

Response:

We do appreciate your opinion about the proposed closing, we would like for you to visit our webpage at www.usps.com, for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Ship, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.

9. **Concern (Unfavorable):**

You stated you wanted the Oak Hill Post Office to stay open.

Response:

We do appreciate your opinion about the proposed closing, we would like for you to visit our webpage at www.usps.com, for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Ship, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.

10. **Concern (Unfavorable):**

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

The following nonpostal concerns were expressed

DOCKET NO. 1375716-36766
 ITEM NO. 24
 PAGE 2

Community Meeting Roster

Community Meeting Roster

Date: MARCH 16, 2011
 Time: 6:00 P.M.

Postal Service Representatives (Names and Titles):

ANNA BARNETT MOPS
REGINALD CAPER MGR MARKETING
GREG CONNER MPO

JOSEPH BRECKENRIDGE Communications
CAROLINA GORFE PO REVIEW COORDINATOR
 Total Number of Customers Present: _____ Place: Bethel DEP ANNEX

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	ZIP Code	Phone Number
Henry Finkler	P.O. Box 54	36766	251-746-2562
A. Nancy Clark	702 County Rd 57	36768	251-746-2589
Ty ENDERS	P.O. Box 7 Madellon	36753	251-746-2622
Gloria Phillips	P.O. Box 38 ^{Oak Hill}	36766	251 362-2184
Jane M Phillips	PO Box 7 "	36766	
Edwards Phillips	PO Box 7 "	"	
Lloyd Phillips	PO Box 7 "	36766	
Josephine Stallworth	P.O. Box 45		
Roy S. Stallworth	P.O. Box 45		
Roger Stallworth			
James Bell			
Valerie Stallworth	P.O. Box 125	36766	362-2013
Barbara Stallworth	PO Box 47	36766	251-746-2756
John Dale	P.O. Box 4	36766	251-746-2721

DOCKET NO. 135716.36766
ITEM NO. 24
PAGE 3

Community Meeting Roster

Community Meeting Roster

Postal Service Representatives (Names and Titles):

Date: 3/16/2011
Time: 6:00 PM

Total Number of Customers Present: _____ Place: OAK HILL
BETHEL APT ANNEX

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	ZIP Code	Phone Number
<u>Larry Hanson</u>			
<u>Spurlen M. Turner</u>			
<u>Elizabeth Davis</u>			
<u>Lucy Anderson</u>			
<u>E. Danton Borge</u>			
<u>Perlene M. Jackson</u>			
<u>Marvin Borge</u>			
<u>Yessie Ellis</u>			
<u>Patricia Borge</u>			
<u>Ronald Ellis</u>			
<u>Mary Singleton</u>			
<u>Jan V. Nguyen</u>			
<u>Reginald D. Brown</u>			
<u>Leota Wilson</u>			

DOCKET NO. 1375716-36766
ITEM NO. 24
PAGE 4

Community Meeting Roster

Community Meeting Roster

Postal Service Representatives (Names and Titles):

Date: _____

Time: _____

Total Number of Customers Present: _____ Place: _____

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	ZIP Code	Phone Number
<i>Jennie Bess Ho</i>			
<i>Angie Clark</i>			
<i>Eddie Carter</i>			
<i>Rossvelt C Johnson</i>			
<i>Dr. G. Johnson</i>			
<i>Lucy Hardin</i>			
<i>Mary Barge</i>			
<i>Pearl Macfarlan</i>			
<i>Easter Barge</i>			
<i>Elijah Carter</i>			
<i>Willie M. Calhoun</i>			
<i>Julio M. Johnson</i>			
<i>George W. Johnson</i>			
<i>Mary J. Fultz</i>			

DOCKET NO. 1375716-36766
ITEM NO. 24
PAGE 5

Community Meeting Roster

Community Meeting Roster

Postal Service Representatives (Names and Titles):

Date: _____
Time: _____

Total Number of Customers Present: _____ Place: _____

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	ZIP Code	Phone Number
Georgia Jackson	P.O. Box 64	36766	(251) 746-2457
Jannel H. McCrackin	P.O. Box 138	36766	(351) 455-0286
Barbara Daley	8870 Hwy 10 E	36768	
Willie M. Colburn	6808 Hwy 21 Pine Apple AL	36768	251-746-2123
Philip Colburn	6810 Hwy 21 Pine Apple AL	36768	251-746-2123
Donna	200 Oak Hill, Ala	36726	
Juan Williams	P.O. Box 31		
K. Benz	Oak Hill		334-437-2061
Maryni Moore	Oak Hill		
Robert Moore	Oak Hill		
Catherine Fields	Pine Apple		
Jennie Carter	Oak Hill		
Lula Carter	Oak Hill		
Nancy Benjamin	Pine Apple		

Docket: 1375716 - 36766
 Item Nbr: 25
 Page Nbr: 1

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

- Concern (No Opinion):**
1. **Representative from Congresswoman Terry Sewell's office was there to hear the concerns of the Postal Service and the constituents and report any issues to the Congresswoman.**
Response:
 2. **Concern (No Opinion):**
Is there a Post Office representative to represent the small Post Offices?
Response:
 We have NAPS, League of Postmaster, NAPUS, APWU, NLCA, NRLCA, etc. that represents employees within the Postal Service.
 3. **Concern (UnFavorable):**
Customers were concerned about mail security
Response:
 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
 4. **Concern (UnFavorable):**
Customers were concerned about having to travel to another post office for service
Response:
 You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
 5. **Concern (UnFavorable):**
Customers stated that there was a new lease signed for 5 years and a new computer satellite system was installed.
Response:
 Because our system is so large, satellites were factored into the budget years ago for smaller rural communities without the network.
 6. **Concern (UnFavorable):**
Customers expressed concern over the dependability of rural route service
Response:
 You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
 7. **Concern (UnFavorable):**
Customers questioned the economic savings of the proposed discontinuance
Response:
 You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.
 8. **Concern (UnFavorable):**
Customers were concerned about senior citizens
Response:
 You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
 9. **Concern (UnFavorable):**
Chuck from Lt. Governor Kay Ivey's office stated she wanted to know the matrix or criteria of how their community fits into the closing picture.

Docket: 1375716 - 36756
 Item Nbr: 25
 Page Nbr: 2

Response:

We must consider the effect on the community serviced; the effect on the employees of the Postal Service and also comply with government policy established by law that we must provide a maximum degree of effective and regular postal service to rural areas, communities and small towns where Post Offices are not self-sustaining.

10. **Concern (Unfavorable):**

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:

You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

11. **Concern (Unfavorable):**

Customer expressed a concern about leaving money in the mailbox

Response:

You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

12. **Concern (Unfavorable):**

Customers asked why their post office was being discontinued while others were retained

Response:

You asked why your post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

13. **Concern (Unfavorable):**

Customers expressed concern for loss of community identity

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the discontinued Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

14. **Concern (Unfavorable):**

Will we receive some form of report when the final determination is made?

Response:

We will post the final determination in the Post Office once Headquarters sends it to this office.

Concern (Unfavorable):

15. **Mayor Fuller stated Pine Apple customers pay bills by money orders and so will they and it will be a nightmare for the rural carrier and hard for them to provide this service to both communities efficiently.**

Response:

16. **Concern (Unfavorable):**

Customers were concerned about obtaining services from the carrier

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Docket: 1375716 - 36766
Item Nbr: 25
Page Nbr: 3

be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Nonpostal Concerns**Concern (Unfavorable):**

1. CNN did a study on their rural area per capita concerning gas, with them not having any form of public transportation, some of them having no personal transportation being charged in excess of \$20 to \$35 just to go the nearest city of Camden from someone with transportation.

Response:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.



Docket: 1376718 - 39786

Page Nbr: 28

03/17/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at on 03/16/2011 from to to answer questions and provide information about our service.

If you have any questions, you may contact CARLIJHA GOREE at (205) 521-0485.

Thank you for your assistance.

Sincerely,

Greg Conner
Manager, Post Office Operations

Docket: 1375716 - 36766
Item Nbr: 29
Page Nbr: 2

Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-55 Minimum, no COLA)

Fringe benefits 33.5%

Rental costs, excluding utilities

Total annual costs

Less estimated cost of replacement service

Total annual savings

\$	25,584
\$	8,671
\$	2,650
\$	37,805
-	8
\$	37,805

A one-time expense of \$ 0 will be/was incurred for installation of CBUs and parcel lockers.

Y
Y

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

✓
✓
N/A

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

✓

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

✓

Checklist Completed By: Carligha Gere Date: 4/11/2011
Investigative Coordinator

Reviewed and Certified By: Carligha Gere Date: 4/11/2011
District PO Review Coordinator

Docket: 1375716 - 36766
Item Nbr: 30
Page Nbr: 1



04/01/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the OAK HILL Post Office
Docket No. 1375716

This is to advise you that on 04/11/2011, I will post for public comment a proposal to close the OAK HILL Post Office in Wilcox, Congressional District No. 7Th.

If you have any questions, please call CARLIJHA GOREE District Review Coordinator at (205) 521-0485.

WILLIAM MITCHELL
District Manager
ALABAMA PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal

Docket: 1375716 - 36766
Item Nbr: 31
Page Nbr: 1



04/11/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
OAK HILL Proposal
Docket No. 1375716 - 36766

Please post the enclosed proposal to close the OAK HILL Post Office in the lobby. The proposal must be posted in a prominent place from 04/11/2011 through close of business on 06/12/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (205) 521-0485.

A handwritten signature in cursive script that reads "Carliha Goree".

CARLIHA GOREE
Post Office Review Coordinator
ALABAMA PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Docket: 1375716 - 36766
Item Nbr: 31
Page Nbr: 1



04/11/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
OAK HILL Proposal
Docket No. 1375716 - 36766

Please post the enclosed proposal to close the OAK HILL Post Office in the lobby. The proposal must be posted in a prominent place from 04/11/2011 through close of business on 06/12/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

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Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-363 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (205) 521-0485.



CARLIJHA GOREE
Post Office Review Coordinator
ALABAMA PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Docket: 1375716-36766
Item Nbr: 32
Page Nbr: 1

Date of Posting: 04/11/2011

Date of Removal: 06/12/2011

UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE OAK HILL, AL POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY INDEPENDENT POST OFFICE**

To the customers of the Oak Hill Post Office:

The Postal Service is considering the close of the Oak Hill Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 04/11/2011 through 06/12/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Oak Hill Post Office, Mc Williams Post Office and Pine Apple Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

CARLIJHA GOREE
PO BOX 908
BIRMINGHAM, AL 35201-0908

For more information, you may call CARLIJHA GOREE at (205) 521-0485 or write to the above address.

Thank you for your assistance.



GREG CONNER
PO BOX 908
BIRMINGHAM, AL 35201-0908

DOCKET NO. 1375716-36766
ITEM NO. 32
PAGE 1a

Date of Posting: 04/11/2011

Date of Removal: 08/12/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE OAK HILL, AL POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY INDEPENDENT POST OFFICE



To the customers of the OAK HILL Post Office:

The Postal Service is considering the close of the OAK HILL Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 04/11/2011 through 06/12/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the OAK HILL PO. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

CARLIJHA GOREE
PO BOX 1026
BIRMINGHAM, AL 35201-1026

For more information, you may call CARLIJHA GOREE at (206) 521-0486 or write to the above address.

Thank you for your assistance.

Sincerely,

GREG CONNER
PO BOX 1026
BIRMINGHAM, AL 35201-1026

DOCKET NO.

ITEM NO.

PAGE

1375716-36766
33
1

Date of Posting: 04/11/2011

Posting Round Date:

Date of Removal: 06/12/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE OAK HILL, AL POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY INDEPENDENT POST OFFICE

DOCKET NUMBER 1375716 - 36766

p. 1

DOCKET NO 1375716-36766
 ITEM NO 33
 PAGE 1a

Date of Posting: 04/11/2011

Posting Round Date:



Date of Removal: 06/12/2011

Removal Round Date:



**PROPOSAL TO CLOSE
 THE OAK HILL, AL POST OFFICE
 AND CONTINUE TO PROVIDE
 SERVICE BY INDEPENDENT POST OFFICE**

DOCKET NUMBER 1375716 - 36766

Docket: 1375716-36766
 Item Nbr: 33
 Page Nbr: 2

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Oak Hill, AL Post Office and provide delivery and retail services by independent post office under the administrative responsibility of the Pine Apple Post Office, located seven miles away.

The postmaster position became vacant when the postmaster retired on November 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: The postmaster position is vacant. With the decline in retail transactions and mail volume, we will continue to provide effective and regular service through another independent post office.

The Oak Hill Post Office, an EAS-55 level, provides service from 08:30 to 1:45 Monday - Friday, 8:30 to 1:45 Saturday and lobby hours of 24 hrs on Monday - Friday and 24 hrs on Saturday to 66 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 31 transaction(s) accounting for 29 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by independent post office. Office receipts for the last 3 years were: \$18,410 (48 revenue units) in FY 2008; \$20,028 (52 revenue units) in FY 2009; and \$12,890 (34 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 16, 2011, representatives from the Postal Service were available at to answer questions and provide information to customers. 71 customer(s) attended the meeting.

On January 24, 2011, 65 questionnaires were distributed to delivery customers of the Oak Hill Post Office. Questionnaires were also available over the counter for retail customers at the Oak Hill Post Office. 64 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 33 unfavorable, and 31 expressed no opinion.

One congressional inquiry was received on March 01, 2011.

A petition supporting the retention of the Oak Hill Post Office was received on March 16, 2011, with 278 signatures. If this proposal is implemented, delivery and retail services will be provided by the Pine Apple Post Office, an EAS-13 level office. Window service hours at the Pine Apple Post Office are from 08:00 to 15:00, Monday through Friday, and 08:00 to 10:30 on Saturday. There are 63 post office boxes available.

Retail service is also available at the Mc Williams Post Office an EAS-55 level office, located six miles away. Window service hours at Mc Williams Post Office are from 08:30 to 15:30, Monday through Friday and Closed on Saturday. There are 0 post office boxes available for rent.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity
Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. **Concern:** Customers felt the post office should remain open since they paid taxes
Response: The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.
3. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the
Response: Thank you for returning your questionnaire concerning the proposed discontinuance of the HUXFORD Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. In response to your letter: - Huxford provides quick, convenient service and the employees are nice and friendly. We are proposing to close the Huxford, nothing is finalized. We will continue to provide quick and convenient service from our nice and friendly employees at the Atmore Post Office and our other post offices as well should we decide to close this office. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers. If it is

Docket: 1375716 - 36766
Item Nbr: 33
Page Nbr: 3

determined that a discontinuance of the Huxford Post Office should be pursued, a formal proposal will be posted in the Huxford Post Office at a later date.

4. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
5. **Concern:** Customers were concerned about senior citizens
- Response:** The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
6. **Concern:** You stated that you need the Post Office
- Response:** We do appreciate your opinion about the proposed closing, we would like for you to visit our webpage at www.usps.com, for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Shlp, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.
7. **Concern:** You stated you wanted the Oak Hill Post Office to stay open.
- Response:** We do appreciate your opinion about the proposed closing, we would like for you to visit our webpage at www.usps.com, for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Shlp, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.
8. **Concern:** You were concerned about having to travel to another post office for service
- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- As in most small community the post office is a communication center. We have one small county newspaper that is published once a week. During an emergency local people use the post office as a communication center. People using the Oak Hill Post Office know their mail will be in their PO Box at 8:30am, with us going to rural there is no definite time. Time is dependent on the amount of mail (workload) for the rural carrier. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.
9. **Concern:**

Docket: 1375716 - 36766
 Item Nbr: 33
 Page Nbr: 4

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

10. Concern:

Closing the post office puts citizens in horrible situation regarding theft of their legitimate benefits. It is the only central public thing in Oak Hill, AL it is the core of the community, why penalize the powerless for a small amount of savings, when the much larger savings could come from regulation of Wall Street. To close it is just one more example of the hypocrisy of Republicans in Congress. They talk, talk, talk about "conservative community value" then they gut and destroy one of the few things that actually advances these values. Please do something to Wall Street, not small town America.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. We have no control of what happens to Wall Street. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

11. Concern:

Customer is concerned about having to put up a rural mailbox which would be hard for her financially and difficult to get someone to put it up. She has no transportation to Pine Apple.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

Docket: 1375716 - 36766
 Item Nbr: 33
 Page Nbr: 5

12. **Concern:**

Customer suggested reducing/alternating the number of hours the post office operates. The proposal will have many unfavorable effects on our service. It will be hard for us to schedule our time with the arrival of the rural carriers and a 14 mile trip with current gas prices will be costly. Oak Hill is an incorporated town and I certainly believe there should be a post office here in town. As town clerk I know we receive important mail (many checks) which should not be delivered to a rural mailbox because of the possibility of tampering and the mayor nor I should have to drive 14 miles round trip to Pine Apple to pick up mail. We need our post office, cut the hours if that will help.

Response:

Hours are determined by the workload at the post office. Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office. The incorporated status of a town has no bearing on its requirements for postal services. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

13. **Concern:**

Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community. Our strategic location at the crossing of two state highways for more than 100 years makes it the most visible PO in the east side of the county. Because of it's location, our services are frequently used by those living nearby who have their mail delivered on routes from neighboring post offices.

Response:

The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

14. **Concern:**

Customers were concerned about mail security. Many of the Oak Hill patrons are not only below poverty level, they are also well below the lowest literacy levels and need the help of PO personnel to fill in money orders and take care of additional postal concerns. For most of the history of this PO, we also had a route, which has taken away from us and given to the Pine Apple Post Office. With the space in our building, we could easily accommodate a route again. If you close this office, please at least allow us the opportunity to rent secure USPS boxes at a central location in town, where we know our mail will be safe.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed. The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further away for others. You will continue to receive mail security by delivery to your PO Box at Pine Apple Post Office.

15. **Concern:**

I am elderly and I have my monthly fixed income mailed to the post office for convenience of getting someone to drive me around to pay my bills. The regular mail carrier do not run until 2PM. The majority of people get their mail sent to the post office because the rural carrier do not bring the mail until after 2PM.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you

Docket: 1375716 - 36766
 Item Nbr: 33
 Page Nbr: 6

can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

16. **Concern:** I would appreciate it if you would leave this post office. It is very convenient for me. It is two miles from my house. I have problems with my eyes, eye sight is gone in one eye, the post office people help me by reading my mail for me sometimes.

Response: Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

17. **Concern:** Instead of eliminating jobs at the lower end, start at the top and cut salaries of top executives!

Response: The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.

18. **Concern:** It would be bad, not good.

Response: Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

19. **Concern:** Money order, stamps and the safety of having a box, the community won't be the same people depend on it to pay their bills, it will cost us more without it.

Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

Docket: 1375716-36766
 Item Nbr: 33
 Page Nbr: 7

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

20. **Concern:**

My local church (Mt. Zion Missionary Baptist Church) and my Union Burial Society mail is also received in this box. All of the above mailing addresses will have to be changed to accommodate this proposal. This proposal is saying Oak Hill no longer exists, especially not being able to use it's name when mail for those who resides in Oak Hill will carry another town's name. When I retired from Bellsouth (AT&T) in 2001 and moved back to Oak Hill, I had to go through a lot of red tape to change my address legally. Now I do not want to go through it all over again because of this proposal.

Response:

There will be no change in customer addresses if you continue to use PO Box service. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

21. **Concern:**

The Oak Hill community is largely comprised of elderly residents and disabled residents. The security of a neighborhood Post Office is needed. Residents do not feel secure with mail services by rural carriers because residents may not be home at the time of delivery.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

22. **Concern:**

The office is close to my home if it were to close. I would have to drive 14 miles to the post office, it would be an inconvenience for the people who don't have transportation.

Docket: 1375716 - 36766
 Item Nbr: 33
 Page Nbr: 8

- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.
23. **Concern:** The proposal to shut down Oak Hill's PO lacks all logic, the vast majority of citizens in this area must have the PO Boxes for gov't checks. Even if debit cards are used for these benefits, the boxes are necessary. Suggestion: Place a set of computers in the post office to assist citizens with electronic banking. Most citizens have no checking accounts and no transportation.
- Response:** Although the post office provides services outside of normal duties, providing computers for customers to do electronic banking is one of the reasons why we are proposing to close your local post office. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.
24. **Concern:** This post office is in a convenient place for me. I live nearby on Newberry Road. I do not have a car but I can get a ride to the store and post office.
- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.
25. **Concern:** Why travel to another community for the same thing we could get here. The elder in our small town depend on it.
- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.
26. **Concern:** Chuck from Lt. Governor Kay Ivey's office stated she wanted to know the matrix or criteria of how their community fits into the closing picture.
- Response:** We must consider the effect on the community serviced; the effect on the employees of the Postal Service and also comply with government policy established by law that we must provide a maximum degree of effective and regular postal service to rural areas, communities and small towns where Post Offices are not self-sustaining.
27. **Concern:** Customer expressed a concern about leaving money in the mailbox

Docket: 1375716 - 36766
 Item Nbr: 33
 Page Nbr: 9

- Response:** The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
28. **Concern:** Customers asked why their post office was being discontinued while others were retained.
- Response:** The customer asked why your post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
29. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.
- Response:** The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
30. **Concern:** Customers expressed concern over the dependability of rural route service.
- Response:** The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while travelling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
31. **Concern:** Customers questioned the economic savings of the proposed discontinuance.
- Response:** The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
32. **Concern:** Customers stated that there was a new lease signed for 5 years and a new computer satellite system was installed.
- Response:** Because our system is so large, satellites were factored into the budget years ago for smaller rural communities without the network.
33. **Concern:** Customers were concerned about having to travel to another post office for service.
- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
34. **Concern:** Customers were concerned about obtaining services from the carrier.
- Response:** The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase

Docket: 1375716 - 36766
Item Nbr: 33
Page Nbr: 10

stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

35. **Concern:** Is there a Post Office representative to represent the small Post Offices?
- Response:** We have NAPS, League of Postmaster, NAPUS, APWU, NLCA, NRLCA, etc. that represents employees within the Postal Service.
36. **Concern:** Mayor Fuller stated Pine Apple customers pay bills by money orders and so will they and it will be a nightmare for the rural carrier and hard for them to provide this service to both communities efficiently.
- Response:**
37. **Concern:** Representative from Congresswoman Terry Sewell's office was there to hear the concerns of the Postal Service and the constituents and report any issues to the Congresswoman.
- Response:**
38. **Concern:** Will we receive some form of report when the final determination is made?
- Response:** We will post the final determination in the Post Office once Headquarters sends it to this office.

Docket: 1375716 - 36766
 Item Nbr: 33
 Page Nbr: 11

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Oak Hill is an unincorporated community located in Wilcox County. The community is administered politically by Oak Hill. Police protection is provided by the Wilcox Co Sheriff. Fire protection is provided by the Oak Hill Vol Fire Dept. The community is comprised of retirees, commuters, self employed, teachers & farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: St. Paul Lutheran Church Bethel AEP Church, Oak Hill Grocery Dale Pulpwood Co. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Oak Hill Post Office will be available at the Pine Apple Post Office. Government forms normally provided by the Post Office will also be available at the Pine Apple Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Oak Hill, AL is one of the oldest incorporated towns in the country the town needs a post office. Oak Hill services a poor community, with the price of gasoline at a all time high without service provided by the post office would be a hardship for many.

Response: The incorporated status of a town has no bearing on its requirements for postal services. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.
2. **Concern:** This proposal means that 50% of the businesses will close. We have the post office and the local grocery store. The post office help keep our neighborhood striving, we need our post office in our rural community. The convenience of postal services, especially mailboxes is needed in Oak Hill. The convenience of Saturday services are needed for working people.

Docket: 1175716 - 36766
Item Nbr: 33
Page Nbr: 12

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued. As of now, Saturday services will continue. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

1. Concern:

CNN did a study on their rural area per capita concerning gas, with them not having any form of public transportation, some of them having no personal transportation being charged in excess of \$20 to \$36 just to go the nearest city of Camden from someone with transportation.

Response:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

Docket: 1375716 - 36766
 Item Nbr: 33
 Page Nbr: 13

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on November 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 37,805 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 25,584
Fringe Benefits @ 33.5%	\$ 8,571
Annual Lease Costs	+ \$ 3,650
Total Annual Costs	\$ 37,805
Less Annual Cost of Replacement Service	- \$ 0
Total Annual Savings	\$ 37,805

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Oak Hill, AL Post Office and provide delivery and retail services by Independent post office under the administrative responsibility of the Pine Apple Post Office, located seven miles away.

The postmaster retired on November 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by Independent post office.

The Oak Hill Post Office provided delivery and retail service to 66 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 31. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$37,805 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Oak Hill Post Office, Mc Williams Post Office and Pine Apple Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



GREG CONNER
 Manager, Post Office Operations

04/11/2011
 Date

Docket: 1375716 - 36766
Item Nbr: 35
Page Nbr: 1



06/12/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 06/12/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

X

CARLIHA GOREE
Post Office Review Coordinator
PO BOX 1026
BIRMINGHAM, AL 35201-1026

DOCKET NO
ITEM NO.
PAGE

P.1
1375716-36766
36
12

Date of Posting: 04/11/2011

Posting Round Date:



Date of Removal: 06/12/2011

Removal Round Date:



**PROPOSAL TO CLOSE
THE OAK HILL, AL POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY INDEPENDENT POST OFFICE**

DOCKET NUMBER 1375716 - 36766

DOCKET NO.
ITEM NO.
PAGE

1375716-36766
236
16

Date of Posting: 04/11/2011

Date of Removal: 08/12/2011



UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE OAK HILL, AL POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY INDEPENDENT POST OFFICE**



To the customers of the OAK HILL Post Office:

The Postal Service is considering the close of the OAK HILL Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 04/11/2011 through 08/12/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the OAK HILL PO. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

CARLIJHA GOREE
PO BOX 1028
BIRMINGHAM, AL 35201-1028

For more information, you may call CARLIJHA GOREE at (205) 621-0488 or write to the above address.

Thank you for your assistance.

Sincerely,

GREG CONNER
PO BOX 1028
BIRMINGHAM, AL 35201-1028

Docker: 1375716 - 36766
Item Nbr: 37
Page Nbr: 1

**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 06/16/2011

Postal Customers of the Oak Hill Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Oak Hill Post Office, which was posted 04/11/2011 through 06/12/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Oak Hill Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,



GREG CONNER
PO BOX 1026
BIRMINGHAM, AL 35201-1026

Docket: 1375716-36766
Item Nbr: 38
Page Nbr: 1



10/12/2011

EDDIE CARTER
PO BOX 403
OAK HILL, AL 36768

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Oak Hill Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in blue ink, appearing to read "Greg Conner".

Greg Conner
Manager, Post Office Operations
PO Box 808
Birmingham, AL, 35201-0808



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Oak Hill Post Office. *Wood R. BAP*

I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. *not good*

III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Eddie Carter

Signature of Postal Customer

Name of Postal Customer

P.O.B. 7/03

Mailing Address

OAK HILL ALA 36766

City, State and ZIP Code

Date

Docket: 1373716 - 36766
Item Nbr: 33
Page Nbr: 2



10/12/2011

CHARLES E SIKES

PO BOX 65
36766

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Oak Hill Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about cutting management positions from the top down instead of taking services away from customers. The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0465.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner".

Greg Conner
Manager, Post Office Operations
PO Box 808
Birmingham, AL, 35201-0908



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Oak Hill Post Office.

I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Instead of eliminating jobs at the lower end, start at the top & cut salaries of top executives!

Charles E. Sikes

Name of Postal Customer

Signature of Postal Customer

P.O. Box 65

Mailing Address

Oak Hill, AL 36766

City, State and ZIP Code

4/25/2011

Date

Docket: 1175716 - 36766
Item Nbr: 35
Page Nbr: 3



10/12/2011

MAURICE A PHILLIPS
PO BOX 106
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Oak Hill Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive, flowing style.

Greg Conner
Manager, Post Office Operations
PO Box 906
Birmingham, AL, 35201-0906



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Oak Hill Post Office.

I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The Oak Hill Post office is located at a major intersection of Alabama State Highways 18 + 21. Postal services are important for our community and people traveling through this area.

II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The proposal will have a negative effect on our community. The Oak Hill Post Office + the Oak Hill Grocery are the only two businesses in Oak Hill. This proposal will affect the Oak Hill Community in an unfavorable way.

III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The Oak Hill Community is largely comprised of elderly residents and disabled residents. The security of a neighborhood Post Office is needed. Residents do not feel secure with mail services by rural carriers. Because residents may not be home at time of delivery.

Name of Postal Customer

Signature of Postal Customer

P.O. Box 106

[Signature]

Mailing Address

Oak Hill, AL 36766

4-27-11

City, State and ZIP Code

Date

Docket: 1375716-36766
Item Nbr: 33
Page Nbr: 4



10/12/2011

HENRY OR MARY FINKLEA
PO BOX 54
OAK HILL, AL 35766

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Oak Hill Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner".

Greg Conner
Manager, Post Office Operations
PO Box 908
Birmingham, AL, 35201-0908



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Oak Hill Post Office.

- I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

It is need in our Community, Without it we will be put in a hardship

- II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Travel to another community for the same thing we could get here.

- III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The Elder in our small town depend on it

Henry or Mary Finkles
Name of Postal Customer

Henry L. Finkles
Signature of Postal Customer

P.O. Box 54
Mailing Address
Oak Hill, Alabama 36766
City, State and ZIP Code

04-27-11
Date

Docket: 1375716 - 36766
Item Nbr: 36
Page Nbr: 5



10/12/2011

WILLIE G TOWNS
PO BOX 112
OAK HILL, AL 36768

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Oak Hill Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You were concerned about obtaining services from the carrier. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

Greg Conner
Manager, Post Office Operations
PO Box 906
Birmingham, AL, 36201-0906



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Oak Hill Post Office.

- I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Money Order, Stamps, the Safety of having a box.

- II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The community want be the same People depend on it to paid their bills.

- III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

It will cost us more without it.

Willie G. Towns

Name of Postal Customer

Willie G. Towns

Signature of Postal Customer

P.O. Box 112

Mailing Address

Oak Hill Alabama 36766

City, State and ZIP Code

04-22-11

Date

Docket: 1375716 - 36766
Item Nbr: 58
Page Nbr: 6



10/12/2011

GAIL FULLER

PO BOX 29
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Oak Hill Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

Greg Conner
Manager, Post Office Operations
PO Box 906
Birmingham, AL, 35201-0906



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Oak Hill Post Office.

I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

People using the Oak Hill Post Office know their mail will be in their PO Box by 8:30 in the morning. With us going to a rural box there is no definite time. The time is dependent on the amount of mail (work load) for the rural carrier.

II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

As in most small community the Post Office is a communication center. We have one small county newspaper that is published once a week. During an emergency local people use the Post Office as a communication center.

During Hurricane Ivan the Post Office was open - The eye of the storm went over our town - water, ice, Emergency Food was distributed

III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

A service we provide to people passing through our area is giving directions and giving out Alabama maps. Often people are lost. Several times people coming down I 65 and at Greenville turned on AL Hwy 10 instead of waiting to turn on I 10 in Mobile.

Many of the houses or mail boxes do not have 911 addresses displayed

Gail Fuller

Gail Fuller

Name of Postal Customer

Signature of Postal Customer

POB 29

Mailing Address

Oak Hill, AL 36766

4/30/2011

City, State and ZIP Code

Date

Docket: 1375716 - 30766
Item Nbr: 18
Page Nbr: 7



10/12/2011

BURK MCWILLIAMS
5591 HIGHWAY 21
OAK HILL, AL 38768

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Oak Hill Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed concern about having to erect a rural mailbox. Although the post office provides services outside of normal duties, providing computers for customers to do electronic banking is one of the reasons why we are proposing to close your local post office. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

Greg Conner
Manager, Post Office Operations
PO Box 906
Birmingham, AL, 35201-0906

RECEIVED

MAY 17 2011



Optional Comment Form

CONSUMER AFFAIRS

Following are comments I wish to make concerning the proposed discontinuance of the Oak Hill Post Office.

- I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
The "proposal" to shut down Oak Hill's PO lacks all logic. The vast majority of citizens in this area must have the PO Boxes for gov't checks. Even if debit cards are used for these benefits, the Boxes are necessary.
- II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
The effect would be very unfavorable. At a time when the USA needs to have traditional/small town values of honesty + decency, this proposal represents a dagger to the heart of a wonderful community. Why not close some of the million, million + trillion dollar projects that Allow Republican Businessmen-
- III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

→ to live off of vs. gov't contracts? Shut these down - shut down welfare assistance to the RICH People, and you will not have a need to close something so good, so pure, and so healthy for society as a key to small town life - the Post office.

Bork McWilliams

Bork McWilliams

Name of Postal Customer

Signature of Postal Customer

5591 Highway 21

Mailing Address

Oak Hill, Ala 36766

City, State and ZIP Code

5/16/11

Date

Suggestion: Place a set of computers in the P.O to assist citizens with electronic banking. Most citizens have no checking accounts & no transportation

Docket: 1375716 - 16766
Item Nbr: 38
Page Nbr: 3



10/12/2011

TENNANT MCWILLIAMS

5591 HIGHWAY 21
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Oak Hill Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. We have no control of what happens to Wall Street. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0455.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

Greg Conner
Manager, Post Office Operations
PO Box 908
Birmingham, AL, 35201-0908

RECEIVED
MAY 17 2011



Optional Comment Form

CONSUMER AFFAIRS

Following are comments I wish to make concerning the proposed discontinuance of the Oak Hill Post Office.

I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Closing the P.O. puts masses of citizens in horrible situation regarding theft of their legitimate benefits.

II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It is the ONLY central public thing in Oak Hill Alabama - it is THE core of the community. Why penalize the population for a small amt. of savings, when the much larger savings could come from regulation of WALL STREET.

III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

To close it is just one more example of the hypocrisy of Republicans in Congress. They talk, talk, talk about "conservative community values," then they gut & destroy one of the few things that actually advances these values. Please, do something to WALL STREET, not small town America.

Name of Postal Customer

Signature of Postal Customer

TENNANT McWilliams

Tennant McWilliams

Mailing Address

5591 Highway 21

May 16, 2011

City, State and ZIP Code

Date

Oak Hill, Ala
36766

Docket: 1375716 - 36766
Item Nbr: 38
Page Nbr: 9



10/12/2011

OLIVIA S DALE
PO BOX 190
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Oak Hill Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about reducing/alternating the number of hours the post office operates. Hours are determined by the workload at the post office. Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often affect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office. The incorporated status of a town has no bearing on its requirements for postal services. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sale of stamps.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0486.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive, somewhat stylized script.

Greg Conner
Manager, Post Office Operations
PO Box 906
Birmingham, AL, 35201-0906



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Oak Hill Post Office.

- I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The proposal will have many unfavorable effects on our service. It will be hard for us to schedule our time with the arrival of the rural carrier and a 14 mile trip with current gas prices will be costly when that will be the only reason to go to Pine Apple.

- II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Oak Hill, AL is located at the intersection of two main state highways - 10 and 21. It is the most centrally located of all the surrounding offices. There is a general store across the street and people who have route delivery come there to cash their checks and go across to the P.O. to buy money orders to pay bills.

- III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Oak Hill, AL is an incorporated town and I certainly believe there should be a post office here in town. As town clerk I know we receive important mail (many checks) which should not be delivered to a rural mail box because of the possibility of tampering and the mayor nor I should have to drive 14 miles round trip to Pine Apple AL. to pick up the mail. We need our Post Office. Cut the hours if that will help.

Name of Postal Customer

Signature of Postal Customer

Olivia S. Dale

Olivia S. Dale

Mailing Address

P.O. Box 190

City, State and ZIP Code

Oak Hill, AL 36766

Date

May 5, 2011

Docket: 1375716 - 16766
Item Nbr: 33
Page Nbr: 10



10/12/2011

GEORGIA A JACKSON
PO BOX 64
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Oak Hill Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about a change in address. There will be no change in customer addresses if you continue to use PO Box service. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sale of stamps.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (206) 521-0486.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner".

Greg Conner
Manager, Post Office Operations
PO Box 906
Birmingham, AL, 35201-0906



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Oak Hill Post Office.

- I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

My Local Church, (Mt Zion Missionary Baptist Church) and my Union Burial Society mail is also received in this Box. All of the above mailing addresses will have to be changed to accommodate this proposal.

- II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

This proposal is saying Oak Hill no longer exist - especially not being able to use its name when mail for those who resides in "Oak Hill" will carry another Town's name.

- III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

When I RETIRED from BellSouth (AT&T) in 2001 and moved back to Oak Hill, I had to go through a lot of red tape to change my address legally. Now I do not want to go through it all over again because of this proposal.

Georgia A. Jackson

Georgia A. Jackson

Name of Postal Customer

Signature of Postal Customer

P.O. Box 64 (6922 Hwy 21 N)

Mailing Address

Oak Hill, AL 36766

April 20, 2011

City, State and ZIP Code

Date

Docket: 1375716 - 36766
Item Nbr: 38
Page Nbr: 11



10/12/2011

MATTIE RUTH EVANS
PO BOX 22
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Oak Hill Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provides access to their mail earlier and throughout the day. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sale of stamps.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner".

Greg Conner
Manager, Post Office Operations
PO Box 906
Birmingham, AL, 35201-0906



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Oak Hill Post Office.

I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I am elderly and I have my monthly fixed income mailed to the post office for convenience of getting someone to drive me around to pay my bills.

The regular mail carrier does not run until 2:00 p.m.

II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The majority of people get their mail sent to the post office because the rural carrier do not bring the mail until after 12 p.m.

III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Matthe Ruth Evans

Name of Postal Customer

Matthe R Evans

Signature of Postal Customer

PO Box 20

Mailing Address

Oak Hill AL 36766

City, State and ZIP Code

April 20 2011

Date

Docket: 1375716 - 36766
Item Nbr: 38
Page Nbr: 12



10/12/2011

ALLEN DAILEY
PO BOX 21
OAK HILL, AL 38768

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Oak Hill Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

Greg Conner
Manager, Post Office Operations
PO Box 908
Birmingham, AL 35201-0908



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Oak Hill Post Office.

I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I would appreciate it if you would leave this post office. It is very convenient for me. It is 2 miles from my house. *df*

II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I have problems with my eyes - Eye sight is gone in one eye. the post office people help me by reading my mail for me sometimes. *df*

we can not read or write

Allen Dailey
Name of Postal Customer

X Allen Dailey
Signature of Postal Customer

POB 21

Oak Hill, AL 36766
Mailing Address
City, State and ZIP Code

4/23/2011
Date

DocId: 327571d - 36766
Item Nbr: 58
Page Nbr: 13



10/12/2011

GLORIA MCCASTER-PHILLIPS

PO BOX 38
OAK HILL, AL 38768

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Oak Hill Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued. As of now, Saturday services will continue. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sale of stamps.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

Greg Conner
Manager, Post Office Operations
PO Box 906
Birmingham, AL, 35201-0906



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Oak Hill Post Office.

I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

- 1. The convenience of postal services, especially mail boxes is needed in Oak Hill.
- 2. The convenience of Saturday services is needed for working people

II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

- 1. This proposal means that 50% of the local businesses will close. We have the post office + the local grocery store.
- 2. The post office help keeps our neighborhood thriving; we need our post office in our rural community.

III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

- 1. People from other communities visit and patronize the Oak Hill post office. The Oak Hill Grocery is a popular store for people traveling; thus people also use the mail services in Oak Hill.
- 2. The post office services support the demographics of the local rural area.
- 3. Post office located at a major intersection - AL State highway

Name of Postal Customer

Signature of Postal Customer

P.O. Box 38

Mailing Address

Oak Hill, AL 36766

City, State and ZIP Code

4-27-11

Date

Docket: 1175716-36766
Run Nbr: 18
Page Nbr: 14



10/12/2011

PEARLIE MAE JACKSON
PO BOX 12
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Oak Hill Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about senior citizens. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner".

Greg Conner
Manager, Post Office Operations
PO Box 906
Birmingham, AL, 35201-0906



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Oak Hill Post Office.

I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

She does not write well.

She would have to put up a rural mail box which would be hard for her financially and difficult to get someone to put it up.

II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

She has no transportation to Pine Apple.

Pearlie Mae Jackson Pearliemae Jackson

Name of Postal Customer

Signature of Postal Customer

P.O. BOX 12

Mailing Address*

OAK HILL AL 36766

City, State and ZIP Code

4-19-11

Date

DocId: 3375716-36766
Item No. 38
Page No. 15



10/12/2011

JAMES A BELL

PO BOX 116
OAK HILL, AL 36768

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Oak Hill Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive, flowing style.

Greg Conner
Manager, Post Office Operations
PO Box 906
Birmingham, AL, 35201-0906



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Oak Hill Post Office.

I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

This post office is in a convenient place for me. I live near by on Newberry Road.

I do not have a car but I can get a ride ^{to the store and post office}

II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

James A Bell

James A Bell [Signature] →

Name of Postal Customer

Signature of Postal Customer

POB 116

Mailing Address

Oak Hill, AL 36766

City, State and ZIP Code

Date

Docket: 1375716 - 36766
Item Nbr: 38
Page Nbr: 16



10/12/2011

DAVID L BONNER
PO BOX 46
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Oak Hill Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sale of stamps.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 621-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

Greg Conner
Manager, Post Office Operations
PO Box 908
Birmingham, AL, 35201-0908



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Oak Hill Post Office.

I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Office is close to my home if it were to close I would have to drive 14 miles to Camden to get my mail. The post

II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

inconvenience for the people who don't have transportation. It would be an

III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I would hate to have to drive 14 miles to get my mail so I hope that the proposal get adopted because it would help the people of Oak Hill who does not have transportation.

David L. Bower

Name of Postal Customer

David L Bower

Signature of Postal Customer

P.O. Box 46

Mailing Address

Oak Hill TN 36766

City, State and ZIP Code

4/28/11

Date

Docket: 1375716 - 36766
Item Nbr: 35
Page Nbr: 17



10/12/2011

PRINCE ARNOLD

PO BOX 1
38766

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Oak Hill Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You stated that the town was incorporated and should have a postmaster. The incorporated status of a town has no bearing on its requirements for postal services. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

Greg Conner
Manager, Post Office Operations
PO Box 908
Birmingham, AL, 35201-0908



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Oak Hill Post Office.

- I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

OAK HILL, AL. IS ONE OF THE OLDEST INCORPORATED TOWNS IN THE COUNTRY. TOWN NEEDS A POST OFFICE.

- II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

OAK HILL POST OFFICE SERVES A POOR COMMUNITY. WITH THE PRICE OF GASOLINE AT A ALL TIME HIGH WITHOUT SERVICE PROVIDED BY POST OFFICE WOULD BE A HARDSHIP FOR MANY.

- III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Prince Arnold

Name of Postal Customer

Signature of Postal Customer

P.O. Box 1

Mailing Address

OAK HILL, AL 36766

City, State and ZIP Code

4-20-2011

Date

Docket: 1375716 - 36766
Item Nbr: 36
Page Nbr: 18



10/12/2011

JULIETTE H BULLOCK
PO BOX 71
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Oak Hill Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed. The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further away for others. You will continue to receive mail security by delivery to your PO Box at Pine Apple Post Office.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 621-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

Greg Conner
Manager, Post Office Operations
PO Box 806
Birmingham, AL 35201-0806



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Oak Hill Post Office.

I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Read the attached

III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Juliette H. Bullock

Name of Postal Customer

Juliette H Bullock

Signature of Postal Customer

P.O. Box 71

Mailing Address

Oak Hill, AL 36766

City, State and ZIP Code

June 9, 2011

Date

June 9, 2011

Dear USPS,

Below are my responses to your "Optional Comment Form."

I

There is NO favorable effect that I am able to think of. Even in terms of saving the USPS money. The "discontinuance of the Oak Hill Post Office" will be negative and unfavorable in every way I can imagine.

The Oak Hill Post Office is less than one-half mile from my house. I can and do walk to it. I am fortunate to have a car and can drive to it if I have a package to mail or to pick up or if I am trying to make the closing time in order to get something in that day's mail.

I do not have to worry about a box on the state highway (Highway 21), from which theft would be likely. I do not have to drive 8 miles one way to a P.O. box in Pine Apple to get my mail or to mail a package.

The mail is in my PO box in Oak Hill by 8:30 six days a week. This is an amazing fact. It is one thing a governmental agency does that is of daily benefit to its patrons. We would continue to have service but we would have to travel 16 miles round-trip to get our mail and/or have a box on the highway, about which we would definitely not feel secure. There are too many thefts in this area to believe that mail boxes would be exempt from such.

In short, there is nothing that can make our service here better. If you close us, we will lose our ready access to the services of the USPS.

II

Can you name any favorable effects that the closing of a post office might have on a community? Neither can I.

The town of Oak Hill and its surrounding areas do not take this post office for granted. We know that without it, we will lose convenience, service, and a very significant part of our identity. What is a town without its post office? We will also lose 50 percent of the business in our town.

The USPS will save a relatively small amount of money in closing this office, one of approximately 2,000 slated to be closed in this particular round of closings. The U.S. government will short-sightedly — and only for the moment — be able to say it is forcing the USPS to save millions of dollars in these very difficult economic times. It will not say that the lives of some of the poorest people in the nation, who live right here, will be further adversely effected by the loss of a used and needed service, and one of the very few available to us, I would add.

Wilcox County, in which we live, has the highest unemployment in the state. Many people here have no car and depend either on the kindness of others, or more often, have to pay someone, who is already going where they are trying to go, to get to the PO for money orders or other needs. Many of the Oak Hill patrons are not only below poverty level, they are also well below the lowest literacy levels and need the help of PO personnel to fill in money orders and take care of additional postal concerns. Having to

JAB
POB 71
36766

①

pay to get to the post office would put an additional burden on their already stretched finances.

Many people here have no bank account. A large number of people live from month to month, waiting for checks to arrive in the mail. I understand that the U.S. government will mandate that in two years, all U.S. checks for individuals be direct deposited. Taking this source of income away from the USPS will have another large and negative impact on the USPS, and there will be more lay-offs and closings and loss of service. However, even with direct deposit, we know that many of those with checking accounts immediately withdraw all funds from their accounts each month upon deposit of the checks and go to the post office to buy money orders and to mail them.

Has anyone reviewing this been told where the Oak Hill Post Office is? It literally sits in the intersection of state highways 10 and 21. It could not be more convenient, not only for its regular patrons but also for passersby, a number of whom stop there. The building is relatively new, well maintained, and has recently had a satellite installed for computer and credit card usage. The very location of this building means it is clearly visible to anyone coming from any direction. The other post offices in the eastern part of the county are not as advantageously located. Why would you close an office that is so easily seen and reached?

III

I believe the USPS should consider the location of this post office in the intersection of the two state highways. A postal presence could be maintained here with fewer hours of service. Currently, we are the only PO in this area open 6 hours 6 days a week; none of the other offices in this area is open 6 hours on Saturday. The Saturday service is very important for those who work. I have been told, for a number of years, that Saturday is our busiest day.

Why not cut 2 hours from each day and close one weekday, thus reducing the total number of hours from 36 to 20 hours? This office certainly is not a costly one to run personnel-wise since we have an OIC instead of a PM. We have been told that if we still had a PM, which we lost fairly recently, we would have a better chance of staying open. Why not turn that around and see the savings of running this office by not having a PM and by having fewer hours of service?

For most of the history of this PO, we also had a route, which was taken away from us and given to the Pine Apple office. With the space in our building, we could easily accommodate a route again.

If you close this office, please at least allow us the opportunity to rent secure USPS boxes at a central location in town, where we know our mail will be safe.

We understand the mandate by the U.S. Congress to the USPS to fund its pension fund each year and also the terrible bind of the denial of a price increase in postage. When you talk to government officials, please tell them that by closing these small, rural offices in areas that are already terribly underserved, they and you will be further tearing the fabric of the country. We are in a time in which we need more unity, not less, and one of the fundamentals that still bind us is postal service that is close at hand, a vital and needed presence in the community.

Juliette H Bullock
PO Box #11
Oak Hill, AL 36766

(2)

Docket: 1375716 - 36766
Item Nbr: 18
Page Nbr: 19



10/12/2011

ROBERT BULLOCK

PO BOX 71
OAK HILL, AL 36766

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Oak Hill Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about how the loss of the Post Office would negatively impact the historical dimension of the community. The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

Greg Conner
Manager, Post Office Operations
PO Box 908
Birmingham, AL, 35201-0908



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Oak Hill Post Office.

I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

attached

me

ROBERT H BULLOCK

Name of Postal Customer

Robert H Bullock

Signature of Postal Customer

Pd Box 71

Mailing Address

OAK HILL, AL 36766

City, State and ZIP Code

6-8-11

Date

June 8, 2011

My Dear Postal Friends:

I write to express profound disappointment at the USPS proposal to close its Oak Hill, Ala., office, probably by the end of this year.

Our family has been actively supporting the continuation of Oak Hill office for more than 25 years through successful efforts to sell large amounts of stamps to patrons around the country who, with us, believe in the continuation of this important American institution in our small, rural community.

Upon hearing of the Alabama committee's recommendation that the Oak Hill closure proposal be moved to the next review level, a retired PM immediately said: "That's the end of Oak Hill. When a community loses its post office, it dies." We strongly agree.

To this day we do not know why our PO is being closed despite the fact that its business results are good, for a PO our size. Our strategic location at the crossing of two state highways for more than 100 years makes it the most visible PO in the east side of the county. Because of its location, our services are frequently used by those living nearby who have their mail delivered on routes from neighboring post offices.

Also, we have many poor people with no transportation who walk to get money orders, which they must have to pay bills because they have no checking accounts. They know that their cash is secure when they buy their money orders at this post office. They fear leaving cash or receiving money orders through a roadside box because of theft.

No explanation in support of the recommendation to close was given by the committee representatives, primarily from Birmingham. While they listened politely to our questions and were friendly, in retrospect it seems that their mission was to announce the decision already made and to make the group of more than 100 local patrons present somehow feel better about it. We do not feel better about it.

Then later they communicated to us that we could see their report via the Freedom of Information Act, but we would have to pay for it.

We believe that the current plan to close thousands of small post offices is the greatest blow to rural communities in decades. Rather than seeing rural populations as being a precious resource to preserve and nurture for the future, the USPS and the Congress have chosen to close thousands of locations without any clear criteria to make up a budget shortfall—itsself created by Congress.

Yes, some small POs need to be closed, but certainly not all — at least until further developments occur. In the meantime, why not experiment with alternatives for

Docket: 1375716-36766
Item Nbr: 39
Page Nbr: 1



A. Office

Name: OAK HILL State: AL Zip Code: 36768
 Area: SOUTHWEST District: ALABAMA PFC
 Congressional District: 7th County: Wilcox
 EAS Grade: 55 Finance Number: 018090
 Post Office: Classified Station Classified Branch CPO

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: CARLIJHA GOREE
 Title: ALABAMA PFC Post Office Review Coordinator
 Tele No: (205) 521-0485

Date: 06/20/2011
 Fax No: (850) 577-4390

Order: 132735-3266
 Date: 10/12/11
 Page: 14 of 1

Analysis of 60-Day Posting Comments

Number of comments returned	
Total questionnaires distributed	19
Favorable comments	0
Unfavorable comments	19
No opinion expressed	0
Total comments returned	19

Postal Concerns

The following postal concerns were expressed:

- Concern (UnFavorable):**
 As in most small community the post office is a communication center. We have one small county newspaper that is published once a week. During an emergency local people use the post office as a communication center. People using the Oak Hill Post Office know their mail will be in their PO Box at 8:30am, with us going to rural there is no definite time. Time is dependent on the amount of mail (workload) for the rural carrier. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

Response:
 Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sale of stamps.
- Concern (UnFavorable):**
 Closing the post office puts citizens in horrible situation regarding theft of their legitimate benefits. It is the only central public thing in Oak Hill, VA. It is the core of the community. Why penalize the powerless for a small amount of savings, when the much larger savings could come from regulation of Wall Street. To close it is just one more example of the hypocrisy of Republicans in Congress. They talk, talk, talk about "conservative community values" then they gut and destroy one of the few things that actually embodies these values. Please do something to Wall Street, not small town America.

Response:
 Customers may place a lock on their mailbox. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. We have no control of what happens to Wall Street. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sale of stamps.
- Concern (UnFavorable):**
 Customer is concerned about having to put up a rural mailbox which would be hard for her financially and difficult to get someone to put it up. She has no transportation to Pine Apple.

Response:
 Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sale of stamps.
- Concern (UnFavorable):**
 Customer suggested reducing/alternating the number of hours the post office operates. The proposal will have many unfavorable effects on our service. It will be hard for us to schedule our time with the arrival of the rural carriers and a 14 mile trip with current gas prices will be costly. Oak Hill is an incorporated town and I certainly believe there should be a post office here in town. As town clerk I know we receive important mail (many checks) which should not be delivered to a rural mailbox because of the possibility of tampering and the mayor nor I should have to drive 14 miles round trip to Pine Apple to pick up mail. We need our post office, cut the hours if that will help.

Response:
 Hours are determined by the workload at the post office. Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often affect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office. The incorporated status of a town has no bearing on its requirements for postal services. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sale of stamps.
- Concern (UnFavorable):**
 Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community. Our strategic location at the crossing of two state highways for more than 100 years makes it the most visible PO in the east side of the county. Because of its location, our services are frequently used by those living nearby who have their mail delivered on routes from neighboring post offices.

DocId: 329716-0066
 Date: 10/12/11
 Page: 14 of 15

The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sale of stamps.

Concern (Unfavorable):

6. Customers were concerned about mail security. Many of the Oak Hill patrons are not only below poverty level, they are also well below the lowest literacy levels and need the help of PO personnel to fill in money orders and take care of additional postal concerns. For most of the history of this PO, we also had a route, which has taken away from us and given to the Pine Apple Post Office. With the space in our building, we could easily accommodate a route again. If you close this office, please at least allow us the opportunity to rent secure USPS boxes at a central location in town, where we know our mail will be safe.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed. The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further away for others. You will continue to receive mail security by delivery to your PO Box at Pine Apple Post Office.

Concern (Unfavorable):

7. I am elderly and I have my monthly fixed income mailed to the post office for convenience of getting someone to drive me around to pay my bills. The regular mail carrier do not run until 2PM. The majority of people get their mail sent to the post office because the rural carrier do not bring the mail until after 2PM.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sale of stamps.

Concern (Unfavorable):

8. I would appreciate it if you would leave this post office. It is very convenient for me. It is two miles from my house. I have problems with my eyes, eye sight is gone in one eye, the post office people help me by reading my mail for me sometimes.

Response:

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sale of stamps.

9. Concern (Unfavorable):
 Instead of eliminating jobs at the lower end, start at the top and cut salaries of top executives!

Response:

The Postal Service organizational "redesign" is aimed at cutting some 8,000 administrative positions, or almost 21 percent of the total management employees.

10. Concern (Unfavorable):
 It would be bad, not good.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sale of stamps.

Concern (Unfavorable):

11. Money order, stamps and the safety of having a box the community won't be the same people depend on it to pay their bills, it will cost us more without it.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order/money payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money order will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

DocId: 32591634-34966
 Date Filed: 10/12/11
 Page 109 of 110

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Concern (Unfavorable):

12. My local church (Mt. Zion Missionary Baptist Church) and my Union Burial Society mail is also received in this box. All of the above mailing addresses will have to be changed to accommodate this proposal. This proposal is saying Oak Hill no longer exists, especially not being able to use it's name when mail for those who resides in Oak Hill will carry another town's name. When I retired from Bellsouth (AT&T) in 2001 and moved back to Oak Hill, I had to go through a lot of red tape to change my address legally. Now I do not want to go through it all over again because of this proposal.

Response:

There will be no change in customer addresses if you continue to use PO Box service. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

Concern (Unfavorable):

13. The Oak Hill community is largely comprised of elderly residents and disabled residents. The security of a neighborhood Post Office is needed. Residents do not feel secure with mail services by rural carriers because residents may not be home at the time of delivery.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

Concern (Unfavorable):

14. The office is close to my home if it were to close, I would have to drive 14 miles to the post office, it would be an inconvenience for the people who don't have transportation.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

Concern (Unfavorable):

15. The proposal to shut down Oak Hill's PO locks all logic, the vast majority of citizens in this area must have the PO Boxes for gov't checks. Even if debit cards are used for these benefits, the boxes are necessary. Suggestion: Place a set of computers in the post office to assist citizens with electronic banking. Most citizens have no checking accounts and no transportation.

Response:

Although the post office provides services outside of normal duties, providing computers for customers to do electronic banking is one of the reasons why we are proposing to close your local post office. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

Concern (Unfavorable):

16. This post office is in a convenient place for me. I live nearby on Newberry Road. I do not have a car but I can get a ride to the store and post office.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

Concern (Unfavorable):

17. Why travel to another community for the same thing we could get here. The elder in our small town depend on it.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

Nonpostal Concerns

The following nonpostal concerns were expressed:

Concern (Unfavorable):

1. Oak Hill, AL is one of the oldest incorporated towns in the country the town needs a post office, Oak Hill services a poor community, with the price of gasoline at a all time high without service provided by the post office would be a hardship for many.

Response:

The incorporated status of a town has no bearing on its requirements for postal services. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

Concern (Unfavorable):

2. This proposal means that 50% of the businesses will close. We have the post office and the local grocery store. The post office help keep our neighborhood thriving, we need our post office in our rural community. The convenience of postal services, especially mailboxes is needed in Oak Hill. The convenience of Saturday services are needed for working people.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued. As of now, Saturday services will continue. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

Docket: 1375716 - 36766
Item Nbr: 43
Page Nbr: 1



06/20/2011

MEMO TO THE RECORD

**SUBJECT: Certification of the Record
OAK HILL
Docket Number 1375716 - 36766**

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

WILLIAM MITCHELL
District Manager

Docket 1379116-36760
 Item No: 44
 Page No: 1

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: OAK HILL, AL, 36766-0000
 EAS Level: 55
 District: ALABAMA PFC
 County: Wilcox
 Congressional District: 7Th
 Proposal: Close Consolidate
 Reason For Proposed: retired
 Alternate Service Proposed: Independent Post Office
 Customers Affected:
 Post Office Box: 68
 General Delivery: 0
 Rural Route: 0
 Highway Contract Route (HCR): 0
 City Route: 0
 Intermediate Rural: 0
 Intermediate HCR: 0
 Total number of customers: 68

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
11/01/2010	Postmaster vacancy occurred. Reason: retired OIC: Career: 0 Noncareer: 0 Other Employees: 0
02/15/2011	District manager authorization to study.
01/24/2011	Questionnaires sent to customers. Number sent: 65 Number Returned: 64 Analysis: Favorable 0 Unfavorable 33 No Opinion 31
03/16/2011	Petition received. Number of signatures: 276 Concerns expressed:
03/01/2011	Congressional Inquiry received: Yes Concerns expressed:
04/04/2011	Proposal and checklist sent to district for review.
04/01/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4620 attached).
04/04/2011	Proposal and invitation for comments posted and round-dated.
08/20/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 0 Unfavorable 18 No Opinion 0 18
None	Premature PRC appeal received. Concerns expressed:
04/11/2011	Updated PS Form 4620 completed (if necessary).
08/20/2011	Certification of the official record. District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations. Headquarters logged in official record (option entry). Record returned to district for additional consideration. Record returned as not warranted. Final determination posted at affected office(s) and round-dated. Final determination removed and round-dated. Postal Bulletin Post Office Change Announcement form sent to Headquarters. No appeals letter received from Headquarters. Appeal to PRC received. PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____ Address management systems notified to updated AMS report. Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

CARLIJHA GOREE
Name/Title

(205) 621-0486
Telephone Number

CARLIJHA GOREE
District Post Office Review Coordinator

(205) 621-0486
Telephone Number

Docket: 1375716 - 36766
Item Nbr: 43
Page Nbr: 1



06/22/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Oak Hill Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to CARLIJHA GOREE, Post Office Review Coordinator, at (205) 521-0485 or Greg Conner Manager Post Office Operations.

WILLIAM MITCHELL
DISTRICT MANAGER
PO BOX 906
BIRMINGHAM, AL 35201-0906

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4G/P1375716.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, SOUTHWEST Area (no enclosures)

Docket: 1375716 - 36766
Item Nbr: 46
Page Nbr: 1

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the OAK HILL was received by 08/04/2011.
Please contact the Headquarters coordinator at (202) 268-5083 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.



Date of Posting:

Date of Removal:

DOCKET NO.
ITEM NO.
PAGE

1375716-36766
47
1

FINAL DETERMINATION TO CLOSE
THE OAK HILL, AL POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY INDEPENDENT POST OFFICE

DOCKET NUMBER 1375716 - 36766

DOCKET NO.

1375716-36766

ITEM NO.

47

PAGE

2

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Oak Hill, AL Post Office and provide delivery and retail services by independent post office under the administrative responsibility of the Pine Apple Post Office, located seven miles away.

The postmaster position became vacant when the postmaster retired on November 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: The postmaster position is vacant. With the decline in retail transactions and mail volume, we will continue to provide effective and regular service through another independent post office.

The Oak Hill Post Office, an EAS-55 level, provides service from 08:30 to 1:45 Monday - Friday, 8:30 to 1:45 Saturday and lobby hours of 24 hrs on Monday - Friday and 24 hrs on Saturday to 66 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 31 transaction(s) accounting for 29 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by independent post office. Office receipts for the last 3 years were: \$18,410 (48 revenue units) in FY 2008; \$20,028 (52 revenue units) in FY 2009; and \$12,890 (34 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 16, 2011, representatives from the Postal Service were available at to answer questions and provide information to customers. 71 customer(s) attended the meeting.

On January 24, 2011, 85 questionnaires were distributed to delivery customers of the Oak Hill Post Office. Questionnaires were also available over the counter for retail customers at the Oak Hill Post Office. 64 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 33 unfavorable, and 31 expressed no opinion.

One congressional inquiry was received on March 01, 2011.

A petition supporting the retention of the Oak Hill Post Office was received on March 16, 2011, with 278 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Pine Apple Post Office, an EAS-13 level office. Window service hours at the Pine Apple Post Office are from 08:00 to 15:00, Monday through Friday, and 08:00 to 10:30 on Saturday. There are 83 post office boxes available.

Retail service is also available at the Mc Williams Post Office an EAS-55 level office, located six miles away. Window service hours at Mc Williams Post Office are from 08:30 to 15:30, Monday through Friday and Closed on Saturday. There are 0 post office boxes available for rent.

The proposal to close the Oak Hill Post Office was posted with an invitation for comment at the Oak Hill Post Office, Mc Williams Post Office and Pine Apple Post Office from April 11, 2011 to June 12, 2011. The following additional concerns were received during the proposal posting period:

1. Concern:

As in most small community the post office is a communication center. We have one small county newspaper that is published once a week. During an emergency local people use the post office as a communication center. People using the Oak Hill Post Office know their mail will be in their PO Box at 8:30am, with us going to rural there is no definite time. Time is dependent on the amount of mail (workload) for the rural carrier. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

DOCKET NO. 1375716-36766
 ITEM NO. 47
 PAGE 3

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

2. **Concern:**

Closing the post office puts citizens in horrible situation regarding theft of their legitimate benefits. It is the only central public thing in Oak Hill, AL it is the core of the community. Why penalize the powerless for a small amount of savings, when the much larger savings could come from regulation of Wall Street. To close it is just one more example of the hypocrisy of Republicans in Congress. They talk, talk, talk about "conservative community value" then they gut and destroy one of the few things that actually advances these values. Please do something to Wall Street, not small town America.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. We have no control of what happens to Wall Street. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

3. **Concern:**

Customer is concerned about having to put up a rural mailbox which would be hard for her financially and difficult to get someone to put it up. She has no transportation to Pine Apple.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

DOCKET NO. 13 75116-36766
 ITEM NO. 47
 PAGE 4

4. **Concern:**

Customer suggested reducing/alternating the number of hours the post office operates. The proposal will have many unfavorable effects on our service. It will be hard for us to schedule our time with the arrival of the rural carriers and a 14 mile trip with current gas prices will be costly. Oak Hill is an incorporated town and I certainly believe there should be a post office here in town. As town clerk I know we receive important mail (many checks) which should not be delivered to a rural mailbox because of the possibility of tampering and the mayor nor I should have to drive 14 miles round trip to Pine Apple to pick up mail. We need our post office, cut the hours if that will help.

Response:

Hours are determined by the workload at the post office. Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office. The incorporated status of a town has no bearing on its requirements for postal services. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

5. **Concern:**

Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community. Our strategic location at the crossing of two state highways for more than 100 years makes it the most visible PO in the east side of the county. Because of it's location, our services are frequently used by those living nearby who have their mail delivered on routes from neighboring post offices.

Response:

The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

6. **Concern:**

Customers were concerned about mail security. Many of the Oak Hill patrons are not only below poverty level, they are also well below the lowest literacy levels and need the help of PO personnel to fill in money orders and take care of additional postal concerns. For most of the history of this PO, we also had a route, which has taken away from us and given to the Pine Apple Post Office. With the space in our building, we could easily accommodate a route again. If you close this office, please at least allow us the opportunity to rent secure USPS boxes at a central location in town, where we know our mail will be safe.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed. The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further away for others. You will continue to receive mail security by delivery to your PO Box at Pine Apple Post Office.

7. **Concern:**

I am elderly and I have my monthly fixed income mailed to the post office for convenience of getting someone to drive me around to pay my bills. The regular mail carrier do not run until 2PM. The majority of people get their mail sent to the post office because the rural carrier do not bring the mail until after 2PM.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you

DOCKET NO. 1375716-36766
 ITEM NO. 47
 PAGE 5

can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

8. Concern:

I would appreciate it if you would leave this post office. It is very convenient for me. It is two miles from my house. I have problems with my eyes, eye sight is gone in one eye, the post office people help me by reading my mail for me sometimes.

Response:

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

9. Concern:

Instead of eliminating jobs at the lower end, start at the top and cut salaries of top executives!

Response:

The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.

10. Concern:

It would be bad, not good.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

11. Concern:

Money order, stamps and the safety of having a box, the community won't be the same people depend on it to pay their bills, it will cost us more without it.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

DOCKET NO. 1375716-36766
 ITEM NO. 47
 PAGE 6

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

12. **Concern:**

My local church (Mt. Zion Missionary Baptist Church) and my Union Burial Society mail is also received in this box. All of the above mailing addresses will have to be changed to accommodate this proposal. This proposal is saying Oak Hill no longer exists, especially not being able to use it's name when mail for those who resides in Oak Hill will carry another town's name. When I retired from Bellsouth (AT&T) in 2001 and moved back to Oak Hill, I had to go through a lot of red tape to change my address legally. Now I do not want to go through it all over again because of this proposal.

Response:

There will be no change in customer addresses if you continue to use PO Box service. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

13. **Concern:**

The Oak Hill community is largely comprised of elderly residents and disabled residents. The security of a neighborhood Post Office is needed. Residents do not feel secure with mail services by rural carriers because residents may not be home at the time of delivery.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

14. **Concern:**

The office is close to my home if it were to close. I would have to drive 14 miles to the post office, it would be an inconvenience for the people who don't have transportation.

DOCKET NO. 1375716-3e766
 ITEM NO. 47
 PAGE 7

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

15. **Concern:**

The proposal to shut down Oak Hill's PO lacks all logic, the vast majority of citizens in this area must have the PO Boxes for gov't checks. Even if debit cards are used for these benefits, the boxes are necessary. Suggestion: Place a set of computers in the post office to assist citizens with electronic banking. Most citizens have no checking accounts and no transportation.

Response:

Although the post office provides services outside of normal duties, providing computers for customers to do electronic banking is one of the reasons why we are proposing to close your local post office. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

16. **Concern:**

This post office is in a convenient place for me. I live nearby on Newberry Road. I do not have a car but I can get a ride to the store and post office.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

17. **Concern:**

Why travel to another community for the same thing we could get here. The elder in our small town depend on it.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:**

Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' Identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

DOCKET NO. 1375716-3676F
ITEM NO. 47
PAGE 8

2. **Concern:** Customers felt the post office should remain open since they paid taxes
- Response:** The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.
3. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the
- Response:** Thank you for returning your questionnaire concerning the proposed discontinuance of the HUXFORD Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. In response to your letter: • Huxford provides quick, convenient service and the employees are nice and friendly. We are proposing to close the Huxford, nothing is finalized. We will continue to provide quick and convenient service from our nice and friendly employees at the Atmore Post Office and our other post offices as well should we decide to close this office. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers. If it is determined that a discontinuance of the Huxford Post Office should be pursued, a formal proposal will be posted in the Huxford Post Office at a later date.
4. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
5. **Concern:** Customers were concerned about senior citizens
- Response:** The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
6. **Concern:** You stated that you need the Post Office
- Response:** We do appreciate your opinion about the proposed closing, we would like for you to visit our webpage at www.usps.com, for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Ship, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.
7. **Concern:** You stated you wanted the Oak Hill Post Office to stay open:
- Response:** We do appreciate your opinion about the proposed closing, we would like for you to visit our webpage at www.usps.com, for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Ship, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.
8. **Concern:** You were concerned about having to travel to another post office for service
- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
9. **Concern:** Chuck from Lt. Governor Kay Ivey's office stated she wanted to know the matrix or criteria of how their community fits into the closing picture.

DOCKET NO.
ITEM NO.
PAGE

1375716-36766
47
9

- Response:** We must consider the effect on the community serviced; the effect on the employees of the Postal Service and also comply with government policy established by law that we must provide a maximum degree of effective and regular postal service to rural areas, communities and small towns where Post Offices are not self-sustaining.
10. **Concern:** Customer expressed a concern about leaving money in the mailbox
- Response:** The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business
11. **Concern:** Customers asked why their post office was being discontinued while others were retained
- Response:** The customer asked why your post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
12. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community
- Response:** The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
13. **Concern:** Customers expressed concern over the dependability of rural route service
- Response:** The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while travelling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
14. **Concern:** Customers questioned the economic savings of the proposed discontinuance
- Response:** The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
15. **Concern:** Customers stated that there was a new lease signed for 5 years and a new computer satellite system was installed.
- Response:** Because our system is so large, satellites were factored into the budget years ago for smaller rural communities without the network.
16. **Concern:** Customers were concerned about having to travel to another post office for service
- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
17. **Concern:** Customers were concerned about obtaining services from the carrier

Response:

DOCKET NO.
ITEM NO.
PAGE

1375716-36766
47
10

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

18. **Concern:**

Is there a Post Office representative to represent the small Post Offices?

Response:

We have NAPS, League of Postmaster, NAPUS, APWU, NLCA, NRLCA, etc. that represents employees within the Postal Service.

19. **Concern:**

Mayor Fuller stated Pine Apple customers pay bills by money orders and so will they and it will be a nightmare for the rural carrier and hard for them to provide this service to both communities efficiently.

Response:

20. **Concern:**

Representative from Congresswoman Terry Sewell's office was there to hear the concerns of the Postal Service and the constituents and report any issues to the Congresswoman.

Response:

21. **Concern:**

Will we receive some form of report when the final determination is made?

Response:

We will post the final determination in the Post Office once Headquarters sends it to this office.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

DOCKET NO. 1375716-36766
 ITEM NO. 47
 PAGE 11

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Oak Hill is an unincorporated community located in WILCOX County. The community is administered politically by Oak Hill. Police protection is provided by the Wilcox Co Sheriff. Fire protection is provided by the Oak Hill Vol Fire Dept. The community is comprised of retirees, commuters, self employed, teachers & farmers and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: St. Paul Luthern Church Bethel AEP Church, Oak Hill Grocery Dale Pulpwood Co. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Oak Hill Post Office will be available at the Pine Apple Post Office. Government forms normally provided by the Post Office will also be available at the Pine Apple Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:**

Oak Hill, AL is one of the oldest incorporated towns in the country the town needs a post office. Oak Hill services a poor community, with the price of gasoline at a all time high without service provided by the post office would be a hardship for many.

Response:

The incorporated status of a town has no bearing on its requirements for postal services. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

2. **Concern:**

This proposal means that 50% of the businesses will close. We have the post office and the local grocery store. The post office help keep our neighborhood striving, we need our post office in our rural community. The convenience of postal services, especially mailboxes is needed in Oak Hill. The convenience of Saturday services are needed for working people.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued. As of now, Saturday services will continue. A Village Post Office (VPO) may be of interest to the community of Oak Hill. VPOs are set up in local businesses in the community. The VPO will provide the same services that the Oak Hill Post Office provides such as collection box retention, PO Box rental and the sell of stamps.

3. **Concern:**

CNN did a study on their rural area per capita concerning gas, with them not having any form of public transportation, some of them having no personal transportation being charged in excess of \$20 to \$35 just to go the nearest city of Camden from someone with transportation.

DOCKET NO. 1375716-36766
ITEM NO. 47
PAGE 12

Response:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on November 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 37,805 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 25,584
Fringe Benefits @ 33.6%	\$ 8,571
Annual Lease Costs	<u>+ \$ 3,650</u>
Total Annual Costs	\$ 37,805
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 37,805</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

DOCKET NO. 1375716-36766
ITEM NO. 47
PAGE 13

VI. SUMMARY

This is the final determination to close the Oak Hill, AL Post Office and provide delivery and retail services by independent post office under the administrative responsibility of the Pine Apple Post Office, located seven miles away.

The postmaster retired on November 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by independent post office.

The Oak Hill Post Office provided delivery and retail service to 66 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 31. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$37,805 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. **Support Materials.** Copies of all materials upon which this final determination is based are available for public inspection at the Oak Hill Post Office, Mc Williams Post Office and Pine Apple Post Office during normal office hours.
- B. **Appeal Rights.** This final determination to close the Oak Hill Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Oak Hill Post Office, Mc Williams Post Office and Pine Apple Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

08/22/2011

Date

Docket: 1375716 - 36766
Item Nbr: 48
Page Nbr: 1



08/22/2011

OFFICER-IN-CHARGE/POSTMASTER
Oak Hill Post Office

**SUBJECT: Letter of Instructions Regarding Posting of the Oak Hill Post Office Final Determination
Docket No. 1375716 - 36766**

Please post in the lobby the enclosed final determination to close the Oak Hill Post Office. The final determination must be posted in a prominent place from 08/22/2011 through close of business on 09/23/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 09/24/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (205) 521-0485.

Sincerely,

A handwritten signature in cursive script that reads "Carliha Goree".

CARLIHA GOREE
POST OFFICE REVIEW COORDINATOR
PO BOX 906
BIRMINGHAM, AL 35201-0906

Enclosures:
Final Determination Official Record

Oct 12 2011 12:10 HP LASERJET FAX

p. 17

Oct 12 2011 10:26AM HP LASERJET FAX

p. 1



Date of Posting:

Date of Removal:

DOCKET NO.
ITEM NO.
PAGE

1375716-36766
49
1

FINAL DETERMINATION TO CLOSE
THE OAK HILL, AL POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY INDEPENDENT POST OFFICE

DOCKET NUMBER 1375716 - 36766

Postal Bulletin Post Office Change Announcement Form Final Determination 30-Day Posting Dates

Post Office Final Determination Posting Dates*

Date posted: 08/22/2011

Date removed: 09/23/2011

No. of days posted: 32

Actual discontinuance date:

Official discontinuance date:

(Headquarters entry):

Note: Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

BEFORE CHANGE POST OFFICE INFORMATION

Post Office

Name and State: OAK HILL, AL

ZIP Code: 36766-9998 Finance no: 016090

County: WILCOX

Type of discontinuance:

Consolidate () Close (X)

Type of discontinued facility

Post Office (X)

Classified Station () Branch ()

Community Post Office (CPO) ()

Coordinator name: CARLIJHA GOREE

Telephone: (205) 521-0485

AFTER CHANGE POST OFFICE INFORMATION

Administrative

Post Office: PINE APPLE

ZIP Code: 36768-9998 Finance no: 016500

County: WILCOX

Original name retained? Yes (X) No ()

New last line of customer address is:

OAK HILL AL,36766

Type of replacement service

Post Office () Route (X)

Classified Station () Branch ()

Contract Unit () Community Post Office (CPO) ()

Date:

(Location) District: ALABAMA PFC

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

Mailing instructions for CPO/classified station/classified branch discontinuance. Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more information, call (202) 268-5083.

Headquarters entry: () TL () HS

*Final determination posting is not required for CPO, classified station, or classified branch discontinuance.

Final determination for an independent Post Office must be posted for at least 30 days.



10/03/2011

DISTRICT MANAGER
ALABAMA PFC
PO BOX 906
BIRMINGHAM, AL, 35201-0906

ATTENTION: Post Office Review Coordinator

SUBJECT: Announcement of Appeal to the Discontinuance of the
OAK HILL, 36766-9998 Docket No. 1375716 - 36766

This is to advise you that an appeal to the final determination to discontinue the OAK HILL has been filed with the Postal Regulatory Commission. The Headquarters managing counsel, legal policy and ratemaking office, will provide you with copies of all pleadings, notices, orders, briefs, and opinions filed in the appeal proceeding.

In accordance with the Postal Operations Manual, please ensure that a copy of these documents, as well as the final determination, are prominently displayed and made available for inspection by the public at the affected Post Offices until the Commission has issued its final order and opinion. The Postal Regulatory commission has up to 120 days (four months) to consider the appeal and issue its decision.

No final action may be taken until the final decision has been made and you have received written notification of that decision along with appropriate instructions.

This memorandum must be filed in the official record.

If you have any questions, please contact Kevin Romero at (916) 373-8315.

Thank you for your cooperation.

Kevin Romero
Manager Field Performance West

cc:
Vice President, Area Operations SOUTHWEST Area
Government Relations and Public Policy