Postal Regulatory Commission
Submitted 10/13/2011 8:00:00 AM
Filing ID: 76503
Accepted 10/13/2011

WEST LEYDEN Docket: 1387082 - 13489

*These are the 1st 18 documents that should be completed Scanned and sent to the MPOO for review

Return to Flow

Page	Document		
1.	Request/approval to study for discontinuance (02/25/2011)	☑	
2.	Notice (if appropriate) to Headquarters of suspension	☑	
3.	Notice (if appropriate) to customers/district personnel of suspension	☑	
4.	Highway map with community highlighted (02/25/2011)	☑	
5.	Eviction notice (if appropriate) (02/25/2011)	☑	
6.	Building inspection report and original photos of building deficiencies (if appropriate) (02/25/2011)	☑	
7.	Post Office and community photos (03/24/2011)	☑	
8.	PS Form 150, Postmaster Workload Information (03/04/2011)	☑	
9.	Worksheet for calculating work service credit (02/28/2011)	☑	
10.	Window transaction record (03/18/2011)	☑	
11.	Record of incoming mail (03/18/2011)	☑	
12.	Record of dispatched mail (03/18/2011)	☑	
13.	Administrative postmaster/OIC comments (03/24/2011)	☑	
14.	Inspection Service/local law enforcement vandalism reports (02/28/2011)	☑	
15.	Post Office fact sheet (07/05/2011)	☑	
16.	Community fact sheet (07/05/2011)	☑	
17.	Alternate service options/cost analysis (04/04/2011)	☑	
18.	Form 4920, Post Office Fact Sheet (07/05/2011)	☑	
19.	Recomendation and Service Replacement Type (04/05/2011)	☑	
20.	Questionnaire instruction letter to postmaster/OIC (05/03/2011)	☑	
21.	Cover letter, questionnaire, and enclosures (05/03/2011)	☑	
22.	Returned customer questionnaires and Postal Service response letters (05/03/2011)	☑	
23.	Analysis of questionnaires (05/18/2011)	☑	
24.	Community meeting roster (05/13/2011)	☑	
25.	Community meeting analysis (05/13/2011)	☑	
26.	Community meeting letter **(Need to set before questionnaire if not held before)** (05/03/2011)	☑	
27.	Petition and Postal Service response letter (if appropriate) (01/01/1900)	☑	
28.	Congressional inquiry and Postal Service response letter (if appropriate) (01/01/1900)	☑	
29.	Proposal checklist (07/05/2011)	☑	
30.	District notification to Government Affairs (05/28/2011)	☑	
31.	Instructions to postmaster/OIC to post proposal ()	☐	
32.	Invitation for comments exhibit (05/28/2011)	☑	
33.	Proposal exhibit	☑	
34.	Comment form exhibit (05/19/2011)	☑	
35.	Instructions for postmaster/OIC to remove proposal (07/22/2011)	☑	
36.	Round-date stamped proposals and invitations for comments from affected offices ()	☐	
37.	Notification of taking proposal and comments under internal consideration (07/22/2011)	☑	
38.	Customer comments and Postal Service response letters (05/25/2011)	☑	
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) ()	☐	
40.	Analysis of comments ()	☐	
41.	Revised proposal (if appropriate) ()	☐	
42.	Updated PS Form 4920 (if appropriate) (07/05/2011)	☑	
43.	Certification of record ()	☐	
44.	Log of Post Office discontinuance actions ()	☐	

Below is the letters that need to go out and forms to complete for Posting the Final Determination for WEST LEYDEN

WEST LEYDEN Docket: 1387082 - 13489			
*These are the 1st 18 documents that should be completed Scanned and sent to the MPOO for review		Return to Flow	
Page	Document		
41.	Revised proposal (if appropriate) (07/29/2011)	☑	
42.	Updated PS Form 4920 (if appropriate) (07/05/2011)	☑	
43.	Certification of record (07/29/2011)	☑	
44.	Log of Post Office discontinuance actions (07/29/2011)	☑	
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (08/01/2011)	☑	
46.	Headquarters' acknowledgment of receipt of record (08/11/2011)	☑	
47.	Final determination transmittal letter from Headquarters (08/22/2011)	☑	
48.	Instruction letter to postmaster/OIC on posting ()	☐	
49.	Round-date stamped final determination cover sheets ()	☐	
50.	Postal Bulletin Post Office Change Announcement ()	☐	
51.	Vice president, Delivery and Retail, instruction letter (08/22/2011)	☑	

FILE LINK

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UNITED STATES POSTAL SERVICE®

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Item 1
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02/25/2011

EDWARD PHELAN
DISTRICT MANAGER
ALBANY PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 23 congressional district.

Post Office Name:	WEST LEYDEN
Zip+4 Code:	13489-9998
EAS Level:	13
Finance Number:	359215
County:	Lewis
Proposed Admin Office:	BOONVILLE PO
ADMIN Miles Away:	7.0
Near Office Name:	BOONVILLE PO
Near Miles Away:	7.0

Number of Customers:

Post Office Box:	160
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	140
Intermediate HCR:	0
City Delivery:	0
Total Customers:	300

Management initiated study to provide regular and effective service through alternate channels.

BRIAN SHEPARDSON
Manager, Post Office Operations

Approval to Study for Discontinuance:

EDWARD PHELAN
DISTRICT MANAGER
ALBANY PFC

02/25/2011
DATE

cc: Area Manager, Public Affairs and Communication

UNITED STATES POSTAL SERVICE®

Docket: 1387082

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: WEST LEYDEN State: NY Zip Code: 13489
Area: NORTHEAST District: ALBANY PFC
Congressional District: 23 County: Lewis
EAS Grade: 13 Finance Number: 359215

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

- **There was no Emergency Supension for this office**

Prepared by: Nadine Tremblay Date: 03/24/2011
Title: ALBANY PFC Post Office Review Coordinator
Tele No: (518) 452-4080 Fax No: (518) 464-7429

UNITED STATES POSTAL SERVICE®

NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: WEST LEYDEN State: NY Zip Code: 13489
Area: NORTHEAST District: ALBANY PFC
Congressional District: 23 County: LEWIS
EAS Grade: 13 Finance Number: 359215

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

Prepared by: Nadine Tremblay Date: 09/29/2011
Title: ALBANY PFC Post Office Review Coordinator
Tele No: (518) 452-4085 Fax No: (518) 464-7429

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UNITED STATES POSTAL SERVICE®

A service of whitepages

Post Office™ Locations

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Post Office™ Locations near 13489

1 **Post Office™ Location - WEST LEYDEN**
1054 STATE ROUTE 26
WEST LEYDEN, NY 13489-9998
(800) ASK-USPS
(800) 275-8777
(315) 942-2081
0.0 mi

Business Hours
Mon-Fri
7:30am-11:30am
1:00pm-4:45pm
Sat
8:30am-11:30am
Sun
closed

Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

2 **Post Office™ Location - AVA**
11510 STATE ROUTE 26
AVA, NY 13303-9998
(800) ASK-USPS
(800) 275-8777
(315) 942-5683
3.9 mi

Business Hours
Mon-Fri
8:00am-1:00pm
2:00pm-4:45pm
Sat
8:00am-11:00am
Sun
closed

Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

3 **Post Office™ Location - CONSTABLEVILLE**
3109 MAIN ST
CONSTABLEVILLE, NY 13325-9998
(800) ASK-USPS
(800) 275-8777
(315) 397-2375
9.0 mi

Business Hours
Mon-Fri
8:00am-12:00pm
12:30pm-4:15pm
Sat
8:30am-10:30am
Sun
closed

Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

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Post Office™ Locations near 13489

By City

WEST LEYDEN AVA CONSTABLEVILLE BOONVILLE LEE CENTER

By ZIP Code

13303	13325	13309	13363	13471	13486	13433	13473	13316	13368
13483	13308	13437	13301	13338	13440	13441	13493	13343	13123

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UNITED STATES POSTAL SERVICE

Eviction Notice

A. Office

Name: WEST LEYDEN State: NY Zip Code: 13489
Area: NORTHEAST District: ALBANY PFC
Congressional District: 23 County: Lewis
EAS Grade: 13 Finance Number: 359215

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no evection notice for this office

Prepared by: Nadine Tremblay Date: 03/24/2011
Title: ALBANY PFC Post Office Review Coordinator
Tele No: (518) 452-4080 Fax No: (518) 464-7429

UNITED STATES POSTAL SERVICE®

Building Inspection Report

A. Office

Name: WEST LEYDEN State: NY Zip Code: 13489
Area: NORTHEAST District: ALBANY PFC
Congressional District: 23 County: Lewis
EAS Grade: 13 Finance Number: 359215
Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

- **There was no building inspection report nor photos for this office**

Prepared by: Nadine Tremblay Date: 03/24/2011
Title: ALBANY PFC Post Office Review Coordinator
Tele No: (518) 452-4080 Fax No: (518) 464-7429

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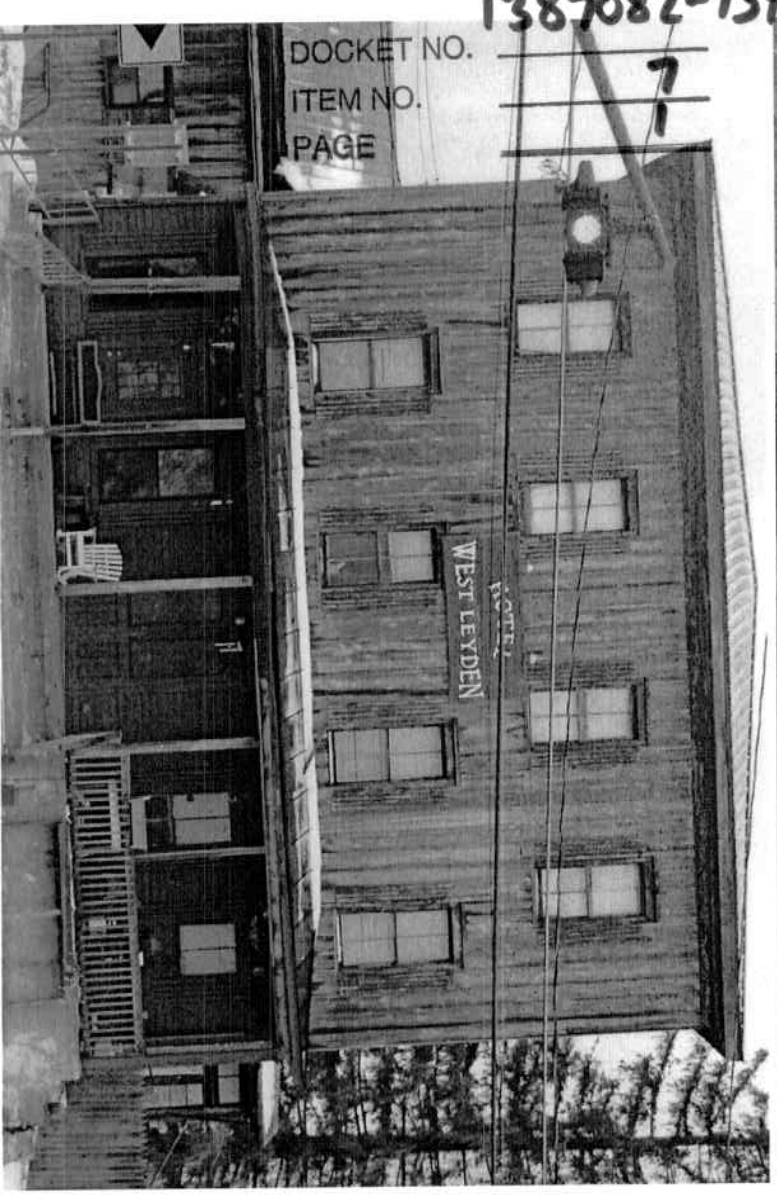

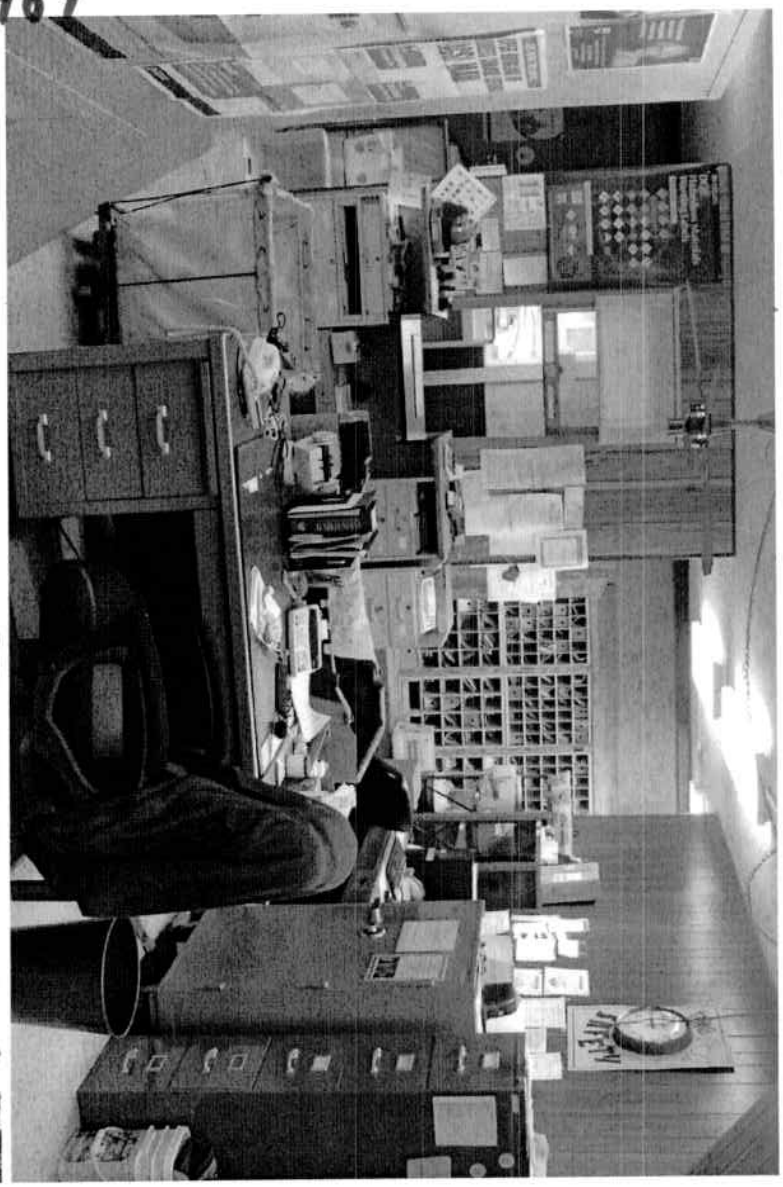

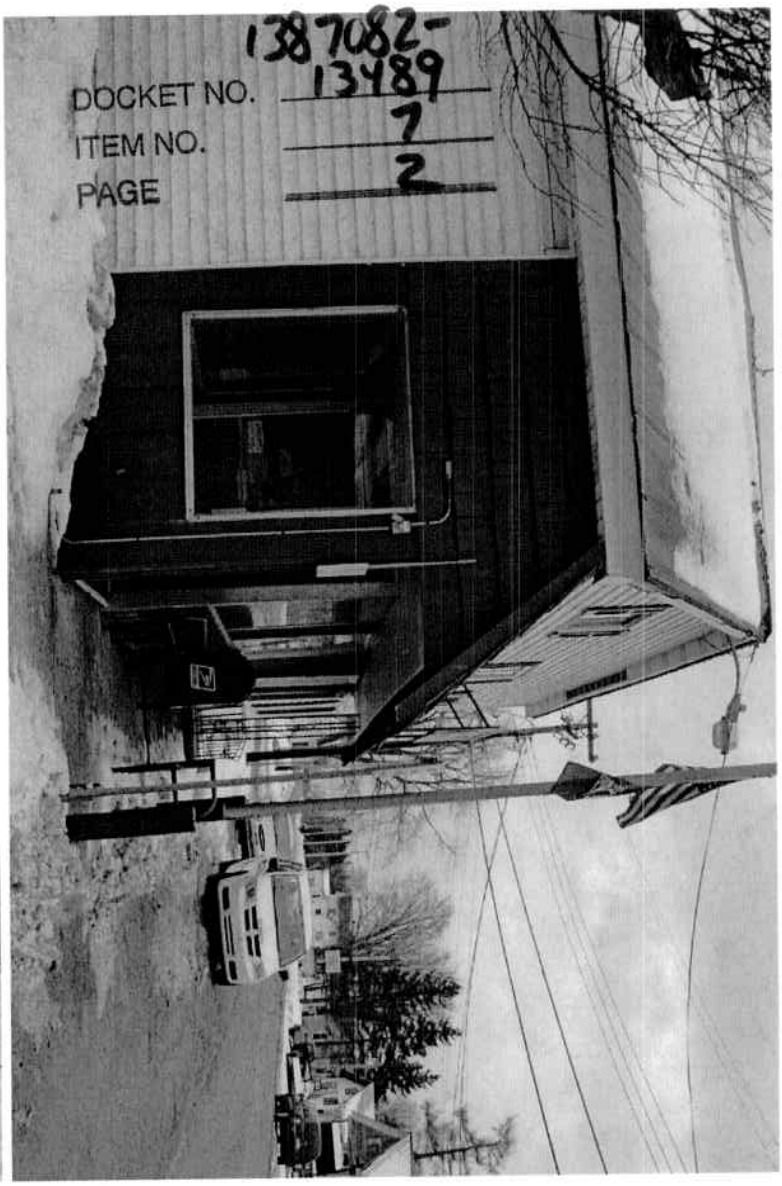

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PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code WEST LEYDEN, NY 13489	Postmaster's Signature QN66NB	Date 03/03/2011
District Office, State & Zip Code ALBANY PFC, NY 12288	District Manager's Signature KY2CNZ	Date 03/04/2011
(Check Box) ☑ Vacancy ☐ Management Review ☐ RFR	See Instructions on Reverse	

1. Current Office Level		13
2. Finance Number	(1-6)	359215
3. General Delivery Families Served	(7-9)	0
4. Post Office Boxes/Call Boxes Rented	(10-15)	165
5. Possible City Deliveries	(16-20)	0
6. Administrative Rural Boxes Served	(21-25)	0
7. Intermediate Rural Boxes Served	(26-30)	138
8. Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9. Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10. Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12. Number of Carrier Stations/Branches	(48-49)	0
13. Number of Finance Stations/Branches	(50-51)	0
14. Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a. Does Office Experience A Seasonal Workload? *(box one "Y" of yes, "N" for no)* *(If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)*	(54)	N
15b. Duration of Experience A Seasonal Workload? *(minimum or 8 weeks)*	(55-56)	0
16. Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17. Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	Y
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	Y
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23. Is Postmaster Lessor for Government Owned Building?	(64)	N
24. Does Office Have MPLSM/SPLSM?	(65)	N
25. Does Office Distribute Food Stamps?	(65)	N

PS Form **150**, January 1983

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PS Form 150, Postmaster Workload Information

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	165	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	138	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Instructions

1. Enter current evaluated office level.
2. Enter the 6 digit post office finance number.
3. Enter number of general delivery families served.
4. Enter total number of post office boxes and call boxes *rented*. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
5. Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, *Carrier Route Report*, for the previous accounting period.
6. Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
8. Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
12. Enter the number of classified stations and/or branches that have carrier delivery service.
13. Enter the number of classified finance stations and/or branches *(without carrier delivery service)* staffed by postal employees.
14. Enter the total number of contract stations, rural stations and community post offices.
    (a) A contract station is a detached finance unit manned by non-postal employees.
    (b) A rural station is a post office box delivery unit serviced by a rural carrier.
    (c) A community post office is a contract unit which provides service in a small community.
15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
18. Does office separate incoming mail to carrier routes for other associate offices?
19. Does office separate all incoming letter size mail to city, rural and/or star routes?
20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
21. Do you have a vehicle maintenance facility under your jurisdiction?
22. Do you have an air transfer office under your jurisdiction?
23. Do you occupy a government-owned building and lease a portion of the building to someone else?
24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
25. Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: WEST LEYDEN
Office Zip+4: 13489 -9998 District: ALBANY PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	0	X 1.0	=	0
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	165	X 1.0	=	165
Possible City Deliveries (Item 5, PS Form 150)	0	X 1.33	=	0
Administrative Rural Boxes Served (Item 6, PS Form 150)	0	X 1.0	=	0
Intermediate Rural Boxes Served (Item 7, PS Form 150)	138	X 0.7	=	97
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	0	X 0.3	=	0
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	0	X 1.0	=	0
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	0	X 0.7	=	0
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	0	X 0.3	=	0
Total Activity WSCs				262

Revenue WSCs

First	25 revenue units:	1.00	X 25	units	=	25.00
Next	275 revenue units:	0.50	X 84	units	=	42.00
Next	700 revenue units:	0.25	X 0	units	=	0.00
Next	5000 revenue units:	0.10	X 0	units	=	0.00
	Balance of revenue units:	0.01	X 0	units	=	0.00
	Total revenue WSCs:					67.00

Activity WSCs 262 + Revenue WSCs = 67.00 Base WSCs 329.00 = EAS Grade 11

Previous evaluation: EAS grade 13

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

NADINE TREMBLAY	NADINE.M.TREMBLAY@USPS.GOV
Printed Name	Signature
ALBANY PFC District Review Coordinator	02/28/2011
Title	Date

Window Transaction Survey

Window Transaction Survey

PO Name: WEST LEYDEN ZIP+4: 13489 - 9998 Completed By: V3TMD0

Survey Period: 03/05/2011 through 03/18/2011

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (////) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.787)
Sat - 03/05	3	5	0	0	1	1	5	5
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	6	3	0	0	1	0	2	9
Tue - 03/08	8	5	2	0	1	1	3	6
Wed - 03/09	7	2	0	0	0	0	2	10
Thu - 03/10	6	6	1	0	0	1	2	5
Fri - 03/11	6	0	0	0	1	2	2	9
Sat - 03/12	4	4	0	0	0	1	1	7
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	11	8	1	0	0	0	4	6
Tue - 03/15	4	2	0	0	1	0	1	5
Wed - 03/16	4	1	5	0	2	1	1	6
Thu - 03/17	7	2	0	0	1	3	2	4
Fri - 03/18	9	3	0	0	0	1	2	8
TOTALS	75	41	9	0	8	11	27	80
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	4.9	3.7	1.5	0.0	1.9	1.6	4.0	7.9

Average Number Daily Transactions: 20.9 Average Daily Retail Workload in Minutes: 25.5

Survey of Incoming Mail

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4: WEST LEYDEN 13489 - 9998
Dates Recorded: 03/05/2011 through 03/18/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/05	567	0	96	86	9	10	2	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	662	170	67	326	10	9	0	0
Tue - 03/08	340	0	29	134	1	8	2	0
Wed - 03/09	643	0	115	115	10	5	1	0
Thu - 03/10	548	0	192	319	10	19	0	0
Fri - 03/11	869	38	96	396	11	11	3	0
Sat - 03/12	624	0	134	57	9	11	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	35	21	3	34	14	8	3	0
Tue - 03/15	397	0	38	144	0	5	0	0
Wed - 03/16	510	0	115	125	11	10	0	0
Thu - 03/17	681	0	96	613	17	5	1	0
Fri - 03/18	685	0	57	178	11	12	1	0
TOTALS	6,561	229	1,038	2,527	113	113	13	0
Daily Average	546.8	19.1	86.5	210.6	9.4	9.4	1.1	0.0

Signature of Person Making Count: V3TMD0
Printed Name: V3TMD0
Date: 03/18/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4: WEST LEYDEN 13489 - 9998

Dates Recorded: 03/05/2011 through 03/18/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/05	57	0	19	19	3	2	0	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	132	0	29	10	2	2	0	0
Tue - 03/08	95	0	6	2	3	2	0	0
Wed - 03/09	623	0	5	3	3	1	0	0
Thu - 03/10	57	0	1	2	1	0	0	0
Fri - 03/11	9	0	0	2	0	1	0	0
Sat - 03/12	76	0	3	1	2	0	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	208	0	11	3	1	1	0	0
Tue - 03/15	76	0	5	2	2	0	0	0
Wed - 03/16	57	0	5	0	2	2	0	0
Thu - 03/17	95	0	0	1	4	0	0	0
Fri - 03/18	76	0	3	0	2	0	0	0
TOTALS	1,561	0	87	45	25	11	0	0
Daily Average	130.1	0.0	7.3	3.8	2.1	0.9	0.0	0.0

Signature of Person Making Count: V3TMD0

Printed Name: V3TMD0

Date: 03/18/11

UNITED STATES POSTAL SERVICE®

03/24/2011

OIC/POSTMASTER

SUBJECT: WEST LEYDEN Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the WEST LEYDEN Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the WEST LEYDEN Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to NADINE TREMBLAY by 04/07/2011. This information will be entered into the official record for public viewing.

Post Office Box	165
General Delivery	0
Rural Route (RR)	0
Highway Contract Route (HCR)	0
Intermediate RR	138
Intermediate HCR	0
City Delivery	0
Total Customers	303

If you have any comments on alternate means of providing services to the WEST LEYDEN customers, please provide them below:

None

NADINE TREMBLAY
Post Office Review Coordinator

Comments:

none

cc: Official Record

UNITED STATES POSTAL SERVICE®

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02/28/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the WEST LEYDEN Post Office, 13489 - 9998, located in Lewis County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

NADINE TREMBLAY
Post Office Review Coordinator
ALBANY PFC

NBR records of mail theft or vandalism: 2

Comments/Findings:

cc: Official Record

UNITED STATES POSTAL SERVICE®

Docket: 1387082-13489
Item 14
Page 2

04/04/2011

Lewis County Sheriff's Dept

PO Box 233, 5020 Outer Stowe Street

Loweville, NY 13367

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the West Leyden, 13489 - 9998, located in Lewis County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

Nadine Tremblay
NADINE TREMBLAY
Post Office Review Coordinator
ALBANY PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: X

Comments/Findings:

cc: Official Record

Undersheriff John LaDuc

Post Office Survey Sheet

Post Office Name	WEST LEYDEN	ZIP+4	13489-9998
Congressional District	23	Date	04/04/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

2. Is the facility accessible to persons with disabilities? ☑ Yes ☐ No

3. Lease terms? 30-day cancellation clause? Lease expires 01/31/2012 with 30 day termination clause

4. Are suitable alternate quarters available for an independent Post Office? If so, where?
Booneville PO

5. List potential CPO sites.
N/A

6. Are there any postage meter customers or permit mailers? ☐ Yes ☑ No
If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?
PM position is vacant held by PMR

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?
HCR driver drops mail and picks up for dispatch Stop would be eliminated Collection Box removed unless in carriers line of travel no lock pouch

How Post Office boxes are installed?	398	
How Post Office boxes are used?	165	
What are the window service hours?	07:30 - 11:30 - 13:00 - 16:45	M-F
	08:30 - 11:30	S
What are the lobby hours?	7:30 to 17:00	M-F
	08:30 to 11:30	S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.
none known

Post Office Survey Sheet *(continued)*

10. What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)?
microwave and chair belong to OIC

11. List potential CBU/parcel lockers sites and distances from present Post Office site.
none known

12. Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?
one customer stroke victim that OIC assists with mailings and writing

13. Rural delivery/HCR delivery.

a.	What is current evaluation?	
b.	Will this change result in the route being overburdened?	☐ Yes ☑ No
	If so, what accommodations will be made to adjust the route?	Add Aux or split if needed
c.	How many boxes and miles will be added to the route?	128, box 0 Miles
d.	What would be the additional annual expense if the route is increased?	18099
e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0
f.	At what time of the day does the carrier begin delivery to the community?	
	Will this delivery time be affected if the office is discontinued? (Y or N)	☐ Yes ☑ No
	If so, how?	0

14. Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? ☑ More ☐ Same ☐ Less
West Leyden Group 5 Boonville Group 3

Community Survey Sheet

Community Survey Sheet

Post Office Name	WEST LEYDEN	ZIP+4	13489-9998
Congressional District	23	Date	04/04/2011

1. Incorporated? ☐ Yes ☑ No

   Local government provided by: Town supervisor
   Police protection provided by: Lewis County Sheriff's Dept
   Fire protection provided by: West Leyden FD
   School location: West Leyden Elem. , Adirondack School system

2. What population growth is expected? (Please document your source)
   Projected Annual Household Growth Rate: -0.31% see attached Growth Rate

3. What residential, commercial, or business growth is expected? (Please document your source)
   Projected Annual business Growth Rate: -0.31% see attached Growth Rate

4. History. (Are there any special historical events related to the community?
   Are there any special community events to consider?
   Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
   Check with the field real estate office when verification is needed.)
   none known

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
   retirees, commuters, self-employed

6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board,
   school bus stop, community meeting location, voting place, government form distribution center.
   Do employees of the office offer assistance to senior citizens and handicapped)?
   What provisions can be made for these services if the Post Office is discontinued?
   bulletin board

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ZIP CODE DEMOGRAPHIC REPORT

Post Office Name: West Leyden, NY
ZIP Code: 13489

Total Population:		Total Households:	
2010	545	**2010**	196
2015	536	**2015**	193

Projected Annual Household Growth Rate: -0.31%

Facility Planning 2010 Dataset

New ZIP Code Search

Highway Contract Route Cost Analysis Form

Highway Contract Route
Estimated Cost for Alternative Service

Office Name: WEST LEYDEN
Office Zip+4: 13489 -9998 District: ALBANY PFC

1.	Enter the number of additional boxes to be added to the route	128	x 3.64 hours per year	465.92
2.	Enter the number of additional miles to be added to the route	0.00	x 10.40 hours per year	0.00
			Total time added to the route	465.92
3.	Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer)			35.00
	Total additional compensation (HCR hourly rate x total time added to the route)			16,307.20

Rural Route Cost Analysis Form

Rural Route Carrier
Estimated Cost for Alternative Replacement Service

Office Name: WEST LEYDEN
Office Zip+4: 13489 -9998 District: ALBANY PFC

1.	Enter the number of additional boxes to be added to the rural route	128		
2.	Enter the number of additional miles to be added to the route	0.00		
	Enter the volume factor	2.09		
	Total (additional boxes x volume factor)			267.52
3.	Enter the number of additional boxes to be added to the rural route	128		
	Centralized boxes	0.00	x 1.00 Min	0.00
	Regular L route boxes	0.00	x 1.82 Min	0.00
	Regular Non-L route boxes	128.00	x 2.00 Min	256.00
	Total additional box allowance			256.00
4.	Enter the number of additional daily miles to be added to the rural route	0.00	x 12 Mileage Standard	0.00
	Total additional minutes per week (miles carried to two decimal places)			523.52
5.	Total additional annual minutes (additional minutes per week year)	523.52	x 52 Weeks	27,223.04
6.	Total additional annual hours (additional annual minutes/ 60 minutes per hour)	27,223.04	/ 60 Minutes	453.72
7.	Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated)	39.89		
	Total Annual Cost (additional annual hours x rural cost per hour)			18,098.78
8.	Enter lock pouch allowance (if applicable)			0.00
	Total annual cost for alternate service (annual cost minus lock pouch allowance)			18,098.78

U.S. Postal Service

POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL
Fact Sheet

1. Date Prepared 04/04/2011

2. Post Office Name	3. State and ZIP + 4 Code		
WEST LEYDEN	NY, 13489-9998		
4. District, Customer Service	**5. Area, Customer Service**	**6. County**	**7. Congressional District**
ALBANY PFC	NORTHEAST	Lewis	23

8. Reason for Proposal to Discontinue
Management initiated study to provide regular and effective service through alternate channels.

9. PO Emergency Suspend *(Reason and Date)*
No Suspension

10. Proposed Permanent Alternate Service

11. Staffing

a. ☐ PM ☑ PM Vacancy Reason & Date: retired
Occupied 01/01/1900

b. ☐ OIC ☐ Career ☑ Non-Career

c. Current PM POSITION Level (150)EAS-13 Downgraded from EAS-13

d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0

e. No of Others- 0 No of Career- 0 No of Non-Career- 0

12. Hours of Service

	Sat	Total Window Hours Per Week
a. Time M-F 07:30 - 11:30, 13:00 - 16:45	08:30 - 11:30	
a. Lobby Time M-F 7:30 to 17:00	Sat 08:30 to 11:30	0.00

13. Number of Customers Served

a. General Delivery	0
b. P.O. Box	165
c. City Delivery	0
d. Rural Delivery	0
e. Highway Contract Route Box	0
f. Total	165
g. No. Receiving Duplicate Service	0
h. Average No. Daily Transactions	20.90

14. Daily Volume (Pieces)

Types of Mail	Received	Dispatched
a. First-Class	565	130
b. Newspaper	297	11
c. Parcel	18	3
d. Other	1	0
e. Total	881	144
f. No. of Postage Meters		0
g. No. of Permits		0

Finances a. FY	Receipts	b. EAS Step 1 PM Basic Salary (no Cola)	c. PM Fringe Benefits (33.5% of b.)
2008	$ 44,260	$ 36381	$12,188
2009	$ 40,481		
2010	$ 41,807		

16a. Quarters

☐ Postal Owned ☑ Leased *(If Leased, Expiration Date)* 01/31/2012 Annual Lease $ 10412

30-day cancellation clause? ☑ Yes ☐ No Evicted? ☐ Yes ☑ No (if Yes, must vacate by)

Located in: ☑ Business ☐ Home ☐ Other Suitable alternate quarters available? ☑ Yes ☐ No

16b. Explain:
Alternate service at Boonville Post Office

17. Schools, Churches and Organization in Service Area: No: 0

18. Businesses in Service Area: No: 0

19. Administrative/Emanating Office *(Proposed)*:
Name BOONVILLE PO EAS Level 18 Miles Away 7.0
Window Service Hours: M-F 08:30 17:00 SAT 09:00 12:00
Lobby Hours: M-F 06:00 to 17:45 SAT 06:00 to 16:00
PO Boxes Available: 238

20. Nearest Post Office *(if different from above)*:
Name BOONVILLE PO EAS Level 18 Miles Away 7.0
Window Service Hours: M-F 08:30 17:00 SAT 09:00 12:00
Lobby Hours: M-F SAT
PO Boxes Available: 0

21. Prepared by

Printed Name and Title		Signature	Telephone No. AC ()
NADINE TREMBLAY		*NADINE TREMBLAY*	(518) 452-4080
PO Discontinuance Coordinator Name	Telephone No. AC ()	Location	
NADINE TREMBLAY	(518) 452-4080	ALBANY, NY	

PS Form **4920**, June 1993

UNITED STATES
POSTAL SERVICE

July 5, 2011

RE: West Leyden NY
Docket: 1387082 – 13489
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Memo to the record. Amendment to page 18, Form 4920, Post Office Closing or Consolidation Proposal — Fact Sheet .

Business names have been provide by the OIC on 07/01/2011, and were added to Form 4920. This will update paragraph two of the proposal under:

II. EFFECT ON COMMUNITY

West Leyden is an unincorporated community located in Lewis County. The community is administered politically by Town supervisor. Police protection is provided by the Lewis County Sheriff's Dept. Fire protection is provided by the West Leyden Fire Department. The community is comprised of retirees, farmers, self-employed, and those who commute to work at nearby communities and work in local businesses. Businesses and organizations include: West Leyden Town Library, West Leyden Elementary School, West Leyden Fire Company, Town Supervisor, Town Clerk, County Legislator, Tax Collector, Town Highway Dept., Town Court, West Leyden Reformed Church, St. Mary's Catholic Church, Adironack Builders, Adirontek Furniture, Advanced Graphics, General Contractor, Dairy farms (various - no count given), Fey Mgf., Fish Creek Naturals, Hilltop Market, Hroboni's Greenhouse, Kelly Construction, Milk Plant Tavern, Premier Design, Rauscher Bros. Inc., Sam's Sweets & Eats, Snow Removal (various - no count given), Southern Tughill Sno-Riders Snowmobile Club, Social Security Disability/SSI/ChildSSI, Stihl Chain Saws, Trueblued Gunsmithing & Sales, Tug Hill Hideaway, Wilbert & Wenner Insurance Agency, Williamson Garage, Shooting Star, BnB Home School Store, The Farm Workshop, Tughill Peddlers . Residents may travel to nearby communities for other supplies and services.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

U.S. Postal Service

POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL
Fact Sheet

1. Date Prepared: 07/05/2011

2. Post Office Name: WEST LEYDEN

3. State and ZIP + 4 Code: NY, 13489-9998

4. District, Customer Service: ALBANY PFC

5. Area, Customer Service: NORTHEAST

6. County: Lewis

7. Congressional District: 23

8. Reason for Proposal to Discontinue:
This is a management initiated study to determine if regular and effective service can be provided through alternate channels.

9. PO Emergency Suspend *(Reason and Date)*
No Suspension

10. Proposed Permanent Alternate Service

11. Staffing

a. [ ] PM [✓] PM Vacancy Reason & Date: retired
Occupied 01/01/2009

b. [ ] OIC [ ] Career [✓] Non-Career

c. Current PM POSITION Level (150) EAS-13 Downgraded from EAS-13

d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0

e. No of Others- 0 No of Career- 0 No of Non-Career- 0

12. Hours of Service

	Sat	Total Window Hours Per Week
a. Time M-F 07:30 to 11:30 and 13:00 to 16:45	08:30 to 11:30	
a. Lobby Time M-F 7:30 to 17:00	08:30 to 11:30	41.75

13. Number of Customers Served

a. General Delivery	0
b. P.O. Box	165
c. City Delivery	0
d. Rural Delivery	138
e. Highway Contract Route Box	0
f. Total	303
g. No. Receiving Duplicate Service	0
h. Average No. Daily Transactions	20.90

14. Daily Volume (Pieces)

Types of Mail	Received	Dispatched
a. First-Class	565	130
b. Newspaper	297	11
c. Parcel	18	3
d. Other	1	0
e. Total	881	144
f. No. of Postage Meters		1
g. No. of Permits		0

Finances: a. FY	Receipts	b. EAS Step 1 PM Basic Salary (no Cola)	c. PM Fringe Benefits (33.5% of b.)
2008	$ 44,260	$ 36381	$12,188
2009	$ 40,481		
2010	$ 41,807		

16a. Quarters

[ ] Postal Owned [✓] Leased *(if Leased, Expiration Date)* 01/31/2012 Annual Lease $ 10412

30-day cancellation clause? [✓] Yes [ ] No Evicted? [ ] Yes [✓] No (if Yes, must vacate by)

Located in: [✓] Business [ ] Home [ ] Other Suitable alternate quarters available? [✓] Yes [ ] No

16b. Explain:
Alternate service at Boonville Post Office

17. Schools, Churches and Organization in Service Area: No: 11

West Leyden Town Library, West Leyden Elementary School, West Leyden Fire Company, Town Supervisor, Town Clerk, County Legislator, Tax Collector, Town Highway,Dept., Town Court, West Leyden Reformed Church, St. Mary's Catholic Church

18. Businesses in Service Area: No: 26

Adironack Builders, Adirontek Furniture, Advanced Graphics, General Contractor, Dairy farms (various - no count given), Fey Mgf., Fish Creek Naturals, Hilltop Market, Hroboni's Greenhouse, Kelly Construction, Milk Plant Tavern, Premier Design, Rauscher Bros. Inc., Sam's Sweets & Eats, Snow Removal (various - no count given), Southern Tughill Sno-Riders Snowmobile Club, Social Security Disability/SSI/ChildSSI, Stihl Chain Saws, Trueblued Gunsmithing & Sales, Tug Hill Hideaway, Wilbert & Wenner Insurance Agency, Williamson Garage, Shooting Star, BnB Home School Store, The Farm Workshop, Tughill Peddlers

19. Administrative/Emanating Office *(Proposed)*:

Name BOONVILLE EAS Level 18 Miles Away 7.0

Window Service Hours: M-F 08:30 to 12:30 and 13:30 to 17:00 SAT 09:00 to 12:00

Lobby Hours: M-F 06:00 to 17:45 SAT 06:00 to 16:00

PO Boxes Available: 238

20. Nearest Post Office *(if different from above)*:

Name BOONVILLE EAS Level 18 Miles Away 7.0

Window Service Hours: M-F 08:30 17:00 SAT 09:00 12:00

Lobby Hours: M-F SAT

PO Boxes Available: 0

21. Prepared by

Printed Name and Title	Signature	Telephone No. AC ()
NADINE TREMBLAY	*NADINE TREMBLAY*	(518) 452-4085
PO Discontinuance Coordinator Name	**Telephone No. AC ()**	**Location**
NADINE TREMBLAY	(518) 452-4085	ALBANY, NY

PS Form **4920**, June 1993

UNITED STATES POSTAL SERVICE®

A. Office

Name: WEST LEYDEN State: NY Zip Code: 13489
Area: NORTHEAST District: ALBANY PFC
Congressional District: 23 County: Lewis
EAS Grade: 13 Finance Number: 359215
Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Nadine Tremblay Date: 04/07/2011
Title: ALBANY PFC Post Office Review Coordinator
Tele No: (518) 452-4080 Fax No: (518) 464-7429

UNITED STATES POSTAL SERVICE®

05/03/11

OIC/POSTMASTER

SUBJECT: WEST LEYDEN Post Office

Enclosed are questionnaires addressed to customers of the WEST LEYDEN Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 05/12/2011 for further review.

Nadine Tremblay
Post Office Review Coordinator
Enclosures

UNITED STATES POSTAL SERVICE

05/03/2011

POSTAL CUSTOMER
WEST LEYDEN POST OFFICE
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the West Leyden Post Office retired on 01/01/1900. The Office is being studied for possible closing or consolidation for the following reasons: This is a management initiated study to determine if regular and effective service can be provided through alternate channels.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Boonville Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Boonville Post Office, located 7.0 miles away. Hours of service at this office are 08:30 to 12:30 and 13:30 to 17:00, Monday through Friday, and 09:00 to 12:00 on Saturday. Post Office box service is available at this location at increased fees.

SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS: * Mailing Packages, * Purchasing Stamps by Mail, * Purchasing Postal Money Orders, * Special Services, * Holding Mail. Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

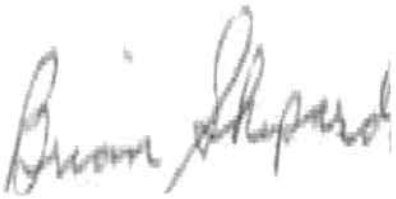
I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 05/12/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the West Leyden Post Office lobby (Open House style format) arrive anytime on Thursday, May 12, 2011 from 8:00 am to 10 am to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Nadine Tremblay at (518) 452-4085.

Thank you for your assistance.

Sincerely,



BRIAN SHEPARDSON
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

Enclosures:
Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate)

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	**Daily**	**Weekly**	**Monthly**	**Never**
a. Buying Stamps	☐	☐	☐	☐
b. Mailing Letters	☐	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

_____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain: _____

_____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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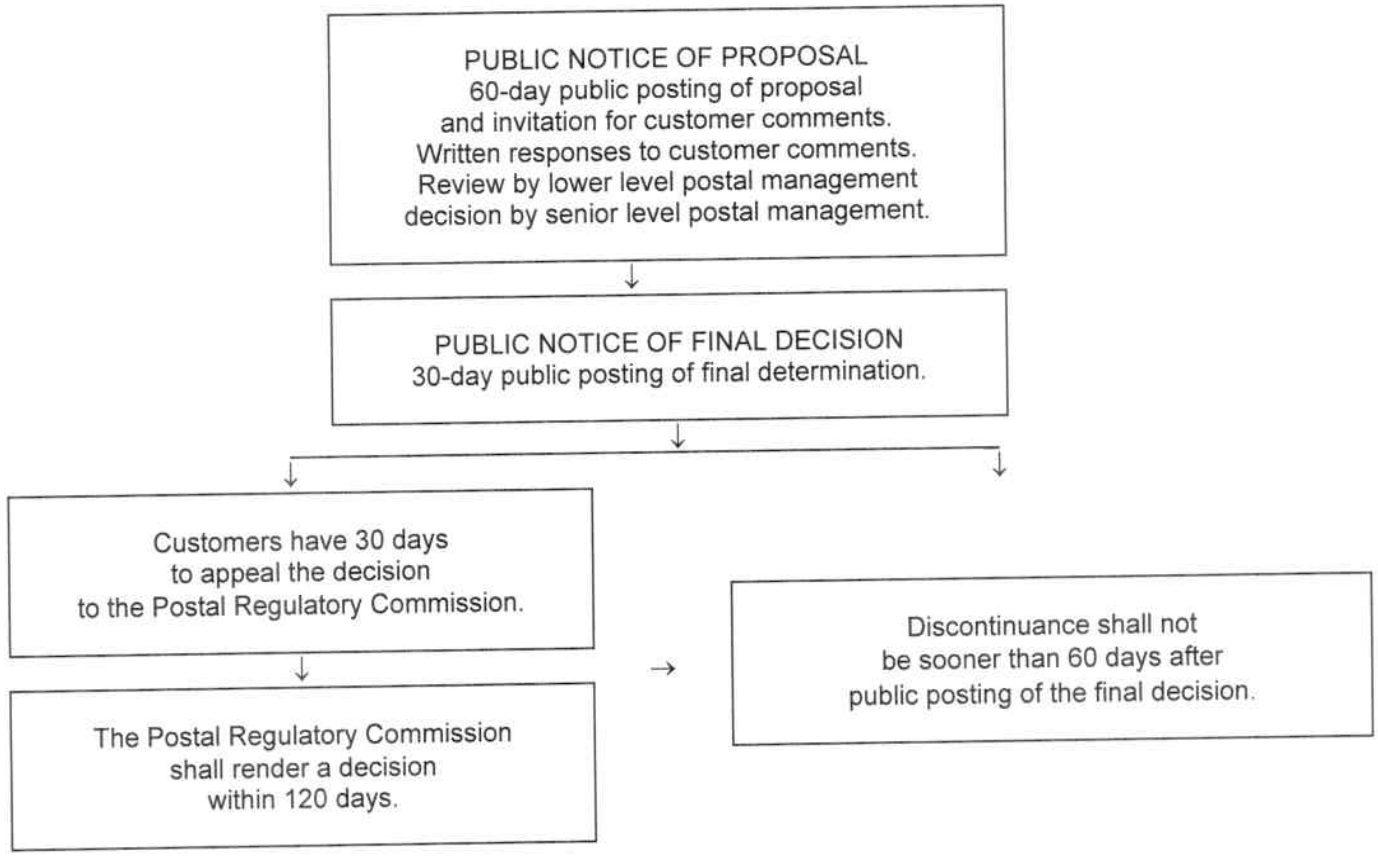
UNITED STATES POSTAL SERVICE

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a Post Office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory provisions appears in Title 39, *United States Code*, Section 404(b), while the implementing regulations appear in Title 39, *Code of Federal Regulations*, Part 241.3.

According to implementing regulations, an initial investigation and any subsequent formal proposal to discontinue a Post Office originate with postal field managers responsible for Post Offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected Post Offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected Post Offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no Post Office may be closed sooner than 60 days after the public posting of the final decision.



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PAGE 5

Notice

Services at the
West Leyden Post Office
are being studied for possible
discontinuance.
Postal Representatives will be at
the West Leyden Post Office
Lobby, 1054 State Route 26 West
Leyden, NY 13489 on 05/12/2011
from 8:00 AM to 10:00 AM to
discuss alternative services
available to the community, the
service you now receive, and what
effect officially discontinuing the
West Leyden Post Office will have
on customers and the community.

We look forward to meeting with
you to discuss this important
matter.

Poster 2

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☑ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: ALLEN C. YAUGER LLC

Address: 4736 MUD LAKE RD. WEST LEYDEN, NY 13489

Telephone: 315-942-5269

Date: 5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐ NA
f. Buying money orders	☐	☐	☐	☐ occasionally
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐ occasionally
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services		
a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services			
a. Picking up government forms (such as tax forms)	☐ YES	☒ NO	
b. Using for school bus stop	☐ YES	☐ NO	NA
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☐ NO	NA
If yes, please explain:			
d. Using public bulletin board	☒ YES	☐ NO	
e. Other	☒ YES	☐ NO	
If yes, please explain: NON PROFIT BENEFITS			

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☐ Employment I am a retired Widow And Walk to PO every day for mail

☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Arlene Ernst

Address: 1164 ST Rt 26 PO Box 112

Telephone: 315 942-2477

Date: 5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Being Without a local post office in West Leyden Would be a ~~terrible~~ thing.

1 I am a Widow And the post office is just a few steps Away from my household. Walk there every morning to get my Mail!

2 Do you realize how difficult it Would be to travel to Boonville to pick up the mail?

3. This is the Tug Hill Area! Noted for snow, snow & More snow.

A) Not feasible Conditions for a 14 mile round trip during some of our lake effect storms, Windy And ice Covered high ways, White outs And such —

B) Is it not Wiser for 1 Mail truck to bring the mail to our Central location (West Leyden) then for all of us that pick up our mail to travel 14 miles each day to Boonville. With gas the price that it is 4 dollars + it just doesn't make sense.

4 Having a Mail box is not the Answer either. First of all it Would get buried here in town or Would end up flying threw the air When the snow plow hits it. The State has a side Walk on either side of the road Going thru town so no Way Could there be a mail box next to the high Way in the first place

Lets be sensible And Continue to keep West Leyden's Post Office Open. Thank you

Arlene Ernst po Box 112

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☒	☐	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☒	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☒	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☒ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

_____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

_____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Shea Schoff

Address: RT 26 12074 West Leyden N.Y.

Telephone: 315-942-3639

Date: 5-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☒	☐	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☒	☐	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☒	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Boonville And Rome NY

☐ Personal needs Rome NY

☐ Banking Rome NY N.B.T.

☐ Employment Retired

☐ Social needs Boonville NY

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: William F Vaughn Sr

Address: PO Box 516 West Leyden NY 13489

Telephone: (315) 942-5077

Date: 5-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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My Comments

I am 89 yrs old and I live about 2 miles from the post office, I have a lot of sickness and it is very easy for me to come to this Post office in west Leyden. So I hope & pray that it stays right here, thank you

Mr Wm F Vaughn Sr

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

_____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain: _____

_____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☒ Banking _____
☒ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: LANCE TRAINOR

Address: 1714 THAYER HILL rd. Boonville NY.

Telephone: 315-525-1395

Date: 5-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: AVA post office But THIS IS NOT EVERY DAY I WOULD HAVE TO DRIVE 3 OR 4 MILES A DAY TO CHECK MY MAIL HOW WILL THIS EFFECT HOW WE WILL GET OUR MAIL AND WHAT WOULD WE HAVE TO DO FOR MAILING ADDRESS WOULD THAT CHANGE ALSO

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Walmart Rome

☑ Personal needs Walmart, Hill Top market Boonville

☑ Banking Rome Savings Bank Turin Rd Rome

☑ Employment Unemployed

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Keith Rude

Address: 5213 Osceola Rd PO Box 456 West Leyden NY 13489

Telephone: 315-358-4098

Date: 5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Rome
☐ Personal needs
☒ Banking Boonville
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Lori Burke

Address: P.O. Box 496 + 157

Telephone: 315-942-3648

Date: 5/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I own Hilltop Mkt. with no place for a mailbox.
I also own Burke's Redemp. + I'm only there ~~3~~ 3 times a week.
I also live on the corner of Osceola + Kirk Roads where a mailbox would Not stand.

Thank You
Geri Burke

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UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒ →	☐ → never other month
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Ava Post Office Griffiss Technology Park P.O. By the BX store in Rome

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: 3 times a week I get home later + the post office closes at 5:00pm in West Leyden. with my own mail Box, I ~~could~~ would get my mail every day.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Rome, Utica, Boonville
☐ Personal needs
☒ Banking Rome, Boonville
☒ Employment Rome
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Rita McCanney

Address: P.O. Box 99, 5363 St Rte 294 West Leyden N.Y.

Telephone: - un listed

Date: 5-7-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

_____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

_____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Rome + Utica
☒ Personal needs Rome
☒ Banking Rome
☒ Employment Rome + Demark
☒ Social needs all over

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Joe + Cindy Gerrard + Jeff + Jed Gerrard

Address: 4824 Osceola Rd West Leyden NY 13489

Telephone: 315-942-6007

Date: 5/6/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services		
a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:
Past another about once a week

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Pro
☐ Personal needs Boonville
☐ Banking Boonville
☐ Employment N/A
☐ Social needs Boonville

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: JEAN E. RAUSCHER

Address: PO Box 58 1016 St. Rt. 26

Telephone: 315/942-2503

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

You could save money by cutting out Saturday deliveries! and not closing our Post Office

DOCKET NO. 38708-13489
ITEM NO. 22
PAGE 24

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐ rarely
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO
b. Resetting/using postage meter ☐ YES ☐ NO

} NOT AVAILABLE

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO if available
b. Using for school bus stop ☐ YES ☑ NO
c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO
e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____
☐ Personal needs _____
☑ Banking Rome, NY
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: NORA DUTCH

Address: P.O. Box 124, West Leyden, NY 13489

Telephone: (315) 942-4583

Date: 5-06-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

This proposal would be a great hardship for any one living and working in the community. Being a senior citizen the thought of having to drive these horrific roads during our winter months, with the extensive truck traffic, to meet my postal needs, terrifies me. I fear USPS packages would now go UPS.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never (OCASSIONALLY OR)
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☑	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:

On my Way Shopping or Personal needs in Rome

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Rome
☑ Personal needs Rome
☑ Banking Rome
☐ Employment Retired
☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: LAWRENCE VAIA

Address: P.O. Box 135, West Leyden, N.Y. 13489

Telephone: 315-942-3899

Date: May 6, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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PO Box 135
West Leyden, NY 13489
May 6, 2011

Optimization Coordinator
Attn: Brian Shepardson
Manager, Post Office Operations
30 Karner Road
Albany, NY 12214-9653

Dear Mr. Shepardson:

Attached please view the copies which indicate that I applied for rural deliver in July of 2009. At that point the response letters indicated that I was approved, but I was further denied by the Boonville Post Master for such delivery. It was due to the fact the mail delivery personnel would have to make a left-hand turn off Osceola Road onto Goodhines Road. So, presently I am not permitted to have rural delivery, but was granted a postal box free of charge. I was offered the option of having a mailbox positioned on the Osceola Road versus at my residence, 1332 Goodhines Road. I declined that option due to the fact that I am 70 years old and on disability and unable to make two trips out to the highway in order to provide snow removal in the morning and pick up my mail in the afternoon.

So, the closure of the West Leyden Post Office would not affect me if I was granted rural delivery to my residence at 1332 Goodhines Road and not on the highway, Osceola Road. If rural delivery is not permissible, I would be greatly affected by the closure of the West Leyden Post Office because I would have to travel to the Ava Post Office which is closer than the Boonville Post Office which is 13 miles from my residence. With the price of gas being approximately $4.00 a gallon, that can get to be quite costly and not to mention, time consuming.

Thank you for your time in this matter.

Sincerely,

Lawrence Valade

Lawrence Valade
Concerned Mail Recipient

CHANGE OF ADDRESS CONFIRMATION AND NEXT STEPS

UNITED STATES POSTAL SERVICE

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STEP 1

CONFIRM that your mail forwarding information is correct.

If the information contained on this page is incorrect, or you have not received mail at your new address for 10 days or more, please call **1-800-ASK-USPS** (1-800-275-8777).

Mail will be forwarded for the following individual only:
LAWRENCE
VALADE

Your mail will be forwarded to your NEW address, as you requested, on: **Jul 28, 2009**

OLD ADDRESS:

LAWRENCE VALADE
PO BOX 135
WEST LEYDEN NY 13489-0135

NEW ADDRESS:

000023766 02 SP 0.610 T:0175

LAWRENCE VALADE
1332 GOODHINES RD
WEST LEYDEN NY 13489

STEP 2

NOTIFY the people who send you mail.

Mail forwarding may be available for up to 12 months and covers only certain classes of mail.

To ensure delivery of all your mail and to avoid forwarding delays, you should notify everyone who sends you mail.

Your Mail Forwarding Service Expiration Dates

First Class Mail, Priority & Express	Jul 28, 2010
Newspapers, Magazines	Sep 26, 2009
Packages[1]	Jul 28, 2010
Catalogs	Not Forwarded[2]
Standard Mail	Not Forwarded[2]

1. some restrictions apply
2. unless requested by mailer

IMPORTANT MESSAGES FROM THE U.S. POSTAL SERVICE REGARDING YOUR MAIL FORWARDING REQUEST

Yellow stickers with your new address are placed on mail forwarded by the U.S. Postal Service. To receive your mail faster, notify the sender of your new address.

Please retain this Official Change of Address Confirmation page for your records as local agencies and/or resources may require it for proof of your move.

LOOK INSIDE
- Important Numbers & Resources
- Retail Locator
- Valuable Offers

UNITED STATES POSTAL SERVICE®

CHANGE OF ADDRESS SECURITY DIVISION
COMPUTERIZED FORWARDING SYSTEM
UNITED STATES POSTAL SERVICE
444 SOUTH SALINA ST
SYRACUSE NY 13201-9256

JUL 29, 2009

Dear LAWRENCE VALADE,

The Postal Service has received a Change-of-Address Order (PS Form 3575) asking us to forward mail **FROM** the following address for:

LAWRENCE VALADE, INDIVIDUAL ONLY

*** AUTO

CURRENT RESIDENT OR
LAWRENCE VALADE
PO BOX 135
WEST LEYDEN NY 13489-0135

29107653104

The purpose of this letter is to confirm that this request to forward mail is correct.

If this Change-Of-Address Order is for someone who has already moved from this address, no action is needed.

If the information listed above is correct, no action is needed.

If anything is incorrect with the Change-Of-Address order shown above, or if you did not ask the Postal Service to forward your mail, please call 1-800-ASK-USPS (1-800-275-8777).

It is important that we work together to ensure proper mail delivery. The United States Postal Service values you as a customer, and we appreciate the opportunity to serve you.

Si Ud. no habla ingles o no comprende esta carta, favor de llevar esta carta a su oficina local de correo para ayuda.

(If you do not speak English or you do not understand this letter, please take it with you to your local post office for assistance.)

Thank you for using the US Postal Service and for giving us the opportunity to serve you. For more information, visit www.usps.com/moversguide, the official US Postal Service Website for moving customers.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Ava

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Rome
☒ Personal needs Rome
☒ Banking Rome
☒ Employment Rome
☒ Social needs Rome

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Karen Williamson

Address: 1003 State Route 26, West Leyden, NY 13489

Telephone: 315-942-4092

Date: 5/6/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: AVA POST OFFICE

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping ROME, UTICA
☑ Personal needs ROME
☑ Banking BOONVILLE
☑ Employment ROME
☑ Social needs ROME

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: DANIEL SCHOFF

Address: 1580 FISH CREEK RD

Telephone: (315) 942-2867

Date: 5-5-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping — Rome
- ☒ Personal needs — Rome
- ☒ Banking — Lee Center
- ☐ Employment
- ☒ Social needs — Utica/Syracuse

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Patricia + Christopher Burke

Address: 4829 Osceola Rd Westleyden NY 13489

Telephone: 315-942-9111

Date: 5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: I am Retired

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Can't keep a mail Box up because of plow's and am not home much in the day time to get mail out of mail box

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Boonville

☐ Personal needs Rome or Boonville

☐ Banking Rome & Boonville

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Jane A Ernst.

Address: P.O. Box 216, West Leyden NY 13489

Telephone: 315-942-2887

Date: May 5, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Kermit & Joyce Klingbail
4766 Osceola Rd.
West Leyden, NY
13489

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings — ☐ YES ☒ NO

b. Resetting/using postage meter — ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) — ☐ YES ☐ NO wish we could none available

b. Using for school bus stop — ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. — ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board — ☐ YES ☐ NO none available

e. Other — ☐ YES ☐ NO

If yes, please explain: seeing & meeting others in the community

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Ava P.O. is 2.9 miles from ~~West Leyden~~ on Rt. 26

2. The window service is so pleasant and excellent.
3. Our delivery service is excellent.

Dear Mr. Shepardson,
1. Parking at the Boonville P.O. is very difficult. Ava is a new building with excellent parking. Have you checked both facilities?

315-942-2439

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Rome / Utica / Boonville

☐ Personal needs

☑ Banking Rome / Boonville

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Cheryl & Doug Rauscher

Address: PO Box 153 West Leyden NY 13489

Telephone: (315) 942-2669

Date: 5/06/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☒	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Rome & Utica.
☐ Personal needs
☒ Banking Rome & Boonville.
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Brad & Jackie Egnew

Address: 5341 St. Rte 294 P.O. Box 404 W Leyden, NY 13489

Telephone:

Date: 5/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☑	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Rome / Utica / Boonville

☐ Personal needs

☑ Banking Boonville / Rome

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Rauscher Bros. Inc.

Address: Po Box 217 West Leyden NY 13489

Telephone: (315) 942-4111

Date: 5/05/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We are the largest mailer/receiver of mail in West Leyden. I mail approximately 800 pieces of mail per month. The inconvenience of going elsewhere to mail or receive mailings / stamps etc. is great. Cheryl Rauscher Store Mngr.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____
☐ Personal needs _____
☑ Banking _____
☐ Employment retired _____
☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Norman + Darla Fey
Address: 4254 Osceola Rd
Telephone: 315 942 4763
Date: 5/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

BOONVILLE NEW YORK 13309

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☒	☐	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☒	☐	☐

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☐ YES	☐ NO
c. Assisting senior citizens, persons with disabilities, etc.	☒ YES	☐ NO
If yes, please explain:		
d. Using public bulletin board	☒ YES	☐ NO
e. Other	☒ YES	☐ NO
If yes, please explain: many people walk to P.O., to save on gas expenditures		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: The plow will knock a mailbox down on 294 — happens every year to other people on rural route

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping None

☐ Personal needs

☒ Banking None

☒ Employment None

☒ Social needs Westfield

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Brenda Post

Address: P.O. Box 426

Telephone: 771-6570

Date: 5/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	
a. Buying Stamps	☐	☒	☐	☐	
b. Mailing Letters	☒	☐	☐	☐	
c. Mailing Parcels	☐	☐	☐	☐	4 OR 5 TIMES A YEAR
d. Pick up Post Office box mail	☒	☐	☐	☐	
e. Pick up general delivery mail	☐	☐	☐	☐	
f. Buying money orders	☐	☐	☐	☒	
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐	ONCE IN A WHILE
h. Sending Express Mail	☐	☐	☐	☐	" "
i. Buying stamp-collecting material	☐	☐	☐	☒	

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☒ YES	☐ NO

If yes, please explain: I pick up my neighbors mail as she's in a wheelchair

d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: I go to Boonville about twice a week and go pass their post office – not every day with gas prices

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: WINTER IS A DIFFERENT STORY UP HERE – MOST OF US UP HERE ARE SENIORS AND WOULD HAVE A HARD TIME KEEP MAILBOXES CLEAR FOR DELIVERIES

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping BOONVILLE – LOWVILLE

☐ Personal needs

☒ Banking BOONVILLE – TWICE A MONTH

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: GERALD A. LAQUAY

Address: BOX 142 RT294 WESTLEYDEN, N.Y. 13489

Telephone: 315-942-5081

Date: MAY 5, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Rome, Boonville
☒ Personal needs " "
☒ Banking Rome
☒ Employment Ava
☒ Social needs Ava, Rome, Boonville

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: David M. Dutch

Address: 4635 Old County Road, West Leyden
P.O. Box 125 N.Y. 13489

Telephone: 315-942-3577

Date: 5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Boonville OR Rome

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☐ Personal needs _____

☒ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

I do multiple errands - if have to go a different direction for post office - would get gas & Boonville is NOT a direction I would go.

Name: Mary Lou Engelbrecht

Address: 673 Witzigman Rd

Telephone: 942-3628

Date: 5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I understand the need - suggestions:
stop Saturday delivery
Consolidate with Ava, NY
note - I would probably use UPS more than I do & pay all bills online

Docket: 1387082 - 13489
Item Nbr: 22
Page Nbr: 1 of 2

Who sent the letter stating the W.L Postmaster retired on 1-1-1900? Mistake??

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Rome or Boonville
☑ Personal needs
☑ Banking
☑ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: J Allen
Address: 4804 Osceola Rd
Telephone: West Leyden NY
Date: 315 942-2565

N/A

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑ not to often
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑ 2x year
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Boonville / Rome

☐ Personal needs

☑ Banking Boonville

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Connie Stutevant

Address: 1715 Stinebrickner Rd West Leyden NY 13489

Telephone: 942-5144

Date: 5/4/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Even thou I have carrier delivery. I get my stamps out at the post office and a 15 minute drive to Boonville to get stamps would be out of the way.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑ four days per week	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: PASS AVA post office on way to Rome once a week

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: home to Boonville = 17 Miles
ONE WAY home to Constableville 16 miles
to AVA 10 Miles, to west Leyden 7 miles

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Rome, west Leyden
☑ Personal needs Rome
☑ Banking Rome
☐ Employment
☑ Social needs Rome, WEST Leyden

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Raymond Stanolis

Address: P.O. Box 433 = 1854 Kotary Rd.

Telephone: West Leyden N.Y. / Constableville, N.Y.

Date: 5-7-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☐ Holidays
d. Pick up Post Office box mail	☐	☐	☐	☐ Holidays
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:
AVA Post Office going to work, Boonville Post Office for Personal Needs

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Boonville, Rome

☑ Personal needs Boonville, Rome

☑ Banking At Any Bank

☑ Employment Rome

☑ Social needs Carthage, Rome, Lowville, Boonville, West Leyden

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Cassandra & Jarred Goad

Address: 1685 Stinebrickner Rd West Leyden

Telephone: 942 4904

Date: 5-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

_____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

_____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Rome

☒ Personal needs Rome

☒ Banking Boonville

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Norbert Wilbert

Address: 1703 Fish Creek Rd

Telephone: 315 942 2787

Date: 5/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: There is a PO in the building I work (Griffiss Rome)

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Rome
☑ Personal needs Rome
☑ Banking Rome
☑ Employment Rome
☑ Social needs Other

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Amy Morczek + John Mercuno

Address: 4123 Mud Lake Rd West Leyden, NY 13489

Telephone: 315-942-5422

Date: 5/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☒ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: DAVID E. MURLING

Address: 1054 STATE RT 26 P.O. BOX 93 APT. 2
WEST LEYDEN N.Y. 13489

Telephone: (315) 942-9044

Date: 5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Work at Boonville USPS

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking } Boonville
☒ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Margaret Maurer

Address: 1240 State Rte 26 P.O.B. 88 West Leyden N.Y. 13489

Telephone: 315-942-4751

Date: 5-5-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services		
a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☒ YES	☐ NO

If yes, please explain: I am a disability paralegal. I work from home. My P.O. Box is essential to me. I would have to drive 13 miles each way to Boonville

d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: This is the closest one.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:
Much farther to drive.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒	Shopping	Rome	1x/wk. Not often enough going by a PO Box to run a business.
☐	Personal needs	West Leyden	
☒	Banking	Rome	
☐	Employment	home	
☐	Social needs	West Leyden	

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No Not as often. I'd have to drive somewhere else.

Name: Kimberly MacDougall

Address: PO Box 300, West Leyden, NY 13489

Telephone: (315) 942-6883

Date: 5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Post Office Box Holder

Address: _____

Telephone: _____

Date: Don't Close it!

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

6

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☒ Banking _____
☐ Employment _____
☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Sandra Witzigman

Address: 810 Witzigman Rd., West Leyden, N.Y. 13489

Telephone: 315-942-2815

Date: 5-5-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Boonville / Rome

☑ Personal needs Boonville / Rome

☑ Banking Rome

☐ Employment

☑ Social needs Boonville / Rome

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Elaine Pacchiarini

Address: 4769 Osceola Rd West Leyden NY 13489

Telephone: 315-942-5704

Date: 5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO We Don't Have Them

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☒ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: There one in AVA on my way shopping, to Doctors

I do not work. So I do not travel everyday.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: If we have no service here. We have to travel 5-7 miles. To get stamps. Mail packages.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping We have no big store in W.L.

☑ Personal needs

☑ Banking We have none here

☐ Employment

☐ Social needs sometime. But that at night when it is close.

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Christina Stridbeck-Neer

Address: PO Box 408 W. Leyden NY 13489

Telephone: 315-942-2176

Date: 5-5-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We are a very small community.
All we have is Elemartary School,
2 churches a Quick stop + a bar.
If you close the Post Office. Soon to
follow will be the school. The board
has been trying to close this school.
If they have to travel to Boonville To
get there mail, To get stamps or other
reason they will probably close the school.
The catholic church ~~this~~ has found out we
going down to one mass. The same
week, you want close the Post Office.
This town will die.

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How do we get our mail?
I live in town where I cannot put
box on the side of the road.
We have charge are addresses.
I am tax collector, I get alot of
mail, I mail over 500 hundred
letters. I buy 600-700 hundred stamps.
Now I will have to travel. To do
all this.
I am disable on a fix income. Traveling
everyday to get my mail. Is not
option for me.
Maybe you should think of a better
way to save money. I sure there is
one.

Sincerly Christy [illegible]

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☒	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☒	☒	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services

a. Entering permit mailings ☒ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Rome
☑ Personal needs Rome Boonville Lowville
☑ Banking Rome
☐ Employment
☑ Social needs Boonville

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: mr + mrs Leonard + Darlene Eddy sr

Address: 5312 Rt 294 P.O. Box 127 West Leyden NY 13489

Telephone: 315) 942-2067

Date: 5-4-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☐ NO
b. Using for school bus stop	☐ YES	☐ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☐ NO
If yes, please explain: _____		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain: _____		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:
when shopping

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Rome & Boonville
☑ Personal needs Rome & Boonville
☑ Banking Boonville
☐ Employment
☑ Social needs Rome & Boonville

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: KATHY FINERFROCK

Address: 1255 FREEMAN ROAD

Telephone: 942-4296

Date: 5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Rome, Utica, S-ville
☒ Personal needs Rome, Boonville
☒ Banking Boonville
☒ Employment Rome
☒ Social needs Rome, B-ville

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Steven Nellenback

Address: 4811 Rhinmiller Rd, West Leyden N.Y. 13489

Telephone: 734-5874

Date: 5-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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I believe the post office in town is a waste of money to the tax payers, its just a place for people to bump into one another and say Hi, I believe you would save a lot of money closing it, plus you wouldn't have to pay someone to plow in front of it 2 a day in the winter. Myself I can't believe its been open for as long as it has been and to being rented out to boot, if anything a building should have been built 40 yrs ago. Closing the post office is a very good Idea. Thank you

Steven McCulloch

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Katherine Brown

Address: 4059 Mud Lake Road Westleyden NY 13489

Telephone: 315-942-5581

Date: 5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☑	☐	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☑ YES	☐ NO
c. Assisting senior citizens, persons with disabilities, etc.	☑ YES	☐ NO

If yes, please explain: Handicapped teacher/students

d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: School mailings may be more than once a day. We have many "must get out now" times.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☑ Banking Rome, NY
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: West Leyden Elementary School

Address: P.O. Box 304, West Leyden, NY 13489

Telephone: (315) 942-9280

Date: 5-04-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Ava & Boonville

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: it will be extremely difficult for me to maintain a roadside mail box in the winter due to considerable ~~snow~~ snow build up.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Boonville, Rome, Lowville

☒ Personal needs Boonville, Rome, Utica, for health + dentalcare

☒ Banking Boonville + Rome

☐ Employment —

☒ Social needs Boonville, Rome, C-ville to visit family + volunteer activity

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Lois G. Rauscher

Address: 1222 Rt 26 - PO Box 220, West Leyden NY 13489

Telephone: 315-942-4183

Date: 5-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☒ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: PATRICIA A. MURLING

Address: 1054 STATE RT 26 P.O. Box 93 Apt 2. West Leyden NY. 13489

Telephone: (315) 942-9044

Date: 5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: AVA 4 miles Away

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: My Residence is on the Corner of Rte 294 & Rte 26 State Snow Plowing would make it Impossible to Maintain a Rural Route BOX

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☒ Employment
☒ Social needs

All of these are completed to & From Work in Rome Area

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Brian & Mary Egnew

Address: P.O. Bx 152 West Leyden NY 13489

Telephone: 942-2682

Date: 5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☑	☐

Other Postal Services

a. Entering permit mailings ☑ YES ☐ NO

b. Resetting/using postage meter ☑ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

_____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

_____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: With GAS @ $5.00 a gallon why would I want to Drive to Boonville?

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Rome, Utica, In town

☑ Personal needs Rome Utica, In town

☑ Banking Rome Lowville

☑ Employment Rome

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Scott Ernst

Address: P.O. Box 169 W. Leyden N.Y.

Telephone: 315 942 - 6409

Date: 5-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Chris Leach

Address: 552 Kirk Rd West Leyden Ny. 13489

Telephone: 315-942-3157

Date: 5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I ~~never~~ Rarely go to Boonville Ny, closing West Leyden would be a huge inconvenience. Thank you.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

drug store and bank and doctor
↓ when needed ↓ monthly ↓ when needed

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Rome + Boonville
☐ Personal needs
☒ Banking Boonville
☐ Employment
☒ Social needs West Leyden

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Betty-Ann Wetherill

Address: 3605 Osceola Rd West Leyden

Telephone: 942-3210

Date: 5/04/12

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I am ambulance captain for West Leyden fire and Ambulance. Local Post office helps with picking up Box mail as we do not have mail box at firehouse.

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: AVA, LEE CENTER, ROME

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Bonneville

☒ Personal needs Bonneville

☒ Banking Bonneville

☒ Employment Bonneville

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I do not go to Bonneville
Very inconvenient to buy stamps

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: I PASS AVA POST OFFICE TO AND FROM WORK.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Sometimes
a. Buying Stamps	☐	☐	☑	☐	
b. Mailing Letters	☐	☑	☐	☐	
c. Mailing Parcels	☐	☑	☐	☐	
d. Pick up Post Office box mail	☐	☐	☐	☑	
e. Pick up general delivery mail	☐	☐	☐	☑	
f. Buying money orders	☐	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑	

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☑ YES ☐ NO

If yes, please explain: meet neighbors

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: a number of small offices that will probably be closed also.

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Boonville Post office is 17 miles from our home. It is in Oneida County

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: I can't imagine the time of delivery will be before noon

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Rome, Boonville
☐ Personal needs
☑ Banking Lyons Falls, Boonville
☑ Employment Watertown
☑ Social needs Boonville, Rome

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Patrick & Linda Glennon

Address: 4077 Mud Lake Rd West Leyden, NY 13489

Telephone: 315-942-6910

Date: 5-5-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

How many small offices do you plan to close in the area

(Lewis) Port Leyden
(Lewis) Turin
(Lewis) Constableville
Ava (Oneida)
Alder Creek (Oneida)
Martinsburg (Lewis)

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☐ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Beverly Swasniewski

Address: 965 St. Rte 26 - W. Leyden, N.Y. 13489

Telephone: 315-942-9127

Date: 5-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Shop once A Week in Bronville

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☑	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☑	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☑ YES	☐ NO
If yes, please explain:		
d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☑ Banking BOONVILLE, NY

☑ Employment _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: MARK A. YOUNGS

Address: 1036 MAIN ST P.O. BOX 103 WEST LEYDEN, N.Y

Telephone: 315-942-5004

Date: 5-4-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☒ Banking _____
☐ Employment _____
☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Helen I. Weiler

Address: Po Box 66 - West Leyden, Ny 13489.

Telephone: 315-942-4894

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☐ Rarely
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐ Rarely
f. Buying money orders	☐	☐	☐	☐ Rarely
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐ Rarely
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Boonville Post Office once a week

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☒ Banking _____
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Nancy DuMont

Address: 5387 Rt. 294 - P.O. Box 140 West Leyden, NY 13489

Telephone: (315) 942-5796

Date: 5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels — ocasionally	☐	☐	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail — doesn't apply	☒	☐	☐	☐
f. Buying money orders — occasionally	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation — " "	☐	☐	☐	☐
h. Sending Express Mail — " "	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☒ YES	☐ NO

If yes, please explain: Postmistress helps Ruth with her mail & neighbors that she picks up

d. Using public bulletin board — though this was out lawed years ago	☐ YES	☒ NO
e. Other	☐ YES	☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Rome, Utica Boonville

☒ Personal needs Doctors Utica Lyons Falls Drug Store Boonville

☒ Banking Boonville + Rome

☒ Employment unemployed Retired

☒ Social needs Television + Town Library, Church Milk Plant - Banquets + eating

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Ruth Schopf

Address: PO Box 72

Telephone: 315-942-2361

Ruth can't speak on phone
Please call 315 942-2292

Date: May 7 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☒ Banking _____
☐ Employment _____
☒ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Charles & Elizabeth Miller

Address: PO Box 428 - West Leyden, N.Y. 13489

Telephone: (315) 942-5102

Date: 5-5, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We are senior citizens that pick up our mail at the post office by 9am daily. Also we do not want to shovel out our mail box when the snow plow covers it with snow.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Utica & Rome
☐ Personal needs
☒ Banking Utica
☒ Employment Utica
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No There is a gas station & a bar in this town. What does that do with the P.O.

Name: Jean + Mike Heber

Address: P.O. Box 148

Telephone: 942-9034 or 335-0170

Date: 5/7/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I don't think its fair that we in West Leyden will need to go thru. the hassel & cost of changing our address especially when there are smaller towns such as Ava & Alder Creek around. I would also need to buy a mailbox or pay more for a PO Box in Boonville!

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: everyday I go to the post office I go to work I never go to Boonville NO reason when I work in Rome Same for my husband

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping rome

☒ Personal needs rome - West Leyden

☒ Banking rome

☒ Employment Rome

☒ Social needs rome - West Leyden

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Douglas A & Connie A Drake

Address: PO Box 91, 1308 Ste Rte 26 West Leyden

Telephone: (315)942-6654

Date: May 9, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☒	☐	☐	☐
h. Sending Express Mail	☒	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: That Why I HAVE Post Office Box CAN'T Trust Her

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☐ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

BOX 5 NOT MARKED IS SOMETHING USED NOT NEED

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping WHERE I
☐ Personal needs
☐ Banking WANT
☐ Employment
☐ Social needs TO

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: RANDY ERNST

Address: BOX 82 WEST LEYDEN N.Y. 13489

Telephone: _____

Date: MAY 4 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:
Once a month I pass Ava P.O. when going grocery Shopping.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: My R.R. extension was denied, or I would be one the Rural Route now.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping - Rome

☒ Personal needs Rome

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Catherine Kwasniewski

Address: PO Box 105, West Leyden NY 13489-0105

Telephone: 315-942-5096

Date: 5-9-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I retired as Postmaster on 1/1/2009 not 1900!

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☐ YES	☐ NO
c. Assisting senior citizens, persons with disabilities, etc.	☑ YES	☐ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: will have to go out of my way for all services, mail boxes get plowed over all winter and it gets very expensive. Will have to change address for everything!

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping

☑ Personal needs

☑ Banking

☑ Employment

☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Pamela Moore

Address: PO Box 301 West Leyden

Telephone: 315-942-2764

Date: 5/6/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Rome, Boonville

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Diane Kelly

Address: 5871 Barwick Rd P.O Box 486 West Leyden, NY

Telephone: 315-942-9080

Date: 5-5-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☒	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain: going up steps is difficult.

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ☒ YES ☒ NO

If yes, please explain: AVA, going to Rome once a month.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Boonville, Rome, Utica
☒ Personal needs " "
☒ Banking Rome
☐ Employment retired
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Ann Evans

Address: 1329 Fish Creek Rd, West Leyden NY 13489

Telephone: 942-2476

Date: 5-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Rome, Utica, Boonville

☒ Personal needs Same

☒ Banking Same

☐ Employment NA

☒ Social needs Rome, Utica, Boonville

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Thomas A. O'Donnell

Address: 651 Kirk Rd West Leyden NY 13489

Telephone: 315-942-2365

Date: 05/01/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabi...es, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Rome & Lowville
☐ Personal needs
☒ Banking Rome & Lowville
☒ Employment Rome
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Jeffrey Nellenback

Address: PO Box 423, West Leyden, NY 13489

Telephone: 315-942-5421

Date: 5/8/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Boonville
☒ Personal needs Boonville, Rome
☒ Banking Boonville
☒ Employment Boonville
☒ Social needs Boonville

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: LouAnn Backer

Address: 1798 Stinebrickner Rd., West Leyden

Telephone: 315-942-4468

Date: 5-9-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: BOONVILLE 13309

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:
DAILY DELIVERY @ HOME, BUT WEATHER & ROAD CONDITIONS CAN HAVE NEGATIVE EFFECT ON CARRIER DELIVERY BOX.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping BOONVILLE
☒ Personal needs "
☒ Banking "
☒ Employment FORESTPORT, BOONVILLE
☒ Social needs BOONVILLE, BARNEVELD, UTICA

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: JEFFERIS & KATHLEEN GRAVER

Address: 5334 ST. RT. 294 P.O. BOX 438 WEST LEYDEN NY 13489

Telephone: 315 - 942 - 4803

Date: 5/9/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☑	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: Picking up my mail @ the post office is convient, The post lady is very helpful with filling out any forms post related + money orders

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☑ Banking Utica

☑ Employment Rome

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: James C Wellenback + Ariel Stopper

Address: PO Box 463 West Leyden NY 13489

Telephone: (315) 942-3588

Date: 5/10/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☒	☐	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Major inconvenience every day for our Business.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☒ Banking
☒ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Wilbert-Wenner Agency, Inc

Address: PO Box 520 West Leyden, NY. 13489

Telephone: 315-942-4624

Date: 5/10/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____
☑ Personal needs _____
☑ Banking _____
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Kimberly L Story

Address: 1176 State Rt 26 West Leyden NY 13489

Telephone: (315) 942-4217

Date: 5-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I would hate to see our post office close. I live in a household with my 7 children & my husband's home office. We use the mail service on a daily basis. We also live on a road that is plowed heavily from November through March, which would not allow for a P.O. mailbox, due to the large amount of snow. Also, because this is a State Rd, we are not recognized by UPS (some glitch in their system) so use USPS for most of our shipping. This would be a great inconvenience to us.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☑	☑	☐	☐
b. Mailing Letters	☑	☑	☐	☐
c. Mailing Parcels	☐	☐	✓	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	✓	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Rome - Boonville
☒ Personal needs Rome - Boonville
☒ Banking Rome
☒ Employment Illion
☒ Social needs Rome - Boonville

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Doug + Cindy Nellenback

Address: 4762 Rhimiller Rd West Leyden ny 13489

Telephone: 942-4871

Date: 5-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Have to travel 7 miles to Boonville P.O. In winter Sometimes this is very Hard.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Rome
☒ Personal needs Rome
☒ Banking Rome - Internet
☒ Employment Marcy, N.Y.
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Barney Myers

Address: PO Box 159 West Leyden N.Y.

Telephone: 942-3151

Date: May 9th 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain: I am a Sr Citizen

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: To get gen'l. delivery services - I'd have to cross the road - I have problems with balance and falling. In the winter I'd be unable to get my mail.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☐ Banking
☐ Employment Volunteer at local school
☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Barbara Nellenback

Address: P.O. Box 130 West Leyden, NY 13489

Telephone: 315-942-6542

Date: 5/1/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels (Varies)	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: (Availability)

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: If in the Area of Closer Availability to where ITR. is being sent to. (Rome, Utica, ~~Syracuse~~ Mohawk Valley Area our Area Herkimer, Ilion)

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☒	☐	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☐ Personal needs _____
☒ Banking _____
☒ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Darlene Spinella

Address: PO Box 481 Westleyden NY 13489

Telephone: _____

Date: 5/10/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: We travel towards Rome & then to Utica -

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____
☑ Personal needs _____
☑ Banking _____
☑ Employment _____
☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Tracy & Charles Batt

Address: PO Box 224, 1233 St Rt 26

Telephone: 315-942-6723

Date: 5/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

– We would be very pleased to have mail delivery @ our house.

If we had to drive to Boonville to get mail, that would be a different story

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☒ YES	☐ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☒ YES	☐ NO

If yes, please explain: we have one disabled person that uses PO for its closeness

d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Boonville is located in different county residents do not wish to be associated to this county

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☒ Employment Lowis County

☒ Social needs Lowville, Lowis County

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Linda Sullivan, Colin Miller, Keith Sullivan

Address: PO Box 474 West Leyden NY 13489

Telephone: 315-942-2702

Date: 4/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☑	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☑	☐	☐	☐
h. Sending Express Mail	☑	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☑ Employment _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☒ YES ☐ NO

If yes, please explain: HOLDING MAIL WHILE WE'RE AWAY

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒	Shopping	BOONVILLE,	ROME
☒	Personal needs	"	"
☒	Banking	"	"
☐	Employment		
☒	Social needs	"	"

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: LAWRENCE FULLER

Address: 3247 OSCEOLA RD - W. LEYDEN

Telephone: 315 - 942 - 2146

Date: 5/6/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters when I mail the rural carrier	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail as needed	☐	☐	☒	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Boonville, Rome, Utica, Rome ville
☒ Personal needs "
☒ Banking Boonville, Rome
☐ Employment I'm retired
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Carol Taft

Address: 689 Kirk Rd West Leyden, N.Y. 13489

Telephone: 942-4809

Date: 5/6/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☑	☐	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☑	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☑	☐	☐	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☐ YES	☐ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☐ NO

If yes, please explain: _____

_____

d. Using public bulletin board	☑ YES	☐ NO
e. Other	☑ YES	☐ NO

If yes, please explain: _____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

_____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Mike Schaff

Address: 12083 Rt 26 West Leyden

Telephone: 315 942-4629

Date: May 6

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☑	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Ava Post Office

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: Due to harsh Winter conditions with large amounts of snow would be nearly impossible to keep mailbox accessable. Will have to get a PO Box somewhere.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Rome

☑ Personal needs Rome

☐ Banking Lowville / Rome

☑ Employment Rome

☑ Social needs Rome

5. Do you currently use local businesses in the community? No businesses in West Leyden DO not go to Boonville

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: mr + mrs David Bird

Address: PO Box 407

Telephone: 942-6641

Date: 10 May 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

yes, but in my travel times to & from work they are closed

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse by far

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Rome, Utica
☒ Personal needs " "
☒ Banking Boonville, Rome
☒ Employment Syracuse
☒ Social needs Boonville

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: GARY + CINDY PARRITT

Address: PO BOX 451 West Leyden NY. 13489

Telephone: 942-6157

Date: 7 May 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 1387082-13489
ITEM NO. 22
PAGE 196

We mail packages on a regular basies to family out of the country and across the country. Without this post office this would become very inconvinient. We only have one car and would have to do this type of stuff on Saturdays. My husband works one weekend out of the month

We went on a trip last summer to Mississippi for my husbands work. Barb here at this post office was invaluable in working with us to send mail and also try to help find some lost mail.

We all enjoy our local post office and the relationship we have with our post mistress. She has always been extremely helpful in working with us whatever the situation.

Gary & Cindy Parrett

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐ as needed
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Boonville or Rome
☐ Personal needs
☒ Banking Boonville
☐ Employment not
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Charles Behr

Address: 4210 Mud Lake Rd., West Leyden, N.Y. 13489

Telephone: 315-942-2583

Date: 5/10/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Rome
☒ Personal needs Rome
☒ Banking Rome
☒ Employment Rome
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Kendel Fry
Address: P.O. Box 452
Telephone: (315) 358-4105
Date: 5/16/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 138708-13489
ITEM NO. 22
PAGE 201

We just got our P.O. Box in October so we would have to change all our mailing info. already!

We don't want to go out of our way everyday to get our mail.

and...

We don't want to drive by the nasty dump either.

Thanks!

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Rome / Boonville / Boonville / Utica

☐ Personal needs

☑ Banking Rome / Boonville

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: John + Lindsay McClelland

Address: P.O. Box 458 W. Leyden, NY 13489

Telephone: 315-942-6242

Date: 5/10/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☐ Personal needs _____

☒ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: EDITH ROBERTS

Address: 1006 MAIN ST W LEYDEN P.O. BOX 119

Telephone: 315 9423289

Date: 5/10/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☑	☐	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☑	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☑	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: N/A

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Rome

☑ Personal needs

☑ Banking Boonville

☑ Employment Utica

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Anne Kent - Kwasniewski

Address: 183 Beha Rd West Leyden NY 13489

Telephone: 315 942 6105

Date: 5/6/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We need this post office. Please do not get rid of it.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Ave Post 2x day 7 days a week

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☑ Banking _____

☑ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Bart Britton

Address: St Rt 26 West Lyden N.Y. 13489

Telephone: 942-4658

Date: 5-10-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☑	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Boonville | Rome

☑ Personal needs Boonville

☑ Banking Boonville

☐ Employment ✓

☑ Social needs Boonville.

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Beverly Bronson

Address: 1048 Ammon Rd

Telephone: 942-4802

Date: 5/12/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☒ Banking _____
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Beverly Beacock

Address: 1301 St Rt 26 P.O Box 81 West Leyden, NY 13489

Telephone: (315) 942-2371

Date: 5-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

During winter with the heavy snow storms the plow will knock and break the mail Box.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☒	☐
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☐ Personal needs _____

☒ Banking _____

☒ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☑	☐	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☑	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Rome
☐ Personal needs Boonville
☐ Banking Boonville
☐ Employment Self Home
☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Eleanor & Warren Mathis

Address: PO Box 222 St Rt 26 West Leyden N.Y. 13489

Telephone: 315 942 4589

Date: 5 - 8 - 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We like doing business face to face don't take that away we need our post office

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: shopping

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☐ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Dale Mathis

Address: 1229 Freeman Rd

Telephone: (315) 942-4158

Date: 5-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: It would be very inconvenient to have to drive another 7 miles to pick up mail.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Rome/Boonville
☒ Personal needs Boonville
☒ Banking Boonville
☒ Employment Taberg
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Linda Gallo

Address: PO Box 427 West Leyden

Telephone: 315-942-2161

Date: 5-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services		
a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: going for groceries, Dr etc

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Rome - Utica - Boonville

☒ Personal needs Rome - Utica Boonville

☒ Banking Rome

☐ Employment Retired

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Walter & Eleanor Kardo

Address: 1251 Rt # 26 P.O. BX 67

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

_____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

_____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Boonville

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Laura Hrobon

Address: P.O. Box 52 West Leyden N.Y.

Telephone: 942 2567 or 225 9520

Date: May 8 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☑	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: Bob receives medical equipment + Medicine thru the Post office, it will take longer to arrive. Delivery will be delayed - particularly UPS packages.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑	Shopping	Lowville, Rome, Utica
☑	Personal needs	Lowville, Rome, Utica
☑	Banking	Boonville, Lowville, Rome
☑	Employment	2-3 days per week - part time
☑	Social needs	Boonville, Rome

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Robert Ford / Gwen Wilbert / Louis Ford

Address: 1032 Ammon Rd, P.O. Box 466, Westheyden, NY

Telephone: (315) 942-4657

Date: 5-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☒	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☒	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☒ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain: Dropping letters to be mailed Buying Stamps

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: a change of address and mail box maintenance

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Rome
☑ Personal needs Rome
☑ Banking Boonville
☑ Employment Boonville
☑ Social needs Oneida

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No Not as much

Name: Kevin Prather

Address: P.O. Box 515 West Leyden NY. 13489

Telephone: 315-334-3229

Date: 5/7/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

West Leyden is a small community and any loss is devastating. We have pride in our post office. It brings neighbors together each day. The service there has been excellent. There is several senior citizens that use this post office that would not be able to get anywhere else, especially in the winter

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Rome

☒ Personal needs Bronville

☒ Banking Bronville

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: LACEY KELLOGG

Address: 1736 Fish Creek Rd

Telephone:

Date: 5/10/2014

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: We live right on a corner where the snowplow packs the banks up & if we had a mailbox, it would be plowed down everyday

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☐ Personal needs
☒ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Nicole Nutt, Keith Egnew, Ethan Fountaine

Address: PO Box 128, Westleyden, NY 13489

Telephone: 315-358-4014

Date: 5/12/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We don't want the post office to close because we can't get a box at home because of winter, Boonville is too far to go just to get the mail, I go to Boonville twice a month & with the price of gas, we can't afford to waste it. Please don't shut down our Post Office

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☑	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Would have to travel 7 miles

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☒ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Rita Higby

Address: PO Box 123 W. Leyden

Telephone: 942-4194

Date: 5-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: I will have to put up a mail box and we get 200 to 300 inches of snow here or go to Boonville 7 miles to get mail

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Rome or Utica
☒ Personal needs " "
☒ Banking Rome
☐ Employment Retired
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: E Bradley Converse

Address: PO Box 129 (991 State Rt 26) West Leyden NY 13489

Telephone: 315-942-4669

Date: 5/12/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels — occasionally	☐	☐	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail — doesn't apply	☐	☐	☐	☐
f. Buying money orders — occasionally	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation — " "	☐	☐	☐	☐
h. Sending Express Mail — " "	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

explain — a. Entering permit mailings ☐ YES ☒ NO

" b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board - thought Public Bulletin Board was outlawed years ago ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Rome, Utica & Boonville

☒ Personal needs Dr & Drug Store Boonville & Utica

☒ Banking Boonville & Rome

☒ Employment unemployed - retired

☒ Social needs Library (Town) & P V Church, Milk Plant Card playing

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Hannah L Ernst

Address: P.O 96

Telephone: 315 942 2292

Date: May 7, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☑	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☑ YES ☐ NO

If yes, please explain: I am disabled and confined to a wheelchair, the postmistriss is very accomodating and will even bring my mail, certified forms, boxes, stamps etc. right out to my van and hand them to me directly. This is a wonderful and kind service provided to me that I don't know where I would get elsewhere.

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: I live on a very busy (Rt 294) rd. with lots of snow banks etc. that my wheelchair will not go through and I would never be able to get to my mailbox to get the mail before the plows.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

I go as minimally as possible

☑ Shopping - Rome-? Because of my disability, I do get supplies in Rome - ordering every 3 months
☑ Personal needs
☑ Banking - B'ville
☐ Employment - work at W.L. Elem.
☐ Social needs - library, P.O.

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Susan Konatowski

Address: P.O. Box 121, WL

Telephone: 942-2516

Date: May 7, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

PO Box 121
West Leyden, NY 13489
May 5, 2011

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To Whom it Concerns!

Comments on possible closing of the West Leyden Post Office.

- **Ouch!** You really know how to hurt a community. The post office is the center of our town. People meet there, feel like a family there and get EXCELLENT service there. A lot of our community members do not travel regularly or daily to other cities, towns and I am one of them. I have even cut back because of gasoline cost.

- I am confined to a wheelchair and have been for 33 years. I have also lived in this community all my life. During this time, I have never felt unwanted in that post office because the postmasters have always been accommodating to me even to the point of bringing my mail, packages, stamps, etc. and handing it to me directly in my van . If I needed certified letters sent , the forms were brought directly to me in my van. I don't know how I would get this service anywhere else.

- We have a public school right around the corner from the post office that requires daily mailings of letters and packages . It is also on the receiving end of many packages and letters.

- Rural Mail possibilities... For me , this will be a total nightmare. My wheelchair **does not go** in the snow therefore how will I get to a mailbox down by the end of a driveway! I will never have my mail in the winter.

- People pay rent for mailboxes in the post office. I never could understand why rural delivery is free. Why is that? Why not charge a yearly fee to all rural mailboxes.

- **MONEY...**Do you realize the amount of money you will be soaking into gas for these rural deliveries? Needless to say, the amount of money local people will have to spend traveling to Boonville, Rome or wherever to get packages, stamps, certify letters. GAS IS NOT CHEAP ANYMORE. This is not cost effective.

- What happened to the thought of closing the post offices on Saturday? That makes more sense then disrupting the lives of so many people.

- **Please reconsider closing our post office. We need it!**

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Respectfully Yours,
Sue Kornatowski
Sue Kornatowski

PS. The meeting time scheduled for West Leyden really is not fair to the community for those that work.

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west Leyden

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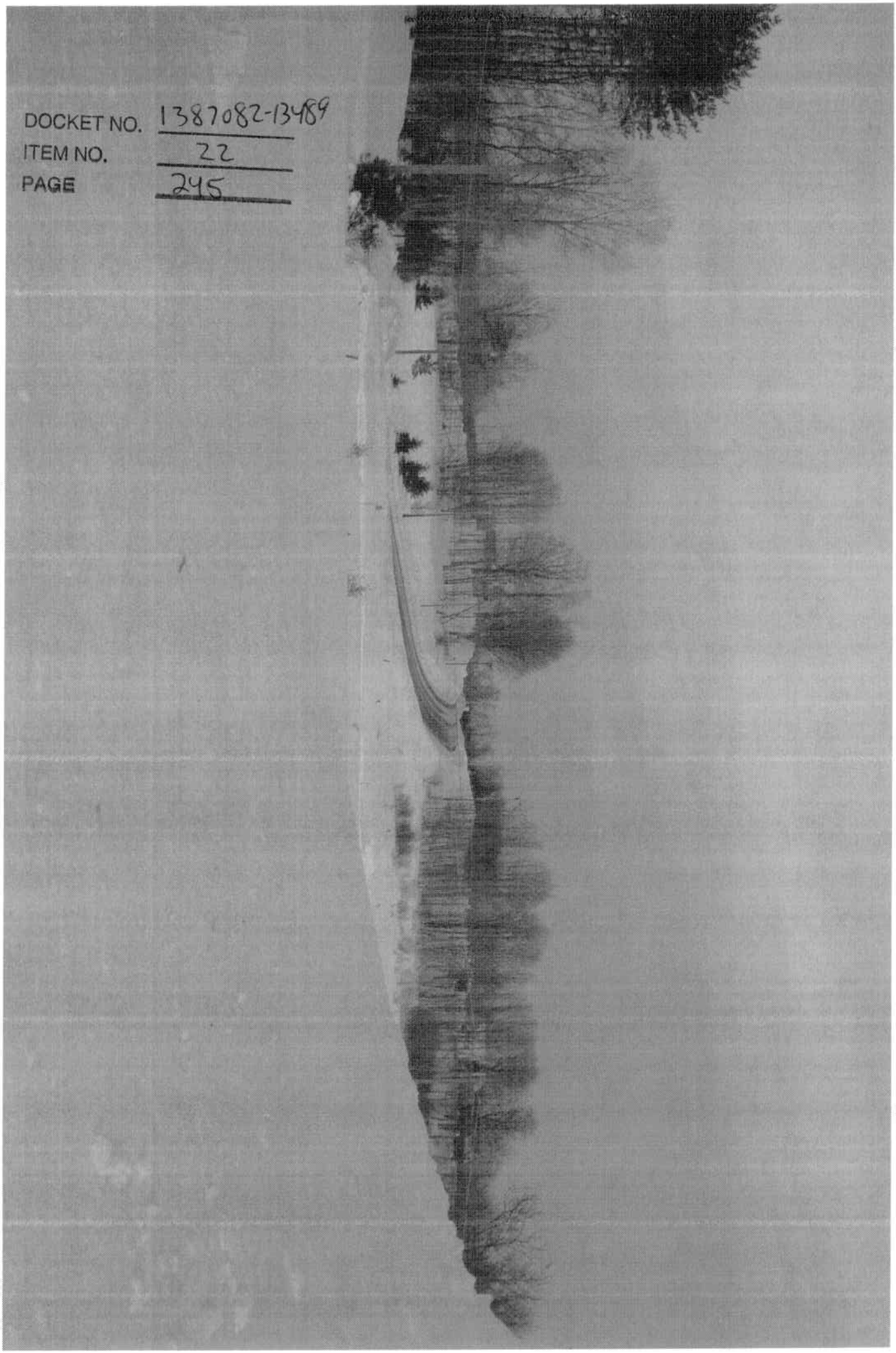

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DOCKET NO. 138708Z-13489
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UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☑ Banking Rome, NY
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: NORA DUTCH

Address: P.O. Box 124, West Leyden, NY 13489

Telephone: (315) 942-4583

Date: 5-06-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

This proposal would be a great hardship for any one living and working in the community. Being a senior citizen the thought of having to drive these horrific roads during our winter months, with the extensive truck traffic, to meet my postal needs, terrifies me. I fear USPS packages would now go UPS.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐ X	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐ X	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I rarely pass another post office during business hours. As a farmer, any shopping trips are usually done in the evening after normal business hours.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Rome, NY
☐ Personal needs
☒ Banking – done by direct deposit + internet
☐ Employment – self employed farmer at home
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Darryl C Kent

Address: 4546 Mud Lake Rd West Leyden, NY 13489

Telephone: 315 942 4530

Date: 5-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Additional Comments:

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(1) Please consida eliminating Saturday mail nationwide - this should save a lot of money

(2) RFD should be a thing of the past. Why not charge for rural delivery the same amounts as renting a PO box

(3) Increase the cost for bulk mailing - maybe junk mail would decrease

(4) Post office official at West Leyden from 8am - 10am does not give any working person the opportunity to discuss the change in service

(5) Closing West Leyden Post Office seems like another example of rural bigotry -- just the same as Oneida. Herkimer Solid Waste Authority building a dump on the edge of Lewis County -- How many Post offices are being closed in Chicago, Washington, etc? Even if there are PO's being closed in cities, I'm sure the nearest PO is less than 7 miles away.

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To Whom it may concern,

My husband & I reside at

2239 Osceola rd Taberg.

7 miles from the West Leyden Post Office
25 miles from the Taberg Post. office.

Help me to understand how you can justify closing a post office when a rural carrier from this Post Office could deliver ~~over~~ mail at a short distance + time then the current postal carrier from Taberg. Our current carrier travels from her last mail box on Creek rd Taberg to Osceola rd, Gallo rd (2 miles)

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Taberg.

Which is ¼ mile from the last mailbox the rural carrier delivers to at the osceola rd West Leyden address.

I am employee of one of your competeters and we constantly monitor mileage, time. Especially more so over the last few years.

There are 10-20 families that are effected by this address- Osceola rd Taberg. Many other carriers find it difficult to locate our homes because of this. See Enclosed Map

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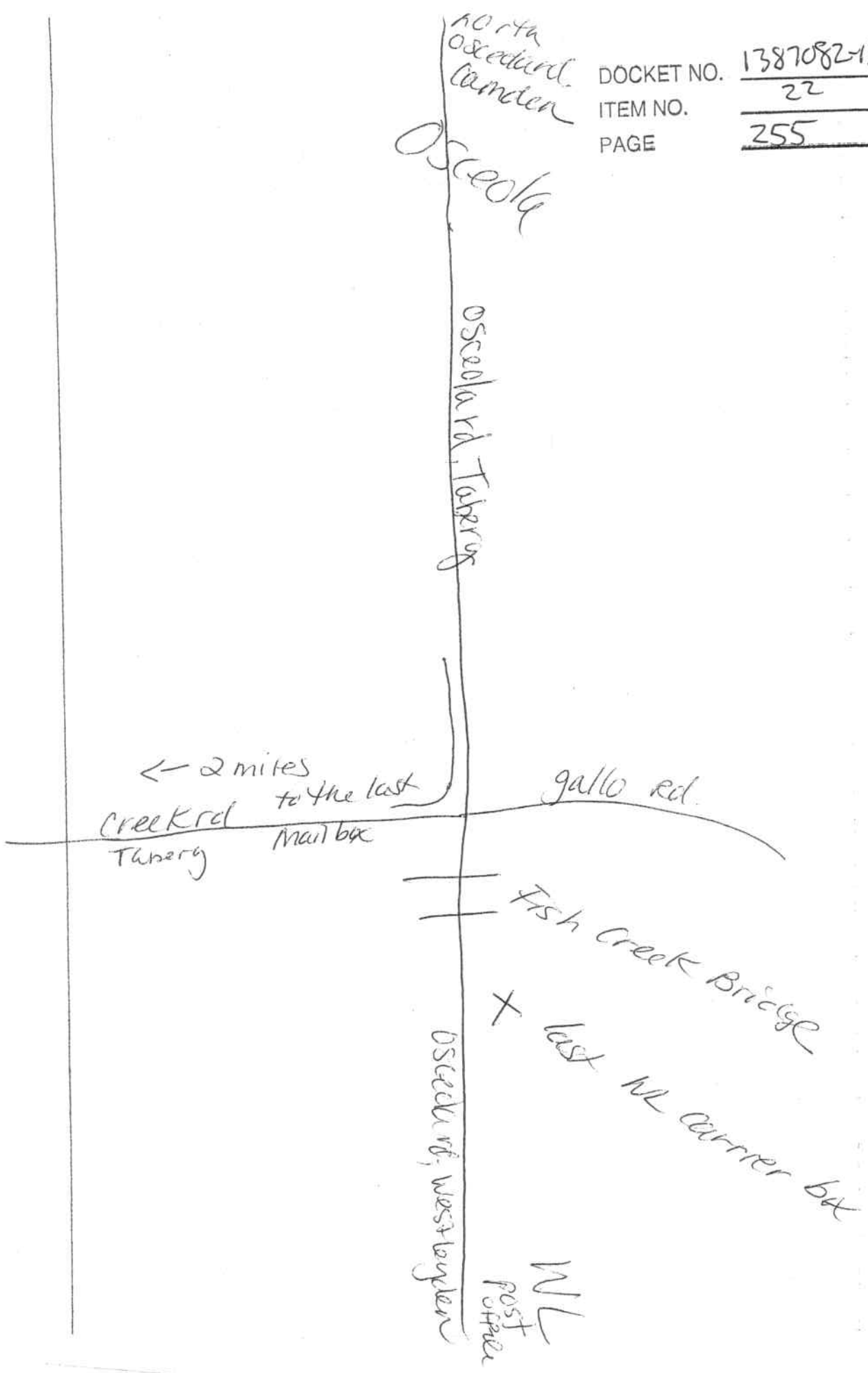

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Instead of closing post offices why doesn't someone start revamping the rural carrier routes to justify the mileage, + time.

Thank you Eugene + Michelle Dale
2239 Oseeola rd
~~Taberg~~, NY 1347

We use only West Leyden Post Office Taberg is ~~way~~ to far away.

Thank you

Please inquire at / with Postmaster she can verify this info.

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ITEM NO. 22
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5/6/11
POB 70
W. Leyden, NY 13489

To Whom It May Concern:

I am writing this in regard to the closing of W.L. P.O. I use this P.O. as I live on RT26 and the plan destroys all of the boxes I have put up. I need this service.

With the price of gas rising, the extra trip to Camillus or Fay are prohibitive. This office is open early - helping people on their way to and from work. It is centrally located (RT26, RT290, & county roads).

My private life situation is also more secure with a post office box here. I buy all of my mailing needs in West Leyden, as does my family.

As I talk with my neighbors, I find we are all upset. And, we are seeing our costs and time going beyond what we can do. Please reconsider, please re-evaluate our needs.

Thank you,
Karen Bauer

UNITED STATES POSTAL SERVICE®

10/04/2011

ALLEN C. YAUGER LLC

4736 MUD LAKE ROAD
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

ARLENE ERNST

PO BOX 112
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Boonville postmaster for more information.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

SHEA SCHOFF

NO ADDRESS
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

WILLIAM F. VAUGHN, SR.

PO BOX 516
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Boonville postmaster for more information.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

LANCE TRAINOR

1714 THAYER HILL ROAD
BOONVILLE, NY 13309

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

KEITH RUDE

PO BOX 456
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

E.BRADLEY CONVERSE

PO BOX 129
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Boonville Post Office located 7 miles away. Customers who retain their PO Box WILL NOT be required to change their address.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

LORI BURKE

PO BOX 496
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Boonville Post Office located 7 miles away. Customers who retain their PO Box WILL NOT be required to change their address.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

RITA MCCANNEY

PO BOX 99
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

JOE, CINDY, JEFF & JED GERRARD

4824 OSCEOLA RD
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

JEAN E. RAUSCHER

PO BOX 58
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

NORA DUTCH

PO BOX 124
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Boonville postmaster for more information.

- Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

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Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

LAWRENCE VALATE

PO BOX 135
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

KAREN WILLIAMSON

1003 STATE ROUTE 26
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

DANIEL SCHOFF

1580 FISH CREEK RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

PATRICIA & CHRISTOPHER BURKE

4829 OSCEOLA RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

JANE A. ERNST

PO BOX 216
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Boonville Post Office located 7 miles away. Customers who retain their PO Box WILL NOT be required to change their address.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

KERMIT & JOYCE KLINGBAIL

4766 OSCEOLA RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- The Boonville Post Office will continue to provide courteous and helpful service. Special assistance will be provided as needed.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

BRAD & JACKIE EGNEW

PO BOX 404
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

CHERYL & GOUG RAUSCHER

PO BOX 153
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

CHERYL RAUSCHER

PO BOX 217
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
- Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

NORMAN & OTEILA FEY

4254 OSCEOLA RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

ANONYMOUS

NO ADDRESS
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

BRENDA POST

PO BOX 426
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Please contact the Boonville postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

DAVID M. DUTCH

PO BOX 125
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

GERALD A. LAQUAY

PO BOX 142
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Boonville postmaster for more information.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

ANONYMOUS I

NO ADDRESS
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

MARY LOU ENGELBRECHT

673 WITZIGMAN RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

J. ALLEN

4804 OSCEOLA RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

CONNIE STURTEVART

1715 STINEBRICKNER RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

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Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

CASANDRA & JARRED GOAD

1685 STINEBRICKNER RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

RAYMOND STANOLIS

PO BOX 433
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

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Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

AMY MORCZEK & JOHN MERCURIO

4123 MUD LAKE RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

NORBERT WILBERT

1703 FISH CREEK RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

DAVID E. MURLING

PO BOX 93
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

MARGARET MAURER

PO BOX 88
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

ANONYMOUS II

NO ADDRESS
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

KIMBERLY MACDOUGALL

PO BOX 300
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

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Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

SANDRA WITZIGMAN

810 WITZIGMAN RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

ANONYMOUS III

NO ADDRESS
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

ELAINE POCCHIARI

4769 OSCEOLA RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

CHRISTINA STINEBRICKNER

PO BOX 408
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Boonville postmaster.

- Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

LEONARD & DARLENE EDDY, SR.

PO BOX 127
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

ANONYMOUS IV

NO ADDRESS
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

KATHY FINERFROCK

1255 FREEMAN RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

STEVEN NELLENBACK

4811 RHINMILLER RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

KATHERINE BROWN

4059 MUD LAKE RD
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

WEST LEYDEN ELEMENTARY SCHOOL

PO BOX 304
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

LOIS G. RAUSCHER

PO BOX 220
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Boonville Post Office located 7 miles away. Customers who retain their PO Box WILL NOT be required to change their address.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

PATRICIA A. MURLING

PO BOX 93
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

BRIAN & MARY EGNEW

PO BOX 152
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Boonville Post Office located 7 miles away. Customers who retain their PO Box WILL NOT be required to change their address.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

SCOTT ERNST

PO BOX 169
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

BRIAN & MARY EGNEW

O BOX 152
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Please contact the Boonville postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

CHRIS LEACH

652 KIRK RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

BETTY-ANN WETHERILL

3605 OSCEOLA RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

ANONYMOUS VI

NO ADDRESS
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

ANONYMOUS V

NO ADDRESS
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

ANONYMOUS VII

NO ADDRESS
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

PATRICK & LINDA GLENNON

4077 MUD LAKE RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

BEVERLY KWASNIEWSKI

965 STATE ROUTE 26
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

HELEN WEILER

PO BOX 66
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

ANONYMOUS VII

NO ADDRESS
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

MARK A. YOUNG

PO BOX 103
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

NANCY DUMONT

PO BOX 140
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

RUTH SCHOFT

PO BOX 72
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Boonville postmaster.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

10/04/2011

CHARLES & ELIZABETH MILLER

PO BOX 428
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Boonville postmaster for more information.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

JEAN & MIKE LIEBER

PO BOX 148
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

DOUGLAS A. & CONNIE A. DRAKE

PO BOX91
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

ANONYMOUS VIII

NO ADDRESS
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

RANDY ERNST

PO BOX 82
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

CATHERINE KWASNIEWSKI

PO BOX 105
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

PAMELA MOORE

PO BOX 301
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

- Please contact the Boonville postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

DIANE KELLY

PO BOX 486
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

THOMAS A. O'DONNELL

651 KIRK RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

ANN EVANS

1329 FISH CREEK RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Boonville postmaster for more information.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

LOUANN BACKER

1798 STINEBRICKNER RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

JEFFREY NELLENBACK

PO BOX 423
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

JEFFERIS & KATHLEEN GRAVER

PO BOX 438
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

JAMES C. NELLENBACK & ARIEL STOPPER

PO BOX 463
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

WILBERT-WENNER AGENCY, INC.

PO BOX 520
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

- Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

KIMBERLY L. STORY

1176 STATE ROUTE 26
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- Please contact the Boonville postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

- Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

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Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

ANONYMOUS IX

NO ADDRESS
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

DOUG & CINDY NELLENBACK

4762 RHIMILLER RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

BARNEY MYERS

PO BOX 159
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

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Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

BARBARA NELLENBACK

PO BOX 130
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Boonville postmaster for more information.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

ANONYMOUS X

NO ADDRESS
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

TRACY & CHARLES BATT

PO BOX 224
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

DARLENE SPINELLA

PO BOX 481
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

LINDA SULLIVAN, KEITH SULLIVAN & COLIN MILLER

PO BOX 474
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the West Leyden Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

ANONYMOUS XI

NO ADDRESS
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

LAWRENCE FULLER

3247 OSCEOLA RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
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If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

CAROL TAFT

689 KIRK RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

MIKE SCHOFF

12083 STATE ROUTE 26
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

MR & MRS DAVID BIRD

PO BOX 407
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Please contact the Boonville postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

GARY & CINDY PARRITT

PO BOX 451
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The Boonville Post Office will continue to provide courteous and helpful service. Special assistance will be provided as needed.
- Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

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Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

CHARLES BEH

4210 MUD LAKE RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

KENDEL FEY

PO BOX 452
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

JOHN & LINDSAY MCCLELLAND

PO BOX 458
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

KENDEL FEY

PO BOX 452
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

EDITH ROBERTS

PO BOX 119
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

ANNE KENT-KWASNICWSKI

1183 BEHA RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

BART BRITTON

STATE ROUTE 26
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

BEVERLY BRONSON

1048 AMMON RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

BEVERLY BEASOCH

PO BOX 81
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Please contact the Boonville postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

ANONYMOUS XI

NO ADDRESS
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

DALE MATHIS

1229 FREEMAN RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

ELEANOR & WARREN MAITHIS

PO BOX 222
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

LINDA GALLO

PO BOX 427
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

WALTER & ELEANOR KAIDO

PO BOX 67
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

LAURA HROBONI

PO BOX 52
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

ROBERT FORD, GWEN WILBERT & LOUIS FORD

PO BOX 466
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

KEVIN MATHEW

PO BOX 515
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the Boonville postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

- Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Boonville postmaster for more information.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

LACEY KELLOGG

1736 FISH CREEK RD.
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

KEVIN MATHEW

PO BOX 515
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

NICOLE NUTT, KEITH EGNEW & ETHAN FOUNTAINE

PO BOX 128
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Please contact the Boonville postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

RITA HIGBY

PO BOX 123
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

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Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

HANNAH L ERNST

PO BOX 96
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

SUE KORNATOWSKI

PO BOX 121
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The Boonville Post Office will continue to provide courteous and helpful service. Special assistance will be provided as needed.
- Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Boonville postmaster.
- Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Boonville Post Office located 7 miles away. Customers who retain their PO Box WILL NOT be required to change their address.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

SUE KORNATOWSKI

PO BOX 121
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The Postal Service must provide one form of free delivery. When street (rural) delivery is not available, customers receive a no-fee PO Box. Customers that pay a fee for a PO box have the option of street delivery.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

SUE KORNATOWSKI

PO BOX 121
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.
- The Senate subcommittee chairman introduced a bill that addresses the financial issues confronting the Postal Service. Among other provisions, the proposal authorizes a transition to a 5-day delivery schedule. At this stage, it is still a bill.
- There are a number of posting requirements and comment periods before any final decision or implementation would be made. All customers will have several opportunities to ask questions and make comments.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

DARRYL C. KENT

4546 MUD LAKE RD
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The Senate subcommittee chairman introduced a bill that addresses the financial issues confronting the Postal Service. Among other provisions, the proposal authorizes a transition to a 5-day delivery schedule. At this stage, it is still a bill.
- The Postal Service must provide one form of free delivery. When street (rural) delivery is not available, customers receive a no-fee PO Box. Customers that pay a fee for a PO box have the option of street delivery.
- Your suggestion has been duly noted and added to the official record.
- There are a number of posting requirements and comment periods before any final decision or implementation would be made. All customers will have several opportunities to ask questions and make comments.
- Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Other reorganization initiatives include reducing adminstrative layers, a 20% reduction in adminstrative and executive positions, closing of seven districts and one area office.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

EUGENE AND MICHELLE DALE

2239 OSCEOLA RD
TABERG, NY 13471

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

- The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

KAREN BAUER

PO BOX 70
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Leyden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- Please contact the Boonville postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

- Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the West Leyden Post Office should be pursued, a formal proposal will be posted in the Boonville Post Office and West Leyden Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the WEST LEYDEN Post Office on 05/03/2011. Additionally, during the survey period, questionnaires were available at the WEST LEYDEN Post Office to walk-in retail customers.

1. **Number of Questionnaires**

Total Questionnaires distributed	300
Favorable to proposal	8
Unfavorable to proposal	48
Expressing no opinion	62
Total questionnaires received	118

Postal Concerns

The following postal concerns were expressed

1. Concern (No Opinion):
Customer expressed a concern about package delivery and pickup

   Response:
   Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

2. Concern (No Opinion):
Customer expressed a concern about rural bigotry.

   Response:
   You expressed a concern about rural bigotry. . Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Other reorganization initiatives include reducing adminstrative layers, a 20% reduction in adminstrative and executive positions, closing of seven districts and one area office.

3. Concern (No Opinion):
Customer expressed a concern about their 911 address

   Response:
   911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

4. Concern (No Opinion):
Customer questioned why rural delivery is free when customers pay rent for PO Boxes.

   Response:
   The Postal Service must provide one form of free delivery. When street (rural) delivery is not available, customers receive a no-fee PO Box. Customers that pay a fee for a PO box have the option of street delivery.

5. Concern (No Opinion):
Customer suggested closing the post office on Saturdays.

   Response:
   The Senate subcommittee chairman introduced a bill that addresses the financial issues confronting the Postal Service. Among other provisions, the proposal authorizes a transition to a 5-day delivery schedule. At this stage, it is still a bill.

6. Concern (No Opinion):
Customer suggested increasing the cost for bulk mailing.

   Response:
   Your suggestion has been duly noted and added to the official record.

7. Concern (No Opinion):
Customers asked why their post office was being discontinued while others were retained

   Response:
   Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

8. Concern (No Opinion):
Customers expressed a concern that the meeting time did not permit residents an opportunity to ask questions or raise concerns.

   Response:
   There are a number of posting requirements and comment periods before any final decision or implementation would be made. All customers will have several opportunities to ask questions and make comments.

9. Concern (No Opinion):
Customers expressed concern about collection of outgoing mail

   Response:
   Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

10. Concern (No Opinion):
Customers expressed concern about having to erect a rural mailbox

    Response:
    Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Boonville Post Office located 7 miles away. Customers who retain their PO Box WILL NOT be required to change their address.

11. Concern (No Opinion):
Customers expressed concern for those customers with disabilities who are not able to go to Boonville Post Office to pick up their mail

    Response:
    Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be

submitted in writing to the Boonville postmaster.

12. Concern (No Opinion):
Customers inquired about mailbox installation and maintenance

Response:
Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the Boonville postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

13. Concern (No Opinion):
Customers questioned the economic savings of the proposed discontinuance

Response:
Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

14. Concern (No Opinion):
Customers said they would miss the special attention and assistance provided by the personnel at the West Leyden Post Office.

Response:
The Boonville Post Office will continue to provide courteous and helpful service. Special assistance will be provided as needed.

15. Concern (No Opinion):
Customers were concerned about a change of address

Response:
Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

16. Concern (No Opinion):
Customers were concerned about having to make an address change on their bank checks and stationery

Response:
Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

17. Concern (No Opinion):
Customers were concerned about later delivery of mail

Response:
A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

18. Concern (No Opinion):
Customers were concerned about mail security

Response:
Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

19. Concern (No Opinion):
Customers were concerned about obtaining services from the carrier

Response:
Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

20. Concern (No Opinion):
Customers were concerned about senior citizens

Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Boonville postmaster for more information.

21. Concern (No Opinion):
Customers were concerned about the mailboxes being damaged by snowplows

Response:
Please contact the Boonville postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

22. Concern (No Opinion):
No Concern

Response:

23. Concern (No Opinion):
You expressed a concern that they requested and were denied rural delivery service

Response:
There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

24. Concern (No Opinion):
You were concerned about having to travel to another post office for service

Response:
Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (No Opinion):
Customers expressed concern for loss of community identity

Response:
A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the West Leyden Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

2. Concern (No Opinion):
Customers were concerned about the loss of a gathering place and an information center.

Response:
Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Postal Representatives
Brian Shepardson
David Moore

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5/12/11

35 attended

West Leyden Community meeting roster

This document may become a part of the official record that will become available for public viewing

Name	address	phone#
Christina Stinebrickner	PO Box 408	315-942-2176
ARLENE ERNST	PO BOX 112	315-942 4477
Darryl C Kaul	4546	315 942 4530
Richard Goodhines	Box 401	315 942-5177
Margaret Maurer	P.O.B. 88	942-4751
Kimberly MacDougall	PO Box 300	942-6883
ALAN TANNER	P.O. Box 89	942 9151
Town of Lewis	1218 Fish Creek Rd	942 5141
Eleanor Mathis	Rt26 Box 222	942 4589
Karen Williamson	1003 St. Rte. 26	942-4092
Diane Kelly	5871 Borwick Rd.	942-9080
Laura Hrobani	994 PO Box 52	942 2563
E Bradley Converse	PO Box 129 (991 State Rt26)	942-4669
Hannah L Ernst	PO Box 96 (1027 Rt26)	315-942-3292
Lori Burke	PO Box 496 + 157	942-3648
David C Bird	PO BOX 407	942-6644
Warren Mathis	222	942 2784

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Nicole M Nutt P.O. Box 128, WL 315-358-46[illegible]
Lois G Lauscher PO Box 220 315 942-4183
James Nellenbach PO BOX 115 315-942 5780
Betty Jean Kent 4546 Mud Lake Rd, WL 315 942 4530
RICHARD BACKER West Leyden School 942-9280
Jean Rauscher PO Box 58 315-942-2503
Roger Boyd P.O. 4685 Mud Lake Rd 315 942-4611
Dawn M. Laguska P.O. Box 218 & 436 942-4470
Calvin K Wilbert PO Box 520 942-4624
MARY Rita Mathis Box 4703, West Leyden 942-4297
Kevin P. Mathis P.O. Box 515, West Leyden 942 5854
Beverly Brosson P.O. Box 106, West Leyden 942-4802
Cynthia M. Parrett PO Box 451, West Leyden 942-6157
Gerald A. LaQuay P.O. Box 142 West Leyden 942-5081
Heather Pace Osceola Rd West Leyden 942-6998
Mark Yonner MAIN St WEST LEYDEN, 942 5004
Cheryl Rauscher Ammon Rd West Leyden 942-2669
(Rauscher Bros Inc.)
CR Kwasniewski 1109 Kwasniewski 942-5096

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (No Opinion):
   You were concerned about having to travel to another post office for service

   Response:
   Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

2. Concern (No Opinion):
   Customers expressed concern about having to erect a rural mailbox

   Response:
   Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 7 miles away.

3. Concern (No Opinion):
   Customers were concerned about senior citizens

   Response:
   Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Boonville postmaster for more information.

4. Concern (No Opinion):
   Customers felt inclement weather and poor road conditions might impede delivery

   Response:
   Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

5. Concern (No Opinion):
   Customers were concerned about the mailboxes being damaged by snowplows

   Response:
   Please contact the Boonville postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

6. Concern (No Opinion):
   Customers were concerned about obtaining accountable mail and large parcels

   Response:
   If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Boonville Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

7. Concern (No Opinion):
   Customers expressed concern for those customers with disabilities who are not able to go to Boonville Post Office to pick up their mail

   Response:
   Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Boonville postmaster.

8. Concern (No Opinion):
   Customers were concerned about mail security

   Response:
   You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Nonpostal Concerns

1. Concern (No Opinion):
   Customers expressed concern for loss of community identity

   Response:
   A community's identity derives from the interest and vitality of its residents and their use of its West Leyden Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

UNITED STATES
POSTAL SERVICE

May 19, 2011

RE: West Leyden NY

Memo to the record. This is a place card for item 26 Community meeting letter (If community meeting held prior to questionnaire) Meeting was held after questionnaires were sent. Reference item 21.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

UNITED STATES POSTAL SERVICE

A. Office

Name: WEST LEYDEN State: NY Zip Code: 13489
Area: NORTHEAST District: ALBANY PFC
Congressional District: 23 County: Lewis
EAS Grade: 13 Finance Number: 359215

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Nadine Tremblay Date: 05/19/2011
Title: ALBANY PFC Post Office Review Coordinator
Tele No: (518) 452-4085 Fax No: (518) 464-7429

UNITED STATES POSTAL SERVICE

A. Office

Name: WEST LEYDEN State: NY Zip Code: 13489
Area: NORTHEAST District: ALBANY PFC
Congressional District: 23 County: Lewis
EAS Grade: 13 Finance Number: 359215
Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 28. There was no Congressional inquiry.

Prepared by: Nadine Tremblay Date: 05/19/2011
Title: ALBANY PFC Post Office Review Coordinator
Tele No: (518) 452-4085 Fax No: (518) 464-7429

Proposal Checklist

Section I — Responsiveness to Community Postal Needs

- ✓ Tell what we are doing and why.
- ✓ Is reason for discontinuance justified and documented in the record?
- ✓ If suspended, what type of alternate service customers are now receiving?
- ✓ Reason for vacancy and information on postmaster/OIC
- ✓ Number of customers and type of service they received and will receive.
- ✓ Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
- ✓ Last three fiscal years of revenue and revenue units.
- ✓ Decline in service workload/reduction in EAS level, if appropriate.
- ✓ Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
- ✓ Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
- ✓ If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
- ✓ Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
- ✓ Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
- ✓ Information on petitions and congressional inquiries included with Postal Service responses.
- ✓ Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
- ✓ Advantages and disadvantages of proposed alternate service.
- ✓ Any other pertinent information concerning Postal Service needs.

Section II — Effect on the Community

- ✓ Brief background of area, community government, population, etc.
- ✓ Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
- ✓ Was Post Office used as meeting place?
- ✓ Was Post Office a shelter for a bus stop?
- ✓ Did the Post Office have a public bulletin board?
- ✓ Were government forms available at the Post Office?
- ✓ Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
- ✓ What is the historical value of the office?
- ✓ Is an address change necessary?
- ✓ Will the community identity be preserved?
- ✓ What are the growth trends (flat, up, down)?
- ✓ Were any other nonpostal items identified?

Section III — Effect on Employees

- ✓ Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV **Economic Savings**

✓

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-___, Minimum, no COLA)	$ 36 381
Fringe benefits 33.5%	$ 12 188
Rental costs, excluding utilities	$ 10 412
Total annual costs	$ 58 981
Less estimated cost of replacement service	- 18 099
Total annual savings	$ 40 882

A one-time expense of $ _____ will be/was incurred for installation of CBUs and parcel lockers.

✓ Is postmaster salary based on the minimum salary without COLA?

✓ Does postmaster salary reflect the current office evaluation?

Section V **Other Factors**

✓ The Postal Service has identified no other factors for consideration (if appropriate).

✓ List other factors as appropriate.

✓ Other factors when replacement service is a CPO.

Section VI **Summary**

✓ The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII **Notices**

✓ Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:
Nadine Trembly — 5/19/2011
Investigative Coordinator — Date

Reviewed and Certified By:
Nadine Trembly — 5/19/2011
District PO Review Coordinator — Date

UNITED STATES POSTAL SERVICE®

05/19/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the WEST LEYDEN Post Office
Docket No. 1387082

This is to advise you that on 05/28/2011, I will post for public comment a proposal to close the WEST LEYDEN Post Office in Lewis, Congressional District No. 23.

If you have any questions, please call NADINE TREMBLAY District Review Coordinator at (518) 452-4085.

EDWARD PHELAN
District Manager
ALBANY PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal

UNITED STATES POSTAL SERVICE®

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
WEST LEYDEN Proposal
Docket No. 1387082 - 13489

Please post the enclosed proposal to close the WEST LEYDEN Post Office in the lobby. The proposal must be posted in a prominent place from 05/28/2011 through close of business on 07/29/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (518) 452-4085.

NADINE TREMBLAY
Post Office Review Coordinator
ALBANY PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 05/28/2011

Date of Removal: 07/29/2011

UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE WEST LEYDEN, NY POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE**

To the customers of the West Leyden Post Office:

The Postal Service is considering the close of the West Leyden Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/28/2011 through 07/29/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the West Leyden Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

NADINE TREMBLAY
30 KARNER RD
ALBANY, NY 12288-9992

For more information, you may call NADINE TREMBLAY at (518) 452-4085 or write to the above address.

Thank you for your assistance.

BRIAN SHEPARDSON
30 KARNER RD
ALBANY, NY 12288-9992

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PAGE 1

Date of Posting: 05/28/2011

Posting Round Date:

Date of Removal: 07/29/2011

Removal Round Date:

PROPOSAL TO CLOSE THE WEST LEYDEN, NY POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1387082 - 13489

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the West Leyden, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Boonville Post Office, located seven miles away.

The postmaster position became vacant when the postmaster is reassigned on January 01, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This is a management initiated study to determine if regular and effective service can be provided through alternate channels.

The West Leyden Post Office, an EAS-13 level, provides service from 07:30 to 11:30 and 13:00 to 16:45 Monday - Friday , 08:30 to 11:30 Saturday and lobby hours of 7:30 to 17:00 on Monday - Friday and 08:30 to 11:30 on Saturday to 165 post office box customers and 138 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 21 transaction(s) accounting for 26 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: $44,260 (115 revenue units) in FY 2008; $40,481 (106 revenue units) in FY 2009; and $41,807 (109 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 12, 2011, representatives from the Postal Service were available at West Leyden Post Office lobby (Open House style format) to answer questions and provide information to customers. 35 customer(s) attended the meeting.

On May 03, 2011, 300 questionnaires were distributed to delivery customers of the West Leyden Post Office. Questionnaires were also available over the counter for retail customers at the West Leyden Post Office. 118 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 8 favorable, 48 unfavorable, and 62 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Boonville Post Office, an EAS-18 level office. Window service hours at the Boonville Post Office are from 08:30 to 12:30 and 13:30 to 17:00, Monday through Friday, and 09:00 to 12:00 on Saturday. There are 238 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about package delivery and pickup

   Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

2. **Concern:** Customer expressed a concern about rural bigotry.

   Response: The customer expressed a concern about rural bigotry. . Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Other reorganization initiatives include reducing adminstrative layers, a 20% reduction in adminstrative and executive positions, closing of seven districts and one area office.

3. **Concern:** Customer expressed a concern about their 911 address

   Response: 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

4. **Concern:** Customer questioned why rural delivery is free when customers pay rent for PO Boxes.

   Response: The Postal Service must provide one form of free delivery. When street (rural) delivery is not available, customers receive a no-fee PO Box. Customers that pay a fee for a PO box have the option of street delivery.

5. **Concern:** Customer suggested closing the post office on Saturdays.

   Response: The Senate subcommittee chairman introduced a bill that addresses the financial issues confronting the Postal Service. Among other provisions, the proposal authorizes a transition to a 5-day delivery schedule. At this stage, it is still a bill.

6. **Concern:** Customer suggested increasing the cost for bulk mailing.

Response: The customer r suggestion has been duly noted and added to the official record.

7. **Concern:** Customers asked why their post office was being discontinued while others were retained

Response: Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

8. **Concern:** Customers expressed a concern that the meeting time did not permit residents an opportunity to ask questions or raise concerns.

Response: There are a number of posting requirements and comment periods before any final decision or implementation would be made. All customers will have several opportunities to ask questions and make comments.

9. **Concern:** Customers expressed concern about collection of outgoing mail

Response: Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

10. **Concern:** Customers expressed concern about having to erect a rural mailbox

Response: Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Boonville Post Office located 7 miles away. Customers who retain their PO Box WILL NOT be required to change their address.

11. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to Boonville Post Office to pick up their mail

Response: Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Boonville postmaster.

12. **Concern:** Customers inquired about mailbox installation and maintenance

Response: Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the Boonville postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

13. **Concern:** Customers questioned the economic savings of the proposed discontinuance

Response: Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

14. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the West Leyden Post Office.

Response: The Boonville Post Office will continue to provide courteous and helpful service. Special assistance will be provided as needed.

15. **Concern:** Customers were concerned about a change of address

Response:

Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

16. **Concern:**

Customers were concerned about having to make an address change on their bank checks and stationery

Response:

Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

17. **Concern:**

Customers were concerned about later delivery of mail

Response:

A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

18. **Concern:**

Customers were concerned about mail security

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

19. **Concern:**

Customers were concerned about obtaining services from the carrier

Response:

Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide

the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

20. **Concern:** Customers were concerned about senior citizens

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Boonville postmaster for more information.

21. **Concern:** Customers were concerned about the mailboxes being damaged by snowplows

Response: Please contact the Boonville postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

22. **Concern:** You expressed a concern that they requested and were denied rural delivery service

Response: There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

23. **Concern:** You were concerned about having to travel to another post office for service

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

24. **Concern:** Customers felt inclement weather and poor road conditions might impede delivery

Response: Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

25. **Concern:** Customers were concerned about obtaining accountable mail and large parcels

Response:

If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Boonville Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.
4. A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

West Leyden is an unincorporated community located in Lewis County. The community is administered politically by Town supervisor. Police protection is provided by the Lewis County Sheriff's Dept. Fire protection is provided by the West Leyden Fire Department. The community is comprised of retirees, commuters, self-employed, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: none . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the West Leyden Post Office will be available at the Boonville Post Office. Government forms normally provided by the Post Office will also be available at the Boonville Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity

   Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the West Leyden Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

2. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

   Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster retired on January 01, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of $ 40,882 with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA)	$ 36,381
Fringe Benefits @ 33.5%	$ 12,188
Annual Lease Costs	+ $ 10,412
Total Annual Costs	$ 58,981
Less Annual Cost of Replacement Service	- $ 18,099
Total Annual Savings	$ 40,882

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the West Leyden, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Boonville Post Office, located seven miles away.

The postmaster retired on January 01, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The West Leyden Post Office provided delivery and retail service to 165 PO Box customers and 138 delivery route customers. The daily retail window transactions averaged 21. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated $40,882 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

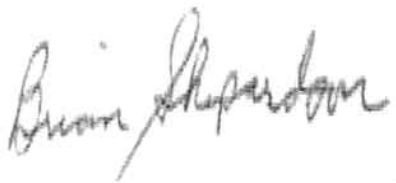
Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the West Leyden Post Office and Boonville Post Office during normal office hours.

B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



05/28/2011
Date

BRIAN SHEPARDSON
Manager, Post Office Operations

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date

7008 1140 0004 0016 0125

7008 1140 0004 0016 0132

UNITED STATES POSTAL SERVICE®

07/22/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 07/29/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

Nadine Tremblay

NADINE TREMBLAY
Post Office Review Coordinator
30 KARNER RD
ALBANY, NY 12288-9992

UNITED STATES POSTAL SERVICE®

A. Office

Name: WEST LEYDEN State: NY Zip Code: 13489
Area: NORTHEAST District: ALBANY PFC
Congressional District: 23 County: Lewis
EAS Grade: 13 Finance Number: 359215
Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by: Nadine Tremblay Date: 07/29/2011
Title: ALBANY PFC Post Office Review Coordinator
Tele No: (518) 452-4085 Fax No: (518) 464-7429

DOCKET NO. 1387082-13489
ITEM NO. 36
PAGE 2

Date of Posting: 05/28/2011

Date of Removal: 07/29/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE WEST LEYDEN, NY POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

To the customers of the West Leyden Post Office:

The Postal Service is considering the close of the West Leyden Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/28/2011 through 07/29/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the West Leyden Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

NADINE TREMBLAY
30 KARNER RD
ALBANY, NY 12288-9992

or give to Barb

For more information, you may call NADINE TREMBLAY at (518) 452-4085 or write to the above address.

Thank you for your assistance.

Brian Shepardson

BRIAN SHEPARDSON
30 KARNER RD
ALBANY, NY 12288-9992

DOCKET NO. 1387082-13489
ITEM NO. 36
PAGE 3

Date of Posting: 05/28/2011

Posting Round Date:

Date of Removal: 07/29/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE WEST LEYDEN, NY POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1387082 - 13489

BOONVILLE NY 13309
JUL 29 2011
USPS

BOONVILLE NY 13309
MAY 20 2011
USPS

DOCKET NO. 1387082-13489
ITEM NO. 36
PAGE 4

Date of Posting: 05/28/2011

Posting Round Date:

Date of Removal: 07/29/2011

Removal Round Date:

PROPOSAL TO CLOSE THE WEST LEYDEN, NY POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1387082 - 13489

DOCKET NO. 1387082- 13489
ITEM NO. 36
PAGE 5

Date of Posting: 05/28/2011

Date of Removal: 07/29/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE WEST LEYDEN, NY POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

To the customers of the West Leyden Post Office:

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Copies of the proposal and optional comment forms are available upon request at the West Leyden Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

NADINE TREMBLAY
30 KARNER RD
ALBANY, NY 12288-9992

For more information, you may call NADINE TREMBLAY at (518) 452-4085 or write to the above address.

Thank you for your assistance.

Brian Shepardson

BRIAN SHEPARDSON
30 KARNER RD
ALBANY, NY 12288-9992

NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 07/22/2011

Postal Customers of the West leyden Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the West leyden Post Office, which was posted 05/28/2011 through 07/29/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the West leyden Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

Michelle Krul

MICHELLE KRUL
30 KARNER RD
ALBANY, NY 12288-9992

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Boonville, Rome

☒ Personal needs Lowville (doctors)

☒ Banking Boonville

☐ Employment (dairy farmers)

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Brian and Sara Sweeney

Address: 1439 St Rt 26

Telephone: Boonville, NY 13309

Date: May 4, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Rome
☐ Personal needs
☒ Banking Rome
☒ Employment Rome
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Pauline Williamson

Address: 5047 Golden Rd, WestLeyden, NY 13489

Telephone: 315 942-6377

Date: 5/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We have had carrier delivery and did not like it. The delivery is late in the afternoon, In winters our mailbox was knocked down by plows and there was constant shoveling.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: STORE, WORK, GAS

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: Send & Purchase a lot of Postage First Class before work would be unable to do with rural Carrier when I'm not home.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☑ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Town of Lewis

Address: P.O. Box 218

Telephone: 315) 942-4470

Date: 5/16/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☑	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: AVA

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Utica Rome
☐ Personal needs Utica Rome
☐ Banking Rome
☐ Employment Oriskany
☐ Social needs Utica Rome

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Frank Spatto

Address: PO Box 126 West Leyden NY 13489

Telephone: Cell 315-271-9513

Date: May 13 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Ava Post office

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Boonville | Rome
☒ Personal needs Boonville | Rome
☒ Banking Rome
☒ Employment Rome
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Ernst & Carol Kunz

Address: POB 54, 5208 Osceola Rd, West Leyden

Telephone: 315-942-2492

Date: 5-14-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Kim Tranner

Address: 1264 Freeman Rd. West Leyden

Telephone: 315-942-3169

Date: 5-8-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: I travel all over N.Y. to go to work!

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☑ Employment _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Steve Ortlieb

Address: P.O. Box 464 West Leyden N.Y. 13489

Telephone: 315 942-6945

Date: 5-7-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☐ Personal needs _____

☒ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: John MATHIS

Address: 3685 MATHIS RD

Telephone: _____

Date: 5/16/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Sometimes AVA Post OFFICE

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Rome

☐ Personal needs

☑ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: James Nellenback

Address: PO Box 115 west Leyden N.Y

Telephone: 315-942-5780

Date: 5/10/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☒	☐	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☒	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☒	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO NA

b. Resetting/using postage meter ☐ YES ☐ NO NA

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping ~~West Leyden Hilltop Market~~

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Noreen Caton

Address: 2148 Osceola Rd

Telephone: 315-942-2837

Date: May 16, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 1387082 - 13489
ITEM NO. 38
PAGE 20

Noreen Caton
2148 Osceola Rd
Taberg, NY. 13471

From my home in the Town of Lewis that is mostly served by the West Leyden Post office to the Boonville post office is 18 miles. I live in a realy rural part of this town that is not served by West Leyden for rural delivery but always do my stamp buying and send out pacage from West Leyden.

I have 3 sons in the military and send packages out to them often. One is curently in Afgan and looks forward to care packages from home. Many of our men + women serving overseas are from small towns and we have alot from this area who will not get their packages as regulay because closing West Leyden P.O. is a hardship to their familys.

The Taberg Post office is a long drive from my house and I do not do any buiness there in that town.

Winters are harsh in this area and roads back here can be hazardious. Dont cut us off from the outside world by killing our post office.

thank you

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

_____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

_____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: I would get a mail box at my house and the mail would come much later & less secure than having a P.O. Box.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Rome

☒ Personal needs Rome

☒ Banking Boonville

☒ Employment Boonville - 10 month Employer

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation every few months	☐	☐	☐	☐
h. Sending Express Mail rarely	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping

☐ Personal needs

☑ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Audrey Houghtaling

Address: 4193 Mud Lake Rd, West Leyden, NY 13489

Telephone: 271-1837 OR 942 3923

Date: 5-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I have used the Boonville PO on several occasions, but have had to wait 1/2 hour to hour in line for a variety of needs.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒	Shopping	Boonville N.Y
☒	Personal needs	" "
☒	Banking	" "
☐	Employment	
☒	Social needs	" "

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Charles Ammon

Address: P.O. Box 77 West Leyden N.Y

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☑	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

am Senior citizen and can only use West Lyden P.O.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

~~☐~~ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☒ Banking _____
☒ Employment _____
☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: MARIA FEY

Address: 4014 OSCEOLA RD W LEYDEN 13489

Telephone: 9426523

Date: 5/6/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

10/04/2011

RITA J. HIGBY

PO BOX 123
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- PO Box fee assignments are determined by a value based pricing algorithm that is primarily based on the commercial real estate values and other economic variables of where the office is located. This data and the formulas used are approved by the Postal Regulatory Commission and are applied to all offices nationally. These formulas are consistently applied and cannot be changed between rate cases. They represent the myriad commercial real estate values across the country and sometimes within blocks.

- You expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

- You expressed a question about which office the route should emanate from. The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further away for others.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

HANNAH L. ERNST

PO BOX 96
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the Boonville Post Office and from the carrier. Special assistance will be provided as needed.

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

- The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue. The Postal Service of the future will be smaller, leaner and more competitive. But it will continue to drive commerce, service communities and deliver value. As a self-supporting government enterprise, the Postal Service receives no tax dollars. It relies solely on the sale of postage, products and services to pay for operating expenses. Revenue generation is a matter of business survival.

- The Senate subcommittee chairman introduced a bill that addresses the financial issues confronting the Postal Service. Among other provisions, the proposal authorizes a transition to a 5-day delivery schedule. At this stage, it is still a bill.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

ARLENE ERNST

PO BOX 112
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Boonville postmaster for more information.

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

- The Senate subcommittee chairman introduced a bill that addresses the financial issues confronting the Postal Service. Among other provisions, the proposal authorizes a transition to a 5-day delivery schedule. At this stage, it is still a bill.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

CHRISTINA A. STINEBRICKNER

PO BOX 408
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

KIMBERLY L. STORY

1176 STATE ROUTE 26
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about delivery time. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

- The Senate subcommittee chairman introduced a bill that addresses the financial issues confronting the Postal Service. Among other provisions, the proposal authorizes a transition to a 5-day delivery schedule. At this stage, it is still a bill.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

DAVID WEILER

1173 BEHA ROAD
, WEST LEYDEN NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

ANNE KENT-KWASNIEWSKI

1183 BEHA RD
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Adapting to changes in the communication landscape is not new. By the beginning of the 20th century, there were 76,945 Post Offices, one for about every thousand residents, in our growing nation. In 1902, however, Congress extended free delivery to rural areas. That meant it was no longer necessary for patrons to visit an office to send or pick up mail. Today, there are about 31,800 post offices that provide retail and delivery services to customers nationwide. While we have seen more competition in the package delivery system over time, the largest change for us comes with the internet. A December 2010 Pew Research survey indicates that 77 percent of adult Americans regularly use the internet, with 66 percent making purchases and 58 doing banking online. These trends continue to significantly change the amount of mail that the Postal Service processes, as evident by a decline of 4.5 percent in mail volume in the past year. In package delivery, we continue to work with some of our competitors to round out the services we all provide. For example, we partner with both FedEx and UPS to provide essential parcel return services that allow customers to return items to participating retailers. We work closely with FedEx as a partner in air transport of time-sensitive packages and cargo, which keeps our prices in line and attractive for new users. And, as Congress allows us greater flexibility in developing products, we are aggressively marketing new products — like the Flat Rate Priority Mail package — that sends more business our way.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Boonville postmaster for more information.

- Alternate access for postal products and services has become commonplace. Thank you for your suggestion, which will be forwarded to the appropriate department for followup.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

THOMAS A. O'DONNELL

651 KIRK RD
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

- The Senate subcommittee chairman introduced a bill that addresses the financial issues confronting the Postal Service. Among other provisions, the proposal authorizes a transition to a 5-day delivery schedule. At this stage, it is still a bill.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

DAVID MURLING

PO BOX 93
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

NICOLE PODKOWKA

PO BOX 98
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Boonville postmaster for more information.

- You expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the Boonville postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

PATRICIA MURLING

PO BOX 98
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- The Postal Service is committed to placing services and products conveniently for its customers, including in settings close to homes and businesses such as grocery or drug stores. These provide the most in-demand offerings of local Post Offices, the sale of postage stamps.

- Demographics have been studied. Most postal customers do not purchase money orders on a daily basis. Money order transactions, nationwide, continue to drop as other technologies for bill payments and cash transfers strengthen: According to the 2010 Postal Service Annual Report, nearly 50 million fewer money orders were purchased in 2010 than just five years earlier and that trend continues today. Today, almost four out of 10 stamps sold each day are purchased at grocery or drug stores while an additional 19 percent of postal transactions are conducted, in some way, through the internet. This represents a shift in consumer demand, moving away from post office lobbies for the most commonly-requested postal purchase -- stamps.

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

DARRYL AND JEAN KENT

4546 MUD LAKE RD
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

PATRICIA MURLING

PO BOX 98
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- The PMG has tasked management to review all offices with a postmaster vacancy, to determine if regular and effective service can be provided through cost effective alternate access. Additionally, we review workload analysis using a time-formula assigned to the tasks of an office over an extended period. It looks at the types of transactions in an office and the complexity of those transactions. A stamp sale, a money order or a passport transaction are all credited differently. We measure customer demand, in part, by revenue figures. Some of this information, such as package sales, is proprietary. However, in most post offices with retail terminals, we pull up numbers and types of window transactions. We even see "down time." We look at what other services are available nearby at post offices or at partner businesses, like stores that sell stamps or contracted units. Finally, we consider our total operating expenses. That includes lease, salaries and benefits; replacement pay when there is an absence;, training hours; equipment, stock and supplies on hand; utilities; maintenance; transportation and other operational costs.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

DARRYL AND JEAN KENT

4546 MUD LAKE RD
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- A site study was conducted and it was determined that parking is ample at Boonville Post Office
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Boonville postmaster for more information.
- The PMG has tasked management to review all offices with a postmaster vacancy, to determine if regular and effective service can be provided through cost effective alternate access. Additionally, we review workload analysis using a time-formula assigned to the tasks of an office over an extended period. It looks at the types of transactions in an office and the complexity of those transactions. A stamp sale, a money order or a passport transaction are all credited differently. We measure customer demand, in part, by revenue figures. Some of this information, such as package sales, is proprietary. However, in most post offices with retail terminals, we pull up numbers and types of window transactions. We even see "down time." We look at what other services are available nearby at post offices or at partner businesses, like stores that sell stamps or contracted units. Finally, we consider our total operating expenses. That includes lease, salaries and benefits; replacement pay when there is an absence;, training hours; equipment, stock and supplies on hand; utilities; maintenance; transportation and other operational costs.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
- Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Other reorganization initiatives include reducing adminstrative layers, a 20% reduction in adminstrative and executive positions, closing of seven districts and one area office.
- Alternate access for postal products and services has become commonplace. Thank you for your suggestion, which will be forwarded to the appropriate department for followup.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

MARCIA NORRIS

611 WITZIGMAN RD
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

BRUCE STINEBRICKNER

609 RIDGE AVE
GREENCASTLE, IN 46135

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
- You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

MARIA SMITH

1157 FISH CREEK RD
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

BARBARA CAPRON, OIC

PO BOX 9998
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern that they have a PO Box because they live in a snow belt. You expressed a concern that they have a PO Box because they live in a snow belt. We are expanding our options to include centralized delivery services in some locations. If one or more centralized delivery points can be established in your community, it can eliminate the need for maintaining individual mailboxes and is a more cost effective delivery method for the Postal Service.

- You indicated window hours are earlier than other Post Offices in the area. The total window hours are comparable to Boonville; West Leyden is open earlier, Boonville closes later and has a shorter lunch closure, however, the lobby is open longer in Boonville, providing more access to PO Box mail.

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- You were concerned about customers having a Oneida county mailing address with tax dollars going elsewhere. Because ZIP Codes and delivery boundaries were established to provide the most economical use of postal resources, they do not always conform to official or traditional community boundaries that may otherwise define cities, towns, fire precincts or related entities. ZIP Codes are not assigned solely to provide local community identity. This proposed action by the Postal Service will not change boundaries or ZIP Codes for delivery service. Over time, ZIP Codes have been used by other sectors in many ways, such as sales tax computations, gathering statistical or census-like data, development of risk pools, targeted marketing, design of legislative districts, and internet directions or 'locator' services. However, this does not change our use of ZIP Codes and route information for purposes of delivery only.

- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Boonville postmaster.

- Customer state the West Leyden post office showed a profit of almost $1400 for this fiscal year as of June 30, 2011. The retail window averaged 21 transaction(s) accounting for 26 minute(s) of retail workload daily. With minimal workload, the Postal Service feels the effective and regular service will be provided by rural route service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Kent

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

to Drive to Boonville to Do my mail chores Burns to much gas. It can Be a "hairy" trip in the winter, which last a long time up this way.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

there are many kids in the military from familys up here and you hurt them, us their familys and our american pride by limiting our ability to send care packages to our loved ones over seas. your idea to cut our post office hurts not only local but down to the basic levels of family and indavigualo alot of them in uniform.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Not to many years ago there were even more rural post offices. your idea of bigger consolidation does not lead to better service!

Noreen Caton — Noreen Caton
Name of Postal Customer — Signature of Postal Customer

2148 Osceola Rd
Mailing Address

TABERG, N.Y. 13471 — 6-7-11
City, State, and ZIP Code — Date

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I believe the west Leyden Post Office should remain open for the convienence of it. But I also believe the employees don't need that amount of Income or benefits. If these wages were cut back a little then the post offices could possibly remain open

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

There a lot of elderly in our community that appreciate the convienence of the post office

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Sandra Witzigman — Sandra Witzigman
Name of Postal Customer — Signature of Postal Customer

810 Witzigman Rd.
Mailing Address

West Leyden N.Y 13489 — 6-7-11
City, State, and ZIP Code — Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Student as well as other people need to have and be able to use the Post office. With a withdrawal of the post office, fewer letter and mail will be sent.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Student need to be able to see a post office in office. We do a "Flat Stentby" unit and a field trip to the Post office is part of the unit

Ruth Domago - 2nd grade teacher — Ruth Domago

Name of Postal Customer — Signature of Postal Customer

Adirondack Elementary - West Leyden.

Mailing Address

West Leyden NY 13489 — 5-31-11

City, State, and ZIP Code — Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The biggest effect for me would be the necessity to change my address. The legal documents that have been in effect for 60+ years would be a costly hardship to have changed.

The need to travel to a distant post office for packages, certified letters, etc. would be extremely difficult in the winter months. Winters in WL are eight months long!

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Losing our Post Office will definately hurt our community. It is the hub, the center, of the town. We will lose the identity of West Leyden. Our zip code will not reflect where we live. This affects sales tax purchases, monies from state budgets to town budgets, and in this case, a change from Lewis County to Oneida County.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Everyone realizes there are difficult economic times, but small towns have very little to call their own, and the loss of service is another blow to our area. We fought for 16 years to save our water, our land, our air, from a huge 2 county landfill and lost. We now have stench, thorendous truck traffic, possible water pollution and the fear our children and grandchildren will face health issues. Please think what our Post Office means to us.

Name of Postal Customer: Nora A. Dutch

Signature of Postal Customer:

Mailing Address: P.O. Box 124, West Leyden, NY

City, State, and ZIP Code: 13489

Date: 6-06-11

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

There will be no postal services. You are pushing your customers to automatic bank payments, email, UPS and FEDEX.
In winter I am not physically able to keep the drive way area cleared of SNOW. Each pass of the SNOW PLOW blocks the area. once a day my husband, after work, clears the area.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

With no services and no businesses there is no reason to live in this community. We plan to move out. Rural NewYork will become just the play ground for the rich urbanites on vacation.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

By eliminating service you are ensuring your demise and the take over by profit motivated delivery businesses. Thus the privacy and security of the publics' information and goods will be subject to the bottom line and not services.

Marianna Bird — Marianna Bird
Name of Postal Customer — Signature of Postal Customer

PO Box 407
Mailing Address

West Leyden NY 13489 — 6 June 2011
City, State, and ZIP Code — Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I work at West Leyden Elementary. I believe closing the West Leyden Post office would have a detrimental effect on the school and the community. The school mail would take longer to be sent and delivered. It would cost the district and taxpayers more in transportation costs in the long run.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

I believe that closing the West Leyden post office would put an unreasonable load on the Boonville office. Patrons in the West Leyden area who might rely on PO boxes for their mail might not be able to get their mail every day.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Winter Weather conditions and local truck traffic should also be considered if the West Leyden post office should close. ~~This~~ The route to Boonville can be particularly dangerous in winter for West Leyden customers traveling on Rt 294.

Name of Postal Customer: Wendy Muller

Signature of Postal Customer: Wendy Muller

Mailing Address: 8809 Wheelock Drive

City, State, and ZIP Code: Boonville, NY 13309

Date: 6/1/11

Elementary teacher of
West Leyden Elementary School
West Leyden, NY 13489

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

having to drive further would be more expensive due to increased gas costs to deliver packages to mail
I would like to see the Post Office stay in W.L.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Hardship for local business to have to travel to another post office

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Question about County taxes and location of Postal Service

Otis & Norman Fey — Otis Fey
Name of Postal Customer — Signature of Postal Customer

4254 Oscoola Rd
Mailing Address

West Leyden N.Y. 13489 — 6/1/11
City, State, and ZIP Code — Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

*) I would have to drive 26 miles round-trip just to pick up my mail. A rural box is not an option for me due to the nature of my home business, which involves the personal identity information of my clients.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

*) It would damage the cohesiveness of our small community. The local post office is in the center of town, it brings us together as a community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

*) Please consider the disabled individuals who live in town on fixed incomes, who have no transportation to Boonville and/or could not afford to drive there. These individuals rely heavily on the local post office and have no place to put out a rural box. Remember that we live in one of the heaviest snowfall areas in the State of NY, and this affects whether we can utilize a rural box.

Kimberly MacDougall — Name of Postal Customer

Signature of Postal Customer

PO Box 300 — Mailing Address

West Leyden, NY 13489 — City, State, and ZIP Code

6/2/11 — Date

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Ind commentary

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Unless a box is placed in an existing business it will be inconvenient for me to pick up my mail. Keeping a road side box would be difficult in snow time - in good weather rural delivery would be acceptable

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Loss of identity in Lewis County would adversely effect large pur chases tax wise.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

As already suggested, termination of Saturday delivery nation wide might be less stressful on the Postal Services budget.

Lois G. Rauscher — Lois G. Rauscher

Name of Postal Customer — Signature of Postal Customer

PO Box 220

Mailing Address

West Leyden, NY 13489 — 6/1/11

City, State, and ZIP Code — Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

This would have a huge impact on my daughters SSI also I would have to put a lot more miles on my car. where I live There is no room to pull over so a R.R. B is out of the Question

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Some times the only time I see someone is at the Post office

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

driving these Roads in the winter would be a big hardship during the winter months

Barney Myers — Barney Myers
Name of Postal Customer — Signature of Postal Customer

P.O. Box 159
Mailing Address

West Leyden, NY 13489 — 5/31/2011
City, State, and ZIP Code — Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The next PO is 10 mile from my house.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Fire company and local farmers don't have the time to run to Boonville to mail and pickup packages.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Betty-Ann Wetherill
Name of Postal Customer

Betty-Ann Wetherill
Signature of Postal Customer

3605 Osceola Rd
Mailing Address

West Leyden
City, State, and ZIP Code

6/02/11
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I can walk down the street + get mail – if closed - I have to wait for sending/stamps - for packages/mail -

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

less money from customers or potential customers - that stop at bars/stores/PO - that would go to another town

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

would have to change home addy/mail slips at other places/other ofcs that are smaller to open - it costs money Close it - keep this open - need way to mail my mail - I DO NOT WANT MY MAIL IN BOX out SIDE my house - anyone could get it -

KAREN S. BAKER — Karen S Baker

Name of Postal Customer — Signature of Postal Customer

PO Box 455

Mailing Address

West Leyden NY 13489 — 6.6.11

City, State, and ZIP Code — Date

- there is no Respect from PPL - to have a box outside my house - Who says they won't steal/destroy in/out mail

Kimberly G. MacDougall
Social Security Disability / SSI
Claimant Representative
P.O. Box 300
West Leyden, NY 13489

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May 24, 2011

Brian Shepardson
Manager, Post Office Operations
30 Karner Road
Albany, New York 12288-9992

Re: Proposed Discontinuance of the West Leyden Post Office

Dear Mr. Shepardson:

I have received your letter dated May 19, 2011 in response to my questionnaire. Unfortunately, that letter did not entirely address my concerns.

I understand that I can obtain stamps from a carrier and that I can obtain postage on-line. This is not the reason that I travel the 6 miles to the West Leyden Post Office. I have chosen to obtain a large sized Post Office box instead of receiving rural delivery because of the large snowfall that we receive here on the Tug Hill. I previously lived in Albany, New York, and I can tell you that the snowfall there cannot compare at all with here.

Rural delivery mailboxes often get knocked over by snowplows in our area. That wouldn't be a huge issue for me, except that my line of work deals with the sensitive information of my clients. I represent individuals seeking Social Security Disability and SSI benefits. I receive a large amount of correspondence including information containing my clients' Social Security numbers and their private medical records. It would not do to have this type of mail scattered all over the snow-covered roads.

Moving the Post Office to Boonville, New York would mean I would have to drive 13 miles each way every day just to pick up my mail. This would hurt my business in terms of cost of fuel and in terms of the time spent away from my home office in travel.

Thank you for your attention to these concerns.

Very truly yours,

KIMBERLY MACDOUGALL
Disability Paralegal

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I am permently disabled Retiree that will not be able to maintain a rural box because of the excessive snow conditions. My disabilty will not allow me to keep a rural box open properly during the 4 to 6 months of snowfall I receive.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The choosing of Boonville PO takes us out of our community of Lewis County. Constableville, NY Post office is closer and the West Leyden PO users would not lose their community values that have been built up thru the years of residing in Lewis County

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Maybe the Postmaster General should consider looking into closing Post Offices on Saturdays as a way to save money instead of closing Post Offices in rural communities in which the have become a way of life to the residents

Name of Postal Customer
Colin Miller

Signature of Postal Customer
Colin Miller

Mailing Address
PO Box 474

Date
6/13/11

City, State, and ZIP Code
West Leyden NY 13489

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Having a Post Office in Town is certainly a convience. For those with a P O Box could pick up the mail any time after 9:15 A.M.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

People no longer have the closiness and the Post Office was the one spot. people could still converse and by doing so were aware of what was happening in Town.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Review as many other possibilities you can to ensure our retaining the Post Office

Ruth Schoff
Name of Postal Customer

Ruth Schoff
Signature of Postal Customer

P. O Box 72
Mailing Address

W. Leyden N.Y 13489
City, State, and ZIP Code

June 15, 2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I live where it is not feasible to have rural delivery - guard rails on west side of road. This means I have to travel 7 miles 1 way to get my mail instead of ½ mile. I pay box rent already - why is B-ville increased fees? I was never given option of free box where rural delivery was not offered?

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. The P.O. has been here since 1897 - Rural delivery since 1902. I think it would hurt the business in town. Many people don't have property that allows mail boxes - sidewalks, guard rails. This would make it necessary for people to travel.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Why not alternate location - like diner at cheaper rent or renegotiate rent? How about a bank of boxes on corner of hotel yard? Why not discontinue Sat. delivery? Why not Ava - you own building and only 3 miles. - You would save r. carrier mileage.

Rita J Higby — Rita J Higby

Name of Postal Customer — Signature of Postal Customer

PO Box 123

Mailing Address

West Leyden NY 13489 — 6-16-11

City, State, and ZIP Code — Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

If receiving a check - with the Post Office across so you can pick it up early - Rural Rd would arrive at 11:00 AM or later & delaying shopping & enjoy being able to buy stamps, money order & sending packages from one post office where you can ask the postmaster for assistance if needed If W. Leyden closes will have to go to Boonville for these services

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. Moved here in 65 - enjoyed the community involvement with School, Fire Co and conversing with neighbors at the Post Office. In 1970 W. Leyden centralized w Boonville - we still have the younger grades here - The Volunteer Fire Co we always had community activities there - no get-togethers enabling everyone like before Now the Post Office is to close as will lose associations with neighbors when picking up mail - town is changing fast. and losing contact with your fellow neighbors

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. It seems the volume of mail from the school, Town of Leyden & everyone living here would be enough to keep the W. L Post Office Quick & don't have any monetary figures to evaluate Closing - I still believe no Sat deliveries would be better and not receiving Postal people would be without mail in this manner would be helping the economy

Hannah L Ernst — Hannah L Ernst

Name of Postal Customer — Signature of Postal Customer

P.O. 96 3027 Rt 26

Mailing Address

West Leyden, N.Y. 13489 — June 9, 2011

City, State, and ZIP Code — Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

It will impact our services a great deal. At 79 I realize how much I appreciate being able to walk to the post office to pick up my mail, send mail, buy stamps, send packages, buy money orders etc. Its been a part of our lives for as long as I remember and I like it to stay that way.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

We are a small rural Community that suffered some planning blows in the past. Had 3 church now have 2. Had too con solidate our high school with larger Community. Leaving us only elementary school. There are 2 stores - remains. Diner closed last year. Land mark Motel closed. Our post office is part of the hub of our Community. Along with Fire Company, library, and the above mentioned. To remain a Vital Community We need the postal service along with the other services.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Why not close Sat. postal services across the whole nation. This would save you a bundle, while not affecting your customers all that much. Seems like a Win Win situation. Think about it! We are counting on You in, snow, sleet, rain to save our Post office. Thank you.

ARLENE ERNST — Arlene Ernst
Name of Postal Customer — Signature of Postal Customer

1164 St Rt 26 Po Box 112
Mailing Address

West Leyden N.Y. 13489 — 6/20/11
City, State, and ZIP Code — Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I belive closing the office in West Leyden, would hurt our community. There was no straight answer to help people that do not have area to put a mail box. I am not willing to travel 7 miles to get my mail. It not fair to us that have no place to put a mail box.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

I feel that closing the post office would hurt our community. I feel we wouldn't be whole. I feel it give the AC S school board a good reason to close the school in our town. Our catholic church has had to go down to one mass a weekend.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

One of the Proposal stated we have no businesses in these town. There are several that use this on a regular basis.

Christina A Stinebrickner [signature]

Name of Postal Customer — Signature of Postal Customer

Po Box 408 Street Address 1142 ST Rt 26

Mailing Address

West Leyden NY 13489 6-9-11

City, State, and ZIP Code — Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I believe that if lost, our West Leyden post office, we'd get slower delivery due to congestion in the other closest post offices. Also see a potential increase in expenses for these other post offices for a need to expand po boxes and delivery personal.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

I see a potential for a rather close knit community as having less opportunity to gather & commune and stay close with one another's needs. This post office is a great center for our community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I'd rather see our post office close on Saturdays than be gone altogether. The services available and the convenience to our town and the opportunities to see our neighbors would be a great loss to us all.

Kimberly L Story — Kimberly L Story

Name of Postal Customer — Signature of Postal Customer

1176 State Rt 26

Mailing Address

Westheyden NY 13489 6-14-11

City, State, and ZIP Code — Date

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☑	☐
e. Pick up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☑ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☑ Employment _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: David J. Waite

Address: 1173 Buka Rd West Leyden NY 13489

Telephone: 315-942-5734

Date: 5/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I will not support the post office as much. I will send my packages through different business. It would hurt your bottom dollar.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Our senior citizens will not have their mail delivered to the post office. They will have to waste their time/gas to go get stamps & mail in another town and it is not in their budget.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

If it must be closed
Have the post office at Hilltop Market, in West Leyden, NY.

Anne Kent-Kwasniewski — Anne Kent K
Name of Postal Customer — Signature of Postal Customer

1183 Beha Rd
Mailing Address

West Leyden NY 13489 — 6/19/17
City, State, and ZIP Code — Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Mispitches would increase, ability to obtain stamps Priority Boxes would decrease. I would have to travel to Boonville 10 miles instead of 3 miles to get postal items.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Loss of identity would be terrible

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The obvious answer is to eliminate Saturday delivery

Thomas A. O'Donnell * Thomas O'Donnell
Name of Postal Customer Signature of Postal Customer

651 Kirk Rd
Mailing Address

West Leyden, N.Y. 13489 06/27/11
City, State, and ZIP Code Date

* retired postal employee

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

IF YOU CLOSE THIS POST OFFICE I WILL HAVE TO TRAVEL 14 MILES TO THE POST OFFICE & AT GAS OVER $3.00 A GALLON I DONT THINK IS RIGHT. I HAVE TO TRAVEL 30 MILES A DAY JUST TO GO TO WORK. BECAUSE THE GOVERNMENT HAS CLOSED EVERY THING AROUND USE.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

WE ARE A SMALL COMMUNITY THAT IS SICK & TIRED OF ~~HAVE~~ING THE GOVERNMENT NOT LISTING TO THE LITTLE GUY.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

MAYBE YOU SHOULD COME & SEE WHAT IS REALY HERE, ISTEAD OF LOOK ON A MAP THAT SHOWES YOU NOTHINGS

DAVID E. MURLING — David E. Murling
Name of Postal Customer — Signature of Postal Customer

1054 STATE RT 26 P.O. BOX 93 APT #2
Mailing Address

WEST LEYDEN N.Y. 13489 — 6/24/11
City, State, and ZIP Code — Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

It will have a drastic Effect on my postal services not only for me but for a lot of. Elderly people in the area. With gas prices it's an extra couple of gallons of gas to have to pick up our mail. A winter time it will be very hard to go anywhere with the storms we have. (over)

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

As I said above all the older people use this as a daily walk some of them have to depend on family to drive them it its close. its hard to ask people to drive you the extra miles.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

This is a small town and having the post office Right here in town is very convient for the whole town. It is so easy to get the supplies you might need.

Nicole Podkowka — Nicole L Podkowka

Name of Postal Customer — Signature of Postal Customer

PO Box 98

Mailing Address

West Leyden NY 13489 — 6/25/11

City, State, and ZIP Code — Date

1. A lot of our resident can't drive in the winter because of Road Conditions & Visability. I live in the Building. Where would we be able to put a mail Box. It would be impossible to put one next to the road because of the building Location.

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Barb

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I don't have car to drive, Some of the other People that live in West Leyden. One of the women had a Stroke, She walks to the post office that helps her, gives her where she can do Something by herself.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Ruth and I would have to find some way of getting our mail, Also I do not have a checking account. I do everything by money orders. my Packages go to our Post office BOX!

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Come winter it would be even harder to drive for who ever I can get to drive. The winter is blowing Snow. They have closed the base the Some Schools, lost farms now this. We are the real upstate N.Y.!

Patricia A Murling — Patricia A Murling
Name of Postal Customer — Signature of Postal Customer

State Rt 26 - P.O. BOX 98
Mailing Address

West Leyden N.Y 13489 — 6-24-2011
City, State, and ZIP Code — Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Unfavorable - having to drive an extra 7 miles to mail packages or send certified mail
- parking at the Boonville PO is not handy
- winter driving conditions are sometimes too hazardous to drive the extra miles
- all of the above make closing the W. L. PO very difficult for senior citizens, and more expensive

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Unfavorable - West Leyden has already lost the local school and fire hall as community gathering places, and with the possible closing of the post office, we stand to lose our community identity as well as a gathering place. This is definitely rural bigotry -- just like the Ava dump being placed on the very edge of the 2 county area it serves
Changing our address will be a huge time consuming task

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

If the WL PO must be closed, please consider moving the boxes + some of the services to the Hilltop Market

Darryl + Jean Kent
Name of Postal Customer

Betty Jean Kent
Darryl C Kent
Signature of Postal Customer

4546 Mud Lake Rd
Mailing Address

West Leyden, NY 13489
City, State, and ZIP Code

6-24-11
Date

UNITED STATES
POSTAL SERVICE

August 23, 2011

RE: West Leyden
Docket# 1387082 - 13489

Memo to the record. This is a place card for item 38 Customer comments and Postal Service response letters.

Letters 38 page 60 through 38 page 66 were received after comment period expired. Letters were responded to on 08/23/11.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

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AUG 03 2011
DISTRICT PO REVIEW COORDINATOR
ALBANY 12288-9311

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Boonville is not as near as West Leyden PO. Gas is very expensive! The distance is about double. It will be a real hardship on many people; those with PO Boxes, or on strict budgets, etc.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

I'm very fond of my local mail carrier - She does a wonderful job! (ESNA) And so does our Post Mistress - Barb.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

We (the village of West Leyden) will lose our identity - we don't want to be Boonville.

MARCIA NORRIS — Marcia Norris
Name of Postal Customer — Signature of Postal Customer

611 WITZIGMAN RD.
Mailing Address

WEST LEYDEN, N.Y. 13489 — 7/22/11
City, State, and ZIP Code — Date

Received after Comment Period

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DISTRICT PO REVIEW COORDINATOR
ALBANY 12288-9311

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

As a regular summer visitor to West Leyden (where I have a camp in the woods), I find the W.L. P.O. very helpful in holding & forwarding mail for me, selling me stamps, & the like

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The closure of the West Leyden P.O. will damage community identity and the like. This is not a small matter.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

In dollars & cents, closing the W.L. P.O. may make sense. In terms of enhancing life for a small upstate NY community it does not.

BRUCE STINEBRICKNER — Bruce Stinebrickner
Name of Postal Customer — Signature of Postal Customer

609 Ridge Ave, ~~Indian~~ Greenwich IN 46135
Mailing Address

Greenwich IN 46135 — 29 July 2011
City, State, and ZIP Code — Date

UNITED STATES POSTAL SERVICE®

RECEIVED
AUG 03 2011
DISTRICT PO REVIEW COORDINATOR
ALBANY 12288-9311

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST LEYDEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☑ or	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☑	☐	☑ or	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑ or	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO rarely

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☑ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☑ YES ☐ NO

If yes, please explain: See attached

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ☑ YES ☐ NO

If yes, please explain: However, It is inconvenient to stop @ other post offices. They are typically closed when I travel past them (7:00 - 7:30 AM) and after 5:30 PM, which represent my travel times to and from work.

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DISTRICT PO REVIEW COORDINATOR
ALBANY 12288-9311

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment I work in the West Leyden community 12 mos./yr.

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Maria Smith, Principal West Leyden Elem.

Address: 1159 Fish Creek Rd. West Leyden NY 13489

Telephone: (315) 942-9200

Date: 7-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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AUG 03 2011
DISTRICT PO REVIEW COORDINATOR
ALBANY 12288-9311

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST LEYDEN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Please see attached.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Maria Smith — M Smith

Name of Postal Customer West Leyden School — Signature of Postal Customer

1157 Fish Creek Rd., West Leyden

Mailing Address

13489 — 7/27/11

City, State, and ZIP Code — Date

DOCKET NO. 138082-13489
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RECEIVED
AUG 03 2011
DISTRICT PO REVIEW COORDINATOR
ALBANY 12288-9311

1. **& 2. Effect upon your postal services and the community**: As principal of West Leyden Elementary School I can attest to the importance of the West Leyden post office to our school and the greater community. Having the post office near the school in its central location enables us to use the various services to conduct important business and meet district policies and state and federal mandates. This is a considerable aid to the busy schedules of our very few support staff and myself in meeting regular, daily mail needs, many with very short deadlines. Aside from regular first class mailings, at various points during the school year (sometimes daily and typically weekly) the school must mail hard copies to the New York State Education Department and other state or county agencies. Such documents are mailed return receipt/signature required, typically within the very narrow time window of 24 hours. Without a nearby post office, one of the three of us who handle mail for our school will be required to drive to post offices in Boonville (seven miles away) or Ava (five miles away). Neither of these locations is convenient and takes one of us out of the building for at minimum of 30 minutes, and away from other duties. This is highly problematic for the number of times when prompt access to services is essential. As a principal who has worked within the West Leyden community for four years, I am very concerned about this impact upon my school's functioning.

   I can also attest to the importance of this post office to the many families who live within the community. I'm sure you will not hear from all or even most of them; however the post office is critical to how they conduct personal and professional business. Every morning on my way to school when I turn onto Osceola Road, opposite the post office, cars are lined up in front of the post office. Streams of patrons are entering and exiting the building. Not only are community members picking up and dropping off mail, but they are also catching up with each other on various events. The post office is a town center important to this community of local and seasonal residents.

3. **Other comments:** Please do not close this post office. Find other ways to meet budget demands. This is one of the few resources left to small towns such as West Leyden, providing a meeting place and important services to its residents and the business community.

Please feel free to contact me if you feel I can provide additional information: West Leyden School (315) 942-9200 ext. 3.

Thank you for your consideration.

Sincerely,

Maria Smith
Principal, West Leyden Elementary School

DOCKET NO. 13T082-13489

July 29, 2011 ITEM NO. 38

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RECEIVED
AUG 03 2011
DISTRICT PO REVIEW COORDINATOR
ALBANY, NY 12201-0111

You do not have to look any further than West Leyden PO to find the village Post Office. As you step out of the office and look straight ahead (to the west) you see the elementary school, the town library, a dairy farm, and the West Leyden Hotel. If you continue to travel another mile on this road or so you will find the town clerk and her office (buys stamps, receives and sends lots of mail). The library also is home to the town board meetings and to the town court sessions.

Now let us change our gaze to the north and we find 2 churches, the home of the county legislator, and the general store. At the store you can purchase gas, diesel, groceries, the newspaper, snacks, and you can ask for directions. Next door to the post office is the residence of the Lewis county tax collector. (She buys lots of stamps and mails lots of receipts.)

Now we will look to the south and see the West Leyden Fire Department. Farther down the road is an insurance agency (buys stamps, receives and sends lots of mail), a restaurant, home of the town supervisor (receives and sends lots of mail) and a greenhouse (where you can buy flowers, plants, and greens for Christmas time).

Rauscher Brothers Inc. is on the road to remove the trash and in the winter they have snow removal services. The post office uses both of these services as well as over 800 customers in this village and many surrounding areas. This company mails out the 800 bills and receives the 800 payments by mail. The bookkeeper purchases the post office's stamped envelopes as well as a lot of other stamps.

With winter around the corner the snowmobile club members will be mailed their dues notices and the paid receipts.

The West Leyden office is open for business before 7:30 AM (1/2 hour before others in the area). The people stop on their way to work to pick up their mail, buy stamps, mail packages, and even send a certified or mail an express item. It is very convenient for customers who come from Taberg, Boonville, Lowville, Syracuse, Verona, Glenfield, and so many other towns. The building is very easy to access because it is ground level which allows senior citizens and handicapped patrons to use this post office independently. The office is in the middle of the town – many patrons walk to post office (saves energy), is situated at a four corners intersection - State Route 26 (from the North and from the South), SR 294, and Osceola RD.

Many PO box customers will probably have to use an Oneida county address (Boonville or Ava) and the sales tax dollars will not be coming to Lewis county treasury (56 addresses).

This area of New York is known for huge amounts of snowfall. It will continue to accumulate and can reach heights that will prohibit the rural customer from keeping the mailbox clear of snow and the carrier will not be able to deliver the mail. The snow will be too high to "swing the mailbox out of the path of the snow plow".

The customers do not want to drive 14 more miles each day to pick up their mail in Boonville. The ramp or the stairs at the Boonville PO would make it more difficult for disabled customers to transact business in the Boonville Post Office. Ava's building is not large enough to handle the post office boxes from the West Leyden Post Office. It makes more sense to move Ava post office here!

West Leyden post office showed a profit of almost $1400 for this fiscal year as of June 30, 2011.

Barbara Capron OIC

UNITED STATES POSTAL SERVICE®

10/04/2011

BRIAN & SARA SWEENEY

1439 STATE ROUTE 26
BOONVILLE, NY 13309

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- New construction or the placement of a mobile unit or trailer is not feasible when regular and effective service can be provided by more cost-effective alternatives, such as rural delivery.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

PAULINE WILLIAMSON

5047 GOLDEN ROAD
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

- The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

TOWN OF LEWIS

PO BOX 218
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

- If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

FRANK SPATTO

PO BOX 126
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

ERNST & CAROL KUNZ

PO BOX 54
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

KIM TANNER

1264 FREEMAN ROAD
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

STEVE ORTLIEB

PO BOX 464
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

JOHN MATHIS

3685 MATHIS ROAD
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

JAME NELLENBACK

PO BOX 115
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

NOREEN CATON

2148 OSCEOLA ROAD
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

ANONYMOUS

NO ADDRESS
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

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If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

AUDREY HOUGHTALING

4193 MUD LAKE ROAD
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- The Boonville Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the adminoffice postmaster so can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

CHARLES AMMON

PO BOX 77
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

ANONYMOUS I

NO ADDRESS
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Boonville postmaster for more information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

MARIA FEY

4014 OSCEOLA ROAD
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

NOREEN CATON

2148 OSCEOLA ROAD
TABERG, NY 13471

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

SANDRA WITZIGMAN

810 WITZIGMAN ROAD
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Boonville postmaster for more information.

- You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.

- You expressed a concern about the economic savings of the proposed discontinuance. Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has actively made reductions at all levels of the organization, including: a 20 % reduction in administrative positions, as well as reducing one Area and seven District offices

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

RUTH DOMAGO, ADIRONDACK ELEMENTARY

1157 FISH CREEK ROAD
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

NORA A. DUTCH

PO BOX 124
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- You expressed a concern about an address change on your bank checks and stationery. Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

MARIANNA BIRD

PO BOX 407
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the increasing cost of postage while service was decreasing The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

MARIANNA BIRD

PO BOX 407
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

- You expressed a concern about the economic savings of the proposed discontinuance. Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has actively made reductions at all levels of the organization, including: a 20 % reduction in administrative positions, as well as reducing one Area and seven District offices

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

WENDY MULLER

8809 WHEELOCK DRIVE
BOONVILLE, NY 13309

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- You expressed a concern about the limited hours of operation at the Post Office. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, thecarrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires,warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

OTILLA & NORMAN FEY

4254 OSCEOLA ROAD
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

KIMBERLY MACDOUGALL

PO BOX 300
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

OTILLA & NORMAN FEY

4254 OSCEOLA ROAD
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about obtaining accountable mail and large parcels. If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

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UNITED STATES POSTAL SERVICE

10/04/2011

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WEST LEYDEN, NY 13489

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In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Boonville postmaster.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

LOIS G. RAUSCHER

PO BOX 220
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

- You expressed a concern about the economic savings of the proposed discontinuance. Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has actively made reductions at all levels of the organization, including: a 20 % reduction in administrative positions, as well as reducing one Area and seven District offices

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
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Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

10/04/2011

BARNEY MYER

PO BOX 159
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Boonville postmaster.

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Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

KAREN S. BAKER

PO BOX 455
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

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Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

BETTY-ANN WETHORILL

3605 OSCEOLA ROAD
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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- You expressed a concern about obtaining accountable mail and large parcels. If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

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Sincerely,

Michelle Krul

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Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

KIMBERLY MACDOUGALL

PO BOX 300
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- The PMG has tasked management to review all offices with a postmaster vacancy, to determine if regular and effective service can be provided through cost effective alternate access. Additionally, we review workload analysis using a time-formula assigned to the tasks of an office over an extended period. It looks at the types of transactions in an office and the complexity of those transactions. A stamp sale, a money order or a passport transaction are all credited differently. We measure customer demand, in part, by revenue figures. Some of this information, such as package sales, is proprietary. However, in most post offices with retail terminals, we pull up numbers and types of window transactions. We even see "down time." We look at what other services are available nearby at post offices or at partner businesses, like stores that sell stamps or contracted units. Finally, we consider our total operating expenses. That includes lease, salaries and benefits; replacement pay when there is an absence;, training hours; equipment, stock and supplies on hand; utilities; maintenance; transportation and other operational costs.

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

COLIN MILLER

PO BOX 474
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Boonville postmaster.

- You expressed a question about which office the route should emanate from. The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further away for others.

- The Senate subcommittee chairman introduced a bill that addresses the financial issues confronting the Postal Service. Among other provisions, the proposal authorizes a transition to a 5-day delivery schedule. At this stage, it is still a bill.

- Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has actively made reductions at all levels of the organization, including: a 20 % reduction in administrative positions, as well as reducing one Area and seven District offices

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

10/04/2011

RUTH SCHOFF

PO BOX 72
WEST LEYDEN, NY 13489

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Leyden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about delivery time. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

- Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has actively made reductions at all levels of the organization, including: a 20 % reduction in administrative positions, as well as reducing one Area and seven District offices

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
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Sincerely,

Michelle Krul

Michelle Krul
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

A. Office

Name: WEST LEYDEN State: NY Zip Code: 13489
Area: NORTHEAST District: ALBANY PFC
Congressional District: 23 County: Lewis
EAS Grade: 13 Finance Number: 359215
Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Nadine Tremblay Date: 07/29/2011
Title: ALBANY PFC Post Office Review Coordinator
Tele No: (518) 452-4085 Fax No: (518) 464-7429

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	41
Favorable comments	2
Unfavorable comments	32
No opinon expressed	7
Total comments returned	41

Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable):
Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

   Response:
   The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

2. Concern (Favorable):
No Concern

   Response:

3. Concern (No Opinion):
Customer expressed a concern about parking at Boonville Post Office.

   Response:
   A site study was conducted and it was determined that parking is ample at Boonville Post Office

4. Concern (No Opinion):
Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.

   Response:
   The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

5. Concern (No Opinion):
Customer expressed concern for walking for postal services.

   Response:
   The Postal Service is committed to placing services and products conveniently for its customers, including in settings close to homes and businesses such as grocery or drug stores. These provide the most in-demand offerings of local Post Offices, the sale of postage stamps.

6. Concern (No Opinion):
Customer expressed concern over those customers that purchase money orders.

   Response:
   Demographics have been studied. Most postal customers do not purchase money orders on a daily basis. Money order transactions, nationwide, continue to drop as other technologies for bill payments and cash transfers strengthen. According to the 2010 Postal Service Annual Report, nearly 50 million fewer money orders were purchased in 2010 than just five years earlier and that trend continues today. Today, almost four out of 10 stamps sold each day are purchased at grocery or drug stores while an additional 19 percent of postal transactions are conducted, in some way, through the internet. This represents a shift in consumer demand, moving away from post office lobbies for the most commonly-requested postal purchase -- stamps.

7. Concern (No Opinion):
Customer stated if Post Office must close, to consider moving the boxes and/or services to Hilltop Market in West Leyden.

   Response:
   Alternate access for postal products and services has become commonplace. Thank you for your suggestion, which will be forwarded to the appropriate department for followup.

8. Concern (No Opinion):
Customer suggested closing the post office on Saturdays.

   Response:
   The Senate subcommittee chairman introduced a bill that addresses the financial issues confronting the Postal Service. Among other provisions, the proposal authorizes a transition to a 5-day delivery schedule. At this stage, it is still a bill.

9. Concern (No Opinion):
Customers asked why their Post Office was being discontinued while others were retained.

   Response:
   Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

10. Concern (No Opinion):
Customers expressed a concern about package delivery and pickup.

    Response:
    Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

11. Concern (No Opinion):
Customers expressed concern for those customers with disabilities who are not able to go to Boonville Post Office to pick up their mail.

    Response:
    Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Boonville postmaster.

12. Concern (No Opinion):
Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

13. Concern (No Opinion):
Customers felt inclement weather and poor road conditions might impede delivery

Response:
Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, thecarrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires,warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

14. Concern (No Opinion):
Customers felt the cost of postage was increasing while service was decreasing.

Response:
The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

15. Concern (No Opinion):
Customers inquired about mailbox installation and maintenance

Response:
Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the Boonville postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

16. Concern (No Opinion):
Customers wanted to know why the customer lines were so long at the adminoffice Post Office

Response:
The Boonville Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the adminoffice postmaster so can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

17. Concern (No Opinion):
Customers were concerned about a possible address change.

Response:
Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

18. Concern (No Opinion):
Customers were concerned about having to make an address change on their bank checks and stationery

Response:
Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.

19. Concern (No Opinion):
Customers were concerned about having to travel to another Post Office for service.

Response:
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

20. Concern (No Opinion):
Customers were concerned about having to travel to another Post Office for service.

Response:
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

21. Concern (No Opinion):
Customers were concerned about later delivery of mail.

Response:
The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

22. Concern (No Opinion):
Customers were concerned about mail security.

Response:
Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

23. Concern (No Opinion):
Customers were concerned about obtaining accountable mail and large parcels.

Response:
If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

24. Concern (No Opinion):
Customers were concerned about obtaining services from the carrier

Response:
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

25. Concern (No Opinion):
Customers were concerned about obtaining services from the carrier.

Response:
The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

26. Concern (No Opinion):
Customers were concerned about senior citizens.

Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Boonville postmaster for more information.

27. Concern (No Opinion):
inquired about building a new facility or a mobile unit

Response:
New construction or the placement of a mobile unit or trailer is not feasible when regular and effective service can be provided by more cost-effective alternatives, such as rural delivery.

28. Concern (No Opinion):
No Concern

Response:

29. Concern (UnFavorable):
Customer questioned why their office was being studied for possible closure/consolidation.

Response:
The PMG has tasked management to review all offices with a postmaster vacancy, to determine if regular and effective service can be provided through cost effective alternate access. Additionally, we review workload analysis using a time-formula assigned to the tasks of an office over an extended period. It looks at the types of transactions in an office and the complexity of those transactions. A stamp sale, a money order or a passport transaction are all credited differently. We measure customer demand, in part, by revenue figures. Some of this information, such as package sales, is proprietary. However, in most post offices with retail terminals, we pull up numbers and types of window transactions. We even see "down time." We look at what other services are available nearby at post offices or at partner businesses, like stores that sell stamps or contracted units. Finally, we consider our total operating expenses. That includes lease; salaries and benefits; replacement pay when there is an absence.; training hours; equipment; stock and supplies on hand; utilities; maintenance; transportation and other operational costs.

30. Concern (UnFavorable):
Customer stated closing Post Office will drive customers to other shipping services

Response:
Adapting to changes in the communication landscape is not new. By the beginning of the 20th century, there were 76,945 Post Offices, one for about every thousand residents, in our growing nation. In 1902, however, Congress extended free delivery to rural areas. That meant it was no longer necessary for patrons to visit an office to send or pick up mail. Today, there are about 31,800 post offices that provide retail and delivery services to customers nationwide. While we have seen more competition in the package delivery system over time, the largest change for us comes with the internet. A December 2010 Pew Research survey indicates that 77 percent of adult Americans regularly use the internet, with 66 percent making purchases and 58 doing banking online. These trends continue to significantly change the amount of mail that the Postal Service processes, as evident by a decline of 4.5 percent in mail volume in the past year. In package delivery, we continue to work with some of our competitors to round out the services we all provide. For example, we partner with both FedEx and UPS to provide essential parcel return services that allow customers to return items to participating retailers. We work closely with FedEx as a partner in air transport of time-sensitive packages and cargo, which keeps our prices in line and attractive for new users. And, as Congress allows us greater flexibility in developing products, we are aggressively marketing new products — like the Flat Rate Priority Mail package — that sends more business our way.

31. Concern (UnFavorable):
Customer suggested closing the post office on Saturdays

Response:
The Senate subcommittee chairman introduced a bill that addresses the financial issues confronting the Postal Service. Among other provisions, the proposal authorizes a transition to a 5-day delivery schedule. At this stage, it is still a bill.

32. Concern (UnFavorable):
Customer suggested closing the post office on Saturdays.

Response:
The Senate subcommittee chairman introduced a bill that addresses the financial issues confronting the Postal Service. Among other provisions, the proposal authorizes a transition to a 5-day delivery schedule. At this stage, it is still a bill.

33. Concern (UnFavorable):
Customers expressed a concern about package delivery and pickup.

Response:
Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

34. Concern (UnFavorable):
Customers expressed concern for those customers with disabilities who are not able to go to Boonville Post Office to pick up their mail.

Response:
Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Boonville postmaster.

35. Concern (UnFavorable):
Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response:
The Postal Service is required to provide each community with regular and effective service, using the most cost efficient

means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

36. Concern (UnFavorable):
Customers expressed concern over the dependability of rural route service.

Response:
Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

37. Concern (UnFavorable):
Customers felt the route should emanate from a different office than the one proposed because that office is closer.

Response:
The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further away for others.

38. Concern (UnFavorable):
Customers quetioned what other cost-reducing initiatives are being done by the Postal Service.

Response:
The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue. The Postal Service of the future will be smaller, leaner and more competitive. But it will continue to drive commerce, service communities and deliver value. As a self-supporting government enterprise, the Postal Service receives no tax dollars. It relies solely on the sale of postage, products and services to pay for operating expenses. Revenue generation is a matter of business survival.

39. Concern (UnFavorable):
Customers said they would miss the special attention and assistance provided by the personnel at the West Leyden Post Office.

Response:
Courteous and helpful service will be provided by personnel at the Boonville Post Office and from the carrier. Special assistance will be provided as needed.

40. Concern (UnFavorable):
Customers were concerned about later delivery of mail.

Response:
The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

41. Concern (UnFavorable):
Customers were concerned about obtaining accountable mail and large parcels.

Response:
If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

42. Concern (UnFavorable):
Customers were concerned about senior citizens.

Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Boonville postmaster for more information.

43. Concern (UnFavorable):
Customers were concerned about the higher cost of PO Box Fees at adminoffice.

Response:
PO Box fee assignments are determined by a value based pricing algorithm that is primarily based on the commercial real estate values and other economic variables of where the office is located. This data and the formulas used are approved by the Postal Regulatory Commission and are applied to all offices nationally. These formulas are consistently applied and cannot be changed between rate cases. They represent the myriad commercial real estate values across the country and sometimes within blocks.

44. Concern (UnFavorable):
You expressed a concern that they requested and were denied rural delivery service

Response:
There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (No Opinion):
Customer expressed a concern about rural bigotry.

Response:
Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Other reorganization initiatives include reducing adminstrative layers, a 20% reduction in adminstrative and executive positions, closing of seven districts and one area office.

2. Concern (No Opinion):
Customer expressed concern about an eroding infrastructure and the loss of the Post Office in their rural community.

Response:

The PMG has tasked management to review all offices with a postmaster vacancy, to determine if regular and effective service can be provided through cost effective alternate access. Additionally, we review workload analysis using a time-formula assigned to the tasks of an office over an extended period. It looks at the types of transactions in an office and the complexity of those transactions. A stamp sale, a money order or a passport transaction are all credited differently. We measure customer demand, in part, by revenue figures. Some of this information, such as package sales, is proprietary. However, in most post offices with retail terminals, we pull up numbers and types of window transactions. We even see "down time." We look at what other services are available nearby at post offices or at partner businesses, like stores that sell stamps or contracted units. Finally, we consider our total operating expenses. That includes lease, salaries and benefits; replacement pay when there is an absence;, training hours; equipment, stock and supplies on hand; utilities; maintenance; transportation and other operational costs.

3. Concern (No Opinion):
Customers asked what other ways USPS was trying to make up the deficit, other than closing their post office.

Response:
Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has actively made reductions at all levels of the organization, including: a 20 % reduction in administrative positions, as well as reducing one Area and seven District offices

4. Concern (No Opinion):
Customers expressed concern for loss of community identity.

Response:
A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

5. Concern (No Opinion):
Customers questioned the economic savings of the proposed discontinuance.

Response:
Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.

6. Concern (No Opinion):
Customers were concerned about the loss of a gathering place and an information center.

Response:
Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

7. Concern (No Opinion):
No Concern

Response:

8. Concern (UnFavorable):
Customers asked what other ways USPS was trying to make up the deficit, other than closing their post office.

Response:
Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has actively made reductions at all levels of the organization, including: a 20 % reduction in administrative positions, as well as reducing one Area and seven District offices

9. Concern (UnFavorable):
Customers expressed concern for loss of community identity.

Response:
A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

10. Concern (UnFavorable):
Customers were concerned about the loss of a gathering place and an information center.

Response:
Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

DOCKET NO. 1387082-13489
ITEM NO. 41
PAGE 1

Date of Posting: 05/28/2011

Posting Round Date:

Date of Removal: 07/29/2011

Removal Round Date:

PROPOSAL TO CLOSE THE WEST LEYDEN, NY POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE (REVISED)

DOCKET NUMBER 1387082 - 13489

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the West Leyden, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Boonville Post Office, located seven miles away.

The postmaster position became vacant when the postmaster retired on January 01, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This is a management initiated study to determine if regular and effective service can be provided through alternate channels.

The West Leyden Post Office, an EAS-13 level, provides service from 07:30 to 11:30 and 13:00 to 16:45 Monday - Friday , 08:30 to 11:30 Saturday and lobby hours of 7:30 to 17:00 on Monday - Friday and 08:30 to 11:30 on Saturday to 165 post office box or general delivery customers and 138 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 21 transaction(s) accounting for 26 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: $44,260 (115 revenue units) in FY 2008; $40,481 (106 revenue units) in FY 2009; and $41,807 (109 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On May 12, 2011, representatives from the Postal Service were available at West Leyden Post Office lobby (Open House style format) to answer questions and provide information to customers. 35 customer(s) attended the meeting.

On May 03, 2011, 300 questionnaires were distributed to delivery customers of the West Leyden Post Office. Questionnaires were also available over the counter for retail customers at the West Leyden Post Office. 118 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 8 favorable, 48 unfavorable, and 62 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Boonville Post Office, an EAS-18 level office. Window service hours at the Boonville Post Office are from 08:30 to 12:30 and 13:30 to 17:00, Monday through Friday, and 09:00 to 12:00 on Saturday. There are 238 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	**Concern:**	Customer expressed a concern about rural bigotry.
	Response:	The customer expressed a concern about rural bigotry. . Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Other reorganization initiatives include reducing adminstrative layers, a 20% reduction in adminstrative and executive positions, closing of seven districts and one area office.
2.	**Concern:**	Customer expressed a concern about their 911 address
	Response:	911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.
3.	**Concern:**	Customer questioned why rural delivery is free when customers pay rent for PO Boxes.
	Response:	The Postal Service must provide one form of free delivery. When street (rural) delivery is not available, customers receive a no-fee PO Box. Customers that pay a fee for a PO box have the option of street delivery.
4.	**Concern:**	Customer suggested closing the post office on Saturdays.
	Response:	The Senate subcommittee chairman introduced a bill that addresses the financial issues confronting the Postal Service. Among other provisions, the proposal authorizes a transition to a 5-day delivery schedule. At this stage, it is still a bill.
5.	**Concern:**	Customer suggested increasing the cost for bulk mailing.
	Response:	The customer r suggestion has been duly noted and added to the official record.
6.	**Concern:**	Customers asked why their post office was being discontinued while others were retained.

Response: Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

7. **Concern:** Customers expressed a concern about package delivery and pickup.

Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

8. **Concern:** Customers expressed a concern that the meeting time did not permit residents an opportunity to ask questions or raise concerns.

Response: There are a number of posting requirements and comment periods before any final decision or implementation would be made. All customers will have several opportunities to ask questions and make comments.

9. **Concern:** Customers expressed concern about collection of outgoing mail

Response: Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

10. **Concern:** Customers expressed concern about having to erect a rural mailbox

Response: Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Boonville Post Office located 7 miles away. Customers who retain their PO Box WILL NOT be required to change their address.

11. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to Boonville Post Office to pick up their mail.

Response: Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Boonville postmaster.

12. **Concern:** Customers inquired about mailbox installation and maintenance

Response: Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the Boonville postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

13. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the West Leyden Post Office.

Response: The Boonville Post Office will continue to provide courteous and helpful service. Special assistance will be provided as needed.

14. **Concern:** Customers were concerned about a change of address

Response: Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

15. **Concern:** Customers were concerned about having to make an address change on their bank checks and stationery

Response: Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

16. **Concern:** Customers were concerned about having to travel to another post office for service.

Response: Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

17. **Concern:** Customers were concerned about later delivery of mail.

Response: The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the

18. **Concern:** Customers were concerned about mail security.

Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

19. **Concern:** Customers were concerned about obtaining services from the carrier

Response: Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer

addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

20. **Concern:** Customers were concerned about senior citizens.

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Boonville postmaster for more information.

21. **Concern:** Customers were concerned about the mailboxes being damaged by snowplows

Response: Please contact the Boonville postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

22. **Concern:** You expressed a concern that they requested and were denied rural delivery service

Response: There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

23. **Concern:** Customer expressed a concern about parking at Boonville Post Office.

Response: A site study was conducted and it was determined that parking is ample at Boonville Post Office

24. **Concern:** Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.

Response: The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

25. **Concern:** Customer expressed concern for walking for postal services.

Response: The Postal Service is committed to placing services and products conveniently for its customers, including in settings close to homes and businesses such as grocery or drug stores. These provide the most in-demand offerings of local Post Offices, the sale of postage stamps.

26. **Concern:** Customer expressed concern over those customers that purchase money orders.

Response: Demographics have been studied. Most postal customers do not purchase money orders on a daily basis. Money order transactions, nationwide, continue to drop as other technologies for bill payments and cash transfers strengthen: According to the 2010 Postal Service Annual Report, nearly 50 million fewer money orders were purchased in 2010 than just five years earlier and that trend continues today. Today, almost four out of 10 stamps sold each day are purchased at grocery or drug stores while an additional 19 percent of postal transactions are conducted, in some way, through the internet. This represents a shift in consumer demand, moving away from post office lobbies for the most commonly-requested postal purchase – stamps.

27. **Concern:** Customer questioned why their office was being studied for possible closure/consolidation.

Response: The PMG has tasked management to review all offices with a postmaster vacancy, to determine if regular and effective service can be provided through cost effective alternate access. Additionally, we review workload analysis using a time-formula assigned to the tasks of an office over an extended period. It looks at the types of transactions in an office and the complexity of those transactions. A stamp sale, a money order or a passport transaction are all credited differently. We measure customer demand, in part, by revenue figures. Some of this information, such as package sales, is proprietary. However, in most post offices with retail terminals, we pull up numbers and types of window transactions. We even see "down time." We look at what other services are available nearby at post offices or at partner businesses, like stores that sell stamps or contracted units. Finally, we consider our total operating expenses. That includes lease, salaries and benefits; replacement pay when there is an absence;, training hours; equipment, stock and supplies on hand; utilities; maintenance; transportation and other operational costs.

28. **Concern:** Customer stated closing Post Office will drive customers to other shipping services

Response: Adapting to changes in the communication landscape is not new. By the beginning of the 20th century, there were 76,945 Post Offices, one for about every thousand residents, in our growing nation. In 1902, however, Congress extended free delivery to rural areas. That meant it was no longer necessary for patrons to visit an office to send or pick up mail. Today, there are about 31,800 post offices that provide retail and delivery services to customers nationwide. While we have seen more competition in the package delivery system over time, the largest change for us comes with the internet. A December 2010 Pew Research survey indicates that 77 percent of adult Americans regularly use the internet, with 66 percent making purchases and 58 doing banking online. These trends continue to significantly change the amount of mail that the Postal Service processes, as evident by a decline of 4.5 percent in mail volume in the past year. In package delivery, we continue to work with some of our competitors to round out the services we all provide. For example, we partner with both FedEx and UPS to provide essential parcel return services that allow customers to return items to participating retailers. We work closely with FedEx as a partner in air transport of time-sensitive packages and cargo, which keeps our prices in line and attractive for new users. And, as Congress allows us greater flexibility in developing products, we are aggressively marketing new products — like the Flat Rate Priority Mail package — that sends more business our way.

29. **Concern:** Customer stated if Post Office must close, to consider moving the boxes and/or services to Hilltop Market in West Leyden.

Response: Alternate access for postal products and services has become commonplace. Thank you for your suggestion, which will be forwarded to the appropriate department for followup.

30. **Concern:** Customer suggested closing the post office on Saturdays

Response: The Senate subcommittee chairman introduced a bill that addresses the financial issues confronting the Postal Service. Among other provisions, the proposal authorizes a transition to a 5-day delivery schedule. At this stage, it is still a bill.

31. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response: The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

32. **Concern:** Customers expressed concern over the dependability of rural route service.

Response: Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

33. **Concern:** Customers felt inclement weather and poor road conditions might impede delivery

Response: Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, thecarrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires,warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

34. **Concern:** Customers felt the cost of postage was increasing while service was decreasing.

Response: The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

35. **Concern:** Customers felt the route should emanate from a different office than the one proposed because that office is closer.

Response: The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further away for others.

36. **Concern:** Customers quetioned what other cost-reducing initiatives are being done by the Postal Service.

Response: The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue. The Postal Service of the future will be smaller, leaner and more competitive. But it will continue to drive commerce, service communities and deliver value. As a self-supporting government enterprise, the

Postal Service receives no tax dollars. It relies solely on the sale of postage, products and services to pay for operating expenses. Revenue generation is a matter of business survival.

37. **Concern:** Customers wanted to know why the customer lines were so long at the adminoffice Post Office

Response: The Boonville Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the adminoffice postmaster sœan monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

38. **Concern:** Customers were concerned about a possible address change.

Response: Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

39. **Concern:** Customers were concerned about obtaining accountable mail and large parcels.

Response: If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

40. **Concern:** Customers were concerned about obtaining services from the carrier.

Response: The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

41. **Concern:** Customers were concerned about the higher cost of PO Box Fees at adminoffice.

Response: PO Box fee assignments are determined by a value based pricing algorithm that is primarily based on the commercial real estate values and other economic variables of where the office is located. This data and the formulas used are approved by the Postal Regulatory Commission and are applied to all offices nationally. These formulas are consistently applied and cannot be changed between rate cases. They represent the myriad commercial real estate values across the country and sometimes within blocks.

42. **Concern:** inquired about building a new facility or a mobile unit

Response: New construction or the placement of a mobile unit or trailer is not feasible when regular and effective service can be provided by more cost-effective alternatives, such as rural delivery.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.
4. A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

West Leyden is an unincorporated community located in Lewis County. The community is administered politically by Town supervisor. Police protection is provided by the Lewis County Sheriff's Dept. Fire protection is provided by the West Leyden Fire Department. The community is comprised of retirees, farmers, self-employed, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: West Leyden Town Library, West Leyden Elementary School, West Leyden Fire Company, Town Supervisor, Town Clerk, County Legislator, Tax Collector, Town Highway Dept., Town Court, West Leyden Reformed Church, St. Mary's Catholic Church, Adironack Builders, Adirontek Furniture, Advanced Graphics, General Contractor, Dairy farms (various - no count given), Fey Mgf., Fish Creek Naturals, Hilltop Market, Hroboni's Greenhouse, Kelly Construction, Milk Plant Tavern, Premier Design, Rauscher Bros. Inc., Sam's Sweets & Eats, Snow Removal (various - no count given), Southern Tughill Sno-Riders Snowmobile Club, Social Security Disability/SSI/ChildSSI, Stihl Chain Saws, Trueblued Gunsmithing & Sales, Tug Hill Hideaway, Wilbert & Wenner Insurance Agency, Williamson Garage, Shooting Star, BnB Home School Store, The Farm Workshop, Tughill Peddlers . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the West Leyden Post Office will be available at the Boonville Post Office. Government forms normally provided by the Post Office will also be available at the Boonville Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity.

   Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the West Leyden Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

2. **Concern:** Customers questioned the economic savings of the proposed discontinuance.

   Response: Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.

3. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

   Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

4. **Concern:** Customer expressed a concern about rural bigotry.

Response: Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Other reorganization initiatives include reducing adminstrative layers, a 20% reduction in adminstrative and executive positions, closing of seven districts and one area office.

5. **Concern:** Customer expressed concern about an eroding infrastructure and the loss of the Post Office in their rural community.

Response: The PMG has tasked management to review all offices with a postmaster vacancy, to determine if regular and effective service can be provided through cost effective alternate access. Additionally, we review workload analysis using a time-formula assigned to the tasks of an office over an extended period. It looks at the types of transactions in an office and the complexity of those transactions. A stamp sale, a money order or a passport transaction are all credited differently. We measure customer demand, in part, by revenue figures. Some of this information, such as package sales, is proprietary. However, in most post offices with retail terminals, we pull up numbers and types of window transactions. We even see "down time." We look at what other services are available nearby at post offices or at partner businesses, like stores that sell stamps or contracted units. Finally, we consider our total operating expenses. That includes lease, salaries and benefits; replacement pay when there is an absence;, training hours; equipment, stock and supplies on hand; utilities; maintenance; transportation and other operational costs.

6. **Concern:** Customers asked what other ways USPS was trying to make up the deficit, other than closing their post office.

Response: Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has actively made reductions at all levels of the organization, including: a 20 % reduction in administrative positions, as well as reducing one Area and seven District offices

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on January 01, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of $ 40,882 with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA)	$ 36,381
Fringe Benefits @ 33.5%	$ 12,188
Annual Lease Costs	+ $ 10,412
Total Annual Costs	$ 58,981
Less Annual Cost of Replacement Service	- $ 18,099
Total Annual Savings	$ 40,882

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the West Leyden, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Boonville Post Office, located seven miles away.

The postmaster retired on January 01, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The West Leyden Post Office provided delivery and retail service to 165 PO Box or general delivery customers and 138 delivery route customers. The daily retail window transactions averaged 21. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated $40,882 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the West Leyden Post Office and Boonville Post Office during normal office hours.

B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

MICHELLE KRUL
Manager, Post Office Operations

05/28/2011
Date

U.S. Postal Service

POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL
Fact Sheet

1. Date Prepared 07/05/2011

2. Post Office Name	3. State and ZIP + 4 Code		
WEST LEYDEN	NY, 13489-9998		
4. District, Customer Service	**5. Area, Customer Service**	**6. County**	**7. Congressional District**
ALBANY PFC	NORTHEAST	Lewis	23

8. Reason for Proposal to Discontinue
This is a management initiated study to determine if regular and effective service can be provided through alternate channels.

9. PO Emergency Suspend *(Reason and Date)*
No Suspension

10. Proposed Permanent Alternate Service

11. Staffing

a. ☐ PM ☑ PM Vacancy Reason & Date: retired
Occupied 01/01/2009

b. ☐ OIC ☐ Career ☑ Non-Career

c. Current PM POSITION Level (150) EAS-13 Downgraded from EAS-13

d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0

e. No of Others- 0 No of Career- 0 No of Non-Career- 0

12. Hours of Service

a. Time M-F	Sat	Total Window Hours Per Week
07:30 to 11:30 and 13:00 to 16:45	08:30 to 11:30	
a. Lobby Time M-F	Sat	
7:30 to 17:00	08:30 to 11:30	41.75

13. Number of Customers Served

a. General Delivery	0
b. P.O. Box	165
c. City Delivery	0
d. Rural Delivery	138
e. Highway Contract Route Box	0
f. Total	303
g. No. Receiving Duplicate Service	0
h. Average No. Daily Transactions	20.90

14. Daily Volume (Pieces)

Types of Mail	Received	Dispatched
a. First-Class	565	130
b. Newspaper	297	11
c. Parcel	18	3
d. Other	1	0
e. Total	881	144
f. No. of Postage Meters		1
g. No. of Permits		0

Finances a. FY	Receipts	b. EAS Step 1 PM Basic Salary (no Cola)	c. PM Fringe Benefits (33.5% of b.)
2008	$ 44,260	$ 36381	$12,188
2009	$ 40,481		
2010	$ 41,807		

16a. Quarters

☐ Postal Owned ☑ Leased *(if Leased, Expiration Date)* 01/31/2012 Annual Lease $ 10412

30-day cancellation clause? ☑ Yes ☐ No Evicted? ☐ Yes ☑ No (if Yes, must vacate by)

Located in: ☑ Business ☐ Home ☐ Other Suitable alternate quarters available? ☑ Yes ☐ No

16b. Explain:
Alternate service at Boonville Post Office

17. Schools, Churches and Organization in Service Area: No: 11

West Leyden Town Library, West Leyden Elementary School, West Leyden Fire Company, Town Supervisor, Town Clerk, County Legislator, Tax Collector, Town Highway Dept., Town Court, West Leyden Reformed Church, St. Mary's Catholic Church

18. Businesses in Service Area: No: 26

Adironack Builders, Adirontek Furniture, Advanced Graphics, General Contractor, Dairy farms (various - no count given), Fey Mgf., Fish Creek Naturals, Hilltop Market, Hroboni's Greenhouse, Kelly Construction, Milk Plant Tavern, Premier Design, Rauscher Bros. Inc., Sam's Sweets & Eats, Snow Removal (various - no count given), Southern Tughill Sno-Riders Snowmobile Club, Social Security Disability/SSI/ChildSSI, Stihl Chain Saws, Trueblued Gunsmithing & Sales, Tug Hill Hideaway, Wilbert & Wenner Insurance Agency, Williamson Garage, Shooting Star, BnB Home School Store, The Farm Workshop, Tughill Peddlers

19. Administrative/Emanating Office *(Proposed)*:

Name BOONVILLE EAS Level 18 Miles Away 7.0
Window Service Hours: M-F 08:30 to 12:30 and 13:30 to 17:00 SAT 09:00 to 12:00
Lobby Hours: M-F 06:00 to 17:45 SAT 06:00 to 16:00
PO Boxes Available: 238

20. Nearest Post Office *(if different from above)*:

Name BOONVILLE EAS Level 18 Miles Away 7.0
Window Service Hours: M-F 08:30 17:00 SAT 09:00 12:00
Lobby Hours: M-F SAT
PO Boxes Available: 0

21. Prepared by

Printed Name and Title	Signature	Telephone No. AC ()
NADINE TREMBLAY	*NADINE TREMBLAY*	(518) 452-4085
PO Discontinuance Coordinator Name / Telephone No. AC ()	Location	
NADINE TREMBLAY (518) 452-4085	ALBANY, NY	

PS Form **4920**, June 1993

UNITED STATES POSTAL SERVICE

07/29/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
WEST LEYDEN
Docket Number 1387082 - 13489

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

EDWARD PHELAN
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code:	WEST LEYDEN, NY, 13489-9998
EAS Level:	13
District:	ALBANY PFC
County:	LEWIS
Congressional District:	23
Proposal:	☑ Close ☐ Consolidate
Reason For Propsed:	retired
Alternate Service Proposed:	Rural Route Service
Customers Affected:	
Post Office Box:	165
General Delivery:	0
Rural Route:	0
Highway Contract Route (HCR):	0
City Route:	0
Intermediate Rural:	0
Intermediate HCR:	0
Total number of customers:	165

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
01/01/2009	Postmaster vacancy occurred. Reason: retired
	OIC: Career: 0 Noncareer: 0 Other Employees: 0
02/25/2011	District manager authorization to study.
05/03/2011	Questionnaires sent to customers. Number sent: 300 Number Returned: 118 Analysis: Favorable 8 Unfavorable 48 No Opinion 62
	Petition received. Number of signatures: 0 Concerns expressed:
	Congressional inquiry received: No Concerns expressed:
05/19/2011	Proposal and checklist sent to district for review.
05/19/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
05/19/2011	Proposal and invitation for comments posted and round-dated.
07/29/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 2 Unfavorable 32 No Opinion 7 41
None	Premature PRC appeal received. Concerns expressed:
07/05/2011	Updated PS Form 4920 completed (if necessary).
07/29/2011	Certification of the official record.
08/01/2011	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
08/11/2011	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
08/25/2011	Final determination posted at affected office(s) and round-dated.
09/29/2011	Final determination removed and round-dated.
11/26/2011	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

NADINE TREMBLAY Name/Title	(518) 452-4085 Telephone Number
NADINE TREMBLAY District Post Office Review Coordinator	(518) 452-4085 Telephone Number

UNITED STATES POSTAL SERVICE®

08/01/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the West Leyden Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Nadine Tremblay, Post Office Review Coordinator, at (518) 452-4085 or Michelle Krul Manager Post Office Operations.

EDWARD PHELAN
DISTRICT MANAGER
30 KARNER RD
ALBANY, NY 12288-9992

Enclosures:
One copy of record (http://hqcsopps.usps.gov/public/dis/4B/P1387082.pdf)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, NORTHEAST Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the WEST LEYDEN was received by 08/11/2011.
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note**: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

DOCKET NO. 1387082-13489
ITEM NO. 47
PAGE 1

Date of Posting: 08/25/2011

Date of Removal: 09/26/2011

FINAL DETERMINATION TO CLOSE
THE WEST LEYDEN, NY POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1387082 - 13489

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the West Leyden, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Boonville Post Office, located seven miles away.

The postmaster position became vacant when the postmaster retired on January 01, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: This is a management initiated study to determine if regular and effective service can be provided through alternate channels.

The West Leyden Post Office, an EAS-13 level, provides service from 07:30 to 11:30 and 13:00 to 16:45 Monday - Friday , 08:30 to 11:30 Saturday and lobby hours of 7:30 to 17:00 on Monday - Friday and 08:30 to 11:30 on Saturday to 165 post office box or general delivery customers and 138 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 21 transaction(s) accounting for 26 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: $44,260 (115 revenue units) in FY 2008; $40,481 (106 revenue units) in FY 2009; and $41,807 (109 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On May 12, 2011, representatives from the Postal Service were available at West Leyden Post Office lobby (Open House style format) to answer questions and provide information to customers. 35 customer(s) attended the meeting.

On May 03, 2011, 300 questionnaires were distributed to delivery customers of the West Leyden Post Office. Questionnaires were also available over the counter for retail customers at the West Leyden Post Office. 118 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 8 favorable, 48 unfavorable, and 62 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Boonville Post Office, an EAS-18 level office. Window service hours at the Boonville Post Office are from 08:30 to 12:30 and 13:30 to 17:00, Monday through Friday, and 09:00 to 12:00 on Saturday. There are 238 post office boxes available.

The proposal to close the West Leyden Post Office was posted with an invitation for comment at the West Leyden Post Office and Boonville Post Office from May 28, 2011 to July 29, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customer expressed a concern about parking at Boonville Post Office.

   Response: A site study was conducted and it was determined that parking is ample at Boonville Post Office

2. **Concern:** Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.

   Response: The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

3. **Concern:** Customer expressed a concern that they have a PO Box because they live in a snow belt.

   Response: The customer expressed a concern that they have a PO Box because they live in a snow belt. You expressed a concern that they have a PO Box because they live in a snow belt. We are expanding our options to include centralized delivery services in some locations. If one or more centralized delivery points can be established in your community, it can eliminate the need for maintaining individual mailboxes and is a more cost effective delivery method for the Postal Service.

4. **Concern:** Customer expressed concern for walking for postal services.

Response:

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The Postal Service is committed to placing services and products conveniently for its customers, including in settings close to homes and businesses such as grocery or drug stores. These provide the most in-demand offerings of local Post Offices, the sale of postage stamps.

5. **Concern:** Customer expressed concern over those customers that purchase money orders.

Response:

Demographics have been studied. Most postal customers do not purchase money orders on a daily basis. Money order transactions, nationwide, continue to drop as other technologies for bill payments and cash transfers strengthen: According to the 2010 Postal Service Annual Report, nearly 50 million fewer money orders were purchased in 2010 than just five years earlier and that trend continues today. Today, almost four out of 10 stamps sold each day are purchased at grocery or drug stores while an additional 19 percent of postal transactions are conducted, in some way, through the internet. This represents a shift in consumer demand, moving away from post office lobbies for the most commonly-requested postal purchase -- stamps.

6. **Concern:** Customer indicated window hours are earlier than other Post Offices in the area.

Response:

The customer indicated window hours are earlier than other Post Offices in the area. The total window hours are comparable to Boonville; West Leyden is open earlier, Boonville closes later and has a shorter lunch closure, however, the lobby is open longer in Boonville, providing more access to PO Box mail.

7. **Concern:** Customer questioned why their office was being studied for possible closure/consolidation.

Response:

The PMG has tasked management to review all offices with a postmaster vacancy, to determine if regular and effective service can be provided through cost effective alternate access. Additionally, we review workload analysis using a time-formula assigned to the tasks of an office over an extended period. It looks at the types of transactions in an office and the complexity of those transactions. A stamp sale, a money order or a passport transaction are all credited differently. We measure customer demand, in part, by revenue figures. Some of this information, such as package sales, is proprietary. However, in most post offices with retail terminals, we pull up numbers and types of window transactions. We even see "down time." We look at what other services are available nearby at post offices or at partner businesses, like stores that sell stamps or contracted units. Finally, we consider our total operating expenses. That includes lease, salaries and benefits; replacement pay when there is an absence;, training hours; equipment, stock and supplies on hand; utilities; maintenance; transportation and other operational costs.

8. **Concern:** Customer state the West Leyden post office showed a profit of almost $1400 for this fiscal year as of June 30, 2011.

Response:

Customer state the West Leyden post office showed a profit of almost $1400 for this fiscal year as of June 30, 2011. The retail window averaged 21 transaction(s) accounting for 26 minute(s) of retail workload daily. With minimal workload, the Postal Service feels the effective and regular service will be provided by rural route service.

9. **Concern:** Customer stated closing Post Office will drive customers to other shipping services

Response:

Adapting to changes in the communication landscape is not new. By the beginning of the 20th century, there were 76,945 Post Offices, one for about every thousand residents, in our growing nation. In 1902, however, Congress extended free delivery to rural areas. That meant it was no longer necessary for patrons to visit an office to send or pick up mail. Today, there are about 31,800 post offices that provide retail and delivery services to customers nationwide. While we have seen more competition in the package delivery system over time, the largest change for us comes with the internet. A December 2010 Pew Research survey indicates that 77 percent of adult Americans regularly use the internet, with 66 percent making purchases and 58 doing banking online. These trends continue to significantly change the amount of mail that the Postal Service processes, as evident by a decline of 4.5 percent in mail volume in the past year. In package delivery, we continue to work with some of our competitors to round out the services we all provide. For example, we partner with both FedEx and UPS to provide essential parcel return services that allow customers to return items to participating retailers. We work closely

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with FedEx as a partner in air transport of time-sensitive packages and cargo, which keeps our prices in line and attractive for new users. And, as Congress allows us greater flexibility in developing products, we are aggressively marketing new products — like the Flat Rate Priority Mail package — that sends more business our way.

10. **Concern:** Customer stated if Post Office must close, to consider moving the boxes and/or services to Hilltop Market in West Leyden.

Response: Alternate access for postal products and services has become commonplace. Thank you for your suggestion, which will be forwarded to the appropriate department for followup.

11. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to Booneville Post Office to pick up their mail.

Response: Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Boonville postmaster.

12. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response: The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

13. **Concern:** Customers expressed concern over the dependability of rural route service.

Response: Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

14. **Concern:** Customers felt inclement weather and poor road conditions might impede delivery

Response: Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, thecarrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires,warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

15. **Concern:** Customers felt the cost of postage was increasing while service was decreasing.

Response: The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

16. **Concern:** Customers felt the route should emanate from a different office than the one proposed because that office is closer.

Response: The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further away for others.

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17. **Concern:** Customers quetioned what other cost-reducing initiatives are being done by the Postal Service.

Response: The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue. The Postal Service of the future will be smaller, leaner and more competitive. But it will continue to drive commerce, service communities and deliver value. As a self-supporting government enterprise, the Postal Service receives no tax dollars. It relies solely on the sale of postage, products and services to pay for operating expenses. Revenue generation is a matter of business survival.

18. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response: Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

19. **Concern:** Customers wanted to know why the customer lines were so long at the adminoffice Post Office

Response: The Boonville Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the adminoffice postmaster scan monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

20. **Concern:** Customers were concerned about a possible address change.

Response: Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

21. **Concern:** Customers were concerned about customers having a Oneida county mailing address with tax dollars going elsewhere.

Response: The customer were concerned about customers having a Oneida county mailing address with tax dollars going elsewhere. Because ZIP Codes and delivery boundaries were established to provide the most economical use of postal resources, they do not always conform to official or traditional community boundaries that may otherwise define cities, towns, fire precincts or related entities. ZIP Codes are not assigned solely to provide local community identity. This proposed action by the Postal Service will not change boundaries or ZIP Codes for delivery service. Over time, ZIP Codes have been used by other sectors in many ways, such as sales tax computations, gathering statistical or census-like data, development of risk pools, targeted marketing, design of legislative districts, and internet directions or 'locator' services. However, this does not change our use of ZIP Codes and route information for purposes of delivery only.

22. **Concern:** Customers were concerned about obtaining accountable mail and large parcels.

Response: If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

23. **Concern:** Customers were concerned about obtaining services from the carrier.

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Response: The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

24. **Concern:** Customers were concerned about the higher cost of PO Box Fees at adminoffice.

Response: PO Box fee assignments are determined by a value based pricing algorithm that is primarily based on the commercial real estate values and other economic variables of where the office is located. This data and the formulas used are approved by the Postal Regulatory Commission and are applied to all offices nationally. These formulas are consistently applied and cannot be changed between rate cases. They represent the myriad commercial real estate values across the country and sometimes within blocks.

25. **Concern:** inquired about building a new facility or a mobile unit

Response: New construction or the placement of a mobile unit or trailer is not feasible when regular and effective service can be provided by more cost-effective alternatives, such as rural delivery.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about their 911 address

Response: 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

2. **Concern:** Customer questioned why rural delivery is free when customers pay rent for PO Boxes.

Response: The Postal Service must provide one form of free delivery. When street (rural) delivery is not available, customers receive a no-fee PO Box. Customers that pay a fee for a PO box have the option of street delivery.

3. **Concern:** Customer suggested closing the post office on Saturdays.

Response: The Senate subcommittee chairman introduced a bill that addresses the financial issues confronting the Postal Service. Among other provisions, the proposal authorizes a transition to a 5-day delivery schedule. At this stage, it is still a bill.

4. **Concern:** Customer suggested increasing the cost for bulk mailing.

Response: The customer r suggestion has been duly noted and added to the official record.

5. **Concern:** Customers asked why their post office was being discontinued while others were retained.

Response: Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

6. **Concern:** Customers expressed a concern about package delivery and pickup.

Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

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7. **Concern:** Customers expressed a concern that the meeting time did not permit residents an opportunity to ask questions or raise concerns.

Response: There are a number of posting requirements and comment periods before any final decision or implementation would be made. All customers will have several opportunities to ask questions and make comments.

8. **Concern:** Customers expressed concern about collection of outgoing mail

Response: Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

9. **Concern:** Customers expressed concern about having to erect a rural mailbox

Response: Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Boonville Post Office located 7 miles away. Customers who retain their PO Box WILL NOT be required to change their address.

10. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to Boonville Post Office to pick up their mail.

Response: Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Boonville postmaster.

11. **Concern:** Customers inquired about mailbox installation and maintenance

Response: Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the Boonville postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

12. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the West Leyden Post Office.

Response: The Boonville Post Office will continue to provide courteous and helpful service. Special assistance will be provided as needed.

13. **Concern:** Customers were concerned about a change of address

Response: Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

14. **Concern:** Customers were concerned about having to make an address change on their bank checks and stationery

Response: Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

15. **Concern:** Customers were concerned about having to travel to another post office for service.

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Response: Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

16. **Concern:** Customers were concerned about later delivery of mail.

Response: The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the

17. **Concern:** Customers were concerned about mail security.

Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

18. **Concern:** Customers were concerned about obtaining services from the carrier

Response: Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

19. **Concern:** Customers were concerned about senior citizens.

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Boonville postmaster for more information.

20. **Concern:** Customers were concerned about the mailboxes being damaged by snowplows

Response: Please contact the Boonville postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

21. **Concern:** You expressed a concern that they requested and were denied rural delivery service

Response: There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.
4. A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

West Leyden is an unincorporated community located in LEWIS County. The community is administered politically by Town supervisor. Police protection is provided by the Lewis County Sheriff's Dept. Fire protection is provided by the West Leyden Fire Department. The community is comprised of retirees, farmers, self-employed and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: West Leyden Town Library, West Leyden Elementary School, West Leyden Fire Company, Town Supervisor, Town Clerk, County Legislator, Tax Collector, Town Highway Dept., Town Court, West Leyden Reformed Church, St. Mary's Catholic Church, Adironack Builders, Adirontek Furniture, Advanced Graphics, General Contractor, Dairy farms (various - no count given), Fey Mgf., Fish Creek Naturals, Hilltop Market, Hroboni's Greenhouse, Kelly Construction, Milk Plant

Tavern, Premier Design, Rauscher Bros. Inc., Sam's Sweets & Eats, Snow Removal (various - no count given), Southern Tughill Sno-Riders Snowmobile Club, Social Security Disability/SSI/ChildSSI, Stihl Chain Saws, Trueblued Gunsmithing & Sales, Tug Hill Hideaway, Wilbert & Wenner Insurance Agency, Williamson Garage, Shooting Star, BnB Home School Store, The Farm Workshop, Tughill Peddlers . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the West Leyden Post Office will be available at the Boonville Post Office. Government forms normally provided by the Post Office will also be available at the Boonville Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry.

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1. **Concern:** Customer expressed a concern about rural bigotry.

   Response: Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Other reorganization initiatives include reducing adminstrative layers, a 20% reduction in adminstrative and executive positions, closing of seven districts and one area office.

2. **Concern:** Customers expressed concern for loss of community identity.

   Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the West Leyden Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

3. **Concern:** Customers questioned the economic savings of the proposed discontinuance.

   Response: Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.

4. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

   Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

5. **Concern:** Customer expressed concern about an eroding infrastructure and the loss of the Post Office in their rural community.

   Response: The PMG has tasked management to review all offices with a postmaster vacancy, to determine if regular and effective service can be provided through cost effective alternate access. Additionally, we review workload analysis using a time-formula assigned to the tasks of an office over an extended period. It looks at the types of transactions in an office and the complexity of those transactions. A stamp sale, a money order or a passport transaction are all credited differently. We measure customer demand, in part, by revenue figures. Some of this information, such as package sales, is proprietary. However, in most post offices with retail terminals, we pull up numbers and types of window transactions. We even see "down time." We look at what other services are available nearby at post offices or at partner businesses, like stores that sell stamps or contracted units. Finally, we consider our total operating expenses. That includes lease, salaries and benefits; replacement pay when there is an absence;, training hours; equipment, stock and supplies on hand; utilities; maintenance; transportation and other operational costs.

6. **Concern:** Customers asked what other ways USPS was trying to make up the deficit, other than closing their post office.

   Response: Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has actively made reductions at all levels of the organization, including: a 20 % reduction in administrative positions, as well as reducing one Area and seven District offices

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on January 01, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of $ 40,882 with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA)	$ 36,381
Fringe Benefits @ 33.5%	$ 12,188
Annual Lease Costs	+ $ 10,412
Total Annual Costs	$ 58,981
Less Annual Cost of Replacement Service	- $ 18,099
Total Annual Savings	$ 40,882

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

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VI. SUMMARY

This is the final determination to close the West Leyden, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Boonville Post Office, located seven miles away.

The postmaster retired on January 01, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The West Leyden Post Office provided delivery and retail service to 165 PO Box or general delivery customers and 138 delivery route customers. The daily retail window transactions averaged 21. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated $40,882 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the West Leyden Post Office and Boonville Post Office during normal office hours.

B. Appeal Rights. This final determination to close the West Leyden Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at West Leyden Post Office and Boonville Post Office during normal office hours.

08/22/2011

Dean J Granholm
Vice President of Delivery and Post Office Operations

Date

UNITED STATES POSTAL SERVICE®

08/25/2011

OFFICER-IN-CHARGE/POSTMASTER
West Leyden Post Office

SUBJECT: Letter of Instructions Regarding Posting of the West Leyden Post Office Final Determination Docket No. 1387082 - 13489

Please post in the lobby the enclosed final determination to close the West Leyden Post Office. The final determination must be posted in a prominent place from 08/25/2011 through close of business on 09/26/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 09/27/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (518) 452-4085.

Sincerely,

Nadine Tremblay

NADINE TREMBLAY
POST OFFICE REVIEW COORDINATOR
30 KARNER RD
ALBANY, NY 12288-9992

Enclosures:
Final Determination Official Record

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Date of Posting: 08/25/2011

Date of Removal: 09/26/2011

FINAL DETERMINATION TO CLOSE
THE WEST LEYDEN, NY POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1387082 - 13489

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PAGE 2

Date of Posting: 08/25/2011

Date of Removal: 09/26/2011

FINAL DETERMINATION TO CLOSE
THE WEST LEYDEN, NY POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1387082 - 13489

Postal Bulletin Post Office Change Announcement Form
Final Determination 30-Day Posting Dates

Post Office Final Determination Posting Dates*

Date posted: 08/25/2011
Date removed: 09/26/2011
No. of days posted: 32

Actual discontinuance date: 11/26/2011
Official discontinuance date:
(Headquarters entry):

Note: Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

BEFORE CHANGE
POST OFFICE INFORMATION

Post Office
Name and State: WEST LEYDEN, NY
ZIP Code: 13489-9998 Finance no: 359215
County: LEWIS
Type of discontinuance:

Consolidate ( ) Close (X)

Type of discontinued facility
Post Office (X)
Classified Station ( ) Branch ( )
Community Post Office (CPO) ( )

Coordinator name: NADINE TREMBLAY
Telephone: (518) 452-4085

AFTER CHANGE
POST OFFICE INFORMATION

Administrative
Post Office: BOONVILLE
ZIP Code: 13309-9998 Finance no: 350825
County: LEWIS
Original name retained? Yes (X) No ( )
New last line of customer address is:
WEST LEYDEN NY,13489

Type of replacement service
Post Office ( ) Route (X)
Classified Station ( ) Branch ( )
Contract Unit ( ) Community Post Office (CPO) ( )

Date:
(Location) District: ALBANY PFC

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

Mailing instructions for CPO/classified station/classified branch discontinuance. Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more information, call (202) 268-5083.
Headquarters entry: ( ) TL ( ) HS

*Final determination posting is not required for CPO, classified station, or classified branch discontinuance. Final determination for an independent Post Office must be posted for at least 30 days.

UNITED STATES POSTAL SERVICE®

10/03/2011

DISTRICT MANAGER
ALBANY PFC
30 KARNER RD
ALBANY, NY, 12288-9992

ATTENTION: Post Office Review Coordinator

SUBJECT: Announcement of Appeal to the Discontinuance of the
WEST LEYDEN, 13489-9998 Docket No. 1387082 - 13489

This is to advise you that an appeal to the final determination to discontinue the WEST LEYDEN has been filed with the Postal Regulatory Commission. The Headquarters managing counsel, legal policy and ratemaking office, will provide you with copies of all pleadings, notices, orders, briefs, and opinions filed in the appeal proceeding.

In accordance with the Postal Operations Manual, please ensure that a copy of these documents, as well as the final determination, are prominently displayed and made available for inspection by the public at the affected Post Offices until the Commission has issued its final order and opinion. The Postal Regulatory commission has up to 120 days (four months) to consider the appeal and issue its decision.

No final action may be taken until the final decision has been made and you have received written notification of that decision along with appropriate instructions.

This memorandum must be filed in the official record.

If you have any questions, please contact Kevin Romero at (916) 373-8315.

Thank you for your cooperation.

Kevin Romero
Manager Field Performance West

cc:
Vice President, Area Operations NORTHEAST Area
Government Relations and Public Policy