

OFFICE NAME: Auburn WV

DOCKET #: 1353656-26325

1. Request/approval to study for discontinuance.
2. Notice (If appropriate) to Headquarters of suspension.
3. Notice (If appropriate) to customers/district personnel of suspension
4. Highway map with community highlighted
5. Eviction notice (If appropriate)
6. Building inspection report and original photos of deficiencies (If appropriate)
7. Post Office and community photos
8. PS Form 150, Postmaster Workload Information
9. Worksheet for calculating work service credit
10. Window transaction record
11. Record of incoming mail
12. Record of dispatched mail
13. Administrative postmaster/OIC comments
14. Inspection Service/local law enforcement vandalism reports
15. Post Office fact sheet
16. Community fact sheet
17. Alternate service options/cost analysis
18. Form 4920, Post Office fact sheet
19. Recommendation and Service Replacement Type
20. Questionnaire instruction letter to postmaster/OIC
21. Cover letter, questionnaire, and enclosure
22. Returned customer questionnaires and Postal Service response letters
23. Analysis of questionnaires
24. Community meeting roster
25. Community meeting analysis
26. Community meeting letter
27. Petition and Postal Service response letter (If appropriate)
28. Congressional inquiry and Postal Service response letter (If appropriate)
29. Proposal checklist
30. District notification to Government Affairs
31. Instructions to postmaster/OIC to post proposal
32. Invitation for comments exhibit
33. Proposal exhibit
34. Comment form exhibit
35. Instruction for postmaster/OIC to remove proposal
36. Round-date stamped proposals and invitations for comments from affected offices
37. Notification of taking proposal and comments under internal consideration
38. Proposal comments and Postal Service response letters
39. Premature PRC appeal and Postal Service response letter (If appropriate)
40. Analysis of comments
41. Revised proposal (If appropriate)

42. Updated PS Form 4920 (If appropriate)
43. Certification of record
44. Log of Post Office discontinuance actions
45. Transmittal to Vice President, Delivery and Retail, from manager, Customer Service and Sales
46. Headquarters' acknowledgment of receipt of record
47. Final determination transmittal letter from Headquarters
48. Instruction letter to postmaster/OIC on posting
49. Round date stamped final determination
50. Postal Bulletin Post Office Change Announcement
51. Vice President, Delivery and Retail instruction letter



02/07/2011

ROBERT CAVINDER
DISTRICT MANAGER
APPALACHIAN PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 1 congressional district.

Post Office Name:	AUBURN
Zip+4 Code:	26325-9998
EAS Level:	11
Finance Number:	550372
County:	Ritchie
Proposed Admin Office:	TROY
ADMIN Miles Away:	9.5
Near Office Name:	TROY
Near Miles Away:	9.5
Number of Customers:	
Post Office Box:	47
General Delivery:	0
Rural Route (RR):	95
Highway Contract Route (HCR):	25
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	167
ZIP Code Change:	Yes <input type="checkbox"/> NO <input checked="" type="checkbox"/> ZIP Code
Maintain Town Name:	Yes <input checked="" type="checkbox"/> NO <input type="checkbox"/>

The above office became vacant when the postmaster retired on 01/30/2010.

Workload and revenue has declined due to the small number of customers and minimal number of daily retail transactions. The Postal Service feels continued operations of the Auburn Post Office may not be warranted. The Troy Post Office, along with established Highway Contract Route delivery will provide regular and effective service to the Auburn community.

KEVIN CLARK
Manager, Post Office Operations

Approval to Study for Discontinuance:



DISTRICT MANAGER
APPALACHIAN PFC

02/07/2011

DATE

cc: Area Manager, Public Affairs and Communication



NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: AUBURN State: WV Zip Code: 26325
Area: EASTERN District: APPALACHIAN PFC
Congressional District: 1 County: Ritchie
EAS Grade: 11 Finance Number: 550372
Post Office: Classified Station Classified Branch CPO

• There was no Emergency Suspension for this office

Prepared by: Paul Bradshaw
Title: APPALACHIAN PFC Post Office Review Coordinator
Tele No: (304) 561-1251

Date: 05/17/2011
Fax No: (304) 561-1209



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: AUBURN State: WV Zip Code: 26325
Area: EASTERN District: APPALACHIAN PFC
Congressional District: 1 County: Ritchie
EAS Grade: 11 Finance Number: 550372
Post Office: Classified Station Classified Branch CPO

There was no Emergency Suspension for this office

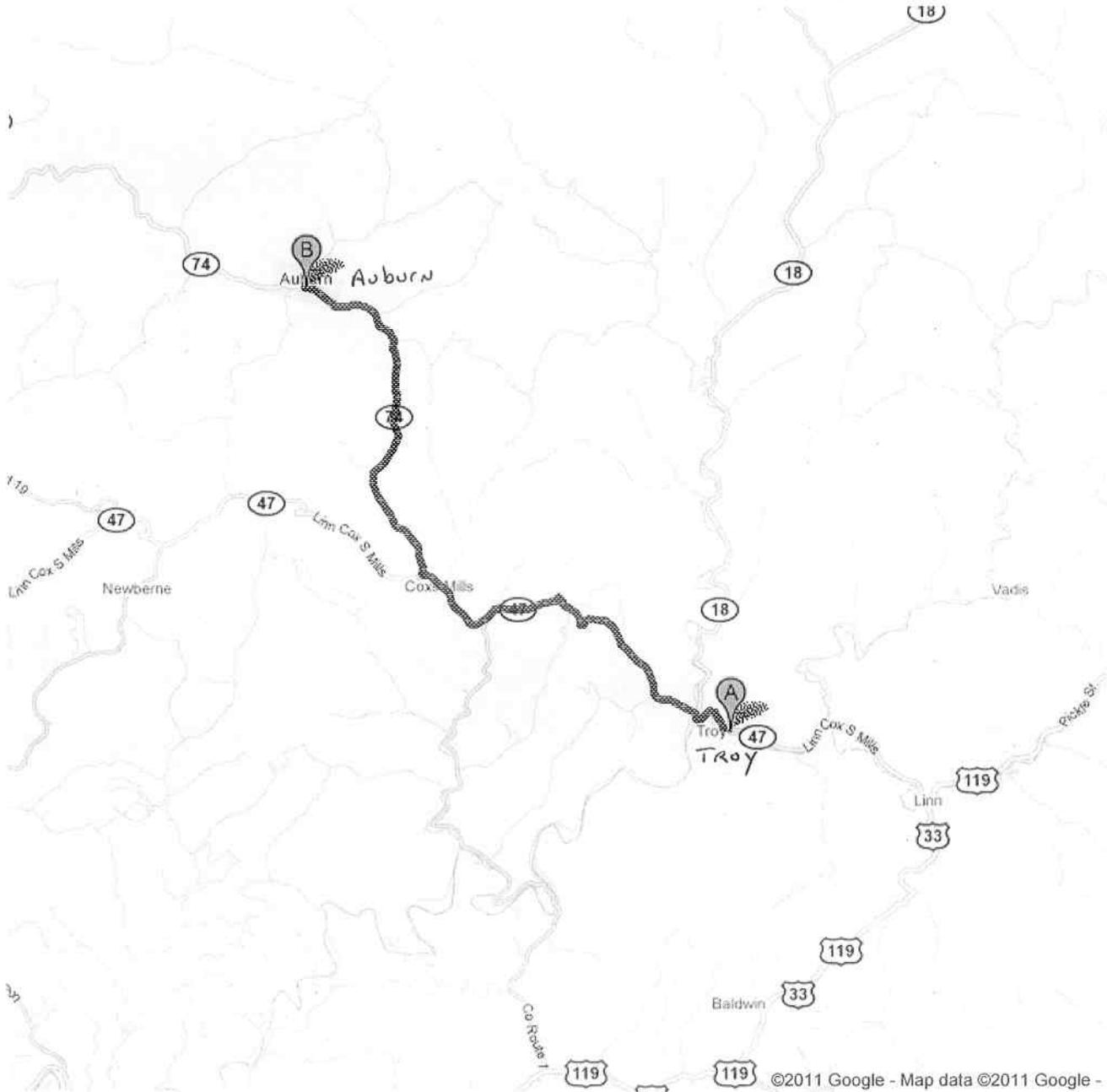
Prepared by: Paul Bradshaw
Title: APPALACHIAN PFC Post Office Review Coordinator
Tele No: (304) 561-1251

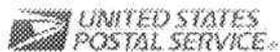
Date: 05/17/2011
Fax No: (304) 561-1209



Directions to Auburn Post Office
Auburn, WV 26325
9.5 mi – about 14 mins
Auburn Post Office to Troy Post Office

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Eviction Notice

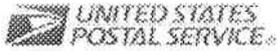
A. Office

Name: AUBURN State: WV Zip Code: 26325
Area: EASTERN District: APPALACHIAN PFC
Congressional District: first County: Richie
EAS Grade: 11 Finance Number: 550372
Post Office: Classified Station Classified Branch CPO

There was no eviction notice for this office

Prepared by: Paul Bradshaw
Title: APPALACHIAN PFC Post Office Review Coordinator
Tele No: (304) 561-1251

Date: 04/20/2011
Fax No: (304) 561-1209



Building Inspection Report

A. Office

Name: AUBURN State: WV Zip Code: 26325
Area: EASTERN District: APPALACHIAN PFC
Congressional District: first County: Richie
EAS Grade: 11 Finance Number: 550372
Post Office: Classified Station Classified Branch CPO

• There was no building inspection report nor photos for this office

Prepared by: Paul Bradshaw
Title: APPALACHIAN PFC Post Office Review Coordinator
Tele No: (304) 561-1251

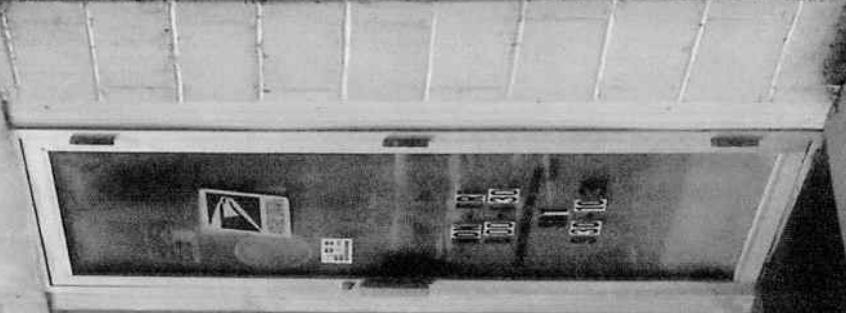
Date: 04/20/2011
Fax No: (304) 561-1209

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UNITED STATES
POST OFFICE
BOSTON, MA

2025





353656

TICKET NO:

PLANT NO:

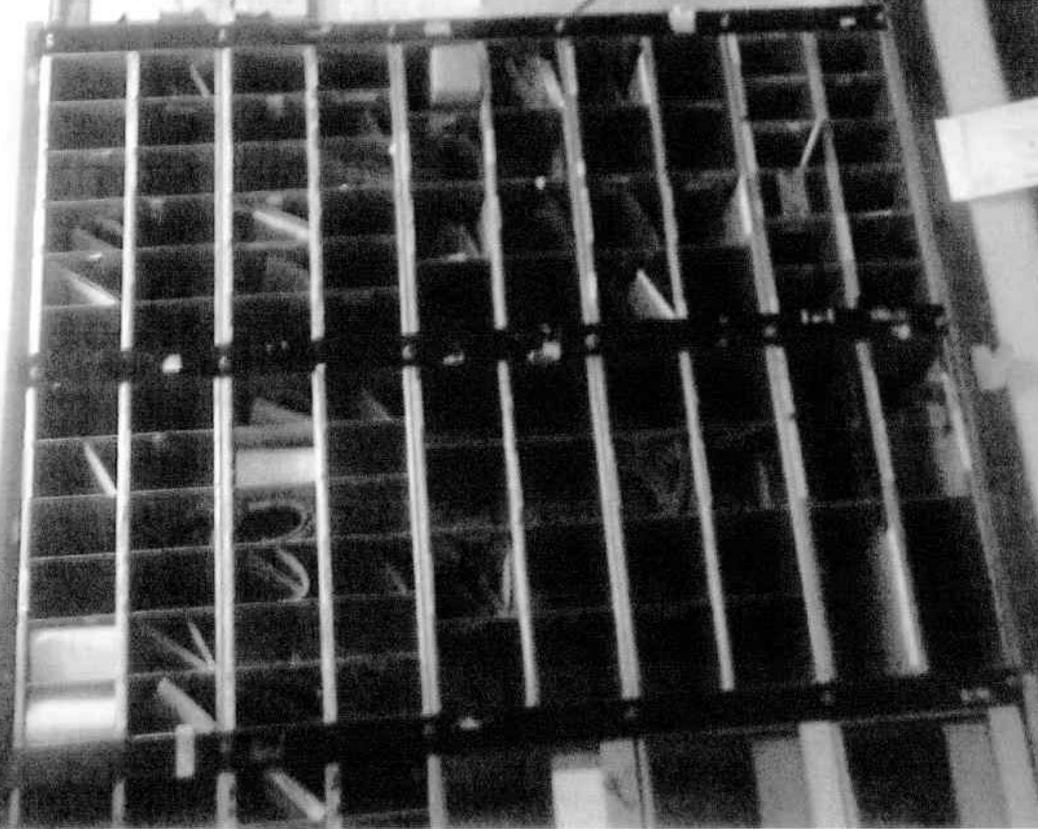
DATE

10	17
20	2

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PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code AUBURN, WV 26325		Postmaster's Signature	Date
District Office, State & Zip Code APPALACHIAN PFC, WV 25350		District Manager's Signature Robert Cavinder	Date 02/15/2011
(Check Box) <input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		11
2.	Finance Number	(1-6)	550372
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	47
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	95
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	25
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum or 8 weeks)	(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

PS Form 150, Postmaster Workload Information

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	47	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	95	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	25	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

1. Enter current evaluated office level.
 2. Enter the 6 digit post office finance number.
 3. Enter number of general delivery families served.
 4. Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
 5. Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, *Carrier Route Report*, for the previous accounting period.
 6. Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
 8. Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
 9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
 12. Enter the number of classified stations and/or branches that have carrier delivery service.
 13. Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
 14. Enter the total number of contract stations, rural stations and community post offices.
 - (a) A contract station is a detached finance unit manned by non-postal employees.
 - (b) A rural station is a post office box delivery unit serviced by a rural carrier.
 - (c) A community post office is a contract unit which provides service in a small community.
 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.
- Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)**
16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
 18. Does office separate incoming mail to carrier routes for other associate offices?
 19. Does office separate all incoming letter size mail to city, rural and/or star routes?
 20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
 21. Do you have a vehicle maintenance facility under your jurisdiction?
 22. Do you have an air transfer office under your jurisdiction?
 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
 25. Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: AUBURN
 Office Zip+4: 26325 -9998 District: APPALACHIAN PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150).....	<u>47</u>	X 1.0	=	<u>47</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>95</u>	X 1.0	=	<u>95</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>25</u>	X 1.0	=	<u>25</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>167</u>

Revenue WSCs

First	25 revenue units: 1.00	X	<u>25</u> units	=	<u>25.00</u>
Next	275 revenue units: 0.50	X	<u>4</u> units	=	<u>2.00</u>
Next	700 revenue units: 0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units: 0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units: 0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:					<u>27.00</u>

Activity WSCs 167 + Revenue WSCs = 27.00 Base WSCs 194.00 = EAS Grade 11

Previous evaluation: EAS grade 11

Effective date of change in service hours: _____ (if appropriate)
 (when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

PAUL BRADSHAW

PAUL.D.BRADSHAW@USPS.GOV

Printed Name

Signature

APPALACHIAN PFC District Review Coordinator

02/15/2011

Title

Date

Window Transaction Survey

Window Transaction Survey

PO Name: AUBURN ZIP+4: 26325 - 9998 Completed By: TERRY LUCADO

Survey Period: 02/05/2011 through 02/18/2011

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (///) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)
Sat - 02/05	0	0	0	0	0	0	0	0
Sun - 02/06	0	0	0	0	0	0	0	0
Mon - 02/07	28	2	1	0	1	0	0	0
Tue - 02/08	32	16	1	0	0	0	0	0
Wed - 02/09	36	3	1	0	0	0	0	0
Thu - 02/10	44	10	1	0	1	2	0	0
Fri - 02/11	44	0	1	0	0	0	0	0
Sat - 02/12	0	0	0	0	0	0	0	0
Sun - 02/13	0	0	0	0	0	0	0	0
Mon - 02/14	36	12	1	0	0	0	0	0
Tue - 02/15	32	2	2	0	0	2	0	0
Wed - 02/16	36	4	1	0	1	2	0	0
Thu - 02/17	36	4	1	0	0	0	0	0
Fri - 02/18	42	12	1	0	1	0	0	0
TOTALS	366	65	11	0	4	6	0	0
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	28.4	7.0	2.2	0.0	1.2	1.1	0.0	0.0
Average Number Daily Transactions:	45.2							
Average Daily Retail Workload in Minutes:	39.9							

Survey of Incoming Mail

Survey of Incoming Mail
 (Record in Pieces)

Post Office Name and Zip+4 AUBURN 26325 - 9998
 Dates Recorded 02/05/2011 through 02/18/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/05	233	0	115	0	15	0	0	0
Sun - 02/06	0	0	0	0	0	0	0	0
Mon - 02/07	403	0	77	0	10	0	0	0
Tue - 02/08	344	0	67	1	10	0	0	0
Wed - 02/09	459	0	58	1	4	0	0	0
Thu - 02/10	231	0	153	41	4	0	0	0
Fri - 02/11	308	0	38	0	5	0	0	0
Sat - 02/12	230	0	48	0	2	0	0	0
Sun - 02/13	0	0	0	0	0	0	0	0
Mon - 02/14	458	0	67	0	6	0	0	0
Tue - 02/15	175	0	134	1	5	0	0	0
Wed - 02/16	305	0	19	2	7	0	0	0
Thu - 02/17	266	0	182	43	4	0	0	0
Fri - 02/18	230	0	38	0	5	0	0	0
TOTALS	3,642	0	996	89	77	0	0	0
Daily Average	303.5	0.0	83.0	7.4	6.4	0.0	0.0	0.0

Signature of Person Making Count: VRZ8GB
 Printed Name: VRZ8GB
 Date: 03/08/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
 (Record in Pieces)

Post Office Name and Zip+4 AUBURN 26325 - 9998

Dates Recorded 02/05/2011 through 02/18/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/05	19	0	0	0	0	0	0	0
Sun - 02/06	0	0	0	0	0	0	0	0
Mon - 02/07	42	0	0	0	0	0	0	0
Tue - 02/08	105	0	0	0	4	0	0	0
Wed - 02/09	14	0	0	0	1	0	0	0
Thu - 02/10	112	0	0	1	4	0	0	0
Fri - 02/11	104	0	0	0	2	0	0	0
Sat - 02/12	27	0	0	0	0	0	0	0
Sun - 02/13	0	0	0	0	0	0	0	0
Mon - 02/14	84	0	0	0	0	0	0	0
Tue - 02/15	24	0	0	0	1	0	1	0
Wed - 02/16	50	0	0	0	1	0	0	0
Thu - 02/17	23	0	0	1	0	0	0	0
Fri - 02/18	52	0	0	0	2	0	0	0
TOTALS	656	0	0	2	15	0	1	0
Daily Average	54.7	0.0	0.0	0.2	1.3	0.0	0.1	0.0

Signature of Person Making Count: TERRY LUCADO
 Printed Name: TERRY LUCADO
 Date: 04/20/11



02/23/2011

OIC/POSTMASTER

SUBJECT: AUBURN Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the AUBURN Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the AUBURN Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to PAUL BRADSHAW by 03/09/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>47</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>95</u>
Highway Contract Route (HCR)	<u>25</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>167</u>

If you have any comments on alternate means of providing services to the AUBURN customers, please provide them below:

PAUL BRADSHAW
Post Office Review Coordinator

Comments:

Auburn Baptist, Auburn Cash & Carry, Auburn 4-H Club, Auburn Methodist, Sunny Hollow Farm, Community Asst., The Church of God, Black Bear Historical Clothing, Education Outreach, Town of Auburn, I No Tech, Country Cabinet Maker

cc: Official Record



02/16/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the AUBURN Post Office, 26325 - 9998, located in Ritchie County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

PAUL BRADSHAW
Post Office Review Coordinator
APPALACHIAN PFC

NBR records of mail theft or vandalism: 2

Comments/Findings:

cc: Official Record



Ritchie County Sheriff's Office
Sheriff Bryan D. Backus

BUCKET NO:
IT
E.

1353656
12/14
#2

109 North Street, Harrisville, WV 26362
Phone: 304-643-2262 FAX: 304-643-4208
Tax Division: 304-643-2164 Ext-239

United States Postal Service
USPS Appalachian District
Teresa Price, Review Coordinator
P.O. Box 59601
Charleston, WV 25350-9601

Ms. Price,

2/11/11

This correspondence is being provided in response to your inquiry, regarding thefts and/or vandalism complaints related to the Auburn Post Office. To date we have not logged any formal complaints through our office involving the Auburn Post Office. However, if you have a specific date or time that an incident is alleged to have happened we can check officer daily duty logs to see if anything has been logged for information purposes. If you agency has any further questions or concerns please feel free to contact our office.



Sheriff Bryan Backus

Post Office Survey Sheet

Post Office Name AUBURN ZIP+4 26325-9998
Congressional District 1 Date 07/29/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

This is inside a store area - this building belongs to the PMR. The store and Post Office have separate entrances.

2. Is the facility accessible to persons with disabilities? Yes No

3. Lease terms? 30-day cancellation clause? yes

4. Are suitable alternate quarters available for an independent Post Office? If so, where?
Post office is attached to a store.

5. List potential CPO sites.

6. Are there any postage meter customers or permit mailers? Yes No
If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?
The Postmaster relief may be separated from the Postal Service. The PM relief has served the community for 16 years with many OIC assignments.

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

Mail arrives before 08:00 and is dispatched after 16:30 via Highway Contract Route. A collection box will not be retained. A locked pouch will not be utilized.

How many Post Office boxes are installed? 200

How many Post Office boxes are used? 47

What are the window service hours? 8:00 to 12:00 and 12:30 to 4:30 M-F
9:30 to 10:30 S

What are the lobby hours? 8:00 to 4:30 M-F
9:30 to 10:30 S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.
No

Post Office Survey Sheet (continued)

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? None	
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. N/A	
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? No. There are people in the community who cannot read or write. These customers may be assisted by the mail carrier's or the employees of the Troy Post Office.	
13.	Rural delivery/HCR delivery.	
a.	What is current evaluation?	N/A
b.	Will this change result in the route being overburdened? If so, what accommodations will be made to adjust the route?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
c.	How many boxes and miles will be added to the route?	47, box 2.00 Miles
d.	What would be the additional annual expense if the route is increased?	3630
e.	What is the one-time cost of CBU/parcel locker installation (if appropriate)?	1200
f.	At what time of the day does the carrier begin delivery to the community? Will this delivery time be affected if the office is discontinued? (Y or N) If so, how?	9:00 <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 0
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less	

Community Survey Sheet

Community Survey Sheet

Post Office Name AUBURN ZIP+4 26325-9998
Congressional District 1 Date 07/29/2011

1. Incorporated? Yes No
Local government provided by: the City of Auburn
Police protection provided by: Ritchie County Sheriff's Department and the WV State Police
Fire protection provided by: Volunteer Fire Department
School location: Troy, Ellenboro, Pennsboro, Harrisville, Smithville.
2. What population growth is expected? (Please document your source)
the zip code demographic report expects a .19% decrease in the next five years.
3. What residential, commercial, or business growth is expected? (Please document your source)
the zip code demographic report expects a .19% decrease in the next five years. Dominion Trasmission Inc and Bi-Con services have recently opened with approximately 68 employees.
4. History. (Are there any special historical events related to the community?
Are there any special community events to consider?
Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
Check with the field real estate office when verification is needed.)
none
5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
Cottage industry commuters, farmers, retirees, gas company employees
6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center, Do employees of the office offer assistance to senior citizens and handicapped)?
What provisions can be made for these services if the Post Office is discontinued?
none

ZIP CODE DEMOGRAPHIC REPORT

DOCKET NO. 1353656
F: 17/16
E: 2

Post Office Name: Auburn, WV
ZIP Code: 26325

Total Population:		Total Households:	
2010	266	2010	103
2015	262	2015	102

Projected Annual Household Growth Rate: -0.19%

Community Planning 2010 Dataset

New ZIP Code Search

| [Home](#) | [USPS Blue](#) | [Assistance](#) |

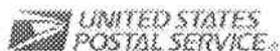
Highway Contract Route Cost Analysis Form

**Highway Contract Route
Estimated Cost for Alternative Service**

Office Name: AUBURN
Office Zip+4: 26325 -9998 District: APPALACHIAN PFC

1.	Enter the number of additional boxes to be added to the route	<u>47</u>	x 3.64 hours per year	<u>171.08</u>
2.	Enter the number of additional miles to be added to the route	<u>2.00</u>	x 10.40 hours per year	<u>20.80</u>
			Total time added to the route	<u>191.88</u>
3.	Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer)			<u>18.92</u>
Total additional compensation (HCR hourly rate x total time added to the route)				<u>3,630.37</u>

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 05/17/2011																																								
2. Post Office Name AUBURN		3. State and ZIP + 4 Code WV, 26325-9998																																										
4. District, Customer Service APPALACHIAN PFC	5. Area, Customer Service EASTERN	6. County Ritchie	7. Congressional District 1																																									
8. Reason for Proposal to Discontinue Workload and revenue has declined with the small number of customers and minimal number of daily retail transactions. The Postal Service feels continued operations of the Auburn Post Office may not be warranted. The Troy Post Office and Highway Contract Route delivery within the community will continue to provide a maximum degree of regular and effective service.		9. PO Emergency Suspend/(Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																																								
11. Staffing		12. Hours of Service																																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 01/03/2008 b. <input type="checkbox"/> DIC <input type="checkbox"/> Career <input checked="" type="checkbox"/> Non-Career c. Current PM POSITION Level (150)EAS-11 Downgraded from EAS-11 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		<table border="1" style="width:100%; border-collapse: collapse;"> <tr> <td>a. Time M-F 8:00 to 12:00 and 12:30 to 4:30</td> <td>Sat 9:30 to 10:30</td> <td>Total Window Hours Per Week</td> </tr> <tr> <td>a. Lobby Time M-F 8:00 to 4:30</td> <td>Sat 9:30 to 10:30</td> <td>41.00</td> </tr> </table>			a. Time M-F 8:00 to 12:00 and 12:30 to 4:30	Sat 9:30 to 10:30	Total Window Hours Per Week	a. Lobby Time M-F 8:00 to 4:30	Sat 9:30 to 10:30	41.00																																		
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a. Lobby Time M-F 8:00 to 4:30	Sat 9:30 to 10:30	41.00																																										
13. Number of Customers Served		14. Daily Volume (Pieces)																																										
<table border="1" style="width:100%; border-collapse: collapse;"> <tr><td>a. General Delivery</td><td>0</td></tr> <tr><td>b. P.O. Box</td><td>47</td></tr> <tr><td>c. City Delivery</td><td>0</td></tr> <tr><td>d. Rural Delivery</td><td>95</td></tr> <tr><td>e. Highway Contract Route Box</td><td>25</td></tr> <tr><td>f. Total</td><td>167</td></tr> <tr><td>g. No. Receiving Duplicate Service</td><td>0</td></tr> <tr><td>h. Average No. Daily Transactions</td><td>45.20</td></tr> </table>		a. General Delivery	0	b. P.O. Box	47	c. City Delivery	0	d. Rural Delivery	95	e. Highway Contract Route Box	25	f. Total	167	g. No. Receiving Duplicate Service	0	h. Average No. Daily Transactions	45.20	<table border="1" style="width:100%; border-collapse: collapse;"> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> <tr><td>a. First-Class</td><td>303</td><td>54</td></tr> <tr><td>b. Newspaper</td><td>90</td><td>0</td></tr> <tr><td>c. Parcel</td><td>6</td><td>1</td></tr> <tr><td>d. Other</td><td>0</td><td>0</td></tr> <tr><td>e. Total</td><td>399</td><td>55</td></tr> <tr><td>f. No. of Postage Meters</td><td></td><td>0</td></tr> <tr><td>g. No. of Permits</td><td></td><td>0</td></tr> </table>			Types of Mail	Received	Dispatched	a. First-Class	303	54	b. Newspaper	90	0	c. Parcel	6	1	d. Other	0	0	e. Total	399	55	f. No. of Postage Meters		0	g. No. of Permits		0
a. General Delivery	0																																											
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f. No. of Postage Meters		0																																										
g. No. of Permits		0																																										
Finances a. FY		Receipts	b. EAS Step 1 PM Basic Salary (no Cola)	c. PM Fringe Benefits (33.5% of b.)																																								
2008		\$ 14,326	\$ 33168	\$11,111																																								
2009		\$ 13,300																																										
2010		\$ 11,241																																										
16a. Quarters																																												
<input type="checkbox"/> Postal Owned <input type="checkbox"/> Leased (if Leased, Expiration Date) 10/31/2013 Annual Lease \$ 7155 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																																												
16b. Explain: 90 day cancellation clause																																												
17. Schools, Churches and Organization in Service Area: No: 6 Auburn Baptist, Auburn Methodist, The Church of God, Auburn Wo He Lo 4-H Club, Auburn Community Assoc, Auburn Community Educational Outreach		19. Administrative/Emanating Office (Proposed): Name TROY PO EAS Level 13 Miles Away 9.5 Window Service Hours: M-Flo 8:00 to 12:00 - 12:30 SAT 8:30 to 10:15 8:00 to 12:00 - 12:30 Lobby Hours: M-Flo 8:30 SAT 8:30 to 10:30 PO Boxes Available: 37																																										
18. Businesses in Service Area: No: 6 Auburn Cash and Carry, Sunny Hollow Farm, Black Bear Historical Clothing, Town of Aubrun, I No Tech and the Country Cabinet Maker		20. Nearest Post Office (if different from above): Name TROY PO EAS Level 13 Miles Away 9.5 Window Service Hours: M-Flo 8:00 to 12:00 - 12:30 SAT 8:30 to 10:15 8:00 to 12:00 - 12:30 Lobby Hours: M-Flo 8:30 SAT 8:30 to 10:30 PO Boxes Available: 37																																										
21. Prepared by																																												
Printed Name and Title PAUL BRADSHAW		Signature PAUL BRADSHAW		Telephone No. AC () (304) 561-1251																																								
PO Discontinuance Coordinator Name PAUL BRADSHAW		Telephone No. AC () (304) 561-1251		Location CHARLESTON, WV																																								



A. Office

Name: AUBURN State: WV Zip Code: 26325
Area: EASTERN District: APPALACHIAN PFC
Congressional District: first County: Richie
EAS Grade: 11 Finance Number: 550372
Post Office: Classified Station Classified Branch CPO

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Paul Bradshaw
Title: APPALACHIAN PFC Post Office Review Coordinator
Tele No: (304) 561-1251

Date: 04/20/2011
Fax No: (304) 561-1209



03/16/11

OIC/POSTMASTER

SUBJECT: AUBURN Post Office

Enclosed are questionnaires addressed to customers of the AUBURN Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 04/01/11 for further review.

Paul Bradshaw
Post Office Review Coordinator
Enclosures



Docket: 1353656 - 26325

Item Nbr: 21

Page Nbr: 1 A

03/21/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the AUBURN Post Office retired on 01/03/2008. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 45.40 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at AUBURN may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by Highway Contract Route Service emanating from the TROY PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the TROY PO, located 9.5 miles away. Hours of service at this office are 08:00 16:15, Monday through Friday, and 08:30 10:15 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to Highway Contract Route Service. Please return the enclosed questionnaire by 04/08/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Auburn Community Building on 04/08/2011 from 6:00 pm to 7:00 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Teresa Price at (304) 561-1052.

Thank you for your assistance.

Sincerely,

SAMUEL GROSSA
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate),
Summary of Post Office change regulations



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

_____ Pullman, Hamisville, Troy _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better Just as Good No Opinion Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Cassandra Lilly

Address: 12246 Auburn Rd. Auburn WV 26032-5

Telephone: (304) 349-3010

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011.

CASSANDRA LILLY
12246 AUBURN RD
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in black ink, appearing to read "Kevin Clark". The signature is written in a cursive, flowing style.

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

Don't window before entering P.O.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

groceries, doctor

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Chester & Dreauna Osborne

Address: P.O. Box 29 Auburn, WV. 26325

Telephone: (304)-349-2524

Date: April 1-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

CHESTER AND DREAMA OSBORNE
PO BOX 29
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities. ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

Pullman, Pennsboro. In a General Contractor and
travel the County. Harrisville, Ellenboro,

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Harrisville
- Personal needs Harrisville
- Banking Harrisville
- Employment Gilmer Co., Ritchie Co., Wood Co., Pleasants Co
- Social needs Harrisville, Pullman, Pennsboro

5. Do you currently use local businesses in the community?

- Yes No There are none to use!

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Curtis Rowland

Address: 9517 Auburn Road Auburn WV 26325

Telephone: 304-349-2219

Date: 4/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

CURTIS ROWLAND
9517 AUBURN RD
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

Pullman, Troy

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Beth Swiger

Address: 12246 Auburn Rd. Auburn WI 53005

Telephone: (304) 349-3010

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

21
8

BETH SWIGER
12246 AUBURN RD
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

PULLMAN BUT IT IS CLOSING ALSO!

21
10

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping 65 mi 1 way
- Personal needs Doctor 65 mi
- Banking 20 mi
- Employment RETIRED
- Social needs

5. Do you currently use local businesses in the community?

- Yes No ~~YES~~

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: LARRY + RANDI HELK

Address: 938 BRUSHY FORK Rd. AUBURN W.V. 26325

Telephone: (304) 349-2254

Date: 4-2-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

LARRY AND RANDI HELK
938 BRUSHY FORK RD
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Q
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	A
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	S
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____

Monthly or more often _____



04/28/2011

JAMES B. LOWTHER
10467 AUBURN RD
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail <i>(occasionally)</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:



04/28/2011

CAROLYN OLDHAM
11268 AUBURN RD
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>SOME TIMES</i>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>or 48</i>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

21
16

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better

 Just as Good

 No Opinion

 Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping *no store in auburn so we go to weston or parkersburg*
 Personal needs _____
 Banking *by mail*
 Employment *Retired*
 Social needs *auburn church + community building*

5. Do you currently use local businesses in the community?

- Yes No *the post office the only business left*

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No *it is the only business left in auburn*

Name: JERRY AND MARIA RIDDLE

Address: 2672 RIDDLE HILL RD AUBURN, WV 26325

Telephone: 304-349-2053

Date: 3/28/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

JERRY AND MARIA RIDDLE
2672 RIDDLE HILL RD
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

21
18

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Jack Fury

Address: 11268 Auburn Rd Auburn WA 98002

Telephone: 360 349-2384

Date: April 6, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

JACK FURY
11268 AUBURN RD
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Some Times</i>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

Shopping



04/28/2011

BARRY AND BRENDA MULLINS

PO BOX 36
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>Some times</i>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>Some times</i>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>Some times</i>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>Some times</i>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>Some times</i>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>Some times</i>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

if we are going to Weston Troy P.O.

*I wood like to the time of day the mail will
be come Thanks*

21
22

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
 Just as Good
 No Opinion
 Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
 Personal needs _____
 Banking _____
 Employment _____
 Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Cecily Sue Reed

Address: 11903 Auburn Rd. Auburn WV 26325

Telephone: 1-304-349-2400

Date: 4-1-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

CAROLYN SUE REED
11903 AUBURN RD
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never	
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	MAYBE 1 TIME A YEAR
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain:

WESTON
HARRISVILLE - Pullman - Troy - Gleanville WV

21
24

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping HARRISVILLE Glenville WESTON PARKERSBURG
- Personal needs HARRISVILLE Glenville WESTON PARKERSBURG
- Banking HARRISVILLE
- Employment _____
- Social needs HARRISVILLE Glenville WESTON PARKERSBURG

5. Do you currently use local businesses in the community? THERE IS NO BUSINESSES IN AUBURN

- Yes No

If yes, would you continue to use them if the Post Office is discontinued? Auburn would be the SAME

- Yes No WITH OR WITHOUT THE POST OFFICE

Name: Bill Wlans

Address: 11939 Auburn Rd Auburn WV 26325

Telephone: 304 349 2569

Date: 3-31-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

BILL WINANS
11939 AUBURN RD
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

21
26

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Parkersburg, Weston, Glenville, Clarksburg, Pennsboro
- Personal needs Same as above
- Banking Pennsboro
- Employment Pennsboro
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Mary Britton

Address: 1064 Mountain Ridge Auburn, WV 26325

Telephone: (304) 349-4981

Date: 3-31-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

MARY BRITTON
1064 MOUNTAIN RIDGE
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

21
28

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain: I Like the Box so I can pick up At my Convenience

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping - Glenville, Harrisville or Clarksburg,
- Personal needs - Same as Above
- Banking - Clarksburg
- Employment - Disabled
- Social needs - They Come to me.

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Harmon R Osborne

Address: P.O. Box 33 Auburn, WV 26325

Telephone: 304-349-2846

Date: 3/28/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

HARMON R. OSBORNE
PO BOX 33
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities. ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

21
30

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better

 Just as Good

 No Opinion

 Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Glenville WV Weston WV
 Personal needs Glenville WV
 Banking Pennsboro WV
 Employment Retired
 Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Shirley and Paul Wolfe

Address: 12244 Auburn Rd Auburn WV 26325

Telephone: 304 349-2417

Date: 3-29-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

SHIRLEY AND PAUL WOLFE
12244 AURBURN RD
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> <i>enter</i>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

21
32

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Parkersburg / Clarksburg
- Personal needs " "
- Banking Harrisonville
- Employment _____
- Social needs Parkersburg, Glenville

error

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Memee Grove

Address: 8662 Auburn Rd Auburn WV 26325

Telephone: (330) 340-9661

Date: 3/29/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

MEMEE GROVE
8662 AUBURN RD
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

Pullman WV

21
34

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain: Won't get my mail til 2:30-3:00pm.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping every where
- Personal needs every where
- Banking Pennsboro
- Employment ~~at~~ don't work
- Social needs every where

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Michelle Hornsby

Address: P.O. Box 112 Auburn WV 26325

Telephone: 304-349-2401

Date: 3-30-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

MICHELLE HORNSBY
PO BOX 112
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in dark ink, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

not convenient with my work schedule When going to work

21
36

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
 Just as Good
 No Opinion
 Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Parkersburg Clarksburg
 Personal needs Parkersburg Clarksburg
 Banking Harrisville
 Employment Parkersburg
 Social needs Glennville, Parkersburg, Harrisville

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Lady Grove

Address: 8662 Auburn Rd Auburn WV 26325

Telephone: (330) 247-1955

Date: 3/31/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

ROCKY GROVE
8662 AUBURN RD
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities. ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

Disabled

21
38

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain: I Live 1 mile off the Route I will go to Harrisville to do my business. I don't want mail in a Route Box because of vandalism.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Harrisville
- Personal needs
- Banking Harrisville
- Employment
- Social needs

5. Do you currently use local businesses in the community?

- Yes No Post Office

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No I will go to Harrisville

Name: Kelly E Combs

Address: PO Box 71 AUBURN WV 26325

Telephone: _____

Date: 3/31/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

KELLY E. COMBS
PO BOX 71
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities. ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

21
40

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Clarksburg & Parkersburg
- Personal needs Clarksburg & Parkersburg
- Banking Harrsville
- Employment disabled
- Social needs Clarksburg Parkersburg

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Allen Blackburn

Address: P.O. Box 35 Auburn WV 26032

Telephone: 304-349-2535

Date: 3-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

ALLEN BLACKBURN
PO BOX 35
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

21
42

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better

 Just as Good

 No Opinion

 Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
 Personal needs _____
 Banking _____
 Employment _____
 Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Walter T Hewlin

Address: P.O. Box 6 Auburn WV 26325

Telephone: (304) 349-2692

Date: 3-28-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

WAITMAN T. HEWLINE
PO BOX 6
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

21
44

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping HARRISVILLE, WV

Personal needs HARRISVILLE, WV

Banking HARRISVILLE, WV

Employment DISABLED

Social needs _____

5. Do you currently use local businesses in the community? POST OFFICE

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: CLIFFORD S PRY

Address: PO BOX 50 AUBURN, WV 26325

Telephone: 304-349-2627

Date: 3/29/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

CLIFFORD S. PRY
PO BOX 50
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Seldom</i>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Seldom</i>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Seldom</i>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Seldom</i>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Seldom</i>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Seldom</i>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Seldom</i>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

21
44

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping clarksburg weston Parkersburg
- Personal needs _____
- Banking Glenville Minerwells
- Employment _____
- Social needs Glenville "church"

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Robert Leady

Address: 11034 Auburn Rd Auburn WV 26325

Telephone: 304-349-2461

Date: 03-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

ROBERT LEADY
11034 AUBURN RD
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities. ect. YES NO

If yes, please explain:

older people sick cant get out. (Nickels) - my self 70 yrs old

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

21
48

no

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

Harrisville WV + Glenville WV
 Harrisville WV + Glenville WV
 Kingboro WV
 Retired - Diabettis

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Eileen Ludue

Address: Po Box 14# Auburn WV 26325

Telephone: 1304.349-2132

Date: 3/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

EILEEN PERDUE
PO BOX 14
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

21
50

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping I need to use the post office
- Personal needs more often for business and personal
- Banking use than I need to shop or go to the bank.
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Dustin Haddox

Address: 12419 Auburn Rd., Auburn WV 26325

Telephone: 1(304) 349-2757

Date: 4/2/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

DUSTIN HADDOX
12419 AUBURN RD
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

Have problems walking

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

21
52

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
 Just as Good
 No Opinion
 Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
 Personal needs
 Banking
 Employment
 Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Maeil Sheets

Address: PO Box 93 Auburn WV

Telephone: 304-349-4420

Date: April 7, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

MACIL SHEETS
PO BOX 93
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

21
54

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Harrisville, Marietta, Ohio, Parkersburg, Glenville
- Personal needs Same as above
- Banking Glenville, or Cathoun
- Employment _____
- Social needs Varies

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Ronald Osborne

Address: 11979 Auburn Rd, Auburn WV. 26325

Telephone: (304) 349-2421

Date: 4-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

RONALD OSBORNE
11979 AUBURN RD
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

21
56

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Harrisville Marietta Ohio, Parkersburg, Glenville
- Personal needs Same as above
- Banking _____
- Employment _____
- Social needs Varies

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Christopher Osborne

Address: 11981 Auburn RD, Auburn, WV. 26325

Telephone: (304) 349-2631

Date: 4-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

CHRISTOPHER OSBORNE

11981 AUBURN RD
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

I take care of disable person, I go pick her mail up & mail her bills out.

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

21
58

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain: It will take longer than it does now to receive our mail in our carrier box, with the route being longer than what it is now.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Glenville + Harrisville
- Personal needs Glenville + Harrisville
- Banking Glenville
- Employment Husband - Glenville ME - Auburn
- Social needs Glenville

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Chester, Jr + Tawaja Osborne

Address: 12292 Auburn Rd Auburn, WV + P.O. Box 12 Auburn

Telephone: 1-304-349-2271

Date: 04-03-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

CHESTER JR. AND TAUNJA OSBORNE
12292 AUBURN RD
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> depends
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain:

I drive by
Harrisville every day for work. But I don't think
I school have to stop and get my mail out of my
own town.

21
60

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Kevin Sheets

Address: P.O. Box 41 Auburn WV 26325

Telephone: 304-349-2407

Date: 4-8-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

KEVIN SHEETS
PO BOX 41
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

21
62

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment - *Retired* _____
- Social needs - *in Auburn* _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Mary L. Saddov

Address: P.O. Box 51, Auburn, W.V. 26327

Telephone: 304 349-2515

Date: 4-2-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

April 8, 2011

1353656-26325
21
63

Dear Postal Service

We did not have a postmaster retire after 1999. I do not foresee me traveling 19 miles to buy stamps or mail anything. That would be unreal. Our business volume has declined because the carrier took our business to Troy.

Think of the people that use money orders to pay their bills and does not have transportation. What a inconvenience! I would not put money in a mail box to buy stamps, money orders, or mail packages, because of the danger.

You think of the volume of mail, but don't consider that people really depend on this office. Why don't you close Troy which is only three miles from Leimant is very small. We have a nice sized building and could handle the volume. You are simply going to drive customers away from using to postal service. I will go to UPS because they will pick-up at your home and mail packages.

There is no way you will save money by closing the post office. Please consider different angles before you make a decision.

Thank you.

Sincerely
Mary Haddock



04/28/2011

MARY L. HADDOX
PO BOX 51
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark". The signature is written in dark ink on a white background.

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

21
65

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping

- Personal needs

- Banking

- Employment

- Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Joseph Douglas Frederick

Address: P.O. Box 43 Auburn, W.V. 26325-0043

Telephone: 304 349-2655

Date: 4/12/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

One question, on the front letter it is mentioned that our postmaster retired in 2008, who retired and what is this postmaster's name?



04/28/2011

JOSEPH FREDERICK

PO BOX 43
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

21
67

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Renee Sparks

Address: RR1 381A Auburn, WV 26325

Telephone: (304) 349-2535

Date: April 14, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

To whom this may concern,

21
68

My name is Renee Sparks I am resident of Spruce Creek about five minutes out of Auburn, Wv. I have a list of concerns about you guys considering closing down our post office.

Well first off I go to the post office daily to mail and to check my mail. My fiance is currently in jail and we write eachother pretty much everyday. We just have a baby two months ago. And, I am the one who has to worry about the money situation. Well, i dont really have the money to run to Troy every day. Gas is just going to keep going up and up. I was just in Harriville Wv the other day and the gas was \$3.89.00 a gallon. A lot of the resident's of Auburn cant afford to go all the way to Troy daily. I know that I could get a rout box but, I dont really like the fact that any one can get in my mail box and go through my mail. Also, with all the people who steel around here I wouldnt want to put money for a book or stamps or money order in a mail bow where anyone who pleases can get it. That why I like my post office box because, Im the only one who has a key and i controll who checks my mail. I also like it because, when i get a money order i know for a fact that our post office is getting it.

My second concern is the mail man. He is taking our money out of our rout boxes and giving Troy credit for it. How is that fair? At the meeting you guys kept telling us that one of the reason's that you was considering takeing out post office away is because, of looseing money. I do understand that but its not fair that he is takeing money from the Auburn resident's and giving Troy credit for it.

My thrid conern is the roads. In the winter time our roads can get very bad. And, where Auburn is a small town they dont really put us on the top of the list to take care of our roads. Not everyone have four wheel drives. Heck some of us dont even have cars at all. And, the only way you can get to Troy for here is a road that every one calls "Bloody Run Road." Which the name really speaks for it self there has been a number a accidents there we dont need any more!!!

My last concern is Troys Post Office, it is so small you are like back to back trying to get you mail in there. I have been in there one time and i was like what the heck. Why would want to consider closing our post office? Because, if you do you going to have to build a whole new post office in Troy because, its not going to big enough. You would actually be saveing money just leaveing our post office alone.

I would like to **thank** you for your time reading this. And, i hope you take my concerns into consideration. I know the residents of Auburn and i would like to keep out post office!!!!

Thank You,

Renee Sparks

Renee Sparks



04/28/2011

RENEE SPARKS

RR 1 BOX 38A
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



04/28/2011

RENEE SPARKS

RR 1 BOX 38A
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You also expressed a concern about leaving money in the mailbox. The Rural Carrier buys your stamps for you at the end of the day when he finish's the route. Since he is based out of Troy WV, that is the most convenient place for him to buy stamps and then sort it for delivery to you the next day. Customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
- You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in black ink, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the AUBURN Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels RARELY	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

By OPENING THE DOOR SOMETIMES

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

THERE'S NO P.O. FOR MANY MILES IN ANY DIRECTION.

21
70

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping DISABLED I DONT LEAVE MY TOWN FOR ANY OF THESE
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

BECAUSE IT IS UNREASONABLE AND UNREALISTIC FOR YOU TO FORCE THE PEOPLE TO GO OUT OF THEIR WAY WHEN THEY DONT HAVE TO

Name: JOHN W. RIDDLE

Address: 2642 RIDDLE HILL RD. AUBURN W.V. 26325

Telephone: 304-349-2433

Date: 4-4-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

JOHN W RIDDLE
2642 RIDDLE HILL RD
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Auburn Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Auburn Post Office should be pursued, a formal proposal will be posted in the Troy Post Office and Auburn Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

Kevin Clark
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the AUBURN Post Office on 03/21/2011. Additionally, during the survey period, questionnaires were available at the AUBURN Post Office to walk-in retail customers.

1. Number of Questionnaires

Total questionnaires distributed	180
Favorable to proposal	3
Unfavorable to proposal	14
Expressing no opinion	37
Total questionnaires received	54

Postal Concerns

The following postal concerns were expressed

1. Concern (No Opinion):

Customer expressed a concern about leaving money in the mailbox.

Response:

The Rural Carrier buys your stamps for you at the end of the day when he finish's the route. Since he is based out of Troy WV, that is the most convenient place for him to buy stamps and then sort it for delivery to you the next day. Customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

2. Concern (No Opinion):

Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail.

Response:

Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

3. Concern (No Opinion):

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response:

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

4. Concern (No Opinion):

Customers felt inclement weather and poor road conditions might impede delivery.

Response:

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

5. Concern (No Opinion):

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

6. Concern (No Opinion):

Customers were concerned about obtaining services from the carrier.

Response:

Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office

during their absence, upon return the customer asks the post office to resume delivery.

7. **Concern (No Opinion):**
Customers were concerned about senior citizens.
Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
8. **Concern (No Opinion):**
No Concern
Response:
9. **Concern (No Opinion):**
You expressed a concern that you don't qualify for rural delivery service.
Response:
There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel. You can ask for an extension of delivery (PS FORM 4027) if you feel you may qualify for this service.
10. **Concern (No Opinion):**
You were concerned about having to travel to another post office for service.
Response:
Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
11. **Concern (UnFavorable):**
Customer expressed a concern about leaving money in the mailbox.
Response:
A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the Auburn Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
12. **Concern (UnFavorable):**
Customer expressed a concern about leaving money in the mailbox.
Response:
A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
13. **Concern (UnFavorable):**
Customers asked why their post office was being discontinued while others were retained.
Response:
Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
14. **Concern (UnFavorable):**
Customers expressed concern about collection of outgoing mail.
Response:
Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
15. **Concern (UnFavorable):**
Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail.
Response:
Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
16. **Concern (UnFavorable):**
Customers stated the town was incorporated and should have a postmaster.
Response:
The incorporated status of a town has no bearing on its requirements for postal services.
17. **Concern (UnFavorable):**
Customers were concerned about later delivery of mail.
Response:
A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
18. **Concern (UnFavorable):**
Customers were concerned about mail security.
Response:
Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

19. **Concern (UnFavorable):**
Customers were concerned about obtaining accountable mail and large parcels.

Response:

If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

20. **Concern (UnFavorable):**
Customers were concerned about obtaining services from the carrier

Response:

Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

21. **Concern (UnFavorable):**
No Concern

Response:

22. **Concern (UnFavorable):**
You expressed a concern that you don't qualify for rural delivery service.

Response:

There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel. You can ask for an extension of delivery (PS FORM 4027) if you feel you may qualify for this service.

23. **Concern (UnFavorable):**
You were concerned about having to travel to another post office for service.

Response:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. **Concern (UnFavorable):**
Customers expressed concern for loss of community identity.

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code.

Community Meeting Roster

Postal Service Representative (Names and Titles):

Samuel E. Grossa (A MPOD Area 10)
Kenneth Shaffer POSTMASTER BEVERLY LOV

Date: 04/08/2011
 Time: 6:00 pm

Total Number of Customers Present: 70

Place: Auburn Community Building

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
William Osborne	P.O. Box 12	26325	304-349-2271
Reba Osborne	PO BOX 12	26325	304-349-2271
Denise Duell	817 W. North, Har.	26362	304-643-4363
Jennifer Metherney	The Pennsboro News		304-643-4947
Dreama Osborne	PO Box 29	26325	304-349-2524
Louise Osborne	PO Box 12	26325	304-349-2271
Gerald P. Beetham	2157 Sun Valley RD	26325	304-349-5285
Cletha E. Beetham	2157 Sun Valley RD	26325	304-349-5285
Allan Blackburn	P.O. Box 35	26325	304-349-2535
Lesora Spauks	P.O. Box 113	26325	304-349-2535
Leona Spauks	R.R.1 Box 38A	26325	304-349-2535
Kang Kensler	3193 Sun Valley bl <small>PO Box</small>	26325	304-349-2910
Joni Kensler	PO Box 61	26325	304-349-2910
Logan Kensler	PO Box 61	26325	304-349-2910
Colleen Kensler	PO Box 61	26325	304-349-2910
Siona Osborne	PO Box 1	26325	304-349-2316
Jany Williams	441 West ^{PA 15} Main	26325	304-349-2079
Sherry Combs	P.O. Box 102	26325	304-349-2104
Derek Combs	P.O. Box 102	26325	304-349-2104

Community Meeting Roster

Postal Service Representative (Names and Titles):

Date: 04/08/2011
 Time: 6:00 pm

Total Number of Customers Present: _____

Place: Auburn Community Building

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Kelly Combs	P.O. Box 102	26325	349-2104
Ronald Osburn	RI BOX 157	26456	349-2529
Joe Smith	RI Box 2	26325	349-2007
Bill Winans	11939 Auburn Rd	26325	349-2569
David Webster	Auburn Rd	26325	349-4460
Rebecca Frasure	PO BOX 4 Auburn	26325	349-4460
Robert E. Landrum Jr	RI Box 16-D Auburn	26325	349-2257
Dustin W. Haddox	12419 Auburn Rd	26325	349-2757
Ethel Keener	32 Old Mill Ln	26327	659-2089
Elaine Casto	PO Box 87 Auburn	26325	349-4502
David Cast	PO Box 87 Auburn	26325	349-4502
Ronald L Orlan	11979 Auburn Rd	26325	349-2421
Kevin Sheets	P.O. Box 41 Auburn	26325	349-2407
Elizabeth Shivers	788 Brushy Fork Rd	26325	304-349-4025
JOHN KIDDLE	2642 KIDDLE HWY	26325	304-349-2493
Stella Webman	491 Wicketman Lane	26325	304-349-2079
M.B. Snow	8662 Auburn Rd	26325	304 349 2090
Ricky A Snow	8662 AUBURN Rd	26325	304 349 2090
LARRY & BRAD	Auburn Rd	26325	304 462 5532

Community Meeting Roster

Postal Service Representative (Names and Titles):

Date: 04/08/2011
 Time: 6:00 pm

Total Number of Customers Present: _____

Place: Auburn Community Building

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Wooden Ireland	^{Pullman} 342 Ireland Rd.	26421	
Violet Hardberg	PO Box 6 Auburn	26325	304-349-2692
Tom Kehle	PO Box 6 Auburn	26325	
Wanda Bony	124 Dolphin Dr	26324	
Violet Hardbarger	12376 Auburn Rd.	26325	(304) 349-2483
Mary L. Yacht	P.O. Box 51	26325	304 349-2515
Esther Fisher	PO Box 14	26325	= 349. 2132
Barbara Watson	P.O. Box 4	26325	(304) 349-4460
Norman Casiano	P.O. Box 54	26325	304-349-2557
Doug Frederick	P.O. Box 43	26325-0643	304-349-2655
Erna Van Matton	728 Brush Fork R	26325	304 349 2130
Batana Ruff	P.O. Box 92	26325	304-349-4205
Stacey Riddle	2197 R. id r. Hill Rd	26325	304-349-2585
Michelle Hornsby	P.O. Box 112	26325	304-349-2401
BARBARA Hornsby	PO Box 86 Auburn	26325	304 349-2110
Brenda Lilly	PO Box 63 Auburn	26325	349-2432
Jerry Lilly	PO Box 63 Auburn	26325	349-2432
Carolyn Bidman	PO Box 3 Auburn	WV 26325	304-349-2060
Nancy Powers	PO Box 94 Auburn	WV 26325	304-349-2565

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (UnFavorable):
Customer expressed concern over the possibility of traveling further to mail parcels.
Response:
Carrier Pickup(USPS.com): This service allows customers to schedule the pickup of their mail piece(s) at the same time their mail is delivered by their carrier. There is no additional charge for Carrier Pickup when the mail can be picked up during the carrier's line of travel. When a customer schedules this service via the Internet, it alerts the Postmaster via a computer application that generates carrier instructions for customer Carrier Pickup requests.
2. Concern (UnFavorable):
You were concerned about having to travel to another post office for service.
Response:
Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
3. Concern (UnFavorable):
Customer expressed a concern about package delivery and pickup.
Response:
Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
4. Concern (UnFavorable):
Customers were concerned about mail security.
Response:
Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
5. Concern (UnFavorable):
Customers felt inclement weather and poor road conditions might impede delivery.
Response:
Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
6. Concern (UnFavorable):
Customers asked why their post office was being discontinued while others were retained.
Response:
Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
7. Concern (UnFavorable):
Customers were concerned about a change of ZIP Code.
Response:
The proposed change of the ZIP Code may be necessary due to 911 addressing requirements.
8. Concern (UnFavorable):
You expressed a concern that customers requested and were denied rural delivery service
Response:
There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.
9. Concern (UnFavorable):
Customers were concerned about the quality of service, reliability, and integrity of the contractor.
Response:

award of the contract is based on evaluation of criteria including annual monetary amount, contractor ability and background, and the quality and location of the facility. The successful bidder must be bonded and will be trained, administered, and supervised by the Postal Service to ensure high standards of service.

10. **Concern (UnFavorable):**

Customers were concerned about obtaining accountable mail and large parcels.

Response:

If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

Nonpostal Concerns

1. **Concern (UnFavorable):**

Customers stated the town was incorporated and should have a postmaster.

Response:

The incorporated status of a town has no bearing on its requirements for postal services.

2. **Concern (UnFavorable):**

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern (UnFavorable):

3. Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail.

Response:

Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

4. **Concern (UnFavorable):**

Customers expressed concern for loss of community identity.

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code.

DOCKET NO. 1353656
ITEM NO. 25
PAGE 3



Ritchie County
Economic Development Authority

Phone: 304.643.2505
Fax: 304.643.2502
rceda@zoominternet.net

PO Box 177
217 West Main Street
Harrisville, WV 26362

April 8, 2011

Manager of Post Office Operations
Mr. Eric Grossa
200 Cava Drive
Clarksburg, WV 26301

RE: Auburn Post Office in Ritchie County

Dear Mr. Grossa,

The Ritchie County Economic Development Authority voted at their April 7, 2011 meeting to write a letter opposing the closing of the Auburn Post Office in Ritchie County.

Auburn is made up of elderly and low income residents, many of whom either do not drive or do not own a vehicle. The closest post office would be 5 miles away, making it impossible for some to get to another post office. The Town of Auburn is already isolated, as it is, and the possibility of losing the post office would cause the town to become even more desolate.

The closing would prove to be detrimental to its citizens.

Thank you for your consideration.

Sincerely,


Richard L. Edman, President



03/16/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

The postmaster at the AUBURN Post Office retired on 01/30/2010. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 45.40 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at AUBURN may not be warranted.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Auburn Community Building on 04/08/2011 from 6:00 pm to 7:00 pm to answer questions and provide information about our service.

If you have any questions, you may contact Paul Bradshaw at (304) 561-1251.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kevin Clark".

KEVIN CLARK
Manager, Post Office Operations

DOCKET NO. 1353656-2632
ITEM NO. 27
PAGE 1

Save the Auburn Post Office Committee

P O Box 65

Auburn, WV 26325-0065

June 22, 2011

Kevin Clark

Manager, Post Office Operations

PO Box 59992

Charleston, WV 25350-9992

We, the citizens and customers of the Auburn, WV Post Office hereby protest any change in the present status of our post office.

It is our desire to retain our post office at its present status – a United States post office operated by a postmaster and career postal employees.

We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending the mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining.

We do not feel your proposals meet these criteria.

Sincerely,

Customers of the Auburn, WV Post Office

Petition summary and background
 Auburn Post Office has been here before West Virginia was a state (Bone Creek, Va.) The next post office is ten miles. Rising gas prices would cost us to get money orders, packages etc. Would not significantly save Post Office money because it would cost more to run the route. He has trouble making dispatch now.

Action petitioned for
 We, the undersigned, are concerned citizens who urge Post Office Management to act now to keep the Auburn, WV Post Office open.

Printed Name	Signature	Address	Comment	Date
Cheryl Gragg	<i>Cheryl Gragg</i>	173 Wright Hollow		3-23-11
Shane Gragg	<i>Shane Gragg</i>	173 Wright Hollow		3-23-11
Chelsea Gragg	<i>Chelsea Gragg</i>	173 Wright Hollow		3/23/11
Hollie Gragg	<i>Hollie Gragg</i>	173 Wright Hollow		3-23-11
Kathy Hickman	<i>Kathy Hickman</i>	4188 Spruce Creek rd.		3-23/11
James Hickman	<i>James Hickman</i>	4188 Spruce Creek rd.		3/23/11
Stella Whately	<i>Stella Whately</i>	4188 Spruce Creek rd.		3/23/11
Mary Hickman	<i>Mary Hickman</i>	4188 Spruce Creek rd.		3/23/11
Nelson Hickman	<i>Nelson Hickman</i>	4188 Spruce Creek rd.		3/23/11
Richard Wickman	<i>Richard Wickman</i>	Po Box 64 AUDUBON WV		3/26/11
Joyce Lacey	<i>Joyce Lacey</i>	Rt 1 Box 94 AUDUBON WV		3/26/11
Sharon Wickman	<i>Sharon Wickman</i>	Po Box 64 AUDUBON WV		3/26/11

Petition summary and background
 Auburn Post Office has been here before West Virginia was a state (Bone Creek, Va.) The next post office is ten miles. Rising gas prices would cost us to get money orders, packages etc. Would not significantly save Post Office money because it would cost more to run the route. He has trouble making dispatch now.

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Printed Name	Signature	Address	Comment	Date
Frank Morris	Frank Morris	305 Alum Fork Rd, ^{WV} Auburn		3/23/11
Lindsay Morris	Lindsay Morris	3300 Spruce Creek Rd, Auburn		3-23-11
Joe Morris		3300 Spruce Creek Rd, Auburn		3-23-11
Christina Gillespie	Christina Gillespie	3455 Spruce Creek Rd, Auburn		3-23-11
John Gillespie		3455 Spruce Creek Rd		3-23-11
William Cronwiller	William Cronwiller	3605 Spruce Creek Rd		3-23-11
Gene Goff	Gene Goff	380 Sunny Hollow Rd		3-23-11
Bill Goff	Bill Goff	" "		" "
Carol Carter	Carol Carter	836 Sunny Hollow Rd		3/23/11
Sary Carter	Wesley Carter	836 Sunny Hollow Rd		3/23/11
Jim T	BURRETT	540 WRIGHT WAY		3/23/11
MARCELET WICKMAN	M. Wickman	PO Box 64 Auburn, WV		3/26/11

Petition to keep the Auburn Post Office Open

Petition summary and background
 Auburn Post Office has been here before West Virginia was a state (Bone Creek, Va.) The next post office is ten miles. Rising gas prices would cost us to get money orders, packages etc. Would not significantly save Post Office money because it would cost more to run the route. He has trouble making dispatch now.
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Printed Name	Signature	Address	Comment	Date
Gae Hayes	[Signature]	Medina Ohio 44056	We even have a [Signature]	3/31/11
John Woodall	[Signature]	Chickasha Okla 44056	We live in Auburn	3/31/11
Nickie Hayes	[Signature]	Medina Ohio 44056	we live in Auburn	3/31/11
Donna Hayes	[Signature]	Medina Ohio 44056	We live in [Signature]	3/31/11
Rim Labaret	[Signature]	Auburn W.V. 26925	my mother lives in Auburn	3/31/11
Janefer Hay	[Signature]	Medina Ohio 44256	parents live in Auburn	3/31-11
Resty Wrough	[Signature]	Shenandoah 41101	Quite - Auburn W.V. lives there	3-31-11
[Signature]	[Signature]	Colhard W. 41101	my memory	1/31/11
Timesit Blewitt	[Signature]	Shenandoah 41101	my memory	3/31-11
Josh Hayes	[Signature]	Shenandoah W.V.	my memory	4-1-11
Gary Keasler	[Signature]	Columbus 26325	Discharged Not good health	4/4/11
Paul Keasler	[Signature]	Columbus 26325		4/4/11

Petition to keep the Auburn Post Office Open

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Meet --- Elderly People

Printed Name	Signature	Address	Comment	Date
Richard Peere	Richard Peere	P.O. Box 14 Auburn 26325		3/21/11
Bruce Blum	Richard Peere	P.O. Box 14 Auburn WV 26325	needed!	3-22-11
Doris Blum	Doris Blum	P.O. Box 15	needed =	3-25-11
Ally McAlister	Ally McAlister	Wilbur 26345	needed	3/28/11
Richard McAlister	Richard McAlister	Wilbur WV 26325	needed	3/28/11
Todd Cobert	Todd Cobert	Auburn WV 26325	needed	3/29/11
John Clark	John Clark	Shenandoah 4101	Sister-in-law	3/29/11
Eugene Clark	Eugene Clark	Shenandoah	Sister-in-law family	3/29/11
Mary Wacker	Mary Wacker	Shenandoah	Sister-in-law	3/29/11
Don Griver	Don Griver	Green Run, MD 21057	Realtime Friend	3/28/11
Ann Griver	Ann Griver	Green Run MD 21057	Patricia Friend	3/28/11
Joyce Cobert	Joyce Cobert	Shenandoah 41101	Wendy & Joe Cobert	3/31/11

F. J. Johnson, Post office +1 76.178 3.2.11

Petition to keep the Auburn Post Office Open

Petition summary and background
 Auburn Post Office has been here before West Virginia was a state (Bone Creek, Va.) The next post office is ten miles. Rising gas prices would cost us to get money orders, packages etc. Would not significantly save Post Office money because it would cost more to run the route. He has trouble making dispatch now.

Action petitioned for
 We, the undersigned, are concerned citizens who urge Post Office Management to act now to keep the Auburn, WV Post Office open.

Printed Name	Signature	Address	Comment	Date
Angie Alarks	Angie Alark	12323 Auburn Wv, 26325	we need it here in Auburn.	3-27-11
Lisa Lilly	Jude Lilly	11481 Auburn Road WV 26305		3-27-11
Tommy Lilly	Jelly-Lomony	11481 Auburn Road WV 26305		3-27-11
Larry Lilly	Larry Lilly	12323 Auburn Rd 26325		3-27-11
Jusand Handberger	Jusand Handberger	Rt. 1, Box 174, 550 R. Ave Hill Rd. Auburn, WV. 26325		3-27-11
Alma B. Handberger	Alma B. Handberger	Rt. 2 Box 55-A Hammsville Wv 26362		3-27-11
Greg Handberger	Greg Handberger	Rt. 1, Box 174 535 Riddick Rd, Auburn WV 26325		3-27-11
Therese Handberger	Therese Handberger	Box 94 Auburn Wv 26325		4-1-11
Patricia Handberger	Patricia Handberger	P11 Box 16-D Auburn WV 26325		4-4-11

Petition to keep the Auburn Post Office Open

Petition summary and background	Auburn Post Office has been here before West Virginia was a state (Bone Creek, Va.) The next post office is ten miles. Rising gas prices would cost us to get money orders, packages etc. Would not significantly save Post Office money because it would cost more to run the route. He has trouble making dispatch now.
Action petitioned for	We, the undersigned, are concerned citizens who urge Post Office Management to act now to keep the Auburn, WV Post Office open.

Printed Name	Signature	Address	Comment	Date
Vict Hurdberger	<i>Vict Hurdberger</i>	12376 Auburn Rd. Auburn, WV, 26325		3-26-11
Dustin Haddock	<i>Dustin Haddock</i>	12419 Auburn Rd Auburn WV 26325		3/26/11
Ashley Haddock	<i>Ashley Haddock</i>	18419 Auburn Rd. Auburn, WV 26325		3-26-11
Daniel Hoosier	<i>Daniel Hoosier</i>	12310 Auburn RD Auburn WV 26325		3-26-11
Stephanie Crouch	<i>Stephanie Crouch</i>	12308 Auburn Rd Auburn WV 26325		3-26-11
Wilma Hoosier	<i>Wilma Hoosier</i>	12310 Auburn Rd Auburn WV 26325		3-26-11
Tanya Osborne	<i>Tanya Osborne</i>	12308 Auburn Rd Auburn WV 26325		3-26-11
CHESTER OSBORN	<i>Chester Osborne</i>	12308 Auburn Rd Auburn WV 26325		3-26-11
Julie Smith	<i>Julie Smith</i>			3-26-11
Paul Wolfe	<i>Paul Wolfe</i>	12244 Auburn Rd		3-26-11
Shirley Wolfe	<i>Shirley Wolfe</i>	12244 Auburn Rd		3-26-11
Paul Hurdberger	<i>Paul Hurdberger</i>	12392 Auburn Rd		3-27-11

Petition to keep the Auburn Post Office open

Petition summary and background
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Action petitioned for
 We, the undersigned, are concerned citizens who urge Post Office Management to act now to keep the Auburn, WV Post Office open.

Printed Name	Signature	Address	Comment	Date
John A Dillon	John A Dillon	26320		3-22-11
Darrell Riggs	Darrell Riggs	26362		3-22-11
Robinson ^{DeKoning}	DELMAS MCKINNEY	26346		3-22-11
David Hendrick	David Hendrick	26149		3/23/11
Jackie Harberger	Jackie Harberger	26161		3/23/11
Jason Jones	Jason Jones	26415		3/23/11
Dolores Turner	Dolores Turner	26415		3-23-11
TRN ROBINSON	TRN ROBINSON	26362		3-23-11
Ray Saly	Ray Saly	26149		3-23-11
Miss Shannon	Miss Shannon	26149		3-23-11
Ray Frederick	Ray Frederick	28325-0043		3-23-11
Bo Luther	Bo Luther	26149		

petition to West Virginia Post Office

Petition summary and background
 Auburn Post Office has been here before West Virginia was a state (Bone Creek, Va.) The next post office is ten miles. Rising gas prices would cost us to get money orders, packages etc. Would not significantly save Post Office money because it would cost more to run the route. He has trouble making dispatch now.

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 We, the undersigned, are concerned citizens who urge Post Office Management to act now to keep the Auburn, WV Post Office open.

Printed Name	Signature	Address	Comment	Date
Beverly Dawson	Buddy Lawson	26137		3/22/11
WILLIAM BURNSIDE	William Burns	Rt 1 BOX 23-A SALEM 26426	WE NEED OUR POST OFFICES	3/22/11
Brian Richeson	Brian Richeson	301 Hill St 5:Stevsille Wv 26175		3-22-11
Brian Myers	Brian Myers	26362		3-22-11
TERRA FENNINGTON	Terra Fennington	26342		3-22-11
Kathleen Carpenter	Kathleen Carpenter	26362		3-22-11
Bob Lamp	Bob Lamp	26149		3-22-11
Brad Thomas	Brad Thomas	26320		3-22-11
FRANK McDONALD	Frank McDonald	26337		3-22-11
James Deek	James Deek	26415		3-22-11
Janet Edwards	Janet Edwards	26302		3-22-11
Bruce Robinson	Bruce Robinson	26368		3-22-11

Petition for Money Order Delivery Point Delivery System

Petition summary and background
 Auburn Post Office has been here before West Virginia was a state (Bone Creek, Va.) The next post office is ten miles. Rising gas prices would cost us to get money orders, packages etc. Would not significantly save Post Office money because it would cost more to run the route. He has trouble making dispatch now.

Action petitioned for
 We, the undersigned, are concerned citizens who urge Post Office Management to act now to keep the Auburn, WV Post Office open.

Printed Name	Signature	Address	Comment	Date
Teresa Doak	Teresa Doak	RT 1 Box 825 Greenwood WV 26415		3/23/11
Linda Osborne	Linda Osborne	Auburn WV. 26325		3/23/11
Paul Montgomery	Paul Montgomery	Harrisville WV 26302		3/23/11
Paul Montgomery	Paul Montgomery	Harrisville WV 26302		3/23/11
Dwight Osborne	Dwight Osborne	Auburn WV. 26362		3/23/11
Kathy McHenry	Kathy McHenry	Parkersburg VA 26104		3/23/11
Susan Justin	Susan Justin	Harrisville WV 26362		3-23-11
Cory Becker	Cory Becker	Harrisville WV 26322		3-23-11
Jones Green	Jones Green	St. Mary's Wd 26170		3-23-11
Carol Cottrell	Carol Cottrell	West Union 26454		3-23-11
Don Adkins	Don Adkins	Pennsboro, WV		3-23-11
George Hump	George Hump	Pennsboro		3-23-11

Petition to keep the Auburn Post Office Open

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Printed Name	Signature	Address	Comment	Date
GAIL GOTTWILL	Gail Gottwill	RR 1 Box 141 Cassin WV	inconvenience to residents	3-22-10
Matthew Heater	Matthew Heater	432 West Nyles Ave ^{Pennsboro}	"	3-22-10
DONALD SAINSBURY	Donald Sainsbury	15228 SORANUM LANE	"	
LAUREN DOBBS	Jenna Dobb	9875 Pullman Rd, Pennsboro WV	inconvenient for residents	
MAX BOLD	Max Bold	9875 Pullman Rd, Pennsboro, WV	"	
Joe Sypert	Joe Sypert	RR BOX 1728	GREENWOOD	20415
Joshua Montgomery	Joshua Montgomery	104 Virginia Ave Pennsboro WV		3/22/11
Victoria L. Witt	Victoria L. Witt	1382 Farleys Run Rd. 26415 Pennsboro, WV	inconvenient for residents	3/23/11
Victoria S. Witt	Victoria S. Witt	1382 Farleys Run Rd. 26415 Pennsboro, WV	inconvenient for residents	3/23/11
Connie Westfall	Connie Westfall	4705 Fourth Camp Dr. 26415 Pennsboro, WV	inconvenient for residents	3/23/11
Cecil + Audrey Reed	Cecil + Audrey Reed	11903 Auburn Rd ²⁶⁴¹⁵ WV		3/23/11
Raven Griffin	Raven S. Dik	RR 2 Box 30 Herrisville		3-23-11
Jeremy Bayle	JMB	RR 1 Greenwood WV		3-24-11

MURIEL LEMASTERS
 MURIEL LEMASTERS
 HELEN ALMAY
 HELEN ALMAY
 3-24-11

petition to keep the Auburn Post Office Open

Petition summary and background
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Printed Name	Signature	Address	Comment	Date
Ray Bailey		P.O. 1 Auburn.	don't want to close	3/25/11
BETTY YORK		11996 AUBURN RD.	Green Proj.	3-25-11
MILFORD YORK		11996 AUBURN RD.		3-25-11
Ronald Osborne		11979 Auburn RD		3-25-11
Liz Osborne		11979 Auburn RD		3-25-11
Chris Osborne		11981 Auburn RD		3-25-11
Tish Osborne		1017 S Spring St HARRISVILLE	Open Properly	3-25-11
John Osborne		1017 S. Spring St. HARRISVILLE	Open Properly (Gas prices are too high to be paid further)	3-25-11
Wileigh West		P.O. Box 29 Auburn		3-25-11
Diana Osborne		P.O. Box 26 Auburn		3/25/11
Alyster Osborne		P.O. Box 29 Auburn		3/25/11
Jason Stitt		P.O. Box 82 Auburn	Keep Post Office Open	4/2/11

Action to Keep the Auburn Post Office Open

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Printed Name	Signature	Address	Comment	Date
Eugene Adams	<i>Eugene Adams</i>	741 Brushy Fork Rd		Mar-22-2011
Nathan Adams	<i>Nathan Adams</i>	741 Brushy Fork Rd		3-22-2011
Jillie Mason	<i>Jillie Mason</i>	353 Brushy Fork Rd		3-29-11
Steven Hornsh	<i>Steven Hornsh</i>	352 Brushy Fork Rd		3-29-11
Stacey Riddle	<i>Stacey Riddle</i>	2197 Riddle Hill Rd		4-3-11
Jerry H. Riddle	<i>Jerry H. Riddle</i>	2197 Riddle Hill Rd		4-3-11
Barbara A. Ruff	<i>Barbara A. Ruff</i>	P.O. Box 92		4-3-11
Barbara E. Watson	<i>Barbara E. Watson</i>	P.O. Box 4		4-3-11
David M. Watson	<i>David M. Watson</i>	P.O. Box 4		4-3-11
Mary S. Walker	<i>Mary S. Walker</i>	P.O. Box 51		4-3-11
Kim Harbinger	<i>Kim Harbinger</i>	193 Alex Bliss Way	Berkey, Please keep the Post Office...	4-4-2011
David Harbinger	<i>David Harbinger</i>	193 Alex Bliss Way	Berkey, Please keep the Post Office...	4-4-2011

Petition to keep the Auburn Post Office Open

Petition summary and background
 Auburn Post Office has been here before West Virginia was a state (Bone Creek, Va.) The next post office is ten miles. Rising gas prices would cost us to get money orders, packages etc. Would not significantly save Post Office money because it would cost more to run the route. He has trouble making dispatch now.

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 We, the undersigned, are concerned citizens who urge Post Office Management to act now to keep the Auburn, WV Post Office open.

Printed Name	Signature	Address	Comment	Date
Alicia Dawson	Alicia Dawson	102 Belmont Drive	Keep the Post Office!!	4-4-11
Dustin Dawson	Dustin Dawson	100 Palmers Drive		4-4-11
Jessica Wadton	Jessica Wadton	77 Boxwood Lane Berea	KEEP IT OPEN	4-4-11
Rita Wheeler	Rita Wheeler	11109 Prunty Rd Berea	Keep it open	4-4-11
Doreen David Mason	Doreen David Mason	5450 Auburn Rd Berea	Keep it open	4-4-11
Betty Harbarger	Betty Harbarger	5350 Hubers Rd Berea	Keep it open	4-4-11
Karen Ethel Harbarger	Karen Ethel Harbarger	5550 Hubers Rd Berea	Keep it open	4-4-11
Terry Jackson	Terry Jackson	11406 Neilson Rd	Keep the Post Office open	4-4-11

1

Petition to keep the Auburn Post Office Open

Petition summary and background
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Printed Name	Signature	Address	Comment	Date
Hershel White	Hershel White	47620 Bookman RD RACINE WV	Sisters that live in town and would like to have more convenience to them	3-24-11
Samantha Blizard	Samantha Blizard	1438 Riddle Hill Rd. Auburn WV 26025	I get college Apps, mail, will have to long to get to me. Don't like that I will have days to get	3-30-11
Brida K White	Brida K White	70 Box 38 Auburn WV 26325	Sister pick up my mail for me and takes care of my business. (disabled) Live close to Post Office	3-30-11
Margaleen Collins	Margaleen Collins	PO Box 54 Auburn WV 26325		4-4-11
Elizabeth Jones	Elizabeth Jones	RR1 Auburn WV 26325	We post office for package keep our office more convenient	4-4-11
Ralph Blankenship	Ralph Blankenship	RR1 Auburn WV 26325	Keep our Post Office more convenient	4-4-11
Sandy Blankenship	Sandy Blankenship	RR1 Auburn WV 26325	More convenient to keep our office	4-4-11
Jacobs Dadd	Jacobs Dadd	Po Box 58-Auburn WV 26325	easy to get mail	4-4-11
Blaine Casto	Blaine Casto	P.O. Box 87 Auburn WV		4-8-11
David Casto	David Casto	Po Box 87 Auburn WV	It's convenient for the people with disabilities	4-8-11

Petition to Keep the Auburn Post Office Open

Petition summary and background
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Printed Name	Signature	Address	Comment	Date
Renee Sparks	Renee Sparks	RR1 BOX 32 Auburn, WV 26025	Closing down our post office would hurt everyone in this area because gas prices.	2-22-11
Teresa Sparks	Jessica Sparks	P.O. Box 113 Auburn, WV 26025	Without a Post Office people that are not able to travel - families to take care of them - with the gas prices how are we supposed to afford it.	2-23-11
Thuy Hickman	Thuy Hickman	418 Spruce Creek Rd Auburn WV 26025	WANT TO MOVE TO AUBURN	2-23-11
Joanna Jones	Joanna Jones	HC80 BOX 148 Smithville	would like to have a post office here people that are on fixed income need to get some for 4th grade - amount to check me.	2-23-11
Allen Blackburn	Allen Blackburn	P.O. Box 95 Auburn, WV 26025	I barely keep gas in my car now, let alone 200, extra miles to get to our post office. Mail-time is earlier that delivery is very convenient for area of residents in our town. Belief by car is not a good choice for our town.	4-10-11
Wendy Cooksey	Wendy Cooksey	P.O. Box 73 Auburn, WV 26025	im not here ill be here 4:05 is my get on my party dont want my mail sitting in a box use up a security place to get busy important mail and i dont want it to be empty	4-2-11
Randall Osborne	Randall Osborne	P.O. Box 35 Auburn, WV 26025		4-8-11
Richard Spry	Richard Spry	PO BOX 50 AUBURN WV 26025		4-8-11
Shelia Spry	Shelia Spry			4-8-11
Rodney Osborne	Rodney Osborne	P.O. Box 73 Auburn, WV 26025		4-8-11
Adriana R Osborne	Adriana R Osborne	PO Box 73 Auburn, WV 26025		4-8-11

WE NEED IT !!

petition for West Virginia Post Office

Petition summary and background
 Auburn Post Office has been here before West Virginia was a state (Bone Creek, Va.) The next post office is ten miles. Rising gas prices would cost us to get money orders, packages etc. Would not significantly save Post Office money because it would cost more to run the route. He has trouble making dispatch now.
 Action petitioned for
 We, the undersigned, are concerned citizens who urge Post Office Management to act now to keep the Auburn, WV Post Office open.

Printed Name	Signature	Address	Comment	Date
Janet Collins	<i>Janet Collins</i>	55 Thorn St Parkersburg WV 205 Mineral Pavilion Way Parkersburg WV 26101	It's a need for these that can't travel to other places It's a need for the elderly that can't get out	4-7-11
John Breivins	<i>John Breivins</i>	215 Mineral Pavilion Way Parkersburg WV 26101	Old people need it	2-1-11
Thomas Breivins	<i>Thomas Breivins</i>	Parkersburg WV 26101 234 Oxford Rd Pullman WV 26421	Albuis the people of the town to have their mail	4-7-11
Henry Workman	<i>Henry Workman</i>	234 Oxford Rd Pullman WV 26421	Keeps the Towns Towns (Part of History)	4-7-11
C.D. Wolfe	<i>C.D. Wolfe</i>	334 Oxford Rd. Pullman WV 26421	It is a need for the elderly and a part of history	4-7-11
Dorothy Workman	<i>Dorothy Workman</i>	Pullman WV 26421		

Petition to keep the Auburn Post Office Open

Petition summary and background
 Auburn Post Office has been here before West Virginia was a state (Bone Creek, Va.) The next post office is ten miles. Rising gas prices would cost us to get money orders, packages etc. Would not significantly save Post Office money because it would cost more to run the route. He has trouble making dispatch now.
 Action petitioned for
 We, the undersigned, are concerned citizens who urge Post Office Management to act now to keep the Auburn, WV Post Office open.

Printed Name	Signature	Address	Comment	Date
Cleora Hoover	Cleora Hoover	Harrisville Route 2-Box 13A	They need their P.O. in their own town.	4-6-11
Gayford Hoover	Gayford Hoover	RR 2 Box 13A Harrisville WV	These people need their Post Office.	4-6-11
Ralph Tabor	Ralph Tabor	Box 191 Davis		4/4/11
MAURY V. HARTMAN	Maury V. Hartman	CALICO, WV	WE NEED TO KEEP ALL OFFICES OPEN P.O.'S	4/4/11
IRVING D. FERRIS	Irving D. Ferris	RR 1 Box 136 Harrisville Wv	LET'S WORK FOR THE PEOPLE - NOT YOURSELVES	4/7/11
John Davis	John Davis	Davis	Save	04-08/11
Lowell M Clark	Lowell M Clark	RR 1 Box 1694 Davis	SAVE JOBS	4/6/11
Loretta Sunderman	Loretta Sunderman	Davis	Save Jobs + our community	4/8/11

Petition to Keep the Auburn Post Office Open

Petition summary and background Auburn Post Office has been here before West Virginia was a state (Bone Creek, Va.) The next post office is ten miles. Rising gas prices would cost us to get money orders, packages etc. Would not significantly save Post Office money because it would cost more to run the route. He has trouble making dispatch now.

Action petitioned for We, the undersigned, are concerned citizens who urge Post Office Management to act now to keep the Auburn, WV Post Office open.

Printed Name	Signature	Address	Comment	Date
Reneke Wilson	<i>Reneke Wilson</i>	8039 Bassinger Rd Montrose, W	With gas 3.95 no one can afford to drive 15	4-8-11
Robert Smith	<i>Robert Smith</i>	200 Study Valley Drive Normansford, W		4-8-11
DAVID FOX	<i>DAVID FOX</i>	199 Lyndon Run Charles	to far to drive with gas	4-8-11
James Montgomery	<i>James Montgomery</i>	321 Swainsville	spring up	4-8-11
Robert Alltop	<i>Robert Alltop</i>	Troy 130 upper Leanders	Need to keep small Post Offices	4-8-11
Jason Cottrell	<i>Jason Cottrell</i>	535 W W Hwy 24 Coxsall	Need to keep post offices	4-8-11

Petition to Keep the Auburn Post Office Open

Petition summary and background
 Auburn Post Office has been here before West Virginia was a state (Bone Creek, Va.) The next post office is ten miles. Rising gas prices would cost us to get money orders, packages etc. Would not significantly save Post Office money because it would cost more to run the route. He has trouble making dispatch now.

Action petitioned for
 We, the undersigned, are concerned citizens who urge Post Office Management to act now to keep the Auburn, WV Post Office open.

Printed Name	Signature	Address	Comment	Date
Linnie Shump	Linnie Shump	2756 Ellis Rd. Linn, WV 26354		3/22/11
Valerie Henry	Valerie Henry	1136A WV Hwy 47E Cocke, MD, WV. 26342		3/22/11
Priscilla Bailey	Priscilla Bailey	6573 WV Hwy 5E Linn, WV 26384		3/22/11
Melissa Pegg's	Melissa Pegg's	6593 WV Hwy 5E Linn WV 26384 26384		3/22/11
Kayla Pegg's	Kayla Pegg's			3/22/11
Joy Costello				3/22/11
Wynna Powers	Wynna Powers	201 Howard St. Glennville, WV 26351		3/22/11
Kay Allen	Kay Allen	201 Howard St Glennville WV 26351		3-22-11
Karen E. Elkin	Karen Elkin	PO Box 149 Sand Fork, WV 26430		3-22-11
David Lewis	David Lewis	4568 US Hwy 33 EAST Glennville WV 26351		3-22-11
Robert Nichols	Robert Nichols	P.O. Box 74 Clenville, WV 26351		3-22-11
Beth Snedgrass	Beth Snedgrass	3144 Hanger Hill Little Birch WV 26351		3-22-11

Petition to Keep the Auburn Post Office Open

Petition summary and background
 Auburn Post Office has been here before West Virginia was a state (Bone Creek, Va.) The next post office is ten miles. Rising gas prices would cost us to get money orders, packages etc. Would not significantly save Post Office money because it would cost more to run the route. He has trouble making dispatch now.

Action petitioned for
 We, the undersigned, are concerned citizens who urge Post Office Management to act now to keep the Auburn, WV Post Office open.

Printed Name	Signature	Address	Comment	Date
April Jenkins	<i>April Jenkins</i>	5821 Womur 47 Lake Mills, WV 26022 1093 BEVIDEAR RUN RD	Don't close	3/23
Barbara Blankenship	<i>Barbara Blankenship</i>	1093 BEVIDEAR RUN RD GONARACON WV 26024	Don't close!	3/23
Debi Jenkins	<i>Debi Jenkins</i>	5068 US Highway 33E Glenville WV 26031		3/23
Rebecca Bright	<i>Rebecca Bright</i>	7004 G. St. Box 173, Glenville, WV 26031		3/23
Donna Reuland	<i>Donna Reuland</i>	140 River St Glenville	don't close	3-23
A. Davis	<i>A. Davis</i>	113 East Drive, Glenville, WV	do not close	3/23
Mary Dennison	<i>Mary Dennison</i>	5428 W. Hwy SE Sand Fire	DO NOT CLOSE	3/23
Rebecca Marks	<i>Rebecca Marks</i>	353 Starlins Dr. Burnsville	Do not close, we lost our 50 starts. Will rally by loss 3/23	3/23
Jamie McKay	<i>Jamie McKay</i>	9818 US Highway 33E Glenville	Don't Close	3/23
Shirley Sartin	<i>Shirley Sartin</i>	85 Virginia St Gassaway, WV 26024		3/23
Dorlene Nicks	<i>Dorlene Nicks</i>	P.O. Box 139A North Union, West Virginia	Don't Close	3/23
Ashley Knapp	<i>Ashley Knapp</i>	3705 Lower Level Rd Eden Mills, WV	Don't Close This	3/23

3/24/11

Petition to keep the Auburn Post Office Open

Petition summary and background
 Auburn Post Office has been here before West Virginia was a state (Bone Creek, Va.) The next post office is ten miles. Rising gas prices would cost us to get money orders, packages etc. Would not significantly save Post Office money because it would cost more to run the route. He has trouble making dispatch now.

Action petitioned for
 We, the undersigned, are concerned citizens who urge Post Office Management to act now to keep the Auburn, WV Post Office open.

Printed Name	Signature	Address	Comment	Date
Diana Riffle	<i>Diana Riffle</i>	5355 Sand Fork Rd Lincoln WV 26034	Keep it open our community needs OUR Post Office!!	3/21/11
Siona Osborne	<i>Siona Osborne</i>	PO Box 1 Auburn, WV 26035	The Post Office in Auburn needs to stay open.	3/22/11
Virginia Yeager	<i>Virginia Yeager</i>	945 Mineral Road, WV 26351		3/22/11
Jason Guin	<i>Jason Guin</i>	277 Kirk Fork Rd, Ireland, WV 26376		3/22/11
Tisha Underwood	<i>Tisha Underwood</i>	110 East Dr. Glenville WV 26351		3-22-11
Leticia Barr	<i>Leticia Barr</i>	907 E. Walnut St. Glenville WV 26351		3-22-11
Cathy Gibson	<i>Cathy Gibson</i>	PO Box 1 Auburn WV 26035	Please let us keep our post office.	3/22/11
Samantha Brown	<i>Samantha Brown</i>	PO Box 3374A Harrisville WV 26332		3/22/11
Diana Niam	<i>Diana Niam</i>	113 Disting Ave Stonville, WV 26351	SAVE THE PO	3/22/11
Mary Skidmore	<i>Mary Skidmore</i>	205 High Street Glenville WV 26351	Save it	3-22-11
Denise Sprouse	<i>Denise Sprouse</i>	1894 US Hwy 3303 Glenville WV 26351		3-22-11
James Mullins	<i>James Mullins</i>	309 Bailey St, Glenville, WV 26351		3-22-11

DOCKET NO. 1353456
 ITEM NO. 27 20 PETITION TO KEEP THE AUBURN POST OFFICE OPEN
 PAGE _____

Petition summary and background
 Auburn Post Office has been here before West Virginia was a state (Bone Creek, VA.) The next post office is ten miles. Rising gas prices would cost us to get money orders, packages etc. Would not significantly save Post Office money because it would cost more to run the route. He has trouble making dispatch now.

Action petitioned for
 We, the undersigned, are concerned citizens who urge Post Office Management to act now to keep the Auburn, WV Post Office open.

Printed Name	Signature	Address	Comment	Date
Erma VanWaters	<i>Erma VanWaters</i>	878 Brushy Fork Rd		4-8-2011
Lorraine Lusk	<i>Lorraine Lusk</i>	2101 Riddle Hill Rd.		4-8-2011
Kevin Sheers	<i>Kevin Sheers</i>	878. Riddle Hill Rd		4-8-2011
JOHN RIDDLE	<i>John Riddle</i>	2642 RIDDLE HILL RD,		
Rick Buzard	<i>Rick Buzard</i>	1438 R. OPPE HILL RD		4-8-11
Linda Buzard	<i>Linda Buzard</i>	1438 Riddle Hill Rd		4-8-11
GERALD BAUTHER	<i>Gerald Bauther</i>	2157 SUNK VALLEY RD		4-8-11
BRAY L. W.	<i>Bray L. W.</i>	134 DORRMAN RD		4-8-11
Linda Bray	<i>Linda Bray</i>	124 DORRMAN RD		4-8-11
David H. Corcoran	<i>David H. Corcoran</i>	P.O. Box 112 BIRDSON THE WAY 26351		4/9/11
Roxie Moore	<i>Roxie Moore</i>	2652 auburn rd		4/8
James Lowther	<i>James Lowther</i>	10467 auburn Rd		4/8/2011

Petition to keep the Auburn Post Office Open

Petition summary and background
 Auburn Post Office has been here before West Virginia was a state (Bone Creek, Va.) The next post office is ten miles. Rising gas prices would cost us to get money orders, packages etc. Would not significantly save Post Office money because it would cost more to run the route. He has trouble making dispatch now.

Action petitioned for
 We, the undersigned, are concerned citizens who urge Post Office Management to act now to keep the Auburn, WV Post Office open.

Printed Name	Signature	Address	Comment	Date
W Barry Mullins	W Barry Mullins	1767 Spruce Ct. Rd Auburn 26325		3-23-11
Erica Bradley	Erica Bradley	1767 Spruce Ct. Rd Auburn		3-23-11
DON MAGUIRE	Don Maguire	Rt 1, Box 38, Auburn 26325		3-23-11
Gene Smith		2869 Spruce Auburn		3-23-11
Paul Smith		3226 Spruce Ct Rd Auburn 26325		3/23/11
Mike R Smith		2869 Spruce Auburn		3/23/11
Rod Wolf	Rod Wolf	461 Alum Fork Auburn WV		3/23/11
Lisa Dickel		461 Alum Fork Auburn WV		3/23/11
Deb Collier Grount	Deb Collier Grount	655 Alum Fork Rd Auburn WV		3/23/11
Bronce Gephards	Bronce Gephards	671 Alum Fork Rd Auburn WV		3/23/11
Yvonne D GERRARD	Yvonne D GERRARD	671 Alum Fork Rd Auburn WV		3/23/11
Laranea Harris	Laranea Harris	305 Alum Fork Rd Auburn WV		3/23/11

Petition summary and background
 Auburn Post Office has been here before West Virginia was a state (Bone Creek, Va.) The next post office is ten miles. Rising gas prices would cost us to get money orders, packages etc. Would not significantly save Post Office money because it would cost more to run the route. He has trouble making dispatch now. (275)

Action petitioned for
 We, the undersigned, are concerned citizens who urge Post Office Management to act now to keep the Auburn, WV Post Office open.

Printed Name	Signature	Address	Comment	Date
Ronald Haught	Ronald Haught	38 Davis Ave Williamsport WV	own Property in Area	3/31/2011
Low Haught	Low Haught	83 Davis Ave Williamsport	own Property on Auburn Rd	3/25/2011
Bethel Baker	For Post Beth Baker	2871 Auburn Rd, Auburn		3/25/2011
DAIZ YOUNG	DAIZ YOUNG	916 Bone Creek RD	we need our Post OFF	3-26-2011
Pam Crouch	Pam Crouch	349 Bone Creek Rd Berea WV 26037	we check post office	3-26-2011
Mary EGGER	Mary E. Egger	115 Mountain Ridge Rd Auburn WV 26325	more convenient	3-26-2011
J.F. Moore Jr.	J.F. Moore Jr.	609 Memorial Rd. 26351		3-31-2011
Suzetta Barton	Suzette Barton	4912 Alice Rd. CDXS Mills, WV 26392		4-1-2011
Jack Furry	Jack Furry	11268 Auburn Rd Auburn WV 26325	Live in Auburn FD use the P.O.	4-7-2011
Carolyn Dikun	Carolyn Dikun	11248 Auburn Rd Auburn WV 26325	I use the P.O. very often	4-7-2011
Phyllis Grove	Phyllis Grove	P.O. Box 65 Auburn WV 26325-0065	Use post office all the time-don't close	4-7-2011

JOHN D. ROCKEFELLER IV
WEST VIRGINIA

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United States Senate

WASHINGTON, DC 20510-4802

April 15, 2011

STATE OFFICE:
405 CAPITOL STREET, SUITE 508
CHARLESTON, WV 25301
(304) 347-5377
FAX: (304) 347-5371

NORTHERN SATELLITE OFFICE:
118 ADAMS STREET, SUITE 301
FAIRMONT, WV 26554
(304) 367-0122
FAX: (304) 367-0822

SOUTHERN SATELLITE OFFICE:
229 NORTH KANAWHA STREET, SUITE 1
BUCKLEY, WV 25601
(304) 253-9704
FAX: (304) 253-2578

EASTERN REGIONAL OFFICE:
217 WEST KING STREET, SUITE 307
MARTINSBURG, WV 25401
(304) 262-9285
FAX: (304) 262-9288

Mr. Robert A. Cavinder
District Manager
Appalachian District
United States Postal Service
Post Office Box 59992
Charleston, West Virginia 25350

Re: Ms. Siona Osborne
Case #: 1019058
Case Code: WWH

Dear Mr. Cavinder,

I have been contacted by Ms. Siona Osborne, of Auburn, regarding her concerns about the possible closure of the Auburn Post Office.

I have enclosed a copy of Ms. Osborne's correspondence for your review. If you would look into this matter and provide me with a report, I would appreciate it.

Please refer to the above Case Number and Case Code when responding. Send your findings to my State Office at 405 Capitol Street, Suite 508, Charleston, West Virginia 25301. Thank you, in advance, for checking into this matter for me.

Sincerely,



John D. Rockefeller IV

E-Mail Viewer

[Message](#) | [Details](#) | [Attachments](#) | [Headers](#) | [Source](#)

[HTML](#)

From: "nobody@www.senate.gov" <nobody@www.senate.gov>
Date: 4/1/2011 7:08:17 AM
To: "webmail@rockefeller-iq.senate.gov" <webmail@rockefeller-iq.senate.gov>
Cc:
Subject: Save the Auburn Post Office

<IP>129.71.101.175</IP>
<APP>SCCMail
<PREFIX>Ms.</PREFIX>
<FIRST>Siona</FIRST>
<LAST>Osborne</LAST>
<ADDR1>P.O. Box 1</ADDR1>
<ADDR2></ADDR2>
<CITY>Auburn</CITY>
<STATE>WV</STATE>
<ZIP>26325</ZIP>
<PHONE>(304) 349-2316</PHONE>

<EMAIL>osborne.sionan@gsc.glenville.edu</EMAIL>

<ISSUE>POGE</ISSUE>

<MSG>My name is Siona Osborne; I am 26 years old and live in Auburn, West Virginia. I am writing to you to appeal the closure of the Post Office in our community. Due to revenue issues with our Post Office the United States Post Office officials are trying to close it. However there have been no official announcements made, there have been indications of its intended closure. I feel that our Post Office is the last thing we have that defines us as a community and by closing it our town will lose its identity.

Auburn is a small, low-income community consisting of retirees, small farms, and elderly/disabled. Auburn has an average total population of around 295 and a housing population of about 115. Many of these residents walk to the post office to pick up their mail and to purchase money orders to pay their bills. Closure of this post office will force residents to drive a greater distance to pick up packages and certified letters, as well as stamps, etc. This produces a problem for everyone but especially for the ones who are disabled and then there are those who don't own vehicles and therefore couldn't travel the distance. How are these residents suppose to receive their mail on a daily basis, along with everyone else?

We need help in achieving our goal to save the Auburn Post Office. We are doing everything we can from involving the media to the signing of petitions. Any help you would provide would be greatly appreciated by not only me but the entire Auburn community. Our final meeting to decide what happens is April 8th. Thank you for your time in this matter.

Sincerely,

Siona Nicole Osborne</MSG>

</APP>

DISTRICT MANAGER
APPALACHIAN DISTRICT



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May 12, 2011

The Honorable John D. Rockefeller, IV
United States Senate
405 Capitol Street, Suite 508
Charleston, WV 25301-1783

Re: Ms. Siona Osborne
Case #: 1019058
Case Code: WWH

Dear Senator Rockefeller:

This letter is in response to your inquiry dated April 15, 2011 on behalf of your constituent Ms. Siona Osborne. Thank you for the opportunity to respond to your concerns about the discontinuance study of the Auburn, WV Post Office®. We appreciate your interest and the opportunity to clarify our position in this matter.

Let me begin by explaining that the Postal Service™ is an exceptional federal agency, funded by the users of our services, not the taxpayers. This user-based funding restricts the costs for Postal operations to those who choose to send mail and eliminates the assessment for postal costs to taxpayers. We have not received an operational subsidy since 1982. A key part of our statutory mandate is to provide universal service at uniform rates. To do this, we must maintain a system capable of serving 130 million addresses each day. This involves thousands of Post Offices™, vehicles, processing facilities, and employees. Our statutory mandate also requires us to operate in a businesslike manner. For this reason, we have an obligation to use Postal resources wisely.

It would be ideal if we could provide every community across the country with the most modern, up-to-date Post Office®. Unfortunately, our current financial situation does not allow this. To remain in a fiscally responsible position while fulfilling our mandate to provide mail service to the entire nation, we must use ratepayer dollars wisely.

As you are aware, the United States Postal Service® is reviewing postal facilities throughout the nation, focusing on areas where we have a number of offices in close proximity. Streamlining our operations and improving efficiency across the board is a constant, ongoing process. By modifying networks, consolidating functions, adjusting delivery routes and restructuring administrative and processing operations, the Postal Service™ becomes a more efficient and effective organization. We are adapting to meet the evolving needs, demands and activities of our customers. This review process will identify opportunities to consolidate offices while maintaining a community presence. Each office is reviewed individually on a case-by-case basis.

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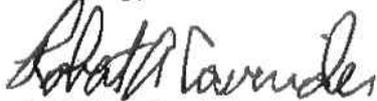
- 2 -

Federal law provides that any decisions to discontinue a Post Office® must be based on consideration of the effect on the community served; the effect on the employees of the Post Office®; compliance with government policy established by law that the Postal Service® shall provide effective and regular Postal services to rural areas, communities, and small towns where Post Offices™ are not self-sustaining; the economic savings to the Postal Service™; and any other factors determined necessary by the Postal Service™. Before an office can be closed, our field managers must provide every opportunity for customers to voice their opinions and air their concerns. Questionnaires, meetings, and other methods are used to ensure that all issues are fully explored before any final decision is made. All final decisions are subject to review by the independent Postal Regulatory Commission. If an office is closed, the office name is retained for use in local mailing addresses to preserve community identity.

Although the Auburn, WV Post Office™ is currently undergoing a discontinuance study, your constituents may be assured that we will continue our efforts to meet the growing postal needs in their community. As a public service, we realize we have an obligation to hold the trust of our customers by providing good, reliable mail service. We are working very hard to maintain service standards and to provide the best possible service at the lowest possible cost.

If I can be of assistance to you in any other postal matters, please let me know.

Sincerely,



Robert A. Cavinder

cc: Postmaster, Auburn, WV
Manager, Post Office Operations – Area 7

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June 14, 2011

The Honorable Joe Manchin, III
United States Senate
Washington, DC 20510-4804

Dear Senator Manchin:

This is in response to your May 24 letter on behalf of Ms. Siona Osborne of Auburn, regarding the Post Office in that community.

Thank you for sharing Ms. Osborne's concerns. As you are aware, the U.S. Postal Service receives no tax dollars for operating expenses, and relies on the sale of postage, products and services to fund its operations. As a result of dramatic declines in mail volume, the Postal Service continues to experience significantly reduced revenue. In fact, over the past five years, mail volume has declined by 43.1 billion pieces, customer visits have decreased by 200 million, and retail transactions have diminished by \$2 billion. In order to sustain universal mail service to the American people, we are taking every action within our control to cut costs and streamline operations across the organization.

Appalachian District officials confirm that the Auburn Post Office is being studied for possible discontinuance. The study is ongoing, and no final decision has been made. Please be assured that postal officials are devoting careful attention to this study, and customers will be notified in advance of any changes that may affect service in their area.

During this process, postal managers will consider the effect on the community and postal employees, the ability to provide a maximum degree of effective and regular postal services to the affected community, and potential economic savings. Customers of an office considered for closing are provided opportunities, through questionnaires and public meetings, to share their concerns and views both on the action and on mail service alternatives. Before the Postal Service makes a decision to close or consolidate an independent Post Office, we comply with all the stipulations mandated by federal law. All final decisions are subject to review by the independent Postal Regulatory Commission, and the discontinuance procedures contained in Title 39, United States Code, are exercised before an independent Post Office can be permanently closed. If an office is closed, the office name is retained for use in local mailing addresses to preserve community identity.

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Please be assured that any decision to discontinue operations at the Auburn Post Office will carefully balance our universal service responsibility and our statutory duty to operate in an efficient manner. Consideration of such matters will help ensure that the Postal Service furnishes a maximum degree of regular and effective postal services to the community well into the future.

Thank you for writing. If I can be of assistance in the future, please let me know.

Sincerely,

(signed)

James K. Cari
Government Relations Representative

JOE MANCHIN III
WEST VIRGINIA

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SUITE 303
HART BUILDING
WASHINGTON, DC 20540
(202) 224-3334

United States Senate

WASHINGTON, DC 20510-4804

ENERGY AND NATURAL
RESOURCES COMMITTEE
ARMED SERVICES COMMITTEE
SPECIAL COMMITTEE ON AGING

May 24, 2011

Ms. Marie Therese Dominguez
Vice President of Government Relations and Public Policy
U.S. Postal Service
475 Lenfant Plaza SW, Room 10804
Washington, D.C. 20260-0804

Dear Ms. Dominguez,

Please see the enclosed correspondence from Ms. Siona Osborne, Auburn, West Virginia, regarding her concern about the possible closure of the Auburn Post Office. I, too, am concerned about the impact this closing will have on the residents of Auburn, especially senior citizens.

I would appreciate your looking into this matter, and providing me a report. I look forward to your early reply.

Thank you for your attention to this matter.

Sincerely,



Joe Manchin III
United States Senator

JM/km
Enclosure

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E-Mail Viewer

Message | Details | Attachments | Headers | Source

[HTML](#)

From: "osborne.sionan@gsc.glennville.edu" <osborne.sionan@gsc.glennville.edu>
 Date: 4/1/2011 7:07:17 AM
 To: "webmail@manchin-iq.senate.gov" <webmail@manchin-iq.senate.gov>
 Cc:
 Subject: Save the Auburn Post Office

<IP>129.71.101.175</IP>
 <APP>SCCMAIL
 <PREFIX>Ms.</PREFIX>
 <FIRST>Siona</FIRST>
 <LAST>Osborne</LAST>
 <ADDR1>P.O. Box 1</ADDR1>
 <ADDR2></ADDR2>
 <CITY>Auburn</CITY>
 <STATE>WV</STATE>
 <ZIP>26325</ZIP>
 <PHONE></PHONE>
 <EMAIL>osborne.sionan@gsc.glennville.edu</EMAIL>
 <ISSUE>POST</ISSUE>

<MSG>My name is Siona Osborne; I am 26 years old and live in Auburn, West Virginia. I am writing to you to appeal the closure of the Post Office in our community. Due to revenue issues with our Post Office the United States Post Office officials are trying to close it. However there have been no official announcements made, there have been indications of its intended closure. I feel that our Post Office is the last thing we have that defines us as a community and by closing it our town will lose its identity.

Auburn is a small, low-income community consisting of retirees, small farms, and elderly/disabled. Auburn has an average total population of around 295 and a housing population of about 115. Many of these residents walk to the post office to pick up their mail and to purchase money orders to pay their bills. Closure of this post office will force residents to drive a greater distance to pick up packages and certified letters, as well as stamps, etc. This produces a problem for everyone but especially for the ones who are disabled and then there are those who don't own vehicles and therefore couldn't travel the distance. How are these residents suppose to receive their mail on a daily basis, along with everyone else?

We need help in achieving our goal to save the Auburn Post Office. We are doing everything we can from involving the media to the signing of petitions. Any help you would provide would be greatly appreciated by not only me but the entire Auburn community. Our final meeting to decide what happens is April 8th. Thank you for your time in this matter.

Sincerely,

Siona Nicole Osborne</MSG>

</APP>

Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS- <u>11</u> , Minimum, no COLA)	\$ 33168
Fringe benefits 33.5%	\$ 11111
Rental costs, excluding utilities	\$ 7155
Total annual costs	\$ 51434
Less estimated cost of replacement service	- 3630
Total annual savings	\$ 47804

A one-time expense of \$ 0 will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Investigative Coordinator

Date

Reviewed and Certified By:

Paul D. Bradshaw

5/20/2011

District PO Review Coordinator

Date



05/23/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the AUBURN Post Office
Docket No. 1353656

This is to advise you that on 06/01/2011, I will post for public comment a proposal to close the AUBURN Post Office in Ritchie County, Congressional District No. 1.

If you have any questions, please call PAUL BRADSHAW District Review Coordinator at (304) 561-1251.

ROBERT CAVINDER
District Manager
APPALACHIAN PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



05/25/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
AUBURN Proposal
Docket No. 1353656 - 26325

Please post the enclosed proposal to close the AUBURN Post Office in the lobby. The proposal must be posted in a prominent place from 06/01/2011 through close of business on 08/02/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (304) 561-1251.

PAUL BRADSHAW
Post Office Review Coordinator
APPALACHIAN PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 06/01/2011

JUN 01 2011

Posting Round Date:

Date of Removal: 08/02/2011

AUG 02 2011

Removal Round Date:

PROPOSAL TO CLOSE
THE AUBURN, WV POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1353656 - 26325

Date of Posting: 06/01/2011

Date of Removal: 08/02/2011



UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE AUBURN, WV POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE**



To the customers of the Auburn Post Office:

The Postal Service is considering the close of the Auburn Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/01/2011 through 08/02/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Auburn Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

PAUL BRADSHAW
PO BOX 59992
CHARLESTON, WV 25350-9992

For more information, you may call PAUL BRADSHAW at (304) 561-1251 or write to the above address.

Thank you for your assistance.

A handwritten signature in cursive script, appearing to read "Kevin Clark".

KEVIN CLARK
PO BOX 59992
CHARLESTON, WV 25350-9992

Date of Posting: 06/01/2011

Date of Removal: 08/02/2011



UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE AUBURN, WV POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE**

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The Postal Service is considering the close of the Auburn Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/01/2011 through 08/02/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

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KEVIN CLARK
PO BOX 59992
CHARLESTON, WV 25350-9992

Date of Posting: 06/01/2011

Posting Round Date:

JUN 01 2011

Date of Removal: 08/02/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE AUBURN, WV POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1353656 - 26325

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Auburn, WV Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Troy Post Office, located nine miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster is reassigned on January 03, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Workload and revenue has declined due to the small number of customers and minimal number of daily retail transactions. The Postal Service feels continued operations of the Auburn Post Office may not be warranted. The Troy Post Office, along with established Highway Contract Route delivery will provide regular and effective service to the Auburn community.

The Auburn Post Office, an EAS-11 level, provides service from 8:00 to 12:00 and 12:30 to 4:30 Monday - Friday, 9:30 to 10:30 Saturday and lobby hours of 8:00 to 4:30 on Monday - Friday and 9:30 to 10:30 on Saturday to 47 post office box or general delivery customers and 120 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 45 transaction(s) accounting for 40 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$14,326 (37 revenue units) in FY 2008; \$13,300 (35 revenue units) in FY 2009; and \$11,241 (29 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 08, 2011, representatives from the Postal Service were available at Auburn Community Building to answer questions and provide information to customers. 70 customer(s) attended the meeting.

On March 21, 2011, 180 questionnaires were distributed to delivery customers of the Auburn Post Office. Questionnaires were also available over the counter for retail customers at the Auburn Post Office. 54 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 14 unfavorable, and 37 expressed no opinion.

One congressional inquiry was received on April 18, 2011.

If this proposal is implemented, delivery and retail services will be provided by the Troy Post Office, an EAS-13 level office. Window service hours at the Troy Post Office are from 8:00 to 12:00 - 12:30 to 16:15, Monday through Friday, and 8:30 to 10:15 on Saturday. There are 37 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about leaving money in the mailbox.

Response: A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the Auburn Post Office area. Their records indicate that there has been two reports of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
2. **Concern:** Customer expressed a concern about leaving money in the mailbox.

Response: The Rural Carrier buys your stamps for you at the end of the day when he finish's the route. Since he is based out of Troy WV, that is the most convenient place for him to buy stamps and then sort it for delivery to you the next day. Customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
3. **Concern:** Customers asked why their post office was being discontinued while others were retained.

Response: Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
4. **Concern:** Customers expressed concern about collection of outgoing mail.

Response: Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

5. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to the Troy Post Office to pick up their mail.
- Response:** Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
6. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.
- Response:** The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
7. **Concern:** Customers felt inclement weather and poor road conditions might impede delivery.
- Response:** Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
8. **Concern:** Customers were concerned about later delivery of mail.
- Response:** A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
9. **Concern:** Customers were concerned about mail security.
- Response:** Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
10. **Concern:** Customers were concerned about obtaining accountable mail and large parcels.
- Response:** If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.
11. **Concern:** Customers were concerned about obtaining services from the carrier.

Response:

Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

12. **Concern:**

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

13. **Concern:**

You expressed a concern that you don't qualify for rural delivery service.

Response:

There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel. You can ask for an extension of delivery (PS FORM 4027) if you feel you may qualify for this service.

14. **Concern:**

You were concerned about having to travel to another post office for service.

Response:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

15. **Concern:**

Customer expressed a concern about package delivery and pickup.

Response:

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

16. **Concern:**

Customer expressed concern over the possibility of traveling further to mail parcels.

Response:

Carrier Pickup(USPS.com): This service allows customers to schedule the pickup of their mail piece(s) at the same time their mail is delivered by their carrier. There is no additional charge for Carrier Pickup when the mail can be picked up during the carrier's line of travel. When a customer schedules this service via the Internet, it alerts the Postmaster via a computer application that generates carrier instructions for customer Carrier Pickup requests.

17. **Concern:**

Customers were concerned about a change of ZIP Code.

Response:

The proposed change of the ZIP Code may be necessary due to 911 addressing requirements.

18. **Concern:**

Customers were concerned about the quality of service, reliability, and integrity of the contractor.

Response:

Award of the contract is based on evaluation of criteria including annual monetary amount, contractor ability and background, and the quality and location of the facility. The successful bidder must be bonded and will be trained, administered, and supervised by the Postal Service to ensure high standards of service.

19. **Concern:**

You expressed a concern that customers requested and were denied rural delivery service

Response:

There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Auburn is an unincorporated community located in Ritchie County. The community is administered politically by the City of Auburn. Police protection is provided by the Ritchie County Sheriff's Department. Fire protection is provided by the Volunteer Fire Department. The community is comprised of farmers and retirees, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Auburn Baptist, Auburn Methodist, The Church of God, Auburn Wo He Lo 4-H Club, Auburn Community Assoc, Auburn Community Educational Outreach, Auburn Cash and Carry, Sunny Hollow Farm, Black Bear Historical Clothing, Town of Auburn, I No Tech and the Country Cabinet Maker . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Auburn Post Office will be available at the Troy Post Office. Government forms normally provided by the Post Office will also be available at the Troy Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity.
Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Auburn Post Office name and ZIP Code.
2. **Concern:** Customers stated the town was incorporated and should have a postmaster.
Response: The incorporated status of a town has no bearing on its requirements for postal services.
3. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to the Troy Post Office to pick up their mail.
Response: Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
4. **Concern:** Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster retired on January 03, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 47,804 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 7,155</u>
Total Annual Costs	\$ 51,434
Less Annual Cost of Replacement Service	<u>- \$ 3,630</u>
Total Annual Savings	<u>\$ 47,804</u>

A one-time expense of \$ 1200 will be incurred for installation of CBUs and 0 parcel locker(s).

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Auburn, WV Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Troy Post Office, located nine miles away. Service may be provided to cluster box units (CBUs).

The postmaster retired on January 03, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Auburn Post Office provided delivery and retail service to 47 PO Box or general delivery customers and 120 delivery route customers. The daily retail window transactions averaged 45. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$47,804 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Auburn Post Office and Troy Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



KEVIN CLARK
Manager, Post Office Operations

06/01/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the AUBURN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

You want us to ~~lose~~ travel out of our way. Most of us do not want to travel to Troy it is out of our way. I don't go through Troy unless I'm going to Weston and that is usually on Sundays.

Many of us are on perscription Medication, I feel this not a safe way putting it in Mailboxes, a big temptation for drug abusers. I here on the news all the time breaking into houses just for the medication

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

We would be losing our only business in town. Many residents don't drive or do not have a vehicle to drive to go to another P.O. This would be a huge inconvenience for those folks. In the winter it would make harder for most everyone to travel to Troy, they are several hills to go up and down.

(Most of our population in this town are retired or disabled)

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

you said we don't have a postmaster, thats not our ~~fact~~ fault. Nobody wants to drive to our Town. Well what if the rest of us didn't want to drive to our place of work. We'd starve wouldn't we. I say put your foot down at get us a "postmaster" if that one thing that will ~~ge~~ let us keep our Post Office.

Barbara Ratliff
Name of Postal Customer

Barbara Ratliff
Signature of Postal Customer

P.O. Box 92
Mailing Address

Auburn WV 26325
City, State, and ZIP Code

6/27/11
Date

Optional Comment Form

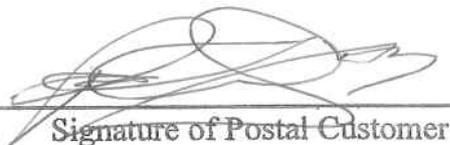
Following are comments I wish to make concerning the proposed discontinuance of the AUBURN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Patrick Cloey
Name of Postal Customer


Signature of Postal Customer

2186 Brushy Fork Rd.
Mailing Address

Auburn NV 26325
City, State, and ZIP Code

6-30-11
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the AUBURN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

For myself, relatively minor:

Occasional inconvenience receiving too-big-for-box packages.
Occasional inconvenience sending Priority Mail.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

POSITIVE:

CBU's will help a few people who need to pick up their mail outside of lobby hours.

NEGATIVE:

- A. Increasing social isolation of individuals who now exchange local information while visiting the P.O.
- B. Pharmaceuticals may be exposed to extreme temperatures in CBU's compared to P.O. boxes.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

- A. Estimated cost of replacement service (\$3630) seems low, approximately consistent with the Highway Contract carrier making one daily stop to service 47 cluster boxes & complete 45 face-to-face retail transactions. But most of the retail transactions will be shifted to Rural Route stops, at lower efficiency (45 transactions will add much more than 40 minutes to the routes) because of

James B. Lowther

James B Lowther

Name of Postal Customer

Signature of Postal Customer

10467 AUBURN RD

Mailing Address

AUBURN WV 26325-7511

22 July 2011

City, State, and ZIP Code

Date

RECEIVED AUG 04 2011

Effect on Community (continued from face sheet)

C. In Section I, Concern #9 you summarize,

"Customers were concerned about mail security"
 Your Response states, "Customers may place a lock on their mailboxes. The mailbox must have a slot..."

My feedback: A mailbox with just a slot can be "fished" - if it has a slot large enough for most theft-prone pharmaceuticals, it can be very easily fished. Locked mailboxes require an anti-fishing drop mechanism such as USPS collection boxes have, or some equivalent.

An adequate Response to Concern #9 therefore must describe (or at least reference) such a mechanism,

(The best solution would be to apply RFID technology similar to electronic tollbooth passes, so the mailbox recognizes the delivery vehicle - is USPS stuck in 20th-century solutions?)

D. While answering our concerns, you raised a new concern none of us had thought to worry about:

Now that we finally have E-911 street-style addresses, you tell us, "A carrier route address will be assigned."

(last item in section I, subhead "Some disadvantages ..." #3)
 This would have made perfect sense a few months ago when we had route-&-box addresses; it's ridiculous now that we have E-911 addresses.

Actually I'm not worried that you'll switch us back to route-&-box addresses

I'm very concerned that you are copying old responses out of a book, having ~~no~~ little idea of actual current conditions in the field.

3. Other Comments

A. (Estimated cost of replacement service) (Continued from face sheet)

→ numerous stops. More of this workload will go to a career USPS carrier than to the HC carrier.

For customers to efficiently meet the carrier requires the carrier to arrive as nearly as possible at the same time each day, at each stop. Regularity helps everyone, but is especially important to customers who live too far from the mailbox to hear the carrier blow the horn, or are deaf. For those who can hear the horn, the more variable the carrier's arrival the longer it will take the customer to respond - causing delays to snowball.

RECEIVED AUG 04 2011

→ continued on p. 3 →

James B. Lowther

Other Comments

A. (cost of replacement services) (Continued from p. 2)

→ Meaning the route schedules should be based on heavy days, not average days. Thus the time required to perform an average of 45 transactions per day should be based on a heavy day of perhaps 60 transactions. (Consistency requires redundancy. This needs to be figured into the cost of replacement service.)

But don't base variability on my guesstimate; you have access to variability found in actual P.O. usage, use that.

Then publish the conclusions (time proposed to be added to the schedule, and a table of anticipated minutes-late by frequency-of-occurrence) for public comment before proceeding to the next step in the process of decision to close.

B. Meeting the carrier may be better than going to the P.O. in most weather for most customers. But in inclement weather, the equivalent service would be a walk-in "bookmobile" type vehicle with a wheelchair lift for ADA compliance. A less nimble, more expensive vehicle consuming more fuel, involving delays around customers getting in & getting out, & potentially complicating route structure.

I'm not saying such vehicles would be practical — I'm saying you have to "look at [it] from both sides now, from up and down ..."

C.

1. You may be closing the wrong Post Office. Closing Coxs Mills P.O. and returning routes to Auburn that were Auburn P.O. in the past, along with basing the delivery vehicle at Auburn P.O. instead of Troy P.O., should be at least as efficient.
2. Or at least skip the salami game and bundle closure of Linn, Coxs Mills & Auburn. Redoing the route structure overall instead of piecemeal will not only save administrative expense, it'll be less stressful on the customers.

RECEIVED AUG 04 2011

James B. Lowther

22 July 2011

DOCKET NO. 1353656-26325
 ITEM NO. 34
 PAGE 7

Supplement 11-062

EASTERN AREA VICE PRESIDENT • AREA OPERATIONS		
	ACTION	INFO
OPERATIONS SUPPORT		
DELIVERY		
IN-PLANT SUPPORT		
DNO		
DISTRIBUTION LIST		
HUMAN RESOURCES		
FINANCE		
MARKETING		
DIVERSITY		
SALES		
CORP RELATIONS		
DISTRICT MGRS	✓	
PLANT MGRS		
LAW		
PENDING DATE		<i>8/24/11</i>

Save the Auburn Post Office Committee
 P O Box 65
 Auburn, WV 26325-0065
 304/349-2090

JUL 25 RECD

July 20, 2011

District Manager
 Appalachian District
 United States Postal Service
 Post Office Box 5992
 Charleston, WV 25350

RE: Docket 1353656 – 26325

Dear Sir:

In reviewing the above Proposal to close the Auburn WV Post Office and extend service by Highway Contract Route Service we have found errors etc. in the following Item Numbers:

Item Nbr: 1 – Page Nbr. 1

No postmaster retired on 01/03/2008 from Auburn.
1/30/10

A correction to the official record was made

Item Nbr: 7 - Page 2

Where was this picture taken and how does it concern the Auburn Post Office?

Item Nbr. 13 – Page Nbr. 1

Auburn Pay Pond, Hire A Hubby, Osborne Construction, Bi-Con Services and Dominion Transmission, Inc. are other business at Auburn.

Item 14 – 2

State Police should have record of mailbox vandalism

Item Nbr. 15 – Page Nbr. 1

1. Post Office is in same building as the store but is not in the store. Separate entrance to each.
7. Comment: PMR has served loyally for 16 years with many OIC's.
14. There are only 37 post office boxes at Troy. What if all 47 box holders at Auburn would want the security of a locked box?

DOCKET NO. 1353656-26325
ITEM NO. 34
PAGE 8

Page 2

Item Nbr. 16 – Page Nbr. 1 and 2

1. Police protection also provided by WV State Police
2. School location is not Troy. Schools are at Ellenboro, Pennsboro, Harrisville and Smithville. Only by exception can Troy be used and it is slated to be closed.
3. Zipskinny gemographic information lists a Population of 356 for Auburn. Ritchie County showed a 1% growth rate from 2000. (3 new families moved to Auburn this past month; also Dominion Transmission Inc. with 30 employees and Bi-Con services with 38 employees just started up.)
5. Cottage industries commuters and gas companies also make up the community.
6. Post office employees have always helped the uneducated and elderly fill out money orders etc.

Item Nbr. 21 – Page Nbr. 1

Again, no postmaster retired on 01/03/2008 from Auburn

Item No. 23 – Page No. 1

1. Questionnaires were distributed to 47 post office box holders only. HC and Rural customers had to ask for them. It is questionable that 133 found out about them and asked for them. Also that 37 expressed no opinion.

Item Nbr. 24 – Pages 1 thru 4

70 plus concerned citizens showed up to protest the closing of the post office

Item Nbr 26 – Page Nbr. 1

No postmaster retired on 1/30/2008 from Auburn.

Item Nbr. 27 – Page Nbr. 1

Petitions with 356 signatures were submitted to Post Office management on June 22, 2011.

Item Nbr. 29 – Page Nbr. 2

Economic Savings — No contact has been made to Russell Locke, lease holder, to reduce rental costs. Also a reduction in hours could cost as much as half. Also employment of the PMR would not cost as much as a career employee.

Replacement cost of CBU – What about maintenance, liability, key cost, snow clearance and space rental etc.?

DOCKET NO. 1353656-26325
ITEM NO. 34
PAGE 9

Page 3

Item Nbr. 33, Page Nbr. 2

1. The postmaster left on an OIC assignment on January 3, 2008. He returned shortly as postmaster before finally leaving for a big promotion in January 2009.
3. Why does the post office not consider having post offices in all geographic areas and not just when they do not replace a postmaster. If one of the three post offices across the mountain within 7.8 miles were closed, the postmaster there could be transferred to Auburn.

Item Nbr. 33 – Page Nbr. 3

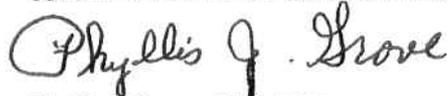
9. A locked box slot with enough space to put in prescription medicine bottles would be large enough for a hand to reach in and steal. (With the meth and prescription stealing in this area they would not be safe.)

We respectfully ask for a written response to this letter within 7 days of receipt.

Also, when will the next meetings be held as promised in our last meeting in April?

Sincerely,

Save the Auburn Post Office Committee



Phyllis J. Grove, Chairman

Enclosures:

Demographic Info.

Cc: USPO Eastern Vice President
Senator Joe Manchin
Senator John D. Rockefeller IV
Honorable David B. McKinley



07/29/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/02/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Paul Bradshaw".

PAUL BRADSHAW
Post Office Review Coordinator
PO BOX 59992
CHARLESTON, WV 25350-9992



A. Office

Name: AUBURN State: WV Zip Code: 26325
Area: EASTERN District: APPALACHIAN PFC
Congressional District: 1 County: Ritchie
EAS Grade: 11 Finance Number: 550372
Post Office: Classified Station Classified Branch CPO

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by: Paul Bradshaw
Title: APPALACHIAN PFC Post Office Review Coordinator
Tele No: (304) 561-1251

Date: 08/05/2011
Fax No: (304) 561-1209

**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 08/01/2011

Postal Customers of the Auburn Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Auburn Post Office, which was posted 06/01/2011 through 08/02/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Auburn Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in cursive script that reads "Cathy Maxwell". The signature is written in black ink and is positioned to the left of the typed name.

CATHY MAXWELL
PO BOX 59992
CHARLESTON, WV 25350-9992



08/05/2011

BARBARA RATLIFF
PO BOX 92
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Auburn Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their

mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script that reads "Cathy Maxwell". The signature is written in black ink and is positioned above the typed name and title.

Cathy Maxwell
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



08/05/2011

PATRICK LACEY
2186 BRUSHY FORK RD
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Auburn Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script that reads "Cathy Maxwell".

Cathy Maxwell
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



08/05/2011

LOUIS KOPF

2220 BRUSHY FORK RD
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Auburn Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script that reads "Cathy Maxwell".

Cathy Maxwell
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



08/05/2011

SAVE THE AUBURN PO COMMITTEE

PO BOX 65
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Auburn Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Item Nbr: 1 Page Nbr. 1 - A correction to the official record has been made to reflect the Postmaster retired on Jan 30, 2010.
- Item Nbr: 7 Page 2 - The picture represents the exit from the Auburn post office. Item Nbr. 13 Page Nbr 1. This form was the Administrative postmaster/OIC comments form and will not be changed. The additional business were added to Item Nbr 18 and will be included in the Revised proposal. Item 14-2 - The County Sheriff and Postal Inspection Service were notified of the study and asked to respond with details of any vandalism reports. Item Nbr. 15 Page Nbr. 1 - Para 1, The information given was added to reflect separate entrances. Para 7, The information concerning the PMR was added to reflect loyal service. Para 14, Customers have the option of placing a lock on their rural mailbox or purchasing a rural type mailbox that comes with a lock and key. Rural delivery provides customers the opportunity to receive their mail at their home thereby eliminating the need to travel to and from the Post Office. Item Nbr. 16, Page Nbr 1&2 - The information given was added to Item 16. Item Nbr. 21 Page Nbr 1 - This will show corrected in the revised proposal. Item no. 23 Page No. 1 - 180 questionnaires were distributed to the Auburn community via Post Office box and HCR deliveries in the community. All returned customer questionnaires will be included in the official record. Item Nbr. 24 pages 1 thru 4 - There were only 70 signatures on the Community meeting roster. Item Nbr 26 page 1 - The retirement date has been changed, the correction will show on the revised copy. Item Nbr. 27 page Nbr 1 - The petition was received after the proposal to close was posted in the Auburn post office. The petition has been added to the official record. Item Nbr 29. Page Nbr 2 - The economic savings is based on current figures and does not include possible negotiations. Postmaster reliefs are not career employees and cannot be used as a permanent replacement. The US Postal Service is required to maintain 6 day delivery. CBU's are very low maintenance, keys are issued with the assignment of your CBU box and the Postal Service will review the community for donated space to place the CBU's. Item Nbr 33, Page Nbr 2. 1) The postmaster dates have been changed and will show corrected on the revised proposal. 2) The Postal Service is currently undergoing organizational changes, each post office is required to meet certain requirements, if not met a post office review study will be initiated. Item Nbr. 33 Page Nbr 3 9) There are a number of rural type locking mailboxes that does not allow a hand to reach inside. In accordance with the Post Office Manual 101, Chapter 2, Section 25, paragraph 251. The Post Office community meeting can be held anytime after the questionnaire is sent and before any final determination is expected to be made. There were 3 weeks notice given prior to the community meeting date. A second community meeting is not scheduled.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script that reads "Cathy Maxwell".

Cathy Maxwell
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



08/05/2011

JAMES B. LOWTHER
10467 AUBURN RD
AUBURN, WV 26325

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Auburn Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- The estimated cost of the replacement service is based on the amount of post office boxes and miles added to the route. The amount of retail transactions does not factor into the contract. As with any change, there will be a period of adjustment that will require the Postal Service to review the route schedule and possibly require time changes. Mail security explains that a lock may be placed on the mailbox with a slot large enough to handle the daily volume of mail. There is not a 100% safe way to have mail delivered, we only can suggest deterrents (i.e. locks on Post Office doors and mailboxes). The 911 addresses issued by your county commission will be used for rural style street delivery addressing. The HCR carrier is required to maintain a daily schedule that stays within a 15 minute timeframe. Based on mail volume and weather this could sometimes be slowed down. Bad weather is also a concern with meeting the carrier at the mailbox, however the Postal Service offers stamps by mail and on-line postage and package pick-up notifications. That would eliminate having to meet the carrier at the mailbox. Routes are set up for the most efficient line of travel and delivery. When a routes line of travel is not efficient a route adjustment will be ordered.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script that reads "Cathy Maxwell".

Cathy Maxwell
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



A. Office

Name: AUBURN State: WV Zip Code: 26325
Area: EASTERN District: APPALACHIAN PFC
Congressional District: 1 County: Ritchie
EAS Grade: 11 Finance Number: 550372
Post Office: Classified Station Classified Branch CPO

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Paul Bradshaw
Title: APPALACHIAN PFC Post Office Review Coordinator
Tele No: (304) 561-1251

Date: 08/05/2011
Fax No: (304) 561-1209

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	5
Favorable comments	0
Unfavorable comments	3
No opinion expressed	2
Total comments returned	5

Postal Concerns

The following postal concerns were expressed

- Concern (UnFavorable):**
Customer voiced several concerns with the proposal to close.

Response:
The estimated cost of the replacement service is based on the amount of post office boxes and miles added to the route. The amount of retail transactions does not factor into the contract. As with any change, there will be a period of adjustment that will require the Postal Service to review the route schedule and possibly require time changes. Mail security explains that a lock may be placed on the mailbox with a slot large enough to handle the daily volume of mail. There is not a 100% safe way to have mail delivered, we only can suggest deterrents (i.e. locks on Post Office doors and mailboxes). The 911 addresses issued by your county commission will be used for rural style street delivery addressing. The HCR carrier is required to maintain a daily schedule that stays within a 15 minute timeframe. Based on mail volume and weather this could sometimes be slowed down. Bad weather is also a concern with meeting the carrier at the mailbox, however the Postal Service offers stamps by mail and on-line postage and package pick-up notifications. That would eliminate having to meet the carrier at the mailbox. Routes are set up for the most efficient line of travel and delivery. When a routes line of travel is not efficient a route adjustment will be ordered.
- Concern (UnFavorable):**
Customers expressed concern for those customers with disabilities who are not able to go to the Troy Post Office to pick up their mail.

Response:
Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
- Concern (UnFavorable):**
Customers fell inclement weather and poor road conditions might impede delivery.

Response:
Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
- Concern (UnFavorable):**
Customers were concerned about having to travel to another Post Office for service.

Response:
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- Concern (UnFavorable):**
Customers were concerned about mail security.

Response:
Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- Concern (UnFavorable):**
Customers were concerned about obtaining services from the carrier.

Response:
Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- Concern (UnFavorable):**
Customers were concerned about senior citizens.

Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the

hardship delivery, customers may contact the administrative postmaster for more information.

8. **Concern (Unfavorable):**
No Concern

Response:

Concern (Unfavorable):

9. **The Save the Auburn Post Office Committee submitted concerns and possible errors in the official record docket nr. 1353656-26325.**

Response:

Item Nbr: 1 Page Nbr: 1 - A correction to the official record has been made to reflect the Postmaster retired on Jan 30, 2010. Item Nbr: 7 Page 2 - The picture represents the exit from the Auburn post office. Item Nbr, 13 Page Nbr 1. This form was the Administrative postmaster/DIC comments form and will not be changed. The additional business were added to Item Nbr 18 and will be included in the Revised proposal. Item 14-2 - The County Sheriff and Postal Inspection Service were notified of the study and asked to respond with details of any vandalism reports. Item Nbr, 15 Page Nbr: 1- Para 1, The information given was added to reflect separate entrances. Para 7, The information concerning the PMR was added to reflect loyal service. Para 14, Customers have the option of placing a lock on their rural mailbox or purchasing a rural type mailbox that comes with a lock and key. Rural delivery provides customers the opportunity to receive their mail at their home thereby eliminating the need to travel to and from the Post Office. Item Nbr, 16, Page Nbr 1&2 - The information given was added to Item 16. Item Nbr, 21 Page Nbr 1 - This will show corrected in the revised proposal. Item no. 23 Page No. 1 - 180 questionnaires were distributed to the Auburn community via Post Office box and HCR deliveries in the community. All returned customer questionnaires will be included in the official record. Item Nbr, 24 pages 1 thru 4 - There were only 70 signatures on the Community meeting roster. Item Nbr 26 page 1 - The retirement date has been changed, the correction will show on the revised copy. Item Nbr, 27 page Nbr 1 - The petition was received after the proposal to close was posted in the Auburn post office. The petition has been added to the official record. Item Nbr 29, Page Nbr 2 - The economic savings is based on current figures and does not include possible negotiations. Postmaster reliefs are not career employees and cannot be used as a permanent replacement. The US Postal Service is required to maintain 6 day delivery. CBU's are very low maintenance, keys are issued with the assignment of your CBU box and the Postal Service will review the community for donated space to place the CBU's. Item Nbr 33, Page Nbr 2. 1) The postmaster dates have been changed and will show corrected on the revised proposal. 2) The Postal Service is currently undergoing organizational changes, each post office is required to meet certain requirements, if not met a post office review study will be initiated. Item Nbr, 33 Page Nbr 3 9) There are a number of rural type locking mailboxes that does not allow a hand to reach inside. In accordance with the Post Office Manual 101, Chapter 2, Section 25, paragraph 251. The Post Office community meeting can be held anytime after the questionnaire is sent and before any final determination is expected to be made. There were 3 weeks notice given prior to the community meeting date. A second community meeting is not scheduled.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. **Concern (Unfavorable):**
Customers were concerned about the loss of a gathering place and an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Date of Posting: 06/01/2011

Posting Round Date:

Date of Removal: 08/02/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE AUBURN, WV POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1353656 - 26325

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Auburn, WV Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Troy Post Office, located nine miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster retired on January 30, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Workload and revenue has declined due to the small number of customers and minimal number of daily retail transactions. The Postal Service feels continued operations of the Auburn Post Office may not be warranted. The Troy Post Office, along with established Highway Contract Route delivery will provide regular and effective service to the Auburn community.

The Auburn Post Office, an EAS-11 level, provides service from 8:00 to 12:00 and 12:30 to 4:30 Monday - Friday, 9:30 to 10:30 Saturday and lobby hours of 8:00 to 4:30 on Monday - Friday and 9:30 to 10:30 on Saturday to 47 post office box or general delivery customers and 120 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 45 transaction(s) accounting for 40 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$14,326 (37 revenue units) in FY 2008; \$13,300 (35 revenue units) in FY 2009; and \$11,241 (29 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 08, 2011, representatives from the Postal Service were available at Auburn Community Building to answer questions and provide information to customers. 70 customer(s) attended the meeting.

On March 21, 2011, 180 questionnaires were distributed to delivery customers of the Auburn Post Office. Questionnaires were also available over the counter for retail customers at the Auburn Post Office. 54 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 14 unfavorable, and 37 expressed no opinion.

One congressional inquiry was received on April 18, 2011.

A petition supporting the retention of the Auburn Post Office was received on June 27, 2011, with 275 signatures. If this proposal is implemented, delivery and retail services will be provided by the Troy Post Office, an EAS-13 level office. Window service hours at the Troy Post Office are from 8:00 to 12:00 - 12:30 to 16:15, Monday through Friday, and 8:30 to 10:15 on Saturday. There are 37 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about leaving money in the mailbox.

Response: A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the Auburn Post Office area. Their records indicate that there has been two reports of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
2. **Concern:** Customer expressed a concern about leaving money in the mailbox.

Response: The Rural Carrier buys your stamps for you at the end of the day when he finish's the route. Since he is based out of Troy WV, that is the most convenient place for him to buy stamps and then sort it for delivery to you the next day. Customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
3. **Concern:** Customers asked why their post office was being discontinued while others were retained.

Response: Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
4. **Concern:** Customers expressed concern about collection of outgoing mail.

- Response:** Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
5. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to the Troy Post Office to pick up their mail.
- Response:** Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
6. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.
- Response:** The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
7. **Concern:** Customers felt inclement weather and poor road conditions might impede delivery.
- Response:** Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
8. **Concern:** Customers were concerned about later delivery of mail.
- Response:** A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
9. **Concern:** Customers were concerned about mail security.
- Response:** Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
10. **Concern:** Customers were concerned about obtaining accountable mail and large parcels.
- Response:** If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.
11. **Concern:** Customers were concerned about obtaining services from the carrier.

Response:

Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

12. **Concern:**

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

13. **Concern:**

You expressed a concern that you don't qualify for rural delivery service.

Response:

There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel. You can ask for an extension of delivery (PS FORM 4027) if you feel you may qualify for this service.

14. **Concern:**

You were concerned about having to travel to another post office for service.

Response:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

15. **Concern:**

Customer voiced several concerns with the proposal to close.

Response:

The estimated cost of the replacement service is based on the amount of post office boxes and miles added to the route. The amount of retail transactions does not factor into the contract. As with any change, there will be a period of adjustment that will require the Postal Service to review the route schedule and possibly require time changes. Mail security explains that a lock may be placed on the mailbox with a slot large enough to handle the daily volume of mail. There is not a 100% safe way to have mail delivered, we only can suggest deterrents (i.e. locks on Post Office doors and mailboxes). The 911 addresses issued by your county commission will be used for rural style street delivery addressing. The HCR carrier is required to maintain a daily schedule that stays within a 15 minute timeframe. Based on mail volume and weather this could sometimes be slowed down. Bad weather is also a concern with meeting the carrier at the mailbox, however the Postal Service offers stamps by mail and on-line postage and package pick-up notifications. That would eliminate having to meet the carrier at the mailbox. Routes are set up for the most efficient line of travel and delivery. When a routes line of travel is not efficient a route adjustment will be ordered.

16. **Concern:**

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

17. **Concern:**

The Save the Auburn Post Office Committee submitted concerns and possible errors in the official record docket nr. 1353656-26325.

Response:

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18. **Concern:** Customer expressed a concern about package delivery and pickup.
- Response:** Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
19. **Concern:** Customer expressed concern over the possibility of traveling further to mail parcels.
- Response:** Carrier Pickup(USPS.com): This service allows customers to schedule the pickup of their mail piece(s) at the same time their mail is delivered by their carrier. There is no additional charge for Carrier Pickup when the mail can be picked up during the carrier's line of travel. When a customer schedules this service via the Internet, it alerts the Postmaster via a computer application that generates carrier instructions for customer Carrier Pickup requests.
20. **Concern:** Customers were concerned about a change of ZIP Code.
- Response:** The proposed change of the ZIP Code may be necessary due to 911 addressing requirements.
21. **Concern:** Customers were concerned about the quality of service, reliability, and integrity of the contractor.
- Response:** Award of the contract is based on evaluation of criteria including annual monetary amount, contractor ability and background, and the quality and location of the facility. The successful bidder must be bonded and will be trained, administered, and supervised by the Postal Service to ensure high standards of service.
22. **Concern:** You expressed a concern that customers requested and were denied rural delivery service
- Response:** There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Auburn is an unincorporated community located in Ritchie County. The community is administered politically by the City of Auburn. Police protection is provided by the Ritchie County Sheriff's Department and the WV State Police. Fire protection is provided by the Volunteer Fire Department. The community is comprised of Cottage industry commuters, farmers, retirees, gas company employees, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Auburn Baptist, Auburn Methodist, The Church of God, Auburn Wo He Lo 4-H Club, Auburn Community Assoc, Auburn Community Educational Outreach, Auburn Cash and Carry, Sunny Hollow Farm, Black Bear Historical Clothing, Town of Auburn, I No Tech, Auburn Pay Pond, Hire a Hubby, Osborne Construction, Bi-Con Services, Dominion Transmission Inc and the Country Cabinet Maker. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Auburn Post Office will be available at the Troy Post Office. Government forms normally provided by the Post Office will also be available at the Troy Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity.
Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Auburn Post Office name and ZIP Code.
2. **Concern:** Customers stated the town was incorporated and should have a postmaster.
Response: The incorporated status of a town has no bearing on its requirements for postal services.
3. **Concern:** Customers were concerned about the loss of a gathering place and an information center.
Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
3. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to the Troy Post Office to pick up their mail.

Response:

Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

4. **Concern:**

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on January 30, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 47,804 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	+ \$ 7,155
Total Annual Costs	\$ 51,434
Less Annual Cost of Replacement Service	- \$ 3,630
Total Annual Savings	<u>\$ 47,804</u>

A one-time expense of \$ 1200 will be incurred for the movement of this facility.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Auburn, WV Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Troy Post Office, located nine miles away. Service may be provided to cluster box units (CBUs).

The postmaster retired on January 30, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Auburn Post Office provided delivery and retail service to 47 PO Box or general delivery customers and 120 delivery route customers. The daily retail window transactions averaged 45. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$47,804 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Auburn Post Office and Troy Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



CATHY MAXWELL
Manager, Post Office Operations

06/01/2011

Date

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 07/29/2011																																								
2. Post Office Name AUBURN		3. State and ZIP + 4 Code WV, 26325-9998																																										
4. District, Customer Service APPALACHIAN PFC	5. Area, Customer Service EASTERN	6. County Ritchie	7. Congressional District 1																																									
8. Reason for Proposal to Discontinue Workload and revenue has declined due to the small number of customers and minimal number of daily retail transactions. The Postal Service feels continued operations of the Auburn Post Office may not be warranted. The Troy Post Office, along with established Highway Contract Route delivery will provide regular and effective service to the Auburn community.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																																								
11. Staffing		12. Hours of Service																																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 01/30/2010 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) EAS-11 Downgraded from EAS-11 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		<table border="1" style="width:100%; border-collapse: collapse;"> <tr> <td>a. Time M-F 8:00 to 12:00 and 12:30 to 4:30</td> <td>Sat 9:30 to 10:30</td> <td>Total Window Hours Per Week</td> </tr> <tr> <td>a. Lobby Time M-F 8:00 to 4:30</td> <td>Sat 9:30 to 10:30</td> <td>41.00</td> </tr> </table>			a. Time M-F 8:00 to 12:00 and 12:30 to 4:30	Sat 9:30 to 10:30	Total Window Hours Per Week	a. Lobby Time M-F 8:00 to 4:30	Sat 9:30 to 10:30	41.00																																		
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13. Number of Customers Served		14. Daily Volume (Pieces)																																										
<table border="1" style="width:100%; border-collapse: collapse;"> <tr><td>a. General Delivery</td><td style="text-align: center;">0</td></tr> <tr><td>b. P.O. Box</td><td style="text-align: center;">47</td></tr> <tr><td>c. City Delivery</td><td style="text-align: center;">0</td></tr> <tr><td>d. Rural Delivery</td><td style="text-align: center;">95</td></tr> <tr><td>e. Highway Contract Route Box</td><td style="text-align: center;">25</td></tr> <tr><td>f. Total</td><td style="text-align: center;">167</td></tr> <tr><td>g. No. Receiving Duplicate Service</td><td style="text-align: center;">0</td></tr> <tr><td>h. Average No. Daily Transactions</td><td style="text-align: center;">45.20</td></tr> </table>		a. General Delivery	0	b. P.O. Box	47	c. City Delivery	0	d. Rural Delivery	95	e. Highway Contract Route Box	25	f. Total	167	g. No. Receiving Duplicate Service	0	h. Average No. Daily Transactions	45.20	<table border="1" style="width:100%; border-collapse: collapse;"> <tr> <td>Types of Mail</td> <td>Received</td> <td>Dispatched</td> </tr> <tr><td>a. First-Class</td><td style="text-align: center;">303</td><td style="text-align: center;">54</td></tr> <tr><td>b. Newspaper</td><td style="text-align: center;">90</td><td style="text-align: center;">0</td></tr> <tr><td>c. Parcel</td><td style="text-align: center;">6</td><td style="text-align: center;">1</td></tr> <tr><td>d. Other</td><td style="text-align: center;">0</td><td style="text-align: center;">0</td></tr> <tr><td>e. Total</td><td style="text-align: center;">399</td><td style="text-align: center;">55</td></tr> <tr><td>f. No. of Postage Meters</td><td style="text-align: center;">0</td><td style="text-align: center;">0</td></tr> <tr><td>g. No. of Permits</td><td style="text-align: center;">0</td><td style="text-align: center;">0</td></tr> </table>			Types of Mail	Received	Dispatched	a. First-Class	303	54	b. Newspaper	90	0	c. Parcel	6	1	d. Other	0	0	e. Total	399	55	f. No. of Postage Meters	0	0	g. No. of Permits	0	0
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Finances a. FY		Receipts	b. EAS Step 1 PM Basic Salary (no Cola)	c. PM Fringe Benefits (33.5% of b.)																																								
2008		\$ 14,326	\$ 33168	\$11,111																																								
2009		\$ 13,300																																										
2010		\$ 11,241																																										
16a. Quarters																																												
<input type="checkbox"/> Postal Owned <input type="checkbox"/> Leased (if Leased, Expiration Date) 10/31/2013 Annual Lease \$ 7155 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																																												
16b. Explain: 90 day cancellation clause																																												
17. Schools, Churches and Organization in Service Area: No: 6 Auburn Baptist, Auburn Methodist, The Church of God, Auburn Wo He Lo 4-H Club, Auburn Community Assoc, Auburn Community Educational Outreach		19. Administrative/Emanating Office (Proposed): Name TROY EAS Level 13 Miles Away 9.5 Window Service Hours: M-Fto 8:00 to 12:00 - 12:30 SAT 8:30 to 10:15 Lobby Hours: M-Fto 8:00 to 12:00 - 12:30 SAT 8:30 to 10:30 PO Boxes Available: 37																																										
18. Businesses in Service Area: No: 6 Auburn Cash and Carry, Sunny Hollow Farm, Black Bear Historical Clothing, Town of Aubrun, I No Tech, Auburn Pay Pond, Hire a Hubby, Osborne Construction, Bi-Con Services, Dominion Transmission Inc and the Country Cabinet Maker		20. Nearest Post Office (if different from above): Name TROY EAS Level 13 Miles Away 9.5 Window Service Hours: M-Fto 8:00 to 12:00 - 12:30 SAT 8:30 to 10:15 Lobby Hours: M-Fto 8:00 to 12:00 - 12:30 SAT 8:30 to 10:30 PO Boxes Available: 37																																										
21. Prepared by																																												
Printed Name and Title PAUL BRADSHAW		Signature PAUL BRADSHAW		Telephone No. AC () (304) 561-1251																																								
PO Discontinuance Coordinator Name PAUL BRADSHAW		Location CHARLESTON, WV																																										



08/05/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
AUBURN
Docket Number 1353656 - 26325

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in cursive script that reads "Darryl K. Myers".

DARRYL MYERS
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: AUBURN, WV, 26325-9998
 EAS Level: 11
 District: APPALACHIAN PFC
 County: Ritchie
 Congressional District: 1

Proposal: Close Consolidate

Reason For Proposed: retired
 Alternate Service Proposed: Highway Contract Route Service

Customers Affected:

Post Office Box:	<u>47</u>
General Delivery:	<u>0</u>
Rural Route:	<u>95</u>
Highway Contract Route (HCR):	<u>25</u>
City Route:	<u>0</u>
Intermediate Rural:	<u>0</u>
Intermediate HCR:	<u>0</u>
Total number of customers:	<u>167</u>

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
01/30/2010	Postmaster vacancy occurred. Reason: retired OIC: Career: 0 Noncareer: 0 Other Employees: 0
02/07/2011	District manager authorization to study.
03/21/2011	Questionnaires sent to customers. Number sent: 180 Number Returned: 54 Analysis: Favorable 3 Unfavorable 14 No Opinion 37
06/27/2011	Petition received. Number of signatures: 275 Concerns expressed: The Auburn Post Office was established before WV became a state. The next post office is ten miles. Rising gas prices would cost us to get money orders, packages etc. This closing would not significantly save post office money because it would cost more to run the route. He has trouble making dispatch now.
04/18/2011	Congressional inquiry received: Yes Concerns expressed: Customer feels that the post office is the last thing they have that defines them as a community and by closing it the town will lose its identity.
05/23/2011	Proposal and checklist sent to district for review.
05/23/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
05/23/2011	Proposal and invitation for comments posted and round-dated.
08/05/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 0 Unfavorable 3 No Opinion 2 5
None	Premature PRC appeal received. Concerns expressed:
07/29/2011	Updated PS Form 4920 completed (if necessary).
08/05/2011	Certification of the official record.
	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

<u>PAUL BRADSHAW</u> Name/Title	<u>(304) 561-1251</u> Telephone Number
<u>PAUL BRADSHAW</u> District Post Office Review Coordinator	<u>(304) 561-1251</u> Telephone Number



08/19/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Auburn Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Paul Bradshaw, Post Office Review Coordinator, at (304) 561-1251 or Cathy Maxwell Manager Post Office Operations.

A handwritten signature in cursive script that reads "Darryl K. Myers".

DARRYL MYERS
DISTRICT MANAGER
PO BOX 59992
CHARLESTON, WV 25350-9992

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4C/P1353656.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, EASTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the AUBURN was received by 08/23/2011.
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Auburn, WV Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Troy Post Office, located nine miles away. Service will be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster retired on January 30, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Workload and revenue has declined due to the small number of customers and minimal number of daily retail transactions. The Postal Service feels continued operations of the Auburn Post Office may not be warranted. The Troy Post Office, along with established Highway Contract Route delivery will provide regular and effective service to the Auburn community.

The Auburn Post Office, an EAS-11 level, provides service from 8:00 to 12:00 and 12:30 to 4:30 Monday - Friday , 9:30 to 10:30 Saturday and lobby hours of 8:00 to 4:30 on Monday - Friday and 9:30 to 10:30 on Saturday to 47 post office box or general delivery customers and 120 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 45 transaction(s) accounting for 40 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$14,326 (37 revenue units) in FY 2008; \$13,300 (35 revenue units) in FY 2009; and \$11,241 (29 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 08, 2011, representatives from the Postal Service were available at Auburn Community Building to answer questions and provide information to customers. 70 customer(s) attended the meeting.

On March 21, 2011, 180 questionnaires were distributed to delivery customers of the Auburn Post Office. Questionnaires were also available over the counter for retail customers at the Auburn Post Office. 54 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 14 unfavorable, and 37 expressed no opinion.

One congressional inquiry was received on April 18, 2011.

A petition supporting the retention of the Auburn Post Office was received on June 27, 2011, with 275 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Troy Post Office, an EAS-13 level office. Window service hours at the Troy Post Office are from 8:00 to 12:00 - 12:30 to 16:15, Monday through Friday, and 8:30 to 10:15 on Saturday. There are 37 post office boxes available.

The proposal to close the Auburn Post Office was posted with an invitation for comment at the Auburn Post Office and Troy Post Office from June 01, 2011 to August 02, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customer expressed a concern about leaving money in the mailbox.
Response: A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the Auburn Post Office area. Their records indicate that there has been two reports of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
2. **Concern:** Customer expressed a concern about leaving money in the mailbox.
Response: The Rural Carrier buys your stamps for you at the end of the day when he finish's the route. Since he is based out of Troy WV, that is the most convenient place for him to buy stamps and then sort it for delivery to you the next day. Customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
3. **Concern:** Customers asked why their post office was being discontinued while others were retained.
Response: Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
4. **Concern:** Customers expressed concern about collection of outgoing mail.

Response: Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

5. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to the Troy Post Office to pick up their mail.

Response: Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

6. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response: The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

7. **Concern:** Customers felt inclement weather and poor road conditions might impede delivery.

Response: Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

8. **Concern:** Customers were concerned about later delivery of mail.

Response: A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

9. **Concern:** Customers were concerned about mail security.

Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

10. **Concern:** Customers were concerned about obtaining accountable mail and large parcels.

Response: If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

11. **Concern:** Customers were concerned about obtaining services from the carrier.

Response:

Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

12. Concern:

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

13. Concern:

You expressed a concern that you don't qualify for rural delivery service.

Response:

There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel. You can ask for an extension of delivery (PS FORM 4027) if you feel you may qualify for this service.

14. Concern:

You were concerned about having to travel to another post office for service.

Response:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

15. Concern:

Customer voiced several concerns with the proposal to close.

Response:

The estimated cost of the replacement service is based on the amount of post office boxes and miles added to the route. The amount of retail transactions does not factor into the contract. As with any change, there will be a period of adjustment that will require the Postal Service to review the route schedule and possibly require time changes. Mail security explains that a lock may be placed on the mailbox with a slot large enough to handle the daily volume of mail. There is not a 100% safe way to have mail delivered, we only can suggest deterrents (i.e. locks on Post Office doors and mailboxes). The 911 addresses issued by your county commission will be used for rural style street delivery addressing. The HCR carrier is required to maintain a daily schedule that stays within a 15 minute timeframe. Based on mail volume and weather this could sometimes be slowed down. Bad weather is also a concern with meeting the carrier at the mailbox, however the Postal Service offers stamps by mail and on-line postage and package pick-up notifications. That would eliminate having to meet the carrier at the mailbox. Routes are set up for the most efficient line of travel and delivery. When a routes line of travel is not efficient a route adjustment will be ordered.

16. **Concern:**

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

17. **Concern:**

The Save the Auburn Post Office Committee submitted concerns and possible errors in the official record docket nr. 1353656-26325.

Response:

Item Nbr: 1 Page Nbr. 1 - A correction to the official record has been made to reflect the Postmaster retired on Jan 30, 2010. Item Nbr: 7 Page 2 - The picture represents the exit from the Auburn post office. Item Nbr. 13 Page Nbr 1. This form was the Administrative postmaster/OIC comments form and will not be changed. The additional business were added to Item Nbr 18 and will be included in the Revised proposal. Item 14-2 - The County Sheriff and Postal Inspection Service were notified of the study and asked to respond with details of any vandalism reports. Item Nbr. 15 Page Nbr. 1 - Para 1, The information given was added to reflect separate entrances. Para 7, The information concerning the PMR was added to reflect loyal service. Para 14, Customers have the option of placing a lock on their rural mailbox or purchasing a rural type mailbox that comes with a lock and key. Rural delivery provides customers the opportunity to receive their mail at their home thereby eliminating the need to travel to and from the Post Office. Item Nbr. 16, Page Nbr 1&2 - The information given was added to Item 16. Item Nbr. 21 Page Nbr 1 - This will show corrected in the revised proposal. Item no. 23 Page No. 1 - 180 questionnaires were distributed to the Auburn community via Post Office box and HCR deliveries in the community. All returned customer questionnaires will be included in the official record. Item Nbr. 24 pages 1 thru 4 - There were only 70 signatures on the Community meeting roster. Item Nbr 26 page 1 - The retirement date has been changed, the correction will show on the revised copy. Item Nbr. 27 page Nbr 1 - The petition was received after the proposal to close was posted in the Auburn post office. The petition has been added to the official record. Item Nbr 29. Page Nbr 2 - The economic savings is based on current figures and does not include possible negotiations. Postmaster relief's are not career employees and cannot be used as a permanent replacement. The US Postal Service is required to maintain 6 day delivery. CBU's are very low maintenance, keys are issued with the assignment of your CBU box and the Postal Service will review the community for donated space to place the CBU's. Item Nbr 33, Page Nbr 2. 1) The postmaster dates have been changed and will show corrected on the revised proposal. 2) The Postal Service is currently undergoing organizational changes, each post office is required to meet certain requirements, if not met a post office review study will be initiated. Item Nbr. 33 Page Nbr 3 9) There are a number of rural type locking mailboxes that does not allow a hand to reach inside. In accordance with the Post Office Manual 101, Chapter 2, Section 25, paragraph 251. The Post Office community meeting can be held anytime after the questionnaire is sent and before any final determination is expected to be made. There were 3 weeks notice given prior to the community meeting date. A second community meeting is not scheduled.

18. **Concern:** Customer expressed a concern about package delivery and pickup.
- Response:** Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
19. **Concern:** Customer expressed concern over the possibility of traveling further to mail parcels.
- Response:** Carrier Pickup(USPS.com): This service allows customers to schedule the pickup of their mail piece(s) at the same time their mail is delivered by their carrier. There is no additional charge for Carrier Pickup when the mail can be picked up during the carrier's line of travel. When a customer schedules this service via the Internet, it alerts the Postmaster via a computer application that generates carrier instructions for customer Carrier Pickup requests.
20. **Concern:** Customers were concerned about a change of ZIP Code.
- Response:** The proposed change of the ZIP Code may be necessary due to 911 addressing requirements.
21. **Concern:** Customers were concerned about the quality of service, reliability, and integrity of the contractor.
- Response:** Award of the contract is based on evaluation of criteria including annual monetary amount, contractor ability and background, and the quality and location of the facility. The successful bidder must be bonded and will be trained, administered, and supervised by the Postal Service to ensure high standards of service.
22. **Concern:** You expressed a concern that customers requested and were denied rural delivery service
- Response:** There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Auburn is an unincorporated community located in RITCHIE County. The community is administered politically by the City of Auburn. Police protection is provided by the Ritchie County Sheriff's Department and the WV State Police. Fire protection is provided by the Volunteer Fire Department. The community is comprised of Cottage industry commuters, farmers, retirees, gas company employees and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Auburn Baptist, Auburn Methodist, The Church of God, Auburn Wo He Lo 4-H Club, Auburn Community Assoc, Auburn Community Educational Outreach, Auburn Cash and Carry, Sunny Hollow Farm, Black Bear Historical Clothing, Town of Aubrun, I No Tech, Auburn Pay Pond, Hire a Hubby, Osborne Construction, Bi-Con Services, Dominion Transmission Inc and the Country Cabinet Maker . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Auburn Post Office will be available at the Troy Post Office. Government forms normally provided by the Post Office will also be available at the Troy Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity.

Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Auburn Post Office name and ZIP Code.
2. **Concern:** Customers stated the town was incorporated and should have a postmaster.

Response: The incorporated status of a town has no bearing on its requirements for postal services.
3. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
4. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to the Troy Post Office to pick up their mail.

Response: Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
5. **Concern:** Customers were concerned about senior citizens.

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on January 30, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 47,804 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)
Fringe Benefits @ 33.5%
Annual Lease Costs

\$ 33,168
\$ 11,111
+ \$ 7,155

Total Annual Costs
Less Annual Cost of Replacement Service

\$ 51,434
- \$ 3,630

Total Annual Savings

\$ 47,804

A one-time expense of \$ 1200 will be incurred for the movement of this facility.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Auburn, WV Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Troy Post Office, located nine miles away. Service will be provided to cluster box units (CBUs).

The postmaster retired on January 30, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Auburn Post Office provided delivery and retail service to 47 PO Box or general delivery customers and 120 delivery route customers. The daily retail window transactions averaged 45. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$47,804 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Auburn Post Office and Troy Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Auburn Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Auburn Post Office and Troy Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

08/30/2011

Date



09/02/2011

OFFICER-IN-CHARGE/POSTMASTER
Auburn Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Auburn Post Office Final Determination
Docket No. 1353656 - 26325

Please post in the lobby the enclosed final determination to close the Auburn Post Office. The final determination must be posted in a prominent place from 09/02/2011 through close of business on 10/04/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 10/05/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script that reads "Paul Bradshaw".

PAUL BRADSHAW
POST OFFICE REVIEW COORDINATOR
PO BOX 59992
CHARLESTON, WV 25350-9992

DOCKET NO. 1353656
ITEM NO. 49
PAGE _____

Date of Posting:



Date of Removal:



Placeholder

FINAL DETERMINATION TO CLOSE
THE AUBURN, WV POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

Final Determination
needs to be pulled

DOCKET NUMBER 1353656 - 26325

Placeholder

Postal Bulletin Post Office Change Announcement Form Final Determination 30-Day Posting Dates

Post Office Final Determination Posting Dates*

Date posted: 09/02/2011
Date removed: 10/04/2011
No. of days posted: 32

Actual discontinuance date:
Official discontinuance date:
(Headquarters entry):

Note: Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

BEFORE CHANGE POST OFFICE INFORMATION

Post Office
Name and State: AUBURN, WV
ZIP Code: 26325-9998 Finance no: 550372
County: RITCHIE
Type of discontinuance:
Consolidate () Close (X)

Type of discontinued facility

Post Office (X)
Classified Station () Branch ()
Community Post Office (CPO) ()

Coordinator name: PAUL BRADSHAW
Telephone: (304) 561-1251

AFTER CHANGE POST OFFICE INFORMATION

Administrative
Post Office: TROY
ZIP Code: 26443-9998 Finance no: 558142
County: RITCHIE
Original name retained? Yes (X) No ()
New last line of customer address is:
AUBURN WV,26325

Type of replacement service

Post Office () Route (X)
Classified Station () Branch ()
Contract Unit () Community Post Office (CPO) ()

Date:
(Location) District: APPALACHIAN PFC

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

Mailing instructions for CPO/classified station/classified branch discontinuance. Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more information, call (202) 268-5083.
Headquarters entry: () TL () HS

*Final determination posting is not required for CPO, classified station, or classified branch discontinuance.
Final determination for an independent Post Office must be posted for at least 30 days.



08/30/2011

DISTRICT MANAGER
PO BOX 59992
CHARLESTON, WV 25350-9992

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- AUBURN

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN – POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

A handwritten signature in black ink, appearing to read "Dean J Granholm".

Dean J Granholm
Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:
Vice President, Area Operations, EASTERN Area